DETAILED MODEL PLAN (LIHEAP)

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

* 1.a. Type of Submission: Plan		* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/Plan/Funding Request?		ng Request?	* 1.d. Version: Initial Resubmission	
				Explanation:			Revision Update	
				2. Date Receiv	ed:		State Use Only:	
				3. Applicant Io	dentifier:			
					4a. Federal Entity Identifier:		5. Date Received By State:	
				4b. Federal Av	ward Iden	tifier:	6. State Application Identifier:	
7. APPLICANT	INFORMATION							
* a. Legal Name: Bristol Bay Native Association								
* b. Employer/7	Taxpayer Identification N	Number (EIN/TIN): 92	-0041473	* c. Organizat	ional DUN	NS: 067639	807	
* d. Address:				1				
* Street 1:	P.O. BOX 310			Street 2:		1500 Kana	kanak Road	
* City:	DILLINGHAN	Л		County:				
* State:	AK			Province:				
* Country:	United States			* Zip / Post	al Code:	99576 -		
e. Organization	al Unit:			•	,	•		
Department Name: Workforce Development				Division Name: Heating Assitance Program				
f. Name and con	tact information of pers	on to be contacted on ma	atters involving t	his application:				
Prefix:	* First Name: Rae		Middle Name: B			ast Name: hitcomb		
Suffix:	Title: LIHEAP Coordinator		Organizational	onal Affiliation:				
* Telephone Number: 907-842-2262	Fax Number 907-842-3498		* Email: rwhitcomb@bl	* Email: rwhitcomb@bbna.com				
* 8a. TYPE OF K: Indian/Native	APPLICANT: American Tribally Desig	nated Organization						
b. Additional	Description:							
* 9. Name of Fe	* 9. Name of Federal Agency:							
			log of Federal Dom Assistance Number			CFDA Title:		
10. CFDA Numbe	ers and Titles	93568			Low-Inco	me Home En	ergy Assistance	
	Title of Applicant's Projome Energy Assitance	ect						
12. Areas Affect Bristol Bay Reg								
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant AK				b. Program/Project: AK 1				
Attach an addit	Attach an additional list of Program/Project Congressional Districts if needed.							

14. FUNDING PERIOD:		15. ESTIMATED FUNDING:					
a. Start Date: 10/01/2015	b. End Date: 09/30/2016		* a. Federal (\$): \$0	b. Match (\$): \$0			
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12	2372 PROCESS?				
a. This submission was made availab	a. This submission was made available to the State under the Executive Order 12372						
Process for Review on :							
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	iew.					
c. Program is not covered by E.O. 12	372.						
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO							
Explanation:							
accurate to the best of my knowledge. I a	(1) to the statements contained in the list also provide the required assurances** are nents or claims may subject me to crimina	nd agree to con	aply with any resulting term	ns if I accept an award. I am aware that			
** The list of certifications and assurance	es, or an internet site where you may obt	ain this list, is	contained in the announcem	ent or agency specific instructions.			
18a. Typed or Printed Name and Title o	f Authorized Certifying Official		18c. Telephone (area code,	number and extension)			
Rae B. Whitcomb		18d. Email Address rwhitcomb@bbna.com					
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 10/14/2015							
Attach supporting docum	nents as specified in agenc	y instruc	tions.				

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2015 09/30/2016 Heating assistance V Cooling assistance Crisis assistance 10/1/2015 09/30/2016 V 10/1/2015 09/30/2016 Weatherization assistance V Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) Heating assistance 67.00% Cooling assistance 0.00% 5.00% Crisis assistance Weatherization assistance 8.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs 10.00% 0.00% Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% Used to develop and implement leveraging activities TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

~	Heati	ng assistance		Coo	ling assistance				
~	Weat	herization assistance		Oth	er (specify:)				
<u> </u>							-		
		2605(b)(2)(A) - Assurance 2, 2605(c)(seholds categorically eligible if one h				ateas-	ios of honofite in 41	no lof4	oolumn balaw?
Yes ON	No	senoids categoricany engible it one i	iousenoid member receiv	es one	of the following ca	ategor	res of benefits in tr	ie ieit (column below:
If you answ	wered "Yes" (to question 1.4, you must complete th	ne table below and answe	r quest	ions 1.5 and 1.6.				
	Heating Cooling Crisis Weatherization								
TANF			⊙ Yes C No		es O No		Yes O No	+	res O No
SSI			⊙ Yes C No		es O No		Yes O No		Yes O No
SNAP			O Yes O No		es O No		Yes O No		Yes O No
Means-teste	ed Veterans Pro		O Yes O No	U Ye	es O No	O	Yes O No	O	Yes O No
Other(Speci	ify) 1	Program Name	Heating O Yes O No	- 1	Cooling O Yes O No	Crisis C Yes O No			Weatherization O Yes O No
							Tes Wino		Tes VNO
		y enroll households without a direct	annual application? U	es 🗷	No				
If Yes, exp	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,								
		there is no difference in the treatmen	at of categorically eligible	housel	nolds from those r	ot re	ceiving other publi	c assist	tance when
Categori	ical eligibility i	nd benefit amounts? s only use for the income verification j							
complete a households		provide proof of out-of-pocket heating	costs greater than \$200 a	year, an	d meet the other el	igibili	ty criteria. The same	e calcu	lation is used for all
	minal Payment			_	_				
		HEAP funds toward a nominal paym							
		to question 1.7a, you must provide a	response to questions 1.7	b, 1.7c	, and 1.7d.				
	unt of Nomina	l Assistance: \$0							
	ce Per Year	lance							
One	ce every five y	ears							
Oth	ner - Describe	:							
1.7d How	do you confir	m that the household receiving a non	ninal payment has an ene	ergy cos	st or need?				
Determinat	tion of Eligibil	ity - Countable Income							
1.8. In det	ermining a ho	usehold's income eligibility for LIHI	EAP, do you use gross in	come o	r net income ?		-		
Gro	oss Income								
Net Income									
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP									
Wa	iges								
✓ Self	f - Employme	nt Income							
Cor	ntract Income								
✓ Pay	yments from n	nortgage or Sales Contracts							
✓ Une	employment i	nsurance							
✓ Stri	ike Pay								

>	Social Security Administration (SSA) benefits
	Including MediCare deduction Excluding MediCare deduction
~	Supplemental Security Income (SSI)
>	Retirement / pension benefits
~	General Assistance benefits
~	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
V	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
~	Jury duty compensation
>	Rental income
~	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
~	Alimony
~	Child support
~	Interest, dividends, or royalties
~	Commissions
~	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA

>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

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Section 2 - Heating Assistance									
Eligibility, 2605(b)(Eligibility, 2605(b)(2) - Assurance 2								
2.1 Designate the in	ncome eligibility threshold used for the heati	ing compone	net:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		HHS Poverty Guidelines	150.00%					
2.2 Do you have ad HEATING ASSITA	Iditional eligibility requirements for ANCE?	€ Yes	O No						
2.3 Check the appr	ropriate boxes below and describe the policie	s for each.							
Do you require an	Assets test ?	C Yes	€ No						
Do you have additi	ional/differing eligibility policies for:								
Renters?		€ Yes	C No						
Renters Livi	ng in subsidized housing ?	⊙ Yes	C _{No}						
Renters with	utilities included in the rent ?	⊙ Yes	C _{No}						
Do you give priorit	ty in eligibility to:								
Elderly?		⊙ Yes	C _{No}						
Disabled?		⊙ Yes	C _{No}						
Young childr	ren?	€ Yes	⊙ Yes ○ No						
Households v	with high energy burdens ?	CYes	C Yes						
Other?		C Yes	C No						
Explanations of po	olicies for each "yes" checked above:								
Renters must provid	le lease documentation describing utility burde	ns. In determi	ining eligiblity, priority is given to elderly, disables and	I to households with young children.					
Determination of Bo	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.4 Describe how y	ou prioritize the provision of heating assista	nce tovulner	able populations,e.g., benefit amounts, early applica	ation periods, etc.					
Applications are pre	e-mailed to previously assisted vunerable house	holds one mo	onth before the federal program begins to allow for early	y benefit disbursment.					
If the level of federa	al funding is uncertain at the start of the federal	fiscal year, p	payments to vuneralble populations will be prioritized (elderly, disabled, young children).					
Weatherization bene	efits will be priortized for households with heat	ing unit failu	re.						
2.5 Check the varia	ables you use to determine your benefit level	s. (Check all	that apply):						
Income									
Family (house	ehold) size								
✓ Home energy	cost or need:								
✓ Fuel ty	ype								
	dual bill								
	ing type								
	y burden (% of income spent on home energ								

✓ Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for FY 2016:					
Minimum Benefit	\$300	Maximum Benefit	\$5,250		
2.7 Do you provide in-kind (e.g., blankets, space heaters)	and/or other forms o	f benefits? • Yes O No	•		
If yes, describe.					
In cirisis situations BBNA may provide emergency supplies such as blankets, heaters to vunerable households.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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	Section 3 - Cooling Assistance						
Eligibility, 2605(c)	(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The	income eligibility threshold used for the C	ooling compon	enet:				
Add	Household size	Household size Eligibility Guideline Eligibility Threshold					
1				0.00%			
3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?							
3.3 Check the appr	ropriate boxes below and describe the poli-	cies for each.					
Do you require an	Assets test ?	C Yes	C _{No}				
Do you have addit	ional/differing eligibility policies for:						
Renters?		C Yes	O No				
Renters Livi	ng in subsidized housing ?	C Yes	C _{No}				
Renters with	utilities included in the rent ?	C Yes	C _{No}				
Do you give priori	ty in eligibility to:	1					
Elderly?		C Yes	O _{No}				
Disabled?	Disabled? C Yes C No						
Young children? C Yes C No							
Households	with high energy burdens ?	CYes	C _{No}				
Other?		C Yes	C _{No}				
Explanations of po	olicies for each "yes" checked above:	"					
3.4 Describe how y	you prioritize the provision of cooling assis	tance tovulnera	able populations,e.g., benefit amounts,	early application periods, etc.			
Determination of B	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)((B)					
3.5 Check the vari	ables you use to determine your benefit lev	els. (Check all	that apply):				
Income							
Family (hous	sehold) size						
Home energy	y cost or need:						
Fuel t	ype						
Clima	nte/region						
Indivi	idual bill						
Dwelling type							
Energy burden (% of income spent on home energy)							
Energ	gy need						
Other	· - Describe:						

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2016:					
Minimum Benefit	\$0	Maximum Benefit	\$0		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No					
If yes, describe.					
If any of the above questions require further exattach a document with said explanation here.	xplanation o	r clarification that could not be made in the field	s provided,		

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<u> </u>						
Section 4: CRISIS ASSISTANCE						
Eligibility - 2604(c)	, 2605(c)(1)(A)					
4.1 Designate the in	ncome eligibility threshold used for the crisis component					
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	HHS Poverty Guidelines	150.00%			
4.2 Provide your L	IHEAP program's definition for determining a crisis.					
A crisis is when a h	ouseholds is within 48 hours of shut off, out of fuel, or within a	day of running out of fuel.				
4.3 What constitute	es a <u>life-threatening crisis?</u>					
A life threating crisi	risis is a situation which requires immediate intervention within is may also include a loss of a heating unit when weather conditions.	ions fall below zero and an alternative heating sour				
requires immediate	intervention to repair or replace a heaing source within 18 hour	s				
Crisis Requiremen	t, 2604(c)					
4.4 Within how ma	my hours do you provide an intervention that will resolve th	ne energy crisis for eligible households? 48Hours	3			
4.5 Within how ma	ny hours do you provide an intervention that will resolve th	e energy crisis for eligible households in life-thro	eatening situations? 18Hours			
Crisis Eligibility, 26	505(c)(1)(A)					
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANCE	? C Yes O No				
4.7 Check the appr	copriate boxes below and describe the policies for each					
Do you require an	Assets test ?	C Yes O No				
Do you give priorit	ty in eligibility to :					
Elderly?		• Yes O No				
Disabled?		€ Yes € No				
Young Child	ren?	€ Yes ○ No				
Households v	with high energy burdens?	C Yes O No				
Other?		C Yes O No				
In Order to receive	e crisis assistance:					
Must the hou tank?	isehold have received a shut-off notice or have a near empty	• Yes C No				
Must the hou	sehold have been shut off or have an empty tank?	• Yes O No				
Must the hou	sehold have exhausted their regular heating benefit?	• Yes • No				
Must renters eviction notice ?	with heating costs included in their rent have received an	C Yes ⊙ No				
Must heating	Must heating/cooling be medically necessary?					
Must the hou	Must the household have non-working heating or cooling equipment?					
Other?		C Yes O No				
Do you have additi	ional / differing eligibility policies for:					
Renters?	Renters? © Yes O No					

1							
Renters living in subsid	ized housing?			C Yes ⊙ No			
Renters with utilities in	cluded in the rent?			C Yes ⊙ No			
Explanations of policies for ea	ach "yes" checked above:		1				
Renters must provide lease agre	eements.						
Determination of Benefits							
4.8 How do you handle crisis	situations?						
	Separate component						
<u> </u>	Fast Track	Past Track					
	Other - Describe:						
4.9 If you have a separate con	nponent, how do you detern	nine crisis ass	sistance benef	fits?			
	Amount to resolve the cris	sis.					
	Other - Describe:						
Crisis Requirements, 2604(c)							
4.10 Do you accept application	ns for energy crisis assistan	ce at sites tha	ıt are geograp	phically accessible to all households in the area to be served?			
BBNA applications are available	le at all tribal village offices,	at fuel vendor	s and on BBN	NA website.			
4.11 Do you provide individua	als who are physically disab	oled the mean	s to:				
Submit applications for cris							
• Yes O No If No, exp							
Travel to the sites at which		tance are acc	epted?				
• Yes O No If No, exp			•				
· -		lease explain	alternative m	neans of intake to those who are homebound or physically disabled?			
BBNA used village administrat to be processed.	ors or BBNA staff located in	the village wh	ho will assist t	the household with the application, gathering the needed documents and faxing it in			
Benefit Levels, 2605(c)(1)(B)							
4.12 Indicate the maximum be	enefit for each type of crisis	assistance of	fered.				
Winter Crisis \$0 r	maximum benefit						
Summer Crisis \$0 n	naximum benefit						
Year-round Crisis \$5,2	50 maximum benefit						
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?							
Yes O No If yes, Describe							
Blankets or heaters or necessary equipment needed to restore heat to the unit may be provided to resolve the crisis.							
4.14 Do you provide for equipment repair or replacement using crisis funds?							
€ Yes C No							
If you answered "Yes" to question 4.14, you must complete question 4.15.							
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.							
		Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair				✓			
Heating system replacement				V			
Cooling system repair							
Cooling system replacement				П			

Wood stove purchase			~		
Pellet stove purchase			>		
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify): BBNA may provide heating unit replacement to restore heat to the home.			>		
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?					
C Yes					
If you responded "Yes" to question 4.16, you must respo	nd to question	n 4.17.			
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 5: WEAT	THERIZATION ASSISTANCE	
Eligibility, 2605(c)(1)(A), 2605(b	(2) - Assurance 2		
5.1 Designate the income eligibil	ity threshold used for the Weatherizati	ion component	
Add	Household Size	Eligibility Guideline	Eligibility Threshold
1 All Househol	d Sizes	State Median Income	60.00%
5.2 Do you enter into an interage	ency agreement to have another govern	nment agency administer a WEATHERIZATION com	ponent? • Yes • No
5.3 If yes, name the agency. Bris	stol Bay Housing Authority		
5.4 Is there a separate monitorin	ng protocol for weatherization? • Yes	C _{No}	
WEATHERIZATION - Types of	f Rules		
5.5 Under what rules do you adn	minister LIHEAP weatherization? (Che	eck only one.)	
Entirely under LIHEAP (1	not DOE) rules		
Entirely under DOE WAP	(not LIHEAP) rules		
Mostly under LIHEAP rul	les with the following DOE WAP rule(s	s) where LIHEAP and WAP rules differ (Check all tha	at apply):
Income Threshold			
	ntire multi-family housing structure is j	permitted if at least 66% of units (50% in 2- & 4-unit l	buildings) are eligible units or will
become eligible within 180 days	4		
Other - Describe:	temporarily nousing primarily low inco	ome persons (excluding nursing homes, prisons, and si	miiar institutionai care facilities).
Other - Describe.			
Mostly under DOE WAP	rules, with the following LIHEAP rule	(s) where LIHEAP and WAP rules differ (Check all that	at apply.)
Income Threshold			
Weatherization not s	subject to DOE WAP maximum statew	ride average cost per dwelling unit.	
Weatherization mea	sures are not subject to DOE Savings to	o Investment Ration (SIR) standards.	
Other - Describe:			
Eligibility, 2605(b)(5) - Assurance	ne 5		
5.6 Do you require an assets test	? O Yes O No		
5.7 Do you have additional/differ	ring eligibility policies for :		
Renters	O Yes O No		
Renters living in subsidize	d housing? Yes No		
5.8 Do you give priority in eligib	ility to:		
Elderly?	⊙ Yes O No		
Disabled?	⊙ Yes O No		
Young Children?	€ Yes C No		
House holds with high ene	rgy burdens? Yes O No		
Other?	○ Yes		
If you selected "Yes" for any of	the options in questions 5.6, 5.7, or 5.8,	you must provide further explanation of these policies	s in the text field below.

Weatherization appllications are prioritized for elderly, the disabled and with children under the age of 5			
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hou	sehold? O Yes O No		
5.10 If yes, what is the maximum? \$0			
Types of Assitance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	es that apply.)		
Weatherization needs assessments/audits	Energy related roof repair		
✓ Caulking and insulation	Major appliance Repairs		
Storm windows	Major appliance replacement		
Furnace/heating system modifications/ repairs	Windows/sliding glass doors		
Furnace replacement	☑ Doors		
Cooling system modifications/ repairs	Water Heater		
✓ Water conservation measures	Cooling system replacement		
Compact florescent light bulbs	Other - Describe: Heating unit replacements for failed units, piping, toyostoves, furnaces, boilers, wood stoves, stove chimney pipes, fuel filters, exterior repairs to roof, walls, doors and windows.		

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
▶ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
☑ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
Outreach materials are distributed to BBNA elderly services, senior centers, food bank, Vocational Rehabilitation program, local hospitals and clinics, behavioral health, local womens shelters or other regional services providers. BBNA provides outreach during village visits and to all BBNA office sites.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

	MODEL PLAN SF - 424 - MANDATORY
	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
>	One - stop intake centers
>	Other - Describe:
BBNA o	perates the following programs, TANF, general assistance, tribal vocational rehabilation, child care assistance, employment and training so coordination is occuring y.
•	of the above questions require further explanation or clarification that could not be made in the fields provided,

attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency **Community Services Agency Energy / Environment Agency** Housing Agency Welfare Agency ٧ Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? BBNA staff are located in village office and we utilize village based fee agents with the State of Alaska and partnering agencies to assist in outreach activities. 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? BBNA does not provide cooling assistance 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? BBNA staff located in village offices and utilize village based fee agents with the State of Alaska and partnering agencies to assist in outreach activities 8.5 LIHEAP Component Administration. Weatherization Heating Cooling Crisis 8.5a Who determines client eligibility? Tribal Government Tribal Government Tribal Government Tribal Government 8.5b Who processes benefit payments to gas and electric Tribal Government Tribal Government Tribal Government 8.5c who processes benefit payments to bulk fuel Tribal Government Tribal Government Tribal Government vendors? 8.5d Who performs installation of weatherization Tribal Government

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.6 Wha	t is your process for selecting local administering agencies?
	s a regional non-profit providing services to 31 tribal villages. We work together with the local housing and weatherization agencies to ensure coordinated efforts in g services
8.7 How	many local administering agencies do you use? 1
8.8 Have Yes No	e you changed any local administering agencies in the last year?
8.9 If so,	, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
•	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 04/30/2014

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating Yes C No
Cooling C Yes C No
Crisis • Yes C No
Are there exceptions? • Yes O No
If yes, Describe.
BBNA makes payments directly to vendors. Payments may be made directly to landlords for eligible appllicants only if heat is included in their rent. BBNA pays wood vendors for those households who utilize wood for heat. We pay fuel vendors for those who self harvest wood.
9.2 How do you notify the client of the amount of assistance paid?
Eligible households are notified in writing along, with a phone call to the cllient and to the fuel/electric or wood vendor notifying them of the benefit level(s).
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
BBNA utilizes a vendor agreement outlying program requirements. Vendors must provide a written account detail showing the credit applied to the applicant account and details of fuel/electric or wood usage.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? It is covered in the vendor agreement.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

SF - 424 - MANDATORY				
	Secti	on 10: Program, Fiscal Mo	nitoring, and Audit, 2605(b)(10)
10.1. How do yo	u ensure good fiscal acco	ounting and tracking of LIHEAP funds?		
and federal funds	 The required annual final 		Department directly by a certified accountate funds is conducted by a CPA firm in Alaska (12)	
Audit Process				
10.2. Is your LI	HEAP program audited a	annually under the Single Audit Act and	OMB Circular A - 133?	
	• 0 0	-	table condition cited in the A-133 audits, tency from the most recently audited fisca	9
No Findings 🗹				
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
10.4. Audits of I	ocal Administering Age	ncies		
What types of a Select all that a		s do you have in place for local adminster	ring agencies/district offices?	
✓ Local	agencies/district offices a	re required to have an annual audit in co	ompliance with Single Audit Act and OMI	B Circular A-133
Local	agencies/district offices a	re required to have an annual audit (othe	er than A-133)	
Local	agencies/district offices'	A-133 or other independent audits are re-	viewed by Grantee as part of compliance	process.
Grant	ee conducts fiscal and pr	ogram monitoring of local agencies/distri	ct offices	
Compliance Mo	nitoring			
10.5. Describe the	ne Grantee's strategies fo	or monitoring compliance with the Granto	ee's and Federal LIHEAP policies and pro	ocedures: Select all that apply
Grantee employ	ees:			
✓ Intern	al program review			
Depar	tmental oversight			
Second	lary review of invoices a	nd payments		
Other	program review mechan	isms are in place. Describe:		
second review ar			ding detailed invoices as needed. Caseworke Case specific heating and crisis expenditure	

Maintenance of program records, case files and financial transaction documentation by the Accounting Department provides a clear monitoring and audit trail.

For crisis assistance, the crisis has to be verified by a third party, usually tribal council official. Then the vendor is notified to provide assistance to the client.

Local Adminstering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
✓ Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
Annual budget monitoring is completed duirng BBNA auditors in November of each year.
Database monitoring is completed weekly and monthly to meet application processing timelines.
Desk reviews are completed weekly.
Case files are reviewed by supervisor as benefits are submitted for payment. Case files are also monitored annually by auditors to ensure program compliance.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
BBNA site review are scheduled by the State and Federal agency staff accordingly.
BBNA auditors are selected by the BBNA Board of Directors. The BBNA Board of Directors appoints an audit review committee who reviews audits 2 times a year.
Desk Reviews:
Desk reviews are completed weekly by the supervisor. Case file reviews are completed by supervisor as benefits are submitted for payment.
10.8. How often is each local agency monitored ?
Annual monitoring completed during auditors.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN

SF - 424 - MANDATORY

Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2) 11. How did you obtain input from the public in the development of your LHEAP plan? Select all that apply. 12. Tribal Council meeting(s) 13. Draft Plan posted to website and available for comment 14. Hard copy of plan is available for public view and comment 15. Marcopy of plan is available for public view and comment 15. Comments from applicants are recorded 16. Stakeholder consultation meeting(s) 17. Comments are solicited during outreach activities 18. Other - Describe: A public hearing was held on August 10, 2015 with a toll free call in number encouraging public participation. The public hearing notice was sent to all village offices and posted at BBNA. BBNA has a hard copy of the plan available for public comment at the office all year long. Comments on BBNA's LHEAP plan are recorded and stateholders are consulted in plan preparation. 18. What changes did you make to your LHEAP plan as a result of this participation? 18. Changes are requested by public and stakeholders, BBNA will review these to determine if implementation meets the regions needs. 19. Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only 11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LHEAP funds? 11. Alway and parties commented on your plan at the hearing(s)? 11. Summarize the comments you received at the hearing(s). 12. Summarize the comments you received at the hearing on August 10, 2015. A copy of BBNA's LHEAP plan is made available throughout the year. Should comments be made, they will be reviewed in accordance within regulation authority.			
Tribal Council meeting(s) Tribal Council meeting(s) Public Hearing(s) Draft Plan posted to website and available for comment Hard copy of plan is available for public view and comment Request for comments from applicants are recorded Request for comments on draft Plan is advertised Stakeholder consultation meeting(s) Other - Describe: Other - Describe: A public hearing was held on August 10, 2015 with a toll free call in number encouraging public participation. The public hearing notice was sent to all village offices and posted at BBNA. BBNA has a hard copy of the plan available for public comment at the office all year long. Comments on BBNA's LHEAP plan are recorded and stateholders are consulted in plan preparation. 11.2 What changes did you make to your LHEAP plan as a result of this participation? If changes are requested by public and stakeholders, BBNA will review these to determine if implementation meets the regions needs. Public Hearings, 2698(a)(2) - For States and the Commonwealth of Puerto Rico Only 11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LHHEAP flunds? 11.4 How many parties commented on your plan at the hearing(s)? 0 11.5 Summarize the comments you received at the hearing(s). No public comments were made during the public hearing on August 10, 2015. A copy of BBNA's LHEAP plan is made available throughout the year. Should comments be made, they will be reviewed in accordance within regulation authority.	Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)		
Public Hearing(s) Profit Plan posted to website and available for comment Profit Plan posted to website and available for public view and comment			
Draft Plan posted to website and available for comment W Hard copy of plan is available for public view and comment W Comments from applicants are recorded W Request for comments are recorded W Stakeholder consultation meeting(s) W Comments are solicited during outreach activities Other - Describe: Apublic hearing was held on August 10, 2015 with a toll free call in number encouraging public participation. The public hearing notice was sent to all village offices and posted at BBNA. BBNA has a hard copy of the plan available for public comment at the office all year long. Comments on BBNA's LIHEAP plan are recorded and stateholders are consulted in plan preparation. 11.2 What changes did you make to your LIHEAP plan as a result of this participation? If changes are requested by public and stakeholders, BBNA will review these to determine if implementation meets the regions needs. Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only 11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds? Date Event Description	▼ Tribal Council meeting(s)		
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Request for comments on draft Plan is advertised Stakeholder consultation meeting(s)	Hard copy of plan is available for public view and comment		
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11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LHEAP funds? 1.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LHEAP funds? 1.4 Date 1.5 Summarize the comments your plan at the hearing(s). 1.5 Summarize the comments you received at the hearing(s). No public comments were made during the public hearing on August 10, 2015. A copy of BBNA's LIHEAP plan is made available throughout the year. Should comments be made, they will be reviewed in accordance within regulation authority.	posted at BBNA. BBNA has a hard copy of the plan available for public comment at the office all year long. Comments on BBNA's LIHEAP plan are recorded and stateholders are consulted in plan preparation. 11.2 What changes did you make to your LIHEAP plan as a result of this participation?		
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11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?	No public comments were made during the public hearing on August 10, 2015. A copy of BBNA's LIHEAP plan is made available throughout the year. Should comments		
	11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?		
No public comments were made during the public hearing on August 10, 2015.	No public comments were made during the public hearing on August 10, 2015.		

If any of the above questions require further explanation or clarification that could not be made in the fields provided,

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 1
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

BBNA had one request for a fair hearing in 2015. The request was denied as the applicant was continued to be over income

12.4 Describe your fair hearing procedures for households whose applications are denied.

Formal process: The formal process begins with the person filing the complaint. He/she prepares a written statement that clearly indicates "Notice of Appeal" requesting a hearing or reconsideration. The appeal must contain hs/her name, address, and telephone number, the condition, situation, or individual being complained about, the reason for the complaint and the requested remedy. A complaint regarding a denial of services needs to be filed within fifteen (15) working days after receiving the notice of the decision. The complaint needs to be signed, dated and filed with the individual closest to the complaint. There are 3 levels of interal reviews should the applicant not be satisfied with a decision. Supervisor, Division Director and final review by BBNA President and CEO. (See attached written grievance policy)

12.5 When and how are applicants informed of these rights?

BBNA's Application for heating assistance includes a statement on fair hearings. Applicants are also informed of the fair hearing process via telephone when disputes occur.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If an appllicant informs BBNA on the status of their application, BBNA reviews the file for completness and processes the case. BBNA reviews cases on a timely bases (within 45 days without noitce or update).

12.7 When and how are applicants informed of these rights?

On the application, during telephone and in person communication with the applicant.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

BBNA did not apply for Assurance 16 in 2014, although we partner with local agencies encouraging reducing home energy burden.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

BBNA leveraged partners funds.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

BBNA encourages participants to attend classes offered by the Bristol Bay Campus on home energy efficiency. BBNA partners with local electrical providers and the Bristol Bay Housing Authority as they perform energy audits in anticapation for weatherization assistance, together leveraging funds to reduce energy burdens. BBNA and our partners provide outreach and educational material to help homewoners reduce thier energy burdens. BBNA manages several cash assistance programs (TANF, General Assistance and Child Care) and reducing energy consumption information is distributed. BBNA did not apply for this Assurance 16 in 2014.

13.4 Describe the level of direct benefits provided to those households in the previous Federal fiscal year.

No direct benefits offered in FY2014.

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

We will obtain the PCE Unit to provide us with a report showing which utilities participated, how much of a discount they received each month and what the annual electric bill was (kWh usage) for each community.

We will ask the State of Alaska, AHFC and local housing authority on the non-federal money they used to install weatherization in homes. The amount they provide to us is from state funds and income throught AHFC's mortages that is used for weatherization.

BBNA provides CITGO assistance and we will provide the amount of funds paid to LIHEAP eligible homes.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii),describe the following:

Res	source	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1		power in rural Alaska Non-Federal	Weatherization - AHFC, BBHA AK Affordable Heating - State General Funds CITGO - Citizen	PCE -Coordinated efforts to reduce home energy costs Weatherization - Coordinated effort to reduce energy consumption, each agency conducts outreach for the other, LIHEAP prequalifies for weatherization. AK Affordable Heating Program funds are used to pay benefits to LIHEAP households when LIHEAP funds are exhausted. CITGO heating assistance funds are available to prequalified tribal LIHEAP clients administered by BBNA LIHEAP

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Section 15: Training			
15.1 Describe the training you provide for each of the following groups:			
a. Grantee Staff:			
Formal training on grantee policies and procedures			
How often?			
Annually			
Biannually			
As needed			
Other - Describe: Webinars as available			
Employees are provided with policy manual			
Other-Describe: Employees will participate in webinars offered by ACF as needed			
b. Local Agencies:			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
✓ On-site training			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
Employees are provided with policy manual			
Other - Describe			
c. Vendors			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
V Policies communicated through vendor agreements			

Policies are outlined in a vendor manual
Other - Describe:
15.2 Does your training program address fraud reporting and prevention? Yes No
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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Section 17: Program Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms available to	the p	public for reporting cases of suspecte	d wa	ste, fraud, and abuse. Select all that a	apply	·
Online Fraud Reporting						
Dedicated Fraud Reporting Hotline						
Report directly to local agency/district office or Grantee office						
Report to State Inspector General or Attorney General						
Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse						
✓ Other - Describe:						
BBNA has internal fraud control measures in place to help identify fraud. Prevention: Program rights and responsibilities are noted on all assistance applications.						
<u>Detection</u> : Verification of client application data help to deter fraud. Any suspecteed fraud follows and internal investigations process to determine the validity and level of fraud. When a case worker suspects the applicant is intentionally withholding information or provides incorrect infomation to gain access to assistance, the case goes to the supervisor for review and reports any corrective action needed to resolve the fraud.						
Correction/Prosecution: BBNA recoups	prog	ram issued funds paid in error or as a re	esult	of fraud, including prosecution by law	infor	cement as needed.
Direct Vendor agreements are made with electric, fuel and wood vendors in our service region ensuring compliance. A copy of the State of Alaska fraud prevention brochure is mailed to applicants and vendors each year.						
b. Describe strategies in place for adver	rtisin	g the above-referenced resources. Sel	ect a	ll that apply		
Printed outreach materials						
Addressed on LIHEAP appl	licati	on				
Website						
Other - Describe:						
Vendors agreemenst are provided information to report any suspected fraud or areas of concern. BBNA Tribal offices are contacted as needed for third party verification in determining suspected fraud. Home visits may also be conducted.						
17.2. Identification Documentation Requirements						
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.						
Collected from Whom?						
Type of Identification Collected						
		Applicant Only		All Adults in Household		All Household Members
Social Security Card is photocopied and retained	>	Required		Required		Required
		Requested		Requested		Requested
Social Security Number (Without actual Card)		Required		Required		Required
		Requested		Requested		Requested

					~			~		
Gov	ernment-issued identification	v	Required			Required			Required	
	driver's license, state ID, Tribal passport, etc.)		Requested		~	Requested		>	Requested	
	Other		Applicant Only Required	Applicant On Requested	ly	All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested
1										
1	b. Describe any exceptions to the above policies. Third party verification may be required by tribal village sites to determine residnecy in a community.									
17.3	3 Identification Verification									
Des	cribe what methods are used to ver	ify tl	he authenticity of ide	ntification docu	ment	s provided by clien	ts or household m	embe	ers. Select all that a	pply
	Verify SSNs with Social Securit	y Ad	ministration							
	Match SSNs with death records	fror	n Social Security Adı	ninistration or s	state	agency				
~	Match SSNs with state eligibilit	y/cas	se management system	n (e.g., SNAP, T	ANI	?)				
	Match with state Department o	f Lal	oor system							
	Match with state and/or federa	cor	rections system							
	Match with state child support system									
V	Verification using private softw	are (e.g., The Work Num	ber)						
	In-person certification by staff	(for t	tribal grantees only)							
V	Match SSN/Tribal ID number	with	tribal database or en	rollment record	s (for	tribal grantees onl	ly)			
	Other - Describe:									
17.4. Citizenship/Legal Residency Verification										
	What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.									
		itizeı	nship or legal residen	cy						
	Chefit's submission of Social S	ecur	ity cards is accepted	as proof of legal	resi	dency				
	Noncitizens must provide documentation of immigration status									
L	Citizens must provide a copy of their birth certificate, naturalization papers, or passport									
L	Noncitizens are verified through the SAVE system									
~	Tribal members are verified through Tribal enrollment records/Tribal ID card									
Other - Describe:										
	5. Income Verification									
_	What methods does your agency utilize to verify household income? Select all that apply.									
Require documentation of income for all adult household members										
-	✓ Pay stubs									
	✓ Social Security award letters									
	Bank statements									
_	Tax statements									
_	Zero-income statements	_								
	Unemployment Insuran	ce let	ters							
	Other - Describe:									

BBNA manages cash assistance programs. Income verification on tribal data base verifies cash assistance levels. Seasonal fishing income is verified by tax documents. Bank statements may be used to determine direct deposit of benefits.
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe: BBNA uses a tribal data base verifying income. BBNA has view only access on State of Alaska EIS software to verify state assistance, including Unemployment income.
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
What policies are in place for verifying vendor authenticity? Select all that apply. All vendors must register with the State/Tribe.
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Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
☑ Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
BBNA attempts to collect all improper payments by notifying the applicant and/or vendor. Notices are sent to the applicant and vendor stating the amount being collected. In fraudulent cases notification is made to tribal legal council and/or local state prosecutor.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
✓ Other - Describe:
Ban is dependent on the severity of fraud (intentional/non-intentional) and if payment is recouped.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or

agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is

normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the

Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction:
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate

personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

1500 Kanakanak Road * Address Line 1		
P.O. Box 310 Address Line 2		
Address Line 3		
Dillingham * City	Alaska * State	99576 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
- (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
- (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
- (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection:
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --

- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS
The following documents must be attached to this application
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
• Heating component benefit matrix, if applicable
Cooling component benefit matrix, if applicable
Minutes, notes, or transcripts of public hearing(s).