# DETAILED MODEL PLAN (LIHEAP)

Mandatory Grant Application SF-424

		OF HEALTH A		JMAN SERVIC FAMILIES	ES		Au	igust 198	37, revi	sed 05/92,02/95,03/96,12/98,1 OMB Clearance No.: 0970-( Expiration Date: 06/30/2	0075
		LOW IN	ICON	IE HOME E S		L PLAN		OGR/	AM(L	IHEAP)	
* 1.a. Type of Submission: Plan  * 1.b. Frequency: Annual					* 1.c. Consolidated Application/Plan/Funding Request? Explanation:			* 1.d. Version: • Initial • Resubmission • Revision • Update			
						2. Date Received:			State Use Only:		
						3. Applicant Identifier:					
						4a. Federal Entity Identifier:			5. Date Received By State:		
						4b. Federal A	ward Iden	tifier:		6. State Application Identifier:	
7. APPLICANT	INFOR	MATION	ļ								
* a. Legal Nam	e: Yurok	Tribe									
* b. Employer/Taxpayer Identification Number (EIN/TIN): 68-0178020 * c. Organizational DUNS: 622970366											
* d. Address:											
* Street 1:		P.O. BOX 1027	7			Street 2:					
* City:		KLAMATH				County:					
* State:		CA				Province:					
* Country:		United States				* Zip / Postal Code: 95548 -		-			
e. Organization	al Unit:					1					
Department Na Yurok Tribe So		ices				Division Nam LIHEAP pro					
f. Name and con	ntact info	ormation of perso	on to be	contacted on ma	tters involving t	his application	:				
Prefix:	* First I Tamar				Middle Name:				* Last N Scott	Name:	
Suffix:	Title: LIHEA	AP Program Coor	dinator		Organizational Social Service	al Affiliation: ses - LIHEAP Program					
* Telephone Number: 707-482-1350	Fax Nu	mber			* Email: tscott@yurokt	: yuroktribe.nsn.us					
* 8a. TYPE OF I: Indian/Native			ient (Fed	erally Recognized	1)						
b. Additional	Descrip	tion:									
* 9. Name of Fe	deral Ag	ency:									
					og of Federal Dom ssistance Number			CFDA Title:			
10. CFDA Numb	ers and Ti	tles		93568			Low-Inco	me Home	Energy	Assistance	
11. Descriptive Yurok Low Inc	Title of A come Hon	Applicant's Proje ne Energy Assista	e <b>ct</b> ance Prog	gram							
<b>12. Areas Affec</b> Del Norte and	ted by Fu	unding:									
13. CONGRES	13. CONGRESSIONAL DISTRICTS OF:										
* <b>a. Applicant</b> 02						b. Program/P	roject:				
Attach an addi	ional list	of Program/Pro	ject Cor	ngressional Distr	icts if needed.						

14. FUNDING PERIOD:		15. ESTIMATED FUNDING:				
<b>a. Start Date:</b> 10/01/2015	<b>b. End Date:</b> 09/30/2016		* <b>a. Federal (\$):</b> \$0	<b>b. Match (\$):</b> \$0		
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUT	VE ORDER 12372 PROCE	SS?			
a. This submission was made availab	le to the State under the Executive Orde	r 12372				
Process for Review on :						
b. Program is subject to E.O. 12372 but has not been selected by State for review.						
c. Program is not covered by E.O. 12	372.					
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES O NO						
Explanation:						
18. By signing this application, I certify accurate to the best of my knowledge. I a any false, fictitious, or fraudulent statem <b>**I Agree</b>	also provide the required assurances** a	nd agree to comply with any	y resulting terms i	if I accept an award. I am aware that		
** The list of certifications and assurance	es, or an internet site where you may ob	tain this list, is contained in	the announcemen	nt or agency specific instructions.		
18a. Typed or Printed Name and Title o Jeannie Duncan	f Authorized Certifying Official	<b>18c. Teleph</b> (707) 482-11		umber and extension)		
		<b>18d. Email</b> grantscompl	Address iance@yuroktribe.	.nsn.us		
18b. Signature of Authorized Certifying	Official	<b>18e. Date R</b> 11/13/2015	eport Submitted (	(Month, Day, Year)		
Attach supporting docun	nents as specified in agen	ey instructions.				

Section	1 -	Program	Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of Operation					
Start Date	End Date					
Heating assistance     10/01/2015	9/30/2016					
Cooling assistance						
Crisis assistance 10/01/2015	09/30/2016					
Weatherization assistance						
Provide further explanation for the dates of operation, if necessary						
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16						
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must a 100%.	add up to Percentage (%)					
Heating assistance	70.00%					
Cooling assistance	0.00%					
Crisis assistance	10.00%					
Weatherization assistance	0.00%					
Carryover to the following federal fiscal year	10.00%					
Administrative and planning costs	10.00%					
Services to reduce home energy needs including needs assessment (Assurance 16) 0.00%						
Used to develop and implement leveraging activities 0.00%						
TOTAL	100.00%					
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)						
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:						

<b>~</b>	F	Heating assistance				Cooli	ing assistance		
	v	Weatherization assistance Other (specify:)							
	0	lity, 2605(b)(2)(A) - Assurance 2, 2605(c)(							-
<b>1.4 D</b> o Yes	1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below? • Yes ONo								
If you	answered "Y	Zes" to question 1.4, you must complete th	e table below and answe	er quest	tions 1.5 and 1.6.				
			Heating		Cooling	ļ	Crisis		Weatherization
TANF									
SSI									
SNAP			⊙ <sub>Yes</sub> O <sub>No</sub>	Oye	es 🖸 No	ΟY	es 🔿 No	Ο	Yes ONo
Means	-tested Veteran	is Programs	⊙ <sub>Yes</sub> O <sub>No</sub>	Oye	es O No	ΟY	es O <sub>No</sub>	Ο	Yes ONo
Program Name Heating Cooling Crisis Weatherization									
Other(	Other(Specify) 1 OYes ONo OYes ONo OYes ONo OYes ONo								C Yes C No
1.5 Do	) you automat	tically enroll households without a direct a	annual application? 🔿	Yes 🖸	No				
If Yes	, explain:								
deterr	nining eligibi	sure there is no difference in the treatmen lity and benefit amounts?		e housel	holds from those n	not rece	eiving other public	c assi	stance when
Every	one is treated e	equally and based on the matrix program crit	teria.						
SNAP	Nominal Pay	ments							
1.7a D	Oo you allocat	e LIHEAP funds toward a nominal paym	ent for SNAP household	ls? 🔿 Y	les 💽 No				
		es'' to question 1.7a, you must provide a							
1.7b A	amount of Nor	minal Assistance: \$0							
1.7c F	requency of A	Assistance							
	Once Per Ye	ar							
	Once every f	ăve years							
	Other - Desc	ribe:							
1.7d F	Iow do you co	onfirm that the household receiving a nom	ninal payment has an en	ergy cos	st or need?				
Determination of Eligibility - Countable Income									
	8	a household's income eligibility for LIHE	CAP, do you use gross in	come o	r net income ?				
	Gross Incom	IE							
	Net Income								
1.9. Se	elect all the ap	pplicable forms of countable income used	to determine a househol	d's inco	ome eligibility for	LIHE	AP		
	Wages								
<b>&gt;</b>	Self - Emplo	yment Income							
	Contract Inc	come							
	Payments fro	om mortgage or Sales Contracts							
<b>&gt;</b>	Unemploym	ent insurance							
<ul> <li>Image: A start of the start of</li></ul>	Strike Pay								

	Social Security Administration (SSA ) benefits
	Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
<b>~</b>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
<b>&gt;</b>	Savings account balance
<b>&gt;</b>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
<b>&gt;</b>	Alimony
<b>&gt;</b>	Child support
<b>&gt;</b>	Interest, dividends, or royalties
<b>&gt;</b>	Commissions
<b>&gt;</b>	Legal settlements
<b>&gt;</b>	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
>	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child

	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	by of the above questions require further explanation or clarification that could not be made in the fields provided, what a document with said explanation here.

Section 2 - HEATING ASSISTANCE	Section 2	- HEA	TING	ASSIS	TANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	S	Section 2 -	Heating Assistance				
Eligibility, 2605(b)	(2) - Assurance 2						
2.1 Designate the i	ncome eligibility threshold used for the he	ating componer	net:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
<b>2.2 Do you have a</b> HEATING ASSIT	dditional eligibility requirements for ANCE?	O Yes	No				
2.3 Check the app	ropriate boxes below and describe the poli	icies for each.					
Do you require an	Assets test ?	O Yes	No				
Do you have addit	ional/differing eligibility policies for:						
Renters?	Renters? OYes ONo						
Renters Livi	ng in subsidized housing ?	O Yes (	O No				
Renters with	a utilities included in the rent ?	O Yes	O No				
Do you give priori	ty in eligibility to:	<u>Ŋ</u>					
Elderly?		O Yes	O No				
Disabled?		O Yes	O No				
Young child	ren?	O Yes (	O No				
Households	with high energy burdens ?	O Yes	O No				
Other?							
Explanations of po	olicies for each "yes" checked above:	P					
2.4 Describe how y	enefits 2605(b)(5) - Assurance 5, 2605(c)(1) you prioritize the provision of heating assi- ceks, our program prioritizes need to elders a	stance tovulnera	able populations,e.g., benefit amounts, early ag	oplication periods, etc.			
2.5 Check the vari	ables you use to determine your benefit le	vels. (Check all	that apply):				
Income							
Family (hous	sehold) size						
✓ Home energy	y cost or need:						
Fuel t	уре						
Clima	ite/region						
Indivi	idual bill						
Dwell	ing type						
🗹 Energ	y burden (% of income spent on home en	ergy)					
Energ	gy need						
Other	· - Describe:						

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
2.6 Describe estimated benefit levels for FY 2016:			
Minimum Benefit	\$250	Maximum Benefit	\$400
2.7 Do you provide in-kind (e.g., blankets, space heaters) and	nd/or other forms of b	enefits? O Yes O No	
If yes, describe.			
If any of the above questions require further attach a document with said explanation here.		r clarification that could not be made in the f	ields provided,

Section 3 - COOLING ASSISTANCE	Section	3 -	COOL	JNG A	ASSIS	TANC
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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 3 - Cooling Assistance							
Eligibility, 2605(c)	(1)(A), 2605 (b)(2) - Assurance 2						
	income eligibility threshold used for the C	ooling componer	net:				
Add	Household size	Eligibility Guideline Eligibility Threshold					
1				0.00%			
	<b>3.2 Do you have additional eligibility requirements for</b> COOLING ASSITANCE?						
3.3 Check the app	ropriate boxes below and describe the poli						
Do you require an	Assets test ?	O Yes C	No				
Do you have addit	ional/differing eligibility policies for:						
Renters?		O Yes C	No				
Renters Livi	ng in subsidized housing ?	O <sub>Yes</sub> C	No				
Renters with	a utilities included in the rent ?	O <sub>Yes</sub> C	No				
Do you give priori	ty in eligibility to:						
Elderly?		O <sub>Yes</sub> C	No				
Disabled?		O <sub>Yes</sub> C	No				
Young child	ren?	O Yes C	C Yes C No				
Households	with high energy burdens ?	O <sub>Yes</sub> C	C Yes C No				
Other?		O Yes C	No				
Explanations of policies for each "yes" checked above:							
3.4 Describe how y	3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.						
Determination of B	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(	(B)					
3.5 Check the vari	3.5 Check the variables you use to determine your benefit levels. (Check all that apply):						
Income							
Family (hous	sehold) size						
Home energy							
<b>Fuel t</b>	Fuel type						
Clima	ite/region						
Indivi	Individual bill						
Dwell	Dwelling type						
Energ	y burden (% of income spent on home ene	ergy)					
Energ	y need						
	- Describe:						

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
3.6 Describe estimated benefit levels for FY 2016:				
Minimum Benefit	\$0	Maximum Benefit	\$0	
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No				
If yes, describe.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 4: CRISIS ASSISTANCE

Eligibility - 2604(c), 2605(c)(1)(A)

	, 2000 (0)(1)(1)				
4.1 Designate the in	4.1 Designate the income eligibility threshold used for the crisis component				
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	State Median Income	60.00%		
4.2 Provide your L	IHEAP program's definition for determining a crisis.				
The Household mus	at have a shut off notice, empty tank, or be out of wood.				
4.3 What constitut	es a <u>life-threatening crisis?</u>				
If there are medical	conditions that require heating or electronical source.				
Crisis Requiremen	t, 2604(c)				
4.4 Within how ma	ny hours do you provide an intervention that will resolve	the energy crisis for eligible households? 48Hour	5		
4.5 Within how ma	ny hours do you provide an intervention that will resolve	the energy crisis for eligible households in life-thr	eatening situations? 18Hours		
Crisis Eligibility, 26	505(c)(1)(A)				
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANC	E? Syes ONo			
4.7 Check the app	4.7 Check the appropriate boxes below and describe the policies for each				
Do you require an	Assets test ?	C Yes 💿 No			
Do you give priorit	ty in eligibility to :				
Elderly?		• Yes O No			
Disabled?		• Yes O No			
Young Child	ren?	• Yes O No			
Households	with high energy burdens?	O Yes O No			
Other?		O Yes 💿 No			
In Order to receive	In Order to receive crisis assistance:				
Must the hou tank?	sehold have received a shut-off notice or have a near emp	ty O Yes O No			
Must the hou	sehold have been shut off or have an empty tank?	• Yes O No			
Must the hou	sehold have exhausted their regular heating benefit?	• Yes O No			
Must renters eviction notice ?	with heating costs included in their rent have received an	Yes • No			
Must heating	cooling be medically necessary?	O Yes • No			
Must the hou	sehold have non-working heating or cooling equipment?	O Yes O No			
Other?		O Yes O No			
Do you have additi	ional / differing eligibility policies for:				
Renters?		C Yes O No			
Renters livin	g in subsidized housing?	C Yes O No			
		i i i i i i i i i i i i i i i i i i i			

O Yes	Θ	No
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Explanations of policies for a	cluded in the rent?			C Yes O No		
	each "yes" checked above:					
The policy of the Yurok Tribe nembers must be a member o		families with	ı young childr	en under 5 years of age requires assistance first priority and one of the family		
Determination of Benefits						
4.8 How do you handle crisis	situations?					
	Separate component	h de la constante de				
<ul> <li>Image: A start of the start of</li></ul>	Fast Track					
	Other - Describe:					
	mponent, how do you determ	nine crisis ass	istance benef	īts?		
	Amount to resolve the crisis.					
	Other - Describe:					
Crisis Requirements, 2604(c)	C		4			
	ons for energy crisis assistant	ce at sites tha	u are geograp	blically accessible to all households in the area to be served?		
CYes • No Explain.						
4.11 Do you provide individu	als who are physically disabl	led the mean	s to:			
	isis benefits without leaving t					
• Yes O No If No, ex						
	1 applications for crisis assist	ance are acco	epted?			
• Yes ONo If No, ex			<u> </u>			
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?						
Benefit Levels, 2605(c)(1)(B)						
	penefit for each type of crisis	assistance of	fered.			
Winter Crisis \$40	0 maximum benefit					
Summer Crisis \$0	maximum benefit					
Year-round Crisis \$0	maximum benefit					
4.13 Do you provide in-kind	(e.g. blankets, space heaters,	fans) and/or	other forms	of benefits?		
OYes 💿 No If yes, Desc	ribe					
	nmont vonoir or vonlocomon					
	pment repair or replacement	t using crisis	funds?			
4.14 Do you provide for equi						
◯ Yes ⊙ No If you answered "Yes" to qu	estion 4.14, you must comple	ete question 4	.15.			
◯ Yes ⊙ No If you answered "Yes" to qu		ete question 4	.15.	4		
◯ Yes ⊙ No If you answered "Yes" to qu	estion 4.14, you must comple	ete question 4	.15.	Year-round Crisis		
O Yes O No If you answered "Yes" to qu 1.15 Check appropriate boxe	estion 4.14, you must comple	ete question 4 f assistance p Winter	.15. rovided. Summer	Year-round Crisis		
• Yes • No If you answered "Yes" to qu 4.15 Check appropriate boxe Heating system repair	estion 4.14, you must comple es below to indicate type(s) of	ete question 4 f assistance p Winter	.15. rovided. Summer	Year-round Crisis		
O Yes O No If you answered "Yes" to qu 4.15 Check appropriate boxe Heating system repair Heating system replacement	estion 4.14, you must comple es below to indicate type(s) of	ete question 4 f assistance p Winter	.15. rovided. Summer	Year-round Crisis		
O Yes O No If you answered "Yes" to qu 4.15 Check appropriate boxe Heating system repair Heating system replacement Cooling system repair	estion 4.14, you must comple as below to indicate type(s) of	ete question 4 f assistance p Winter	.15. rovided. Summer	Year-round Crisis		
O Yes ⊙ No If you answered "Yes" to qu 4.15 Check appropriate boxe Heating system repair Heating system replacement Cooling system replacement	estion 4.14, you must comple as below to indicate type(s) of	ete question 4 f assistance p Winter	.15. rovided. Summer	Year-round Crisis		
◯ Yes	estion 4.14, you must comple as below to indicate type(s) of	ete question 4 f assistance p Winter	.15. rovided. Summer	Year-round Crisis		
O Yes O No If you answered "Yes" to qu 4.15 Check appropriate boxe Heating system repair Heating system replacement Cooling system replacement Wood stove purchase	estion 4.14, you must comple as below to indicate type(s) of	ete question 4 f assistance p Winter	.15. rovided. Summer	Year-round Crisis		

Other (Specify):					
4.16 Do any of the utility vendors you work with	enforce a m	oratorium	ı on shut offs	ffs?	
O Yes O No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Se	ection 5: WEATHE	RIZATION ASSISTANCE		
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	- 2			
5.1 Designate the income eligibility threshold us	ed for the Weatherization co	mponent		
Add Househ	old Size	Eligibility Guideline	Eligibility Threshold	
1			0.00%	
5.2 Do you enter into an interagency agreement	to have another government	agency administer a WEATHERIZATION comp	onent? O Yes O No	
5.3 If yes, name the agency.				
5.4 Is there a separate monitoring protocol for v	weatherization? O Yes ON	0		
WEATHERIZATION - Types of Rules				
5.5 Under what rules do you administer LIHEA	P weatherization? (Check on	ly one.)		
Entirely under LIHEAP (not DOE) rules				
	milos			
Entirely under DOE WAP (not LIHEAP)				
	wing DOE WAP rule(s) whe	re LIHEAP and WAP rules differ (Check all that	apply):	
Income Threshold				
Weatherization of entire multi-famil become eligible within 180 days	y housing structure is permi	tted if at least 66% of units (50% in 2- & 4-unit bu	uildings) are eligible units or will	
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).				
Other - Describe:				
Mostly under DOE WAP rules, with the fo	ollowing LIHEAP rule(s) whe	ere LIHEAP and WAP rules differ (Check all that	t apply.)	
Income Threshold				
Weatherization not subject to DOE	WAP maximum statewide av	erage cost per dwelling unit.		
Weatherization measures are not su	bject to DOE Savings to Inve	stment Ration (SIR ) standards.		
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	C Yes C No			
5.7 Do you have additional/differing eligibility p	4			
Renters	O Yes O No			
Renters living in subsidized housing?	O Yes O No			
5.8 Do you give priority in eligibility to:	00			
Elderly?	O Yes O No			
Disabled?	O Yes O No			
Young Children?	O Yes O No			
House holds with high energy burdens?	O Yes O No			
Other?	O Yes O No			
If you selected "Yes" for any of the options in qu	uestions 5.6, 5.7, or 5.8, you n	nust provide further explanation of these policies i	in the text field below.	

Benefit Levels				
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per household? O Yes O No				
5.10 If yes, what is the maximum? \$0				
Types of Assitance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide ? (Check all categori	es that apply.)			
Weatherization needs assessments/audits	Energy related roof repair			
Caulking and insulation	Major appliance Repairs			
Storm windows	Major appliance replacement			
Furnace/heating system modifications/ repairs	Windows/sliding glass doors			
Furnace replacement	Doors			
Cooling system modifications/ repairs	Water Heater			
Water conservation measures	Cooling system replacement			
Compact florescent light bulbs	Other - Describe:			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017
LOW INCOME HOME ENERGY ASSISTANC MODEL PLAN SF - 424 - MANDATOR	
Section 6: Outreach, 2605(b)(3) - Assuran	nce 3, 2605(c)(3)(A)
5.1 Select all outreach activities that you conduct that are designed to assure that eligible househol	ds are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security	offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the availability of all types	of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP assistance at applica	ation intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach	h to target groups.
✓ Other (specify):	
Notifications will be placed in tribal newsletters. In addition, post cards are sent out to all tribal househoure as well. LIHEAP staff will provide information and present to the Yurok Social Service Advisory Contemporation and to the Tribal Council on a yearly basis.	

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:
Intake sta	aff facilitiate multiple low income programs and are able to assess if the applicants will benefit from other programs offered by the Yurok Tribe or other agencies.

Intake staff facilitiate multiple low income programs and are able to assess if the applicants will benefit from other programs offered by the Yurok Tribe or other agencies. An effort to prevent undesired overlap and to ensure eligible households know about and receive the maximum services and benefits available under all programs listed in this section under the law. Yurok Tribe LIHEAP will work in coordination with other YSS programs such as CSBG, TANF, GA, ICWA and other tribal departments. The Yurok SS will receive referrals of clients of other tribal or state programs. LIHEAP staff will also meet with other administrators of other tribal programs to share the LIHEAP program. An effort to collaborate, maximize resources, and provide ease of services YSS LIHEAP intake will be shared jointly with YSS emergency assistance. The intake from LIHEAP will be combined with other programs that are similar for ease of procedures for clients. In order to increase efficiency and meet the needs of Tribal programs, sharing of records will take when not prohibited by law.

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 06/30/2017					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 8: Agency Designation	n, 2605(b)(6) - A Commonwealth			tees and the	
8.1 How	would you categorize the primary responsibility	of your State agency?				
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
>	Other - Describe: tribal satellite offices including	headstart programs				
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?						
	do you provide alternate outreach and intake for do you provide alternate outreach and intake for					
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Wh	o determines client eligibility?	Tribal Government		Tribal Government		
	8.5b Who processes benefit payments to gas and electric Tribal Government Tribal Government Tribal Government					
8.5c who vendors	2.5c who processes benefit payments to bulk fuel Tribal Government Tribal Government Tribal Government					
8.5d Who performs installation of weatherization measures?						
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.						
8.6 What is your process for selecting local administering agencies?						
NA						

8.7 How	8.7 How many local administering agencies do you use? na				
8.8 Have OYes ONo	8.8 Have you changed any local administering agencies in the last year? Ves No				
8.9 If so,	, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 04/30/2014

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

### Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7

9.1 Do you make payments directly to home energy suppliers?

💽 Yes 🔘 No

Cooling O Yes O No

Crisis O Yes O No

Are there exceptions? O Yes O No

If yes, Describe.

Heating

#### 9.2 How do you notify the client of the amount of assistance paid?

The LIHEAP program notifies clients by telephone, by letter, or in person.

9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?

The program makes a pledge to the vendor and works with our Fiscal department to issue a payment directly to the vendor. Program receives copies of the issued payments and bill.

9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?

The program's policy is to treat all applicants fairly and within the program guideline matrix.

9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  $\bigcirc$  Yes  $\bigcirc$  No

If so, describe the measures unregulated vendors may take.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

	TMENT OF HEALTH A ATION FOR CHILDRE	AND HUMAN SERVICES N AND FAMILIES	August 1987, rev	ised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017			
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Secti	on 10: Program, Fiscal Mc	pnitoring, and Audit, 2605(b	)(10)			
A database is ma maintained by th	10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? A database is maintained by Social Services intake staff. This allows staff to compare records kept by the Fiscal department's payment database. A vendor log is maintained by the program staff. The program coordinates with our Fiscal department and our Grants & Contract Compliance department to ensure program monitoring and compliance is being met. The appropriate OMB circulars, Cost Principles and common administrative guidelines are followed.						
Audit Process							
		annually under the Single Audit Act and	OMB Circular A - 133?				
			rtable condition cited in the A-133 audits, gency from the most recently audited fisc:				
No Findings 🗹	]						
Finding	Туре	Brief Summary	Resolved?	Action Taken			
1							
What types of a Select all that a	pply.	s do you have in place for local adminste	ering agencies/district offices? ompliance with Single Audit Act and OM	B Circular A-133			
What types of a Select all that a Local	nnual audit requirement pply. agencies/district offices a	s do you have in place for local adminste	ompliance with Single Audit Act and OM	B Circular A-133			
What types of a Select all that a Local	annual audit requirement pply. agencies/district offices a agencies/district offices a	s do you have in place for local adminste re required to have an annual audit in c re required to have an annual audit (oth	ompliance with Single Audit Act and OM				
What types of a Select all that a Local Local Local	agencies/district offices a agencies/district offices a agencies/district offices a	s do you have in place for local adminste re required to have an annual audit in c re required to have an annual audit (oth	ompliance with Single Audit Act and OM ter than A-133) eviewed by Grantee as part of compliance				
What types of a Select all that a Local Local Local	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices ' agencies/district offices ' tee conducts fiscal and pro	s do you have in place for local adminste re required to have an annual audit in c re required to have an annual audit (oth A-133 or other independent audits are re	ompliance with Single Audit Act and OM ter than A-133) eviewed by Grantee as part of compliance				
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What types of a Select all that an Local Local Local Grant Compliance Mo 10.5. Describe t	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices ' agencies/district offices ' tee conducts fiscal and pro- onitoring he Grantee's strategies fo	s do you have in place for local adminste re required to have an annual audit in c re required to have an annual audit (oth A-133 or other independent audits are re ogram monitoring of local agencies/distr	ompliance with Single Audit Act and OM ter than A-133) eviewed by Grantee as part of compliance	process.			
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What types of a Select all that and Local Local Local Grante Compliance Mo 10.5. Describe the Grantee employ Intern Depar	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices' / tee conducts fiscal and pro- phitoring he Grantee's strategies for yees: hal program review	s do you have in place for local adminste re required to have an annual audit in c re required to have an annual audit (oth A-133 or other independent audits are re ogram monitoring of local agencies/distr or monitoring compliance with the Grant	ompliance with Single Audit Act and OM her than A-133) eviewed by Grantee as part of compliance rict offices	process.			
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What types of a Select all that and Local Local Local Local Compliance Mo 10.5. Describe the Grantee employ Compliance Mo 10.5. Describe the Grantee employ Second Compliance Mo 10.5. Describe the Grantee employ Compliance Mo 10.5. Describe the Grantee employ Compliance Mo 10.5. Describe the Grantee employ Compliance Mo 10.5. Describe the Grantee employ Compliance Mo	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices ' agencies/district offices' ' tee conducts fiscal and pro- ponitoring he Grantee's strategies for yees: hal program review timental oversight dary review of invoices an program review mechan of to monitor program active connel and the social service	s do you have in place for local adminster re required to have an annual audit in c re required to have an annual audit (oth A-133 or other independent audits are re ogram monitoring of local agencies/distr or monitoring compliance with the Grant or monitoring compliance with the Grant isms are in place. Describe: rites and eligibility. A matrix is used to det es director or assistance director. Then eac ormation, tribal ID verification, and social s	ompliance with Single Audit Act and OM ter than A-133) eviewed by Grantee as part of compliance ict offices tee's and Federal LIHEAP policies and pr	process. ocedures: Select all that apply yment requests muct be signed by the l cooling (or crisis) bill, copy of income for			
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Monitoring through central database				
Desk reviews				
Client File Testing / Sampling				
Other program review mechanisms are in place. Describe:				
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.				
10.7. Describe how you select local agencies for monitoring reviews.				
Site Visits:				
Desk Reviews:				
10.8. How often is each local agency monitored ?				
10.9. What is the combined error rate for eligibility determinations? OPTIONAL				
10.10. What is the combined error rate for benefit determinations? OPTIONAL				
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?				
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
V Other - Describe:					
The Plan will be posted on the Tribal website and all Tribal offices, including satelite offices. Tribal members will be notified by posted fylers, the tribal newsletter, and through staff. The Elder Advocate and social workers will inform clients of the plan. Comments will be considered, reviewed, and added to the plan update. The program was discussed with the social services advisory committee members prior to the finalization of the plan development. <b>11.2 What changes did you make to your LIHEAP plan as a result of this participation?</b>					
No changes were made as a result of this participation.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution	of your LIHEAP funds?				
Date Event Description					
1					
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s).					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY Section 12: Fair Hearings, 2605(b)(13) - Assurance 13 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings? 12.4 Describe your fair hearing procedures for households whose applications are denied. YSS LIHEAP will provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan is denied or are not acted upon with reasonable promptness. Tribal members will have an opportunity to explain : 1) the tribedid not act upon the application quickly enough; or 2) the application for assistance were unfairly denied. The appeal process is as follows: 1) Clients must file a written appeal within 10 days of receiving a letter of denial: 2) The denial will go to the Social Services Director, the Director will review the denial and make a decision within 5 days receiving the clients written appeal: 3) If the YSS Director upholds the initial intake staff, the client has 10 days after receiving the written decision to file a written appeal to the Yurok Tribal Council: 4) The Tribal Council has 10 days to review and issue a decision, a final written decision. 12.5 When and how are applicants informed of these rights? All clients are advised of their rights to appeal denials and late processing. Every application has an attached instructions and appeal form. 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. Same, the appeal process applies as for Denials in section 12.4. 12.7 When and how are applicants informed of these rights? All clients are advised of their rights to appeal denials and late processing. Every application has an attached instructions and appeal form. If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

ADMINISTRATION FOR CHILDREN AND FAMILIES

None

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 06/30/2017 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16 13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance? No 13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities? NA 13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year. NA 13.4 Describe the level of direct benefitsprovided to those households in the previous Federal fiscal year. NA 13.5 How many households applied for these services? NA 13.6 How many households received these services?

	IMENT OF HEALTH A	AND HUMAN SERVICES N AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 14:Leveraging Incentive Program, 2607(A)						
14.1 Do you plan	1 to submit an applicatio	n for the leveraging incentive pro	gram?				
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.							
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:							
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?				
1							

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017					
LOW INCOME HOME ENERGY ASSISTANC MODEL PLAN SF - 424 - MANDATOR						
Section 15: Training						
15.1 Describe the training you provide for each of the following groups:						
a. Grantee Staff:						
Formal training on grantee policies and procedures						
How often?						
Annually						
Biannually						
As needed						
Other - Describe:						
Employees are provided with policy manual						
Other-Describe:						
b. Local Agencies:						
Formal training conference						
How often?						
Annually						
Biannually						
As needed						
Other - Describe:						
On-site training						
How often?						
Annually						
Biannually						
As needed						
Other - Describe:						
Employees are provided with policy manual Other - Describe						
c. Vendors						
Formal training conference How often?						
Other - Describe:						
Policies communicated through vendor agreements						

Other - Describe:

15.2 Does your training program address fraud reporting and prevention? O Yes O No

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

For FY2015/16, our program will continue to assist households with heating assistance and adhere to the Tribal Plan. Amendments to the plan will be sent to the Director of the Division of Energy Assistance where the original application is sent. From December to April of the coming federal fiscal year, our program will focus on providing crisis assistance, outreach, and heating assistance to those households with the lowest income and highest home energy needs.

		Section 17 - Program	Int	egrity, 2605(b)(10)			
ADMINISTRATION FOR CHILDREN AND FAMILIES					05/92,02/95,03/96,12/98, DMB Clearance No.: 0970- Expiration Date: 06/30/		
LOW I	NC	OME HOME ENERGY A	٩SS	SISTANCE PROGRAM(L	IHI	EAP)	
		MODE					
SF - 424 - MANDATORY							
Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to	the	public for reporting cases of suspecte	d wa	ste, fraud, and abuse. Select all that a	apply		
Online Fraud Reporting							
Dedicated Fraud Reporting	Hot	ine					
Report directly to local ager	ncy/d	istrict office or Grantee office					
Report to State Inspector G	ener	al or Attorney General					
Forms and procedures in pl	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse						
Other - Describe:							
b. Describe strategies in place for adver	rtisin	g the above-referenced resources. Se	lect a	ll that apply			
Printed outreach materials							
Addressed on LIHEAP app	Addressed on LIHEAP application						
Website							
Other - Describe:							
17.2 Identification Decommentation Dec		nonto					
17.2. Identification Documentation Req	laire	nents					
a. Indicate which of the following form	s of i	dentification are required or request	ed to	be collected from LIHEAP applicant	ts or	their household members.	
Type of Identification Collected				Collected from Whom?	4		
Type of Identification Conceled		Applicant Only		All Adults in Household		All Household Members	
Social Security Card is photocopied and retained		Required		Required		Required	
		Requested		Requested		Requested	
Social Security Number (Without actual Card)		Required		Required		Required	
		Requested		Requested		Requested	
		Required		Required		Required	

Applicant Only Requested

Requested

All Adults in

Household

Required

Government-issued identification

(i.e.: driver's license, state ID, Tribal

Other

card

ID, passport, etc.)

1

Requested

Applicant Only Required

5,03/96,12/98,11/01 nce No.: 0970-0075 n Date: 06/30/2017

Requested

All Household

Members

Required

All Household

Members

Requested

All Adults in

Household

Requested

1							
b. Des	scribe any exceptions to the above	policies.					
17.3 I	Identification Verification						
Descr	ribe what methods are used to ver	ify the authenticit	y of identification do	ocuments provided b	y clients or househol	d members. Select all	that apply
	Verify SSNs with Social Security	y Administration					
	Match SSNs with death records	from Social Secu	rity Administration	or state agency			
	Match SSNs with state eligibility	y/case management	nt system (e.g., SNAI	P, TANF)			
	Match with state Department of	Labor system					
	Match with state and/or federal	corrections system	m				
	Match with state child support s	system					
	Verification using private softwa	are (e.g., The Wo	rk Number)				
>	In-person certification by staff (	for tribal grantee	s only)				
>	Match SSN/Tribal ID number w	vith tribal databas	se or enrollment reco	ords (for tribal grant	ees only)		
	Other - Describe:						
17.4.	Citizenship/Legal Residency Veri	fication					
What	t are your procedures for ensuring	g that household n	nembers are U.S. citi	izens or aliens who a	re qualified to receiv	e LIHEAP benefits? 8	elect all that apply.
	Clients sign an attestation of ci	tizenship or legal	residency				
	Client's submission of Social S	ecurity cards is ac	ccepted as proof of le	gal residency			
	Noncitizens must provide docu	mentation of imn	nigration status				
	Citizens must provide a copy o	f their birth certi	ficate, naturalization	papers, or passport			
	Noncitizens are verified throug	the SAVE syste	m				
>	<b>V</b> Tribal members are verified through Tribal enrollment records/Tribal ID card						
	Other - Describe:						
17.5.	Income Verification						
	t methods does your agency utilize	to verify househo	old income? Select al	l that apply.			
<ul> <li>Image: A start of the start of</li></ul>	Require documentation of incom	ne for all adult ho	usehold members				
	Pay stubs						
	Social Security award let	ters					
	Bank statements						
	<b>V</b> Tax statements						
	Zero-income statements						
	Unemployment Insuranc	e letters					
	Other - Describe:						
Passport to services							
	Computer data matches:						
	Income information mat	ched against state	computer system (e	.g., SNAP, TANF)			
	Proof of unemployment l	benefits verified w	vith state Departmen	t of Labor			
	Social Security income ve	erified with SSA					
	Utilize state directory of new hires						
	Other - Describe:						
17.6.	Protection of Privacy and Confide	entiality					

Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel
vendors? Select all that apply.

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Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				
Clients are relied on for reports of non-delivery or partial delivery				
Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
Vendors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the Grantee				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.10. Investigations and Prosecutions				
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
Grantee attempts collection of improper payments. If so, describe the recoupment process				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
Vendors found to have committed fraud may no longer participate in LIHEAP				
Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

**1.** By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or

agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal. Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is

normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services.

**Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)** 

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the

Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
(b) Establishing an ongoing drug-free awareness program to inform employees about -(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction; (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate

personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

190 Klamath Blvd <u>* Address Line 1</u>					
Address Line 2					
Address Line 3					
Klamath <u>* City</u>	CA <u>* State</u>	95548 <u>* Zip Code</u>			
Check if there are workp	laces on file that are not id	entified here.			
Alternate II. (Grantees W	ho Are Individuals)				
<ul> <li>(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;</li> <li>(b) If convicted of a criminal drug offense resulting from a violation occurring during the</li> </ul>					
conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.					
[55 FR 21690, 21702, May 25, 1990]					
By checking this box, the prospective primary participant is providing the certification set out above.					

# Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

(1) use the funds available under this title to--

(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);

(B) intervene in energy crisis situations;

(C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and

(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;

(2) make payments under this title only with respect to--

(A) households in which one or more individuals are receiving--

(i)assistance under the State program funded under part A of title IV of the Social Security Act;

(ii) supplemental security income payments under title XVI of the Social Security Act;

(iii) food stamps under the Food Stamp Act of 1977; or

(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

# Plan Attachments

#### PLAN ATTACHMENTS

The following documents must be attached to this application

• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.

- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).