## **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance Grantee Name: PASCUA YAQUI TRIBE Report Name: DETAILED MODEL PLAN (LIHEAP) Report Period: 10/01/2023 to 09/30/2024 Report Status: Submission Accepted by CO

### **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

<b>Mandatory Grant</b>	Application	SF-424
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES				August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024						
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
		Annual		Plan/Fu Explan	L.c. Consolidated Application/ an/Funding Request? xplanation:			* 1.d. Version: Initial Resubmission Revision Update		
						Received: icant Identifie			State Use Only:	
						eral Entity Ide			5. Date Received By Sta	te:
						eral Award Id			6. State Application Ide	
7. APPLICAN	T INFORMA	TION			JI					
* a. Legal Nar	<b>me:</b> Pascua Ya	iqui Tribe								
* b. Employer	:/Taxpayer Ide	entification Nu	nber (EIN/TIN	<b>):</b> 86023228	* c. Or	ganizational D	UNS:	078987	765	
* d. Address:					W.		11			
* Street 1:		S. CAMINO D	E OESTE		Stre	et 2:				
* City:	TUC	SON			Cou	-				
* State:	AZ	1.0			<u>  </u>	vince:	0.5.7.4.5			
	* Country: United States									
e. Organizatio					<b>D</b>	N				
Department N	ame:				Divisio	n Name:				
f. Name and co	ontact informa	ation of person	to be contacted	l on matters in	volving t	his applicatio	n:			
Prefix:	* First Name irma	:		Middle Name	:			* Last valenc		
Suffix:	Title: Deputy Direct	ctor		Organization	al Affilia	tion:				
* Telephone Fax Number * Er			* Email: irma.valencia	<sup>*</sup> Email: irma.valencia@pascuayaqui-nsn.gov						
	F APPLICAN e American Tri	T: ibal Governmen	t (Federally Rec	cognized)						
b. Addition	al Description	:								
* 9. Name of I	Federal Agency	y:								
				f Federal Domes tance Number:	stic			CI	FDA Title:	
10. CFDA Num	bers and Titles		93.568		Low-Income Home Energy Assistance Program					
11. Descriptiv Pascua Yaqui		licant's Project								
^	ected by Fundi	ing:								
13. CONGRE	SSIONAL DIS	STRICTS OF:								
* a. Applicant	t					<b>ram/Project:</b> County				
Attach an add	litional list of I	Program/Proje	ct Congression	al Districts if n	eeded.					
14. FUNDING	FPERIOD:				15. EST	TIMATED FU	NDING	:		

a. Start Date:	b. End Date:	* a. Federal (\$): b. Matcl	h (\$)•					
10/01/2023	09/30/2024	\$0	\$0					
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?								
a. This submission was made ava	ilable to the State under the Executiv	ive Order 12372						
Process for Review on :								
b. Program is subject to E.O. 123	72 but has not been selected by State	te for review.						
c. Program is not covered by E.O	. 12372.							
* 17. Is The Applicant Delinquent O O YES O NO								
Explanation:								
	y false, fictitious, or fraudulent state	equired assurances** and agree to comply with any resulting terms if tements or claims may subject me to criminal, civil, or administrative						
** The list of certifications and assu specific instructions.	rances, or an internet site where you	u may obtain this list, is contained in the announcement or agency						
18a. Typed or Printed Name and Ti irma valencia,	tle of Authorized Certifying Official	l 18c. Telephone (area code, number and extension) (520) 879-5640						
	<b>18d. Email Address</b> irma.valencia@pascuayaqui-nsn.gov							
18b. Signature of Authorized Certif	ying Official	<b>18e. Date Report Submitted (Month, Day, Year)</b> 09/01/2023						
Attach supporting doc	uments as specified in a	agency instructions.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES August 1987, ADMINISTRATION FOR CHILDREN AND FAMILIES		,03/96,12/98,11/01 ce No.: 0970-0075 n Date: 12/31/2024						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201								
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 12/31/2023								
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in ye file an abbreviated plan. Public reporting burden for this collection of information is estimated to av time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collect conduct or sponsor, and a person is not required to respond to, a collection of information unless it on number.	ars in which the grante erage 1 hour per respo tion of information. An	e is not permitted to nse, including the n agency may not						
Section 1 Program Components								
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)								
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)		Operation						
	Start Date	End Date						
Heating assistance	10/01/2023	09/30/2024						
Cooling assistance	10/01/2023	09/30/2024						
Crisis assistance	10/01/2023	09/30/2024						
Weatherization assistance								
Provide further explanation for the dates of operation, if necessary	¥.	<i>*</i>						
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16								
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: T must add up to 100%.	ne total of all percentages	Percentage (%)						
Heating assistance		35.00%						
Cooling assistance		35.00%						
Cooling assistance 35.00 Crisis assistance 30.00								
Weatherization assistance     0.00%								
Carryover to the following federal fiscal year								
Administrative and planning costs 0.00%								
Services to reduce home energy needs including needs assessment (Assurance 16)		0.00%						
Used to develop and implement leveraging activities		0.00%						
TOTAL								
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)		JI						
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:								

	Heating assistance			Cooling assis	Cooling assistance		
	Weatherization assistance			Other (specif	pecify:)		
	y, 2605(b)(2)(A) - Assurance 2,			. C. 11	C h C'4 <sup>1</sup> 4 h 1 - C4		
column below? • Yes	ouseholds categorically eligible s ONo	e if one nousenoid m	ember receives one of th	e following categories	s of denerits in the left		
If you answered "Yes	" to question 1.4, you must cor	mplete the table belo	w and answer questions	1.5 and 1.6.			
		Heating	Cooling	Crisis	Weatherization		
TANF		• Yes O No	• Yes O No	⊙ <sub>Yes</sub> O <sub>No</sub>	C Yes O No		
SSI		• Yes O No	• Yes O No	• Yes O No	O Yes O No		
SNAP		• Yes O No	• Yes O No	• Yes O No	O Yes O No		
Means-tested Veterans F	rograms	• Yes O No	• Yes O No	• Yes O No	O Yes O No		
	Program Name	Heating	Cooling	Crisis	Weatherization		
Other(Specify) 1		O Yes ON	o O Yes O No	O Yes O No	Yes O No		
1.5 Do you automatica	ally enroll households without	a direct annual appl	ication? O Yes • No	•	N.		
If Yes, explain:		u un cer unnun upp					
/ <b>I</b>							
1.6 How do you ensur	e there is no difference in the t	treatment of categori	cally eligible household	s from those not recei	ving other public assistanc		
	gibility and benefit amounts?	v based on income on	d other eligibility determi	notion non accomment	For those opplicants, who		
	l, policy is implemented whereby gher income, a bracket table is u				. For mose applicantss who		
SNAP Nominal Paym			_	-			
1.7a Do you allocate L	IHEAP funds toward a nomin	nal payment for SNA	P households? 🔿 Yes	🖸 No			
If you answered "Yes	" to question 1.7a, you must p	rovide a response to	questions 1.7b, 1.7c, and	l 1.7d.			
1.7b Amount of Nomi	nal Assistance: \$0.00						
1.7c Frequency of Ass	istance						
	Once Per Year						
	Once every five years						
	Other - Describe:						
1.7d How do you conf	irm that the household receivi	ng a nominal payme	nt has an energy cost or	need?			
-	nation of Eligibility- Countable						
Determin	nation of Engloting Countable	meome					
Determination of Elig	ibility - Countable Income						
1.8. In determining a	household's income eligibility i	for LIHEAP, do you	use gross income or net	income?			
Gross Income							
Net Income							
1.0. Solost all the set	iaabla famma af aan-t-11-t	mo wood to J-t '	o o householdte ter ere	lizibilita for I IIII + 1	D		
	icable forms of countable inco	me used to determin	e a nousenoid's income	engionity for LIHEA	Γ		
Wages							
Self - Employm	ent Income						
Self - Employment Income							
Contract Income							
	·						
Payments from	Payments from mortgage or Sales Contracts						
Unemployment	insurance						
Strike Pay							
Social Security	Administration (SSA ) benefits	s					
Including	MediCare 📝 Excl	luding MediCare dec	luction				

	deduction
>	Supplemental Security Income (SSI )
<ul> <li></li> </ul>	Retirement / pension benefits
<b>&gt;</b>	General Assistance benefits
<ul> <li></li> </ul>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
>	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
<b>&gt;</b>	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
>	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
Y	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
Y	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
×	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)

Other
any of the above questions require further explanation or clarification that could not be made in e fields provided, attach a document with said explanation here.

Section 2 - HEAT	ING ASSIST	ANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### **Section 2 - Heating Assistance**

Eligibility, 2605(b)(2) - Assurance 2									
2.1 Designate th	2.1 Designate the income eligibility threshold used for the heating component:								
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%					
2.2 Do you have HEATING ASS	e additional eligibility requirements for SITANCE?	C Yes	€ No						
2.3 Check the a	ppropriate boxes below and describe the	policies for	r each.						
Do you require	an Assets test?	O Yes	💽 No						
Do you have ad	lditional/differing eligibility policies for:								
Renters?		O <sub>Yes</sub>	€ No						
Renters Living in subsidized housing?		O <sub>Yes</sub>	⊙ <sub>No</sub>						
Renters with utilities included in the rent?		O <sub>Yes</sub>	⊙ <sub>No</sub>						
Do you give pri	ority in eligibility to:	-							
Elderly?		• Yes	O <sub>No</sub>						
Disabled?	?	• Yes	O <sub>No</sub>						
Young ch	ildren?	• Yes	O <sub>No</sub>						
Househol	ds with high energy burdens?	• Yes	C <sub>No</sub>						
Other? N	Aedical condition	💽 Yes	ONo						
E-laws the second	importions of rolivies for each lines! checked cheves								

Explanations of policies for each "yes" checked above:

By exceptional clause we mean the following: These are two occasions when applicants are able to receive assistance through this program; in the first, and once per fiscal year, an applicant can receive assistance per eligibility guidelines as a regular assistance applicant. In the second instance, and within the same fiscal year, under the medical exception clause if they have a medical situation as proven by a medical script from a medical doctor that identifies a medical reason why the applicant should receive assistance.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

The manner inwhich the Pascua Yaqui Tribe prioritizes LIHEAP benefits is to conduct outreach for those applicants that are not able tol transport themselves to the office, or for those applicant who utility bill represents at least 20% or more of their total household income.

2.5	Check the variables	you use to determine	vour benefit levels.	(Check all that apply):
	oneen the variables	you use to acter mine	your benefit levels.	(Check an that apply).

Income
 Family (household) size
 Home energy cost or need:
 Fuel type
 Climate/region

1	Climate/region
<	Individual bill
4	Dwelling type
<	Energy burden (% of income spent on home energy)
~	Energy need

Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels for the	fiscal year for which this pla	in applies					
Minimum Benefit	\$25	Maximum Benefit	\$600				
2.7 Do you provide in-kind (e.g., blankets, s	pace heaters) and/or other fo	orms of benefits? 🔘 Yes 🔞 No					
If yes, describe.							
If any of the above questions <b>a</b>	require further expl	anation or clarification that	could not be made in				

the fields provided, attach a document with said explanation here.

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
			Y ASSISTANCE PROGRAM() DEL PLAN		
	SF	-	- MANDATORY		
	Section	on 3 - (	Cooling Assistance		
	605(c)(1)(A), 2605 (b)(2) - Assurance 2				
3.1 Designat	e The income eligibility threshold used for th	e Cooling	component:		
Add	Household size		Eligibility Guideline	Eligibility Threshol	
	All Household Sizes	0	State Median Income		60.00%
COOLING A	ave additional eligibility requirements for ASSISTANCE?	C Yes			
	e appropriate boxes below and describe the				
	ire an Assets test?	C Yes	C No		
ĩ	additional/differing eligibility policies for:		<u>_</u>		
Renter		O Yes			
	s Living in subsidized housing?	C Yes			
Renter	s with utilities included in the rent?	O Yes	€ No		
	priority in eligibility to:	0			
Elderly		• Yes			
Disable	ed?	• Yes	C No		
Young	children?	🖸 Yes			
Households with high energy burdens?			C <sub>No</sub>		
Other? Other					
Explanation	s of policies for each "yes" checked above:				
secon	am; in the first, and once per fiscal year, an app	licant can r er the medi	two occasions when applicants are able to receive assistance per eligibility guidelines as a rical exception clause if they have a medicla situation policant should receive assistance.	regular asssistance applican	
.4 Describe	how you prioritize the provision of cooling a	ssistance t	ovulnerable populations, e.g., benefit amount	s, early application perio	ds, etc.
transp			s LIHEAP benefitss is to conduct outreach for the tilty bill represents at least 20 % or more of the		able to
Determinatio	on of Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)			
3.5 Check th	e variables you use to determine your benefi	t levels. (C	heck all that apply):		
Income			•*		
	(household) size				
-					
Mome e	Home energy cost or need:				
Fuel type					
Climate/region					
<b>~</b>	✓ Individual bill				
	Dwelling type				
<b>~</b>	Energy burden (% of income spent on home	energy)			
	Energy need	· •			
	BJ Heeu				

# Section 3 - COOLING ASSISTANCE

Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2	605(c)(1)(B)				
3.6 Describe estimated benefit levels for the fiscal year for which this plan applies					
Minimum Benefit	\$25	Maximum Benefit	\$600		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No					
If yes, describe.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 4: CRIS	IS ASSISTANCE			
Eligibility - 2604(c), 2605(c)(1)(A)				
4.1 Designate the income eligibility threshold used for the crisis compon	ent			
Add Household size	Eligibility Guideline	Eligibility Threshold		
1 All Household Sizes Sta	te Median Income	60.00%		
Crisis means that the client is at risk or threatened by an inability to meet the basic necessities of life, such as food, shelter, utilities, clothing due to circumstances beyond their control, possibly caused by natural disaster, fire, or financial hardship. For regular non-life-threatening situations for the utility program, crisis is determined when a client has a delinquent bill, or a late payment notice bill, or in cases where a bill constitutes a high percentage of a fixed application income. Unlike the LHEAP regular crisis definition that may be brought about by an applicant's inability to meet the basic necessities of life, such as food, shelter, utilities, clothing due to circumstances beyond their control, especially in conomic circumstances that are considered beyond the applicants ability to control, a life threatening circumstance typically involves the vulnerable population served, such as, the disabled, the elderly, and those persons diagnosed with medical complication, and where it is supported by a doctor's script, the application is felt to be facing impending risk if the LIHEAP service is not provided within an 18 hour period, based on a risk assessment. In addition, life threatening applicants are given priority in terms of the fact that they are provided with outreach services and provided services within a shorter period of time (18 hours).				
Crisis Eligibility, 2605(c)(1)(A) 4.6 Do you have additional eligibility requirements for CRISIS	C Yes © No			
ASSISTANCE?				
4.7 Check the appropriate boxes below and describe the policies for each				
Do you require an Assets test?				
Do you give priority in eligibility to:				
Elderly? © Yes © No				
Disabled?	• Yes O No			
Young Children?	• Yes O No			
Households with high energy burdens?				
Other?	O Yes 💿 No			
In Order to receive crisis assistance:				
Must the household have received a shut-off notice or have a near empty tank?				
Must the household have been shut off or have an empty tank?	C Yes 💿 No			
Must the household have exhausted their regular heating benefit?	C Yes O No			

Must renters with heating costs included in their rent have received an eviction notice?	C Yes O No	
Must heating/cooling be medically necessary?	C Yes • No	
Must the household have non-working heating or cooling equipment?	C Yes O No	
Other?	C Yes C No	
Do you have additional/differing eligibility policies for:		
Renters?	C Yes © No	
Renters living in subsidized housing?	C Yes © No	
Renters with utilities included in the rent?	C Yes © No	
Explanations of policies for each "yes" checked above:		

1) Elderly policy outreach is provided for the elderly populations, given priority, and homebound services are provided for the vulnerable population.

2) Disability Policy, for persons with disability, outreach is provided, and homebound services are made available, when needed.

3) Young Children: In cases where families have young children, that are vulnerable due to age, priority emphasis is placed on conducting a proper assessment to approve applicants.

4) Household with high energy burdens: when a household is low income and has high energy burden as compared to other household expenditures, efforts is made to approve a case based on the fact that these families have a difficult time in taking care of the bill.

5) Medically vulnerable: households that are medically vulnerable are able to receive assistance twice a year.

4.8 How do you handle crisis situations?					
	Separate component				
	Fast Track				
×	Other - Describe:				
	1) Elderly policy outreach is provided for the elderly populations, given priority, and homebound services are provided for the vulnerable population.				
	2) Disability Policy, for persons with disability, outreach is provided, and homebound services are made available, when needed.				
	3) Young Children: In cases where families have young children, that are vulnerable due to age, priority emphasis is placed on conducting a proper assessment to approve applicants.				
	4) Household with high energy burdens: when a household is low income and has high energy burden as compared to other household expenditures, efforts is made to approve a case based on the fact that these families have a difficult time in taking care of the bill.				
	5) Medically vulnerable: households that are medically vulnerable are able to receive assistance twice a year.				
4.9 If you have	a separate component, how do you determine crisis assistance benefits?				
	Amount to resolve the crisis.				
	Other - Describe: Crisis is defined as having a disconnected notice or shut off notice within the same day, or, within the next 24 hours. For disconnect notice, or shut off notice, the minimum available is \$ 100.00 benefit amount and the maximum amount of benefit if \$ 600.00.				

Crisis Requirements, 2604(c)

4.10 Do you accept applications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?

The Tribe accepts applications for energy crisis assistance at the following sites that are geographically accessible to all households in the following areas:

i. Pima County- 7474 S. Camino de Oeste Tucson, Arizona 85757. This site accepts application for energy crisis benefits that is geographically accessible to all households in the Pima County service area.

ii. Maricopa County- 9405 S. Avenida Del Yaqui, Guadalupe, Arizona 85283. This site accepts application for energy crisis benefits that is geographically accessible to all households in the Maricopa County service area.

iii. Pinal County- 345 W. Central, Coolidge, Arizona 85128- This site accepts applications for energy crisis benefits that is geographically accessible to all households in the Pinal County service area.

4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes?

• Yes O No If No, explain.

Travel to the sites at which applications for crisis assistance are accepted?

• Yes O No If No, explain.

If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?

Benefit	Levels.	2605(c)(1)(B)
Denenit	Levels,	

4.12 Indicate the maximum benefit for each type of crisis assistance offered.

Winter Crisis \$0.00 maximum benefit

Summer Crisis \$0.00 maximum benefit

Year-round Crisis \$600.00 maximum benefit

4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?

O Yes 💿 No If yes, Describe

4.14 Do you provide for equipment repair or replacement using crisis funds?

🔿 Yes 💿 No

If you answered "Yes" to question 4.14, you must complete question 4.15.

4.15 Check appropriate boxes below to indicate type(s) of assistance provided.

		1	
	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair			
Heating system replacement			
Cooling system repair			
Cooling system replacement			
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			

Other (Specify):						
4.16 Do any of the utility vendors y	4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?					
O Yes O No						
If you responded "Yes" to question 4.16, you must respond to question 4.17.						
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
If any of the above ques the fields provided, atta					that could	not be made in

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	3F - 424 - I	WANDATORT			
Se	ction 5: WEATHER	IZATION ASSISTAN	CE		
Eligibility, 2605(c)(1)(A), 2605(b)(2) -	Assurance 2				
5.1 Designate the income eligibility th	reshold used for the Weatherizat	ion component			
Add Ho	ousehold Size	Eligibility Guideline	Eligibility Threshold		
1			0.00%		
<b>5.2 Do you enter into an interagency</b> a No	greement to have another govern	nment agency administer a WEATH	ERIZATION component? O Yes 6		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring pro	tocol for weatherization? 🔿 Yes	🖲 No			
WEATHERIZATION - Types of Rule		ook only one )			
5.5 Under what rules do you administ		eck only one.)			
Entirely under LIHEAP (not D					
Entirely under DOE WAP (not	LIHEAP) rules				
Mostly under LIHEAP rules wi	th the following DOE WAP rule(	s) where LIHEAP and WAP rules di	ffer (Check all that apply):		
Income Threshold	Income Threshold				
Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other - Describe:	Other - Describe:				
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
Income Threshold					
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR ) standards.					
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?					
5.7 Do you have additional/differing e					
Renters	O Yes O No				
Renters living in subsidized housing?	O Yes O No				
5.8 Do you give priority in eligibility t	0:				
Elderly?	O Yes O No				
Disabled?	O Yes O No				
Young Children?	O Yes O No				
House holds with high energy urdens?					
Other?	O Yes O No				

# Section 5 - WEATHERIZATION ASSISTANCE

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.				
Benefit Levels				
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditur	re per household? O Yes O No			
5.10 If yes, what is the maximum? \$0				
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide ? (Check a	ll categories that apply.)			
Weatherization needs assessments/audits	Energy related roof repair			
Caulking and insulation	Major appliance repairs			
Storm windows	Major appliance replacement			
Furnace/heating system modifications/repairs	Windows/sliding glass doors			
Furnace replacement	Doors			
Cooling system modifications/repairs	Water Heater			
Water conservation measures	Cooling system replacement			
Compact florescent light bulbs	Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY			
Section 6: Outreach, 2605(b)(3) -	Assurance 3, 2605(c)(3)(A)		
6.1 Select all outreach activities that you conduct that are designed to assure t available:	nat eligible households are made aware of all LIHEAP assistance		
Place posters/flyers in local and county social service offices, offices of a	zing, Social Security offices, VA, etc.		
Publish articles in local newspapers or broadcast media announcements.			
Include inserts in energy vendor billings to inform individuals of the available	ilability of all types of LIHEAP assistance.		
Mass mailing(s) to prior-year LIHEAP recipients.			
Inform low income applicants of the availability of all types of LIHEAP income programs.	assistance at application intake for other low-		
Execute interagency agreements with other low-income program offices	to perform outreach to target groups.		
Other (specify):			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 7: Coordination, 2605(b)(4) - Assurance 4				
7.1 Desc SSI, WA	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, P, etc.).				
	Joint application for multiple programs				
<b>&gt;</b>	Intake referrals to/from other programs				
	One - stop intake centers				
<b>&gt;</b>	Other - Describe:				
	Coordinate with Tribal Departments and outside agencies to share csot and to avoid duplication of services.				
-	y of the above questions require further explanation or clarification that could not be made in elds provided, attach a document with said explanation here.				

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How would you categorize the primary respon	sibility of your Stat	te agency?			
Administration Agency					
Commerce Agency					
Community Services Agency					
Energy/Environment Agency	Energy/Environment Agency				
Housing Agency					
Welfare Agency					
Other - Describe:					
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.					
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
8.3 How do you provide alternate outreach and in	take for COOLING	GASSISTANCE?			
8.4 How do you provide alternate outreach and in	take for CRISIS AS	SSISTANCE?			
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Who determines client eligibility?					
8.5b Who processes benefit payments to gas and electric vendors?					
8.5c who processes benefit payments to bulk fuel vendors?					
8.5d Who performs installation of weatherization measures?					
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.					
8.6 What is your process for selecting local admini	stering agencies?				

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8.7 How 1	many local administering agencies do you use?				
8.8 Have you changed any local administering agencies in the last year? O Yes O No					
8.9 If so, why?					
	gency was in noncompliance with grantee requirements for LIHEAP -				
	gency is under criminal investigation				
	dded agency				
	gency closed				
	ther - describe				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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LOW INCOME HOME ENERGY ASSISTANC MODEL PLAN SF - 424 - MANDATOF	
Section 9: Energy Suppliers, 2605(b)	(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?	
Heating • Yes C No	
Cooling • Yes O No	
Crisis 💽 Yes 🔘 No	
Are there exceptions? O Yes O No	
If yes, Describe. At time of approval, a guarantee payments is provided to the vendore, and the check is secured, it is mailed directly to the vendor.	actual payment is processed immediatly after. Once the
9.2 How do you notify the client of the amount of assistance paid? In cases where the application is approved, the Case worker notifies the application second day of the application.	int in writing of approval date and amount, effective the
9.3 How do you assure that the home energy supplier will charge the eligible household, i actual cost of the home energy and the amount of the payment?	in the normal billing process, the difference between the
The authorized staff member makes direct contact with the vendor/energy supp approved:	lier to complete the following, once the case has been
1) Place guarantee payment for the approved amount to the vendor,	
2) Submits processing of payment into the financial system to allow a disburser	ment of a check to the vendor for the approved amount.
3) After the check has been mailed out to the vendor, the worker will confirm the posted to the appropriate account to allow the vendor to bill the client for the correct and the second secon	
9.4 How do you assure that no household receiving assistance under this title will be trea assistance?	
The Department of Social Services, which administers the LIHEAP program ha addressing customer service, eligibility standards, as well as other fairness policies that bias. Furthermore, at time of intake, the customer is notified of the right for a fair hear	t ensure that all applicants are treated the same, and without
9.5. Do you make payments contingent on unregulated vendors taking appropriate meas households? O Yes O No	ures to alleviate the energy burdens of eligible
If so, describe the measures unregulated vendors may take.	
If any of the above questions require further explanation or the fields provided, attach a document with said explanation	

Section 10 - Progra	m, Fiscal Monitorin	g, and Audit,	, 2605(b)(10) -	Assurance 10
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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?					
Program Fiscal Monitoring:					
The Tribes financial system allows for tracking features, which include the following:					
I) Tracking of refunds,					
II) Tracking of obligations of funds at grantee level,					
III) Separation of line items by components and fiscal year					
Audit Process					
10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133?					
10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.					
No Findings 🗹					
Finding         Type         Brief Summary         Resolved?         Action Taken					
10.4. Audits of Local Administering Agencies					
What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.					
Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-1	33				
Local agencies/district offices are required to have an annual audit (other than A-133)					
Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.					
Grantee conducts fiscal and program monitoring of local agencies/district offices					
Compliance Monitoring					
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Sele that apply	t all				
that apply Grantee employees:					
Internal program review	1				
<ul> <li>Internal program review</li> <li>Departmental oversight</li> </ul>					
Departmental oversight					

On - site evaluation Annual program review 1 Monitoring through central database ~ Desk reviews ~ **Client File Testing/Sampling** ~ Other program review mechanisms are in place. Describe: The Social Service Department operates three site offices: Tucson (Pima County), Coolidge (Pinal County), and Guadalupe (Maricopa County). These three sites are monitored for compliance and quality assurances through ongoing desk review, scheduled client file testing and random sampling. Our program review mechanisms include monthly unit meeting to discuss LIHEAP delivery issues, as well as to assess a ongoing implementation of policy & procedures through policy review meeting held bi-annually. 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol. The Department conducts monitoring activities at all three sites on a quarterly basis to monitor operation and quality assurances. 10.7. Describe how you select local agencies for monitoring reviews. Site Visits:

Audits are scheduled through site visits, or on a random based on lead staff feedback and management analysis.

**Desk Reviews:** 

Site offices are monitored on an ongoing basis through scheduled, or random visits.

10.8. How often is each local agency monitored?

Local Administering Agencies/District Offices:

Site offices are monitored on an ongoing basis through scheduled, or random visits.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

5% of applicants are disapproved due to eligibility error rate.

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 11: Timely and Meaningful Public Pa	Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the development of your LIHI Select all that apply.	IEAP plan?					
Tribal Council meeting(s)						
Public Hearing(s)						
Draft Plan posted to website and available for comment						
Hard copy of plan is available for public view and comment						
Comments from applicants are recorded						
Request for comments on draft Plan is advertised						
Stakeholder consultation meeting(s)						
Comments are solicited during outreach activities						
Other - Describe:						
No changes to the plan were conducted. Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only						
11.3 List the date and location(s) that you held public hearing(s) on the proposed	ed use and distribution of your LIHEAP funds?					
Da D	Date Event Description LIHEAP FY 2024 Plan Presentation					
2 07/20/2023	LIHEAP FY 2024 Plan Presentation					
<b>11.4. How many parties commented on your plan at the hearing(s)?</b> 6	7.					
11.5 Summarize the comments you received at the hearing(s).						
Do you have to live in the service area of Guadalupe to get help?						
Does the program cover AC purchases for rental units?						
How often can we come in for help?						
Can I come into the office, or do I have to complete a phone intake? What is the process to apply?						
How fast can I get the assistance?						
11.6 What changes did you make to your LIHEAP plan as a result of the commo	nents received at the public hearing(s)?					
No changes to the plan were conducted.						
If any of the above questions require further explanati the fields provided, attach a document with said expla						

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LOW INCOME HOME ENERGY ASSISTANC	E PROGRAM(LIHEAP)
MODEL PLAN SF - 424 - MANDATOR	
5F - 424 - MANDATOR	LT
Section 12: Fair Hearings, 2605(b)(13	3) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $0$	
<b>12.2</b> How many of those fair hearings resulted in the initial decision being reversed? 0	
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year a	s a result of fair hearings?
None	
12.4 Describe your fair hearing procedures for households whose applications are denied	
If at the interview the application is denied, the tribal applicant has 72 hours, ex program manager. The program manager has 72 hours, excluding holiday and weeken program manager decision overwrites the initial denial, but if the tribal member is not s he may appeal to the Department Director whose decision is deemed final. The Social S hour of the Director's decision.	ads to investigate, and reach a decision on the appeal. The satisfied with the decision made by the program manager, $\rm s/$
12.5 When and how are applicants informed of these rights?	
Upon intake and assessment, applicants are provided with a form that contains t the application. The statement on the form generally reads that the applicant has the rig do not agree with.	
12.6 Describe your fair hearing procedures for households whose applications are not act	ed on in a timely manner.
Fair Hearing Policy and Procedures:	
a) During the initial intake and assessment for the LIHEAP services, applic appeal regarding service quality, denial, or if they disagree with any decision mad	
b) If the applicant perceives or feels that the service provided to their satisf approved, or generally disagree with a decision made by the worker such as a time grieve or appeal such a decision to the program manager in writing. If the applica in writing then the support staff, or worker involved will assist the applicant to do	ely confirmation of service request, the applicant can nt is unable to prepare such a grievance or appeal letter
c) If the decision made by the manager is not satisfactory to the applicant, s Department. The decision is final.	s/he can grieve or appeal to the Director of the
12.7 When and how are applicants informed of these rights?	
Upon intake and assessment, applicants are provided with a form that contains t regarding the application. These statement on the form generally reads the applicant ha that they do not agree with.	÷
If any of the above questions require further explanation or of the fields provided, attach a document with said explanation	

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 13: Reduction of home energy no	eeds, 2605(b)(16) - Assurance 16			
13.1 Describe how you use LIHEAP funds to provide services that encourage an thereby the need for energy assistance?	nd enable households to reduce their home energy needs and			
N/A				
13.2 How do you ensure that you don't use more than 5% of your LIHEAP fun	ds for these activities?			
N/A				
13.3 Describe the impact of such activities on the number of households served	in the previous Federal fiscal year.			
N/A				
13.4 Describe the level ofdirect benefitsprovided to those households in the prev	vious Federal fiscal year.			
N/A				
13.5 How many households applied for these services? N/A				
13.6 How many households received these services? N/a				
If any of the above questions require further explanat	ion or clarification that could not be made in			

the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Sec	ction 14:Leveraging	g Incentive	Program, 2607(A)	
	<b>14.1 Do you plan to submit an application for the leveraging incentive program?</b> Yes  No				
14.2 Describe records.	14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.				
N/A					
	14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:				
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will t	the resource be integrated and coordinated with LIHEAP?	
1					
-	-	ions require further h a document with s	-	or clarification that could not be made in ion here.	

August 1987, revised 05/92,02/95,03/96,12/98,11/01 **U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES** OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: 1 Formal training on grantee policies and procedures How often? Annually ~ **Bi-annually** ~ As needed < Other - Describe: Unit meeting are held. ~ Employees are provided with policy manual ~ **Other-Describe:** Regular unit meetings are held to discuss policy implementation on a bi annual basis and as needed. **b.** Local Agencies: Formal training conference How often? Annually **Bi-annually** As needed Other - Describe: **On-site training** How often? Annually **Bi-annually** As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors Formal training conference How often? Annually **Bi-annually** As needed Other - Describe: ~ Policies communicated through vendor agreements Policies are outlined in a vendor manual

### **Section 15 - Training**

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Describe your program toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reductions Targeting Index, Restorations of Home Energy Service, and Preventions of Loss of Home Energy Service.) Include timeframes, and plans for meetingg these requirements and what you believe will be accomplices in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 17: Program Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms	\$					
	ble to the public for reporting cases of	f suspected waste, fraud, and abuse. S	Select all that apply.			
Online Fraud Reportin	ng					
Dedicated Fraud Repo	rting Hotline					
Report directly to local	l agency/district office or Grantee offi	ice				
Report to State Inspect	tor General or Attorney General					
Forms and procedures	in place for local agencies/district off	ices and vendors to report fraud, was	ste, and abuse			
Other - Describe:						
Applicant sign a frau	d form that provides them with the lega	l federal regulations regarding the comr	nitement of fraud.			
b. Describe strategies in place for a	advertising the above-referenced reso	ources. Select all that apply				
Printed outreach mater	rials					
Addressed on LIHEAP	application					
Website						
Other - Describe:						
The form is signed during the intake and assessment.						
17.2. Identification Documentation	n Requirements					
a. Indicate which of the following members.	forms of identification are required o	r requested to be collected from LIHI	EAP applicants or their household			
		Collected from Wilcows				
Type of Identification Collected		Collected from Whom?				
	Applicant Only	All Adults in Household	All Household Members			
Social Security Card is photocopied and retained	Required	Required	Required			
photocopicu anu retaincu	Requested	Requested	Requested			
	Required	Required	Required			
Social Security Number (Without actual Card)						
	Requested	Requested	Requested			
	Required	Required	Required			
Government-issued identification card						
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested			

$\Box$	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested	
1								
b. D	b. Describe any exceptions to the above policies.							
17.	3 Identification Verification							
Des app	cribe what methods are used to ver ly	rify the authenticity	y of identification	documents provid	led by clients or ho	usehold members	. Select all that	
	Verify SSNs with Social Security Administration							
	Match SSNs with death record	s from Social Secur	ity Administratio	n or state agency				
	Match SSNs with state eligibilit	ty/case managemen	it system (e.g., SN	AP, TANF)				
	Match with state Department o	of Labor system						
	Match with state and/or federa	l corrections system	n					
	Match with state child support	system						
	Verification using private softv	vare (e.g., The Wor	k Number)					
	In-person certification by staff	(for tribal grantees	s only)					
	Match SSN/Tribal ID number	with tribal databas	e or enrollment r	ecords (for tribal §	grantees only)			
	Other - Describe:							
17.	4. Citizenship/Legal Residency Ver	ification						
	at are your procedures for ensurin hat apply.	g that household m	embers are U.S. o	citizens or aliens w	who are qualified to	receive LIHEAP	benefits? Select	
	Clients sign an attestation of c	itizenship or legal	residency					
	Client's submission of Social S	Security cards is ac	cepted as proof of	legal residency				
	Noncitizens must provide documentation of immigration status							
	Citizens must provide a copy of their birth certificate, naturalization papers, or passport							
	Noncitizens are verified through the SAVE system							
	Tribal members are verified t	hrough Tribal enro	ollment records/T	ribal ID card				
	Other - Describe:							
17.	5. Income Verification							
Wh	at methods does your agency utiliz	e to verify househo	ld income? Select	all that apply.				
	Require documentation of inco	me for all adult ho	usehold members					
	Pay stubs							
	Social Security award le	etters						
	Bank statements							
	Tax statements							
	Zero-income statements							
	Unemployment Insuran	ce letters						
	Other - Describe:							
	Computer data matches:							
	Income information ma	tched against state	computer system	(e.g., SNAP, TAN	F)			
	Proof of unemployment benefits verified with state Department of Labor							
	Social Security income verified with SSA							
	Utilize state directory of new hires							
	Other - Describe:							
	Applicant must submit an	award letter to verif	iy income.					

17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.

Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
V Other - Describe:
Approved applicants submits a quote from the vendor and a check is produced directly to the vendor for the fuel only.
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Based on fraud policy, if applicant commits fraud, the Department makes efforts to collect amounts involved to a reasonable degree.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
For clients who commit fraud, failure to return the monies, or to prove innocence, are given one warning and may be refused services and may be reported to tribal police. For employees that are caught committing fraud, forthwith termination per Tribal Human Resources Department is carried out.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

## **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

## Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

7474 S. Camino De Oeste  * Address Line 1		
Address Line 2		
Address Line 3		
Tucson <u>* City</u>	AZ <u>* State</u>	<sup>85757</sup> * Zip Code
Check if there are workplaces on file that are not identified here.		
Alternate II. (Grantees Who Are Individuals)		
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;		
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.		
[55 FR 21690, 21702, May 25, 1990]		
By checking this box, the prospective primary participant is providing the certification set out above.		

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assulances		
Assurances		
(1) use the funds available under this title to		
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);		
(B) intervene in energy crisis situations;		
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and		
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;		
(2) make payments under this title only with respect to		
(A) households in which one or more individuals are receiving		
(i)assistance under the State program funded under part A of title IV of the Social Security Act;		
(ii) supplemental security income payments under title XVI of the Social Security Act;		
(iii) food stamps under the Food Stamp Act of 1977; or		
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or		
(B) households with incomes which do not exceed the greater of -		
(i) an amount equal to 150 percent of the poverty level for such State; or		
(ii) an amount equal to 60 percent of the State median income;		
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.		
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;		
(1) coordinate its activities under this title with similar and related programs		

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

#### **Plan Attachments**

#### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).