DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: SALT RIVER PIMA-MARICOPA INDIAN COMMUNITY

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 2

Report Period: 10/01/2023 to 09/30/2024 **Report Status:** Initialized (Revision #2)

Report Sections

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

		* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation: 2. Date Received: 3. Applicant Identifier:		er:	* 1.d. Version: Initial Resubmission Revision Update State Use Only:
					leral Entity Id		5. Date Received By State:
				4b. Fed	leral Award I	dentifier:	6. State Application Identifier:
7. APPLICAN	7. APPLICANT INFORMATION						
* a. Legal Nai	me: Salt River Pima-l	Maricopa Indian Commu	nity	11			
	/Taxpayer Identifica	tion Number (EIN/TIN	N: 86014378	* c. Or	ganizational I	OUNS: 108588	8716
* d. Address:				111			
* Street 1:		ral Intake Center		Stre	et 2:	10005 East C	Osborn Road
* City:	SCOTTSDA	ALE		Cou	nty:		
* State:	AZ			Pro	vince:		
* Country:				* Zi Code:	p / Postal	85256 -	
e. Organizatio				· III			
Department N	Name:			Divisio	n Name:		
f. Name and contact information of person to be contacted on matters involving this application:							
Prefix:	* First Name: Sharnice		Middle Name	Name: * Last Name: Peters			
Suffix:	Title: Social Worker II		Organization	nal Affiliation:			
* Telephone Number: (480) 362- 7419	Fax Number (480) 362-5573		* Email: sharnice.peters@acf.hhs.gov				
	F APPLICANT: re American Tribal Go	vernment (Federally Rec	cognized)				
b. Addition	al Description:						
* 9. Name of I	Federal Agency:						
			of Federal Domes tance Number:	stic	CFDA Title:		FDA Title:
10. CFDA Num	bers and Titles	93.568			Low-Income	Home Energy A	Assistance Program
11. Descriptiv	e Title of Applicant's	Project					
12. Areas Affected by Funding: Salt River Pima-Maricopa Indian Community							
13. CONGRESSIONAL DISTRICTS OF:							
* a. Applicant	* a. Applicant 6				b. Program/Project:		
Attach an add	litional list of Progra	m/Project Congression	al Districts if n	eeded.			
14. FUNDING	F PERIOD:			15. ESTIMATED FUNDING:			

a. Start Date: 10/01/2023	b. End Date: 09/30/2024		* a. Federal (\$): \$0	b. Match (\$): \$0	
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	KECUTIVE O	RDER 12372 PROCES	S?	
a. This submission was made ava	nilable to the State under the Executiv	ve Order 1237	2		
Process for Review on :					
b. Program is subject to E.O. 123	372 but has not been selected by State	e for review.			
c. Program is not covered by E.C	D. 12372.				
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO					
Explanation:					
complete and accurate to the best of accept an award. I am aware that a	18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree*				
** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.					
18a. Typed or Printed Name and Ti	itle of Authorized Certifying Official	1	18c. Telephone (area co	de, number and extension)	
	18d. Email Address				
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year)					
Attach supporting documents as specified in agency instructions.					

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2024

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

1.1 Check which components you will operate under the LIHEAP program.

(Note: You must provide information for each component designated here as re-

Dates of Operation

(No	te: You must provide information for each component designated here as requested elsewhere in plan.)		Speration
		Start Date	End Date
>	Heating assistance	10/01/2023	09/30/2024
>	Cooling assistance	10/01/2023	09/30/2024
>	Crisis assistance	10/01/2023	09/30/2024
>	Weatherization assistance	10/01/2023	09/30/2024

Provide further explanation for the dates of operation, if necessary

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	8.00%
Cooling assistance	37.00%
Crisis assistance	20.00%
Weatherization assistance	15.00%
Carryover to the following federal fiscal year	10.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%
Used to develop and implement leveraging activities	0.00%
TOTAL	100.00%

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

		Heating assistance			Cooling assistance				
		Weatherization assistance				Other (specify	her (specify:)		
		"							
Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8 1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left									
column below? • Yes No									
If you a	nswered "Yes"	to question 1.4, you must co	omplete the tal	ble below and	l answer questions	1.5 and	1.6.		
			Heat		Cooling		Crisis		Weatherization
TANF			⊙ Yes C		⊙Yes ONo		es O No	_	Yes O No
SSI			O Yes G		Yes • No		es 💽 No		Yes 💽 No
SNAP			⊙ Yes C		• Yes O No	4	es O No	!	Yes O No
Means-te	ested Veterans Pro	ograms	O Yes G		OYes ⊙No	C) Ye	es 💽 No	O.	Yes 💽 No
O41(6		Program Name	0	Heating es O No	Cooling O Yes O No	-	Crisis Ves O No		Weatherization
Other(Sp						,	Yes No		C Yes C No
		ly enroll households withou	t a direct annu	ual applicatio	n? O Yes O No				
If Yes, e	explain:								
		there is no difference in the		categorically	eligible households	from tl	nose not receivi	ing oth	ner public assistance
		bility and benefit amounts? o re-certify their application		to ensure that	compliance with inc	ome gui	delines are met	. Hous	eholds are not treated
different	tly with requirem	nent to verify income with ea	ch new applicat	tion.					
SNAP N	Nominal Paymer	nts							
		HEAP funds toward a nom	inal payment f	for SNAP ho	useholds? O Yes	⊙ No			
		to question 1.7a, you must							
1.7b An	nount of Nomina	al Assistance: \$0.00			<u> </u>				
1.7c Fre	equency of Assis	stance							
0	nce Per Year								
0	nce every five y	ears							
	ther - Describe:	:							
174 110	do oo6:	on that the househald mass:		l manus and ha					
1./a Ho	w do you connr	m that the household receiv	ving a nominai	payment na	s an energy cost or	need?			
Determi	ination of Eligib	oility - Countable Income							
1.8. In d	letermining a ho	ousehold's income eligibility	y for LIHEAP,	, do vou use g	ross income or net	income	?		
	ross Income				,				
✓ N	et Income								
10 5-1-	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP								
	Vages	aore forms of countable inc	ome used to de	etermine a h	ousenoia s income e	agibilit	y for LIMEAP		
Self - Employment Income									
Contract Income									
Pa	Payments from mortgage or Sales Contracts								
U	Unemployment insurance								
St	trike Pay								
✓ So	ocial Security A	dministration (SSA) benefit	its						

	Including MediCare Excluding MediCare deduction						
<u> </u>	deduction						
	Supplemental Security Income (SSI)						
>	Retirement / pension benefits						
	General Assistance benefits						
	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
	Cash gifts						
	Savings account balance						
~	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
	Rental income						
	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
~	Alimony						
~	Child support						
	Interest, dividends, or royalties						
	Commissions						
	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.						
	Income tax refunds						
	Stipends from senior companion programs, such as VISTA						
	Funds received by household for the care of a foster child						
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid						
	Reimbursements (for mileage, gas, lodging, meals, etc.)						



Quaterly per capita income from gaming revenues.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2024

Section 2 - Heating Assistance							
	b)(2) - Assurance 2						
2.1 Designate the	income eligibility threshold used for the	heating co	omponent:				
Add	Household size		Eligibility Guideline	Eligibility Threshol			
1 All Household Sizes			HHS Poverty Guidelines		150.00%		
2.2 Do you have a HEATING ASSI	additional eligibility requirements for TANCE?	C Yes	⊙ No				
2.3 Check the ap	propriate boxes below and describe the p						
Do you require a	n Assets test?	O Yes	⊙ No				
Do you have add	itional/differing eligibility policies for:						
Renters?		C Yes	⊙ No				
Renters Liv	ving in subsidized housing?	O Yes	⊙ _{No}				
Renters wit	th utilities included in the rent?	C Yes	⊙ _{No}				
Do you give prior	rity in eligibility to:	•					
Elderly?		⊙ Yes	C _{No}				
Disabled?		• Yes	C _{No}				
Young chile	dren?	⊙ Yes	C _{No}				
Households	s with high energy burdens?	⊙ Yes	Yes ONo				
Other?		C Yes	Yes 💽 No				
the above summer as	mentioned results in an additional \$50.00 b sistance.	enefit to the	der the age of 6 years old receive additional bene e baseline benefit of \$300.00 during the winter a cal year with tribal award benefits not to exceed	ssistance and \$400.00 du			
	Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Household with elderly, veterans, and young children under the age of 6 years old receive additional benefits. For each household, any of the above mentioned results in an additional \$50.00 benefit to the baseline benefit of \$300.00 during the winter assistance and \$400.00 during the summer assistance. If funding is available applicants may apply twice per fiscal year with tribal award benefits not to exceed \$3000.00							
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):							
✓ Income							
Family (household) size							
₩ Home energy cost or need:							
Fuel type							
Clim	nate/region						
✓ Indiv	vidual bill						
Dwe	lling type						

Energy burden (% of income spent on home energy)						
Energy need	Energy need					
Other - Describe:	Other - Describe:					
	·					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for the fig	2.6 Describe estimated benefit levels for the fiscal year for which this plan applies					
Minimum Benefit	Minimum Benefit \$300 Maximum Benefit \$600					
2.7 Do you provide in-kind (e.g., blankets, spa	ce heaters) and/or other for	rms of benefits? • Yes No				
If yes, describe.		<u> </u>	·			
In kind: Salt River Pima-Maricopa Indian Community provides blankets and space heaters to those that qualify.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2024

Section 3 - Cooling Assistance								
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate Th	e income eligibility threshold used for th	e Cooling	component:					
Add	Household size		Eligibility Guideline	Eligibility Thresho	old			
1	All Household Sizes		HHS Poverty Guidelines		150.00%			
3.2 Do you have COOLING ASS	additional eligibility requirements for ISTANCE?	⊙ Yes	C _{No}					
3.3 Check the ap	propriate boxes below and describe the p	oolicies for	each.					
Do you require a	nn Assets test?	C Yes	⊙ No					
Do you have add	itional/differing eligibility policies for:							
Renters?		Oyes	⊙ No					
Renters Li	ving in subsidized housing?	O Yes	⊙ _{No}					
Renters wi	th utilities included in the rent?	• Yes	O _{No}					
Do you give prio	rity in eligibility to:							
Elderly?		Yes	O _{No}					
Disabled?		• Yes	C _{No}					
Young chil	dren?	• Yes	C _{No}					
Household	s with high energy burdens?	Oyes	C _{No}					
Other?		O Yes	C Yes O No					
Explanations of	policies for each "yes" checked above:							
the above summer as If funding	Household with elderly, veterans, and young children under the age of 6 years old receive additional benefits. For each household, any of the above mentioned results in an additional \$50.00 benefit to the baseline benefit of \$300.00 during the winter assistance and \$400.00 during the summer assistance. If funding is available applicants may apply twice per fiscal year with tribal award benefits not to exceed \$3000.00							
3.4 Describe now	you prioritize the provision of cooling a	ssistance to	ovulnerable populations, e.g., benefit amount	s, early application peri	ous, etc.			
Household with elderly, veterans, and young children under the age of 6 years old receive additional benefits. For each household, any of the above mentioned results in an additional \$50.00 benefit to the baseline benefit of \$300.00 during the winter assistance and \$400.00 during the summer assistance. If funding is available applicants may apply twice per fiscal year with tribal award benefits not to exceed \$3000.00								
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
✓ Income								
✓ Income ✓ Family (household) size								
Lal.	gy cost or need:							
L Fuel type								

Climate/region					
✓ Individual bill					
Dwelling type					
Energy burden (% of income spe	ent on home energy)				
Energy need					
Other - Describe:					
			·		
Benefit Levels, 2605(b)(5) - Assurance 5, 2605	5(c)(1)(B)				
3.6 Describe estimated benefit levels for the fi	scal year for which this plan	applies			
Minimum Benefit	\$300	Maximum Benefit	\$800		
3.7 Do you provide in-kind (e.g., fans, air con	3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits?				
If yes, describe.					
In kind: The Salt River Pima-Maricopa Indian Community provides blankets and space heaters to those that qualify.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

Section 4: CRISIS ASSISTANCE						
Eligibility - 2604	c(c), 2605(c)(1)(A)					
4.1 Designate the	e income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	HHS Poverty Guidelines	150.00%			
4.2 Provide your	LIHEAP program's definition for determining a cri	sis.				
	or an elderly (55+), disabled or child under the age of 5, unnot be shut off such as, but not limited to the following	· ·	efit and is in crisis, which the			
*N	Medication that requires uninterrupted refrigeration.					
	CPS threat of removal of a child in the custody of a grand for heating and cooling.	parent, because of an unsafe environment that	would be cause by a lack of			
*Pe	ost medical procedure o emergency convalescence at ho	me, which has prevented the ability to pay for	electricity.			
4.3 What constitu	utes a <u>life-threatening crisis?</u>					
	life-threatening crisis is constituted by any heating or co of a LIHEAP eligible home.	oling situation where the loss of electricity may	y result in a fatal consequence for			
Crisis Requireme	ent, 2604(c)					
4.4 Within how r	many hours do you provide an intervention that will	resolve the energy crisis for eligible househol	lds? 48Hours			
	4.5 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households in life-threatening situations? 18Hours					
Crisis Eligibility,	, 2605(c)(1)(A)	-				
4.6 Do you have a ASSISTANCE?	additional eligibility requirements for CRISIS	○ Yes				
4.7 Check the ap	propriate boxes below and describe the policies for e					
Do you require a	n Assets test?	C Yes O No				
Do you give prio	rity in eligibility to:					
Elderly?		C Yes O No				
Disabled?		C Yes O No				
Young Chi	ldren?	C Yes O No				
Household	s with high energy burdens?	C Yes ⊙ No				
Other?		C Yes ⊙ No				
In Order to receive crisis assistance:						
Must the hempty tank?	ousehold have received a shut-off notice or have a ne	ar C Yes O No				
Must the h	Must the household have been shut off or have an empty tank?					
Must the h	Must the household have exhausted their regular heating benefit? O Yes No					
Must rente received an evict	ers with heating costs included in their rent have tion notice?	C Yes O No				
Must heati	ing/cooling be medically necessary?	C Yes ⊙ No				
Must the h	Must the household have non-working heating or cooling					

equipment?					
Other?		C Yes ⊙ No			
Do you have additional/differing eligibil	ity policies for:		105 6 10		
Renters?	try policies for:		C Yes • No		
Renters living in subsidized housing	10?		C Yes © No		
Renters with utilities included in t			C Yes O No		
			Yes No		
Explanations of policies for each "yes" of	enecked above:				
Determination of Benefits					
4.8 How do you handle crisis situations?					
Separate compon	ent				
Fast Track					
Other - Describe:					
Clie	ents are referred by the	Crisis Interve	ention team through Behavioral Health services. After hours and weekends		
• • • • • • • • • • • • • • • • • • •	•		en Central Intake Center team will resume services during the next business oning units are distributed to at-risk individuals, (seniors 55+, children		
	ge of six, and those wi				
4.9 If you have a separate component, he	ove do vou determine	oricic accieta	nga hanafita?		
Amount to resolv		11515 45515(41	ince benefits.		
Other - Describe:					
Cuicia Baquinamenta 2604(a)					
Crisis Requirements, 2604(c)	av cricic accietance at	cites that are	re geographically accessible to all households in the area to be served?		
Yes O No Explain.	gy Crisis assistance at	sites that are	e geographicany accessible to an nouseholds in the area to be served:		
Yes O No Explain.					
Applications are processed	at Tribal complex, Dep	artment of H	lealth and Human Services.		
4 11 Do you provide individuals who are	physically disabled t	ho moona toe			
4.11 Do you provide individuals who are Submit applications for crisis benefits			:		
Yes O No If No, explain.	without leaving then	nomes.			
Travel to the sites at which application	ne for cricic accietance	are accente	A?		
• Yes O No If No, explain.	iis for Crisis assistance	are accepted	и.		
	augstion 4.11 places	ovnloin olto	rnative means of intake to those who are homebound or physically		
disabled?	question 4.11, piease	explain altei	mative means of intake to those who are nomebound of physically		
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit for e	ach type of crisis assis	stance offere	ed.		
Winter Crisis \$600.00 maxim					
Summer Crisis \$800.00 maxim	num benefit				
Year-round Crisis \$3,000.00 maximum benefit					
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?					
⊙ Yes O No If yes, Describe					
Blankets, heaters, fans, portable air conditioning units, and lodging are utilized with tribal					
financial assistance programs.					
4.14 Do you provide for equipment repair or replacement using crisis funds?					
⊙ Yes C No					
If you answered "Yes" to question 4.14, you must complete question 4.15.					
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.					
	Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair	✓				
1					

Heating system replacement	Y				
Cooling system repair		>			
Cooling system replacement		Y			
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with e	nforce a mo	ratorium on	shut offs?		
C Yes No					
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	7.		
4.17 Describe the terms of the moratorium and an	y special dis	pensation re	ceived by LIH	EAP clients during or after the moratorium period.	
If any of the above questions require further explanation or clarification that could not be made in					

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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	Section 5: WE	EATHERIZATION ASSISTAN	CE
Eligibility, 2605(c)(1)(A), 2	2605(b)(2) - Assurance 2		
5.1 Designate the income of	eligibility threshold used for th	ne Weatherization component	
Add	Household Size	Eligibility Guideline	Eligibility Threshold
1 All Hous	sehold Sizes	HHS Poverty Guidelines	150.00%
5.2 Do you enter into an in No	nteragency agreement to have	another government agency administer a WEATH	ERIZATION component? O Yes
5.3 If yes, name the agency	y.		
5.4 Is there a separate mo	nitoring protocol for weatheriz	zation? O Yes 💿 No	
WEATHERIZATION - T			
	ou administer LIHEAP weath	erization? (Check only one.)	
Entirely under LIH	EAP (not DOE) rules		
Entirely under DOF	E WAP (not LIHEAP) rules		
Mostly under LIHE	AP rules with the following De	OE WAP rule(s) where LIHEAP and WAP rules d	iffer (Check all that apply):
Income Thres	hold		
		ng structure is permitted if at least 66% of units (50	0% in 2- & 4-unit buildings) are
eligible units or will becom	ne eligible within 180 days		
Weatherize sh care facilities).	elters temporarily housing pri	imarily low income persons (excluding nursing hon	nes, prisons, and similar institutional
Other - Descri	ibe:		
Mostly under DOE	WAP rules, with the following	LIHEAP rule(s) where LIHEAP and WAP rules d	liffer (Check all that apply.)
Income Thres	hold		
Weatherizatio	n not subject to DOE WAP ma	aximum statewide average cost per dwelling unit.	
Weatherizatio	n measures are not subject to	DOE Savings to Investment Ration (SIR) standard	ds.
Other - Descri		, ,	
Eligibility, 2605(b)(5) - As	surance 5		
5.6 Do you require an asse	ets test?	No	
5.7 Do you have additiona	l/differing eligibility policies fo	or:	
Renters	• Yes	No	
Renters living in sub housing?	Renters living in subsidized		
5.8 Do you give priority in	eligibility to:		
Elderly?	C _{Yes} •	No	
Disabled?	C _{Yes} •	No	
Young Children?	C _{Yes} ©		
House holds with his burdens?			
Other?	C _{Yes} ⊙	No	

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field Only energy assistance is provided to rental properties in the Salt River Pima-Maricopa Indian Community. For subsidized housing rental units are serviced by the Salt River Pima-Maricopa Indian Community Housing Division, therefore crisis services are not needed. Only energy assistance is provided to the rental units **Benefit Levels** 5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per household? • Yes No 5.10 If yes, what is the maximum? \$3,000 Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measures do you provide? (Check all categories that apply.) Weatherization needs assessments/audits Energy related roof repair Caulking and insulation Major appliance repairs Storm windows Major appliance replacement Windows/sliding glass doors Furnace/heating system modifications/repairs Furnace replacement Doors V Cooling system modifications/repairs Water Heater Water conservation measures Cooling system replacement Compact florescent light bulbs Other - Describe: If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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느	
	Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
	Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistant lable:
~	Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
>	Publish articles in local newspapers or broadcast media announcements.
	Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
	Mass mailing(s) to prior-year LIHEAP recipients.
✓ prog	Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income grams.
>	Execute interagency agreements with other low-income program offices to perform outreach to target groups.
	Other (specify):
	 Information on the program eligibility requirements, funding availability and exhaustion of funds is submitted to the tribal newspaper, tribal internet, and Facebook media outlets. Information is also distributed and given out at conferences, workshops, summits, District Council meetings, and events for the senior and disabled populations. Information will be updated to notify clients of the location and application process for LIHEAP applications.

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Section 7: Coordination, 2605(b)(4) - Assurance 4

	, (,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).				
>	Joint application for multiple programs				
>	Intake referrals to/from other programs				
>	One - stop intake centers				
~	Other - Describe:				

The Tribal LIHEAP coordinates with the City of Scottsdale for residents that reside at the Shadow Mountain Mobile Park to ensure that clients have not received LIHEAP assistance at either location to avoid duplication services.

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)							
8.1 Ho	w would you categorize the primary respons	sibility of your State ag	gency?				
	Administration Agency						
	Commerce Agency						
	Community Services Agency						
	Energy/Environment Agency						
	Housing Agency						
	Welfare Agency						
>	Other - Describe: Tribal Government						
	ate Outreach and Intake, 2605(b)(15) - Assu selected "Welfare Agency" in question 8.1, y		estions 8.2, 8.3, and 8.4,	as applicable.			
8.2 Ho	w do you provide alternate outreach and int	ake for HEATING AS	SISTANCE?				
8.3 Ho	w do you provide alternate outreach and int	ake for COOLING AS	SSISTANCE?				
8.4 Ho	w do you provide alternate outreach and int	ake for CRISIS ASSIS	STANCE?				
8.5 LII	8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization						
	Tho determines client eligibility?	Tribal Government	Tribal Government	Tribal Government	Tribal Government		
8.5b Who processes benefit payments to gas and			Tribal Government				
8.5c who processes benefit payments to bulk fuel vendors? Tribal Government Tribal Government Tribal Government							
	8.5d Who performs installation of weatherization measures? Tribal Government						
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.							
8.6 What is your process for selecting local administering agencies?							

	A majority of the LIHEAP recipients live within the community and funding is used for households within the community.				
8.7 Ho	w many local administering agencies do you use? 1				
C Ye	8.8 Have you changed any local administering agencies in the last year? C Yes No				
8.9 If s	so, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	by of the above questions require further explanation or clarification that could not be made are fields provided, attach a document with said explanation here.				

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	Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make	e payments directly to home energy suppliers?
Heating	⊙ Yes ○ No
Cooling	⊙ Yes O No
Crisis	⊙ Yes ◯ No
Are there exce	ptions? CYes O No
If yes, Describ	e.
9.2 How do you	notify the client of the amount of assistance paid?
	ients are notified within 3 business days of submitting a completed application via telephone. Once payment has been made, clients are ia UPS mail.
	assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the e home energy and the amount of the payment?
	Clients submit a billing statement with account number and balance due. DHHS Prevention & Intervention Services-Central Intake ntacts the energy vendor and verifies the balance. Notes are then entered into the DHHS Share Point client data base.
2.	Client is informed of the required educational class and class schedule, which may be held virtually and in person in the future.
3.	The energy supplier is sent a letter of guarantee of payment and the amount to be paid by fax or email.
4.	Vendors agree to hold the account and avoid disconnection until payment has been received.
suppliers.	ue to a variety of issues and unique circumstances, SRPMIC has chosen not to enter into possible limited vendor agreements with energy The community has and continues to maintain a positive relationship with energy suppliers to prevent endangerment to the health, d general welfare to the community members.
9.4 How do you assistance?	assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP
Insurance provided.	is the policy of the Salt River Pima-Maricopa Indian Community to protect LIHEAP client information in adherence with the Health Portability and Accountability Act (HIPPA). Payments made to energy vendors are not an indication that LIHEAP benefits have been Checks are issued from the SRPMIC Finance Department with no identifying information. The SRPMIC LIHEAP program only account information as needed to make payment of the amount indicated on a check.
as Salt Ri Salt River	dditionally, the SRPMIC LIHEAP program meets with energy vendors through various stakeholder meetings throughout the year, such ver Project. Salt River Project does not discriminate against individuals applying for any type of assistance. Contrary to discrimination, Project has instituted several programs to help meet the needs of the clients in need: such as reduced rate plans, low-income discounts, ntee agreements with organizations to hold accounts for customers who may need LIHEAP assistance. SRPMIC acts as a liaison he vendors and LIHEAP clients to ensure timely and fair resolution of account of billing needs.

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

As with other federal programs administered by SRPMIC, LIHEAP will be subject to the "Generally Accepted Accounting Principles" in the United States as applied to government units. The communities' financial records are audited on an annual basis and it's general fund budget is prepared in accordance with the established Tribal Budget Procedures Ordinance. SRPMIC uses the Oracle PeopleSoft Enterprise Financial Management System, which includes: General Ledger, Accounts Payable, Accounts Receivable, Billing, Contracts, Project Costing, Asset Management, Budgeting, Grants Management, Cash Management, Business Planning, and Financial Portal Pack. These fiscal controls and accounting procedures ensure prudent use, proper and timely disbursement and accurate accounting of all Federal funds received by the community.

Vendor refunds are rare, if any, as payments for utility costs are made directly to the utility company or home improvement stores. Payments for utilities are verified before payment is required via company check or credit card. Payments to home improvement stores (water heater, range, or refrigerator) are made via credit card to the vendor and if a refund is due, the credit card is credited.

Each component (crisis, heating, weatherization, etc.,) has their own line item and monthly reports from the Tribal Finance Department are sent to the grantee manager to track spending and availability of funding for each component.					
(October 1-	Monthly budget reports for the LIHEAP grant are sent from the Tribal Finance Department beginning with each federal fiscal year (October 1-September 30), which is the same fiscal year that the Salt River Pima-Maricopa Indian Community also follows as a Tribal Government.				
Audit Process					
10.2. Is your LIHI • Yes \bigcirc No	EAP program audito	ed annually under the Single Audit	Act and OMB Circular A - 133?		
			or reportable condition cited in the iews of the LIHEAP agency from th		
No Findings					
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
10.4. Audits of Lo	cal Administering A	gencies			
	What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.				
Local ag	Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133				
Local ag	Local agencies/district offices are required to have an annual audit (other than A-133)				
Local ag	Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.				
Grantee	Grantee conducts fiscal and program monitoring of local agencies/district offices				
Compliance Moni	toring				
10.5. Describe the that apply	Grantee's strategies	s for monitoring compliance with t	he Grantee's and Federal LIHEAP	policies and procedures: Select all	
Grantee employee	es:				
☑ Internal program review					
✓ Departmental oversight					
✓ Seconda	Secondary review of invoices and payments				
Other p	rogram review mech	nanisms are in place. Describe:			

Local Administering Agencies/District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing/Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.				
✓ Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment				
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
✓ Other - Describe:				
Opportunities for public participation are available for all households in the boundaries of the community. Information is available through the Senior Services Department, District Council Meetings, Tribal Newspaper, Intranet, Flyers, Facebook page, telephone calls, and all walk-in appointments.				
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No changes were suggested from public opportunites for comment.				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?				
Date Event Description				
1				
11.4. How many parties commented on your plan at the hearing(s)?				
11.5 Summarize the comments you received at the hearing(s).				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?				
If any of the above questions require further explanation or electication that could not be made in				

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No policy or procedural changes were made as a result of fair hearings in FY2022.

12.4 Describe your fair hearing procedures for households whose applications are denied.

It is the policy of the Salt River Pima-Maricopa Indian Community Council to treat all persons fairly in all aspects. Persons who feel that they have been subjected to unfair treatment of discrimination will have the right to submit their LIHEAP denial grievance in writing to the Health and Human Services Director. Persons filing a denial grievance shall be free from restraint, duress, coercions, discrimination, or reprisal. Persons who feel they have been subjected to unfair treatment or discrimination in receiving services may present their LIHEAP denial grievance according to the following procedure:

- 1. The person should present the LIHEAP denial grievance in writing.
- 2. The HHS Director shall direct the responsible CIC worker to investigate their complaint and to make a report within 3 business days and if appropriate take corrective action.
 - 3. The DHHS Director shall advise the complainant of the results of the investigation and the action taken to resolve the matter.

12.5 When and how are applicants informed of these rights?

Clients are informed of these rights as part of registration, intake and informed consent for services provided.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

It is the policy of the Salt River Pima-Maricopa Indian Community Council to treat all persons fairly in all aspects. Persons who feel that they have been subjected to unfair treatment of discrimination will have the right to submit their LIHEAP denial grievance in writing to the Health and Human Services Director. Persons filing a denial grievance shall be free from restraint, duress, coercions, discrimination, or reprisal. Persons who feel they have been subjected to unfair treatment or discrimination in receiving services may present their LIHEAP denial grievance according to the following procedure:

- 1. The person should present the LIHEAP denial grievance in writing.
- 2. The HHS Director shall direct the responsible CIC worker to investigate their complaint and to make a report within 3 business days and if appropriate take corrective action.
 - 3. The DHHS Director shall advise the complainant of the results of the investigation and the action taken to resolve the matter.

12.7 When and how are applicants informed of these rights?

Clients are informed of these rights as part of registration, intake and informed consent for services provided.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Applicants will attend a two-hour educational class that will address, budget, financial management, and information on how to reduce energy costs. The class will be a requirement for receiving LIHEAP assistance.

The in person classes have resumed on July 5, 2023.

Energy savings brochures are provided by the local utility company and are handed out to each client during the initial intake assessment at the Central Intake Center. In addition, a community wide newsletter will be sent out by mail to target households with high energy burdens. The newsletter will contain information on accessing current funding available.

Income eligibility identifies the amount awarded to each applicant depending on the factors that pertain to the applicants. The awarded amounts will not exceed the budgeted amounts as identified in the matrix.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

The Central Intake Center partners with local community energy vendors to collaborate and inform clients of various methods, rates and plans that may reduce household energy costs, therefore, maximizing dollars from LIHEAP benefits.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Clients who are eligible for LIHEAP benefits in the geographic area of SRPMIC are eligible for income based rebates with the local utility provider. Clients who are determined to be eligible can qualify for a rebate with the electric provider in the area that saves households \$204-\$252 annually.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

 ${\bf 13.5\; How\; many\; households\; applied\; for\; these\; services?}$

13.6 How many households received these services?

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

SRPMIC LIHEAP does not give instructions to third parties for submitting leverage resources information on record retention.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \S 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?	
1	\$300.00	SRPMIC Financial Assistance Program	Clients that have exhausted their LIHEAP benefits for the fiscal year will be referred to the SRPMIC Financial Assistance Program.	
2	coete tor home		LIHEAP eligible clients may apply for the SHRRP program to cover the cost of installation when LIHEAP purchases new units for heating and cooling for eligible households.	

Section 15 - Training

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Bi-annually				
✓ As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:				
Formal training conference				
How often?				
✓ Annually				
Bi-annually				
✓ As needed				
Other - Describe:				
On-site training				
How often?				
Annually				
Bi-annually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Bi-annually				
✓ As needed				
Other - Describe:				
Policies communicated through vendor agreements				
Policies are outlined in a vendor manual				

V

Other - Describe:

SRPMIC chooses not to enter into limited vendor agreements, however, maintains a collaborative working relationship to maintain the use of LIHEAP funding for households. There is only one vendor that processes utility payments and have done so for the past 20 years. They provide services for other LIHEAP guarantees in the Phoenix area and have been trained by other guarantees on processes and to track payments specifically for the LIHEAP grant. SRPMIC will send a letter of notification when the client is approved for utility assistance whether it's for heating or cooling for the vendors own tracking purposes to assure payment to the correct client utility account.

15.2 Does your training program address fraud reporting and prevention?

Yes

Ŏ_{No}

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

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Section 17: Program Integrity, 2605(b)(10)										
17.1 Fraud Reporting Mechanisms										
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.										
	Online Fraud Reporting									
[Dedicated Fraud Reporting Hotline									
[Report directly to local agency/district office or Grantee office									
[Report to State Inspector General or Attorney General									
	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse									
	Other - Describe:									
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply										
	Printed outreach materials									
	Addressed on LIHEAP	арр	lication							
	Website									
	Other - Describe:									
17.2. Identification Documentation Requirements										
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.										
						Collected from	n Whom?			
Тур	e of Identification Collected		Applicant Only		All Adults in Household			All Household Members		
Social Security Card is photocopied and retained		>	Required		V	Required		>	Required	
			Requested			Requested			Requested	
Social Security Number (Without actual Card) Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)			Required			Required			Required	
			Requested			Requested			Requested	
		>	Required		Y	Required			Required	
			Requested			Requested			Requested	
	Other		Applicant Only Required	Applicant On Requested		All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested
1										

b. Describe any exceptions to the above policies.
17.3 Identification Verification
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply
Verify SSNs with Social Security Administration
Match SSNs with death records from Social Security Administration or state agency
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)
Match with state Department of Labor system
Match with state and/or federal corrections system
Match with state child support system
Verification using private software (e.g., The Work Number)
✓ In-person certification by staff (for tribal grantees only)
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)
Other - Describe:
17.4. Citizenship/Legal Residency Verification
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.
Clients sign an attestation of citizenship or legal residency
Client's submission of Social Security cards is accepted as proof of legal residency
Noncitizens must provide documentation of immigration status
Citizens must provide a copy of their birth certificate, naturalization papers, or passport
Noncitizens are verified through the SAVE system
Tribal members are verified through Tribal enrollment records/Tribal ID card
Other - Describe:
17.5. Income Verification
What methods does your agency utilize to verify household income? Select all that apply.
Require documentation of income for all adult household members
Pay stubs
Social Security award letters
Bank statements
Tax statements
✓ Zero-income statements
✓ Unemployment Insurance letters
Other - Describe:
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards

Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
ATO D. C. D.V. G. J.P. C. Yeller
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that
apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
✓ Balances
Payment history
Tayment instory
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Computer databases are personally reviewed to verify accuracy and antenness of payments made to attitude
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Centralized computer system/database is used to track payments to an vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor

	Direct payment to households are made in limited cases only				
	Vendors are only paid once they provide a delivery receipt signed by the client				
	Conduct monitoring of bulk fuel vendors				
	Bulk fuel vendors are required to submit reports to the Grantee				
	Vendor agreements specify requirements selected above, and provide enforcement mechanism				
	Other - Describe:				
17.10. I	nvestigations and Prosecutions				
	e the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to mmitted fraud. Select all that apply.				
	Refer to state Inspector General				
~	Refer to local prosecutor or state Attorney General				
V	Refer to US DHHS Inspector General (including referral to OIG hotline)				
	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
	Grantee attempts collection of improper payments. If so, describe the recoupment process				
~	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? indefinite				
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
~	Vendors found to have committed fraud may no longer participate in LIHEAP				
	Other - Describe:				
•	of the above questions require further explanation or clarification that could not be made in elds provided, attach a document with said explanation here.				

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

Salt River Pima-Maricopa Indian Community * Address Line 1					
DHHS Central Intake Center Address Line 2					
10005 E Osborn Road Address Line 3					
Scottsdale * City	AZ * State	85256 * Zip Code			

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf;
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
 - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS					
The following documents must be attached to this application					
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.					
Heating component benefit matrix, if applicable					
Cooling component benefit matrix, if applicable					
Minutes, notes, or transcripts of public hearing(s).					