## **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance
Grantee Name: PINOLEVILLE POMO NATION
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1
Report Period: 10/01/2023 to 09/30/2024
Report Status: Submission Accepted by CO (Revision #1)

## **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
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- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

<b>Mandatory Gra</b>	ant Applic	ation SF-424
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		NT OF HEAL N FOR CHILI					August 1	987, rev		05/92,02/95,03/96,12/98,1 IB Clearance No.: 0970- Expiration Date: 12/31/	0075
	L	OW INCO	MEI		IERGY A MODEL - 424 - M	. PLA	N	ROGI	RAM	(LIHEAP)	
			. <b>b. Frequency:</b> Annual		Plan/F	* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:			* 1.d. Version: Initial Resubmission Revision Update		
						2. Date	Received:		5	State Use Only:	
							icant Identifie				
							eral Entity Ide			5. Date Received By State:	
						4b. reu	eral Award Id	lentifier:	ľ	6. State Application Identifie	: <b>r:</b>
7. APPLICAN	IT INFO	ORMATION									
* a. Legal Naı	ne: Pin	oleville Pomo N	Vation								
* <b>b. Employer</b> 680043296	/Taxpa	yer Identificati	on Nun	nber (EIN/TIN	): I-	* c. Or	ganizational D	UNS: 8	8838476	526	
* d. Address:		1				11		1			
* Street 1:		500 B Pinolev	ville Dri	ve		Stre					
* City:		UKIAH				Cou					
* State:		CA					vince:	05400	02102		
* Country:		United States				* Zi Code:	p / Postal	95482 -	-		
e. Organizatio		t:									
<b>Department N</b> LIHEAP	lame:					Divisio	n Name:				
f. Name and c	ontact i	nformation of <b>j</b>	person	to be contacted	on matters in	volving (	his application	n:			
Prefix:	* First Clayt	: <b>Name:</b> on			Middle Name	ame: * Last Name: Freeman					
Suffix:	Title: Socia	l Service Coord	inator		Organization Pinoleville P						
* Telephone Number: 7074631454	Fax No 70746	umber 536601			* Email: claytonf@pii	noleville-	nsn.gov				
* <b>8a. TYPE O</b> I: Indian/Nativ		LICANT: ican Tribal Gove	ernment	(Federally Rec	ognized)						
b. Addition	al Desci	ription:									
* 9. Name of I	Federal	Agency:									
					f Federal Domes tance Number:	stic			CF	DA Title:	
10. CFDA Num	bers and	l Titles		93.568			Low-Income I	Home Ene	ergy As	ssistance Program	
11. Descriptiv LIHEAP Prog	e Title o gram	of Applicant's I	Project	·			·				
12. Areas Affe	ected by	Funding:									
13. CONGRE	SSION	AL DISTRICT	S OF:								
* a. Applicant 2	;					<b>b. Prog</b>	ram/Project:				
Attach an add	litional	list of Program	/Projec	t Congressiona	al Districts if n	eeded.					
14. FUNDING	F PERIO	DD:				15. EST	TIMATED FU	NDING:			

<b>a. Start Date:</b> 10/01/2023	<b>b. End Date:</b> 09/30/2024	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0					
* 16. IS SUBMISSION SUBJE	CT TO REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCESS?						
a. This submission was mad	a. This submission was made available to the State under the Executive Order 12372							
Process for Review on :								
b. Program is subject to E.C	). 12372 but has not been selected by State	for review.						
c. Program is not covered by	y E.O. 12372.							
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES O NO								
Explanation:								
complete and accurate to the b accept an award. I am aware th	18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)							
** The list of certifications and specific instructions.	assurances, or an internet site where you	may obtain this list, is contained in the announcemen	nt or agency					
	nd Title of Authorized Certifying Official	18c. Telephone (area code, number and	extension)					
Clayton Freeman, Social Service	Clayton Freeman, Social Service Coordinator 18d. Email Address claytonf@pinoleville-nsn.gov							
18b. Signature of Authorized C	18b. Signature of Authorized Certifying Official       18e. Date Report Submitted (Month, Day, Year)							
Attach supporting	documents as specified in a	agency instructions.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES August 1987, r ADMINISTRATION FOR CHILDREN AND FAMILIES		03/96,12/98,11/01 ce No.: 0970-0075 Date: 12/31/2024				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Department of Health and Human Services						
Administration for Children and Families Office of Community Services Washington, DC 20201						
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 12/31/2023						
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in yea file an abbreviated plan. Public reporting burden for this collection of information is estimated to ave time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collect conduct or sponsor, and a person is not required to respond to, a collection of information unless it di number.	rs in which the grante rage 1 hour per respon ion of information. An	e is not permitted to nse, including the agency may not				
Section 1 Program Components						
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)						
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of (	Operation				
	Start Date	End Date				
Heating assistance	10/01/2023	09/30/2024				
Cooling assistance	10/01/2023	09/30/2024				
Crisis assistance	10/01/2023	09/30/2024				
Weatherization assistance	10/01/2023	09/30/2024				
Provide further explanation for the dates of operation, if necessary		li k				
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16						
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.	e total of all percentages	Percentage (%)				
Heating assistance		30.00%				
Cooling assistance		10.00%				
Crisis assistance		45.00%				
Weatherization assistance		5.00%				
Carryover to the following federal fiscal year		0.00%				
Administrative and planning costs		10.00%				
Services to reduce home energy needs including needs assessment (Assurance 16)		0.00%				
Used to develop and implement leveraging activities		0.00%				
TOTAL		100.00%				
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)						
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:						

×		Heating assistance		Cooling assistance			nce	
<ul> <li>Image: A set of the set of the</li></ul>		Weatherization assistance				Other (specify:)		
Cata	torical Flightline at	505(b)(2)(A) Agamman 2 2	605(0)(1)(4) 2605(0))	8A) Acouran 0				
		605(b)(2)(A) - Assurance 2, 2 eholds categorically eligible			o follos	ving categories (	of honofits in the left	
	nn below? 💽 Yes 🤇		n one nousenoid mem	ber receives one of th	c iono	ang categories (	benefits in the left	
If you	answered "Yes" to	o question 1.4, you must com	plete the table below a	nd answer questions	1.5 and	d 1.6.		
			Heating	Cooling		Crisis	Weatherization	
TANF			• Yes O No	⊙ Yes O No	$\odot_{\Sigma}$	íes O <sub>No</sub>	• Yes O No	
SSI OYes ONO OYes ONO OYes ONO								
SNAP			O Yes 💿 No	O Yes O No	C	les 💽 No	O Yes O No	
Means	s-tested Veterans Prog	grams	O Yes O No	O Yes 💿 No	0	čes 💿 No	O Yes • No	
		Program Name	Heating	Cooling		Crisis	Weatherization	
Other	(Specify) 1		O Yes O No	O Yes O No		C Yes C No	O Yes O No	
1.5 D	o you automatically	enroll households without a	direct annual applica	tion? O Yes O No				
	s, explain:							
		ere is no difference in the tr lity and benefit amounts?	eatment of categorical	ly eligible households	s from	those not receivi	ng other public assistance	
A sys	tem in the Matrix has	s been set up that shows no dif	ference in the treatment	t of categorically eligit	ole hous	seholds but only t	he benefit amounts for	
citize	ns and clients based of	on meome engionity.						
SNA	P Nominal Payments	S						
1.7a l	Do you allocate LIH	EAP funds toward a nomina	l payment for SNAP h	1000 nouseholds? 🔿 Yes	🖸 No			
		o question 1.7a, you must pro						
1.7b	Amount of Nominal	Assistance: \$0.00						
1.7c I	Frequency of Assista	nnce						
	Once Per Year							
	O							
	Once every five yea	ars						
	Other - Describe:							
1.7d	L How do you confirm	that the household receivin	g a nominal payment l	has an energy cost or	need?			
	-							
Deter	mination of Eligibil	ity - Countable Income						
10.*	a dotomortation 1			· ····································	<b>i</b>	~?		
		sehold's income eligibility fo	or LIHEAP, do you us	e gross income or net	incom	e?		
	Gross Income							
	Net Income							
		ble forms of countable incon	ne used to determine a	household's income	eligibili	ity for LIHEAP		
<ul> <li></li> </ul>	Wages							
>	Self - Employment	Income						
<b>~</b>	Contract Income							
<b>~</b>	Payments from mo	rtgage or Sales Contracts						
<ul> <li>Image: A start of the start of</li></ul>	Unemployment ins	urance						
	Strike Pay							
<b>&gt;</b>	Social Security Adı	ministration (SSA ) benefits						

		Including MediCare deduction	<	Excluding MediCare deduction						
N	Supplemental Security Income (SSI )									
K	Retirement / pension benefits									
	General Assistance benefits									
V	Temp	oorary Assistance for Needy F	amilie	es (TANF) benefits						
	Supp	lemental Nutrition Assistance	Prog	ram (SNAP) benefits						
	Wom	en, Infants, and Children Sup	plem	ental Nutrition Program (WIC) benefits						
	Loan	s that need to be repaid								
>	Cash	gifts								
>	Savir	gs account balance								
V	One-	time lump-sum payments, suc	h as r	ebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury	duty compensation								
K	Rent	al income								
>	Incor	ne from employment through	Work	force Investment Act (WIA)						
	Incor	ne from work study programs	5							
	Alim	ony								
>	Child	l support								
>	Inter	est, dividends, or royalties								
	Com	nissions								
	Lega	settlements								
	Insur	ance payments made directly	to the	insured						
	Insur	ance payments made specific	ally fo	r the repayment of a bill, debt, or estimate						
>	Veter	rans Administration (VA) ben	efits							
>	Earn	ed income of a child under the	e age o	of 18						
	Balaı	nce of retirement, pension, or	annui	ty accounts where funds cannot be withdrawn without a penalty.						
		ne tax refunds								
	Stipe	nds from senior companion p	rograi	ns, such as VISTA						
	Fund	s received by household for th	e car	e of a foster child						
	Ame	ri-Corp Program payments fo	r livin	g allowances, earnings, and in-kind aid						
	Reim	bursements (for mileage, gas,	lodgi	ng, meals, etc.)						

Other

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Sectio	on 2 - I	Heating Assistance			
Eligibility, 2605(b)(2) - Assurance 2					
2.1 Designate the income eligibility threshold used for the	heating co	omponent:			
Add Household size		Eligibility Guideline	Eligibility Threshold	l	
1 All Household Sizes		State Median Income	e	60.00%	
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?	O Yes				
2.3 Check the appropriate boxes below and describe the p	<b>a</b>				
Do you require an Assets test?	C Yes	⊙ No			
Do you have additional/differing eligibility policies for:	-	_			
Renters?	O Yes				
Renters Living in subsidized housing?	O Yes				
Renters with utilities included in the rent?	C Yes	⊙ No			
Do you give priority in eligibility to:		-			
Elderly?	Yes				
Disabled?	🖸 Yes				
Young children?	• Yes	C <sub>No</sub>			
Households with high energy burdens?	• Yes	C No			
Other? Crisis	💽 Yes	C No			
Explanations of policies for each "yes" checked above: Priority eligibility is based on a point system v	which is ca	lculated by the LIHEAP Priority Calculation Fo	orm. See atached		
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(	(c)(1)(B)				
2.4 Describe how you prioritize the provision of heating a We priortize our elderly, disabled and families			ts, early application period	ls, etc.	
2.5 Check the variables you use to determine your benefit	t levels. (C	heck all that apply):			
Home energy cost or need:					
Fuel type					
Climate/region					
Individual bill					
Dwelling type					
Energy burden (% of income spent on home	energy)				
Energy need					
Other - Describe:					

## Section 2 - HEATING ASSISTANCE

Priority Population:	Priority Population:							
Senior Citizen (Over the age	Senior Citizen (Over the age of 52)							
Disabled (receiving SSI)								
Child(ren) age five (5) or und	Child(ren) age five (5) or under in household							
Energy Burden exceeds 20%								
Six or more individuals in the	e household							
Benefit Levels, 2605(b)(5) - Assurance 5, 2 2.6 Describe estimated benefit levels for th	he fiscal year for which this pla							
Minimum Benefit	\$500	Maximum Benefit	\$900					
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? • Yes								
	, space heaters) and/or other fo	rms of benefits? 🕑 Yes 🕖 No						
2.7 Do you provide in-kind (e.g., blankets, If yes, describe.	, space heaters) and/or other fo	rms of benefits? 🕑 Yes 🕖 No						
If yes, describe.		rms of benefits? • Yes No	in-kind for the Head Start and					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Section	on 3 - (	Cooling Assistance				
	(c)(1)(A), 2605 (b)(2) - Assurance 2 he income eligibility threshold used for th	e Cooling o	component:				
Add	Household size	-	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
3.2 Do you have COOLING ASS	additional eligibility requirements for ISTANCE?	O Yes	• No				
3.3 Check the ap	ppropriate boxes below and describe the	policies for	each.				
Do you require a	an Assets test?	C Yes	• No				
Do you have add	litional/differing eligibility policies for:	·····					
<b>Renters</b> ?		O Yes	⊙ No				
Renters Li	iving in subsidized housing?	Oyes	• No				
Renters with utilities included in the rent?							
Do you give prig	ority in eligibility to:	103	110				
Elderly?	inty in englosity to:	• Yes	O <sub>No</sub>				
Disabled?		• Tes					
		<u></u>					
Young chi		• Yes					
Household	ls with high energy burdens?	💽 Yes					
Other?		C Yes	€ No				
Explanations of	policies for each "yes" checked above:						
Pr	iority eligibility is based on a point system	which is cal	lculated by the LIHEAP Priority Calculation F	orm. See attached			
3.4 Describe how	w you prioritize the provision of cooling a	ssistance to	ovulnerable populations, e.g., benefit amoun	ts, early application periods, etc.			
w	e prioritize our elderly, disabled and familie	es with you	th.				
Determination o	of Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)					
3.5 Check the va	ariables you use to determine your benefi	t levels. (C	heck all that apply):				
✓ Income							
Family (ho	ousehold) size						
Mome ener	rgy cost or need:						
🗹 Fue	l type						
	ividual bill						
Dw(	Dwelling type						
	ergy burden (% of income spent on home	energy)					
	ergy need	347					
U Oth	ner - Describe:						

## Section 3 - COOLING ASSISTANCE

Priority Population:	Priority Population:							
Senior Citizen (Over the age of	Senior Citizen (Over the age of 52)							
Disabled (Receiving SSI)	Disabled (Receiving SSI)							
Child(ren) age five (5) or unde	Child(ren) age five (5) or under in household							
Energy Burden exceeds 20%								
Six or more individuals in the	household							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for the fiscal year for which this plan applies								
3.6 Describe estimated benefit levels for the	e fiscal year for which this plan ap	oplies						
3.6 Describe estimated benefit levels for the Minimum Benefit	e fiscal year for which this plan ap	oplies Maximum Benefit	\$800					
l l	\$500	Maximum Benefit	\$800					
Minimum Benefit	\$500	Maximum Benefit	\$800					
Minimum Benefit 3.7 Do you provide in-kind (e.g., fans, air co If yes, describe.	\$500 onditioners) and/or other forms o	Maximum Benefit						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
Section 4: CRIS	Section 4: CRISIS ASSISTANCE						
Eligibility - 2604(c), 2605(c)(1)(A)							
4.1 Designate the income eligibility threshold used for the crisis compon	ent						
Add Household size	Eligibility Guideline	Eligibility Threshold					
1 All Household Sizes Sta	ate Median Income	60.00%					
4.2 Provide your LIHEAP program's definition for determining a crisis	·						
15 Day Notice Power shut off or out of propane or wood							
4.3 What constitutes a life-threatening crisis?							
No eletric or heat during cold weather. No eletric service to r refrigerated. No propane or wood to heat home at the original reserv. freezing in the winter time. No electric secvice during hot weather to Crisis Requirement, 2604(c) 4.4 Within how many hours do you provide an intervention that will res situations? 18Hours	ation as their is no eletric sevice to the reserva- help keep home cool to avoid heat strokes.	ation and tempatures fall below					
Crisis Eligibility, 2605(c)(1)(A) 4.6 Do you have additional eligibility requirements for CRISIS	C Yes O No						
ASSISTANCE?	O Yes 🖲 No						
4.7 Check the appropriate boxes below and describe the policies for eac	h						
Do you require an Assets test?	O Yes 💿 No						
Do you give priority in eligibility to:	<del></del>						
Elderly?	• Yes O No						
Disabled?	• Yes O No						
Young Children?	• Yes O No						
Households with high energy burdens?	⊙ Yes ONo						
Other?	O Yes O No						
In Order to receive crisis assistance:	<u>"</u>						
Must the household have received a shut-off notice or have a near empty tank?	• Yes O No						
Must the household have been shut off or have an empty tank?	⊙ Yes O No						
Must the household have exhausted their regular heating benefit?	⊙ Yes ONo						
Must renters with heating costs included in their rent have received an eviction notice?	• Yes O No						
Must heating/cooling be medically necessary?	⊙ Yes ONo						
Must the household have non-working heating or cooling equipment?	• Yes O No						
Other? Natural Disasters	• Yes O No						

# Section 4 - CRISIS ASSISTANCE

Do you have additional/differing eligibility policie	s for:			
			Ves 💿 No	
Renters living in subsidized housing?			O Yes ⊙ No	
Renters with utilities included in the rent?				
Explanations of policies for each "yes" checked above:				
LIHEAP Priority Calculation form. In order to recieve crisis assistance, th hrs, past due notice or show proof of near em	e Household pty gas tank. how proof of	is required to The househo	burdens and crisis is based on a point system which is calculated by the o show proof of energy related crisis such as a shut off notice of 24 hrs, 48 ld is also required to show proof that the household has exhausted their notice if heating costs are included in the rent. Finally, the household is ng.	
Determine the effort of Dense Cha				
Determination of Benefits 4.8 How do you handle crisis situations?				
	arate compo	nent		
	-	ment		
	t Track			
	ner - Describ			
4.9 If you have a separate component, how do you	determine o	risis assista	nce benefits?	
Am	ount to reso	lve the crisis		
Ott	ner - Describ	e:		
Crisis Requirements, 2604(c)				
• Yes O No Explain.	issistance at	sites that are	e geographically accessible to all households in the area to be served?	
e Yes C No Explam.				
fax or email application and all requir	ed documents	8		
4.11 Do you provide individuals who are physicall	y disabled tl	ne means to:		
Submit applications for crisis benefits without l	eaving their	homes?		
• Yes O No If No, explain.				
Travel to the sites at which applications for cris	is assistance	are accepte	1?	
• Yes O No If No, explain.				
If you answered "No" to both options in question disabled?	4.11, please	explain alteı	native means of intake to those who are homebound or physically	
Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each type of	of origin again	tanca offara	4	
Winter Crisis \$0.00 maximum benefit		unce offere		
Summer Crisis \$0.00 maximum benefit				
Year-round Crisis \$800.00 maximum bene	fit			
4.13 Do you provide in-kind (e.g. blankets, space l	neaters, fans	) and/or othe	er forms of benefits?	
CYes ONo If yes, Describe				
4.14 Do you provide for equipment repair or replacement using crisis funds?				
If you answered "Yes" to question 4.14, you must complete question 4.15.				
4.15 Check appropriate boxes below to indicate ty	vpe(s) of assis Winter	stance provi	led. Year-round Crisis	
	Crisis	Crisis		
Heating system repair				
Heating system replacement				
reading system replacement				
Cooling system repair				

Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section	on 5: WEATHI	ERIZATION ASSISTANCE		
Eligibility, 2605(d	c)(1)(A), 2605(b)(2) - Assu	rance 2			
	income eligibility thresho		rization component		
Add	Househ	old Size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		State Median Income	60.00%	
<b>5.2 Do you enter</b> No	into an interagency agree	ment to have another go	overnment agency administer a WEATHERI	ZATION component? O Yes 💿	
5.3 If yes, name t	he agency.				
5.4 Is there a sepa	arate monitoring protocol	for weatherization? 🖸	Yes 💿 No		
	ΓΙΟΝ - Types of Rules rules do you administer Ll	UFAD wastharing time a	(Chask only one)		
	•		(Check only one.)		
	nder LIHEAP (not DOE)				
Entirely un	nder DOE WAP (not LIH)	EAP) rules			
Mostly und	ler LIHEAP rules with th	e following DOE WAP 1	rule(s) where LIHEAP and WAP rules differ	(Check all that apply):	
Incor	ne Threshold				
	therization of entire multi vill become eligible within		re is permitted if at least 66% of units (50% i	in 2- & 4-unit buildings) are	
Weat care facilities).	therize shelters temporari	ly housing primarily lov	v income persons (excluding nursing homes,	prisons, and similar institutional	
Othe	r - Describe:				
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
Incor	ne Threshold				
Weat	Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.				
Weat	therization measures are 1	not subject to DOE Savi	ngs to Investment Ration (SIR ) standards.		
Other	r - Describe:				
Eligibility, 2605(l	Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?					
5.7 Do you have additional/differing eligibility policies for :					
Renters		C Yes O No			
Renters living in subsidized housing?					
5.8 Do you give priority in eligibility to:					
Elderly?	Elderly? O <sub>No</sub>				
Disabled?	Disabled? O Yes O No				
Young Chi	Young Children?				
House holds with high energy burdens?					
Other? Cri	Other? Crisis O Yes O No				

# Section 5 - WEATHERIZATION ASSISTANCE

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.			
Priority eligibility is based on a point system which is calculated by the LIHEAP Priority Calculation Form. The LIHEAP follows the State Median Income as an eligibility guide and grant requirement.			
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure	re per household? O Yes 💿 No		
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide ? (Check a	ll categories that apply.)		
Weatherization needs assessments/audits Energy related roof repair			
Caulking and insulation	Major appliance repairs		
Storm windows	Major appliance replacement		
Furnace/heating system modifications/repairs     Windows/sliding glass doors			
Furnace replacement     Doors			
Cooling system modifications/repairs Water Heater			
Water conservation measures Cooling system replacement			
Compact florescent light bulbs Other - Describe: Window Blinds			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

J.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 6: Outreach, 2605(b)(3) - A	ssurance 3, 2605(c)(3)(A)			
6.1 Select all outreach activities that you conduct that are designed to assure that available:	eligible households are made aware of all LIHEAP assistance			
Place posters/flyers in local and county social service offices, offices of agin	ag, Social Security offices, VA, etc.			
Publish articles in local newspapers or broadcast media announcements.				
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.				
Mass mailing(s) to prior-year LIHEAP recipients.				
Inform low income applicants of the availability of all types of LIHEAP as income programs.	sistance at application intake for other low-			
Execute interagency agreements with other low-income program offices to perform outreach to target groups.				
Other (specify):				
The Tribe provides outreach and intake services through home visits o	r by telephone for the physically, elderly or disabled.			
We also inform low income applicants through Tribal Newletter and a	anouncement bulliten board at the office.			
If any of the above questions require further explanation the fields provided, attach a document with said explanation of the fields provided.				

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	DEPARTMENT OF HEALTH AND HUMAN SERVICES INISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024			
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 7: Coordination, 260	5(b)(4) - Assurance 4			
	cribe how you will ensure that the LIHEAP program is coordinated with AP, etc.).	h other programs available to low-income households (TANF,			
	Joint application for multiple programs				
>	Intake referrals to/from other programs				
	One - stop intake centers				
>	Other - Describe:				
	The intake form will be the assurance that program statutory requirements are being met. The Self Governance Director also makes reccomendations for all other programs that are being coordinated with the Pinoleville Pomo Nation Energy Program.				
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES AUgust 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024						
LOW INCOME HOM	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 8: Agency Designation, the		Assurance 6 (R th of Puerto R	-	nte grantees and		
8.1 How would you categorize the primary respons	ibility of your State a	gency?				
Administration Agency						
Commerce Agency						
Community Services Agency						
Energy/Environment Agency						
Housing Agency						
Welfare Agency						
Other - Describe: Tribal Government						
Alternate Outreach and Intake, 2605(b)(15) - Assu If you selected "Welfare Agency" in question 8.1, y		estions 8.2, 8.3, and 8.4	, as applicable.			
8.2 How do you provide alternate outreach and int	ake for HEATING A	SSISTANCE?				
8.3 How do you provide alternate outreach and int	ake for COOLING A	SSISTANCE?				
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
8.5 LIHEAP Component Administration.	8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization					
8.5a Who determines client eligibility?	Non-Applicable	Non-Applicable	Non-Applicable	Non-Applicable		
8.5b Who processes benefit payments to gas and	Non-Applicable	Non-Applicable	Non-Applicable			
8.5c who processes benefit payments to bulk fuel vendors?						
8.5d Who performs installation of weatherization measures? Non-Applicable						
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.						
8.6 What is your process for selecting local administering agencies?						

8.7 How n	many local administering agencies do you use?			
8.8 Have you changed any local administering agencies in the last year? Ves No				
8.9 If so, v	8.9 If so, why?			
Ag	gency was in noncompliance with grantee requirements for LIHEAP -			
Ag	gency is under criminal investigation			
Ad	dded agency			
Ag	gency closed			
	ther - describe			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES AUgust 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)				
MODEL PLAN				
SF - 424 - MANDATORY				
Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7				
9.1 Do you make payments directly to home energy suppliers?				
Heating O Yes O No				
Cooling O Yes O No				
Crisis 🕑 Yes 🔘 No				
Are there exceptions? O Yes O No				
If yes, Describe.				
9.2 How do you notify the client of the amount of assistance paid?				
We inform all clients a direct payment was made with a letter and phone call.				
we more an energy a cheer payment was made with a force and phone can.				
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?				
Payments to vendors are made by check. A letter will list who the vendor payment was made to with account number and amount.				
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?				
The LIHEAP coordinator calls and makes personal contact with vendors regarding LIHEAP payments on behalf of the applicants. A follow up call is made to the applicants to make sure the payments was processed and if they were treated fairly.				
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?				
If so, describe the measures unregulated vendors may take.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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#### Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

August 1987, revised 05/92,02/95,03/96,12/98,11/01 **U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES** OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Pinoleville Pomo Nation Fiscal Department uses MIP fund accounting. All grants are set up by fund and components are set up using sub accounts. As approved requests are submitted to the PPN Fiscal department they are posted to MIP as an invoice, then are paid when due. If refunds are recieved that are coded to the same fun number as the expenses then deposited. LIHEAP grants are seperated by grant number and year and expended by type. The PPN Fiscal Department provides a revenue and expense report on a monthly basis and gives a copy to the Self-Governance Director, Tribal Council and the LIHEAP Coordinator. Audit Process 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? • Yes O No 10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. No Findings 🗹 Finding Brief Summary Resolved? Action Taken Туре 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.  $\checkmark$ Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 Local agencies/district offices are required to have an annual audit (other than A-133) 1 Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. Grantee conducts fiscal and program monitoring of local agencies/district offices **Compliance Monitoring** 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply Grantee employees: ~ Internal program review 4 Departmental oversight 4 Secondary review of invoices and payments Other program review mechanisms are in place. Describe: Local Administering Agencies/District Offices: On - site evaluation Annual program review Monitoring through central database **Desk reviews** 

Client File Testing/Sampling

Other program review mechanisms are in place. Describe:

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

Desk Reviews:

10.8. How often is each local agency monitored?

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 11: Timely and Meaningful Public Participation, 2	605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.				
Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment				
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution	of your LIHEAP funds?			
Date	Event Description			
1 08/16/2022	Public Hearing			
11.4. How many parties commented on your plan at the hearing(s)? 0				
11.5 Summarize the comments you received at the hearing(s).				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)				
MODEL PLAN				
SF - 424 - MANDATORY				
Section 12: Fair Hearings, 2605(b)(13) - Assurance 13				
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0				
12.2 How many of those fair hearings resulted in the initial decision being reversed? 0				
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?				
No changes				
12.4 Describe your fair hearing procedures for households whose applications are denied.				
22. 2 Section John and hearing proceedings for hearing whose apprendix and content				
The applicant is advised of their fair hearing rights and procedures at the intake process and it is also a part of the applicantion packet.				
Fair Hearing				
1. All hearings are held within a reasonable promptness.				
2. A preliminary meeting will be arranged with the Coordinator, if this is not settled informally, a hearing date will be set.				
3. A hearing will be held no later than 60 daysafter recieving the notice of payment denial.				
4. The time limit from the hearing request to formal action is 30 days after hearing or prior to decreasing or denying payment.				
5. They are premitted a representative to accompany them.				
6. They are allowed to submit written or oral evidence.				
7. They are allowed witnesses.				
8. They are allowed interpreters if needed.				
12.5 When and how are applicants informed of these rights?				
Clients are informed as the application is submitted to the program Director and at that time if the client/citizen is not happy with the decision, a Fair Hearing is provided to the client/citizen.				
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.				
For fair hearing procedures for household applications that are not acted on in a timely manner are the same procedures as household applications that are denied. The applicants are given an application packet to fill out, the LIHEAP Coordinator goes over all forms and advises the applicant of their Fair Hearing rights at the intake appointment.				
12.7 When and how are applicants informed of these rights?				
Applicants are informed of their fair hearing rights at the time of intake.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024			
LOW INCOME HOME ENERGY ASSIS MODEL PL/ SF - 424 - MAND	AN			
Section 13: Reduction of home energy no	eeds, 2605(b)(16) - Assurance 16			
13.1 Describe how you use LIHEAP funds to provide services that encourage an thereby the need for energy assistance?	nd enable households to reduce their home energy needs and			
N/A				
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?				
N/A				
13.3 Describe the impact of such activities on the number of households served	in the previous Federal fiscal year.			
N/A				
13.4 Describe the level ofdirect benefitsprovided to those households in the prev	vious Federal fiscal year.			
N/A				
13.5 How many households applied for these services? 0				
13.6 How many households received these services? 0				
If any of the above questions require further explanat	ion or clarification that could not be made in			

the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 14:Leveraging Incentive Program, 2607(A)					
<b>14.1 Do you plan to submit an application for the leveraging incentive program?</b> O Yes O No						
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.						
	N/A					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:						
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will t	the resource be integrated and coordinated with LIHEAP?		
1						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: 1 Formal training on grantee policies and procedures How often? Annually **Bi-annually** ~ As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** Formal training conference How often? Annually **Bi-annually** As needed Other - Describe: **On-site training** How often? Annually **Bi-annually** As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors Formal training conference How often? Annually **Bi-annually** As needed Other - Describe: ~ Policies communicated through vendor agreements Policies are outlined in a vendor manual

### **Section 15 - Training**

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
	Section 17: Program	n Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms								
a. Describe all mechanisms available	e to the public for reporting cases of	of suspected waste, fraud, and abuse. S	elect all that apply.					
Online Fraud Reporting	ţ							
Dedicated Fraud Report	ting Hotline							
Report directly to local a	agency/district office or Grantee of	fice						
Report to State Inspector General or Attorney General								
Forms and procedures in	n place for local agencies/district of	fices and vendors to report fraud, was	te, and abuse					
Other - Describe:								
b. Describe strategies in place for ad	dvertising the above-referenced res	ources. Select all that apply						
Printed outreach materia	ials							
Addressed on LIHEAP a	application							
Website								
Other - Describe:	Other - Describe:							
17.2. Identification Documentation	Requirements							
a. Indicate which of the following fo members.	orms of identification are required or	or requested to be collected from LIHF	SAP applicants or their household					
Collected from Whom?								
Type of Identification Collected								
	Applicant Only Required	All Adults in Household Required	All Household Members Required					
Social Security Card is [ photocopied and retained								
	Requested	Requested	Requested					
C								
	Required	Required	Required					
Social Security Number (Without [ actual Card)	Required	Required	Required					
		Required Requested	Required Requested					
actual Card)	Requested     Required							
actual Card)	Requested	Requested	Requested					
actual Card)	Requested     Required	Requested	Requested					
actual Card)  Government-issued identification [	Requested       Required	Requested       Required	<ul> <li>Requested</li> <li>Required</li> </ul>					
actual Card)  Government-issued identification [	Requested       Required	Requested       Required       Requested       Requested       Requested       All Adults in Household	Requested       Required       Requested       Required       Requested					

b. Describe any exceptions to the above policies. None			
17.3 Identification Verification			
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply			
Verify SSNs with Social Security Administration			
Match SSNs with death records from Social Security Administration or state agency			
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)			
Match with state Department of Labor system			
Match with state and/or federal corrections system			
Match with state child support system			
Verification using private software (e.g., The Work Number)			
In-person certification by staff (for tribal grantees only)			
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)			
Other - Describe:			
17.4. Citizenship/Legal Residency Verification			
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.			
Clients sign an attestation of citizenship or legal residency			
Client's submission of Social Security cards is accepted as proof of legal residency			
Noncitizens must provide documentation of immigration status			
Citizens must provide a copy of their birth certificate, naturalization papers, or passport			
Noncitizens are verified through the SAVE system			
<b>V</b> Tribal members are verified through Tribal enrollment records/Tribal ID card			
Other - Describe:			
17.5. Income Verification			
What methods does your agency utilize to verify household income? Select all that apply.			
Require documentation of income for all adult household members			
Pay stubs			
Social Security award letters			
Bank statements			
Tax statements			
Zero-income statements			
Unemployment Insurance letters			
Other - Describe:			
Computer data matches:			
Income information matched against state computer system (e.g., SNAP, TANF)			
Proof of unemployment benefits verified with state Department of Labor			
Social Security income verified with SSA			
Utilize state directory of new hires			
Other - Describe:			
17.6. Protection of Privacy and Confidentiality			
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.			
Policy in place prohibiting release of information without written consent			

Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors

Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
V Other - Describe:
N/A
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

## **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

## Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

## Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

500 B Pinoleville Pomo Nation  * Address Line 1							
Address Line 2							
Address Line 3							
Ukiah * City	CA <u>* State</u>	95482 * Zip Code					
Check if there are workplaces on file that are not identified here.							
Alternate II. (Grantees Who Are Individuals)							
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;							
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.							
[55 FR 21690, 21702	[55 FR 21690, 21702, May 25, 1990]						
By checking this box, the prospective primary participant is providing the certification set out above.							

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percen- of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

#### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).