### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance

**Grantee Name: YUROK TRIBE** 

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

**Report Period:** 10/01/2023 to 09/30/2024

**Report Status:** Submission Accepted by CO (Revision #1)

### **Report Sections**

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- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
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- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
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- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
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- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
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- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

# **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

* 1.a. Type of Submission: Plan			* 1.b. Frequency:  Annual		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:		on/	* 1.d. Version:  Initial Resubmission Revision Update	
					2. Date	Received:			State Use Only:
					3. App	icant Identific	er:		
					4a. Fed	eral Entity Id	entifier:		5. Date Received By State:
					4b. Fed	leral Award Io	dentifier:	:	6. State Application Identifier:
7. APPLICAN	T INFORMATION				-11			*	
* a. Legal Nai	me: Yurok Tribe								
* <b>b. Employer</b> 680178020	/Taxpayer Identific	ation Nur	nber (EIN/TIN	():	* c. Or	ganizational I	OUNS:	622970	0366
* d. Address:									
* Street 1:	190 Klama	th Boulev	ard		Stre	et 2:	P.O.Bo	ox 1027	7
* City:	KLAMAT	Н			Cou	nty:			
* State:	CA				Pro	vince:			
* Country:	United State	s			* Zi Code:	p / Postal	95548	-	
e. Organizatio	onal Unit:				-11				
Department N Yurok Tribe	<b>Name:</b> Health and Human S	ervices			Division Name: LIHEAP Program				
f. Name and c	ontact information	of person	to be contacted	l on matters in	volving	his applicatio	n:		
Prefix:	* First Name: Springwind			Middle Name M	* Last Name: Marshall				
Suffix:	Title: Administrative Ma	nager		Organization	al Affilia	ntion:			
* Telephone Number: 7074821350	Fax Number			* Email: smarshall@y	* Email: smarshall@yuroktribe.nsn.us				
	F APPLICANT: re American Tribal G	overnmen	t (Federally Rec	eognized)					
b. Addition	al Description:								
* 9. Name of l	Federal Agency:								
				of Federal Domestic stance Number:		CFDA Title:			
10. CFDA Num	bers and Titles		93.568			Low-Income	Home En	nergy A	ssistance Program
11. Descriptiv	e Title of Applicant	s Project							
12. Areas Affe	ected by Funding:								
13. CONGRE	SSIONAL DISTRI	CTS OF:							
* a. Applicant						ram/Project: Tribe LIHEA	P		
Attach an add	litional list of Progr	am/Projec	ct Congression	al Districts if n	eeded.				
14. FUNDING PERIOD:			15. ESTIMATED FUNDING:						

<b>a. Start Date:</b> 10/01/2023	<b>b. End Date:</b> 09/30/2024	* a. Federal (\$): \$0	so \$0				
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?							
a. This submission was made available to the State under the Executive Order 12372							
Process for Review on :							
b. Program is subject	to E.O. 12372 but has not been selected by Sta	ate for review.					
c. Program is not cove	red by E.O. 12372.						
* 17. Is The Applicant Delinquent On Any Federal Debt?  C YES  NO							
Explanation:	Explanation:						
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)  **I Agree     Agree							
** The list of certification specific instructions.	** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.						
	ame and Title of Authorized Certifying Officia	al 18c. Telephone (area code, number and extension)					
Springwind M. Marshall, A	Administrative Manager	18d. Email Address smarshall@yuroktribe.nsn.us					
18b. Signature of Author	ized Certifying Official	18e. Date Report Submitted (Month, Day, Year) 10/05/2023					

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2024

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

### **Section 1 Program Components** Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2023 09/30/2024 Cooling assistance 10/01/2023 09/30/2024 Crisis assistance Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100% Heating assistance 94.00% 0.00% Cooling assistance Crisis assistance 6.00% 0.00% Weatherization assistance 0.00% Carryover to the following federal fiscal year 0.00% Administrative and planning costs Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% 0.00% Used to develop and implement leveraging activities TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

V		Heating assist	Heating assistance			Cooling assistance		
		Weatherization assistance					Other (specify	:)
		III					l <u> </u>	
Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8  1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left								
column below? © Yes O No								
If you	ı answered "Yes	" to question 1.4, y	ou must comple	te the table below	and answer question	ns 1.5 and	l 1.6.	
				Heating	Cooling		Crisis	Weatherization
TANE	1			Yes O No	O Yes O No		es 🖸 No	C Yes O No
SSI				Yes No	O Yes O No		es 🖸 No	C Yes C No
SNAP			6	Yes O No	O Yes O No	⊙y	es 🖸 No	C Yes C No
Means	s-tested Veterans I	Programs	6	Yes O No	C Yes C No	⊙y	es 🖸 No	O Yes O No
		Progran	n Name	Heating	Cooling	_	Crisis	Weatherization
Other	(Specify) 1			C Yes C No	O Yes O	No O Yes O No O Yes O No		
1.5 D	o you automatica	ally enroll househo	lds without a di	rect annual applic	eation? O Yes 💿 N	lo		
If Ye	s, explain:							
4 / -					n n n n	11.0		
when	determining elig	gibility and benefit	amounts?		ally eligible househo	ids from t	those not receivi	ing other public assistance
Every	one is treated equ	ally and based on the	ne matrix prograi	m criteria.				
SNAI	P Nominal Paym	ents						
			ard a nominal n	avment for SNAP	households? O Yes	No.		
					uestions 1.7b, 1.7c, a			
		nal Assistance: \$0		ac a response to q				
1.7c I	Frequency of Ass	sistance						
	Once Per Year							
A	Once every five	years						
	Other - Describ	e:						
1.7d	How do you conf	irm that the house	hold receiving a	nominal paymen	t has an energy cost	or need?		
Deter	mination of Elig	ibility - Countable	Income					
1.8. I		household's incom	e eligibility for l	LIHEAP, do you u	ise gross income or r	net income	e?	
A	Gross Income							
>	Net Income							
<b>"</b>	THE HICOHIC							
1.9. S	elect all the appl	icable forms of cou	ıntable income ı	used to determine	a household's incom	e eligibili	ty for LIHEAP	
Wages								
Self - Employment Income								
Contract Income								
	Payments from	mortgage or Sales	Contracts					
<b>✓</b> Unemployment insurance								
<b>&gt;</b>	Strike Pay							
	Social Security	Administration (S	SA ) benefits					
]		<u> </u>						
	Including MediCare Excluding MediCare deduction							

	deduction						
~	Supplemental Security Income (SSI )						
<b>V</b>	Retirement / pension benefits						
<b>~</b>	General Assistance benefits						
<b>~</b>	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
	Rental income						
	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
<b>&gt;</b>	Alimony						
>	Child support						
>	Interest, dividends, or royalties						
>	Commissions						
	Legal settlements						
>	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
>	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						
>	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.						
	Income tax refunds						
	Stipends from senior companion programs, such as VISTA						
	Funds received by household for the care of a foster child						
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid						
	Reimbursements (for mileage, gas, lodging, meals, etc.)						

	Other
$\vdash$	<u></u>
If.	any of the above questions require further explanation or clarification that could not be made in

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

Section 2 - Heating Assistance							
Eligibility, 2605	(b)(2) - Assurance 2						
2.1 Designate the income eligibility threshold used for the heating component:							
Add	Household size		Eligibility Guideline	Eligit	bility Threshold		
1	All Household Sizes		State Median Income		60.00%		
2.2 Do you have HEATING ASS	additional eligibility requirements for ITANCE?	C Yes	⊙ No				
	2.3 Check the appropriate boxes below and describe the policies for each.						
Do you require	Do you require an Assets test?						
	ditional/differing eligibility policies for:	1 -					
Renters?		C Yes					
Renters L	iving in subsidized housing?	C Yes					
Renters w	rith utilities included in the rent?	C Yes	<b>⊙</b> No				
Do you give pric	ority in eligibility to:						
Elderly?		Yes					
Disabled?		• Yes	C No				
Young chi	ildren?	Yes	C <sub>No</sub>				
Household	ds with high energy burdens?	C Yes	⊙ No				
Other?		C Yes	<b>⊙</b> No				
It	policies for each "yes" checked above: is a LIHEAP policy of the Yurok Tribe to, and under, first.	for the first	three weeks, prioritize the need to elders, dis	abled, and famil	lies with children 5		
Determination of	of Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)					
2.4 Describe hov	w you prioritize the provision of heating a	ssistance t	tovulnerable populations, e.g., benefit amo	unts, early appl	lication periods, etc.		
Fo	or the first three weeks, our program prioriti	ze the need	to elders, disabled and families with children	n 5 years and un	der first.		
2.5 Check the va	ariables you use to determine your benefi	t levels. (C	heck all that apply):				
<b>✓</b> Income							
Family (ho	ousehold) size						
Mome ener	rgy cost or need:						
✓ Fue	<b>✓</b> Fuel type						
Climate/region							
Individual bill							
Dwelling type							
✓ Ene	ergy burden (% of income spent on home	energy)					
Ene	ergy need						
<b>✓</b> Oth	ner - Describe:						

It is a LIHEAP policy of the Yurok Tribe to, for the first three weeks, prioritize the need to elders, disabled, and families with chlidren 5 years old and under, first.							
If wood is requested the household will recieve a set amount.							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels for the	2.6 Describe estimated benefit levels for the fiscal year for which this plan applies						
Minimum Benefit	\$400	Maximum Benefit	\$660				
2.7 Do you provide in-kind (e.g., blankets,	space heaters) and/or other fo	rms of benefits? O Yes O No					
If yes, describe.	If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2024

	Section 3 - Cooling Assistance						
Eligibility, 2605(d	Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The income eligibility threshold used for the Cooling component:							
Add	Household size		Eligibility Guideline	Eligibility Thresho	ld		
1					0.00%		
3.2 Do you have a COOLING ASSI	additional eligibility requirements for ISTANCE?	O Yes	C <sub>No</sub>				
3.3 Check the appropriate boxes below and describe the policies for each.							
Do you require a	Do you require an Assets test?						
Do you have addi	itional/differing eligibility policies for:	-					
Renters?		C Yes					
Renters Liv	ving in subsidized housing?	C Yes	O <sub>No</sub>				
Renters wit	th utilities included in the rent?	C Yes	O <sub>No</sub>				
Do you give prior	rity in eligibility to:	4					
Elderly?		C Yes	O <sub>No</sub>				
Disabled?	Disabled? C Yes C No						
Young chile	dren?	C Yes	O <sub>No</sub>				
Households	Households with high energy burdens?						
Other?		C Yes	O No				
Explanations of p	policies for each "yes" checked above:						
3.4 Describe how	you prioritize the provision of cooling a	ssistance to	ovulnerable populations, e.g., benefit a	mounts, early application perio	ods, etc.		
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)					
3.5 Check the var	riables you use to determine your benefi	t levels. (Cl	heck all that apply):				
Income							
Family (hou	usehold) size						
Home energ	gy cost or need:						
Fuel	type						
Clim	nate/region						
Indiv	vidual bill						
Dwel	Dwelling type						
Energy burden (% of income spent on home energy)							
Energy need							
Othe	er - Describe:						
Benefit Levels, 26	605(b)(5) - Assurance 5, 2605(c)(1)(B)						

Minimum Benefit	\$0	Maximum Benefit	\$0				
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? C Yes O No							
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

	Section 4: CRISIS ASSISTANCE					
Eligibility - 2604	4(c), 2605(c)(1)(A)					
4.1 Designate th	ne income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	State Median Income	60.00%			
4.2 Provide you	r LIHEAP program's definition for determining a cris	sis.	*			
T	he household must have a shut off notice, near/empty tank	k, or be out of wood.				
4.3 What consti	tutes a <u>life-threatening crisis?</u>					
If exists.	there are medical conditions that require heating or an ele	ectronic source. A shut off notice is not requi	ired when a life-threatening crisis			
Crisis Requiren	nent, 2604(c)					
4.4 Within how	many hours do you provide an intervention that will r	resolve the energy crisis for eligible househ	nolds? 48Hours			
4.5 Within how situations? 18H	many hours do you provide an intervention that will r Iours	resolve the energy crisis for eligible househ	olds in life-threatening			
Crisis Eligibility	y, 2605(c)(1)(A)					
4.6 Do you have ASSISTANCE?	e additional eligibility requirements for CRISIS	€ Yes C No				
4.7 Check the a	ppropriate boxes below and describe the policies for ea	W-				
Do you require	an Assets test?	C Yes O No				
Do you give prio	ority in eligibility to:					
Elderly?		€ Yes C No				
Disabled?		⊙ Yes ○ No				
Young Ch	nildren?	⊙ Yes ONo				
Household	ds with high energy burdens?	C Yes ⊙ No				
Other?		C Yes O No				
In Order to reco	eive crisis assistance:					
Must the lempty tank?	household have received a shut-off notice or have a ne	ar • Yes • No				
Must the	household have been shut off or have an empty tank?	C Yes O No				
Must the l	household have exhausted their regular heating benefi	it? O Yes O No				
Must rent received an evic	ters with heating costs included in their rent have tion notice?	C Yes O No				
Must heat	ting/cooling be medically necessary?	C Yes O No				
Must the lequipment?	Must the household have non-working heating or cooling $\cite{O}$ Yes $\cite{O}$ No					
Other?		C Yes ⊙ No				
Do you have add	ditional/differing eligibility policies for:					
Renters?		C Yes  No				
Renters li	ving in subsidized housing?	C Yes O No				

Renters with utilities included in the rent?	,	ŕ	C Yes ⊙ No				
Explanations of policies for each "yes" checked al	bove:	**					
The policy of the Yurok Tribe is to honor elders, disabled, or families with young children under 5 years of age that requires assistance as first priority and one of the family members must be a member of the Yurok Tribe.  The household must have a shut off notice, near/empty tank or be out of wood in order to receive crisis assistance.  The requirement is waived if a life threatening crisis exists.							
Determination of Benefits							
4.8 How do you handle crisis situations?							
Sep	parate compo	nent					
<b>✓</b> Fas	✓ Fast Track						
Oth	Other - Describe:						
4.9 If you have a separate component, how do you	determine c	crisis assistar	nce benefits?				
<u> </u>	ount to resol						
Oth	her - Describe	e:					
<u> </u>							
Crisis Requirements, 2604(c)							
	ssistance at	sites that are	e geographically accessible to all households in the area to be served?				
<b>⊙</b> Yes <b>○</b> No <b>Explain.</b>							
The Tribe's LIHEAP policy is to accessites that are in the Tribal service area of Hun			which are geographically accessible to all households in the three main				
4.11 Do you provide individuals who are physicall							
Submit applications for crisis benefits without l	eaving their	homes?					
€ Yes ○ No If No, explain.							
Travel to the sites at which applications for cris	is assistance	are accepted	d?				
• Yes O No If No, explain.							
If you answered "No" to both options in question disabled?	4.11, please 6	explain alter	rnative means of intake to those who are homebound or physically				
~ #FT 1 4/45(*)(4)/D)							
Benefit Levels, 2605(c)(1)(B)  4.12 Indicate the maximum benefit for each type of	origic assis	topes offere					
Winter Crisis \$660.00 maximum benefit for each type of		tance oner c.	3.				
Summer Crisis \$0.00 maximum benefit							
Year-round Crisis \$660.00 maximum bene							
4.13 Do you provide in-kind (e.g. blankets, space h	neaters, fans)	) and/or oth	er forms of benefits?				
C Yes O No If yes, Describe							
4.14 Do you provide for equipment repair or repla	acement usin	ıg crisis fund	ls?				
C Yes O No							
If you answered "Yes" to question 4.14, you must	complete qu	estion 4.15.					
4.15 Check appropriate boxes below to indicate ty	/pe(s) of assis	stance provi	ded				
	Winter Crisis	Summer Crisis	Year-round Crisis				
Heating system repair							
Heating system replacement							
Cooling system repair							
Cooling system replacement							

Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify):						
4.16 Do any of the utility vendors you work with ea	nforce a mo	ratorium on	shut offs?			
C Yes No						
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	7.			
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2024

Section 5: WEATHERIZATION ASSISTANCE			
Eligibility, 2605(c)(1)(A), 2605(b)(	2) - Assurance 2		
5.1 Designate the income eligibility	y threshold used for the W	eatherization component	
Add	Household Size	Eligibility Guideline	Eligibility Threshold
1			0.00%
<b>5.2 Do you enter into an interagen</b> No	cy agreement to have anot	ther government agency administer a WEATHE	RIZATION component? O Yes •
5.3 If yes, name the agency.			
5.4 Is there a separate monitoring	protocol for weatherization	on? O Yes O No	
WEATHERIZATION - Types of	Dulos		
5.5 Under what rules do you admi		ation? (Check only one.)	
Entirely under LIHEAP (no		<b>3</b>	
	· · · · · · · · · · · · · · · · · · ·		
Entirely under DOE WAP (	not LIHEAP) rules		
Mostly under LIHEAP rule	s with the following DOE V	WAP rule(s) where LIHEAP and WAP rules dif	fer (Check all that apply):
Income Threshold			
Weatherization of ent eligible units or will become eligib		ructure is permitted if at least 66% of units (50°	% in 2- & 4-unit buildings) are
Weatherize shelters to care facilities).	mporarily housing primar	rily low income persons (excluding nursing home	es, prisons, and similar institutional
Other - Describe:			
Mostly under DOE WAP ru	les, with the following LIF	HEAP rule(s) where LIHEAP and WAP rules did	ffer (Check all that apply.)
Income Threshold			
Weatherization not su	bject to DOE WAP maxin	num statewide average cost per dwelling unit.	
Weatherization measu	res are not subject to DOI	E Savings to Investment Ration (SIR ) standards	;.
Other - Describe:			
Eligibility, 2605(b)(5) - Assurance	5		
5.6 Do you require an assets test?			
5.7 Do you have additional/differing eligibility policies for :			
Renters	Renters C Yes C No		
Renters living in subsidized housing?	- 105 - 110		
5.8 Do you give priority in eligibil	ity to:		
Elderly?	C Yes C No		
Disabled?	Disabled? C Yes C No		
Young Children?	C Yes C No		
House holds with high energ burdens?	House holds with high energy $C_{Yes}$ $C_{No}$		
Other?	C <sub>Yes</sub> C <sub>No</sub>		

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, below.	you must provide further explanation of these policies in the text field
Benefit Levels	
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditu	re per household? C Yes C No
<b>5.10</b> If yes, what is the maximum? \$0	
Types of Assistance, 2605(c)(1), (B) & (D)	
5.11 What LIHEAP weatherization measures do you provide ? (Check a	all categories that apply.)
Weatherization needs assessments/audits	Energy related roof repair
Caulking and insulation	Major appliance repairs
Storm windows	Major appliance replacement
Furnace/heating system modifications/repairs	Windows/sliding glass doors
Furnace replacement	Doors
Cooling system modifications/repairs	Water Heater
Water conservation measures	Cooling system replacement
Compact florescent light bulbs	Other - Describe:
If any of the above questions require further expl the fields provided, attach a document with said	lanation or clarification that could not be made in explanation here.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. ~ Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. V Mass mailing(s) to prior-year LIHEAP recipients. V Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify): Notifications will be placed in the Tribal newsletters. In addition, postcards are sent out to all Tribal households residing within the priority areas. Flyers will be placed in the service area as well. LIHEAP staff will provide information and present to the Yurok Health and Human Services Advisory Committee Staff meetings, Council district meetings, Annual membership meetings, and to the Tribal Council on a yearly basis.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 7: Coordination, 2605(b)(4) - Assurance 4

	cribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, AP, etc.).
	Joint application for multiple programs
	Intake referrals to/from other programs
	One - stop intake centers
<u>\</u>	Other - Describe:

Intake staff facilitate multiple low income programs and are able to assess if the application will benefit from other programs offered by the Yurok Tribe or other agencies. An effort to prevent undesired overlap and to ensure eligible households know about and receive the maximum services and benfits available under all programs listed in this section under the law. Yurok Tribe LIHEAP will work in coordination with other received client referrals from other Tribal and State programs. LIHEAP staff will also meet with other administration of other Tribal programs to share about the LIHEAP program. An effort to collaborate, maximize resources, and provide ease of services. YHHS LIHEAP intake will be shared jointly with YHHS emergency assistance. The intake from LIHEAP will be combined with other programs that are similar for the ease of procedures for clients. In order to increase efficiency and meet the needs of Tribal programs, sharing of records will occur when not prohibited by law.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 Ho	w would you categorize the primary respons	ibility of your State	e agency?		
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy/Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
If you	ate Outreach and Intake, 2605(b)(15) - Assu- selected "Welfare Agency" in question 8.1, y w do you provide alternate outreach and int	ou must complete o	<u>-                                      </u>	8.4, as applicable.	
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
8.4 Ho	w do you provide alternate outreach and int	ake for CRISIS AS	SISTANCE?		
8.5 LII	HEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a W	ho determines client eligibility?				
	8.5b Who processes benefit payments to gas and electric vendors?				
II.	8.5c who processes benefit payments to bulk fuel vendors?				
	8.5d Who performs installation of weatherization measures?				
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.					
8.6 What is your process for selecting local administering agencies?					

	We are a Tribal Government		
8.7 Ho	ow many local administering agencies do you use?		
8.8 Ha  Ye  No	ave you changed any local administering agencies in the last year?		
8.9 If s	so, why?		
	Agency was in noncompliance with grantee requirements for LIHEAP -		
	Agency is under criminal investigation		
	Added agency		
	Agency closed		
	Other - describe		
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.		

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes O No Heating O Yes O No Cooling Yes ○ No Crisis Are there exceptions? Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? The LIHEAP program notifies clients by telephone, by letter, by text message, or in person. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? The program makes a pledge to the vendor and works with our Fiscal department to issue a payment directly to the vendor. Program receives copies of the issued payments and bill. Part of the LIHEAP's internal controls for the program is to verify the rate with the vendor prior to processing the application. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? The program's policy is to treat all applications fairly and within the program guideline matrix. If an applicant believes they have been treated adversely the LIHEAP program has a dispute/appeal process that can be submitted to the director for the investigation. A written response is sent to the applicant. Our local vendors sign an agreement stating that they agree not to discriminate against eligible households receiving services. Agreements are updated annually. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

A database is maintained by YHHS intake staff. This allows staff to compare records kept by the Fiscal department's payment database. A vendor log is maintained by the program staff. The program coordinates with our Fiscal department and our Grant & Compliance department to ensure program monitoring and compliance is being met. The appropriate Code of Federal Regulations (CFRs), cost principles and common administrative guidelines are followed. The fiscal department utilizes a secure accounting program MIP in which all budgets and the General ledger is entered and tracked. All components have separate line items with their own assigned GL code. Heating, emergency (crisis), and indirect have their own line item codes. Every entered LIHEAP budget is entered by Federal FY and assigned a project number. All payments are chargedby unit codes according to line item categories. The program staff run reports of the projects and line items and cross referenced with the fiscal report with the program database and payment request form. If any vendor checks are returned for any they end up in or Fiscal department and they will contact the vendor and inquire about the reasoning behind it being sent back. If this was done in error the check is sent back to them. Depending on if the amount was incorrect on the check they will void the check and make a new one for the correct amount.

Δ	ndit	Process

10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.

No Findings

Finding	Type	Brief Summary	Resolved?	Action Taken
1				

#### 10.4. Audits of Local Administering Agencies

What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.

- Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133
- Local agencies/district offices are required to have an annual audit (other than A-133)
- Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.
- Grantee conducts fiscal and program monitoring of local agencies/district offices

#### Compliance Monitoring

10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply

Grantee employees:

- Internal program review
- **✓** Departmental oversight
- Secondary review of invoices and payments
- Other program review mechanisms are in place. Describe:

A database is kept to monitor program activities and eligibility. A matrix is used to determine eligibility and benefit level. Each payment request must be signed by the intake staff personnel and YHHS Director, or CSD Director, or Administrative Manager. Then each application must have proof of heating, crisis bill, copy of income for every adult in the household, relaease of information, and Tribal ID verification for all household members.

Local Administering Agencies/District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing/Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 11: Timely and Meaningful Public Partici	ipation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP pla Select all that apply.	m?
✓ Tribal Council meeting(s)	
Public Hearing(s)	
✓ Draft Plan posted to website and available for comment	
Hard copy of plan is available for public view and comment	
Comments from applicants are recorded	
Request for comments on draft Plan is advertised	
Stakeholder consultation meeting(s)	
Comments are solicited during outreach activities	
Other - Describe:	
The plan will be posted on the Tribal website and all Tribal offices. Tribal me and through staff. Comments will be considered, reviewed, and added to the plan upd  The Liheap program was discussed with the social services advisory committee.	late.
community representatives. The program and goals were also discussed at a Tribal of This input was utilized in the development of the plan. The plan will be posted and or events.	ouncil planning meeting prior to development of the plan.
11.2 What changes did you make to your LIHEAP plan as a result of this participation.  Due to comments about the rise of increased heating costs, and in order to ass use net income instead of gross to determine income eligibility.	
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only	
11.3 List the date and location(s) that you held public hearing(s) on the proposed use an	nd distribution of your LIHEAP funds?
Date	Event Description
1	
11.4. How many parties commented on your plan at the hearing(s)?	
11.5 Summarize the comments you received at the hearing(s).	
11.6 What changes did you make to your LIHEAP plan as a result of the comments rec	eived at the public hearing(s)?
If any of the above questions require further explanation or	clarification that could not be made in

the fields provided, attach a document with said explanation here.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$ 

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

none

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

Yurok Health and Human Services LIHEAP will provide an opportunity for a fair administrative hearing to indiviuals whose claims for assistance under the plan is denied or are not acted upon with reasonable promptness. Tribal members will have an opportunity to explain; 1) the tribe did not act upon the application quickly enough; or 2) the application for assistance was unfairly denied.

Please see Appeal Process below:

- 1. Clients must file a written appeal with 10 days of receiving a letter of denial.
- 2. The denial will go to the YHHS/CSD Operations Manager, the Operations Manager will review the denial and make a decision within 5 days of receiving the clients written appeal.
- 3. If the YHHS/CSD Operations Manager upholds the initial intake, the client has 10 days after receiving the written decision to file a written appeal to the YHHS/CSD Director.
  - 4. The YHHS/CSD Director has 10 days to review and issue a final written decision.

#### 12.5 When and how are applicants informed of these rights?

All Clients are advised of their rights to appeal denials and late processings. An instruction sheet is included on the application itself that describes the applicant's right to appeal as well as the appeal process.

#### 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

This is the same as described in section 12.4 above.

#### 12.7 When and how are applicants informed of these rights?

All clients are advised of their rights to appeal denials and late processing. An instructions sheet is included on the application itself that describes the applicants right to appeal as well as the appeal process.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
no
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? N/A
13.6 How many households received these services? N/A
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?	
C Yes O No	

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Bi-annually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Bi-annually				
As needed				
Other - Describe:				
On-site training				
How often?				
Annually				
Bi-annually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Bi-annually				
As needed				
Other - Describe:				
<b>✓</b> Policies communicated through vendor agreements				
Policies are outlined in a vendor manual				

	Other - Describe:	
15.2 I		
	ny of the above questions require further explanation o fields provided, attach a document with said explanation	

### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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		_			_					
	Section 17: Program Integrity, 2605(b)(10)									
17.1	1 Fraud Reporting Mechanisms	3								
a. D	Describe all mechanisms availab	le to	the public for repo	orting cases of	f susj	pected waste, frau	ıd, and abuse. S	elect	all that apply.	
ا	Online Fraud Reporting	g								
ا	Dedicated Fraud Repor	ting	Hotline							
ا	Report directly to local	ager	ncy/district office o	r Grantee offi	ice					
ا	Report to State Inspecto	or G	eneral or Attorney	General						
	Forms and procedures i	in pl	ace for local agenc	ies/district offi	ices :	and vendors to re	port fraud, was	te, a	nd abuse	
	Other - Describe:	_								
—	Describe strategies in place for a	ıdver	ctising the above-re	eferenced reso	urce	s. Select all that a	pply			
l	Printed outreach mater	ials								
L	Addressed on LIHEAP	app	lication							
	Website	_			_			_		
	Other - Describe:				_			_		
17.2	2. Identification Documentation	ı Rec	<b>Juirements</b>							
	ndicate which of the following fonders.	orm	s of identification a	ire required oi	r reg	uested to be colle	cted from LIHE	EAP	applicants or the	eir household
						Collected from	Whom?			
Type of Identification Collected		Applicant Only			All Adults in H	lousehold		All Household	Members	
Social Security Card is photocopied and retained			Required			Required			Required	
			Requested			Requested			Requested	
Social Security Number (Without actual Card)			Required			Required			Required	
			Requested			Requested		>	Requested	
Government-issued identification card		_	Required			Required			Required	
card	d	>			<b>V</b>					
card (i.e.:		<b>Y</b>	Requested			Requested		>	Requested	
card (i.e.:	d : driver's license, state ID,	<b>&gt;</b>		Applicant On Requested	nly	Requested  All Adults in Household Required	All Adults in Household Requested		Requested  All Household  Members  Required	All Household Members Requested

b. Describe any exceptions to the above policies.
Tribal verification or ID is required to determine eligibility regardless of what member household they are.
17.3 Identification Verification
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply
Verify SSNs with Social Security Administration
Match SSNs with death records from Social Security Administration or state agency
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)
Match with state Department of Labor system
Match with state and/or federal corrections system
Match with state child support system
Verification using private software (e.g., The Work Number)
✓ In-person certification by staff (for tribal grantees only)
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)
Other - Describe:
Culti-Beschie.
17.4. Citizenship/Legal Residency Verification
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.
Clients sign an attestation of citizenship or legal residency
Client's submission of Social Security cards is accepted as proof of legal residency
Noncitizens must provide documentation of immigration status
Citizens must provide a copy of their birth certificate, naturalization papers, or passport
Noncitizens are verified through the SAVE system
Tribal members are verified through Tribal enrollment records/Tribal ID card
Other - Describe:
17.5. Income Verification
What methods does your agency utilize to verify household income? Select all that apply.
Require documentation of income for all adult household members
✓ Pay stubs
Social Security award letters
<b>✓</b> Bank statements
Tax statements
Zero-income statements
✓ Unemployment Insurance letters
✓ Other - Describe:
passport to services
passport to services
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.

Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
☑ Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure
Procedures are in place to require prompt refunds from utilities in cases of account closure
Procedures are in place to require prompt refunds from utilities in cases of account closure  Vendor agreements specify requirements selected above, and provide enforcement mechanism
Procedures are in place to require prompt refunds from utilities in cases of account closure  Vendor agreements specify requirements selected above, and provide enforcement mechanism  Other - Describe:
Procedures are in place to require prompt refunds from utilities in cases of account closure  Vendor agreements specify requirements selected above, and provide enforcement mechanism  Other - Describe:  17.9. Benefits Policy - Bulk Fuel Vendors  What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood,

Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
✓ Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

# Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

## Place of Performance (Street address, city, county, state, zip code)

190 Klamath Boulevard  * Address Line 1		
Address Line 2		
Address Line 3		
Klamath <u>* City</u>	California  * State	95548 * Zip Code

Check if there are workplaces on file that are not identified here.

### Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances

### (1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
  - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
    - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
    - (ii) supplemental security income payments under title XVI of the Social Security Act;
      - (iii) food stamps under the Food Stamp Act of 1977; or
    - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf;
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
  - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

### (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

# **Plan Attachments**

PLAN ATTACHMENTS					
The following documents must be attached to this application					
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.					
Heating component benefit matrix, if applicable					
Cooling component benefit matrix, if applicable					
Minutes, notes, or transcripts of public hearing(s).					