DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance
Grantee Name: NAMBE PUEBLO GOVERNOR'S OFFICE
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 2
Report Period: 10/01/2023 to 09/30/2024
Report Status: Submission Accepted by CO (Revision #2)

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant	Application	SF-424
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	L		MEI		IERGY A MODEI - 424 - M	_ PLA	N	ROG	RAN	M(LIHEAP)	
		* 1.b. l • An	Frequency: nnual		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:		* 1.d. Version: Initial Resubmission Revision Update				
						<u> </u>	Received:			State Use Only:	
							icant Identifie eral Entity Ide			5. Date Received By State:	
						-	eral Award Id			6. State Application Identif	
7. APPLICAN	T INFO	ORMATION								······	
* a. Legal Na											
218733	/Taxpa	yer Identificat	ion Nun	nber (EIN/TIN): 85-	* c. Or	ganizational D	UNS:	61827	8295	
* d. Address:		DOUTE 1 D	OV 177	DD		E 4ma	at 2.	1			
* Street 1: * City:		ROUTE 1, B	UX 177	ВВ		Stre Cou	et 2: ntv:	SAN	ΓΔ FE		
* State:		NM					vince:		SANTA FE		
	* Country: United States					* Zip / Postal 87506 -					
e. Organizatio	nal Uni	t:				<u></u>		ļ			
Department N	Name:					Divisio	n Name:				
			person	to be contacted	17	-	his application	n:			
Prefix:	Azade	Name: ² h			Middle Name					: Name: moosh	
Suffix:		ce Manager			Organization	al Affilia	ition:				
* Telephone Number: (505) 455- 4418	Fax Nı	ımber			* Email: finance@nar	nbepuebl	o.org				
* 8a. TYPE O I: Indian/Nativ			ernment	t (Federally Rec	ognized)						
b. Addition	al Descr	iption:									
* 9. Name of I	Federal	Agency:									
					f Federal Dome tance Number:		CFDA Title:				
10. CFDA Num	bers and	Titles		93.568			Low-Income I	Home E	nergy A	Assistance Program	
11. Descriptiv	e Title o	f Applicant's I	Project								
12. Areas Affe	ected by	Funding:									
		L DISTRICT	S OF:			<u> </u>					
* a. Applicant 03 Attach an add		ist of Program	1/Projec	t Congression:	al Districts if n		ram/Project:				
		6	. i rojet	e Congressiolit	a Districts II II						
14. FUNDING PERIOD: 15. ESTIMATED FUNDING:											

a. Start Date: 10/01/2023	b. End Date: 09/30/2024	* a. Federal (\$): \$0	b. Match (\$): \$0			
		ECUTIVE ORDER 12372 PROCESS?				
a. This submission was made ava	ilable to the State under the Executiv	ve Order 12372				
Process for Review on :						
b. Program is subject to E.O. 123	372 but has not been selected by State	e for review.				
c. Program is not covered by E.O	. 12372.					
* 17. Is The Applicant Delinquent On Any Federal Debt? VES NO						
Explanation:						
	ny false, fictitious, or fraudulent state	quired assurances** and agree to comply with any ments or claims may subject me to criminal, civil, o				
** The list of certifications and assu specific instructions.	rances, or an internet site where you	may obtain this list, is contained in the announcem	ent or agency			
18a. Typed or Printed Name and Ti Azadeh Mehrnoosh, Finance Manager	tle of Authorized Certifying Official	18c. Telephone (area code, number ar (505) 455-4418	nd extension)			
		18d. Email Address finance@nambepueblo.org				
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 11/15/2023 11/15/2023						
Attach supporting documents as specified in agency instructions.						

August 1987	revised 05/92,02/95	03/96 12/98 11/01			
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024					
LOW INCOME HOME ENERGY ASSISTANCE PRO MODEL PLAN SF - 424 - MANDATORY	GRAM(LIHEAF	?)			
Department of Health and Human Semilars					
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201					
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 12/31/2023					
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in yee file an abbreviated plan. Public reporting burden for this collection of information is estimated to av time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collect conduct or sponsor, and a person is not required to respond to, a collection of information unless it d number.	ars in which the grante erage 1 hour per respo tion of information. Ar	e is not permitted to nse, including the agency may not			
Section 1 Program Components					
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)					
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)		Operation			
	Start Date	End Date			
Heating assistance	01/01/2024	05/31/2024			
Cooling assistance					
Crisis assistance	10/01/2023	09/30/2024			
Weatherization assistance					
Provide further explanation for the dates of operation, if necessary					
· · · · · ·					
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16					
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.	ne total of all percentages	Percentage (%)			
Heating assistance		80.00%			
Cooling assistance		0.00%			
Crisis assistance		10.00%			
Weatherization assistance 0.00%					
Carryover to the following federal fiscal year					
Administrative and planning costs		10.00%			
Services to reduce home energy needs including needs assessment (Assurance 16)		0.00%			
Used to develop and implement leveraging activities					
TOTAL		100.00%			
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)					
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:					

>		Heating assistance			Cooling assistance			
Weatherization assistance Other (specify:)				:)				
Categorical	ligibility 24	(05(h)(2)(A) Accor	Iraneo 2 24	605(c)(1)(A), 2605(b)(84) - Acouro-	nce 8		
-				f one household mem			llowing categories	of benefits in the left
column below	w? O Yes	No	-,					
If you answe	red "Yes" to	question 1.4, you	must com	plete the table below a	ınd answer qı	estions 1.5	and 1.6.	
				Heating	Coolir	<u> </u>	Crisis	Weatherization
TANF				O Yes 💿 No	O _{Yes} 💿		Yes 💽 No	O Yes 💿 No
SSI				🔿 Yes 💿 No	O Yes 💿	No	Yes 💽 No	C Yes 💿 No
SNAP				🔿 Yes 💿 No	O Yes 💿	No	Yes 💽 No	O Yes 💿 No
Means-tested	eterans Prog	rams		🔿 Yes 💿 No	O Yes 💿	No	Yes 💽 No	🔿 Yes 💿 No
		Program Na	ame	Heating		Cooling	Crisis	Weatherization
Other(Specify)	1			O Yes O No	C Yes	O_{No}	O Yes O No	O Yes O No
1.5 Do you at	itomatically	enroll households	without a	direct annual applica	tion? 🖸 Yes	💽 No		
If Yes, explai								
		ere is no differenc lity and benefit an		eatment of categorical	lly eligible ho	iseholds fro	m those not receivi	ng other public assistance
when ueter li	g engibli		iounto:					
SNAP Nomin	•							
				l payment for SNAP l				
			_	vide a response to que	estions 1.7b, 1	.7c, and 1.7	d.	
		Assistance: \$0.00						
1.7c Frequen	er Year	nce						
	ei i eai							
Once e	very five yea	rs						
Other	- Describe:							
1.7d How do	you confirm	that the househol	ld receiving	g a nominal payment l	has an energy	cost or nee	d?	
Determinatio	on of Eligibili	ity - Countable In	come					
10114					<u> </u>			
	nining a hou Income	senoid's income el	ngibility fo	r LIHEAP, do you us	e gross incom	e or net inco	ome?	
Gross 1	income							
Net Inc	come							
1.9. Select all	the applical	ole forms of count	able incom	e used to determine a	household's i	ncome eligi	bility for LIHEAP	
Wages							-	
Self - F	Self - Employment Income							
Contract Income								
Payments from mortgage or Sales Contracts								
Vinem	loyment ins	urance						
Strike	Pay							
Social :	Security Adr	ninistration (SSA) benefits					
	ncluding Me	diCare	Exclu	ling MediCare deduc	tion			

		deduction	>					
>	Supplemental Security Income (SSI)							
>	Retirement / pension benefits							
>	Gene	ral Assistance benefits						
>	Temp	oorary Assistance for Needy I	Familie	s (TANF) benefits				
	Supp	lemental Nutrition Assistance	e Prog	ram (SNAP) benefits				
	Wom	en, Infants, and Children Su	pplem	ental Nutrition Program (WIC) benefits				
	Loan	s that need to be repaid						
	Cash	gifts						
	Savin	gs account balance						
	One-1	time lump-sum payments, suc	ch as r	ebates/credits, winnings from lotteries, refund deposits, etc.				
	Jury	duty compensation						
V		al income						
	Incor	ne from employment through	1 Work	force Investment Act (WIA)				
	Incor	ne from work study program	s					
>	Alim	ony						
>		l support						
~	Inter	est, dividends, or royalties						
~		missions						
~	Legal	settlements						
 		ance payments made directly						
				r the repayment of a bill, debt, or estimate				
~		rans Administration (VA) ber						
	Earned income of a child under the age of 18							
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							
		ne tax refunds						
		nds from senior companion p						
		s received by household for t						
				g allowances, earnings, and in-kind aid				
	Reim	bursements (for mileage, gas	, lodgiı	ng, meals, etc.)				

Other

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section	on 2 - I	Heating Assistance				
Eligibility, 2605(b)(2) - Assurance 2						
2.1 Designate the income eligibility threshold used for the	e heating c	omponent:				
Add Household size		Eligibility Guideline	Eligibility Threshold			
1 All Household Sizes	*	HHS Poverty Guidelines	150.00%			
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?	O Yes					
2.3 Check the appropriate boxes below and describe the	-					
Do you require an Assets test?	O Yes	💽 No				
Do you have additional/differing eligibility policies for:		<u>_</u>				
Renters?	C Yes					
Renters Living in subsidized housing?	O Yes					
Renters with utilities included in the rent?						
Do you give priority in eligibility to:						
Elderly?	O Yes	⊙ No				
Disabled?	O Yes	€ No				
Young children?	C Yes	€ No				
Households with high energy burdens?	O Yes	⊙ No				
Other?	C Yes	⊙ No				
Explanations of policies for each "yes" checked above:						
Determination of Benefits 2605(b)(5) - Assurance 5, 2605	5(c)(1)(B)					
2.4 Describe how you prioritize the provision of heating a		ovulnerable populations, e.g., benefit am	ounts, early application periods, etc.			
They get additional points in the Matrix which	h results in	a higher benefit amount.				
2.5 Check the variables you use to determine your benefi	it levels. (C	heck all that apply):				
Family (household) size						
Home energy cost or need:						
Fuel type						
Climate/region						
Individual bill						
Dwelling type						
Energy burden (% of income spent on home energy)						
Energy need						
Other - Describe:						
- Outer - Describe.						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						

Section 2 - HEATING ASSISTANCE

2.6 Describe estimated benefit levels for the fiscal year for which this plan applies						
Minimum Benefit	\$175	Maximum Benefit	\$1,375			
2.7 Do you provide in-kind (e.g., blankets	, space heaters) and/or other fo	orms of benefits? O Yes 💿 No				
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

U.S. DEPARTMENT OF HEALTH AND HUMAN S ADMINISTRATION FOR CHILDREN AND FAMIL		d 05/92,02/95,03/96,12/98 DMB Clearance No.: 097(Expiration Date: 12/3	0-0075		
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section	on 3 - Cooling	Assistance			
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate The income eligibility threshold used for th	e Cooling component:				
Add Household size		Eligibility Guideline	Eligibility Thresho	old 0.00%	
1 3.2 Do you have additional eligibility requirements for COOLING ASSISTANCE?	O Yes O No			0.0070	
3.3 Check the appropriate boxes below and describe the	policies for each.				
Do you require an Assets test?	O Yes O No				
Do you have additional/differing eligibility policies for:					
Renters?	O Yes O No				
Renters Living in subsidized housing?	O Yes O No				
Renters with utilities included in the rent?	O Yes O No				
Do you give priority in eligibility to:					
Elderly?	O Yes O No				
Disabled?	O Yes O No			_	
Young children?	O Yes O No				
Households with high energy burdens?	O Yes O No				
Other?	C Yes C No				
Explanations of policies for each "yes" checked above:					
3.4 Describe how you prioritize the provision of cooling a	ssistance tovulnerable	nopulations, e.g., benefit amo	ounts, early application perio	ods. etc.	
on Describe non joe province me province of the	5515tunet to , a	populations, e.g., a	ounds, curry appreciation r	A aby 2	
Determination of Benefits 2605(b)(5) - Assurance 5, 2605					
3.5 Check the variables you use to determine your benefit	t levels. (Check all that	t apply):			
Income					
Family (household) size					
Home energy cost or need:					
Fuel type					
Climate/region					
Individual bill					
Dwelling type					
Energy burden (% of income spent on home	energy)				
Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					

Section 3 - COOLING ASSISTANCE

3.6 Describe estimated benefit levels for the fiscal year for which this plan applies								
Minimum Benefit	\$0	Maximum Benefit	\$0					
3.7 Do you provide in-kind (e.g., fans, air con	3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No							
If yes, describe.								
If any of the above questions ro the fields provided, attach a do	· · ·		ould not be made in					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES		2,02/95,03/96,12/98,11/01 Clearance No.: 0970-0075 piration Date: 12/31/2024			
MODE	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 4: CRIS	IS ASSISTANCE				
Eligibility - 2604(c), 2605(c)(1)(A)					
4.1 Designate the income eligibility threshold used for the crisis compon	ent				
Add Household size	Eligibility Guideline	Eligibility Threshold			
	IS Poverty Guidelines	150.00%			
4.2 Provide your LIHEAP program's definition for determining a crisis					
Eligible applicants are considered in crisis if the household: • Those with an unexpected reduction in income and/or unexp • For crisis assistance we require documentation that proves t • Applicant must still meet income guidelines to be eligible for	he need.				
4.3 What constitutes a life-threatening crisis?					
Eligible applicants are considered in life-threatening crisis if	the household:				
Those who have life sustaining medical emergencies and/or	require medically necessary equipment.				
 For crisis assistance we require documentation that proves t 	he need.				
• Applicant must still meet income guidelines to be eligible for	or any LIHEAP Assistance.				
Crisis Requirement, 2604(c)					
4.4 Within how many hours do you provide an intervention that will res	olve the energy crisis for eligible household	ds? 48Hours			
4.5 Within how many hours do you provide an intervention that will ressituations? 18Hours	olve the energy crisis for eligible household	ls in life-threatening			
Crisis Eligibility, 2605(c)(1)(A)					
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?	C Yes No				
4.7 Check the appropriate boxes below and describe the policies for each	h				
Do you require an Assets test?	C Yes 💿 No				
Do you give priority in eligibility to:					
Elderly?	• Yes O No				
Disabled?	• Yes O No				
Young Children?	• Yes O No				
Households with high energy burdens?	O Yes 💿 No				
Other?	C Yes O No				
In Order to receive crisis assistance:					
Must the household have received a shut-off notice or have a near empty tank?	• Yes O No				
Must the household have been shut off or have an empty tank?	⊙ Yes O _{No}				
Must the household have exhausted their regular heating benefit?	O Yes 💿 No				
Must renters with heating costs included in their rent have received an eviction notice?					

Section 4 - CRISIS ASSISTANCE

Must heating/cooling be medically necessary?		• Yes O No		
Must the household have non-working heating or cooling		O Yes O No		
equipment? Other?			O Yes 💿 No	
			U Yes 🖲 No	
Do you have additional/differing eligibility policies for: Renters?			0	
			O Yes O No	
Renters living in subsidized housing?			O Yes O No	
Renters with utilities included in the rent?			C Yes 💽 No	
Explanations of policies for each "yes" checked above:				
Priority eligibility is found in the awar need.	ding of poin	ts in our mati	ix system. For crisis assistance we require a document that proves the	
Determination of Benefits				
4.8 How do you handle crisis situations?				
	arate compo	onent		
↓ Fas	t Track			
	er - Describ			
4.9 If you have a separate component, how do you				
Am	ount to reso	lve the crisis		
Oth	er - Describ	e:		
• Yes O No Explain.			e geographically accessible to all households in the area to be served?	
4.11 Do you provide individuals who are physically disabled the means to:				
Submit applications for crisis benefits without leaving their homes?				
• Yes O No If No, explain.	-			
Travel to the sites at which applications for crisi	is assistance	are accepte	d?	
• Yes O No If No, explain.				
	4.11, please	explain alter	mative means of intake to those who are homebound or physically	
Benefit Levels, 2605(c)(1)(B)				
4.12 Indicate the maximum benefit for each type of	of crisis assis	tance offere		
Winter Crisis \$1,375.00 maximum benefit				
Summer Crisis \$0.00 maximum benefit				
Year-round Crisis \$1,375.00 maximum ben	efit			
4.13 Do you provide in-kind (e.g. blankets, space h	eaters, fans) and/or oth	er forms of benefits?	
C Yes O No If yes, Describe				
4.14 Do you provide for equipment repair or repla	cement usir	ng crisis fund	ls?	
C Yes 💿 No				
If you answered "Yes" to question 4.14, you must	complete qu	estion 4.15.		
4.15 Check appropriate boxes below to indicate ty	pe(s) of assis	stance provi	ded.	
	Winter	Summer	Year-round Crisis	
	Crisis	Crisis		
Heating system repair	ng system repair			
Heating system replacement				

Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work	with enforce a mo	ratorium on	shut offs?		
O Yes O No					
If you responded "Yes" to question 4.16, you	1 must respond to	question 4.1	7.		
4.17 Describe the terms of the moratorium a	nd any special dis	pensation re	ceived by LIHEAP cl	ents during or after the moratorium	period.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALT ADMINISTRATION FOR CHILD LOW INCOM	REN AND FAMILIES	ASSISTANCE PROGRA	ed 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024	
	SF - 424 - 1	MANDATORY		
Se	ction 5: WEATHER	IZATION ASSISTAN	CE	
Eligibility, 2605(c)(1)(A), 2605(b)(2) -	Assurance 2			
5.1 Designate the income eligibility th	reshold used for the Weatherizat	ion component		
Add He	ousehold Size	Eligibility Guideline	Eligibility Threshold	
1			0.00%	
5.2 Do you enter into an interagency a	greement to have another govern	nment agency administer a WEATH	ERIZATION component? O Yes O	
No 5.3 If yes, name the agency.				
5.4 Is there a separate monitoring pro	tocol for weatherization? O Yes	O _{No}		
in the second seco	105			
WEATHERIZATION - Types of Rule	25			
5.5 Under what rules do you administ	er LIHEAP weatherization? (Ch	eck only one.)		
Entirely under LIHEAP (not D	OE) rules			
Entirely under DOE WAP (not	LIHEAP) rules			
Mostly under LIHEAP rules wi	th the following DOE WAP rule(s) where LIHEAP and WAP rules di	iffer (Check all that apply):	
Income Threshold				
Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days				
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).				
Other - Describe:				
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)				
Income Threshold				
Weatherization not subject	t to DOE WAP maximum statew	vide average cost per dwelling unit.		
Weatherization measures	are not subject to DOE Savings t	to Investment Ration (SIR) standard	ls.	
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	O Yes O No			
5.7 Do you have additional/differing e				
Renters	O Yes O No			
Renters living in subsidized housing?	O Yes O No			
5.8 Do you give priority in eligibility t	 D:			
Elderly?	O Yes O No			
Disabled?	O Yes O No			
Young Children?	O Yes O No			
House holds with high energy burdens?	C _{Yes} C _{No}			
Other?	O Yes O No			

Section 5 - WEATHERIZATION ASSISTANCE

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.				
Benefit Levels				
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditur	re per household? O Yes O No			
5.10 If yes, what is the maximum? \$0				
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide ? (Check a	ll categories that apply.)			
Weatherization needs assessments/audits	Energy related roof repair			
Caulking and insulation	Major appliance repairs			
Storm windows	Major appliance replacement			
Furnace/heating system modifications/repairs	Windows/sliding glass doors			
Furnace replacement	Doors			
Cooling system modifications/repairs	Water Heater			
Water conservation measures	Cooling system replacement			
Compact florescent light bulbs	Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/ OMB Clearance No.: 0970-00 Expiration Date: 12/31/20
LOW INCOME HOME ENERGY ASSI MODEL PL SF - 424 - MAN	_AN
Section 6: Outreach, 2605(b)(3) -	Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure t available:	hat eligible households are made aware of all LIHEAP assistan
Place posters/flyers in local and county social service offices, offices of a	ging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements	5.
Include inserts in energy vendor billings to inform individuals of the available	ailability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP income programs.	assistance at application intake for other low-
Execute interagency agreements with other low-income program offices	to perform outreach to target groups.
Other (specify):	
If any of the above questions require further explana the fields provided, attach a document with said expl	

	DEPARTMENT OF HEALTH AND HUMAN SERVICES INISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY AS MODEL SF - 424 - MA	PLAN
	Section 7: Coordination, 2	2605(b)(4) - Assurance 4
	cribe how you will ensure that the LIHEAP program is coordinated AP, etc.).	d with other programs available to low-income households (TANF,
	Joint application for multiple programs	
	Intake referrals to/from other programs	
	One - stop intake centers	
>	Other - Describe:	
2	The LIHEAP Program Coordinator will work with State, Tribal and prevent duplication.	, and community based Social Service Programs to coordinate resources
-	y of the above questions require further expla elds provided, attach a document with said ex	nation or clarification that could not be made in planation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)						
8.1 How would you categorize the primary response	ibility of your State ag	ency?				
Administration Agency						
Commerce Agency						
Community Services Agency						
Energy/Environment Agency						
Housing Agency	Housing Agency					
Welfare Agency	Welfare Agency					
Other - Describe: Tribal Government						
	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.					
8.2 How do you provide alternate outreach and int	ake for HEATING AS	SISTANCE?				
8.3 How do you provide alternate outreach and int	ake for COOLING AS	SISTANCE?				
8.4 How do you provide alternate outreach and int	ake for CRISIS ASSIS	TANCE?				
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
8.5 LIHEAP Component Administration. 8.5a Who determines client eligibility?	Tribal Government	Cooling Non-Applicable	Tribal Government	Non-Applicable		
8.5b Who processes benefit payments to gas and	Tribal Government	Non-Applicable	Tribal Government			
electric vendors? 8.5c who processes benefit payments to bulk fuel	Tribal Government	Tribal Government	Tribal Government			
vendors? 8.5d Who performs installation of weatherization				Tribal Government		
measures?						
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.						
8.6 What is your process for selecting local administering agencies?						

	Tribal Government is used				
8.7 Ho	w many local administering agencies do you use? 1				
OYe	 8.8 Have you changed any local administering agencies in the last year? Yes No 				
8.9 If s	8.9 If so, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

ov 11 // (///)
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)
MODEL PLAN
SF - 424 - MANDATORY
Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating O Yes O No
Cooling O Yes O No
Crisis O Yes O No
Are there exceptions? O Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid?
LIHEAP Cordinator processes a benefit award letter and mails it to the LIHEAP Client.
EITEAF Columator processes a bonent award letter and mans it to the EiteArt Choirt.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
The rates of the utility are on file with the NMPSC at Marion Hall, 124 E. Palace Ave., Santa Fe, NM 87501. All rates are also available fo r consumer review and inspection at the utility's principal or sub-offices throughout the service area. Rates can't be randomly changed.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
Nambe Pueblo delivers a check for each of the eligible households to Jemez Mountain Electric after the household has been billed and the bill has thoroughly reviewed by Nambe Pueblo's LIHEAP Coordinator.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10						
		TH AND HUMAN SERVICES DREN AND FAMILIES		05/92,02/95,03/96,12/98,11/01 MB Clearance No.: 0970-0075 Expiration Date: 12/31/2024		
			SSISTANCE PROGRAM	I(LIHEAP)		
		MODEL SF - 424 - M				
	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 260	05(b)(10)		
10.1. How do	you ensure good fiscal	accounting and tracking of LIHEAF	funds?			
	dividual in charge of LI		n fund completely separate so all activit ensures the proper coding for LIHEAP Manager.			
Audit Process	5					
10.2. Is your I		ited annually under the Single Audit	Act and OMB Circular A - 133?			
			or reportable condition cited in the A ews of the LIHEAP agency from the			
No Findings	✓					
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1						
10.4. Audits o	of Local Administering	10.4. Audits of Local Administering Agencies				
What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.						
	f annual audit require	5	dministering agencies/district offices	?		
Select all that	f annual audit required apply.	ments do you have in place for local a	dministering agencies/district offices udit in compliance with Single Audit			
Select all that	f annual audit requirer apply. al agencies/district offi	ments do you have in place for local a	udit in compliance with Single Audit			
Select all that	f annual audit require apply. al agencies/district offi al agencies/district offi	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133		
Select all that	f annual audit requirer apply. al agencies/district offi al agencies/district offi al agencies/district offi	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o	Act and OMB Circular A-133		
Select all that	f annual audit require apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o	Act and OMB Circular A-133		
Select all that	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o	Act and OMB Circular A-133 f compliance process.		
Select all that	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal ar Monitoring e the Grantee's strateg	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal ar Monitoring e the Grantee's strateg	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal ar Monitoring e the Grantee's strateg	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring e the Grantee's strateg loyees: ernal program review	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with th	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal ar Monitoring e the Grantee's strateg loyees: rnal program review artmental oversight ondary review of invoi	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with th	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal ar Monitoring e the Grantee's strateg loyees: rnal program review artmental oversight ondary review of invoi	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with the ces and payments	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that Loc: Loc: Grantee empl Grantee empl Finte Dep Secc Oth	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal ar Monitoring e the Grantee's strateg loyees: rnal program review artmental oversight ondary review of invoi	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with th ces and payments chanisms are in place. Describe:	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that Loc: Loc: Compliance M Loc: Gran Compliance M Loc: Compliance M Loc: Compliance M Local Admini	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal ar Monitoring e the Grantee's strateg loyees: ernal program review artmental oversight ondary review of invoi er program review me	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with th ces and payments chanisms are in place. Describe:	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that Loc: Loc: Compliance M Loc: Grantee empl Grantee empl Grantee empl Secc Dep Local Admini	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring e the Grantee's strateg loyees: rnal program review artmental oversight ondary review of invoi er program review me	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with th ces and payments chanisms are in place. Describe:	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring e the Grantee's strateg loyees: ernal program review artmental oversight ondary review of invoi er program review me istering Agencies/Distr - site evaluation	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces 'A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with th ces and payments chanisms are in place. Describe: ict Offices:	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that Loc: Loc: Compliance M Loc: Gran Compliance M Loc: Seco Compliance M Local Adminin On Ann Mor	f annual audit requires apply. al agencies/district offi al agencies/district offi al agencies/district offi al agencies/district offi intee conducts fiscal ar Monitoring e the Grantee's strateg loyees: ernal program review artmental oversight ondary review of invoi er program review me istering Agencies/Distr - site evaluation aual program review	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces 'A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with th ces and payments chanisms are in place. Describe: ict Offices:	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		

Other program review mechanisms are in place. Describe:

Tribes are exempt

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

Desk Reviews:

10.8. How often is each local agency monitored?

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

No errors. Applications go thorugh two approval phases before any assistant payment is made.

10.10. What is the combined error rate for benefit determinations? OPTIONAL

No errors. Applications go thorugh two approval phases before any assistant payment is made.

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN S ADMINISTRATION FOR CHILDREN AND FAMILI	ERVICES °	987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024	
LOW INCOME HOME EN	IERGY ASSISTANCE P MODEL PLAN - 424 - MANDATORY	ROGRAM(LIHEAP)	
Section 11: Timely and Meanin	gful Public Participatio	on, 2605(b)(12), 2605(C)(2)	
11.1 How did you obtain input from the public in the deve Select all that apply.	lopment of your LIHEAP plan?		
Tribal Council meeting(s)			
Public Hearing(s)			
Draft Plan posted to website and available for co	omment		
Hard copy of plan is available for public view an	d comment		
Comments from applicants are recorded			
Request for comments on draft Plan is advertise	d		
Stakeholder consultation meeting(s)			
Comments are solicited during outreach activitie	25		
Other - Describe:			
11.2 What changes did you make to your LIHEAP plan as	a result of this participation?		
	No Feedback or Suggestions were received and no changes where made.		
Public Hearings, 2605(a)(2) - For States and the Common	wealth of Puerto Rico Only		
11.3 List the date and location(s) that you held public hear	ring(s) on the proposed use and distri	bution of your LIHEAP funds?	
	Date	Event Description	
1	10/01/2023	Posting @ Tribal Office	
11.4. How many parties commented on your plan at the h	earing(s)? 0		
11.5 Summarize the comments you received at the hearing N/A	g(s).		
11.6 What changes did you make to your LIHEAP plan as	a result of the comments received at	the public hearing(s)?	
No Feedback or Suggestions were received and no changes where made.			
If any of the above questions require fu the fields provided, attach a document			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY
Section 12: Fair Hearings, 2605(b)(13) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?
No Fair Hearings for FY 2023 where held. Because of this no changes will be made for FY 2024.
12.4 Describe your fair hearing procedures for households whose applications are denied.
An Applicant can request for a hearing if he/she does not agree with a decision and/or processing time of their application and/or benefits. The hearing will give you a chance to explain why you do not agree with the decision. You have a right to look at your case file and any records th e Pueblo of Nambe has used to determine decisions before your hearing. Please contact the LIHEAP Representative within 45 days of submitting your application to request a fair hearing with the Governor.
12.5 When and how are applicants informed of these rights?
Information regarding the decision and/or processing time of their application and/or benefits hearing process is on the LIHEAP Guidelines.
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.
Once a completed Application is submitted we will notify the applicant no later than 30 days. In a case where this does not happen the hearing procedures are stated on the LIHEAP Guidelines that is kept by the applicant.
12.7 When and how are applicants informed of these rights?
It is available on the LIHEAP Guidelines that is kept by the applicant.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSIS MODEL PL	AN
SF - 424 - MANE	DATORY
Section 13: Reduction of home energy n	eeds, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage a thereby the need for energy assistance?	nd enable households to reduce their home energy needs and
N/A	
13.2 How do you ensure that you don't use more than 5% of your LIHEAP fun	ds for these activities?
N/A	
13.3 Describe the impact of such activities on the number of households served	in the previous Federal fiscal year.
N/A	
13.4 Describe the level of direct benefitsprovided to those households in the pre-	vious Federal fiscal year.
N/A	
13.5 How many households applied for these services? N/A	
13.6 How many households received these services? N/A	
If any of the above questions require further explanat	ion or clarification that could not be made in

the fields provided, attach a document with said explanation here.

		TH AND HUMAN SERVIC DREN AND FAMILIES	ES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024
	LOW INCO	MC	BY ASSISTA DEL PLAN 4 - MANDA	
	Se	ction 14:Leveragin	g Incentive	e Program, 2607(A)
14.1 Do you p O Yes 💿 N		cation for the leveraging incer	ntive program?	
14.2 Describe records.	instructions to any thi	rd parties and/or local agenci	es for submitting	LIHEAP leveraging resource information and retaining
14.3 For each describe the f		or benefit to be leveraged in th	ne upcoming year	that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will	the resource be integrated and coordinated with LIHEAP?
1				
		ions require further h a document with s		or clarification that could not be made in tion here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: 1 Formal training on grantee policies and procedures How often? Annually **Bi-annually** ~ As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** Formal training conference How often? Annually **Bi-annually** As needed Other - Describe: **On-site training** How often? Annually **Bi-annually** As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors ~ Formal training conference How often? Annually **Bi-annually** As needed ~ Other - Describe: Not done yet Policies communicated through vendor agreements Policies are outlined in a vendor manual

Section 15 - Training

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date:				.: 0970-0075						
		E HOME EN SF	MODE	L P		PROGRAM	M(L	LIHEAP)		
	S	Section 17: I	Program	In	tegrity, 26(05(b)(10)				
17.1 Fraud Reporting Mechanisms	5									
a. Describe all mechanisms availab	ole to	the public for repo	orting cases of	f susp	ected waste, frau	ıd, and abuse. S	elect	t all that apply.		
Online Fraud Reporting	g									
Dedicated Fraud Repor	rting	Hotline								
Report directly to local	U			ce						
Report to State Inspect										
Forms and procedures	in pla	ace for local agenci	ies/district off	ices a	and vendors to re	port fraud, was	te, a	nd abuse		
Other - Describe:										
We have Accounting nes and let applicants know th							also i	include it on the L	IHEAP Guideli	
b. Describe strategies in place for a	ndver	tising the above-re	eferenced reso	ource	s. Select all that a	apply				
Printed outreach mater	rials									
Addressed on LIHEAP	appl	ication								
Website										
Other - Describe:										
17.2. Identification Documentation	n Req	uirements								
a. Indicate which of the following f members.	orms	of identification a	re required o	r req	uested to be colle	ected from LIHF	EAP	applicants or the	eir household	
					Collected from	n Whom?				
Type of Identification Collected								All Household Mombors		
	Applicant Only Required			All Adults in Household Required		All Household Members Required				
Social Security Card is photocopied and retained					-					
		Requested			Requested			Requested		
		•			-					
		Required			Required			Required		
Social Security Number (Without actual Card)	>	-		>	-		>			
		Requested			Requested			Requested		
		Required			Required			Required		
Government-issued identification				<			>			
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Requested			Requested			Requested		
Other		Applicant Only Required	Applicant Or Requested		All Adults in Household	All Adults in Household		All Household Members	All Household Members	

			[Required	Requested	Required	Requested
1							
b. D	escribe any exceptions to the above	e policies.	·			······	
17.3	Identification Verification						
Des appl	cribe what methods are used to ve y	rify the authenticity	y of identification	documents provid	led by clients or ho	usehold members	Select all that
	Verify SSNs with Social Securi	ity Administration					
	Match SSNs with death record	s from Social Secu	rity Administratio	n or state agency			
	Match SSNs with state eligibili	ty/case managemen	nt system (e.g., SN	AP, TANF)			
	Match with state Department of	of Labor system					
	Match with state and/or federa	al corrections system	n				
	Match with state child support	system					
	Verification using private softw	ware (e.g., The Wor	k Number)				
•	In-person certification by staff	(for tribal grantees	s only)				
	Match SSN/Tribal ID number	with tribal databas	e or enrollment re	ecords (for tribal g	grantees only)		
	Other - Describe:						
17.4	. Citizenship/Legal Residency Ver	rification					
	at are your procedures for ensurin hat apply.	ng that household m	embers are U.S. o	titizens or aliens w	ho are qualified to	receive LIHEAP	benefits? Select
	Clients sign an attestation of o	citizenship or legal	residency				
	Client's submission of Social S	Security cards is ac	cepted as proof of	legal residency			
	Noncitizens must provide doc	umentation of imm	igration status				
	Citizens must provide a copy	of their birth certif	ïcate, naturalizati	on papers, or pass	port		
	Noncitizens are verified throu	igh the SAVE syste	m				
~	Tribal members are verified t	through Tribal enro	ollment records/T	ribal ID card			
	Other - Describe:						
	5. Income Verification						
	at methods does your agency utiliz	ze to verify househo	ld income? Select	all that apply.			
		ome for all adult ho	usehold members				
_	Pay stubs						
_	Social Security award le	etters					
_	Bank statements						
_	Tax statements						
_	Zero-income statements	8					
	Unemployment Insuran	ice letters					
	Other - Describe:						
	Letters for self employme	ent and receipts from	consignment sales				
	Computer data matches:						
	Income information ma	tched against state	computer system	(e.g., SNAP, TAN	F)		
	Proof of unemployment	benefits verified w	ith state Departm	ent of Labor			
	Social Security income	verified with SSA					
	Utilize state directory of	f new hires					
	Other - Describe:						
17.6	6. Protection of Privacy and Confid	lentiality					

Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.

Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
V Other - Describe:
We do not utilize Bulk Fuel Vendors.
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? Forever
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

15A Bay Poe * Address Line 1					
Address Line 2					
Address Line 3					
Santa Fe * City	NM <u>* State</u>	⁸⁷⁵⁰⁶ * Zip Code			
Check if there are wor Alternate II. (Grantees	kplaces on file that are Who Are Individuals)	not identified here.			
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;					
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.					
[55 FR 21690, 21702,	[55 FR 21690, 21702, May 25, 1990]				
By checking this box, the prospective primary participant is providing the certification set out above.					

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).