# **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance Grantee Name: EASTERN SHAWNEE TRIBE OF OKLAHOMA Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1 Report Period: 10/01/2023 to 09/30/2024 Report Status: Submission Accepted by CO (Revision #1)

#### **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
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- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

<b>Mandatory Gra</b>	ant Applic	ation SF-424
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES										
	L		MEI		IERGY A MODEI - 424 - M	_ PLA	N	ROG	GRAN	/(LIHEAP)
* 1.a. Type of Plan	Submis	ssion:		1.b. Frequency: Annual		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:			ion/	* 1.d. Version: Initial Resubmission Revision Update
							Received:			State Use Only:
							icant Identifie eral Entity Ide			5. Date Received By State:
							leral Award Id			6. State Application Identifier:
7. APPLICAN	T INFO	ORMATION								
* a. Legal Na	ne: Eas	stern Shawnee T	ribe of	Oklahoma						
* <b>b. Employer</b> 1024490	/Taxpa	yer Identificati	on Nun	nber (EIN/TIN	): 73-	* c. Or	ganizational D	UNS:	605416	5460
* d. Address:								i		
* Street 1:				EJACKET RD.			et 2:			
* City: * State:		WYANDOTT OK	Е			County: Ottawa Province:			va	
* State: * Country:		United States				* Zip / Postal 74370 -				
						Code:				
e. Organizatio Department N		t:				Divisio	n Name:			
f. Name and c	ontact i	nformation of <b>j</b>	person	to be contacted	on matters in	volving 1	his application	1:		
Prefix:		Name:			Middle Name N	-			* <b>Last</b> Mitta	Name: g
Suffix:	Title: Educa	ation / Specialize	ed Serv	ices Director	Organization Eastern Shav		<b>ition:</b> e of Oklahoma		IL	
* Telephone Number: 918-238- 2424				stoo.net						
* <b>8a. TYPE O</b> I: Indian/Nativ		LICANT: ican Tribal Gove	ernment	(Federally Rec	ognized)					
b. Addition	al Desci	ription:								
* 9. Name of I	Federal	Agency:								
					f Federal Dome tance Number:	stic	tic CFDA Title:			FDA Title:
10. CFDA Num	bers and	l Titles		93.568			Low-Income l	Home E	nergy A	Assistance Program
11. Descriptiv ESTO Lihear		of Applicant's H	Project							
12. Areas Affe State of Okla		<b>Funding:</b> include ESTO's	s 50 mil	e service area ra	adius					
		AL DISTRICT:	S OF:							
* a. Applicant 2						<b>b. Prog</b> 2	ram/Project:			
Attach an add	litional	list of Program	/Projec	t Congressiona	al Districts if n	eeded.				
14. FUNDING	F PERI	DD:				15. ES	TIMATED FU	NDING	<b>}:</b>	

<b>a. Start Date:</b> 10/01/2023	<b>b. End Date:</b> 09/30/2024	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0					
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?								
a. This submission was made	available to the State under the Executiv	ve Order 12372						
Process for Review on :								
b. Program is subject to E.O.	12372 but has not been selected by State	for review.						
c. Program is not covered by	E.O. 12372.							
* 17. Is The Applicant Delinquent On Any Federal Debt? VES NO								
Explanation:								
complete and accurate to the bes	t of my knowledge. I also provide the re t any false, fictitious, or fraudulent state	a the list of certifications** and (2) that the statement quired assurances** and agree to comply with any re- ments or claims may subject me to criminal, civil, or	esulting terms if I					
<b>**</b> The list of certifications and a specific instructions.	ssurances, or an internet site where you	may obtain this list, is contained in the announcemen	nt or agency					
51	Title of Authorized Certifying Official	18c. Telephone (area code, number and	l extension)					
Amber Mittag, Education / Specialized Services Director       18d. Email Address         AMittag@estoo.net       AMittag@estoo.net								
18b. Signature of Authorized Certifying Official       18e. Date Report Submitted (Month, Day, Year)         10/02/2023       10/02/2023								
Attach supporting d	ocuments as specified in a	agency instructions.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES August 1987, r ADMINISTRATION FOR CHILDREN AND FAMILIES		03/96,12/98,11/01 ce No.: 0970-0075 Date: 12/31/2024				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201						
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 12/31/2023						
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional, required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in yea file an abbreviated plan. Public reporting burden for this collection of information is estimated to ave time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collect conduct or sponsor, and a person is not required to respond to, a collection of information unless it din number.	ars in which the grante erage 1 hour per respo tion of information. An	e is not permitted to nse, including the agency may not				
Section 1 Program Components						
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)						
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in		Operation				
this plan.)		r				
	Start Date	End Date				
Heating assistance	10/01/2023	03/01/2024				
Cooling assistance	03/02/2024	09/30/2024				
Crisis assistance	10/01/2023	09/30/2024				
Weatherization assistance						
Provide further explanation for the dates of operation, if necessary						
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16						
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: Th must add up to 100%.	e total of all percentages	Percentage (%)				
Heating assistance		70.00%				
Cooling assistance		20.00%				
Crisis assistance		10.00%				
Weatherization assistance 0.00%						
Carryover to the following federal fiscal year 0.000						
Administrative and planning costs 0.009						
Services to reduce home energy needs including needs assessment (Assurance 16) 0.00						
Used to develop and implement leveraging activities 0.00						
TOTAL		100.00%				
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)						
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be r	reprogrammed to:					

>		Heating assistance			<b>&gt;</b>		Cooling assistance			
	Weatherization assistance						Other (specify:)			
Catagoria	al Fligibility 24	05(b)(2)(A) Acces	Iranee 2 2	505(c)(1)(A) 2605(b)(	(8A) - Acc	irance 8				
Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8 1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left										
column below? O Yes O No										
If you ans	wered "Yes" to	question 1.4, you	must com	plete the table below a	and answe	r questions 1	1.5 ano	d 1.6.		
				Heating	C	ooling		Crisis		Weatherization
TANF				O Yes O No	O Yes	C <sub>No</sub>		les ONo		Yes O <sub>No</sub>
SSI				O Yes O No	O Yes	O No	Oy	les 🔘 No	0	Yes 🖸 No
SNAP				O Yes O No	O Yes	C No	O	les ONo	0	Yes 🖸 No
Means-teste	ed Veterans Prog	rams		C Yes C No	O Yes	C No	O	les 🔘 No	Ο	Yes 🔘 No
		Program Na	ame	Heating		Cooling		Crisis		Weatherization
Other(Spec	ify) 1			O Yes O No	0	Yes ONo	Т	O Yes O No		C Yes C No
1.5 Do voi	ı automatically	enroll households	without a	direct annual applica	tion? O Y	es 💽 No				
If Yes, exp										
, • 1										
				eatment of categorical	lly eligible	households	from	those not receivi	ng ot	her public assistanc
when dete	rmining eligibil	ity and benefit an	iounts?							
SNAP Nor	minal Payments									
1.7a Do yo	ou allocate LIH	EAP funds toward	l a nomina	payment for SNAP	household	s? O Yes	No			
If you ans	wered "Yes" to	question 1.7a, you	u must pro	vide a response to qu	estions 1.7	b, 1.7c, and	1.7d.			
1.7b Amo	unt of Nominal	Assistance: \$0.00								
1.7c Frequ	ency of Assista	nce								
Onc	e Per Year									
Onc	e every five yea	rs								
Oth	er - Describe:									
1.7d How	do you confirm	that the househol	d receiving	a nominal payment	has an ene	ergy cost or 1	need?			
Determina	ation of Eligibil	ity - Countable Inc	come							
1.8. In det	ermining a hou	sehold's income el	igibility fo	r LIHEAP, do you us	e gross in	come or net i	incom	e?		
🖌 Gro	ss Income									
Net	Income									
1.9. Select	all the applicat	ole forms of count	able incom	e used to determine a	househol	d's income e	ligibili	ity for LIHEAP		
Wages										
<b>.</b>	Employee	Income								
Self - Employment Income										
Contract Income										
Payments from mortgage or Sales Contracts										
Vnemployment insurance										
Stri	ke Pay									
Soci	ial Security Adr	ninistration (SSA	) benefits							
	Including Me	diCare	Exclu	ling MediCare deduc	tion					

		deduction							
>	Supplemental Security Income (SSI )								
>	Retirement / pension benefits								
	Gene	ral Assistance benefits							
	Temŗ	oorary Assistance for Needy H	amilie	s (TANF) benefits					
	Supp	lemental Nutrition Assistance	Prog	ram (SNAP) benefits					
	Wom	en, Infants, and Children Suj	opleme	ental Nutrition Program (WIC) benefits					
	Loan	s that need to be repaid							
	Cash	gifts							
	Savin	gs account balance							
			h as r	ebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury	duty compensation							
		al income							
	Incor	ne from employment through	Work	force Investment Act (WIA)					
	Incor	ne from work study program	S						
<b>&gt;</b>	Alim	ony							
<b>&gt;</b>		l support							
		est, dividends, or royalties							
		missions							
	Legal	settlements							
		ance payments made directly							
				r the repayment of a bill, debt, or estimate					
~	Veterans Administration (VA) benefits								
	Earned income of a child under the age of 18								
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.								
		ne tax refunds							
		nds from senior companion p							
		s received by household for th							
				g allowances, earnings, and in-kind aid					
	Reim	bursements (for mileage, gas,	lodgiı	ng, meals, etc.)					

Other

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)					
	MOI	- MANDATORY			
Sectio	on 2 - 1	Heating Assistance			
Eligibility, 2605(b)(2) - Assurance 2					
2.1 Designate the income eligibility threshold used for the	heating c	component:			
Add Household size		Eligibility Guideline	Eligibility Threshold		
1 All Household Sizes	-	HHS Poverty Guidelines	150.00%		
<ul><li>2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?</li><li>2.3 Check the appropriate boxes below and describe the p</li></ul>	O Yes				
2.5 Check the appropriate boxes below and describe the p Do you require an Assets test?	O Yes				
Do you require an Assets test. Do you have additional/differing eligibility policies for:	U Yes	No No			
Renters?	C Yes	● No			
Renters Living in subsidized housing?	O Yes				
Renters with utilities included in the rent?	O Yes				
Do you give priority in eligibility to:	€ res	NO INO			
Elderly?	• Yes	ON <sub>2</sub>			
Disabled?	• Yes				
Young children?	• Tes				
Households with high energy burdens?	O Yes				
Other?	O Yes				
Explanations of policies for each "yes" checked above:	Nº Tes	€ No			
		nost on a first come-first serve basis in the cooler awing applications.	months. Elderly, Disabled and		
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(	c)(1)(B)				
2.4 Describe how you prioritize the provision of heating as		tovulnerable populations, e.g., benefit amount	ts, early application periods, etc.		
ESTO priortizes the provision by helping those	e with exc	essive electric bills in winter and based on first-	come first serve basis.		
2.5 Check the variables you use to determine your benefit	levels. (C	Check all that apply):			
Income					
Family (household) size					
Image: Whether the second state					
Fuel type					
Climate/region					
Individual bill					
Dwelling type					
Energy burden (% of income spent on home energy)					
Energy need					
Other - Describe:					

# Section 2 - HEATING ASSISTANCE

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.6 Describe estimated benefit levels for the fiscal year for which this plan applies							
Minimum Benefit	\$100	Maximum Benefit	\$240				
2.7 Do you provide in-kind (e.g., blankets, sp	ace heaters) and/or other form	ns of benefits? O Yes O No					
If yes, describe.							
If any of the above questions re the fields provided, attach a do	· · · · ·		ould not be made in				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
	MO	Y ASSISTANCE PROGRAM(I DEL PLAN - MANDATORY	LIHEAP)	
Secti	on 3 - (	Cooling Assistance		
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2				
3.1 Designate The income eligibility threshold used for the	he Cooling	component:		
Add Household size		Eligibility Guideline	Eligibility Threshold	
1 All Household Sizes		HHS Poverty Guidelines	150.00%	
3.2 Do you have additional eligibility requirements for COOLING ASSISTANCE?	C Yes	€ No		
3.3 Check the appropriate boxes below and describe the	policies for	r each.		
Do you require an Assets test?	C Yes	💽 No		
Do you have additional/differing eligibility policies for:	<u>م</u>			
Renters?	O Yes	💽 No		
Renters Living in subsidized housing?	Oyes	💽 No		
Renters with utilities included in the rent?	O Yes	💽 No		
Do you give priority in eligibility to:				
Elderly?	• Yes	C <sub>No</sub>		
Disabled?	• Yes	O <sub>No</sub>		
Young children?	• Yes	C <sub>No</sub>		
Households with high energy burdens?	O <sub>Yes</sub>	C <sub>No</sub>		
Other?	C Yes	C No		
Explanations of policies for each "yes" checked above:				
ESTO desires to help those most needy on a children will receive priority when reviewing application of the second		first serve basis in the warmer months. Elderly, c	disabled, or households with young	
3.4 Describe how you prioritize the provision of cooling a	assistance t	tovulnerable populations, e.g., benefit amount	ts, early application periods, etc.	
First come-first serve basis.				
Determination of Benefits 2605(b)(5) - Assurance 5, 2605				
3.5 Check the variables you use to determine your benef	it levels. (C	Check all that apply):		
Income				
Family (household) size				
Home energy cost or need:				
Fuel type				
Climate/region				
Dwelling type				
Energy burden (% of income spent on home	e energy)			
Energy need				
Other - Describe:				

# Section 3 - COOLING ASSISTANCE

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for the fiscal year for which this plan applies						
Minimum Benefit	\$100	Maximum Benefit	\$240			
3.7 Do you provide in-kind (e.g., fans, air o	conditioners) and/or other forr	ns of benefits? O Yes O No				
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 4: CRI	ISIS ASSISTANCE					
	04(c), 2605(c)(1)(A)						
	he income eligibility threshold used for the crisis comp						
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1		HHS Poverty Guidelines	150.00%				
4.2 Provide you	ur LIHEAP program's definition for determining a cri	isis.					
A	A crisis is when a household receives a shut-off notice, has	s an empty tank, or has exhausted regular benef	ĩts.				
4.3 What const	itutes a <u>life-threatening crisis?</u>						
	When the weather is at freezing temperatures of below 32 in the house.	degrees Farenheit or extreme heat of over 100 o	legrees and there is no heating or				
	v many hours do you provide an intervention that will v many hours do you provide an intervention that will						
	ty, 2605(c)(1)(A) re additional eligibility requirements for CRISIS	O Yes • No					
ASSISTANCE							
4.7 Check the a	appropriate boxes below and describe the policies for e	each					
Do you require	an Assets test?	O Yes O No					
Do you give pri	iority in eligibility to:						
Elderly?		• Yes O No					
Disabled?	?	© Yes ONo					
Young Cl	hildren?	⊙ Yes O No					
Househol	lds with high energy burdens?	C Yes O No					
Other?		C Yes O No					
In Order to rec	ceive crisis assistance:						
Must the empty tank?	household have received a shut-off notice or have a ne	ear O <sub>Yes</sub> O <sub>No</sub>					
Must the	household have been shut off or have an empty tank?	O Yes O No					
Must the	household have exhausted their regular heating benef	fit? C Yes O No					
Must ren received an evic	aters with heating costs included in their rent have action notice?	O Yes O No					
Must hea	nting/cooling be medically necessary?	O Yes O No					
Must the equipment?	household have non-working heating or cooling	O Yes O No					
Other?		O Yes O No					
Do you have ad	dditional/differing eligibility policies for:	N					
Renters?		C Yes 💿 No					
Renters li	living in subsidized housing?	O Yes 💿 No					

# Section 4 - CRISIS ASSISTANCE

Renters with utilities included in the rent?				
Explanations of policies for each "yes" checked al	bove:			
We give priority to the elderly, disabled, and young children because they are often unable to provide for themselves in a crisis situation. This also meets the our "Guiding Principle of Family: We will show compassion for all people. We will invest in the welfare of the elders, the future of our young ones, and the stability of the family."				
Determination of Benefits				
4.8 How do you handle crisis situations?				
	arate compo	onent		
▼ Fas	t Track			
	ner - Describ			
4.9 If you have a separate component, how do you				
	ount to reso			
Oth	ner - Describ	e:		
Crisis Requirements, 2604(c)				
	ssistance at	sites that ar	e geographically accessible to all households in the area to be served?	
• Yes $\bigcirc$ No Explain.				
We have a main office that the commu	unity will be	able to acces	s and the Tribe will be able to assist all applicants.	
4.11 Do you provide individuals who are physicall	y disabled th	he means to:		
Submit applications for crisis benefits without l	eaving their	homes?		
💽 Yes 🔘 No 🛛 If No, explain.				
Travel to the sites at which applications for cris	is assistance	are accepte	d?	
C Yes 💿 No If No, explain.				
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled? We will accept photographs of the situation.				
Benefit Levels, 2605(c)(1)(B)				
4.12 Indicate the maximum benefit for each type of	of crisis assis	tance offere	d.	
Winter Crisis     \$300.00 maximum benefit				
Summer Crisis \$300.00 maximum benefit				
Year-round Crisis \$0.00 maximum benefit				
4.13 Do you provide in-kind (e.g. blankets, space b	neaters, fans	) and/or oth	er forms of benefits?	
C Yes C No If yes, Describe				
4.14 Do you provide for equipment repair or real	acoment usin	a ouisis fund	1.0	
4.14 Do you provide for equipment repair or replacement using crisis funds?				
	complete au	uestion 4 15		
If you answered "Yes" to question 4.14, you must complete question 4.15.				
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.				
	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair	<b>~</b>			
Heating system replacement				
Cooling system repair		<b>&gt;</b>		
Cooling system replacement				
Wood stove purchase				

Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify): Given the cost of heating and cooling system repairs, and the amount of Liheap funding ESTO receives yearly ESTO will provide a portion towards repairing a unit.						
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?						
If you responded "Yes" to question 4.16, you must respond to question 4.17.						
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN					
		SF - 424	- MANDATORY		
	Section	on 5: WEATHE	ERIZATION ASSISTANC	CE	
Eligibility, 260	5(c)(1)(A), 2605(b)(2) - Assu	irance 2			
5.1 Designate t	he income eligibility thresh	old used for the Weather	ization component		
Add		old Size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		HHS Poverty Guidelines	0.00%	
5.2 Do you ente No	er into an interagency agree	ment to have another go	vernment agency administer a WEATH	ERIZATION component? O Yes 💿	
5.3 If yes, name	e the agency.				
5.4 Is there a se	eparate monitoring protoco	l for weatherization? 🖸	Yes 💿 No		
	ATION - Types of Rules		(0) 1 1		
	t rules do you administer L		(Check only one.)		
<b>Entirely</b>	under LIHEAP (not DOE)	rules			
<b>Entirely</b>	under DOE WAP (not LIH	EAP) rules			
Mostly u	nder LIHEAP rules with th	e following DOE WAP r	ule(s) where LIHEAP and WAP rules di	ffer (Check all that apply):	
Inc	come Threshold				
	Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days				
We care facilities).	Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).				
Other - Describe:					
N/A					
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
Income Threshold					
- We	Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.				
- We	eatherization measures are	not subject to DOE Savir	ngs to Investment Ration (SIR ) standard	ls.	
Otl	her - Describe:				
N/A					
Eligibility, 2605(b)(5) - Assurance 5					
	5.6 Do you require an assets test?				
	e additional/differing eligib				
Renters	iving in subsiding J	O Yes O No			
Renters living in subsidized housing?     C Yes     No					
5.8 Do you give priority in eligibility to:					
Elderly?		O Yes O No			
Disabled	?	O Yes O No			
Young C	hildren?	O Yes 💿 No			

# Section 5 - WEATHERIZATION ASSISTANCE

House holds with high energy burdens?	O Yes O No		
Other?	O Yes O No		
If you selected "Yes" for any of the options below.	in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field	
IV/A			
Benefit Levels			
5.9 Do you have a maximum LIHEAP weat	therization benefit/expenditur	e per household? 🖸 Yes 💿 No	
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measured	res do you provide ? (Check al	l categories that apply.)	
Weatherization needs assessments/audits Energy rela		Energy related roof repair	
Caulking and insulation		Major appliance repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modifications/repairs		Windows/sliding glass doors	
<b>Furnace replacement</b>		Doors	
Cooling system modifications/repair	rs	Water Heater	
Water conservation measures		Cooling system replacement	
Compact florescent light bulbs		Other - Describe:	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/9 OMB Clearance No.: 09 Expiration Date: 12/	70-0075		
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 6: Outreach, 2605(b)(3) - 4	Assurance 3, 2605(c)(3)(A)			
6.1 Select all outreach activities that you conduct that are designed to assure th available:	at eligible households are made aware of all LIHEAP as	ssistance		
Place posters/flyers in local and county social service offices, offices of ag	ing, Social Security offices, VA, etc.			
<b>V</b> Publish articles in local newspapers or broadcast media announcements.				
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.				
Mass mailing(s) to prior-year LIHEAP recipients.				
Inform low income applicants of the availability of all types of LIHEAP a income programs.	essistance at application intake for other low-			
Execute interagency agreements with other low-income program offices	to perform outreach to target groups.			
Other (specify):				
We do outreach through our monthly tribal newspaper, the Shooting	Star, as well as online.			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 7: Coordination, 2605(b)(4) - Assurance 4				
1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SI, WAP, etc.).	,			
Joint application for multiple programs				
Intake referrals to/from other programs				
One - stop intake centers				
Other - Describe:				
ESTO uses a software system that requires the coordination of our tribal programs, such as childcare assistance, LIHEAP, etc. We also inform applicants of our Tribal programs that are not Federally funded.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 8: Agency Designation the		ssurance 6 (Re h of Puerto Rie	-	e grantees and	
8.1 How would you categorize the primary respon	sibility of your State ag	ency?			
Administration Agency					
Commerce Agency					
Community Services Agency					
Energy/Environment Agency					
Housing Agency	Housing Agency				
Welfare Agency					
Other - Describe: Tribal Government					
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15					
If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
Referrals are made to community organizations.					
8.3 How do you provide alternate outreach and in	take for COOLING AS	SISTANCE?			
Referrals are made to community organizations.					
8.4 How do you provide alternate outreach and in	take for CRISIS ASSIS	TANCE?			
Referrals are made to community organizations.					
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
<ul><li>8.5a Who determines client eligibility?</li><li>8.5b Who processes benefit payments to gas and</li></ul>	Tribal Government Tribal Government	Tribal Government Tribal Government	Tribal Government Tribal Government		
electric vendors?					
8.5c who processes benefit payments to bulk fuel Tribal Government Tribal Government Tribal Government Tribal Government					
8.5d Who performs installation of weatherization measures?					
If any of your LIHEAP componen complete questions 8.6, 8.7, 8.8, an		· · · · · · · · · · · · · · · · · · ·	d by a state agen	cy, you must	

8.6 WI	nat is your process for selecting local administering agencies? N/A			
8.7 Ho	w many local administering agencies do you use? N/A			
O Ye	8.8 Have you changed any local administering agencies in the last year? O Yes O No			
8.9 If s	so, why?			
	Agency was in noncompliance with grantee requirements for LIHEAP -			
	Agency is under criminal investigation			
	Added agency			
	Agency closed			
	Other - describe			
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)				
MODEL PLAN				
SF - 424 - MANDATORY				
Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7				
9.1 Do you make payments directly to home energy suppliers?				
Heating O Yes O No				
Cooling 💽 Yes 🔘 No				
Crisis 🖸 Yes O No				
Are there exceptions? O Yes O No				
If yes, Describe.				
Vendors are paid directly upon job completion at each site. Vendor checks are not sent to clients.				
9.2 How do you notify the client of the amount of assistance paid?				
By telephone.				
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?				
We require a bill from the vendor with specific work listed and location. We ensure the statutory requirements of LIHEAP Assurance 7b and 7c are met by a statement send with each check.				
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?				
All data is treated confidentially to assure that households are treated fairly.				
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?				
If so, describe the measures unregulated vendors may take.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

			, una muni, 2000(0)(1(	,	
	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
	LOW INCO	ME HOME ENERGY AS MODEL	SSISTANCE PROGRAM	I(LIHEAP)	
		MODEL SF - 424 - M			
		-	-		
	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 260	05(b)(10)	
10.1. H	1 C 1		0 G J. 0		
-	-	accounting and tracking of LIHEAP			
conform to	o generally-accepted	accounting principles (GAAP), has been	thrity years. The tribe has adopted an ad en certified by auditors with an A-133 <i>A</i> by the tribe is the ABILA MIP Accourt	Audit each year, and is adequate for	
Audit Process					
10.2. Is your LIH	IEAP program audi	ited annually under the Single Audit	Act and OMB Circular A - 133?		
			or reportable condition cited in the A ews of the LIHEAP agency from the r		
No Findings 🗹					
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1		No Findings			
10.4. Audits of L	ocal Administering	Agencies			
What types of an Select all that ap		nents do you have in place for local a	ndministering agencies/district offices	?	
🗹 🛛 Local a	gencies/district offi	ces are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133	
Local a	gencies/district offi	ces are required to have an annual a	udit (other than A-133)		
Local a	gencies/district offi	ces' A-133 or other independent audi	its are reviewed by Grantee as part of	f compliance process.	
Grante	Grantee conducts fiscal and program monitoring of local agencies/district offices				
Compliance Monitoring					
10.5. Describe the that apply	10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all				
Grantee employe	ees:				
Improve the program review       Improve the program review					
Secondary review of invoices and payments					
Image: Secondary review of movies and payments       Image: Other program review mechanisms are in place. Describe:					
A-133 Audit is conducted annually by independent Auditor and reviewed by ESTO Grant Accounting Director. Our Grant Review Committee also reviews each ESTO grant twice annually to ensure compliance with federal guidelines.					
Local Administer	Local Administering Agencies/District Offices:				
On - sit	te evaluation				
Annual	Annual program review				
Monito	Monitoring through central database				

# Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

Desk reviews		
Client File Testing/Sampling		
Other program review mechanisms are in place. Describe:		
N/A		
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.		
N/A		
10.7. Describe how you select local agencies for monitoring reviews.		
Site Visits:		
N/A		
Desk Reviews:		
N/A		
10.8. How often is each local agency monitored?		
N/A		
10.9. What is the combined error rate for eligibility determinations? OPTIONAL		
0%		
10.10. What is the combined error rate for benefit determinations? OPTIONAL		
0%		
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0		
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.		

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 11: Timely and Meaningful Publi	ic Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your Select all that apply.	r LIHEAP plan?				
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No change to the program was required at this time.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the pr	roposed use and distribution of your LIHEAP funds?				
	Date Event Description				
1	N/A				
11.4. How many parties commented on your plan at the hearing(s)? N/A					
11.5 Summarize the comments you received at the hearing(s).					
N/A					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?					
N/A					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 12 - Fair Hearings,2605(b)(13) - Assurance 13
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY
Section 12: Fair Hearings, 2605(b)(13) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?
No changes made.
12.4 Describe your fair hearing procedures for households whose applications are denied.
Applications are processed within 4 days, due to contacting other surrounding tribes and DHS to verify no duplication of funds. If an applicant is denied, they are informed by a letter that is mailed to them, stating why they were denied with a statement they have 20 days to request a hearing from the date of notification, of their right to a fair hearing when they receive the denial letter. If the applicant requests a hearing, then the applicant and LIHEAP Coordinator will meet with the Eastern Shawnee Grant Review Committee to discuss the matter of denial.
12.5 When and how are applicants informed of these rights?
The applicant is notified immediately by mail of the denial and their right to a Fair Hearing.
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.
All applicants are acted upon in a timely manner. If however, an applicant should disagree, the same hearing rules apply as in the case of a denial. Applicants may discuss the matter when the Tribal Administrator and LIHEAP Coordinator and/or request a Fair Hearing within 20 days of the application.
12.7 When and how are applicants informed of these rights?
The applicant is notified at the time they disagree with the Social Worker and a meeting is set up to discuss the matter with the Tribal Administrator that serves over the program and Supervisor over the LIHEAP Coordinator. At the time, if the issue is not resolved, a Fair Hearing is set before the ESTO Grant Review Committee.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16	Section	13 -	Reduction	of home	energy	needs.2605	5(b)	)(16	6) - A	Assurance 1	6
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

		TH AND HUMAN SERVIC DREN AND FAMILIES	ES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024
	LOW INCO	MO	GY ASSISTANCE PROGRAM(LIHEAP) DDEL PLAN 4 - MANDATORY
	Sec	ction 14:Leveragin	ng Incentive Program, 2607(A)
14.1 Do you pl		ation for the leveraging incen	ntive program?
14.2 Describe records.	instructions to any this	rd parties and/or local agencio	ies for submitting LIHEAP leveraging resource information and retaining
	N/A		
14.3 For each describe the fo	~ 1	r benefit to be leveraged in th	he upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	N/A		
-	-	-	explanation or clarification that could not be made in said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: ~ Formal training on grantee policies and procedures How often? ~ Annually **Bi-annually** As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** Formal training conference How often? Annually **Bi-annually** As needed ~ Other - Describe: N/A **On-site training** How often? Annually **Bi-annually** As needed < Other - Describe: N/A ~ Employees are provided with policy manual Other - Describe c. Vendors ~ Formal training conference How often? ~ Annually **Bi-annually** As needed 4 Other - Describe: N/A Policies communicated through vendor agreements Policies are outlined in a vendor manual

#### **Section 15 - Training**

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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	ON	IE HOME EN SF	MODE	LP		PROGRAM	И(L	IHEAP)		
		Section 17: ]	Program	In	tegrity, 260	<b>)5(b)(10)</b>				
17.1 Fraud Reporting Mechanisr										
a. Describe all mechanisms availa		o the public for rep	orting cases of	f susp	ected waste, frau	id, and abuse. S	elect	all that apply.		
Online Fraud Report	-									
Dedicated Fraud Rep	-	-								
Report directly to loc:	0			ce						
Report to State Inspec		-								
Forms and procedure	s in p	lace for local agenc	ies/district off	ices a	and vendors to re	port fraud, was	te, aı	nd abuse		
Other - Describe:										
b. Describe strategies in place for	adve	ertising the above-re	eferenced reso	ource	s. Select all that a	pply				
Printed outreach mat	erials									
Addressed on LIHEA	P app	olication								
Website										
Other - Describe:										
17.2. Identification Documentation	n Ro	auiromonts								
17.2. Identification Documentation		quitements								
a. Indicate which of the following members.	forn	s of identification a	are required o	r req	uested to be colle	cted from LIHF	EAP	applicants or the	eir household	
Type of Identification Collected		Collected from Whom?								
		Applicant Only		All Adults in Household			All Household Members			
Social Security Card is		Required			Required			Required		
photocopied and retained										
	<b>~</b>	Requested			Requested			Requested		
Social Security Number (Without actual Card)		Required			Required			Required		
		Requested			Requested		Requested			
	<b>&gt;</b>									
Covernment_issued identification		Required			Required			Required		
Government-issued identification			×.							
Government-issued identification card (i.e.: driver's license, state ID,	<b>&gt;</b>									
		Requested			Requested			Requested		
card (i.e.: driver's license, state ID,		Requested			Requested			Requested		
card (i.e.: driver's license, state ID,		Requested Applicant Only Required	Applicant Or Requested		Requested All Adults in Household Required	All Adults in Household Requested		Requested All Household Members Required	All Household Members Requested	

b. Describe any exceptions to the above policies. None
17.3 Identification Verification
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply
Verify SSNs with Social Security Administration
Match SSNs with death records from Social Security Administration or state agency
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)
Match with state Department of Labor system
Match with state and/or federal corrections system
Match with state child support system
Verification using private software (e.g., The Work Number)
In-person certification by staff (for tribal grantees only)
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)
Other - Describe:
17.4. Citizenship/Legal Residency Verification
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.
Clients sign an attestation of citizenship or legal residency
Client's submission of Social Security cards is accepted as proof of legal residency
Noncitizens must provide documentation of immigration status
Citizens must provide a copy of their birth certificate, naturalization papers, or passport
Noncitizens are verified through the SAVE system
Tribal members are verified through Tribal enrollment records/Tribal ID card
Other - Describe:
17.5. Income Verification
What methods does your agency utilize to verify household income? Select all that apply.
Require documentation of income for all adult household members
Pay stubs
Social Security award letters
Bank statements
Tax statements
Zero-income statements
Unemployment Insurance letters
Other - Describe:
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent

Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors

Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? For one year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

# Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

12755 S. 705 Rd. <u>* Address Line 1</u>					
Address Line 2					
Address Line 3					
Wyandotte * <u>City</u>	ок <u>* State</u>	74370-3148 <u>* Zip Code</u>			
Check if there are workpl Alternate II. (Grantees WI		ot identified here.			
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;					
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.					
[55 FR 21690, 21702, Ma	y 25, 1990]				
By checking this box certification set out abov		ary participant is providing the			

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

# (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

#### **Plan Attachments**

#### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).