DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: QUAPAW NATION Report Name: DETAILED MODEL PLAN (LIHEAP) Report Period: 10/01/2023 to 09/30/2024 Report Status: Submission Returned by CO

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Gra	ant Applic	ation SF-424
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	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES								
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
		1.b. Frequency: Annual			* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:		on/ * 1.d. Version: Initial Resubmission Revision Update		
					2. Date	Received:		State Use Only:	
					3. App	icant Identifie	er:		
					4a. Fed	eral Entity Id	entifier:	5. Date Received By State:	
					4b. Fed	eral Award Id	lentifier:	6. State Application Identifier:	:
7. APPLICAN	IT INFOR	MATION			<u> </u>				
* a. Legal Nai									
			n Number (EIN/TI	N): 73-	* c. Or	ganizational D	UNS:	145310041	
* d. Address:					-тр.				
* Street 1:	5	5681 S. 630 Ro	oad		Stre	et 2:	Post O	ffice Box 765	
* City:	(QUAPAW			Cou	nty:	Oklaho	oma	
* State:	(ЭK			Pro	vince:			
* Country:		nited States			* Zi Code:	p / Postal	74363	-	
e. Organizatio					Distant				
Department N Social Servic						n Name: Member Servi	ces		
f. Name and c	ontact info	ormation of pe	erson to be contacte	ed on matters in	volving	his application	n:		
Prefix:	* First N	ame:		Middle Name	e:		:	* Last Name:	
G 66*	Patti				1 4 66*1*			Rice	
Suffix:	Title: Social S	ervices Directo	or	Organization Quapaw Nat		ition:			
* Telephone Number: 9185421853	Fax Num	lber		* Email: price@quapa	awnation	com			
* 8a. TYPE O I: Indian/Nativ			nment (Federally Re	ecognized)					
b. Addition	al Descrip	tion:							
* 9. Name of I	Federal Ag	gency:							
				of Federal Dome istance Number:	stic			CFDA Title:	
10. CFDA Num	bers and Ti	itles	93.568			Low-Income	Home En	ergy Assistance Program	
11. Descriptiv	e Title of A	Applicant's Pr	oject			P		-	
12. Areas Affe	ected by Fu	unding:							
13. CONGRE	SSIONAL	DISTRICTS	OF:						
* a. Applicant 02					b. Prog 002	ram/Project:			
Attach an add	litional list	t of Program/I	Project Congression	nal Districts if n	eeded.				
14. FUNDING	G PERIOD):			15. ES	FIMATED FU	NDING:	:	

a. Start Date: 10/01/2023	b. End Date: 09/30/2024	* a. Federal (\$): \$0	b. Match (\$): \$0					
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?								
a. This submission was made ava	ailable to the State under the Executiv	ve Order 12372						
Process for Review on :								
b. Program is subject to E.O. 12.	372 but has not been selected by State	e for review.						
c. Program is not covered by E.C	D. 12372.							
* 17. Is The Applicant Delinquent On Any Federal Debt? VES NO								
Explanation:								
complete and accurate to the best of	rtify (1) to the statements contained in f my knowledge. I also provide the re- ny false, fictitious, or fraudulent state tion 1001)	quired assurances** and agree to con	nply with any resulting terms if I					
** The list of certifications and assu specific instructions.	irances, or an internet site where you	may obtain this list, is contained in the	ne announcement or agency					
	itle of Authorized Certifying Official	18c. Telephone (area co	de, number and extension)					
Scott Palmer, Grants Compliance Officer 18d. Email Address spalmer@quapawnation.com								
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 09/27/2023 09/27/2023								
Attach supporting documents as specified in agency instructions.								

Section 1 - Program Components							
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES		03/96,12/98,11/01 ce No.: 0970-0075 Date: 12/31/2024					
LOW INCOME HOME ENERGY ASSISTANCE PROC MODEL PLAN	GRAM(LIHEAF	?)					
SF - 424 - MANDATORY							
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201	Administration for Children and Families Office of Community Services						
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 12/31/2023							
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in yea file an abbreviated plan. Public reporting burden for this collection of information is estimated to ave time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collect conduct or sponsor, and a person is not required to respond to, a collection of information unless it din number.	rrs in which the grante crage 1 hour per respo ion of information. An	e is not permitted to nse, including the agency may not					
Section 1 Program Components							
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)		On anoti a -					
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of 0	Operation					
	Start Date	End Date					
Heating assistance	10/01/2023	03/31/2024					
Cooling assistance	04/01/2024	09/30/2024					
Crisis assistance	10/01/2023	09/30/2024					
Weatherization assistance							
Provide further explanation for the dates of operation, if necessary		<u>n</u>					
N/A							
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16		W					
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: Th must add up to 100%.	e total of all percentages	Percentage (%)					
Heating assistance		43.00%					
Cooling assistance		43.00%					
Crisis assistance		4.00%					
Weatherization assistance		0.00%					
Carryover to the following federal fiscal year		0.00%					
Administrative and planning costs		10.00%					
Services to reduce home energy needs including needs assessment (Assurance 16)		0.00%					
Used to develop and implement leveraging activities		0.00%					
TOTAL		100.00%					
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)							

1.3 T	he funds reserve	d for winter crisis assistance th	hat have not been expe	nded	by March 15 will	be re	programmed to:		
~	Heating assistance Cooling assistance								
		Weatherization assistance			Other (specify:)				
Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8									
	o you consider h nn below? 💽 Ye	ouseholds categorically eligible s ONo	e if one household men	ıber r	eceives one of the	folla	wing categories o	of be	nefits in the left
If yo	u answered "Yes	" to question 1.4, you must con	nplete the table below	and a	nswer questions	l.5 ar	nd 1.6.		
			Heating		Cooling		Crisis		Weatherization
TANI	7		⊙ Yes O No		Yes O _{No}		Yes O _{No}		Yes 💽 No
SSI			• Yes O No		Yes ONo		Yes ONo		Yes 💽 No
SNAF	•		• Yes O No		Yes 🔘 No		Yes 🖸 No		Yes 💽 No
Mean	s-tested Veterans I	Programs	O Yes O No	0	Yes 💿 No	\circ	Yes 💿 No	О	Yes 🖸 No
		Program Name	Heating		Cooling		Crisis		Weatherization
Other	(Specify) 1		O Yes O No		O Yes O No		O Yes O No		O Yes O No
1.5 D	o you automatic	ally enroll households without a	a direct annual applica	ation?	O Yes O No				
	s, explain:								
N/A						0			
		e there is no difference in the t gibility and benefit amounts?	reatment of categorica	ully eli	gible households	from	those not receivi	ng of	ther public assistance
All a	pplications are rev	viewed in an identical manner. As highest level of assistant to furnis							
		account family size. The Tribe w							
_	P Nominal Paym					_			
		LIHEAP funds toward a nomin							
_		" to question 1.7a, you must pr	rovide a response to qu	iestioi	ns 1.7b, 1.7c, and	1.7d.			
		nal Assistance: \$0.00							
1.7c	Frequency of Ass Once Per Year	sistance							
	Once every five								
	Other - Describ	e:							
1.7d	How do you conf	irm that the household receivin	ng a nominal payment	has a	n energy cost or 1	need?	,		
	N/A								
Dete	rmination of Elig	ibility - Countable Income							
1.8. I	n determining a	household's income eligibility f	for LIHEAP, do you us	se gro	ss income or net i	ncon	ne?		
>	Gross Income								
	Net Income								
1.9. 5	elect all the app	icable forms of countable inco	me used to determine	a hou	sehold's income el	igihi	lity for LIHEAP		
	Wages					a-~1	<u> </u>		
>	Self - Employm	ent Income							
~	Contract Incon	ne							
~	Payments from	mortgage or Sales Contracts							
>	Unemployment	insurance							
 Image: A start of the start of	Strike Pay								

>	Social Security Administration (SSA) benefits
	Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
	General Assistance benefits
	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
Y	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
Y	Jury duty compensation
Y	Rental income
Y	Income from employment through Workforce Investment Act (WIA)
Y	Income from work study programs
>	Alimony
Y	Child support
Y	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
N	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
Y	Veterans Administration (VA) benefits
>	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
>	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child

Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other N/A
ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN 10 FAMILIES ADMINISTRATION FOR CHILDREN 10 FAMILIES								
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
	Section 2 - Heating Assistance							
	(b)(2) - Assurance 2 e income eligibility threshold used for the	heating	component:					
Add	Household size	incating	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.009				
	additional eligibility requirements for	OYes	s O _{No}					
2.3 Check the ap	ppropriate boxes below and describe the p	olicies fo	or each.					
Do you require a	an Assets test?	O Yes	s 💽 No					
Do you have add	litional/differing eligibility policies for:							
Renters?		Oyes	s 💿 No					
Renters Li	iving in subsidized housing?	Oyes	s 💿 No					
Renters wi	ith utilities included in the rent?	OYes	s 💿 No					
Do you give prio	ority in eligibility to:							
Elderly?		• Yes	s C _{No}					
Disabled?		• Yes	S C No					
Young chi	ldren?		s C _{No}					
Household	ls with high energy burdens?		s • No					
Other?			s • No					
Explanations of	policies for each "yes" checked above:	105						
Ве			be's benefit Matrix. Households with elderly, dis	abled, and young children receive				
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605((c)(1)(B)						
Ar	pplications are all received during the regula	ar open ar	e tovulnerable populations, e.g., benefit amoun opilcation period, and if it appears as if LIHEAP					
	is with a vulnerable member are given prior							
	ariables you use to determine your benefit	t levels. (Check all that apply):					
Income								
Family (ho	usehold) size							
Home ener	rgy cost or need:							
Fue	l type							
Clin	nate/region							
🗹 Indi	ividual bill							
	elling type							
		om o ``						
	ergy burden (% of income spent on home	energy)						
	ergy need							
🗹 Oth	er - Describe:							

Section 2 - HEATING ASSISTANCE

Households with elderly, disabled persons, or small children are given higher amount of benefits.								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
2.6 Describe estimated benefit levels for th	2.6 Describe estimated benefit levels for the fiscal year for which this plan applies							
Minimum Benefit \$150 Maximum Benefit \$750								
2.7 Do you provide in-kind (e.g., blankets,	space heaters) and/or other fo	rms of benefits? 💽 Yes 🔘 No						
If yes, describe.								
The Tribe provide blankets and/or space heaters to households meeting LIHEAP eligibility requirements if funding allows.								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

		FRVICE	5	August 1987, revised 05/92,02/95,03/96,12/98,11/01					
	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES DMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024								
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)								
		MOE	DEL PLAN						
	SF	- 424	- MANDATORY						
	Sectio	on 3 - (Cooling Assistance						
- •·	(c)(1)(A), 2605 (b)(2) - Assurance 2	Cooling	componenti						
Add	he income eligibility threshold used for the Household size	e Cooling o	Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%					
3.2 Do you have COOLING ASS	additional eligibility requirements for SISTANCE?	C Yes	© No						
3.3 Check the ap	ppropriate boxes below and describe the p	olicies for	· each.						
Do you require	an Assets test?	C Yes	⊙ No						
Do you have add	ditional/differing eligibility policies for:								
Renters?		O Yes	€ No						
Renters L	iving in subsidized housing?	O Yes	€ No						
Renters w	ith utilities included in the rent?	C Yes	💽 No						
Do you give pric	ority in eligibility to:	2							
Elderly?		🖸 Yes	C No						
Disabled?		• Yes	C _{No}						
Young chi	ildren?	• Yes	C _{No}						
Household	ds with high energy burdens?	O Yes	• No						
Other?		C Yes	• No						
Explanations of	policies for each "yes" checked above:								
	mount is based on score received from the T , and therefore are given priority in eligibilit		fit Matrix. Households with elderly, disabled, a	and young children receive					
3.4 Describe how	w you prioritize the provision of cooling a	ssistance to	ovulnerable populations, e.g., benefit amoun	ts, early application periods, etc.					
	ons are all received during the regular open a vulnerable member are given priority over		a period, and if it appears as if LIHEAP benefits a non-vulnerable members.	will be fully utilized, then					
Determination o	of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.5 Check the va	ariables you use to determine your benefit	levels. (C	heck all that apply):						
Income									
Family (ho	ousehold) size								
Mome ener									
	el type								
	mate/region								
	lividual bill								
	elling type								
Ene	ergy burden (% of income spent on home	energy)							
🗹 Ene	ergy need								

Section 3 - COOLING ASSISTANCE

V Other - Describe:								
Households with elderly, disabled persons, or small children are given higher amount of benefits.								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for the	fiscal year for which this pla	n applies						
Minimum Benefit	\$150	Maximum Benefit	\$750					
3.7 Do you provide in-kind (e.g., fans, air co	onditioners) and/or other form	ns of benefits? 💽 Yes 🔘 No	*					
If yes, describe. The Tribe provides fans and/or air conidtioners to households meeting LIHEAP eligibility requirements if funding allows.								
· · ·	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 4: CRI	SIS ASSISTANCE					
- ·	4(c), 2605(c)(1)(A)						
4.1 Designate th	e income eligibility threshold used for the crisis comp	onent					
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	State Median Income	60.00%				
off, have connectio	crisis is a result of valid precipitating factor, a household received a notice of refusal to provide additional fuel wh n, or have a verified life-threatening crisis situation.						
4.3 What constit	tutes a <u>life-threatening crisis?</u>						
powered l	life threatening crisis is when a LIHEAP applicant or rec by the utility being requested, and have received a turn-o upply will be depleted within 72-hours, or need funds for	ff notice, have received a notice of refusal to pr					
Crisis Requirem	nent, 2604(c) many hours do you provide an intervention that will r	resolve the energy crisis for eligible househol	ds? 48Hours				
4.5 Within how situations? 18H	many hours do you provide an intervention that will n lours	resolve the energy crisis for eligible househol	ds in life-threatening				
Crisis Eligibility							
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	O Yes O No					
4.7 Check the ap Do you require a	ppropriate boxes below and describe the policies for e						
• •		O Yes 💿 No					
	prity in eligibility to:						
Elderly?		• Yes O No					
Disabled?		• Yes O No					
Young Ch		• Yes O No					
	ls with high energy burdens?	O Yes O No					
Other?		C Yes 💿 No					
	eive crisis assistance:						
empty tank?							
	household have been shut off or have an empty tank?						
	household have exhausted their regular heating benefi						
received an evic	Must renters with heating costs included in their rent have received an eviction notice?						
	ing/cooling be medically necessary?	O Yes 💿 No					
equipment?	household have non-working heating or cooling	O Yes O No					
Other?		O Yes O No					
Do you have additional/differing eligibility policies for:							

Section 4 - CRISIS ASSISTANCE

Renters?			OYes ⊙No	
Renters living in subsidized housing?			O Yes ⊙ No	
Renters with utilities included in the rent?			OYes ⊙No	
Explanations of policies for each "yes" checked ab	Explanations of policies for each "yes" checked above:			
additional points, and therefore are given priority in e	ligibility.		ix. Households with elderly, disabled, and young children receive red a shut off notice or notice of near empty tank and have exhausted	
Determination of Benefits				
4.8 How do you handle crisis situations?				
Sep	arate compo	onent		
Fas	t Track			
Oth	er - Describ	e:		
4.9 If you have a separate component, how do you	determine c	risis assista	nce benefits?	
Am	ount to reso	lve the crisis		
Oth	er - Describ	e:		
Crisis Requirements, 2604(c)				
	ssistance at	sites that are	e geographically accessible to all households in the area to be served?	
• Yes O No Explain.				
The Tribe is centrally located and all t	ribal member	rs live within	our service area.	
4.11 Do you provide individuals who are physicall	y disabled th	ne means to:		
Submit applications for crisis benefits without leaving their homes?				
© Yes O No If No, explain.				
Travel to the sites at which applications for crisis assistance are accepted?				
C Yes • No If No, explain.				
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?				
The Tribe does not provide transportation to physically disabled individuals, but applications are accepted by mail.				
Benefit Levels, 2605(c)(1)(B)				
4.12 Indicate the maximum benefit for each type of crisis assistance offered.				
Winter Crisis \$750.00 maximum bene	fit			
Summer Crisis \$750.00 maximum benef				
Year-round Crisis \$1,500.00 maximum ben				
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?				
Yes V No II yes, Describe				
The Tribe provide blankets, space heaters, fans, and/or air conditioner units to households meeting LIHEAP eligibility requirements as funding allows.				
4.14 Do you provide for equipment repair or replacement using crisis funds?				
C Yes 💿 No				
If you answered "Yes" to question 4.14, you must complete question 4.15.				
4.15 Check appropriate boxes below to indicate ty	pe(s) of assis	stance provi	led.	
	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair				
Heating system replacement				

Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?					
C Yes 💿 No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Sectio	on 5: WEATHI	ERIZATION ASSISTANCE		
	c)(1)(A), 2605(b)(2) - Assu				
	income eligibility thresho		-		
Add 1	Househ All Household Sizes	old Size	Eligibility Guideline State Median Income	Eligibility Threshold 60.00%	
5 2 Do you anter		mont to have another	overnment agency administer a WEATHERIZ		
No	into an interagency agree	ment to have another go	overnment agency administer a wEATHERD	LATION component: V res	
5.3 If yes, name t	he agency.				
5.4 Is there a sepa	arate monitoring protocol	for weatherization? 🔿	Yes 💽 No		
	ΓΙΟΝ - Types of Rules rules do you administer Ll	HEAD woothowization?	(Check only one)		
	•		(Check only one.)		
Entirely un	nder LIHEAP (not DOE)	rules			
Entirely un	nder DOE WAP (not LIH)	EAP) rules			
Mostly und	ler LIHEAP rules with th	e following DOE WAP	rule(s) where LIHEAP and WAP rules differ	(Check all that apply):	
Incor	ne Threshold				
Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other - Describe:					
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
🗹 Incor					
Weat	therization not subject to 1	DOE WAP maximum st	tatewide average cost per dwelling unit.		
	Ŭ		ngs to Investment Ration (SIR) standards.		
		Let Subject to DOE 54VI			
U Other	r - Describe:				
	b)(5) - Assurance 5	0			
	5.6 Do you require an assets test?				
5.7 Do you have a Renters	7 Do you have additional/differing eligibility policies for :				
	ing in subsidized	O Yes O No			
housing?	Renters living in subsidized housing?				
5.8 Do you give priority in eligibility to:					
Elderly?		⊙ Yes ONo			
Disabled?		• Yes O No			
Young Chi	ldren?	• Yes O No			
House hold burdens?	House holds with high energy O Yes O No				
Other?	Other? O _{Yes} O _{No}				

Section 5 - WEATHERIZATION ASSISTANCE

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.			
Benefit amount is based on score received from the Tribe's benefit Matrix. Households with elderly, disabled and young children receive additional points and therefore are given priority in eligibility.			
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditu	re per household? O Yes 💿 No		
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide ? (Check a	ll categories that apply.)		
Weatherization needs assessments/audits	Weatherization needs assessments/audits Energy related roof repair		
Caulking and insulation	Major appliance repairs		
Storm windows	Major appliance replacement		
Furnace/heating system modifications/repairs	Windows/sliding glass doors		
Furnace replacement	Doors		
Cooling system modifications/repairs	Water Heater		
Water conservation measures	Cooling system replacement		
Compact florescent light bulbs Other - Describe:			

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Section 6: Outreach, 2605(b)(3) -	Assurance 3, 2605(c)(3)(A)		
6.1 Select all outreach activities that you conduct that are designed to assure t available:	that eligible households are made aware of all LIHEAP assistance		
Place posters/flyers in local and county social service offices, offices of a	ging, Social Security offices, VA, etc.		
Publish articles in local newspapers or broadcast media announcements.			
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.			
Mass mailing(s) to prior-year LIHEAP recipients.			
Inform low income applicants of the availability of all types of LIHEAP income programs.	assistance at application intake for other low-		
Execute interagency agreements with other low-income program offices	s to perform outreach to target groups.		
Other (specify):			
If any of the above questions require further explana the fields provided, attach a document with said expl			

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	Section 7: Coordination, 2605	(b)(4) - Assurance 4			
	cribe how you will ensure that the LIHEAP program is coordinated with AP, etc.).	other programs available to low-income households (TANF,			
	Joint application for multiple programs				
K	Intake referrals to/from other programs				
	One - stop intake centers				
	Other - Describe:				
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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LOW INCOME HOM	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
••••	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)				
8.1 How would you categorize the primary response	ibility of your State ag	ency?			
Administration Agency					
Commerce Agency					
Community Services Agency					
Energy/Environment Agency					
Housing Agency					
Welfare Agency	Welfare Agency				
Other - Describe:					
Alternate Outreach and Intake, 2605(b)(15) - Assu If you selected ''Welfare Agency'' in question 8.1, y		stions 8.2, 8.3, and 8.4, a	as applicable.		
8.2 How do you provide alternate outreach and int	ake for HEATING AS	SISTANCE?			
8.3 How do you provide alternate outreach and int	ake for COOLING AS	SISTANCE?			
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?					
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Who determines client eligibility?	Tribal Government	Tribal Government	Tribal Government	Tribal Government	
8.5b Who processes benefit payments to gas and electric vendors?	Tribal Government	Tribal Government	Tribal Government		
8.5c who processes benefit payments to bulk fuel vendors?	8.5c who processes benefit payments to bulk fuel Tribal Government Tribal Government Tribal Government				
8.5d Who performs installation of weatherization measures? Other					
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.					
8.6 What is your process for selecting local administering agencies?					

	N/A - The Quapaw Tribe administers all components of LIHEAP.			
8.7 Ho	w many local administering agencies do you use? N/A - The Quapaw Tribe administers all components of LIHEAP.			
O Ye	8.8 Have you changed any local administering agencies in the last year? Yes No			
8.9 If s	so, why?			
	Agency was in noncompliance with grantee requirements for LIHEAP -			
	Agency is under criminal investigation			
	Added agency			
	Agency closed			
	Other - describe			
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

	1		
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MODEL PLAN	,(,		
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Section 9: Energy Suppliers, 2605(b)(7) - Assur	ance 7		
9.1 Do you make payments directly to home energy suppliers?			
Heating O Yes O No			
Cooling 💽 Yes 🖸 No			
Crisis I Yes O No			
Are there exceptions? C Yes O No			
If yes, Describe.			
9.2 How do you notify the client of the amount of assistance paid?			
The client is mailed notice of annoval/disanneoval. If the annihisation is annova	ad the encount is included in the		
The client is mailed notice of approval/disapproval. If the application is approv notice. A copy of this notice is available for review in Appendix C of the attached Qu	apaw LIHEAP Manual.		
	mputti zirizi in internetioni		
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal bil actual cost of the home energy and the amount of the payment?	ling process, the difference between the		
All home energy suppliers are required to sign a vendor agreement prior to any pledge or payment being issued			
(see Appendix F of the attached Quapaw LIHEAP Manual for a sample agreement).	The agreement meets the		
requirements of this statute and applies to all LIHEAP programs administered by the crisis). Energy suppliers are randomly "audited" by the Tribe annually. The suppliers	Tribe (heating, cooling, and must show actual usage for		
LIHEAP recipients. This information is used to determine the supplier's compliance	with the terms of their contract.		
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?			
Vendor agreements state that vendors may not treat recipients of household adversely because or			
outside the tribal Social Services department, the vendor is the only other entity/person privy to the	dentity of LIHEAP recipients.		
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate households?	the energy burdens of eligible		
© Yes ⊙ No			
If so, describe the measures unregulated vendors may take.			
If any of the above questions require further explanation or clarification that could not be made in			
the fields provided, attach a document with said explanation here.			

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

		TH AND HUMAN SERVICES DREN AND FAMILIES		d 05/92,02/95,03/96,12/98,11/01 DMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024	
	LOW INCO		SSISTANCE PROGRA L PLAN IANDATORY	M(LIHEAP)	
	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
10.1. How do	you ensure good fiscal	accounting and tracking of LIHEA	P funds?		
funds, and	real and personal p	anagement system provides for property acquired with progra it is used solely for authorize	m funds. The Tribe shall ade	accountability for all program quately safeguard all such	
The obudg the u sent	The Tribe will provide internal control over program funds by segregating duties and operational budgeting. Duties are segregated by providing clear lines of authority and responsibility within the organization. The duties of control over the program funds or assets shall be separate from the duties of accounting control. A budget will be drawn up at the beginning of the contract or grant and monitored on a regular basis determining the un-obligated portion for each line item. If a budget line item needs modifying, a modification request will be sent to the appropriate funding agent for approval. A copy of the request along with the approval or disapproval will be kept in the records of the Tribe.				
Audit Proces	5				
10.2. Is your		ited annually under the Single Audi	t Act and OMB Circular A - 133?		
		ing to the level of material weakness ws, or other government agency rev			
No Findings	~				
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
	f Local Administering	5			
What types o Select all that	-	ments do you have in place for local	administering agencies/district offic	es?	
🗹 Loc	al agencies/district offi	ces are required to have an annual a	udit in compliance with Single Aud	it Act and OMB Circular A-133	
Loc	al agencies/district offi	ces are required to have an annual a	uudit (other than A-133)		
Loc	al agencies/district offi	ces' A-133 or other independent aud	lits are reviewed by Grantee as part	of compliance process.	
Gra	ntee conducts fiscal an	d program monitoring of local agen	cies/district offices		
Compliance 1	Aonitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply					
Grantee emp	loyees:				
🗹 Inte	rnal program review				
🗹 Dep	artmental oversight				
Sec	ondary review of invoi	ces and payments			
Oth	er program review me	chanisms are in place. Describe:			

Local Administering Agencies/District Offices:

On - site evaluation

Annual program review

Monitoring through central database

Desk reviews

Client File Testing/Sampling

Other program review mechanisms are in place. Describe:

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

LIHEAP will be managed as all other tribal programs. The day-to-day activities of the LIHEAP Coordinator are under the supervision of the Executive Director of Tribal Member Services, who is under the supervision of the Tribal Business Committee, who is elected by tribal members. The Business Committee requires monthly financial and narrative reports for all programs.

Once per year, the Grants Director monitors the LIHEAP files for the purpose of reviewing eligibility and benefit determinations made by the LIHEAP Coordinator.

During these monitorings, participant files are chosen at random for detailed review to verify that the eligibility determination was correct and that all established policies and procedures were followed in the decision-making process. Any findings are reported to the Tribal Administrator and Business Committee.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

N/A - Administered by the Tribe, there are no local agencies to review

Desk Reviews:

N/A - Administered by the Tribe, there are no local agencies to review

10.8. How often is each local agency monitored?

 $N\!/\!A$ - Administered by the Tribe, there are no local agencies to review

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

N/A

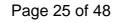
10.10. What is the combined error rate for benefit determinations? OPTIONAL

N/A

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?010.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?0

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)	Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities					
Other - Describe:					
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No comments were received, so no changes were made.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distributio	n of your LIHEAP funds?				
Date	Event Description				
1 08/26/2021	Public Hearing at Quapaw Tribal Museum Classroom				
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s). There were no comments - minutes attached.					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?					
There were no comments - minutes attached.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					



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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

All applicants will be given a brochure at the time of application outlining the fair hearing procedures and appeal process.

12.4 Describe your fair hearing procedures for households whose applications are denied.

In the event an applicant feels he/she has been denied services unfairly, or in the event an affected recipient desires to appeal the Tribe's final determination concerning services or benefits hereunder for any other reason, such person may file an appeal in writing to the Quapaw Tribal Business Committee. Any appeals hereunder shall be submitted in writing to the Secretary-Treasurer of the Business Committee within thirty (30) days after the written decision of the Tribe is received by the applicant or recipient of benefits or services. The Secretary-Treasurer shall set the appeal for decision by the Business Committee at a regular meeting of the Business Committee not later than the second (2nd) regularly monthly meeting of the Committee from the date of appeal receipt. Such appeal shall set forth, in writing, all of the reasons for the appeal, and shall contain any and all documents the appellant desires the Business Committee to consider with respect to the appeal. The Business Committee may, in its discretion, request that the appellant and a representative or representatives of the Committee appear in person to address the issues in the appeal. No arguments or issues will be considered by the Business Committee unless they are fully set forth and described in the appeal papers. The Committee's final decision shall be served on the applicant or recipient.

The Business Committee may proceed to a decision without a hearing, at its sole discretion. The Business Committee shall make a final determination of the appeal, in writing. Any final decision of the Business Committee hereunder may be appealed to the Tribal Court, if such appeal shall be filed within thirty (30) days after the date the appellant receives the decision of the Business Committee. Any appeals to the Tribe Court received after such period shall be barred as untimely. In hearing an appeal of a final decision of the Business Committee hereunder, the Tribal Court shall review the factual determinations of the Business Committee for clear error. Under no circumstances shall the Tribe, Business Committee, or Court be required to commit or obligate and expend the funds of the Tribe for services and benefits hereunder if such funds have not been appropriated for such purpose by the Tribal Business Committee.

12.5 When and how are applicants informed of these rights?

All LIHEAP applicants are entitled to request a hearing regarding the decision made on their case. Both Energy Assistance (EA) applicants and Energy Crisis Intervention Program (ECAP) will be notified of their hearing rights in their award/denial notification (sample is included in Appendix C of the attach LIHEAP Manual). The right to a hearing is also posted in a public area in the LIHEAP office, where all applicants are required to visit for services. All applicants are also provided a brochure at the time of application stating the fair hearing procedures and appeal process.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

At the time of application, applicants are notified at the time of application of their right to a fair hearing

if a decision is not made in a timely manner. Notices are posted in a public area in the LIHEAP office, where all applicants are required to visit for services. All applicants are also provided a brochure at the time of application stating the fair hearing procedures and appeal process.

12.7 When and how are applicants informed of these rights?

All LIHEAP applicants are entitled to request a hearing if a decision is not made in a timely manner. Both Energy Assistance (EA) applicants and Energy Crisis Intervention Program (ECAP) are notified of the fair hearing process by a notice posted in a public area in the LIHEAP office, where all applicants are required to visit for services. All applicants are also provided a brochure at the time of application stating the air hearing procedurers and appeal process.

will be notified of their hearing rights in their award/denial notification (sample is included in Appendix C of the attach LIHEAP Manual).

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

N/A - No LIHEAP funds will be used to provide services that encourage and enable households to reduce their home energy needs.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

N/A - No LIHEAP funds will be used to provide services that encourage and enable households to reduce their home energy needs.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

N/A - No LIHEAP funds will be used to provide services that encourage and enable households to reduce their home energy needs.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A - No LIHEAP funds will be used to provide services that encourage and enable households to reduce their home energy needs.

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

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	Section 14:Leveraging Incentive Program, 2607(A)				
	4.1 Do you plan to submit an application for the leveraging incentive program? ○ Yes ⓒ No				
14.2 Describe records.	14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.				
	N/A				
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:					
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1	N/A	N/A	N/A		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: 1 Formal training on grantee policies and procedures How often? Annually **Bi-annually** ~ As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** Formal training conference How often? Annually **Bi-annually** As needed Other - Describe: **On-site training** How often? Annually **Bi-annually** As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors ~ Formal training conference How often? Annually **Bi-annually** 4 As needed Other - Describe: Policies communicated through vendor agreements Policies are outlined in a vendor manual

Section 15 - Training

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
Section 17: Program Integrity, 2605(b)(10)									
17.1 Fraud Reporting Mechanisms									
Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.									
Online Fraud Reporting									
Dedicated Fraud Reporting Hotline									
Report directly to local agency/district office or Grantee office									
Report to State Inspector General or Attorney General									
Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse									
Other - Describe:									
b. Describe strategies in place for a	Describe strategies in place for advertising the above-referenced resources. Select all that apply								
Printed outreach mate									
Addressed on LIHEAP	Addressed on LIHEAP application								
Website	Website								
Other - Describe:									
17.2 Identification Decumentation	n Doguinomonto								
17.2. Identification Documentation Requirements									
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.									
Type of Identification Collected				Collected from Whom?					
		Applicant Only		All Adults in Household			All Household Members		
Social Security Card is	Required			Required			Required		
photocopied and retained									
	Requested	Requested		Requested			Requested		
Social Security Number (Without		Required		Required			Required		
actual Card)									
	Requested	Requested		Requested			Requested]		
Government-issued identification	Required			Required		Required			
card (i.e.: driver's license, state ID,				Requested			Requested		
Tribal ID, passport, etc.)	Requested								
Other	Other Applicant Only Applicant On Required Requested		y	All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested	
1									

b. Describe any exceptions to the above policies.					
Social security cards not required on household members under the age of one.					
17.3 Identification Verification					
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that					
apply					
Verify SSNs with Social Security Administration					
Match SSNs with death records from Social Security Administration or state agency					
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)					
Match with state Department of Labor system					
Match with state and/or federal corrections system					
Match with state child support system					
Verification using private software (e.g., The Work Number)					
In-person certification by staff (for tribal grantees only)					
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)					
Other - Describe:					
17.4. Citizenship/Legal Residency Verification					
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.					
Clients sign an attestation of citizenship or legal residency					
Client's submission of Social Security cards is accepted as proof of legal residency					
Noncitizens must provide documentation of immigration status					
Citizens must provide a copy of their birth certificate, naturalization papers, or passport					
Noncitizens are verified through the SAVE system					
Tribal members are verified through Tribal enrollment records/Tribal ID card					
Other - Describe:					
17.5. Income Verification					
What methods does your agency utilize to verify household income? Select all that apply.					
Require documentation of income for all adult household members					
Pay stubs					
Social Security award letters					
Bank statements					
Tax statements					
Zero-income statements					
Unemployment Insurance letters					
Other - Describe:					
Computer data matches:					
Income information matched against state computer system (e.g., SNAP, TANF)					
Proof of unemployment benefits verified with state Department of Labor					
Social Security income verified with SSA					
Utilize state directory of new hires					
Other - Describe:					
17.6. Protection of Privacy and Confidentiality Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.					
Policy in place prohibiting release of information without written consent					

Grantee LIHEAP database includes privacy/confidentiality safeguards				
Employee training on confidentiality for:				
Grantee employees				
Local agencies/district offices				
Employees must sign confidentiality agreement				
Grantee employees				
Local agencies/district offices				
Physical files are stored in a secure location				
Other - Describe:				
17.7. Verifying the Authenticity				
What policies are in place for verifying vendor authenticity? Select all that apply.				
All vendors must register with the State/Tribe.				
All vendors must supply a valid SSN or TIN/W-9 form				
Vendors are verified through energy bills provided by the household				
Grantee and/or local agencies/district offices perform physical monitoring of vendors				
Other - Describe and note any exceptions to policies above:				
17.8. Benefits Policy - Gas and Electric Utilities				
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.				
Applicants required to submit proof of physical residency				
Applicants must submit current utility bill				
Data exchange with utilities that verifies:				
Account ownership				
Consumption				
Balances				
Payment history				
Account is properly credited with benefit				
Other - Describe:				
Centralized computer system/database tracks payments to all utilities				
Centralized computer system automatically generates benefit level				
Separation of duties between intake and payment approval				
Payments coordinated among other energy assistance programs to avoid duplication of payments				
Payments to utilities and invoices from utilities are reviewed for accuracy				
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities				
Direct payment to households are made in limited cases only				
Procedures are in place to require prompt refunds from utilities in cases of account closure				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.				
Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				

Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
Vendors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the Grantee				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.10. Investigations and Prosecutions				
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
Grantee attempts collection of improper payments. If so, describe the recoupment process				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 years				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
Vendors found to have committed fraud may no longer participate in LIHEAP				
Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

5681 South 630 Road <u>* Address Line 1</u>		
Address Line 2		
Address Line 3		
Quapaw * <u>City</u>	ок <u>* State</u>	⁷⁴³⁶³ * Zip Code
Check if there are workplaces on file that are not identified here.		
Alternate II. (Grantees Who Are Individuals)		
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;		
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.		
[55 FR 21690, 21702	, May 25, 1990]	
By checking this box, the prospective primary participant is providing the certification set out above.		

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assulances		
Assurances		
(1) use the funds available under this title to		
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);		
(B) intervene in energy crisis situations;		
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and		
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;		
(2) make payments under this title only with respect to		
(A) households in which one or more individuals are receiving		
(i)assistance under the State program funded under part A of title IV of the Social Security Act;		
(ii) supplemental security income payments under title XVI of the Social Security Act;		
(iii) food stamps under the Food Stamp Act of 1977; or		
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or		
(B) households with incomes which do not exceed the greater of -		
(i) an amount equal to 150 percent of the poverty level for such State; or		
(ii) an amount equal to 60 percent of the State median income;		
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.		
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;		
(1) coordinate its activities under this title with similar and related programs		

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).