## **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance
Grantee Name: Confederated Tribes Of Warm Springs Reservation Of Oreg
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1
Report Period: 10/01/2023 to 09/30/2024
Report Status: Submission Accepted by CO (Revision #1)

### **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

<b>Mandatory Gra</b>	ant Applic	ation SF-424
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES						August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024					
	L		ME I		IERGY A MODEL - 424 - M	_ PLA	N	PROGRA	M(LIHEAP)		
		* 1.b. ] • An	F <b>requency:</b> nual			Consolidated A unding Reque ation:		* 1.d. Version: C Initial Resubmission C Revision Update			
							Received:		State Use Only:		
					3. Applicant Identifier:         4a. Federal Entity Identifier:         4b. Federal Award Identifier:						
								5. Date Received By State:			
							ierai Awaru i	uentiller:	6. State Application Identifier:		
7. APPLICAN	T INFO	ORMATION									
* a. Legal Nar	ne: Co	nfederated Trib	es of Wa	arm Springs Ind	lian Reservatior	n of Or					
930383362-A1		yer Identificat	ion Nun	nber (EIN/TIN	[):	* c. Or	ganizational I	<b>DUNS:</b> 04126	56073		
* d. Address:	1			-				1			
* Street 1:		1144 Warm S	· •	Street			et 2:	PO Box C			
* City:		WARM SPR	INGS			Cou	•	Jefferson			
* State:		OR					vince:	077.61	077.61		
* Country:		United States				* Zi Code:	p / Postal	97761 -			
e. Organizational Unit: Department Name: Tribal Social Services Health & Human Services											
f. Name and co	ontact i	nformation of	person	to be contacted	l on matters in	volving	this applicatio	n:			
Prefix: Ms	* First Jacqu	t <b>Name:</b> Ieline			Middle Name	5:		* Las MIn	st Name: Ison		
Suffix:	Title: Socia	1 Service Mana	ger		Organization Confederated			gs Indian Rese	rvation		
* Telephone Number: 5415532590	Fax Ni 54155	<b>umber</b> 530508			* Email: j.minson@w	/stribes.org					
* 8a. TYPE O C: City or Tow											
b. Addition	al Desci	ription:									
* 9. Name of I	Federal	Agency:									
					f Federal Domes tance Number:	stic		(	CFDA Title:		
10. CFDA Num	bers and	l Titles		93.568			Low-Income	Home Energy	Assistance Program		
11. Descriptiv Warm Spring		of Applicant's 1	Project								
12. Areas Affe	ected by	Funding:									
13. CONGRES	SSION	AL DISTRICT	S OF:								
* a. Applicant						2nd C	ram/Project: ongressional D	vistrict			
Attach an add	litional	list of Progran	n/Projec	t Congression	al Districts if n	eeded.					
14. FUNDING	F PERIO	OD:				15. ES	FIMATED FU	JNDING:			

<b>a. Start Date:</b> 10/01/2023	<b>b. End Date:</b> 09/30/2024	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0					
* 16. IS SUBMISSION SUBJECT T	TO REVIEW BY STATE UNDER EX	<b>XECUTIVE ORDER 12372 PROCES</b>	S?					
a. This submission was made available to the State under the Executive Order 12372								
Process for Review on :								
b. Program is subject to E.O. 12372 but has not been selected by State for review.								
c. Program is not covered by E.O. 12372.								
* 17. Is The Applicant Delinquent On Any Federal Debt? VES NO								
Explanation:								
complete and accurate to the best of accept an award. I am aware that a	18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)							
<b>**</b> The list of certifications and assu specific instructions.	irances, or an internet site where you	may obtain this list, is contained in t	he announcement or agency					
	itle of Authorized Certifying Official	18c. Telephone (area co	de, number and extension)					
Jacqueline MInson, Interim Tribal So	cial Services Program Mgr.	<b>18d. Email Address</b> j.minson@wstribes.org						
18b. Signature of Authorized Certif	fying Official	<b>18e. Date Report Subm</b> 09/27/2023	itted (Month, Day, Year)					
Attach supporting doc	cuments as specified in a	agency instructions.						

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Department of Health and Human Services						
Administration for Children and Families Office of Community Services Washington, DC 20201						
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 12/31/2023						
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.						
Section 1 Program Components						
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)						
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of 0	Operation				
	Start Date	End Date				
Heating assistance	10/01/2023	09/30/2024				
Cooling assistance	06/01/2024	09/30/2024				
Crisis assistance	10/01/2023	09/30/2024				
Weatherization assistance	10/01/2023	02/29/2024				
Provide further explanation for the dates of operation, if necessary						
Our main objective to assist elderly and disabled persons with heating costs . If funds remain eligibility, I will request tribal ID cards of everyone in the home and income for persons over 18 live		oling costs. As apart of				
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16						
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: Th must add up to 100%.	e total of all percemages	Percentage (%)				
Heating assistance		60.00%				
Cooling assistance		5.00%				
Crisis assistance		5.00%				
Weatherization assistance		15.00%				
Carryover to the following federal fiscal year		0.00%				
Administrative and planning costs		10.00%				
Services to reduce home energy needs including needs assessment (Assurance 16)		5.00%				
Used to develop and implement leveraging activities TOTAL		0.00%				
		100.0075				
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)						

# Section 1 - Program Components

1.3 T	he funds reserve	ed for winter crisis assistance that	at have not be	en expei	nded	by March 1	5 will be 1	eprogrammed to	:								
		Heating assistance Cooling						oling assistance									
<b>~</b>		Weatherization assistance					Other (specify:) Remain in crisis										
-																	
	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8																
colun	1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below? O Yes O No																
If you	1 answered "Ye	s" to question 1.4, you must com	11-		and a		tions 1.5 a										
Heating Cooling Crisis Weatherization																	
TANFO Yes O NoO Yes O NoO Yes O NoO Yes O NoSSIO Yes O NoO Yes O NoO Yes O NoO Yes O No																	
SSI SNAP	•		O Yes OI			Yes ONO		Yes ONO	-	Yes ONO							
	s-tested Veterans	Ducanoma	O Yes OI			Yes ONO		Yes ONO	_	Yes ONO							
Wiean	s-testeu veteralis	-						Crisis									
Other	(Specify) 1	Program Name	C Yes	eating		O Yes C	0	$O_{\text{Yes}} O_{\text{No}}$		Weatherization							
						II				NO TES NO NO							
		cally enroll households without a	direct annual	applica	tion	Yes L	No										
If Ye	s, explain:																
		re there is no difference in the tr igibility and benefit amounts?	eatment of ca	tegorica	lly el	igible house	holds from	n those not receiv	ing o	ther public assistance							
when		Bisinty and benefit amounts:															
SNA	P Nominal Payn	nents															
_	=	LIHEAP funds toward a nomina	al payment for	SNAP	hous	eholds? 🔿 🛛	Yes 💽 N	0									
-		s'' to question 1.7a, you must pro															
_		inal Assistance: \$0.00		1		,	/										
1.7c l	Frequency of As	sistance															
	Once Per Year																
	Once every five	e years															
	Other - Descri	be:															
1.7d	How do you con	firm that the household receivin	g a nominal n	avment	has a	n energy co	st or need	?									
1.7 4	now do you con		g u nominu p	ayment	inus t	in energy co	st of need	•									
Deter	mination of Eli	gibility - Countable Income															
1.8. I	n determining a	household's income eligibility fo	or LIHEAP, d	o you us	se gro	oss income o	r net inco	me?									
<b>&gt;</b>	Gross Income																
	Net Income																
1.9. S	elect all the app	licable forms of countable incon	ne used to dete	ermine a	a hou	sehold's inc	ome eligib	ility for LIHEAP									
~	Wages																
<b>&gt;</b>	Self - Employn	nent Income															
>	Contract Incor	ne															
	Payments from	n mortgage or Sales Contracts															
<b>&gt;</b>	Unemploymen	t insurance															
	Strike Pay																
>	Social Security	Administration (SSA ) benefits															

		Including MediCare deduction	<b>&gt;</b>	Excluding MediCare deduction						
>	Supplemental Security Income (SSI )									
K	Retirement / pension benefits									
K	General Assistance benefits									
K	Temporary Assistance for Needy Families (TANF) benefits									
N	Supp	lemental Nutrition Assistance	Prog	ram (SNAP) benefits						
	Wom	en, Infants, and Children Sup	plem	ental Nutrition Program (WIC) benefits						
	Loan	s that need to be repaid								
	Cash	gifts								
	Savir	ngs account balance								
	One-	time lump-sum payments, suc	h as r	ebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury	duty compensation								
	Rent	al income								
>	Incor	ne from employment through	Work	cforce Investment Act (WIA)						
	Incor	ne from work study programs	5							
	Alim	ony								
	Child	l support								
	Inter	est, dividends, or royalties								
	Com	missions								
	Lega	l settlements								
	Insu	rance payments made directly	to the	insured						
	Insu	ance payments made specification	ally fo	r the repayment of a bill, debt, or estimate						
>	Veter	rans Administration (VA) ben	efits							
	Earn	ed income of a child under the	e age o	of 18						
	Balaı	nce of retirement, pension, or	annui	ty accounts where funds cannot be withdrawn without a penalty.						
	Incor	ne tax refunds								
	Stipe	nds from senior companion p	rograi	ns, such as VISTA						
	Fund	s received by household for th	ie caro	e of a foster child						
	Ame	ri-Corp Program payments fo	r livin	g allowances, earnings, and in-kind aid						
	Reim	bursements (for mileage, gas,	lodgi	ng, meals, etc.)						

Other

Eligibility, 260	5(b)(2) - Assurance 2						
2.1 Designate t	he income eligibility threshold used for the	heating c	omponent:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
2.2 Do you hav HEATING AS	e additional eligibility requirements for SITANCE?	• Yes	C No				
2.3 Check the	appropriate boxes below and describe the J	policies for	each.				
Do you require	e an Assets test?	O Yes	• No				
Do you have a	dditional/differing eligibility policies for:						
Renters?		• Yes	C No				
Renters 1	Living in subsidized housing?	• Yes	ves O No				
Renters with utilities included in the rent?			Yes ONO				
Do you give pr	iority in eligibility to:						
Elderly?		• Yes	O No				
Disabled	?	• Yes	C <sub>No</sub>				
Young cl	hildren?	• Yes	ONo				
Househo	lds with high energy burdens?	O <sub>Yes</sub>	⊙ No				
Other?		O Yes	• No				
2.4 Describe ho	of Benefits 2605(b)(5) - Assurance 5, 2605 ow you prioritize the provision of heating a The vulnerable populations (elderly;disabled	ssistance t	automatic consideration , persons with disabi				
children	, otherwise, any tribal member living on or n	lear the res	ervation can complete an application.				
_	variables you use to determine your benefi	t levels. (C	heck all that apply):				
Income							
•	nousehold) size						
Mome en	ergy cost or need:						
	iel type						
	limate/region						
In	dividual bill						
D D	welling type						
Е	nergy burden (% of income spent on home	energy)					
EI	nergy need						
0	ther - Describe:						
		Pa	ge 8 of 47				

### Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

### **Section 2 - Heating Assistance**

2.6 Describe estimated benefit levels for the fiscal year for which this plan applies						
Minimum Benefit	\$250	Maximum Benefit	\$750			
.7 Do you provide in-kind (e.g., blankets, s	space heaters) and/or other forms	of benefits? O Yes O No				
f yes, describe.						

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Section 3 - Cooling Assistance						
Eligibility, 2605(	Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate Th	e income eligibility threshold used for th	e Cooling	component:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	i _	State Median Income	60.00%			
3.2 Do you have COOLING ASS	additional eligibility requirements for ISTANCE?	💽 Yes	O No				
3.3 Check the ap	propriate boxes below and describe the p	olicies for	• each.				
Do you require a	an Assets test?	O Yes	● No				
Do you have add	litional/differing eligibility policies for:						
Renters?		O Yes					
Renters Li	ving in subsidized housing?	O Yes					
Renters wi	th utilities included in the rent?	O Yes	€ No				
	rity in eligibility to:	~					
Elderly?		• Yes					
Disabled?		• Yes					
Young chi		• Yes					
	s with high energy burdens?	O Yes					
Other?		O Yes	© No				
Ba			cholds with children is considered , verifying peing copies of all HH members tribal ID cards with				
3.4 Describe how	y you prioritize the provision of cooling a	ssistance t	ovulnerable populations, e.g., benefit amoun	ts, early application periods, etc.			
	ttreach can be done to those individuals who community members they can at the office		lied and received assistance, but through Senior see if they're eligible.	Program and word of mouth from			
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605(	c)(1)(B)					
3.5 Check the va	riables you use to determine your benefit	levels. (C	heck all that apply):				
Mincome							
Family (ho	usehold) size						
Home ener	gy cost or need:						
🗹 Fuel	l type						
Clin	nate/region						
	vidual bill						
	elling type						
		onore-)					
	rgy burden (% of income spent on home	energy)					
Energy need							

# Section 3 - COOLING ASSISTANCE

Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for the fiscal year for which this plan applies							
Minimum Benefit\$250Maximum Benefit\$750							
3.7 Do you provide in-kind (e.g., fans, air	conditioners) and/or other form	ns of benefits? 💽 Yes 💭 No					
If yes, describe.							
We offer cooling fans to the elderly and disabled populations and households with young children.							
· · ·	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES AUgust 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Section 4: CRISIS ASSISTANCE						
Eligibility - 2604	4(c), 2605(c)(1)(A)						
4.1 Designate the	4.1 Designate the income eligibility threshold used for the crisis component						
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	State Median Income	60.00%				
4.2 Provide your	r LIHEAP program's definition for determining a cri	sis.					
household	eeding energy assistance due to a sudden or unexpected of d. Circumstances can be stressful when a household has a e and they must has made 1 payment of their own that eq	a disruption in the daily routine. However it mu					
4.3 What constit	tutes a <u>life-threatening crisis?</u>						
weather c	person with a life threatening medical condition that lead conditions that could be considered life threatening to how or severe cold weather.						
Crisis Requirem	nent, 2604(c) many hours do you provide an intervention that will :	resolve the energy crisis for eligible househol	ds? 8Hours				
4.5 Within how situations? 18H	many hours do you provide an intervention that will a lours	resolve the energy crisis for eligible househol	ds in life-threatening				
Crisis Eligibility							
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	• Yes O No					
	ppropriate boxes below and describe the policies for e	10					
Do you require a	an Assets test?	O Yes 💿 No					
Do you give prio	ority in eligibility to:						
Elderly?		• Yes O No					
Disabled?		• Yes O No					
Young Ch	ildren?	⊙ Yes ONo					
Household	ds with high energy burdens?	O Yes 💿 No					
Other?		C Yes © No					
In Order to rece	eive crisis assistance:	<del></del>					
Must the h empty tank?	household have received a shut-off notice or have a ne						
Must the h	household have been shut off or have an empty tank?	O Yes 💿 No					
Must the h	household have exhausted their regular heating benef	it? 💽 Yes 🔘 No					
Must rente received an evic	ers with heating costs included in their rent have tion notice?	C Yes O No					
Must heat	ing/cooling be medically necessary?	O Yes 💿 No					
equipment?	household have non-working heating or cooling	O Yes O No					
Other?		O Yes O No					
Do you have additional/differing eligibility policies for:							

# Section 4 - CRISIS ASSISTANCE

Renters?				O Yes 💿 No		
Renters living in subsidized h			C Yes 💿 No			
Renters with utilities include		Í	O Yes 💿 No			
Explanations of policies for each "yes" checked above:						
Priority given to elder have (not) utilized any other r				s with children - who has exhausted their heating benefit - verifying they time.		
Determination of Benefits						
.8 How do you handle crisis situations?						
	Separate comp	onent				
K	Fast Track					
	Other - Descri	be:				
4.9 If you have a separate compone	ent, how do you	determine o	risis assista	nce benefits?		
	Amount to res	olve the cris	is.			
	Other - Descri	We authorize	e up to \$ 750	00 towards crisis situations and assist with setting up a workable plan with		
Crisis Requirements, 2604(c) 4.10 Do you accept applications for O Yes O No Explain.	energy crisis a	ssistance at	sites that are	e geographically accessible to all households in the area to be served?		
We have one office ar location (home) ,or handle the 4.11 Do you provide individuals wh	e situation via co	moputer, tel	ephone or oth	a crisis situation. If that was the case, we could travel to the client's er means available		
Submit applications for crisis be	nefits without le	eaving their	homes?			
• Yes O No If No, explain.						
Travel to the sites at which appli	cations for crisi	is assistance	are accepte	1?		
• Yes O No If No, explain. If you answered "No" to both optic disabled?	ons in question 4	4.11, please	explain alte	native means of intake to those who are homebound or physically		
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum benefit	for each type o	f crisis assis	tance offere	ł.		
Winter Crisis \$0.00 ma	ximum benefit					
Summer Crisis \$0.00 ma	ximum benefit					
	naximum benef					
4.13 Do you provide in-kind (e.g. b)	lankets, space h	eaters, fans	) and/or oth	er forms of benefits?		
C Yes O No If yes, Describe						
4.14 Do you provide for equipment	rangin an warla	comont noi-	a orisis for-	le?		
• Yes O <sub>No</sub>		cement usil		o.		
If you answered "Yes" to question	4.14. von must	complete av	estion 4 15			
				lad		
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.           Winter         Summer         Year-round Crisis						
Heating system repair	Crisis     Crisis       Heating system repair     Image: Crisis					
Heating system replacement						
Cooling quater resolution						
Cooling system repair						

Cooling system replacement						
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
<b>Other (Specify):</b> LIHEAP will assist elderly/disabled/ & house hold with children with crisis needs.			>			
4.16 Do any of the utility vendors you work with en	4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?					
• Yes C No						
If you responded "Yes" to question 4.16, you must respond to question 4.17. 4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
When the power company employee is at a residence to disconnect service, the renter/owner may contact the LIHEAP agency and request assistance, and allow 24 hours to take care of the bill in question which is normally accepting a pledge from LIHEAP representative over the phone.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024					
	LOW INCOME		Y ASSISTANCE PROGRAM( DEL PLAN	LIHEAP)		
		-	- MANDATORY			
	Section	on 5: WEATHE	RIZATION ASSISTANCE			
Eligibility, 2605(c	c)(1)(A), 2605(b)(2) - Assu	irance 2				
5.1 Designate the	e income eligibility thresho	old used for the Weatheri	ization component			
Add	Househ	old Size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		State Median Income	60.00%		
<b>5.2 Do you enter</b> No	into an interagency agree	ement to have another gov	vernment agency administer a WEATHERIZ	ZATION component? O Yes 💿		
5.3 If yes, name t	he agency.					
5.4 Is there a sepa	arate monitoring protoco	l for weatherization? 💽	Yes ONo			
WEATHERIZAT	TION - Types of Rules					
5.5 Under what r	rules do you administer L	IHEAP weatherization? (	(Check only one.)			
Entirely un	nder LIHEAP (not DOE)	rules				
Entirely un	nder DOE WAP (not LIH	EAP) rules				
			ule(s) where LIHEAP and WAP rules differ (	Check all that apply);		
		- 10110		oneen un unit upp-5/-		
	Income Threshold					
eligible units or v	will become eligible within	n 180 days	e is permitted if at least 66% of units (50% in			
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).						
Othe	r - Describe:					
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)						
Income Threshold						
Weat	therization not subject to	DOE WAP maximum sta	ntewide average cost per dwelling unit.			
Weat	therization measures are r	not subject to DOE Savin	gs to Investment Ration (SIR ) standards.			
Othe	r - Describe:	-	5			
Eligibility, 2605(b)(5) - Assurance 5						
8.7 (		O Yes 💿 No				
• •	5.6 Do you require an assets test?          \[C] Yes \[O] No          5.7 Do you have additional/differing eligibility policies for :					
Renters						
Renters livi	Renters living in subsidized     Image: Constraint of the second se					
housing?						
	priority in eligibility to:					
Elderly?		• Yes O No				
Disabled?		• Yes O No				
Young Children? O Yes O No						
House hold burdens?	House holds with high energy Durdens?					
Other?	Other?					

# Section 5 - WEATHERIZATION ASSISTANCE

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.					
Eligibility is given to elderly, persons with disabilities, and households with children. We will request SSA or other govenment benefits including earned and will ask if electricity is included in one's monthly rent. If it is, applicant will be ineligible for assistance. LIHEAP will work with landlords (HUD) to assure it provides acceptable resolution in energy related house repairs. LIHEAP may assist with low cost weatherization products like insulation sealants, window coverings, weather strips for doors and windows as a continued measure, if needed.					
Benefit Levels					
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure	re per household? 🔿 Yes 💿 No				
5.10 If yes, what is the maximum? \$0					
Types of Assistance, 2605(c)(1), (B) & (D)					
5.11 What LIHEAP weatherization measures do you provide ? (Check a	ull categories that apply.)				
Weatherization needs assessments/audits Energy related roof repair					
Caulking and insulation	Major appliance repairs				
Storm windows	Major appliance replacement				
Furnace/heating system modifications/repairs	Windows/sliding glass doors				
Furnace replacement	Furnace replacement Doors				
Cooling system modifications/repairs	Cooling system modifications/repairs Water Heater				
Water conservation measures Cooling system replacement					
Compact florescent light bulbs Other - Describe: weather stripping ; window film					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/0 OMB Clearance No.: 0970-007 Expiration Date: 12/31/202				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 6: Outreach, 2605(b)(3) -	Assurance 3, 2605(c)(3)(A)				
6.1 Select all outreach activities that you conduct that are designed to assure t available:	6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:				
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.					
<b>Publish articles in local newspapers or broadcast media announcements.</b>					
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.					
Mass mailing(s) to prior-year LIHEAP recipients.					
Inform low income applicants of the availability of all types of LIHEAP income programs.	assistance at application intake for other low-				
Execute interagency agreements with other low-income program offices	to perform outreach to target groups.				
Other (specify):					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

	DEPARTMENT OF HEALTH AND HUMAN SERVICES INISTRATION FOR CHILDREN AND FAMILIES DISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024					
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 7: Coordination, 2605(b)(4) - Assurance 4					
	cribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, AP, etc.).					
	Joint application for multiple programs					
	Intake referrals to/from other programs					
	One - stop intake centers					
<b>&gt;</b>	Other - Describe:					
Continue to work with the Energy Assistance Coordinator for Oregon Housing & Community Services, State DHS to obtain and share information regarding LIHEAP applicants and processing applications timely; we also collaborate and partner with the local action agency, NeighborImpact to coordinate benefits for households.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Page 18 of 47

August 1987, revised 05/92.02/95.03/96.12/98.11/01

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOM	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)							
8.1 How would you categorize the primary response	ibility of your State ag	ency?					
Administration Agency							
Commerce Agency							
Community Services Agency							
Energy/Environment Agency							
Housing Agency							
Welfare Agency							
Other - Describe: Tribal office							
Alternate Outreach and Intake, 2605(b)(15) - Assu If you selected ''Welfare Agency'' in question 8.1, y		stions 8.2, 8.3, and 8.4, a	as applicable.				
8.2 How do you provide alternate outreach and int	ake for HEATING AS	SISTANCE?					
8.3 How do you provide alternate outreach and int	ake for COOLING AS	SISTANCE?					
8.4 How do you provide alternate outreach and int	ake for CRISIS ASSIS	TANCE?					
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization			
<ul><li>8.5a Who determines client eligibility?</li><li>8.5b Who processes benefit payments to gas and</li></ul>	Tribal Government Tribal Government	Tribal Government Tribal Government	Tribal Government Tribal Government	Tribal Government			
electric vendors?	Thom Government		Thom Government				
8.5c who processes benefit payments to bulk fuel Tribal Government Tribal Government Tribal Government Vendors?							
8.5d Who performs installation of weatherization measures? Non-Applicable							
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.							
8.6 What is your process for selecting local administering agencies?							

	Warm Springs-LIHEAP colaberates with Neighborhood Impact to assist with all energy assistance.					
8.7 Ho	w many local administering agencies do you use? 1					
<b>8.8 Ha</b> O Ye O No	we you changed any local administering agencies in the last year?					
8.9 If s	so, why?					
	Agency was in noncompliance with grantee requirements for LIHEAP -					
	Agency is under criminal investigation					
	Added agency					
	Agency closed					
	Other - describe					
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024				
LOW INCOME HOME ENERGY ASSIS	TANCE PROGRAM(LIHEAP)				
MODEL PL	. ,				
SF - 424 - MAND					
Section 9: Energy Suppliers, 26	605(b)(7) - Assurance 7				
9.1 Do you make payments directly to home energy suppliers?					
Heating O Yes O No					
Cooling O Yes O No					
Crisis O Yes O No					
Are there exceptions? O Yes O No					
If yes, Describe.					
9.2 How do you notify the client of the amount of assistance paid?					
Eligibility is normally determined within a couple of days of receivin	a the application and required varifications. All concurrences				
notified by an eligibility letter that is mailed.	g the application and required vertifications. All consumers are				
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?					
Contact with the local power companies on individual accounts - and staffing with representative of indivdual pledges and finding out what consumer(s) have or agreed to pay and dates of when consumer(s) has paid (or not) on their account(s).					
9.4 How do you assure that no household receiving assistance under this title wi assistance?	ill be treated adversely because of their receipt of LIHEAP				
Treating each consumer with respect and due diligence to review and applications with consumer present, as well as contacting the power company right to speak with LIHEAP representative 's manager for resolution.					
9.5. Do you make payments contingent on unregulated vendors taking appropri- households? • Yes O No	iate measures to alleviate the energy burdens of eligible				
If so, describe the measures unregulated vendors may take.					
Applicable to wood vendors only. We utilize a form that is signed by delivery. All vendors are paid after each delivery.	the consumer and the wood vendor assuring satisfaction with the				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Maintain a excel spreadsheet at the office to track consumer, amount of t payment was sent to vendor. A cuff account also tracks all expenditures and reco discrepancies are investigated and resolved as quickly as possible.					
Audit Process					

10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? 💽 Yes 🖸 No

10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.

No	Findings	~	
INO.	Findings		L

Finding	Туре	Brief Summary	Resolved?	Action Taken				
1								
10.4. Audits of	10.4. Audits of Local Administering Agencies							
What types of Select all that		nents do you have in place for local a	dministering agencies/district offices	?				
🗹 Loca	l agencies/district offi	ces are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133				
🗹 Loca	l agencies/district offi	ces are required to have an annual a	udit (other than A-133)					
🗹 Loca	l agencies/district offi	ces' A-133 or other independent audi	its are reviewed by Grantee as part of	f compliance process.				
🗹 Grai	ntee conducts fiscal an	d program monitoring of local agenc	ies/district offices					
Compliance M	Ionitoring							
10.5. Describe that apply	the Grantee's strategi	ies for monitoring compliance with th	ne Grantee's and Federal LIHEAP po	blicies and procedures: Select all				
Grantee emple	oyees:							
🗹 Inter	nal program review							
🗹 Depa	artmental oversight							
Seco	ndary review of invoid	ces and payments						
Othe	er program review me	chanisms are in place. Describe:						
Local Adminis	Local Administering Agencies/District Offices:							
🗹 On -	On - site evaluation							
🗹 Ann	Annual program review							
Mon 🗹	Monitoring through central database							
🗹 Desk	Desk reviews							
Clier	Client File Testing/Sampling							

# Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

Other program review mechanisms are in place. Describe:

Tribal finance department grant management compliance personnel review and approve all rquest for disbursement of grant fund in compliance with grant requirement.

#### 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

Monitoring in compliance is done case by case basis. All applications are received and reviewed by the Social Services Coordinator and Grants & Budgets analyst.

#### 10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

Our local LIHEAP program works closely with the federal grant officer and will call on them for review or clarification of issues and concerns.

**Desk Reviews:** 

All desk reviews are conducted on a weekly basis and again at the end of the month.

10.8. How often is each local agency monitored?

Annually.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? None

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? None

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	ised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024				
LOW INCOME HOME ENERGY ASSISTANCE PROGE MODEL PLAN SF - 424 - MANDATORY	RAM(LIHEAP)				
Section 11: Timely and Meaningful Public Participation, 26	05(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
I have been asking clients at the end of the intake (interview) if their services were good or not ? Almost every client was satisified - I did have a couple of clients that were dissatisfied and complained to the general manager - but the issue at hand was handled promptly. I also do Outreach and introduce my self and promote the program at such activities : Back to School BBQ, Annual Health Fair and other community events as Penny Carnival and Halloween.					
11.2 What changes did you make to your LIHEAP plan as a result of this participation?					
We added equipment repair or replacement using crisis funds for our program.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of	your LIHEAP funds?				
Date	Event Description				
1					
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s).					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the publi	ic hearing(s)?				
None.					
If any of the above questions require further explanation or clarificatio the fields provided, attach a document with said explanation here.	on that could not be made in				

Section 12 - Fair Hearings,20	005(0)(13) - Assurance 15
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024
LOW INCOME HOME ENERGY ASS MODEL F SF - 424 - MAI	PLAN
Section 12: Fair Hearings, 26	605(b)(13) - Assurance 13
2.1 How many fair hearings did the grantee have in the prior Federal fisca	l year? 0
2.2 How many of those fair hearings resulted in the initial decision being re-	eversed? 0
2.3 Describe any policy and/or procedural changes made in the last Federa	Il fiscal year as a result of fair hearings?
None.	
2.4 Describe your fair hearing procedures for households whose applicatio	ons are denied.
If an application is denied and or is not processed timely, an appl The applicant has the option to write a written statement and turn it into t still not satisfied, they have the right to discuss the matter with the Healt action. Most clients will request a in person meeting with the GM within complaint that was resolved the same day.	th & Human Services General Manager within 10 days of the alleged
2.5 When and how are applicants informed of these rights?	
Consumer rights are printed on the LIHEAP application as well o	on the eligibility letters they receive in the mail.
2.6 Describe your fair hearing procedures for households whose applicatio	ons are not acted on in a timely manner.
	ocessed timely, applicants will come into the office if a notice is OTICE - I will call our finance department to find out if the requistion any applications is same day as request.
2.7 When and how are applicants informed of these rights?	
Consumer rights are printed on the LIHEAP application as well o	on the eligibility letters they receive in the mail.
f any of the above questions require further explan he fields provided, attach a document with said exp	

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY
Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
If a consumer has an issue/concern they need assistance with referrals are made to assist as well as counseling. LIHEAP also partners with other departments and provide low cost weatherization tools to lower energy costs. Education of minor weatherization supplies enable household home energy needs.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
Budget at 5% for these activities to ensure we don't expend more than approved. Reconcile expenditures with a monthly budget report received from finance.
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
Assist consumer to maintain bills.
13.4 Describe the level of direct benefitsprovided to those households in the previous Federal fiscal year.
NA

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

		TH AND HUMAN SERVIC DREN AND FAMILIES	ES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024			
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 14:Leveraging Incentive Program, 2607(A)						
14.1 Do you plan to submit an application for the leveraging incentive program?							
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.							
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:							
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will	the resource be integrated and coordinated with LIHEAP?			
1							
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2024 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: 1 Formal training on grantee policies and procedures How often? Annually **Bi-annually** ~ As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** ~ Formal training conference How often? Annually **Bi-annually** ~ As needed Other - Describe: **On-site training** How often? Annually **Bi-annually** As needed Other - Describe: ~ Employees are provided with policy manual Other - Describe c. Vendors Formal training conference How often? Annually **Bi-annually** As needed Other - Describe: ~ Policies communicated through vendor agreements Policies are outlined in a vendor manual

### **Section 15 - Training**

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						: 0970-0075			
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
			Section 17: ]	Program	In	tegrity, 260	<b>)5(b)(10)</b>			
17.1	Fraud Reporting Mechanisms	5								
a. D	escribe all mechanisms availal	ole to	) the public for rep	orting cases of	f susp	ected waste, frau	ıd, and abuse. S	elect	all that apply.	
	Online Fraud Reportin	g								
	Dedicated Fraud Report	rting	; Hotline							
	Report directly to local	age	ncy/district office o	r Grantee offi	ce					
	Report to State Inspect	or G	eneral or Attorney	General						
	Forms and procedures	in pl	lace for local agenc	ies/district off	ices a	and vendors to re	port fraud, was	te, a	nd abuse	
	Other - Describe:									
b. D	escribe strategies in place for a	adve	rtising the above-re	eferenced reso	urce	s. Select all that a	pply			
	Printed outreach mater	rials								
	Addressed on LIHEAP	' app	lication							
	Website									
	Other - Describe:									
17.2	. Identification Documentation	n Red	nuirements							
	ndicate which of the following t nbers.	form	s of identification a	re required o	r req	uested to be colle	cted from LIHH	EAP	applicants or the	ir household
Type of Identification Collected		_	Collected from Whom?							
			Applicant O	nly	All Adults in Household		All Household Members			
Soc	al Security Card is		Required			Required			Required	
pho	tocopied and retained									
		~	Requested		~	Requested		~	Requested	
Social Security Number (Without actual Card)			Required			Required			Required	
			Requested			Requested			Requested	
Gov	ernment-issued identification	<	Required		Required		~	Required		
card (i.e.: driver's license, state ID,										
(i.e.			Requested		Requested		Requested			
			Requested			riequesteu			-	
	: driver's license, state ID,		Requested			niquisitu			·	
	: driver's license, state ID,		Requested Applicant Only Required	Applicant On Requested		All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested

b. Describe any exceptions to the above policies.
17.3 Identification Verification
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply
Verify SSNs with Social Security Administration
Match SSNs with death records from Social Security Administration or state agency
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)
Match with state Department of Labor system
Match with state and/or federal corrections system
Match with state child support system
Verification using private software (e.g., The Work Number)
In-person certification by staff (for tribal grantees only)
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)
Other - Describe:
17.4. Citizenship/Legal Residency Verification
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.
Clients sign an attestation of citizenship or legal residency
Client's submission of Social Security cards is accepted as proof of legal residency
Noncitizens must provide documentation of immigration status
Citizens must provide a copy of their birth certificate, naturalization papers, or passport
Noncitizens are verified through the SAVE system
Tribal members are verified through Tribal enrollment records/Tribal ID card
Other - Describe:
17.5. Income Verification
What methods does your agency utilize to verify household income? Select all that apply.
Require documentation of income for all adult household members
Pay stubs
Social Security award letters
Bank statements
Tax statements
Zero-income statements
Unemployment Insurance letters
Other - Describe:
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Utilize state directory of new hires         Other - Describe:
Other - Describe:
Other - Describe: 17.6. Protection of Privacy and Confidentiality

Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants nust submit current utility bill
Image: Subject of the state
Account ownership
Consumption           Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor

Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
V Other - Describe:
Until repayment and completion of judgment order is prosecuted.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

## **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

# Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

1144 Warm Springs Street  * Address Line 1						
PO Box C Address Line 2						
Address Line 3						
Warm Springs <u>* City</u>	OR <u>* State</u>	97761 <u>* Zip Code</u>				
Check if there are workplaces on file that are not identified here. Alternate II. (Grantees Who Are Individuals)						
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;						
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.						
[55 FR 21690, 21702, May 25, 1990]						
By checking this box, the prospective primary participant is providing the certification set out above.						

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

# (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

### **Plan Attachments**

### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).