#### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance

Grantee Name: Nooksack Indian Tribe

**Report Name:** DETAILED MODEL PLAN (LIHEAP) Revision # 1

**Report Period:** 10/01/2023 to 09/30/2024

**Report Status:** Submission Accepted by CO (Revision #1)

#### **Report Sections**

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- 4. Section 3 COOLING ASSISTANCE
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- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
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- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
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#### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

|  |                                |                 |                        |   | Plan/Fi<br>Explan<br>2. Date<br>3. Appl<br>4a. Fed<br>4b. Fed | Received:<br>licant Identific<br>leral Entity Id<br>leral Award Id | er:<br>entifier:<br>lentifier: | * 1.d. Version:  © Initial  C Resubmission  C Revision  Update  State Use Only:  5. Date Received By State:  6. State Application Identifier: |
|--|--------------------------------|-----------------|------------------------|---|---|--|--------------------------------|---|
| * <b>b. Employer</b><br>1487296  | :/Taxpay                       | er Identificati | ion Number (EIN/TIN    | ): 91-  | * c. Or   | ganizational D   | OUNS: 03951                    | 5234  |
| * d. Address:  |                                |                 |                        |   |   |  |                                |   |
| * Street 1:  |                                | P.O. BOX 15     | 7                      |   | Stre  | et 2:  |                                |   |
| * City:  |                                | DEMING          |                        |   | Cou   | nty:   |                                |   |
| * State:   |                                | WA              |                        |   | Pro   | vince:   |                                |   |
| * Country:   | : 1                            | United States   |                        |   | * Zi<br>Code:   | p / Postal   | 98244 -                        |   |
| e. Organizational Unit:  |                                |                 |                        |   |   |  |                                |   |
| Department Name:   |                                |                 |                        | Divisio   | n Name:   |  |                                |   |
| f. Name and contact information of person to be contacted on matters involving this application: |                                |                 |                        |   |   |  |                                |   |
| Prefix:  | * First I<br>Heidi             |                 |                        | Middle Name                                       | Davis   |  |                                |   |
| Suffix:  | Title:<br>Directo              | or of Social Se | rvices                 | Organization                                      | nal Affiliation:  |  |                                |   |
| * Telephone<br>Number:<br>3605925176   | Fax Nui                        | mber            |                        | * Email:<br>hdavis@nooksack-nsn.gov               |   |  |                                |   |
| * <b>8a. TYPE O</b><br>I: Indian/Nativ   |                                |                 | ernment (Federally Rec | ognized)  |   |  |                                |   |
| b. Addition  | al Descri                      | ption:          |                        |   |   |  |                                |   |
| * 9. Name of Federal Agency:   |                                |                 |                        |   |   |  |                                |   |
|  |                                |                 |                        | Catalog of Federal Domestic<br>Assistance Number: |   | CFDA Title:  |                                |   |
| 10. CFDA Num   | bers and                       | Titles          | 93.568                 |   |   | Low-Income   | Home Energy A                  | Assistance Program  |
| 11. Descriptiv   | e Title of                     | f Applicant's l | Project                |   |   |  |                                |   |
| 12. Areas Affe   | 12. Areas Affected by Funding: |                 |                        |   |   |  |                                |   |
| 13. CONGRESSIONAL DISTRICTS OF:  |                                |                 |                        |   |   |  |                                |   |
| * a. Applicant   | * a. Applicant                 |                 |                        |   | b. Prog   | ram/Project:   |                                |   |
| Attach an add  | litional li                    | st of Program   | /Project Congressiona  | al Districts if n                                 | eeded.  |  |                                |   |
| 14. FUNDING  | F PERIO                        | D:              | -                      |   | 15. ESTIMATED FUNDING:  |  |                                |   |

| a. Start Date:<br>10/01/2023                                      | <b>b. End Date:</b> 09/30/2024  | * a. Federal (\$):<br>\$0   | <b>b. Match (\$):</b> \$0 |  |  |  |
|---|---|---|---------------------------|--|--|--|
| * 16. IS SUBMISSION S   | UBJECT TO REVIEW BY STATE UNDER 1   | EXECUTIVE ORDER 12372 PROCESS?  |                           |  |  |  |
| a. This submission wa   | s made available to the State under the Execu   | itive Order 12372   |                           |  |  |  |
| Process for Review  | v on :  |   |                           |  |  |  |
| b. Program is subject   | to E.O. 12372 but has not been selected by Sta  | ate for review.   |                           |  |  |  |
| c. Program is not cove  | ered by E.O. 12372.   |   |                           |  |  |  |
| * 17. Is The Applicant Delinquent On Any Federal Debt?  O YES  NO |   |   |                           |  |  |  |
| Explanation:  |   |   |                           |  |  |  |
| complete and accurate to  | the best of my knowledge. I also provide the ware that any false, fictitious, or fraudulent sta | I in the list of certifications** and (2) that the statements required assurances** and agree to comply with any reatements or claims may subject me to criminal, civil, or | sulting terms if I        |  |  |  |
| ** The list of certification specific instructions.               | ns and assurances, or an internet site where yo   | ou may obtain this list, is contained in the announcemen  | nt or agency              |  |  |  |
|   | ame and Title of Authorized Certifying Officia  | al 18c. Telephone (area code, number and  | extension)                |  |  |  |
| Heidi Davis, TANF Mana  | ger   | 18d. Email Address<br>hdavis@nooksack-nsn.gov   |                           |  |  |  |
| 18b. Signature of Author  | ized Certifying Official  | 18e. Date Report Submitted (Month, Da<br>09/15/2023   | y, Year)                  |  |  |  |

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2024

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### **Section 1 Program Components** Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2023 09/30/2024 Cooling assistance 10/01/2023 09/30/2024 Crisis assistance Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100% Heating assistance 70.00% 0.00% Cooling assistance Crisis assistance 30.00% 0.00% Weatherization assistance 0.00% Carryover to the following federal fiscal year 0.00% Administrative and planning costs Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% 0.00% Used to develop and implement leveraging activities TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

| <b>V</b>                                  |                                   | Heating assista                               | Heating assistance |                      |  | Cooling assistance |                 |                             |  |  |
|---|-----------------------------------|---|--------------------|----------------------|--|--------------------|-----------------|-----------------------------|--|--|
|   |                                   | Weatherization assistance                     |                    |                      | Other (specify:)   |                    |                 |                             |  |  |
|   | "                                 |   |                    |                      |  |                    | <u> </u>        |                             |  |  |
|   |                                   |   | •                  |                      | 0(8A) - Assurance 8  |                    |                 |                             |  |  |
| 1.4 Do                                    | you consider ho<br>n below? O Yes | ouseholds categoric<br>No                     | cally eligible if  | one household mer    | nber receives one of   | the follow         | ving categories | of benefits in the left     |  |  |
| If you a                                  | answered "Yes"                    | ' to question 1.4, ye                         | ou must comp       | lete the table below | and answer question  | ns 1.5 and         | 1.6.            |                             |  |  |
|   |                                   |   |                    | Heating              | Cooling  |                    | Crisis          | Weatherization              |  |  |
| TANF                                      |                                   |   |                    | O Yes O No           | O Yes O No   | Oy                 | es 🖸 No         | O Yes O No                  |  |  |
| SSI                                       |                                   |   |                    | C Yes C No           | C Yes C No   | Oy                 | es 🖸 No         | C Yes C No                  |  |  |
| SNAP                                      |                                   |   |                    | O Yes O No           | C Yes C No   | Oy                 | es 🖸 No         | C Yes C No                  |  |  |
| Means-t                                   | tested Veterans P                 | rograms                                       |                    | C Yes C No           | C Yes C No   | Oy                 | es 🖸 No         | C Yes C No                  |  |  |
|   |                                   | Program                                       | Name               | Heating              | Cooling  |                    | Crisis          | Weatherization              |  |  |
| Other(S                                   | Specify) 1                        |   |                    | C Yes C No           | O Yes ON   | o                  | O Yes O No      | O Yes O No                  |  |  |
| 1.5 Do                                    | you automatica                    | ally enroll househol                          | ds without a d     | lirect annual applic | ation? O Yes 💿 N   | 0                  |                 |                             |  |  |
|   | explain:                          |   |                    |                      |  |                    |                 |                             |  |  |
|   |                                   |   |                    |                      |  |                    |                 |                             |  |  |
|   |                                   | e there is no differe<br>sibility and benefit |                    | atment of categoric  | ally eligible househol   | ds from t          | hose not receiv | ing other public assistance |  |  |
| W11011 G                                  | ·····g ····g                      | and belief                                    |                    |                      |  |                    |                 |                             |  |  |
| CNAD                                      | M!1 D                             | 4   |                    |                      |  |                    |                 |                             |  |  |
|   | Nominal Payme                     |   |                    |                      |  | 0                  |                 |                             |  |  |
|   |                                   |   |                    |                      | households? O Yes  |                    |                 |                             |  |  |
|   |                                   | nal Assistance: \$0.                          |                    | ide a response to qu | uestions 1.76, 1.7c, ai  | 1a 1./a.           |                 |                             |  |  |
|   | equency of Assi                   |   | 00                 |                      |  |                    |                 |                             |  |  |
|   | Once Per Year                     |   |                    |                      |  |                    |                 |                             |  |  |
|   |                                   |   |                    |                      |  |                    |                 |                             |  |  |
|   | Once every five                   | years   |                    |                      |  |                    |                 |                             |  |  |
|   |                                   |   |                    |                      |  |                    |                 |                             |  |  |
|   | Other - Describe                  | e:  |                    |                      |  |                    |                 |                             |  |  |
| 1.7d H                                    | ow do vou confi                   | irm that the housel                           | nold receiving     | a nominal payment    | has an energy cost of  | or need?           |                 |                             |  |  |
|   |                                   |   |                    |                      | - Control of the cont |                    |                 |                             |  |  |
| Determ                                    | nination of Flig                  | ibility - Countable                           | Income             |                      |  |                    |                 |                             |  |  |
| Detern                                    | innation of Engi                  | iomity - Countable                            | income             |                      |  |                    |                 |                             |  |  |
| 1.8. In                                   | determining a l                   | nousehold's income                            | eligibility for    | LIHEAP, do you u     | se gross income or n   | et income          | ?               |                             |  |  |
| <b>V</b>                                  | Gross Income                      |   |                    |                      |  |                    |                 |                             |  |  |
|   | V-4 T                             |   |                    |                      |  |                    |                 |                             |  |  |
| l l                                       | Net Income                        |   |                    |                      |  |                    |                 |                             |  |  |
| 1.9. Sel                                  | lect all the appli                | icable forms of cou                           | ntable income      | used to determine    | a household's incom  | e eligibili        | ty for LIHEAP   |                             |  |  |
|   | Wages                             |   |                    |                      |  | <del></del>        |                 |                             |  |  |
|   |                                   |   |                    |                      |  |                    |                 |                             |  |  |
| S   | Self - Employme                   | ent Income                                    |                    |                      |  |                    |                 |                             |  |  |
|   |                                   |   |                    |                      |  |                    |                 |                             |  |  |
| Contract Income                           |                                   |   |                    |                      |  |                    |                 |                             |  |  |
| Payments from mortgage or Sales Contracts |                                   |   |                    |                      |  |                    |                 |                             |  |  |
| <b>✓</b> t                                | Unemployment                      | insurance                                     |                    |                      |  |                    |                 |                             |  |  |
|   | Strike Pay                        |   |                    |                      |  |                    |                 |                             |  |  |
|   | •                                 |   |                    |                      |  |                    |                 |                             |  |  |
| S   | Social Security A                 | Administration (SS                            | (A) benefits       |                      |  |                    |                 |                             |  |  |
|   | Including                         | MediCare                                      | Exclud             | ing MediCare dedu    | ction  |                    |                 |                             |  |  |

| _        |  |
|----------|--|
|          | deduction  |
| <b>V</b> | Supplemental Security Income (SSI )  |
| <b>~</b> | Retirement / pension benefits  |
| <b>~</b> | General Assistance benefits  |
| <b>~</b> | Temporary Assistance for Needy Families (TANF) benefits  |
|          | Supplemental Nutrition Assistance Program (SNAP) benefits  |
|          | Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits                             |
|          | Loans that need to be repaid   |
|          | Cash gifts   |
|          | Savings account balance  |
|          | One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.    |
|          | Jury duty compensation   |
| <b>~</b> | Rental income  |
| <b>~</b> | Income from employment through Workforce Investment Act (WIA)  |
|          | Income from work study programs  |
| <b>~</b> | Alimony  |
| <b>~</b> | Child support  |
|          | Interest, dividends, or royalties  |
| <b>V</b> | Commissions  |
|          | Legal settlements  |
|          | Insurance payments made directly to the insured  |
|          | Insurance payments made specifically for the repayment of a bill, debt, or estimate                    |
| <b>~</b> | Veterans Administration (VA) benefits  |
|          | Earned income of a child under the age of 18   |
|          | Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty. |
|          | Income tax refunds   |
|          | Stipends from senior companion programs, such as VISTA   |
|          | Funds received by household for the care of a foster child   |
|          | Ameri-Corp Program payments for living allowances, earnings, and in-kind aid                           |
|          | Reimbursements (for mileage, gas, lodging, meals, etc.)  |

|          | Other   |
|----------|---|
| $\vdash$ | <u></u>   |
| If.      | any of the above questions require further explanation or clarification that could not be made in |

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

| Section 2 - Heating Assistance                          |  |             |  |    |         |  |
|---|--|-------------|--|----|---------|--|
| Eligibility, 2605(                                      | b)(2) - Assurance 2  |             |  |    |         |  |
| 2.1 Designate the                                       | income eligibility threshold used for the                  | heating co  | mponent:   |    |         |  |
| Add   | Household size Eligibility Guideline Eligibility Threshold |             |  |    |         |  |
| 1 All Household Sizes HHS Poverty Guidelines 150.009    |  |             |  |    |         |  |
| 2.2 Do you have a<br>HEATING ASSI                       | additional eligibility requirements for TANCE?             | C Yes       | <b>⊙</b> No  |    |         |  |
| 2.3 Check the ap  | propriate boxes below and describe the p                   |             |  |    |         |  |
| Do you require a  | n Assets test?   | C Yes       | € No   |    |         |  |
| Do you have add   | itional/differing eligibility policies for:                |             |  |    |         |  |
| Renters?  |  | C Yes       | € No   |    |         |  |
| Renters Li  | ving in subsidized housing?                                | C Yes       | € No   |    |         |  |
| Renters wi  | th utilities included in the rent?                         | Oyes        | ⊙ No   |    |         |  |
| Do you give prio  | rity in eligibility to:                                    | •           |  |    |         |  |
| Elderly?  |  | O Yes       | € No   |    |         |  |
| Disabled?   |  | C Yes       | ∙ No   |    |         |  |
| Young chil  | dren?  | C Yes       | € No   |    |         |  |
| Household   | Households with high energy burdens?                       |             |  |    |         |  |
| Other?  |  | C Yes       | <b>ⓒ</b> No  |    |         |  |
| Explanations of p                                       | policies for each "yes" checked above:                     | •           |  |    |         |  |
|   |  |             |  |    |         |  |
|   | f Benefits 2605(b)(5) - Assurance 5, 2605(                 |             |  |    |         |  |
|   |  |             | ovulnerable populations, e.g., benefit amounts       |    | s, etc. |  |
| Ea  | rly applications may be accepeted for assist               | ance and pi | rocessed if a client meets the vulnerable population | on |         |  |
| 2.5 Check the va  | riables you use to determine your benefit                  | levels. (Cl | neck all that apply):                                |    |         |  |
| <b>✓</b> Income   |  |             |  |    |         |  |
| Family (hor   | usehold) size  |             |  |    |         |  |
| ✓ Home energ  | gy cost or need:   |             |  |    |         |  |
| ✓ Fuel  | type   |             |  |    |         |  |
| Clin  | Climate/region   |             |  |    |         |  |
| Indi  | Individual bill  |             |  |    |         |  |
| Dwelling type   |  |             |  |    |         |  |
| Energy burden (% of income spent on home energy)        |  |             |  |    |         |  |
| <b>☑</b> Energy need                                    |  |             |  |    |         |  |
| Other - Describe:                                       |  |             |  |    |         |  |
|   |  |             |  |    |         |  |
| Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B) |  |             |  |    |         |  |

| 2.6 Describe estimated benefit levels for the fiscal year for which this plan applies   |   |                 |       |  |  |  |
|---|---|-----------------|-------|--|--|--|
| Minimum Benefit   | \$450   | Maximum Benefit | \$600 |  |  |  |
| 2.7 Do you provide in-kind (e.g., blankets, sp  | 2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits?  Yes  No |                 |       |  |  |  |
| If yes, describe.   | If yes, describe.   |                 |       |  |  |  |
| If funding allows and if there is a great need we would provide to those items  |   |                 |       |  |  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |   |                 |       |  |  |  |

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2024

|  | Secti  | on 3 - (      | Cooling Assistance                             |                             |          |
|--|--|---------------|--|-----------------------------|----------|
| Eligibility, 2605(                               | c)(1)(A), 2605 (b)(2) - Assurance 2                          |               |  |                             |          |
| 3.1 Designate Th                                 | e income eligibility threshold used for th                   | ne Cooling    | component:                                     |                             |          |
| Add  | d Household size Eligibility Guideline Eligibility Threshold |               |  |                             | d        |
| 1  | All Household Sizes  |               | HHS Poverty Guidelines                         |                             | 0.00%    |
| 3.2 Do you have a                                | additional eligibility requirements for ISTANCE?             | C Yes         | <b>⊙</b> No                                    |                             |          |
| 3.3 Check the ap                                 | propriate boxes below and describe the                       |               |  |                             |          |
| Do you require a                                 | nn Assets test?  | C Yes         | <b>⊙</b> No                                    |                             |          |
| Do you have add                                  | litional/differing eligibility policies for:                 | 0             |  |                             |          |
| Renters?   |  | O Yes         | € No   |                             |          |
| Renters Li                                       | ving in subsidized housing?                                  | C Yes         | € No   |                             |          |
| Renters wi                                       | th utilities included in the rent?                           | Oyes          | ⊙ No   |                             |          |
| Do you give prio                                 | rity in eligibility to:                                      |               |  |                             |          |
| Elderly?   |  | C Yes         | € No   |                             |          |
| Disabled?  |  | O Yes         | ⊙ No   |                             |          |
| Young chil                                       | dren?  | Oyes          | ⊙ No   |                             |          |
| Household  | s with high energy burdens?                                  | Oyes          | ⊙ No   |                             |          |
| Other?   |  | C Yes         | € No   |                             |          |
| Explanations of 1                                | policies for each "yes" checked above:                       |               |  |                             |          |
|  |  |               |  |                             |          |
| 3.4 Describe how                                 | you prioritize the provision of cooling a                    | assistance t  | ovulnerable populations, e.g., benefit amounts | s, early application period | ds, etc. |
|  |  |               |  |                             |          |
| Determination of                                 | f Benefits 2605(b)(5) - Assurance 5, 2605                    | 5(c)(1)(B)    |  |                             |          |
| 3.5 Check the va                                 | riables you use to determine your benefi                     | it levels. (C | heck all that apply):                          |                             |          |
| Income   |  |               |  |                             |          |
| Family (hor                                      | usehold) size  |               |  |                             |          |
| Home energ                                       | gy cost or need:   |               |  |                             |          |
| Fuel   | l type   |               |  |                             |          |
| Clin   | nate/region  |               |  |                             |          |
| Indi   | Individual bill  |               |  |                             |          |
| Dwelling type                                    |  |               |  |                             |          |
| Energy burden (% of income spent on home energy) |  |               |  |                             |          |
| Energy need                                      |  |               |  |                             |          |
| Othe   | er - Describe:   |               |  |                             |          |
|  |  |               |  |                             |          |
| Benefit Levels, 2                                | 605(b)(5) - Assurance 5, 2605(c)(1)(B)                       |               |  |                             |          |

| 3.6 Describe estimated benefit levels for the fiscal year for which this plan applies   |     |                 |     |  |  |
|---|-----|-----------------|-----|--|--|
| Minimum Benefit   | \$0 | Maximum Benefit | \$0 |  |  |
| 3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? C Yes No  |     |                 |     |  |  |
| If yes, describe.   |     |                 |     |  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |     |                 |     |  |  |

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

|  | Section 4: CRISIS ASSISTANCE  |   |                                      |  |  |  |
|--|---|---|--------------------------------------|--|--|--|
| Eligibility - 2604   | e(c), 2605(c)(1)(A)   |   |                                      |  |  |  |
| 4.1 Designate the  | e income eligibility threshold used for the crisis comp   | onent   |                                      |  |  |  |
| Add  | Household size  | Eligibility Guideline                           | Eligibility Threshold                |  |  |  |
| 1  | All Household Sizes   | HHS Poverty Guidelines                          | 150.00%                              |  |  |  |
| 4.2 Provide your   | 4.2 Provide your LIHEAP program's definition for determining a crisis.  |   |                                      |  |  |  |
| If<br>requireme  | funding for assistnace becomes low we will operate on a   | crisis basis. Clients will need to provide shut | off notices and meet the eligibility |  |  |  |
| 4.3 What constit   | utes a <u>life-threatening crisis?</u>  |   |                                      |  |  |  |
|  | a client requires electricty to operate any medical equipr<br>t. Client will need to provide a shut off notice and will n | •   | atening situation and we would       |  |  |  |
| Crisis Requirem  | ent, 2604(c)  |   |                                      |  |  |  |
| 4.4 Within how   | many hours do you provide an intervention that will   | resolve the energy crisis for eligible househo  | olds? 18Hours                        |  |  |  |
| 4.5 Within how situations? 18H   | many hours do you provide an intervention that will ours  | resolve the energy crisis for eligible househo  | olds in life-threatening             |  |  |  |
| Crisis Eligibility   | , 2605(c)(1)(A)   |   |                                      |  |  |  |
| 4.6 Do you have ASSISTANCE?  | additional eligibility requirements for CRISIS  | ⊙ Yes O No                                      |                                      |  |  |  |
| 4.7 Check the ap   | opropriate boxes below and describe the policies for e  | ach   |                                      |  |  |  |
| Do you require a   | nn Assets test?   | C Yes O No                                      |                                      |  |  |  |
| Do you give prio   | ority in eligibility to:  | <del>.</del>                                    |                                      |  |  |  |
| Elderly?   |   | € Yes C No                                      |                                      |  |  |  |
| Disabled?  |   | • Yes • No                                      |                                      |  |  |  |
| Young Ch   | ildren?   | • Yes C No                                      | ⊙ Yes ○ No                           |  |  |  |
| Household  | s with high energy burdens?   | C Yes ⊙ No                                      |                                      |  |  |  |
| Other?   |   | C Yes O No                                      |                                      |  |  |  |
| In Order to rece   | ive crisis assistance:  | <u>"</u>  |                                      |  |  |  |
| Must the hempty tank?  | ousehold have received a shut-off notice or have a ne   | ar • Yes • No                                   |                                      |  |  |  |
| Must the h   | Must the household have been shut off or have an empty tank?    • Yes • No  |   |                                      |  |  |  |
| Must the h   | Must the household have exhausted their regular heating benefit?  |   |                                      |  |  |  |
|  | Must renters with heating costs included in their rent have received an eviction notice?                                  |   |                                      |  |  |  |
| Must heat  | Must heating/cooling be medically necessary?  |   |                                      |  |  |  |
| Must the household have non-working heating or cooling equipment? □ Yes □ No |   |   |                                      |  |  |  |
| Other?   |   | C Yes C No                                      |                                      |  |  |  |
| Do you have add  | litional/differing eligibility policies for:  | n.  |                                      |  |  |  |
| Renters?   |   | C Yes © No                                      |                                      |  |  |  |

| Renters living in subsi  | dized housing?            |                  | C Yes ⊙ No       |  |  |  |
|--|---------------------------|------------------|------------------|--|--|--|
| Renters with utilities in  | ncluded in the rent?      |                  |                  | C Yes ⊙ No   |  |  |
| Explanations of policies for o   | each "yes" checked ab     | ove:             |                  |  |  |  |
|  |                           |                  |                  |  |  |  |
| -Shut off notice   | es                        |                  |                  |  |  |  |
| -Medical neces   | ssary clients with a 10 d | ay shut off n    | otice            |  |  |  |
| -Staff will refer  | r to outside agencies as  | needed if cli    | ent does not     | meet crisis situation  |  |  |
|  |                           |                  |                  |  |  |  |
| Determination of Benefits  |                           |                  |                  |  |  |  |
| 4.8 How do you handle crisis   | s situations?             |                  |                  |  |  |  |
| Separ  | rate component            |                  |                  |  |  |  |
| Fast 1   | Track                     |                  |                  |  |  |  |
|  | r - Describe:             |                  |                  |  |  |  |
|  |                           | s in our serv    | ice area we te   | tend to experience numerous power outages, during those outages our        |  |  |
|  | Emergency Managem         | nent Team w      | ill clear road:  | Is allowing access to our community buildings that are equipped with back  |  |  |
|  | up generators to allow    | v clients/fam    | ilies heating    | and cooking source   |  |  |
| 4.9 If you have a separate co  | omponent, how do you      | determine o      | risis assista    | nnce benefits?   |  |  |
| Amou   | unt to resolve the crisis | s.               |                  |  |  |  |
| Other  | r - Describe:             |                  |                  | <del>.</del>   |  |  |
| "  |                           |                  |                  |  |  |  |
| Crisis Requirements, 2604(c  | 2)                        |                  |                  |  |  |  |
|  |                           | ssistance at     | sites that ar    | re geographically accessible to all households in the area to be served?   |  |  |
|  | •                         |                  |                  |  |  |  |
| The Nooksack   | Family Services Building  | ng where the     | Social Servi     | rices Department is housed is centrally located between our tribal housing |  |  |
|  | er access for our clients |                  |                  |  |  |  |
| 4.11 Do you provide individu   | uals who are physically   | v disabled tl    | ne means to:     | :  |  |  |
| Submit applications for cr   |                           |                  |                  |  |  |  |
| • Yes O No If No, ex   | xplain.                   |                  |                  |  |  |  |
| Travel to the sites at which   |                           | is assistance    | are accepte      | ed?  |  |  |
| • Yes O No If No, ex   | xplain.                   |                  |                  |  |  |  |
|  |                           | 4.11, please     | explain alte     | rnative means of intake to those who are homebound or physically           |  |  |
| disabled?  |                           |                  |                  |  |  |  |
|  |                           |                  |                  |  |  |  |
| Benefit Levels, 2605(c)(1)(B)  | )                         |                  |                  |  |  |  |
| 4.12 Indicate the maximum  | benefit for each type o   | f crisis assis   | tance offere     | ed.  |  |  |
|  | 00.00 maximum benef       | it               |                  |  |  |  |
|  | 00 maximum benefit        |                  |                  |  |  |  |
| Year-round Crisis \$0.00 maximum benefit   |                           |                  |                  |  |  |  |
| 4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits? |                           |                  |                  |  |  |  |
| Yes No If yes, Describe  |                           |                  |                  |  |  |  |
| 4.14 Do you provide for equipment repair or replacement using crisis funds?                      |                           |                  |                  |  |  |  |
| Yes No   |                           |                  |                  |  |  |  |
| If you answered "Yes" to question 4.14, you must complete question 4.15.                         |                           |                  |                  |  |  |  |
|  |                           |                  |                  |  |  |  |
| 4.15 Check appropriate boxes below to indicate type(s) of assistance provided.                   |                           |                  |                  |  |  |  |
|  |                           | Winter<br>Crisis | Summer<br>Crisis | Year-round Crisis  |  |  |
| Heating system repair  |                           |                  |                  | П  |  |  |
|  |                           |                  |                  |  |  |  |
| Heating system replacement   |                           |                  |                  |  |  |  |
|  |                           |                  |                  |  |  |  |
| Cooling system repair  |                           |                  |                  |  |  |  |

| Cooling system replacement   |               |              |   |  |  |
|--|---------------|--------------|---|--|--|
| Wood stove purchase  |               |              |   |  |  |
| Pellet stove purchase  |               |              |   |  |  |
| Solar panel(s)   |               |              |   |  |  |
| Utility poles / gas line hook-ups  |               |              |   |  |  |
| Other (Specify):   |               |              |   |  |  |
| 4.16 Do any of the utility vendors you work with en  | nforce a moi  | ratorium on  | n shut offs?  |  |  |
| • Yes O No   |               |              |   |  |  |
| If you responded "Yes" to question 4.16, you must  | respond to    | question 4.1 | 17.   |  |  |
| 4.17 Describe the terms of the moratorium and any  | y special dis | pensation re | received by LIHEAP clients during or after the moratorium period. |  |  |
| Energy assistance clients may inform their vendors that they are receiving assistance from our agency, assistance is verified by vendor with a pledge from a member of the Social Services staff. Vendor will allow time to process payments |               |              |   |  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.  |               |              |   |  |  |

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

| Section 5: WEATHERIZATION ASSISTANCE  |   |                           |   |                                 |  |
|---|---|---------------------------|---|---------------------------------|--|
| Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2  |   |                           |   |                                 |  |
| 5.1 Designate the   | income eligibility thresho              | old used for the Weatheri | zation component                              |                                 |  |
| Add   | Househ                                  | old Size                  | Eligibility Guideline                         | Eligibility Threshold           |  |
| 1   |   |                           |   | 0.00%                           |  |
| <b>5.2 Do you enter</b> i   | into an interagency agree               | ment to have another gov  | vernment agency administer a WEATHER          | RIZATION component? O Yes       |  |
| 5.3 If yes, name the  | he agency.                              |                           |   |                                 |  |
| 5.4 Is there a sepa   | arate monitoring protocol               | for weatherization? 🔘     | Yes ONo                                       |                                 |  |
| WEATHERIZAT   | ΓΙΟΝ - Types of Rules                   |                           |   |                                 |  |
|   | ules do you administer LI               | HEAP weatherization? (    | Check only one.)                              |                                 |  |
| Entirely un   | der LIHEAP (not DOE) ı                  | rules                     |   |                                 |  |
|   | der DOE WAP (not LIH)                   |                           |   |                                 |  |
|   |   |                           | ıle(s) where LIHEAP and WAP rules diffe       | ar (Chack all that annly):      |  |
|   | ne Threshold                            | t following DOE WAT TO    | ine(s) where Emilian and with rules unit      | r (check an that appry).        |  |
|   |   | family housing structure  | e is permitted if at least 66% of units (50%) | s in 2- & 4-unit huildings) are |  |
|   | vill become eligible within             |                           | is permitted if at reast 00 % of units (50 %  | in 2- & 4-unit bundings) are    |  |
| Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities). |   |                           |   |                                 |  |
| Other - Describe:   |   |                           |   |                                 |  |
| Mostly und  | er DOE WAP rules, with                  | the following LIHEAP re   | ule(s) where LIHEAP and WAP rules diff        | er (Check all that apply.)      |  |
| Incon   | Income Threshold                        |                           |   |                                 |  |
| Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.   |   |                           |   |                                 |  |
| Weatherization measures are not subject to DOE Savings to Investment Ration (SIR ) standards.   |   |                           |   |                                 |  |
| Other - Describe:   |   |                           |   |                                 |  |
| Eligibility, 2605(b   | b)(5) - Assurance 5                     |                           |   |                                 |  |
| 5.6 Do you require an assets test?  |   |                           |   |                                 |  |
| 5.7 Do you have additional/differing eligibility policies for :   |   |                           |   |                                 |  |
| Renters C Yes C No  |   |                           |   |                                 |  |
| Renters living in subsidized O Yes O No lousing?  |   |                           |   |                                 |  |
| 5.8 Do you give priority in eligibility to:   |   |                           |   |                                 |  |
| Elderly? C Yes C No   |   |                           |   |                                 |  |
| Disabled?   |   |                           |   |                                 |  |
| Young Chil  | Young Children? C Yes C No              |                           |   |                                 |  |
| House holds   | House holds with high energy C Yes C No |                           |   |                                 |  |
| Other?  |   | O Yes O No                |   |                                 |  |
|   |   |                           |   |                                 |  |

| If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.             |                              |  |  |
|---|------------------------------|--|--|
| Benefit Levels  |                              |  |  |
| 5.9 Do you have a maximum LIHEAP weatherization benefit/expenditu   | re per household? O Yes O No |  |  |
| 5.10 If yes, what is the maximum? \$0   |                              |  |  |
| Types of Assistance, 2605(c)(1), (B) & (D)  |                              |  |  |
| 5.11 What LIHEAP weatherization measures do you provide? (Check a   | ıll categories that apply.)  |  |  |
| Weatherization needs assessments/audits   | Energy related roof repair   |  |  |
| Caulking and insulation   | Major appliance repairs      |  |  |
| Storm windows   | Major appliance replacement  |  |  |
| Furnace/heating system modifications/repairs  | Windows/sliding glass doors  |  |  |
| Furnace replacement   | Doors                        |  |  |
| Cooling system modifications/repairs  | Water Heater                 |  |  |
| Water conservation measures   | Cooling system replacement   |  |  |
| Compact florescent light bulbs  | Other - Describe:            |  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |                              |  |  |

\* Tribal Website or Facebook Communication Page

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify): \* Tribal Newsletter

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

|   | Section 7: Coordination, 2605(b)(4) - Assurance 4  |
|---|--|
|   | scribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, VAP, etc.).  |
|   | Joint application for multiple programs  |
| > | Intake referrals to/from other programs  |
|   | One - stop intake centers  |
| > | Other - Describe:  |
|   | Nooksack Tribal Social Services Staff continue to work closely with our local Opportunity COuncil, Vocational Rehabilation Program and the Department of Social and Health Services. Within the Social Services Department we also operate the Tribal TANF Program, Child Care Program, CSBG and the NEW Program which makes accessing services easier for clients and allows staff to obtain verification from diffferent programs as needed. |

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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| the Commonwealth of Puerto Rico)   |   |                           |                |                   |             |  |
|--|---|---------------------------|----------------|-------------------|-------------|--|
| 8.1 Ho   | w would you categorize the primary respons  | sibility of your State ag | gency?         |                   |             |  |
| ×  | Administration Agency   |                           |                |                   |             |  |
|  | Commerce Agency   |                           |                |                   |             |  |
|  | Community Services Agency   |                           |                |                   |             |  |
|  | Energy/Environment Agency   |                           |                |                   |             |  |
|  | Housing Agency  |                           |                |                   |             |  |
|  | Welfare Agency  |                           |                |                   |             |  |
|  | Other - Describe:   |                           |                |                   |             |  |
| Alternate Outreach and Intake, 2605(b)(15) - Assurance 15  If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?  8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? |   |                           |                |                   |             |  |
| 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?  |   |                           |                |                   |             |  |
| 8.5 LII  | 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization  |                           |                |                   |             |  |
| 8.5a Who determines client eligibility?  |   | Tribal Government         | Non-Applicable | Tribal Government | Non-profits |  |
|  | 8.5b Who processes benefit payments to gas and electric vendors?  Tribal Government Non-Applicable Non-Applicable |                           |                |                   |             |  |
| vendor   | 8.5c who processes benefit payments to bulk fuel vendors?  Non-Applicable  Non-Applicable  Non-Applicable         |                           |                |                   |             |  |
| 8.5d Who performs installation of weatherization measures?  Non-profits  |   |                           |                |                   |             |  |
| If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.   |   |                           |                |                   |             |  |
| 8.6 What is your process for selecting local administering agencies?   |   |                           |                |                   |             |  |

| Nooksack Tribal Social Services Department will continue to implement, monitor and administer the program |  |  |
|---|--|--|
| 8.7 Ho  | w many local administering agencies do you use? 1  |  |
| 8.8 Have you changed any local administering agencies in the last year?  Yes No                           |  |  |
| 8.9 If s  | so, why?   |  |
|   | Agency was in noncompliance with grantee requirements for LIHEAP -   |  |
|   | Agency is under criminal investigation   |  |
|   | Added agency   |  |
|   | Agency closed  |  |
|   | Other - describe   |  |
|   | ny of the above questions require further explanation or clarification that could not be made the fields provided, attach a document with said explanation here. |  |

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Tes O No Heating O Yes O No Cooling Yes ○ No Crisis Are there exceptions? Yes No If yes, Describe. Vendors are paid by check or an electrionic funds transfer if requested by the vendor. All check statements include client name, address and account information to ensure payments are applied to the appropriate accounts 9.2 How do you notify the client of the amount of assistance paid? Social Services Staff will mail an award letter to the client once applications have been processed and approved stating their approved amount of assistance 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Social Services Staff will contact vendor to place an approved client pledge, pledge will be posted to client account after verifying account information with vendor 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? We keep all client files confidential at all times 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? C Yes O No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Tracking is done internal within the Social Services Department, monthly reports are received by the Nooksack Tribal Accounting Staff to ensure funds are bing tracked Audit Process 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? • Yes No 10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. No Findings 🗹 Finding **Brief Summary** Resolved? Action Taken Type 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply. Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 Local agencies/district offices are required to have an annual audit (other than A-133) Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. Grantee conducts fiscal and program monitoring of local agencies/district offices Compliance Monitoring 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply Grantee employees: Internal program review V Departmental oversight Secondary review of invoices and payments Other program review mechanisms are in place. Describe: Local Administering Agencies/District Offices: On - site evaluation Annual program review Monitoring through central database Desk reviews Client File Testing/Sampling

| Other program review mechanisms are in place. Describe:   |
|---|
|   |
| 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.   |
|   |
| 10.7. Describe how you select local agencies for monitoring reviews.  |
| Site Visits:  |
| Desk Reviews:   |
| 10.8. How often is each local agency monitored?   |
| 10.9. What is the combined error rate for eligibility determinations? OPTIONAL  |
| 10.10. What is the combined error rate for benefit determinations? OPTIONAL   |
| 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?  |
| 10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |

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| Section 11: Timely and Meaningful   | Public Participat          | tion, 2605(b)(12), 2605(C)(2)   |
|---|----------------------------|---------------------------------|
| $11.1\ \mathrm{How}$ did you obtain input from the public in the development Select all that apply. | of your LIHEAP plan?       |                                 |
| Tribal Council meeting(s)   |                            |                                 |
| Public Hearing(s)   |                            |                                 |
| Draft Plan posted to website and available for comment  |                            |                                 |
| Hard copy of plan is available for public view and comm   | ent                        |                                 |
| Comments from applicants are recorded   |                            |                                 |
| Request for comments on draft Plan is advertised  |                            |                                 |
| Stakeholder consultation meeting(s)   |                            |                                 |
| Comments are solicited during outreach activities   |                            |                                 |
| Other - Describe:   |                            |                                 |
| 11.2 What changes did you make to your LIHEAP plan as a result  No changes made to LIHEAP Plan      | t of this participation?   |                                 |
| Public Hearings, 2605(a)(2) - For States and the Commonwealth o                                     | f Puerto Rico Only         |                                 |
| 11.3 List the date and location(s) that you held public hearing(s) or                               | n the proposed use and dis | tribution of your LIHEAP funds? |
|   | Date                       | Event Description               |
| 1   |                            |                                 |
| 11.4. How many parties commented on your plan at the hearing(s)                                     | )?                         |                                 |
| 11.5 Summarize the comments you received at the hearing(s).   |                            |                                 |
| 11.6 What changes did you make to your LIHEAP plan as a result                                      | t of the comments received | at the public hearing(s)?       |
| If any of the above questions require further   | -                          |                                 |

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

none

12.4 Describe your fair hearing procedures for households whose applications are denied.

If there is an denial for any reason clients may requests a meeting with program director to dicuss to reason for the denial. If after the meeting the client feels their needs are not met, client can then request in writing a meeting with the Nooksack Tribal General Manager to dicuss their concerns further in regards to their denial

12.5 When and how are applicants informed of these rights?

Clients rights are stated in the mailed letter of denial

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If a client feels their application is not processed in a timely matter, client may present concern in writing to the program director. Written concern needs to include incident date and interaction with staff. Program Director will then conduct an investigation of stated claim and respond to client in a timely matter. If client is still unsatisfied with outcome of meeting with program director they may request a meeting in writing with Nooksack Tribal General Manager to further discus their concern

12.7 When and how are applicants informed of these rights?

When client apply for services a letter is sent informing them of pending, denial or approval. In this letter clients rights are stated.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

| Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16  |
|---|
| 13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance? |
| 13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?   |
| 13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.   |
| 13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.  |
| 13.5 How many households applied for these services?  |
| 13.6 How many households received these services?   |
| If any of the above questions require further explanation or clarification that could not be made in  |

the fields provided, attach a document with said explanation here.

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 14:Leveraging Incentive Program, 2607(A)

| 14.1 Do you plan to submit an application for the leveraging incentive program? |  |
|---|--|
| C Yes O No  |  |

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

| Resource | What is the type of resource or benefit ? | What is the source(s) of the resource ? | How will the resource be integrated and coordinated with LIHEAP? |
|----------|---|---|--|
| 1        |   |   |  |

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

| Section 15: Training  15:1 Describe the training you provide for each of the following groups:  a. Grantee Staff:    Formal training on grantee policies and procedures   How often?   |  |              |  |  |  |
|--|--|--------------|--|--|--|
| a. Grantee Staff:    Formal training on grantee policies and procedures   How often?   | Section 15: Training   |              |  |  |  |
| Formal training on grantee policies and procedures   How often?  | 15.1 Describe the training you provide for each of the following groups: |              |  |  |  |
| How often?  Annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other-Describe:  Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  On-site training  How often?  Annually  Bi-annually  Bi-annually  Cher - Describe:  Other - Describe:  Other - Describe:  Town often?  Employees are provided with policy manual  Other - Describe:  Town often?  Annually  Bi-annually  Bi-annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe:  Annually  As needed  Other - Describe:  Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Other - Describe:  Policies communicated through vendor agreements   | a. Grantee Staff:  |              |  |  |  |
|  | Formal training on grantee policies and procedures                       |              |  |  |  |
| Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other-Describe:  I Employees are provided with policy manual  Other-Describe:  Annually  Bi-annually  As needed  Other - Describe:  On-site training  How often?  Annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  Employees are provided with policy manual  Other - Describe  Annually  As needed  Other - Describe  Bi-annually  As needed  Other - Describe  Describe  Employees are provided with policy manual  Other - Describe  Annually  As needed  Other - Describe  Poircies communicated through vendor agreements  | How often?   |              |  |  |  |
| As needed  Other - Describe:  ✓ Employees are provided with policy manual  Other-Describe:  ✓ Formal training conference  How often?  Annually  Bi-annually  ✓ As needed  Other - Describe:  On-site training  How often?  Annually  Bi-annually  Bi-annually  Cher - Describe:  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  ✓ Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Conference  How often?  Annually  As needed  Other - Describe:  Conference  How often?  Annually  As needed  Other - Describe:  Conference  How often?  Annually  As needed  Other - Describe:  Conference  How often?   | Annually   |              |  |  |  |
| Other - Describe:   Employees are provided with policy manual   Other-Describe:   In the Describe:   Describe: | Bi-annually  |              |  |  |  |
| Employees are provided with policy manual     Other-Describe:     b. Local Agencies:     Formal training conference     How often?     Annually     Bi-annually     Other - Describe:     On-site training     How often?     Annually     Bi-annually     Bi-annually     Bi-annually     Other - Describe:     Other - Describe:     Other - Describe:     Employees are provided with policy manual     Other - Describe     C. Vendors     Formal training conference     How often?     Annually     Bi-annually     As needed     Other - Describe:     Poincies communicated through vendor agreements  | As needed  |              |  |  |  |
| Other-Describe:  b. Local Agencies:  ✓ Formal training conference  How often?  ─ Annually  ─ Bi-annually  ✓ As needed  ─ Other - Describe:  ─ On-site training  How often?  ─ Annually  ─ Bi-annually  ─ Bi-annually  ─ Bi-annually  ─ Other - Describe:  ─ Other - Describe:  ─ Other - Describe:  ─ Other - Describe:  ─ Annually  ─ As needed  ─ Other - Describe:  ─ Employees are provided with policy manual  ─ Other - Describe  c. Vendors  ✓ Formal training conference  How often?  ─ Annually  ─ Bi-annually  ─ As needed  ─ Other - Describe:  ─ Policies communicated through vendor agreements   | Other - Describe:  |              |  |  |  |
| b. Local Agencies:  Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Annually  Bi-annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  Formal training conference  How often?  Annually  as needed  c. Vendors  Formal training conference  How often?  Annually  As needed  Other - Describe:  C. Vendors  Annually  As needed  Other - Describe:  Describe:  Annually  As needed  Other - Describe:  Policies communicated through vendor agreements  | Employees are provided with policy manual                                |              |  |  |  |
| Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  On-site training  How often?  Annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  Formal training conference  How often?  Annually  Bi-annually  Other - Describe  c. Vendors   | Other-Describe:  |              |  |  |  |
| How often?  Annually  Bi-annually  V As needed  Other - Describe:  Annually  Bi-annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  Formal training conference  How often?  Annually  Bi-annually  Other - Describe  c. Vendors  | b. Local Agencies:   |              |  |  |  |
| Annually   Bi-annually   ✓ As needed   Other - Describe:   On-site training   How often?   Annually   Bi-annually   As needed   Other - Describe:   Employees are provided with policy manual   Other - Describe   C. Vendors   ✓ Formal training conference   How often?   Annually   Bi-annually   As needed   Other - Describe   Promal training conference   How often?   Annually   Bi-annually   As needed   Other - Describe:   Policies communicated through vendor agreements   | Formal training conference   |              |  |  |  |
| Bi-annually  As needed  Other - Describe:  On-site training  How often?  Annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  Formal training conference  How often?  Annually  Bi-annually  Formal training conference  How often?  Annually  Bi-annually  Policies communicated through vendor agreements   | How often?   | <del>.</del> |  |  |  |
| ✓ As needed   □ Other - Describe:   □ On-site training   How often?   □ Annually   □ Bi-annually   □ Other - Describe:   □ Employees are provided with policy manual   □ Other - Describe   c. Vendors   ✓ Formal training conference   How often?   □ Annually   □ Bi-annually   ✓ As needed   □ Other - Describe:   □ Policies communicated through vendor agreements  | Annually   |              |  |  |  |
| Other - Describe:  On-site training  How often?  Annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  ✓ Formal training conference  How often?  Annually  Bi-annually  Bi-annually  Other - Describe:  Policies communicated through vendor agreements  | Bi-annually  |              |  |  |  |
| On-site training  How often?  Annually  Bi-annually  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  ✓ Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements  | As needed  |              |  |  |  |
| How often?  Annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements   | Other - Describe:  |              |  |  |  |
| Annually  Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  Formal training conference  How often?  Annually  Bi-annually  Other - Describe:  Other - Describe:  Policies communicated through vendor agreements   | On-site training   |              |  |  |  |
| Bi-annually  As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements   | How often?   |              |  |  |  |
| As needed  Other - Describe:  Employees are provided with policy manual  Other - Describe  c. Vendors  Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements  | Annually   |              |  |  |  |
| Other - Describe:  Employees are provided with policy manual Other - Describe  c. Vendors  Formal training conference How often?  Annually  Bi-annually  As needed Other - Describe: Policies communicated through vendor agreements   | Bi-annually  |              |  |  |  |
| Employees are provided with policy manual  Other - Describe  c. Vendors  Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements  | As needed  |              |  |  |  |
| C. Vendors  Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements   | Other - Describe:  |              |  |  |  |
| c. Vendors  Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements   | Employees are provided with policy manual                                |              |  |  |  |
| Formal training conference  How often?  Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements   | Other - Describe   |              |  |  |  |
| How often?  Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements   | c. Vendors   |              |  |  |  |
| Annually  Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements   | Formal training conference   |              |  |  |  |
| Bi-annually  As needed  Other - Describe:  Policies communicated through vendor agreements   | How often?   |              |  |  |  |
| As needed  Other - Describe:  Policies communicated through vendor agreements  | Annually   |              |  |  |  |
| Other - Describe: Policies communicated through vendor agreements  | Bi-annually  |              |  |  |  |
| Policies communicated through vendor agreements  | As needed  |              |  |  |  |
|  | Other - Describe:  |              |  |  |  |
| Policies are outlined in a vendor manual   | Policies communicated through vendor agreements                          |              |  |  |  |
|  | Policies are outlined in a vendor manual                                 |              |  |  |  |

|                | Other - Describe:  |  |
|----------------|--|--|
| 15.2 D<br>• Ye |  |  |
|                | y of the above questions require further explanation o<br>fields provided, attach a document with said explanation |  |

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2024

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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| Section 17: Program Integrity, 2605(b)(10)  |   |                                     |        |                              |          |                       |  |
|---|---|-------------------------------------|--------|------------------------------|----------|-----------------------|--|
| 17.1 Fraud Reporting Mechanisms   |   |                                     |        |                              |          |                       |  |
| a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.   |   |                                     |        |                              |          |                       |  |
| Online Fraud Reportin   | Online Fraud Reporting  |                                     |        |                              |          |                       |  |
| Dedicated Fraud Report  | rting   | Hotline                             |        |                              |          |                       |  |
| Report directly to local  | Report directly to local agency/district office or Grantee office |                                     |        |                              |          |                       |  |
| Report to State Inspect   | tor G   | eneral or Attorney General          |        |                              |          |                       |  |
| Forms and procedures  | in pl   | ace for local agencies/district off | ices a | and vendors to report fraud, | waste, a | nd abuse              |  |
| Other - Describe:   | Other - Describe:   |                                     |        |                              |          |                       |  |
| b. Describe strategies in place for a   | adve  | rtising the above-referenced reso   | urce   | s. Select all that apply     |          |                       |  |
| Printed outreach mater  | rials   |                                     |        |                              |          |                       |  |
| Addressed on LIHEAP   | app   | lication                            |        |                              |          |                       |  |
| Website   |   |                                     |        |                              |          |                       |  |
| Other - Describe:   |   |                                     |        |                              |          |                       |  |
| The Nooksack Tribal Social Services is housed in the Nooksack Family Services building, within the building there are numerous departments. Information is posted for the public in the waiting area for all to see |   |                                     |        |                              |          |                       |  |
| 17.2. Identification Documentation Requirements   |   |                                     |        |                              |          |                       |  |
| a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.   |   |                                     |        |                              |          |                       |  |
| Collected from Whom?  |   |                                     |        |                              |          |                       |  |
| Type of Identification Collected  |   | Applicant Only                      |        | All Adults in Household      |          | All Household Members |  |
| Social Security Card is photocopied and retained  |   | Required                            | >      | Required                     |          | Required              |  |
|   |   | Requested                           |        | Requested                    |          | Requested             |  |
| Social Security Number (Without actual Card)  |   | Required                            |        | Required                     |          | Required              |  |
|   |   | Requested                           |        | Requested                    |          | Requested             |  |
| Government-issued identification card (i.e.: driver's license, state ID,  |   | Required                            |        | Required                     |          | Required              |  |
| Tribal ID, passport, etc.)  |   | Requested                           |        | Requested                    |          | Requested             |  |
| Other   |   | Applicant Only Applicant On         | lv     | All Adults in All Adult      | s in     | All Household         |  |

|   |  | Required             | Requested         | Household<br>Required                 | Household<br>Requested | Members<br>Required | Members<br>Requested |
|---|--|----------------------|-------------------|---------------------------------------|------------------------|---------------------|----------------------|
| 1   |  |                      |                   |                                       |                        |                     |                      |
| h D   | oscribe any excentions to the above  | e policies           |                   |                                       |                        |                     |                      |
| b. Describe any exceptions to the above policies.  We do not require social security for children   |  |                      |                   |                                       |                        |                     |                      |
| 17.3 Identification Verification  |  |                      |                   |                                       |                        |                     |                      |
| Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that |  |                      |                   |                                       |                        |                     |                      |
| apply   |  |                      |                   |                                       |                        |                     |                      |
| H   | Verify SSNs with Social Security Administration  |                      |                   |                                       |                        |                     |                      |
| H   | Match SSNs with death records from Social Security Administration or state agency  |                      |                   |                                       |                        |                     |                      |
| H   | Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)  Match with state Department of Labor system |                      |                   |                                       |                        |                     |                      |
| H   | Match with state and/or federa   | -                    | n                 |                                       |                        |                     |                      |
| H   |  |                      |                   |                                       |                        |                     |                      |
|   | Match with state child support system  Verification using private software (e.g., The Work Number)                       |                      |                   |                                       |                        |                     |                      |
| V   |  |                      |                   |                                       |                        |                     |                      |
| ¥   |  | , ,                  |                   | ecords (for tribal                    | grantees only)         |                     |                      |
|   | Other - Describe:  |                      |                   | · · · · · · · · · · · · · · · · · · · | <u> </u>               |                     |                      |
|   |  |                      |                   |                                       |                        |                     |                      |
| _   | l. Citizenship/Legal Residency Ver<br>at are your procedures for ensurin   |                      | ambars ara II S   | citizane or aliane                    | who are qualified to   | o receive I IHFAI   | Phonofits? Salact    |
|   | hat apply.   | ig that household in | lembers are 0.5.  | citizens of anens v                   | who are quanned to     | o receive LineAr    | benefits: Select     |
| Clients sign an attestation of citizenship or legal residency   |  |                      |                   |                                       |                        |                     |                      |
| ~   | Client's submission of Social S  | Security cards is ac | cepted as proof o | f legal residency                     |                        |                     |                      |
|   | Noncitizens must provide doc   | umentation of imm    | igration status   |                                       |                        |                     |                      |
| Citizens must provide a copy of their birth certificate, naturalization papers, or passport   |  |                      |                   |                                       |                        |                     |                      |
| Noncitizens are verified through the SAVE system  |  |                      |                   |                                       |                        |                     |                      |
| L   | Tribal members are verified t  | hrough Tribal enro   | ollment records/I | Tribal ID card                        |                        |                     |                      |
| Other - Describe:   |  |                      |                   |                                       |                        |                     |                      |
| 17.5. Income Verification   |  |                      |                   |                                       |                        |                     |                      |
| What methods does your agency utilize to verify household income? Select all that apply.  |  |                      |                   |                                       |                        |                     |                      |
| ¥   | Require documentation of income for all adult household members  |                      |                   |                                       |                        |                     |                      |
|   | Pay stubs  |                      |                   |                                       |                        |                     |                      |
|   | Social Security award letters  |                      |                   |                                       |                        |                     |                      |
|   | Bank statements  |                      |                   |                                       |                        |                     |                      |
|   | Tax statements   |                      |                   |                                       |                        |                     |                      |
|   | Zero-income statements   |                      |                   |                                       |                        |                     |                      |
| _   | Unemployment Insuran   | ce letters           |                   |                                       |                        |                     |                      |
|   | Other - Describe:  |                      |                   |                                       |                        |                     |                      |
|   | Computer data matches:   |                      |                   |                                       |                        |                     |                      |
|   | Income information matched against state computer system (e.g., SNAP, TANF)  |                      |                   |                                       |                        |                     |                      |
|   | Proof of unemployment  | benefits verified w  | ith state Departn | nent of Labor                         |                        |                     |                      |
|   | Social Security income verified with SSA   |                      |                   |                                       |                        |                     |                      |
|   | Utilize state directory of new hires   |                      |                   |                                       |                        |                     |                      |
|   | Other - Describe:  |                      |                   |                                       |                        |                     |                      |

| 17.6. Protection of Privacy and Confidentiality  |
|--|
| Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.  |
| Policy in place prohibiting release of information without written consent   |
| Grantee LIHEAP database includes privacy/confidentiality safeguards  |
| Employee training on confidentiality for:  |
| <b>✓</b> Grantee employees   |
| Local agencies/district offices  |
| Employees must sign confidentiality agreement  |
| Grantee employees  |
| Local agencies/district offices  |
| <b>✓</b> Physical files are stored in a secure location  |
| Other - Describe:  |
| 17.7. Verifying the Authenticity   |
| What policies are in place for verifying vendor authenticity? Select all that apply.   |
| All vendors must register with the State/Tribe.  |
| All vendors must supply a valid SSN or TIN/W-9 form  |
| Vendors are verified through energy bills provided by the household  |
| Grantee and/or local agencies/district offices perform physical monitoring of vendors  |
| Other - Describe and note any exceptions to policies above:  |
| 17.8. Benefits Policy - Gas and Electric Utilities   |
| What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  |
| THE STATE OF THE S |
| Applicants required to submit proof of physical residency  |
|  |
| Applicants required to submit proof of physical residency  |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill   |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership   |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history   |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:   |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level   |
| Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval   |
| Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments   |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only   |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure   |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure  Vendor agreements specify requirements selected above, and provide enforcement mechanism   |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure   |
| Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure  Vendor agreements specify requirements selected above, and provide enforcement mechanism   |

| Vendors are checked against an approved vendors list  |  |  |  |  |
|---|--|--|--|--|
| Centralized computer system/database is used to track payments to all vendors   |  |  |  |  |
| Clients are relied on for reports of non-delivery or partial delivery   |  |  |  |  |
| Two-party checks are issued naming client and vendor  |  |  |  |  |
| Direct payment to households are made in limited cases only   |  |  |  |  |
| Vendors are only paid once they provide a delivery receipt signed by the client   |  |  |  |  |
| Conduct monitoring of bulk fuel vendors   |  |  |  |  |
| Bulk fuel vendors are required to submit reports to the Grantee   |  |  |  |  |
| Vendor agreements specify requirements selected above, and provide enforcement mechanism  |  |  |  |  |
| Other - Describe:   |  |  |  |  |
| n/a   |  |  |  |  |
| 17.10. Investigations and Prosecutions  |  |  |  |  |
| Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply. |  |  |  |  |
| Refer to state Inspector General  |  |  |  |  |
| Refer to local prosecutor or state Attorney General   |  |  |  |  |
| Refer to US DHHS Inspector General (including referral to OIG hotline)  |  |  |  |  |
| Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  |  |  |  |  |
| Grantee attempts collection of improper payments. If so, describe the recoupment process  |  |  |  |  |
| Social Services Staff will contact vendor and apply payment to correct account  |  |  |  |  |
| Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 12 months  |  |  |  |  |
| Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated  |  |  |  |  |
| Vendors found to have committed fraud may no longer participate in LIHEAP   |  |  |  |  |
| Other - Describe:   |  |  |  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.                       |  |  |  |  |

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

## Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

## Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

#### Place of Performance (Street address, city, county, state, zip code)

| 5061 Deming Road  * Address Line 1 |               |                            |
|------------------------------------|---------------|----------------------------|
| Address Line 2                     |               |                            |
| Address Line 3                     |               |                            |
| Deming  * City                     | WA<br>* State | 98244<br>* <b>Zip Code</b> |

Check if there are workplaces on file that are not identified here.

#### Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances

#### (1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
  - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
    - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
    - (ii) supplemental security income payments under title XVI of the Social Security Act;
      - (iii) food stamps under the Food Stamp Act of 1977; or
    - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf;
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
  - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

#### (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

#### (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

#### **Plan Attachments**

| PLAN ATTACHMENTS  |  |  |  |  |  |
|---|--|--|--|--|--|
| The following documents must be attached to this application  |  |  |  |  |  |
| Delegation Letter is required if someone other than the Governor or Chairman Certified this Report. |  |  |  |  |  |
| Heating component benefit matrix, if applicable   |  |  |  |  |  |
| Cooling component benefit matrix, if applicable   |  |  |  |  |  |
| Minutes, notes, or transcripts of public hearing(s).  |  |  |  |  |  |