DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: MISSISSIPPI DEPARTMENT OF HUMAN SERVICES

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2024 to 09/30/2025 **Report Status:** Submission Accepted by CO

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

* 1.a. Type of Submission: Plan		* 1.b. Frequency: Annual	* 1.c. Consolidated Application/ Plan/Funding Request? Explanation: 2. Date Received: 3. Applicant Identifier: 4a. Unique Entity Identifier (UEI) KMWGGJN3EKF9 4b. Federal Award Identifier:		r: entifier (UEI)	* 1.d. Version: Initial Resubmission Revision Update State Use Only: 5. Date Received By State: 6. State Application Identifier:	
			40. 1 60	ierai Awaru iu	ientinei.	o. State Application Identifier.	
7. APPLICANT INF							
	ississippi Depart	ment of Human Services					
* b. Address: * Street 1:	200 South La	ımar St	Stre	et 2:			
* City:	JACKSON	illiai St.	Cou		Hinds		
* State:	MS			vince:			
* Country:	United States		* Zi Code:	p / Postal	39201		
c. Organizational Unit:							
Department Nam Mississippi Departm		ervices	Division Name: Division of Community Services				
d. Name and contact Awards and on the U	information of J.S. Departmen	person to be contacted on matters in t of Health and Human Services' LIF	nvolving HEAP co	this applicatio ntact list webp	n: (person will page)	be listed on Notice of Funding	
* First Name: Tina			* Last 1 Ruffin				
Title: Deputy Administrate	or-Tier III		Organizational Affiliation: MDHS				
* Telephone Number (601) 359-4768	r:		Fax Number				
* Email: tina.ruffin@mdhs.m	s.gov						
* 8. TYPE OF APPI A: State Government	LICANT:						
* a. Is the applica	nt a Tribal Con	sortium: O Yes O No					
* b. If yes please a	ttach at least oi	ne the following documentation:					
		Catalog of Federal Domes Assistance Number:	stic		С	FDA Title:	
9. CFDA Numbers and Titles 93.568			Low-Income Home Energy Assistance Program				
10. DESCRIPTIVE Low-Income Home		PLICANT'S PROJECT: ce Program					
11. AREAS AFFEC State of Mississippi	FED BY FUND	ING:					
12. CONGRESSION 2	AL DISTRICT	S OF APPLICANT:					
13. FUNDING PERI	IOD:						
a. Start Date: 10/01/2024			b. End Date: 09/30/2025				
		O REVIEW BY STATE UNDER EX			2372 PROCES	SS?	
a. This submission	ı was made ava	ilable to the State under Executive O	rder 123	72			

Process for review on: b. Program is subject to E.O. 12372 but has not been selected by State for review. c. Program is not covered by E.O. 12372. *15. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT? NO
 NO If Yes, explain: 16. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree 🗹 ** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions. 17a. Typed or Printed Name and Title of Authorized Certifying Official Tina Ruffin 17c. Telephone (area code, number and extension) 17d. Email Address tina.ruffin@mdhs.ms.gov 17b. Signature of Authorized Certifying Official 17e. Date Report Submitted (Month, Day, Year) 08/27/2024 sign

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 1 - Program Components

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

	Section 1 Program Components					
Pro	ogram Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)					
(No	Check which components you will operate under the LIHEAP program. tte: You must provide information for each component designated here as requested elsewhere in s plan.)		Operation			
		Start Date	End Date			
>	Heating assistance	10/01/2024	04/30/2025			
\	Cooling assistance	05/01/2025	09/30/2025			
	Summer crisis assistance					
	Winter crisis assistance					
>	Year-round crisis assistance	10/01/2024	09/30/2025			
>	Weatherization assistance	01/01/2025	12/31/2025			
Pro	ovide further explanation for the dates of operation, if necessary					
Esti	imated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16					
	Estimate what amount of available LIHEAP funds will be used for each component that you will operate: total of all percentages must add up to 100%.	Percentage (%)	Prior year totals			
Н	Heating assistance	39.00%	45.00%			
C	Cooling assistance	36.00%	40.00%			
S	Summer crisis assistance	0.00%	5.00%			
V	Vinter crisis assistance	0.00%	0.00%			
Y	Vear-round crisis assistance	5.00%	0.00%			
W	Weatherization assistance	10.00%	0.00%			
С	Carryover to the following federal fiscal year	0.00%	0.00%			
A	Administrative and planning costs	10.00%	10.00%			
S	Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%	0.00%			
_	Jsed to develop and implement leveraging activities	0.00%	ļ			
TOT	/AL	100.00%	100.00%			

Tribal grant recipients: direct-grant tribes, tribal organizations, or territories with allotments of \$20,000 or less may use for planning and administration up to 20% of the funds payable. Grant recipients that are direct grant tribes, tribal organizations, or territories with allotments over \$20,000 may use for planning and administration purposes up to 20% of the first \$20,000 (or \$4,000) plus 10% of the funds payable that exceeds \$20,000. Any administrative costs in excess of these limits must be paid from non-federal sources.

1.3 T	the funds reserved for win	nter crisis assistance th	at have not been expe	ended by March 15 wi	ll be reprogrammed to	:		
	The restriction was	Heating assistance	ar maye not seen enpe	V	Cooling as			
		Weatherization assist	ance		Other (spe	ecify:)		
_	gorical Eligibility, 2605(b							
1.4 D in the	o you consider household e left column below? 🔘 Y	ls categorically eligible Yes •• No	if at least one househ	old member receives	at least one of the follo	wing categories of benefits		
If yo	u answered "Yes" to que	stion 1.4, you must con	nplete the table below	and answer questions	1.5 and 1.6.			
	Heating Cooling Crisis Weatherization							
	TANF CYes CNo CYes CNo CYes CNo CYes CNo							
SSI			O Yes O No	O Yes O No	O Yes O No	O Yes O No		
SNAF			O Yes O No	O Yes O No	O Yes O No	O Yes O No		
	s-tested Veterans Programs		C Yes C No	O Yes O No	C Yes C No	C Yes C No		
1.4	la Provide your definiti	on of categorical eligib	ility.					
1.5 D	o you automatically enro	ll households without :	a direct annual applic	ation? OYes ONo				
	s, explain:							
167	low do you onou than-	e no difference :- 4b - 4	rootmont of actaons	olly oligible becase -13	e from these wet	ving other muhlic assistan		
	low do you ensure there is a determining eligibility a		reaument of categoric	any engidie nousehold	s irom those not receiv	ving other public assistance		
SNA	P Nominal Payments							
1.7a	Do you allocate LIHEAP	funds toward a nomin	al payment for SNAP	households? O Yes	⊙ No			
If yo	u answered "Yes" to que	stion 1.7a, you must pr	ovide a response to q	uestions 1.7b, 1.7c, an	d 1.7d.			
	Amount of Nominal Assis	stance: \$0.00						
1./c	Frequency of Assistance Once Per Year							
	once rer rem							
	Once every five years							
	Other - Describe:							
1.7d	Mow do you confirm that	the household receiving	ng a nominal paymen	t has an energy cost or	need?			
Dete	rmination of Eligibility - (Countable Income						
101	in determining a househol	lala imaama aliaihilita.	an I IIIEAD da man n		4 im a a m a 9			
1.8. 1	n determining a househol Gross Income	ia s income engionity i	oi Lificar, do you u	ise gross income or ne	i meome?			
	Net Income							
	Other - Describe							
1.9. 8	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP							
>	Wages							
~	Self - Employment Inco	me						
~	Contract Income							
	Payments from mortgag	ge or Sales Contracts						
~	Unemployment insuran	ce						
	Strike Pay							

>	Social Security Administration (SSA) benefits
	✓ Including MediCare deduction Excluding MediCare deduction
V	Supplemental Security Income (SSI)
>	Retirement / pension benefits
	General Assistance benefits
	Temporary Assistance for Needy Families (TANF) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
~	Alimony
	Child support
	Interest, dividends, or royalties
	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
_	Income tax refunds
	Income tax refunds Stipends from senior companion programs, such as VISTA
	Stipends from senior companion programs, such as VISTA

	Other	
	ny of the above questions require further explanation or clarification that could no fields provided, attach a document with said explanation here.	ot be made in
1.10	Do you have an online application process 🖸 Yes 🏻 No	
1.1	0a If yes, describe the type of online application (Select all boxes that apply)	
	A PDF version of the application is available online and can be downloaded, filled out and mailed in for processing.	
	A state-wide online application that allows a customer to complete data entry and submit an application electronically for processing.	
	One or more locally available online applications that allows a customer to complete data entry and submit an application electronically for processing.	
	Online application that is also mobile friendly	
>	Other, please describe	
	The State uses an On-line pre-application form from the MDHS Commo	on Web
	Portal (CWP) for applicants that are routed to the agency in their county. Fr	
	appointment is scheduled for applicants to come in and complete an in perso	
	application via our Virtual ROMA 2.0 system.	
Pleas	e include a link(s) to a statewide application, if available:	
1.10b	Can all program components be applied for online? Yes No	
If no.	explain which components can and cannot be applied for online.	
1.11	Do you have a process for conducting and completing applications by phone O Yes O No	
1.12	Do you or any of your subrecipients require in person appointments in order to apply • Yes No	
	s, please provide more information regarding why in-person appointments are required and in what circumstances they equired.	
	Individuals requesting assistance must complete an in-person application to determine eligibility. The application process involves a case management approach. The approach is an interaction between the client and a caseworker. The caseworker obtains vital information about the social and economic conditions of the household to identify needs. It also helps to identify households that are at risk or in crisis, so that a service plan can be developed to assist household to become stable and self-sufficient. Elderly and disabled individuals are not required to participate in case management.	
	And for cases where individuals who are physically disabled and not able to leave their home, the caseworker may conduct home visits, or they can authorize someone to make an application on their behalf.	
1.13	How can applicants submit documentation for verification? Select all that apply:	
>	In-person	
~	Mail	
>	Email	
	Portal application	
	Other, please describe	

Hidden for Section 1

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013

Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 2 - Heating Assistance

	Section 2 - Heating Assistance				
Eligibility, 2605((b)(2) - Assurance 2				
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:		
Add	Household size		Eligibility Guideline		Eligibility Threshold
1	1		State Median Income		60.00%
2.2 Do you have additional eligibility requirements for Heating Assistance?					
2.3 Check the ap	propriate boxes below and describe the p	olicies for	each.		
Do you require a	an Assets test?	C Yes	⊙ No		
If yes, describe:	Do you have additional/differing eligibilit	ty policies	for:		
Renters?		C Yes	⊙ No		
If yes, describe:		*			
Renters Li	ving in subsidized housing?	C Yes	€ No		
If yes, describe:					
Renters wi	ith utilities included in the rent?	C Yes	⊙ No		
If yes, describe:					
Do you give prio	ority in eligibility to:				
Older Adu	dts (60 years or older)?	• Yes	C _{No}		
If yes, describe:					
Individual	Individuals with a disability?				
If yes, describe:					
Young chi	ldren?	• Yes	C _{No}		
If yes, describe:					
Household	s with high energy burdens?	• Yes	C _{No}		
If yes, describe:		<u> </u>			
Other?		C Yes	€ No		
If yes, describe:					
Explanations of	policies for each "yes" checked above:				
Se	e Eligibility and Benefit Determination Atta	achment.			
with the c	ne applicant should provide either a copy of lient; or contract with the landlord that verif its residing in public/subsidized housing dwe st.	ies the hea	ting/cooling arrangement that the lan	ndlord has with the	e household. Persons/
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605((c)(1)(B)			
2.4 Describe how etc.	y you prioritize the provision of heating as	ssistance t	o vulnerable populations, e.g., be	enefit amounts, ea	arly application periods,
Re	ecertification for vulnerable households (eldegram year.	erly, disabl	led, families with small children, or v	veterans) will be d	one during the first month
2.5 Check the va	riables you use to determine your benefit	levels. (C	heck all that apply):		
✓ Income	<u> </u>				
Income					

			,			
Family (household) size						
✓ Home energy cost or need:						
Fuel type						
Climate/region						
Individual bill						
Dwelling type						
Energy burden (% of income	e spent on home energy)					
Energy need						
Other - Describe:						
		atrix has maximum amounts. The amounts of t matrix because the amount of the bill is paid				
Benefit Levels, 2605(b)(5) - Assurance 5,	2605(c)(1)(B)					
2.6 Describe estimated benefit levels for t shown in the payment matrix.	he fiscal year for which this pla	an applies. Please note: the maximum and n	ninimum benefits must be			
Minimum Benefit \$1 Maximum Benefit \$1,500						
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits?2 💽 Yes 🔼 No						
If yes, describe.						
Blankets, coats, heating syste	ems, furnaces and other heating,	energy-related materials/services may be pro	vided depending on need.			
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 3 - Cooling Assistance

<u></u>					
	Section	on 3 - (Cooling Assistance		
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2				
3.1 Designate The	e income eligibility threshold used for the	e Cooling	component:		
Add	Household size		Eligibility Guideline	Eligibility Threshold	
1	1		State Median Income	60.00%	
3.2 Do you have a Cooling assistant	additional eligibility requirements for ce?	• Yes	O _{No}		
3.3 Check the appropriate boxes below and describe the policies for each.					
Do you require a	Do you require an Assets test?				
If yes, describe:		-			
Do you have add	itional/differing eligibility policies for:				
Renters?		C Yes	⊙ _{No}		
If yes, describe:					
Renters Liv	ving in subsidized housing?	C Yes	€ No		
If yes, describe:					
Renters wi	th utilities included in the rent?	C Yes	⊙ _{No}		
If yes, describe:					
Do you give prior	rity in eligibility to:				
Older Adul	Older Adults (60 years or older)?				
If yes, describe:					
Individuals	s with a disability?		C _{No}		
If yes, describe:		•			
Young children?					
If yes, describe:					
Households	s with high energy burdens?		C _{No}		
If yes, describe:					
Other?		C Yes	€ No		
If yes, describe:		ų.			
See Th with the cl	e applicant should provide either a copy of lient; or contract with the landlord that verif residing in public/subsidized housing dwel	their lease fies the hea	see in Section 2 – HEATING ASSITANCE); a notarized statement from the landlord detailinating/cooling arrangement that the landlord has a stheir rent/mortgage includes utilities and they a	with the household. Person/	
3.4 Describe how etc.	you prioritize the provision of cooling a	ssistance t	o vulnerable populations, e.g., benefit amou	ınts, early application periods,	
Rec of the prog		lerly, disab	led, families with small children, or veterans) w	ill be done during the first month	
	f Benefits 2605(b)(5) - Assurance 5, 2605(

✓ Income							
Family (household) size							
Home energy cost or need:							
✓ Fuel type	✓ Fuel type						
Climate/region							
✓ Individual bill							
Dwelling type							
Energy burden (% of income	spent on home energy)						
Energy need							
Other - Describe:							
	See the LIHEAP Benefit Matrix Attachment: The benefit matrix has maximum amounts. The amounts of the client's bills can be paid up to the maximum amount. We do not place a minimum on the benefit matrix because the amount of the bill is paid						
Benefit Levels, 2605(b)(5) - Assurance 5, 20	605(c)(1)(B)						
3.6 Describe estimated benefit levels for the shown in the payment matrix.	e fiscal year for which this pla	an applies. Please note: the maximum and m	nimum benefits must be				
Minimum Benefit	\$1	Maximum Benefit	\$1,500				
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? • Yes • No							
If yes, describe.							
Fans, air conditioners, cooling	systems and other cooling ene	rgy-related services may be provided depending	g on need.				
If any of the above questions the fields provided, attach a		lanation or clarification that c	ould not be made in				

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN Section 4 - Crisis Assistance**

	Section 4: CRISIS ASSISTANCE							
Eligibility - 2604	e(c), 2605(c)(1)(A)							
4.1 Designate the	e income eligibility threshold used for the crisis com	ponent						
Add	Household size	Eligibility Guideline		Eligibility Tl	hreshold			
1	1	State Median Income			60.00%			
4.2 Provide your	LIHEAP program's definition for determining a co	risis.						
	r multiple crisis assistance programs (winter, summe e Crisis Assistance Attachment	er, and/or year-round), Include a	ll program def	initions.				
4.3 What constitu	utes a <u>life-threatening crisis?</u>							
eligible ho	re Crisis Assistance Attachment. For declared natural couseholds for up to five days to remove the household is SBG and state/local resources to provide other emerger	from the emergency situation. House	seholds will be 1	referred to other	programs			
Crisis Requirem	ent, 2604(c)							
4.4 Within how r	many hours do you provide an intervention that wil	l resolve the energy crisis for eligi	ble households	? 48Hours				
4.5 Within how r situations? 18He	many hours do you provide an intervention that will ours	l resolve the energy crisis for eligi	ble households	in life-threaten	ning			
Crisis Eligibility	, 2605(c)(1)(A)							
			Winter Crisis	Summer Crisis	Year-Round Crisis			
4.6 Do you have	additional eligibility requirements for Crisis Assista	ance?						
4.7 Check the ap	propriate boxes below to indicate type(s) of assistar	nce provided						
Do you require a	nn Assets test?							
Do you give prio	rity in eligibility to:			<u></u>	P			
Older Adu	dts (60 years or older)?				>			
Individuals	s with a disability?				>			
Young Chi	ildren?				>			
Household	s with high energy burdens?				>			
Other (Spe	ecify):							
In Order to rece	ive crisis assistance:		11		r			
Must the h	ousehold have received a shut-off notice or have a r	near empty tank?						
Must the h	ousehold have been shut off or have an empty tank	?						
Must the h	ousehold have exhausted their regular heating bene	efit?						
Must rente	ers with heating costs included in their rent have rec	ceived an eviction notice?						
Must heati	ing/cooling be medically necessary?							
Must the h	ousehold have non-working heating or cooling equi	pment?						
Other (Spe	Other (Specify):							

	ional/differing eligibility policies for:	II		
Renters?				~
Renters livi	ng in subsidized housing?			>
Renters with	n utilities included in the rent?			~
Explanations of po	olicies for each ''yes'' checked above:			
The with the clie	Eligibility and Benefit Determination Attachment. applicant should provide either a copy of their lease; a notarized statement; or contract with the landlord that verifies the heating/cooling arrang residing in public/subsidized housing dwelling unless their rent/mortga.	gement that the landlord has	with the househ	old. Persons/
Determination of 1	Benefits			
.8 How do you ha	andle crisis situations?			
<u> </u>	Separate component			
	Benefit Fast Track, no separate amount of crisis funds is issued response time frames.	d. Rather benefits are issue	d to crisis cust	omers within cri
	Other - Describe:			
 .9 If you have a s	eparate component, how do you determine crisis assistance benefits	s?		
V	Amount to resolve the crisis. \$0			
_	Other - Describe:			
	Up to a maximum of \$1,500 depending on the Bend Matrix attachment.	efit Matrix amount for the ho	ousehold. See th	ne LIHEAP Bene
erisis Requiremen	nts. 2604(c)			
	t applications for energy crisis assistance at sites that are geograph	ically accessible to all house	eholds in the ar	ea to be served
⊙ Yes C No				
~ 103 ~ 100	Explain.			
Ever	ry county in the State has an office in which applications are taken.			
1.11 Do you provi	de individuals who are individuals with a disability the means to:			
Submit applicat	tions for crisis benefits without leaving their homes?			
⊙ Yes O No				
If No, explain.				
	tes at which applications for crisis assistance are accepted?			
C Yes O No	· · · · · · · · · · · · · · · · · · ·			
If No, explain.				
	e workers may conduct home visits or they can authorize someone to m	nake an application on their b	ehalf	
Case	c workers may conduct nome visits of they can authorize someone to in	an application on their o	viiuii.	
f you answered " lisabled?	No" to both options in question 4.11, please explain alternative mea	ans of intake to those who a	re homebound	or physically
	27(1)(1)(2)			
Benefit Levels, 260				
	maximum benefit for each type of crisis assistance offered.			
Winter Crisis	\$0.00 maximum benefit			
Summer Crisis Year-round Cr	·			
	isis \$1,500.00 maximum benefit de in-kind (e.g. blankets, space heaters, fans) and/or other forms of	henefits?		
		Denents;		
⊙ Yes ○ No 1	II yes, Describe			
	nkets, coats, heating systems, furnaces and other heating, energy-related ners, cooling systems, and other cooling energy-related services may be			the winter. Fans
l.14 Do you provi	de for equipment repair or replacement using crisis funds?			
⊙ Yes O No				
If you answered "	Yes" to question 4.14, you must complete question 4.15.			

	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair			✓
Heating system replacement			✓
Cooling system repair			✓
Cooling system replacement			✓
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			✓
Other (Specify): Meter Bases, Propane Tank Installation/removable Intervention for vulnerable households can be done until the repair or replacement of units can be completed. Emergency housing in cases of extreme heat or cold, or federal/state declared disaster can be provided up to five days until crisis is solved. Meter bases on homes may be repaired or replaced.			
4.16 Do any of the utility vendors you work with e	nforce a mo	ratorium on	a shut offs?
€ Yes C No			
If you responded "Yes" to question 4.16, you must 4.17 Describe the terms of the moratorium and any	_	_	17. eceived by LIHEAP clients during or after the moratorium period.
If as of 8:00 a.m., on the day of a scheon National Weather Service for the county of the			et, an excessive heat warning or a freeze warning has been issued by the such disconnect are suspended.
4.18 If you experience a natural disaster, do you in No	tend to utili	ize LIHEAP	erisis funds to address disaster related crisis situations? • Yes
If yes, describe			
eligible households for up to five days to remo	ove the house	ehold from th	rs, the State will use LIHEAP funds to provide emergency housing for the emergency situation. Households will be referred to other programs seeds to include housing/food/clothing if the home is inhabitable.

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 5 - Weatherization Assistance

Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2				
5.1 Designate the income eligibility thresho		erization component		
Add Househo	old Size	Eligibility Guideline	Eligibility Threshold	
1 1		HHS Poverty Guidelines	200.00%	
5.2 Do you enter into an interagency agrees No	ment to have another g	overnment agency administer a WEATHE	ERIZATION component? O Yes	
5.3 If yes, name the agency and attach a co	py of the Internal Agre	ement or Contract.		
5.4 Is there a separate monitoring protocol	for weatherization?	Yes No		
TOTAL				
WEATHERIZATION - Types of Rules 5.5 Under what rules do you administer LI	TUEAD weatherization	(Cheek only one)		
		(Check only one.)		
Entirely under LIHEAP (not DOE) r				
Entirely under DOE WAP (not LIHI	EAP) rules			
Mostly under LIHEAP rules with the	e following DOE WAP	rule(s) where LIHEAP and WAP rules diff	fer (Check all that apply):	
Income Threshold				
Weatherization of entire multi- eligible units or will become eligible within		re is permitted if at least 66% of units (50%)	% in 2- & 4-unit buildings) are	
Weatherize shelters temporaril care facilities).	ly housing primarily lo	w income persons (excluding nursing home	es, prisons, and similar institutional	
Other - Describe:				
Mostly under DOE WAP rules, with	the following LIHEAP	rule(s) where LIHEAP and WAP rules di	ffer (Check all that apply.)	
Income Threshold				
Weatherization not subject to I	DOE WAP maximum s	statewide average cost per dwelling unit.		
✓ Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.				
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	C Yes O No			
5.7 Do you have additional/differing eligibility policies for :				
Renters	C Yes O No			
Renters living in subsidized housing?	C Yes O No			
Renters with utilities included in the rent?	● Yes ○ No			
5.8 Do you give priority in eligibility to:				
Older Adults?	⊙ Yes ○ No			
Individuals with a disability? • Yes O No				
Young Children?	⊙ Yes ○No			
House holds with high energy	⊙ Yes O No			

burdens?				
Other?	C Yes ⊙ No			
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below. See Renters Eligibility for Weatherization Assistance and Eligibility and Benefit Determination Attachments.				
Benefit Levels				
5.9 Do you have a maximum LIHEAP wea	therization benefit/expenditu	re per household? • Yes O No		
5.9a If yes, what is the maximum? \$12,0	000			
5.10 Do you use an Average Cost per Unit	(ACPU). O Yes O No			
5.10a If so, what is the ACPU amount?	\$0			
Types of Assistance, 2605(c)(1), (B) & (D)	11.0/01.1			
5.11 What LIHEAP weatherization measu	res do you provide ? (Check	—		
Weatherization needs assessments/a	audits	Energy related roof repair		
Caulking and insulation		Major appliance repairs		
Storm windows Major appliance replacement				
Furnace/heating system modifications/repairs Windows/sliding glass doors		Windows/sliding glass doors		
Furnace replacement Doors		✓ Doors		
✓ Cooling system modifications/repairs ✓ Water Heater				
■ Water conservation measures ■ Cooling system replacement				
Roof top solar Community solar projects				
Compact florescent light bulbs Other - Describe: Baseloads (Power Strips, LEDS); Electrical Repairs; Insulation				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Other (specify):

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 6 - Outreach

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other lowincome programs. V Execute interagency agreements with other low-income program offices to perform outreach to target groups. Web Posting Email Texting Events 4 Social Media

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 7 - Coordination

Section 7: Coordination, 2605(b)(4) - Assurance 4

	,		
7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).			
>	Joint application for multiple programs (indicate programs included) TANF, SNAP, CSBG, WX and Medicaid		
Y	Intake referrals to/from other programs (indicate programs included) CSBG & WX		
	One - stop intake centers		
>	Other - Describe:		

See Coordination of LIHEAP Activities Attachment

The State has one application for three programs – LIHEAP, CSBG, and Weatherization. Therefore, an application may apply for all programs during the intake process. If the weatherization agency is different from the LIHEAP agency, the LIHEAP agency refers to the weatherization agency to complete the assessment for this program. Local agencies offer all programs administered by that agency, especially to the vulnerable populations of elderly, disabled, families with children, and veterans. Local agencies refer applicants to other local offices such as SNAP and TANF if applicant is not currently receiving these services.

Also, the department has the Common Web Portal (CWP), households can apply for LIHEAP when they apply for SNAP and Medicaid.

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 8 - Agency Designation

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state Grant recipients and the Commonwealth of Puerto Rico)				
8.1 How would you categorize the primary responsibility of your State agency?				
	Administration Agency			
	Commerce Agency			
	Community Services Agency			
	Energy/Environment Agency			
	Housing Agency			
<	State Department of Welfare (administers TANF, SNAP, and/or Medicaid)			
	Economic Development Agency			
	Other - Describe:			
	e current list of subrecipient name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and imber. Used for Near hotline and OCS Service Provider Tool and clearinghouse.			
	ate Outreach and Intake, 2605(b)(15) - Assurance 15			
	selected "State Department of Welfare (administers TANF, SNAP, and/or Medicaid)" in question 8.1, you must complete questions 8.2, 8. 8.4, as applicable.			
	w do you provide alternate outreach and intake for heating assistance?			
The State Agency also administers the State Welfare Program; however, different divisions administer the LIHEAP and Welfare Programs. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support, and other divisions within the agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are serviced by qualified Case Manager/Caseworkers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday-Friday from 7:30 am – 6:00 pm.				
8.3 How do you provide alternate outreach and intake for cooling assistance?>				
	The State Agency also administers the State Welfare Program; however, different divisions administer the LIHEAP and Welfare Programs. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support, and other divisions within the agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are serviced by qualified Case Manager/Caseworkers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday-Friday from 7:30 am – 6:00 pm.			
8.4 Ho	w do you provide alternate outreach and intake for crisis assistance?			
	The State Agency also administers the State Welfare Program; however, different divisions administer the LIHEAP and Welfare			

Programs. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support, and other divisions within the agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are serviced by qualified Case Manager/Caseworkers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday-Friday from 7:30 am - 6:00 pm. 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization 8.5a Who determines client eligibility? Community Action Community Action Community Action Community Action Agencies Agencies Agencies Agencies 8.5b Who processes benefit payments to gas and Community Action Community Action Community Action electric vendors? Agencies Agencies Agencies 8.5c who processes benefit payments to bulk fuel Community Action Community Action Community Action Agencies Agencies Agencies 8.5d Who performs installation of weatherization Community Action measures? Agencies Include a current list of subrecipient(s) name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number. If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9. 8.6 What is your process for selecting local administering agencies? We have chosen agencies based on prior experience administering similar programs such as CSBG. The State sends the Notice of Funding Availability (NOFA) to local agencies to respond and submit a subgrant proposal for review. The subgrant is reviewed by the Division of Community Services and Division of Procurement Services and AGs Office to ensure all fiscal and programmatic requirements are met. The subgrant is sent to the Executive Director's office for signature after division reviews have been completed and approved. 8.7 How many local administering agencies do you use? 17 8.8 Have you changed any local administering agencies in the last year? C Yes No 8.9 If so, why? Agency was in noncompliance with Grant recipient requirements for LIHEAP -Agency is under criminal investigation Added agency Agency closed Other - describe 8.10 If a subrecipient is no longer providing LIHEAP, are you aware of prior-year LIHEAP funds being mismanaged or misspent? 🖸 Yes No 8.10a If yes, please explain. 8.10b If you are aware, were other federal programs impacted such as CSBG, SSBG, Head Start, TANF, and Department of Energy Weatherization funding, etc. 🔘 Yes 🏻 💽 No 8.10c If yes, please explain. If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Page 21 of 49
1 ago 21 01 70

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 9 - Energy Suppliers

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7				
9.1 Do you make payments	s directly to home energy suppliers?			
Heating	• Yes O No			
Cooling	• Yes O No			
Crisis	¶Yes ♥No			
Are there exceptions?	Yes 🖸 No			
If yes, Describe.				
Agencies mu:	client of the amount of assistance paid?			
	ist be scanned into Virtual ROMA and a copy placed into client's file. In the case of an emer is of application for services. The person who approves the application in Virtual ROMA sho			
	pplication is denied, the agency must provide written explanation with the reason for the den he letter sent to the client. The person who denies the application in Virtual ROMA should g			
	t the home energy supplier will charge the eligible household, in the normal billing proc ergy and the amount of the payment?	ess, the difference between the		
Vendor Agre	ements the CAA has with the energy supplier provides this assurance.			
9.4 How do you assure tha assistance?	t no household receiving assistance under this title will be treated adversely because of t	their receipt of LIHEAP		
Vendor Agre	ements the CAA has with the energy supplier provides this assurance.			
9.5. Do you make payment households? Yes • No	s contingent on unregulated vendors taking appropriate measures to alleviate the energ	y burdens of eligible		
· · · · · · · · · · · · · · · · · · ·	res unregulated vendors may take. late statewide vendor agreement or a policy that indicates local agreements must adher	e to statewide policies and		

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 10 - Program, Fiscal Monitoring, and Audit

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of funds?

See Fiscal, Accounting and Tracking Requirements attachment.

10.1a Provide your definitions of the following:

Obligation

Amounts which a subgrantee may be legally required to pay out of its resources including encumbrances, as well as, accounts payable and accrued liabilities.

Expenditures

Exchange of an asset or incurrence of a liability for an asset, goods received, or services rendered after a voucher for goods and/or services is approved.

Expenditure timeframe

A specified period of time authorized in a plan/budget to render services, acquire asset or goods received.

Administrative costs

Any expenditure for governmental functions normally associated with administration of a public assistance program. The cost must be included in determining administrative costs subject to the statutory limitation on administrative costs, regardless of whether the expenditure is incurred by the State, a subrecipient, a grantee, or a contractor of the State.

Audit Process

10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? \columnwedge Yes \columnwedge No

10.2a - if yes, describe your auditor selection process.

The State (MDHS) is **required** to have an audit conducted annually by the Mississippi Office of the State Auditor.

10.3. Describe any audit findings of the grant recipient (i.e. State/Tribe/Territory) rising to the level of material weakness or reportable condition cited in the single audits, inspector general reviews, or other government agency reviews from the most recently audited fiscal year.

No Findings

Finding	Туре	Brief Summary	Resolved?	Action Taken
1		We are currently waiting on the SFY 2023 Audit Report. SFY 2022 Audit is attached.		procedure/policy changes

10.4. Audits of Local Administering Agencies

What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.

- Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133
- Local agencies/district offices are required to have an annual audit (other than A-133)
- Local agencies/district offices' A-133 or other independent audits are reviewed by Grant recipient as part of compliance process.
- Grant recipient conducts fiscal and program monitoring of local agencies/district offices
- Local agencies and district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133

Compliance Monitoring
10.5. Describe your monitoring process for compliance at each level below. Check all that apply.
Grant recipients have a policy in place for appropriate separation of duties and internal controls.
☑ Internal program review
✓ Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
Local Administering Agencies/District Offices:
✓ On - site evaluation
Annual program review
Monitoring through central database
✓ Desk reviews
Client File Testing/Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
See MDHS Division of Monitoring and DCS (T&TA) attachment
10.7. Describe how you select local agencies for monitoring reviews. Attach a risk assessment if subrecipients are utilized.
Site Visits:
All are monitored.
Desk Reviews:
Monthly financial and program reports are reviewed.
10.8. How often is each local agency monitored? Please attach a monitoring schedule if one has been developed. Triannually
10.9. How many local agencies are currently on corrective action plans? 0
If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013

Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 11 - Timely and Meaningful Public Participation

Section 11: Timely a	and Meaningful Public Participa	tion, 2605(b)(12), 2605(C)(2)
	public in the development of your LIHEAP plan? Some hearing but must ensure participation through other to	
Tribal Council meeting(s)		
✓ Public Hearing(s)		
✓ Draft Plan posted to website a	nd available for comment	
Hard copy of plan is available	for public view and comment	
Comments from applicants are	e recorded	
✓ Request for comments on draf	it Plan is advertised	
Stakeholder consultation meet	ing(s)	
Comments are solicited during	g outreach activities	
Other - Describe:		
Draft plan posted by the Se	cretary of State's Office for public view and comments.	Draft plan is reviewed by MDHS Compliance Division.
	cretary of State's Office for public view and comments. and the Commonwealth of Puerto Rico Only	Draft plan is reviewed by MDHS Compliance Division.
Public Hearings, 2605(a)(2) - For States		
Public Hearings, 2605(a)(2) - For States	and the Commonwealth of Puerto Rico Only	
Public Hearings, 2605(a)(2) - For States	and the Commonwealth of Puerto Rico Only ou held public hearing(s) on the proposed use and dis	stribution of your LIHEAP funds?
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that yo	and the Commonwealth of Puerto Rico Only bu held public hearing(s) on the proposed use and dis Date 07/10/2024	stribution of your LIHEAP funds? Event Description Mississippi Department of Human Services, 200 South Lamar St., Jackson, MS 39201,
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that you	ou held public hearing(s) on the proposed use and dis Date 07/10/2024 your plan at the hearing(s)? 0	stribution of your LIHEAP funds? Event Description Mississippi Department of Human Services, 200 South Lamar St., Jackson, MS 39201,
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that you 1 11.3. How many parties commented on the state of the state	ou held public hearing(s) on the proposed use and dis Date 07/10/2024 your plan at the hearing(s)? 0	Event Description Mississippi Department of Human Services, 200 South Lamar St., Jackson, MS 39201, Zoom Meeting
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that you 1 11.3. How many parties commented on the state of the state	and the Commonwealth of Puerto Rico Only ou held public hearing(s) on the proposed use and dis Date 07/10/2024 your plan at the hearing(s)? 0 ived at the hearing(s).	Event Description Mississippi Department of Human Services, 200 South Lamar St., Jackson, MS 39201, Zoom Meeting

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 12 - Fair Hearings

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the Grant recipient have in the prior federal Fiscal Year? $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last federal Fiscal Year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied and/or not acted upon in a timely manner.

See Fair Hearing Policy Attachment

12.5 When and how are applicants informed of these rights?

Clients are informed of the Fair Hearing Process during intake process at the CAA. Upon intake and denial of services, a copy of the Fair Hearing Process is given or will be mailed with the denial letter to the applicant. The process for fair hearings is clearly posted in county offices. The Fair Hearing process is posted on Virtual ROMA so applicants have access during CWP process.

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 13 - Reduction of Home Energy Needs

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
N/A
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous federal Fiscal Year.
N/A
13.4 Describe the level of direct benefits provided to those households in the previous federal Fiscal Year.
N/A
13.5 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 14 - Leveraging Incentive Program

Section 14:Leveraging Incentive Program, 2607(A)

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

The State shall participate in the LIHEAP Leveraging Program. The State and local subgrantees will solicit non-federal dollars in order to qualify to compete for leveraging incentive funds. Several organizations, individuals, etc. will be contacted to make cash and in-kind contributions, such as discounts, arrearage forgiveness, fuel funds, credit, volunteer, WX materials, waivers: disconnections, deposits, and reconnect fees, etc. * Leveraged resources/benefits that are counted under criterion (iii) in 45 CFR 96.87(d)(2) must be identified and described in the grantees LIHEAP plan and distributed as indicated in the plan. In addition, leveraging resources/benefits that are counted under criterion (ii) must be carried out under one or more components of the grantee's regular LIHEAP program.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Cash and in-kind contributions, such as discounts, arrearage forgiveness, fuel funds, credit, volunteer, WX materials, waivers: disconnections, deposits, and reconnect fees, etc.	Several organizations, individuals	The State coordinates leveraging with the LIHEAP program to provide consumer education with our clients to encourage them to conserve energy and the disadvantages of getting services interrupted. Leveraging resources also provide additional services to more clients in LIHEAP. Coordination also compliments our budget program in LIHEAP to allow clients to better manage resources.
2	Private sources	Entergy Helping Hands	Partnerships donated funds to pay energy related bills

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 15 - Training

Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grant recipient Staff:				
Formal training provided virtually, on-site, and/or formal training conference				
How often?				
✓ Annually				
Biannually				
As needed				
Other, describe:				
Employees are provided with policy manual				
Other, describe:				
b. Local Agencies:				
Formal training provided virtually, on-site, and/or formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other, describe:				
✓ On-site training				
How often?				
Annually				
Biannually				
As needed				
Other, describe:				
Employees are provided with policy manual				
Other, describe:				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other, describe:				
Policies communicated through vendor agreements				
Policies are outlined in a vendor manual				

	Other, describe:
15.2 ① Y	Ooes your training program address fraud reporting and prevention?
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 16 - Performance Goals and Measures

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

The State of MS updated its centralized client tracking system (Virtual ROMA 2 (VR2) to capture, analyze and submit information regarding energy burden targeting, restoration/prevention of loss of home energy service. The State successfully submits the LIHEAP Performance Measures Report. We continue to work with APPRISE to analyze report and use data to enhance the LIHEAP program. We signed vendor agreements to include performance language, new performance related fields in VR system to allow collection and reporting of energy information required to produce the performance report and identify high energy users.

During the coming federal fiscal year, we plan to accomplish successful targeting of clients with high energy burdens. Additionally, we plan to utilize the benefit targeting/reduction indices to designate users who are high energy and allow for greater LIHEAP benefits and modify our benefit matrix beyond income. We will partner with our top vendors to get performance information more frequently. Presently, we are getting this information on an annual basis.

A vendor meeting will be scheduled to discuss results of the Performance Measures Report and to obtain greater participation from all energy vendors. We were able to capture information from the more propane vendors for this year's report.

There were several enhancements made specifically for LIHEAP:

- Stored Procedure to handle bulk (supplemental) payments
- Automated Stored Procedure email to MDHS Management/VR2 staff to alert of possible Matrix Overpayments
- High Dollar Allocation Alert for Approvers (LIHEAP it's a backend heck for the matrix amounts (1500k, for CSBG/WATER/Other = 5K).
- Automated dormant user listing report to MIS/DCS Management every 60 days
- · Reporting Enhancements -
 - Energy Burden Report Annual Report based on LIHEAP Performance Management Report at Client Level with Demographics
 - Parent Vendor Summary Report Refinement by Agency & Overall with unduplicated counts for Household Served
 - · "NEADA Report
- Reissued Checks Info Update to avoid Client Inconvenience & Agency Rework
- SSN Checks / Strengthen Database Search
- · Updated Housing Info Screen to Identify WX Grant
- System Update to Allow WX Agency (POI) to Process Equipment Purchases for County Service
- Completed after Provided to Deputy Director Initially ()Forthcoming for 2024
 - · Identify if Utilities are separate or included Done
 - Energy Providers Enhancements Search by Client, Submit Concerns, View Authorization of Release of Information
 - LIHEAP Refunds Capture
- Forthcoming for 2024
 - Separated Equipment by Purchase, Installation to improve HH Served Count for Equipment Domain Reports
 - Ability for DCS to Add & Update Poverty Guidelines without MIS
 - Raw Data Download to allow ability to create Dashboards, Table and Other Data Manipulation (until can do in Virtual ROMA 2.0)
 - Vendor Reissue / Vendor Refund Reports
 - Capture Service Applying for Existing Clients
 - CWP Updates
 - · Ability to Upload Documents from the Request for Additional Information Form
 - Identification of Type of Assistance previously LIHEAP was the default now user can select DCS Programs
 - Invalid Email
 - NEADA Report Generation *actual 2024 completion- being reworked but will be available August)
 - Energy Burder Indicator on HH Profile
 - Timeliness Strategic Report (Aged Appointments)
 - Timeliness Agency Strategic Report (bottleneck & life cycle of an application)
 - Strategic Report Percentage (%) Households Served
 - · Grant Management component to help monitor & alert for budget attainment spending tracking

2025 Planned System Enhancements

- NEADA Report Generation *actual 2024 completion- being reworked but will be available August)
- Energy Burder Indicator on HH Profile
- Timeliness Strategic Report (Aged Appointments)
- Timeliness Agency Strategic Report (bottleneck & life cycle of an application)
- Strategic Report Percentage (%) Households Served
- · Grant Management component to help monitor & alert for budget attainment spending tracking

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 17 - Program Integrity

Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.							
Online Fraud Reportin	✓ Online Fraud Reporting						
Dedicated Fraud Repo	Dedicated Fraud Reporting Hotline						
Report directly to local	Report directly to local agency/district office or Grant recipient office						
Report to State Inspect	Report to State Inspector General or Attorney General						
Forms and procedures	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse						
Other - Describe:	Other - Describe:						
Report to the MDHS – Office of Inspector General							
b. Describe strategies in place for a	b. Describe strategies in place for advertising the above-referenced resources. Select all that apply						
Printed outreach mater							
Posted in local adminis	stering agencies offices.						
Addressed on LIHEAP	application						
Website							
Other - Describe:							
17.2. Identification Documentation	17.2. Identification Documentation Requirements						
a. Indicate which of the following tembers.	forms of identification are required o	r requested to be collected from LIHI	EAP applicants or their household				
		Collected from Whom?					
Type of Identification Collected							
	Applicant Only Required	All Adults in Household Required	All Household Members Required				
Social Security Card is photocopied and retained	✓ Kequireu	✓ Kequired	✓ Kequireu				
photocopied and retained	Requested	Requested	Requested				
	Requested	Requested	Requested				
	Required	Required	Required				
Social Security Number (Without actual Card)	>		✓				
	Requested	Requested	Requested				
G	Required	Required	Required				
Government-issued identification card	V						
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested				

17.3. Citizenship/Legal Residency Verification						
What are your procedures for ensuring benefits? Select all that apply.		nts are U.S. citizer	ns or qualified no	on-citizens who are	eligible to receive	LIHEAP
Clients sign an attestation of citizenship or U.S. Citizen or Qualified Non-Citizen						
Client's submission of certain	Social Security Ad	ministration card	s is accepted as p	roof of U.S. Citizen	or Oualified Non-	-Citizen.
Non-Citizens must provide do	-		s is accepted as p		or Quantitue 110ii	
Tron-entizens must provide de			,			
Citizens must provide a copy		·	on papers, or pass	sport		
Non-Citizens are verified thro	ough the SAVE syst	tem				
Tribal members are verified	through Tribal enro	ollment records/T	ribal ID card			
Other - Describe:	,					
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1						
17.4. Income Verification	,II		J)			
What methods does your agency utilize	ze to verify househo	ld income? Select	all that apply.			
Require documentation of inco	ome for all adult ho	usehold members				
✓ Pay stubs						
Social Security award le	etters					
Bank statements						
Tax statements Zero-income statements						
Zero meome statement						
✓ Unemployment Insurar	nce letters					
Other - Describe:						
Computer data matches:	Computer data matches:					
Income information ma	tched against state	computer system	(e.g., SNAP, TAN	IF)		
Proof of unemployment	t benefits verified w	ith state Departm	ent of Labor			
Social Security income	verified with SSA					
Utilize state directory o	f new hires					
Other - Describe:						
b. Describe any exceptions to the abov	e policies.					
Exceptions for newborn c	-					
17.5 Identification Verification						
Describe what methods are used to ve	rify the authenticit	y of identification	documents provid	ded by clients or ho	ousehold members	. Select all that
Verify SSNs with Social Security Administration						
Match SSNs with death records from Social Security Administration or state agency						
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
Match with state Department	of Labor system					
Match with state and/or federal corrections system						
Match with state child support system						
Verification using private software (e.g., The Work Number)						
In-person certification by staff (for tribal Grant recipients only)						
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal Grant recipients only) Other - Describe:						

In Person Verification
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grant recipient LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grant recipient employees
✓ Local agencies/district offices
Employees must sign confidentiality agreement
Grant recipient employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Electronic files are protected in a secure location.
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grant recipient and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency
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What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only

17.9. Benefits Policy - Bulk Fuel Vendors				
·				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.				
Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				
Clients are relied on for reports of non-delivery or partial delivery				
Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
Vendors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the grant recipient.				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.10. Investigations and Prosecutions				
Describe the Grant recipients procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients, staff, or vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
Local agencies/district offices or Grant recipient conduct investigation of fraud complaints from public				
Grant recipient attempts collection of improper payments. If so, describe the recoupment process				
See Waste, Fraud & Abuse Policy				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year (1st offense), Indefinitely (Second offense); See Waste, Fraud & Abuse Policy				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
Vendors found to have committed fraud may no longer participate in LIHEAP				
Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the Grant recipient is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the Grant recipient knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For Grant recipients other than individuals, Alternate I applies.
- 4. For Grant recipients who are individuals, Alternate II applies.
- 5. Workplaces under grants, for Grant recipients other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the Grant recipient does not identify the workplaces at the time of application, or upon award, if there is no application, the Grant recipient must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the Grant recipients drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the Grant recipient shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grant recipients attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a Grant recipient directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the Grant recipients payroll. This definition does not include workers not on the payroll of the Grant recipient (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the Grant recipients payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grant recipients Other Than Individuals)
The Grant recipient certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Grant recipients workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The Grant recipients policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a

central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The Grant recipient may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (That this must be physical address. No PO Boxes allowed.)

200 South Lamar St. * Address Line 1		
Address Line 2		
Address Line 3		
Jackson * City	MS * State	39201 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grant recipients Who Are Individuals)

- (a) The Grant recipient certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

(1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf;
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
 - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local Grant recipients and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

By checking this box, the prospective primary participant is agreeing to the Assurances set out above.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		
Policy Manual.		
Subrecipient Contract.		
Model Plan Participation Notes for Tribes.		