DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance **Grantee Name:** PINOLEVILLE POMO NATION

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2024 to 09/30/2025 **Report Status:** Submission Accepted by CO

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
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- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
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- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

* 1.a. Type of Submission: Plan		• Annual		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:		*1.d. Version: Initial Resubmission Revision Update	
				Received:		State Use Only:	
				icant Identifie			
				que Entity Ide JKKEFS9	entifier (UEI)	5. Date Received By State:	
			4b. Fed	eral Award Id	lentifier:	6. State Application Identifier:	
7. APPLICANT INF	ORMATION						
* a. Legal Name: Pir	noleville Pomo l	Vation					
* b. Address:	•		·				
* Street 1:	500 B Pinole	ville Drive	Stre	et 2:			
* City:	UKIAH		Cou	nty:			
* State:	CA		Prov	ince:			
* Country:	United States		* Zi _l Code:	o / Postal	95482 -		
c. Organizational	Unit:						
Department Name LIHEAP	e:		Division Name:				
		person to be contacted on matters in t of Health and Human Services' LII				be listed on Notice of Funding	
* First Name: Clayton			* Last Name: Freeman				
Title: Social Service Coord	linator		Organizational Affiliation:				
* Telephone Number 707-463-1454	r:		Fax Number 707-463-6601				
* Email: claytonf@pinoleville	e-nsn.gov						
* 8. TYPE OF APPL I: Indian/Native Amer		ernment (Federally Recognized)					
* a. Is the applicar	nt a Tribal Con	sortium: O Yes O No					
* b. If yes please a	ttach at least oi	ne the following documentation:					
		Catalog of Federal Dome Assistance Number:	stic	CFDA Title:			
9. CFDA Numbers and	Titles	93.568	Low-Income Home Energy Assistance Program				
10. DESCRIPTIVE T	TITLE OF API	PLICANT'S PROJECT:					
11. AREAS AFFECTED BY FUNDING: Mendocino County, Lake County, Sonoma County, Napa County							
12. CONGRESSION 2	12. CONGRESSIONAL DISTRICTS OF APPLICANT:						
13. FUNDING PERI	OD:						
a. Start Date: 10/01/2024			b. End Date: 09/30/2025				
* 14. IS SUBMISSIO	N SUBJECT T	O REVIEW BY STATE UNDER EX	XECUTI	VE ORDER 1	2372 PROCES	SS?	
a. This submission was made available to the State under Executive Order 12372							

Process for review on: b. Program is subject to E.O. 12372 but has not been selected by State for review. c. Program is not covered by E.O. 12372. *15. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT? NO
 NO If Yes, explain: 16. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree 🗹 ** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions. 17a. Typed or Printed Name and Title of Authorized Certifying Official 17c. Telephone (area code, number and extension) Clayton Freeman 17d. Email Address claytonf@pinoleville-nsn.gov 17b. Signature of Authorized Certifying Official 17e. Date Report Submitted (Month, Day, Year) 08/29/2024 sign

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 1 - Program Components

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2024 09/30/2025 Cooling assistance 10/01/2024 09/30/2025 V 10/01/2024 09/30/2025 Summer crisis assistance 10/01/2024 09/30/2025 Winter crisis assistance V Year-round crisis assistance 10/01/2024 09/30/2025 Weatherization assistance 10/01/2024 09/30/2025

Provide further explanation for the dates of operation, if necessary

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)	Prior year totals
Heating assistance	30.00%	30.00%
Cooling assistance	10.00%	10.00%
Summer crisis assistance	10.00%	45.00%
Winter crisis assistance	10.00%	0.00%
Year-round crisis assistance	25.00%	0.00%
Weatherization assistance	5.00%	5.00%
Carryover to the following federal fiscal year	0.00%	0.00%
Administrative and planning costs	10.00%	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%	0.00%
Used to develop and implement leveraging activities	0.00%	0.00%
TOTAL	100.00%	100.00%

Tribal grant recipients: direct-grant tribes, tribal organizations, or territories with allotments of \$20,000 or less may use for planning and administration up to 20% of the funds payable. Grant recipients that are direct grant tribes, tribal organizations, or territories with allotments over \$20,000 may use for planning and administration purposes up to 20% of the first \$20,000 (or \$4,000) plus 10% of the funds payable that exceeds \$20,000. Any administrative costs in excess of these limits must be paid from non-federal sources.

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:							
V	Heating assistance Cooling assistance			sistance			
V	Weatherization	assistance	Other (specify:)			cify:)	
Categorical Eligibility	, 2605(b)(2)(A) - Assurar	nce 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8				
1.4 Do you consider he in the left column belo	ouseholds categorically elow? • Yes No	ligible if at least one house	nold member receives	at least one	of the follow	wing categories of benefits	
If you answered "Yes"	' to question 1.4, you mu	st complete the table below	and answer questions	s 1.5 and 1.0	6.		
		Heating	Cooling	(Crisis	Weatherization	
TANF		⊙ Yes ○ No	⊙ Yes O No	• Yes	O _{No}	⊙ Yes O No	
SSI		⊙ Yes ○ No	⊙ Yes ○No	• Yes	C No	⊙ Yes O No	
SNAP		C Yes O No	C Yes O No	C Yes	⊙ No	C Yes O No	
Means-tested Veterans P	rograms	C Yes O No	C Yes O No	C Yes	No No ■ No No	C Yes O No	
1.4a Provide your	definition of categorical	eligibility.	*				
1.5 Do you automatica	ally enroll households wit	hout a direct annual applic	cation? O Yes O No				
If Yes, explain:							
1.6 How do you ensure	e there is no difference in	the treatment of categoric	ally eligible household	ls from thos	se not receiv	ing other public assistance	
	pibility and benefit amoun		engible nousenon	11 9111 11105	not receiv	public assistance	
		et up that shows no difference	e in the treatment of cat	egorically e	ligible house	eholds but only the benifit	
amounts for citi	zens and clients based on i	income eligibility.					
SNAP Nominal Paymo				_			
		nominal payment for SNAI					
		ust provide a response to q	uestions 1.7b, 1.7c, an	d 1.7d.			
1.7b Amount of Nomin	· · · · · · · · · · · · · · · · · · ·						
Once Per Year	istance						
Once every five	years						
Other - Describe	e:						
1.7d How do you conf	irm that the household re	eceiving a nominal paymen	t has an energy cost or	r need?			
Determination of Elig	ibility - Countable Incom	ne					
1.8. In determining a l	nousehold's income eligib	oility for LIHEAP, do you	ise gross income or ne	t income?			
Gross Income							
V Net Income							
Other - Describe							
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP							
Wages							
Self - Employme	ent Income						
Contract Income							
Payments from	mortgage or Sales Contr	acts					
VIDENTIFY OF THE PROOF OF THE							

Δ	Strike Pay							
>	Social Security Administration (SSA) benefits							
	Including MediCare deduction Excluding MediCare deduction							
>	Supplemental Security Income (SSI)							
>	Retirement / pension benefits							
	General Assistance benefits							
	Temporary Assistance for Needy Families (TANF) benefits							
	Loans that need to be repaid							
~	Cash gifts							
~	Savings account balance							
~	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
	Jury duty compensation							
~	Rental income							
~	Income from employment through Workforce Investment Act (WIA)							
	Income from work study programs							
	Alimony							
V	Child support							
~	Interest, dividends, or royalties							
	Commissions							
	Legal settlements							
	Insurance payments made directly to the insured							
	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
>	Veterans Administration (VA) benefits							
	Earned income of a child under the age of 18							
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							
	Income tax refunds							
	Stipends from senior companion programs, such as VISTA							
	Funds received by household for the care of a foster child							
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid							

Δ	Reimbursements (for mileage, gas, lodging, meals, etc.)
A	Other
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.
1.10	Do you have an online application process • Yes No
1.1	0a If yes, describe the type of online application (Select all boxes that apply)
>	A PDF version of the application is available online and can be downloaded, filled out and mailed in for processing.
	A state-wide online application that allows a customer to complete data entry and submit an application electronically for processing.
	One or more locally available online applications that allows a customer to complete data entry and submit an application electronically for processing.
	Online application that is also mobile friendly
	Other, please describe
Pleas	e include a link(s) to a statewide application, if available:
1.10b	Can all program components be applied for online?
If no	, explain which components can and cannot be applied for online.
1.11	Do you have a process for conducting and completing applications by phone CYes 🔞 No
1.12	Do you or any of your subrecipients require in person appointments in order to apply C Yes 🕟 No
If yes	s, please provide more information regarding why in-person appointments are required and in what circumstances they are required.
1.13	How can applicants submit documentation for verification? Select all that apply:
>	In-person
>	Mail
>	Email
	Portal application
>	Other, please describe
	Through text messenger and then it is printed out and added to file

Hidden for Section 1

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 2 - Heating Assistance

	Section	on 2 - H	Heating Assistance	
Eligibility, 2605(b)(2) - Assurance 2			
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:	
Add	Household size		Eligibility Guideline	Eligibility Threshold
1	All Household Sizes		State Median Income	60.00%
2.2 Do you have Heating Assistan	additional eligibility requirements for ace?	Oyes	€ No	
2.3 Check the ap	propriate boxes below and describe the p	policies for	each.	
Do you require a	nn Assets test?	C Yes	⊙ No	
If yes, describe:	Do you have additional/differing eligibili	ty policies f	for:	
Renters?		CYes	⊙ No	
If yes, describe:		<u>.u</u>		
Renters Li	ving in subsidized housing?	C Yes	⊙ No	
If yes, describe:				
Renters wi	th utilities included in the rent?	C Yes	⊙ _{No}	
If yes, describe:				
Do you give prio	rity in eligibility to:		•	
Older Adu	lts (60 years or older)?	• Yes	O _{No}	
If yes, describe:				
Pri	iority eligibility is based on point system who the LIHEAP Priority Calculation Form.			
Individual	s with a disability?	• Yes	C _{No}	
If yes, describe:		-		
	ority eligibility is based on point system who the LIHEAP Priority Calculation Form.			
Young chil	dren?	• Yes	C _{No}	
If yes, describe:				
	iority eligibility is based on point system who the LIHEAP Priority Calculation Form.			
Household	s with high energy burdens?	• Yes	C _{No}	
If yes, describe:				
	iority eligibility is based on point system who by the LIHEAP Priority Calculation Form.			
Other? Cr	isis	• Yes	C _{No}	
If yes, describe:				
	ority eligibility is based on point system who by the LIHEAP Priority Calculation Form.			
	policies for each "yes" checked above: iority eligibility is based on point system when	hich is calca	ulated on a point system which is calc	culated by the LIHEAP Priority Calculation

Form. See attached	Form. See attached					
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.4 Describe how you prioritize the provisetc.	ion of heating assistance to vu	Inerable populations, e.g., benefit amount	s, early application periods,			
We priortize our elderly, disa	bled and families with youth					
2.5 Check the variables you use to determ	ine your benefit levels. (Check	all that apply):				
✓ Income						
Family (household) size						
✓ Home energy cost or need:						
☑ Fuel type						
Climate/region						
Individual bill						
Dwelling type						
Energy burden (% of income	spent on home energy)					
Energy need						
Other - Describe:						
Disabled (receiving SSI) Child(ren) age five (5) or und Energy Burden exceeds 20%	Senior Citizen (Over the age of 52) Disabled (receiving SSI) Child(ren) age five (5) or under in household					
Benefit Levels, 2605(b)(5) - Assurance 5, 2						
2.6 Describe estimated benefit levels for the fiscal year for which this plan applies. Please note: the maximum and minimum benefits must be shown in the payment matrix.						
Minimum Benefit \$500 Maximum Benefit \$900						
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits?2 • Yes No						
If yes, describe.						
The Tribe provides dontation items such as: Jackets and warm clothes to families. These items are listed as in-Kind for the Head Start and what is left is donated to the Tribe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 3 - Cooling Assistance

Section 3 - Cooling Assistance					
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2				
3.1 Designate Th	e income eligibility threshold used for th	ne Cooling o	component:		
Add	Household size		Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		State Median Income	60.00%	
3.2 Do you have a Cooling assistant	additional eligibility requirements for ce?	CYes	€ No		
3.3 Check the ap	propriate boxes below and describe the	policies for	each.		
Do you require a	n Assets test?	C Yes	⊙ No		
If yes, describe:					
Do you have add	itional/differing eligibility policies for:				
Renters?		CYes	⊙ No		
If yes, describe:					
Renters Li	ving in subsidized housing?	C Yes	⊙ No		
If yes, describe:					
Renters wi	th utilities included in the rent?	C Yes	⊙ No		
If yes, describe:					
Do you give prior	rity in eligibility to:				
Older Adu	lts (60 years or older)?	• Yes	O _{No}		
If yes, describe: Pri- Form. See		hich is calcu	ulated on a point system which is calculated by tl	he LIHEAP Priority Calculation	
Individuals	s with a disability?	⊙ Yes	C _{No}		
If yes, describe: Pri Form. See		hich is calc	ulated on a point system which is calculated by the	he LIHEAP Priority Calculation	
Young chile	dren?	• Yes	O _{No}		
If yes, describe: Pri Form. See		hich is calc	ulated on a point system which is calculated by the	he LIHEAP Priority Calculation	
Households	s with high energy burdens?	⊙ Yes	C _{No}		
If yes, describe: Pri- Form. See		hich is calc	ulated on a point system which is calculated by tl	he LIHEAP Priority Calculation	
Other?		Oyes	⊙ No		
If yes, describe:					
	attached		ulated on a point system which is calculated by the		

etc.				
We prioritize our elderly, disabled	and families with youth.			
Determination of Benefits 2605(b)(5) - Assuran	nce 5, 2605(c)(1)(B)			
3.5 Check the variables you use to determine y	our benefit levels. (Check	all that apply):		
✓ Income				
Family (household) size				
✓ Home energy cost or need:				
✓ Fuel type				
Climate/region				
Individual bill				
Dwelling type				
Energy burden (% of income sper	nt on home energy)			
Energy need				
Other - Describe:				
Priority Population Senior Citizen (over the age 52) Disabled (receiving SSI) Child(ren) age five (5) or under in Energy Burden exceeds 20% Six or more individuals in the hou				
Benefit Levels, 2605(b)(5) - Assurance 5, 2605((c)(1)(B)			
3.6 Describe estimated benefit levels for the fis shown in the payment matrix.	cal year for which this pla	n applies. Please note: the maximum and m	inimum benefits must be	
Minimum Benefit \$500 Maximum Benefit \$900				
3.7 Do you provide in-kind (e.g., fans, air cond	itioners) and/or other form	ns of benefits? • Yes O No		
If yes, describe. The Tribe provides donated items what is left is donated to the Tribe.	such as fans and coolers to t	familie. These items are listed as in-Kind for	the Head Start program and	
If any of the above questions rethe fields provided, attach a doc			could not be made in	

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 4 - Crisis Assistance

Section 4: CRISIS ASSISTANCE Eligibility - 2604(c), 2605(c)(1)(A) 4.1 Designate the income eligibility threshold used for the crisis component Household size Eligibility Guideline Eligibility Threshold All Household Sizes State Median Income 60.00% 4.2 Provide your LIHEAP program's definition for determining a crisis. If you administer multiple crisis assistance programs (winter, summer, and/or year-round), Include all program definitions. Shut off notice (24 or 48 hour notice) 15 Day Notice Power shut off or out of propane 4.3 What constitutes a <u>life-threatening crisis?</u> No electric or heat during cold weather. No electric service to run medically needed equipment or to keep medically needed medicine refrigerated. No propane or wood to heat home at the original reservation as their is no eletric service to the reservation and tempatures fall below freezin in the winter time. No eletric services during hot weather to help keep home cool to avoid heat stroke. Crisis Requirement, 2604(c) 4.4 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households? 48Hours 4.5 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households in life-threatening situations? 18Hours Crisis Eligibility, 2605(c)(1)(A) Winter Summer Year-Round Crisis Crisis Crisis 4.6 Do you have additional eligibility requirements for Crisis Assistance? 4.7 Check the appropriate boxes below to indicate type(s) of assistance provided Do you require an Assets test? Do you give priority in eligibility to: Older Adults (60 years or older)? V ~ V Individuals with a disability? V V V Young Children? V V V Households with high energy burdens? V / ¥ Other (Specify): In Order to receive crisis assistance: Must the household have received a shut-off notice or have a near empty tank? ~ ~ V V Must the household have been shut off or have an empty tank? V ¥ Must the household have exhausted their regular heating benefit? V V V Must renters with heating costs included in their rent have received an eviction notice? V V V Must heating/cooling be medically necessary? V V ¥

Must the household have non-working heati	ing or coolin	g equipment	?	✓	>	>	
Other (Specify): Natural disaster determined	by Tribe					~	
Do you have additional/differing eligibility policie	Do you have additional/differing eligibility policies for:						
Renters?							
Renters living in subsidized housing?							
Renters with utilities included in the rent?							
Explanations of policies for each "yes" checked al	bove:						
Priority eligibility for the disabled, yo LIHEAP Priority Calculation form. In order to shut off notice of 24 hrs, 48 hrs, past due notion household has exhausted their regular benefit rent. Finally, the household is required to show the properties of the priority of th	o recieve cris ce or show po . The househ	sis assistance roof of near o old is requred	the Household is required empty gas tank. The househ to show proof of an evicti	to show prod old is also re on notice if h	of of energy relat equired to show p	ed crisis such as a proof that the	
4.8 How do you handle crisis situations?							
Separate component							
Benefit Fast Track, no separesponse time frames.	rate amount	of crisis fun	ds is issued. Rather benef	its are issue	d to crisis custo	mers within crisis	
Other - Describe:							
4.9 If you have a separate component, how do you	determine o	erisis assista	nce benefits?				
Amount to resolve the crisis	s. \$900						
Other - Describe:							
fax, email or text application and all research fax, email or text applications for crisis benefits without level fax or the fax of the fa	als with a diseaving their	sability the n	d?	those who a	nre homebound	or physically	
Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each type of Winter Crisis \$0.00 maximum benefit Summer Crisis \$0.00 maximum benefit Year-round Crisis \$900.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space by the Space of	fit						
4.14 Do you provide for equipment repair or repla	acement usir	ng crisis fund	ls?				
○ Yes • No	_						
If you answered "Yes" to question 4.14, you must							
4.15 Check appropriate boxes below to indicate ty	pe(s) of assis	stance provi					
	Winter Crisis	Summer Crisis	Year-round Crisis				
Heating system repair							

Heating system replacement						
Cooling system repair						
Cooling system replacement						
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify):						
4.16 Do any of the utility vendors you work with e	nforce a mo	ratorium on	shut offs?			
C Yes ⊙ No						
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	7.			
4.17 Describe the terms of the moratorium and an	y special dis	pensation re	ceived by LIHE	AP clients during or after the moratorium period.		
4.18 If you experience a natural disaster, do you in No	tend to utili	ize LIHEAP	crisis funds to ad	ddress disaster related crisis situations? C Yes .		
If yes, describe						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 5 - Weatherization Assistance

Section 5: WEATHERIZATION ASSISTANCE							
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assu	rance 2						
5.1 Designate the income eligibility thresho	ld used for the Weatheri	zation component					
Add Househo	Household Size Eligibility Guideline Eligibility Threshold						
1 All Household Sizes		State Median Income	60.00%				
5.2 Do you enter into an interagency agree No	ment to have another gov	vernment agency administer a WEATHE	ERIZATION component? O Yes				
5.3 If yes, name the agency and attach a co	py of the Internal Agreer	ment or Contract.					
5.4 Is there a separate monitoring protocol	for weatherization? O	Yes O No					
WEATHERIZATION - Types of Rules							
5.5 Under what rules do you administer LI	HEAP weatherization? (Check only one.)					
Entirely under LIHEAP (not DOE) 1	rules						
Entirely under DOE WAP (not LIHI	EAP) rules						
Mostly under LIHEAP rules with the	e following DOE WAP ru	ıle(s) where LIHEAP and WAP rules dif	ffer (Check all that apply):				
Income Threshold							
Weatherization of entire multi- eligible units or will become eligible within		e is permitted if at least 66% of units (50	% in 2- & 4-unit buildings) are				
Weatherize shelters temporaril care facilities).	ly housing primarily low	income persons (excluding nursing hom	es, prisons, and similar institutional				
Other - Describe:							
Mostly under DOE WAP rules, with	the following LIHEAP r	ule(s) where LIHEAP and WAP rules di	ffer (Check all that apply.)				
Income Threshold							
Weatherization not subject to l	DOE WAP maximum sta	tewide average cost per dwelling unit.					
Weatherization measures are n	ot subject to DOE Savin	gs to Investment Ration (SIR) standard	s.				
Other - Describe:							
Eligibility, 2605(b)(5) - Assurance 5							
5.6 Do you require an assets test? Γ_{Yes} Γ_{No}							
5.7 Do you have additional/differing eligibility policies for :							
Renters	Renters C Yes O No						
Renters living in subsidized housing?							
Renters with utilities included in the C Yes C No							
5.8 Do you give priority in eligibility to:							
Older Adults?	⊙ Yes ○ No						
Individuals with a disability?	⊙ Yes ○ No						
Young Children?	C Yes C No						
House holds with high energy							

burdens?			
Other? Crisis	€ Yes C No		
below.	a point system which is calcula	you must provide further explanation of these policies in the text field ted by the LIHEAP Priority Calculation Form. The LIHEAP follows the	
Benefit Levels			
5.9 Do you have a maximum LIHEAP wea	therization benefit/expenditu	re per household? O Yes O No	
5.9a If yes, what is the maximum? \$0			
5.10 Do you use an Average Cost per Unit	(ACPU). O Yes O No		
5.10a If so, what is the ACPU amount?	\$0		
Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measu	res do you provide ? (Check a	all categories that apply.)	
Weatherization needs assessments/s	audits	Energy related roof repair	
✓ Caulking and insulation		Major appliance repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modification	ons/repairs	Windows/sliding glass doors	
Furnace replacement		✓ Doors	
Cooling system modifications/repai	rs	Water Heater	
Water conservation measures	Water conservation measures Cooling system replacement		
Roof top solar	Roof top solar Community solar projects		
Compact florescent light bulbs		Other - Describe: Window blinds	
If any of the above questions the fields provided, attach a	*	lanation or clarification that could not be made in explanation here.	

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 6 - Outreach

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. $\label{lem:exact constraints} Execute interagency agreements with other low-income program of fices to perform outreach to target groups.$ Web Posting **Email** Texting **Events** Social Media Other (specify): The Tribe provides outreach and intake services through home visits or by telephone for the physically, elderly or disabled. We also inform low income applicants through Tribal Newletter and announcement bulliten board at the office

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 7 - Coordination

Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs (indicate programs included) Intake referrals to/from other programs (indicate programs included) One - stop intake centers Other - Describe: The intake form will be the assurance that program statutory requirements are being met. The Self Governance Director also makes reccomendations for all other programs that are being coordinated with the Pinoleville Pomo Nation Energy Program.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN Section 8 - Agency Designation**

recipients and the Commonwealth of Puerto Rico)					
8.1 How would you categorize the primary responsibility of your State agency?					
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy/Environment Agency				
	Housing Agency				
	State Department of Welfare (administers	ΓANF, SNAP, and/or	Medicaid)		
	Economic Development Agency				
>	Other - Describe: Tribal Government				
	e current list of subrecipient name, main off mber. <i>Used for Near hotline and OCS Servic</i>			ber, county(s) served, C	Congressional District, and
If you	ate Outreach and Intake, 2605(b)(15) - Assu selected "State Department of Welfare (adm 8.4, as applicable.		P, and/or Medicaid)'' in	question 8.1, you must o	complete questions 8.2, 8.
8.2 Ho	w do you provide alternate outreach and int	ake for heating assist	ance?		
8.3 Ho	8.3 How do you provide alternate outreach and intake for cooling assistance?>				
8.4 How do you provide alternate outreach and intake for crisis assistance?					
8.5 LII	HEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a W	ho determines client eligibility?	Non-Applicable	Non-Applicable	Non-Applicable	Non-Applicable
	Tho processes benefit payments to gas and evendors?	Non-Applicable	Non-Applicable	Non-Applicable	
8.5c wl vendor	no processes benefit payments to bulk fuel s?	Non-Applicable	Non-Applicable	Non-Applicable	
8.5d Who performs installation of weatherization measures? Non-Applicable					

Include a current list of subrecipient(s) name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number.
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.
8.6 What is your process for selecting local administering agencies?
8.7 How many local administering agencies do you use?
8.8 Have you changed any local administering agencies in the last year? Yes No
8.9 If so, why?
Agency was in noncompliance with Grant recipient requirements for LIHEAP -
Agency is under criminal investigation
Added agency
Agency closed
Other - describe
8.10 If a subrecipient is no longer providing LIHEAP, are you aware of prior-year LIHEAP funds being mismanaged or misspent? Yes No
8.10a If yes, please explain.
8.10b If you are aware, were other federal programs impacted such as CSBG, SSBG, Head Start, TANF, and Department of Energy Weatherization funding, etc. Yes No
8.10c If yes, please explain.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 9 - Energy Suppliers

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes O No Heating **⊙** Yes **○** No Cooling Yes ○ No Crisis Are there exceptions? Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? All clients are informed that a direct payment was made with a letter and phone call. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Payments to vendors are made by check. A letter will list who the vendor payment was made to with account number and amount. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? The LIHEAP coordinator calls and makes personal contact with vendors regarding LIHEAP payments on behalf of the applicants. A follow up call is made to the applicants to make sure the payments was processed and if they were treated fairly. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? C Yes O No If so, describe the measures unregulated vendors may take. Attach a copy of the template statewide vendor agreement or a policy that indicates local agreements must adhere to statewide policies and assurances.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 10 - Program, Fiscal Monitoring, and Audit

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How do you ensure good fiscal accounting and tracking of funds?					
Pinoleville Pomo Nation Fiscal Department uses MIP fund accounting. All grants are set up by fund and components are set up using sub accounts. As approved requests are submitted to the PPN Fiscal department they are posted to MIP as an invoice, then are paid when due. If refunds are recieved that are coded to the same fun number as the expenses then deposited. LIHEAP grants are seperated by grant number and year and expended by type. The PPN Fiscal Department provides a revenue and expense report on a monthly basis and gives a copy to the Self Governance Director, Tribal Council and the LIHEAP Coordinator.					
10.1a Provide your definitions of	the following:				
Obligation					
Commitment not yet pa	aid				
Expenditures					
Paid invoices					
Expenditure timeframe					
Expenses paid during a	specific timeframe				
Administrative costs Support costs, not direct Audit Process	ctly tied to specifics of the program				
	ited annually under the Single Audit	Act and OMB Circular A - 133?			
10.2a - if yes, describe your auditors Send letter out for prop	•				
·	• •	Ferritory) rising to the level of materi t agency reviews from the most recen	-		
No Findings					
Finding Type	Brief Summary	Resolved?	Action Taken		
1					
10.4. Audits of Local Administering	Agencies				
What types of annual audit require Select all that apply.	nents do you have in place for local a	administering agencies/district offices	9?		
Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133					
Local agencies/district offices are required to have an annual audit (other than A-133)					
Local agencies/district offices' A-133 or other independent audits are reviewed by Grant recipient as part of compliance process.					
Grant recipient conducts fiscal and program monitoring of local agencies/district offices					
Local agencies and district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133					
Compliance Monitoring					

10.5. Describe your monitoring process for compliance at each level below. Check all that apply.
Grant recipients have a policy in place for appropriate separation of duties and internal controls.
✓ Internal program review
✓ Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
Local Administering Agencies/District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing/Sampling
Other program review mechanisms are in place. Describe:
N/A
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
N/A
10.7. Describe how you select local agencies for monitoring reviews. Attach a risk assessment if subrecipients are utilized.
Site Visits:
N/A
Desk Reviews:
N/A
10.8. How often is each local agency monitored? Please attach a monitoring schedule if one has been developed. Other
10.9. How many local agencies are currently on corrective action plans? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided attach a document with said explanation here

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 11 - Timely and Meaningful Public Participation

Section 11: Timely	and Meaningful Public Participat	tion, 2605(b)(12), 2605(C)(2)
	e public in the development of your LIHEAP plan? See the hearing but must ensure participation through other n	
Tribal Council meeting(s)		
✓ Public Hearing(s)		
Draft Plan posted to website a	and available for comment	
✓ Hard copy of plan is available	e for public view and comment	
Comments from applicants ar	re recorded	
Request for comments on drai	ft Plan is advertised	
Stakeholder consultation mee	ting(s)	
Comments are solicited during	g outreach activities	
Other - Describe:		
Other - Describe:		
	s and the Commonwealth of Puerto Rico Only	
Public Hearings, 2605(a)(2) - For States	s and the Commonwealth of Puerto Rico Only ou held public hearing(s) on the proposed use and dis	stribution of your LIHEAP funds?
Public Hearings, 2605(a)(2) - For States	ou held public hearing(s) on the proposed use and dis	Event Description
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that you	ou held public hearing(s) on the proposed use and dis Date 06/01/2024	Event Description Accepting Public Comments
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that ye	ou held public hearing(s) on the proposed use and dis	Event Description
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that you	ou held public hearing(s) on the proposed use and dis Date 06/01/2024 08/21/2024	Event Description Accepting Public Comments
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that you 1	ou held public hearing(s) on the proposed use and dis Date 06/01/2024 08/21/2024 your plan at the hearing(s)? 0	Event Description Accepting Public Comments
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that yellow the state of the sta	ou held public hearing(s) on the proposed use and dis Date 06/01/2024 08/21/2024 your plan at the hearing(s)? 0 eived at the hearing(s).	Event Description Accepting Public Comments
Public Hearings, 2605(a)(2) - For States 11.2 List the date and location(s) that you 1 2 11.3. How many parties commented on 11.4 Summarize the comments you received.	ou held public hearing(s) on the proposed use and dis Date 06/01/2024 08/21/2024 your plan at the hearing(s)? 0 eived at the hearing(s).	Event Description Accepting Public Comments Meeting regarding comments and notes

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 12 - Fair Hearings

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the Grant recipient have in the prior federal Fiscal Year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last federal Fiscal Year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied and/or not acted upon in a timely manner.

The applicant is advised of their fair hearing rights and procedures at the intake process and it is also a part of the applicantion packet.

Fair Hearing

- 1. All hearings are held within a reasonable promptness.
- 2. A preliminary meeting will be arranged with the Coordinator, if this is not settled informally, a hearing date will be set.
- 3. A hearing will be held no later than 60 daysafter recieving the notice of payment denial.
- 4. The time limit from the hearing request to formal action is 30 days after hearing or prior to decreasing or denying payment.
- 5. They are premitted a representative to accompany them.
- 6. They are allowed to submit written or oral evidence.
- 7. They are allowed witnesses.
- 8. They are allowed interpreters if needed

12.5 When and how are applicants informed of these rights?

Clients are informed as the application is submitted to the program Director and at the time if the client/citizen is not happy with the decision, a fair hearing is provided to the client/citizen

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 13 - Reduction of Home Energy Needs

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
N/A
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous federal Fiscal Year.
N/A
13.4 Describe the level of direct benefits provided to those households in the previous federal Fiscal Year.
N/A
13.5 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

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14.1 Do you plan to submit an application for the leveraging incentive program?

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Section 14 - Leveraging Incentive Program

Section 14:Leveraging Incentive Program, 2607(A)

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 15 - Training

Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grant recipient Staff:				
Formal training provided virtually, on-site, and/or formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other, describe:				
Employees are provided with policy manual				
Other, describe:				
b. Local Agencies:				
Formal training provided virtually, on-site, and/or formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other, describe:				
On-site training				
How often?				
Annually				
Biannually				
As needed				
Other, describe:				
Employees are provided with policy manual				
Other, describe:				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other, describe:				
✓ Policies communicated through vendor agreements				
Policies are outlined in a vendor manual				

	Other, describe:
15.2 l ② Y ○ N	pes your training program address fraud reporting and prevention?
	y of the above questions require further explanation or clarification that could not be made in ields provided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 16 - Performance Goals and Measures

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 17 - Program Integrity

Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms					
a. Describe all mechanisms availab	ble to the public for reporting ca	ses of suspected waste, fraud, and abuse	. Select all that apply.		
Online Fraud Reportin	Online Fraud Reporting				
Dedicated Fraud Report	Dedicated Fraud Reporting Hotline				
Report directly to local	l agency/district office or Grant	recipient office			
Report to State Inspect	tor General or Attorney General	I			
Forms and procedures	in place for local agencies/distri	ct offices and vendors to report fraud, w	vaste, and abuse		
Other - Describe:					
b. Describe strategies in place for a	advertising the above-referenced	l resources. Select all that apply			
Printed outreach mater	rials				
Posted in local adminis	stering agencies offices.				
Addressed on LIHEAP	P application				
Website					
Other - Describe:					
48.4 10 10 10 10 10 10 10 10 10 10 10 10 10					
17.2. Identification Documentation	n Requirements				
a. Indicate which of the following tempers.	forms of identification are requi	red or requested to be collected from LI	HEAP applicants or their household		
		Collected from Whom?			
Type of Identification Collected		Conected from whom:	1		
	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is	Required	Required	Required		
photocopied and retained					
	Requested	Requested	Requested		
Social Security Number (Without	Required	Required	Required		
actual Card)					
	Requested	Requested	Requested		
Government-issued identification	Required	Required	Required		
card (i.e.: driver's license, state ID,					
Tribal ID, passport, etc.)	Requested	Requested	Requested		
17.3. Citizenship/Legal Residency	Verification				
What are your procedures for ens	suring LIHEAP recipients are U	S. citizens or qualified non-citizens wh	o are eligible to receive LIHEAP		

honofite?	alact all that annly							
	Clients sign an attestation of citizenship on U.S. Citizen as Ovelified Non Citizen							
	Clients sign an attestation of citizenship or U.S. Citizen or Qualified Non-Citizen							
	Client's submission of certain Social Security Administration cards is accepted as proof of U.S. Citizen or Qualified Non-Citizen.							
No	Non-Citizens must provide documentation of immigration status							
Ci	Citizens must provide a copy of their birth certificate, naturalization papers, or passport							
No	Non-Citizens are verified through the SAVE system							
✓ Tr	Tribal members are verified through Tribal enrollment records/Tribal ID card							
Ot	Other - Describe:							
				All Adults in	All Adults in	All Household	All Household	
	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested	
1								
17.4. Incon	ne Verification	31.			7.	n-	"	
What meth	ods does your agency utiliz	e to verify househo	ld income? Select	all that apply.				
✓ Req	uire documentation of inco	me for all adult ho	sehold members					
~	Pay stubs							
~	Social Security award le	etters						
~	Bank statements							
	Tax statements							
V	Zero-income statements	S						
V	Unemployment Insuran	ce letters						
	Other - Describe:							
Computer data matches:								
	Income information ma	tched against state	computer system	(e.g., SNAP, TAN	F)			
	Proof of unemployment	benefits verified w	ith state Departm	ent of Labor				
	Social Security income verified with SSA							
	Utilize state directory of	f new hires						
	Other - Describe:							
b. Describe	any exceptions to the above	e policies.						
17.5 Identi	ication Verification							
Describe w	hat methods are used to ve	rify the authenticity	of identification	documents provid	led by clients or ho	usehold members	. Select all that	
apply								
	ify SSNs with Social Securi							
	ch SSNs with death record		-					
Mat	ch SSNs with state eligibili	ty/case managemen	t system (e.g., SN	AP, TANF)				
Mat	Match with state Department of Labor system							
Mat	Match with state and/or federal corrections system							
Mat	Match with state child support system							
Ver	Verification using private software (e.g., The Work Number)							
✓ In-p	☑ In-person certification by staff (for tribal Grant recipients only)							
✓ Mat	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal Grant recipients only)							
Oth	er - Describe:							
17.6 Punta	ction of Privacy and Confid	lantiality						
	e financial and operating c		protect client info	mation against in	nproper use or disc	losure. Select all 1	that apply.	

Policy in place prohibiting release of information without written consent
Grant recipient LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grant recipient employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grant recipient employees
Local agencies/district offices
Physical files are stored in a secure location
Electronic files are protected in a secure location.
Other - Describe:
ARR Marketing the Analysis of the
17.7. Verifying the Authenticity What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grant recipient and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list

	Centralized computer system/database is used to track payments to all vendors			
>	Clients are relied on for reports of non-delivery or partial delivery			
	Two-party checks are issued naming client and vendor			
	Direct payment to households are made in limited cases only			
>	Vendors are only paid once they provide a delivery receipt signed by the client			
	Conduct monitoring of bulk fuel vendors			
	Bulk fuel vendors are required to submit reports to the grant recipient.			
	Vendor agreements specify requirements selected above, and provide enforcement mechanism			
	Other - Describe:			
17.10.	Investigations and Prosecutions			
	be the Grant recipients procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients, staff, or s found to have committed fraud. Select all that apply.			
>	Refer to state Inspector General			
	Refer to local prosecutor or state Attorney General			
	Refer to US DHHS Inspector General (including referral to OIG hotline)			
	Local agencies/district offices or Grant recipient conduct investigation of fraud complaints from public			
	Grant recipient attempts collection of improper payments. If so, describe the recoupment process			
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?			
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated			
>	Vendors found to have committed fraud may no longer participate in LIHEAP			
	Other - Describe:			
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the Grant recipient is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the Grant recipient knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For Grant recipients other than individuals, Alternate I applies.
- 4. For Grant recipients who are individuals, Alternate II applies.
- 5. Workplaces under grants, for Grant recipients other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the Grant recipient does not identify the workplaces at the time of application, or upon award, if there is no application, the Grant recipient must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the Grant recipients drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the Grant recipient shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grant recipients attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a Grant recipient directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the Grant recipients payroll. This definition does not include workers not on the payroll of the Grant recipient (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the Grant recipients payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grant recipients Other Than Individuals)
The Grant recipient certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Grant recipients workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The Grant recipients policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a

central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The Grant recipient may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (That this must be physical address. No PO Boxes allowed.)

500 B Pinoleville Drive * Address Line 1						
Address Line 2						
Address Line 3						
Ukiah * City	CA * State	95482 * Zip Code				

Check if there are workplaces on file that are not identified here.

Alternate II. (Grant recipients Who Are Individuals)

- (a) The Grant recipient certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf;
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
 - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local Grant recipients and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

By checking this box, the prospective primary participant is agreeing to the Assurances set out above.

Plan Attachments

PLAN ATTACHMENTS				
The following documents must be attached to this application				
Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.				
Heating component benefit matrix, if applicable				
Cooling component benefit matrix, if applicable				
Minutes, notes, or transcripts of public hearing(s).				
Policy Manual.				
Subrecipient Contract.				
Model Plan Participation Notes for Tribes.				