### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance

**Grantee Name: JICARILLA APACHE NATION** 

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

**Report Period:** 10/01/2024 to 09/30/2025

**Report Status:** Submission Accepted by CO (Revision #1)

### Report Sections

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## **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

|  |  | * 1.b. Frequency:  • Annual   | Plan/Fu                                   | c. Consolidated Application/<br>/Funding Request?<br>lanation:<br>ate Received: |                          | * 1.d. Version: C Initial Resubmission Revision Update  State Use Only: |  |
|--|--|---|---|---|--------------------------|---|--|
|  |  |   | 3. Appl                                   | icant Identifie   | r:                       |   |  |
|  |  |   |   | que Entity Ide<br>0J1RSLB4  | entifier (UEI)           | 5. Date Received By State:  |  |
|  |  |   | 4b. Fed                                   | eral Award Id   | lentifier:               | 6. State Application Identifier:  |  |
| 7. APPLICANT INF                               | FORMATION  |   |   |   |                          |   |  |
| * a. Legal Name: Jie                           | carilla Apache N                                 | ation   |   |   |                          |   |  |
| * b. Address:                                  | *  |   | W.  |   | f                        |   |  |
| * Street 1:                                    | BOX 507  |   | Stree                                     | et 2:   |                          |   |  |
| * City:  | DULCE  |   | Cour                                      | nty:  | Rio Arriba               |   |  |
| * State:                                       | NM   |   | Prov                                      | ince:   |                          |   |  |
| * Country:                                     | United States                                    |   | * Zi <sub>l</sub><br>Code:                | p / Postal  | 87528 -                  |   |  |
| c. Organizational                              | Unit:  |   | -11                                       |   |                          |   |  |
| Department Nam                                 | ie:  |   | Division Name:                            |   |                          |   |  |
| d. Name and contact<br>Awards and on the U     | t information of<br>U.S. Departmen               | person to be contacted on matters it<br>t of Health and Human Services' LII | nvolving t<br>HEAP co                     | this applicatio<br>ntact list webp  | n: (person will<br>page) | be listed on Notice of Funding  |  |
| * First Name:<br>Arvel                         |  |   | * Last Name:<br>Chavez                    |   |                          |   |  |
| Title:<br>Fiscal Manager Beh                   | avioral Health                                   |   | Organizational Affiliation:               |   |                          |   |  |
| * <b>Telephone Numbe</b> 575-759-7290          | r:   |   | <b>Fax Number</b> 575-759-3588            |   |                          |   |  |
| * Email:<br>achavez@jbhd.org                   |  |   |   |   |                          |   |  |
| * 8. TYPE OF APPI<br>I: Indian/Native Ame      |  | ernment (Federally Recognized)  |   |   |                          |   |  |
| * a. Is the applica                            | nt a Tribal Con                                  | sortium: O Yes O No   |   |   |                          |   |  |
| * b. If yes please a                           | nttach at least oi                               | ne the following documentation:   |   |   |                          |   |  |
|  |  | Catalog of Federal Dome<br>Assistance Number:                               | stic                                      |   | CFDA Title:              |   |  |
| 9. CFDA Numbers and                            | l Titles   | 93.568  | Low-Income Home Energy Assistance Program |   |                          |   |  |
| 10. DESCRIPTIVE<br>Low Income Familie          | _  | PLICANT'S PROJECT:  |   |   |                          |   |  |
|  | 11. AREAS AFFECTED BY FUNDING: Dulce, New Mexico |   |   |   |                          |   |  |
| 12. CONGRESSIONAL DISTRICTS OF APPLICANT:<br>3 |  |   |   |   |                          |   |  |
| 13. FUNDING PER                                | IOD:   |   |   |   |                          |   |  |
| <b>a. Start Date:</b> 10/01/2024               |  |   | <b>b. End Date:</b> 09/30/2025            |   |                          |   |  |
| * 14. IS SUBMISSIO                             | ON SUBJECT T                                     | O REVIEW BY STATE UNDER EX  | XECUTI                                    | VE ORDER 1  | 2372 PROCES              | SS?   |  |
| a. This submission                             | n was made ava                                   | ilable to the State under Executive O                                       | rder 123                                  | 72  |                          |   |  |

Process for review on: b. Program is subject to E.O. 12372 but has not been selected by State for review. c. Program is not covered by E.O. 12372. \*15. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT? NO
 NO If Yes, explain: 16. By signing this application, I certify (1) to the statements contained in the list of certifications\*\* and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances\*\* and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) \*\*I Agree 🗹 \*\* The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions. 17a. Typed or Printed Name and Title of Authorized Certifying Official Janaire Vigil 17c. Telephone (area code, number and extension) 17d. Email Address jvigil@jan-finance.com 17b. Signature of Authorized Certifying Official 17e. Date Report Submitted (Month, Day, Year) 11/26/2024 sign

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

**Section 1 - Program Components** 

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

| Section 1 Program Components |   |                  |                   |  |  |  |  |  |  |
|------------------------------|---|------------------|-------------------|--|--|--|--|--|--|
|                              |   |                  |                   |  |  |  |  |  |  |
| Pro                          | gram Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)   |                  |                   |  |  |  |  |  |  |
|                              | 1.1 Check which components you will operate under the LIHEAP program.  Dates of Operation   |                  |                   |  |  |  |  |  |  |
|                              | (Note: You must provide information for each component designated here as requested elsewhere in this plan.)  |                  |                   |  |  |  |  |  |  |
|                              |   | Start Date       | End Date          |  |  |  |  |  |  |
|                              | Heating assistance  | 10/01/2024       | 09/30/2025        |  |  |  |  |  |  |
| >                            |   |                  |                   |  |  |  |  |  |  |
| _                            | Cashing assistance  | 10/01/2024       | 09/30/2025        |  |  |  |  |  |  |
| >                            | Cooling assistance  | 10/01/2024       | 09/30/2023        |  |  |  |  |  |  |
|                              |   |                  |                   |  |  |  |  |  |  |
|                              | Summer crisis assistance  | 10/01/2024       | 09/30/2025        |  |  |  |  |  |  |
| >                            |   |                  |                   |  |  |  |  |  |  |
|                              | Winter crisis assistance  |                  |                   |  |  |  |  |  |  |
| 4                            |   |                  |                   |  |  |  |  |  |  |
| _                            |   |                  |                   |  |  |  |  |  |  |
|                              | Year-round crisis assistance  |                  |                   |  |  |  |  |  |  |
|                              |   |                  |                   |  |  |  |  |  |  |
|                              | Weatherization assistance   | 10/01/2024       | 09/30/2025        |  |  |  |  |  |  |
| >                            |   |                  |                   |  |  |  |  |  |  |
| Dro                          | vide further explanation for the dates of operation, if necessary   |                  |                   |  |  |  |  |  |  |
| 110                          | vide full their explanation for the dates of operation, it necessary  |                  |                   |  |  |  |  |  |  |
| _                            |   |                  |                   |  |  |  |  |  |  |
| Esti                         | mated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16  |                  |                   |  |  |  |  |  |  |
|                              | Estimate what amount of available LIHEAP funds will be used for each component that you will operate: total of all percentages must add up to 100%. | Percentage ( % ) | Prior year totals |  |  |  |  |  |  |
| Н                            | eating assistance   | 55.00%           | 55.00%            |  |  |  |  |  |  |
| С                            | ooling assistance   | 10.00%           | 10.00%            |  |  |  |  |  |  |
| S                            | ummer crisis assistance   | 10.00%           | 10.00%            |  |  |  |  |  |  |
| V                            | Vinter crisis assistance  | 0.00%            | 0.00%             |  |  |  |  |  |  |
| Y                            | ear-round crisis assistance   | 0.00%            | 0.00%             |  |  |  |  |  |  |
| V                            | eatherization assistance  | 15.00%           | 15.00%            |  |  |  |  |  |  |
| С                            | arryover to the following federal fiscal year   | 0.00%            | 0.00%             |  |  |  |  |  |  |
| A                            | dministrative and planning costs  | 10.00%           | 10.00%            |  |  |  |  |  |  |
| _                            | ervices to reduce home energy needs including needs assessment (Assurance 16)   | 0.00%            | 0.00%             |  |  |  |  |  |  |
| _                            | sed to develop and implement leveraging activities  | 0.00%            | 0.00%             |  |  |  |  |  |  |
| тот                          | AL  | 100.00%          | 100.00%           |  |  |  |  |  |  |

Tribal grant recipients: direct-grant tribes, tribal organizations, or territories with allotments of \$20,000 or less may use for planning and administration up to 20% of the funds payable. Grant recipients that are direct grant tribes, tribal organizations, or territories with allotments over \$20,000 may use for planning and administration purposes up to 20% of the first \$20,000 (or \$4,000) plus 10% of the funds payable that exceeds \$20,000. Any administrative costs in excess of these limits must be paid from non-federal sources.

| 1.3 T            | 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:  Heating assistance  Cooling assistance |                                       |                        |                          |                           |                              |  |  |  |
|------------------|--|---------------------------------------|------------------------|--------------------------|---------------------------|------------------------------|--|--|--|
| >                |  | Weatherization assistance             |                        |                          |                           | Other (specify:)             |  |  |  |
| <u>×</u>         |  | Weather Eation assist                 | ance                   |                          | Other (spe                | cny.)                        |  |  |  |
| Cate             | gorical Eligibility, 2605(b  | (a)(2)(A) - Assurance 2, 2            | 2605(c)(1)(A), 2605(b) | 0(8A) - Assurance 8      |                           |                              |  |  |  |
| 1.4 D<br>in th   | o you consider household<br>e left column below? 🗖 Y   | ls categorically eligible<br>Yes 🌘 No | if at least one househ | old member receives      | at least one of the follo | wing categories of benefits  |  |  |  |
| If yo            | u answered "Yes" to que  | stion 1.4, you must con               | plete the table below  | and answer questions     | 1.5 and 1.6.              |                              |  |  |  |
|                  | Heating Cooling Crisis Weatherization  |                                       |                        |                          |                           |                              |  |  |  |
| TANI             | ·  |                                       | O Yes O No             | O Yes O No               | O Yes O No                | O Yes O No                   |  |  |  |
| SSI              |  |                                       | O Yes O No             | O Yes O No               | O Yes O No                | C Yes C No                   |  |  |  |
| SNAI             |  |                                       | O Yes O No             | C Yes C No               | O Yes O No                | C Yes C No                   |  |  |  |
| _                | s-tested Veterans Programs   |                                       |                        | Yes UNo                  | Yes UNo                   | Yes UNo                      |  |  |  |
| 1.4              | la Provide your definiti   | on of categorical eligib              | ility.                 |                          |                           |                              |  |  |  |
| 1.5 D            | o you automatically enro   | oll households without a              | direct annual applic   | ation? O Yes O No        |                           |                              |  |  |  |
|                  | s, explain:  |                                       |                        |                          |                           |                              |  |  |  |
| 1.6 H            | low do you ensure there is   | s no difference in the tr             | reatment of categoric  | ally eligible household  | s from those not receiv   | ring other public assistance |  |  |  |
|                  | determining eligibility a  |                                       | C                      | -                        |                           | -                            |  |  |  |
|                  |  |                                       |                        |                          |                           |                              |  |  |  |
|                  | P Nominal Payments   |                                       |                        |                          | C                         |                              |  |  |  |
| _                | Do you allocate LIHEAP<br>u answered "Yes" to que  |                                       |                        |                          |                           |                              |  |  |  |
| _                | Amount of Nominal Assis  |                                       | ovide a response to qu | uestions 1.76, 1.7c, and | 11.7u.                    |                              |  |  |  |
|                  | Frequency of Assistance  | ·                                     |                        |                          |                           |                              |  |  |  |
|                  | Once Per Year  |                                       |                        |                          |                           |                              |  |  |  |
|                  | Once every five years  |                                       |                        |                          |                           |                              |  |  |  |
|                  | Other - Describe:  |                                       |                        |                          |                           |                              |  |  |  |
| 1.7d             | How do you confirm that  | the household receiving               | ng a nominal payment   | t has an energy cost or  | need?                     |                              |  |  |  |
| Dete             | rmination of Eligibility -   | Countable Income                      |                        |                          |                           |                              |  |  |  |
|                  |  |                                       |                        |                          |                           |                              |  |  |  |
| 1.8. 1           | n determining a househol Gross Income  | ld's income eligibility f             | or LIHEAP, do you u    | se gross income or ne    | t income?                 |                              |  |  |  |
|                  | Gross filcome  |                                       |                        |                          |                           |                              |  |  |  |
| >                | Net Income   |                                       |                        |                          |                           |                              |  |  |  |
| Other - Describe |  |                                       |                        |                          |                           |                              |  |  |  |
| 1.9. 8           | Select all the applicable fo   | orms of countable incor               | ne used to determine   | a household's income     | eligibility for LIHEAP    | ,                            |  |  |  |
| ~                | Wages  |                                       |                        |                          |                           |                              |  |  |  |
|                  | Self - Employment Inco   | me                                    |                        |                          |                           |                              |  |  |  |
|                  | Contract Income  |                                       |                        |                          |                           |                              |  |  |  |
|                  | Payments from mortgag  | ge or Sales Contracts                 |                        |                          |                           |                              |  |  |  |
|                  | Unemployment insuran   | ce                                    |                        |                          |                           |                              |  |  |  |
|                  | Strike Pay   |                                       |                        |                          |                           |                              |  |  |  |

| _                         |  |
|---------------------------|--|
|                           |  |
| V                         | Social Security Administration (SSA ) benefits   |
| -                         |  |
| Н                         |  |
|                           | ☐ Including MediCare deduction Excluding MediCare deduction  |
|                           | deduction  |
| >                         | Supplemental Security Income (SSI )  |
| _                         |  |
|                           | Retirement / pension benefits  |
| ~                         | Keurement / pension benefits   |
| Ш                         |  |
|                           | General Assistance benefits  |
|                           |  |
|                           | Temporary Assistance for Needy Families (TANF) benefits  |
|                           | Zompounty institution of teedy running (Timer) sentents  |
| $\vdash$                  |  |
| A                         | Loans that need to be repaid   |
|                           |  |
|                           | Cash gifts   |
| _                         |  |
|                           | Cavings account halance  |
| A                         | Savings account balance  |
|                           |  |
|                           | One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.    |
|                           |  |
|                           | Jury duty compensation   |
|                           |  |
|                           |  |
| 1                         | Rental income  |
|                           |  |
|                           | Income from employment through Workforce Investment Act (WIA)  |
|                           |  |
|                           | *  |
| $\mathcal{A}$             | Income from work study programs  |
|                           |  |
|                           | Alimony  |
| _                         |  |
| $\vdash$                  | Child support  |
| 1                         | Cinia support  |
| $ldsymbol{ldsymbol{eta}}$ |  |
| 1                         | Interest, dividends, or royalties  |
|                           |  |
|                           | Commissions  |
|                           |  |
|                           |  |
|                           | Legal settlements  |
|                           |  |
|                           | Insurance payments made directly to the insured  |
|                           |  |
|                           | Incurance navments made specifically for the renavment of a bill dobt, or estimate                     |
|                           | Insurance payments made specifically for the repayment of a bill, debt, or estimate                    |
|                           |  |
|                           | Veterans Administration (VA) benefits  |
| 1 [                       |  |
|                           | Earned income of a child under the age of 18   |
|                           |  |
|                           |  |
|                           | Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty. |
|                           |  |
|                           | Income tax refunds   |
|                           |  |
|                           | Stinands from sonior companion programs, such as VISTA   |
| 1                         | Stipends from senior companion programs, such as VISTA   |
| $ldsymbol{ldsymbol{eta}}$ |  |
|                           | Funds received by household for the care of a foster child   |
|                           |  |
| $\blacksquare$            | Ameri-Corp Program payments for living allowances, earnings, and in-kind aid                           |
|                           | rancii-corp r rogram paymento for nying anowanees, carinings, and in-kind aid                          |
| $ldsymbol{\sqcup}$        |  |
|                           | Reimbursements (for mileage, gas, lodging, meals, etc.)  |
|                           |  |

|   | Other   |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|
|   | If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |  |  |  |  |  |  |
| 1.10 D  | o you have an online application process • Yes O No   |  |  |  |  |  |  |
| 1.10  | a If yes, describe the type of online application (Select all boxes that apply)   |  |  |  |  |  |  |
| <b>\</b>  | A PDF version of the application is available online and can be downloaded, filled out and mailed in for processing.  |  |  |  |  |  |  |
|   | A state-wide online application that allows a customer to complete data entry and submit an application electronically for processing.                                  |  |  |  |  |  |  |
|   | One or more locally available online applications that allows a customer to complete data entry and submit an application electronically for processing.                |  |  |  |  |  |  |
|   | Online application that is also mobile friendly   |  |  |  |  |  |  |
|   | Other, please describe  |  |  |  |  |  |  |
| Please  | include a link(s) to a statewide application, if available:   |  |  |  |  |  |  |
| 1.10b (   | Can all program components be applied for online? O Yes O No  |  |  |  |  |  |  |
| If no, e  | explain which components can and cannot be applied for online.  |  |  |  |  |  |  |
|   | Download application (PDF-PRINT AT HOME)  |  |  |  |  |  |  |
| 1.11 D  | o you have a process for conducting and completing applications by phone C Yes • No   |  |  |  |  |  |  |
| 1.12 D  | o you or any of your subrecipients require in person appointments in order to apply O Yes O No  |  |  |  |  |  |  |
| If yes,   | If yes, please provide more information regarding why in-person appointments are required and in what circumstances they are required.                                  |  |  |  |  |  |  |
| 1.13 How can applicants submit documentation for verification? Select all that apply: |   |  |  |  |  |  |  |
| >   | In-person   |  |  |  |  |  |  |
|   | Mail Mail   |  |  |  |  |  |  |
|   | Email Email   |  |  |  |  |  |  |
|   | Portal application  |  |  |  |  |  |  |
|   | Other, please describe  |  |  |  |  |  |  |

**Hidden for Section 1** 

## **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013

Expiration Date: 02/28/2027

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN Section 2 - Heating Assistance**

| Section 2 - Heating Assistance  |  |               |                        |        |  |  |
|---|--|---------------|------------------------|--------|--|--|
| Eligibility, 2605(  | b)(2) - Assurance 2  |               |                        |        |  |  |
| 2.1 Designate the   | e income eligibility threshold used for the                    | heating co    | omponent:              |        |  |  |
| Add   | Add Household size Eligibility Guideline Eligibility Threshold |               |                        |        |  |  |
| 1   | All Household Sizes  |               | HHS Poverty Guidelines | 70.00% |  |  |
| 2.2 Do you have<br>Heating Assistan   | additional eligibility requirements for<br>ace?                | C Yes         | € No                   |        |  |  |
| 2.3 Check the ap  | propriate boxes below and describe the                         | policies for  | each.                  |        |  |  |
| Do you require a  | n Assets test?   | C Yes         | <b>⊙</b> No            |        |  |  |
| If yes, describe:   | Do you have additional/differing eligibili                     | ty policies i | for:                   |        |  |  |
| Renters?  |  | C Yes         | ⊙ <sub>No</sub>        |        |  |  |
| If yes, describe:   |  |               |                        |        |  |  |
| Renters Li  | ving in subsidized housing?                                    | C Yes         | ⊙ <sub>No</sub>        |        |  |  |
| If yes, describe:   |  |               |                        |        |  |  |
| Renters wi  | th utilities included in the rent?                             | C Yes         | ⊙ <sub>No</sub>        |        |  |  |
| If yes, describe:   |  |               |                        |        |  |  |
| Do you give prio  | rity in eligibility to:  |               |                        |        |  |  |
| Older Adu   | lts (60 years or older)?                                       | • Yes         | C <sub>No</sub>        |        |  |  |
| If yes, describe:   | derly  |               |                        |        |  |  |
| Individual  | s with a disability?   | Yes           | C <sub>No</sub>        |        |  |  |
| If yes, describe:   | they qualify they become prioritized                           |               |                        |        |  |  |
| Young chil  | dren?  | Yes           | C <sub>No</sub>        |        |  |  |
| If yes, describe:   | they qualify they become prioritized                           |               |                        |        |  |  |
| Household   | s with high energy burdens?                                    | C Yes         | ⊙ <sub>No</sub>        |        |  |  |
| If yes, describe:   |  |               |                        |        |  |  |
| Other?  |  | C Yes         | ⊙ <sub>No</sub>        |        |  |  |
| If yes, describe:   |  |               |                        |        |  |  |
| Explanations of policies for each "yes" checked above:  |  |               |                        |        |  |  |
| Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)  2.4 Describe how you prioritize the provision of heating assistance to vulnerable populations, e.g., benefit amounts, early application periods, etc.  Elderly, Disabled and young children in the home. |  |               |                        |        |  |  |
| 2.5 Choole the  |  |               |                        |        |  |  |
|   | riables you use to determine your benefi                       | ı ieveis. (Cl | неск ан that apply):   |        |  |  |
| <b>✓</b> Income   |  |               |                        |        |  |  |
| Family (household) size   |  |               |                        |        |  |  |

| Home energy cost or need:   |  |   |                       |    |  |  |  |
|---|--|---|-----------------------|----|--|--|--|
| Home energy cost or need:   |  |   |                       |    |  |  |  |
| ☐ Fuel type   |  |   |                       |    |  |  |  |
| Climate/region  |  |   |                       |    |  |  |  |
| ✓ Individual bill   |  |   |                       |    |  |  |  |
| Dwelling type   |  |   |                       |    |  |  |  |
| Energy burden (% of income spent on home energy)  |  |   |                       |    |  |  |  |
| Energy need   |  |   |                       |    |  |  |  |
| Other - Describe:   |  |   |                       |    |  |  |  |
|   |  |   | ·                     |    |  |  |  |
| Benefit Levels, 2605(b)(5) - Assurance 5, 2605  | (c)(1)(B)  |   |                       |    |  |  |  |
| 2.6 Describe estimated benefit levels for the fis shown in the payment matrix.  | scal year for which this plan  | applies. Please note: the maximum and min | nimum benefits must l | be |  |  |  |
| Minimum Benefit   | \$150  | Maximum Benefit                           | \$1,350               |    |  |  |  |
| 2.7 Do you provide in-kind (e.g., blankets, space   | 2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits?2 • Yes • No |   |                       |    |  |  |  |
| If yes, describe.   |  |   |                       |    |  |  |  |
| If there is immediate and funding available we will purchase such necessary items   |  |   |                       |    |  |  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |  |   |                       |    |  |  |  |

## **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013

Expiration Date: 02/28/2027

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

## **Section 3 - Cooling Assistance**

|   | Section 3 - Cooling Assistance               |              |                        |                       |  |  |
|---|--|--------------|------------------------|-----------------------|--|--|
| Eligibility, 2605(  | c)(1)(A), 2605 (b)(2) - Assurance 2          |              |                        |                       |  |  |
| 3.1 Designate Th  | e income eligibility threshold used for th   | e Cooling    | component:             |                       |  |  |
| Add   | Household size                               |              | Eligibility Guideline  | Eligibility Threshold |  |  |
| 1   | All Household Sizes                          |              | HHS Poverty Guidelines | 15.00%                |  |  |
| 3.2 Do you have<br>Cooling assistant  | additional eligibility requirements for ce?  | Cyes         | € No                   |                       |  |  |
| 3.3 Check the ap  | propriate boxes below and describe the p     | policies for | · each.                |                       |  |  |
| Do you require a  | nn Assets test?                              | C Yes        | € No                   |                       |  |  |
| If yes, describe:   |  | -            |                        |                       |  |  |
| Do you have add   | litional/differing eligibility policies for: |              |                        |                       |  |  |
| Renters?  |  | C Yes        | <b>⊙</b> No            |                       |  |  |
| If yes, describe:   |  |              |                        |                       |  |  |
| Renters Li  | ving in subsidized housing?                  | CYes         | ⊙ No                   |                       |  |  |
| If yes, describe:   |  |              |                        |                       |  |  |
| Renters wi  | th utilities included in the rent?           | CYes         | ⊙ <sub>No</sub>        |                       |  |  |
| If yes, describe:   |  | •            |                        |                       |  |  |
| Do you give prio  | rity in eligibility to:                      |              |                        |                       |  |  |
| Older Adu   | lts (60 years or older)?                     | Yes          | C <sub>No</sub>        |                       |  |  |
| If yes, describe:   |  |              |                        |                       |  |  |
| Elo   | derly become prioritized if they qualify     |              |                        |                       |  |  |
| Individuals   | s with a disability?                         | <b>⊙</b> Yes | O <sub>No</sub>        |                       |  |  |
| If yes, describe:   |  | *            |                        |                       |  |  |
| Th  | ey become prioritized if they qualify        |              |                        |                       |  |  |
| Young chil  | dren?  | Yes          | O <sub>No</sub>        |                       |  |  |
| If yes, describe:   |  | T            |                        |                       |  |  |
| Fa  | mily become prioritized if they qualify      |              |                        |                       |  |  |
| Household   | s with high energy burdens?                  | C Yes        | ⊙ No                   |                       |  |  |
| If yes, describe:   |  | •            |                        |                       |  |  |
| Other?  |  | C Yes        | ⊙ No                   |                       |  |  |
| If yes, describe:   |  | •            |                        |                       |  |  |
| Explanations of policies for each "yes" checked above:  |  |              |                        |                       |  |  |
| 3.4 Describe how you prioritize the provision of cooling assistance to vulnerable populations, e.g., benefit amounts, early application periods, etc. |  |              |                        |                       |  |  |
| Elderly,Disabled and young children in home   |  |              |                        |                       |  |  |
| Determination of  | f Benefits 2605(b)(5) - Assurance 5, 2605    | (c)(1)(B)    |                        |                       |  |  |
| 3.5 Check the va  | riables you use to determine your benefi     | t levels. (C | heck all that apply):  |                       |  |  |
| <b>✓</b> Income   |  |              |                        |                       |  |  |

| Family (household) size   |                               |   |                         |  |  |  |  |
|---|-------------------------------|---|-------------------------|--|--|--|--|
| <b>✓</b> Home energy cost or need:  |                               |   |                         |  |  |  |  |
| Fuel type   |                               |   |                         |  |  |  |  |
| Climate/region  |                               |   |                         |  |  |  |  |
| ✓ Individual bill   |                               |   |                         |  |  |  |  |
| Dwelling type   |                               |   |                         |  |  |  |  |
| Energy burden (% of income spe  | ent on home energy)           |   |                         |  |  |  |  |
| Energy need   |                               |   |                         |  |  |  |  |
| Other - Describe:   |                               |   |                         |  |  |  |  |
|   |                               |   | <u>'</u>                |  |  |  |  |
| Benefit Levels, 2605(b)(5) - Assurance 5, 2605  | 5(c)(1)(B)                    |   |                         |  |  |  |  |
| 3.6 Describe estimated benefit levels for the fi<br>shown in the payment matrix.  | scal year for which this plan | applies. Please note: the maximum and m | inimum benefits must be |  |  |  |  |
| Minimum Benefit \$150 Maximum Benefit \$1,350   |                               |   |                         |  |  |  |  |
| 3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits?  Yes  No  |                               |   |                         |  |  |  |  |
| If yes, describe.   |                               |   |                         |  |  |  |  |
| If there is immediate need and funding available we will purchase necessary items   |                               |   |                         |  |  |  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |                               |   |                         |  |  |  |  |

## **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

## **Section 4 - Crisis Assistance**

|  | Section 4: CRISIS ASSISTANCE  |                                      |                  |                    |                      |  |  |
|--|---|--------------------------------------|------------------|--------------------|----------------------|--|--|
| Eligibility - 2604   | (c), 2605(c)(1)(A)  |                                      |                  |                    |                      |  |  |
| 4.1 Designate the  | e income eligibility threshold used for the crisis com                  | ponent                               |                  |                    |                      |  |  |
| Add  | Household size  | Eligibility Guideline                |                  | Eligibility 7      | Threshold            |  |  |
| 1  | All Household Sizes   | HHS Poverty Guidelines               |                  |                    | 10.00%               |  |  |
| 4.2 Provide your   | LIHEAP program's definition for determining a co                        | risis.                               |                  |                    |                      |  |  |
|  | r multiple crisis assistance programs (winter, summ<br>ear round crisis | ner, and/or year-round), Include     | all program d    | efinitions.        |                      |  |  |
| 4.3 What constit   | utes a <u>life-threatening crisis?</u>                                  |                                      |                  |                    |                      |  |  |
| Fii  | re and or Flooding  |                                      |                  |                    |                      |  |  |
| Crisis Requirem  | ent, 2604(c)  |                                      |                  |                    |                      |  |  |
| 4.4 Within how 1   | many hours do you provide an intervention that wil                      | l resolve the energy crisis for elig | gible household  | ds? 2Hours         |                      |  |  |
| 4.5 Within how is situations? 4Ho  | many hours do you provide an intervention that will urs                 | l resolve the energy crisis for elig | gible household  | ds in life-threate | ening                |  |  |
| Crisis Eligibility   | , 2605(c)(1)(A)   |                                      |                  |                    |                      |  |  |
|  |   |                                      | Winter<br>Crisis | Summer<br>Crisis   | Year-Round<br>Crisis |  |  |
| 4.6 Do you have  | additional eligibility requirements for Crisis Assista                  | ance?                                |                  |                    |                      |  |  |
| 4.7 Check the ap   | propriate boxes below to indicate type(s) of assistar                   | nce provided                         |                  |                    |                      |  |  |
| Do you require a   | nn Assets test?   |                                      |                  |                    |                      |  |  |
| Do you give prio   | rity in eligibility to:   |                                      | -11              | *                  | "                    |  |  |
| Older Adu  | lts (60 years or older)?  |                                      | <b>&gt;</b>      | <b>&gt;</b>        | <b>~</b>             |  |  |
| Individual   | s with a disability?  |                                      | <b>~</b>         | ~                  | <b>~</b>             |  |  |
| Young Chi  | ildren?   |                                      | ~                | ~                  | <b>~</b>             |  |  |
| Household  | s with high energy burdens?   |                                      |                  |                    |                      |  |  |
| Other (Spe   | ecify):   |                                      |                  |                    |                      |  |  |
| In Order to rece   | ive crisis assistance:  |                                      | 41               |                    | -17                  |  |  |
| Must the h   | ousehold have received a shut-off notice or have a r                    | near empty tank?                     |                  |                    | ~                    |  |  |
| Must the h   |   |                                      | ~                |                    |                      |  |  |
| Must the household have exhausted their regular heating benefit?                         |   |                                      |                  |                    |                      |  |  |
| Must renters with heating costs included in their rent have received an eviction notice? |   |                                      |                  |                    |                      |  |  |
| Must heati   | ing/cooling be medically necessary?                                     |                                      |                  |                    | <b>V</b>             |  |  |
| Must the h   | ousehold have non-working heating or cooling equi                       | ipment?                              |                  |                    | <b>V</b>             |  |  |
| Other (Spe   | ecify):   |                                      |                  |                    |                      |  |  |
| Do you have additional/differing eligibility policies for:                               |   |                                      |                  |                    |                      |  |  |

| Renters?   | Renters?         |                  |                          |                    |                   |                     |
|--|------------------|------------------|--------------------------|--------------------|-------------------|---------------------|
| Renters living in subsidized housing?  |                  |                  |                          |                    |                   |                     |
| Renters with utilities included in the rent?   |                  |                  |                          |                    |                   |                     |
| Explanations of policies for each "yes" checked ab   | oove:            |                  |                          |                    |                   |                     |
|  |                  |                  |                          |                    |                   |                     |
|  |                  |                  |                          |                    |                   |                     |
| Determination of Benefits  |                  |                  |                          |                    |                   |                     |
| 4.8 How do you handle crisis situations?   |                  |                  |                          |                    |                   |                     |
| Separate component   |                  |                  |                          |                    |                   |                     |
| Benefit Fast Track, no sepa response time frames.  | rate amoun       | t of crisis fu   | nds is issued. Rather be | enefits are issue  | d to crisis custo | omers within crisis |
| Other - Describe:  |                  |                  |                          |                    |                   |                     |
| 4.9 If you have a separate component, how do you   | determine o      | crisis assista   | nce benefits?            |                    |                   |                     |
| Amount to resolve the crisis   | s. \$0           |                  |                          |                    |                   |                     |
| Other - Describe:  |                  |                  |                          |                    |                   |                     |
| Cuisis Paguinaments 2604(a)  |                  |                  |                          |                    |                   |                     |
| Crisis Requirements, 2604(c)  4.10 Do you accept applications for energy crisis as               | ssistance at     | sites that ar    | e geographically access  | sible to all house | eholds in the ar  | ea to be served?    |
| © Yes C No Explain.  |                  |                  | - gg                     |                    |                   |                     |
|  |                  |                  |                          |                    |                   |                     |
| 4.11 Do you provide individuals who are individua  | ıls with a dis   | sability the r   | neans to:                |                    |                   |                     |
| Submit applications for crisis benefits without le   | eaving their     | homes?           |                          |                    |                   |                     |
| C Yes O No   |                  |                  |                          |                    |                   |                     |
| If No, explain.  |                  |                  |                          |                    |                   |                     |
| All applicants are in- person and respo  | onsible for th   | eir own trans    | portation                |                    |                   |                     |
| Travel to the sites at which applications for crisi  | is assistance    | are accepte      | d?                       |                    |                   |                     |
| C Yes • No   |                  |                  |                          |                    |                   |                     |
| If No, explain.  |                  |                  |                          |                    |                   |                     |
| If you answered "No" to both options in question disabled?                                       | 4.11, please     | explain alte     | rnative means of intake  | e to those who a   | re homebound      | or physically       |
| They are responsible for their own t   | ransportatio     | on               |                          |                    |                   |                     |
| Benefit Levels, 2605(c)(1)(B)  |                  |                  |                          |                    |                   |                     |
| 4.12 Indicate the maximum benefit for each type o  | of crisis assis  | tance offere     | d.                       |                    |                   |                     |
| Winter Crisis \$1,000.00 maximum ben   |                  |                  |                          |                    |                   |                     |
| Summer Crisis \$1,000.00 maximum bene  | efit             |                  |                          |                    |                   |                     |
| Year-round Crisis \$1,000.00 maximum ben   | efit             |                  |                          |                    |                   |                     |
| 4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits? |                  |                  |                          |                    |                   |                     |
| C Yes O No If yes, Describe  |                  |                  |                          |                    |                   |                     |
|  |                  |                  |                          |                    |                   |                     |
| 4.14 Do you provide for equipment repair or replacement using crisis funds?                      |                  |                  |                          |                    |                   |                     |
| C Yes ⑤ No   |                  |                  |                          |                    |                   |                     |
| If you answered "Yes" to question 4.14, you must complete question 4.15.                         |                  |                  |                          |                    |                   |                     |
| 4.15 Check appropriate boxes below to indicate type(s) of assistance provided.                   |                  |                  |                          |                    |                   |                     |
|  | Winter<br>Crisis | Summer<br>Crisis | Year-round Crisis        |                    |                   |                     |
| Heating system repair  |                  |                  |                          |                    |                   |                     |
| Heating system replacement   |                  |                  |                          |                    |                   |                     |
| Cooling system repair  |                  |                  |                          |                    |                   |                     |

| Cooling system replacement  |              |              |                |   |  |
|---|--------------|--------------|----------------|---|--|
| Wood stove purchase   |              |              |                |   |  |
| Pellet stove purchase   |              |              |                |   |  |
| Solar panel(s)  |              |              |                |   |  |
| Utility poles / gas line hook-ups   |              |              |                |   |  |
| Other (Specify):  |              |              |                |   |  |
| 4.16 Do any of the utility vendors you work with en   | ıforce a moı | ratorium on  | shut offs?     |   |  |
| O Yes O No  |              |              |                |   |  |
| If you responded "Yes" to question 4.16, you must   | respond to   | question 4.1 | 7.             |   |  |
| 4.17 Describe the terms of the moratorium and any   | special dis  | pensation re | ceived by LIHE | AP clients during or after the moratorium period. |  |
|   |              |              |                |   |  |
| 4.18 If you experience a natural disaster, do you intend to utilize LIHEAP crisis funds to address disaster related crisis situations? C Yes No                         |              |              |                |   |  |
| If yes, describe  |              |              |                |   |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |              |              |                |   |  |

## **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

## **Section 5 - Weatherization Assistance**

| Section  | on 5: WEATH             | ERIZATION ASSISTANC                          | CE                                      |
|--|-------------------------|--|---|
| Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assur   | rance 2                 |  |   |
| 5.1 Designate the income eligibility thresho   | ld used for the Weathe  | rization component                           |   |
| Add Househo  | old Size                | Eligibility Guideline                        | Eligibility Threshold                   |
| 1 All Household Sizes  |                         | State Median Income                          | 5.00%                                   |
| <b>5.2 Do you enter into an interagency agree</b> No   | nent to have another g  | overnment agency administer a WEATH          | ERIZATION component? C Yes .            |
| 5.3 If yes, name the agency and attach a col   | py of the Internal Agre | ement or Contract.                           |   |
| 5.4 Is there a separate monitoring protocol  | for weatherization? C   | Yes No                                       |   |
| WEATHER AT A TOO NOT BEEN A SECOND TO SECOND T |                         |  |   |
| WEATHERIZATION - Types of Rules 5.5 Under what rules do you administer LU  | HFAP weatherization?    | (Check only one )                            |   |
|  |                         | (Check only one.)                            |   |
|  |                         |  |   |
| Entirely under DOE WAP (not LIHE   | EAP) rules              |  |   |
| Mostly under LIHEAP rules with the   | following DOE WAP       | rule(s) where LIHEAP and WAP rules di        | ffer (Check all that apply):            |
| Income Threshold   |                         |  |   |
| Weatherization of entire multi-<br>eligible units or will become eligible within   |                         | re is permitted if at least 66% of units (50 | 9% in 2- & 4-unit buildings) are        |
| Weatherize shelters temporaril care facilities).   | y housing primarily lo  | w income persons (excluding nursing hom      | nes, prisons, and similar institutional |
| Other - Describe:  |                         |  |   |
| Mostly under DOE WAP rules, with   | the following LIHEAP    | rule(s) where LIHEAP and WAP rules d         | iffer (Check all that apply.)           |
| Income Threshold   |                         |  |   |
| Weatherization not subject to I  | OOE WAP maximum s       | tatewide average cost per dwelling unit.     |   |
| Weatherization measures are n  | ot subject to DOE Savi  | ings to Investment Ration (SIR ) standard    | ls.                                     |
| Other - Describe:  |                         |  |   |
| Eligibility, 2605(b)(5) - Assurance 5  |                         |  |   |
| 5.6 Do you require an assets test?   | C Yes O No              |  |   |
| 5.7 Do you have additional/differing eligibi   | lity policies for :     |  |   |
| Renters  | C Yes O No              |  |   |
| Renters living in subsidized housing?  | C Yes O No              |  |   |
| Renters with utilities included in the rent?   | C Yes ⊙ No              |  |   |
| 5.8 Do you give priority in eligibility to:  |                         |  |   |
| Older Adults?  | ⊙ Yes O No              |  |   |
| Individuals with a disability?   | <b>⊙</b> Yes ○ No       |  |   |
| Young Children?  | ⊙ Yes O No              |  |   |
| House holds with high energy   | O Yes O No              |  |   |

| burdens?  |                               |   |
|---|-------------------------------|---|
| Other?  | C Yes O No                    |   |
| If you selected "Yes" for any of the options below.  Elderly, disabled, families with | •                             | you must provide further explanation of these policies in the text field y qualify. |
| Benefit Levels  |                               |   |
| 5.9 Do you have a maximum LIHEAP wear   | therization benefit/expenditu | re per household? O Yes O No  |
| 5.9a If yes, what is the maximum? \$0   |                               |   |
| 5.10 Do you use an Average Cost per Unit (  | (ACPU). O Yes O No            |   |
| 5.10a If so, what is the ACPU amount?   | \$0                           |   |
| Types of Assistance, 2605(c)(1), (B) & (D)  | 1 2 (Ch. 1                    |   |
| 5.11 What LIHEAP weatherization measur  |                               |   |
| Weatherization needs assessments/a  | udits                         | Energy related roof repair  |
| Caulking and insulation   |                               | Major appliance repairs   |
| Storm windows   |                               | Major appliance replacement   |
| Furnace/heating system modificatio  | ns/repairs                    | Windows/sliding glass doors   |
| Furnace replacement   |                               | <b>✓</b> Doors  |
| Cooling system modifications/repair   | rs                            | Water Heater  |
| Water conservation measures   |                               | Cooling system replacement  |
| Roof top solar  |                               | Community solar projects  |
| Compact florescent light bulbs  |                               | Other - Describe:   |
| If any of the above questions the fields provided, attach a                           |                               | lanation or clarification that could not be made in explanation here.               |

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 6 - Outreach

| Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)  |              |
|---|--------------|
| 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEA available: | P assistance |
| Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.                            |              |
| Publish articles in local newspapers or broadcast media announcements.  |              |
| Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.                          |              |
| Mass mailing(s) to prior-year LIHEAP recipients.  |              |
| Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.         |              |
| Execute interagency agreements with other low-income program offices to perform outreach to target groups.                                      |              |
| Web Posting   |              |
| Email   |              |
| Texting   |              |
| <b>Events</b>   |              |
| Social Media  |              |
| Other (specify):  |              |

## Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

## **Section 7 - Coordination**

# Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs (indicate programs included) Intake referrals to/from other programs (indicate programs included) One - stop intake centers Other - Describe:

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN Section 8 - Agency Designation**

## Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state Grant

| recipients and the Commonwealth of Puerto Rico)   |  |                           |                          |                          |                          |
|---|--|---------------------------|--------------------------|--------------------------|--------------------------|
| 8.1 Ho  | w would you categorize the primary respons   | ibility of your State age | ncy?                     |                          |                          |
| >   | Administration Agency  |                           |                          |                          |                          |
|   | Commerce Agency  |                           |                          |                          |                          |
|   | Community Services Agency  |                           |                          |                          |                          |
|   | Energy/Environment Agency  |                           |                          |                          |                          |
|   | Housing Agency   |                           |                          |                          |                          |
|   | State Department of Welfare (administers   | TANF, SNAP, and/or M      | (edicaid)                |                          |                          |
|   | Economic Development Agency  |                           |                          |                          |                          |
|   | Other - Describe:  |                           |                          |                          |                          |
| Include current list of subrecipient name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number. Used for Near hotline and OCS Service Provider Tool and clearinghouse. |  |                           |                          |                          |                          |
| If you  | ate Outreach and Intake, 2605(b)(15) - Assu<br>selected "State Department of Welfare (adm<br>8.4, as applicable. |                           | and/or Medicaid)'' in qu | estion 8.1, you must cor | nplete questions 8.2, 8. |
| 8.2 Ho  | w do you provide alternate outreach and int  | ake for heating assistan  | ce?                      |                          |                          |
|   | Community Event  |                           |                          |                          |                          |
| 8.3 Ho  | 8.3 How do you provide alternate outreach and intake for cooling assistance?>                                    |                           |                          |                          |                          |
| Community Event   |  |                           |                          |                          |                          |
| 8.4 Ho  | w do you provide alternate outreach and int  | ake for crisis assistance | ?                        |                          |                          |
| Community Event   |  |                           |                          |                          |                          |
| 8.5 LII   | 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization                                       |                           |                          |                          |                          |
| 8.5a W  | 8.5a Who determines client eligibility? Other Other Other Other  |                           |                          |                          |                          |
| electri   | 8.5b Who processes benefit payments to gas and electric vendors?  Other  Other  Other                            |                           |                          |                          |                          |
| 8.5c w  | no processes benefit payments to bulk fuel s?  | Other                     | Other                    | Other                    |                          |

| 0 5 1 11           | 71   |                           |                          |                           | 1               |
|--------------------|--|---------------------------|--------------------------|---------------------------|-----------------|
| measu              | /ho performs installation of weatherization res?                                   |                           |                          |                           |                 |
|                    | ide a current list of subrecipie<br>ber, county(s) served, Congres                 |                           | •                        |                           | Box), phone     |
|                    | of your LIHEAP components are not centra able, 8.9.                                | lly-administered by a st  | ate agency, you must cor | mplete questions 8.6, 8.7 | 7, 8.8, and, if |
| 8.6 WI             | nat is your process for selecting local admini                                     | stering agencies?         |                          |                           |                 |
| 8.7 Ho             | w many local administering agencies do you   | use?                      |                          |                           |                 |
| 8.8 Ha<br>Ye<br>No |  | ncies in the last year?   |                          |                           |                 |
| 8.9 If s           | o, why?  |                           |                          |                           |                 |
|                    | Agency was in noncompliance with Grant r   | recipient requirements fo | or LIHEAP -              |                           | ,               |
|                    | Agency is under criminal investigation   |                           |                          |                           |                 |
|                    | Added agency   |                           |                          |                           |                 |
|                    | Agency closed  |                           |                          |                           |                 |
|                    | Other - describe   |                           |                          |                           |                 |
| 8.10 I             | f a subrecipient is no longer providing LIHE                                       | AP, are you aware of pi   | ior-year LIHEAP funds    | s being mismanaged or a   | misspent? O Yes |
| 8.10               | a If yes, please explain.  |                           |                          |                           |                 |
|                    | b If you are aware, were other federal progr<br>erization funding, etc. O Yes O No | rams impacted such as C   | SBG, SSBG, Head Start    | t, TANF, and Departme     | ent of Energy   |
| 8.10               | c If yes, please explain.  |                           |                          |                           |                 |
|                    | y of the above questions requi<br>e fields provided, attach a doc                  |                           |                          |                           | not be made     |

assurances.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 9 - Energy Suppliers

## Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? • Yes O No Heating **⊙** Yes **○** No Cooling Yes ○ No Crisis Are there exceptions? Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? Through award letter 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Most current bill 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? work directly with utility vendor 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No If so, describe the measures unregulated vendors may take. Attach a copy of the template statewide vendor agreement or a policy that indicates local agreements must adhere to statewide policies and

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 10 - Program, Fiscal Monitoring, and Audit

| Section 10: Program, Fiscal M  | Ionitoring, and Audit, 2   | 2605(b)(10)  |
|--|--|--|
| 10.1. How do you ensure good fiscal accounting and tracking of funds   | ?  |  |
| Statement of Revenues and Expenditures, Detailed Report  |  |  |
| 10.1a Provide your definitions of the following:   |  |  |
| Obligation Follow GAAP Rules   |  |  |
| Expenditures   |  |  |
| Monthly Reporting  |  |  |
| Expenditure timeframe  |  |  |
| Each Quarter   |  |  |
| Administrative costs   |  |  |
| Audit Process  |  |  |
| 10.2. Is your LIHEAP program audited annually under the Single Au  Yes No  10.2a - if yes, describe your auditor selection process.  | uit Act and OMD Chediai A - 2001   |  |
| 10.3. Describe any audit findings of the grant recipient (i.e. State/Trib cited in the single audits, inspector general reviews, or other governm  |  |  |
|  |  |  |
| cited in the single audits, inspector general reviews, or other governm  | ent agency reviews from the most re  | cently audited fiscal year.  |
| cited in the single audits, inspector general reviews, or other governm  | ent agency reviews from the most re  | cently audited fiscal year.  |
| No Findings  Type  Brief Summary  1  | Resolved?  | Action Taken   |
| No Findings  Finding  Type  Brief Summary  1  10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for local contents.   | Resolved?  | Action Taken   |
| No Findings  Finding  Type  Brief Summary  1  10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for local Select all that apply.  | Resolved?  al administering agencies/district offi   | Action Taken   |
| No Findings  Finding  Type  Brief Summary  1  10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for local select all that apply.  Local agencies/district offices are required to have an annual  | Resolved?  al administering agencies/district offinal audit in compliance with Single Audit audit (other than A-133)   | Action Taken  Action Taken  ices?  dit Act and OMB Circular A-133                                    |
| No Findings  Finding  Type  Brief Summary  1  10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for locs Select all that apply.  Local agencies/district offices are required to have an annual Local agencies/district offices a | Resolved?  All audit in compliance with Single Audit audit (other than A-133)  Budits are reviewed by Grant recipients.  | Action Taken  Action Taken  ices?  dit Act and OMB Circular A-133                                    |
| No Findings  Finding  Type  Brief Summary  1  10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for locs Select all that apply.  Local agencies/district offices are required to have an annual Local agencies/district offices are required to have an annual Local agencies/district offices 'A-133 or other independent a  | Resolved?  Resolved?  al administering agencies/district offinal audit in compliance with Single Au al audit (other than A-133)  audits are reviewed by Grant recipient local agencies/district offices  | Action Taken  Action Taken  ices?  dit Act and OMB Circular A-133  at as part of compliance process. |
| No Findings  Finding  Type  Brief Summary  1  10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for locs Select all that apply.  Local agencies/district offices are required to have an annual Local agencies/district offices are required to have an annual Caracteristic offices are required to  | Resolved?  Resolved?  al administering agencies/district offinal audit in compliance with Single Au al audit (other than A-133)  audits are reviewed by Grant recipient local agencies/district offices  | Action Taken  Action Taken  ices?  dit Act and OMB Circular A-133  at as part of compliance process. |
| No Findings  Finding  Type  Brief Summary  1  10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for locs Select all that apply.  Local agencies/district offices are required to have an annua  Local agencies/district offices are required to have an annua  Corant recipient conducts fiscal and program monitoring of laces and district offices are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient recipient conducts fiscal and program monitoring of laces are required to have an annual corant recipient recipient recipient recipient recipient recipient reci | Resolved?  Resolved?  al administering agencies/district offinal audit in compliance with Single Au al audit (other than A-133)  audits are reviewed by Grant recipient local agencies/district offices  annual audit in compliance with Single  | Action Taken  Action Taken  ices?  dit Act and OMB Circular A-133  at as part of compliance process. |
| No Findings  Finding  Type  Brief Summary  1  10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for locs Select all that apply.  Local agencies/district offices are required to have an annual  Local agencies/district offices are required to have an annual  Corant recipient conducts fiscal and program monitoring of lace and compliance Monitoring  | Resolved?  Resolved?  al administering agencies/district offine and audit in compliance with Single Au al audit (other than A-133)  and audit (other than A-133)  and agencies/district offices  annual audit in compliance with Single audit (other than A-134)  and agencies/district offices  annual audit in compliance with Single audit (other than A-134) | Action Taken  Action Taken  ices?  dit Act and OMB Circular A-133  at as part of compliance process. |
| No Findings  Finding  Type  Brief Summary  1  10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for locs Select all that apply.  Local agencies/district offices are required to have an annua  Local agencies/district offices are required to have an annua  Coal agencies/district offices are required to have an annua  Local agencies/district offices are required to have an annua  Local agencies/district offices are required to have an annua  Compliance Monitoring  10.5. Describe your monitoring process for compliance at each level be  | Resolved?  Resolved?  al administering agencies/district offine and audit in compliance with Single Au al audit (other than A-133)  and audit (other than A-133)  and agencies/district offices  annual audit in compliance with Single audit (other than A-134)  and agencies/district offices  annual audit in compliance with Single audit (other than A-134) | Action Taken  Action Taken  ices?  dit Act and OMB Circular A-133  at as part of compliance process. |

| Secondary review of invoices and payments   |
|---|
| Other program review mechanisms are in place. Describe:   |
|   |
| Local Administering Agencies/District Offices:  |
| On - site evaluation  |
| Annual program review   |
| Monitoring through central database   |
| Desk reviews  |
| Client File Testing/Sampling  |
| Other program review mechanisms are in place. Describe:   |
|   |
| 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.   |
|   |
| 10.7. Describe how you select local agencies for monitoring reviews. Attach a risk assessment if subrecipients are utilized.  |
| Site Visits:  |
| Desk Reviews:   |
| 10.8. How often is each local agency monitored? Please attach a monitoring schedule if one has been developed.  |
| 10.9. How many local agencies are currently on corrective action plans?   |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |

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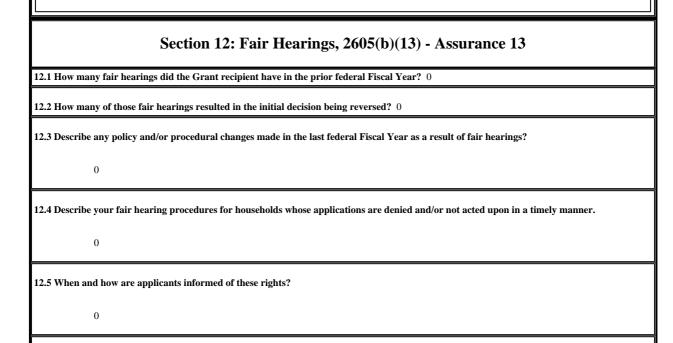
## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 11 - Timely and Meaningful Public Participation

| Geotion 11 Timely and Meaningful Lubile Large  | norpation .                  |
|--|------------------------------|
| Section 11: Timely and Meaningful Public Participation, 26   | 05(b)(12), 2605(C)(2)        |
| 11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that Note: Tribes do not need to hold a public hearing but must ensure participation through other means. | t apply.                     |
| Tribal Council meeting(s)  |                              |
| Public Hearing(s)  |                              |
| Draft Plan posted to website and available for comment   |                              |
| Hard copy of plan is available for public view and comment   |                              |
| Comments from applicants are recorded  |                              |
| Request for comments on draft Plan is advertised   |                              |
| Stakeholder consultation meeting(s)  |                              |
| Comments are solicited during outreach activities  |                              |
| Other - Describe:  |                              |
| No input from public   |                              |
| Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only  |                              |
| 11.2 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of   | f your LIHEAP funds?         |
| Date   | Event Description            |
| 1  |                              |
| 11.3. How many parties commented on your plan at the hearing(s)?   |                              |
| 11.4 Summarize the comments you received at the hearing(s).  |                              |
| 11.5 What changes did you make to your LIHEAP plan as a result of public participation and solicitation  | on of input?                 |
| If any of the above questions require further explanation or clarification the fields provided, attach a document with said explanation here.  | on that could not be made in |

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 12 - Fair Hearings



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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 13 - Reduction of Home Energy Needs

## Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

none

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

13.3 Describe the impact of such activities on the number of households served in the previous federal Fiscal Year.

Community Event

13.4 Describe the level of direct benefits provided to those households in the previous federal Fiscal Year.

13.5 How many households received these services?

## Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

14.1 Do you plan to submit an application for the leveraging incentive program?

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

**Section 14 - Leveraging Incentive Program** 

#### Section 14:Leveraging Incentive Program, 2607(A)

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

| Resource | What is the type of resource or benefit ? | What is the source(s) of the resource ? | How will the resource be integrated and coordinated with LIHEAP? |
|----------|---|---|--|
| 1        |   |   |  |

## **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 15 - Training

| Section 15: Training   |  |  |  |
|--|--|--|--|
| 15.1 Describe the training you provide for each of the following groups:       |  |  |  |
| a. Grant recipient Staff:  |  |  |  |
| Formal training provided virtually, on-site, and/or formal training conference |  |  |  |
| How often?   |  |  |  |
| Annually   |  |  |  |
| Biannually   |  |  |  |
| As needed  |  |  |  |
| Other, describe:   |  |  |  |
| Employees are provided with policy manual                                      |  |  |  |
| Other, describe:   |  |  |  |
| b. Local Agencies:   |  |  |  |
| Formal training provided virtually, on-site, and/or formal training conference |  |  |  |
| How often?   |  |  |  |
| Annually   |  |  |  |
| Biannually   |  |  |  |
| As needed  |  |  |  |
| Other, describe:   |  |  |  |
| On-site training   |  |  |  |
| How often?   |  |  |  |
| Annually   |  |  |  |
| Biannually   |  |  |  |
| As needed  |  |  |  |
| Other, describe:   |  |  |  |
| Employees are provided with policy manual                                      |  |  |  |
| Other, describe:   |  |  |  |
| c. Vendors   |  |  |  |
| Formal training conference   |  |  |  |
| How often?   |  |  |  |
| Annually   |  |  |  |
| Biannually   |  |  |  |
| As needed  |  |  |  |
| Other, describe:   |  |  |  |
| <b>✓</b> Policies communicated through vendor agreements                       |  |  |  |
| Policies are outlined in a vendor manual                                       |  |  |  |

|                | Other, describe:   |
|----------------|--|
| 15.2 D<br>O Ye | nes your training program address fraud reporting and prevention?  |
|                | y of the above questions require further explanation or clarification that could not be made in<br>telds provided, attach a document with said explanation here. |

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

**Section 16 - Performance Goals and Measures** 

## Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Submitting proper documents on time

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 17 - Program Integrity

| Section 17: Program Integrity, 2605(b)(10)       |   |  |                                   |  |  |
|--|---|--|-----------------------------------|--|--|
| 17.1 Fraud Reporting Mechanisms                  |   |  |                                   |  |  |
| a. Describe all mechanisms availab               | ble to the public for reporting cases of  | f suspected waste, fraud, and abuse. S | Select all that apply.            |  |  |
| Online Fraud Reportin                            | Online Fraud Reporting  |  |                                   |  |  |
| Dedicated Fraud Repor                            | Dedicated Fraud Reporting Hotline   |  |                                   |  |  |
| Report directly to local                         | Report directly to local agency/district office or Grant recipient office                                       |  |                                   |  |  |
| Report to State Inspect                          | Report to State Inspector General or Attorney General   |  |                                   |  |  |
| Forms and procedures                             | Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse |  |                                   |  |  |
| Other - Describe:                                | Other - Describe:   |  |                                   |  |  |
| b. Describe strategies in place for a            | advertising the above-referenced reso   | ources. Select all that apply          |                                   |  |  |
| Printed outreach mater                           | rials   |  |                                   |  |  |
| Posted in local adminis                          | Posted in local administering agencies offices.   |  |                                   |  |  |
| Addressed on LIHEAP                              | Addressed on LIHEAP application   |  |                                   |  |  |
| Website  | 7   |  |                                   |  |  |
| Other - Describe:                                |   |  |                                   |  |  |
|  |   |  |                                   |  |  |
| 17.2. Identification Documentation               | n Requirements  |  |                                   |  |  |
| a. Indicate which of the following t<br>members. | forms of identification are required o  | r requested to be collected from LIH   | EAP applicants or their household |  |  |
|  | Collected from Whom?  |  |                                   |  |  |
| Type of Identification Collected                 |   |  |                                   |  |  |
|  | Applicant Only  Required  | All Adults in Household  Required      | All Household Members  Required   |  |  |
| Social Security Card is photocopied and retained | Required  | Required                               | <b>✓</b> Required                 |  |  |
| •  | Requested   | Requested                              | Requested                         |  |  |
|  |   |  |                                   |  |  |
|  | Required  | Required                               | Required                          |  |  |
| Social Security Number (Without actual Card)     |   |  | <b>V</b>                          |  |  |
|  | Requested   | Requested                              | Requested                         |  |  |
|  |   |  |                                   |  |  |
| Government-issued identification                 | Required  | Required                               | Required                          |  |  |
| card (i.e.: driver's license, state ID,          |   |  |                                   |  |  |
| Tribal ID, passport, etc.)                       | Requested   | Requested                              | Requested                         |  |  |
|  |   |  |                                   |  |  |
| 17.3. Citizenship/Legal Residency Verification   |   |  |                                   |  |  |
| What are your procedures for ens                 | suring LIHEAP recipients are U.S. ci  | tizens or qualified non-citizens who   | are eligible to receive LIHEAP    |  |  |

| henefit         | s? Select all that apply.  |                            |                             |                       |                        |                      |                      |
|-----------------|--|----------------------------|-----------------------------|-----------------------|------------------------|----------------------|----------------------|
| Deneme          |  | ritizanshin ar II S. (     | Sitizon or Qualific         | d Non Citizon         |                        |                      |                      |
| ~               | Clients sign an attestation of citizenship or U.S. Citizen or Qualified Non-Citizen  |                            |                             |                       |                        |                      |                      |
|                 | Client's submission of certain Social Security Administration cards is accepted as proof of U.S. Citizen or Qualified Non-Citizen. |                            |                             |                       |                        |                      |                      |
| H               | Non-Citizens must provide documentation of immigration status  |                            |                             |                       |                        |                      |                      |
| H               | Citizens must provide a copy of their birth certificate, naturalization papers, or passport  |                            |                             |                       |                        |                      |                      |
| H               | Non-Citizens are verified thro   | ough the SAVE syst         | em                          |                       |                        |                      |                      |
| ~               | Tribal members are verified t  | hrough Tribal enro         | ollment records/Ti          | ribal ID card         |                        |                      |                      |
|                 | Other - Describe:  |                            |                             |                       |                        |                      |                      |
| $\vdash$        |  |                            |                             | All Adults in         | All Adults in          | All Household        | All Household        |
|                 | Other  | Applicant Only<br>Required | Applicant Only<br>Requested | Household<br>Required | Household<br>Requested | Members<br>Required  | Members<br>Requested |
| 1               |  |                            |                             |                       |                        |                      |                      |
| 17.4. I         | ncome Verification   |                            |                             |                       |                        |                      |                      |
|                 | methods does your agency utiliz  | e to verify househo        | ld income? Select           | all that apply.       |                        |                      |                      |
| <b>~</b>        | Require documentation of inco  | me for all adult ho        | usehold members             |                       |                        |                      |                      |
|                 | ✓ Pay stubs  |                            |                             |                       |                        |                      |                      |
|                 | Social Security award le   | etters                     |                             |                       |                        |                      |                      |
|                 | Social Security award is   |                            |                             |                       |                        |                      |                      |
|                 | Bank statements  |                            |                             |                       |                        |                      |                      |
| <u> </u>        | Tax statements   |                            |                             |                       |                        |                      |                      |
|                 | Zero-income statements   |                            |                             |                       |                        |                      |                      |
|                 | ✓ Unemployment Insurance letters   |                            |                             |                       |                        |                      |                      |
|                 | Other - Describe:  |                            |                             |                       |                        |                      |                      |
|                 | Computer data matches:   |                            |                             |                       |                        |                      |                      |
|                 |  |                            |                             |                       |                        |                      |                      |
|                 | Income information matched against state computer system (e.g., SNAP, TANF)  |                            |                             |                       |                        |                      |                      |
| <u> </u>        | Proof of unemployment benefits verified with state Department of Labor   |                            |                             |                       |                        |                      |                      |
| <u> </u>        | Social Security income verified with SSA  Utilize state directory of new hires   |                            |                             |                       |                        |                      |                      |
|                 |  | i new mres                 |                             |                       |                        |                      |                      |
|                 | Other - Describe:  |                            |                             |                       |                        |                      |                      |
|                 |  |                            |                             |                       |                        |                      |                      |
| b. Desc         | ribe any exceptions to the above   | e policies.                |                             |                       |                        |                      |                      |
| 17.5 Id         | lentification Verification   |                            |                             |                       |                        |                      |                      |
| Descri<br>apply | be what methods are used to ver  | rify the authenticity      | of identification           | documents provid      | led by clients or ho   | usehold members      | . Select all that    |
|                 | Verify SSNs with Social Securi   | ty Administration          |                             |                       |                        |                      |                      |
|                 | Match SSNs with death records from Social Security Administration or state agency  |                            |                             |                       |                        |                      |                      |
|                 | Match SSNs with state eligibili  | ty/case managemen          | t system (e.g., SN          | AP, TANF)             |                        |                      |                      |
| ~               | Match with state Department of   | of Labor system            | -                           |                       |                        |                      |                      |
|                 | Match with state and/or federa   | l corrections system       | 1                           |                       |                        |                      |                      |
|                 | Match with state child support   | system                     |                             |                       |                        |                      |                      |
|                 | Verification using private software (e.g., The Work Number)  |                            |                             |                       |                        |                      |                      |
|                 | In-person certification by staff (for tribal Grant recipients only)  |                            |                             |                       |                        |                      |                      |
|                 | Match SSN/Tribal ID number with tribal database or enrollment records (for tribal Grant recipients only)                           |                            |                             |                       |                        |                      |                      |
|                 | Other - Describe:  |                            |                             |                       |                        |                      |                      |
|                 |  |                            |                             |                       |                        |                      |                      |
| <b>—</b>        | Protection of Privacy and Confid   |                            |                             |                       |                        |                      |                      |
| Descri          | be the financial and operating c   | ontrols in place to p      | protect client info         | rmation against ir    | nproper use or disc    | nosure. Select all 1 | inat apply.          |

| Policy in place muchibiting valence of information without weither appear  |
|--|
| Policy in place prohibiting release of information without written consent   |
| Grant recipient LIHEAP database includes privacy/confidentiality safeguards  |
| Employee training on confidentiality for:  |
| Grant recipient employees  |
| Local agencies/district offices  |
| Employees must sign confidentiality agreement  |
| Grant recipient employees  |
| Local agencies/district offices  |
| Physical files are stored in a secure location   |
| Electronic files are protected in a secure location.   |
| Other - Describe:  |
|  |
| 17.7. Verifying the Authenticity  What reliains are in place for positions and do outher tisite? Select all that apply   |
| What policies are in place for verifying vendor authenticity? Select all that apply.  All vendors must register with the State/Tribe.  |
|  |
| All vendors must supply a valid SSN or TIN/W-9 form  |
| ✓ Vendors are verified through energy bills provided by the household  |
| Grant recipient and/or local agencies/district offices perform physical monitoring of vendors  |
| Other - Describe and note any exceptions to policies above:  |
| 17.8. Benefits Policy - Gas and Electric Utilities   |
| What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  |
| Applicants required to submit proof of physical residency  |
| Applicants must submit current utility bill  |
| Data exchange with utilities that verifies:  |
| Account ownership  |
| Consumption  |
|  |
| <b>✓</b> Balances  |
| Balances Payment history   |
|  |
| Payment history  |
| Payment history  Account is properly credited with benefit   |
| Payment history  Account is properly credited with benefit  Other - Describe:  |
| Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities   |
| Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  |
| Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  |
| Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  |
| Payment history  ✓ Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy   |
| Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities   |
| Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  |
| Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure  |
| Payment history  ✓ Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments  ✓ Payments to utilities and invoices from utilities are reviewed for accuracy  ✓ Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure  Vendor agreements specify requirements selected above, and provide enforcement mechanism            |
| Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure  Vendor agreements specify requirements selected above, and provide enforcement mechanism  Other - Describe: |

| <b>∨</b>  | Centralized computer system/database is used to track payments to all vendors  |
|-----------|--|
|           | Clients are relied on for reports of non-delivery or partial delivery  |
|           | Two-party checks are issued naming client and vendor   |
| I         | Direct payment to households are made in limited cases only  |
| v         | Vendors are only paid once they provide a delivery receipt signed by the client  |
|           | Conduct monitoring of bulk fuel vendors  |
| I         | Bulk fuel vendors are required to submit reports to the grant recipient.   |
| V         | Vendor agreements specify requirements selected above, and provide enforcement mechanism   |
|           | Other - Describe:  |
| 17.10. Iı | nvestigations and Prosecutions   |
|           | e the Grant recipients procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients, staff, or found to have committed fraud. Select all that apply. |
| I I       | Refer to state Inspector General   |
| I I       | Refer to local prosecutor or state Attorney General  |
| I I       | Refer to US DHHS Inspector General (including referral to OIG hotline)   |
| ▼ I       | Local agencies/district offices or Grant recipient conduct investigation of fraud complaints from public   |
|           | Grant recipient attempts collection of improper payments. If so, describe the recoupment process   |
|           | Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?   |
|           | Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated   |
|           | Vendors found to have committed fraud may no longer participate in LIHEAP  |
|           | Other - Describe:  |
| •         | of the above questions require further explanation or clarification that could not be made in elds provided, attach a document with said explanation here.                                 |

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

# Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the Grant recipient is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the Grant recipient knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For Grant recipients other than individuals, Alternate I applies.
- 4. For Grant recipients who are individuals, Alternate II applies.
- 5. Workplaces under grants, for Grant recipients other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the Grant recipient does not identify the workplaces at the time of application, or upon award, if there is no application, the Grant recipient must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the Grant recipients drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the Grant recipient shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grant recipients attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a Grant recipient directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the Grant recipients payroll. This definition does not include workers not on the payroll of the Grant recipient (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the Grant recipients payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grant recipients Other Than Individuals)
The Grant recipient certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Grant recipients workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The Grant recipients policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a

central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The Grant recipient may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (That this must be physical address. No PO Boxes allowed.)

| 500 N. Mundo Drive  * Address Line 1 |               |                     |
|--------------------------------------|---------------|---------------------|
| Address Line 2                       |               |                     |
| Address Line 3                       |               |                     |
| Dulce * City                         | NM<br>* State | 87528<br>* Zip Code |

Check if there are workplaces on file that are not identified here.

Alternate II. (Grant recipients Who Are Individuals)

- (a) The Grant recipient certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances

## (1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
  - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
    - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
    - (ii) supplemental security income payments under title XVI of the Social Security Act;
      - (iii) food stamps under the Food Stamp Act of 1977; or
    - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf;
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
  - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local Grant recipients and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

### (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

By checking this box, the prospective primary participant is agreeing to the Assurances set out above.

## **Plan Attachments**

| PLAN ATTACHMENTS  |  |  |
|---|--|--|
| The following documents must be attached to this application  |  |  |
| Delegation Letter is required if someone other than the Governor or Chairman Certified this Report. |  |  |
| Heating component benefit matrix, if applicable   |  |  |
| Cooling component benefit matrix, if applicable   |  |  |
| Minutes, notes, or transcripts of public hearing(s).  |  |  |
| Policy Manual.  |  |  |
| Subrecipient Contract.  |  |  |
| Model Plan Participation Notes for Tribes.  |  |  |