#### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance **Grantee Name:** PONCA TRIBE OF OKLAHOMA

**Report Name:** DETAILED MODEL PLAN (LIHEAP) Revision # 2

**Report Period:** 10/01/2024 to 09/30/2025

**Report Status:** Submission Accepted by CO (Revision #2)

#### Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

# **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013

Expiration Date: 02/28/2027

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

* 1.a. Type of Submission:  Plan  Plan		* 1.b. Frequency:  Annual	Explana  2. Date I  3. Applie  4a. Uniq TLNABO	Plan/Funding Request?  Explanation:  2. Date Received:  3. Applicant Identifier:  4a. Unique Entity Identifier (UEI) TLNABGNSKQ87		* 1.d. Version:  © Initial  C Resubmission  C Revision  Update  State Use Only:  5. Date Received By State:  6. State Application Identifier:	
* a. Legal Name:							
* b. Address:							
* Street 1:	BOX 20 WH	ITE EAGLE DRIVE	Street	t 2:			
* City:	PONCA CIT	Y	Coun	ty:			
* State:	OK		Provi	nce:			
* Country:	United States		* Zip Code:	/ Postal	74601 -		
c. Organization	al Unit:		310				
Department Na	me:		Division Name:				
d. Name and conta Awards and on the	et information of U.S. Departmen	person to be contacted on matters in t of Health and Human Services' LII	nvolving tl HEAP con	nis applicatio tact list webp	n: (person will page)	be listed on Notice of Funding	
* First Name: Grace			* Last N Wilson	ame:			
Title: Family Services D	irector		Organizational Affiliation:				
* Telephone Numb 5807630135	oer:		Fax Nun	nber			
* Email: grace.wilson@pon	nca-nsn.gov						
* 8. TYPE OF API I: Indian/Native An		ernment (Federally Recognized)					
* a. Is the applic	cant a Tribal Con	sortium: O Yes O No					
* b. If yes please	e attach at least oi	ne the following documentation:					
		Catalog of Federal Dome Assistance Number:	estic		C	FDA Title:	
9. CFDA Numbers a	nd Titles	93.568	Low-Income Home Energy Assistance Program				
		PLICANT'S PROJECT: come households in the form of bill pay	yment assis	tance			
11. AREAS AFFE	CTED BY FUND	ING:					
12. CONGRESSIO OK-3	ONAL DISTRICT	S OF APPLICANT:					
13. FUNDING PE	RIOD:						
<b>a. Start Date:</b> 10/01/2024			<b>b. End Date:</b> 09/30/2025				
* 14. IS SUBMISS	ION SUBJECT T	O REVIEW BY STATE UNDER EX	XECUTIV	E ORDER 1	2372 PROCES	SS?	
a. This submission was made available to the State under Executive Order 12372							

Process for review on: b. Program is subject to E.O. 12372 but has not been selected by State for review. c. Program is not covered by E.O. 12372. \*15. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT? NO
 NO If Yes, explain: 16. By signing this application, I certify (1) to the statements contained in the list of certifications\*\* and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances\*\* and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) \*\*I Agree 🗹 \*\* The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions. 17a. Typed or Printed Name and Title of Authorized Certifying Official Grace Wilson 17c. Telephone (area code, number and extension) 17d. Email Address grace.wilson@ponca-nsn.gov 17b. Signature of Authorized Certifying Official 17e. Date Report Submitted (Month, Day, Year) 10/21/2024 sign

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

**Section 1 - Program Components** 

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

	Section 1 Program Components							
Pro	gram Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)							
(No	1.1 Check which components you will operate under the LIHEAP program.  Note: You must provide information for each component designated here as requested elsewhere in his plan.)							
	•	Start Date	End Date					
<b>&gt;</b>	Heating assistance	10/01/2024	03/31/2025					
<b>&gt;</b>	Cooling assistance	06/01/2025	08/31/2025					
<b>&gt;</b>	Summer crisis assistance	09/01/2025	09/30/2025					
>	Winter crisis assistance	04/01/2025	05/31/2025					
>	Year-round crisis assistance	10/01/2024	09/30/2025					
	Weatherization assistance							
Pro	vide further explanation for the dates of operation, if necessary							
Esti	mated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16							
	Estimate what amount of available LIHEAP funds will be used for each component that you will operate: total of all percentages must add up to 100%.	Percentage ( % )	Prior year totals					
Н	eating assistance	30.00%	30.00%					
С	ooling assistance	30.00%	30.00%					
S	ummer crisis assistance	10.00%	30.00%					
V	inter crisis assistance	10.00%	0.00%					
Y	ear-round crisis assistance	10.00%	0.00%					
V	eatherization assistance	0.00%	0.00%					
С	Carryover to the following federal fiscal year 0.00% 0.00%							
_	dministrative and planning costs	10.00%	10.00%					
_	ervices to reduce home energy needs including needs assessment (Assurance 16)	0.00%	0.00%					
	sed to develop and implement leveraging activities	0.00%	0.00%					
TOT	YAL	100.00%	100.00%					

Tribal grant recipients: direct-grant tribes, tribal organizations, or territories with allotments of \$20,000 or less may use for planning and administration up to 20% of the funds payable. Grant recipients that are direct grant tribes, tribal organizations, or territories with allotments over \$20,000 may use for planning and administration purposes up to 20% of the first \$20,000 (or \$4,000) plus 10% of the funds payable that exceeds \$20,000. Any administrative costs in excess of these limits must be paid from non-federal sources.

1.3 T	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:							
		Heating assistance				Cooling assistance		
		Weatherization assistar	nce	<b>✓</b>	Other (specify	:) Equipment for Elderly		
Cate	gorical Eligibility, 2605	(b)(2)(A) - Assurance 2, 2	2605(c)(1)(A), 2605(t	o)(8A) - Assurance 8				
1.4 D in the	o you consider househo e left column below?	olds categorically eligible  Yes No	if at least one house	hold member receives a	at least one of the follow	wing categories of benefits		
If yo	u answered ''Yes'' to qu	estion 1.4, you must com	plete the table belov	v and answer questions	1.5 and 1.6.			
			Heating	Cooling	Crisis	Weatherization		
TANI	? 		O Yes O No	O Yes O No	O Yes O No	C Yes C No		
SSI			O Yes O No	O Yes O No	O Yes O No	C Yes C No		
SNAF			O Yes O No	C Yes C No	C Yes C No	O Yes O No		
	s-tested Veterans Program			U Yes U No	Yes UNo	V Yes UNo		
1.4	a Provide your defini	ition of categorical eligibi	lity.					
1.5 D	o you automatically en	roll households without a	direct annual appli	cation? O Yes O No				
If Ye	s, explain:							
	low do you ensure there determining eligibility		reatment of categoric	cally eligible households	s from those not receiv	ing other public assistance		
SNA	P Nominal Payments							
1.7a	Do you allocate LIHEA	P funds toward a nomina	al payment for SNA	P households? C Yes	<b>⊙</b> No			
If yo	u answered "Yes" to qu	iestion 1.7a, you must pro	ovide a response to o	questions 1.7b, 1.7c, and	l 1.7d.			
1.7b	Amount of Nominal Ass	sistance: \$0.00						
1.7c	Frequency of Assistance	e						
A	Once Per Year							
	Once every five years							
	Other - Describe:							
1.7d	How do you confirm th	at the household receivin	g a nominal paymer	nt has an energy cost or	need?			
Dete	rmination of Eligibility	- Countable Income						
1.8. I	n determining a househ	nold's income eligibility fo	or LIHEAP, do you	use gross income or net	income?			
<b>&gt;</b>	Gross Income							
	Net Income							
Other - Describe								
1.9. 8	Select all the applicable	forms of countable incon	ne used to determine	e a household's income	eligibility for LIHEAP			
>	Wages							
~	Self - Employment Inc	come						
~	Contract Income							
	Payments from mortg	age or Sales Contracts						
~	Unemployment insura	nnce						
	Strike Pay							

_	
<b>V</b>	Social Security Administration (SSA ) benefits
	,
$\vdash$	
	Including MediCare
	deduction
<b>V</b>	Supplemental Security Income (SSI )
<b>~</b>	Retirement / pension benefits
~	General Assistance benefits
$\vdash$	
<b>~</b>	Temporary Assistance for Needy Families (TANF) benefits
	Loans that need to be repaid
	•
$\vdash$	a 1 10.
	Cash gifts
	Savings account balance
	One time lump cum payments such as rehates/gradits winnings from lettories refund descrits at
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
<u></u>	
	Jury duty compensation
	Rental income
	Kentai income
	Income from employment through Workforce Investment Act (WIA)
$\vdash$	Local from made study management
	Income from work study programs
	Alimony
	Child support
	Cinia support
	Interest, dividends, or royalties
	Commissions
_	
	Legal settlements
	Insurance payments made directly to the insured
	··· ··· ··· ··· ··· ··· ··· ··· ···
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
V	Veterans Administration (VA) benefits
<b>Y</b>	······································
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	, - , · · · · · · · · · · · · · · · · ·
	X ( C )
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
<b>—</b>	
	Reimbursements (for mileage, gas, lodging, meals, etc.)
1	

	Other						
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						
1.10	Do you have an online application process Tes No						
1.1	0a If yes, describe the type of online application (Select all boxes that apply)						
<b>~</b>	A PDF version of the application is available online and can be downloaded, filled out and mailed in for processing.						
A	A state-wide online application that allows a customer to complete data entry and submit an application electronically for processing.						
	One or more locally available online applications that allows a customer to complete data entry and submit an application electronically for processing.						
	Online application that is also mobile friendly						
	Other, please describe						
Pleas	e include a link(s) to a statewide application, if available:						
1.10t	Can all program components be applied for online?						
If no	, explain which components can and cannot be applied for online.						
1.11	Do you have a process for conducting and completing applications by phone 💽 Yes 🔼 No						
1.12	Do you or any of your subrecipients require in person appointments in order to apply C Yes 🕟 No						
If yes	s, please provide more information regarding why in-person appointments are required and in what circumstances they are required.						
1.13	How can applicants submit documentation for verification? Select all that apply:						
>	In-person Control of the Control of						
>	Mail						
>	Email						
	Portal application						
	Other, please describe						

Hidden for Section 1

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

# **Section 2 - Heating Assistance**

<u> </u>							
Section 2 - Heating Assistance							
Eligibility, 2605(	(b)(2) - Assurance 2						
2.1 Designate the	e income eligibility threshold used for the	e heating co	omponent:				
Add	Household size		Eligibility Guideline	Eligibility Threshold	i		
1	All Household Sizes		HHS Poverty Guidelines	15	50.00%		
2.2 Do you have Heating Assistan	additional eligibility requirements for nce?	O Yes	<b>⊙</b> No				
2.3 Check the ap	propriate boxes below and describe the	policies for	each.				
Do you require a	an Assets test?	C Yes	<b>⊙</b> No				
If yes, describe:	Do you have additional/differing eligibili	ity policies	for:				
Renters?		C Yes	⊙ No				
If yes, describe:		-					
Renters Li	ving in subsidized housing?	C Yes	⊙ No				
If yes, describe:		-					
Renters wi	ith utilities included in the rent?	C Yes	⊙ No				
If yes, describe:		*					
Do you give prio	rity in eligibility to:		·				
Older Adu	lts (60 years or older)?	C Yes	⊙ No				
If yes, describe:	If yes, describe:						
Individual	Individuals with a disability?						
If yes, describe:							
Young chi	ldren?	C Yes	⊙ No				
If yes, describe:							
Household	s with high energy burdens?	C Yes	⊙ No				
If yes, describe:							
Other?		C Yes	<b>⊙</b> No				
If yes, describe:							
Explanations of	policies for each "yes" checked above:						
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605	5(c)(1)(B)					
2.4 Describe how etc.	y you prioritize the provision of heating a	assistance t	o vulnerable populations, e.g., benefit amour	nts, early application peri	iods,		
Our applications are processed the same day they are completed, If there are limited funds, those with Elders or children younger than 6 living in the household would be processed first.							
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):							
<b>✓</b> Income							
Family (ho	usehold) size						
<b>✓</b> Home ener	gy cost or need:						
Fue	l type						
Climate/region							

✓ Individual bill						
Dwelling type						
Energy burden (% of income	e spent on home energy)					
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5,	2605(c)(1)(B)					
2.6 Describe estimated benefit levels for t shown in the payment matrix.	he fiscal year for which this pla	an applies. Please note: the maximum and m	inimum benefits must	be		
Minimum Benefit	\$100	Maximum Benefit	\$500			
2.7 Do you provide in-kind (e.g., blankets	, space heaters) and/or other fo	orms of benefits?2 • Yes O No				
If yes, describe.	·	·				
Any funds remaining at the end of the FY that cannot be rolled over are allocated to purchasing fans, a/c units, space heaters, or blankets for households with vulnerable populations.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

# MODEL PLAN Section 3 - Cooling Assistance

<u> </u>							
	Section 3 - Cooling Assistance						
Eligibility, 2605(	c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate Th	e income eligibility threshold used for th	ne Cooling	component:				
Add	Household size		Eligibility Guideline	Eligibility Thresho	old		
1	All Household Sizes		HHS Poverty Guidelines		150.00%		
3.2 Do you have additional eligibility requirements for Cooling assistance?							
3.3 Check the ap	propriate boxes below and describe the	policies for	each.				
Do you require a	n Assets test?	C Yes	<b>⊙</b> No				
If yes, describe:		*					
Do you have add	itional/differing eligibility policies for:						
Renters?		C Yes	<b>⊙</b> No				
If yes, describe:		<b></b>					
Renters Li	ving in subsidized housing?	C Yes	⊙ <sub>No</sub>				
If yes, describe:							
Renters wi	th utilities included in the rent?	Cyes	⊙ <sub>No</sub>				
If yes, describe:							
Do you give prior	rity in eligibility to:						
Older Adu	lts (60 years or older)?	Cyes	⊙ <sub>No</sub>				
If yes, describe:							
Individuals	s with a disability?	C Yes	⊙ <sub>No</sub>				
If yes, describe:							
Young chil	dren?	C Yes	⊙ No				
If yes, describe:		100	10				
	s with high energy burdens?	CYes	⊙ No				
If yes, describe:		100					
Other?		C Yes	€ No				
If yes, describe:		103					
	policies for each "yes" checked above:						
		assistance to	o vulnerable populations, e.g., benefit amou	nts, early application pe	eriods,		
etc.	7 · · · · · · · · · · · · · · · · · · ·			, J I	,		
Our applications are processed the same day they are completed, If there are limited funds, those with Elders or children younger than 6 living in the household would be processed first.							
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605	5(c)(1)(B)					
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):							
<b>✓</b> Income							
Family (hou	usehold) size						
<b>✓</b> Home energ	gy cost or need:						
Fuel	type						

Climate/region						
Individual bill						
Dwelling type						
Energy burden (% of income	spent on home energy)					
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5,	2605(c)(1)(B)					
3.6 Describe estimated benefit levels for t shown in the payment matrix.	he fiscal year for which this plan	n applies. Please note: the maximum and m	inimum benefits must	be		
Minimum Benefit	\$100	Maximum Benefit	\$500			
3.7 Do you provide in-kind (e.g., fans, air	conditioners) and/or other forn	ns of benefits? • Yes O No				
If yes, describe.  Any funds remaining at the end of the FY that cannot be rolled over are allocated to purchasing fans, a/c units, space heaters, or blankets for households with vulnerable populations.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

**Section 4 - Crisis Assistance** 

	Section 4: CR	ISIS ASSISTANCE					
Eligibility - 2604	4(c), 2605(c)(1)(A)						
4.1 Designate th	e income eligibility threshold used for the crisis com	ponent					
Add	Household size	Eligibility Guideline		Eligibility T	hreshold		
1	All Household Sizes	HHS Poverty Guidelines			150.00%		
4.2 Provide your	r LIHEAP program's definition for determining a cr	risis.					
A	er multiple crisis assistance programs (winter, summ crisis is considered when a client receives a 24 hr cut of Ilness may be considered a crisis.	, ,	• 0		mpty. Death or		
4.3 What constit	tutes a <u>life-threatening crisis?</u>						
	houshold with an elderly client with medical condition or gas with a cutoff notice or less that 5% in their property.			disability depen	dant on		
Crisis Requirem	nent, 2604(c)						
4.4 Within how	many hours do you provide an intervention that wil	l resolve the energy crisis for eligi	ble households	? 24Hours			
4.5 Within how is situations? 12H	many hours do you provide an intervention that wil ours	l resolve the energy crisis for eligi	ble households	in life-threater	ning		
Crisis Eligibility	7, 2605(c)(1)(A)						
			Winter Crisis	Summer Crisis	Year-Round Crisis		
4.6 Do you have	additional eligibility requirements for Crisis Assista	ance?	<b>&gt;</b>	<b>&gt;</b>	<b>&gt;</b>		
4.7 Check the ap	opropriate boxes below to indicate type(s) of assistan	nce provided	81	•			
Do you require a	an Assets test?						
Do you give prio	ority in eligibility to:		41-	•	P		
Older Adu	ılts (60 years or older)?						
Individual	s with a disability?						
Young Ch	ildren?						
Household	ls with high energy burdens?						
Other (Sp	ecify): Eligibility is based on income and need		~	<b>~</b>	<b>&gt;</b>		
In Order to receive crisis assistance:							
Must the l	nousehold have received a shut-off notice or have a r	near empty tank?					
Must the l	nousehold have been shut off or have an empty tank	?					
Must the l	nousehold have exhausted their regular heating bend	efit?					
Must rent	ers with heating costs included in their rent have rec	ceived an eviction notice?					
Must heat	ing/cooling be medically necessary?						
Must the l	nousehold have non-working heating or cooling equi	pment?					
Other (Specify): Eligibility is based on income and need							

Do you have addition	al/differing eligibility policies	for:					
Renters?							
Renters living in	n subsidized housing?						
Renters with ut	ilities included in the rent?						
Explanations of polici	ies for each "yes" checked ab	ove:					
Explanations of poner	ics for each yes enecked an						
Determination of Ben	efits						
4.8 How do you hand							
	Separate component						
<b>▽</b>	Benefit Fast Track, no separesponse time frames.	rate amoun	t of crisis fu	nds is issued. Rather benef	its are issued	to crisis custor	ners within crisis
	Other - Describe:						
4 9 If you have a sens	rate component, how do you	determine	oricie accieta	aca hanafits?			
4.5 II you have a sepa	Amount to resolve the crisis		11515 assista	ice benefits.			
	Other - Describe:	40					
	Other - Describe:						
Crisis Requirements,	2604(c)						
	pplications for energy crisis as	ssistance at	sites that ar	e geographically accessible	to all househ	olds in the area	a to be served?
O Yes O No E	xplain.						
***	11.11.00.11.15			i i i i i i i i i i i i i i i i i i i			
We take	e applictions from enrolled Pon	ca members	from anywh	ere in the state of OK			
4.11 Do you provide i	ndividuals who are individua	ls with a dis	ability the n	neans to:			
Submit application	s for crisis benefits without le	eaving their	homes?				
C Yes O No							
If No, explain.							
	son can not come into the office will go to the home with the ap		plications vi	a phone interview or E-mail	. On rare occat	ions, if the hou	sehold is on the
Travel to the sites a	at which applications for crisi	s assistance	are accepte	d?			
If No, explain.							
	son can not come into the office will go to the home with the a		plications vi	a phone interview or E-mail	. On rare occat	ions, if the hou	sehold is on the
If you answered "No"	' to both options in question	4.11, please	explain alte	native means of intake to	those who are	homebound o	r physically
disabled?							
Benefit Levels, 2605(c	e)(1)(B)						
	imum benefit for each type o		tance offere	d.			
Winter Crisis	\$500.00 maximum benef						
Summer Crisis \$500.00 maximum benefit							
Year-round Crisis \$500.00 maximum benefit							
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?							
○ Yes • No If yes, Describe							
4.14 Do you provide for equipment repair or replacement using crisis funds?							
C Yes O No			<u> </u>				
	" to question 4.14, you must	complete au	estion 4.15.				
	ite boxes below to indicate typ			ded			
ть спеск арргорга	ne boxes below to mulcate ty		-				
		Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair	r						

Heating system replacement					
Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with en	nforce a mor	ratorium on	shut offs?		
C Yes O No					
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	7.		
4.17 Describe the terms of the moratorium and any	y special disp	pensation re	ceived by LIHEA	P clients during or after the moratorium period.	
4.18 If you experience a natural disaster, do you in ${\rm No}$	tend to utiliz	ze LIHEAP	crisis funds to add	dress disaster related crisis situations? O Yes	
If yes, describe					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

#### **Section 5 - Weatherization Assistance**

Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c	(1)(A), 2605(b)(2) - Assur	rance 2			
5.1 Designate the	income eligibility thresho	ld used for the Weather	ization component		
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold	
1				0.00%	
<b>5.2 Do you enter i</b> No	into an interagency agreer	nent to have another go	vernment agency administer a WEATF	HERIZATION component? O Yes	
5.3 If yes, name th	ne agency and attach a co	py of the Internal Agree	ment or Contract.		
5.4 Is there a sepa	rate monitoring protocol	for weatherization? 🗖	Yes ONo		
WEATHERIZAT	TION - Types of Rules				
	ules do you administer LI	HEAP weatherization?	(Check only one.)		
	der LIHEAP (not DOE) r		(		
Entirely un	der DOE WAP (not LIHE	EAP) rules			
Mostly und	er LIHEAP rules with the	following DOE WAP r	ule(s) where LIHEAP and WAP rules of	differ (Check all that apply):	
Incom	ne Threshold				
	herization of entire multi- vill become eligible within		e is permitted if at least 66% of units (5	50% in 2- & 4-unit buildings) are	
Weatl care facilities).	herize shelters temporaril	y housing primarily low	income persons (excluding nursing hor	mes, prisons, and similar institutional	
Other	- Describe:				
Mostly und	er DOE WAP rules, with	the following LIHEAP 1	rule(s) where LIHEAP and WAP rules	differ (Check all that apply.)	
Incom	ne Threshold				
Weatl	Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.				
Weatl	Weatherization measures are not subject to DOE Savings to Investment Ration (SIR ) standards.				
Other	- Describe:				
Eligibility, 2605(b	o)(5) - Assurance 5				
5.6 Do you requir	5.6 Do you require an assets test?				
5.7 Do you have additional/differing eligibility policies for :					
Renters		C Yes C No			
Renters living housing?	ng in subsidized	C Yes C No			
Renters with rent?	h utilities included in the	C Yes C No			
5.8 Do you give p	riority in eligibility to:				
Older Adult	ts?	C Yes C No			
Individuals	with a disability?	O Yes O No			
Young Chil	dren?	C Yes C No			
House holds	s with high energy	O Yes O No			

burdens?				
Other?	O Yes O No			
If you selected "Yes" for any of the obelow.	pptions in questions 5.6, 5.7, or 5.8,	you must provide further explanation of these policies in the text field		
Benefit Levels				
5.9 Do you have a maximum LIHEA	P weatherization benefit/expenditu	rre per household? O Yes O No		
5.9a If yes, what is the maximum?	\$0			
5.10 Do you use an Average Cost per	Unit (ACPU). O Yes O No			
5.10a If so, what is the ACPU amou	unt? \$0			
Types of Assistance, 2605(c)(1), (B) &	k (D)			
5.11 What LIHEAP weatherization n	neasures do you provide ? (Check	all categories that apply.)		
Weatherization needs assessm	Weatherization needs assessments/audits Energy related roof repair			
Caulking and insulation	Caulking and insulation Major appliance repairs			
Storm windows	Storm windows Major appliance replacement			
Furnace/heating system modif	fications/repairs	Windows/sliding glass doors		
Furnace replacement		Doors		
Cooling system modifications/	repairs/	Water Heater		
Water conservation measures		Cooling system replacement		
Roof top solar	Roof top solar Community solar projects			
Compact florescent light bulb	s	Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Other (specify):

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 6 - Outreach

# Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Web Posting Email Texting Events Social Media

#### Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 7 - Coordination

# Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs (indicate programs included) Intake referrals to/from other programs (indicate programs included) Mental Health, Child Welfare One - stop intake centers Other - Describe:

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN Section 8 - Agency Designation**

recipients and the Commonwealth of Puerto Rico)						
8.1 Ho	w would you categorize the primary respons	ibility of your State a	gency?			
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy/Environment Agency					
	Housing Agency					
	State Department of Welfare (administers 7	TANF, SNAP, and/or	Medicaid)			
	Economic Development Agency					
	Other - Describe:					
	e current list of subrecipient name, main offi umber. Used for Near hotline and OCS Servic			number, county(s) served	l, Congressional District, and	
If you	ate Outreach and Intake, 2605(b)(15) - Assur selected "State Department of Welfare (adm 8.4, as applicable.		, and/or Medicaid)	" in question 8.1, you mu	st complete questions 8.2, 8.	
8.2 Ho	8.2 How do you provide alternate outreach and intake for heating assistance?					
8.3 How do you provide alternate outreach and intake for cooling assistance?>						
8.4 How do you provide alternate outreach and intake for crisis assistance?						
8.5 LII	HEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a W	8.5a Who determines client eligibility?					
electri	8.5b Who processes benefit payments to gas and electric vendors?					
	8.5c who processes benefit payments to bulk fuel vendors?					
	8.5d Who performs installation of weatherization measures?					

Include a current list of subrecipient(s) name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number.
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.
8.6 What is your process for selecting local administering agencies?
8.7 How many local administering agencies do you use?
8.8 Have you changed any local administering agencies in the last year?  O Yes
$C_{N_0}$
8.9 If so, why?
Agency was in noncompliance with Grant recipient requirements for LIHEAP -
Agency is under criminal investigation
Added agency
Agency closed
Other - describe
8.10 If a subrecipient is no longer providing LIHEAP, are you aware of prior-year LIHEAP funds being mismanaged or misspent?  Yes No
8.10a If yes, please explain.
8.10b If you are aware, were other federal programs impacted such as CSBG, SSBG, Head Start, TANF, and Department of Energy Weatherization funding, etc. O Yes O No
8.10c If yes, please explain.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 9 - Energy Suppliers

# Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Tes O No Heating **⊙** Yes **○** No Cooling Yes ○ No Crisis Are there exceptions? Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? Often we can let them know at time of completed applications. Client can call in or we will phone them to let them know it is being paid if not already notified at time of application. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? We have agreements in place with local vendors. We also explain everything to the client, so they know what to look for on their next bill. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? We adhere to strickt confidentiality 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? C Yes O No If so, describe the measures unregulated vendors may take. Attach a copy of the template statewide vendor agreement or a policy that indicates local agreements must adhere to statewide policies and assurances.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 10 - Program, Fiscal Monitoring, and Audit

	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How do	you ensure good fiscal	accounting and tracking of funds?				
	Tribal monitoring is in	place. Accounting firm Finley and Co	ook are overseeing all of the tribes fina	ncials		
10.1a Provi	de your definitions of t	he following:				
Obligation	The commitment of fur	ds for a specific use				
Expenditur	es					
	A payment of funds					
Expenditur	e timeframe					
	LIHEAP stature and reg	gulations do not specify a timeframe				
Administra	tive costs					
		king applications, determining eligibity cash assistance program such a LII	lity and benefit levels. and monitoring HEAP.	the assistance provided, are normally		
Audit Process						
10.2. Is your I		ted annually under the Single Audit	Act and OMB Circular A - 133?			
10.2a - if ye	s, describe your audito	r selection process.				
	Audits are conducted by	y person appointed by the Tribal Coun	sel			
			Ferritory) rising to the level of mater t agency reviews from the most rece	rial weakness or reportable condition ntly audited fiscal year.		
No Findings	2					
Finding	Type	Brief Summary	Resolved?	Action Taken		
1						
10.4. Audits o	Local Administering	Agencies				
What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.						
Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133						
Local agencies/district offices are required to have an annual audit (other than A-133)						
Local agencies/district offices' A-133 or other independent audits are reviewed by Grant recipient as part of compliance process.						
Grant recipient conducts fiscal and program monitoring of local agencies/district offices						
Local agencies and district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133						
Compliance N	Compliance Monitoring					
10.5. Describe	0.5. Describe your monitoring process for compliance at each level below. Check all that apply.					

Grant recipients have a policy in place for appropriate separation of duties and internal controls.
Internal program review
Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
Finley and Cook is an outside accoutning agency that reviews all our financials
Local Administering Agencies/District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing/Sampling
Other program review mechanisms are in place. Describe:
We are using an outside accounting agency
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
We have the accounting firm Finley and Cook going over all our expenditures.
10.7. Describe how you select local agencies for monitoring reviews. Attach a risk assessment if subrecipients are utilized.
Site Visits:
We are using an outside accounting agency
Desk Reviews:
We are using an outside accounting agency
10.8. How often is each local agency monitored? Please attach a monitoring schedule if one has been developed.  Other
10.9. How many local agencies are currently on corrective action plans? 0.0
If any of the above questions require further explanation or clarification that could not be made in

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 11 - Timely and Meaningful Public Participation

Section 11 - Timely and Meaningful Public Participation			
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.  Note: Tribes do not need to hold a public hearing but must ensure participation through other means.			
▼ Tribal Council meeting(s)			
Public Hearing(s)			
<b>☑</b> Draft Plan posted to website and available for comment			
Hard copy of plan is available for public view and comment			
Comments from applicants are recorded			
Request for comments on draft Plan is advertised			
Stakeholder consultation meeting(s)			
Comments are solicited during outreach activities			
Other - Describe:			
Survey is being devolped for in office use by clients appling for assistance			
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only			
11.2 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?			
Date Event Description			
1 11.3. How many parties commented on your plan at the hearing(s)?			
11.4 Summarize the comments you received at the hearing(s).			
11.5 What changes did you make to your LIHEAP plan as a result of public participation and solicitation of input?			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 12 - Fair Hearings

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the Grant recipient have in the prior federal Fiscal Year?  $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last federal Fiscal Year as a result of fair hearings?

We did not have any fair hearings

12.4 Describe your fair hearing procedures for households whose applications are denied and/or not acted upon in a timely manner.

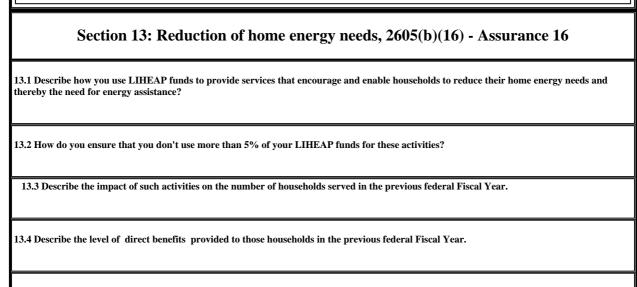
We did not have any fair hearings

12.5 When and how are applicants informed of these rights?

It is on their application

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 13 - Reduction of Home Energy Needs



13.5 How many households received these services?

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

14.1 Do you plan to submit an application for the leveraging incentive program?

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

**Section 14 - Leveraging Incentive Program** 

#### Section 14:Leveraging Incentive Program, 2607(A)

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 15 - Training

Section 15: Training	
15.1 Describe the training you provide for each of the following groups:	
a. Grant recipient Staff:	
Formal training provided virtually, on-site, and/or formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other, describe: When available	
Employees are provided with policy manual	
Other, describe:	
Currently signed up for a clearinghouse webinar, looking for additional training opportunities	
b. Local Agencies:	
Formal training provided virtually, on-site, and/or formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other, describe:	
On-site training	
How often?	
Annually	
Biannually	
As needed	
Other, describe:	
Employees are provided with policy manual	
Other, describe:	
c. Vendors	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other, describe:	
Policies communicated through vendor agreements	

	Policies are outlined in a vendor manual	
	Other, describe:	
15.2 Do • Yes		
	y of the above questions require further explanation or clarificat	ion that could not be made in

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

#### **Section 16 - Performance Goals and Measures**

#### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

I am the new director. I will be ensuring we are collecting and reporting on the following in the coming fiscal year.

Benefit Targeting Index

Determines if households with the highest energy needs receive the highest benefits

Burden Reduction Targeting Index

Determines if households with the highest energy needs have the largest share of their bill reduced

Restoration of Home Energy Service

Determines the number of times households lost energy service and had it restored by LIHEAP

Service Loss Prevention

Shows the number of clients who would have lost service if not for LIHEAP fund

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 17 - Program Integrity

Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms	17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms availab	ble to the public for reporting cases of	suspected waste, fraud, and abuse. S	elect all that apply.				
Online Fraud Reportin	ng						
Dedicated Fraud Report	rting Hotline						
Report directly to local	l agency/district office or Grant recipi	ent office					
Report to State Inspect	tor General or Attorney General						
Forms and procedures	in place for local agencies/district offi	ices and vendors to report fraud, was	te, and abuse				
Other - Describe:							
b. Describe strategies in place for a	advertising the above-referenced resor	urces. Select all that apply					
Printed outreach mater	rials						
Posted in local adminis	stering agencies offices.						
Addressed on LIHEAP	2 application						
Website							
Other - Describe:							
17.2. Identification Documentation	a Requirements						
a. Indicate which of the following t members.	forms of identification are required or	r requested to be collected from LIHE	EAP applicants or their household				
		Collected from Whom?					
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members				
0 : 10 '' 0 1:	Required	Required	Required				
Social Security Card is photocopied and retained	~						
	Requested	Requested	Requested				
	Required	Required	Required				
Social Security Number (Without actual Card)		✓	✓				
	Requested	Requested	Requested				
	Required	Required	Required				
Government-issued identification card	✓						
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested				
17.3. Citizenship/Legal Residency Verification							
What are your procedures for ens	suring LIHEAP recipients are U.S. cit	izens or qualified non-citizens who a	are eligible to receive LIHEAP				

benefit	penefits? Select all that apply.								
Ø III III III III III III III III III I									
~	Clients sign an attestation of citizenship or U.S. Citizen or Qualified Non-Citizen  Client's submission of certain Social Security Administration cards is accepted as proof of U.S. Citizen or Qualified Non-Citizen								
H	Client's submission of certain Social Security Administration cards is accepted as proof of U.S. Citizen or Qualified Non-Citizen.  Non-Citizens must provide decomposition of immigration status.								
H	Non-Citizens must provide documentation of immigration status								
H	Citizens must provide a copy of their birth certificate, naturalization papers, or passport								
	Non-Citizens are verified through the SAVE system								
<u> </u>	Tribal members are verified through Tribal enrollment records/Tribal ID card								
	Other - Describe:								
П	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested		
1									
17.4. I	ncome Verification								
What	methods does your agency utiliz	e to verify househo	ld income? Select	all that apply.					
>	Require documentation of income for all adult household members								
	Pay stubs								
	Social Security award letters								
	<b>✓</b> Bank statements								
	Tax statements								
	✓ Zero-income statements								
	Unemployment Insuran	ce letters							
	Other - Describe:								
<u> </u>	Guier - Describe:								
Computer data matches:									
	Income information matched against state computer system (e.g., SNAP, TANF)								
	Proof of unemployment benefits verified with state Department of Labor								
	Social Security income verified with SSA								
	Utilize state directory of new hires								
	Other - Describe:								
<u> </u>									
b. Desc	cribe any exceptions to the above	e policies.							
17.5 Io	dentification Verification								
Descri apply	ibe what methods are used to ver	rify the authenticity	of identification	documents provid	led by clients or ho	usehold members	. Select all that		
	Verify SSNs with Social Securi	ty Administration							
	Match SSNs with death record	s from Social Secur	ity Administratio	n or state agency					
	Match SSNs with state eligibili	ty/case managemen	t system (e.g., SN	AP, TANF)					
	Match with state Department of Labor system								
	Match with state and/or federa	l corrections system	n						
	Match with state child support	system							
	Verification using private softv	vare (e.g., The Wor	k Number)						
~	In-person certification by staff	(for tribal Grant re	ecipients only)						
	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal Grant recipients only)								
	Other - Describe:								
17.6. I	Protection of Privacy and Confid	lentiality							
	ibe the financial and operating c	-	protect client info	rmation against in	nproper use or disc	closure. Select all	that apply.		

Policy in place prohibiting release of information without written consent
Grant recipient LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grant recipient employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grant recipient employees
Local agencies/district offices
Physical files are stored in a secure location
Electronic files are protected in a secure location.
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grant recipient and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Vendors are local and we are in frequent contact
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
✓ Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood,
and other bulk fuel vendors? Select all that apply.

	Vendors are checked against an approved vendors list					
/	Centralized computer system/database is used to track payments to all vendors					
/	Clients are relied on for reports of non-delivery or partial delivery					
	Two-party checks are issued naming client and vendor					
	Direct payment to households are made in limited cases only					
	Vendors are only paid once they provide a delivery receipt signed by the client					
	Conduct monitoring of bulk fuel vendors					
/	Bulk fuel vendors are required to submit reports to the grant recipient.					
/	Vendor agreements specify requirements selected above, and provide enforcement mechanism					
V	Other - Describe:					
	We avoid bulk payments due to confusion by vendor					
17.10.	Investigations and Prosecutions					
	ibe the Grant recipients procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients, staff, or rs found to have committed fraud. Select all that apply.					
/	Refer to state Inspector General					
1	Refer to local prosecutor or state Attorney General					
>	Refer to US DHHS Inspector General (including referral to OIG hotline)					
1	Local agencies/district offices or Grant recipient conduct investigation of fraud complaints from public					
	Grant recipient attempts collection of improper payments. If so, describe the recoupment process					
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?					
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated					
	Vendors found to have committed fraud may no longer participate in LIHEAP					
	Other - Describe:					
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

# Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the Grant recipient is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the Grant recipient knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For Grant recipients other than individuals, Alternate I applies.
- 4. For Grant recipients who are individuals, Alternate II applies.
- 5. Workplaces under grants, for Grant recipients other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the Grant recipient does not identify the workplaces at the time of application, or upon award, if there is no application, the Grant recipient must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the Grant recipients drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the Grant recipient shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grant recipients attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a Grant recipient directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the Grant recipients payroll. This definition does not include workers not on the payroll of the Grant recipient (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the Grant recipients payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grant recipients Other Than Individuals)
The Grant recipient certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Grant recipients workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The Grant recipients policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a

central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The Grant recipient may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (That this must be physical address. No PO Boxes allowed.)

101 White Eagle Dr  * Address Line 1						
Address Line 2						
Address Line 3						
Ponca City  * City	ok * State	74601 <b>* Zip Code</b>				

Check if there are workplaces on file that are not identified here.

Alternate II. (Grant recipients Who Are Individuals)

- (a) The Grant recipient certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances

#### (1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
  - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
    - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
    - (ii) supplemental security income payments under title XVI of the Social Security Act;
      - (iii) food stamps under the Food Stamp Act of 1977; or
    - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf;
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
  - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local Grant recipients and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

#### (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

### (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

By checking this box, the prospective primary participant is agreeing to the Assurances set out above.

# **Plan Attachments**

PLAN ATTACHMENTS					
The following documents must be attached to this application					
Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.					
Heating component benefit matrix, if applicable					
Cooling component benefit matrix, if applicable					
Minutes, notes, or transcripts of public hearing(s).					
Policy Manual.					
Subrecipient Contract.					
Model Plan Participation Notes for Tribes.					