## **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance
Grantee Name: Catawba Indian Nation Of South Carolina The
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 2
Report Period: 10/01/2024 to 09/30/2025
Report Status: Submission Accepted by CO (Revision #2)

## **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

# Mandatory Grant Application SF-424

		LTH AND HUMAN SERVI DREN AND FAMILIES	CES	August 198		5/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027	
			GY ASSIST ODEL PLA 24 - MAND	N	PROGRAM	M(LIHEAP)	
		* 1.b. Frequency: Annual	Plan/Fu	* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:		* 1.d. Version: Initial Resubmission Revision Update	
				Received:		State Use Only:	
				icant Identifi			
				que Entity Id MNHYN89	entifier (UEI)	5. Date Received By State:	
			4b. Fed	eral Award I	dentifier:	6. State Application Identifier:	
7. APPLICANT IN	FORMATION						
* a. Legal Name: (	Catawba Indian N	ation					
* b. Address:							
* Street 1:	996 Avenue	of the Nations	Stre	et 2:			
* City:	ROCK HILL	_	Cou	nty:	SC		
* State:	SC		Prov	vince:			
* Country:	United States		* Zij Code:	p / Postal	29730 -		
c. Organizationa	d Unit:						
Department Nan Family Services	Department Name: Family Services			<b>sion Name:</b> on of Family I	Development an	d Wellness	
d. Name and contac Awards and on the	ct information of U.S. Departmen	f person to be contacted on m at of Health and Human Servi	atters involving ices' LIHEAP co	this application ntact list web	on: (person wil page)	l be listed on Notice of Funding	
* First Name: Angela				* Last Name: Branham			
<b>Title:</b> LIHEAP Program	Director		Organi	Organizational Affiliation:			
* Telephone Numb 8033664792	er:		Fax Nu	mber			
* Email: angela.branham@c	atawba.com		Ji				
* 8. TYPE OF APP I: Indian/Native Am		vernment (Federally Recognize	ed)				
		sortium: O Yes O No					
* b. If yes please	attach at least o	ne the following documentati	ion:				
		Catalog of Feder Assistance N			(	CFDA Title:	
9. CFDA Numbers an	nd Titles	93.568		Low-Income	Home Energy A	Assistance Program	
10. DESCRIPTIVE Low Income Heating		PLICANT'S PROJECT: rogram					
11. AREAS AFFEC Reservation/ reserv							
12. CONGRESSIO 5	NAL DISTRICT	IS OF APPLICANT:					
13. FUNDING PER	RIOD:						
<b>a. Start Date:</b> 01/01/2024			<b>b. End</b> 09/30/2				
* 14. IS SUBMISSI	ON SUBJECT T	TO REVIEW BY STATE UN	DER EXECUTI	VE ORDER 1	12372 PROCES	SS?	
a. This submissio	on was made ava	ilable to the State under Exe	cutive Order 123	72			

Process for review on:						
b. Program is subject to E.O. 12372 but has not been selected by State for review.						
c. Program is not covered by E.O. 12372.						
*15. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT? O YES O NO						
If Yes, explain:						
16. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) <b>**I Agree</b>						
** The list of certifications and assurances, or an internet site where you may obtain specific instructions.	this list, is contained in the announcement or agency					
17a. Typed or Printed Name and Title of Authorized Certifying Official	17c. Telephone (area code, number and extension)					
Angela Branham	17d. Email Address angela.branham@catawba.com					
17b. Signature of Authorized Certifying Official	<b>17e. Date Report Submitted (Month, Day, Year)</b> 12/16/2024					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES							
ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 02/28/2027 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 1 - Program Components							
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant.Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.							
Section 1 Program Component	nts						
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)							
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of (	Operation					
	Start Date	End Date					
Heating assistance	10/01/2024	04/30/2025					
Cooling assistance	05/01/2024	09/30/2025					
Summer crisis assistance	10/01/2024	04/30/2025					
Winter crisis assistance	01/01/2024	09/30/2025					
Vear-round crisis assistance	01/01/2024	09/30/2025					
Weatherization assistance							
Provide further explanation for the dates of operation, if necessary							
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16		11					
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)	Prior year totals					
Heating assistance	30.00%	0.00%					
Cooling assistance	20.00%	0.00%					
Summer crisis assistance	20.00%	0.00%					
Winter crisis assistance	10.00%	0.00%					
Year-round crisis assistance	10.00%	0.00%					
Weatherization assistance	10.00%	0.00%					
Carryover to the following federal fiscal year Administrative and planning costs	0.00%	0.00%					
Administrative and planning costs Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%	0.00%					
Used to develop and implement leveraging activities	0.00%	0.00%					
TOTAL	100.00%	0.00%					
Tribal grant recipients: direct-grant tribes, tribal organizations, or territories with allotments of \$20,000 or l up to 20% of the funds payable. Grant recipients that are direct grant tribes, tribal organizations, or territor planning and administration purposes up to 20% of the first \$20,000 (or \$4,000) plus 10% of the funds payal costs in excess of these limits must be paid from non-federal sources.	less may use for plannin ries with allotments over	\$20,000 may use for					

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:         Image: Comparison of the com								
		Heating assistance				Cooling assistance		
		Weatherization assist	ance		Other (spe	ecify:)		
Cate	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8							
	o you consider household e left column below? 💽 Y		if at least one househ	old member receives	at least one of the follo	owing categories of benefits		
If yo	u answered "Yes" to que	stion 1.4, you must con	plete the table below	and answer questions	s 1.5 and 1.6.			
			Heating	Cooling	Crisis	Weatherization		
TANI	?		⊙ Yes O No	• Yes O No	⊙ Yes O No	O Yes O No		
SSI			• Yes O No	• Yes O No	• Yes O No	O Yes O No		
SNAF			• Yes O No	• Yes O No	• Yes O No	O Yes O No		
Mean	s-tested Veterans Programs	5	• Yes O No	• Yes O No	💽 Yes 🔘 No	O Yes O No		
1.4	Income and need application process and	ls based as listed on our	-	olication per household	. Information is capture	d through an online		
1.5 D	o you automatically enro	oll households without a	a direct annual applic	ation? 🖸 Yes 🔞 No				
If Ye	s, explain:							
			reatment of categoric	ally eligible household	s from those not recei	ving other public assistance		
wher	a determining eligibility a By definition of	and benefit amounts? application and criteria t	hat is met					
SNA	P Nominal Payments							
1.7a	Do you allocate LIHEAP	funds toward a nomin	al payment for SNAP	households? 🔿 Yes	💽 No			
	u answered "Yes" to que		ovide a response to qu	estions 1.7b, 1.7c, an	d 1.7d.			
	Amount of Nominal Assis Frequency of Assistance	stance: \$0.00						
	Once Per Year							
	Once every five years							
	Other - Describe:							
1.7d	How do you confirm that	t the household receiving	na a nominal navmont	has an onorgy cost of	• need?			
1.70			ig a nominar payment	has an energy cost of	incu.			
Dete	rmination of Eligibility -	Countable Income						
1.8. I	n determining a househo	ld's income eligibility f	or LIHEAP, do you u	se gross income or ne	t income?			
	Gross Income							
>	Net Income							
Other - Describe								
1.9. 5	Select all the applicable fo	orms of countable incom	ne used to determine	a household's income	eligibility for LIHEA	P		
<b>&gt;</b>	Wages							
<b>&gt;</b>	Self - Employment Inco	me						
	Contract Income							
	Payments from mortgag	ge or Sales Contracts						

	Unemployment insurance						
	Strike Pay						
	Social Security Administration (SSA ) benefits						
	Including MediCare       Excluding MediCare deduction         deduction       Excluding MediCare deduction						
×	Supplemental Security Income (SSI )						
>	Retirement / pension benefits						
V	General Assistance benefits						
V	Temporary Assistance for Needy Families (TANF) benefits						
	Loans that need to be repaid						
	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
	Rental income						
	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
	Alimony						
	Child support						
	Interest, dividends, or royalties						
	Commissions						
	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
Y	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.						
	Income tax refunds						
	Stipends from senior companion programs, such as VISTA						
	Funds received by household for the care of a foster child						
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid						

	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.
1.10 1	Do you have an online application process 🖸 Yes 🔿 No
1.1	0a If yes, describe the type of online application (Select all boxes that apply)
×	A PDF version of the application is available online and can be downloaded, filled out and mailed in for processing.
	A state-wide online application that allows a customer to complete data entry and submit an application electronically for processing.
	One or more locally available online applications that allows a customer to complete data entry and submit an application electronically for processing.
	Online application that is also mobile friendly
	Other, please describe
Pleas	e include a link(s) to a statewide application, if available:
1.10b	Can all program components be applied for online? 🖸 Yes 🖸 No
If no,	explain which components can and cannot be applied for online.
1.11	Do you have a process for conducting and completing applications by phone $oldsymbol{\widehat{O}}$ Yes $ildotimes$ No
1.12	Do you or any of your subrecipients require in person appointments in order to apply 🗘 Yes 📧 No
If yes	, please provide more information regarding why in-person appointments are required and in what circumstances they are required.
1.13	How can applicants submit documentation for verification? Select all that apply:
Y	In-person
×	Mail
Y	Email
>	Portal application
	Other, please describe

Hidden for Section 1

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 2 - Heating Assistance

<u>.</u>					
Section 2 - Heating Assistance					
Eligibility, 2605(	b)(2) - Assurance 2				
2.1 Designate the	e income eligibility threshold used for t	he heating c	omponent:		
Add	Household size		Eligibility Guideline	Eligibility Thresho	old
1	All Household Sizes		HHS Poverty Guidelines		100.00%
2.2 Do you have Heating Assistan	additional eligibility requirements for ace?	C Yes	⊙ No		
2.3 Check the ap	propriate boxes below and describe the	e policies for	each.		
Do you require a	in Assets test?	C Yes	• No		
If yes, describe:	Do you have additional/differing eligibi	ility policies	for:		
<b>Renters</b> ?		C Yes	• No		
If yes, describe:		×			
Renters Li	ving in subsidized housing?	C Yes	• No		
If yes, describe:					
Renters wi	th utilities included in the rent?	C Yes	• No		
If yes, describe:		-			
Do you give prio	rity in eligibility to:				
Older Adu	lts (60 years or older)?	• Yes	C <sub>No</sub>		
If yes, describe:		*			
Individual	s with a disability?	• Yes	C <sub>No</sub>		
If yes, describe:		<b>.</b>			
Young chi	ldren?	• Yes	O <sub>No</sub>		
If yes, describe:					
Household	s with high energy burdens?	O <sub>Yes</sub>	€ No		
If yes, describe:					
Other?		C Yes	C No		
If yes, describe:					
Explanations of	policies for each "yes" checked above:				
Determination o	f Benefits 2605(b)(5) - Assurance 5, 260	05(c)(1)(B)			
2.4 Describe how etc.	y you prioritize the provision of heating	g assistance t	o vulnerable populations, e.g., benefit amo	ounts, early application pe	eriods,
Se	niors, disabled, children depending on the	e amount of b	bill, can pay to maxium benefit amount.		
2.5 Check the va	riables you use to determine your bene	fit levels. (C	heck all that apply):		
Income					
Family (ho	usehold) size				
	gy cost or need:				
🗹 Fuel	l type				
	nate/region				
	vidual bill				
mu	TRAME DIN				

<b>D</b> welling type						
Energy burden (% of income spent on home energy)						
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for the shown in the payment matrix.	2.6 Describe estimated benefit levels for the fiscal year for which this plan applies. Please note: the maximum and minimum benefits must be shown in the payment matrix.					
Minimum Benefit	\$100	Maximum Benefit	\$500			
2.7 Do you provide in-kind (e.g., blankets,	space heaters) and/or other fo	rms of benefits?2 💽 Yes ONo				
If yes, describe.						
Program assists citizens with blankets and space heaters.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 3 - Cooling Assistance					
Section	on 3 - (	Cooling Assistance			
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate The income eligibility threshold used for th	e Cooling	component:			
Add Household size		Eligibility Guideline	Eligibility Threshold		
1 All Household Sizes		HHS Poverty Guidelines	100.00%		
3.2 Do you have additional eligibility requirements for Cooling assistance?	C Yes	• No			
3.3 Check the appropriate boxes below and describe the	policies for	each.			
Do you require an Assets test?	C Yes	💽 No			
If yes, describe:					
Do you have additional/differing eligibility policies for:					
Renters?	O <sub>Yes</sub>	• No			
If yes, describe:					
Renters Living in subsidized housing?	O Yes	• No			
If yes, describe:					
Renters with utilities included in the rent?	O <sub>Yes</sub>	€ No			
If yes, describe:					
Do you give priority in eligibility to:					
Older Adults (60 years or older)?	• Yes	O <sub>No</sub>			
If yes, describe:	-				
Senior population, vulnerable adults					
Individuals with a disability?	• Yes	O <sub>No</sub>			
If yes, describe:					
Disabled Citizens					
Young children?	• Yes	O <sub>No</sub>			
If yes, describe: young children and vulnerable population	*				
Households with high energy burdens?	🖸 Yes	O <sub>No</sub>			
If yes, describe:					
Other?	C Yes	O <sub>No</sub>			
If yes, describe:					
Explanations of policies for each "yes" checked above:					
3.4 Describe how you prioritize the provision of cooling a etc.	ssistance t	o vulnerable populations, e.g., benefit a	mounts, early application periods,		
Vulnerable populations are considered to be households with at least one member that is Older Adults (age 60 or older), disabled, or a young child.					
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.5 Check the variables you use to determine your benefi	t levels. (C	heck all that apply):			

# Section 3 - COOLING ASSISTANCE

Page 10 of 48

☑ Income						
Family (household) size						
Home energy cost or need:						
<b>Fuel type</b>						
Climate/region						
Individual bill						
Dwelling type						
Energy burden (% of income spe	ent on home energy)					
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605	5(c)(1)(B)					
<b>3.6 Describe estimated benefit levels for the fi</b> shown in the payment matrix.	iscal year for which this plan	applies. Please note: the maximum and mi	nimum benefits must be	e		
Minimum Benefit	\$100	Maximum Benefit	\$500			
3.7 Do you provide in-kind (e.g., fans, air con	ditioners) and/or other forms	of benefits? • Yes O No				
If yes, describe.						
Citizens are supplied fans and ac units as funding will allow.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 4 - Crisis Assistance							
Section 4: CRISIS ASSISTANCE							
Eligibility - 2604	(c), <b>2605</b> (c)(1)(A)						
4.1 Designate the	e income eligibility threshold used for the crisis con	ponent					
Add	Household size	Eligibility Guideline		Eligibility	Threshold		
1	All Household Sizes	HHS Poverty Guidelines			100.00%		
÷	LIHEAP program's definition for determining a c r multiple crisis assistance programs (winter, summ						
disconnectio	risis is when a low-income household in and/or needs restoration of their homenergy crisis may also be the result of we gencies.	e heating/cooling					
4.3 What constit	utes a <u>life-threatening crisis?</u>						
		ing crisis is an emergenc to a medical condition if					
Crisis Requirem	ent, 2604(c)						
4.4 Within how r	nany hours do you provide an intervention that wil	ll resolve the energy crisis for eli	gible househo	olds? 24Hours			
4.5 Within how r situations? 18He	nany hours do you provide an intervention that wil ours	l resolve the energy crisis for eli	gible househo	lds in life-threa	tening		
Crisis Eligibility	, 2605(c)(1)(A)						
			Winter Crisis	Summer Crisis	Year-Round Crisis		
4.6 Do you have	additional eligibility requirements for Crisis Assist	ance?	<b>&gt;</b>	•	<ul> <li>Image: A start of the start of</li></ul>		
<b>4.7 Check the ap</b> 0	propriate boxes below to indicate type(s) of assistant	nce provided		·			
Do you require a	n Assets test?						
Do you give prio	rity in eligibility to:		-11	•			
Older Adu	lts (60 years or older)?		<b>&gt;</b>	<	K		
Individual	s with a disability?		<b>~</b>	<ul> <li>Image: A start of the start of</li></ul>			
Young Chi	ldren?		<b>~</b>	<b>&gt;</b>	<ul> <li>Image: A start of the start of</li></ul>		
Household	s with high energy burdens?						
Other (Spe	ccify):						
In Order to receipt	ive crisis assistance:			·····			
Must the h	ousehold have received a shut-off notice or have a	near empty tank?	<ul> <li>Image: A start of the start of</li></ul>	<b>&gt;</b>	<ul> <li>Image: A start of the start of</li></ul>		
Must the h	ousehold have been shut off or have an empty tank	?	<b>~</b>	<b>~</b>	<ul> <li>Image: A start of the start of</li></ul>		
Must the h	ousehold have exhausted their regular heating ben	efit?	<b>~</b>	<ul> <li>Image: A start of the start of</li></ul>			
Must rente	ers with heating costs included in their rent have re	ceived an eviction notice?	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>Image: A set of the set of the</li></ul>	<ul> <li>Image: A start of the start of</li></ul>		
Must heati	ng/cooling be medically necessary?		<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>Image: A set of the set of the</li></ul>	<ul> <li>Image: A start of the start of</li></ul>		
Must the h	ousehold have non-working heating or cooling equ	ipment?	<ul> <li>Image: A start of the start of</li></ul>				

# Section 4 - CRISIS ASSISTANCE

Other (Specify):						
Do you have additional/differing eligibility policies for:						<u>II</u>
Renters?	Renters?					
Renters living in subsidized housing?						
Renters with utilities included in the rent?						
Explanations of policies for each "yes" checked ab	ove:					<u> </u>
Determination of Benefits						
4.8 How do you handle crisis situations?						
Separate component						
Benefit Fast Track, no sepa	rate amoun	t of crisis fu	nds is issued. Rather benefit	ts are issued to	crisis custome	rs within crisis
response time frames. Other - Describe:						
4.9 If you have a separate component, how do you	determine c	risis assista	nce benefits?			
Amount to resolve the crisis	<b>s.</b> \$0					
Other - Describe:						
·						
Crisis Requirements, 2604(c)						
4.10 Do you accept applications for energy crisis as	ssistance at	sites that ar	e geographically accessible	to all househol	ds in the area t	o be served?
• Yes O No Explain.						
4.11 Do you provide individuals who are individua	le with a die	ability the r	noons to:			
Submit applications for crisis benefits without le		-				
• Yes O No	turing then	nomest				
If No, explain.						
Travel to the sites at which applications for crisi	is assistance	are accepte	d?			
• Yes O No						
If No, explain.						
If you answered "No" to both options in question 4	4.11, please	explain alte	rnative means of intake to t	hose who are h	omebound or <b>p</b>	ohysically
disabled?						
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum benefit for each type of crisis assistance offered.						
Winter Crisis     \$500.00 maximum benefit					_	
Summer Crisis     \$500.00     maximum benefit       Year-round Crisis     \$500.00     maximum benefit						
4.13 Do you provide in-kind (e.g. blankets, space h		) and/or oth	er forms of benefits?			
• Yes O No If yes, Describe		,				
-	wa can prot	rida blankat	a hostora ac unita			
Any kind of emergency assistance that we can provide- blankets, heaters, ac units						
4.14 Do you provide for equipment repair or replacement using crisis funds?						
If you answered "Yes" to question 4.14, you must complete question 4.15.						
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.						
	Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair						
Heating system replacement						
Cooling system repair						

4.18 If you experience a natural disaster, do you intend to utilize LIHEAP crisis funds to address disaster related crisis situations? 🔿 Yes 📀					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?					
Other (Specify):					
Utility poles / gas line hook-ups					
Solar panel(s)					
Pellet stove purchase					
Wood stove purchase					
Cooling system replacement					

the fields provided, attach a document with said explanation here.

	IMENT OF HEALTH A TION FOR CHILDRE			5/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027		
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 5 - Weatherization Assistance					
	Secti	ion 5: WEATHI	ERIZATION ASSISTANC	E		
Eligibility, 2605(	(c)(1)(A), 2605(b)(2) - Ass	surance 2				
5.1 Designate the	e income eligibility thresh	old used for the Weather	rization component			
Add	House	hold Size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	100.00		
<b>5.2 Do you enter</b> No	into an interagency agre	ement to have another go	overnment agency administer a WEATHE	RIZATION component? 🖸 Yes 🤇		
5.3 If yes, name	the agency and attach a c	opy of the Internal Agree	ement or Contract. Catawba Environmenta	1 Department		
5.4 Is there a sep	parate monitoring protoc	ol for weatherization? 💽	Yes O <sub>No</sub>			
WEATHERIZA	TION - Types of Rules					
	rules do you administer I	<b>THEAP</b> weatherization?	(Check only one.)			
. 4	-		· · · · · · · · · · · · · · · · · · ·			
	nder LIHEAP (not DOE)					
	nder DOE WAP (not LIF	,				
Mostly une	der LIHEAP rules with t	he following DOE WAP	rule(s) where LIHEAP and WAP rules diff	fer (Check all that apply):		
Inco	me Threshold					
	therization of entire mult will become eligible withi		re is permitted if at least 66% of units (50%	% in 2- & 4-unit buildings) are		
Wea Wea care facilities).	therize shelters tempora	rily housing primarily lov	w income persons (excluding nursing home	s, prisons, and similar institutional		
Othe	er - Describe:					
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)						
Inco	me Threshold					
Wea	therization not subject to	DOE WAP maximum st	tatewide average cost per dwelling unit.			
Wea	therization measures are	not subject to DOE Savi	ngs to Investment Ration (SIR ) standards			
Othe	er - Describe:		-			
Eligibility, 2605(	(b)(5) - Assurance 5					
5.6 Do you requi	ire an assets test?	O Yes 💿 No				
5.7 Do you have additional/differing eligibility policies for :						
Renters		• Yes O No				
Renters liv housing?	ving in subsidized	• Yes O No				
Renters wi rent?	ith utilities included in th	e O <sub>Yes</sub> • No				
5.8 Do you give <b>p</b>	priority in eligibility to:	<u>11</u>				
Older Adu	llts?	• Yes O No				
Individuals with a disability? $\bigcirc$ Yes $\bigcirc$ No						
Young Children?						
Young Chi	ildren?	🔍 Yes 🔍 No				

burdens?				
Other?	C Yes C No			
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below. Vulnerable populations are considered to be households with at least one member that is Older Adults (age 60 or older), disabled, or a young child (under age 6).				
Benefit Levels				
5.9 Do you have a maximum LIHEAP weat	herization benefit/expenditur	e per household? • Yes O No		
5.9a If yes, what is the maximum? \$500				
5.10 Do you use an Average Cost per Unit (	ACPU). O Yes 💿 No			
5.10a If so, what is the ACPU amount?	60			
Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measur	res do you provide ? (Check a	ll categories that apply.)		
Weatherization needs assessments/audits Energy related roof repair				
Caulking and insulation Major appliance repairs				
Storm windows	Storm windows Aajor appliance replacement			
Furnace/heating system modification	Furnace/heating system modifications/repairs Windows/sliding glass doors			
<b>Furnace replacement</b>		Doors		
Cooling system modifications/repair	Cooling system modifications/repairs Water Heater			
Water conservation measures	Water conservation measures     Cooling system replacement			
Roof top solar	of top solar Community solar projects			
Compact florescent light bulbs		Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027
LOW INCOME HOME ENERGY ASSI MODEL PL Section 6 - O	LAN
Section 6: Outreach, 2605(b)(3) -	Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure t available:	hat eligible households are made aware of all LIHEAP assistance
Place posters/flyers in local and county social service offices, offices of a	iging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements	S.
Include inserts in energy vendor billings to inform individuals of the available	ailability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP income programs.	assistance at application intake for other low-
Execute interagency agreements with other low-income program offices	s to perform outreach to target groups.
Web Posting	
Email	
Texting	
Events	
Social Media	
Other (specify):	
If any of the above questions require further explana the fields provided, attach a document with said expl	

	DEPARTMENT OF HEALTH AND HUMAN SERVICES IINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027			
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 7 - Coordination				
	Section 7: Coordination, 26	605(b)(4) - Assurance 4			
	scribe how you will ensure that the LIHEAP program is coordinated v /AP, etc.).	with other programs available to low-income households (TANF,			
<b>&gt;</b>	Joint application for multiple programs (indicate programs included	) General assistance, LIHWAP			
<b>&gt;</b>	Intake referrals to/from other programs (indicate programs included	I) Senior Center, Tribal Departments			
	One - stop intake centers				
	Other - Describe:				
	y of the above questions require further explana ields provided, attach a document with said exp				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 8 - Agency Designation					
Section 8: Agency Designat recipients a	/ / / / /	- Assurance 6 onwealth of Pu	· •	state Grant	
8.1 How would you categorize the primary respons	sibility of your State ag	encv?			
Administration Agency					
Commerce Agency					
Community Services Agency					
Energy/Environment Agency					
Housing Agency					
State Department of Welfare (administers TANF, SNAP, and/or Medicaid)					
Economic Development Agency					
Other - Describe:					
Include current list of subrecipient name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number. Used for Near hotline and OCS Service Provider Tool and clearinghouse.					
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15					
If you selected "State Department of Welfare (administers TANF, SNAP, and/or Medicaid)" in question 8.1, you must complete questions 8.2, 8. 3, and 8.4, as applicable.					
8.2 How do you provide alternate outreach and intake for heating assistance?					
8.3 How do you provide alternate outreach and intake for cooling assistance?>					
8.4 How do you provide alternate outreach and intake for crisis assistance?					
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Who determines client eligibility?	Tribal Government	Tribal Government	Tribal Government	Tribal Government	
8.5b Who processes benefit payments to gas and electric vendors?	Tribal Government	Tribal Government	Tribal Government		
8.5c who processes benefit payments to bulk fuel vendors?	Tribal Government	Tribal Government	Tribal Government		
8.5d Who performs installation of weatherization measures? Tribal Government					

Include a current list of subrecipient(s) name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number.				
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.				
8.6 What is your process for selecting local administering agencies?				
Carolina Community Action				
8.7 How many local administering agencies do you use? 1				
<ul> <li>8.8 Have you changed any local administering agencies in the last year?</li> <li>Yes</li> <li>No</li> </ul>				
8.9 If so, why?				
Agency was in noncompliance with Grant recipient requirements for LIHEAP -				
Agency is under criminal investigation				
Added agency				
Agency closed				
Other - describe				
8.10 If a subrecipient is no longer providing LIHEAP, are you aware of prior-year LIHEAP funds being mismanaged or misspent? C Yes				
8.10a If yes, please explain.				
8.10b If you are aware, were other federal programs impacted such as CSBG, SSBG, Head Start, TANF, and Department of Energy Weatherization funding, etc. O Yes O No				
8.10c If yes, please explain.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)				
MODEL PLAN				
Section 9 - Energy Suppliers				
Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7				
9.1 Do you make payments directly to home energy suppliers?				
Heating O Yes O No				
Cooling • Yes O No				
Crisis O Yes O No				
Are there exceptions? O Yes O No				
If yes, Describe.				
9.2 How do you notify the client of the amount of assistance paid?				
By phone or in person				
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?				
Get reciept and notify company of our intentions				
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?				
We are a minority program serving a minority population.				
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? • Yes • No				
If so, describe the measures unregulated vendors may take. Attach a copy of the template statewide vendor agreement or a policy that indicates local agreements must adhere to statewide policies and assurances.				

Page 21 of 48

## Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 10 - Program, Fiscal Monitoring, and Audit

# Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of funds?

Grants management department, fiscal department

As explained in LIHEAP IM-2022-02, expenditures usually indicate liquidation, or payments made on invoices, approved household applications, etc., that were approved or for which a commitment was made within the proper obligation timeline. According to45 C.F.R. § 96.30(a) and (b)(2), grant recipients must expend LIHEAP funding, or liquidate the obligations described in the section above, according to the same rules, including the timeframe, required of its own non-federal funding. For example, if a grant recipient is required to expend or liquidate its own funds within one year of appropriation or availability, then the same expenditure deadline must apply to its federal LIHEAP funding. Grant recipients may not set expenditure deadlines for federal funding that are longer than their own non-federal funding deadlines.

10.1a Provide your definitions of the following:

Obligation

Funds obligated

As noted in LIHEAP IM-2022-02, it is the responsibility of grant recipients to timely obligate LIHEAP funding for allowable purposes in accordance with the grant recipients' own rules, to the extent they do not conflict with federal rules. Annual LIHEAP awards have two-year obligation periods. As set forth in 42 U.S.C. § 8626 (b)(2) and in the LIHEAP Supplemental Terms and Conditions (PDF), at least 90 percent of any LIHEAP grant must be obligated in the same year it was awarded. Up to 10 percent of the award may be carried over for obligation in the following year. Grant recipients must track all LIHEAP funds separately to ensure compliance with this requirement. LIHEAP funds that have not been obligated in accordance with this requirement are subject to return to the U. S. Department of Health and Human Services (HHS) for inclusion in the annual reallocation of unobligated funds.

Expenditures

what is spent in total

As explained in LIHEAP IM-2022-02, expenditures usually indicate liquidation, or payments made on invoices, approved household applications, etc., that were approved or for which a commitment was made within the proper obligation timeline. According to45 C.F.R. § 96.30(a) and (b)(2), grant recipients must expend LIHEAP funding, or liquidate the obligations described in the section above, according to the same rules, including the timeframe, required of its own non-federal funding. For example, if a grant recipient is required to expend or liquidate its own funds within one year of

appropriation or availability, then the same expenditure deadline must apply to its federal LIHEAP funding. Grant recipients may not set expenditure deadlines for federal funding that are longer than their own non-federal funding deadlines.

#### Expenditure timeframe

As explained in LIHEAP IM-2022-02, expenditures usually indicate liquidation, or payments made on invoices, approved household applications, etc., that were approved or for which a commitment was made within the proper obligation timeline. According to45 C.F.R. § 96.30(a) and (b)(2), grant recipients must expend LIHEAP funding, or liquidate the obligations described in the section above, according to the same rules, including the timeframe, required of its own non-federal funding. For example, if a grant recipient is required to expend or liquidate its own funds within one year of appropriation or availability, then the same expenditure deadline must apply to its federal LIHEAP funding. Grant recipients may not set expenditure deadlines for federal funding that are longer than their own non-federal funding deadlines.

Administrative costs

no cost

Audit Process

10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? • Yes O No

10.2a - if yes, describe your auditor selection process.

OMB

10.3. Describe any audit findings of the grant recipient (i.e. State/Tribe/Territory) rising to the level of material weakness or reportable condition cited in the single audits, inspector general reviews, or other government agency reviews from the most recently audited fiscal year.

No Findings 🗹

-							
Finding	Туре	Brief Summary	Resolved?	Action Taken			
1							
10.4. Audits of	10.4. Audits of Local Administering Agencies						
	What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.						
Loca	Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133						
Loca	l agencies/district offi	ces are required to have an annual a	udit (other than A-133)				
Loca	Local agencies/district offices' A-133 or other independent audits are reviewed by Grant recipient as part of compliance process.						
Gra	nt recipient conducts f	iscal and program monitoring of loca	al agencies/district offices				
Loc	al agencies and distric	t offices are required to have an ann	ual audit in compliance with Single	Audit Act and OMB Circular A-133			
Compliance Monitoring							
10.5. Describe your monitoring process for compliance at each level below. Check all that apply.							
Grant recipie	Grant recipients have a policy in place for appropriate separation of duties and internal controls.						
Inter	☑ Internal program review						
🗹 Depa	artmental oversight						
Seco	ndary review of invoid	ces and payments					
Othe	Other program review mechanisms are in place. Describe:						

Local Administering Agencies/District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing/Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews. Attach a risk assessment if subrecipients are utilized.
Site Visits:
Desk Reviews:
Managed by our Grants and compliance team
<b>10.8. How often is each local agency monitored?</b> <i>Please attach a monitoring schedule if one has been developed.</i> Annually
10.9. How many local agencies are currently on corrective action plans?
If any of the above questions require further emberation on elevification that could not be made in

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

1					
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027				
LOW INCOME HOME ENERGY ASSI	STANCE PROGRAM(LIHEAP)				
MODEL PI					
Section 11 - Timely and Meanir	ngful Public Participation				
Section 11: Timely and Meaningful Public	Participation, 2605(b)(12), 2605(C)(2)				
<b>11.1</b> How did you obtain input from the public in the development of your LU <i>Note: Tribes do not need to hold a public hearing but must ensure participation</i>					
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.2 List the date and location(s) that you held public hearing(s) on the propo	- -				
	Date Event Description				
1 08/21/2024	Family community night				
11.3. How many parties commented on your plan at the hearing(s)? 35					
11.4 Summarize the comments you received at the hearing(s).					
Excited and grateful for the resource for families and community members.					
11.5 What changes did you make to your LIHEAP plan as a result of public participation and solicitation of input?					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027		
LOW INCOME HOME ENERGY ASSIS	STANCE PROGRAM(LIHEAP)		
MODEL PL	AN		
Section 12 - Fair Hearings			
Section 12: Fair Hearings, 260	5(b)(13) - Assurance 13		
12.1 How many fair hearings did the Grant recipient have in the prior federal	Fiscal Year? 0		
12.2 How many of those fair hearings resulted in the initial decision being reve	rsed? 0		
12.3 Describe any policy and/or procedural changes made in the last federal Fi	scal Year as a result of fair hearings?		
none			
12.4 Describe your fair hearing procedures for households whose applications	are denied and/or not acted upon in a timely manner.		
Described in policies			
12.5 When and how are applicants informed of these rights?			
upon applying for services			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

## Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 13 - Reduction of Home Energy Needs

## Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

We provide literature on power saving ideas

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Ask community departments for any information

13.3 Describe the impact of such activities on the number of households served in the previous federal Fiscal Year.

Back to school bash

Community Nights

13.4 Describe the level of direct benefits provided to those households in the previous federal Fiscal Year.

13.5 How many households received these services? 460

	IDEPARTMENT OF HEALTH AND HUMAN SERVICES         OMB Clearance No.: 0970-013           NISTRATION FOR CHILDREN AND FAMILIES         Expiration Date: 02/28/2027			
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 14 - Leveraging Incentive Program				
Section 14:Leveraging Incentive Program, 2607(A)				
14.1 Do you plan to submit an application for the leveraging incentive program?				
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.				
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:				
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?	
1				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Page 28 of 48

US DEPARTMENT OF HEALTH AND HUMAN SERVICES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

#### August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-013 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 02/28/2027 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** Section 15 - Training Section 15: Training 15.1 Describe the training you provide for each of the following groups: a. Grant recipient Staff: ~ Formal training provided virtually, on-site, and/or formal training conference How often? ~ Annually Biannually As needed Other, describe: ~ Employees are provided with policy manual Other, describe: **b. Local Agencies:** Formal training provided virtually, on-site, and/or formal training conference How often? 1 Annually Biannually As needed Other, describe: ~ **On-site training** How often? ~ Annually Biannually As needed Other, describe: ~ Employees are provided with policy manual Other, describe: c. Vendors Formal training conference How often? Annually Biannually As needed Other, describe: ~ Policies communicated through vendor agreements Policies are outlined in a vendor manual

## **Section 15 - Training**

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 16 - Performance Goals and Measures

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

n/a

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 17 - Program Integrity				
	Section 17: Prog	gram Integrity, 2605(b)(1	0)	
17.1 Fraud Reporting Mechanisms				
		cases of suspected waste, fraud, and abu	ise. Select all that apply.	
	-			
Dedicated Fraud Report	-	t reginiant office		
	agency/district office or Gran tor General or Attorney Gener	-		
		ran trict offices and vendors to report fraud	waste and abuse	
Other - Describe:	in place for local ageneies/uist	ince onces and venuors to report in aud	, waste, and abuse	
b. Describe strategies in place for a	advertising the above-reference	red resources. Select all that apply		
Printed outreach mate		eu resources. Select an that appry		
Posted in local adminis				
Addressed on LIHEAP				
Website	application			
Other - Describe:				
17.2. Identification Documentation	n Requirements			
a. Indicate which of the following members.	forms of identification are req	uired or requested to be collected from	LIHEAP applicants or their household	
Collected from Whom?				
Type of factomication concered	Applicant Only	All Adults in Household	All Household Members	
Social Security Card is photocopied and retained	Required	Required	Required	
	Requested	Requested	Requested	
Social Security Number (Without actual Card)	Required	Required	Required	
	Requested	Requested	Requested	
Government-issued identification card (i.e.: driver's license, state ID,	Required	Required	Required	
Tribal ID, passport, etc.)	Requested	Requested	Requested	
17.3. Citizenship/Legal Residency		U.S. citizens or qualified non-citizens		

benefit	s? Select all that apply.						
	Clients sign an attestation of c	ritizenship or U.S. (	Citizen or Qualifie	ed Non-Citizen			
	Client's submission of certain	Social Security Ad	ministration card	s is accepted as pr	oof of U.S. Citizen	or Qualified Non	-Citizen.
	Non-Citizens must provide documentation of immigration status						
	Citizens must provide a copy	of their birth certif	icate, naturalizati	on papers, or pass	port		
	Non-Citizens are verified thro	ough the SAVE syst	em				
~	Tribal members are verified t	hrough Tribal enro	ollment records/T	ribal ID card			
	Other - Describe:						
						ir	1
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
17.4. I	ncome Verification			ņ.		11	
What	methods does your agency utiliz	e to verify househo	ld income? Select	all that apply.			
>	Require documentation of inco	me for all adult ho	usehold members				
	Pay stubs						
	Social Security award le	etters					
	Bank statements						
	Tax statements						
	Zero-income statements	;					
	Unemployment Insuran	ce letters					
	Other - Describe:						
	~						
	Computer data matches:						
	Income information ma	-			F)		
	Proof of unemployment		ith state Departm	ent of Labor			
	Social Security income						
	Utilize state directory of	l new nires					
	Other - Describe:						
h Dos	ribe any exceptions to the above	nolicios					
D. Dest	The any exceptions to the above	e policies.					
	lentification Verification						
Descri apply	be what methods are used to ver	rify the authenticity	of identification	documents provid	led by clients or ho	usehold members	. Select all that
	Verify SSNs with Social Security Administration						
	Match SSNs with death records from Social Security Administration or state agency						
	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
	Match with state Department of Labor system						
	Match with state and/or federal corrections system						
	Match with state child support system						
	Verification using private software (e.g., The Work Number)						
~	In-person certification by staff (for tribal Grant recipients only)						
~	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal Grant recipients only)						
	Other - Describe:						
17.6 1	Protection of Privacy and Confid	lontialit-					
	be the financial and operating c		protect client info	rmation against in	nproper use or disc	losure. Select all	that apply.

Policy in place prohibiting release of information without written consent
Grant recipient LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grant recipient employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grant recipient employees
Local agencies/district offices
Physical files are stored in a secure location
Electronic files are protected in a secure location.
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grant recipient and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list

Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the grant recipient.
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grant recipients procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients, staff, or vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grant recipient conduct investigation of fraud complaints from public
Grant recipient attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

## **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

## Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

## Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the Grant recipient is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the Grant recipient knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For Grant recipients other than individuals, Alternate I applies.

4. For Grant recipients who are individuals, Alternate II applies.

5. Workplaces under grants, for Grant recipients other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the Grant recipient does not identify the workplaces at the time of application, or upon award, if there is no application, the Grant recipient must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the Grant recipients drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the Grant recipient shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grant recipients attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a Grant recipient directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the Grant recipients payroll. This definition does not include workers not on the payroll of the Grant recipient (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the Grant recipients payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grant recipients Other Than Individuals) The Grant recipient certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Grant recipients workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The Grant recipients policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a

central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended: or (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency; (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f). (B) The Grant recipient may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant: Place of Performance (That this must be physical address. No PO Boxes allowed.) 996 Avenue of the Nations \* Address Line 1 996 Avenue of the Nations Address Line 2 Address Line 3 Rock Hill SC 29730 <u>\* State</u> <u>\* City</u> Zip Code Check if there are workplaces on file that are not identified here. Alternate II. (Grant recipients Who Are Individuals) (a) The Grant recipient certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant; (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant. [55 FR 21690, 21702, May 25, 1990] By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local Grant recipients and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

By checking this box, the prospective primary participant is agreeing to the Assurances set out above.

## **Plan Attachments**

PLAN ATTACHMENTS
The following documents must be attached to this application
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
Heating component benefit matrix, if applicable
Cooling component benefit matrix, if applicable
• Minutes, notes, or transcripts of public hearing(s).
Policy Manual.
• Subrecipient Contract.
Model Plan Participation Notes for Tribes.