DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: MONACAN INDIAN NATION

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 2

Report Period: 10/01/2024 to 09/30/2025

Report Status: Submission Accepted by CO (Revision #2)

Report Sections

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- 4. Section 3 COOLING ASSISTANCE
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- 21. Section 20: Certification Regarding Lobbying
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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013

Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

* 1.a. Type of Submission: Plan		* 1.b. Frequency: • Annual	* 1.c. Consolidate Plan/Funding Rec		* 1.d. Version: Initial	
			Explanation:		C Resubmission C Revision C Update	
			2. Date Received:		State Use Only:	
			3. Applicant Iden	tifier:	,	
			4a. Unique Entity		5. Date Received By State:	
			P5ESN1NG3RC5	1401011101 (022)	or Butte 10001/04 By States	
			4b. Federal Awar	d Identifier:	6. State Application Identifier:	
7. APPLICANT INFO	ORMATION					
* a. Legal Name: Mo	nacan Indian N	fation (MIN)				
* b. Address:						
* Street 1:	111 Highviev	w Dr.	Street 2:			
* City:	MADISON		County:	Amherst		
* State:	VA		Province:			
* Country:	United States		* Zip / Postal Code:	24572 - 2712	2	
c. Organizational	Unit:			·		
Department Name Housing Department			Division Name:			
		person to be contacted on matters in t of Health and Human Services' LIF			be listed on Notice of Funding	
* First Name: Kaye			* Last Name: Harvey			
Title: Finance Manager			Organizational Affiliation: Monacan Indian Nation			
* Telephone Number 434-363-4864	:		Fax Number			
* Email: kaye@monacannatio	n.com					
* 8. TYPE OF APPL I: Indian/Native Amer		ernment (Federally Recognized)				
* a. Is the applican	t a Tribal Con	sortium: O Yes O No				
* b. If yes please at	tach at least o	ne the following documentation:				
		Catalog of Federal Domes Assistance Number:	tic	CFDA Title:		
9. CFDA Numbers and	Titles	93.568	Low-Income Home Energy Assistance Program			
		PLICANT'S PROJECT: e Home Energy Assistance Program				
11. AREAS AFFECT MIN service area	ED BY FUND	ING:				
12. CONGRESSIONA 5th	AL DISTRICT	S OF APPLICANT:				
13. FUNDING PERI	OD:					
a. Start Date: 10/01/2024			b. End Date: 09/30/2025			
* 14. IS SUBMISSIO	N SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE ORDE	R 12372 PROCES	SS?	
a. This submission	was made ava	ilable to the State under Executive O	rder 12372			

Process for review on: b. Program is subject to E.O. 12372 but has not been selected by State for review. c. Program is not covered by E.O. 12372. *15. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT? NO
 NO If Yes, explain: 16. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree 🗹 ** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions. 17a. Typed or Printed Name and Title of Authorized Certifying Official 17c. Telephone (area code, number and extension) Kaye Harvey 17d. Email Address kaye@monacannation.com 17b. Signature of Authorized Certifying Official 17e. Date Report Submitted (Month, Day, Year) 10/23/2024 sign

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 1 - Program Components

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 11/01/2024 08/31/2025 Cooling assistance 11/01/2024 08/31/2025 V 06/01/2025 08/31/2025 Summer crisis assistance 11/01/2024 05/31/2025 Winter crisis assistance V Year-round crisis assistance 11/01/2024 08/31/2025 Weatherization assistance 11/01/2024 08/31/2025

Provide further explanation for the dates of operation, if necessary

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)	Prior year totals
Heating assistance	30.00%	40.00%
Cooling assistance	30.00%	20.00%
Summer crisis assistance	5.00%	15.00%
Winter crisis assistance	5.00%	0.00%
Year-round crisis assistance	5.00%	0.00%
Weatherization assistance	15.00%	15.00%
Carryover to the following federal fiscal year	0.00%	0.00%
Administrative and planning costs	10.00%	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%	0.00%
Used to develop and implement leveraging activities	0.00%	0.00%
TOTAL	100.00%	100.00%

Tribal grant recipients: direct-grant tribes, tribal organizations, or territories with allotments of \$20,000 or less may use for planning and administration up to 20% of the funds payable. Grant recipients that are direct grant tribes, tribal organizations, or territories with allotments over \$20,000 may use for planning and administration purposes up to 20% of the first \$20,000 (or \$4,000) plus 10% of the funds payable that exceeds \$20,000. Any administrative costs in excess of these limits must be paid from non-federal sources.

>	Heating assistan	ce	V C		assistance	
~	Weatherization	assistance		Other (st	Other (specify:)	
•						
Categorical Eli	gibility, 2605(b)(2)(A) - Assuran	ce 2, 2605(c)(1)(A), 2605(b	o)(8A) - Assurance 8			
1.4 Do you cons in the left colur	sider households categorically el nn below? • Yes • No	igible if at least one house	hold member receives	at least one of the foll	lowing categories of benefits	
If you answere	d "Yes" to question 1.4, you mus	st complete the table belov	v and answer question	s 1.5 and 1.6.		
		Heating	Cooling	Crisis	Weatherization	
TANF		€ Yes C No	⊙ Yes O No	⊙ Yes ○ No	⊙ Yes O No	
SSI		€ Yes C No	€ Yes € No	⊙ Yes ○ No	€ Yes € No	
SNAP					€ Yes € No	
Means-tested Ve	terans Programs	⊙ Yes ○ No	⊙ Yes ○ No	€ Yes € No		
1.4a Provid	de your definition of categorical	eligibility.				
of reside applicati		ered categorically eligible. T	There is no data exchang	ge in place, but this stre		
1.5 Do you auto	omatically enroll households with	hout a direct annual appli	cation? O Yes O No			
If Yes, explain:						
1 () ;	ensure there is no difference in		n n o o o o o o o o o o o o o o o o o o	1.6. 7		
for a fain	n the application process, benefit administrative hearing. Payments Ocate LIHEAP funds toward a n					
	ocate LIHEAP funds toward a n					
	f Nominal Assistance: \$0.00	ist provide a response to q	questions 1.70, 1.7c, an	u 1.7u.		
1.7c Frequency						
Once Per	· Year					
Once eve	ry five years					
Other - I	Describe:					
1.7d How do yo	ou confirm that the household re	ceiving a nominal paymen	t has an energy cost of	r need?		
Determination	of Eligibility - Countable Incom	e				
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?						
Gross Income						
Net Income						
Other - I	Describe					
1.9. Select all tl	ne applicable forms of countable	income used to determine	a household's income	eligibility for LIHEA	AP	
Wages						
Self - Em	ployment Income					
Contract	Income					

~								
	Payments from mortgage or Sales Contracts							
~	Unemployment insurance							
>	Strike Pay							
>	Social Security Administration (SSA) benefits							
	Including MediCare deduction Excluding MediCare deduction							
>	Supplemental Security Income (SSI)							
>	Retirement / pension benefits							
	General Assistance benefits							
	Temporary Assistance for Needy Families (TANF) benefits							
	Loans that need to be repaid							
	Cash gifts							
	Savings account balance							
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
	Jury duty compensation							
	Rental income							
	Income from employment through Workforce Investment Act (WIA)							
	Income from work study programs							
>	Alimony							
>	Child support							
	Interest, dividends, or royalties							
>	Commissions							
	Legal settlements							
	Insurance payments made directly to the insured							
	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
>	Veterans Administration (VA) benefits							
	Earned income of a child under the age of 18							
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							
	Income tax refunds							
	Stipends from senior companion programs, such as VISTA							

_	
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.
1.10	Do you have an online application process C Yes O No
1.1	Oa If yes, describe the type of online application (Select all boxes that apply)
	A PDF version of the application is available online and can be downloaded, filled out and mailed in for processing.
	A state-wide online application that allows a customer to complete data entry and submit an application electronically for processing.
	One or more locally available online applications that allows a customer to complete data entry and submit an application electronically for processing.
	Online application that is also mobile friendly
	Other, please describe
Pleas	se include a link(s) to a statewide application, if available:
1.10b	Can all program components be applied for online? C Yes O No
If no	explain which components can and cannot be applied for online.
	MIN does not have the capacity to allow program participants to apply online.
1.11	Do you have a process for conducting and completing applications by phone C Yes O No
1.12	Do you or any of your subrecipients require in person appointments in order to apply C Yes 🔞 No
	s, please provide more information regarding why in-person appointments are required and in what circumstances they are required.
1.13	How can applicants submit documentation for verification? Select all that apply:
>	In-person
>	Mail
	First 1
	Email
	Portal application

Hidden for Section 1

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013

Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 2 - Heating Assistance

Section 2 - Heating Assistance Eligibility, 2605(b)(2) - Assurance 2 2.1 Designate the income eligibility threshold used for the heating component: Household size Eligibility Guideline Eligibility Threshold All Household Sizes State Median Income 60.00% 2.2 Do you have additional eligibility requirements for C Yes O No Heating Assistance? 2.3 Check the appropriate boxes below and describe the policies for each. Do you require an Assets test? Yes 💽 No If yes, describe: Do you have additional/differing eligibility policies for: Renters? CYes 🖸 No If yes, describe: Yes 💿 No Renters Living in subsidized housing? If ves, describe: Renters with utilities included in the rent? CYes ONo If yes, describe: Do you give priority in eligibility to: Older Adults (60 years or older)? If yes, describe: Priority is given first to elderly (>60 years), then to individuals with disabilities, then to households with you ng children <6 years. Individuals with a disability? If yes, describe: Priority is given first to elderly (>60 years), then to individuals with disabilities, then to households with you ng children <6 years. Young children? If yes, describe: Priority is given first to elderly (>60 years), then to individuals with disabilities, then to households with you ng children <6 years. Households with high energy burdens? O Yes 💿 No If yes, describe: Other? Oyes ONo If yes, describe: Explanations of policies for each "yes" checked above: Priority is given first to elderly (>60 years), then to individuals with disabilities, then to households with you ng children <6 years. Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.4 Describe how you prioritize the provision of heating assistance to vulnerable populations, e.g., benefit amounts, early application periods, etc. Priority is given first to elderly (>60 years), then to individuals with disabilities, then to households with you ng children <6 years. Per our

benefit matrix, priority populations are benefit amounts.	given 1 additional point per vuln	erable person living in the household which	are summed to determine
2.5 Check the variables you use to determin	e your benefit levels. (Check all	that apply):	
Income			
Family (household) size			
✓ Home energy cost or need:			
✓ Fuel type			
Climate/region			
Individual bill			
Dwelling type			
Energy burden (% of income sp	pent on home energy)		
Energy need			
Other - Describe:			
Benefit Levels, 2605(b)(5) - Assurance 5, 260			
2.6 Describe estimated benefit levels for the shown in the payment matrix.	fiscal year for which this plan a	applies. Please note: the maximum and min	imum benefits must be
Minimum Benefit	\$185	Maximum Benefit	\$800
2.7 Do you provide in-kind (e.g., blankets, s	pace heaters) and/or other form	s of benefits?2 O Yes O No	
If yes, describe.			
If any of the above questions the fields provided, attach a d			uld not be made i

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 3 - Cooling Assistance

Section 3 - Cooling Assistance					
Eligibility, 2605((c)(1)(A), 2605 (b)(2) - Assurance 2				
3.1 Designate Th	ne income eligibility threshold used for the	e Cooling	component:		
Add	Household size		Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		State Median Income	60.00%	
3.2 Do you have a	additional eligibility requirements for ce?	C Yes	€ No		
3.3 Check the ap	ppropriate boxes below and describe the p	policies for	each.		
Do you require a	an Assets test?	C Yes	⊙ No		
If yes, describe:					
Do you have add	litional/differing eligibility policies for:				
Renters?		C Yes	⊙ No		
If yes, describe:		-			
Renters Li	iving in subsidized housing?	C Yes	⊙ No		
If yes, describe:					
Renters wi	ith utilities included in the rent?	CYes	⊙ No		
If yes, describe:					
	ority in eligibility to:				
Older Adu	ılts (60 years or older)?	⊙ Yes	C _{No}		
If yes, describe: Pri	iority is given first to elderly (>60 years), th	hen to indiv	iduals with disabilities, then to households with	you ng children <6 years.	
Individuals	s with a disability?	⊙ Yes	CNo		
If yes, describe: Pri	iority is given first to elderly (>60 years), the	hen to indiv	iduals with disabilities, then to households with	you ng children <6 years.	
Young chil	idren?	⊙ Yes	O _{No}		
If yes, describe: Pri	iority is given first to elderly (>60 years), th	hen to indiv	iduals with disabilities, then to households with	you ng children <6 years.	
Household	ls with high energy burdens?	C Yes	C _{No}		
If yes, describe: Priority is given first to elderly (>60 years), then to individuals with disabilities, then to households with you ng children <6 years.					
Other?		C Yes	⊙ No		
If yes, describe:					
	policies for each "yes" checked above: iority is given first to elderly (>60 years), th	hen to indiv	iduals with disabilities, then to households with	you ng children <6 years.	
3.4 Describe how etc.	you prioritize the provision of cooling a	ssistance to	o vulnerable populations, e.g., benefit amou	nts, early application periods,	
			iduals with disabilities, then to households with per vulnerable person living in the household wh		

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benefit amounts.						
Determination of Benefits 2605(b)(5) - Assuran	ce 5, 2605(c)(1)(B)					
3.5 Check the variables you use to determine yo	our benefit levels. (Check a	ll that apply):				
☑ Income						
Family (household) size						
Home energy cost or need:						
✓ Fuel type						
Climate/region						
Individual bill						
Dwelling type						
Energy burden (% of income spen	t on home energy)					
Energy need						
Other - Describe:						
			,			
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c) 3.6 Describe estimated benefit levels for the fisc shown in the payment matrix.		applies. Please note: the maximum and min	nimum benefits must be			
Minimum Benefit \$50 Maximum Benefit \$700						
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? C Yes O No						
If yes, describe.						
If any of the above questions req the fields provided, attach a doc	-		ould not be made in			

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 4 - Crisis Assistance

	Section 4: CR	ISIS ASSISTANCE					
Eligibility - 2604	(c), 2605(c)(1)(A)						
4.1 Designate the	e income eligibility threshold used for the crisis com	nponent					
Add	Household size	Eligibility Guideline		Eligibility T	hreshold		
1	All Household Sizes	State Median Income			60.00%		
4.2 Provide your	LIHEAP program's definition for determining a c	risis.					
Ho service to abilitly to	r multiple crisis assistance programs (winter, sumn busehold must be in an emergency crisis situation (sup the household or near an empty fuel tank, after all the pay for a cash/credit delivery will constitute a crisis. I gher priority in emergency crisi s or emergencies that	ply shortage, weather related, life the fuel assistance benefit has been con- Households with children six and ur	nreatening). A sonsumed completed and elderly	hut off notice for tely and has exha persons 60 or ol	usted its der will be		
4.3 What constit	utes a <u>life-threatening crisis?</u>						
extreme co extended p	fe threatening would extend to above average or below old are weather conditions that pose significant health period of time, with heat warning issued by gov. agenc ind chill taken into consideration. Again, cold weather	and safety risks to individuals and ey. For extreme cold, below 32 F fo	communities. Fe	or heat,above 90	F for an		
	many hours do you provide an intervention that wil				ning		
Crisis Eligibility	, 2605(c)(1)(A)						
			Winter Crisis	Summer Crisis	Year-Round Crisis		
4.6 Do you have	additional eligibility requirements for Crisis Assist	ance?	~	~	>		
4.7 Check the ap	propriate boxes below to indicate type(s) of assista	nce provided					
Do you require a	nn Assets test?						
Do you give prio	rity in eligibility to:				19.		
Older Adu	lts (60 years or older)?		~	~	>		
Individual	s with a disability?		V	V	>		
Young Chi	ildren?		~	V	>		
Household	Households with high energy burdens?						
Other (Spe	Other (Specify):						
In Order to receive crisis assistance:							
Must the h	ousehold have received a shut-off notice or have a	near empty tank?	~	~	~		
Must the h	ousehold have been shut off or have an empty tank	?	~	V	V		
Must the h	ousehold have exhausted their regular heating ben	efit?	~	~	>		
Must rente	ers with heating costs included in their rent have re	ceived an eviction notice?					
Must heati	ing/cooling be medically necessary?						

1				-00		n-		
Must the household have non-working heating	ng or cooling	g equipment	?					
Other (Specify):								
Do you have additional/differing eligibility policies	for:			<u> </u>		<u> </u>		
Renters?								
Renters living in subsidized housing?								
Renters with utilities included in the rent?								
Explanations of policies for each "yes" checked ab	ove:							
Household must be in an emergency or service to the household or near an empty fuel ability to pay for a cash/credit delivery will congiven a higher priority in emergency crisis or expenses.	tank, after a onstitute a cr	ll the fuel assisis. Househo	sistance benefit has been con olds with children six and un	sumed completed and elderly	tely and has exha persons 60 or ol	usted its der will be		
Determination of Benefits								
4.8 How do you handle crisis situations?								
Separate component								
Benefit Fast Track, no separ response time frames.	ate amount	of crisis fun	ds is issued. Rather benefit	ts are issued to	crisis customer	s within crisis		
Other - Describe:								
4.9 If you have a separate component, how do you	determine c	risis assista	nce benefits?					
✓ Amount to resolve the crisis.	\$800							
Other - Describe:								
4.10 Do you accept applications for energy crisis as Yes No Explain. Intake services are provided primarily through home visits or by telephone or email. 4.11 Do you provide individuals who are individual Submit applications for crisis benefits without leteral Yes No If No, explain. Travel to the sites at which applications for crisis Yes No If No, explain. If you answered "No" to both options in question 4 disabled?	in person at the last with a distance assistance	ability the n homes? are accepted	ice by appointment. In a cris	sis situation, ap	plications will be	e received		
Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each type of crisis assistance offered. Winter Crisis \$2,500.00 maximum benefit Summer Crisis \$2,500.00 maximum benefit Year-round Crisis \$2,500.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits? C Yes No If yes, Describe								
4.14 Do you provide for equipment repair or replacement using crisis funds?								
• Yes \bigcirc No								
If you answered "Yes" to question 4.14, you must complete question 4.15.								
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.								
	Winter Crisis	Summer Crisis	Year-round Crisis					
Heating system repair		2220						

	~				
Heating system replacement	>		>		
Cooling system repair		>			
Cooling system replacement		>	▽		
Wood stove purchase	>				
Pellet stove purchase	>				
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with en	nforce a moi	ratorium on	shut offs?		
C Yes No					
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	7.		
4.17 Describe the terms of the moratorium and any	y special dis	pensation re	eceived by LIHEAP clients during or after the moratorium period.		
4.18 If you experience a natural disaster, do you intend to utilize LIHEAP crisis funds to address disaster related crisis situations? • Yes No					
If yes, describe					
Shoule we experience a natural disaster, we intend to use the crisis component of LIHEAP to respond to Tribal citizens needs, as appropriate.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 5 - Weatherization Assistance

Section 5: WEATHERIZATION ASSISTANCE							
Eligibility, 2605(c)(1)(A), 2605(b)(2) -	Assurance 2						
5.1 Designate the income eligibility th	reshold used for the Weathe	rization component					
Add Ho	ousehold Size	Eligibility Guideline	Eligibility Threshold				
1 All Household Sizes		State Median Income	60.00%				
5.2 Do you enter into an interagency a No	greement to have another g	overnment agency administer a WEATHER	RIZATION component? C Yes •				
5.3 If yes, name the agency and attach	a copy of the Internal Agre	ement or Contract.					
5.4 Is there a separate monitoring pro	tocol for weatherization? C	Yes • No					
WEATHERIZATION - Types of Rule	es						
5.5 Under what rules do you administ	er LIHEAP weatherization?	(Check only one.)					
Entirely under LIHEAP (not De	OE) rules						
Entirely under DOE WAP (not	LIHEAP) rules						
Mostly under LIHEAP rules wi	th the following DOE WAP	rule(s) where LIHEAP and WAP rules diffe	er (Check all that apply):				
Income Threshold							
Weatherization of entire religible units or will become eligible w		re is permitted if at least 66% of units (50%	in 2- & 4-unit buildings) are				
Weatherize shelters tempo care facilities).	orarily housing primarily lo	w income persons (excluding nursing homes	, prisons, and similar institutional				
Other - Describe:							
Mostly under DOE WAP rules,	with the following LIHEAP	rule(s) where LIHEAP and WAP rules diff	er (Check all that apply.)				
Income Threshold							
Weatherization not subject	ct to DOE WAP maximum s	tatewide average cost per dwelling unit.					
Weatherization measures	are not subject to DOE Savi	ings to Investment Ration (SIR) standards.					
Other - Describe:							
Eligibility, 2605(b)(5) - Assurance 5							
5.6 Do you require an assets test?							
5.7 Do you have additional/differing eligibility policies for :							
Renters	rs C Yes • No						
Renters living in subsidized outsing?							
Renters with utilities included in the rent? \bullet Yes \bullet No							
5.8 Do you give priority in eligibility t	Nie.						
Older Adults?	⊙ Yes ○ No						
Individuals with a disability?	• Yes O No						
Young Children? • Yes C No							
House holds with high energy Vac No							

burdens?					
Other?	C Yes O No				
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below. Per our benefit matrix, priority populations are given 1 additional point per vulnerable person living in the household which are summed to determine benefit amounts.					
Benefit Levels					
5.9 Do you have a maximum LIHEAP wear	therization benefit/expenditu	re per household? • Yes O No			
5.9a If yes, what is the maximum? \$20,0	00				
5.10 Do you use an Average Cost per Unit ((ACPU). O Yes O No				
5.10a If so, what is the ACPU amount?	\$0				
Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measure	res do vou provide ? (Check :	all categories that apply.)			
Weatherization needs assessments/audits Energy related roof repair					
Caulking and insulation Caulking and insulation Major appliance repairs					
Storm windows		Major appliance replacement			
Furnace/heating system modificatio	ns/repairs	Windows/sliding glass doors			
✓ Furnace replacement		Doors			
Cooling system modifications/repair	rs	✓ Water Heater			
Water conservation measures		✓ Cooling system replacement			
Roof top solar Community solar projects					
Compact florescent light bulbs		Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 6 - Outreach

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. $\label{thm:composition} Execute\ interagency\ agreements\ with\ other\ low-income\ program\ offices\ to\ perform\ outreach\ to\ target\ groups.$ Web Posting **Email** Texting Events Social Media Other (specify): Outreach will be conducted by placing flyers in the Tribal Office and Tribal-run foodbank. An email with information will be sent to Tribal citizens and it will be brought up at monthly Tribal meetings, attnded by citizens.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 7 - Coordination

Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs (indicate programs included) Intake referrals to/from other programs (indicate programs included) One - stop intake centers Other - Describe: The Tribal staff member for administering LIHEAP will also inform applicants of other Tribal programs available to them.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN Section 8 - Agency Designation**

recipients and the Commonwealth of Puerto Rico)							
8.1 Ho	w would you categorize the primary respons	sibility of your State ag	ency?				
	Administration Agency						
	Commerce Agency						
	Community Services Agency						
	Energy/Environment Agency						
	Housing Agency						
	State Department of Welfare (administers TANF, SNAP, and/or Medicaid)						
	Economic Development Agency						
	Other - Describe:						
	Include current list of subrecipient name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number. Used for Near hotline and OCS Service Provider Tool and clearinghouse.						
If you	ate Outreach and Intake, 2605(b)(15) - Assu selected "State Department of Welfare (adm 8.4, as applicable.		, and/or Medicaid)'' in q	uestion 8.1, you must co	omplete questions 8.2, 8.		
8.2 Ho	w do you provide alternate outreach and int	ake for heating assista	nce?				
8.3 How do you provide alternate outreach and intake for cooling assistance?>							
8.4 How do you provide alternate outreach and intake for crisis assistance?							
8.5 LI	HEAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
8.5a W	ho determines client eligibility?	Tribal Government	Tribal Government	Tribal Government	Tribal Government		
	Tho processes benefit payments to gas and c vendors?	Tribal Government	Tribal Government	Tribal Government			
8.5c w	no processes benefit payments to bulk fuel s?	Tribal Government	Tribal Government	Tribal Government			
8.5d W measu	ho performs installation of weatherization res?				Tribal Government		

	ide a current list of subrecipient(s) name, main office address (do not list P.O. Box), phone ber, county(s) served, Congressional District, and UEI number.
	of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if able, 8.9.
3.6 Wł	nat is your process for selecting local administering agencies?
	The Monacan Indian Nation follows their approved Fiscal/Procurement Policies.
3.7 Ho	w many local administering agencies do you use? 0
3.8 Ha ○ Ye ⓒ No	
3.9 If s	o, why?
	Agency was in noncompliance with Grant recipient requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
8.10 II No	a subrecipient is no longer providing LIHEAP, are you aware of prior-year LIHEAP funds being mismanaged or misspent? C Yes
8.10	a If yes, please explain.
	b If you are aware, were other federal programs impacted such as CSBG, SSBG, Head Start, TANF, and Department of Energy erization funding, etc. O Yes No
8.10	c If yes, please explain.
	y of the above questions require further explanation or clarification that could not be made e fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 9 - Energy Suppliers

	Section 9 - Energy Suppliers Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7				
9.1 Do you make pay	ments directly to home energy suppliers?				
Heating	€ Yes C No				
Cooling	⊙ Yes ○ No				
Crisis	• Yes O No				
Are there exception	s? • Yes • No				
If yes, Describe.					
fuel tank capac type exists for	so makes payments directly to eligible households under the following conditions: household's primary fuel type is wood or coal; ity less than 100 gallons; renters with heat/cooling included in the rent; households where no vendor contract for a specific fuel their locality; energy source can only be provided by a unique vendor and no vendor contracts exists (i.e., liquid propane, electricity an appeal decision requires it;				
The trib	y the client of the amount of assistance paid? be agrees to notify each certified household of the amount of assistance that will be paid on behalf of them in a mailed and an				
	applicant provides an email). benefits approval or denial notice within 48hrs following reciept of their completed application and of eligibility to the program has been approved.				
	re that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the energy and the amount of the payment?				
actual cost. Thi	not assure nor have a policy/agreement in writing with each vendor about charging the amount of payment and difference of the is is something we will look upon drafting and proposing with each vendor. We now pay the energy supplier on invoice for the ed to the household. This ensures that the house hold gets/receives the maximum, benefit in a timely manner.				
9.4 How do you assur assistance?	re that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP				
provided to rec	ne energy suppliers recovering direct payments from the tribe, agree not to discriminate whether in costs of goods or the services ipients. The vendor shall not treat LIHEAP households in any adverse m anner, such as, delivery times, amount of fuel delivered at supplier will not require additional household deposit from LIHEAP customers.				
9.5. Do you make pay households? O Yes O No	ments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible				
	neasures unregulated vendors may take. template statewide vendor agreement or a policy that indicates local agreements must adhere to statewide policies and				

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 10 - Program, Fiscal Monitoring, and Audit

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of funds?

The tribe assures that proper fund accounting procedures will be used for reporting revenues and expenditures. MIN Housing staff (overseeing the LIHEAP program) meet monthly with the MIN Finance/Accounting department to discuss all program budgets and accounting. The finance/accounting department distributes monthly financial statements to each department which will include accounting and tracking of LIHEAP funds. All expenditures and revenues are tracked in MIN's accounting software according to revenue source. The accounting/finance office adheres to the Monacan Indan Nation financial approved policies and procedures.

10.1a Provide your definitions of the following:

Obligation

An expense to which the MIN has obligated itself to meet program needs (promises, contracts, debts, duties the tribe owes or has committed to pay).

Expenditures

Actual program costs/expenses.

Expenditure timeframe

The specific point in time when a payment is made for goods and services.

Administrative costs

The indirect costs (costs used by multiplea ctvities and which cannot be assigned to specific cost objects for managing a program; not direct costs.

Audit Process

10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? $\colonyresists \circ$ Yes $\colonyresists \circ$ No

10.2a - if yes, describe your auditor selection process.

To select an auditor, we send out a closed bid to multiple agencies. We evaluate responses based on the services offered, financial offer, proposed timeframe and previous experience in Indian Country. We have used the same auiting firm for the past 3 years.

10.3. Describe any audit findings of the grant recipient (i.e. State/Tribe/Territory) rising to the level of material weakness or reportable condition cited in the single audits, inspector general reviews, or other government agency reviews from the most recently audited fiscal year.

No Findings

Finding Type		Brief Summary	Resolved?	Action Taken
1				

10.4. Audits of Local Administering Agencies

What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.

Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133

	Local agencies/district	offices are required	to have an annual	audit (other	than A-133)
--	-------------------------	----------------------	-------------------	--------------	-------------

	Local agencies/district offices	' A-133 or other independent audits a	re reviewed by Grant	t recipient as part of	compliance process.
--	---------------------------------	---------------------------------------	----------------------	------------------------	---------------------

~	Grant recipient conducts fiscal and program monitoring of local agencies/district offices
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V 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
Local agencies and district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133
Compliance Monitoring
10.5. Describe your monitoring process for compliance at each level below. Check all that apply.
Grant recipients have a policy in place for appropriate separation of duties and internal controls.
☑ Internal program review
✓ Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
Local Administering Agencies/District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing/Sampling
Other program review mechanisms are in place. Describe:
N/A - The Monacan Indian Nation (MIN) administers this grant and does not have subrecipients. The MIN does have undergo the single audit as required by Single Audit Act & OMB Circular A-133
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
N/A - The Monacan Indian Nation (MIN) administers this grant and does not have subrecipients. The MIN does have undergo the single audit as required by Single Audit Act & OMB Circular A-133
10.7. Describe how you select local agencies for monitoring reviews. Attach a risk assessment if subrecipients are utilized.
Site Visits:
N/A - The Monacan Indian Nation (MIN) administers this grant and does not have subrecipients. The MIN does have undergo the single audit as required by Single Audit Act & OMB Circular A-133
Desk Reviews:
N/A - The Monacan Indian Nation (MIN) administers this grant and does not have subrecipients. The MIN does have undergo the single audit as required by Single Audit Act & OMB Circular A-133
10.8. How often is each local agency monitored? Please attach a monitoring schedule if one has been developed. Annually
10.9. How many local agencies are currently on corrective action plans? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 11 - Timely and Meaningful Public Participation

LIHEAP funds?
Event Description
put?
=

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 12 - Fair Hearings

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the Grant recipient have in the prior federal Fiscal Year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last federal Fiscal Year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied and/or not acted upon in a timely manner.

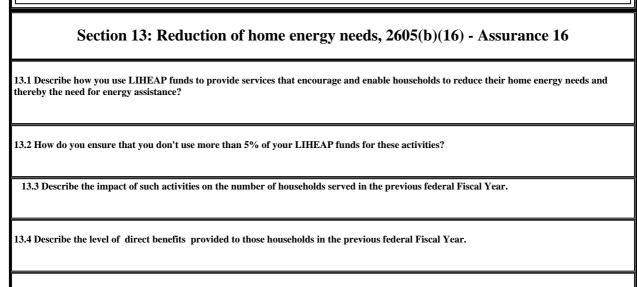
The tribe agrees to provide a fair hearing, within fourteen days, upon written request by the individual who has been denied or feels that a claim has not been acted on in a timely manner. The tribe agrees to furnish dissatisfied applicants with an impartial hearing before a hearing officer of the tribal government, per MIN's standard griveance policy. The final results of such hearing will be mailed to applicant within 10 days fo the hearing. The applicant is in formed of his/her rights to a fair hearing at the time of the application. Applicants will have to sign and initial that they have read and reviewed the fair hearing policy as part of their application.

12.5 When and how are applicants informed of these rights?

When an approval/denial letter is mailed to each applicant, our letter states that if they are dissatisfied with t he decision that has been made on the application, the first step is to contact our housing department to be sure all the information provided was correct in determining eligibility. If there has been an error in determining the application is eligibility the applicant has the right to appeal. A request is required in writing within 30 days of the approval/deni al letter. A fair hearing will be scheduled and the applicant will be notified by mail the date and time.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 13 - Reduction of Home Energy Needs



13.5 How many households received these services?

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

14.1 Do you plan to submit an application for the leveraging incentive program?

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Section 14 - Leveraging Incentive Program

Section 14:Leveraging Incentive Program, 2607(A)

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 15 - Training

Section 15: Training					
15.1 Describe the training you provide for each of the following groups:					
a. Grant recipient Staff:					
Formal training provided virtually, on-site, and/or formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other, describe:					
Employees are provided with policy manual					
Other, describe:					
b. Local Agencies:					
Formal training provided virtually, on-site, and/or formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other, describe:					
On-site training					
How often?					
Annually					
Biannually					
As needed					
Other, describe:					
Employees are provided with policy manual					
Other, describe:					
c. Vendors					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other, describe:					
Policies communicated through vendor agreements					
Policies are outlined in a vendor manual					

	Other, describe:
15.2 l ② Y ○ N	pes your training program address fraud reporting and prevention?
	y of the above questions require further explanation or clarification that could not be made in ields provided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 16 - Performance Goals and Measures

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN Section 17 - Program Integrity

Section 17: Program Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.						
Online Fraud Reportin	Online Fraud Reporting					
Dedicated Fraud Repor	Dedicated Fraud Reporting Hotline					
Report directly to local	Report directly to local agency/district office or Grant recipient office					
Report to State Inspect	tor General or Attorney General					
Forms and procedures	in place for local agencies/district offi	ices and vendors to report fraud, was	te, and abuse			
Other - Describe:						
	advertising the above-referenced reso	urces. Select all that apply				
Printed outreach mater	rials					
Posted in local adminis	tering agencies offices.					
Addressed on LIHEAP	' application					
Website						
Other - Describe:						
Strategies for reporting	ng cases of suspected wast, fraud and about	use will be posted in tribal offices.				
17.2. Identification Documentation	n Requirements					
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.						
		Collected from Whom?				
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members			
Social Security Card is photocopied and retained	Required	Required	Required			
	Requested	Requested	Requested			
Social Security Number (Without actual Card)	Required	Required	Required			
	Requested	Requested	Requested			
Government-issued identification card (i.e.: driver's license, state ID,	Required	Required	Required			
Tribal ID, passport, etc.)	Requested	Requested	Requested			

17.3. C	Citizenship/Legal Residency Ver	ification					
	are your procedures for ensurings? Select all that apply.	g LIHEAP recipie	nts are U.S. citizer	ns or qualified no	on-citizens who are	eligible to receive	LIHEAP
	Clients sign an attestation of citizenship or U.S. Citizen or Qualified Non-Citizen						
~	Client's submission of certain	Social Security Ad	ministration card	s is accepted as pi	oof of U.S. Citizen	or Qualified Non-	-Citizen.
	Non-Citizens must provide documentation of immigration status						
>	Citizens must provide a copy	of their birth certif	ïcate, naturalizati	on papers, or pass	sport		
	Non-Citizens are verified thro	ough the SAVE syst	tem				
>	Tribal members are verified t	hrough Tribal enro	ollment records/T	ribal ID card			
	Tribal members are verified through Tribal enrollment records/Tribal ID card Other - Describe:						
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
17.4. Iı	ncome Verification						
What	methods does your agency utiliz	e to verify househo	ld income? Select	all that apply.			
>	Require documentation of inco	me for all adult ho	usehold members				
	Pay stubs						
	Social Security award le	etters					
	✓ Bank statements						
	✓ Tax statements						
	Zero-income statements	1					
	✓ Unemployment Insuran	ce letters					
	Other - Describe:						
	Computer data matches:						
	Income information matched against state computer system (e.g., SNAP, TANF)						
	Proof of unemployment benefits verified with state Department of Labor						
	Social Security income verified with SSA						
	Utilize state directory of	f new hires					
	Other - Describe:						
b. Desc	ribe any exceptions to the above	e policies.					
17.5 Id	lentification Verification						
Descri	be what methods are used to ve	rify the authenticity	y of identification	documents provid	led by clients or ho	usehold members	. Select all that
	Verify SSNs with Social Securi	ty Administration					
	Match SSNs with death records from Social Security Administration or state agency						
	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
	Match with state Department of	of Labor system					
	Match with state and/or federal corrections system						
	Match with state child support system						
	Verification using private software (e.g., The Work Number)						
>	✓ In-person certification by staff (for tribal Grant recipients only)						
>	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal Grant recipients only)						
	Other - Describe:						
17.6. P	rotection of Privacy and Confid	lentiality					

Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grant recipient LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grant recipient employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grant recipient employees
Local agencies/district offices
Physical files are stored in a secure location
Electronic files are protected in a secure location.
Other - Describe:
Succession 2 december 2
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grant recipient and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Prior to becoming an approved vendor, all businesses are required to provide Virginia Taxation and IRS documents to MIN. Additionally, all vendors who provide certain types of repair/replacement services for heating/coolin g equipment must provide proof of current licensure and proof of insurance to provide these services
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
✓ Direct payment to households are made in limited cases only
Direct payment to households are made in limited cases only Procedures are in place to require prompt refunds from utilities in cases of account closure
Direct payment to nouschous are made in innect cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure

What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the grant recipient.
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grant recipients procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients, staff, or vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grant recipient conduct investigation of fraud complaints from public
Grant recipient attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the Grant recipient is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the Grant recipient knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For Grant recipients other than individuals, Alternate I applies.
- 4. For Grant recipients who are individuals, Alternate II applies.
- 5. Workplaces under grants, for Grant recipients other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the Grant recipient does not identify the workplaces at the time of application, or upon award, if there is no application, the Grant recipient must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the Grant recipients drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the Grant recipient shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grant recipients attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a Grant recipient directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the Grant recipients payroll. This definition does not include workers not on the payroll of the Grant recipient (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the Grant recipients payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grant recipients Other Than Individuals)
The Grant recipient certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Grant recipients workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The Grant recipients policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a

central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended: or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The Grant recipient may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (That this must be physical address. No PO Boxes allowed.)

111 Highview Drive * Address Line 1			
111 Highview Drive Bldg B Address Line 2			
Address Line 3			
Madison Heights * City	VA * State	24572 * Zip Code	

Check if there are workplaces on file that are not identified here.

Alternate II. (Grant recipients Who Are Individuals)

- (a) The Grant recipient certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf;
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
 - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local Grant recipients and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

By checking this box, the prospective primary participant is agreeing to the Assurances set out above.

Plan Attachments

PLAN ATTACHMENTS			
The following documents must be attached to this application			
Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.			
Heating component benefit matrix, if applicable			
Cooling component benefit matrix, if applicable			
Minutes, notes, or transcripts of public hearing(s).			
Policy Manual.			
Subrecipient Contract.			
Model Plan Participation Notes for Tribes.			