## **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance

Grantee Name: AK Assoc Vil Coun Pres

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2018 to 09/30/2019

Report Status: Submission Accepted by CO (Revision #1)

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## **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

			* 1.b. Frequency:  • Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		ding	* 1.d. Version:  Initial Resubmission Revision Update
					2. Date Rece	ived:		State Use Only:
					3. Applicant	Identifie	r:	
					4a. Federal	Entity Ide	entifier:	5. Date Received By State:
					4b. Federal	Award Id	lentifier:	6. State Application Identifier:
7. APPLICAN	Γ INFORMATIO	N						
* a. Legal Nam	e: Association of	Village Co	uncil Presidents					
* <b>b. Employer/</b> 1-92-006-4285	Taxpayer Identifi 5-A1	cation Nur	nber (EIN/TIN):	•	* c. Organiz	ational D	UNS: 08580	9515
* d. Address:								
* Street 1:	P.O. BOX	219			Street 2:		1200 State I	łwy
* City:	BETHEL				County:			
* State:	AK				Province	:		
* Country:	United Stat	es			* Zip / Po Code:	stal	99559 -	
e. Organization	nal Unit:							
Department Na Social Services					Division Name: Energy Assistance Program			
f. Name and contact information of person to be contacted on matters involving this application:								
f. Name and co	ntact information	of person	to be contacted o	on matters inv	olving this ap	plication	:	
f. Name and co	* First Name: Katheryn	of person	to be contacted o	on matters inv Middle Nam N		plication	* Las	st Name: neman
	* First Name:		to be contacted o	Middle Nam N			* Las	
Prefix:	* First Name: Katheryn  Title: Benefits Divisio  Fax Number 907-543-7479		to be contacted o	Middle Nam N	e: nal Affiliation		* Las	
Prefix:  Suffix:  * Telephone Number: 907-543-8711  * 8a. TYPE OF	* First Name: Katheryn  Title: Benefits Divisio  Fax Number 907-543-7479	n Director		Middle Nam N Organization * Email: knenneman	e: nal Affiliation @avcp.org		* Las	
Prefix:  Suffix:  * Telephone Number: 907-543-8711  * 8a. TYPE OF M: Nonprofit w	* First Name: Katheryn  Title: Benefits Divisio  Fax Number 907-543-7479	n Director		Middle Nam N Organization * Email: knenneman	e: nal Affiliation @avcp.org		* Las	
Prefix:  Suffix:  * Telephone Number: 907-543-8711  * 8a. TYPE OF M: Nonprofit w	* First Name: Katheryn  Title: Benefits Divisio  Fax Number 907-543-7479  FAPPLICANT: ith 501C3 IRS Stat	n Director		Middle Nam N Organization * Email: knenneman	e: nal Affiliation @avcp.org		* Las	
* Telephone Number: 907-543-8711 * 8a. TYPE OF M: Nonprofit w b. Additiona	* First Name: Katheryn  Title: Benefits Divisio  Fax Number 907-543-7479  FAPPLICANT: ith 501C3 IRS Stat	n Director	han Institution of Catalog	Middle Nam N Organization * Email: knenneman	e: nal Affiliation @avcp.org tion)		* Las	
* Telephone Number: 907-543-8711 * 8a. TYPE OF M: Nonprofit w b. Additiona	* First Name: Katheryn  Title: Benefits Divisio  Fax Number 907-543-7479  FAPPLICANT: ith 501C3 IRS State  Description: ederal Agency:	n Director	han Institution of Catalog	Middle Nam N Organization * Email: knenneman Higher Educa	e: nal Affiliation @avcp.org tion)	:	* Las	neman
Prefix:  Suffix:  * Telephone Number: 907-543-8711  * 8a. TYPE OF M: Nonprofit w b. Additiona  * 9. Name of Fe	* First Name: Katheryn  Title: Benefits Divisio  Fax Number 907-543-7479  FAPPLICANT: ith 501C3 IRS State  Description: ederal Agency:	n Director	catalog Ass 93568	Middle Nam N Organization * Email: knenneman Higher Educa	e: nal Affiliation @avcp.org tion)	:	* Las	CFDA Title:
Prefix:  Suffix:  * Telephone Number: 907-543-8711  * 8a. TYPE OF M: Nonprofit w b. Additiona  * 9. Name of Fo	* First Name: Katheryn  Title: Benefits Divisio  Fax Number 907-543-7479  FAPPLICANT: ith 501C3 IRS State Description: ederal Agency:	n Director	catalog Ass 93568	Middle Nam N Organization * Email: knenneman Higher Educa	e: nal Affiliation @avcp.org tion)	:	* Las	CFDA Title:
Prefix:  Suffix:  * Telephone Number: 907-543-8711  * 8a. TYPE OF M: Nonprofit w b. Additiona  * 9. Name of Fo	* First Name: Katheryn  Title: Benefits Divisio  Fax Number 907-543-7479  FAPPLICANT: ith 501C3 IRS Stat  Description: ederal Agency:	us (Other t	catalog Ass 93568	Middle Nam N Organization * Email: knenneman Higher Educa	e: nal Affiliation @avcp.org tion)	:	* Las	CFDA Title:

AK					
	of Program/Project Congressional Distr P Region, Western Alaska	ricts if needed.			
14. FUNDING PERIOD	:	15. ESTIM	ATED FUNDING:		
<b>a. Start Date:</b> 10/01/2018	<b>b. End Date:</b> 09/30/2019		* a. Federal (\$): \$0	<b>b. Match (\$)</b>	
* 16. IS SUBMISSION S	UBJECT TO REVIEW BY STATE UNI	DER EXECUTIVE (	ORDER 12372 PROCESS?		
a. This submission wa	as made available to the State under the l	Executive Order 123	72		
Process for Review	v on :				
b. Program is subject	to E.O. 12372 but has not been selected	by State for review.			
c. Program is not cov	ered by E.O. 12372.				
* 17. Is The Applicant D C YES NO	elinquent On Any Federal Debt?				
Explanation:					
complete and accurate to	cation, I certify (1) to the statements cont to the best of my knowledge. I also provide ware that any false, fictitious, or fraudule the 218, Section 1001)	le the required assura	ances** and agree to comply with any	resulting terms if I	
** The list of certification instructions.	ns and assurances, or an internet site wh	ere you may obtain t	this list, is contained in the announcer	nent or agency specific	
	ame and Title of Authorized Certifying (	Official	18c. Telephone (area code, number	and extension)	
Katheryn N. Nenneman			18d. Email Address		
18b. Signature of Author	rized Certifying Official		18e. Date Report Submitted (Montl 10/11/2018	n, Day, Year)	
Attach support	ing documents as specifie	d in agency i	nstructions.		

## **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components							
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)							
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Operation						
	Start Date	End Date					
Heating assistance	10/01/2018	09/30/2019					
Cooling assistance							
Crisis assistance	10/01/2018	09/30/2019					
Weatherization assistance	10/01/2018	09/30/2019					
Provide further explanation for the dates of operation, if necessary		7					
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16							
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.	e total of all percentages	Percentage ( % )					
Heating assistance		59.00%					
Cooling assistance		0.00%					
Crisis assistance		6.00%					
Weatherization assistance		15.00%					
Carryover to the following federal fiscal year		10.00%					
Administrative and planning costs		10.00%					
Services to reduce home energy needs including needs assessment (Assurance 16)		0.00%					
Used to develop and implement leveraging activities		0.00%					
TOTAL 100.00%							

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)										
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:										
>	Hea	Heating assistance					Co	oling assistance		
	Wea	Weatherization assistance					Otl	her (specify:)		
Categ	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8									
	o you consider nn below? C Y	households categorically eligible	if on	e household memb	er r	eceives one of the	follo	wing categories of	ben '	efits in the left
		es" to question 1.4, you must com	nlete	the table below a	nd a	nswer questions 1.	5 an	d 1.6.		
II you	i unovereu 1	to question 124, you must com	Piete	Heating	1	Cooling	<u> </u>	Crisis		Weatherization
TANE	· ·		0	Yes O No	0	Yes O No	0	Yes O No	0	Yes O No
SSI			!	Yes O No	_	Yes ONo	<del></del>	Yes O No	_	Yes O No
SNAP	1		_	Yes O No	_	Yes ONo	_	Yes O No	_	Yes O No
	s-tested Veterans	Programs	-	Yes O No	_	Yes O No	_	Yes O No	-	Yes O No
vicana	s-testeu veterans		1	Heating	_	Cooling	~	Crisis	-	Weatherization
Other	(Specify) 1	Program Name		C Yes C No		C Yes C No		O Yes O No		O Yes O No
		<u> </u>				V		to res to No		Cles CNo
		cally enroll households without a	dire	ct annual applicat	ion?	U Yes ♥ No				
If Yes	s, explain:									
		re there is no difference in the trigibility and benefit amounts?	eatm	ent of categorical	ly eli	gible households f	rom	those not receivin	g otl	ner public assistance
SNAI	P Nominal Paym	nents								
1.7a l	Do you allocate	LIHEAP funds toward a nomina	l pay	ment for SNAP h	ouse	holds? O Yes 🖸	No			
If you	ı answered ''Ye	es" to question 1.7a, you must pro	vide	a response to que	stion	s 1.7b, 1.7c, and 1	.7d.			
1.7b	Amount of Non	ninal Assistance: \$0.00								
1.7c I	Frequency of A	ssistance								
	Once Per Year	r								
	Once every fiv	re years								
	Other - Descri	be:								
1.7d	How do you coi	nfirm that the household receiving	gan	ominal payment h	as a	n energy cost or n	eed?			
N/A										
Deter	mination of Elig	gibility - Countable Income								
1.8. I	n determining a	a household's income eligibility fo	r LI	HEAP, do you use	gro	ss income or net ir	ıcom	e ?		
>	Gross Income									
	Net Income									
1.9. S	elect all the ap	plicable forms of countable incom	ne us	ed to determine a	hous	ehold's income eli	gibil	ity for LIHEAP		
<b>~</b>	Wages									
<b>&gt;</b>	Self - Employ	nent Income								
<b>&gt;</b>	Contract Inco	me								
>	Payments from	n mortgage or Sales Contracts								

<b>&gt;</b>	Unemployment insurance							
>	Strike Pay							
>	Social Security Administration (SSA ) benefits							
	Including MediCare deduction  Excluding MediCare deduction							
>	Supplemental Security Income (SSI )							
>	Retirement / pension benefits							
>	General Assistance benefits							
>	Temporary Assistance for Needy Families (TANF) benefits							
	Supplemental Nutrition Assistance Program (SNAP) benefits							
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits							
>	Loans that need to be repaid							
>	Cash gifts							
	Savings account balance							
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
>	Jury duty compensation							
>	Rental income							
>	Income from employment through Workforce Investment Act (WIA)							
>	Income from work study programs							
>	Alimony							
>	Child support							
>	Interest, dividends, or royalties							
>	Commissions							
>	Legal settlements							
>	Insurance payments made directly to the insured							
>	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
>	Veterans Administration (VA) benefits							
	Earned income of a child under the age of 18							
>	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							
>	Income tax refunds							

	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
>	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
>	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other
	Seasonal employment gross income
	ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here.

## **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 2 - Heating Assistance					
Eligibility, 2605(b	b)(2) - Assurance 2					
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
2	All Household Sizes		State Median Income	60.00%		
2.2 Do you have a HEATING ASSIT	additional eligibility requirements for FANCE?	O Yes	<b>⊙</b> No			
2.3 Check the app	propriate boxes below and describe the po	olicies for	each.			
Do you require a	in Assets test ?	C Yes	€ No			
Do you have add	litional/differing eligibility policies for:					
Renters?		C Yes	⊙ No			
Renters Liv	ving in subsidized housing ?	• Yes	O <sub>No</sub>			
Renters wit	th utilities included in the rent ?	• Yes	O No			
Do you give prior	rity in eligibility to:					
Elderly?		• Yes	C <sub>No</sub>			
Disabled?		• Yes	O No			
Young chile	dren?	⊙ Yes	C <sub>No</sub>			
Households	s with high energy burdens ?	• Yes	C <sub>No</sub>			
Other?		C Yes	C No			
Explanations of policies for each "yes" checked above:  Renters who pay 100% of their heating and electricity utilities are eligible. Renters who pay one utility is eligible for 50% of the regular benefit amount. Households in subsidized housing, or whose heating costs are paid in part or full by the landlord, are required to submit a copy of their rental agreement in order to determine eligibility.  It is our policy to prioritize processing of applications whose household includes at least one elderly, disabled, or child under 2 years of age priority group members ahead of applicants whose household do not include a priority group member.  It is also our policy that applicants from households with high energy burden be expedited if their electricy utility is scheduled to be shut off within 14 days, or we have verified with their Tribal Administrator that they are out of fuel or have less than three days worth of fuel, and have exhausted their crisis assistance resources.						
	Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)  2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.					
Households with at least one elderly or disabled member are entitled to receive an additional \$100 to accommodate the need for higher thermostat settings.						
2.5 Check the var	riables you use to determine your benefit	levels. (Ch	eck all that apply):			
<b>✓</b> Income						
Family (hou	usehold) size					
₩ Home energy cost or need:						

Fuel type								
✓ Climate/region								
✓ Individual bill								
Dwelling type								
Energy burden (% of income spent on	home energy)							
Energy need								
Other - Describe:								
Proportionate share of home heating expenses for multiple Dwelling type: for households living in subsidized hou agreement in order to determine eligibility.		in a single residence. ing costs are paid in part of full by the landlord, we requi	re a copy of their rental					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(1	В)							
2.6 Describe estimated benefit levels for FY 2018:								
Minimum Benefit	\$180	Maximum Benefit	\$1,600					
2.7 Do you provide in-kind (e.g., blankets, space he	aters) and/or other	forms of benefits? • Yes O No						
If yes, describe.								
In-kind consists of donated items such as clothing, cold weather gear, boots, shoes, hats, gloves, bedding, kitchenware, children's games and entertainment items, and essential food and beverage items from donations provided to families in need.  In most crisis situations (house fires, floods) families, individuals, or communities will request donations from our organization, and we will host donation drives on their behalf.								
If any of the above questions require fields provided, attach a document w		nation or clarification that could not be nation here.	made in the					

## **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

L							
Section 3 - Cooling Assistance							
Eligibility, 2605(c	c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The	e income eligibility threshold used for the	Cooling c	component:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1				0.00%			
3.2 Do you have a COOLING ASSIT	additional eligibility requirements for FANCE?	OYes	C No				
3.3 Check the app	propriate boxes below and describe the p	olicies for	each.				
Do you require a	n Assets test ?	O Yes	○ No				
Do you have add	itional/differing eligibility policies for:						
Renters?		O Yes	C <sub>No</sub>				
Renters Liv	ving in subsidized housing ?	O Yes	○ No				
Renters wit	th utilities included in the rent ?	O Yes	C <sub>No</sub>				
Do you give prior	rity in eligibility to:						
Elderly?		C Yes	○ No				
Disabled?		Oyes	C <sub>No</sub>				
Young chile	dren?	O Yes	C No				
Households with high energy burdens ?			O <sub>No</sub>				
Other?		C Yes C No					
Explanations of p	policies for each "yes" checked above:						
3.4 Describe how	you prioritize the provision of cooling as	sistance to	ovulnerable populations,e.g., benefit amounts,	early application periods, etc.			
Determination of I	Benefits 2605(b)(5) - Assurance 5, 2605(c)(	(1)(B)					
3.5 Check the var	riables you use to determine your benefit	levels. (Cl	neck all that apply):				
Income							
Family (hou	usehold) size						
Home energ	gy cost or need:						
Fuel	type						
Clim	nate/region						
Indi	vidual bill						
Dwe	lling type						
Ener	rgy burden (% of income spent on home of	energy)					
Ener	rgy need						
Othe	Other - Describe:						

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for FY 2018:	4					
Minimum Benefit	\$0	Maximum Benefit	\$0			
3.7 Do you provide in-kind (e.g., fans, air conditioners) an	d/or other form	ns of benefits? C Yes O No				
If yes, describe.						
If any of the above questions require furth fields provided, attach a document with sa		tion or clarification that could not be made ition here.	in the			

## **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 4: CRISIS ASSISTANCE						
Eligibility - 2604	e(c), 2605(c)(1)(A)						
4.1 Designate the income eligibility threshold used for the crisis component							
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	HHS Poverty Guidelines	150.00%				
2	All Household Sizes	State Median Income	60.00%				
4.2 Provide your	r LIHEAP program's definition for determining a cris	is.					
	has properly exhausted their heating assistance benefit fr t from the current year, and meets one of the following cr		not yet received a heating				
1) The household	has run out of heating fuel/firewood or has electricity se	rvices terminated; or					
2) The household	d will run out of heating fuel/firewood or have electricity	services terminated within 48 hours.					
4.3 What constit	tutes a <u>life-threatening crisis?</u>						
The same definiti	ion as 4.2 for households with at least one member from t	he vulnerable population group: elderly, disab	oled, or infants age 2 or under.				
Crisis Requirem	nent, 2604(c)						
4.4 Within how	many hours do you provide an intervention that will r	esolve the energy crisis for eligible househo	lds? 48Hours				
4.5 Within how 1 18Hours	many hours do you provide an intervention that will r	esolve the energy crisis for eligible househo	lds in life-threatening situations?				
Crisis Eligibility,	, 2605(c)(1)(A)						
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	€ Yes C No					
4.7 Check the ap	ppropriate boxes below and describe the policies for ea	nch					
Do you require a	an Assets test ?	O Yes O No					
Do you give prio	ority in eligibility to :	·					
Elderly?		• Yes O No					
Disabled?		• Yes O No					
Young Ch	ildren?	⊙ Yes C No					
Household	ls with high energy burdens?	• Yes C No					
Other?							
In Order to rece	eive crisis assistance:						
Must the lempty tank?	nousehold have received a shut-off notice or have a ne	r es O <sub>No</sub>					
Must the h	nousehold have been shut off or have an empty tank?	⊙ Yes C No					
Must the h	nousehold have exhausted their regular heating benefi	t? • Yes • No					
Must renter received an evice	ers with heating costs included in their rent have tion notice ?	C Yes O No					

F			
Must heating/cooling be medically necessary?	⊙ Yes ○ No		
Must the household have non-working heating or cooling equipment?	C Yes <b>⊙</b> No		
Other? C Yes C No			
Do you have additional / differing eligibility policies for:			
Renters?	⊙ Yes C No		
Renters living in subsidized housing?	⊙ Yes ○ No		
Renters with utilities included in the rent?	⊙ Yes CNo		
Explanations of policies for each "yes" checked above:			
Households with at least one elderly, disabled, or infants under two years of burdens are asked to apply for other program and agency resources. Their applications are solved to apply for other program and agency resources.			
Households must explain their condition of need for immediate assistance in heating fuel, exhausted all resources, and identify at least one member from twith their Tribal Administrator. We continue to educate clients that this service our policy requires renters to provide a copy of their rental agreement in ord energy costs of that dwelling. A household that does not pay their heat, or pa	the vulnerable population group for life-threatning situations. We verify this ice is for those who are truly in need of immediate assistance.  er to determine eligibility. This is accepted as proof of responsible party for		
	, · · · · · · · · · · · · · · · · · · ·		
Determination of Benefits			
4.8 How do you handle crisis situations?			
Separate component			
Fast Track			
Other - Describe:			
For FY18 we will continue to discontinue the Crisis Heating Assistance application expedited in order to provide a larger benefit amount within	Program (CHAP) application. Households in crisis will have their EAP the 48 and 18 hour requirement.		
Households who meet the crisis criteria after exhausting their General E assisted.	AP benefit will be recertified for household members and income then		
4.9 If you have a separate component, how do you determine crisis assist	ance benefits?		
Amount to resolve the crisis.			
Other - Describe:			
	ating fuel as determined by our annual payment matrix; or ten gallons of amount depends on the cost of heating fuel, number of households assisted in		
Crisis Requirements, 2604(c)			
4.10 Do you accept applications for energy crisis assistance at sites that a	re geographically accessible to all households in the area to be served?		
<b>⊙</b> Yes <b>○</b> No <b>Explain.</b>			
All Tribal members can find our application at their Tribal Council Offices, t assistance. The Tribes office employees assist their members by submitting a			
4.11 Do you provide individuals who are physically disabled the means t	0:		
Submit applications for crisis benefits without leaving their homes?			
€ Yes C No If No, explain.			
Travel to the sites at which applications for crisis assistance are accept	ted?		
<b>⊙</b> Yes <b>○</b> No <b>If No, explain.</b>			
If you answered "No" to both options in question 4.11, please explain alt	ernative means of intake to those who are homebound or physically		
disabled?			

Benefit Levels, 2605(c)(1)(B)				
4.12 Indicate the maximum benefit for each type of crisis assistance offered.				
Winter Crisis \$315.90 maximum benefi	it			
Summer Crisis \$0.00 maximum benefit				
Year-round Crisis \$0.00 maximum benefit				
4.13 Do you provide in-kind (e.g. blankets, space he	eaters, fans)	and/or othe	er forms of benefits?	
<b>⊙</b> Yes <b>○</b> No <b>If yes, Describe</b>				
We conduct donation drives on behalf of families in n	eed on a case	e-by-case bas	sis.	
4.14 Do you provide for equipment repair or replace	cement using	g crisis fund	ds?	
C Yes O No				
If you answered "Yes" to question 4.14, you must o	complete qu	estion 4.15.		
4.15 Check appropriate boxes below to indicate typ	e(s) of assis	tance provid	ded.	
	Winter	Summer	Year-round Crisis	
Heating system repair	Crisis	Crisis	<del>                                     </del>	
Heating system repair	•			
Heating system replacement	>			
Cooling system repair				
Cooling system replacement				
Wood stove purchase	>			
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify): General Energy Assistance Program application is expedited for households in need of heating unit repair or replacement in order to be assisted through our Weatherization Assistance Program. CHAP assistance will be provided for heating fuel, gasoline and motor oil for the purpose of harvesting firewood, or utility.				
4.16 Do any of the utility vendors you work with en	ıforce a mor	atorium on	shut offs?	
• Yes • No				
If you responded "Yes" to question 4.16, you must 4.17 Describe the terms of the moratorium and any	•	•	17. eceived by LIHEAP clients during or after the moratorium po	eriod.
Once applications are approved vendors are notified verbally or in writing. Some vendors accept our notice and continue services for approved clients until payment is received at a later date.				
If any of the above questions require fields provided, attach a document w			ion or clarification that could not be made in ion here.	the

## **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 5: WEATHERIZATION ASSISTANCE				
	e)(1)(A), 2605(b)(2) - Assur				
5.1 Designate the	income eligibility threshol	d used for the Weatheriz	ation component		
Add	Add Household Size Eligibility Guideline Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.00%	
2	All Household Sizes		State Median Income	60.00%	
5.2 Do you enter No	into an interagency agreen	nent to have another gove	ernment agency administer a WEATHERIZA	ATION component? O Yes .	
5.3 If yes, name t	he agency.				
5.4 Is there a sepa	arate monitoring protocol	for weatherization? 🗖 Y	es 💽 No		
WEATHERIZAT	ΓΙΟΝ - Types of Rules				
5.5 Under what r	ules do you administer LII	HEAP weatherization? (C	Check only one.)		
Entirely un	der LIHEAP (not DOE) r	ules			
Entirely un	nder DOE WAP (not LIHE	(AP) rules			
Mostly und	ler LIHEAP rules with the	following DOE WAP rul	le(s) where LIHEAP and WAP rules differ (C	Check all that apply):	
Incor	ne Threshold				
	herization of entire multi- me eligible within 180 day		is permitted if at least 66% of units (50% in 2	2- & 4-unit buildings) are eligible	
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other	r - Describe:				
Mostly und	ler DOE WAP rules, with	the following LIHEAP ru	lle(s) where LIHEAP and WAP rules differ (0	Check all that apply.)	
Incor	ne Threshold				
Weat	herization not subject to D	OOE WAP maximum stat	ewide average cost per dwelling unit.		
Weat	herization measures are n	ot subject to DOE Saving	s to Investment Ration (SIR ) standards.		
Other	r - Describe:				
Eligibility, 2605(l	b)(5) - Assurance 5				
5.6 Do you requir	5.6 Do you require an assets test?				
5.7 Do you have a	additional/differing eligibil	ity policies for :			
Renters		<b>⊙</b> Yes <b>○</b> No			
Renters livi	ing in subsidized	⊙Yes ONo			
5.8 Do you give p	riority in eligibility to:				
Elderly?		€ Yes C No			
I					

Disabled?	⊙Yes ○No	
Young Children?	⊙ Yes ○ No	
House holds with high energy burdens?	• Yes O No	
Other?	O Yes O No	
If you selected "Yes" for any of the options below.	in questions 5.6, 5.7, or 5.8, you	u must provide further explanation of these policies in the text field
		tion work on the premises. The landlord must also provide assurance to us ying tenants. The Weatherization work is confined to addressing heat
If a heating unit is replaced the landlord must unit with them.	understand that it belongs to the	recipient, not the landlord. If the recipient moves they can take their heating
Households with vulnerable population memb program as well as other resources.	ers are prioritized. Households w	vith high energy burdens are referred to the regular heating assistance
Benefit Levels		
5.9 Do you have a maximum LIHEAP weat	herization benefit/expenditure	per household? U Yes 👲 No
5.10 If yes, what is the maximum? \$0		
Types of Assistance, 2605(c)(1), (B) & (D)		
5.11 What LIHEAP weatherization measur	es do you provide ? (Check all	categories that apply.)
Weatherization needs assessments/a	udits	Energy related roof repair
Caulking and insulation		Major appliance Repairs
Storm windows		Major appliance replacement
<b>✓</b> Furnace/heating system modification	as/ repairs	Windows/sliding glass doors
<b>✓</b> Furnace replacement		<b>✓</b> Doors
Cooling system modifications/ repair	rs	Water Heater
Water conservation measures		Cooling system replacement
Compact florescent light bulbs		Other - Describe:
If any of the above questions re	quire further explanati	on or clarification that could not be made in the

fields provided, attach a document with said explanation here.

## Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
<b>▶</b> Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
<b>V</b> Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
<b>■</b> Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
Tribal Administrators and their staff conduct outreach activities, assist clients in their application process, verify household information, and submit applications by fax, mail or email to our office. A toll-free number is available to all applicants. The Indian Health Service hospital is aware of our services so they can refer medically vulnerable people to us to ensure their home is heated.

## Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

	MODEL PLAN SF - 424 - MANDATORY
	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, tc.).
	Joint application for multiple programs
<b>&gt;</b>	Intake referrals to/from other programs
	One - stop intake centers
<b>&gt;</b>	Other - Describe:
intergrat program new data	unization opened up a Family Service Center building this year that houses all our our direct client service programs. We are also in the process of ing our data management system that should go live prior to our program opening date. We are working on a joint application process for multiple s with a one-stop intake process. We are advocating for LIHEAP to be a part of this process as our organization continues to transition into the a management software.  encies, programs, Tribes, and vendors are aware of our services and are encouraged to make referrals.
-	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.

## Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Sec	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)				
8.1 How	would you categorize the primary respons	ibility of your Sta	ate agency?		
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15  If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?  8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
	do you provide alternate outreach and int				
	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5b Wh	o determines client eligibility? o processes benefit payments to gas and vendors?				
	processes benefit payments to bulk fuel				
8.5d Wh measure	o performs installation of weatherization s?				
•	of your LIHEAP component lete questions 8.6, 8.7, 8.8, and		•	ered by a state a	gency, you must
8.6 What is your process for selecting local administering agencies?					

8.7 How	8.7 How many local administering agencies do you use?				
8.8 Have	e you changed any local administering agencies in the last year?				
8.9 If so	, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.				

#### Section 9 - Energy Suppliers, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? **⊙** Yes **○** No Heating Oyes ONo Cooling Yes ○ No Crisis Are there exceptions? O Yes No If yes, Describe. All our funding is paid directly to fuel, utility, and heating component vendors on the clients' behalf. 9.2 How do you notify the client of the amount of assistance paid? Approved clients receive a Notice of Action informing them the decision made on their case and the amount on their benefit. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Vendors sign into an annual agreement with us specifically stating that the maximum of two-thirds of a clients benefit can be applied to the past due balances, and one third applied to the new service. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP The annual vendor agreement prohibits discrimination against AVCP Energy Assistance Program clients. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? C Yes O No If so, describe the measures unregulated vendors may take. If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

#### 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

Fiscal control and accounting procedures are provided by AVCP to assure proper dispersal of and accounting for federal funds.

The required annual financial and compliance audit of all LIHEAP funds is conducted by the BDO United States firm as of CY2016, in accordance with generally accepted accounting principles and requirements of the "Single Audit Act of 1984" (P.L. 98-502)

#### **Audit Process**

10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.

#### No Findings

Finding	Туре	Brief Summary	Resolved?	Action Taken
1	monitoring	Risk of policy misunderstanding: lack of written policy	Yes	procedure/policy changes
2	monitoring	Lack of Inspections of LIHEAP-Weatherization Funded Activities and Inconsistency with LIHEAP Plan: lack of written policy for WAP installation and inspections	Yes	procedure/policy changes
3	monitoring	Unclear Crisis Response Timeframes: lack of written policy and tracking of CHAP application processing timeframes	Yes	procedure/policy changes
4	monitoring	Delayed Start of Program: lack of written policy and program startup schedule based on receipt of Notice of Grant Award (NGA)	Yes	procedure/policy changes
5	monitoring	Case Files and Benefit Determination: lack of written policy and implementation of a case file checklist	Yes	procedure/policy changes
6	reporting	Carryover and Reallotment Report (Carryover Report) and SF-425: lack of training and compliance tracking putting AVCP at risk of carrying over more than 10% to the next fiscal year	Yes	staffing/management changes
7	financial	Unobligated FY 2012 Residential Energy Assistance Challenge (REACH) grant: misunderstanding regarding the proper closeout and return of the REACH grant	Yes	staffing/management changes
8	financial	Additional Controls Needed for Tracking of LIHEAP Benefits: lack of written policy on obtaining benefit payment receipts from vendors	Yes	procedure/policy changes
				l l

9	monitoring	Additional Controls Needed Regarding Waste, Fraud, and Abuse: lack of written policy and procedures for waste, fraud, and abuse cases	Yes	procedure/policy changes
10	financial	Additional Controls Needed for Administrative Costs: lack of training and compliance tracking regarding proper calculation of administrative costs	Yes	staffing/management changes
11	financial	Additional Controls Needed for Draws of Federal Funds: lack of training and compliance tracking of regular draw-downs of federal funds	Yes	staffing/management changes
12	other	Relationship with Tribal Villages: misunderstanding of the Tribes role in the LIHEAP application processing procedures	In Progress	training changes
10.4. Audits o	f Local Administering	Agencies		
What types of Select all that		nents do you have in place for local a	dministering agencies/district offices	,
		ces are required to have an annual au	dit in compliance with Single Audit A	Act and OMB Circular A-133
Loca	al agencies/district offi	ces are required to have an annual au	ndit (other than A-133)	
Loca	al agencies/district offi	ces' A-133 or other independent audi	ts are reviewed by Grantee as part of	compliance process.
Gran	ntee conducts fiscal an	d program monitoring of local agenci	ies/district offices	
Compliance M	Ionitoring			
10.5. Describe	the Grantee's strategi	es for monitoring compliance with th	e Grantee's and Federal LIHEAP po	licies and procedures: Select all that
Grantee empl	ovees:			
	rnal program review			
<b>✓</b> Depa	artmental oversight			
✓ Seco	ondary review of invoice	ees and payments		
<b>✓</b> Othe	er program review me	chanisms are in place. Describe:		
	s are verified and certification checklist to ensure accurate.	ed by another staff member to ensure characteristics.	necks and balances in the eligibility dete	ermination process. We have
Maintenance o	f program records, case	files, and financial transation documen	tation by the agency which provides a c	lear monitoring and audit trail.
	AVCP utilities FrontRange (R) with plans to transition to RiteTrack (R) software specifically designed for EAP that reduces the human error aspect of eligibility determination and reporting.			
Checklists hav	e been implemented for	all three components of our program. V	With revisions to our policy and procedu	ires for internal review.
Local Admini	stering Agencies / Dist	rict Offices:		
On -	site evaluation			
Ann	ual program review			
Mon	nitoring through centra	al database		
Desl	k reviews			
Clie	nt File Testing / Sampl	ing		
Othe	er program review me	chanisms are in place. Describe:		
10.6 Explain,	or attach a copy of you	ar local agency monitoring schedule a	nd protocol.	
10.7 Decembe	how you select local a	gencies for monitoring reviews.		

Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.
▼ Tribal Council meeting(s)
Public Hearing(s)
Draft Plan posted to website and available for comment
Hard copy of plan is available for public view and comment
Comments from applicants are recorded
Request for comments on draft Plan is advertised
Stakeholder consultation meeting(s)
Comments are solicited during outreach activities
Other - Describe:
We implement program improvements derived from best practice methods learned from other agencies as well as from state, regional, and national conferences.  On invitation program summary presentations are given at Tribal Conferences. We outline the scope of work, processes, take field questions, and request comments for consideration in program improvement.
11.2 What changes did you make to your LIHEAP plan as a result of this participation?  Benefit split option in FY 2015, 50% reduced gasoline and motor oil benefit in FY 2016.
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?
Date Event Description
11.4. How many parties commented on your plan at the hearing(s)?
11.5 Summarize the comments you received at the hearing(s).
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?
If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year?  $\,0\,$ 

12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$ 

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

We did not receive any fair hearing requests.

12.4 Describe your fair hearing procedures for households whose applications are denied.

We did not receive any fair hearing requests.

#### 12.5 When and how are applicants informed of these rights?

A notice is included in the introductory pages of our program application:

#### IMPORTANT NOTICE ABOUT YOUR RIGHTS OF FAIR HEARING

Any person whose application is denied or not acted upon with reasonable promptness, or whose benefits are reduced or terminated, has the right to a fair hearing before an AVCP select committee. If you desire a fair hearing you may request one by calling 1(907)543-7400 or write to: AVCP Social Services Director PO BOX 219, Bethel, Alaska 99559. At the hearing you may represent yourself, be represented by legal council, or another person of your choice. You must request the hearing within thirty (30) days after receiving a notice.

Title VI of the 1964 Civil Rights Act states "NO PERSON IN THE UNITED STATES SHALL, ON THE GROUNDS OF RACE, COLOR, OR NATIONAL ORIGIN, BE EXCLUDED FROM PARTICIPATION IN, BE DENIED THE BENEFITS OF, OR BE SUBJECTED TO DISCRIMINATION UNDER ANY PROGRAM OR ACTIVITY RECEIVING FEDREAL FINANCIAL ASSISTANCE." If you feel you have been discriminated against under this provision, you may file a complaint with the U.S. Department of Health and Human Services or the U.S. Department of Justice.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Same as above

#### 12.7 When and how are applicants informed of these rights?

Provided in the introductory pages of our program application and on client notice letters.

#### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

We plan to design and distribute informative booklets with guidance on how to reduce home energy needs. We also send out Energy savings kits to all approved clients.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

We ensure that this does not exceed one-third of Weatherizations 15% allocation.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

We have not seen a decrease in the number of households served as this region sees high costs of fuel costs and high levels of households below 150% of the federal poverty guidelines.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

## Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section	14·Lex	eraging	Incentive	Program	26070	(A)
Section	IT.LC	craging	IIICCIILIVC	I IUZI am.	, 2007	1 <b>1</b>

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R.  $\hat{A}$  § 96.87(d)(2)(iii), describe the following:

Resource What is the type of resource or benefit ?		What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1					

## **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY

Section 15: Training				
5.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
✓ Annually				
Biannually				
✓ As needed				
Other - Describe: New Employee Training				
Employees are provided with policy manual				
Other-Describe:  We annually update and refresh staff on a step-by-step procedure manual specific to our software. The refresher training is conducted at the beginning of each new program year before applications are processed.				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
On-site training				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				

Other - Describe:	
Policies communicated through vendor agreements	
Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention?  Yes No	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.	

## Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

## Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

	SF - 424 - N	IANDATORY			
Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms					
	a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.				
Online Fraud Reporting					
	Dedicated Fraud Reporting Hotline				
Report directly to local	Report directly to local agency/district office or Grantee office				
Report to State Inspecto	or General or Attorney General				
	in place for local agencies/district offic	ces and vendors to report fraud, waste	e, and abuse		
Other - Describe:					
Everyone is encouraged to report sus but honor requests of anonymity outs	Everyone is encouraged to report suspected waste, fraud and abuse to our office regardless of their capacity. We require identification to validate reports but honor requests of anonymity outside of this department.				
b. Describe strategies in place for a	dvertising the above-referenced resou	rces. Select all that apply			
Printed outreach mater	ials				
Addressed on LIHEAP	application				
Website					
Other - Describe:					
450 X) (65 (1 D)	D				
17.2. Identification Documentation	Requirements				
a. Indicate which of the following for members.	orms of identification are required or	requested to be collected from LIHE	AP applicants or their household		
Collected from Whom?					
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members		
	Required	Required	Required		
Social Security Card is photocopied and retained					
photocopica and retained	Requested	Requested	Requested		
	Requesteu	Requested	Requested		
	Required	Required	Required		
Social Security Number (Without actual Card)	<b>▼</b> Required	Required	Required		
	Requested	Requested	Requested		
Government-issued identification card	Required	Required	Required		
Cui u	Requested	Requested	Requested		

(i.e. Tril	driver's license, state ID, pal ID, passport, etc.)			]			
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1	Verification of household membrakeup by the Tribal Administrator or their delegate.	ber		<b>V</b>			
ь. Г	escribe any exceptions to the a	bove policies.					
17.	3 Identification Verification						
Des app	scribe what methods are used to ly	o verify the authenticit	y of identification	documents provid	ed by clients or hou	sehold members.	Select all that
	Verify SSNs with Social Se	curity Administration					
	Match SSNs with death rec	cords from Social Secu	rity Administration	n or state agency			
	Match SSNs with state elig	ibility/case managemer	nt system (e.g., SN	AP, TANF)			
	Match with state Departme	ent of Labor system					
	Match with state and/or fee	deral corrections system	n				
	Match with state child supp	port system					
	Verification using private s	software (e.g., The Wor	k Number)				
	In-person certification by s	staff (for tribal grantee	s only)				
	Match SSN/Tribal ID num	ber with tribal databas	se or enrollment re	cords (for tribal g	grantees only)		
	Other - Describe:						
	al Administrators and staff know tity verification system available		ers. They live in clo	ose-knit communiti	es with a median pop	pulation of 460, wh	ich is the best
17.	4. Citizenship/Legal Residency	Verification					
	at are your procedures for ens hat apply. —	uring that household n	nembers are U.S. c	itizens or aliens w	ho are qualified to	receive LIHEAP b	enefits? Select
L	Clients sign an attestation of citizenship or legal residency						
L	Client's submission of Soc	cial Security cards is ac	cepted as proof of	legal residency			
L	Noncitizens must provide documentation of immigration status						
	Citizens must provide a copy of their birth certificate, naturalization papers, or passport						
	Noncitizens are verified the	hrough the SAVE syste	m				
	- Tribar members are vern	ied through Tribal enro	ollment records/Ti	ibal ID card			
In o	Other - Describe:	orification we require as	nnorting document	ouch oc utility billo	anfirming their rea	idency, and social	it.
	bers are required to link people of		pporting document	such as utility onls	comming then res	idency, and social s	ecurity
17.	5. Income Verification						
	at methods does your agency u	itilize to verify househo	ld income? Select	all that apply.			
	Trequire documentation of	income for all adult ho	usehold members				
	Pay stubs						
	Social Security awar	rd letters					
_	Bank statements						
	Tax statements						
<u> </u>	Zero-income statem	nents					
	Unemployment Insu	urance letters					
Clia	Other - Describe:	methods Work/unemple	nyment statements a	re provided in our	application if pay etc	ihs are not available	e We also

accept tax statements. Tribal Administrators also verify that copies of proof of income is submitted with their application.
Computer data matches:
✓ Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Our service area villages are small, everyone knows who the utility vendors are, and most have only one fuel and/or utility vendor. Changes in vendors are very infrequent.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
<b>✓</b> Balances
Payment history
Account is properly credited with benefit
✓ Other - Describe:
All payments are made to vendors on clients' behalf.
Centralized computer system/database tracks payments to all utilities

Centralized computer system automatically generates benefit level				
Separation of duties between intake and payment approval				
Payments coordinated among other energy assistance programs to avoid duplication of payments				
Payments to utilities and invoices from utilities are reviewed for accuracy				
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities				
Direct payment to households are made in limited cases only				
<b>V</b> Procedures are in place to require prompt refunds from utilities in cases of account closure				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.				
Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				
Clients are relied on for reports of non-delivery or partial delivery				
Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
Vendors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the Grantee				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.10. Investigations and Prosecutions				
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
Grantee attempts collection of improper payments. If so, describe the recoupment process				
Account funds from our program are frozen until inquiries are made to determine whether or not official investigations are required by the Program Compliance Officer. Actions are then taken on confirmed findings.				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 3 months for first offense, 6 months for second offense, and lifetime for third offense.				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
Vendors found to have committed fraud may no longer participate in LIHEAP				
Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

1220 State Hwy  * Address Line 1		
PO BOX 219 Address Line 2		
Address Line 3		
Bethel  * City	AK * State	99559 <b>* Zip Code</b>

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act:(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		