DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: Tlingit-Haida Regional Housing Authority Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2016 to 09/30/2017 Report Status: Submission Accepted by CO

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

		* 1.b. Frequency: • Annual	Annual A ₁		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:			* 1.d. Version: Initial Resubmission Revision
								C Update
				2. Date Receiv	ed:			State Use Only:
				3. Applicant I	dentifier:			
				4a. Federal Er	ntity Ident	ifier:		5. Date Received By State:
				4b. Federal A	ward Iden	tifier:		6. State Application Identifier:
7. APPLICANT	INFORMATION							
* a. Legal Name	: Tlingit Haida Regional	Housing Authority						
* b. Employer/	Γaxpayer Identification N	Number (EIN/TIN): 192	20044273A1	* c. Organizat	ional DUN	NS: 17114	7549	
* d. Address:				<u>"</u>				
* Street 1:	ATTN: PRESI	DENT		Street 2:		P.O. BOX	3223	7
* City:	JUNEAU			County:		JUNEAU		
* State:	AK			Province:				
* Country:	United States			* Zip / Post	tal Code:	99803 - 22	237	
e. Organization	al Unit:							
Department Name:				Division Name:				
f. Name and cor	ntact information of person	on to be contacted on ma	tters involving tl	his application:				
Prefix:	* First Name: Martha		Middle Name: * Last Na Mallott					
Suffix:	Title: Energy Assistance Coor	dinator	Organizational	nizational Affiliation:				
* Telephone Number: (907) 780-3123	Fax Number		* Email: mmallott@thrh	thrha.org				
* 8a. TYPE OF J: Indian/Native	APPLICANT: American Tribal Governm	nent (Other than Federally	Recognized)					
b. Additional	Description:							
* 9. Name of Fe	* 9. Name of Federal Agency:							
			og of Federal Dom ssistance Number:			CFDA Title:		
10. CFDA Numbers and Titles 93568					Low-Inco	me Home Ei	nergy	Assistance
	11. Descriptive Title of Applicant's Project Energy Assistance Grants LIHEAP							
12. Areas Affect Southeast Alasi	ted by Funding: ka							
13. CONGRESS	SIONAL DISTRICTS OF	₹:						
* a. Applicant				b. Program/Project: LIHEAP				
				412-				

Attach an additional list of Program/Pr	oject Congressional Districts if needed.				
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
a. Start Date: 10/01/2016	b. End Date: 09/30/2017		* a. Federal (\$): \$0	b. Match (\$) :	
* 16. IS SUBMISSION SUBJECT TO R	REVIEW BY STATE UNDER EXECUT	IVE ORDER 12	2372 PROCESS?		
a. This submission was made availab	le to the State under the Executive Orde	r 12372			
Process for Review on :					
b. Program is subject to E.O. 12372 l	but has not been selected by State for rev	iew.			
c. Program is not covered by E.O. 12	372.				
* 17. Is The Applicant Delinquent On A O YES O NO	ny Federal Debt?				
Explanation: n/a					
accurate to the best of my knowledge. I	also provide the required assurances** a	nd agree to cor	as** and (2) that the statements herein are inply with any resulting terms if I accept a ininistrative penalties. (U.S. Code, Title 21	n award. I am aware that	
** The list of certifications and assurance	ces, or an internet site where you may ob	tain this list, is	contained in the announcement or agency	specific instructions.	
18a. Typed or Printed Name and Title of Martha Mallott	f Authorized Certifying Official		18c. Telephone (area code, number and (907) 780-3123	extension)	
			18d. Email Address mmallott@thrha.org		
18b. Signature of Authorized Certifying	g Official		18e. Date Report Submitted (Month, Da 08/31/2016	y, Year)	
Attach supporting docum	nents as specified in agen	cy instruc	tions.		

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) **Dates of Operation** 1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 11/01/2016 Heating assistance 05/15/2017 V Cooling assistance Crisis assistance 11/01/2016 05/15/2017 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Elderly receive assistance November 1st through November 30th. Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) 70.00% Heating assistance Cooling assistance 0.00% 5.00% Crisis assistance Weatherization assistance 0.00% 10.00% Carryover to the following federal fiscal year Administrative and planning costs 10.00% Services to reduce home energy needs including needs assessment (Assurance 16) 5.00% Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

Alterr	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)									
1.3 TI	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:									
~	Heat	ting assistance					Coc	oling assistance		
	Weat	therization assistance					Other (specify:)			
	. 150 0 00	2605(1)(2)(4)	V4) / A	2605(1)(04)		0				
		2605(b)(2)(A) - Assurance 2, 2605(c) useholds categorically eligible if one					otogo	nice of honofite in th	o lofe	t aalumn balaw?
	O No	usenoids categoricany engible ii one i	nouse	noid member recer	ves or	ie of the following ca	atego	ries of benefits in th	e iei	column below? *2
If you	answered "Yes"	to question 1.4, you must complete t	the tal	ole below and answ	er qu	estions 1.5 and 1.6.				
				Heating		Cooling	_	Crisis	_	Weatherization
TANF			-	Yes O No	-	Yes O No		Yes O No	_	Yes No
SSI			₩	Yes O No	_	Yes O No	_	Yes O No		Yes No
SNAP				Yes O No	_	Yes O No		Yes O No		Yes O No
Means	-tested Veterans Pr	1	O.	Yes 🖲 No	O.	Yes 🖲 No	O.	Yes 💽 No	U	Yes No
0.1	(C. 10.) 4	Program Name		Heating		Cooling		Crisis		Weatherization
	(Specify) 1			O Yes O No		C Yes ⊙ No		C Yes O No		○ Yes No
		lly enroll households without a direct	t annu	al application?	Yes	⊙ No				
If Yes	s, explain:									
deter	mining eligibility	there is no difference in the treatment and benefit amounts? The point benefit system we use for all o			e hou	seholds from those 1	not re	eceiving other public	assi	stance when
		· ·								
	Nominal Paymen				_					
		HEAP funds toward a nominal payn								
		to question 1.7a, you must provide a	resp	onse to questions 1.	7b, 1.	7c, and 1.7d.				
		al Assistance: \$0.00								
1./61	Once Per Year	stance								
	Once every five	years								
		-								
>	Other - Describe: No									
1.7d I	1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?									
Clients are processed using a point system to determine their grant amount/approval.										
Determination of Eligibility - Countable Income										
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?										
Gross Income										
Net Income										
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP										
>	Wages									
~	Self - Employment Income									
~	Contract Income	e								
	Payments from mortgage or Sales Contracts									

>	Unemployment insurance					
	Strike Pay					
>	Social Security Administration (SSA) benefits					
	✓ Including MediCare deduction ☐ Excluding MediCare deduction					
>	Supplemental Security Income (SSI)					
>	Retirement / pension benefits					
>	General Assistance benefits					
>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
>	Rental income					
	Income from employment through Workforce Investment Act (WIA)					
	Income from work study programs					
>	Alimony					
>	Child support					
	Interest, dividends, or royalties					
>	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
>	Veterans Administration (VA) benefits					
	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					
-						

>	Income tax refunds
	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other
	Funds received from Foster care; we count the income if they want to count the child in their household. If they do not want to count the child as a member of the household, we do not count the income.
	We do count adoption subsidies.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance							
Eligibility, 2605(b)(
2.1 Designate the in	ncome eligibility threshold used for the heating	g componen	et:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.00%				
2.2 Do you have ad HEATING ASSITA	Iditional eligibility requirements for ANCE?	O Yes	No					
2.3 Check the appr	opriate boxes below and describe the policies							
Do you require an	Assets test ?	C Yes 6	No					
Do you have additi	onal/differing eligibility policies for:							
Renters?		C Yes	No					
Renters Livin	ng in subsidized housing ?	⊙ Yes (O No					
Renters with	utilities included in the rent ?	C Yes	No					
Do you give priorit	y in eligibility to:	<u> </u>						
Elderly?		⊙ Yes (No					
Disabled?		⊙ Yes (• Yes C _{No}					
Young childr	ren?	• Yes	Yes O No					
Households v	with high energy burdens ?	O _{Yes} 6	No					
Other?		C Yes	No					
Explanations of po	licies for each "yes" checked above:	II-						
the age of 6 will be	Our policy is to serve Elderly and Disabled clients in the month of November and if we run short of funds, our priority is Elders, Disabled and families with children under the age of 6 will be the clients that are funded first. Subsidized clients in low rent units receive a set amount.							
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Applications are put in a priority order. Elderly, Out of Fuel, Shut-Off Notice; all are given a priority and put to the top of the application process.								
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
✓ Income								
Family (house	Family (household) size							
✓ Home energy								
✓ Fuel ty								
✓ Climat	te/region							
Individ	dual bill							
✓ Dwelli	ing type							

Energy burden (% of income spent on home	energy)				
✓ Energy need					
Other - Describe:					
Heating Assistance reduction used for recoupment of overpage	yment.				
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for FY 2017:					
Minimum Benefit	\$100	Maximum Benefit	\$1,200		
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits?					
If yes, describe.					
We have space heaters available, Energy saving tips and classes in the communities served.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 3 - Cooling Assistance					
Eligibility, 2605(c)(1	1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate The in	1 Designate The income eligibility threshold used for the Cooling componenet:					
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1				0.00%		
3.2 Do you have add COOLING ASSITA	ditional eligibility requirements for NCE?	O Yes @	No			
3.3 Check the appro	opriate boxes below and describe the polic	-				
Do you require an A	Assets test ?	O Yes •	No			
Do you have addition	onal/differing eligibility policies for:					
Renters?		O _{Yes} •				
Renters Livin	g in subsidized housing ?	O Yes G				
Renters with	utilities included in the rent ?	O Yes •	No			
Do you give priority	y in eligibility to:	1				
Elderly?		O Yes •				
Disabled?		O Yes •				
Young childre	en?	O Yes •				
	rith high energy burdens ?	O Yes •				
Other?		O Yes •	No			
Explanations of pol	icies for each "yes" checked above:					
n/a						
3.4 Describe how yo	ou prioritize the provision of cooling assist	ance tovulnerab	ole populations,e.g., benefit amounts, early applica	tion periods, etc.		
n/a Do not offer Cooling Assistance Program						
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):						
Income						
Family (household) size Home energy cost or need:						
	Fuel type					
Climate/region						
Individ	·					
Dwellin						
Energy	Energy burden (% of income spent on home energy)					

Energy need					
Other - Describe:					
n/a					
	II a				
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2017:			-		
Minimum Benefit	\$0	Maximum Benefit	\$0		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or ot	her forms of bei	nefits? O Yes O No			
If yes, describe.					
n/a Do not offer a Cooling Asssitance Program					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 4: CRISIS ASSISTANCE				
Eligibility - 2604(c)	, 2605(c)(1)(A)				
4.1 Designate the ir	ncome eligibility threshold used for the crisis component				
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	HHS Poverty Guidelines	150.00%		
4.2 Provide your L	IHEAP program's definition for determining a crisis.				
A client that is Out of	of Fuel, getting a 3-Day Power/Electric Disconnection within	72 hours or that has an eviction notice.			
4.3 What constitute	es a <u>life-threatening crisis?</u>				
electricy cut off we	A client without heat in the winter months of November through March. A Client that needs electricity for medical reasons and let us know that they are about to get their electricy cut off we make sure they are processed within 18 hours once we have received the complete application. We call and make contact with the Vendors letting them know we are working with the client to make sure that they are not disconnected during the process of getting the application processed.				
Crisis Requiremen	t, 2604(c)				
4.4 Within how ma	ny hours do you provide an intervention that will resolve	he energy crisis for eligible households? 48Hour	s		
4.5 Within how ma	ny hours do you provide an intervention that will resolve	he energy crisis for eligible households in life-thr	eatening situations? 18Hours		
Crisis Eligibility, 2605(c)(1)(A)					
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANC	E? C Yes O No			
4.7 Check the appr	opriate boxes below and describe the policies for each	.			
Do you require an	Assets test ?	C Yes ⊙ No			
Do you give priorit	y in eligibility to :				
Elderly?		• Yes O No			
Disabled?		€ Yes C No			
Young Child	ren?	⊙ Yes O No			
Households with high energy burdens?					
Other?	Other? C Yes O No				
In Order to receive crisis assistance:					
Must the hou tank?	Must the household have received a shut-off notice or have a near empty tank?				
Must the hou	sehold have been shut off or have an empty tank?	C Yes O No			
Must the hou	sehold have exhausted their regular heating benefit?	C Yes No			
Must renters eviction notice ?	with heating costs included in their rent have received an	⊙ Yes ○ No			
Must heating	c/cooling be medically necessary?	€ Yes C No			
Must the hou	sehold have non-working heating or cooling equipment?	C Yes O No			
Other?		C Yes © No			

Do you have additional / diffe	ering eligibility policies for:					
Renters?	some engineery port	C Yes ⊙ No				
Renters living in subsid	lized housing?	© Yes ONo				
Renters with utilities in	acluded in the rent?	C Yes © No				
Explanations of policies for e						
r	<u>,</u>					
general population. If we don't a high energy usage. That only If a client checks and provides their application completed and	have enough funding, our priority then goes to chappens if we know we will be underfunded. a copy of their 3-Day disconnect notice or if the	is open to them for the first month of the season, November 1st through the 30th, before the our Elderly/Disabled and families with Children under the age of 6, as well as those who have by check that they are Out of Fuel, we consider them "In Crisis" and work with them to get work very closely with our Vendors and they accept our "Emergency Vouchers" (Pledge to				
	or on their behalf to notify them of our cooperati	athing machine, medical condition that worses without heat) we make sure it is noted in their ion with the client to get their application complete and to get their application processed. We				
If a client states that they are in	the process of Eviction, they must provide a co	py of their Eviction Notice to be considered "Crisis" and to receive expedited processing.				
	at includes Heat in the Rent , if income eligible, g that their Heat is included with their Rent.	can receive a flate rate grant of \$500.00 for the grant season. They must provide a Rental				
Determination of Benefits	-24					
4.8 How do you handle crisis						
	Separate component					
<u> </u>	Fast Track					
	Other - Describe:					
4.9 If you have a separate cor	mponent, how do you determine crisis assistan	nce benefits?				
	Amount to resolve the crisis.					
	Other - Describe:					
Crisis Requirements, 2604(c)	.					
4.10 Do you accept application	ons for energy crisis assistance at sites that are	e geographically accessible to all households in the area to be served?				
⊙ Yes ○ No Explain.						
Clients can fax, email, or send	as picture attachements from local agencies sucl	n as City Offices and local IRA's.				
4.11 Do you provide individu	als who are physically disabled the means to:					
Submit applications for cri	isis benefits without leaving their homes?					
⊙ Yes ○ No If No, exp	plain.					
Travel to the sites at which	applications for crisis assistance are accepted	d?				
C Yes O No If No, exp	C Yes ⊙ No If No, explain.					
We do not have the funding to for us, especially crisis applica	travel to communities served. However, there are tions. If the client was eligible the prior year and	reactive means of intake to those who are homebound or physically disabled? The local IRA's, Tribal Affiliations in the communities who help fax, email, gather applications it is in a crisis we can fill the application out over the phone and send them the signature page eet, they will have to pay the grant amount that was paid on their behalf.				
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum b	enefit for each type of crisis assistance offere	d.				
Winter Crisis \$1,5	500.00 maximum benefit					
Summer Crisis \$0.0	0 maximum benefit					
Year-round Crisis \$0.0	00 maximum benefit					
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?						
		er forms of benefits?				
C Yes No If yes, Desc		er forms of benefits?				
C Yes No If yes, Desc						

C Yes O No			
If you answered "Yes" to question 4.14, you must comple	ete question 4	l.15.	
4.15 Check appropriate boxes below to indicate type(s) o	f assistance p	rovided.	
	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair			
Heating system replacement			
Cooling system repair			
Cooling system replacement			
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			
Other (Specify):			
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?
C Yes ⊙ No			
If you responded "Yes" to question 4.16, you must respo	nd to questio	n 4.17.	
4.17 Describe the terms of the moratorium and any speci	ial dispensatio	on received b	y LIHEAP clients during or after the moratorium period.
n/a			
If any of the above questions require furtattach a document with said explanation		nation or o	clarification that could not be made in the fields provided,

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 5: WEATHERIZATION ASSISTANCE Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2 5.1 Designate the income eligibility threshold used for the Weatherization component Household Size Eligibility Guideline Eligibility Threshold All Household Sizes HHS Poverty Guidelines 150.00% 5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? 🖸 Yes 🏼 6 No 5.3 If yes, name the agency. 5.4 Is there a separate monitoring protocol for weatherization? C Yes 6 No WEATHERIZATION - Types of Rules 5.5 Under what rules do you administer LIHEAP weatherization? (Check only one.) Entirely under LIHEAP (not DOE) rules Entirely under DOE WAP (not LIHEAP) rules Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply): **Income Threshold** Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities). Other - Describe: Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.) V **Income Threshold** Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit. Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards. Other - Describe: Eligibility, 2605(b)(5) - Assurance 5 C Yes O No 5.6 Do you require an assets test? 5.7 Do you have additional/differing eligibility policies for : O Yes O No Renters C Yes O No Renters living in subsidized housing? 5.8 Do you give priority in eligibility to: Yes □ No Elderly? Disabled? Yes □ No C Yes O No Young Children? House holds with high energy burdens? O Yes O No

Other?	○ Yes No	
If you selected "Yes" for any of th	e options in questions 5.6, 5.7, or 5.8, you must	provide further explanation of these policies in the text field below.
		acing furnaces, wood stoves, hot water units, ovens, refridgerators. These units need save funds on energy cost and provide adequate heating within the household.
EPA Certified Wood Stoves.		
Benefit Levels		
5.9 Do you have a maximum LIHE	EAP weatherization benefit/expenditure per hou	usehold? O Yes O No
5.10 If yes, what is the maximum?	\$0	
Types of Assitance, 2605(c)(1), (B)	& (D)	
5.11 What LIHEAP weatherization	n measures do you provide ? (Check all categor	ries that apply.)
Weatherization needs asses	ssments/audits	Energy related roof repair
Caulking and insulation		Major appliance Repairs
Storm windows		Major appliance replacement
✓ Furnace/heating system mo	odifications/ repairs	Windows/sliding glass doors
✓ Furnace replacement		Doors
Cooling system modification	ons/ repairs	Water Heater
Water conservation measur	res	Cooling system replacement
Compact florescent light bu	albs	Other - Describe:
If any of the above quest attach a document with s		clarification that could not be made in the fields provided,

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
We have our application accessable online on our organization website . We send our applications to the IRA's and Tribal Organizations in our communites served.
The link to our application can also be accessed on Central Council of Tlingit and Haida Indian Tribes of Alaska's website.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:
We mak	e sure to provide applications to Local Tribal Organizations, Senior Centers and TANF Offices in the communities served.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	would you categorize the primary responsibility	of your State agency?			
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
>	Housing Agency				
	Welfare Agency				
>	Other - Describe: Tribal				
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? Local IRA's, Tribal Organizations, TANF offices, City officials assist clients by faxing, mailing or emailing applications.					
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? N/A					
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? Local IRA's, Tribal Organizations, TANF offices assist clients outside of Juneau, while we provide direct assistance in Juneau at our office.					
		· I	•	•	11
	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
	o determines client eligibility? o processes benefit payments to gas and electric?	Non-Applicable Non-Applicable	Non-Applicable Non-Applicable	Non-Applicable Non-Applicable	Non-Applicable
	processes benefit payments to bulk fuel	Non-Applicable	Non-Applicable	Non-profits	
8.5d Wh measure	o performs installation of weatherization s?				Non-Applicable
	of your LIHEAP components are		ministered by a sta	ate agency, you mu	st complete

8.6 What is your process for selecting local administering agencies?
Tribal Organizations and TANF offices assist in sending applications. They do not in any form process applications. Only Energy Assistance Staff at THRHA process applications.
8.7 How many local administering agencies do you use? 13
8.8 Have you changed any local administering agencies in the last year? Yes No
8.9 If so, why?
Agency was in noncompliance with grantee requirements for LIHEAP -
Agency is under criminal investigation
Added agency
Agency closed
Other - describe
N/A
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes C No
Cooling C Yes No
Crisis • Yes O No
Are there exceptions? • Yes O No
If yes, Describe.
If a client harvests their own wood they receive 50% of grant eligible for. If they pay someone, who is not a proclaimed business/vendor, they will receive 75% of grant eligible for.
9.2 How do you notify the client of the amount of assistance paid?
Clients are sent a Notice of Action letter in the mail stating the amount of grant they received and the vendor(s) that were paid.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
We have a Vendor Agreement that is set up with all our Vendors that detail how payments will be made.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
In the Vendor Agreement it states and the Vendors have to agree to not treat our LIHEAP clients any different than any other client.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
	O	ounting and tracking of LIHEAP funds?	runs the reports and monitors the grant spe	nding and processes the payments and
	ounting on payment process		tant specific to LIHEAP Grant that reviews	
Audit Process				
10.2. Is your LI Yes No	HEAP program audited a	annually under the Single Audit Act and	OMB Circular A - 133?	
			table condition cited in the A-133 audits, tency from the most recently audited fisca	
No Findings]			
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
10.4. Audits of	Local Administering Age	ncies		
What types of a Select all that a		s do you have in place for local adminster	ring agencies/district offices?	
Local	agencies/district offices a	re required to have an annual audit in co	mpliance with Single Audit Act and OMI	3 Circular A-133
Local	agencies/district offices a	re required to have an annual audit (othe	er than A-133)	
Local	agencies/district offices'	A-133 or other independent audits are re-	viewed by Grantee as part of compliance	process.
Grantee conducts fiscal and program monitoring of local agencies/district offices				
Compliance Mo	onitoring			
10.5. Describe t	he Grantee's strategies fo	or monitoring compliance with the Granto	ee's and Federal LIHEAP policies and pro	ocedures: Select all that apply
Grantee employ	vees:			
✓ Interr	nal program review			
Departmental oversight				
Secon	dary review of invoices a	nd payments		
Other	program review mechan	isms are in place. Describe:		
Local Adminste	ering Agencies / District C	Offices:		
On - s	ite evaluation			
Annu	al program review			

Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
Tlingit and Haida Regional Housing Authority Energy Assistance Staff are the only people who work/process/approve LIHEAP Applications.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
n/a
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
n/a
Desk Reviews:
We do not monitor local agencies as they do not take part in the application processing, they only assist in getting the application to our office.
10.8. How often is each local agency monitored ?
n/a
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
n/a
10.10. What is the combined error rate for benefit determinations? OPTIONAL
n/a
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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LOW INCOME HOME ENERGY ASSISTANCE PROGRA MODEL PLAN SF - 424 - MANDATORY	MM(LIHEAP)
Section 11: Timely and Meaningful Public Participation, 2605(b	o)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.	
Tribal Council meeting(s)	
Public Hearing(s)	
Draft Plan posted to website and available for comment	
Hard copy of plan is available for public view and comment	
Comments from applicants are recorded	
Request for comments on draft Plan is advertised	
Stakeholder consultation meeting(s)	
Comments are solicited during outreach activities	
Other - Describe:	
11.2 What changes did you make to your LIHEAP plan as a result of this participation? None. The main focus was that our Elders were/are served first and we do that in our plan, as our Elderly and Disabled clien November.	nts are served first throughout the month of
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only	
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHE.	AP funds?
Date	Event Description
1	
11.4. How many parties commented on your plan at the hearing(s)?	
11.5 Summarize the comments you received at the hearing(s).	
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)	?
If any of the above questions require further explanation or clarification that could n attach a document with said explanation here.	ot be made in the fields provided,

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 1	2: Fair Hearings,	2605(b)(13) - Assurance	13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Applicants have 30 days from the date of received denial letter to respond or it will be considered final. They can provide a written response to review their file. The case is reviewed by the Energy Assistance Coordinator and the Housing Manager.

12.5 When and how are applicants informed of these rights?

It is written/stated on the LIHEAP Application as well as the Notice of Action (denial) letter.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

All applications are processed within 45 days of receipt unless they come in incomplete, then they have 30 days to submit the requied documentation to complete their application before it is deemed ineligible for Lack of Completion.

12.7 When and how are applicants informed of these rights?

It is stated on the application.

If it is not a crisis situation, they are issued a letter. If it is a crisis situation we call them and let them know verbally what is needed before sending a letter letting them know what is needed to complete their application.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

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SF - 424 - MANDATORY
Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
The Energy Cents Program goes to communites served to help clients understand and educate on how to save money by conserving energy. There is also Energy Kits that provide LED light bulbs and water conservative shower heads. Energy Cents runs TV commercials throughout Southeast Alaska as well.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
We track and work closely with the Grant Accountant to make sure we do not spend over the alotted 5%.
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
n/a
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
n/a
13.5 How many households applied for these services? 0
13.6 How many households received these services? 1390
If any of the above questions require further explanation or clarification that could not be made in the fields provided.

attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program? \colone{O} Yes \colone{O} No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

We are going to leverage the state weatherization funding that comes to our villages as well as CITGO funding.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii),describe the following:

	Resource What is the type of resource or benefit ?		What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?			
1		weatherization, private fuel funding		This will help show our LIHEAP Clients how energy conservation can save them money on their heating costs.			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
✓ On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
✓ As needed
Other - Describe:

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Doe Yes No	es your training program address fraud reporting and prevention?
-	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Tribes are not doing this as of yet.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 17: Program Integrity, 2605(b)(10) 17.1 Fraud Reporting Mechanisms a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply. Online Fraud Reporting Dedicated Fraud Reporting Hotline
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply. Online Fraud Reporting
Online Fraud Reporting Dedicated Fraud Reporting Hotline Report directly to local agency/district office or Grantee office Report to State Inspector General or Attorney General Other - Describe: Describe strategies in place for advertising the above-referenced resources. Select all that apply Printed outreach materials Addressed on LHEAP application Website Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LHEAP applicants or their household members. Social Security Card is photocopied and retained Required
Dedicated Fraud Reporting Hotline Report directly to local agency/district office or Grantee office Report to State Inspector General or Attorney General Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse Other - Describe: Describe strategies in place for advertising the above-referenced resources. Select all that apply Printed outreach materials Addressed on LIHEAP application Website Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopied and retained Required Required
Report directly to local agency/district office or Grantee office Report to State Inspector General or Attorney General Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse Other - Describe: Describe strategies in place for advertising the above-referenced resources. Select all that apply Printed outreach materials Addressed on LHEAP application Website Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LHEAP applicants or their household members. Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopied and retained Required Required Required Required Required Required Required Required
Report to State Inspector General or Attorney General Report to State Inspector General or Attorney General Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse Other - Describe: Describe strategies in place for advertising the above-referenced resources. Select all that apply Printed outreach materials Addressed on LIHEAP application Website Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopied and retained Required Required Required Required Required Required Required Required
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b. Describe strategies in place for advertising the above-referenced resources. Select all that apply Printed outreach materials Printed outreach materials Addressed on LIHEAP application Website
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Addressed on LIHEAP application Website Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopied and retained Required Required Required Required Required Required Required Required Required
Website Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopied and retained Required
Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Collected from Whom? Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopied and retained Required
17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopied and retained Required Required Required Required Required Required Required Required
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Collected from Whom? Applicant Only All Adults in Household All Household Members Required
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Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopied and retained Required
Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopied and retained Required Requested Requested Requested Required Required Required Required Required Required
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Social Security Card is photocopied and retained Required
Social Security Card is photocopied and retained Requested Requested Required Required Required Required Required
Requested Required Required Required Required Required Required
Required Required Required
Required Required Required Required
Required Required Required Required
Social Security Number (Without
actual Card)
Requested Requested Requested
Government-issued identification Required Required Required
card (i.e.: driver's license, state ID, Tribal
ID, passport, etc.) Requested Requested Requested
All Adults in All Adults in All Household All Household

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1							
		#-			II-	II.	"
	b. Describe any exceptions to the above policies.						
	The only exception is for children under the age of 1. We don't require a Social Security Number, we can accept a tribal enrollement card or State of Alaska Birth Certificate.						
17.3	Identification Verification						
Desc	Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply						
	Verify SSNs with Social Security Administration						
<u> </u>	Match SSNs with death records from Social Security Administration or state agency						
<u>\</u>	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
	Match with state Department of Labor system						
	Match with state and/or federal corrections system						
	Match with state child support syst	em					
	Verification using private software (e.g., The Work Number)						
>	In-person certification by staff (for tribal grantees only)						
>	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	or tribal grantees on	ly)		
	Other - Describe:						
17.4.	Citizenship/Legal Residency Verifica	tion					
	t are your procedures for ensuring that	at household member	s are U.S. citizens or	r aliens who are qua	lified to receive LIHE	CAP benefits? Select	all that apply.
>	Clients sign an attestation of citize	enship or legal residen	icy				
>	Client's submission of Social Secu	rity cards is accepted	as proof of legal res	idency			
>	Noncitizens must provide docume	ntation of immigratio	n status				
	Citizens must provide a copy of th	eir birth certificate, n	aturalization paper	s, or passport			
	Noncitizens are verified through the	he SAVE system					
>	Tribal members are verified throu	igh Tribal enrollment	records/Tribal ID	eard			
	Other - Describe:						
17.5.	Income Verification						
	t methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
>	Require documentation of income f	or all adult household	l members				
	✓ Pay stubs						
	Social Security award letters						
	Bank statements						
	Tax statements						
	Zero-income statements						
	✓ Unemployment Insurance le	tters					
Other - Describe:							
We only require Taxes if the client is a Seasonal Earner.							
>	Computer data matches:						
	☑ Income information matched against state computer system (e.g., SNAP, TANF)						
	Proof of unemployment benefits verified with state Department of Labor						
	Social Security income verified with SSA						
	Utilize state directory of new	v hires					

Other - Describe:			
17.6. Protection of Privacy and Confidentiality			
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.			
Policy in place prohibiting release of information without written consent			
Grantee LIHEAP database includes privacy/confidentiality safeguards			
Employee training on confidentiality for:			
Grantee employees			
Local agencies/district offices			
Employees must sign confidentiality agreement			
Grantee employees			
Local agencies/district offices			
V Physical files are stored in a secure location			
Other - Describe:			
17.7. Verifying the Authenticity			
What policies are in place for verifying vendor authenticity? Select all that apply.			
All vendors must register with the State/Tribe.			
All vendors must supply a valid SSN or TIN/W-9 form			
Vendors are verified through energy bills provided by the household			
Grantee and/or local agencies/district offices perform physical monitoring of vendors			
Other - Describe and note any exceptions to policies above:			
All Vendors have a current Vendor Agreement Signed.			
All Vendors have a current Vendor Agreement Signed. 17.8. Benefits Policy - Gas and Electric Utilities			
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.			
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Other - Describe:				
17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.				
Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				
Clients are relied on for reports of non-delivery or partial delivery				
Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
Vendors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the Grantee				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
We do not have bulk fuel vendors.				
17.10. Investigations and Prosecutions				
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
Grantee attempts collection of improper payments. If so, describe the recoupment process				
We set up a payback agreement with the client and they are not allowed/eligible to apply for the program again until their debt is settled.				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
✓ Vendors found to have committed fraud may no longer participate in LIHEAP				
Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the fields provided,				

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Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

5446 Jenkins Dr. * Address Line 1		
Address Line 2		
Address Line 3		
Juneau <u>*</u> City	Alaska <u>*</u> State	99801 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		