DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: YAKUTAT TLINGIT TRIBE

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2018 to 09/30/2019

Report Status: Submission Accepted by CO (Revision #1)

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

* 1.a. Type of Submission: Plan		* 1.b. Frequency:		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		nding	* 1.d. Version: C Initial Resubmission Revision Update	
				2. Date Received: 3. Applicant Identifier:			State Use Only:	
				4a. Federal	Entity Id	entifier:	5. Date Received By State:	
					Award Id	lentifier:	6. State Application Identifier:	
7. APPLICAN	T INFORMATION							
* a. Legal Nan	ne: Yakutat Tlingit Tr	ibe						
* b. Employer 92-0170735	/Taxpayer Identificat	tion Number (EIN/T	IN):	* c. Organiz	ational D	OUNS: 09842	1873	
* d. Address:						4		
* Street 1:	P.O. BOX 4	18		Street 2:		606 Forest H	wy # 10	
* City:	YAKUTAT			County:		YAKUTAT		
* State:	AK			Province	:			
* Country:	United States			* Zip / Po Code:	ostal	99689 -		
e. Organizatio	nal Unit:							
Department N Human Service				Division Na	me:			
f. Name and co	ontact information of	person to be contac	ted on matters inv	volving this ap	plication	:		
Prefix:	* First Name: Penney		Middle Name	* Last Name: James				
Suffix:	Title: Human Services Dir	rector	Organization	nal Affiliation:				
* Telephone Number: 9077843124	Fax Number 9077843664		* Email: pjames@yttt	ribe.org				
	F APPLICANT: e American Tribal Gov	vernment (Federally F	Recognized)					
b. Addition:	al Description:							
* 9. Name of F	ederal Agency:							
		talog of Federal Doi Assistance Numbe				CFDA Title:		
10. CFDA Numbers and Titles 93568					Low-Inc	ome Home Ene	ergy Assistance	
	11. Descriptive Title of Applicant's Project Heating & Energy Assistance Program							
12. Areas Affected by Funding: Heating & Energy Assistance available to clients								
13. CONGRESSIONAL DISTRICTS OF:								
* a. Applicant	* a. Applicant b. Program/Project:							

01		<u> </u>				
Attach an additional list of Program	Attach an additional list of Program/Project Congressional Districts if needed.					
14. FUNDING PERIOD:		15. ESTIM	ATED FUNDING:			
a. Start Date: 10/01/2018	b. End Date: 09/30/2019		* a. Federal (\$): \$0	b. Match (\$): \$0		
* 16. IS SUBMISSION SUBJECT TO	O REVIEW BY STATE UNDER EX	ECUTIVE C	ORDER 12372 PROCESS	?		
a. This submission was made avai	ilable to the State under the Executiv	e Order 123	72			
Process for Review on :						
b. Program is subject to E.O. 123	72 but has not been selected by State	for review.				
c. Program is not covered by E.O.	. 12372.					
* 17. Is The Applicant Delinquent O	n Any Federal Debt?					
Explanation:						
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree						
** The list of certifications and assurinstructions.	** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.					
18a. Typed or Printed Name and Tit	le of Authorized Certifying Official		18c. Telephone (area cod	de, number and extension)		
Penney James			18d. Email Address pjames@ytttribe.org			
18b. Signature of Authorized Certify	/ing Official		18e. Date Report Submit 09/28/2018	tted (Month, Day, Year)		

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components					
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)					
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)					
	Start Date	End Date			
Heating assistance	10/01/2018	09/30/2019			
Cooling assistance					
Crisis assistance	10/01/2018	06/30/2019			
Weatherization assistance					
Provide further explanation for the dates of operation, if necessary					
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16					
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.					
Heating assistance		80.00%			
Cooling assistance		0.00%			
Crisis assistance		5.00%			
Weatherization assistance		0.00%			
Carryover to the following federal fiscal year					
Administrative and planning costs					
Services to reduce home energy needs including needs assessment (Assurance 16)					
Used to develop and implement leveraging activities		0.00%			
TOTAL		100.00%			

Alter	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)									
1.3 T	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:									
	Heating assistance Cooling assistance									
	Weatherization assistance									
Cate	gorical Fligibilit	ty, 2605(b)(2)(A) - Assurance 2, 26	605(6	·)(1)(A) 2605(b)(8	(A) -	Assurance 8				
1.4 E		households categorically eligible it					follo	wing categories of	bene	efits in the left
		s" to question 1.4, you must comp	plete	the table below a	nd aı	nswer questions 1.	5 and	d 1.6.		
				Heating		Cooling		Crisis		Weatherization
TAN			•	Yes O No	0	Yes 💽 No	0	Yes O No	0	Yes 💽 No
SSI			\odot	Yes O No	0	Yes 💿 No	0	Yes O No	0	Yes 💽 No
SNAI)		•	Yes O No	0	Yes O No	•	Yes O No	0	Yes O No
Mean	s-tested Veterans	Programs	0	Yes 💽 No	0	Yes O No	0	Yes 💽 No	0	Yes O No
		Program Name	I <u> </u>	Heating		Cooling	<u> </u>	Crisis		Weatherization
Other	r(Specify) 1			O Yes O No		C Yes O No		O Yes O No		O Yes O No
		cally enroll households without a	diro		ion?					
	es, explain:	any cin on nouscholds without a v	unce	t annuar appricat	1011.	2 163 2 100				
wher	n determining eli	re there is no difference in the tre igibility and benefit amounts? a first come, first serve and award i		_		gible households f	rom	those not receiving	g oth	er public assistance
SNA	P Nominal Paymo	ents								
1.7a	Do you allocate	LIHEAP funds toward a nominal	l pay	ment for SNAP h	ouse	holds? O Yes •	No			
		s'' to question 1.7a, you must prov								
1.7b	Amount of Nom	inal Assistance: \$0.00								
1.7c	Frequency of As	sistance								
	Once Per Year									
	Once every five	e years								
	Other - Describ	be:								
1.7d	How do you con	firm that the household receiving	g a no	ominal payment h	as aı	n energy cost or no	eed?			
Dete	rmination of Eligi	ibility - Countable Income								
1.8 1	n determining a	household's income eligibility for	r LII	HEAP, do vou use	grne	ss income or net in	Icom	e ?		
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ? Gross Income										
✓ Net Income										
1.9. 8	I Select all the app	olicable forms of countable income	e use	ed to determine a	hous	ehold's income eli	gibili	ity for LIHEAP		
V	Wages									
~	Self - Employn	aent Income								
~	Contract Incom	ne								
~	Payments from mortgage or Sales Contracts									

>	Unemployment insurance							
>	Strike Pay							
>	Social Security Administration (SSA) benefits							
	Including MediCare deduction Excluding MediCare deduction							
>	Supplemental Security Income (SSI)							
>	Retirement / pension benefits							
>	General Assistance benefits							
>	Temporary Assistance for Needy Families (TANF) benefits							
	Supplemental Nutrition Assistance Program (SNAP) benefits							
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits							
	Loans that need to be repaid							
	Cash gifts							
	Savings account balance							
N	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
	Jury duty compensation							
\	Rental income							
\	Income from employment through Workforce Investment Act (WIA)							
>	Income from work study programs							
>	Alimony							
>	Child support							
>	Interest, dividends, or royalties							
>	Commissions							
	Legal settlements							
	Insurance payments made directly to the insured							
	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
>	Veterans Administration (VA) benefits							
	Earned income of a child under the age of 18							
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							

	Income tax refunds
>	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in the

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 2 - Heating Assistance Eligibility, 2605(b)(2) - Assurance 2 2.1 Designate the income eligibility threshold used for the heating component: Household size **Eligibility Guideline** Eligibility Threshold All Household Sizes HHS Poverty Guidelines 150.00% **⊙**Yes ○No 2.2 Do you have additional eligibility requirements for HEATING ASSITANCE? 2.3 Check the appropriate boxes below and describe the policies for each. Do you require an Assets test? C Yes O No Do you have additional/differing eligibility policies for: O Yes O No Renters? Renters Living in subsidized housing? C Yes O No O Yes O No Renters with utilities included in the rent? Do you give priority in eligibility to: Elderly? Yes ○ No C Yes O No Disabled? € Yes C No Young children? O Yes O No Households with high energy burdens? O Yes O No Explanations of policies for each "yes" checked above: Must demonstrate a need for heating/crisis assistance to become eligible. Elders and households with children 6 and under get priority over other applications when possible. Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Households receive an additional point if there is a household member that is disabled, over the age of 60, or under the age of 6. The more points a household has, the more heating/crisis assistance it will be eligible for. 2.5 Check the variables you use to determine your benefit levels. (Check all that apply): Income Family (household) size Home energy cost or need: Fuel type Climate/region Individual bill Dwelling type Energy burden (% of income spent on home energy)

Energy need								
Other - Describe:								
Households receive an additional point if there is a household member that is disabled, over the age of 60, or under the age of 6. The more points a household has, the more heating/crisis assistance it will be eligible for.								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B))							
2.6 Describe estimated benefit levels for FY 2018:								
Minimum Benefit	\$100	Maximum Benefit	\$850					
2.7 Do you provide in-kind (e.g., blankets, space heat	ters) and/or other fo	orms of benefits? C Yes O No						
If yes, describe.	If yes, describe.							
If any of the above questions require fields provided attach a document wit		tion or clarification that could not be ma	ide in the					

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

L								
Section 3 - Cooling Assistance								
Eligibility, 2605(c	c)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The	e income eligibility threshold used for the	Cooling c	component:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1				0.00%				
	3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?							
3.3 Check the app	propriate boxes below and describe the p	olicies for	each.					
Do you require a	n Assets test ?	O Yes	○ No					
Do you have add	itional/differing eligibility policies for:							
Renters?		O Yes	C _{No}					
Renters Liv	ving in subsidized housing ?	O Yes	○ No					
Renters wit	th utilities included in the rent ?	O Yes	C _{No}					
Do you give prior	rity in eligibility to:							
Elderly?		C Yes	○ No					
Disabled?		Oyes	C _{No}					
Young chile	dren?	C Yes C No						
Households	s with high energy burdens ?	Oyes	O _{No}					
Other?		Oyes	O _{No}					
Explanations of p	policies for each "yes" checked above:							
3.4 Describe how	you prioritize the provision of cooling as	sistance to	ovulnerable populations,e.g., benefit amounts,	early application periods, etc.				
Determination of I	Benefits 2605(b)(5) - Assurance 5, 2605(c)((1)(B)						
3.5 Check the var	riables you use to determine your benefit	levels. (Cl	neck all that apply):					
Income								
Family (hou	usehold) size							
Home energ	gy cost or need:							
Fuel type								
Climate/region								
Individual bill								
Dwelling type								
Energy burden (% of income spent on home energy)								
Ener	rgy need							
Othe	er - Describe:							

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2018:	4						
Minimum Benefit \$0 Maximum Benefit \$0							
3.7 Do you provide in-kind (e.g., fans, air conditioners) an	d/or other form	ns of benefits? C Yes O No					
If yes, describe.							
If any of the above questions require furth fields provided, attach a document with sa		tion or clarification that could not be made ition here.	in the				

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

<u> </u>							
Section 4: CRISIS ASSISTANCE							
Eligibility - 2604	Eligibility - 2604(c), 2605(c)(1)(A)						
4.1 Designate th	e income eligibility threshold used for the crisis compo	nent					
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	IHS Poverty Guidelines	150.00%				
4.2 Provide you	r LIHEAP program's definition for determining a crisis	S.					
"Crisis Assistance: A crisis occurs when an applicant is determined to be eligible for assistance and has suffered, or will suffer within 18 hours, termination of fuel or home heating related utility services.							
Above 32 degres	is						
4.3 What consti	tutes a <u>life-threatening crisis?</u>						
If the weather is	below freezing (32 degrees) we will expedite the assistance	e to the utmost of our abilities within 9 hours	i.				
Crisis Requiren	nent, 2604(c)						
4.4 Within how	many hours do you provide an intervention that will re	solve the energy crisis for eligible househo	lds? 18Hours				
4.5 Within how 9Hours	many hours do you provide an intervention that will re	solve the energy crisis for eligible househo	ds in life-threatening situations?				
Crisis Eligibility	, 2605(c)(1)(A)						
	4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE? O Yes O No						
4.7 Check the ap	ppropriate boxes below and describe the policies for eac	ch					
Do you require	an Assets test ?	C Yes O No					
Do you give price	ority in eligibility to :						
Elderly?		○ Yes					
Disabled?	Disabled? C Yes O No						
Young Children? C Yes O No							
Household	Households with high energy burdens?						
Other?							
In Order to rece	eive crisis assistance:						
Must the lempty tank?	household have received a shut-off notice or have a near	r O Yes O No					
Must the l	household have been shut off or have an empty tank?	• Yes • No					
Must the l	Must the household have exhausted their regular heating benefit? • Yes ONO						

Must renters with heating costs included in their rent have received an eviction notice ?	€ Yes C No					
Must heating/cooling be medically necessary?	C Yes © No					
Must the household have non-working heating or cooling equipment?	C Yes © No					
Other?	C Yes C No					
Do you have additional / differing eligibility policies for:	·					
Renters?	C Yes O No					
Renters living in subsidized housing?	C Yes O No					
Renters with utilities included in the rent?	C Yes O No					
Explanations of policies for each "yes" checked above:	•					
A shut-off notice or a near empty tank shows that a crisis situation is imminent. An already shut-off or empty tank shows a crisis situation is already occurring. Households can use their regular heating benefit but have it expedited so it is treated as a crisis grant, but only receive additional crisis assistance after the regular benefit is depleted. A crisis grant when heat is included in rent would not occur unless an eviction notice had been given to the household. A household does not need to have non-working heating or cooling equipment in order to qualify for crisis assistance.						
Determination of Benefits						
4.8 How do you handle crisis situations?						
Separate component						
Fast Track						
Other - Describe:						
4.9 If you have a separate component, how do you determine crisis ass	istance benefits?					
Amount to resolve the crisis.						
	Other - Describe: For heating fuel, we pay the minimum amount accepted by the vendor; the cost of 50 gallons of heating fuel. For electricity, we will pay the amount to resolve the crisis, or the same amount that would be paid for 50 gallons of fuel, whichever is less.					
Crisis Requirements, 2604(c)						
	t are geographically accessible to all households in the area to be served?					
⊙ Yes ○ No Explain.						
Our office is centrally located in the City & Borough of Yakutat, accessible by all.						
4.11 Do you provide individuals who are physically disabled the means to:						
Submit applications for crisis benefits without leaving their homes?						
€ Yes C No If No, explain.						
Travel to the sites at which applications for crisis assistance are accepted?						
© Yes ○ No If No, explain. If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?						
Benefit Levels, 2605(c)(1)(B)						

4.12 Indicate the maximum benefit for each type of	f crisis assist	ance offered	<u> </u>	
Winter Crisis \$300.00 maximum benef	\$300.00 maximum benefit			
Summer Crisis \$0.00 maximum benefit	\$0.00 maximum benefit			
Year-round Crisis \$0.00 maximum benefit				
4.13 Do you provide in-kind (e.g. blankets, space h	eaters, fans)	and/or othe	forms of benefits?	
C Yes O No If yes, Describe				
4.14 Do you provide for equipment repair or repla	cement using	g crisis fund	s?	
• Yes O No				
If you answered "Yes" to question 4.14, you must o	complete qu	estion 4.15.		
4.15 Check appropriate boxes below to indicate type	oe(s) of assis	tance provid	ed.	
	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair	>			
Heating system replacement				
Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify): We will provide crisis assistance to repair wood stove stacks, furnaces and toyo monitors.				
4.16 Do any of the utility vendors you work with er	nforce a mor	atorium on	shut offs?	
• Yes O No				
If you responded "Yes" to question 4.16, you must respond to question 4.17. 4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
Alaska Village Electric Cooperative (AVEC) provides applicant is approved for LIHEAP crisis assistance, a while waiting to receive the check.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 5: WEATHERIZATION ASSISTANCE			
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assa	urance 2		
5.1 Designate the income eligibility thresh	old used for the Weatheriz	ation component	
Add House	hold Size	Eligibility Guideline	Eligibility Threshold
1			0.00%
5.2 Do you enter into an interagency agree No	ement to have another gove	ernment agency administer a WEATHERIZ	ATION component? O Yes
5.3 If yes, name the agency.			
5.4 Is there a separate monitoring protoco	ol for weatherization? CY	es O No	
WEATHERIZATION - Types of Rules			
5.5 Under what rules do you administer L	IHEAP weatherization? (C	Check only one.)	
Entirely under LIHEAP (not DOE)	rules		
Entirely under DOE WAP (not LIH	EAP) rules		
Mostly under LIHEAP rules with the	ne following DOE WAP rul	le(s) where LIHEAP and WAP rules differ (Check all that apply):
Income Threshold			
Weatherization of entire mult units or will become eligible within 180 da		is permitted if at least 66% of units (50% in	2- & 4-unit buildings) are eligible
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).			
Other - Describe:			
Mostly under DOE WAP rules, with	1 the following LIHEAP ru	le(s) where LIHEAP and WAP rules differ (Check all that apply.)
Income Threshold			
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.			
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.			
Other - Describe:			
Eligibility, 2605(b)(5) - Assurance 5			
5.6 Do you require an assets test?	C Yes C No		
5.7 Do you have additional/differing eligib	pility policies for :		
Renters	C Yes C No		
Renters living in subsidized housing?	O Yes O No		
5.8 Do you give priority in eligibility to:			
Elderly?	C Yes C No		
Disabled?	C Yes C No		

Young Children?	C Yes C No	
House holds with high energy burdens?	C Yes C No	
Other?	C Yes C No	
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.		
Benefit Levels		
5.9 Do you have a maximum LIHEAP we	atherization benefit/expenditure	per household? C Yes C No
5.10 If yes, what is the maximum? \$0		
Types of Assistance, 2605(c)(1), (B) & (D)		
5.11 What LIHEAP weatherization measu	ares do you provide ? (Check all	categories that apply.)
Weatherization needs assessments	/audits	Energy related roof repair
Caulking and insulation		Major appliance Repairs
Storm windows		Major appliance replacement
Furnace/heating system modifications/ repairs		Windows/sliding glass doors
Furnace replacement		Doors
Cooling system modifications/ repa	airs	Water Heater
Water conservation measures		Cooling system replacement
Compact florescent light bulbs		Other - Describe:
If any of the above questions r fields provided, attach a docur		on or clarification that could not be made in the

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
Facebook (Buy Sell Trade and Information page)
Fax flyer to local businesses

If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Descr WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, ec.).
>	Joint application for multiple programs
\	Intake referrals to/from other programs
>	One - stop intake centers
	Other - Describe:

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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Sec	ection 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)				
8.1 How	1 How would you categorize the primary responsibility of your State agency?				
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
	do you provide alternate outreach and int				
	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5b Wh	o determines client eligibility? o processes benefit payments to gas and vendors?				
8.5c who	8.5c who processes benefit payments to bulk fuel vendors?				
	8.5d Who performs installation of weatherization measures?				
•	of your LIHEAP component lete questions 8.6, 8.7, 8.8, and		•	ered by a state a	gency, you must
8.6 Wha	t is your process for selecting local adminis	stering agencies?			

8.7 How many local administering agencies do you use?				
	8.8 Have you changed any local administering agencies in the last year? C Yes			
8.9 If so	8.9 If so, why?			
	Agency was in noncompliance with grantee requirements for LIHEAP -			
	Agency is under criminal investigation			
	Added agency			
	Agency closed			
Other - describe				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating Yes O No
Cooling C Yes O No
Crisis • Yes O No
Are there exceptions? C Yes No
If yes, Describe.
Heating & crisis payments are made directly to the vendors, Delta Western Inc., Alaska Village Electric Cooperative (AVEC), the firewood vendor selected by the client. Otherwise they are made to the landlords, when heating & energy costs are incuded in the rent.
9.2 How do you notify the client of the amount of assistance paid? Over the phone or in person initially, as well as mailing a notification letter. A copy of the letter is placed in their file. Clients are present as we work through the calculator page to determine their eligibility, all documents are present, and who their vendor(s) will be and in what proportion they would like the fund dispursed, ie. heating fuel amount and firewood amount.etc. They are verbally notified while in the application process.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? We have vendor agreements on file and updated every year. We also receive invoices and statements from vendors showing the amount due and/or paid.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? Confidentiality agreements and vendor agreements.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
	_	accounting and tracking of LIHEAP		for federal funds. All expenditures
		kutat Tlingit Tribe Finance Department.		•
Audit Process				
10.2. Is your LIFE	HEAP program aud	ited annually under the Single Audit A	Act and OMB Circular A - 133?	
	•	ing to the level of material weakness ows, or other government agency revie	-	,
No Findings				
Finding	Type	Brief Summary	Resolved?	Action Taken
1	Туре	Differ Summary	Resolved:	Action Taxen
*		-	· · · · · · · · · · · · · · · · · · ·	
10.4. Audits of L	ocal Administering	Agencies		
What types of an Select all that ap		ments do you have in place for local ad	dministering agencies/district offices?	
Local a	ngencies/district offi	ces are required to have an annual au	dit in compliance with Single Audit A	ct and OMB Circular A-133
Local a	ngencies/district offi	ces are required to have an annual au	dit (other than A-133)	
Local a	gencies/district offi	ces' A-133 or other independent audit	s are reviewed by Grantee as part of o	compliance process.
Grantee conducts fiscal and program monitoring of local agencies/district offices				
Compliance Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				
Grantee employe	ees:			
✓ Interna	al program review			
✓ Depart	mental oversight			
✓ Second	ary review of invoic	ces and payments		
✓ Other 1	program review me	chanisms are in place. Describe:		
We have an electrapproval by the fi		system. Award is submitted through elec	ctronic po system by Case Manager, app	proved by Director then a final
Local Administe	ring Agencies / Dist	rict Offices:		
	te evaluation			

Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.
Tribal Council meeting(s)
Public Hearing(s)
Draft Plan posted to website and available for comment
Hard copy of plan is available for public view and comment
Comments from applicants are recorded
Request for comments on draft Plan is advertised
Stakeholder consultation meeting(s)
Comments are solicited during outreach activities
Other - Describe:
Comments from our tribal council have been noted and recorded. Our tribal council president recieved a hard copy of our LIHEAP Plan for approval. WE have noted many comments from the public since September through our current date. 11.2 What changes did you make to your LIHEAP plan as a result of this participation?
None; no substantial recommendations for changes were made.
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?
Date Event Description
1
11.4. How many parties commented on your plan at the hearing(s)? 0
11.5 Summarize the comments you received at the hearing(s).
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?
If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

The Yakutat Tlingit Tribe has established a uniform grievance and appeals procedure. Applicants have the right to receive written notice regarding the status of their application in a timely manner. Applicants who do not receive notification within 30 days of submitting their application may appeal for failure to receive notice within a timely manner.

Clients who feel a decision is not fair and equitable may also appeal in the following manner:

- Step 1: Submit an appeal to the Program Supervisor If unsatisfied, further appeal may be made to:
- Step 2: Executive Director Response to the appeal will be made in writing within 30 days after receipt of the appeal. If unsatisfied, further appeal may be made to:
- Step 3: Tribal President Response to the appeal will be made in writing within 30 days of the appeal. If unsatisfied, further appeal may be made to:
- Step 4: Yakutat Tlingit Tribe Council As above, response will be made in writing within 30 days. To further appeal decision, grievant may contact appropriate funding agencies.
- Step 5: Funding Agency Contact addresses are available for further appeal.

<u>Denials</u> - Households who are over-income and do not qualify for services will receive written notification within 30 days of submitting their application. A copy of this notification will be placed in their individual file.

12.5 When and how are applicants informed of these rights?

The LIHEAP application provides a section on Fair Hearing Procedures entitled "Important Notice About Your Rights".

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The Yakutat Tlingit Tribe has established a uniform grievance and appeals procedure. Applicants have the right to receive written notice regarding the status of their application in a timely manner. Applicants who do not receive notification within 30 days of submitting their application may appeal for failure to receive notice within a timely manner.

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- Step 4: Yakutat Tlingit Tribe Council As above, response will be made in writing within 30 days. To further appeal decision, grievant may contact appropriate funding agencies.

Step 5: Funding Agency - Contact addresses are available for further appeal.

Applications Not Acted On in a Timely Manner - If eligible to receive crisis heating assistance the application will be expedited; other applications will be processed on a first-come first-serve basis. YTT will have up to 30 days to process as application. The LIHEAP application explains the procedure for a "Fair Hearing" and whom to contact if the application is not processed in a timely manner. Incomplete applications that fail to include documentation needed to process the application (such as proof of income) will not be subject to processing within the 30 day limit. However, written notificiation to the client regarding the need for additional information will be provided to the client within 30 days of receiving the incomplete application.

12.7 When and how are applicants informed of these rights?

The LIHEAP application provides a section on Fair Hearing Procedures entitled "Important Notice About Your Rights".

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
N/A
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? N/A
13.6 How many households received these services? N/A
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

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Section	1/1·I	everaging	Incontino	Drogram	26070	Ά)
Section	14.L	everaging	mcenuve	r rogram,	, 2007(Δ

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

N/A

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
✓ On-site training
How often?
Annually
Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Doc • Yes • No	es your training program address fraud reporting and prevention?
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 17 - Program Integrity, 2605(b)(10)

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	Section 17: Prog	ram Integrity, 2605(b)(10)			
17.1 Fraud Reporting Mechanisms					
a. Describe all mechanisms availab	le to the public for reporting ca	ases of suspected waste, fraud, and abus	e. Select all that apply.		
Online Fraud Reporting	g				
Dedicated Fraud Repor	ting Hotline				
Report directly to local	Report directly to local agency/district office or Grantee office				
Report to State Inspecto	Report to State Inspector General or Attorney General				
Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse					
Other - Describe:					
b. Describe strategies in place for a	dvertising the above-reference	d resources. Select all that apply			
Printed outreach mater	rials				
Addressed on LIHEAP	application				
Website					
Other - Describe:					
17.2. Identification Documentation	Requirements				
a. Indicate which of the following for members.	orms of identification are requi	ired or requested to be collected from L	IHEAP applicants or their household		
		Collected from Whom?			
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is photocopied and retained	Required	Required	Required		
	Requested	Requested	Requested		
Social Security Number (Without actual Card)	Required	Required	Required		
	Requested	Requested	Requested		
Government-issued identification card	Required	Required	Required		
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested		

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
b. Describe any exceptions to the above policies. N/A 17.3 Identification Verification Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that							
Des		rify the authenticity	of identification	documents provid	led by clients or hou	sehold members.	Select all that
арр	Verify SSNs with Social Securit	tv Administration					
	Match SSNs with death records		ity Administratio	n or state agency			
	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
	Match with state Department of Labor system						
	Match with state and/or federal corrections system						
	Match with state child support system						
	Verification using private softw	vare (e.g., The Wor	k Number)				
V	In-person certification by staff	(for tribal grantees	only)				
	Match SSN/Tribal ID number	with tribal databas	e or enrollment re	cords (for tribal g	grantees only)		
	Other - Describe:						
17.4	l. Citizenship/Legal Residency Ver	ification					
	at are your procedures for ensurin hat apply.	g that household m	embers are U.S. c	itizens or aliens w	ho are qualified to i	eceive LIHEAP l	penefits? Select
>	Clients sign an attestation of c	itizenship or legal	residency				
	Client's submission of Social S	Security cards is ac	cepted as proof of	legal residency			
	Noncitizens must provide doct	umentation of imm	igration status				
	Citizens must provide a copy	of their birth certif	icate, naturalizatio	on papers, or pass	port		
	Noncitizens are verified throu	gh the SAVE system	m				
	Tribal members are verified t	hrough Tribal enro	ollment records/Ti	ribal ID card			
	Other - Describe:						
_	5. Income Verification	a ta wanifu hawaaha	Id :om.o9 Coloot	all that annly			
WII	at methods does your agency utiliz	<u> </u>		ан тат арргу.			
	Require documentation of inco	me for an addit not	usenoid members				
	Social Security award le	etters					
	Bank statements	tuers					
	Tax statements						
	Zero-income statements	<u> </u>					
	✓ Unemployment Insuran						
	Other - Describe:						
Year-to-date and/or year-end-settlements from Yakutat Seafoods, listing revenue and expenses for commercial fisherman.							
Computer data matches:							
	Income information mat	tched against state	computer system	(e.g., SNAP, TAN	F)		
	Proof of unemployment	benefits verified w	ith state Departme	ent of Labor			
	Social Security income y	verified with SSA					

Utilize state directory of new hires Other - Describe: 17.6. Protection of Privacy and Confidentiality Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply. Policy in place prohibiting release of information without written consent Grantee LIHEAP database includes privacy/confidentiality safeguards
17.6. Protection of Privacy and Confidentiality Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply. Policy in place prohibiting release of information without written consent
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply. Policy in place prohibiting release of information without written consent
Policy in place prohibiting release of information without written consent
Toncy in place promoting recease of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Grance Emilia dadabase metadas privacy comadendary suregauras
Employee training on confidentiality for:
✓ Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
✓ Physical files are stored in a secure location
Other - Describe:
Guiet - Describe.
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
 ✓ All vendors must supply a valid SSN or TIN/W-9 form ✓ Vendors are verified through energy bills provided by the household
An vendors must supply a valid 553 v or 111 v v-2 form
✓ Vendors are verified through energy bills provided by the household
Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors
 ✓ Vendors are verified through energy bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors ☐ Other - Describe and note any exceptions to policies above:
Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that
Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency
 ✓ Vendors are verified through energy bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors ☐ Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill
Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
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Vendors are verified through energy bills provided by the household
✓ Vendors are verified through energy bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors ☐ Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ☐ Consumption ✓ Balances ✓ Payment history ✓ Account is properly credited with benefit ☐ Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities ✓ Centralized computer system automatically generates benefit level ✓ Separation of duties between intake and payment approval ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments
✓ Vendors are verified through energy bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors ☐ Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ☐ Consumption ✓ Balances ✓ Payment history ✓ Account is properly credited with benefit ☐ Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities ✓ Centralized computer system automatically generates benefit level ✓ Separation of duties between intake and payment approval ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments ✓ Payments to utilities and invoices from utilities are reviewed for accuracy
✓ Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership Consumption ✓ Balances ✓ Payment history ✓ Account is properly credited with benefit Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities ✓ Centralized computer system automatically generates benefit level ✓ Separation of duties between intake and payment approval ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments ✓ Payments to utilities and invoices from utilities are reviewed for accuracy ✓ Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities

Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
✓ Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
If, in the judgement of the Human Services Director, the applicant has intentionally attempted to commit fraud, a letter of notification will be mailed to the recipient requesting immediate repayment. If the recipient fails to respond within 14 days, a criminal complaint will be filed with the Yakutat Police Department.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

606 Forest Hwy # 10 * Address Line 1		
PO Box 387 Address Line 2		
Address Line 3		
Yakutat * City	AK * State	99689 Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act:(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		