DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: ALABAMA

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2016 to 09/30/2017 Report Status: Submission Accepted by CO

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

		* 1.b. Frequency: • Annual		Application/F	* 1.c. Consolidated Application/Plan/Funding Request?			* 1.d. Version: Initial Resubmission	
					Explanation:				C Revision C Update
					2. Date Recei	ved:			State Use Only:
					3. Applicant l	dentifier:			
					4a. Federal E	ntity Ident	tifier:		5. Date Received By State:
					4b. Federal A	ward Iden	tifier:		6. State Application Identifier:
7. APPLICANT	INFORMATION								
* a. Legal Name	e: Alabama Department of	of Econon	nic and Communi	ty Affairs					
* b. Employer/T	Taxpayer Identification	Number ((EIN/TIN): 63-	6000619	* c. Organiza	tional DUN	NS: 062	2620604	
* d. Address:					.t.				
* Street 1:	Energy Division	on			Street 2:		401 A	DAMS A	AVENUE
* City:	MONTGOME	ERY			County:		Montg	omery	
* State:	AL				Province:				
* Country:	United States				* Zip / Pos	tal Code:	36103	- 5690	
e. Organization	al Unit:						1		
Department Na Economic and	me: Community Affairs				Division Nam Energy	e:			
f. Name and con	ntact information of pers	son to be	contacted on ma	tters involving t	his application:				
Prefix:	* First Name: Willie					* Last ! White			
Suffix:	Title: Unit Chief			Organizational Affiliation:					
* Telephone Number: 334-242-5365	Fax Number 334-242-0552			* Email: willie.whitehead@adeca.alabama.gov					
* 8a. TYPE OF A: State Govern									
b. Additional	Description:								
* 9. Name of Fe	deral Agency:								
				og of Federal Dom ssistance Number					CFDA Title:
10. CFDA Numbe	ers and Titles		93568			Low-Inco	me Hom	e Energy	y Assistance
	Title of Applicant's Proj ome Energy Assistance P								
12. Areas Affect statewide	ted by Funding:								
13. CONGRESS	SIONAL DISTRICTS O	F:							
* a. Applicant					b. Program/P statewide	roject:			
Attach an addit	ional list of Program/Pr	oject Cor	ngressional Distr	icts if needed.					

14. FUNDING PERIOD:		15. ESTIMATED FUNDING:	
a. Start Date:	b. End Date:	* a. Federal (\$)	b. Match (\$):
10/01/2016	09/30/2017	a. Peterai (\$)	
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12372 PROCESS?	
a. This submission was made availab	le to the State under the Executive Order	r 12372	
Process for Review on :			
b. Program is subject to E.O. 12372 b	out has not been selected by State for rev	iew.	
c. Program is not covered by E.O. 12	372.		
* 17. Is The Applicant Delinquent On A O YES O NO	ny Federal Debt?		
Explanation:			
18. By signing this application, I certify accurate to the best of my knowledge. I any false, fictitious, or fraudulent statem **I Agree	also provide the required assurances** a	nd agree to comply with any resulting ter	rms if I accept an award. I am aware that
** The list of certifications and assurance	es, or an internet site where you may ob	tain this list, is contained in the announce	ment or agency specific instructions.
18a. Typed or Printed Name and Title o Jim Byard	f Authorized Certifying Official	18c. Telephone (area cod (334) 242-5591	e, number and extension)
		18d. Email Address jim.byard@adeca.alabama	.gov
18b. Signature of Authorized Certifying	Official	18e. Date Report Submit 08/25/2016	ted (Month, Day, Year)
Attach supporting docun	nents as specified in agend	cy instructions.	

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of Operation		
		Start Date	End Date	
>	Heating assistance	10/1/2016	05/31/2017	
>	Cooling assistance	06/1/2017	09/30/2017	
>	Crisis assistance	10/1/2016	09/30/2017	
>	Weatherization assistance	04/01/2017	09/30/2017	

Provide further explanation for the dates of operation, if necessary

Crisis Heating Assistance-10/1/2016-5/31/2017

Crisis Cooling Assistance-6/1/2017-9/30/2017

$Estimated\ Funding\ Allocation,\ 2604(C),\ 2605(k)(1),\ 2605(b)(9),\ 2605(b)(16)\ -\ Assurances\ 9\ and\ 16$

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	39.00%
Cooling assistance	30.00%
Crisis assistance	15.00%
Weatherization assistance	2.00%
Carryover to the following federal fiscal year	3.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	1.00%
Used to develop and implement leveraging activities	0.00%

TOTA	L									100.00%
Alterr	nate Use of Crisis A	assistance Funds, 2605(c)(1)(C)								
1.3 TI	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:									
>	Heati	ing assistance					Coo	Cooling assistance		
	Weat	herization assistance					Oth	ner (specify:)		
Categ	gorical Eligibility,	2605(b)(2)(A) - Assurance 2, 2605(c))(1)(A), 2605(b)(8A) - A	Assuranc	ee 8				
1.4 D e Yes	o you consider hou	iseholds categorically eligible if one l	house	hold member rec	ceives on	e of the following c	atego	ries of benefits in th	ie left	t column below?
If you	answered "Yes"	to question 1.4, you must complete the	he tal	ble below and ans	swer que	stions 1.5 and 1.6.				
				Heating	丁	Cooling	Į	Crisis		Weatherization
TANF			-	Yes O No		Yes O No	-	Yes O No	-	Yes O No
SSI				Yes O No		Yes O No		Yes O No	_	Yes O No
SNAP			-	Yes O No		Yes O No	-	Yes O No		Yes O No
Means	s-tested Veterans Pro	ograms	0	Yes O No	0	Yes O No	0	Yes O No	0	Yes O No
		Program Name		Heating		Cooling		Crisis		Weatherization
Other((Specify) 1			C Yes C No		C Yes C No		C Yes C No		C Yes C No
1.5 D	o you automaticall	y enroll households without a direct	t annu	ıal application? (⊃Yes (③ No				
If Yes	s, explain:									
SNAF	mining eligibility a						<u> </u>			
		HEAP funds toward a nominal payn to question 1.7a, you must provide a								
		al Assistance: \$0.00	ТСБР	JISC to questions	1.70, 1.7	C, and 1.7u.				
	requency of Assist									
	Once Per Year									
	Once every five y	/ears								
	Other - Describe	:								
1.7d I	How do you confir	m that the household receiving a nor	minal	payment has an o	energy o	ost or need?				
Deter	mination of Eligibil	lity - Countable Income								
1.8. Iı	1 determining a ho	ousehold's income eligibility for LIH	EAP,	do you use gross	income	or net income ?				
>	Gross Income									
	Net Income									
1.9. S	elect all the applic	able forms of countable income used	l to d	etermine a housel	hold's in	come eligibility for	·LIHI	EAP		
>	Wages									
>	Self - Employmen	nt Income								
>	Contract Income	:								
>	Payments from mortgage or Sales Contracts									

>	Unemployment insurance					
>	Strike Pay					
>	Social Security Administration (SSA) benefits					
	Including MediCare deduction Excluding MediCare deduction					
>	Supplemental Security Income (SSI)					
>	Retirement / pension benefits					
	General Assistance benefits					
>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
>	Cash gifts					
	Savings account balance					
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
>	Rental income					
>	Income from employment through Workforce Investment Act (WIA)					
	Income from work study programs					
>	Alimony					
>	Child support					
>	Interest, dividends, or royalties					
>	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
>	Veterans Administration (VA) benefits					
	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					
	Income tax refunds					

Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Sect	tion 2 - 1	Heating Assistance					
Eligibility, 2605(b)	(2) - Assurance 2							
2.1 Designate the i	1 Designate the income eligibility threshold used for the heating componenet:							
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.00%				
2.2 Do you have ac HEATING ASSITA	dditional eligibility requirements for ANCE?	O Yes	€ No					
2.3 Check the app	ropriate boxes below and describe the policies	for each.						
Do you require an	Assets test ?	O Yes	⊙ No					
Do you have addit	ional/differing eligibility policies for:							
Renters?		O _{Yes} 6	⊙ No					
Renters Livi	ing in subsidized housing ?	O Yes	● No					
Renters with	utilities included in the rent ?	O Yes	● No					
Do you give priori	ty in eligibility to:							
Elderly?		⊙ Yes (O No					
Disabled?		⊙ Yes (O _{No}					
Young child	ren?	€ Yes C No						
Households	with high energy burdens ?	O _{Yes} 6	⊙ No					
Other?		O _{Yes} 6	⊙ No					
		efits matrix.	Vulnerable households have early application periods	and designated times for which only				
Determination of B	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.4 Describe how y	you prioritize the provision of heating assistance	e tovulnera	able populations,e.g., benefit amounts, early applica	ation periods, etc.				
Administering agen application. See ber		ys of the wee	ek and visits to Senior Centers. Also vulnerable house	cholds are identified at time of				
2.5 Check the vari	ables you use to determine your benefit levels.	(Check all	that apply):					
✓ Income								
✓ Family (hous	sehold) size							
✓ Home energy	y cost or need:							
✓ Fuel t	ype							
Clima	ate/region							
Indivi	idual bill							
Dwell	ing type							
Energy burden (% of income spent on home energy)								

P.						
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	\$270	Maximum Benefit	\$450			
2.7 Do you provide in-kind (e.g., blankets, space heaters) an	nd/or other forms of b	enefits? C Yes O No	•			
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 3 - Cooling Assistance								
Eligibility, 2605(c)((1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate The	income eligibility threshold used for the Cool	ing compone	enet:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		HHS Poverty Guidelines	150.00%					
3.2 Do you have ad COOLING ASSITA	lditional eligibility requirements for ANCE?	O Yes	No						
3.3 Check the appr	ropriate boxes below and describe the policies	s for each.							
Do you require an	Assets test ?	O Yes	● No						
Do you have additi	ional/differing eligibility policies for:	·							
Renters?		O Yes	⊙ No						
Renters Livi	ng in subsidized housing ?	O Yes	● No						
Renters with	utilities included in the rent ?	O _{Yes} (⊙ No						
Do you give priorit	ty in eligibility to:	<u> </u>							
Elderly?		⊙ Yes (O No						
Disabled?			⊙ Yes C No						
Young childs	ren?	⊙ Yes (⊙ Yes C No						
Households	with high energy burdens ?	O _{Yes} (⊙ No						
Other?		O _{Yes} (⊙ No						
Explanations of po	olicies for each "yes" checked above:	-11-							
Vulnerable househo	olds are identified at the time of application. See	benefits mati	rix. Early application periods, designated times to app	ly and visits to senior centers.					
3.4 Describe how y	ou prioritize the provision of cooling assistar	ice tovulnera	ble populations,e.g., benefit amounts, early applica	ntion periods, etc.					
Administering agen application. See ber		days of the w	veek and visits to senior centers. Also vulnerable hous	eholds are identified at the time of					
Determination of Bo	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
	ables you use to determine your benefit levels	. (Check all	that apply):						
✓ Income									
Family (hous	sehold) size								
✓ Home energy	cost or need:								
✓ Fuel ty	ype								
	ate/region								
	dual bill								
	ing type								
— - ···································									

Energy burden (% of income spent on home energy)							
✓ Energy need							
Other - Describe:	Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit	\$290	Maximum Benefit	\$430				
3.7 Do you provide in-kind (e.g., fans, air conditioners) and	3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No						
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided,							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 4: CRISIS ASSISTANCE			
Eligibility - 2604(c)	, 2605(c)(1)(A)		
4.1 Designate the in	ncome eligibility threshold used for the crisis component		
Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	HHS Poverty Guidelines	150.00%
4.2 Provide your L	IHEAP program's definition for determining a crisis.		
A household member	er's health and/or well-being would likely be endangered if cris	sis assistance is not provided	
4.3 What constitute	es a <u>life-threatening crisis?</u>		
Households in whic	h there exist a clear and present danger to life due to extreme v	weather.	
Crisis Requiremen	t, 2604(c)		
4.4 Within how ma	my hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 48Hour	s
4.5 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thr	eatening situations? 18Hours
Crisis Eligibility, 26	505(c)(1)(A)		
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANCI	E? Yes ONo	
4.7 Check the appr	ropriate boxes below and describe the policies for each		
Do you require an	Assets test ?	C Yes No	
Do you give priorit	ty in eligibility to :		
Elderly?		• Yes O No	
Disabled?		• Yes O No	
Young Child	ren?	• Yes O No	
Households v	with high energy burdens?	○ Yes No	
Other?		○ Yes No	
In Order to receive	e crisis assistance:	-	
Must the hou tank?	isehold have received a shut-off notice or have a near empt	y C Yes C No	
Must the hou	sehold have been shut off or have an empty tank?	○ Yes No	
Must the hou	sehold have exhausted their regular heating benefit?	C Yes	
Must renters eviction notice ?	with heating costs included in their rent have received an	C Yes © No	
Must heating	c/cooling be medically necessary?	⊙ Yes C No	
Must the hou	sehold have non-working heating or cooling equipment?	C Yes © No	
Other?		C Yes O No	
Do you have additi	ional / differing eligibility policies for:	F.	
		1	

Renters?				C Yes ⊙ No
Renters living in subsidized housing?				C Yes ⊙ No
Renters with	utilities included in the rent?			C Yes ⊙No
Explanations of po	olicies for each "yes" checked above:		II.	
Household member	must have weather related medical cond	ition which w	ould endanger	member's health and/or well being if assistance is not provided.
Determination of B	enefits			
4.8 How do you ha	andle crisis situations?			
>	Separate component			
	Fast Track			
	Other - Describe:			
4.9 If you have a s	eparate component, how do you detern	nine crisis ass	sistance benef	īts?
<u> </u>	Amount to resolve the crisis.			
V	Other - Describe:			
	Amount to resolve crisis up to a maximu	um of \$850.00)	
Crisis Requirement	s, 2604(c)			
4.10 Do you accept	t applications for energy crisis assistan	ce at sites tha	t are geograp	ohically accessible to all households in the area to be served?
⊙ Yes ○ No	Explain.			
Community Action	Agencies maintain service centers in each	ch county of th	e state.	
4.11 Do you provid	de individuals who are physically disab	led the mean	s to:	
Submit applicat	ions for crisis benefits without leaving	their homes?		
€ Yes C No If No, explain.				
Travel to the sites at which applications for crisis assistance are accepted?				
© Yes ◯ No If No, explain.				
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?				
Benefit Levels, 2605(c)(1)(B)				
4.12 Indicate the maximum benefit for each type of crisis assistance offered.				
Winter Crisis	\$850.00 maximum benefit			
Summer Crisis	\$810.00 maximum benefit			
Year-round Cr	isis \$0.00 maximum benefit			
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?				
● Yes ○ No I	If yes, Describe			
Blankets, space hea	tters. fans, air conditioners and repair of A	A/Cs and furna	aces and tempo	orary housing for households which qualify for crisis assistance.
4.14 Do you provid	de for equipment repair or replacemen	t using crisis	funds?	
C Yes ⊙ No				
If you answered "Yes" to question 4.14, you must complete question 4.15.				
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.				
		Winter Crisis	Summer Crisis	Year-round Crisis
Heating system re	pair			
Heating system re	placement			
Cooling system re	pair			
Cooling system re	nlacement			

Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?					
C Yes					
If you responded "Yes" to question 4.16, you must respo	nd to questio	n 4.17.			
4.17 Describe the terms of the moratorium and any speci	al dispensatio	on received by	v LIHEAP client	s during or after the moratorium period.	
If any of the above questions require furt	•	nation or c	clarification	that could not be made in the fields provide	led,

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	2				
5.1 Designate the income eligibility threshold use	ed for the Weatherization co	mponent			
Add Househo	old Size	Eligibility Guideline	Eligibility Threshold		
1 All Household Sizes		HHS Poverty Guidelines	150.00%		
5.2 Do you enter into an interagency agreement	to have another government	agency administer a WEATHERIZATION	component? O Yes O No		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring protocol for w	veatherization? • Yes O	No			
WEATHERIZATION - Types of Rules					
5.5 Under what rules do you administer LIHEA	P weatherization? (Check or	ıly one.)			
Entirely under LIHEAP (not DOE) rules					
Entirely under DOE WAP (not LIHEAP)	rules				
Mostly under LIHEAP rules with the follo	wing DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check al	l that apply):		
Income Threshold					
Weatherization of entire multi-famil become eligible within 180 days	y housing structure is perm	itted if at least 66% of units (50% in 2- & 4-u	unit buildings) are eligible units or will		
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other - Describe:					
Mostly under DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check a	ll that apply.)		
✓ Income Threshold					
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not su	bject to DOE Savings to Inv	estment Ration (SIR) standards.			
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?	C Yes ⊙ No				
5.7 Do you have additional/differing eligibility p	olicies for :				
Renters	⊙ Yes C No				
Renters living in subsidized housing?	⊙ Yes C No	⊙ Yes O No			
5.8 Do you give priority in eligibility to:					
Elderly?	€ Yes C No				
Disabled?	⊙ Yes O No				
Young Children?	Young Children?				
House holds with high energy burdens?	⊙ Yes O No				

Other?	C Yes C No			
If you selected "Yes" for any of the options i	If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.			
Renters must have approval of landlord and lan	dlord must agree to pay 25% of cost	to weatherize unit.		
Households are awarded priority points at time	of application.			
Benefit Levels				
5.9 Do you have a maximum LIHEAP weath	erization benefit/expenditure per l	nousehold? • Yes O No		
5.10 If yes, what is the maximum? \$8,500				
Types of Assitance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measure	s do you provide ? (Check all categ	gories that apply.)		
Weatherization needs assessments/au	dits	Energy related roof repair		
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modification	s/ repairs	Windows/sliding glass doors		
Furnace replacement		☑ Doors		
Cooling system modifications/ repairs	s	☑ Water Heater		
Water conservation measures		Cooling system replacement		
Compact florescent light bulbs		Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:
	e Energy office adminsters the LIHEAP and the Weatherization Program improving the close coordination between these programs. The CSBG program is also not the same State Department and the LIHEAP is administered at the local level by community action agencies.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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	Section 8: Agency Designation		Assurance 6 (Requ n of Puerto Rico)	nired for state gran	itees and the
8.1 How	would you categorize the primary responsibility	of your State agency?			
>	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?					
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Who determines client eligibility?		Community Action Agencies	Community Action Agencies	Community Action Agencies	Community Action Agencies
		Community Action Agencies	Community Action Agencies	Community Action Agencies	
8.5c who processes benefit payments to bulk fuel vendors? Community Action Agencies Community Action Agencies Community Action Agencies					
8.5d Who performs installation of weatherization measures? Community Action Agencies			-		
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9. 8.6 What is your process for selecting local administering agencies?					
o.o wila	ic is your process for scienting focal administering	, agenties.			

program	te shall give special consideration to any local, public or private nonprofit agency which was receiving federal funds under any low income energy assistance in under the EOA of 1964 or any other provision of law on the day before the date of enactment of this Act. Before giving consideration, the state shall determine that next meets program and fiscal requirements established by the state.
8.7 Hov	v many local administering agencies do you use? 22
8.8 Hav O Yes O No	ve you changed any local administering agencies in the last year?
8.9 If so	o, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
•	y of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes • No
Cooling • Yes • No
Crisis © Yes C No
Are there exceptions? • Yes O No
If yes, Describe.
Payments to renters whose utilities are included in their rent. In these cases, payments are made directly to the client.
9.2 How do you notify the client of the amount of assistance paid? At the time of application the client is provided a copy of the application which decribes the amount of the benefit, the energy supplier assigned to provide the benefit and the account name and number to which the benefit is applied.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of th home energy and the amount of the payment?
All energy suppliers are required to sign a LIHEAP Energy Supplier Agreement with the state in order to receive payments. This agreement prohibits this practice.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
All energy suppliers are required to sign a LIHEAP Energy Supplier Agreement with the state in order to receive payments. This agreement prohibits this practice.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal M	onitoring, and Audit, 2605(b)(10)
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds	?	
The State will follow usual fiscal controls and fund accounting procedures for the exconduct an audit of LIHEAP funds received by the State agency. Additionally, local under this title. Program and fiscal monitoring will also be performed by the State ag	sub-grantees are required to arrange for an an	
Audit Process		
10.2. Is your LIHEAP program audited annually under the Single Audit Act an Yes No	d OMB Circular A - 133?	
10.3. Describe any audit findings rising to the level of material weakness or repeinspector general reviews, or other government agency reviews of the LIHEAP		
No Findings 🗸		
Finding Type Brief Summary	Resolved?	Action Taken
1		
10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local adminst	tering agencies/district offices?	
Select all that apply.		
Local agencies/district offices are required to have an annual audit in		B Circular A-133
Local agencies/district offices are required to have an annual audit (of		nuagas:
Local agencies/district offices' A-133 or other independent audits are solved. Grantee conducts fiscal and program monitoring of local agencies/dist	• •	process.
Grantee conducts fiscar and program monitoring or local agencies/dist	irict offices	
Compliance Monitoring		
10.5. Describe the Grantee's strategies for monitoring compliance with the Gran	ntee's and Federal LIHEAP policies and pr	ocedures: Select all that apply
Grantee employees:		
Internal program review		
✓ Departmental oversight		
Secondary review of invoices and payments		
Other program review mechanisms are in place. Describe:		
Local Adminstering Agencies / District Offices:		
✓ On - site evaluation		
Annual program review		

Monitoring through central database
✓ Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
All agencies are monitored on-site annually. Monitors perform a desk review prior to visit. During the visit, a monitoring review instrument is reviewed with agency staff and completed during visit. An exit conference, noting any deficiences or best practices, is conducted with executive director and program staff. A letter detailing any deficiences noted and the need for corrective action or follow-up is mailed to the agency within two weeks of the visit.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
All agencies are monitored annually.
Desk Reviews:
Prior to an on-site visit, program monitors perform desk reviews using our web-based data collection system. The state requires agencies to enter all LIHEAP awards, household data and reports into system.
10.8. How often is each local agency monitored ?
Annually
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or election that could not be made in the fields provided

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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	1 424 MANDATON		
Section 11: Timely and Mean	ingful Public Participation, 26050	(b)(12), 2605(C)(2)	
11.1 How did you obtain input from the public in the development Select all that apply.	nt of your LIHEAP plan?		
Tribal Council meeting(s)			
✓ Public Hearing(s)			
Draft Plan posted to website and available for commen	t		
Hard copy of plan is available for public view and com	ment		
Comments from applicants are recorded			
Request for comments on draft Plan is advertised			
Stakeholder consultation meeting(s)			
Comments are solicited during outreach activities			
Other - Describe:			
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No major changes			
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only			
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution of your LIH	EAP funds?	
	Date	Event Description	
1	05/25/2016	public hearing, Montgomery, AL	
11.4. How many parties commented on your plan at the hearing(s)? 2		
11.5 Summarize the comments you received at the hearing(s).			
Can we allow clients to self-declare income for LIHEAP eligibility. No, we will continue to require all household income to be verified.			
Will we continue to supplement the DOE Weatherization Program with LIHEAP? Yes, we plan to transfer LIHEAP funds to the Weatherization Program			
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)? No major changes.			
If any of the above questions require further ex attach a document with said explanation here.	planation or clarification that could	not be made in the fields provided,	

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 4
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? none
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

The State agrees to provide an opportunity for a fair hearing for clients whose claims for assistance are denied or not acted upon with reasonable promptness. All hearings shall provide for; A hearing officer to locally conduct hearings, submission of hearing materials to the State for final determination and corrective action if needed, reporting of data related to the number of hearing requests received and notification to the client of these rights at the time of application.

12.5 When and how are applicants informed of these rights?

Clients are informed of their right to a hearing at the time of application. Also if they contact the state office concerning a complaint we notify them in writing of the right to a hearing and the Fair Hearing policy.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Same as 12.4

12.7 When and how are applicants informed of these rights?

Clients are informed of their right to a hearing at the time of application.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Funds are used for activities that encourage and reduce their home energy needs such as; Needs assessments focusing on target groups of the elderly, disabled and small children. Energy and financial counseling and assistance with energy suppliers with the goal to reduce disconnects and shut-offs.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Funds are a line item budget in each administering agency's grant budget. Invoices are reviewed and approved by Energy Division staff and ADECA accounting prior to the advance of funds.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Households received energy couseling and conservation classes. Agencies worked with vendors on their behalf enabling them to enroll in budget billing allowing them more control over their utility bills and in many cases avoid disconnects.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? 42,948

13.6 How many households received these services? 40,702

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)				
14.1 Do you plan to submit an application for the leveraging incentive program? O Yes No				
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.				
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),describe the following:				
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?	
1				

Section 15 - Training

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
✓ Annually
Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
✓ On-site training
How often?
Annually
Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
State mo	Other - Describe: onitors contact vendors during sub-grantee reviews.
15.2 Do • Yes • No	pes your training program address fraud reporting and prevention?
If one	

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

The State of Alabama submitted performance measures data for FY 2015 for the following sections:

Performance Measures:

Section V - Energy Burden Targeting

Section VI - Restoration of Home Energy Service

Section VII - Prevention of Loss of Home Energy Service

Optional Measures:

Section V-Part Conly - Energy Burden Targeting - Unduplicated Number of LIHEAP Bill Payment-Assisted Households (Optional Measures)

Section VI - Restoration of Home Energy Service (Optional Measures)

Section VII - Prevention of Loss of Home Energy Service (Optional Measures)

The State Office collected twelve months of bill payment data for approximately 43% of LIHEAP households that received assistance from October 1, 2014 through September 30, 2015. Six of our top ten largest electric vendors are electric cooperatives. Presently, they do not have the system capabilities to generate bill payment or consumption reports for LIHEAP assisted households. The remaining four largest vendors (Alabama Power Company, City of Huntsville Utilities, City of Decatur Utilities, and City of Florence Utilities) were contacted and furnished bill payment data for FY 2015. The three municipalities provide electric and natural gas service and the data for both fuel types were collected for performance measures reporting.

Our largest natural gas vendor, Alabama Gas Company (Alagasco), also provided bill payment data for FY 2015 as did the second largest, City of Florence Utilities. Of the remaining three largest natural gas vendors, two have system limitations that prevented them from generating the data we requested and the third, Mobile Gas Service, was unable to provide data in time for reporting.

According to the LIHEAP Clearinghouse, approximately 90.65% of our 2014 LIHEAP allocation was obligated to electric and natural gas clients combined; therefore, we did not contact any of the propane, fuel oil, kerosene, or wood vendors in our state concerning the data exchange for FY 2015. However, we have considered reaching out to the top two or three largest propane vendors in the next few years to discuss their capacity to participate in future data exchanges. We understand the value of collecting performance measures data for all fuel types to more effectively analyze our benefit matrix and evaluate our overall program.

After the data exchange with our vendors for FY 2015, it was determined that our intake procedures would need to be adjusted to more closely verify account numbers in our system as well as attempt to collect account numbers for both main heating fuel and electricity with the goal of increasing the percentage of data collected.

In addition, FY 2016 LIHEAP applications were revised to include client waiver language to collect not only energy expenditure and billing data, but also energy consumption data which will allow us to complete Parts A and B of Optional Measures Section V -Energy Burden Targeting.

Based on our experience during FY 2015, we are prepared to conduct a data exchange with the same vendors at the end of FY 2016 and to report on all required and optional measures in January 2017.

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Section 17: Program Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.						
Online Fraud Reporting						
Dedicated Fraud Reporting Hotline						
Report directly to local agency/district office or Grantee office						
Report to State Inspector Go	Report to State Inspector General or Attorney General					
Forms and procedures in pla	ace for lo	ocal agencies/district offices and v	endo	rs to report fraud, waste, and abuse		
Other - Describe:						
b. Describe strategies in place for adver	tising the	e above-referenced resources. Sel	ect a	ll that apply		
Printed outreach materials						
Addressed on LIHEAP appl	lication					
✓ Website						
Other - Describe:						
Fraud training and reporting provided at a	nnual LIF	HEAP workshop.				
17.2. Identification Documentation Req	uirement	ts				
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.						
Collected from Whom?						
Type of Identification Collected	Analysis was a second of the s					ANY 1 1137 1
	Re	Applicant Only		All Adults in Household Required		All Household Members Required
Social Security Card is photocopied and retained	✓ n	. 1	V	. 1	V	1.1.1.1
ma commen	Re	equested		Requested		Requested
		.,	A			
	Re	equired		Required		Required
Social Security Number (Without actual Card)		-		-		
	Re	equested		Requested		Requested
Government-issued identification	Re	equired		Required		Required
card — — — — — — — — — — — — — — — — — — —						
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Re	equested		Requested		Requested

				L		
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1 Picture ID	<u>~</u>					
b. Describe any exceptions to the above pol	icies.		-		-1	
17.3 Identification Verification						
Describe what methods are used to verify	Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply				pply	
Verify SSNs with Social Security Administration						
Match SSNs with death records fro	om Social Security Adı	ministration or state	e agency			
Match SSNs with state eligibility/ca	nse management system	m (e.g., SNAP, TAN	F)			
Match with state Department of La	nbor system					
Match with state and/or federal con	rrections system					
Match with state child support syst	em					
Verification using private software	(e.g., The Work Num	ber)				
In-person certification by staff (for	tribal grantees only)					
Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	or tribal grantees on	ly)		
Other - Describe:						
We are in the process of a data exchange agree	ement with the SSA to	verify SS numbers as	nd benefits.			
Agencies perform intake activities face to fac	e with clients. Applicar	nts are require to prov	vide SS cards on all he	ousehlod members and	l a picture ID.	
17.4. Citizenship/Legal Residency Verifica	tion					
What are your procedures for ensuring th	at household member	s are U.S. citizens or	r aliens who are qua	lified to receive LIHI	EAP benefits? Select	all that apply.
	✓ Clients sign an attestation of citizenship or legal residency					
Cheme & Subsimission of Social Sect	Client's submission of Social Security cards is accepted as proof of legal residency					
Noncitizens must provide docume	ntation of immigration	n status				
Citizens must provide a copy of the	neir birth certificate, n	aturalization paper	s, or passport			
Noncitizens are verified through t	he SAVE system					
Tribal members are verified throu	igh Tribal enrollment	records/Tribal ID o	eard			
Other - Describe:						
17.5. Income Verification						
What methods does your agency utilize to			pply.			
	Require documentation of income for all adult household members					
Pay stubs						
Social Security award letters						
Bank statements						
Tax statements						
Zero-income statements						
Enemployment insurance is	✓ Unemployment Insurance letters					
✓ Other - Describe:						
Statements from employers.						
Computer data matches:						
Income information matche	d against state compu	ter system (e.g., SNA	AP, TANF)			

Proof of unemployment benefits verified with state Department of Labor				
Social Security income verified with SSA				
Utilize state directory of new hires				
✓ Other - Describe:				
Inthe process of working out a data exchange agreement with SSA to verify SS benefits and numbers.				
17.6. Protection of Privacy and Confidentiality				
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.				
Policy in place prohibiting release of information without written consent				
Grantee LIHEAP database includes privacy/confidentiality safeguards				
Employee training on confidentiality for:				
Grantee employees				
Local agencies/district offices				
Employees must sign confidentiality agreement				
✓ Grantee employees				
✓ Local agencies/district offices				
Physical files are stored in a secure location				
Other - Describe:				
17.7. Verifying the Authenticity				
What policies are in place for verifying vendor authenticity? Select all that apply.				
All vendors must register with the State/Tribe.				
All vendors must supply a valid SSN or TIN/W-9 form				
Vendors are verified through energy bills provided by the household				
Grantee and/or local agencies/district offices perform physical monitoring of vendors				
Other - Describe and note any exceptions to policies above:				
17.8. Benefits Policy - Gas and Electric Utilities				
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.				
Applicants required to submit proof of physical residency				
Applicants required to submit proof of physical residency Applicants must submit current utility bill				
Applicants must submit current utility bill				
Applicants must submit current utility bill Data exchange with utilities that verifies:				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe:				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments				
Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments				

>	Procedures are in place to require prompt refunds from utilities in cases of account closure
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.9. B	Benefits Policy - Bulk Fuel Vendors
	procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel s? Select all that apply.
>	Vendors are checked against an approved vendors list
	Centralized computer system/database is used to track payments to all vendors
>	Clients are relied on for reports of non-delivery or partial delivery
	Two-party checks are issued naming client and vendor
>	Direct payment to households are made in limited cases only
>	Vendors are only paid once they provide a delivery receipt signed by the client
>	Conduct monitoring of bulk fuel vendors
	Bulk fuel vendors are required to submit reports to the Grantee
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.10.	Investigations and Prosecutions
	be the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed Select all that apply.
	Refer to state Inspector General
>	Refer to local prosecutor or state Attorney General
>	Refer to US DHHS Inspector General (including referral to OIG hotline)
>	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
	Grantee attempts collection of improper payments. If so, describe the recoupment process
>	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
>	Vendors found to have committed fraud may no longer participate in LIHEAP
	Other - Describe:
	committing fraud(providing false information) are usually banned for 1 year. If illegal payments are made on client's behalf, the household cannot apply for accountil restitution has been made at which time they must submit a request to the agency to be considered eligible to apply for benefits.
	y of the above questions require further explanation or clarification that could not be made in the fields provided,

attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

401 Adams Avenue * Address Line 1		
Address Line 2		
Address Line 3		
Montgomery * City	AL <u>*</u> State	36103 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		