DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: AZ Pascua Yaqui

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2021 to 09/30/2022 **Report Status:** Submission Accepted by CO

Report Sections

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- 2. Section 1 Program Components
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- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

* 1 a Tyma of	Cubmico	ione	* 1.a. Type of Submission:					
		* 1.b. Frequency: Annual		* 1.c. Consolidated Application/Pl an/Funding Request?			Initial	
				Explan	ation:		Resubmission Revision	
								C Update
					2. Date	Received:		State Use Only:
					3. App	licant Identifie	r:	
					4a. Fed	eral Entity Ide	entifier:	5. Date Received By State:
					4b. Fed	leral Award Id	lentifier:	6. State Application Identifier:
7. APPLICAN	T INFO	RMATION						
* a. Legal Nar	ne: Pasci	ua Yaqui Tribe	e					
* b. Employer	/Taxpayo	er Identificati	ion Number (EIN/TIN	86-02322	* c. Or	ganizational D	UNS: 07898	7765
* d. Address:								
* Street 1:		7474 S. CAM	IINO DE OESTE		Stre	et 2:		
* City:		TUCSON			Cou	nty:		
* State:		AZ			Pro	vince:		
* Country:	Ţ	United States			* Zi de:	p / Postal Co	85746 -	
e. Organizatio	nal Unit:				-ii			
Department N Pascua Yaqui	Name: Social Se	ervices			Division Name:			
f. Name and co	ontact inf	formation of j	person to be contacted	l on matters in	volving t	this application	n:	
Prefix:	* First N	Name:		Middle Name	e:			
Suffix:	Irma Title:			Organization	valencia al Affiliation:			
Suma.		Director		Pascua Yaqu				
* Telephone Number: (520) 879-5 640	Fax Nu i 520 879			* Email: irma.valencia	a@pascuayaqui-nsn.gov			
* 8a. TYPE O			ammant (Endonally Dec					
b. Addition			ernment (Federally Rec	ognized)				
D. Addition	ai Descri	puon:						
* 9. Name of I	Federal A	agency:						
				f Federal Domes tance Number:	stic	cFDA Title:		
10. CFDA Num	bers and T	Fitles	93.568		Low-Income Home Energy Assistance Program			
11. Descriptiv Pascua Yaqui			Project					
12. Areas Affe	12. Areas Affected by Funding:							
13. CONGRES	SSIONAL	L DISTRICT	S OF:					
* a. Applicant	* a. Applicant 3				b. Program/Project: Pima County			
Attach an add	litional lis	st of Program	/Project Congression	al Districts if n	eeded.			
14. FUNDING	PERIO	D:			15. ESTIMATED FUNDING:			

a. Start Date: 10/01/2021	b. End Date: 09/30/2022	* a. Federal (\$): \$0	b. Match (\$): \$0		
* 16. IS SUBMISSION SUBJECT T	TO REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCES	S?		
a. This submission was made ava	ailable to the State under the Executiv	ve Order 12372			
Process for Review on :					
b. Program is subject to E.O. 12	372 but has not been selected by State	for review.			
c. Program is not covered by E.O	D. 12372.				
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO					
Explanation:					
complete and accurate to the best of	rtify (1) to the statements contained ir f my knowledge. I also provide the re- ny false, fictitious, or fraudulent state tion 1001)	quired assurances** and agree to con	nply with any resulting terms if I		
** The list of certifications and assu specific instructions.	rances, or an internet site where you	may obtain this list, is contained in the	ne announcement or agency		
18a. Typed or Printed Name and Trirma valencia	itle of Authorized Certifying Official	18c. Telephone (area co (520) 879-5640	de, number and extension)		
	18d. Email Address irma.valencia@pascuayaqui-nsn.gov				
18b. Signature of Authorized Certif	fying Official	18e. Date Report Submi 08/27/2021	itted (Month, Day, Year)		
Attach supporting documents as specified in agency instructions.					

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is req uired in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file

an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time fo r reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. **Section 1 Program Components** Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2021 09/30/2022 10/01/2021 09/30/2022 Cooling assistance 10/01/2021 09/30/2022 Crisis assistance Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100% 35 00% Heating assistance Cooling assistance 35.00% 30.00% Crisis assistance 0.00% Weatherization assistance Carryover to the following federal fiscal year 0.00% 0.00% Administrative and planning costs 0.00% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% 100.00% TOTAL Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to: Heating assistance V Cooling assistance

Weatherization assistance				Other (specify:)						
						_				
		gibility, 2605(b)(2)(A) - Assu					· fall	antogories	- f bo	Cta : the left colu
1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below? No										
If you	If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.									
				Heating	I	Cooling		Crisis		Weatherization
TANF			0	Yes O No	⊙	Yes O No	⊚	Yes O No	0	Yes 💽 No
SSI			•	Yes O No	⊙	Yes O No	\odot	Yes O No	С	Yes O No
SNAP			•	Yes O No	⊙	Yes O No	•	Yes O No	С	Yes 💽 No
Means	-tested Vet	terans Programs	•	Yes O No	⊙	Yes O No	\odot	Yes O No	С	Yes 💽 No
		Program N	ame	Heating		Cooling		Crisis		Weatherization
Other	(Specify) 1			O Yes O No	0	C Yes C No		C Yes C No		C Yes C No
1.5 D	you auto	omatically enroll households	s without a dire	ect annual applic	cation	?Oyes O No				
	, explain:									
	_									
when	determin	i ensure there is no differend ing eligibility and benefit an	nounts?	_	-	_			_	_
For ca	tegorically	y households, policy is impler second and higher income bra	mented whereby							nt. For those applicant
0 11.10	are no.,	second and inglier meome 3.	deret table 15	cu to determine	J115101.	ity aiong with the	150	y and Crisis 1882.		
SNAI	Nominal	l Payments								
1.7a I	Oo you all	ocate LIHEAP funds toward	d a nominal pa	yment for SNAI	P hous	eholds? O Yes	⊙ No)		
If you	answere	d "Yes" to question 1.7a, yo	u must provide	e a response to g	juestio	ns 1.7b, 1.7c, and	1.7d			
1.7b A	mount of	f Nominal Assistance: \$0.00)							
1.7c F	requency	of Assistance								
		Once Per Year								
		Once every five years	;							
	Other - Describe:									
1.7d I	łow do yc	ou confirm that the househo	ld receiving a r	nominal paymen	it has a	an energy cost or	need	?		
		Determination of Elgibility -Co								
Deter	mination	of Eligibility - Countable In	ıcome							
1.8. Iı		ning a household's income e	ligibility for Ll	HEAP, do you ı	use gro	oss income or net	incor	ne ?		
	Gross Inc	come								
V	Net Incor	200								
<u>~</u>	Net meo.	ne								
1.9. S	elect all th	ne applicable forms of count	table income us	sed to determine	a hou	sehold's income ε	eligibi	ility for LIHEAP	_	
>	Wages									
>	Self - Em	ployment Income								
Contract Income										
~	Communica	Income								
Payments from mortgage or Sales Contracts										
>	Unemployment insurance									
	Strike Pay									
>	Social Se	curity Administration (SSA) benefits							
	- 1.	· · · · · · · · · · · · · · · · · · ·	 ⊪ , ,,	11						
	tion		Excluding	g MediCare dedi	action					

~	Supplemental Security Income (SSI)
V	Retirement / pension benefits
~	General Assistance benefits
~	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
V	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
~	Child support
V	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
V	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
~	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
>	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

Section 2 - Heating Assistance						
Eligibility, 2605(b)(2) - Assurance 2					
2.1 Designate the	income eligibility threshold used for the	heating co	omponent:			
Add	Household size		Eligibility Guideline	Eligibility Thresholo	d	
1	All Household Sizes		State Median Income		60.00%	
2.2 Do you have additional eligibility requirements for H EATING ASSITANCE?						
2.3 Check the ap	propriate boxes below and describe the p	olicies for	each.			
Do you require a	n Assets test ?	O Yes	€ No			
Do you have add	itional/differing eligibility policies for:					
Renters?		C Yes	€ No			
Renters Li	ving in subsidized housing ?	O Yes	⊙ _{No}			
Renters wi	th utilities included in the rent ?	C Yes	⊙ _{No}			
Do you give prio	rity in eligibility to:					
Elderly?		⊙ Yes	C _{No}			
Disabled?		Yes	C _{No}			
Young chil	dren?	• Yes	C _{No}			
Household	s with high energy burdens ?	• Yes	C _{No}			
Other? Ex	ception medical clause for persons with m	• Yes	Ĉ No			
Explanations of	policies for each "yes" checked above:					
in the first stance, an	, and once per fiscal year, an applicant can id within the same fiscal year, the same appl	receive as licant is abl	two occasions when applicant are able to receive sitance per eligibility guidelines as a regular assi le to receive assistance for a second time, under I doctor that identified a medical reason whey the	istance applicant. In the set the medical exception clar	cond in use if th	
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
2.4 Describe how	you prioritize the provision of heating as	ssistance to	ovulnerable populations, e.g., benefit amounts	, early application period	ls, etc.	
	The manner in which the Pascua Yaqui Tribe prioritizes LIHEAP benefits is to conduct outreach for those applicant that are not able to transport themselves to the offices, or for those applicants who utility bill represents at least 20% or more of their total household income.					
2.5 Check the va	riables you use to determine your benefit	levels. (Cl	neck all that apply):			
✓ Income						
Family (household) size						
✓ Home energy cost or need:						
Fuel type						
Climate/region						
✓ Individual bill						
	elling type					
	rgy burden (% of income spent on home	energy)				

☑ Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for the	e fiscal year for which this pl	an applies			
Minimum Benefit	\$150	Maximum Benefit	\$600		
2.7 Do you provide in-kind (e.g., blankets,	space heaters) and/or other f	orms of benefits? O Yes O No			
If yes, describe.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

Section 3 - Cooling Assistance					
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2				
3.1 Designate Th	e income eligibility threshold used for the	Cooling o	component:		
Add	Household size		Eligibility Guideline	Eligibility Thresho	ld
1	All Household Sizes		State Median Income		60.00%
3.2 Do you have a	additional eligibility requirements for C ANCE?	C Yes	€ No		
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.		
Do you require a	nn Assets test ?	C Yes	⊙ No		
Do you have add	litional/differing eligibility policies for:				
Renters?		Oyes	⊙ No		
Renters Li	ving in subsidized housing ?	C Yes	⊙ _{No}		
Renters wi	th utilities included in the rent ?	Oyes	⊙ _{No}		
Do you give prio	rity in eligibility to:				
Elderly?		⊙ Yes	C _{No}		
Disabled?		• Yes	C _{No}		
Young chil	dren?	⊙ Yes	C _{No}		
Household	s with high energy burdens ?	⊙ Yes	C _{No}		
Other?		O Yes	⊙ No		
Explanations of p	policies for each "yes" checked above:				
in the first stance, an	a, and once per fiscal year, an applicant can ad within the same fiscal year, the same appl	receive as licant is abl	two occasions when applicant are able to receive sitance per eligibility guidelines as a regular assi le to receive assistance for a second time, under t l doctor that identified a medical reason whey the	stance applicant. In the sche medical exception cla	econd in ause if th
3.4 Describe how	you prioritize the provision of cooling as	ssistance to	ovulnerable populations,e.g., benefit amounts,	early application perio	ds, etc.
			LIHEAP benefits is to conduct outreach for tho lity bill represents at least 20% or more of their t		able to tr
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):					
✓ Income					
Family (household) size					
✓ Home energy cost or need:					
Fuel type					
✓ Climate/region					
✓ Individual bill					
Dwe	elling type				
✓ Ene	Energy burden (% of income spent on home energy)				

Energy need					
Other - Describe:	Other - Describe:				
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for the	fiscal year for which this pla	n applies			
Minimum Benefit	\$150	Maximum Benefit	\$600		
3.7 Do you provide in-kind (e.g., fans, air co	onditioners) and/or other form	ns of benefits? O Yes O No			
If yes, describe.					
If any of the above questions the fields provided, attach a	-		could not be ma	ade in	

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

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Expiration Date: 12/31/2023

Section 4: CRISIS ASSISTANCE					
Eligibility - 2604	(c), 2605(c)(1)(A)				
4.1 Designate the	income eligibility threshold used for the crisis comp	onent			
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	State Median Income	60.00%		
4.2 Provide your	LIHEAP program's definition for determining a cri	sis.			
Crisis means that the client is at risk or threatened by an inability to meet the basic neccesities of life, such as food, shelter, utilities, clothin g due to circumstances beyond their control, possibly caused by natural disaster, fire, or financial hardship. For regular non-life threatening situati ons for the utility program, crisis is dermined when a client has a delinquent bill, or a late payment notice bill, or in cases where a bill constitutes a high percentage of a fixed application income. Unlie the LIHEAP regular crisis definition that may be brought about by an applicants inability to meet the basic neccesities of life, such as food, shelter, utilities, clothing due to circumstances beyond their control, especially in economic circumstances that are considererd beyond the applicants ability to control, a life threatening circumstance typically involves the vulnerable population is served, such as, the disabled, the elderly, and those persons diagnosed with medical complication, wherey a doctor's script, the applicantion is f elt to be facing impending risk if the LIHEAP service is not provided wihin an 18 hour period, based on a risk assessment. In addition, life threatening applicants are given priority in terms of the fact that they are provided with outreach services, and provided services iwth a shorter period of time (18 hours).					
4.3 What constitu	utes a <u>life-threatening crisis?</u>				
as food, s ncial hards sons diagn ot provide	like the LIHEA regualr crisis definition that may be brothelter, utilities, clothing due to circumstances beyond the ship.a life threatening circumstance typically involves thosed with medical complication, wherey a doctor's script within an 18 hour period, based on a risk assessment. In wided with outreach services, and provided services iwth	e applicants abilty to control, an possibly cause the vulnerable population servced, such as, the dot, the applicantion is felt to be facing impending addition, life threatening applicants are given	d by natural disaster, fire, or fina isabled, the elderly, and those per g risk if the LIHEAP service is n		
Crisis Requirem	ent, 2604(c)				
	nany hours do you provide an intervention that will nany hours do you provide an intervention that will				
Crisis Eligibility,	, 2605(c)(1)(A)				
4.6 Do you have : ANCE?	additional eligibility requirements for CRISIS ASSIS	T Yes O No			
4.7 Check the ap	propriate boxes below and describe the policies for e	ach			
Do you require a	n Assets test ?	C Yes O No			
Do you give prio	rity in eligibility to :				
Elderly?		€ Yes € No			
Disabled?		⊙ Yes O No			
Young Chi	ldren?	⊙ Yes ○ No			
Household	s with high energy burdens?	⊙ Yes ○ No			
Other?		C Yes ⊙ No			
In Order to recei	In Order to receive crisis assistance:				
Must the h empty tank?	ousehold have received a shut-off notice or have a ne	ar G Yes C No			
Must the h	ousehold have been shut off or have an empty tank?	C Yes ⊙ No			
Must the h	ousehold have exhausted their regular heating benef	it? O Yes O No			

ed ar	Must renters with heating costs included in their rent have receivn eviction notice $\ref{eq:costs}$	C Yes ⊙ No
	Must heating/cooling be medically necessary?	C Yes ⊙ No
ent?	Must the household have non-working heating or cooling equipm	C Yes ⊙ No
	Other?	C Yes C No
Do y	ou have additional / differing eligibility policies for:	
	Renters?	C Yes ⊙ No
	Renters living in subsidized housing?	C Yes ⊙ No
	Renters with utilities included in the rent?	C Yes ⊙ No
Expl	anations of policies for each "yes" checked above:	
	n. 2) Disability Policy, for persons with disability, outreach is pr 3) Yound Children: In cases where families have young children a prper assessment to approve applicants.	•
<u> </u>	rmination of Benefits	
4.8 H	How do you handle crisis situations?	
	Separate component	
	Fast Track	
	ciants". Therefore, these two service poulation A) Categorical(regular) crisis aplicated to being able to provide for themselves the base named the provide for themselves the base named the provide for themselves the base named to be supported by the provided themselves applicants: B. Life-threatening crisis applicants: the erly, and those persons diagnosed with medicing the provided the provided by the prov	ions: are assessed by definition, as an applicant facing economic crisis and no sic neccessities of life including, food, shelter and utilities due to cirmcumsta are provided services within a 48 hour period. typically involves vulnerable poulation served as such as the disabled, the eld cal complication, wherey a doctor's script, the applicantion is felt to be facing provided wihin an 18 hour period, based on a risk assessment. In addition, life rms of the fact that they are provided with outreach services, and provided se
4.9 I	f you have a separate component, how do you determine crisis assist	tance benefits?
	Amount to resolve the crisis.	
>		ected ntoce or shut off notice with in the same day, or wiithin the same day or, ce, or shut off notice, the mininum available is \$ 150.00 benefit amount and t
Crisi	is Requirements, 2604(c)	
		are geographically accessible to all households in the area to be served?
•	Yes O No Explain.	
	lowing areas: i. Pima County- 7474 S. Camino de Oeste Tucson, Arizona 8	e following sites that are geographically accessible to all households in the fol 15757. This site accepts application for energy crisis benefits that is geographic
	cally accessible to all households in the Pima County service area. ii. Maricopa County- 9405 S. Avenida Del Yaqui, Guadalupe geographically accessible to all households in the Maricopa County.	, Arizona 85283. This site accepts application for energy crisis benefits that is service area.
	iii. Pinal County- 345 W. Cental, Coolidge, Arizona 85128- T ccessible to all households in the Pinal County service area.	This site accepts applications for energy crisis benefits that is geographically a
4.11	Do you provide individuals who are physically disabled the means t	0:
_	abmit applications for crisis benefits without leaving their homes?	

€ Yes C No If No, explain.						
Travel to the sites at which applications for crisi	is assistance	are accepted	ed?			
• Yes No If No, explain.						
If you answered "No" to both options in question abled?	4.11, please (explain alter	ernative means of intake to those who are homebound or physically	y disa		
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum benefit for each type o	f crisis assis	tance offere	ed.			
Winter Crisis \$0.00 maximum benefit						
Summer Crisis \$0.00 maximum benefit	na .					
Year-round Crisis \$600.00 maximum benef		> === d/on othe				
4.13 Do you provide in-kind (e.g. blankets, space h Yes No If yes, Describe	eaters, ians)	ana/or our	er forms of denemes:			
Yes W No II yes, Describe						
4.14 Do you provide for equipment repair or repla	cement usin	g crisis fund	nds?			
C Yes € No		-				
If you answered "Yes" to question 4.14, you must	complete qu	estion 4.15.	•			
4.15 Check appropriate boxes below to indicate ty						
THE CHICAL APPROPRIES	Winter C	Summer	Year-round Crisis			
	risis	Crisis	Turi Turic Grad			
Heating system repair						
Heating system replacement						
Cooling system repair						
Cooling system replacement						
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify):						
4.16 Do any of the utility vendors you work with en	nforce a mo	ratorium on	n shut offs?			
C Yes € No						
If you responded "Yes" to question 4.16, you must respond to question 4.17.						
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
Monatorium legislation has ended, causing greater hardship on families to maintan the utility service.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

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Section	Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assu	rance 2					
5.1 Designate the income eligibility thresho	old used for the Weathe	rization component				
Add Househo	old Size	Eligibility Guideline	Eligibility Threshold			
1 All Household Sizes		State Median Income	60.00%			
5.2 Do you enter into an interagency agree No	5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? © Yes No					
5.3 If yes, name the agency.						
5.4 Is there a separate monitoring protocol	for weatherization? C	Yes No				
WEATHERIZATION - Types of Rules						
5.5 Under what rules do you administer LI	HEAP weatherization?	(Check only one.)				
Entirely under LIHEAP (not DOE) i	rules					
Entirely under DOE WAP (not LIH)	EAP) rules					
Mostly under LIHEAP rules with the	e following DOE WAP	rule(s) where LIHEAP and WAP rules di	ffer (Check all that apply):			
Income Threshold	S	.,				
	formily bounding atments		0/ in 2			
le units or will become eligible within 180 d	•	re is permitted if at least 66% of units (50	% in 2- & 4-unit buildings) are engib			
Weatherize shelters temporaril are facilities).	ly housing primarily lov	w income persons (excluding nursing hom	es, prisons, and similar institutional c			
Other - Describe:						
Mostly under DOE WAP rules, with	the following LIHEAP	rule(s) where LIHEAP and WAP rules di	iffer (Check all that apply.)			
Income Threshold			110/			
Weatherization not subject to l	DOE WAP maximum s	tatewide average cost per dwelling unit.				
Weatherization measures are n	not subject to DOE Savi	ings to Investment Ration (SIR) standard	s.			
Other - Describe:	•					
Eligibility, 2605(b)(5) - Assurance 5						
5.6 Do you require an assets test? \[\tilde{\cappa}_{Yes} \cappa_{No}\]						
5.7 Do you have additional/differing eligibility policies for :						
Renters	C Yes C No					
Renters living in subsidized housin g?	C Yes C No					
5.8 Do you give priority in eligibility to:						
Elderly?	C Yes C No					
Disabled?	Disabled? C Yes C No					
Young Children?	C Yes C No					
House holds with high energy burde ns?	C Yes C No					
Other? C Yes C No						

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, ow.	you must provide further explanation of these policies in the text field bel				
Benefit Levels					
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditu	rre per household? O Yes O No				
5.10 If yes, what is the maximum? \$0					
Types of Assistance, 2605(c)(1), (B) & (D)					
5.11 What LIHEAP weatherization measures do you provide? (Check	all categories that apply.)				
Weatherization needs assessments/audits	Energy related roof repair				
Caulking and insulation	Major appliance Repairs				
Storm windows	Major appliance replacement				
Furnace/heating system modifications/ repairs	Windows/sliding glass doors				
Furnace replacement	Doors				
Cooling system modifications/ repairs Water Heater					
Water conservation measures	Cooling system replacement				
Compact florescent light bulbs	Other - Describe:				
If any of the above questions require further exp the fields provided, attach a document with said	lanation or clarification that could not be made in explanation here.				

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance a variable: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify): Conduct bi annual information forums with the communities, within the service area to shared information regarding program is service available.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS I, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe: Coordinate with Tribal Departments and outside agencies to share cost to avoid duplication of services.

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and

	he Commonwealth of Puerto Rico)					
8.1 Hov	w would you categorize the primary respons	sibility of your St	tate agency?			
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
8.3 Hov	8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?					
8.5 LIH	IEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
	ho determines client eligibility?	Ü				
8.5b W	ho processes benefit payments to gas and e vendors?					
8.5c wh	no processes benefit payments to bulk fuel s?					
	8.5d Who performs installation of weatherization measures?					
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.						
8.6 Wh	8.6 What is your process for selecting local administering agencies?					
8.7 Hov	8.7 How many local administering agencies do you use?					
	8.8 Have you changed any local administering agencies in the last year? C Yes					

C No	○ No				
8.9 If so	o, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	y of the above questions require further explanation or clarification that could not be made in ïelds provided, attach a document with said explanation here.				

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? **⊙** Yes **○** No Heating Tes O No Cooling • Yes O No Crisis Are there exceptions? Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? Case worker notified he applicn in writing of approval denial effective the second day of the application. In cases when the case is approve d. In cases when the the case is approcedd, the applicant is informed fo the date when payment is made to the vendor. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? The case worker, in procedssing of approved cases, makes direct contact with the vendor/energy supplier to complete the followoing: 1) Place guarantee payment for the approvfed amount to the vendor, 2) Submits processing of payment into the financial system to allow a disbusrsment of a check to the vendor for hte approved amount. 3) After check has been amiled out to the vendor, the worker will confirm that the payment hasa rrrived its desintation and has been posted to the appropriate account to allow the vendor to the clietn for the correct amount of ulitity usage. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assista The Department of Social Services, which administers the LIHEAP program has a set of policy and procedures that includes a section addr essig customoer services, eligiblity standards, as well as other fairness policies that ensure that all applicants are treated the same, and without bia s. Furthermore, at time of intake, the customer is notified of the right for a fair hearing if they feel their case has not been handled accordingly. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household If so, describe the measures unregulated vendors may take.

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If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Program Fiscal Monitoring Accufund system allows and facilitaes check and balances that includes, amoung other tracking features, the following: I) Tracking of refunds. II) Tracking of obligations of funds at grantee level, III) Separation of line items by components and fiscal year Audit Process 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? 10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring as sessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. No Findings 🗹 Finding Brief Summary Resolved? Action Taken Type 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply. Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 Local agencies/district offices are required to have an annual audit (other than A-133) Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. Grantee conducts fiscal and program monitoring of local agencies/district offices 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all th at apply Grantee employees: 4 Internal program review Departmental oversight Secondary review of invoices and payments Other program review mechanisms are in place. Describe: Tribal Economic Unit forms a apart of the the PYT Social Services and is subsumed under the Adult Service Component of the Departmen t. Administrative oversight of the program activities, including elgibility and benedits determinatio quality management, is handled by the tribal ec

onomic assistance unit lead staff, program manager, and program specialist. These three administratice personnel conduct ongoing in-house audit as well as work closely with teh tribal internal audit to implement compliance monitoring on an individual employee level. The internal audit dep

artment is also charged with the resonsibility of conduting scheduled and random program review.

Local Administering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
The Social Service Department operates three site offices: Tucson (Pima County), Coolidge (Pinal County), and Guadalupe (Maricopa County). These three sites are monitored for compliance and quality assurances through ongoing desk review, scheduled client file tsting and random sampling. Our program review mechanisms include monthly unit meeting to discuss LIHEAP delvery issues, as well as to asses a ongoing implementation of policy & procedures through policy reivew meeting held bi-annually.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
The Department conducts montiroing activities at all three sites on a quarterly basis to monitor operaton and quality assurances.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits: Site visit are scheduled through site vites, or on a random based on lead staff feedback and management analysis.
Desk Reviews:
10.8. How often is each local agency monitored ?
Site offices are monitored on an ongoing basis through sheduled, or random visits.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
5% of applicants are disapproved due to eligibility error rate.
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 11: Timely and Meanin	gful Public Participation, 2	605(b)(12), 2605(C)(2)		
11.1 How did you obtain input from the public in the deve Select all that apply.	lopment of your LIHEAP plan?			
Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for co	omment			
Hard copy of plan is available for public view an	d comment			
Comments from applicants are recorded				
Request for comments on draft Plan is advertised	d			
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities	es			
Other - Describe:				
11.2 What changes did you make to your LIHEAP plan as No changes to the plan. The public inquired ab				
On medically fragile cases, what type of out	•			
After I was assisted one time, can I return for with the virus?		maximum amount allowed, or if I become ill		
3) Are intakes still being conducted via telecon	nference, or can I participate in a office intake?			
4) When is the application process to apply for	assistance?			
Public Hearings, 2605(a)(2) - For States and the Common	wealth of Puerto Rico Only			
11.3 List the date and location(s) that you held public hear	ring(s) on the proposed use and distribution	of your LIHEAP funds?		
	Date	Event Description		
1	08/17/2021	Document was placed online, posted on com munity bullentin boards through out the com munities and tribal departments		
11.4. How many parties commented on your plan at the he	earing(s)? 5			
11.5 Summarize the comments you received at the hearing	g(s).			
1) How are medically fragile cases handled?				
2) Can I receive assistance more than 1 time per fiscal year?				
3) Do I have the option to go to the office for the intake, or do I need to participate in a phone interview?				
4) How can I qualify for assistance, what must	I do?			
11.6 What changes did you make to your LIHEAP plan as	a result of the comments received at the pu	blic hearing(s)?		
1) Due to the pandermic orders being lifted, applicants may elect to participate in an in office intake, as oppose to a teleconference intake				

2) The LIHEAP Plan is posted on the internet.

lds provided, attach a do	ounion with suit		

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

Ia at the interview the applicantion is denied, the tribal applicant has 72 hours, excluding holiday and weekends to appeal the decision to the program manager. The program manager has 72 hours, excluding in holidday and weekendds to investigates, and reeach a decision on the appeal. The program manager decision overwrites the initial denial, but if the trial memgber is not satissfied with the deision made by the program manager, s/he may appeal to the Department Director whose decision is deemned final. The Social Services Department shared affect guarantee of payment within one hours of the Director's decision

12.5 When and how are applicants informed of these rights?

Upon intake and assessment, applicants are provided with a form that contains the right to appeal the decision of the case worker regarding the application. The statemenet on the form generally reads that the applicant has the right to appeal any decision made by the case worker that the y do not agree with.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Fair Hearing Policy and Procedures:

- a) During the initial intake and assessment for the LIHEAP services, applicants are informed of their rights to grievance nad appea I regarding service qualty, denial, or if they disagree wih any decision made by the worker on their behalf:
- b) If the applicat preceives or feels that the service provided to their satisfaction reagarding its quality, a denial, the amount approved, or generally disagree with a decision made by the worker such as a timely confirmation of service request, the applicant can grieve or appeal such a decision to the program manager in writing. If the applicant is unable to prepare such a grievance or appeal letter in writting then the support staff, or worker involved will assist the applicant to do so;
- c) If the decision made by the manager is not satisfactory to the applicant, s/he can grieve or appeal to the Director of the Departm ent. The decision is final.

12.7 When and how are applicants informed of these rights?

Upon intake and assessment, applicants are provided with a form that contains their right to appeal the decision of the case worker regarding the application. Thes statement on the form generally reads....the applicant has the right to appeal any decision made by the caswe worker that they do not agree with.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?
N/A
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services?
13.6 How many households received these services?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

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14.1 Do you plan to submit an application for the leveraging incentive program?

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Section 14:Leveraging Incentive Program, 2607(A)

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

N/A

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

Section 15 - Training

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Section 15: Training					
15.1 Describe the training you provide for each of the following groups:					
a. Grantee Staff:					
Formal training on grantee policies and procedures					
How often?					
Annually					
✓ Biannually					
As needed					
Other - Describe: Regular unit meetings are held to discuss policy implementation on a bi-an nual basis and as needed.					
Employees are provided with policy manual					
Other-Describe:					
b. Local Agencies:					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
On-site training					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Employees are provided with policy manual					
Other - Describe					
c. Vendors					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Policies communicated through vendor agreements					

Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention? Yes No	
If any of the above questions require further explanation or clarification to the fields provided, attach a document with said explanation here.	hat could not be made in

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

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Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms	s				
a. Describe all mechanisms availab	ble to the public for reporting cases of	f suspected waste, fraud, and abuse. S	elect all that apply.		
Online Fraud Reportin	ıg				
Dedicated Fraud Repor	rting Hotline				
Report directly to local	agency/district office or Grantee offi	ce			
Report to State Inspect	tor General or Attorney General				
Forms and procedures	in place for local agencies/district offi	ices and vendors to report fraud, was	te, and abuse		
Other - Describe:					
Applicants sign a frau	ad form that provides them with the lega	al federal regulations regarding the com	mitement of fraud.		
b. Describe strategies in place for a	advertising the above-referenced reso	ources. Select all that apply			
Printed outreach mater	rials				
Addressed on LIHEAP	application				
Website					
Other - Describe:					
The form is signed du	uring the inake and assesment.				
17.2. Identification Documentation	1 Requirements				
a. Indicate which of the following tembers.	forms of identification are required or	r requested to be collected from LIHI	EAP applicants or their household m		
		Collected from Whom?			
Type of Identification Collected		Conected from whom:			
	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is photocopi	Required	Required	Required		
ed and retained					
	Requested	Requested	Requested		
Social Security Number (Without	Required	Required	Required		
actual Card)					
	Requested	Requested	Requested		
Government-issued identification	Required	Required	Required		
card (i.e.: driver's license, state ID, Tri					
bal ID, passport, etc.)	Requested	Requested	Requested		

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested	
1								
b. Describe any exceptions to the above policies.								
17.3 Identification Verification								
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply								
	Verify SSNs with Social Security Administration							
	Match SSNs with death records from Social Security Administration or state agency							
	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)							
	Match with state Department of Labor system							
	Match with state and/or federal corrections system							
	Match with state child support system							
	Verification using private software (e.g., The Work Number)							
	In-person certification by staff (for tribal grantees only)							
V	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)							
	Other - Describe:							
17.4	4. Citizenship/Legal Residency Ver	ification						
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.								
	Clients sign an attestation of o	citizenship or legal	residency					
	Client's submission of Social S	Security cards is ac	cepted as proof of	legal residency				
	Noncitizens must provide documentation of immigration status							
	Citizens must provide a copy of their birth certificate, naturalization papers, or passport							
	Noncitizens are verified through the SAVE system							
-	✓ Tribal members are verified through Tribal enrollment records/Tribal ID card							
	Other - Describe:							
17.5	5. Income Verification							
_	at methods does your agency utiliz	e to verify househo	ld income? Select	all that apply.				
V	- Require documentation of med	me for all adult ho	usehold members					
	Pay stubs							
	Social Security award letters							
	Bank statements							
	Tax statements							
	✓ Zero-income statements							
	Unemployment Insuran	ce letters						
	Other - Describe:							
	Computer data matches:							
	Income information ma	tched against state	computer system	(e.g., SNAP, TAN	F)			
	Proof of unemployment benefits verified with state Department of Labor							
Social Security income verified with SSA								
	Utilize state directory of new hires							
	Other - Describe:							
	Applicants submit award l	letter to verify incon	ne					

17.6. Protection of Privacy and Confidentiality						
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.						
Policy in place prohibiting release of information without written consent						
Grantee LIHEAP database includes privacy/confidentiality safeguards						
Employee training on confidentiality for:						
Grantee employees						
Local agencies/district offices						
Employees must sign confidentiality agreement						
✓ Grantee employees						
Local agencies/district offices						
Physical files are stored in a secure location						
Other - Describe:						
17.7. Verifying the Authenticity						
What policies are in place for verifying vendor authenticity? Select all that apply.						
All vendors must register with the State/Tribe.						
All vendors must supply a valid SSN or TIN/W-9 form						
Vendors are verified through energy bills provided by the household						
Grantee and/or local agencies/district offices perform physical monitoring of vendors						
Other - Describe and note any exceptions to policies above:						
17.8. Benefits Policy - Gas and Electric Utilities						
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.						
Applicants required to submit proof of physical residency						
Applicants must submit current utility bill						
Data exchange with utilities that verifies:						
Account ownership						
Consumption						
✓ Balances						
✓ Payment history						
Account is properly credited with benefit						
Other - Describe:						
Centralized computer system/database tracks payments to all utilities						
Centralized computer system automatically generates benefit level						
Separation of duties between intake and payment approval						
Payments coordinated among other energy assistance programs to avoid duplication of payments						
Payments to utilities and invoices from utilities are reviewed for accuracy						
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities						
Direct payment to households are made in limited cases only						
Procedures are in place to require prompt refunds from utilities in cases of account closure						
Vendor agreements specify requirements selected above, and provide enforcement mechanism						
Other - Describe:						
17.9 Ranafite Policy - Rulk Fual Vandors						
17.9. Benefits Policy - Bulk Fuel Vendors						
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a						

Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
✓ Other - Describe:
Approved applicants submits a quote from the vendor and a check is produced driectly to the vendor for the fuel only.
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Based on fraud policty, if applicant commits fraud, the Department makes efforts to collect amounts involved to a reasonable degree.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
For clients who commit fraud, failure to return the monies, or to provie innocensce, are given one warning and maybe refused services and may be reported to tribal police. For employees that are caught committing fraud, forthwith termination per Tribal Human Resources Department is carried out.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

7474 S. Camino de Oeste * Address Line 1		
Address Line 2		
Address Line 3		
Tucson * City	Az. * State	85746 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

(1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
 - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		