# **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance
Grantee Name: QUECHAN
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1
Report Period: 10/01/2021 to 09/30/2022
Report Status: Submission Accepted by CO (Revision #1)

# **Report Sections**

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- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
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- 10. Section 9 Energy Suppliers, 2605(b)(7) Assurance 7
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- 15. Section 14 Leveraging Incentive Program ,2607A
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- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

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|  | U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES<br>ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES |                                  |          |   |                                       |   |                                  |              |           |  |
|--|--|----------------------------------|----------|---|---------------------------------------|---|----------------------------------|--------------|-----------|--|
|  | L  |                                  | MEI      |   | IERGY AS<br>MODEL<br>- 424 - M        | . PLA   | N                                | ROG          | RAN       | /(LIHEAP)  |
|  |  | * 1.b. Frequency:<br>Annual      |          | * 1.c. Consolidated Application/Pl<br>an/Funding Request?<br>Explanation: |                                       | * <b>1.d. Version:</b><br>Initial<br>Resubmission<br>Revision<br>Update |                                  |              |           |  |
|  |  |                                  |          |   |                                       |   | Received:                        |              |           | State Use Only:  |
|  |  |                                  |          |   |                                       |   | icant Identifier                 |              |           | T. D. J. D. J. J. Du Chater                                    |
|  |  |                                  |          |   |                                       |   | eral Entity Ide<br>eral Award Id |              |           | 5. Date Received By State:<br>6. State Application Identifier: |
| 7. APPLICAN                                  | T INFO   | RMATION                          |          |   |                                       | <b></b>   |                                  |              |           |  |
| * a. Legal Nar                               | ne: Que  | echan Indian Tri                 | ibe      |   |                                       |   |                                  |              |           |  |
| 181  | ·/Taxpay   | ver Identificati                 | ion Nun  | nber (EIN/TIN   | ): 1-860211                           | * c. Or   | ganizational D                   | UNS:         | 073364    | 1358   |
| * d. Address:                                |  | 3.6. DOV 10                      |          |   |                                       |   |                                  |              |           |  |
| * Street 1:                                  |  | P.O. BOX 18                      | 99       |   |                                       | Stre  |                                  |              | Picacho I | Road   |
| * City:<br>* State:                          |  | YUMA<br>AZ                       |          |   |                                       | Cou<br>Prov   | nty:<br>/ince:                   | Imper        | riai      |  |
| * Country:                                   |  | United States                    |          |   | I                                     |   | p / Postal Co                    | 85366 - 1899 |           |  |
| e. Organizatio                               | nal Unit   | t:                               |          |   |                                       | ļ   | Ŋ                                |              |           |  |
| Department N<br>Low Income                   | V <b>ame:</b><br>Energy A  | Assistance                       |          |   |                                       | Divisio   | n Name:                          |              |           |  |
|  |  |                                  | person ( | to be contacted   | l on matters inv                      | -   | his application                  | 1:           |           |  |
| Prefix:<br>Mrs                               | Crysel   | Name:<br>lle                     |          |   | Middle Name<br>LM                     | Uribe   |                                  |              |           |  |
| Suffix:                                      | Title:<br>Grants   | s and Contracts                  | Coordin  | nator   | Organization:<br>Quechan Indi         |   |                                  |              |           |  |
| * Telephone<br>Number:<br>(760) 919-3<br>600 | Fax Nu<br>(760)  | <b>umber</b><br>919-3661         |          |   | * Email:<br>contractsgran             | sgrantscoord@quechantribe.com   |                                  |              |           |  |
| * 8a. TYPE O<br>I: Indian/Nativ              |  |                                  | ernment  | (Federally Rec  | ognized)                              |   |                                  |              |           |  |
| b. Addition                                  | al Descr   | iption:                          |          |   |                                       |   |                                  |              |           |  |
| * 9. Name of F                               | Federal A  | Agency:                          |          |   |                                       |   |                                  |              |           |  |
|  |  |                                  |          |   | of Federal Domestic<br>stance Number: |   |                                  | CFDA Title:  |           |  |
| 10. CFDA Num                                 | bers and   | Titles                           |          | 93.568  |                                       |   | Low-Income H                     | Home E       | lnergy A  | Assistance Program   |
| 11. Descriptive<br>Quechan Indi              | <b>e Title o</b><br>an Tribe   | <b>f Applicant's H</b><br>LIHEAP | Project  |   |                                       |   |                                  |              |           |  |
|  | dian Res   | servation; Winte                 |          | , CA; Bard, CA  | ; Yuma, AZ                            |   |                                  |              |           |  |
| 13. CONGRES                                  |  | AL DISTRICTS                     | S OF:    |   |                                       | h Prog  | ram/Project:                     |              |           |  |
| 4  |  | tot of Drogram                   | Drojec   | 4 Congressions  | al Districts if n                     | CA-51   |                                  |              |           |  |
| Attach an add                                | litional i   | ist of Program                   | Projec   | t Congressiona  | a Districts if no                     | eeded.  |                                  |              |           |  |
| 14. FUNDING                                  | 14. FUNDING PERIOD: 15. ESTIMATED FUNDING:   |                                  |          |   |                                       |   |                                  |              |           |  |

| <b>a. Start Date:</b> 10/01/2021   | <b>b. End Date:</b><br>09/30/2022  | * a. Federal (\$):<br>\$0                                   | <b>b. Match (\$):</b><br>\$0 |  |  |  |  |  |
|--|--|---|------------------------------|--|--|--|--|--|
| * 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?  |  |   |                              |  |  |  |  |  |
| a. This submission was made ava  | a. This submission was made available to the State under the Executive Order 12372 |   |                              |  |  |  |  |  |
| Process for Review on :  | Process for Review on :  |   |                              |  |  |  |  |  |
| b. Program is subject to E.O. 12   | 372 but has not been selected by State   | for review.   |                              |  |  |  |  |  |
| c. Program is not covered by E.C   | ). 12372.  |   |                              |  |  |  |  |  |
| * 17. Is The Applicant Delinquent O<br>O YES<br>O NO   |  |   |                              |  |  |  |  |  |
| Explanation:   |  |   |                              |  |  |  |  |  |
| 18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) <b>**I Agree</b> |  |   |                              |  |  |  |  |  |
| ** The list of certifications and assu<br>specific instructions.   | rances, or an internet site where you  | may obtain this list, is contained in the announcemen       | nt or agency                 |  |  |  |  |  |
|  | itle of Authorized Certifying Official   | 18c. Telephone (area code, number and                       | l extension)                 |  |  |  |  |  |
| Cryselle L. Uribe, Grants and Contract   | cts Coordinator  | 18d. Email Address<br>contractsgrantscoord@quechantribe.com |                              |  |  |  |  |  |
| 18b. Signature of Authorized Certif  | fying Official   | <b>18e. Date Report Submitted (Month, D</b><br>10/11/2021   | ay, Year)                    |  |  |  |  |  |
| Attach supporting doc  | cuments as specified in a  | agency instructions.  |                              |  |  |  |  |  |

| U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES<br>ADMINISTRATION FOR CHILDREN AND FAMILIES<br>LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)<br>MODEL PLAN<br>SF - 424 - MANDATORY<br>Department of Health and Human Services<br>Administration for Children and Families<br>Office of Community Services<br>Washington, DC 20201<br>August 1987, revised 05/92,02/95,03/96,12/98,11/01<br>OMB Approval No. 0970-0075  |  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional.<br>uired in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years i<br>an abbreviated plan. Public reporting burden for this collection of information is estimated to average<br>r reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of i<br>sponsor, and a person is not required to respond to, a collection of information unless it displays a cur-<br>Section 1 Program Components | n which the grantee is<br>e 1 hour per response,<br>nformation. An agenc | not permitted to file<br>including the time fo<br>y may not conduct or |  |  |  |  |
| Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)   |  |  |  |  |  |  |
| <ul> <li>1.1 Check which components you will operate under the LIHEAP program.</li> <li>(Note: You must provide information for each component designated here as requested elsewhere in this plan.)</li> </ul>   | Dates of   | Operation  |  |  |  |  |
|   | Start Date   | End Date   |  |  |  |  |
| Heating assistance  | 10/01/2021   | 03/31/2022   |  |  |  |  |
| Cooling assistance  | 04/01/2022   | 10/31/2022   |  |  |  |  |
| Crisis assistance   | 03/02/2021   | 09/30/2022   |  |  |  |  |
| Weatherization assistance   |  |  |  |  |  |  |
| Provide further explanation for the dates of operation, if necessary  |  |  |  |  |  |  |
| Cooling Assistance will need to be available for the dates of 04/01/2022 -10/31/2022 as the tempertures in the service area begin to rise ran ging from 90-120 degrees as the months progress. Heating will need to be available for dates 11/1/2021 -3/31/2022 tempertures in the service area range from 46 to 70 degrees in the Winter time, our area is located in the desert area and our population is not used to colder weather and do requi re heating to be made accessible/available.  |  |  |  |  |  |  |
| Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16  |  |  |  |  |  |  |
| 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.  | e total of all percentages   | Percentage (%)   |  |  |  |  |
| Heating assistance  |  | 5.00%  |  |  |  |  |
| Cooling assistance  |  | 45.00%   |  |  |  |  |
| Crisis assistance   |  | 50.00%   |  |  |  |  |
| Weatherization assistance   |  | 0.00%  |  |  |  |  |
| Carryover to the following federal fiscal year  |  | 0.00%  |  |  |  |  |
| Administrative and planning costs   |  | 0.00%  |  |  |  |  |
| Services to reduce home energy needs including needs assessment (Assurance 16)  |  | 0.00%  |  |  |  |  |
| Used to develop and implement leveraging activities 0.0   |  |  |  |  |  |  |
| TOTAL   | TOTAL 100.009  |  |  |  |  |  |
| Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)   |  |  |  |  |  |  |
| 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:  |  |  |  |  |  |  |

Section 1 - Program Components

|  | Heating assistance  | ✓                      |                         | Cooling assistance |                               |          |                           |
|--|---|------------------------|-------------------------|--------------------|-------------------------------|----------|---------------------------|
| Weatherization assistance  |   |                        |                         | Other (specify:)   |                               |          |                           |
| Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8 |   |                        |                         |                    |                               |          |                           |
| 1.4 Do you consider hous   | eholds categorically eligible i                                       |                        |                         | e follov           | ving categories o             | of ben   | efits in the left colu    |
| mn below? • Yes O No   | -   |                        |                         |                    |                               |          |                           |
| If you answered "Yes" to   | o question 1.4, you must comp   |                        | 0-                      | 1.5 and            |                               | n        |                           |
|  |   | Heating                | Cooling                 | 0                  | Crisis<br>Tes O <sub>No</sub> | $\sim$   | Weatherization<br>Yes ONo |
| TANF   |   | • Yes O No             | • Yes O No              |                    | es ONo                        |          | Yes ONo<br>Yes ONo        |
| SSI  |   | • Yes O No             | • Yes O No              |                    |                               |          |                           |
| SNAP   |   |                        |                         | ⊙Yes ∩No           |                               | OYes ONo |                           |
| Means-tested Veterans Prog   |   | • Yes O No             | • Yes O No              | υY                 |                               |          |                           |
| Other(Specify) 1 Que   | Program Name<br>echan General Assistance                              | Heating<br>• Yes O No  | Cooling                 | _                  | Crisis<br>• Yes O No          | _        | Weatherization            |
|  |   |                        |                         |                    | e res v No                    |          | V res V No                |
|  | enroll households without a   | direct annual applica  | tion? 🖸 Yes 🖲 No        |                    |                               |          |                           |
| If Yes, explain:   |   |                        |                         |                    |                               |          |                           |
| 1.6 How do you ensure th   | nere is no difference in the tro                                      | eatment of categorical | lly eligible households | from t             | hose not receivi              | ng atl   | her nublic assistance     |
| when determining eligibi   | lity and benefit amounts?   | -                      |                         |                    |                               | -        | -                         |
|  | an application for LIHEAP assists<br>ose who are not receiving are of |                        |                         |                    |                               |          |                           |
|  | ifferent for categorically eligib                                     |                        |                         |                    |                               |          |                           |
|  |   |                        |                         |                    |                               |          |                           |
| SNAP Nominal Payments  |   |                        |                         | 2                  |                               |          |                           |
|  | EAP funds toward a nomina   |                        |                         |                    |                               |          |                           |
|  | a question 1.7a, you must pro   | vide a response to que | estions 1.7b, 1.7c, and | 1.7d.              |                               |          |                           |
| 1.7b Amount of Nominal<br>1.7c Frequency of Assista  |   |                        |                         |                    |                               |          |                           |
|  | ce Per Year   |                        |                         |                    |                               |          |                           |
|  | ce every five years   |                        |                         |                    |                               |          |                           |
|  | er - Describe:  |                        |                         |                    |                               |          |                           |
| 1.7d How do you confirm  | that the household receiving  | g a nominal payment    | has an energy cost or 1 | need?              |                               |          |                           |
|  |   |                        |                         |                    |                               |          |                           |
| Determination of Eligibil  | ity - Countable Income  |                        |                         |                    |                               |          |                           |
| 1.8. In determining a hou  | sehold's income eligibility fo  | r LIHEAP, do you us    | e gross income or net i | income             | e ?                           |          |                           |
| Gross Income   |   |                        |                         |                    |                               |          |                           |
| Vet Income   |   |                        |                         |                    |                               |          |                           |
| 1.9. Select all the applied  | ble forms of countable incom  | e used to determine a  | household's income of   | lioibili           | ty for I IHEAD                |          |                           |
| Wages  | or rorms of countable incom   | a abou to utter mine a | insusciona s meome e    |                    |                               |          |                           |
|  |   |                        |                         |                    |                               |          |                           |
| Self - Employment  | Income  |                        |                         |                    |                               |          |                           |
| Contract Income  |   |                        |                         |                    |                               |          |                           |
| Payments from mo   | rtgage or Sales Contracts   |                        |                         |                    |                               |          |                           |
| Unemployment ins   | urance  |                        |                         |                    |                               |          |                           |
| Strike Pay   |   |                        |                         |                    |                               |          |                           |
| Social Security Adı  | ministration (SSA ) benefits  |                        |                         |                    |                               |          |                           |
| Including MediCare deduc  Excluding MediCare deduction tion Excluding MediCare deduction       |   |                        |                         |                    |                               |          |                           |

| N | Supplemental Security Income (SSI )  |  |  |  |  |  |  |
|---|--|--|--|--|--|--|--|
|   | Retirement / pension benefits  |  |  |  |  |  |  |
| × | General Assistance benefits  |  |  |  |  |  |  |
|   | Temporary Assistance for Needy Families (TANF) benefits  |  |  |  |  |  |  |
|   | Supplemental Nutrition Assistance Program (SNAP) benefits  |  |  |  |  |  |  |
|   | Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits                             |  |  |  |  |  |  |
|   | Loans that need to be repaid   |  |  |  |  |  |  |
|   | Cash gifts   |  |  |  |  |  |  |
|   | Savings account balance  |  |  |  |  |  |  |
|   | One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.    |  |  |  |  |  |  |
|   | Jury duty compensation   |  |  |  |  |  |  |
|   | Rental income  |  |  |  |  |  |  |
|   | Income from employment through Workforce Investment Act (WIA)  |  |  |  |  |  |  |
|   | Income from work study programs  |  |  |  |  |  |  |
| N | Alimony  |  |  |  |  |  |  |
| Y | Child support  |  |  |  |  |  |  |
|   | Interest, dividends, or royalties  |  |  |  |  |  |  |
|   | Commissions  |  |  |  |  |  |  |
|   | Legal settlements  |  |  |  |  |  |  |
|   | Insurance payments made directly to the insured  |  |  |  |  |  |  |
|   | Insurance payments made specifically for the repayment of a bill, debt, or estimate                    |  |  |  |  |  |  |
| N | Veterans Administration (VA) benefits  |  |  |  |  |  |  |
|   | Earned income of a child under the age of 18   |  |  |  |  |  |  |
|   | Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty. |  |  |  |  |  |  |
|   | Income tax refunds   |  |  |  |  |  |  |
|   | Stipends from senior companion programs, such as VISTA   |  |  |  |  |  |  |
|   | Funds received by household for the care of a foster child   |  |  |  |  |  |  |
|   | Ameri-Corp Program payments for living allowances, earnings, and in-kind aid                           |  |  |  |  |  |  |
|   | Reimbursements (for mileage, gas, lodging, meals, etc.)  |  |  |  |  |  |  |

| Other   |
|---|
| any of the above questions require further explanation or clarification that could not be made in<br>e fields provided, attach a document with said explanation here. |

| Section 2 - HEATI | NG ASSISTANCE |
|-------------------|---------------|
|-------------------|---------------|

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### **Section 2 - Heating Assistance**

| Eligibility, 2605(                            | b)(2) - Assurance 2                                |                       |                        |                       |  |
|---|--|-----------------------|------------------------|-----------------------|--|
| 2.1 Designate the                             | income eligibility threshold used for the          | heating c             | omponent:              |                       |  |
| Add Household size                            |  | Eligibility Guideline |                        | Eligibility Threshold |  |
| 1   | All Household Sizes                                |                       | HHS Poverty Guidelines | 150.00%               |  |
| 2.2 Do you have a EATING ASSIT.               | additional eligibility requirements for H<br>ANCE? | C <sub>Yes</sub>      | • No                   |                       |  |
| 2.3 Check the ap                              | propriate boxes below and describe the p           | olicies for           | each.                  |                       |  |
| Do you require a                              | n Assets test ?                                    | O Yes                 | • No                   |                       |  |
| Do you have add                               | itional/differing eligibility policies for:        |                       |                        |                       |  |
| Renters?                                      |  | O Yes                 | ⊙ No                   |                       |  |
| Renters Living in subsidized housing ?        |  | O <sub>Yes</sub>      | ⊙ <sub>No</sub>        |                       |  |
| Renters with utilities included in the rent ? |  | O Yes                 | • No                   |                       |  |
| Do you give prio                              | rity in eligibility to:                            |                       |                        |                       |  |
| Elderly?                                      |  | • Yes                 | O <sub>No</sub>        |                       |  |
| Disabled?                                     |  | • Yes                 | O <sub>No</sub>        |                       |  |
| Young children?                               |  | • Yes                 | O <sub>No</sub>        |                       |  |
| Households with high energy burdens ?         |  | • Yes                 | O <sub>No</sub>        |                       |  |
| Other? Fir                                    | nal Notice/Disconnects                             | • Yes                 | C No                   |                       |  |

Explanations of policies for each "yes" checked above:

Upon the applicaton process, a priority process is given to Elderly, Disabled and familes with Young Children due to the level of emergenc y or need assistance. A case by case exception may be necessary in extenuating circumstances to expedite those services, including denial. Applic ations that are identified as Elderly, Disables or families with Young Children are expedited. A three day process is standard practice within the Fi nance Department.

Priority in eligibility will also be given to eligible households if a Final Notice has been issued by the Utility Company or the eligible house hold's utility service has been diconnected for non payment.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

A priority process is given to vulnerable populations without traportation to the office during application periods by the Community Liaiso n or Quechan Social Service Transporter to have the oportunity to apply for assistance the applicant may be eligible for. Benefits are not different for categorically eligible households and/or vunerable populations.

| 2.5 Check the variables you use to determine your benefit levels. (Check all that apply): |
|---|
| ✓ Income  |
| Family (household) size   |
| ✓ Home energy cost or need:   |
| Fuel type   |
| Climate/region  |
| Individual bill   |
| Dwelling type   |
|   |

| Energy burden (% of income spent on home energy)               |                                  |                 |       |  |  |  |  |  |
|--|----------------------------------|-----------------|-------|--|--|--|--|--|
| Energy need  |                                  |                 |       |  |  |  |  |  |
| Other - Describe:  |                                  |                 |       |  |  |  |  |  |
|  |                                  |                 |       |  |  |  |  |  |
| Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)        |                                  |                 |       |  |  |  |  |  |
| 2.6 Describe estimated benefit levels for th                   | e fiscal year for which this pla | n applies       |       |  |  |  |  |  |
|  |                                  |                 |       |  |  |  |  |  |
| Minimum Benefit  | \$50                             | Maximum Benefit | \$250 |  |  |  |  |  |
| Minimum Benefit<br>2.7 Do you provide in-kind (e.g., blankets, |                                  |                 | \$250 |  |  |  |  |  |
|  |                                  |                 | \$250 |  |  |  |  |  |
| 2.7 Do you provide in-kind (e.g., blankets,                    |                                  |                 | \$250 |  |  |  |  |  |

| U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES<br>ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN 10 FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES |   |                                  |   |                                    |  |  |  |  |
|---|---|----------------------------------|---|------------------------------------|--|--|--|--|
|   | LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)     |                                  |   |                                    |  |  |  |  |
|   | MODEL PLAN<br>SF - 424 - MANDATORY                    |                                  |   |                                    |  |  |  |  |
|   |   |                                  |   |                                    |  |  |  |  |
|   | Sectio  | on 3 - (                         | Cooling Assistance  |                                    |  |  |  |  |
|   | 5(c)(1)(A), 2605 (b)(2) - Assurance 2                 | <u> </u>                         |   |                                    |  |  |  |  |
| 5   | he income eligibility threshold used for the          | e Cooling                        | ·   |                                    |  |  |  |  |
| Add   | Household size  |                                  | Eligibility Guideline   | Eligibility Threshold              |  |  |  |  |
| 1   | All Household Sizes                                   | <i>i</i>                         | HHS Poverty Guidelines  | 150.00%                            |  |  |  |  |
| OOLING ASSI   |   | - 105                            |   |                                    |  |  |  |  |
|   | ppropriate boxes below and describe the p             | *                                |   |                                    |  |  |  |  |
|   | an Assets test ?                                      | C Yes                            | € No  |                                    |  |  |  |  |
| ĩ   | ditional/differing eligibility policies for:          | ~                                | <u>^</u>  |                                    |  |  |  |  |
| Renters?  |   | O Yes                            |   |                                    |  |  |  |  |
| Renters I   | Living in subsidized housing ?                        | O Yes                            |   |                                    |  |  |  |  |
| Renters v   | vith utilities included in the rent ?                 | O Yes                            | € No  |                                    |  |  |  |  |
| Do you give pri   | ority in eligibility to:                              | 2                                |   |                                    |  |  |  |  |
| Elderly?  |   | • Yes ONo                        |   |                                    |  |  |  |  |
| Disabled  | ?   | • Yes ONo                        |   |                                    |  |  |  |  |
| Young ch  | ildren?   | ⊙ <sub>Yes</sub> O <sub>No</sub> |   |                                    |  |  |  |  |
| Househol  | ds with high energy burdens ?                         | O Yes O No                       |   |                                    |  |  |  |  |
| Other?  |   | ©Yes ⊙No                         |   |                                    |  |  |  |  |
| Explanations o  | f policies for each "yes" checked above:              |                                  |   |                                    |  |  |  |  |
| sued to t   |   | according t                      | or the applicant has been shut off the applicatio<br>to the LIHEAP Matrix. This policy is extended t<br>day Finance Department practice.                |                                    |  |  |  |  |
| 3.4 Describe ho   | w you prioritize the provision of cooling a           | ssistance t                      | ovulnerable populations,e.g., benefit amounts   | s, early application periods, etc. |  |  |  |  |
| aison or  |   | isport appli                     | offering transportation to the office during appli<br>icants to the office to have the oportunity to app<br>le households and/or vunerable populations. |                                    |  |  |  |  |
| Determination   | of Benefits 2605(b)(5) - Assurance 5, 2605(           | (c)(1)(B)                        |   |                                    |  |  |  |  |
| 3.5 Check the v   | variables you use to determine your benefit           | t levels. (C                     | heck all that apply):   |                                    |  |  |  |  |
| ✓ Income  |   |                                  |   |                                    |  |  |  |  |
|   | ousehold) size  |                                  |   |                                    |  |  |  |  |
|   | Family (household) size     Home energy cost or need: |                                  |   |                                    |  |  |  |  |
|   |   |                                  |   |                                    |  |  |  |  |
|   | Fuel type   |                                  |   |                                    |  |  |  |  |
|   | imate/region  |                                  |   |                                    |  |  |  |  |
| 🗹 Ine   | dividual bill   |                                  |   |                                    |  |  |  |  |
| Dwelling type   |   |                                  |   |                                    |  |  |  |  |
| En En   | Energy burden (% of income spent on home energy)      |                                  |   |                                    |  |  |  |  |
| En En   | Energy need   |                                  |   |                                    |  |  |  |  |

# Section 3 - COOLING ASSISTANCE

| Other - Describe:  |  |                 |                         |  |  |
|--|--|-----------------|-------------------------|--|--|
|  |  |                 |                         |  |  |
| Benefit Levels, 2605(b)(5) - Assurance 5, 26                       | 05(c)(1)(B)  |                 |                         |  |  |
| 3.6 Describe estimated benefit levels for the                      | fiscal year for which this pl  | an applies      |                         |  |  |
| Minimum Benefit  | \$50   | Maximum Benefit | \$250                   |  |  |
| 3.7 Do you provide in-kind (e.g., fans, air co                     | 3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No |                 |                         |  |  |
| If yes, describe.  |  |                 |                         |  |  |
| If any of the above questions :<br>the fields provided, attach a d |  |                 | at could not be made in |  |  |

|   | U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES<br>ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES   |   |                                   |  |
|---|--|---|-----------------------------------|--|
| LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)<br>MODEL PLAN<br>SF - 424 - MANDATORY |  |   |                                   |  |
|   | Section 4: CRI   | SIS ASSISTANCE  |                                   |  |
|   | 4(c), 2605(c)(1)(A)  |   |                                   |  |
| 0   | e income eligibility threshold used for the crisis comp  | - iii   |                                   |  |
| Add   | Household size All Household Sizes   | Eligibility Guideline HHS Poverty Guidelines  | Eligibility Threshold<br>150.00%  |  |
| 4 2 Provide you   | r LIHEAP program's definition for determining a cris   | , in the second s | 150.0070                          |  |
| T   | he Quechan Indian Tribe defines a crisis as an applicant r<br>lity company.  |   | company or has been shut off fro  |  |
| 4.3 What consti   | tutes a <u>life-threatening crisis?</u>  |   |                                   |  |
| cal treatm<br>ocessed v<br>Crisis Requiren  | ge rate for extended periods, vulnerable members inside l<br>nent applicants consitute a life threatening crisis. All life<br>within 4 to 8 hours.<br>nent, 2604(c)<br>many hours do you provide an intervention that will | threatening crisis are responded to immdiately  | upon notice and have payment pr   |  |
| s? 4Hours   | many hours do you provide an intervention that will a  | resolve the energy crisis for eligible househo  | lds in life-threatening situation |  |
| Crisis Eligibility<br>4.6 Do you have<br>ANCE?  | y, 2605(c)(1)(A)<br>additional eligibility requirements for CRISIS ASSIS   | ST C Yes O No   |                                   |  |
| 4.7 Check the aj  | ppropriate boxes below and describe the policies for e   | ach   |                                   |  |
| Do you require  | an Assets test ?   | O Yes O No  |                                   |  |
| Do you give prie  | ority in eligibility to :  | "   |                                   |  |
| Elderly?  |  | • Yes O No  |                                   |  |
| Disabled?   |  | • Yes O No  |                                   |  |
| Young Ch  | ildren?  | • Yes O No  |                                   |  |
| Household   | ds with high energy burdens?   | O Yes O No  |                                   |  |
| Other? po   | ost medical treatments   | • Yes O No  |                                   |  |
| In Order to reco  | eive crisis assistance:  | <del></del>   |                                   |  |
| Must the l<br>empty tank?   | household have received a shut-off notice or have a ne   | ar O Yes O No   |                                   |  |
| Must the  | household have been shut off or have an empty tank?  | O Yes 💿 No  |                                   |  |
| Must the  | household have exhausted their regular heating benef   | it? OYes ONo  |                                   |  |
| Must rent<br>ed an eviction n   | ers with heating costs included in their rent have rece<br>otice ?   | iv C Yes © No   |                                   |  |
| Must heat   | ing/cooling be medically necessary?  | C Yes 💿 No  |                                   |  |
| Must the l<br>ent?  | household have non-working heating or cooling equip  | m O Yes O No  |                                   |  |
| Other?  |  | O Yes 🖸 No  |                                   |  |

# Section 4 - CRISIS ASSISTANCE

| Do you have additional / differing eligibility polici                       | es for:                                      |                               |  |  |
|---|--|-------------------------------|--|--|
| Renters?  | ters? O Yes O No                             |                               |  |  |
| Renters living in subsidized housing?                                       |  |                               | O Yes 💿 No   |  |
| Renters with utilities included in the rent?                                | Renters with utilities included in the rent? |                               |  |  |
| Explanations of policies for each "yes" checked al                          | bove:  |                               |  |  |
| This policy is extended to all life threatening t practice.                 | crisis and is p                              | processed wit<br>g equipment, | applicant has been shut off the application is expedited to resolve the crisis.<br>hin 4 hours, up to 8 hours outside of the standard 3 day Finance Departmen<br>the applicant is responsible for repairs before assistance can be issued. The<br>rral assistance. |  |
| Determination of Benefits   |  |                               |  |  |
| 4.8 How do you handle crisis situations?                                    |  |                               |  |  |
| Sep   | arate compo                                  | onent                         |  |  |
| Fas   | t Track                                      |                               |  |  |
|   | ner - Describ                                | e:                            |  |  |
|   |  |                               | nga hanafita?  |  |
| 4.9 If you have a separate component, how do you                            | ount to reso                                 |                               |  |  |
|   | ner - Describ                                |                               |  |  |
|   | ler - Describ                                | e:                            |  |  |
| Crisis Requirements, 2604(c)  |  |                               |  |  |
|   | ssistance at                                 | sites that are                | geographically accessible to all households in the area to be served?  |  |
| • Yes O No Explain.   |  |                               |  |  |
|   |  |                               |  |  |
| If the application for crisis assistance                                    | is from a Que                                | echan Tribal                  | Household, they will be assisted to rectify the crisis.  |  |
| 4.11 Do you provide individuals who are physicall                           | y disabled tl                                | ne means to:                  |  |  |
| Submit applications for crisis benefits without l                           | eaving their                                 | homes?                        |  |  |
| 💽 Yes 🔘 No 🛛 If No, explain.  |  |                               |  |  |
| Travel to the sites at which applications for cris                          | is assistance                                | are accepte                   | 1?   |  |
| 💽 Yes 🔘 No If No, explain.  |  |                               |  |  |
| If you answered "No" to both options in question bled?                      | 4.11, please                                 | explain alter                 | native means of intake to those who are homebound or physically disa   |  |
| Benefit Levels, 2605(c)(1)(B)   |  |                               |  |  |
| 4.12 Indicate the maximum benefit for each type of                          | of crisis assis                              | tance offere                  | i  |  |
| Winter Crisis \$0.00 maximum benefit  |  |                               |  |  |
| Summer Crisis \$250.00 maximum benef  | fit  |                               |  |  |
| Year-round Crisis \$0.00 maximum benefit                                    |  |                               |  |  |
| 4.13 Do you provide in-kind (e.g. blankets, space h                         | neaters, fans                                | ) and/or othe                 | er forms of benefits?  |  |
| C Yes 💿 No If yes, Describe   |  |                               |  |  |
| n/a   |  |                               |  |  |
| 4.14 Do you provide for equipment repair or replacement using crisis funds? |  |                               |  |  |
| C Yes 🖸 No  |  |                               |  |  |
| If you answered "Yes" to question 4.14, you must                            | complete qu                                  | estion 4.15.                  |  |  |
| 4.15 Check appropriate boxes below to indicate ty                           | pe(s) of assis                               | stance provi                  | led  |  |
|   | Winter C<br>risis                            | Summer<br>Crisis              | Year-round Crisis  |  |
| Heating system repair   |  |                               |  |  |
|   |  |                               |  |  |
| Heating system replacement  |  |                               |  |  |

| Cooling system repair                        |                    |              |                     |                                     |         |
|--|--------------------|--------------|---------------------|-------------------------------------|---------|
| Cooling system replacement                   |                    |              |                     |                                     |         |
| Wood stove purchase                          |                    |              |                     |                                     |         |
| Pellet stove purchase                        |                    |              |                     |                                     |         |
| Solar panel(s)                               |                    |              |                     |                                     |         |
| Utility poles / gas line hook-ups            |                    |              |                     |                                     |         |
| Other (Specify):                             |                    |              |                     |                                     |         |
| 4.16 Do any of the utility vendors you work  | with enforce a mo  | ratorium on  | shut offs?          |                                     |         |
| O Yes O No                                   |                    |              |                     |                                     |         |
| If you responded "Yes" to question 4.16, you | 1 must respond to  | question 4.1 | 7.                  |                                     |         |
| 4.17 Describe the terms of the moratorium a  | nd any special dis | pensation re | ceived by LIHEAP cl | ents during or after the moratorium | period. |
|  |                    |              |                     |                                     |         |
|  |                    |              |                     |                                     |         |

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

| U.S. DEPARTMENT OF HEALTH AN<br>ADMINISTRATION FOR CHILDREN                             |   |  | ed 05/92,02/95,03/96,12/98,11/01<br>OMB Clearance No.: 0970-0075<br>Expiration Date: 12/31/2023 |  |  |
|---|---|--|---|--|--|
| LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)<br>MODEL PLAN<br>SF - 424 - MANDATORY |   |  |   |  |  |
| Sectio  | on 5: WEATHER   | ZATION ASSISTAN                        | CE  |  |  |
| Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assur  | cance 2   |  |   |  |  |
| 5.1 Designate the income eligibility threshol   |   | on component                           |   |  |  |
| Add Househo   | ld Size   | Eligibility Guideline                  | Eligibility Threshold   |  |  |
| 1   |   |  | 0.00%   |  |  |
| <b>5.2 Do you enter into an interagency agreen</b><br>No                                | nent to have another govern   | ment agency administer a WEATH         | ERIZATION component? O Yes O  |  |  |
| 5.3 If yes, name the agency.  | ÷   |  |   |  |  |
| 5.4 Is there a separate monitoring protocol   | for weatherization? C Yes   | U <sub>N0</sub>                        |   |  |  |
| WEATHERIZATION - Types of Rules   |   |  |   |  |  |
| 5.5 Under what rules do you administer LI   | HEAP weatherization? (Che   | eck only one.)                         |   |  |  |
| Entirely under LIHEAP (not DOE) r   | nles  | • /                                    |   |  |  |
|   |   |  |   |  |  |
| Entirely under DOE WAP (not LIHE  |   |  |   |  |  |
| Mostly under LIHEAP rules with the  | following DOE WAP rule(s  | b) where LIHEAP and WAP rules di       | ffer (Check all that apply):  |  |  |
| Income Threshold  |   |  |   |  |  |
| Weatherization of entire multi-<br>le units or will become eligible within 180 d        |   | permitted if at least 66% of units (50 | 9% in 2- & 4-unit buildings) are eligib   |  |  |
| Weatherize shelters temporaril<br>are facilities).                                      | y housing primarily low inco  | ome persons (excluding nursing hom     | nes, prisons, and similar institutional c   |  |  |
| Other - Describe:   |   |  |   |  |  |
| Mostly under DOE WAP rules, with  | Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.) |  |   |  |  |
| Income Threshold  |   |  |   |  |  |
| Weatherization not subject to I   | OOE WAP maximum statew  | ide average cost per dwelling unit.    |   |  |  |
| Weatherization measures are n   | ot subject to DOE Savings t   | o Investment Ration (SIR ) standard    | ls.   |  |  |
| Other - Describe:   |   |  |   |  |  |
| Eligibility, 2605(b)(5) - Assurance 5   |   |  |   |  |  |
| 5.6 Do you require an assets test?  | CYes CNo  |  |   |  |  |
| 5.7 Do you have additional/differing eligibil   | ity policies for :  |  |   |  |  |
| Renters   | O Yes O No  |  |   |  |  |
| Renters living in subsidized housin g?  | O Yes O No  |  |   |  |  |
| 5.8 Do you give priority in eligibility to:   | <u> </u>  |  |   |  |  |
| Elderly?  | C Yes C No  |  |   |  |  |
| Disabled?   | O Yes O No  |  |   |  |  |
| Young Children?   | O Yes O No  |  |   |  |  |
| House holds with high energy burde ns?  | O Yes O No  |  |   |  |  |
| Other?  | C <sub>Yes</sub> C <sub>No</sub>  |  |   |  |  |

# Section 5 - WEATHERIZATION ASSISTANCE

| If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, y<br>ow.  | you must provide further explanation of these policies in the text field bel |  |  |
|---|--|--|--|
| Benefit Levels  |  |  |  |
| 5.9 Do you have a maximum LIHEAP weatherization benefit/expenditur  | re per household? O Yes O No   |  |  |
| 5.10 If yes, what is the maximum? \$0   |  |  |  |
| Types of Assistance, 2605(c)(1), (B) & (D)  |  |  |  |
| 5.11 What LIHEAP weatherization measures do you provide ? (Check a  | ll categories that apply.)   |  |  |
| Weatherization needs assessments/audits   | Energy related roof repair   |  |  |
| Caulking and insulation   | Major appliance Repairs  |  |  |
| Storm windows   | Major appliance replacement  |  |  |
| Furnace/heating system modifications/ repairs   | Windows/sliding glass doors  |  |  |
| Furnace replacement   | Doors  |  |  |
| Cooling system modifications/ repairs   | Water Heater   |  |  |
| Water conservation measures   | Cooling system replacement   |  |  |
| Compact florescent light bulbs  | Other - Describe:  |  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |  |  |  |

| U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES AUgu<br>ADMINISTRATION FOR CHILDREN AND FAMILIES                                    | st 1987, revised 05/92,02/95,03/96,12/98,11/01<br>OMB Clearance No.: 0970-0075<br>Expiration Date: 12/31/2023 |
|--|---|
| LOW INCOME HOME ENERGY ASSISTANCE<br>MODEL PLAN<br>SF - 424 - MANDATOR   |   |
| Section 6: Outreach, 2605(b)(3) - Assurar  | nce 3, 2605(c)(3)(A)  |
| 6.1 Select all outreach activities that you conduct that are designed to assure that eligible h vailable:                        | ouseholds are made aware of all LIHEAP assistance a   |
| Place posters/flyers in local and county social service offices, offices of aging, Social S                                      | Security offices, VA, etc.  |
| Publish articles in local newspapers or broadcast media announcements.   |   |
| Include inserts in energy vendor billings to inform individuals of the availability of a   | ill types of LIHEAP assistance.   |
| Mass mailing(s) to prior-year LIHEAP recipients.   |   |
| Inform low income applicants of the availability of all types of LIHEAP assistance as programs.                                  | t application intake for other low-income   |
| Execute interagency agreements with other low-income program offices to perform a  | outreach to target groups.  |
| Other (specify):   |   |
| Publish articles on the Quechan Indian Tribe's website <b>www.quechantribe.com</b><br>Il LIHEAP assistance.                      | to inform individuals of the availability of a  |
| If any of the above questions require further explanation or c<br>the fields provided, attach a document with said explanation l |   |

|                   | DEPARTMENT OF HEALTH AND HUMAN SERVICES<br>INISTRATION FOR CHILDREN AND FAMILIES   | August 1987, revised 05/92,02/95,03/96,12/98,11/01<br>OMB Clearance No.: 0970-0075<br>Expiration Date: 12/31/2023 |
|-------------------|--|---|
|                   | LOW INCOME HOME ENERGY ASSIST<br>MODEL PLA<br>SF - 424 - MAND/   | N   |
|                   | Section 7: Coordination, 2605  | (b)(4) - Assurance 4  |
| 7.1 Des<br>I, WAP | cribe how you will ensure that the LIHEAP program is coordinated with P, etc.).  | other programs available to low-income households (TANF, SS   |
|                   | Joint application for multiple programs  |   |
| <b>&gt;</b>       | Intake referrals to/from other programs  |   |
|                   | One - stop intake centers  |   |
|                   | Other - Describe:  |   |
|                   |  |   |
|                   | y of the above questions require further explanation ields provided, attach a document with said explanation ields provided. |   |

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| U.S. DEPARTMENT OF HEALTH AND HU<br>ADMINISTRATION FOR CHILDREN AND  |  | S Augus       | OMB    | 2,02/95,03/96,12/98,11/01<br>Clearance No.: 0970-0075<br>piration Date: 12/31/2023 |  |
|--|--|---------------|--------|--|--|
| LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)<br>MODEL PLAN<br>SF - 424 - MANDATORY  |  |               |        |  |  |
| Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t<br>he Commonwealth of Puerto Rico)                          |  |               |        |  |  |
| 8.1 How would you categorize the primary respo   | nsibility of your Sta  | ate agency?   |        |  |  |
| Administration Agency  |  |               |        |  |  |
| Commerce Agency  |  |               |        |  |  |
| Community Services Agency  |  |               |        |  |  |
| Energy / Environment Agency  |  |               |        |  |  |
| Housing Agency   |  |               |        |  |  |
| Welfare Agency   |  |               |        |  |  |
| Other - Describe:  |  |               |        |  |  |
| If you selected "Welfare Agency" in question 8.1   | Alternate Outreach and Intake, 2605(b)(15) - Assurance 15<br>If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.<br>8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? |               |        |  |  |
| 8.3 How do you provide alternate outreach and i  | ntake for COOLIN   | G ASSISTANCE? |        |  |  |
| 8.4 How do you provide alternate outreach and i  | ntake for CRISIS A   | ASSISTANCE?   |        |  |  |
| 8.5 LIHEAP Component Administration.   | Heating  | Cooling       | Crisis | Weatherization   |  |
| 8.5a Who determines client eligibility?  | 1  |               |        |  |  |
| 8.5b Who processes benefit payments to gas and lectric vendors?  | e  |               |        |  |  |
| 8.5c who processes benefit payments to bulk fuel vendors?  |  |               |        |  |  |
| 8.5d Who performs installation of weatherization measures?   | 1  |               |        |  |  |
| If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9. |  |               |        |  |  |
| 8.6 What is your process for selecting local admin   | nistering agencies?  |               |        |  |  |
| 8.7 How many local administering agencies do yo  | 8.7 How many local administering agencies do you use?  |               |        |  |  |
| 8.8 Have you changed any local administering agencies in the last year?  |  |               |        |  |  |

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| O No     | C No   |  |  |  |  |
|----------|--|--|--|--|--|
| 8.9 If s | o, why?  |  |  |  |  |
|          | Agency was in noncompliance with grantee requirements for LIHEAP -   |  |  |  |  |
|          | Agency is under criminal investigation   |  |  |  |  |
|          | Added agency   |  |  |  |  |
|          | Agency closed  |  |  |  |  |
|          | Other - describe   |  |  |  |  |
|          |  |  |  |  |  |
|          | y of the above questions require further explanation or clarification that could not be made in<br>ields provided, attach a document with said explanation here. |  |  |  |  |

| U.S. DEPARTMENT OF HEALTH AND HUM<br>ADMINISTRATION FOR CHILDREN AND FA  |   | August 1987, revised 05/92,02/95,03/96,12/98,11<br>OMB Clearance No.: 0970-0<br>Expiration Date: 12/31/2  | 075     |
|--|---|---|---------|
|  | E ENERGY ASS<br>MODEL P<br>SF - 424 - MAN   |   |         |
|  |   | 2605(b)(7) - Assurance 7  |         |
| 9.1 Do you make payments directly to home energy s   | suppliers?  |   |         |
| Heating     Image: Yes     Image: No       Cooling     Image: Yes     Image: No  |   |   |         |
|  |   |   |         |
| Crisis O Yes O No  |   |   |         |
| Are there exceptions? • Yes O No<br>If yes, Describe.  |   |   |         |
| In the event an eligible applicant uses ga de payable to the applicant. Receipts of purchase   | e will be required to be su   | at is used to heat or cool their home, the ecception of payment will b<br>ibmitted to the office to validate proof or purchase. If applicant fails<br>al of future applications submitted until the remainder of the fiscal y | s to pr |
|  |   | used in past assistance if applicable. Or get the make and model of g<br>assist with, and base amount on what gas prices are for that time per  |         |
| unt approved and notified when the voucher or or<br>t, a copy of the receipt is given, mailed or hand of<br>9.3 How do you assure that the home energy supplie<br>actual cost of the home energy and the amount of the | check becomes available a<br>delivered as proof of payn<br>r will charge the eligible<br>e payment? | ew and payment process in which the applicant is verbally given the<br>and paid to the vendor. If a copy of payment is requested by the app<br>nent to the applicant.   | n the   |
| 9.4 How do you assure that no household receiving a nce?   | ssistance under this title  | e will be treated adversely because of their receipt of LIHEAP a  | ssista  |
| 1 2  |   | red with the applicant or vendor. This code is not printed or visible v<br>the check stub. This practice ensures no adverse treatment for LIHE  |         |
| Please note:Tribal personnel had signed esult in suspension and or termination.  | a confidentiality agreemen  | nt and must abide by our Policies and Procedures, failure to do so co   | ould r  |
| 9.5. Do you make payments contingent on unregulat<br>s?<br>• Yes O No  | ed vendors taking appro   | opriate measures to alleviate the energy burdens of eligible hous   | ehold   |
| If so, describe the measures unregulated vendors a   | may take.   |   |         |
| of home energy crisis as the payment will issue  | an extension on the accou   | burden of the household and LIHEAP Matrix, this will alleviate the<br>int to avoid a disconnection. Upon interview, applicants receiving fi<br>ents to prevent and minimize high energy burden or disconnects.                |         |
| If any of the above questions requir<br>the fields provided, attach a docume   | -   | ation or clarification that could not be mad<br>lanation here.  | e in    |
|  |   |   |         |

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### Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

#### 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

Applications are submitted to the Social Services Eligibility Worker who is assigned Tribal Direct Assistance, Community Liaison, and Tr ibal Social Services; who then will review the application for completeness and compares the declared income to the low income poverty guidelin es issued by the United States Government for the fiscal year. This position also ensures that a vendor invoice is attached to all energy payments. The paperwork is then coded for review and processing by the Accounting Technicians. This second review is to ensure compliance of LIHEAP r equirements. All checks require 2 signatures of either the President, or Vice-President, independent from the Finance Department.

No refunds will be issued. If payment is applied to the wrong vendor, an email will be sent to the vendors' Pledge Department and funds w ill be transferred to the correct applicant's account. In the event a check has not been cashed and returned to the Finance Department, the Account s Payable Technician inputs the data in the Finance system the check and amount on check are recorded as "void". A credit memo is then entered and the LIHEAP funds are returned to the original grant fund account.

The Quechan Indian Tribe has adopted by Resolution R-47-08; an accounting manual that details policies on Financial Procedures. Staff w ho are responsible for handling money are given an orientation about these procedures as the need arises. In addition the Tribe is required to have an annual audit per OMB Circular A-133 that is to be issued by September 30<sup>th</sup> of each year for the prior calendar year.

Expenditures of the Tribe are recorded in accounting records maintained by the accounting department. Once the line item for LIHEAP, H EATING/COOLING/CRISIS has been depleted, the accounting office will alert the Community Liaison and the Quechan Social Service Director. Line items for each different fiscal year are coded uniquely to separate years of funding.

The accounts of the Tribe are maintained in accordance with the principles of fund accounting to ensure observations of limitations and res trictions on the resources available. The principles of fund accounting require that resources be classified for accounting and reporting purposes in to funds in accordance with the activities or objectives specified for the resources. Each fund is considered a separate accounting entity and its ope rations are accounted for in a separate set of self-balancing accounts that comprises its assets, liabilities, fund equity, revenues and expenditures. A Ithough accounts are separately maintained for each fund, funds that have similar characteristics have been combined into fund types, which are fu rther classified into broad categories as follows:

Grants and Contracts - The grants and contracts fund account for the proceeds of specific revenue resources legally restricted to expenditu res for specified purposes.

The modified accrual basis of accounting is used by the governmental funds. Under the modified accrual basis of accounting, revenues are recognized when susceptible to accrual (i.e., when they become both measurable and available). "Measurable" means the amount of the transactio n can be determined and "available" means collectible within the current period or soon enough thereafter to be used to pay liabilities of the curre nt period. A one-year availability period is used for revenue recognition for all governmental fund revenues. Expenditures are recorded when the r elated fund liability is incurred. The accrual basis of accounting is utilized by the business-type activities. Under this method, revenues are recorde d at the time the liability is incurred.

#### Audit Process

10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? • Yes O No

10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring as sessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.

No Findings 🗹 Brief Summary Finding **Resolved**? Action Taken Туре 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply. Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 Local agencies/district offices are required to have an annual audit (other than A-133) Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.

| Grantee conducts fiscal and program monitoring of local agencies/district offices   |
|---|
|   |
| Compliance Monitoring   |
| 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all th at apply |
| Grantee employees:  |
| Internal program review   |
| Departmental oversight  |
| Secondary review of invoices and payments   |
| Other program review mechanisms are in place. Describe:   |
|   |
| Local Administering Agencies / District Offices:  |
| On - site evaluation  |
| Annual program review   |
| Monitoring through central database   |
| Desk reviews  |
| Client File Testing / Sampling  |
| Other program review mechanisms are in place. Describe:   |
|   |
| 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.   |
|   |
| 10.7. Describe how you select local agencies for monitoring reviews.  |
| Site Visits:  |
| Desk Reviews:   |
| 10.8. How often is each local agency monitored ?  |
| 10.9. What is the combined error rate for eligibility determinations? OPTIONAL  |
| 10.10. What is the combined error rate for benefit determinations? OPTIONAL   |
| 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0                          |
| 10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0                            |
| If any of the above questions require further explanation or clarification that could not be made in  |

the fields provided, attach a document with said explanation here.

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

| U.S. DEPARTMENT OF HEALTH AND HUMAN SEF<br>ADMINISTRATION FOR CHILDREN AND FAMILIES                 |   | st 1987, revised 05/92,02/95,03/96,12/98,11/01<br>OMB Clearance No.: 0970-0075<br>Expiration Date: 12/31/2023 |
|---|---|---|
|   | RGY ASSISTANCE<br>MODEL PLAN<br>424 - MANDATOR` |   |
| Section 11: Timely and Meaning  | ful Public Participa                            | ation, 2605(b)(12), 2605(C)(2)  |
| 11.1 How did you obtain input from the public in the develop<br>Select all that apply.              | oment of your LIHEAP plan?                      |   |
| Tribal Council meeting(s)   |   |   |
| Public Hearing(s)   |   |   |
| Draft Plan posted to website and available for com  | nent  |   |
| Hard copy of plan is available for public view and o  | comment   |   |
| Comments from applicants are recorded   |   |   |
| Request for comments on draft Plan is advertised  |   |   |
| Stakeholder consultation meeting(s)   |   |   |
| Comments are solicited during outreach activities   |   |   |
| Other - Describe:   |   |   |
| 11.2 What changes did you make to your LIHEAP plan as a No changes were made, no comments were subm |   | HEAP application from the community.  |
| Public Hearings, 2605(a)(2) - For States and the Commonwe   | alth of Puerto Rico Only                        |   |
| 11.3 List the date and location(s) that you held public hearing                                     | g(s) on the proposed use and o                  | listribution of your LIHEAP funds?  |
|   | Date  | Event Description   |
| 1 09  | 0/14/2021                                       | Public Notice of FY 2021-2022 Model Plan<br>& Application was posted at our Tribal Adm<br>inistration Office  |
| 11.4. How many parties commented on your plan at the hear   | ing(s)? 0                                       |   |
| <b>11.5 Summarize the comments you received at the hearing</b> (s)<br>No comments were made.        |   |   |
| 11.6 What changes did you make to your LIHEAP plan as a   | result of the comments receive                  | ed at the public hearing(s)?  |
| No changes were made.   |   |   |
| If any of the above questions require furt<br>the fields provided, attach a document wi             |   |   |

| U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES<br>ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES   |
|--|
| LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)  |
| MODEL PLAN<br>SF - 424 - MANDATORY   |
| SF - 424 - MANDATOR I  |
|  |
| Section 12: Fair Hearings, 2605(b)(13) - Assurance 13  |
| 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0   |
| 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0  |
| 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?  |
| No hearings were held. As a result no changes were made.   |
| 12.4 Describe your fair hearing procedures for households whose applications are denied.   |
| In the event an applicant is denied, the applicant will be notified immediately. The applicant then has to meet with the Community Liaison and try to resolve the issue. The Social Services Elegibility worker will answer any questions from the applicant and re-explain the program requir ements. If the issue is not settled informally, the applicant has 5 business days from the date of denial to submit in writing a request to a Fair Hearing. The Quechan Indian Tribe will then have 5 business days to set up a Fair Hearing. The Quechan Tribe designates the Quechan Tribal Council as the haring officers. The Fair Hearing will be recorded by the Tribal Council Secretary and meeting minutes will be taken. During the Fair Hearing, the applicant will have the following rights: |
| <ol> <li>The right to review all records.</li> <li>The right to have a representative accompany him/her.</li> <li>The right to have a witness</li> <li>The right to an interpreter</li> <li>The right to submit evidence</li> </ol>  |
| The designated hearing officers will have 3 business days to make a decision and notify the applicant in writing. The funds will be reserve d until a final decision is reached. If the applicant is successful, the funds will be immediately processed; if the hearing is unsuccessful funds will r emain available to other qualified LIHEAP applicants.  |
| 12.5 When and how are applicants informed of these rights?   |
| During the application process, the process of approval and denial are explained to the applicant, including the right to an appeal.   |
| 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.  |
| The applicant has the right to request a hearing and may speak to the President or Vice-President if they feel their application was not acted on in a timely manner. The Finance Department has a (3) day process for all transactions within their department.   |
| 12.7 When and how are applicants informed of these rights?   |
| Applicants are informed of their rights during their application process and what it entails.  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.  |

| U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES<br>ADMINISTRATION FOR CHILDREN AND FAMILIES                        | August 1987, revised 05/92,02/95,03/96,12/98,11/01<br>OMB Clearance No.: 0970-0075<br>Expiration Date: 12/31/2023 |
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| LOW INCOME HOME ENERGY ASSIS<br>MODEL PL<br>SF - 424 - MANE   | AN  |
|   |   |
| Section 13: Reduction of home energy n  | eeds, 2605(b)(16) - Assurance 16  |
| 13.1 Describe how you use LIHEAP funds to provide services that encourage a eby the need for energy assistance? | nd enable households to reduce their home energy needs and ther   |
| N/A   |   |
| 13.2 How do you ensure that you don't use more than 5% of your LIHEAP fun                                       | ds for these activities?  |
| N/A   |   |
| 13.3 Describe the impact of such activities on the number of households served                                  | in the previous Federal fiscal year.  |
| N/A   |   |
| 13.4 Describe the level ofdirect benefitsprovided to those households in the pre                                | vious Federal fiscal year.  |
| N/A   |   |
| 13.5 How many households applied for these services? 0  |   |
| 13.6 How many households received these services? 0   |   |
|   |   |

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

|   |   | TH AND HUMAN SERVIC<br>DREN AND FAMILIES | ES August 1987, revised 05/92,02/95,03/96,12/98,11/01<br>OMB Clearance No.: 0970-0075<br>Expiration Date: 12/31/2023 |  |  |
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|   |   |  | SY ASSISTANCE PROGRAM(LIHEAP)  |  |  |
|   |   |  | DEL PLAN   |  |  |
|   |   |  | 4 - MANDATORY  |  |  |
|   |   | •••••                                    |  |  |  |
|   |   |  |  |  |  |
|   | Se  | ction 14:Leveragin                       | ng Incentive Program, 2607(A)  |  |  |
| 14.1 Do you p<br>O Yes O N  |   | cation for the leveraging ince           | ntive program?   |  |  |
| 14.2 Describe<br>ds.  | instructions to any thi                   | rd parties and/or local agenci           | ies for submitting LIHEAP leveraging resource information and retaining recor  |  |  |
|   | N/A                                       |  |  |  |  |
| 14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following: |   |  |  |  |  |
| Resource  | What is the type of resource or benefit ? | What is the source(s) of the resource ?  | How will the resource be integrated and coordinated with LIHEAP?   |  |  |
| 1   | N/A                                       | N/A                                      | N/A  |  |  |
| If any of   | the above quest                           | ions require further                     | explanation or clarification that could not be made in   |  |  |

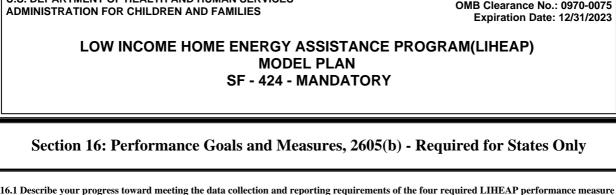
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2023 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: ~ Formal training on grantee policies and procedures How often? ~ Annually Biannually As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** Formal training conference How often? Annually Biannually As needed Other - Describe: **On-site training** How often? Annually Biannually As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors ~ Formal training conference How often? Annually Biannually 4 As needed Other - Describe: Policies communicated through vendor agreements Policies are outlined in a vendor manual

# **Section 15 - Training**

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.



s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

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#### N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

| U.S. DEPARTMENT<br>ADMINISTRATION F                      | OR CHI      | LDR    | REN AND FAMILI                                  | ES               |        | -                                | O                | MB<br>E                        | 92,02/95,03/96<br>Clearance No<br>xpiration Date | .: 0970-0075     |
|--|-------------|--------|---|------------------|--------|----------------------------------|------------------|--------------------------------|--|------------------|
| LOV  |             |        | IE HOME EN<br>SF                                | MODE             | LP     |                                  | PROGRAI          | M(L                            | -IHEAP)  |                  |
|  |             |        | Section 17: 1                                   | Program          | In     | tegrity, 260                     | <b>05(b)(10)</b> |                                |  |                  |
| 17.1 Fraud Reporting M                                   | echanism    | s      |   |                  |        |                                  |                  |                                |  |                  |
| a. Describe all mechanis                                 | ns availal  | ole to | o the public for repo                           | orting cases of  | f susj | pected waste, frau               | ıd, and abuse. S | elect                          | t all that apply.                                |                  |
| Online Fraud   | Reportin    | g      |   |                  |        |                                  |                  |                                |  |                  |
| Dedicated Fra  | aud Repo    | rting  | Hotline   |                  |        |                                  |                  |                                |  |                  |
| Report direct  | ly to local | lage   | ncy/district office o                           | r Grantee offi   | ce     |                                  |                  |                                |  |                  |
| Report to Sta  | te Inspect  | tor G  | eneral or Attorney                              | General          |        |                                  |                  |                                |  |                  |
|  | ocedures    | in p   | lace for local agenc                            | ies/district off | ices a | and vendors to re                | port fraud, was  | te, a                          | nd abuse   |                  |
| Other - Descr  | ibe:        |        |   |                  |        |                                  |                  |                                |  |                  |
|  |             |        | sation controls in pla<br>ribal website to repo |                  |        | tion and detection               | under compliand  | ce an                          | d monitoring, we                                 | will publish a n |
| b. Describe strategies in                                | place for a | adve   | rtising the above-re                            | eferenced reso   | urce   | s. Select all that a             | apply            |                                |  |                  |
| Printed outre  | ach mate    | rials  |   |                  |        |                                  |                  |                                |  |                  |
| Addressed on   | LIHEAP      | app    | lication  |                  |        |                                  |                  |                                |  |                  |
| Website  |             |        |   |                  |        |                                  |                  |                                |  |                  |
| Other - Descr  | ibe:        |        |   |                  |        |                                  |                  |                                |  |                  |
| 17.2. Identification Docu                                | mentatior   | 1 Rec  | quirements                                      |                  |        |                                  |                  |                                |  |                  |
| a. Indicate which of the f<br>embers.                    | ollowing f  | form   | s of identification a                           | re required o    | r req  | uested to be colle               | ected from LIHI  | EAP                            | applicants or the                                | ir household m   |
| Collected from Whom?                                     |             |        |   |                  |        |                                  |                  |                                |  |                  |
| Type of Identification Collected                         |             |        |   |                  |        | All Household Monthous           |                  |                                |  |                  |
|  |             | -      | Applicant Only<br>Required                      |                  |        | All Adults in Household Required |                  | All Household Members Required |  | Members          |
| Social Security Card is p<br>ed and retained             | hotocopi    |        |   |                  |        |                                  |                  |                                |  |                  |
|  |             | _      | Requested                                       |                  |        | Requested                        |                  |                                | Requested  |                  |
|  |             | >      | -   |                  | >      | -                                |                  | >                              | -  |                  |
|  |             |        | Required  |                  |        | Required                         |                  |                                | Required   |                  |
| Social Security Number<br>actual Card)                   | (Without    |        | -   |                  |        | -                                |                  |                                | -  |                  |
|  |             | -      | Requested                                       |                  |        | Requested                        |                  |                                | Requested  |                  |
|  |             | >      |   |                  | >      |                                  |                  | >                              |  |                  |
|  |             | -      | Required  |                  |        | Required                         |                  |                                | Required   |                  |
| Government-issued iden<br>card                           | tification  | >      |   |                  |        |                                  |                  |                                |  |                  |
| (i.e.: driver's license, stat<br>bal ID, passport, etc.) | e ID, Tri   | -      | Requested                                       |                  |        | Requested                        |                  |                                | Requested  |                  |
| / /  |             |        |   |                  | >      |                                  |                  | >                              |  |                  |
| Other  |             |        | Applicant Only                                  | Applicant Or     |        | All Adults in                    | All Adults in    |                                | All Household                                    | All Household    |
| Juiti  |             |        | Required  | Requested        |        | Household                        | Household        |                                | Members  | Members          |

|            |  |   |                     | Required  | Requested           | Required  | Requested        |
|------------|--|---|---------------------|---|---------------------|---|------------------|
| 1          | Tribal enrollment number   | <ul> <li>Image: A start of the start of</li></ul> |                     | <ul> <li>Image: A start of the start of</li></ul> |                     | <ul> <li>Image: A start of the start of</li></ul> |                  |
| b. D       | b. Describe any exceptions to the above policies.                      |   |                     |   |                     |   |                  |
|            | There are no exceptions to the above policies.                         |   |                     |   |                     |   |                  |
| 17.        | 3 Identification Verification  |   |                     |   |                     |   |                  |
| Des<br>app | scribe what methods are used to ve<br>ly                               | rify the authenticity   | y of identification | documents provid  | ed by clients or ho | usehold members.  | Select all that  |
|            | Verify SSNs with Social Securi   | ity Administration  |                     |   |                     |   |                  |
|            | Match SSNs with death record   | s from Social Secur   | ity Administratio   | n or state agency   |                     |   |                  |
|            | Match SSNs with state eligibili  | ty/case managemen   | it system (e.g., SN | AP, TANF)   |                     |   |                  |
|            | Match with state Department of   | of Labor system   |                     |   |                     |   |                  |
|            | Match with state and/or federa   | al corrections system   | n                   |   |                     |   |                  |
|            | Match with state child support   | system  |                     |   |                     |   |                  |
|            | Verification using private softw                                       | ware (e.g., The Wor   | k Number)           |   |                     |   |                  |
|            | In-person certification by staff                                       | (for tribal grantees  | s only)             |   |                     |   |                  |
|            | Match SSN/Tribal ID number   | with tribal databas   | e or enrollment ro  | ecords (for tribal g  | rantees only)       |   |                  |
|            | Other - Describe:  |   |                     |   |                     |   |                  |
| 17.        | 4. Citizenship/Legal Residency Ver                                     | rification  |                     |   |                     |   |                  |
|            | at are your procedures for ensurin<br>hat apply.                       | ng that household m   | embers are U.S. o   | citizens or aliens w  | ho are qualified to | receive LIHEAP  | benefits? Select |
|            | Clients sign an attestation of o                                       | citizenship or legal  | residency           |   |                     |   |                  |
|            | Client's submission of Social S  | Security cards is ac  | cepted as proof of  | legal residency   |                     |   |                  |
|            | Noncitizens must provide doc   | umentation of imm   | igration status     |   |                     |   |                  |
|            | Citizens must provide a copy   | of their birth certif   | icate, naturalizati | on papers, or pass  | port                |   |                  |
|            | Noncitizens are verified throu   | igh the SAVE system   | m                   |   |                     |   |                  |
| •          | Tribal members are verified t  | through Tribal enro   | ollment records/T   | ribal ID card   |                     |   |                  |
|            | Other - Describe:  |   |                     |   |                     |   |                  |
| 17.        | 5. Income Verification   |   |                     |   |                     |   |                  |
|            | at methods does your agency utiliz                                     | ze to verify househo  | ld income? Select   | all that apply.   |                     |   |                  |
|            |  | ome for all adult ho  | usehold members     |   |                     |   |                  |
|            | Pay stubs  |   |                     |   |                     |   |                  |
| _          | Social Security award le   | etters  |                     |   |                     |   |                  |
| _          | Bank statements  |   |                     |   |                     |   |                  |
| _          | Tax statements   |   |                     |   |                     |   |                  |
| _          | Zero-income statements   |   |                     |   |                     |   |                  |
| —          | Unemployment Insuran   | ice letters   |                     |   |                     |   |                  |
|            | Other - Describe:  |   |                     |   |                     |   |                  |
|            | Quechan General Assistar   | C   |                     |   |                     |   |                  |
|            | Quechan Elderly Program  | 1   |                     |   |                     |   |                  |
|            | Computer data matches:   |   |                     |   |                     |   |                  |
|            | Income information ma  | tched against state   | computer system     | (e.g., SNAP, TAN  | F)                  |   |                  |
|            | Proof of unemployment benefits verified with state Department of Labor |   |                     |   |                     |   |                  |
|            | Social Security income   | verified with SSA   |                     |   |                     |   |                  |
|            | Utilize state directory of   | f new hires   |                     |   |                     |   |                  |

| Other - Describe:  |
|--|
| 17.6. Protection of Privacy and Confidentiality  |
| Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.  |
| Policy in place prohibiting release of information without written consent   |
| Grantee LIHEAP database includes privacy/confidentiality safeguards  |
| Employee training on confidentiality for:  |
| Grantee employees  |
| Local agencies/district offices  |
| Employees must sign confidentiality agreement  |
| Grantee employees  |
| Local agencies/district offices  |
| Physical files are stored in a secure location   |
| Other - Describe:  |
| 17.7. Verifying the Authenticity   |
| What policies are in place for verifying vendor authenticity? Select all that apply.   |
| All vendors must register with the State/Tribe.  |
| All vendors must supply a valid SSN or TIN/W-9 form  |
| Vendors are verified through energy bills provided by the household  |
| Grantee and/or local agencies/district offices perform physical monitoring of vendors  |
| Other - Describe and note any exceptions to policies above:  |
|  |
| 17.8. Benefits Policy - Gas and Electric Utilities<br>What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that |
| apply.   |
| Applicants required to submit proof of physical residency  |
| Applicants must submit current utility bill  |
| Data exchange with utilities that verifies:  |
| Account ownership  |
| Consumption  |
| Balances   |
| Payment history  |
| Account is properly credited with benefit  |
| Other - Describe:  |
| Centralized computer system/database tracks payments to all utilities  |
| Centralized computer system automatically generates benefit level  |
| Separation of duties between intake and payment approval   |
| Payments coordinated among other energy assistance programs to avoid duplication of payments   |
| Payments to utilities and invoices from utilities are reviewed for accuracy  |
| Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities   |
| Direct payment to households are made in limited cases only  |
| Procedures are in place to require prompt refunds from utilities in cases of account closure   |
| Vendor agreements specify requirements selected above, and provide enforcement mechanism   |
| Other - Describe:  |
| 17.9. Benefits Policy - Bulk Fuel Vendors  |

| What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply. |
|---|
| Vendors are checked against an approved vendors list  |
| Centralized computer system/database is used to track payments to all vendors   |
| Clients are relied on for reports of non-delivery or partial delivery   |
| Two-party checks are issued naming client and vendor  |
| Direct payment to households are made in limited cases only   |
| Vendors are only paid once they provide a delivery receipt signed by the client   |
| Conduct monitoring of bulk fuel vendors   |
| Bulk fuel vendors are required to submit reports to the Grantee   |
| Vendor agreements specify requirements selected above, and provide enforcement mechanism  |
| Other - Describe:   |
| 17.10. Investigations and Prosecutions  |
| Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.   |
| Refer to state Inspector General  |
| Refer to local prosecutor or state Attorney General   |
| Refer to US DHHS Inspector General (including referral to OIG hotline)  |
| Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  |
| Grantee attempts collection of improper payments. If so, describe the recoupment process  |
| Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? Permanently  |
| Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated  |
| Vendors found to have committed fraud may no longer participate in LIHEAP   |
| Other - Describe:   |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.                         |

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

# **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

# Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

| 465 B Picacho Road  * Address Line 1  |  |                     |  |  |  |  |  |
|---|--|---------------------|--|--|--|--|--|
| Address Line 2  | Address Line 2                               |                     |  |  |  |  |  |
| Address Line 3  |  |                     |  |  |  |  |  |
| Winterhaven<br>* <u>City</u>  | CA<br><u>* State</u>                         | 92283<br>* Zip Code |  |  |  |  |  |
| Check if there are workplac   | es on file that are not                      | identified here.    |  |  |  |  |  |
| Alternate II. (Grantees Who   | Alternate II. (Grantees Who Are Individuals) |                     |  |  |  |  |  |
| (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;   |  |                     |  |  |  |  |  |
| (b) If convicted of a criminal drug offense resulting from a violation occurring<br>during the conduct of any grant activity, he or she will report the conviction, in<br>writing, within 10 calendar days of the conviction, to every grant officer or other<br>designee, unless the Federal agency designates a central point for the receipt of<br>such notices. When notice is made to such a central point, it shall include the<br>identification number(s) of each affected grant. |  |                     |  |  |  |  |  |
| [55 FR 21690, 21702, May 25, 1990]  |  |                     |  |  |  |  |  |
| By checking this box, the prospective primary participant is providing the certification set out above.   |  |                     |  |  |  |  |  |

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

| Assurances  |
|---|
| (1) use the funds available under this title to   |
| (A) conduct outreach activities and provide assistance to low income<br>households in meeting their home energy costs, particularly those with the lowest<br>incomes that pay a high proportion of household income for home energy,<br>consistent with paragraph (5);  |
| (B) intervene in energy crisis situations;  |
| (C) provide low-cost residential weatherization and other cost-effective energy-<br>related home repair;and   |
| (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;  |
| (2) make payments under this title only with respect to   |
| (A) households in which one or more individuals are receiving   |
| (i)assistance under the State program funded under part A of title IV of the Social Security Act;   |
| (ii) supplemental security income payments under title XVI of the Social Security Act;  |
| (iii) food stamps under the Food Stamp Act of 1977; or  |
| (iv) payments under section 415, 521, 541, or 542 of title 38, United States<br>Code, or under section 306 of the Veterans' and Survivors' Pension<br>Improvement Act of 1978; or   |
| (B) households with incomes which do not exceed the greater of -  |
| (i) an amount equal to 150 percent of the poverty level for such State; or  |
| (ii) an amount equal to 60 percent of the State median income;  |
| (except that a State may not exclude a household from eligibility in a fiscal year<br>solely on the basis of household income if such income is less than 110 percent<br>of the poverty level for such State, but the State may give priority to those<br>households with the highest home energy costs or needs in relation to<br>household income.  |
| (3) conduct outreach activities designed to assure that eligible households,<br>especially households with elderly individuals or disabled individuals, or both,<br>and households with high home energy burdens, are made aware of the<br>assistance available under this title, and any similar energy-related assistance<br>available under subtitle B of title VI (relating to community services block grant<br>program) or under any other provision of law which carries out programs which<br>were administered under the Economic Opportunity Act of 1964 before the date<br>of the enactment of this Act; |
| (1) coordinate its activities under this title with similar and related programs  |

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

# (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

# **Plan Attachments**

#### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).