**ALABAMA-QUASSARTE TRIBAL TOWN**

**LIHEAP**

**COMPONENTS FOR LIHEAP MATRIX**

***HEATING:*** Services are based on a point scoring system to determine benefit amount. The system criteria is based on income and given priority to lower income families with higher burden energy cost. Those families that are in the vulnerable criteria, such as the elderly, disabled, or families with children younger than 6, will be scored higher; which means that the amount assisted will be larger than those that are not in the vulnerable population.

***COOLING***: Services are based on a point scoring system to determine benefit amount. The system criteria is based on income and given priority to lower income families with higher burden energy cost. Those families that are in the vulnerable criteria, such as the elderly, disabled, or families with children younger than 5, will be scored higher; which means that the amount assisted will be larger than those that are not in the vulnerable population.

***CRISIS:*** Is based on case by case scenario. There has to be a threat of discontinued services, whether heating or cooling services. But also follows the same point scoring system as in Heating and Cooling criteria.

***WEATHERIZATION*:** Based on case by case scenario. There has to be a threat of discontinued services, whether heating or cooling services. Also follows criteria for Heating and Cooling and Crisis. Will provide caulking for windows, stripping for doors, and if possible, window units for Cooling, and space heaters for Heating.

***FUEL TYPE:*** Firewood/Coal/Kerosene Clients: If you heat your home with firewood, you are eligible for two (2) cords per season, or you may opt for an elective benefit, (Kerosene, Coal).

Revised 07/31/19 mloon