DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: ENTERPRISE RANCHERIA Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1 Report Period: 10/01/2016 to 09/30/2017 Report Status: Submission Accepted by CO (Revision #1)

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Mandatory Gra	int Applicati	on SF-424
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES				August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
* 1.a. Type of S Plan	ubmissio	on:	* 1.b. Frequency: • Annual			* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		* 1.d. Version: • Initial • Resubmission • Revision • Update
					2. Date Receiv	red:		State Use Only:
					3. Applicant I	dentifier:		
					4a. Federal Er	ntity Ident	tifier:	5. Date Received By State:
					4b. Federal Av	ward Iden	tifier:	6. State Application Identifier:
7. APPLICANT	INFOR	MATION	P					Υ
* a. Legal Name	e: Enterp	orise Rancheria			1			
* b. Employer/7	Гахрауе	r Identification N	Number (EIN/TIN): 68	0338086	* c. Organizat	ional DUI	NS: 9497166	17
* d. Address:					1		11	
* Street 1:		2133 MONTE	VISTA AVE.		Street 2:			
* City:		OROVILLE			County:			
* State:		CA			Province:			
* Country:		United States			* Zip / Post	al Code:	95966 -	
e. Organization	al Unit:				1			
Department Na	me:				Division Name	e:		
f. Name and cor	ntact info	ormation of pers	on to be contacted on ma	atters involving t	his application:			
Prefix: Mrs.	* First Donna			Middle Name: Ruth				st Name: Iriguez
Suffix:	Title: Progra	ım Manager		Organizational	Affiliation:			
* Telephone Number: (530) 532-9214 Ext. 00105	Fax Nu	-		* Email: donnar@enter	priserancheria.or	g		
* 8a. TYPE OF I: Indian/Native			ent (Federally Recognized	d)				
b. Additional	Descrip	tion:						
* 9. Name of Fe	deral Ag	gency:						
				og of Federal Don ssistance Number				CFDA Title:
10. CFDA Numbe	ers and T	itles	93568			Low-Inco	me Home Ene	rgy Assistance
11. Descriptive	Title of A	Applicant's Proje	ect STANCE PROGRAM(LII	HEAP) Model Pla				
12. Areas Affect			TTUTEL I KOOKAWI(LII					
13. CONCRESS	SIONAL	DISTRICTS OI	۲ •					
* a. Applicant					b. Program/Pi	roject:		

СА						
Attach an additional list of Program/Pro	oject Congressional Districts if needed.					
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:				
a. Start Date: 10/01/2016	b. End Date: 09/30/2017	* a. Federal (\$): \$0	b. Match (\$): \$0			
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTIV	VE ORDER 12372 PROCESS?				
a. This submission was made availab	le to the State under the Executive Order	12372				
Process for Review on :						
b. Program is subject to E.O. 12372 b	out has not been selected by State for review	ew.				
c. Program is not covered by E.O. 12.	372.					
* 17. Is The Applicant Delinquent On A O YES O NO						
Explanation:						
accurate to the best of my knowledge. I a	also provide the required assurances** ar	of certifications** and (2) that the stateme d agree to comply with any resulting term l, civil, or administrative penalties. (U.S. (ns if I accept an award. I am aware that			
** The list of certifications and assurance	ees, or an internet site where you may obt	ain this list, is contained in the announcen	nent or agency specific instructions.			
18a. Typed or Printed Name and Title o Donna Rodriguez	f Authorized Certifying Official	18c. Telephone (area code , (530) 532-9214 Ext. 00105	number and extension)			
		18d. Email Address donnar@enterpriserancheria	ı.org			
18b. Signature of Authorized Certifying	Official	18e. Date Report Submitte 10/05/2016	d (Month, Day, Year)			
Attach supporting docum	nents as specified in agenc	y instructions.				

	J.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES August 1987, revised 05/92,02/95 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration								
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
Adr Offi Was Aug OM	Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447 August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005								
rece repo mai	vive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is orting burden for this collection of information is estimated to average 1 hour per response, including ntaining the data needed, and reviewing the collection of information. An agency may not conduct or s ection of information unless it displays a currently valid OMB control number.	not permitted to file an abbrev he time for reviewing instruction	iated plan. Public ons, gathering and						
Pros	Section 1 Program Components gram Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)								
1.1	Check which components you will operate under the LIHEAP program.		f Operation						
(No	te: You must provide information for each component designated here as requested elsewhere in this p	Start Date	End Date						
~	Heating assistance	10/1/2015	9/30/2016						
>	Cooling assistance	10/1/2015	9/30/2016						
>	Crisis assistance	10/1/2015	09/30/2016						
	Weatherization assistance								
Pro	vide further explanation for the dates of operation, if necessary								
Esti	mated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16								
1.2 F 100%	Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The tota %.	l of all percentages must add up to	Percentage (%)						
Н	leating assistance		40.00%						
C	Cooling assistance 30								
	Crisis assistance								
	Veatherization assistance		0.00%						
	arryover to the following federal fiscal year dministrative and planning costs		0.00%						
	ervices to reduce home energy needs including needs assessment (Assurance 16)		0.00%						
	sed to develop and implement leveraging activities		0.00%						
	AL		100.00%						
-									

Section 1 - Program Components

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.2 The fear de		- () - () -	M		3.4			
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to: Image: Cooling assistance Image: Cooling assistance								
		Weatherization assistance Other (specify:)						
Categorical El	igibility, 2605(b)(2)(A) - Assurance	e 2, 2605(c)(1)(A), 2605(b)(8A) - A	Assurance 8					
1.4 Do you cor Yes • No	isider households categorically elig	ible if one household member rec	ceives one of the followi	ng catego	ries of benefits in	the left c	olumn below? 🔿	
If you answere	ed "Yes" to question 1.4, you must	complete the table below and any	swer questions 1.5 and 1	l .6 .				
		Heating	Cooling		Crisis		Weatherization	
ГАNF		O Yes 💿 No	O Yes O No	0	Yes 💿 No	ΟY	es 🖸 No	
SSI		O Yes 💿 No	O Yes O No	0	Yes 💿 No	Οy	es 💽 No	
SNAP		O Yes 💿 No	O Yes O No	0	Yes 💿 No	Οy	es 💽 No	
Means-tested Ve	eterans Programs	O Yes 💿 No	O Yes 💿 No	0	Yes 💿 No	Οy	es 💽 No	
	Program Na	°	Cooling		Crisis		Weatherization	
Other(Specify)	1	O Yes O No	O Yes O No	D	O Yes O No		O Yes O No	
1.5 Do you aut	comatically enroll households witho	out a direct annual application? (Yes 💿 No					
f Yes, explain								
							<u> </u>	
	u ensure there is no difference in th ligibility and benefit amounts?	ne treatment of categorically eligi	ible households from th	ose not re	ceiving other pub	lic assist	ance when	
	igiointy and otherit amounts.							
SNAP Nomina								
	locate LIHEAP funds toward a nor							
-	ed "Yes" to question 1.7a, you mus	t provide a response to questions	1.7b, 1.7c, and 1.7d.					
1.7b Amount o	of Nominal Assistance: \$0.00							
	y of Assistance							
Once P	er Year							
	very five years							
	ity five years							
Other -	Describe:							
1.7d How do y	ou confirm that the household rece	eiving a nominal payment has an	energy cost or need?					
Determination	of Eligibility - Countable Income							
	ining a household's income eligibili	ty for LIHEAP, do you use gross	income or net income a	?				
Gross I	ncome							
Net Inc	ome							
Net Inc	UIIC							
1.9. Select all t	he applicable forms of countable ir	ncome used to determine a house	hold's income eligibility	for LIHI	EAP			
Vages								
Self - Employment Income								
Contra	ct Income							
Paymer	nts from mortgage or Sales Contrac	ets						
Unemp	loyment insurance							

	Strike Pay							
>	Social Security Administration (SSA) benefits							
	Including MediCare deduction Excluding MediCare deduction							
>	Supplemental Security Income (SSI)							
~	Retirement / pension benefits							
~	General Assistance benefits							
>	Temporary Assistance for Needy Families (TANF) benefits							
	Supplemental Nutrition Assistance Program (SNAP) benefits							
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits							
	Loans that need to be repaid							
	Cash gifts							
	Savings account balance							
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
	Jury duty compensation							
	Rental income							
~	Income from employment through Workforce Investment Act (WIA)							
~	Income from work study programs							
>	Alimony							
~	Child support							
	Interest, dividends, or royalties							
	Commissions							
	Legal settlements							
	Insurance payments made directly to the insured							
	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
	Veterans Administration (VA) benefits							
	Earned income of a child under the age of 18							
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							
	Income tax refunds							
	Stipends from senior companion programs, such as VISTA							

Funds received by household for the care of a foster child						
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid						
Reimbursements (for mileage, gas, lodging, meals, etc.)						
Other						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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		MC	BY ASSISTANCE PROGRAM(LIF D DEL PLAN I - MANDATORY	IEAP)			
	Secti	ion 2 -	Heating Assistance				
	Eligibility, 2605(b)(2) - Assurance 2						
	2.1 Designate the income eligibility threshold used for the heating	compone	enet:				
	Add Household size		Eligibility Guideline	Eligibility Threshold			
	1 All Household Sizes		State Median Income	60.00%			
	2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?	O Yes	€ No				
	2.3 Check the appropriate boxes below and describe the policies for	or each.					
	Do you require an Assets test ?	O Yes	⊙ No				
	Do you have additional/differing eligibility policies for:						
	Renters?	C Yes	⊙ No				
	Renters Living in subsidized housing ?	C Yes	⊙ No				
	Renters with utilities included in the rent ?	O Yes	⊙ No				
	Do you give priority in eligibility to:						
	Elderly?	C Yes	• No				
	Disabled?	C _{Yes}	• No				
	Young children?	C Yes	• No				
	Households with high energy burdens ?	O _{Yes}	⊙ No				
	Other? Fuel Type	O _{Yes}	⊙ No				
	Explanations of policies for each "yes" checked above:						
	Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
	2.4 Describe how you prioritize the provision of heating assistance	e tovulnei	rable populations,e.g., benefit amounts, early applied	cation periods, etc.			
	By using a payment matrix, the grantee will assure that the highest be taking into account family size, energy burden and special conditions; tank.						
	2.5 Check the variables you use to determine your benefit levels. (Check all	l that apply):				
	Income						
	Family (household) size						
	Home energy cost or need:						
	Fuel type						
	Climate/region						
	Individual bill						
	Dwelling type						
	Energy need						

Other - Describe:							
Dense f to Length 2005 (h) (5) A summer of 5 2005 (a) (1) (D)							
2.6 Describe estimated benefit levels for FY 2017:	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	\$100	Maximum Benefit	\$340				
2.7 Do you provide in-kind (e.g., blankets, space heaters) as	nd/or other forms of b	enefits? 🔿 Yes 💿 No					
If yes, describe.							
If any of the above questions require further attach a document with said explanation here.		clarification that could not be made in the f	ields provided,				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Sect	tion 3 - 0	Cooling Assistance				
Eligibility, 2605(c)	1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The i	ncome eligibility threshold used for the Cooli	ng compone	net:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
3.2 Do you have ad COOLING ASSITA	ditional eligibility requirements for NCE?	O Yes (S No				
3.3 Check the appr	opriate boxes below and describe the policies						
Do you require an	Assets test ?	C Yes (No				
Do you have additi	onal/differing eligibility policies for:						
Renters?		O Yes (
Renters Livir	ng in subsidized housing ?	O Yes (
Renters with	utilities included in the rent ?	O Yes (No				
Do you give priorit	y in eligibility to:	41					
Elderly?		O Yes (No				
Disabled?		O _{Yes} (No				
Young childr	en?	O Yes (No				
Households w	vith high energy burdens ?	O Yes (No				
Other?		O Yes (No				
Explanations of pol	licies for each "yes" checked above:						
3.4 Describe how ye	ou prioritize the provision of cooling assistance	e tovulnera	ble populations,e.g., benefit amounts, early applic	ation periods, etc.			
By using a payment matrix, the grantee will assure that the highest benefits go to the households with the lowest incomes and the highest energy costs in relation to income, taking into account family size, energy burden and special conditions; i.e. 48 hour and shut off notices, Elderly, infant or disabled members or 20% or less left in propane tank.							
	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
	bles you use to determine your benefit levels.	(Check all t	that apply):				
Income							
Family (house	ehold) size						
Home energy	cost or need:						
🗹 Fuel ty	/pe						
Climat	te/region						
	ng type						
	y burden (% of income spent on home energy))					
	, set ach (vo or meome spent on nome energy,	,					

Energy need								
Other - Describe:	Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2017:								
Minimum Benefit	\$100	Maximum Benefit	\$340					
3.7 Do you provide in-kind (e.g., fans, air conditioners) and	l/or other forms of ber	nefits? O Yes O No						
If yes, describe.								
If any of the above questions require further attach a document with said explanation here.		r clarification that could not be made in the f	ields provided,					

Section 4 -	CRISIS	ASSISTA	NCE
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	ASSISTANCE PROGRAM(LIH I L PLAN IANDATORY	EAP)
Section 4: CRIS	IS ASSISTANCE	
Eligibility - 2604(c), 2605(c)(1)(A)		
4.1 Designate the income eligibility threshold used for the crisis component		
Add Household size	Eligibility Guideline	Eligibility Threshold
1 All Household Sizes Sta	te Median Income	60.00%
4.2 Provide your LIHEAP program's definition for determining a crisis.		
Receiving a shut-off notice, 24/48 hour or propane is less than 20% in tank.		
4.3 What constitutes a life-threatening crisis?		
Commission affinistics (2007 and a start of the Line of the start of t	h-ld	
Service shut-off notice, 20% or less in tank, and Elder/Infant, Disabled person in hou	sehold.	
Crisis Requirement, 2604(c)		
4.4 Within how many hours do you provide an intervention that will resolve the		
4.5 Within how many hours do you provide an intervention that will resolve the	energy crisis for eligible households in life-thro	eatening situations? 1Hours
Crisis Eligibility, 2605(c)(1)(A)		
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?	C Yes • No	
	<u> </u>	
4.7 Check the appropriate boxes below and describe the policies for each		
Do you require an Assets test ?	O Yes 💿 No	
Do you give priority in eligibility to :		
Elderly?	O Yes 💿 No	
Disabled?	O Yes O No	
Young Children?	O Yes 💿 No	
Households with high energy burdens?	C Yes 💿 No	
Other?	C Yes 💿 No	
In Order to receive crisis assistance:		
Must the household have received a shut-off notice or have a near empty tank?	• Yes O No	
Must the household have been shut off or have an empty tank?	• Yes O No	
Must the household have exhausted their regular heating benefit?	O Yes O No	
Must renters with heating costs included in their rent have received an eviction notice ?	O Yes No	
Must heating/cooling be medically necessary?	C Yes O No	
Must the household have non-working heating or cooling equipment?	C Yes O No	
Other?	C Yes C No	
Do you have additional / differing eligibility policies for:	p	

. 1

Renters?			O Yes 💿 No	
Renters living in subsidized housing?		O Yes O No		
Renters with utilities included in the rent?	Renters with utilities included in the rent?			
Explanations of policies for each "yes" checked above:				
According to our Policies, the applicant must have a shut-of Although we have never assisted with utilities for renters wh assist.			ane company stating tank is 20% or less. In their rent, we would require an eviction notice and a detailed utility bill in order to	
Determination of Benefits				
4.8 How do you handle crisis situations?				
Separate component				
Fast Track				
Other - Describe:				
4.9 If you have a separate component, how do you determ	nine crisis as	sistance benef	its?	
Amount to resolve the cris	sis.			
Other - Describe:				
Crisis Derminements 2604(c)				
Crisis Requirements, 2604(c)	co at sites the	t are geograp	hically accessible to all households in the area to be served?	
• Yes ONo Explain.		it are geograp	incary accessible to an nousenolds in the area to be served.	
Applicants can email or fax a LIHEAP Application in if una	ble to come ir	nto our tribal o	ffice.	
4.11 Do you provide individuals who are physically disab	oled the mean	s to:		
Submit applications for crisis benefits without leaving	their homes?	,		
• Yes O No If No, explain.				
Travel to the sites at which applications for crisis assis	tance are acc	epted?		
• Yes O No If No, explain.				
If you answered "No" to both options in question 4.11, p	lease explain	alternative m	eans of intake to those who are homebound or physically disabled?	
Benefit Levels, 2605(c)(1)(B)				
4.12 Indicate the maximum benefit for each type of crisis	s assistance of	ffered.		
Winter Crisis \$0.00 maximum benefit				
Summer Crisis \$0.00 maximum benefit				
Year-round Crisis \$340.00 maximum benefit				
4.13 Do you provide in-kind (e.g. blankets, space heaters	, fans) and/or	other forms	of benefits?	
C Yes 💿 No If yes, Describe				
4.14 Do you provide for equipment repair or replacement	t using crisis	funds?		
C Yes No				
If you answered "Yes" to question 4.14, you must complete	ete question 4	1.15.		
4.15 Check appropriate boxes below to indicate type(s) o	f assistance p	rovided.		
	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair				
Heating system replacement				
Cooling system repair				
Cooling system replacement				

Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?		
O Yes 💿 No					
If you responded "Yes" to question 4.16, you must respo	nd to question	n 4.17.			
4.17 Describe the terms of the moratorium and any speci	al dispensatio	on received by	LIHEAP clients during or after the moratorium period.		
If any of the above questions require further explanation or clarification that could not be made in the fields provided,					

attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HI ADMINISTRATION FOR CHILDREN AND		August 1987, revise	ed 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017	
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)				
		DEL PLAN	ICAF)	
	-	- MANDATORY		
Se	ection 5: WEATHE	ERIZATION ASSISTANCE		
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	2			
5.1 Designate the income eligibility threshold us	ed for the Weatherization co	mponent		
Add Househ	old Size	Eligibility Guideline	Eligibility Threshold	
			0.00%	
5.2 Do you enter into an interagency agreement	to have another government	agency administer a WEATHERIZATION com	ponent? O Yes O No	
5.3 If yes, name the agency.				
5.4 Is there a separate monitoring protocol for w	veatherization? O Yes O N	ło		
WEATHERIZATION - Types of Rules				
5.5 Under what rules do you administer LIHEA	P weatherization? (Check on	ily one.)		
Entirely under LIHEAP (not DOE) rules		-		
Entirely under DOE WAP (not LIHEAP)	rules			
Mostly under LIHEAP rules with the follo	owing DOE WAP rule(s) whe	ere LIHEAP and WAP rules differ (Check all tha	t apply):	
Income Threshold		×		
	ly housing structure is permi	itted if at least 66% of units (50% in 2- & 4-unit l	ouildings) are eligible units or will	
	using primarily low income p	persons (excluding nursing homes, prisons, and si	milar institutional care facilities).	
Other - Describe:				
Mostly under DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all th	at apply.)	
Income Threshold				
Weatherization not subject to DOE	WAP maximum statewide av	verage cost per dwelling unit.		
Weatherization measures are not su				
	bject to DOE Savings to nive	estillent Kauon (SIK) staluarus.		
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	O Yes O No			
5.7 Do you have additional/differing eligibility p Renters	O Yes O No			
	O Yes O No			
Renters living in subsidized housing? 5.8 Do you give priority in eligibility to:	Yes No			
Elderly?	O Yes O No			
Disabled?	O Yes O No			
Young Children?	O Yes O No			
House holds with high energy burdens?	O Yes O No			
mouse notus with high energy bur dells:	NO YES NO NO			

Section 5 - WEATHERIZATION ASSISTANCE

Other?			
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.			
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per h	ousehold? O Yes O No		
5.10 If yes, what is the maximum? \$0			
Types of Assitance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide ? (Check all catego	ories that apply.)		
Weatherization needs assessments/audits	Energy related roof repair		
Caulking and insulation	Major appliance Repairs		
Storm windows	Major appliance replacement		
Furnace/heating system modifications/ repairs	Windows/sliding glass doors		
Furnace replacement	Doors		
Cooling system modifications/ repairs	Water Heater		
Water conservation measures	Cooling system replacement		
Compact florescent light bulbs	Other - Describe:		
	·		

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017
LOW INCOME HOME ENERGY ASSISTANCE MODEL PLAN SF - 424 - MANDATORY	
Section 6: Outreach, 2605(b)(3) - Assurance	e 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households	are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security of	fices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the availability of all types of	LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP assistance at application	on intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to	o target groups.
Other (specify):	
If any of the above questions require further explanation or clarification t attach a document with said explanation here.	hat could not be made in the fields provided,

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ADMI	NISTRATION FOR CHILDREN AND FAMILIES	OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017
	LOW INCOME HOME ENERGY ASSISTANCE PROGRA MODEL PLAN SF - 424 - MANDATORY	M(LIHEAP)
	Section 7: Coordination, 2605(b)(4) - Assurance	4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-inco	ome households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs	
K	Intake referrals to/from other programs	
K	One - stop intake centers	
	Other - Describe:	
low-inco our progi	ing the names, addresses, and telephone numbers of similar and/or related programs administered by the Federal Go ome and energy related programs. Contact will be maintained with these fellow workers on a regular and on-going b ram. It is expected that other similar programs can be utilized to leverage the assistance need by low-income familie e through our program.	asis. Referrals will be encouraged from them to
If any	of the above questions require further explanation or clarification that could no	ot be made in the fields provided,

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attach a document with said explanation here.

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	DEPARTMENT OF HEALTH AND HUMAN SI NISTRATION FOR CHILDREN AND FAMILI		Augus		2/95,03/96,12/98,11/01 arance No.: 0970-0075 ation Date: 06/30/2017
	LOW INCOME HO	DME ENERGY AS MODEL SF - 424 - MA	PLAN	GRAM(LIHEAP)	
	Section 8: Agency Designation	n, 2605(b)(6) - Ass Commonwealth c	· •	ed for state grante	es and the
8.1 How	would you categorize the primary responsibility	of your State agency?			
>	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
	te Outreach and Intake, 2605(b)(15) - Assurance 1 elected "Welfare Agency" in question 8.1, you mu		8.3, and 8.4, as applicable.		
-	v do you provide alternate outreach and intake for				
Non-App	plicable				
8.3 How	y do you provide alternate outreach and intake for	c COOLING ASSISTANCE	3?		
Non-App	plicable				
8.4 How	y do you provide alternate outreach and intake for	r CRISIS ASSISTANCE?			
Non-App	plicable	ı	1		a
	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
	10 determines client eligibility?	Tribal Government	Tribal Government	Tribal Government	Non-Applicable
8.5b Wh vendors	no processes benefit payments to gas and electric ?	Tribal Government	Tribal Government	Tribal Government	
8.5c who vendors	o processes benefit payments to bulk fuel ?	Tribal Government	Tribal Government	Tribal Government	
8.5d Wh measure	no performs installation of weatherization es?				Non-Applicable
-	y of your LIHEAP components are ions 8.6, 8.7, 8.8, and, if applicable	-	ninistered by a sta	ite agency, you mu	st complete

8.6 What is your process for selecting local administering agencies?

Non-Applicable

8.7 How many local administering agencies do you use? 1

8.8 Have you changed any local administering agencies in the last year? Yes No

8.9 If so, why?

Agency was in noncompliance with grantee requirements for LIHEAP -
Agency is under criminal investigation
Added agency
Agency closed
Other - describe
of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE MODEL PLAN	PROGRAM(LIHEAP)
MODEL PLAN	
Section 9: Energy Suppliers, 2605(b)(7)	- Assurance 7
9.1 Do you make payments directly to home energy suppliers?	
Heating O Yes O No	
Cooling • Yes O No	
Crisis O Yes O No	
Are there exceptions? O Yes O No	
If yes, Describe.	
9.2 How do you notify the client of the amount of assistance paid?	
The Grantee notifies each client by a Notice of Award Letter of the amount of assistance that was paid to the	e vendor.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal home energy and the amount of the payment?	billing process, the difference between the actual cost of the
All payments are made directly to the home energy supplier with their account number written on the check number is received. In an event that their is a discrepancy, Enterprise Rancheria will contact the vendor and	
9.4 How do you assure that no household receiving assistance under this title will be treated adversely	because of their receipt of LIHEAP assistance?
Although Enterprise Rancheria has never experienced any adversity, we would immediately contact the vene	dor headquarters to inform them of the treatment.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to allevia O Yes O No	te the energy burdens of eligible households?
If so, describe the measures unregulated vendors may take.	
If any of the above questions require further explanation or clarification th	pat could not be made in the fields provided

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

ADMINISTRATION FC		ND HUMAN SERVICES N AND FAMILIES	August 1987, revi	ised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017			
	LOW IN	COME HOME ENERGY A MODEI SF - 424 - M		IHEAP)			
	Section	on 10: Program, Fiscal Mo	nitoring, and Audit, 2605(b)(10)			
The LIHEAP Program Man then reviews all the informa	ager gives the Fitter tion and process	ses the check to the vendor.	he LIHEAP file which contains all the supp				
for the program, etc.			sed to track the LIHEAP grant. It tracks all l meetings through monthly expenditure rep				
• Yes O No		nnually under the Single Audit Act and					
			table condition cited in the A-133 audits, gency from the most recently audited fisca				
Finding	Гуре	Brief Summary	Resolved?	Action Taken			
1							
10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply. Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133							
What types of annual audi Select all that apply.	it requirements	do you have in place for local adminster		3 Circular A-133			
What types of annual audi Select all that apply.	it requirements	do you have in place for local adminster	mpliance with Single Audit Act and OMI	3 Circular A-133			
What types of annual audi Select all that apply.	it requirements istrict offices an istrict offices an	do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (oth	mpliance with Single Audit Act and OMI				
What types of annual audi Select all that apply.	istrict offices an istrict offices an istrict offices ' A	do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (oth	mpliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance				
What types of annual audi Select all that apply.	istrict offices an istrict offices an istrict offices' A s fiscal and pro	do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (otho -133 or other independent audits are re ogram monitoring of local agencies/distri	mpliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of annual audi Select all that apply. Local agencies/di Local agencies/di Local agencies/di Grantee conduct Compliance Monitoring 10.5. Describe the Grantee	istrict offices an istrict offices an istrict offices' A s fiscal and pro	do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (otho -133 or other independent audits are re ogram monitoring of local agencies/distri	mpliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance	process.			
What types of annual audi Select all that apply. Local agencies/di Local agencies/di Compliance Monitoring 10.5. Describe the Grantee Grantee employees:	istrict offices an istrict offices an istrict offices' A s fiscal and pro	do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (otho -133 or other independent audits are re ogram monitoring of local agencies/distri	mpliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of annual audi Select all that apply.	it requirements istrict offices an istrict offices' A s fiscal and pro	do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (otho -133 or other independent audits are re ogram monitoring of local agencies/distri	mpliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of annual audi Select all that apply.	it requirements istrict offices an istrict offices an istrict offices' A s fiscal and pro	do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe \$-133 or other independent audits are re ogram monitoring of local agencies/distri r monitoring compliance with the Grant	mpliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of annual audi Select all that apply. Local agencies/di Local agencies/di Local agencies/di Grantee conduct Compliance Monitoring 10.5. Describe the Grantee Grantee employees: Internal program Departmental ov Secondary review	istrict offices an istrict offices an istrict offices 'A s fiscal and pro 's strategies for n review ersight w of invoices an	do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe \$-133 or other independent audits are re ogram monitoring of local agencies/distri r monitoring compliance with the Grant	mpliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of annual audi Select all that apply. Local agencies/di Local agencies/di Local agencies/di Grantee conduct Compliance Monitoring 10.5. Describe the Grantee Grantee employees: Internal program Departmental ov Secondary review	istrict offices an istrict offices an istrict offices 'A s fiscal and pro 's strategies for n review ersight w of invoices an	do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe x-133 or other independent audits are re ogram monitoring of local agencies/distri r monitoring compliance with the Grant d payments	mpliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ct offices	process.			

On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 11: Timely and Mean	ingful Public Participatio	on, 2605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for commen	ht				
Hard copy of plan is available for public view and com	ment				
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
11.2 What changes did you make to your LIHEAP plan as a resu	ult of this participation?				
None, we had no comments.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth	of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution	of your LIHEAP funds?			
	Date	Event Description			
1	07/26/2016	Tribal Council Meeting			
2 3	08/13/2016 08/23/2016	General Council Meeting Tribal Council Meeting			
	00/23/2010	Tibai Coulci Meenig			
11.4. How many parties commented on your plan at the hearing	(s)? 0				
11.5 Summarize the comments you received at the hearing(s).					
None, we had no comments.					
11.6 What changes did you make to your LIHEAP plan as a rest	ult of the comments received at the pu	blic hearing(s)?			
None					
If any of the above questions require further exact a document with said explanation here.	xplanation or clarification th	nat could not be made in the fields provided,			

Section 12 1 un rearing 5,2000(b)(15) Assurance 15
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY
Section 12: Fair Hearings, 2605(b)(13) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?
None
12.4 Describe your fair hearing procedures for households whose applications are denied.
The grantee will inform all households that they are allowed a fair administrative hearing if they are denied assistance or if their application is not acted on in a timely manner by a written notice.
If an applicant is dissatified with the decision made on their application, they should first contact the Enterprise Rancheria LIHEAP Program Manager to be sure they have all the information they need to correctly determine their eligibility. If there has been an error or misunderstanding used to determine the applicants eligibility, the applicant has the right to appeal. The Tribal Council will be responsible for fair hearing procedures under this program. Hearings will be given to individuals who have been denied or not acted upon in a timely manner. Hearings will be granted for individuals who believe that they are entitled to a higher level of assistance than the amount they received. Dissatisfied applicants must submit their request in writing for a hearing within 30 days from the date of their notice of payment or denial. Hearings will be scheduled to occur within 10 days of receipt of a hearing request. A final decision will be made within 10 days of the date of the hearing.
12.5 When and how are applicants informed of these rights?
These rights are attached to the LIHEAP Application Form.
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.
The Tribal Council will be responsible for fair hearing procedures under this program. Hearings will be given to individuals who have been denied or not acted upon in a timely manner. Hearsing will be granted for individuals who believe that they are entitled to a higher level of assistance than the amount they received. Dissatisfied applicants must submit their request in writing for a hearing within 30days from the date of their notice of payment or denial. Hearings will bescheduled to occur within 10 days of receipts of a hearing request. A final decision will be made within 10 days of the date of the hearing.
12.7 When and how are applicants informed of these rights?
These rights are attached to the LIHEAP Application form.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

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LOW INCOME HOME ENERGY ASSISTANC MODEL PLAN SF - 424 - MANDATOF	
Section 13: Reduction of home energy needs, 2	2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable househo energy assistance?	lds to reduce their home energy needs and thereby the need for
Along with our LIHEAP Applications, we provide detailed ways of reducing home energy needs and de Tribal EPA Department.	ifferent tips for all fuel types, this information is provided by our
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activit	ties?
The Program Manager works very closely with our fiscal officer to ensure that all our LIHEAP cost are	e managed efficiently.
13.3 Describe the impact of such activities on the number of households served in the previous Fe	deral fiscal year.
No direct impact.	
13.4 Describe the level of direct benefitsprovided to those households in the previous Federal fisca	l year.
N/A	
13.5 How many households applied for these services? 25	
13.6 How many households received these services? 4	

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 14:Leveraging Incentive Program, 2607(A)					
14.1 Do you plan	n to submit an application	n for the leveraging incentive pro	gram?		
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:					
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 14 - Leveraging Incentive Program ,2607A

Section	15 -	Training
Dection	10	

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN					
SF - 424 - MANDATOR	Υ Υ				
Section 15: Training					
15.1 Describe the training you provide for each of the following groups:					
a. Grantee Staff:					
Formal training on grantee policies and procedures					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Employees are provided with policy manual					
Other-Describe:					
b. Local Agencies:					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
On-site training					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Employees are provided with policy manual					
Other - Describe					
c. Vendors					
Formal training conference					
How often?					
Annually					
Biannually					
As needed	As needed				
Other - Describe:					

Polic	ies communicated through vendor agreements
Polic	ies are outlined in a vendor manual
Othe	r - Describe:
Once a year ou	r LIHEAP Program Manager telephone conferences with our LIHEAP vendors educating them on the policies and process of our program.
15.2 Does you O Yes O No	r training program address fraud reporting and prevention?
	he above questions require further explanation or clarification that could not be made in the fields provided, ocument with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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LOW II	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms available to	o the public for reporting cases of suspect	ed waste, fraud, and abuse. Select all that a	apply.			
Online Fraud Reporting						
Dedicated Fraud Reporting	-					
	ency/district office or Grantee office					
<u>·</u>	General or Attorney General	vendors to report fraud, waste, and abuse				
Other - Describe:		vendors to report in add, waste, and abuse				
b. Describe strategies in place for adver	ertising the above-referenced resources. S	elect all that apply				
Printed outreach materials	3					
Addressed on LIHEAP app	plication					
Website	Website					
Other - Describe:						
17.2. Identification Documentation Req	equirements					
a. Indicate which of the following forms	ns of identification are required or reques	ted to be collected from LIHEAP applicant	s or their household members.			
Collected from Whom?						
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members			
Social Security Card is photocopied and retained	Required	Required	Required			
	Requested	Requested	Requested			
Social Security Number (Without actual Card)	Required	Required	Required			
	Requested	Requested	Requested			
Government-issued identification card	Required Required	Required	Required			
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested			
		All Adults in All Adults in	All Household All Household			

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1							
		H	A	<u></u>	6	H	# <u></u>
b. De	escribe any exceptions to the above poli	icies.					
17.3	Identification Verification						
Des	cribe what methods are used to verify t	he authenticity of ide	ntification documen	ts provided by clien	ts or household memb	bers. Select all that a	apply
	Verify SSNs with Social Security A	dministration					
	Match SSNs with death records from	m Social Security Ad	ministration or state	agency			
	Match SSNs with state eligibility/ca	se management syste	m (e.g., SNAP, TAN	F)			
	Match with state Department of La	-					
	Match with state and/or federal cor						
	Match with state child support syste						
	Verification using private software		ber)				
	In-person certification by staff (for			41			
	Match SSN/Tribal ID number with Other - Describe:	tribal database or en	roliment records (fo	r tribal grantees onl	y)		
	Other - Describe:						
17.4	. Citizenship/Legal Residency Verifica	tion					
-	at are your procedures for ensuring that	at household member	s are U.S. citizens or	aliens who are qua	lified to receive LIHF	AP benefits? Select	all that apply.
	Clients sign an attestation of citize	nship or legal residen	cy				
	Client's submission of Social Secu	rity cards is accepted	as proof of legal resi	idency			
	Noncitizens must provide docume	ntation of immigratio	n status				
	Citizens must provide a copy of th	eir birth certificate, n	aturalization papers	s, or passport			
	Noncitizens are verified through the	he SAVE system					
	Tribal members are verified through Tribal enrollment records/Tribal ID card						
	Other - Describe:						
17.5	. Income Verification						
Wha	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
>	Require documentation of income f	or all adult household	l members				
	Pay stubs						
	Social Security award letters	5					
	Bank statements						
	V Tax statements						
	Zero-income statements						
	Unemployment Insurance le	tters					
	Other - Describe:						
Disa	Disability Income						
	Computer data matches:	I a solution of the					
	Income information matched						
<u> </u>	Proof of unemployment bend		e Department of La	bor			
	Social Security income verified with SSA						
	Utilize state directory of new hires						
	Other - Describe:						

17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors

What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel

vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? indefinitely
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction; (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2133 Monte Vista Ave. <u>* Address Line 1</u>		
Address Line 2		
Address Line 3		
Oroville <u>* City</u>	CA <u>* State</u>	95966 <u>* Zip Code</u>
Check if there are workplaces on file that are not identified here.		
Alternate II. (Grantees Who Are Individuals)		
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;		
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.		
[55 FR 21690, 21702, May 25, 1990]		
By checking this box, the prospective primary participant is providing the certification set out above.		

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or (B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act"); (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.

• Heating component benefit matrix, if applicable

• Cooling component benefit matrix, if applicable

• Minutes, notes, or transcripts of public hearing(s).