### **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance
Grantee Name: PINOLEVILLE RANCHERIA
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1
Report Period: 10/01/2021 to 09/30/2022
Report Status: Submission Accepted by CO (Revision #1)

### **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
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- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
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- 16. Section 15 Training
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- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

<b>Mandatory Gra</b>	ant Applic	ation SF-424
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES						August 19	987, revis	sed 05/92,02/95,03/96,12/98,11/0 OMB Clearance No.: 0970-007 Expiration Date: 12/31/202	
		OME		IERGY A MODEL - 424 - M	L PLA	N	ROGR	AM(LIHEAP)	
* 1.a. Type of Plan	* 1.a. Type of Submission: Plan  * 1.b. Frequency: Annual				Consolidated Aj ding Request? ation:		<ul> <li>Initial</li> <li>Resubmission</li> <li>Revision</li> <li>Update</li> </ul>		
					Received:		State Use Only:		
						icant Identifie		C. D. 4. Described Des Chortes	
						eral Entity Ide leral Award Id		5. Date Received By State:           6. State Application Identifier:	
7 APPLICAN	T INFORMATION								
	me: Pinoleville Pomo	Nation							
* b. Employer	r/Taxpayer Identifica		mber (EIN/TIN	): I-6800432	* c. Or	ganizational D	UNS: 88	33847626	
96 * d Addusses					<u> </u>				
* d. Address: * Street 1:	500 B Pino	loville Dr	ivo		I Stre	et 2:			
* Street 1: * City:	UKIAH	evine Di	lve		Cou		Mendoci	ino	
* State:	CA					vince:	Mondoel	mo	
* Country:		3			* Zip / Postal Co 95482 - de:				
e. Organizatio	onal Unit:				<u></u>				
<b>Department N</b> LIHEAP	Name:				Division Name:				
f. Name and c	ontact information o	f person	to be contacted	l on matters in	volving t	his applicatior	n:		
Prefix:	* First Name: Clayton			Middle Name	ne: * Last Name: Freeman				
Suffix:	Title: Social Service Coo	rdinator		Organization Pinoleville P	nal Affiliation: Pomo Nation				
* Telephone Number: 707-463-14 54	Fax Number 707-463-6601			* Email: claytonf@pir	inoleville-nsn.gov				
	<b>F APPLICANT:</b> The American Tribal Go	overnmen	t (Federally Rec	cognized)					
b. Addition	al Description:								
* 9. Name of I	Federal Agency:								
				f Federal Domes tance Number:	stic			CFDA Title:	
10. CFDA Num	bers and Titles		93.568		Low-Income Home Energy Assistance Program				
11. Descriptiv LIHEAP Prog	<b>e Title of Applicant'</b> gram	s Project							
12. Areas Affe	ected by Funding:								
	SSIONAL DISTRIC	TS OF:							
* a. Applicant 2					2	ram/Project:			
Attach an add	litional list of Progra	m/Proje	ct Congressiona	al Districts if n	eeded.				
14. FUNDING PERIOD:				15. ESTIMATED FUNDING:					

a. Start Date:         b. End Date:         * a. Federal (\$):         b. Match (\$)           10/01/2021         09/30/2022         \$0         \$0								
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?								
a. This submission was made ava	a. This submission was made available to the State under the Executive Order 12372							
Process for Review on :								
b. Program is subject to E.O. 12.	372 but has not been selected by State	e for review.						
c. Program is not covered by E.C	0. 12372.							
* 17. Is The Applicant Delinquent O O YES O NO								
Explanation:								
complete and accurate to the best of accept an award. I am aware that a	18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)							
** The list of certifications and assu specific instructions.	irances, or an internet site where you	may obtain this list, is contained in t	he announcement or agency					
	itle of Authorized Certifying Official	18c. Telephone (area co	ode, number and extension)					
Clayton Freeman		18d. Email Address claytonf@pinoleville-nsr	1.gov					
18b. Signature of Authorized Certif	fying Official	<b>18e. Date Report Subm</b> 09/29/2021	itted (Month, Day, Year)					
Attach supporting doc	cuments as specified in a	agency instructions.						

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LO	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
· • • • • • • • • • • • • • • • • • • •							
Department of Health an Administration for Child Office of Community Se Washington, DC 20201	ldren and Families ervices						
August 1987, revised 05/ OMB Approval No. 097( Expiration Date: 12/31/2							
uired in order to receive an abbreviated plan. Pu r reviewing instructions,	EDUCTION ACT OF 1995 (Pub. L. 104-13)Use of t e a Low Income Home Energy Assistance Program ablic reporting burden for this collection of informa s, gathering and maintaining the data needed, and r s not required to respond to, a collection of informa	n (LIHEAP) grant in years i ation is estimated to averag reviewing the collection of i	in which the grantee is ge 1 hour per response, information. An agency	not permitted to file including the time fo y may not conduct or			
	Section 1 Program	m Components					
Program Components, 2	2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)						
-	nents you will operate under the LIHEAP program e information for each component designated here			Operation			
F			Start Date	End Date			
Heating assistance			10/01/2021	09/30/2022			
			10/01/2021	09/30/2022			
Cooling assistance			10/01/2021	09/30/2022			
Crisis assistance			10/01/2021	09/30/2022			
Weatherization assi	istance		10/01/2021	09/30/2022			
Provide further explana	ation for the dates of operation, if necessary		<u> </u>				
Flovine further expression	Holi for the dates of operation, a necessary						
Estimated Funding Allo	ocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16)	) - Assurances 9 and 16					
	of available LIHEAP funds will be used for each compo		e total of all percentages	Percentage (%)			
Heating assistance				30.00%			
Cooling assistance				10.00%			
Crisis assistance				45.00%			
Weatherization assistant	.ce			5.00%			
Carryover to the followi	ing federal fiscal year			0.00%			
Administrative and plan	aning costs			10.00%			
Services to reduce home	e energy needs including needs assessment (Assurance 16	5)		0.00%			
Used to develop and imp	plement leveraging activities			0.00%			
TOTAL				100.00%			
Alternate Use of Crisis #	Assistance Funds, 2605(c)(1)(C)						
1.3 The funds reserved f	for winter crisis assistance that have not been expe	ended by March 15 will be r	reprogrammed to:				
	Heating assistance		Cooling assistance				

<ul> <li>Image: A set of the set of the</li></ul>	Weatherization assista	Weatherization assistance					Other (specify:)			
Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8										
1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left colu mn below? • Yes • No										
If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.										
			Heating		Cooling		Crisis		Weatherization	
TANF			Yes O <sub>No</sub>	$\odot$	Yes O <sub>No</sub>		Yes O <sub>No</sub>		Yes ONO	
SSI		$\odot$	Yes O <sub>No</sub>	$\odot$	Yes ONo	$\odot$	Yes O <sub>No</sub>	$\odot$	€ Yes CNo	
SNAP		0	Yes 💽 No	0	Yes 💽 No	C Yes 💿 No		C Yes 💿 No		
Means-tested Veter	ans Programs	0	Yes 💽 No	0	Yes 💽 No	O Yes O No		C Yes © No		
	Program Name		Heating		Cooling	Crisis			Weatherization	
Other(Specify) 1			C Yes C No	)	C Yes C No		C Yes C No		O Yes O No	
1.5 Do you autom	atically enroll households witho	out a dire	ect annual applie	cation?	Yes 💽 No					
If Yes, explain:										
when determining	nsure there is no difference in t g eligibility and benefit amounts	s?								
	atrix has been set up that shows n ed on income eligibility.	o differei	nce in the treatme	ent of c	ategorically eligib	le hou	useholds but only	the be	enefit amounts for citiz	
SNAP Nominal P	-									
1.7a Do you alloc	ate LIHEAP funds toward a nor	minal pa	yment for SNAI	P house	eholds? 🔿 Yes 🕻	🖲 No	1			
If you answered '	'Yes'' to question 1.7a, you mus	t provide	e a response to q	uestio	ns 1.7b, 1.7c, and	1.7d.				
	Iominal Assistance: \$0.00									
1.7c Frequency of	1									
	Once Per Year									
	Once every five years									
	Other - Describe:									
1.7d How do you	confirm that the household rece	eiving a r	ominal paymen	t has a	n energy cost or	need	?			
Determination of	Eligibility - Countable Income									
10 In determinin	a a hausshaldla inaama aliaihili	ter for T	UEAD do non -							
Gross Inco	ng a household's income eligibili me	ity for Li	HEAP, do you i	use gro	ss income or net	incon	ne :			
	nc									
Vet Income	:									
	applicable forms of countable in	ncome us	ed to determine	a hou	sehold's income e	ligibi	lity for LIHEAP			
Wages										
Self - Empl	oyment Income									
pr	· · · · · · · · · · · · · · · · · · ·									
Contract In	acome			-						
Payments f	rom mortgage or Sales Contrac	ts								
Unemployn	nent insurance									
Strike Pay										
Social Secu	rity Administration (SSA ) bene	efits								
	ding MediCare deduc 🛛 🔽 🛛 E	Excluding	g MediCare dedu	uction						
tion										
Supplemental Security Income (SSI)										

~	Retirement / pension benefits
	General Assistance benefits
<b>&gt;</b>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
<b>&gt;</b>	Cash gifts
>	Savings account balance
$\mathbf{>}$	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
$\mathbf{>}$	Rental income
>	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
	Alimony
>	Child support
<ul> <li></li> </ul>	Interest, dividends, or royalties
	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
N	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)						
MODEL PLAN SF - 424 - MANDATORY						
Sectio	Section 2 - Heating Assistance					
Eligibility, 2605(b)(2) - Assurance 2						
2.1 Designate the income eligibility threshold used for the	heating c	omponent:				
Add Household size		Eligibility Guideline	Eligibility Threshold			
1 All Household Sizes		State Median Income	60.00%			
2.2 Do you have additional eligibility requirements for H EATING ASSITANCE?	💽 Yes	C No				
2.3 Check the appropriate boxes below and describe the p						
Do you require an Assets test ?	🖸 Yes	C No				
Do you have additional/differing eligibility policies for:		_				
Renters?	O Yes					
Renters Living in subsidized housing ?	O Yes					
Renters with utilities included in the rent ?	O Yes	💽 No				
Do you give priority in eligibility to:						
Elderly?	Yes	C No				
Disabled?	🖸 Yes	C <sub>No</sub>				
Young children?	🖸 Yes	C <sub>No</sub>				
Households with high energy burdens ?	• Yes	C <sub>No</sub>				
Other? Crisis	• Yes	C No				
Explanations of policies for each "yes" checked above:						
Priority eligibility is based on a point system v	which is ca	lculated by the LIHEAP Priority Calculation For	rm. See Attached			
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(	c)(1)(B)					
2.4 Describe how you prioritize the provision of heating as	ssistance t	ovulnerable populations,e.g., benefit amounts	s, early application periods, etc.			
The applications are processed in order by whe AP Priority Calculation Form.	om is in th	e most need of assistance which is based on a po	bint system calculated by the LIHE			
2.5 Check the variables you use to determine your benefit	levels. (C	heck all that apply):				
Income						
Family (household) size						
W Home energy cost or need:						
Fuel type						
Climate/region						
Individual bill						
Dwelling type						
Energy burden (% of income spent on home of	(nore)					
	energy)					
Energy need						
Other - Describe:						

# Section 2 - HEATING ASSISTANCE

Priority Polulation:	Priority Polulation:							
Senior Citizen (Over the	Senior Citizen (Over the age of 52)							
Disabled (Receiving SSI	Disabled (Receiving SSI)							
Child(ren) age five (5) or	r under in household							
Energy Burden exceeds 2	20%							
Six or more individuals i	n the household							
2.6 Describe estimated benefit levels f Minimum Benefit	For the fiscal year for which this pla	n applies Maximum Benefit	\$950					
	Minimum Benefit \$500 Maximum Benefit \$950							
2.7 Do you provide in-kind (e.g., blan	kets, space heaters) and/or other fo	rms of benefits? • Yes ONo						
	kets, space heaters) and/or other fo	rms of benefits?  Yes ONO						
2.7 Do you provide in-kind (e.g., blan If yes, describe.	ted items such as: Blankets, Heaters,	rms of benefits?  Yes  No	ese items are listed as in-kind for the					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Sectio	on 3 - (	Cooling Assistance				
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2	<u>a r</u>					
3.1 Designate The income eligibility threshold used for the	e Cooling o	component:				
Add Household size		Eligibility Guideline	Eligibility Threshold			
1 All Household Sizes		State Median Income	60.00%			
3.2 Do you have additional eligibility requirements for C OOLING ASSITANCE?	C Yes	⊙ No				
3.3 Check the appropriate boxes below and describe the p						
Do you require an Assets test ?	• Yes	C No				
Do you have additional/differing eligibility policies for:						
Renters?	O Yes	⊙ No				
Renters Living in subsidized housing ?	O Yes	• No				
Renters with utilities included in the rent ?	Oyes	• No				
Do you give priority in eligibility to:	P					
Elderly?	• Yes	O <sub>No</sub>				
Disabled?	• Yes					
Young children?	• Yes					
Households with high energy burdens ?	• Tes					
Other?	O Yes	€ No				
Explanations of policies for each "yes" checked above:						
Priority eligibility is based on a point system w	which is cal	culated by the LIHEAP Priority Calculation for	rm. See attached			
3.4 Describe how you prioritize the provision of cooling as	sistance to	ovulnerable populations,e.g., benefit amounts	s, early application periods, etc.			
We prioritize our elderly, disabled and familie	s with yout	th.				
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(	c)(1)(B)					
3.5 Check the variables you use to determine your benefit	levels. (Cl	heck all that apply):				
Income						
Family (household) size						
Home energy cost or need:						
<b>Fuel type</b>						
Climate/region						
Individual bill						
Dwelling type						
Energy burden (% of income spent on home of	energy)					
Energy need						
Other - Describe:						

# Section 3 - COOLING ASSISTANCE

1								
Priority Population:	Priority Population:							
Senior Citizen (Over the	Senior Citizen (Over the age of 52)							
Disabled (Receiving SSI	)							
Child(ren) age five (5) or	under in household							
Energy Burden exceeds 2	20%							
Six or more individuals i	n the household							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels f	or the fiscal year for which this pla	n applies						
3.6 Describe estimated benefit levels f Minimum Benefit	or the fiscal year for which this pla \$400	n applies Maximum Benefit	\$850					
	\$400	Maximum Benefit	\$850					
Minimum Benefit 3.7 Do you provide in-kind (e.g., fans, If yes, describe.	\$400 air conditioners) and/or other form ted items such as fans and coolers for	Maximum Benefit						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 4: CRISIS ASSISTANCE				
	4(c), 2605(c)(1)(A)				
	e income eligibility threshold used for the crisis comp Household size	je			
Add 1		Eligibility Guideline State Median Income	Eligibility Threshold 60.00%		
- 4 2 Provide vou	LIHEAP program's definition for determining a cri		001007/		
	a contact program succention for acterinining a crit	5454			
Sh	nut off notice (24 or 48 hour notice)				
15	5 Day Notice				
Po	ower Shut off or out of propane or wood				
4.2 XX/h = 4 = = = = = = 4*4					
4.3 What constit	tutes a <u>life-threatening crisis?</u>				
ne refrige	o electric service or heat during cold weather. No electric rated. No propane or wood to heat home at the Original l ezing in the winter time. No electric service during hot w	Reservation as their is no electric service to the	reservation and temperatures fall		
Crisis Requirem					
	many hours do you provide an intervention that will				
4.5 Within how a s? 18Hours	many hours do you provide an intervention that will	resolve the energy crisis for eligible househol	ds in life-threatening situation		
Crisis Eligibility	7- <b>2605(c)(1)(A)</b>				
	additional eligibility requirements for CRISIS ASSIS	ST SY Yes C No			
4.7 Check the ap	opropriate boxes below and describe the policies for e	ach			
Do you require a	an Assets test ?	• Yes O No			
Do you give prio	prity in eligibility to :	M			
Elderly?		• Yes ONo			
Disabled?		• Yes CNo			
Young Ch	ildren?	© Yes O <sub>No</sub>			
	ls with high energy burdens?	⊙ Yes O <sub>No</sub>			
Other? V	5 8	• Yes O No			
	vive crisis assistance:	-2 ICS -2 NO			
	nousehold have received a shut-off notice or have a ne	ar O <sub>Yes</sub> O <sub>No</sub>			
empty tank?					
Must the l	nousehold have been shut off or have an empty tank?	• Yes O No			
Must the h	nousehold have exhausted their regular heating benef	it? • Yes O <sub>No</sub>			
Must rente ed an eviction ne	ers with heating costs included in their rent have rece otice ?	iv O <sub>Yes</sub> O <sub>No</sub>			
Must heat	ing/cooling be medically necessary?	• Yes O No			
Must the h ent?	nousehold have non-working heating or cooling equip	m 💽 Yes O No			
Other? N	atural Disasters	• Yes O No			

## Section 4 - CRISIS ASSISTANCE

Do you have additional / differing eligibility polici	cies for:						
Renters?			C Yes 💿 No				
Renters living in subsidized housing?			O Yes 💿 No				
Renters with utilities included in the rent?			O Yes 💿 No				
Explanations of policies for each "yes" checked a	above:						
EAP Priority Calculation form that is attach In order to recieve crisis assistance, t rs, past due notice or show proof of near em	ed. the household pty gas tank. T l to show proo	is required to The hosehold f of an eviction	burdens and crisis is based on a point system which is calcuated by the LIH show proof of energy related crisis such as a shut off notice of 24 hrs, 48 h is also required to show proof that the household has exhausted their regul on notice if heating costs are included in the rent. Finally, the household is r g.				
Determination of Benefits							
4.8 How do you handle crisis situations?							
	parate compo	onent					
	nst Track						
	ther - Describ						
4.9 If you have a separate component, how do yo							
A	mount to reso	lve the crisis	· · · · · · · · · · · · · · · · · · ·				
	ther - Describ	e:					
Crisis Requirements, 2604(c) 4.10 Do you accept applications for energy crisis	assistance at	sites that are	e geographically accessible to all households in the area to be served?				
• Yes O No Explain.							
Fax or emial application and all requ							
4.11 Do you provide individuals who are physica Submit applications for crisis benefits without	-						
• Yes O No If No, explain.	leaving then	nomes:					
Travel to the sites at which applications for cr			-19				
• Yes O No If No, explain.		are accepte	u:				
	n 4.11, please	explain alter	native means of intake to those who are homebound or physically disa				
Benefit Levels, 2605(c)(1)(B)							
4.12 Indicate the maximum benefit for each type	of crisis assis	tance offere	d.				
Winter Crisis \$0.00 maximum benefit	it						
Summer Crisis \$0.00 maximum benefi							
Year-round Crisis \$950.00 maximum ben							
4.13 Do you provide in-kind (e.g. blankets, space	heaters, fans	) and/or oth	er forms of benefits?				
C Yes 🖸 No If yes, Describe							
4.14 Do you provide for equipment repair or rep	lacement usir	ng crisis fund	ls?				
C Yes 💿 No							
If you answered "Yes" to question 4.14, you mus 4.15 Check appropriate boxes below to indicate t			ded.				
	Winter C risis	Summer Crisis	Year-round Crisis				
Heating system repair							
Heating system replacement							
Cooling system repair	g system repair						

Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with en	nforce a mo	ratorium on	shut offs?		
O Yes O No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section	n 5: WEATHE	RIZATION ASSISTA	NCE
Eligibility, 2605(c)(1)(A	A), 2605(b)(2) - Assura	ance 2		
5.1 Designate the incom	ne eligibility threshold	l used for the Weatheri	zation component	
Add	Househol	d Size	Eligibility Guideline	Eligibility Threshold
1 All H	lousehold Sizes		State Median Income	60.00%
<b>5.2 Do you enter into a</b> No	n interagency agreem	ent to have another gov	vernment agency administer a WEA	THERIZATION component? O Yes 💿
5.3 If yes, name the age	ency.			
5.4 Is there a separate	monitoring protocol f	or weatherization? 🔿	Yes 💿 No	
WEATHEDIZATION	Tumos of Dula			
WEATHERIZATION 5.5 Under what rules d		EAP weatherization? (	Check only one.)	
	JIHEAP (not DOE) ru		check only one)	
	. ,			
·	OOE WAP (not LIHEA	·		
		following DOE WAP ru	ile(s) where LIHEAP and WAP rule	s differ (Check all that apply):
Income Th	reshold			
le units or will become			e is permitted if at least 66% of units	(50% in 2- & 4-unit buildings) are eligib
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional c are facilities).				
Other - De	scribe:			
Mostly under DO	DE WAP rules, with th	ne following LIHEAP r	ule(s) where LIHEAP and WAP rule	es differ (Check all that apply.)
Income Th	reshold			
Weatheriz	ation not subject to D	OE WAP maximum sta	tewide average cost per dwelling un	it.
Weatheriza	ation measures are no	t subject to DOE Savin	gs to Investment Ration (SIR ) stand	ards.
Other - De	scribe:			
Eligibility, 2605(b)(5) -	Assurance 5			
5.6 Do you require an a	.01	O Yes O No		
5.7 Do you have addition				
Renters		O Yes  No		
Renters living in g?	subsidized housin	O <sub>Yes</sub> O <sub>No</sub>		
5.8 Do you give priorit	y in eligibility to:			
Elderly?		• Yes ONo		
Disabled?		• Yes ONo		
Young Children?	?	• Yes ONo		
House holds with ns?	House holds with high energy burde O Yes O No			
Other? Crisis		• Yes O No		

# Section 5 - WEATHERIZATION ASSISTANCE

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8 ow.	8, you must provide further explanation of these policies in the text field bel			
w. Priority eligibility is based on a point system which is calculated by the LIHEAP Priority Calculation Form which is attached.				
The Low Incom Energy Assistance Program (LIHEAP) fol	llows the State Median Income as an eligibility guide and grant requirement.			
Benefit Levels				
5.9 Do you have a maximum LIHEAP weatherization benefit/expendit	ture per household? O Yes O No			
5.10 If yes, what is the maximum? \$0				
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide ? (Check	k all categories that apply.)			
Weatherization needs assessments/audits Energy related roof repair				
Caulking and insulation	Major appliance Repairs			
Storm windows	Major appliance replacement			
Furnace/heating system modifications/ repairs	Windows/sliding glass doors			
<b>Furnace replacement</b>	Doors			
Cooling system modifications/ repairs	Water Heater			
Water conservation measures	Cooling system replacement			
Compact florescent light bulbs	Other - Describe: Window Blinds			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)				
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assis vailable:	istance a			
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.				
Publish articles in local newspapers or broadcast media announcements.				
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.				
Mass mailing(s) to prior-year LIHEAP recipients.				
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-incom e programs.				
Execute interagency agreements with other low-income program offices to perform outreach to target groups.				
Other (specify):				
The Tribe provides outreach and intake services through home visits or by telephone for the physically (elderly or disable d).				
We also inform low income applicants through Tribal newsletter announcement section.				
If any of the above questions require further explanation or clarification that could not be ma the fields provided, attach a document with said explanation here.	ade in			

	MODEL PLAN SF - 424 - MANDATORY					
	Section 7: Coordination, 2605(b)(4) - Assurance 4					
7.1 Descr I, WAP, e	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS etc.).					
	Joint application for multiple programs					
	Intake referrals to/from other programs					
	One - stop intake centers					
<b>&gt;</b>	Other - Describe:					
	The intake form will be the assurance that program statutory requirements are being met. All LIHEAP Applications are approved by the Se -Governance Director. The Self-Governance Director also makes reccomendations for all other programs that are being coordinated with the Pin eville Pomo Nation Energy Program.					
-	of the above questions require further explanation or clarification that could not be made in elds provided, attach a document with said explanation here.					

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Sect	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)						
8.1 Ho	w would you categorize the primary respons	sibility of your State ag	ency?				
	Administration Agency						
	Commerce Agency						
	Community Services Agency						
	Energy / Environment Agency						
	Housing Agency						
	Welfare Agency						
~	Other - Describe: Tribal Government						
	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15						
	If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.         8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?						
8.3 Ho	8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
8.4 Ho	v do you provide alternate outreach and int	ake for CRISIS ASSIS	TANCE?				
8.5 L.II	IEAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
	ho determines client eligibility?	Non-Applicable	Non-Applicable	Non-Applicable	Non-Applicable		
8.5b W	ho processes benefit payments to gas and e vendors?	Non-Applicable	Non-Applicable	Non-Applicable			
8.5c wl vendor	o processes benefit payments to bulk fuel s?	Non-Applicable	Non-Applicable	Non-Applicable			
measu					Non-Applicable		
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.							
8.6 What is your process for selecting local administering agencies?							
8.7 Ho	w many local administering agencies do you	use?					
- C - L	8.8 Have you changed any local administering agencies in the last year?						

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💽 No	€ No				
8.9 If s	8.9 If so, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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LOW INCOME HOME ENERGY ASSISTA	NCE PROGRAM(LIHEAP)
MODEL PLAN	
SF - 424 - MANDA1	TORY
Section 9: Energy Suppliers, 2605	(b)(7) - Assurance 7
	· · · · ·
9.1 Do you make payments directly to home energy suppliers?	
Heating O Yes O No	
Cooling O Yes O No	
Crisis O Yes O No	
Are there exceptions? O Yes O No	
If yes, Describe.	
9.2 How do you notify the client of the amount of assistance paid?	
We inform all clients a direct payment was made with a letter.	
we more a check a check payment was made with a retter.	
9.3 How do you assure that the home energy supplier will charge the eligible househ actual cost of the home energy and the amount of the payment?	old, in the normal billing process, the difference between the
Payments to vendors are made by check. A letter will list who the vendor	payment was made to with account number and amount.
9.4 How do you assure that no household receiving assistance under this title will be nce?	treated adversely because of their receipt of LIHEAP assista
The LIHEAP Coordinator calls and makes personal contact with vendors w up call is made to the applicants to make sure the payment was proccessed and	
9.5. Do you make payments contingent on unregulated vendors taking appropriate s? O Yes O No	measures to alleviate the energy burdens of eligible household
If so, describe the measures unregulated vendors may take.	
If any of the above questions require further explanation the fields provided, attach a document with said explanat	

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LOW INCOME HOME ENERGY ASSIST MODEL PLA SF - 424 - MANDA	N

# Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

Pinoleville Pomo Nation Fiscal Department uses MIP fund accounting. All grants are set up by fund and components are set up using sub a counts and Filscal Year. The PPN Fiscal Separtment provides a revenue and expense report on a mothly basis and gives a copy to the Self-Gover nance Director, Tribal Council and the LIHEAP Coordinator.

Audit Process

10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133?

10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring as sessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.

No	Findings	~	

Finding	Туре	Brief Summary	Resolved?	Action Taken			
1							
	10.4. Audits of Local Administering Agencies						
What types of Select all that		ments do you have in place for local a	aministering agencies/district offices	S:			
🗹 Loca	l agencies/district offi	ces are required to have an annual at	udit in compliance with Single Audit	Act and OMB Circular A-133			
Loca	d agencies/district offi	ces are required to have an annual at	ıdit (other than A-133)				
Loca	d agencies/district offi	ces' A-133 or other independent audi	ts are reviewed by Grantee as part o	f compliance process.			
Grai	ntee conducts fiscal an	d program monitoring of local agenc	ies/district offices				
Compliance M	Ionitoring						
10.5. Describe at apply	the Grantee's strategi	ies for monitoring compliance with th	e Grantee's and Federal LIHEAP p	olicies and procedures: Select all th			
Grantee emple	oyees:						
🗹 Inter	rnal program review						
🗹 Depa	artmental oversight						
Seco	ndary review of invoid	ces and payments					
Othe	er program review me	chanisms are in place. Describe:					
Local Adminis	stering Agencies / Dist	rict Offices:					
On -	site evaluation						
Ann	Annual program review						
Mon	itoring through centra	al database					
Desk	Desk reviews						
Clier	nt File Testing / Sampl	ling					

Other program review mechanisms are in place. Describe:
N/A
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
N/A
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
N/A
Desk Reviews:
N/A
10.8. How often is each local agency monitored ?
N/A
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
N/A
10.10. What is the combined error rate for benefit determinations? OPTIONAL
N/A
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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LOW INCOME HOME EN	NERGY ASSIST		GRAM(LIHEAP)					
	MODEL PLA							
SF	- 424 - MANDA	TORY						
Section 11: Timely and Meaning	Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)							
11.1 How did you obtain input from the public in the dev Select all that apply.	elopment of your LIHE	AP plan?						
Tribal Council meeting(s)								
Public Hearing(s)								
Draft Plan posted to website and available for c	omment							
Hard copy of plan is available for public view a	nd comment							
Comments from applicants are recorded								
Request for comments on draft Plan is advertise	ed							
Stakeholder consultation meeting(s)								
Comments are solicited during outreach activiti	es							
Other - Describe:								
11.2 What changes did you make to your LIHEAP plan a	s a result of this particip	oation?						
Increase in benifit amount								
Public Hearings, 2605(a)(2) - For States and the Common	wealth of Puerto Rico (	Dnly						
11.3 List the date and location(s) that you held public hea	ring(s) on the proposed	use and distributior	a of your LIHEAP funds?					
	Dat		Event Description					
1	08/20/2021		Public Hearing					
11.4. How many parties commented on your plan at the h	earing(s)? 0							
11.5 Summarize the comments you received at the hearin	g(s).							
More appliances being used during the shelter	in place, meaning higher	electric bills and mo	re use of propane. Also children will be stayin					
g at home doing school work throughout the day mea due to possible exposure causing energy cost increase								
de using more utilities. Cost of food and other essenti	al items have gone up res	ulting in insufficient						
atures causing more usuage in cooling appliances and	i fans. All family sizes are	being affected.						
11.6 What changes did you make to your LIHEAP plan a	s a result of the commer	ts received at the p	ublic hearing(s)?					
Benifit increase								
If any of the above questions require fu	urther explanatio	n or clarifica	tion that could not be made in					
the fields provided, attach a document			and mut could not be mude m					
	=							

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)
MODEL PLAN
SF - 424 - MANDATORY
Section 12: Fair Hearings, 2605(b)(13) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?
No changes
12.4 Describe your fair hearing procedures for households whose applications are denied.
The applicant is advised of their fair hearing rights and procedures at the intalke process and it is also a part of the application paket.
Fair Hearing
1. All hearings are held within a resonable promptness.
2. A preliminary meeting will be arranged with the Coordinator, jif this issue is not settled informally, a hearing date will be set.
3. A hearing will be held no later than 60 days after recieving the notice of payment denial.
4. The time limit from the hearing request to formal action is 30 days after hearing or prior to decreasing or denying payment.
5. They are permitted a representative to accompany them.
6. They are allowed to submit written or oral evidence.
7. They are allowed witnesses.
8. Ther are allowed interpreters.
12.5 When and how are applicants informed of these rights?
Clients are informed as the application is submitted to the program Director and at that time if the client/citizen is not happy with the decisi on, a Fair Hearing is provided to the client/citizen.
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.
Fair hearing procedures for household applications that are not acted on in a timely manner are the same procedures as houhold a pplications that are denied. The applicants are given an application packet to fill out, the LIHEAP Coordinator goes over all forms and sd vises the applicant of their Fair Hearing right at the intake appointment.
12.7 When and how are applicants informed of these rights?
Applicants are informed of their fair hearing rights at the time of intake.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings,2605(b)(13) - Assurance 13

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LOW INCOME HOME ENERGY ASSIS MODEL PL SF - 424 - MANE	AN
Section 13: Reduction of home energy n	eeds, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage a eby the need for energy assistance?	nd enable households to reduce their home energy needs and ther
N/A	
13.2 How do you ensure that you don't use more than 5% of your LIHEAP fun	ds for these activities?
N/A	
13.3 Describe the impact of such activities on the number of households served	in the previous Federal fiscal year.
N/A	
13.4 Describe the level ofdirect benefitsprovided to those households in the pre	vious Federal fiscal year.
N/A	
13.5 How many households applied for these services? 0	
13.6 How many households received these services? 0	

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

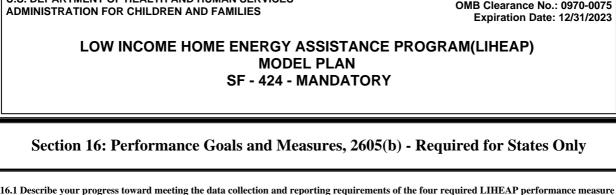
	5. DEPARTMENT OF HEALTH AND HUMAN SERVICES MINISTRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92,02/95,03/96,12/98, OMB Clearance No.: 0970- Expiration Date: 12/31/					
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 14:Leveraging Incentive Program, 2607(A)					
14.1 Do you p O Yes O N	11	cation for the leveraging incen	ntive program?			
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining recor ds.						
	N/A					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:						
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will	the resource be integrated and coordinated with LIHEAP?		
1						
-	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2023 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: ~ Formal training on grantee policies and procedures How often? Annually Biannually ~ As needed Other - Describe: Employees are provided with policy manual **Other-Describe: b. Local Agencies:** Formal training conference How often? Annually Biannually As needed ~ Other - Describe: NA **On-site training** How often? Annually Biannually As needed < Other - Describe: NA Employees are provided with policy manual Other - Describe c. Vendors Formal training conference How often? Annually Biannually As needed Other - Describe: Policies communicated through vendor agreements Policies are outlined in a vendor manual

### **Section 15 - Training**

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.



s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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#### N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
	Section 17: Program Integrity, 2605(b)(10)									
17.1	Fraud Reporting Mechanisms	3								
a. D	escribe all mechanisms availab	ole to	) the public for rep	orting cases of	f sus	pected waste, frau	ıd, and abuse. S	elec	t all that apply.	
	Online Fraud Reportin	g								
[	Dedicated Fraud Report	rting	Hotline							
	Report directly to local	age	ncy/district office o	r Grantee offi	ce					
[	Report to State Inspect	or G	eneral or Attorney	General						
[	Forms and procedures	in p	lace for local agenc	ies/district off	ices	and vendors to re	port fraud, was	te, a	nd abuse	
	Other - Describe:									
b. D	escribe strategies in place for a	ndve	rtising the above-re	eferenced reso	ource	es. Select all that a	apply			
	Printed outreach mater	ials								
	Addressed on LIHEAP	app	lication							
	Website									
	Other - Describe:									
17.2	Identification Documentation	Red	quirements							
a. In emb	dicate which of the following f ers.	orm	s of identification a	re required o	r req	quested to be colle	ected from LIHF	EAP	applicants or the	ir household m
						Collected from	whom?			
Тур	e of Identification Collected		Applicant Only			All Adults in Household All Household Mem			Momhore	
			Required	iiiy		Required	lousenoiu		Required	wielinders
	al Security Card is photocopi nd retained									
			Requested			Requested			Requested	
		>	-							
			Required			Required			Required	
	al Security Number (Without al Card)	>	-			-				
			Requested			Requested			Requested	
Government-issued identification		>	Required			Required		Required		
card										
	D, passport, etc.)		Requested			Requested			Requested	
	Other		Applicant Only Required	Applicant On Requested		All Adults in Household	All Adults in Household		All Household Members	All Household Members
1						Required	Requested		Required	Requested
				-						

b. Describe any exceptions to the above policies. None
17.3 Identification Verification Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that
apply
Verify SSNs with Social Security Administration
Match SSNs with death records from Social Security Administration or state agency
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)
Match with state Department of Labor system
Match with state and/or federal corrections system
Match with state child support system
Verification using private software (e.g., The Work Number)
In-person certification by staff (for tribal grantees only)
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)
Other - Describe:
17.4. Citizenship/Legal Residency Verification
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.
Clients sign an attestation of citizenship or legal residency
Client's submission of Social Security cards is accepted as proof of legal residency
Noncitizens must provide documentation of immigration status
Citizens must provide a copy of their birth certificate, naturalization papers, or passport
Noncitizens are verified through the SAVE system
Tribal members are verified through Tribal enrollment records/Tribal ID card
Other - Describe:
17.5. Income Verification
What methods does your agency utilize to verify household income? Select all that apply.
Require documentation of income for all adult household members
Pay stubs
Social Security award letters
Bank statements
Tax statements
Zero-income statements
Unemployment Insurance letters
Other - Describe:
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent

Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors

Two-party checks are issued naming client and vendor							
Direct payment to households are made in limited cases only							
Vendors are only paid once they provide a delivery receipt signed by the client							
Conduct monitoring of bulk fuel vendors							
Bulk fuel vendors are required to submit reports to the Grantee							
Vendor agreements specify requirements selected above, and provide enforcement mechanism							
Other - Describe:							
17.10. Investigations and Prosecutions							
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.							
Refer to state Inspector General							
Refer to local prosecutor or state Attorney General							
<b>Refer to US DHHS Inspector General (including referral to OIG hotline)</b>							
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public							
Grantee attempts collection of improper payments. If so, describe the recoupment process							
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?							
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated							
Vendors found to have committed fraud may no longer participate in LIHEAP							
Other - Describe:							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

### Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

### **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

### Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

### Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

500 B Pinoleville Drive  * Address Line 1					
Address Line 2					
Address Line 3					
Ukiah <u>* City</u>	CA <u>* State</u>	<sup>95482</sup> <u>* Zip Code</u>			
Check if there are workplaces on file that are not identified here. Alternate II. (Grantees Who Are Individuals)					
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;					
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.					
[55 FR 21690, 21702	, May 25, 1990]				
By checking this box, the prospective primary participant is providing the certification set out above.					

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

### (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

### **Plan Attachments**

#### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).