### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance

**Grantee Name: REDDING** 

**Report Name:** DETAILED MODEL PLAN (LIHEAP) Revision # 2

**Report Period:** 10/01/2019 to 09/30/2020 **Report Status:** Submitted (Revision #2)

### Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of	Submissi	on:	* 1.b. Frequency:		* 1.c. Consol	1.c. Consolidated Application/		on/	* 1.d. Version:
<b>⊙</b> Plan		<ul><li>Annual</li></ul>		Plan/Funding Request?					
				Emlanation		C Resubmission			
				Explanation:		© Revision			
								C Update	
					2. Date Recei	ived:			State Use Only:
					3. Applicant	Identifie	er:		
					4a. Federal F	Entity Ide	entifier:		5. Date Received By State:
						Award Id	lentifier	:	6. State Application Identifier:
7. APPLICAN	T INFOR	RMATION							
* a. Legal Nar	ne: Redd	ing Rancheria	ı						
* <b>b. Employer</b> 0076688	/Taxpaye	er Identificati	ion Number (EIN/TIN	): 68-	* c. Organiza	ational D	UNS:	617168	3513
* d. Address:					41-				
* Street 1:		2000 RANCI	HERIA ROAD		Street 2:				
* City:		REDDING			County:				
* State:		CA			Province:				
* Country:	Ţ	Jnited States				stal	96001	96001 -	
e. Organizatio	nal Unit:								
Department N Community S					Division Nan	ne:			
f. Name and co	ontact inf	formation of	person to be contacted	on matters in	volving this ap	plication	n:		
Prefix:	* First N radley	Name:		Middle Name: * Last Name: davis			Name:		
Suffix:	Title: coordin	ator		Organizational Affiliation: REDDING RANCHERIA					
* Telephone	Fax Nun	nber		* Email:					
Number: (530) 242- 4510	530-242	2-4588		radleyd@redding-rancheria.com					
* 8a. TYPE O	E APPLI	CANT.							
I: Indian/Nativ	e America	an Tribal Gov	ernment (Federally Rec	ognized)					
b. Additional Redding Rand	-								
* 9. Name of I	ederal A	gency:							
				g of Federal Don sistance Number					CFDA Title:
10. CFDA Num	bers and T	Titles	93568			Low-Inc	ome Ho	ne Ene	rgy Assistance
11. Descriptiv	e Title of	Applicant's	Project						
12. Areas Affe	ected by F	Funding:							

13. CONGRESSIONAL	DISTRICTS OF:		
* a. Applicant	DISTRICTS OF	b. Program/Project:	
1		Doug LaMalfa	
Attach an additional list	t of Program/Project Congressional Districts if n	needed.	
14. FUNDING PERIOD:	:	15. ESTIMATED FUNDING:	
<b>a. Start Date:</b> 10/01/2019	<b>b. End Date:</b> 09/30/2020	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0
* 16. IS SUBMISSION S	SUBJECT TO REVIEW BY STATE UNDER E	XECUTIVE ORDER 12372 PROCESS?	
a. This submission wa	as made available to the State under the Executi	ive Order 12372	
Process for Review	w on :		
b. Program is subject	t to E.O. 12372 but has not been selected by Stat	te for review.	
c. Program is not cove	ered by E.O. 12372.		
© YES    NO  Explanation:  18. By signing this applic complete and accurate to accept an award. I am aw penalties. (U.S. Code, Tit **I Agree ✓  ** The list of certification	cation, I certify (1) to the statements contained is the best of my knowledge. I also provide the reware that any false, fictitious, or fraudulent state the 218, Section 1001)	equired assurances** and agree to comply with tements or claims may subject me to criminal,	h any resulting terms if I civil, or administrative
specific instructions.  18a Typed or Printed Na	Jame and Title of Authorized Certifying Official	l 18c. Telephone (area code, num	her and extension)
radley davis	and and The or Admorated Certifying Official	(530) 242-4510	per and catchsion;
		18d. Email Address radleyd@redding-rancheria.com	
18b. Signature of Author	cized Certifying Official	<b>18e. Date Report Submitted (Mo</b> 09/23/2019	onth, Day, Year)

Attach supporting documents as specified in agency instructions.

### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

0.00%

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

### **Section 1 Program Components**

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2019 09/30/2020 ¥ Cooling assistance 10/01/2019 09/30/2020 V Crisis assistance 10/01/2019 09/30/2020 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100%. Heating assistance 30.00% Cooling assistance 50.00% 20.00% Crisis assistance Weatherization assistance 0.00% 0.00% Carryover to the following federal fiscal year 0.00% Administrative and planning costs

Services to reduce home energy needs including needs assessment (Assurance 16)

	mplement leveraging activities					0.00%						
TOTAL						100.00%						
Alternate Use of Crisi	s Assistance Funds, 2605(c)(1)	(C)										
1.3 The funds reserve	d for winter crisis assistance tl	nat have not been exp	ended by March	15 will be	reprogrammed to:							
	Heating assistance	~		Cooling a	ssistance							
	Weatherization assistance	~		Other (sp	ecify:) Crisis Assis	stance						
Vicatici zatori assistance					, and the second							
Categorical Eligibility	y, 2605(b)(2)(A) - Assurance 2,	2605(c)(1)(A), 2605(l	b)(8A) - Assurano	e 8								
	ouseholds categorically eligible				lowing categories (	of benefits in the left						
column below? 💽 Yes	s C <sub>No</sub>											
If you answered "Yes	" to question 1.4, you must con	nplete the table belov	w and answer que	estions 1.5 a	and 1.6.							
		Heating	Cooling	;	Crisis	Weatherization						
TANF		€ Yes € No	⊙ Yes ○ N	10 (e	Yes O No	C Yes O No						
SSI		<b>⊙</b> Yes ○No	⊙ Yes ON	10 (e	Yes O No	O Yes O No						
SNAP		C Yes O No	C Yes ⊙ N	10 C	Yes O No	C Yes O No						
Means-tested Veterans P	Programs	C Yes O No	O <sub>Yes</sub> O <sub>N</sub>		Yes O No	O Yes O No						
1	Program Name	Heating		oling	Crisis	Weatherization						
Other(Specify) 1		O Yes O N			C Yes C No	C Yes C No						
	ally enroll households without											
If Yes, explain:												
SNAP Nominal Payme	ents  JHEAP funds toward a nomin	, ,										
	" to question 1.7a, you must p											
1.7b Amount of Nomi		-	<u> </u>									
1.7c Frequency of Ass	istance											
	Once Per Year											
	Once every five years											
	, , ,											
1517 ) (		. ,	4.7		Other - Describe:							
·	1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  Determination of Eligibility - Countable Income											
3	nation of Eligibility - Countable	3	nt has an energy o	cost of fleet	1?							
	• •	3	nt nas an energy (	cost or need	1?							
Determination of Elig	ibility - Countable Income	Income										
Determination of Elig	• •	Income										
Determination of Elig	ibility - Countable Income	Income										
Determination of Elig	ibility - Countable Income	Income										
Determination of Elig  1.8. In determining a Gross Income  Net Income	ibility - Countable Income	for LIHEAP, do you	use gross income	or net inco	me ?							
Determination of Elig  1.8. In determining a Gross Income  Net Income	ibility - Countable Income household's income eligibility	for LIHEAP, do you	use gross income	or net inco	me ?							
Determination of Elig  1.8. In determining a language of the l	ibility - Countable Income household's income eligibility icable forms of countable inco	for LIHEAP, do you	use gross income	or net inco	me ?							

	Downwards from marker on an Solar Contracts					
	Payments from mortgage or Sales Contracts					
<	Unemployment insurance					
	Strike Pay					
	Social Security Administration (SSA ) benefits					
	☐ Including MediCare deduction  Excluding MediCare deduction					
	Supplemental Security Income (SSI )					
>	Retirement / pension benefits					
	General Assistance benefits					
	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
	Rental income					
	Income from employment through Workforce Investment Act (WIA)					
	Income from work study programs					
>	Alimony					
>	Child support					
	Interest, dividends, or royalties					
	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
	Veterans Administration (VA) benefits					

Earned income of a child under the age of 18
Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
Income tax refunds
Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section	on 2 - I	Heating Assistance			
Eligibility, 2605(	b)(2) - Assurance 2					
2.1 Designate the	e income eligibility threshold used for the	e heating co	omponent:			
Add	Household size	Eligibility Guideline Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
2.2 Do you have a HEATING ASSI	additional eligibility requirements for ITANCE?	C Yes	<b>⊙</b> No			
2.3 Check the ap	propriate boxes below and describe the	policies for	each.			
Do you require a	n Assets test ?	C Yes	<b>⊙</b> No			
Do you have add	itional/differing eligibility policies for:					
Renters?		C Yes	<b>⊙</b> No			
Renters Li	ving in subsidized housing ?	C Yes	⊙ No			
Renters wi	th utilities included in the rent ?	C Yes	⊙ No			
Do you give prior	rity in eligibility to:					
Elderly?		⊙ Yes ONo				
Disabled?		⊙ Yes C No				
Young chil	dren?	<b>⊙</b> Yes	C No			
Households	s with high energy burdens ?	C Yes	⊙ No			
Other? En	nergency shut-offs	€ Yes C No				
If t priority as:	sistance until exhausted. Further priority le	evels from h	Households with elder persons (vulnerable popular	·		
	f Benefits 2605(b)(5) - Assurance 5, 2605					
2.4 Describe how	you prioritize the provision of heating a	assistance t	ovulnerable populations,e.g., benefit amounts	s, early application periods, etc.		
Emergenci recieved a	ies are taken into account (crisis situations)	) such as a e	nily income levels are based on total household i energy shut-off notice. All applicants are assesse dren 6 years of less, and individuals (not a vulner	ed at the time applications are		
We	e use a point system- \$20 per point.					
De	pending on eligibligy, possible Poverty Po	ints one car	n earn is: 2 points, 4 points, 6 points or 8 points.			
De general ho		Type Point	ts one can earn 4 points for Elderly (55+, Disable	ed or Children (0-6) or 1 point for		

Number of persons living in household: 1-4 persons= 3points & 5+ persons= 5points.						
Fuel souces are: 5 points electric, 3 points gas & 3 points bulk fuels (kerosine, gas, oil, wood, pellets and coal).						
Depending on eligibility, a household can recieve as high as \$500.00 or as low \$160.00						
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):						
Income						
Family (household) size						
— Nome caregy cost of needs						
✓ Fuel type						
Climate/region						
✓ Individual bill						
Dwelling type						
Energy burden (% of income spent on home energy)						
<b>✓</b> Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2020:						
Minimum Benefit \$160 Maximum Benefit \$500						
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? C Yes O No						
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

We use a point system- \$20 per point.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

L							
	Section	on 3 - (	Cooling Assistance				
Eligibility, 2605(	c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate Th	e income eligibility threshold used for th	e Cooling	component:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	150.00%			
3.2 Do you have a	additional eligibility requirements for ITANCE?	C Yes	€ No				
3.3 Check the ap	propriate boxes below and describe the	policies for	each.				
Do you require a	n Assets test ?	C Yes	<b>⊙</b> No				
Do you have add	itional/differing eligibility policies for:						
Renters?		C Yes	<b>⊙</b> No				
Renters Li	ving in subsidized housing ?	O Yes	⊙ <sub>No</sub>				
Renters wi	th utilities included in the rent ?	C Yes	<b>⊙</b> No				
Do you give prio	rity in eligibility to:	•					
Elderly?		<b>⊙</b> Yes	€ Yes C No				
Disabled?		⊙ Yes ○ No					
Young chil	dren?	⊙ Yes O No					
Household	s with high energy burdens ?	C Yes ⊙ No					
Other? En	nergency shut-off	<b>⊙</b> Yes	C <sub>No</sub>				
Explanations of p	policies for each "yes" checked above:	•					
with a s highest 1) (vulner	shut-off notice, we will provide to lowest are:  Households with 2 or more ve	e priority ulnerable ds with d	and there is a medical emergency assistance until exhausted. Further populations; 2) Households with lisabilities person (vulnerable populess.	er priority levels from elder persons			
3.4 Describe how	you prioritize the provision of cooling a	ssistance to	ovulnerable populations,e.g., benefit amounts	s, early application periods, etc.			
Emergence recieved a	ies are taken into account (crisis situations)	) such as a e	nily income levels are based on total household energy shut-off notice. All applicants are assessed aren 6 years of less, and individuals (not a vulne	ed at the time applications are			

Depending on eligibligy, possible Poverty Points one can earn is: 2 points, 4 points, 6 points or 8 points.

Depending on eligibility, possil general household.	ble Household Type Points one	can earn 4 points for Elderly (55+, Disabled of	or Children (0-6) or 1 point fo				
All fuel souces are 3 points.							
Depending on eligibility, a hou	sehold can recieve as high as \$.	300.00 or as low \$140.00					
Determination of Benefits 2605(b)(5) - Assu	rance 5, 2605(c)(1)(B)						
3.5 Check the variables you use to determin	e your benefit levels. (Check	all that apply):					
Income							
Family (household) size							
<b>✓</b> Home energy cost or need:							
<b>✓</b> Fuel type	_						
Climate/region							
☑ Individual bill							
Dwelling type							
Energy burden (% of income s	pent on home energy)						
Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 26	05(c)(1)(B)						
3.6 Describe estimated benefit levels for FY	2020:						
Minimum Benefit	Minimum Benefit \$160 Maximum Benefit \$500						
3.7 Do you provide in-kind (e.g., fans, air co	onditioners) and/or other form	ns of benefits? O Yes O No					
If yes, describe.							
If any of the above questions	require further expl	anation or clarification that c	ould not be made in				

### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 4: CRISIS ASSISTANCE					
Eligibility - 260	Eligibility - 2604(c), 2605(c)(1)(A)					
4.1 Designate th	he income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	HHS Poverty Guidelines	150.00%			
4.2 Provide you	r LIHEAP program's definition for determining a cris	sis.				
	A crisis consists of a sustained situation where there is eith hat will put elderly, children 6 years old and younger, disa		nent threat of discontinuity of			
4.3 What consti	itutes a <u>life-threatening crisis?</u>					
will com	Also, constituting a crisis is the case where the energy proving mence. The summer heat in the Redding Rancheria's server near freezing. These are potential life threatening situation	ice area can reach temporatures as high as 115				
Crisis Requirer	ment, 2604(c)					
4.4 Within how	many hours do you provide an intervention that will i	resolve the energy crisis for eligible househo	lds? 48Hours			
4.5 Within how situations? 18H	many hours do you provide an intervention that will n	resolve the energy crisis for eligible househo	lds in life-threatening			
Crisis Eligibilit	y, 2605(c)(1)(A)					
4.6 Do you have ASSISTANCE?	e additional eligibility requirements for CRISIS ?	<b>⊙</b> Yes <b>○</b> No				
4.7 Check the a	appropriate boxes below and describe the policies for e					
Do you require	an Assets test ?	○Yes ⊙No				
Do you give pri	ority in eligibility to :					
Elderly?		○Yes				
Disabled?	?	C Yes <b>⊙</b> No				
Young Ch	Young Children? C Yes O No					
Househol	Households with high energy burdens?					
Other? s	Other? shut-off notice					
In Order to rec	eive crisis assistance:					
Must the empty tank?	household have received a shut-off notice or have a ne	ar Yes C No				
Must the	household have been shut off or have an empty tank?	⊙ Yes ○ No				
Must the	household have exhausted their regular heating benefi	t? • Yes O No				
Must rent received an evid	ters with heating costs included in their rent have ction notice ?	O Yes O No				
Must has	ting/cooling be medically necessary?	Over ONe				

Must the household have non equipment?	n-working heating or cooling	C Yes O No			
Other?		C Yes <b>⊙</b> No			
Do you have additional / differing e	eligibility policies for:				
Renters?		C Yes ⊙ No			
Renters living in subsidized h	nousing?	C Yes ⊙ No			
Renters with utilities include	d in the rent?	C Yes ⊙ No			
Explanations of policies for each "y	yes" checked above:				
before services will commens		If notice or requires a deposit for someone moving into a new residence acheria's service area can reach temporatures as high as 115F. In winter atening situations for the crisis group.			
Determination of Benefits					
4.8 How do you handle crisis situat	ions?				
	Separate component				
<b>▽</b>	Fast Track				
	Other - Describe:				
	Verify and determ	nine eligibility			
	, , , , , , , , , , , , , , , , , , , ,				
	ent, how do you determine crisis assis	tance benefits?			
✓	Amount to resolve the crisis.				
	Other - Describe:				
Crisis Requirements, 2604(c)  4.10 Do you accept applications for  Yes No Explain.	energy crisis assistance at sites that	are geographically accessible to all households in the area to be served?			
Applications are accep	oted at the tribal office.				
4.11 Do you provide individuals wh	no are physically disabled the means t	io:			
	nefits without leaving their homes?				
<b>⊙</b> Yes <b>○</b> No If No, explain.					
	cations for crisis assistance are accep	ted?			
Yes No If No, explain.					
If you answered "No" to both optic disabled?	ons in question 4.11, please explain al	ternative means of intake to those who are homebound or physically			
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit	for each type of crisis assistance offe	red.			
Winter Crisis \$0.00 maximum benefit					
Summer Crisis \$0.00 max	ximum benefit				
	maximum benefit				
	lankets, space heaters, fans) and/or or	ther forms of benefits?			
C Yes No If yes, Describe					
	repair or replacement using crisis fu	inds?			
C Yes O No					
If you answered "Yes" to question 4.14, you must complete question 4.15.					

	Winter Crisis	Summer Crisis	Year-round Crisis				
Heating system repair							
Heating system replacement							
Cooling system repair							
Cooling system replacement							
Wood stove purchase							
Pellet stove purchase							
Solar panel(s)							
Utility poles / gas line hook-ups							
Other (Specify):							
4.16 Do any of the utility vendors you work	with enforce a mo	ratorium on	n shut offs?				
C Yes O No							
If you responded "Yes" to question 4.16, yo	ou must respond to	question 4.1	17.				
4.17 Describe the terms of the moratorium	and any special dis	pensation re	eceived by LIHEAP clients during or after the moratorium period.				

### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - A	Assurance 2				
5.1 Designate the income eligibility three	eshold used for the Weat	herization component			
Add Hou	usehold Size	Eligibility Guideline	Eligibility Threshold		
1			0.00%		
	greement to have another	government agency administer a WEATHI	ERIZATION component? O Yes		
No 5.3 If yes, name the agency.					
5.4 Is there a separate monitoring prote	ocol for weatherization?	C Yes ⊙ No			
WEATHER ZATION TO CR. I					
WEATHERIZATION - Types of Rules 5.5 Under what rules do you administer		n? (Check only one.)			
Entirely under LIHEAP (not DO		• /			
Entirely under DOE WAP (not L					
Mostly under LIHEAP rules with	a the following DOE WA	P rule(s) where LIHEAP and WAP rules dif	ffer (Check all that apply):		
Income Threshold					
		ture is permitted if at least 66% of units (50	% in 2- & 4-unit buildings) are		
eligible units or will become eligible wit					
Weatherize shelters tempor care facilities).	arily housing primarily	low income persons (excluding nursing hom	es, prisons, and similar institutional		
Other - Describe:					
Mostly under DOE WAP rules u	with the following I IHEA	AP rule(s) where LIHEAP and WAP rules di	offer (Cheek all that apply)		
Income Threshold	Atti the following LIHEA	Ar rule(s) where LiftEAr and WAr rules di	пет (Спеск ан that арруу.)		
	to DOE WAP maximum	n statewide average cost per dwelling unit.			
		avings to Investment Ration (SIR ) standard	s.		
Other - Describe:	Te not subject to DOD of	avings to investment ration (out) standard			
Cinci - Describe.					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?	C Yes O No				
5.7 Do you have additional/differing eli	gibility policies for :				
Renters	C Yes O No				
Renters living in subsidized housing?					
5.8 Do you give priority in eligibility to	:				
Elderly?	Elderly? C Yes No				
Disabled?	C Yes ⊙ No				

Young Children?	C Yes O No			
House holds with high energy burdens?	C Yes    No			
Other?	C Yes O No			
If you selected "Yes" for any of the option below.	is in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field		
Benefit Levels				
5.9 Do you have a maximum LIHEAP wea	atherization benefit/expenditur	e per household? O Yes O No		
5.10 If yes, what is the maximum? \$0				
Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measu	ires do you provide ? (Check a)	l categories that apply.)		
Weatherization needs assessments/audits Energy related roof repair				
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modifications/ repairs		Windows/sliding glass doors		
Furnace replacement		Doors		
Cooling system modifications/ repa	nirs	Water Heater		
Water conservation measures Cooling system replacement				
Compact florescent light bulbs  Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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# Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify): Placed flyers at the following locations: LIFE (Local Indians For Eduction) Center, CIMC (California Indian Manpower Consortium), Redding Rancheria Tribal Health Center and the local Tribal TANF (Temporary Assistance to Needy Families) office.

### Section 7 - Coordination, 2605(b)(4) - Assurance 4

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# Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe: At the time of intake the needs of the individual client are assessed and matched with a list of available resources (through internal and external agencies) that may meet the needs of the client. If the Intake Worker assesses that an outside agency may be able to assist then they will

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make all the efforts to refer them. The LIHEAP funds are used only when all other means of assistance have been exhausted.

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

8.1 How would you categorize the primary responsibility of your State agency?						
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15  If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?						
3.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
3.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
	5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization					
	.5a Who determines client eligibility?					
	.5b Who processes benefit payments to gas and lectric vendors?					
	.5c who processes benefit payments to bulk fuel endors?					
	.5d Who performs installation of weatherization neasures?					

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.				
8.6 WI	hat is your process for selecting local administering agencies?			
8.7 Ho	ow many local administering agencies do you use?			
8.8 Ha				
8.9 If s	so, why?			
	Agency was in noncompliance with grantee requirements for LIHEAP -			
	Agency is under criminal investigation			
	Added agency			
	Agency closed			
	Other - describe			
	ny of the above questions require further explanation or clarification that could not be made ne fields provided, attach a document with said explanation here.			

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes ○ No Heating Cooling O Yes O No Crisis Are there exceptions? O Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? During the intake process a determination of benefit eligibility and levels of assitance is made and communicated to the applicant. Depending on the intake process, the applicant is either handed a document form that has the proof of service and eligibility amount or if not present the client is telephoned of the amount recieved. Either way, the client is contacted of approval or not approved. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? A bill of payment notice is required at intake and the bill indicates the total bill. We have verbal and working agreements with each vendor on how payment indications are qualified. At intake, the client will qualify based on income eligiblity, vulnerable population status and energy source. We have an agreement with Pacific Gas & Electirc - see attached. The Tribe will continue to work towards written agreements with other vendors this program year. When necessary, we have available for clients sign a release of information form that allows us to enquire only about their energy bill. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? This has never been an issue with our LIHEAP Program. if such a complaint is recieved we will intervene, with the clients permission, with the energy provider. The Tribe will work with each vendor this year to clarify eached roles in assurances. We provide at intake and make available a client rights information form. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? C Yes O No If so, describe the measures unregulated vendors may take. If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?				
The fiscal monitoring aspect is taken care of by the Community/Social Services Department (#of payments per year according to policy and statistics collention at the time of departmental approval) and the Redding Rancheria's Fiscal Departments monitoring only authorized staff to sign expernditures, and continually assess that adequate funds are available and directing payments to legitimate vendors. A separate cost center, strickly for LIHEAP funds and regular reporting ensures the funds being spent and who they are being spent on in order.				
Audit Process				
10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133?  O Yes No				
10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee n assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited for	-			
No Findings 🗹				
Finding Type Brief Summary Resolved? Action Take	n			
1				
10.4. Audits of Local Administering Agencies				
What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.				
Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular	A-133			
Local agencies/district offices are required to have an annual audit (other than A-133)				
Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.				
Grantee conducts fiscal and program monitoring of local agencies/district offices				
Compliance Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				
Grantee employees:				
Internal program review				
Departmental oversight				
Secondary review of invoices and payments				
Other program review mechanisms are in place. Describe:				
Local Administering Agencies / District Offices:				
On - site evaluation				

Annual program review			
Monitoring through central database			
Desk reviews			
Client File Testing / Sampling			
Other program review mechanisms are in place. Describe:			
Tribal Procedures and Operational Procedures of the Fiscal Department, Community Services Department and the LIHEAP Program			
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.			
Departmental and Operational Procedures appropriately attached			
10.7. Describe how you select local agencies for monitoring reviews.			
Site Visits:  See 10.6 attachments detailing process			
Desk Reviews:			
See 10.6 attachments detailing process			
10.8. How often is each local agency monitored ?			
See 10.6 attachments detailing process			
10.9. What is the combined error rate for eligibility determinations? OPTIONAL			
See 10.6 attachments detailing process			
10.10. What is the combined error rate for benefit determinations? OPTIONAL			
See 10.6 attachments detailing process			
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? n/a			
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? n/a			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.				
✓ Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment				
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
The program elements are posted on public bulletin boards, Input is solicited at the time of meeting with clients and program staff and the Tribal Council.				
11.2 What changes did you make to your LIHEAP plan as a result of this participation?  Our adjustments in stronger detail in meeting the needs of our most vulnerable populations and redefining our benefit matrix. Will continue to define, clarigy and provide for the most needy				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?				
Date Event Description				
11.4. How many parties commented on your plan at the hearing(s)?				
11.5 Summarize the comments you received at the hearing(s).				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?				
If any of the above questions require further explanation or clarification that could not be made in				

the fields provided, attach a document with said explanation here.

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### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No changes have been made.

### 12.4 Describe your fair hearing procedures for households whose applications are denied.

Each LIHEAP applicant has an opportunity to have a fair hearing if he/she is denied assistance or if his/her application is not acted upon within ten working days from recieving all required documentations. Applicants must first meet with the Community Services Manager, to try to resolve any problems or issues. If a resolution is not reached after meeting with the Community Services Manager, an appointment must be made with the Senior Director of Program Services. As a final attempt to resolve any problems or issues, applicants are required to make an appointment with the Chief Operations Officer.

### 12.5 When and how are applicants informed of these rights?

Applicants are given a handout with fair hearing procedures at the time of intake. Contact information for the fraud hotline are giver on the application as well. An explanation is provided to all participants at intake as well.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If the client has provided the intake worker with a complete application and is not contacted regarding eligibility or denied a request withing a reasonable amount of time, the applicant shas the right to an appeal. Any and all actions are dealt with immediately.

### 12.7 When and how are applicants informed of these rights?

At the time of the appointment (intake) a handout on fair hearing procedures is given to the applicant with a provided explanation. Applicants are required to sign applications that has thier rights and appeals information on the application.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
Do not utilze LIHEAP funds to provide such services
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? N/A
13.6 How many households received these services? N/A
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

### Section 14 - Leveraging Incentive Program ,2607A

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### **Section 14:Leveraging Incentive Program, 2607(A)**

14.1 Do you plan to submit an application for the leveraging incentive program?

C Yes O No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

### **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe: We go over income guidelines using federal standards- we utilize the LIHEAP WebEx Grantee mtgs as educational and with support and advice from Tribal Tech Worker- Christine Celentano we've accessed the LIHEAP Clearinghouse, LIHEAP Virtual Library and LIHEAP Resource Guide to assist in our application and eligibility protocols and developing our working LIHEAP Tribal Manual.				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
On-site training				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				

>	As needed			
>	Other - Describe: Vendors may seek written agreements or fill out a W-9 Form			
✓ Poli	cies communicated through vendor agreements			
Poli	cies are outlined in a vendor manual			
Oth	er - Describe:			
15.2 Does your training program address fraud reporting and prevention?  • Yes  • No				

### Section 16 - Performance Goals and Measures, 2605(b)

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### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms	s				
a. Describe all mechanisms availab	ble to the public for reporting cases of	f suspected waste, fraud, and abuse. S	Select all that apply.		
Online Fraud Reportin	ıg				
Dedicated Fraud Repo	rting Hotline				
Report directly to local	l agency/district office or Grantee offic	ice			
Report to State Inspect	tor General or Attorney General				
Forms and procedures	in place for local agencies/district offi	ices and vendors to report fraud, was	ste, and abuse		
concerns that are LIHEAP re	Other - Describe:  Published LIHEAP guidelines: Clients are provided with contact information for the Manager of the program for any complaints, issues or concerns that are LIHEAP related. Brochures with this information are handed out and available to all clients at intake. The fraud hotline contact information is also included in the brochure/flyer.				
b. Describe strategies in place for	advertising the above-referenced reso	ources. Select all that apply			
Printed outreach mater	rials				
Addressed on LIHEAP	application				
Website					
Other - Describe:  The programs elements are posted on public bulletin boards.					
17.2. Identification Documentation Requirements  a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.					
		Callacted from Whom?			
Type of Identification Collected		Collected from Whom?	1		
Applicant Only All Adults in Household All Household Members					
Social Security Card is photocopied and retained	Required	Required	Required		
	Requested	Requested	Requested		
Social Security Number (Without actual Card)	Required	Required	Required		
	Requested	Requested	Requested		

					Î				
	Required		Required		Required				
Government-issued identification card	n		Z						
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested		Requested		Requested				
Tribai 1D, passport, cac.,	Requested		Requesteu		Req	Requesteu			
Other	Applicant Only	Applicant Only	All Adults in Household	All Adults in Household	III .	lousehold embers	All Household Members		
Other	Required	Requested	Required	Requested					
1	<b>✓</b>								
b. Describe any exceptions to the above policies.									
17.3 Identification Verification									
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply									
Verify SSNs with Social Security Administration									
Match SSNs with death records from Social Security Administration or state agency									
Match SSNs with state eligi	ibility/case managemer	nt system (e.g., SN	NAP, TANF)						
Match with state Department of Labor system									
Match with state and/or federal corrections system									
Match with state child support system									
Verification using private s	software (e.g., The Wor	rk Number)							
In-person certification by s	staff (for tribal grantee	s only)							
Match SSN/Tribal ID numl	ber with tribal databas	se or enrollment i	records (for tribal	grantees only)					
Other - Describe:									
17.4. Citizenship/Legal Residency		1 II C	··· aliana	·		Y THE A D I	et-9 Coloot		
What are your procedures for ensual that apply.	What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.								
Clients sign an attestation	of citizenship or legal	residency							
Client's submission of Soc	cial Security cards is ac	cepted as proof o	of legal residency						
Noncitizens must provide documentation of immigration status									
Citizens must provide a copy of their birth certificate, naturalization papers, or passport									
Noncitizens are verified through the SAVE system									
▼ Tribal members are verified through Tribal enrollment records/Tribal ID card									
Other - Describe:									
17.5. Income Verification									
What methods does your agency utilize to verify household income? Select all that apply.									
Require documentation of income for all adult household members									
Pay stubs									
Social Security award letters									
Bank statements									
Tax statements									
Zero-income statements									
<b>✓</b> Unemployment Insurance letters									
Other - Describe:									

Computer data matches:				
Income information matched against state computer system (e.g., SNAP, TANF)				
Proof of unemployment benefits verified with state Department of Labor				
Social Security income verified with SSA				
Utilize state directory of new hires				
Other - Describe:				
17.6. Protection of Privacy and Confidentiality				
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.				
✓ Policy in place prohibiting release of information without written consent				
Grantee LIHEAP database includes privacy/confidentiality safeguards				
Employee training on confidentiality for:				
Grantee employees				
Local agencies/district offices				
Employees must sign confidentiality agreement				
Grantee employees				
Local agencies/district offices				
Physical files are stored in a secure location				
Other - Describe:				
Employee's are required to attend an internal training on HIPPA regulations.				
17.7. Verifying the Authenticity				
What policies are in place for verifying vendor authenticity? Select all that apply.				
All vendors must register with the State/Tribe.				
All vendors must supply a valid SSN or TIN/W-9 form				
Vendors are verified through energy bills provided by the household				
Grantee and/or local agencies/district offices perform physical monitoring of vendors				
Other - Describe and note any exceptions to policies above:				
The tribe works out agreements with all vendors and established a promised to pay process. Promising that the bill will be posted and paid with 10 working days.				
17.8. Benefits Policy - Gas and Electric Utilities				
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.				
Applicants required to submit proof of physical residency				
Applicants must submit current utility bill				
Data exchange with utilities that verifies:				
✓ Account ownership				
Consumption				
<b>✓</b> Balances				
✓ Payment history				
Account is properly credited with benefit				
Other - Describe:				
Centralized computer system/database tracks payments to all utilities				
Centralized computer system automatically generates benefit level				

Separation of duties between intake and payment approval				
Payments coordinated among other energy assistance programs to avoid duplication of payments				
Payments to utilities and invoices from utilities are reviewed for accuracy				
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities				
Direct payment to households are made in limited cases only				
Procedures are in place to require prompt refunds from utilities in cases of account closure				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
✓ Other - Describe:				
If neccessary, the tribe will have clients sign an authorization form for release of information, allowing intake worker to speak with vendors about their energy bills or payment history. Most of our vendors consider a verbal over the phone approval by clients with all parties present.				
17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.				
Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				
Clients are relied on for reports of non-delivery or partial delivery				
Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
Vendors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the Grantee				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.10. Investigations and Prosecutions				
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
Grantee attempts collection of improper payments. If so, describe the recoupment process				
LIHEAP Criminal Activity: such as bribery, theft, fraud, mismanagement or waste of funds, LIHEAP employee misconduct or LIHEAP conflict of interests, will be reported to Redding Rancheria Community Services 1-800-478-8979 and/or reported to teh ACF Fraud Hotline at 1-800-447-8477.				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? up to three (3) years				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
Vendors found to have committed fraud may no longer participate in LIHEAP				
✓ Other - Describe:				
Penalty provision for providing false information: besides denied up to 3 years, a fine of up to \$1,000.00 as well. A Fair Hearings and Appeal Process can be exercised and a review body has the descretion to make further determinations based on facts as to the future of each case.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
  - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2000 Redding Rancheria Road  * Address Line 1		
Address Line 2		
Address Line 3		
Redding * City	California  * State	96001  * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

- (1) use the funds available under this title to--
  - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
    - (B) intervene in energy crisis situations;
  - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
  - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
    - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
    - (ii) supplemental security income payments under title XVI of the Social Security Act;
      - (iii) food stamps under the Food Stamp Act of 1977; or
    - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf:
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

## (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title:

## (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		