DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Southern Indian Health Council

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 3

Report Period: 10/01/2018 to 09/30/2019

Report Status: Submission Accepted by CO (Revision #3)

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

*1.a. Type of Submission: Plan		* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		nding	* 1.d. Version: Initial Resubmission Revision Update	
				2. Date Rece	eived:		State Use Only:	
				3. Applicant	Identifie	er:		
				4a. Federal	Entity Id	entifier:	5. Date Received By State:	
				4b. Federal	Award Io	lentifier:	6. State Application Identifier:	
7. APPLICAN	T INFORMATION							
* a. Legal Nar	ne: Southern Indian H	ealth Council, Inc.						
* b. Employer 953782164	/Taxpayer Identificat	ion Number (EIN/TIN	D:	* c. Organiz	ational D	OUNS: 119515	5641	
* d. Address:						4		
* Street 1:	4058 Willow	s Road		Street 2:		Post Office B	Sox 2128	
* City:	Alpine			County:				
* State:	CA			Province				
* Country:	United States			* Zip / Po Code:	ostal	91903 -		
e. Organizatio	nal Unit:							
Department N	Vame:			Division Na	me:			
f. Name and co	ontact information of	person to be contacted	l on matters inv	volving this ap	plication	1:		
Prefix:	* First Name: Lorraine		Middle Name Rainier	:			Name: ninger	
Suffix:	Title: Grant Management S	Specialist	Organization	al Affiliation:		·		
* Telephone Number: 6194451188	Fax Number		* Email: LDischinger	@sihc.org				
	F APPLICANT: ve American Tribally D	Designated Organization	1					
b. Additions	al Description:							
* 9. Name of I	Federal Agency:							
			og of Federal Dor ssistance Numbe				CFDA Title:	
10. CFDA Num	10. CFDA Numbers and Titles 93568				Low-Inc	come Home Ene	rgy Assistance	
11. Descriptive	e Title of Applicant's	Project						
12. Areas Affe	12. Areas Affected by Funding:							
13. CONGRES	SSIONAL DISTRICT	S OF:						
* a. Applicant	* a. Applicant				b. Program/Project:			

50		51				
Attach an additional list of Program	m/Project Congressional Districts if no	eeded.				
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:				
a. Start Date: 10/01/2018		* a. Federal (\$): \$0	b. Match (\$): \$0			
* 16. IS SUBMISSION SUBJECT	TO REVIEW BY STATE UNDER EX	ECUTIVE C	ORDER 12372 PROCESS?			
a. This submission was made av	ailable to the State under the Executiv	ve Order 1237	72			
Process for Review on :						
b. Program is subject to E.O. 12	372 but has not been selected by State	for review.				
c. Program is not covered by E.	O. 12372.					
* 17. Is The Applicant Delinquent On Any Federal Debt? © YES • NO						
Explanation:						
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree						
** The list of certifications and assumstructions.	nrances, or an internet site where you	may obtain t	his list, is contained in the announce	ement or agency specific		
	itle of Authorized Certifying Official		18c. Telephone (area code, number and extension)			
Lorraine R. Dischinger			18d. Email Address LDischinger@sihc.org			
18b. Signature of Authorized Certifying Official			18e. Date Report Submitted (Mont 10/10/2018	th, Day, Year)		

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components						
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)						
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)						
	Start Date	End Date				
Heating assistance	10/01/2018	09/30/2019				
Cooling assistance	10/01/2018	09/30/2019				
Crisis assistance	10/01/2018	09/30/2019				
Weatherization assistance						
Provide further explanation for the dates of operation, if necessary						
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16						
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.	total of all percentages	Percentage (%)				
Heating assistance		40.00%				
Cooling assistance		40.00%				
Crisis assistance		10.00%				
Weatherization assistance						
Carryover to the following federal fiscal year		0.00%				
Administrative and planning costs		10.00%				
Services to reduce home energy needs including needs assessment (Assurance 16)		0.00%				
Used to develop and implement leveraging activities		0.00%				
TOTAL 100.00%						

	ne runus reserve		not been expen		y March 15 will be reprogrammed to:					
V	Heat	Heating assistance					Coc	ling assistance		
	Wea	Weatherization assistance					Oth	er (specify:)		
	Į.	•					<u> </u>			
		y, 2605(b)(2)(A) - Assurance 2								
1.4 I colu	o you consider h nn below? 💽 Ye	nouseholds categorically eligibles O No	le if one l	household mem	ber rec	eives one of the	follov	ving categories of	f bene	efits in the left
		s" to question 1.4, you must co	omplete t	he table below a	nd ans	wer questions 1	.5 and	l 1.6.		
				Heating		Cooling		Crisis		Weatherization
ΓΑΝ.	F		ΘY	res O No	⊙ Y	es ONo	0	Yes 🖲 No	0	Yes 💽 No
SSI			⊙ Y	es O No	⊙ Y	es ONo	0	Yes 🖲 No	0	Yes 💽 No
SNAI	•		ΘY	res O No	⊙ Y	es ONo	0	Yes 🖲 No	0	Yes 💽 No
Mear	s-tested Veterans	Programs	⊙ y	res 🖸 No	⊙ Y	es ONo	0	Yes 💽 No	0	Yes 💿 No
		Program Name		Heating		Cooling		Crisis		Weatherization
Othe	r(Specify) 1			O Yes O No		O Yes O No		C Yes C No		C Yes C No
.5 T	o vou automatic	ally enroll households without	t a direct	annual annlica	tion?	Yes 💿 No				
	e priority applicat	and/or there are children in the tions are given first preference to	househol o receive	ld that are 6 and g funding. Each ap	younge pplication	r. All applicants a	are gi when	Southern Indian	submi Health	it their application to Council, Inc.
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	,					
>	Payments from mortgage or Sales Contracts					
>	Unemployment insurance					
>	Strike Pay					
>	Social Security Administration (SSA) benefits					
	Including MediCare deduction Excluding MediCare deduction					
>	Supplemental Security Income (SSI)					
>	Retirement / pension benefits					
>	General Assistance benefits					
>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
	Rental income					
>	Income from employment through Workforce Investment Act (WIA)					
>	Income from work study programs					
	Alimony					
>	Child support					
	Interest, dividends, or royalties					
	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
>	Veterans Administration (VA) benefits					
	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					

	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other
	Letter of per-capita or revenue shares from the Tribal Office. Zero Income Statement.
	ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 2 - Heating Assistance						
Eligibility, 2605(b)(2) - Assurance 2						
2.1 Designate the income eligibility threshold used for the heating component:						
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		State Median Income	60.00%		
2.2 Do you have : HEATING ASSIT	additional eligibility requirements for FANCE?	C Yes	€ No			
2.3 Check the ap	propriate boxes below and describe the po	olicies for	each.			
Do you require a	n Assets test ?	C Yes	⊙ No			
Do you have add	itional/differing eligibility policies for:					
Renters?		C Yes	⊙ No			
Renters Li	ving in subsidized housing ?	C Yes	€ No			
Renters wi	th utilities included in the rent ?	C Yes	⊙ _{No}			
Do you give prior	rity in eligibility to:					
Elderly?		• Yes	C _{No}			
Disabled?		• Yes	C _{No}			
Young chil	dren?	• Yes	C _{No}			
Household	s with high energy burdens ?	C Yes	⊙ _{No}			
Other?		CYes	⊙ No			
Upon receipt of e	cations that have three, two, or one priority e		for member(s) in the household that are elderly, re put into priority order to further assure that the			
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
2.4 Describe how	you prioritize the provision of heating as	sistance to	ovulnerable populations,e.g., benefit amounts	, early application periods, etc.		
Elderly that are 65 and older, a member of the household (any age) is disabled, and/or children six and younger are the established priority applications. Applications are taken during a minimum of a two-week period to give ample time for the community to submit applications. Priority factors are reviewed first for funding and then the remaining non-priority appplications are reviewed. All applications must have income verifications, proof of Tribal membership, and utility bill matches Tribal members name on their application.						
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):						
✓ Income						
Family (hor						
✓ Home energ	gy cost or need:					
Fuel	l type					
	nate/region					
✓ Indi	vidual bill					

Dwelling type							
Energy burden (% of income spent on home energy)							
Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B))						
2.6 Describe estimated benefit levels for FY 2018:							
Minimum Benefit	\$147	Maximum Benefit	\$300				
2.7 Do you provide in-kind (e.g., blankets, space heat	ers) and/or other fo	rms of benefits? C Yes O No	ı				
If yes, describe.							
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Secti	ion 3 - (Cooling Assistance				
Eligibility, 2605	5(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate T	The income eligibility threshold used for th	e Cooling o	component:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
3.2 Do you hav COOLING ASS	ve additional eligibility requirements for SITANCE?	C Yes	⊙ No				
3.3 Check the a	appropriate boxes below and describe the p	policies for	each.				
Do you require	e an Assets test ?	C Yes	⊙ No				
Do you have ac	dditional/differing eligibility policies for:						
Renters?		C Yes	€ No				
Renters 1	Living in subsidized housing ?	O Yes	€ No				
Renters	with utilities included in the rent ?	Oyes	€ No				
Do you give pr	riority in eligibility to:						
Elderly?		• Yes	O _{No}				
Disabled	?	⊙ Yes	C _{No}				
Young ch	hildren?	• Yes	C No				
Househo	olds with high energy burdens ?	Oyes	€ No				
Other?		Oyes	€ No				
Explanations o	of policies for each "yes" checked above:						
	plications that have three, two, or one priority		for member(s) in the household that are elderly are put into priority order to further assure that t				
3.4 Describe ho	ow you prioritize the provision of cooling as	ssistance to	ovulnerable populations,e.g., benefit amount	s, early application periods, etc.			
Applications are first for funding	e taken during a minimum of a two-week peri	iod to give a ations are re	sabled, and/or children six and younger are the ample time for the community to submit applications must have income velication.	ations. Priority factors are reviewed			
Determination of	of Benefits 2605(b)(5) - Assurance 5, 2605(c))(1)(B)					
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):							
✓ Income	☑ Income						
Family (h	household) size						
✓ Home ene	ergy cost or need:						
Fu	uel type						
	limate/region						
	imate/region						

✓ Individual bill							
Dwelling type							
Energy burden (% of income spent on home energy)							
Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2018:							
Minimum Benefit \$147 Maximum Benefit \$300							
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes No							
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 4: CRISIS ASSISTANCE							
Eligibility - 2604	(c), 2605(c)(1)(A)						
4.1 Designate the	e income eligibility threshold used for the crisis comp	onent					
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	State Median Income	60.00%				
4.2 Provide your	· LIHEAP program's definition for determining a cris	sis.					
shut off notice; (2 of stable work los earner within the no sick leave fron household is disal All the above cris	A crisis is determined on a case-by-case situation. SIHC will take into consideration crises that are due to one or more of the following reasons: (1) utility shut off notice; (2) disconnection notice; (3) household had an unanticipated medical or major household expense; (3) household wage earner with a year of stable work lost their job within the last six months; (4) household wage earner left the home in the past three months; (5) death of household wage earner within the last twelve months; (6) significant loss of work hours of over ten hours; (7) household wage earner is unable to work due to illness with no sick leave from work; (8) household has a non-functioning or malfunctioning heating system; (9) elderly 65 and older; (10) one member of the household is disabled; (11) young child(ren) under the age of six. All the above crises can be shown by appropriate documentation up to and including a Statement of Proof, Tribal Office Letter, or receipts of payment, income statement, employer or medical verification (letter), or death certificate when applicable.						
4.3 What constit	utes a life-threatening crisis?						
due to the heat of	ning crisis vary greatly; however, here are some situation summer and the cold of winter with no propane or electricident that is construed as life-threatening.						
Crisis Requirem	ent, 2604(c)						
4.4 Within how i	many hours do you provide an intervention that will r	resolve the energy crisis for eligible househo	olds? 24Hours				
4.5 Within how r 4Hours	many hours do you provide an intervention that will r	esolve the energy crisis for eligible househo	lds in life-threatening situations?				
Crisis Eligibility,	2605(c)(1)(A)						
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	C Yes O No					
4.7 Check the ap	propriate boxes below and describe the policies for ea	ach					
Do you require a	nn Assets test ?	O Yes O No					
Do you give prio	rity in eligibility to :						
Elderly?		⊙ Yes ○ No					
Disabled?		⊙ Yes ○ No					
Young Chi	ildren?	⊙ Yes ○ No					
Household	s with high energy burdens?	C Yes O No					
Other?		○ Yes No					
In Order to rece	ive crisis assistance:						
Must the h empty tank?	ousehold have received a shut-off notice or have a ne	ar C Yes • No					
Must the h	ousehold have been shut off or have an empty tank?	C Yes O No					

Must the household have exhausted their regular heating benefit? Yes No		
Must renters with heating costs included in their rent have received an eviction notice ?	C Yes	
Must heating/cooling be medically necessary?	C Yes € No	
Must the household have non-working heating or cooling equipment?	C Yes ⊙ No	
Other?	○ Yes	
Do you have additional / differing eligibility policies for:	•	
Renters?	C Yes € No	
Renters living in subsidized housing?	C Yes € No	
Renters with utilities included in the rent?	C Yes	
Explanations of policies for each "yes" checked above:		
Elderly that are 65 and older, a member of the household (any age) is disabled Determination of Benefits	d, and/or children six and younger are the established priority applications.	
4.8 How do you handle crisis situations?		
Separate component		
Fast Track		
Other - Describe:		
4.9 If you have a separate component, how do you determine crisis assist	ance benefits?	
Amount to resolve the crisis.		
Other - Describe:		
4.10 Do you accept applications for energy crisis assistance at sites that a Yes No Explain. LIHEAP applications are accepted at all SIHC locations and all Tribal Office application. If the household applicant does not have access to transportation pick up the LIHEAP application at the home of the applicant if requested or respectively.	s to assure all households have access to bring in their energy crisis, email, or other means to submit their crisis application, SIHC will arrange to	
4.11 Do you provide individuals who are physically disabled the means to)·	
Submit applications for crisis benefits without leaving their homes?	,	
Yes No. If No. explain.		
Travel to the sites at which applications for crisis assistance are accept	ad?	
• Yes • No If No, explain.	cu.	
If you answered "No" to both options in question 4.11, please explain alt disabled?	ernative means of intake to those who are homebound or physically	
Benefit Levels, 2605(c)(1)(B)		
4.12 Indicate the maximum benefit for each type of crisis assistance offered.		
Winter Crisis \$0.00 maximum benefit		
Summer Crisis \$0.00 maximum benefit		
Year-round Crisis \$300.00 maximum benefit	how former of homestay	
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?		
Yes No If yes, Describe		
414 Do you would for southwest with the	.10	
4.14 Do you provide for equipment repair or replacement using crisis funds?		
C Yes © No		
If you answered "Yes" to question 4.14, you must complete question 4.15).	

4.15 Check appropriate boxes below to indicate type(s) of assistance provided.					
	Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair					
Heating system replacement					
Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with en	4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?				
C Yes O No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 5 - WEATHERIZATION ASSISTANCE

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Sec	tion 5: WEATHE	RIZATION ASSISTANCE	
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assa	urance 2		
5.1 Designate the income eligibility thresh	old used for the Weatheriz	ation component	
Add House	hold Size	Eligibility Guideline	Eligibility Threshold
1			0.00%
5.2 Do you enter into an interagency agree No	ement to have another gove	ernment agency administer a WEATHERIZ	ATION component? O Yes
5.3 If yes, name the agency.			
5.4 Is there a separate monitoring protoco	ol for weatherization? CY	es O No	
WEATHERIZATION - Types of Rules			
5.5 Under what rules do you administer L	IHEAP weatherization? (C	Check only one.)	
Entirely under LIHEAP (not DOE)	rules		
Entirely under DOE WAP (not LIH	EAP) rules		
Mostly under LIHEAP rules with the	ne following DOE WAP rul	le(s) where LIHEAP and WAP rules differ (Check all that apply):
Income Threshold			
Weatherization of entire mult units or will become eligible within 180 da		is permitted if at least 66% of units (50% in	2- & 4-unit buildings) are eligible
Weatherize shelters temporar care facilities).	ily housing primarily low i	ncome persons (excluding nursing homes, pr	isons, and similar institutional
Other - Describe:			
Mostly under DOE WAP rules, with	1 the following LIHEAP ru	le(s) where LIHEAP and WAP rules differ (Check all that apply.)
Income Threshold			
Weatherization not subject to	DOE WAP maximum state	ewide average cost per dwelling unit.	
Weatherization measures are	not subject to DOE Saving	s to Investment Ration (SIR) standards.	
Other - Describe:			
Eligibility, 2605(b)(5) - Assurance 5			
5.6 Do you require an assets test?	C Yes C No		
5.7 Do you have additional/differing eligib	pility policies for :		
Renters	C Yes C No		
Renters living in subsidized housing?	O Yes O No		
5.8 Do you give priority in eligibility to:			
Elderly?	C Yes C No		
Disabled?	C Yes C No		

Young Children?	C Yes C No	
House holds with high energy burdens?	C Yes C No	
Other?	C Yes C No	
If you selected "Yes" for any of the option below.	as in questions 5.6, 5.7, or 5.8, you	u must provide further explanation of these policies in the text field
Benefit Levels		
5.9 Do you have a maximum LIHEAP we	atherization benefit/expenditure	per household? C Yes C No
5.10 If yes, what is the maximum? \$0		
Types of Assistance, 2605(c)(1), (B) & (D)		
5.11 What LIHEAP weatherization measu	ares do you provide ? (Check all	categories that apply.)
Weatherization needs assessments	/audits	Energy related roof repair
Caulking and insulation		Major appliance Repairs
Storm windows		Major appliance replacement
Furnace/heating system modifications/ repairs		Windows/sliding glass doors
Furnace replacement		Doors
Cooling system modifications/ repa	airs	Water Heater
Water conservation measures		Cooling system replacement
Compact florescent light bulbs		Other - Describe:
If any of the above questions r fields provided, attach a docur		on or clarification that could not be made in the

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
SIHC sends to all consortium Tribal offices the LIHEAP flyer and an application announcing SIHC's availability of LIHEAP funds during a pre-determined two week timeframe. Flyers and applications are also sent to each SIHC location of the Alpine and Campo Clinics, La Posta Substance Abuse Center, and the Boys & Girls Club of Kumeyaay Nation Wellness. SIHC staff are informed of the LIHEAP application process to assure that applicants can go to any SIHC location to get a LIHEAP application.

If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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fields provided, attach a document with said explanation here.

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	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, tc.).
	Joint application for multiple programs
	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:
Consorti	um Tribal offices will coordinate with other available programs on behalf of their Tribal members.

If any of the above questions require further explanation or clarification that could not be made in the

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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Sec	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)				
8.1 How	would you categorize the primary respons	ibility of your Sta	ate agency?		
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
If you se 8.2 How 8.3 How	e Outreach and Intake, 2605(b)(15) - Assu- lected "Welfare Agency" in question 8.1, y do you provide alternate outreach and inta do you provide alternate outreach and inta do you provide alternate outreach and inta	ou must complet ake for HEATING ake for COOLING	G ASSISTANCE?	8.4, as applicable.	
	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5b Wh	o determines client eligibility? o processes benefit payments to gas and vendors?				
	processes benefit payments to bulk fuel				
8.5d Wh measure	o performs installation of weatherization s?				
•	of your LIHEAP component lete questions 8.6, 8.7, 8.8, and		•	ered by a state a	gency, you must
8.6 What is your process for selecting local administering agencies?					

8.7 How	8.7 How many local administering agencies do you use?				
8.8 Have	e you changed any local administering agencies in the last year?				
8.9 If so	, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.				

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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OF 424 MANDATORT
Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes • No
Cooling Yes O No
Crisis • Yes O No
Are there exceptions? C Yes No
If yes, Describe. LIHEAP applicants requesting heating, cooling, or crisis assistance will have their payments made directly to their home energy suppliers.
9.2 How do you notify the client of the amount of assistance paid? All applicants are notified of the application approval or denial via a mailed letter. Every approval letter states the utility company that will be paid and the amount that will be paid. Every denial letter includes the reason for the denial, which is usually due to over the income limit or their application was approved, but no funds were remaining. Notification to applicants occurs within 7-10 working days.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? SIHC works with two vendors that the community use: Kamps Propane and SDG&E. There is not a vendor agreement because all payments are in the form of a check with the client account number, applicant name, and requested amount to be paid to assure the home energy supplier posts payments accurately. Kamps Propane assists in with the application process by providing a vendor bill with the LIHEAP applicant's billing information to assure accuracy. SDG&E payments are usually delivered in person by the Program Coordinator to assure accurate payment for each LIHEAP applicant. For years this has been the process with no vendor agreement needed between SIHC and the utility vendors mentioned above. Applicants are made aware within 7-10 working days of the paid amount to assure the next billing process reflects the accurate payment amount.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? LIHEAP applicants are kept confidential to assure no adverse treatment occurs by other community members, SIHC staff, or Tribal offices. No LIHEAP applicant automatically receives LIHEAP assistance because SIHC makes sure every year a new application is submitted with current income verifications and a current utility bill is submitted. For years this has been the process with no vendor agreement needed between SIHC and the utility vendors because the vendors have not had an issue on who or where payments are made from as long as the bill is paid.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

Southern Indian Health Council, Inc. (SIHC) has over 35 years of experience to manage, oversee, analyze, follow the terms & conditions of awarded funds, and assure accurate and timely reporting for both program performance and financial reports. SIHC is a Federally Qualified Health Center and has adequate infrastructure in place at our four locations: Alpine Clinic, Campo Clinic, La Posta Substance Abuse Center, and Boys & Girls Club of Kumeyaay Nation Wellness including office space, furniture, computer support, facility maintenance, and fiscal services. SIHC uses AccuFund Accounting Software to manage financial reports, accounting records, internal controls, budget controls, allowable costs, source documentation retention, and cash management. AccuFund provides a unique fund number for each grant or contract to fulfill the required financial reporting of an awarded grant. AccuFund is a nonprofit software that integrates accounting reporting capabilities, with all-encompassing modules including: General Ledger, Budgeting, Financial Reporting, Accounts Payable, Accounts Receivable, Grants, Purchasing, Inventory, Cash Management, Cash Receipts, Bank Reconciliation, Forms/Reports Generator, and Dashboards. SIHC's automated system configuration allows the organization to record and segregate each transaction from a specific grant or contract. Our internal IT department professionally manages SIHC's network hardware, software, and electronic health records with all data backed up daily to an offsite location. The federal fiscal year tracking of refunds, obligation of funds, and funding line items are tracked using AccuFund. Excel is also used to trach the refunds broken down by vendor to assure the funds are not over or under spent. To support AccuFund's funds tracking each LIHEAP application is scanned into SIHC's network with the paper backup attached to the vendor check(s).

Audit Process				
10.2. Is your Yes		udited annually under the Single Audit	Act and OMB Circular A - 133?	
		rising to the level of material weakness views, or other government agency revi		
No Findings				
Finding	Type	Brief Summary	Resolved?	Action Taken
1	financial	The finding was the closing and reporting of financial activity for the fiscal year ended September 30, 2017 were not effective, which contributed to the delayed closing of the Council's balances, and unpreparedness for the audit. Significant deficiency that was identify that was not consider a material weakness and quickly resolved.	Yes	procedure/policy changes
10.4. Audits	of Local Administeri	ng Agencies		
What types Select all tha		rements do you have in place for local a	administering agencies/district offices	?
✓ Lo	ocal agencies/district o	offices are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133
Lo Lo	Local agencies/district offices are required to have an annual audit (other than A-133)			
Lo Lo	ocal agencies/district o	offices' A-133 or other independent audi	its are reviewed by Grantee as part of	f compliance process.
Gr	antee conducts fiscal	and program monitoring of local agenc	ries/district offices	
Compliance	Monitoring			
10.5. Describ	be the Grantee's strat	egies for monitoring compliance with the	ne Grantee's and Federal LIHEAP po	olicies and procedures: Select all that

apply
Grantee employees:
✓ Internal program review
✓ Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
The Program Coordinator reviews applications to verify income, supporting documentation, and completes the income worksheet to determine approval or denial. The Chief Executive Officer, Chief Operations Officer, and the Chief Financial Officer sign the Income Worksheet to approve the application conclusions before payment is processed and letters of approval or denial are drafted, signed, and sent to each individual applicant.
Local Administering Agencies / District Offices:
✓ On - site evaluation
✓ Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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MODEL PLAN SF - 424 - MANDATORY
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.
✓ Tribal Council meeting(s)
Public Hearing(s)
Draft Plan posted to website and available for comment
Hard copy of plan is available for public view and comment
Comments from applicants are recorded
Request for comments on draft Plan is advertised
Stakeholder consultation meeting(s)
Comments are solicited during outreach activities
Other - Describe:
Consortium Tribes gives SIHC permission to apply and manage LIHEAP funds with their Tribal Resoltuions. SIHC's Board of Directors are provided information to approve the annual LIHEAP application submission as shown in the attached Board meeting minutes and the Board of Directors Resolution. 11.2 What changes did you make to your LIHEAP plan as a result of this participation? This year there were no changes. Approvals were obtained by the Tribal Councils and Board of Directors.
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?
Date Event Description
11.4. How many parties commented on your plan at the hearing(s)?
11.5 Summarize the comments you received at the hearing(s).
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

SIHC's fair hearing procedures are shared with every approved or denied letter sent to the applicants. This way everyone knows and understands their rights to request a fair hearing. The "Patient Complaints or Grievances" policy provides information on the process to complete a Feedback Form, file it with SIHC's Quality Management Coordinator, SIHC will respond within 5 days with a resolution, and then the patient/client or the LIHEAP applicant has the equal 5 days to respond if the resolution is not to their satisfaction. If the applicant is still dissatisfied with the resolution, SIHC will offer to meet with the patient to discuss their concern. Within 5 days after the meeting, the patient can request to bring their complaint or grievance to the Board of Directors when the Board will hear the concern and the suggested resolution(s) to make a final determination on the solution to the complaint.

12.5 When and how are applicants informed of these rights?

Applicants are informed of their fair hearing rights upon receipt of their application approval or denial letter via mail.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

LIHEAP flyers announcing that LIHEAP funds are available clearly outlines the application timeframes of when SIHC is accepting applications. If an applicant is displeased with the timing to process their application, they are welcomed to speak with SIHC administration or their Tribal office. If their concerns are not resolved, they will be provided the fair hearing procedure.

12.7 When and how are applicants informed of these rights?

LIHEAP applications clearly state in the "Applicant Signature" section that they have the right to request a fair hearing with their Tribal office or SIHC's Quality Assurance.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
N/A
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? 0
13.6 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section	14:I	everaging	Incentive	Program.	26070	(\mathbf{A})
Dection		o voi usins	III COII CI	I I U SI WIII	2007	,

14.1 Do you plan to submit an application for the leveraging incentive program? $\hfill C$ Yes $\hfill \hfill \hfill$ No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii), describe the following:

Resource	ce What is the type of resource or benefit? What is the source(s) of the resource?		How will the resource be integrated and coordinated with LIHEAP?		
1					

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 15: Training						
15.1 Describe the training you provide for each of the following groups:						
a. Grantee Staff:						
Formal training on grantee policies and procedures						
How often?						
Annually						
Biannually						
As needed						
Other - Describe:						
Employees are provided with policy manual						
Other-Describe:						
b. Local Agencies:						
Formal training conference						
How often?						
Annually						
Biannually						
As needed						
Other - Describe:						
On-site training						
How often?						
Annually						
Biannually						
As needed						
Other - Describe:						
Employees are provided with policy manual						
Other - Describe						
c. Vendors						
Formal training conference						
How often?						
Annually						
Biannually						
As needed						
Othor Decaribes						

1	
Po	olicies communicated through vendor agreements
Po	olicies are outlined in a vendor manual
	ther - Describe:
None	
15.2 Does y Yes No	your training program address fraud reporting and prevention?
	f the above questions require further explanation or clarification that could not be made in the rovided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

OI 424 INANDATORI					
Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms					
a. Describe all mechanisms availab	ole to the public for reporting cases of	suspected waste, fraud, and abuse. Se	lect all that apply.		
Online Fraud Reporting	g				
Dedicated Fraud Repor	rting Hotline				
Report directly to local	agency/district office or Grantee offi	ce			
Report to State Inspecto	or General or Attorney General				
Forms and procedures i	in place for local agencies/district off	ices and vendors to report fraud, wast	e, and abuse		
Other - Describe:					
b. Describe strategies in place for a	ndvertising the above-referenced reso	urces. Select all that apply			
Printed outreach mater	rials				
Addressed on LIHEAP	application				
Website					
Other - Describe: 17.2. Identification Documentation					
a. Indicate which of the following for members.	forms of identification are required o	r requested to be collected from LIHE	AP applicants or their household		
	Collected from Whom?				
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is photocopied and retained	Required	Required	Required		
	Requested	Requested	Requested		
Social Security Number (Without actual Card)	Required	Required	Required		
	Requested	Requested	Requested		
Government-issued identification card (i.e.: driver's license, state ID,	Required	Required	Required		
Tribal ID, passport, etc.)	Requested	Requested	Requested		

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
b. D	b. Describe any exceptions to the above policies.						
17	3 Identification Verification						
Des app	scribe what methods are used to ver	rify the authenticity	of identification of	documents provide	ed by clients or hou	sehold members.	Select all that
	Verify SSNs with Social Securit	tv Administration					
	Match SSNs with death records		ity Administration	ı or state agency			
	Match SSNs with state eligibilit		-				
	Match with state Department o	-	. (8)	, ,			
	Match with state and/or federal	•	1				
	Match with state child support	system					
	Verification using private softw	vare (e.g., The Worl	k Number)				
	In-person certification by staff	(for tribal grantees	only)				
	Match SSN/Tribal ID number	with tribal database	e or enrollment re	cords (for tribal g	rantees only)		
	Other - Describe:						
	4. Citizenship/Legal Residency Veri		ambana ana II C. a	Minona on oliona mi	ho one cuelified to a	I IIIEAD h	omoffte? Coloot
	at are your procedures for ensurin hat apply.	g that household m	embers are U.S. C	itizens or aliens w	no are quanneu to i	eceive LIHEAP 0	enems: Select
	Clients sign an attestation of c	itizenship or legal r	esidency				
	Client's submission of Social S	Security cards is acc	epted as proof of	legal residency			
	Noncitizens must provide doct	umentation of immi	gration status				
	Citizens must provide a copy of	of their birth certifi	cate, naturalizatio	on papers, or pass	port		
	Noncitizens are verified throu	gh the SAVE syster	n				
•	Tribal members are verified the	hrough Tribal enro	llment records/Tr	ibal ID card			
	Other - Describe:						
17.5	5. Income Verification						
_	at methods does your agency utilize	e to verify househol	d income? Select	all that apply.			
•	Require documentation of inco	me for all adult hou	sehold members				
	Pay stubs						
	Social Security award le	tters					
	Bank statements						
	Tax statements						
	Zero-income statements						
	Unemployment Insuran	ce letters					
	Other - Describe:						
	Computer data matches:						
	Income information mat	tched against state o	computer system (e.g., SNAP, TANI	7)		
	Proof of unemployment	benefits verified wi	th state Departme	ent of Labor			
	Social Security income v	verified with SSA					
	Utilize state directory of	new hires					
	Other - Describe:						

17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that
apply. Applicants required to submit proof of physical residency.
Applicants required to submit proof of physical residency Applicants must submit current utility bill
Applicants must submit current utility bill
Data exchange with defines.
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
Payments are made directly to the utility vendor that matches the invoice/bill. Payments are not made directly to LIHEAP applicants.

17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 3 years
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
✓ Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

			4058 Willows Road
			* Address Line 1
			Address Line 2
			Address Line 3
lo.	91901-1668 * 7 in Code	CA * State	Alpine
le	* Zip Code	* State	* City

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS
The following documents must be attached to this application
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
Heating component benefit matrix, if applicable
Cooling component benefit matrix, if applicable
• Minutes, notes, or transcripts of public hearing(s).