# **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance

Grantee Name: YUROK TRIBE

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2016 to 09/30/2017

Report Status: Submission Accepted by CO (Revision #1)

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# **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

		• Annual		* 1.c. Consolidated Application/Plan/Funding Request?  Explanation:			est?	*1.d. Version:  Initial Resubmission Revision	
									C Update
					2. Date Recei	ved:			State Use Only:
					3. Applicant Identifier:				
					4a. Federal Entity Identifier:				5. Date Received By State:
					4b. Federal A	ward Iden	tifier:		6. State Application Identifier:
7. APPLICANT	INFORMATION								
* a. Legal Name	: Yurok Tribe								
* b. Employer/T	Taxpayer Identification	Number	(EIN/TIN): 68-	0178020	* c. Organiza	tional DUN	NS: 622	2970366	
* d. Address:					40-				
* Street 1:	P.O. BOX 10	27			Street 2:				
* City:	KLAMATH				County:				
* State:	CA				Province:				
* Country:	United States				* Zip / Pos	tal Code:	95548	-	
e. Organization	al Unit:								
Department Na Yurok Tribe So					Division Nam LIHEAP pro				
f. Name and con	tact information of per	son to be	contacted on ma	tters involving t	his application				
Prefix:	* First Name: Jill			Middle Name: * Last Name: Mix					
Suffix:	Title: Fiscal Director			Organizational Affiliation: Social Services - LIHEAP Program					
* Telephone Number: 707-482-1350	Fax Number			* Email: jmix@yuroktribe.nsn.us					
* 8a. TYPE OF I: Indian/Native	APPLICANT: American Tribal Govern	ment (Fed	erally Recognized	l)					
b. Additional	Description:								
* 9. Name of Federal Agency:									
				og of Federal Dom ssistance Number			CFDA Title:		
10. CFDA Numbe	rs and Titles		93568			Low-Inco	me Hom	e Energy	Assistance
	<b>Fitle of Applicant's Pro</b> ome Home Energy Assis		gram						
12. Areas Affected by Funding: Del Norte and Humboldt Counties									
13. CONGRESS	SIONAL DISTRICTS (	F:			-				
* a. Applicant									
Attach an additional list of Program/Project Congressional Districts if needed.									

14. FUNDING PERIOD:		15. ESTIMATED FUNDING:						
<b>a. Start Date:</b> 10/01/2016	<b>b. End Date:</b> 09/30/2017	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0					
* 16. IS SUBMISSION SUBJECT TO F	* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?							
a. This submission was made availab	ole to the State under the Executive Order	12372						
Process for Review on :								
b. Program is subject to E.O. 12372	but has not been selected by State for revi	ew.						
c. Program is not covered by E.O. 12	2372.							
* 17. Is The Applicant Delinquent On Any Federal Debt?  O YES  NO								
Explanation:								
accurate to the best of my knowledge. I	also provide the required assurances** a	of certifications** and (2) that the statement agree to comply with any resulting terral, civil, or administrative penalties. (U.S.	ns if I accept an award. I am aware that					
** The list of certifications and assuran	ces, or an internet site where you may obt	ain this list, is contained in the announcer	nent or agency specific instructions.					
18a. Typed or Printed Name and Title	of Authorized Certifying Official	18c. Telephone (area code	number and extension)					
Jill Mix		18d. Email Address jmix@yuroktribe.nsn.us						
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 11/04/2016								
Attach supporting docur	nents as specified in ageno	y instructions.						

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2016 09/30/2017 Heating assistance V Cooling assistance Crisis assistance 10/01/2016 09/30/2017 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 .2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) Heating assistance 70.00% Cooling assistance 0.00% Crisis assistance 10.00% Weatherization assistance 0.00% 10.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs 0.00% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

1.3 Th	e funds rese	rved for winter crisis assistance that have	not been expended by M	Iarch 1	5 will be reprogra	mme	d to:			
>		Heating assistance			Cooling assistance					
		Weatherization assistance			Otl	ner (specify:)				
Catego	orical Eligib	ility, 2605(b)(2)(A) - Assurance 2, 2605(c)	(1)(A), 2605(b)(8A) - Ass	urance	8					
1.4 Do Yes	you conside	er households categorically eligible if one	household member recei	ves one	of the following ca	atego	ries of benefits in th	e left	column below? 💽	
If you	answered "	Yes" to question 1.4, you must complete t	he table below and answ	er quest	tions 1.5 and 1.6.					
			Heating		Cooling		Crisis		Weatherization	
TANF			⊙Yes ○No	O Ye	es O No	$\odot$	Yes O No	0	Yes ONo	
SSI			⊙Yes ○No	C Ye	es O No	•	Yes O No	$\circ$	Yes ONo	
SNAP			⊙Yes ○No	O Ye	es O No	⊙	Yes O No	$\circ$	Yes O No	
Means-	tested Vetera	ns Programs	⊙Yes ○No	O Ye	es 🖰 No	$\odot$	⊙ Yes ○ No		O Yes O No	
		Program Name	Heating		Cooling		Crisis		Weatherization	
Other(S	Specify) 1		O Yes O No	(	O Yes O No		O Yes O No		O Yes O No	
1.5 Do	you automa	ntically enroll households without a direct	annual application? 🔘	Yes 🧿	No					
	, explain:									
detern	nining eligib	sure there is no difference in the treatmentility and benefit amounts? equally and based on the matrix program or		e house	holds from those n	ot re	eceiving other public	assi	stance when	
SNAP	Nominal Pa	yments								
		te LIHEAP funds toward a nominal payn	nent for SNAP household	ls? O Y	Yes No					
		Yes" to question 1.7a, you must provide a								
1.7b A	mount of N	ominal Assistance: \$0.00			<u> </u>					
1.7c F	requency of	Assistance								
	Once Per Y	ear								
	Once every	five years								
	Other - Des	cribe:								
1.7d H	low do you o	confirm that the household receiving a not	minal payment has an en	ergy co	ost or need?					
Determ	rination of F	licibility Countable Income								
		ligibility - Countable Income	EAD do non nos onos in							
1.8. In	Gross Inco	g a household's income eligibility for LIH	LAI, uo you use gross in	come 0	a net meome :					
Net Income										
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP										
~	<b>▼</b> Wages									
<b>&gt;</b>	Self - Empl	oyment Income								
	Contract Ir	icome								
	Payments f	rom mortgage or Sales Contracts								
~	<b>V</b> Unemployment insurance									

<b>&gt;</b>	Strike Pay						
	Social Security Administration (SSA ) benefits						
	Including MediCare deduction Excluding MediCare deduction						
>	Supplemental Security Income (SSI )						
<b>&gt;</b>	Retirement / pension benefits						
>	General Assistance benefits						
>	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
	Cash gifts						
>	Savings account balance						
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
	Rental income						
	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
>	Alimony						
>	Child support						
>	Interest, dividends, or royalties						
>	Commissions						
>	Legal settlements						
>	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
>	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						
>	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.						
	Income tax refunds						
	Stipends from senior companion programs, such as VISTA						

Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the fields provided,

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance							
Eligibility, 2605(b)(	,							
2.1 Designate the in	ncome eligibility threshold used for the heatin	g componen	et:					
Add	Household size	Household size Eligibility Guideline Eligibility Threshold						
1	All Household Sizes		State Median Income	60.00%				
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?								
2.3 Check the appr	opriate boxes below and describe the policies							
Do you require an	Assets test ?	C Yes	<b>o</b> No					
Do you have additi	onal/differing eligibility policies for:							
Renters?		C Yes	No					
Renters Livi	ng in subsidized housing ?	C Yes	No					
Renters with	utilities included in the rent ?	C Yes	No					
Do you give priorit	y in eligibility to:	-17						
Elderly?		<b>⊙</b> Yes (	Ō No					
Disabled?		⊙ Yes (	• Yes O <sub>No</sub>					
Young childr	ren?	⊙ Yes (	No					
Households v	with high energy burdens ?	C Yes	• No					
Other?		C Yes	No					
	licies for each "yes" checked above:	ks, prioritize	the need to elders, disabled, and families with childre	on 5-years old and under, first.				
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.4 Describe how y	ou prioritize the provision of heating assistan	ce tovulnera	ble populations,e.g., benefit amounts, early applica	ation periods, etc.				
For the first two wee	eks, our program prioritizes need to elders, disab	oled and fami	lies with children first.					
2.5 Check the varia	ables you use to determine your benefit levels.	. (Check all t	that apply):					
<b>✓</b> Income								
Family (house	ehold) size							
<b>✓</b> Home energy	cost or need:							
Fuel ty								
	Climate/region Individual bill							
Dwelli	ng type							
	y burden (% of income spent on home energy	·)						
Energy need								

Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	Minimum Benefit \$250 Maximum Benefit \$400					
2.7 Do you provide in-kind (e.g., blankets, space heaters) an	nd/or other forms of b	enefits? O Yes O No				
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 3 - Cooling Assistance							
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2	Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The income eligibility threshold used for the Co	oling compon	enet:					
Add Household size		Eligibility Guideline	Eligibility Threshold				
1			0.00%				
<b>3.2 Do you have additional eligibility requirements for</b> COOLING ASSITANCE?	C Yes	○ No					
3.3 Check the appropriate boxes below and describe the police	ies for each.						
Do you require an Assets test ?	C Yes	◯ No					
Do you have additional/differing eligibility policies for:	·						
Renters?	C Yes	○ <sub>No</sub>					
Renters Living in subsidized housing ?	C Yes	○ No					
Renters with utilities included in the rent ?	C Yes	O <sub>No</sub>					
Do you give priority in eligibility to:	- II						
Elderly?	C Yes	O No					
Disabled?	C Yes	O <sub>No</sub>					
Young children?	C Yes	O No					
Households with high energy burdens ?	C Yes	C Yes C No					
Other?	O Yes	O <sub>No</sub>					
Explanations of policies for each "yes" checked above:	<u> </u>						
3.4 Describe how you prioritize the provision of cooling assista	ance tovulner	able populations,e.g., benefit amounts, early applic	cation periods, etc.				
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(I	3)						
3.5 Check the variables you use to determine your benefit leve	els. (Check all	that apply):					
Income							
Family (household) size							
Home energy cost or need:							
Fuel type	Fuel type						
Climate/region							
Individual bill							
Dwelling type							
Energy burden (% of income spent on home ener	rgy)						
Energy need							
Other - Describe:							

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit \$0 Maximum Benefit \$0						
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or o	ther forms of bei	nefits? O Yes O No				
If yes, describe.	If yes, describe.					
If any of the above questions require further exattach a document with said explanation here.	xplanation o	r clarification that could not be made in the field	s provided,			

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 4: CRISIS ASSISTANCE							
Eligibility - 2604(c)	, 2605(c)(1)(A)						
	ncome eligibility threshold used for the crisis component						
Add Household size Eligibility Guideline Eligibility Threst			Eligibility Threshold				
1	All Household Sizes	State Median Income	60.00%				
4.2 Provide your L	IHEAP program's definition for determining a crisis.						
The Household mus	at have a shut off notice, empty tank, or be out of wood.						
4.3 What constitute	es a <u>life-threatening crisis?</u>						
If there are medical	conditions that require heating or electronical source.						
Crisis Requiremen	t, 2604(c)						
	my hours do you provide an intervention that will resolve t						
4.5 Within how ma	my hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thr	eatening situations? 18Hours				
Crisis Eligibility, 26	505(c)(1)(A)						
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANCI	E? Yes ONo					
4.7 Check the appr	ropriate boxes below and describe the policies for each						
Do you require an	Assets test ?	C Yes O No					
Do you give priorit	ty in eligibility to :						
Elderly?		<b>⊙</b> Yes <b>○</b> No					
Disabled?		⊙ Yes C No					
Young Child	ren?	• Yes O No					
Households v	with high energy burdens?	C Yes • No					
Other?		C Yes • No					
In Order to receive	e crisis assistance:						
Must the hou tank?	sehold have received a shut-off notice or have a near empt	y Yes O No					
Must the hou	Must the household have been shut off or have an empty tank?						
Must the hou	Must the household have exhausted their regular heating benefit?						
Must renters eviction notice ?	Must renters with heating costs included in their rent have received an eviction notice ?						
Must heating/cooling be medically necessary?							
Must the hou	sehold have non-working heating or cooling equipment?	C Yes					
Other?		○ Yes  No					
Do you have additi	Do you have additional / differing eligibility policies for:						

Renters?				C Yes				
Renters living in subsid	ized housing?			C Yes <b>⊙</b> No				
Renters with utilities in	cluded in the rent?			C Yes <b>⊙</b> No				
Explanations of policies for ea	ach "yes" checked above:							
The policy of the Yurok Tribe i members must be a member of		r families with	n young childre	ren under 5 years of age requires assistance first priority and one of the family				
Determination of Benefits								
4.8 How do you handle crisis	situations?							
	Separate component							
<u> </u>	Fast Track							
	Other - Describe:							
4.9 If you have a separate con	nponent, how do you detern	nine crisis ass	sistance benef	fits?				
	Amount to resolve the cris							
	Other - Describe:							
Crisis Requirements, 2604(c)								
4.10 Do you accept application	ns for energy crisis assistan	ce at sites tha	t are geograp	phically accessible to all households in the area to be served?				
● Yes ○ No Explain.								
The Tribes LIHEAP policy is to counties.	o accept applications at all sit	e, which are g	eographically	accessible to all households in the two servicing areas of Humboldt and Del Norte				
4.11 Do you provide individua	als who are physically disab	led the mean	s to:					
Submit applications for cri	sis benefits without leaving	their homes?						
Yes ONo If No, exp	olain.							
	applications for crisis assis	tance are acc	epted?					
Yes O No If No, exp								
If you answered "No" to both	options in question 4.11, p	lease explain	alternative m	neans of intake to those who are homebound or physically disabled?				
Benefit Levels, 2605(c)(1)(B)								
4.12 Indicate the maximum b	enefit for each type of crisis	assistance of	fered.					
	0.00 maximum benefit							
	0 maximum benefit							
Year-round Crisis \$0.0 4.13 Do you provide in-kind (	0 maximum benefit	fons) and/on	othon forms	of honofite?				
O Yes O No If yes, Descri		, rans) and/or	other forms	of beheints:				
~ 165 ~ 160 H yes, Describe								
4.14 Do you provide for equipment repair or replacement using crisis funds?								
C Yes ⊙ No								
If you answered "Yes" to question 4.14, you must complete question 4.15.								
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.								
		Winter Crisis	Summer Crisis	Year-round Crisis				
Heating system repair								
Heating system replacement								
Cooling system repair								
Cooling system replacement								
Wood stove purchase								

Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?	
C Yes ⊙ No				
If you responded "Yes" to question 4.16, you must respond to question 4.17.				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
If any of the above questions require furtattach a document with said explanation	•	nation or c	clarification	that could not be made in the fields provided,

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assura	nce 2				
5.1 Designate the income eligibility threshold	used for the Weatherization co	omponent			
Add Hou	sehold Size	Eligibility Guideline	Eligibility Threshold		
1 0.00%					
5.2 Do you enter into an interagency agreeme	ent to have another government	t agency administer a WEATHERIZATION comp	onent? O Yes O No		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring protocol for	r weatherization? O Yes	No			
WEATHERIZATION - Types of Rules					
5.5 Under what rules do you administer LIH	EAP weatherization? (Check or	nly one.)			
Entirely under LIHEAP (not DOE) rul	es				
Entirely under DOE WAP (not LIHEA	.P) rules				
Mostly under LIHEAP rules with the f	ollowing DOE WAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all that	apply):		
Income Threshold					
Weatherization of entire multi-fa	mily housing structure is perm	itted if at least 66% of units (50% in 2- & 4-unit be	uildings) are eligible units or will		
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other - Describe:					
Mostly under DOE WAP rules, with the	e following LIHEAP rule(s) wh	nere LIHEAP and WAP rules differ (Check all tha	t apply.)		
Income Threshold					
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are no	subject to DOE Savings to Inv	restment Ration (SIR ) standards.			
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test? C Yes C No					
5.7 Do you have additional/differing eligibility policies for :					
Renters C Yes C No					
Renters living in subsidized housing? C Yes C No					
5.8 Do you give priority in eligibility to:					
Elderly? C Yes C No					
Disabled?	Disabled? C Yes C No				
Young Children? C Yes C No					
House holds with high energy burdens?  Yes O No					

Other? C Yes C No				
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.				
Benefit Levels				
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hou	sehold? O Yes O No			
5.10 If yes, what is the maximum? \$0				
Types of Assitance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	ies that apply.)			
Weatherization needs assessments/audits	Energy related roof repair			
Caulking and insulation	Major appliance Repairs			
Storm windows	Major appliance replacement			
Furnace/heating system modifications/ repairs	Windows/sliding glass doors			
Furnace replacement	Doors			
Cooling system modifications/ repairs	Water Heater			
Water conservation measures	Cooling system replacement			
Compact florescent light bulbs	Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

# Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
<b>V</b> Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
Notifications will be placed in tribal newsletters. In addition, post cards are sent out to all tribal households meeting the priority areas. Flyers will be placed in the service area as well. LIHEAP staff will provide information and present to the Yurok Social Service Advisory Committee, Annual Staff meeting, Council district meetings, Annual membership meetings, and to the Tribal Council on a yearly basis.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 7 - Coordination, 2605(b)(4) - Assurance 4

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 7: Coordination, 2605(b)(4) - Assurance 4			
7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).			
	Joint application for multiple programs		
	Intake referrals to/from other programs		
	One - stop intake centers		
>	Other - Describe:		

Intake staff facilitiate multiple low income programs and are able to assess if the applicants will benefit from other programs offered by the Yurok Tribe or other agencies. An effort to prevent undesired overlap and to ensure eligible households know about and receive the maximum services and benefits available under all programs listed in this section under the law. Yurok Tribe LIHEAP will work in coordination with other YSS programs such as CSBG, TANF, GA, ICWA and other tribal departments. The Yurok SS will receive referrals of clients of other tribal or state programs. LIHEAP staff will also meet with other administrators of other tribal programs to share the LIHEAP program. An effort to collaborate, maximize resources, and provide ease of services YSS LIHEAP intake will be shared jointly with YSS emergency assistance. The intake from LIHEAP will be combined with other programs that are similar for ease of procedures for clients. In order to increase efficiency and meet the needs of Tribal programs, sharing of records will take when not prohibited by law.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	would you categorize the primary responsibility	of your State agency?			
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
>	Other - Describe: tribal satellite offices including	g headstart programs			
	e Outreach and Intake, 2605(b)(15) - Assurance lected "Welfare Agency" in question 8.1, you mu		.2, 8.3, and 8.4, as app	plicable.	
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
8.4 How	do you provide alternate outreach and intake fo	r CRISIS ASSISTANCE	?		
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Wh	o determines client eligibility?	Tribal Government		Tribal Government	
	8.5b Who processes benefit payments to gas and electric vendors?  Tribal Government  Tribal Government				
	8.5c who processes benefit payments to bulk fuel ribal Government Tribal Government Tribal Government				
8.5d Who performs installation of weatherization measures?					
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.					
8.6 What is your process for selecting local administering agencies?					

NA	NA .				
8.7 Hov	8.7 How many local administering agencies do you use? na				
8.8 Have C Yes No	8.8 Have you changed any local administering agencies in the last year?  Yes  No				
8.9 If so	o, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	y of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.				

# Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes O No
Cooling C Yes C No
Crisis • Yes O No
Are there exceptions? C Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid?
The LIHEAP program notifies clients by telephone, by letter, or in person.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
The program makes a pledge to the vendor and works with our Fiscal department to issue a payment directly to the vendor. Program receives copies of the issued payments and bill. Part of the LIHEAP's internal controls for the program is to verify the rate with the vendor prior to processing the application.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?  The program's policy is to treat all applicants fairly and within the program guideline matrix. If an applicant believes they have been treated adversely the LIHEAP program
has a dispute/appeal process that can be submitted to the director for investigation. A written response is sent to the applicant.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  O Yes  No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

Local Adminstering Agencies / District Offices:

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? A database is maintained by Social Services intake staff. This allows staff to compare records kept by the Fiscal department's payment database. A vendor log is maintained by the program staff. The program coordinates with our Fiscal department and our Grants & Contract Compliance department to ensure program monitoring and compliance is being met. The appropriate OMB circulars, Cost Principles and common administrative guidelines are followed. Audit Process 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? **⊙** Yes □ No 10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. No Findings 🗹 Resolved? Finding Туре **Brief Summary** Action Taken 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local adminstering agencies/district offices? Select all that apply. Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 Local agencies/district offices are required to have an annual audit (other than A-133) Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. Grantee conducts fiscal and program monitoring of local agencies/district offices Compliance Monitoring 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply Grantee employees: Internal program review V Departmental oversight V Secondary review of invoices and payments Other program review mechanisms are in place. Describe: Adatabase is kept to monitor program activites and eligibility. A matrix is used to determine eligibility and benefit level. Each payment requests muct be signed by the intake staff personnel and the social services director or assistance director. Then each application muct have proof of heating and cooling (or crisis) bill, copy of income for every adult in the household, release of information, tribal ID verification, and social security number for every household member.

On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

SF - 424 - MANDATORY					
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
▼ Tribal Council meeting(s)					
Public Hearing(s)					
☑ Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)	_				
Comments are solicited during outreach activities					
Other - Describe:					
The Plan will be posted on the Tribal website and all Tribal offices, including satelite offices. Tribal members will be notified by posted flyers, the tribal newsletter, and through staff. The Elder Advocate and social workers will inform clients of the plan. Comments will be considered, reviewed, and added to the plan update. The program was discussed with the social services advisory committee members prior to the finalization of the plan development.  11.2 What changes did you make to your LIHEAP plan as a result of this participation?					
No changes were made as a result of this participation.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?					
Date Event Description					
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s).					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

YSS LIHEAP will provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan is denied or are not acted upon with reasonable promptness. Tribal members will have an opportunity to explain: 1) the tribe did not act upon the application quickly enough; or 2) the application for assistance were unfairly denied.

The appeal process is as follows:

- 1) Clients must file a written appeal within 10 days of receiving a letter of denial:
- 2) The denial will go to the Social Services Director, the Director will review the denial and make a decision within 5 days receiving the clients written appeal:
- 3) If the YSS Director upholds the initial intake staff, the client has 10 days after receiving the written decision to file a written appeal to the Yurok Tribal Council:
- 4) The Tribal Council has 10 days to review and issue a decision, a final written decision.

#### 12.5 When and how are applicants informed of these rights?

All clients are advised of their rights to appeal denials and late processing. Every application has an attached instructions and appeal form.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Same, the appeal process applies as for Denials in section 12.4.

#### 12.7 When and how are applicants informed of these rights?

All clients are advised of their rights to appeal denials and late processing. Every application has an attached instructions and appeal form.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
No
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
NA
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
NA
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
NA
13.5 How many households applied for these services? NA
13.6 How many households received these services?
If any of the above questions require further explanation or clarification that could not be made in the fields provided attach a document with said explanation here.

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)			
14.1 Do you plan to submit an application for the leveraging incentive program?  O Yes No			
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.			
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),describe the following:			
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
On-site training				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Do O Yes O No	es your training program address fraud reporting and prevention?
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

For FY2016/17, our program will continue to assist households with heating assistance and adhere to the Tribal Plan. Amendments to the plan will be sent to the Director of the Division of Energy Assistance where the original application is sent. From December to April of the coming federal fiscal year, our program will focus on providing crisis assistance, outreach, and heating assistance to those households with the lowest income and highest home energy needs.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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SI - 424 - IVIANDATORT							
Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.							
Online Fraud Reporting	Online Fraud Reporting						
Dedicated Fraud Reporting Hotline							
Report directly to local agency/district office or Grantee office							
Report to State Inspector G	Report to State Inspector General or Attorney General						
Forms and procedures in pl	ace for	local agencies/district offices and v	endo	rs to report fraud, waste, and abuse			
Other - Describe:							
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply							
Printed outreach materials							
Addressed on LIHEAP application							
<b>✓</b> Website	✓ Website						
Other - Describe:							
17.2. Identification Documentation Req	uirem	ents					
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.							
	Collected from Whom?						
Type of Identification Collected		Applicant Only		All Adults in Household		All Household Members	
Social Security Card is photocopied and retained		Required	Z	Required		Required	
		Requested	Z	Requested		Requested	
Social Security Number (Without actual Card)		Required	<	Required		Required	
		Requested		Requested		Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required		Required		Required	
		Requested	Z	Requested		Requested	
	T		T	All Adults in All Adults in	T	All Household All Household	

b. Describe any exceptions to the above policies.  17.3 Identification Verification  Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply  Verify SSNs with Social Security Administration  Match SSNs with death records from Social Security Administration or state agency  Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)  Match with state Department of Labor system  Match with state and/or federal corrections system  Verification using private software (e.g., The Work Number)  Verification using private software (e.g., The Work Number)  Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)  Other - Describe:  17.4. Citizenship/Legal Residency Verification  What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.  Clients sign an attestation of citizenship or legal residency  Client's submission of Social Security cards is accepted as proof of legal residency  Noncitizens must provide documentation of immigration status				
17.3 Identification Verification  Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply  Verify SSNs with Social Security Administration  Match SSNs with death records from Social Security Administration or state agency  Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)  Match with state Department of Labor system  Match with state and/or federal corrections system  Match with state child support system  Verification using private software (e.g., The Work Number)  In-person certification by staff (for tribal grantees only)  Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)  Other - Describe:  17.4. Citizenship/Legal Residency Verification  What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.  Client's submission of Social Security cards is accepted as proof of legal residency				
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Verify SSNs with Social Security Administration     Match SSNs with death records from Social Security Administration or state agency     Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)     Match with state Department of Labor system     Match with state and/or federal corrections system     Match with state child support system     Verification using private software (e.g., The Work Number)     ✓ In-person certification by staff (for tribal grantees only)     ✓ Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)     Other - Describe:     17.4. Citizenship/Legal Residency Verification     What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.     Client's submission of Social Security cards is accepted as proof of legal residency				
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Match with state Department of Labor system  Match with state and/or federal corrections system  Match with state child support system  Verification using private software (e.g., The Work Number)  In-person certification by staff (for tribal grantees only)  Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)  Other - Describe:  17.4. Citizenship/Legal Residency Verification  What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.  Clients sign an attestation of citizenship or legal residency  Client's submission of Social Security cards is accepted as proof of legal residency				
Match with state and/or federal corrections system  Match with state child support system  Verification using private software (e.g., The Work Number)  In-person certification by staff (for tribal grantees only)  Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)  Other - Describe:  17.4. Citizenship/Legal Residency Verification  What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.  Clients sign an attestation of citizenship or legal residency  Client's submission of Social Security cards is accepted as proof of legal residency				
Match with state child support system				
Userification using private software (e.g., The Work Number)  ✓ In-person certification by staff (for tribal grantees only)  ✓ Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)  Other - Describe:  17.4. Citizenship/Legal Residency Verification  What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.  Clients sign an attestation of citizenship or legal residency  Client's submission of Social Security cards is accepted as proof of legal residency				
<ul> <li>✓ In-person certification by staff (for tribal grantees only)</li> <li>✓ Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)</li> <li>Other - Describe:</li> <li>17.4. Citizenship/Legal Residency Verification</li> <li>What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.</li> <li>Clients sign an attestation of citizenship or legal residency</li> <li>Client's submission of Social Security cards is accepted as proof of legal residency</li> </ul>				
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)  Other - Describe:  17.4. Citizenship/Legal Residency Verification  What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.  Clients sign an attestation of citizenship or legal residency  Client's submission of Social Security cards is accepted as proof of legal residency				
Other - Describe:  17.4. Citizenship/Legal Residency Verification  What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.  Clients sign an attestation of citizenship or legal residency  Client's submission of Social Security cards is accepted as proof of legal residency				
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Client's submission of Social Security cards is accepted as proof of legal residency				
Client's submission of Social Security cards is accepted as proof of legal residency				
Nancitizens must provide documentation of immigration status				
— I TORCIAZERS MUSI PLOTIAC ACCUMENTATION OF MININGLATION STATUS				
Citizens must provide a copy of their birth certificate, naturalization papers, or passport				
Noncitizens are verified through the SAVE system				
Tribal members are verified through Tribal enrollment records/Tribal ID card				
Other - Describe:				
17.5. Income Verification				
What methods does your agency utilize to verify household income? Select all that apply.				
Require documentation of income for all adult household members				
Pay stubs				
Social Security award letters				
Bank statements				
Tax statements				
Zero-income statements				
Unemployment Insurance letters				
Other - Describe:				
Passport to services				
Computer data matches:				
Income information matched against state computer system (e.g., SNAP, TANF)				
Proof of unemployment benefits verified with state Department of Labor				
Social Security income verified with SSA				
Utilize state directory of new hires				
Other - Describe:				

17.6. Protection of Privacy and Confidentiality				
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.				
Policy in place prohibiting release of information without written consent				
Grantee LIHEAP database includes privacy/confidentiality safeguards				
Employee training on confidentiality for:				
✓ Grantee employees				
Local agencies/district offices				
Employees must sign confidentiality agreement				
Grantee employees				
Local agencies/district offices				
Physical files are stored in a secure location				
Other - Describe:				
17.7. Verifying the Authenticity				
What policies are in place for verifying vendor authenticity? Select all that apply.				
All vendors must register with the State/Tribe.				
All vendors must supply a valid SSN or TIN/W-9 form				
✓ Vendors are verified through energy bills provided by the household				
Grantee and/or local agencies/district offices perform physical monitoring of vendors				
Other - Describe and note any exceptions to policies above:				
17.8. Benefits Policy - Gas and Electric Utilities				
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.				
Applicants required to submit proof of physical residency				
Applicants must submit current utility bill				
Data exchange with utilities that verifies:				
Account ownership				
Consumption				
Balances				
Payment history				
Account is properly credited with benefit				
Other - Describe:				
Centralized computer system/database tracks payments to all utilities				
Centralized computer system automatically generates benefit level				
Separation of duties between intake and payment approval				
Payments coordinated among other energy assistance programs to avoid duplication of payments				
Payments to utilities and invoices from utilities are reviewed for accuracy				
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities				
Direct payment to households are made in limited cases only				
✓ Procedures are in place to require prompt refunds from utilities in cases of account closure				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel				

vendo	rs? Select all that apply.
>	Vendors are checked against an approved vendors list
>	Centralized computer system/database is used to track payments to all vendors
>	Clients are relied on for reports of non-delivery or partial delivery
	Two-party checks are issued naming client and vendor
	Direct payment to households are made in limited cases only
>	Vendors are only paid once they provide a delivery receipt signed by the client
>	Conduct monitoring of bulk fuel vendors
	Bulk fuel vendors are required to submit reports to the Grantee
	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.10.	Investigations and Prosecutions
	ibe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed Select all that apply.
	Refer to state Inspector General
	Refer to local prosecutor or state Attorney General
	Refer to US DHHS Inspector General (including referral to OIG hotline)
>	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
	Grantee attempts collection of improper payments. If so, describe the recoupment process
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
>	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
	Vendors found to have committed fraud may no longer participate in LIHEAP
	Other - Describe:
	y of the above questions require further explanation or clarification that could not be made in the fields provided, h a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

190 Klamath Blvd  * Address Line 1		
PO Box 1027 Address Line 2		
Address Line 3		
Klamath  * City	CA <u>*</u> State	95548 <b>* Zip Code</b>

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		