DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Georgia

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2018 to 09/30/2019 Report Status: Submission Accepted by CO

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

* 1.a. Type of Submission: Plan		* 1.b. Frequency: Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:			* 1.d. Version: C Initial C Resubmission C Revision Update	
					ived:		State Use Only:	
				3. Applicant	Identifie	er:		
				4a. Federal I	Entity Id	entifier:	5. Date Received By State:	
				4b. Federal A	Award Id	lentifier:	6. State Application Identifier:	
7. APPLICAN	T INFORMATION							
* a. Legal Nai	me: Georgia Division	of Family and Children	Services, LIHE	AP				
* b. Employe 58-1130678	r/Taxpayer Identifica	tion Number (EIN/TIN):	* c. Organiz	ational D	OUNS: 13597	70429	
* d. Address:								
* Street 1:	TWO PEAC	CHTREE STREET, NW	SUITE 21-265	Street 2:				
* City:	ATLANTA			County:				
* State:	GA			Province:				
* Country:	United States				stal	30303 - 3142		
e. Organizatio	onal Unit:							
Department N	Name:			Division Nar Division of		nd Children Se	rvices	
f. Name and c	ontact information of	person to be contacted	on matters inv	volving this ap	plication	:		
Prefix:	* First Name: Cynthia		Middle Name M	* Last Name: Bryant				
Suffix:	Title: LIHEAP Program M	1 anager	Organization	nal Affiliation:				
* Telephone Number: (404) 656-5252	Fax Number		* Email: Cynthia.Bryant@dhs.ga.gov					
* 8a. TYPE O A: State Gover	OF APPLICANT:							
b. Addition	al Description:							
* 9. Name of I	Federal Agency:							
Catalog of Feder Assistance N			og of Federal Doi ssistance Numbe					
10. CFDA Num	bers and Titles	93568			Low-Inc	ome Home En	ergy Assistance	
	e Title of Applicant's Home Energy Assistar							
12. Areas Affo Statewide	ected by Funding:							
13. CONGRE	SSIONAL DISTRIC	TS OF:						

* a. Applicant 5		b. Program/Project: Statewide			
Attach an additional list	of Program/Project Congressional Districts if r	eeded.			
14. FUNDING PERIOD:		15. ESTIMA	ATED FUNDING:		
a. Start Date: 10/01/2018	b. End Date: 09/30/2019		* a. Federal (\$): \$0	b. Match (\$): \$0	
* 16. IS SUBMISSION SU	UBJECT TO REVIEW BY STATE UNDER E	XECUTIVE O	ORDER 12372 PROCESS?		
a. This submission wa	s made available to the State under the Executi	ve Order 1237	72		
Process for Review	on:				
b. Program is subject	to E.O. 12372 but has not been selected by Stat	e for review.			
c. Program is not cove	red by E.O. 12372.				
* 17. Is The Applicant Do O YES O NO	elinquent On Any Federal Debt?				
Explanation:					
complete and accurate to	ation, I certify (1) to the statements contained i the best of my knowledge. I also provide the re- vare that any false, fictitious, or fraudulent stat le 218, Section 1001)	equired assura	nces** and agree to comply with an	ny resulting terms if I	
** The list of certification instructions.	s and assurances, or an internet site where you	ı may obtain tl	his list, is contained in the announce	ement or agency specific	
	ume and Title of Authorized Certifying Official		18c. Telephone (area code, number	r and extension)	
Ann C. Carter			18d. Email Address Ann.carter@dhs.ga.gov		
18b. Signature of Author	ized Certifying Official		18e. Date Report Submitted (Mont 08/31/2018	th, Day, Year)	
Attach supporti	ng documents as specified in	agency ii	nstructions.		

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

(No	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)	Dates of Operation		
		Start Date	End Date	
>	Heating assistance	11/01/2018	05/31/2019	
	Cooling assistance			
>	Crisis assistance	11/01/2018	05/31/2019	
>	Weatherization assistance	10/01/2018	09/30/2019	

Provide further explanation for the dates of operation, if necessary

The contract to the Community Action Agencies for the LIHEAP program is from October 1, 2018 until September 30, 2019. The Heating and Crisis assistance is seasonal from November 1, 2017 until May 31, 2018. A cooling program is offered June 1, 2019 until September 31, 2019 only if or when funds are available. The weatherization program is operated from October 1, 2018 until September 30, 2019.

$Estimated\ Funding\ Allocation,\ 2604(C),\ 2605(k)(1),\ 2605(b)(9),\ 2605(b)(16)\ -\ Assurances\ 9\ and\ 16$

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.			
Heating assistance	53.50%		
Cooling assistance	0.00%		
Crisis assistance	29.00%		
Weatherization assistance	7.00%		
Carryover to the following federal fiscal year	0.00%		
Administrative and planning costs	10.00%		
Services to reduce home energy needs including needs assessment (Assurance 16)	0.50%		

Used to o	develop and i	mplement leveraging activities								0.00%
TOTAL							100.00%			
Alternate U	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)									
1.3 The fu	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:									
٧	Heat	ing assistance					Co	oling assistance		
	Weat	herization assistance					Otl	her (specify:)		
Categorica	al Eligibility	y, 2605(b)(2)(A) - Assurance	2, 2605(c)(1)(A), 2605(b)(8A) - A	ssurance 8				
	ı consider h elow? • Ye	ouseholds categorically eligi s O No	ible if one	e household mem	ber rec	eives one of the	follo	wing categories of	bene	efits in the left
If you ans	wered "Yes	" to question 1.4, you must	complete	the table below a	nd ans	wer questions 1.	.5 an	d 1.6.		
				Heating		Cooling		Crisis		Weatherization
TANF			•	Yes O No	$O_{\mathbf{Y}}$	es 🖲 No	\odot	Yes O No	0	Yes O No
SSI			•	Yes O No	Oy	es 💿 No	•	Yes O No	0	Yes 💽 No
SNAP			•	Yes O No	Οy	es 💽 No	•	Yes O No	0	Yes 💽 No
Means-teste	ed Veterans l	Programs	0	Yes 💽 No	Οy	es 💿 No	0	Yes 💽 No	0	Yes O No
		Program Name		Heating	1	Cooling		Crisis		Weatherization
Other(Spec	ify) 1	<u> </u>		O Yes ⊙ No		O Yes O No		C Yes O No		C Yes C No
1.5 Do you	ı automatic	ally enroll households witho	ut a direc	ct annual annlica	tion? (Yes (No				
If Yes, exp		any chron households witho	ut a un c	et annuar apprica	ion.	2 103 10 110				
11 100, 011										
when dete	rmining eli are categori	e there is no difference in the gibility and benefit amounts cally eligible must submit the	?	_					_	-
SNAP Nor	ninal Payme	ents								
1.7a Do yo	ou allocate I	LIHEAP funds toward a nor	ninal pay	ment for SNAP h	ouseho	olds? 🖰 Yes 🏻 🧿	No			
If you ans	wered "Yes	'' to question 1.7a, you must	provide	a response to que	estions	1.7b, 1.7c, and 1	.7d.			
1.7b Amou	unt of Nomi	nal Assistance: \$0.00								
1.7c Frequ	iency of Ass	sistance								
Onc	e Per Year									
Onc	e every five	years								
Oth	er - Describ	e:								
1.7d How	do vou conf	irm that the household rece	iving a ne	ominal payment l	nas an	energy cost or n	eed?			
	•		Ü			2 ,				
Must have	the Energy	Bill submitted with the applic	ation.							
Determinat	tion of Eligi	bility - Countable Income								
1 & In dot	ermining o	household's income elicibili	ty for I II	HEAP do von ne	a grace	income or not in	ncom	e ?		
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income? Gross Income										
Net	Net Income									
1.9. Select	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP									
Waş	ges									
✓ Self	- Employm	ent Income								

>	Contract Income						
>	Payments from mortgage or Sales Contracts						
>	Unemployment insurance						
>	Strike Pay						
>	Social Security Administration (SSA) benefits						
	Including MediCare deduction Excluding MediCare deduction						
>	Supplemental Security Income (SSI)						
>	Retirement / pension benefits						
>	General Assistance benefits						
>	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
>	Rental income						
>	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
>	Alimony						
>	Child support						
>	Interest, dividends, or royalties						
>	Commissions						
	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
>	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						

Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
Income tax refunds
Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY

Section 2 - Heating Assistance							
Eligibility, 2605(b)(2) - Assurance 2							
2.1 Designate the income eligibility threshold used for th	e heating co	mponent:					
Add Household size		Eligibility Guideline	Eligibility Threshold				
1 All Household Sizes		State Median Income	60.00%				
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?	C Yes	€ _{No}					
2.3 Check the appropriate boxes below and describe the	policies for	each.					
Do you require an Assets test ?	C Yes	⊙ No					
Do you have additional/differing eligibility policies for:							
Renters?	C Yes	⊙ No					
Renters Living in subsidized housing ?	C Yes	⊙ No					
Renters with utilities included in the rent ?	C Yes	⊙ _{No}					
Do you give priority in eligibility to:							
Elderly?	€ Yes	C No					
Disabled?	⊙ Yes	C _{No}					
Young children?	O Yes	C Yes ⊙ No					
Households with high energy burdens ?	Oyes	C Yes O No					
Other?	Oyes	⊙ _{No}					
Explanations of policies for each "yes" checked above: Georgia offers LIHEAP assistance to renters who live in subsidized housing if their utility bill is in their name or the renter can verify an energy burden. Renters whose utilities are included in the rent are not eligible for LIHEAP assistance unless the renter can verify an energy burden. We give priority service to the elderly and disabled homebound. They are allowed to apply for services one month prior to the program opening to the general public. We require that all applicants provide an individual bill for the residence applying for assistance. During the general public application period, crisis applicants must provide an individual bill and are given priority consideration.							
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c	·)(1)(B)						
2.4 Describe how you prioritize the provision of heating		ovulnerable populations.e.g., henefit amounts	early application periods, etc.				
The first 30 days of the heating program are reserved for sea							
1) Homebound Household - A household which, in the judgment of the LAA, contains no person(s) able to travel to an intake center and to apply for Energy Assistance because of a medical condition which currently qualifies the person for home services through Medicaid or Medicare, and/or currently receives home delivered meals, home - health agency services, or homemaker services or who has disabilities confining the residents to the home.							
2) Elderly Household - A household which contains members 65 years of age and older.							
2.5 Check the variables you use to determine your benef	it levels. (Ch	neck all that apply):					

☑ Income						
Family (household) size						
✓ Home energy cost or need:						
Fuel type						
Climate/region						
✓ Individual bill						
Dwelling type						
Energy burden (% of income spent on he	ome energy)					
Energy need						
Other - Describe:						
Vulunerable Population allocation amount: If a househol will receive the maximum benefit amount of \$350.00.	ld has the vulunterab	ole population factor of having an elderly person age 60 or o	over the household			
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2018:						
Minimum Benefit	\$310	Maximum Benefit	\$350			
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? Tyes No						
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 3 - Cooling Assistance								
Eligibility, 2605(c	e)(1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate Th	e income eligibility threshold used for the	Cooling c	omponent:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	0.00%					
3.2 Do you have a	additional eligibility requirements for ΓΑΝCE?	C Yes	€ _{No}						
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.						
Do you require a	n Assets test ?	C Yes	⊙ No						
Do you have add	itional/differing eligibility policies for:								
Renters?		C Yes	⊙ No						
Renters Liv	ving in subsidized housing ?	C Yes	€ No						
Renters wi	th utilities included in the rent ?	C Yes	⊙ _{No}						
Do you give prior	rity in eligibility to:	-1-							
Elderly?		C Yes	⊙ No						
Disabled?		CYes	○ Yes						
Young chil	dren?	C Yes	C Yes € No						
Households	s with high energy burdens ?	O Yes	⊙ _{No}						
Other?		C Yes	⊙ _{No}						
Explanations of p	policies for each "yes" checked above:	1							
3.4 Describe how	you prioritize the provision of cooling as	sistance to	vulnerable populations,e.g., benefit amounts,	early application periods, etc.					
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)((1)(B)							
3.5 Check the var	riables you use to determine your benefit	levels. (Ch	eck all that apply):						
Income									
Family (hou	usehold) size								
Home energ	gy cost or need:								
Fuel	type								
Clim	nate/region								
Indi	vidual bill								
Dwe	lling type								
Ener	rgy burden (% of income spent on home	energy)							
Ener	rgy need								
Other - Describe:									

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for FY 2018:								
Minimum Benefit \$0 Maximum Benefit \$0								
3.7 Do you provide in-kind (e.g., fans, air conditioners) an	d/or other form	ns of benefits? C Yes O No						
If yes, describe.								
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 4: CRISIS ASSISTANCE				
Eligibility - 2604	(c), 2605(c)(1)(A)			
4.1 Designate the	e income eligibility threshold used for the crisis comp	onent		
Add	Household size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes	State Median Income	60.00%	
4.2 Provide your	LIHEAP program's definition for determining a cris	sis.		
A crisis is determined when a low-income household is facing imminent disconnection and/or needs restoration of their heating or cooling fuel source. A crisis may also result from a weather related emergency, which affects all, or a specific area of the state. Clients who utilize pre pay vendors may be treated as crisis.				
4.3 What constit	utes a <u>life-threatening crisis?</u>			
applicant is witho	s situation is one where by there is a life threatening med but energy service. It must be validated by a medical prof county health director.			
Crisis Requirem	ent, 2604(c)			
4.4 Within how i	many hours do you provide an intervention that will r	resolve the energy crisis for eligible househo	olds? 48Hours	
4.5 Within how 1 18Hours	4.5 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households in life-threatening situations? 18Hours			
Crisis Eligibility,	2605(c)(1)(A)			
4.6 Do you have ASSISTANCE?	4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE? One Yes One			
4.7 Check the ap	propriate boxes below and describe the policies for ea	ach		
Do you require a	nn Assets test ?	C Yes O No		
Do you give prio	rity in eligibility to :			
Elderly?		⊙ Yes O No		
Disabled?		⊙ Yes ◯ No		
Young Chi	ildren?	C Yes O No		
Household	s with high energy burdens?	C Yes O No		
Other?		C Yes • No		
In Order to rece	ive crisis assistance:	-		
Must the h empty tank?	ousehold have received a shut-off notice or have a ne	ar Yes O No		
Must the h	ousehold have been shut off or have an empty tank?	⊙ Yes ○ No		
Must the h	ousehold have exhausted their regular heating benefi	it? O Yes O No		
Must rente received an evict	ers with heating costs included in their rent have tion notice ?	○ Yes • No		
Must heati	ing/cooling be medically necessary?	C Yes ⊙ No		

Must the household have non-working heating or cooling equipment?					
Other?			C Yes ⊙ No		
Do you have additional / differing eligibility policie	s for:				
Renters?			C Yes O No		
Renters living in subsidized housing?			C Yes ⊙ No		
Renters with utilities included in the rent?			C Yes ⊙ No		
Explanations of policies for each "yes" checked above:					
			or empty tank in order to be eligible for crisis assistance. Policy requires to qualify for elderly. Government supplied verification for any disability.		
Determination of Benefits	Determination of Benefits				
4.8 How do you handle crisis situations?					
Separate component					
Fast Track					
Other - Describe:					
4.9 If you have a separate component, how do you	determine c	risis assistan	ice benefits?		
Amount to resolve the o	erisis.				
Other - Describe:					
Crisis Requirements, 2604(c) 4.10 Do you accept applications for energy crisis as Yes No Explain.	sistance at s	ites that are	geographically accessible to all households in the area to be served?		
Applications are taken through local CAAs, senior centers, churches and other designated places determined appropriate to take applications.					
4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes?					
• Yes O No If No, explain.	g				
Travel to the sites at which applications for crisis	s assistance :	are accepted	1?		
C Yes No If No, explain.					
	l.11, please e	explain alter	native means of intake to those who are homebound or physically		
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit for each type of					
	f crisis assist	ance offered	I.		
Winter Crisis \$350.00 maximum benefit		ance offered	l.		
		ance offered	1.		
Winter Crisis \$350.00 maximum benefit		ance offered	l.		
Winter Crisis \$350.00 maximum benefit Summer Crisis \$0.00 maximum benefit	it				
Winter Crisis \$350.00 maximum benefit Summer Crisis \$0.00 maximum benefit Year-round Crisis \$0.00 maximum benefit	it				
Winter Crisis \$350.00 maximum benefit Summer Crisis \$0.00 maximum benefit Year-round Crisis \$0.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space he	it				
Winter Crisis \$350.00 maximum benefit Summer Crisis \$0.00 maximum benefit Year-round Crisis \$0.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space he	eaters, fans)	and/or othe	r forms of benefits?		
Winter Crisis \$350.00 maximum benefit Summer Crisis \$0.00 maximum benefit Year-round Crisis \$0.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space here) Yes No If yes, Describe	eaters, fans)	and/or othe	r forms of benefits?		
Winter Crisis \$350.00 maximum benefit Summer Crisis \$0.00 maximum benefit Year-round Crisis \$0.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space here) Yes No If yes, Describe 4.14 Do you provide for equipment repair or replace	eaters, fans)	and/or othe	r forms of benefits?		
Winter Crisis \$350.00 maximum benefit Summer Crisis \$0.00 maximum benefit Year-round Crisis \$0.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space here) Yes No If yes, Describe 4.14 Do you provide for equipment repair or replaced to the provide of the pr	eaters, fans)	and/or othe	r forms of benefits?		
Winter Crisis \$350.00 maximum benefit Summer Crisis \$0.00 maximum benefit Year-round Crisis \$0.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space here) Yes No If yes, Describe 4.14 Do you provide for equipment repair or replaced to Yes No If you answered "Yes" to question 4.14, you must on the sum of the	eaters, fans)	and/or othe	r forms of benefits?		

Heating system replacement				
Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with en	force a mor	atorium on s	shut offs?	
⊙ Yes C No				
If you responded "Yes" to question 4.16, you must 4.17 Describe the terms of the moratorium and any	•	•		clients during or after the moratorium period.
Rules delay disconnection of utilities for 30 days with least 45 days overdue and proper notification has been sent. No disc temperature is going to be under 32 degrees or excessive heat, for more than 3 da laws.	connect durin	g protection	dates if customer ag	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 5 - WEATHERIZATION ASSISTANCE

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Section 5: WEATHERIZATION ASSISTANCE						
Eligibility, 2605(Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2					
5.1 Designate the	income eligibility threshol	d used for the Weatheriz	ation component			
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	200.00%		
5.2 Do you enter No	5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? • Yes No					
5.3 If yes, name t	he agency. Georgia Enviro	nmental Finance Authority	(GEFA)			
5.4 Is there a sep	arate monitoring protocol	for weatherization? 💽 Y	es O No			
WEATHERIZA'	TION - Types of Rules					
5.5 Under what r	ules do you administer LII	HEAP weatherization? (C	Check only one.)			
Entirely ur	nder LIHEAP (not DOE) ru	ules				
Entirely ur	nder DOE WAP (not LIHE	AP) rules				
Mostly und	ler LIHEAP rules with the	following DOE WAP rul	e(s) where LIHEAP and WAP rules diff	er (Check all that apply):		
	Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply): Income Threshold					
	therization of entire multi- ome eligible within 180 days		is permitted if at least 66% of units (50%)	% in 2- & 4-unit buildings) are eligible		
Weat care facilities).	therize shelters temporarily	y housing primarily low in	ncome persons (excluding nursing home	s, prisons, and similar institutional		
Othe	r - Describe:					
Mostly und	ler DOE WAP rules, with t	he following LIHEAP ru	le(s) where LIHEAP and WAP rules dif	fer (Check all that apply.)		
Incor	Income Threshold					
Weat	Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
✓ Weat	therization measures are n	ot subject to DOE Saving	s to Investment Ration (SIR) standards			
✓ Othe	r - Describe:					
Allowable health and safety measures may be installed and are not subject to the DOE health and safety limit.						
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you requi	re an assets test?	C Yes O No				
5.7 Do you have a	additional/differing eligibil	ity policies for :				
Renters		C Yes O No				
Renters live housing?	ing in subsidized	C Yes No				
5.8 Do you give p	priority in eligibility to:					
Elderly?		⊙ Yes O No				

Disabled?	⊙ Yes ○ No		
Young Children?	⊙ Yes C No		
House holds with high energy burdens?	• Yes O No		
Other? Those approved but did not receive services previously.	• Yes O No		
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.			
We do not offer assistance to renters who live	in subsidized housing.		
According to the Georgia Environmental Finance Authority, who administers weatherization for Georgia LIHEAP, priorty of services, which includes installing ceiling insulation, caulking, weather-stripping, and small repairs are given to the elderly and disabled. Priority is given to disabled, elderly, elderly handicapped, households with children, and households with high heating bills. Additionally, clients that have been eligible fina on the wait-list for a period of three years of more will receive priority scoring.			
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per household? • Yes O No			
5.10 If yes, what is the maximum? \$7,261			
Types of Assistance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measur	es do you provide ? (Check all	categories that apply.)	
Weatherization needs assessments/a	udits	Energy related roof repair	
Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modification	ns/ repairs	₩ Windows/sliding glass doors	
Furnace replacement		Doors	
Cooling system modifications/ repair	rs	✓ Water Heater	
Water conservation measures		Cooling system replacement	
Compact florescent light bulbs		Other - Describe: WAP related incidental repairs; door and window repair	
If any of the above questions re	quire further explanati	on or clarification that could not be made in the	

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
✓ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
✓ Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 7 - Coordination, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, c.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
	Other - Describe:

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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Sec	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	would you categorize the primary respons	ibility of your State age	ncy?			
	Administration Agency					
Commerce Agency						
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
>	Welfare Agency					
	Other - Describe:					
Alternat	e Outreach and Intake, 2605(b)(15) - Assur	rance 15				
If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.						
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?						
Applications for the Regular Energy Assistance Program that provides heating assistance are taken through local Community Action Agencies under contract to DFCS. The local county offices of the Division of Family and Children Services make referrals. Outreach activities are coordinated between these agencies for each of the 159 counties. Outreach is also coordinated with other social services agencies (i.e. Salvation Army, United Way, Area Agencies on Aging, Social Security Administration, and other government entities), utility vendors, medical facilities, schools, etc.						
8.3 How	do you provide alternate outreach and inta	ake for COOLING ASSI	STANCE?			
The process is the same for cooling as it is for Regular Energy Assistance. (NOTE: We administer a cooling program only when funds are available.)						
8.4 How	do you provide alternate outreach and inta	ake for CRISIS ASSIST.	ANCE?			
Applications for the Crisis Assistance Program that provides energy assistance are taken through local community action agencies under contract to DFCS. The local county offices of the Division of Family and Children Services make referrals. Outreach activities are coordinated between these agencies for each of the 159 counties in addition to other Social Services agencies (i.e. Salvation Army, United Way, Area Agencies on Aging, Social Security Administration, and other government entities), utility vendors, medical facilities, schools, etc.						
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Wh	o determines client eligibility?	Community Action Agencies	Non-Applicable	Community Action Agencies	State Energy/Environment Agency	
	o processes benefit payments to gas and vendors?	Community Action Agencies	Non-Applicable	Community Action Agencies		

8.5c who	p processes benefit payments to bulk fuel ?	Community Action Agencies	Non-Applicable	Community Action Agencies	
	8.5d Who performs installation of weatherization measures? State Energy/E Agency			Energy/Environment	
•	of your LIHEAP component lete questions 8.6, 8.7, 8.8, and		•	by a state agency	y, you must
8.6 Wha	nt is your process for selecting local adminis	stering agencies?			
When ap	oplicable, local administering agencies are sele	ected via the state's procu	rement process with consi	deration to the CFR gover	rning the program.
agency is	contracts with 19 Community Action Agencies required to go through the contracting process and by the State Office.				
	nmunity Action Agencies are designated agencaphically accessible to all potentially eligible		ke locations in all 159 cou	inties in the state of Georg	gia. These locations must
8.7 How	many local administering agencies do you	use? 19			
8.8 Have Yes No	e you changed any local administering agen	icies in the last year?			
8.9 If so,	, why?				
	Agency was in noncompliance with grante	ee requirements for LIF	IEAP -		
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	of the above questions require provided, attach a document with			. that could not be	made in the

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating
Cooling • Yes O No
Crisis © Yes C No
Are there exceptions? Yes No
If yes, Describe. Households whose home energy suppliers do not have a current Home Energy Supplier Agreement with the program receives the funds to pay the bill.
9.2 How do you notify the client of the amount of assistance paid? Upon approval by the computer system, the local administering agency provides the pink copy (indicating approval) of the application to the applicant household. (This applies to both the Regular and Crisis components)
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Home Energy Suppliers who participate in the Georgia Energy Assistance Program will satisfy all of the Federal Assurances by signing and complying with the Home Energy Supplier's Agreement. The Home Energy Supplier Agreement will remain in effect for one year. If any of the information provided on the Agreement changes, the fuel supplier is required to notify the Department in writing. This partnership agreement with the home energy suppliers provides additional benefits to low-income households by providing a documentation of need for consideration for extended payment deadlines, delays in cut-off dates, restoration of services based on the state's agreement to home energy suppliers to pay approved EAP applications. When needed, the program has the capability to receive validation from the home energy supplier that the bill has been paid as agreed upon.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? Line 11 of the vendor agreement states - That no person shall, on the basis of race, color, national origin or sex be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity funded in whole or part with funds made available under this subpart. Any prohibition against discrimination on the basis of age under the Age Discrimination Act of 1976 or with respect of an otherwise qualified handicapped individual as provided in Section 504 of the Rehabilitation Act of 1973 shall also apply to any such Program or activity. The Division of Family and Children Services via the Department of Human Services provides a toll free number, that is to be posted in each LIHEAP intake location, that can be used to report complaints against vendors should a client feel that they have been mistreated.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes No
If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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	Section	10: Program, Fiscal Mo	nitoring, and Audit, 2603	5(b)(10)
The State agree	es with DFCS, that any		any local administration agency will ma	
Federal require accounting for	ements. The DFCS will	use its currently established and operati ne State under this title. In addition, a se	ance payments and administrative cost ional PeopleSoft System to assure the peparate computer system will be used to	roper fiscal control and fund
Audit Process				
10.2. Is your I		ited annually under the Single Audit	Act and OMB Circular A - 133?	
	•	e	or reportable condition cited in the A ews of the LIHEAP agency from the 1	,
No Findings				
Finding	Туре	Brief Summary	Resolved?	Action Taken
1	monitoring	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients.	Yes	procedure/policy changes
10.4. Audits o	f Local Administering	Agencies		
What types of Select all that		nents do you have in place for local a	dministering agencies/district offices	?
✓ Loca	al agencies/district offi	ces are required to have an annual au	ıdit in compliance with Single Audit	Act and OMB Circular A-133
✓ Loca	al agencies/district offic	ces are required to have an annual au	udit (other than A-133)	
✓ Loca	al agencies/district offic	ces' A-133 or other independent audi	ts are reviewed by Grantee as part of	compliance process.
✓ Gra	ntee conducts fiscal an	d program monitoring of local agenc	ies/district offices	
Compliance M	Compliance Monitoring			
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				
Grantee empl	oyees:			
✓ Inte	rnal program review			
✓ Depa	artmental oversight			
Secondary review of invoices and payments				
Othe	Other program review mechanisms are in place. Describe:			

Local Administering Agencies / District Offices:
✓ On - site evaluation
Annual program review
Monitoring through central database
✓ Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
Local reporting and Division/State Office monitoring efforts will be used to assure proper dispersal of, and accounting for, Title XXVI benefit funds. The CAAs will provide reports of fund allocation utilization and program implementation activities. The Division/State Office shall monitor the activities of the CAAs and payment processing schedules. Details for local reporting procedures are included in the EAP Procedures Manual. The Department of Human Services will monitor the activities of the CAA's at least every three years using on-site reviews and desk audits. In addition, we conduct desk reviews, technical assistance by phone, and monitoring of the EAP subsystem. DHS can conduct unannounced monitoring visits if the agency is high risk or presented with reasonable evidence of fraud, abuse or neglect of program funds or mismanagement of program. The Division/State office will assure that the appropriate warning statements are included on benefit applications, Home Energy Supplier's Agreements, contracts with CAAs and Letters of Agreement to prevent, detect, and correct waste, fraud and abuse. Should households receive over-payment, procedures as outlined in the EAP Procedures Manual will be implemented for recoupment or repayment of such overpayment or referred to the office that handles fraud and abuse.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits: All agencies could receive a site visit. If an agency has not received an on-site review within the past 2 FFY years, they are to be reviewed the following FFY. If an agency has received an unusual number of complaints, or there is evidence of possible mismanagement, an on-site monitoring visit is conducted. If there is any information found during a desk review that may raise a red flag, the State will schedule an on-site monitoring review of that agency.
Desk Reviews:
All agencies receive a desk review. If an agency has not received a desk review within the past 2 FFY years, they are to be reviewed the following FFY. If an agency has received an unusual number of complaints, or there is evidence of possible mismanagement, an immediate desk review may be conducted depending on the nature of the complaint (i.e. a number of clients complain they received approval but their bill has not been paid, spending trends, etc.)
10.8. How often is each local agency monitored? At least once every three years. Agencies may be subject to a desk review annually.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the deve Select all that apply.	lopment of your LIHEAP plan?		
Tribal Council meeting(s)			
Public Hearing(s)			
✓ Draft Plan posted to website and available for co	omment		
Hard copy of plan is available for public view ar	nd comment		
Comments from applicants are recorded			
Request for comments on draft Plan is advertise	d		
Stakeholder consultation meeting(s)			
Comments are solicited during outreach activities	es		
Other - Describe:			
11.2 What changes did you make to your LIHEAP plan as a result of this participation? None			
Public Hearings, 2605(a)(2) - For States and the Common	wealth of Puerto Rico Only		
11.3 List the date and location(s) that you held public hea	ring(s) on the proposed use and distribution	of your LIHEAP funds?	
	Date	Event Description	
1	07/25/2018	Public Comment Hearing 2 Peachtree Street Suite 21-120, Atlanta, GA	
2	07/26/2018	Public Comment Hearing 1680 Browdway Street, Macon, GA	
01/18/2018 General Assembly Public Hearing			
11.4. How many parties commented on your plan at the h	earing(s)? 3		
11.5 Summarize the comments you received at the hearing	g(s).		
There was a comment on the Weatherization section of Plan a	and 3 comments explaining the benefits of a co	oling program.	
11.6 What changes did you make to your LIHEAP plan as	s a result of the comments received at the pu	blic hearing(s)?	
State updated the Weatherization section of the LIHEAP Stat	e Plan.		

If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 3
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

The CAAs will assess each request in-house to determine if the issue can be resolved locally. Should the client request an administrative hearing, the request is sent to the State LIHEAP office. The State will provide an opportunity for a Fair Hearing through the Office of State Administrative Hearings, Legal Services Office to individuals whose claims for assistance are denied or are not acted upon with reasonable promptness. Appropriate procedures will be described by the Legal Services Office to assure due process is carried out in all cases.

12.5 When and how are applicants informed of these rights?

Each applicant will be notified of his or her Fair Hearings Rights or Procedures through receipt of an Information Notice at the time of application intake. Fair Hearings procedures are prescribed by the Georgia Environmental Facilities Authority for individuals who are denied weatherization assistance or whose application is not acted upon with reasonable promptness.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The State will provide an opportunity for a Fair Hearing through the office of State Administrative Hearings, Legal Services Office to individuals whose claims for assistance are denied or are not acted upon with reasonable promptness. Appropriate procedures will be described by the Legal Services Office to assure due process is carried out in all cases.

12.7 When and how are applicants informed of these rights?

Each applicant will be notified of his or her Fair Hearings Rights or Procedures through receipt of an Information Notice at the time of application intake. Fair Hearings procedures are prescribed by the Georgia Environmental Facilities Authority for individuals who are denied weatherization assistance or whose application is not acted upon with reasonable promptness.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Georgia LIHEAP will set aside .50% of the regular LIHEAP funds in FFY 2018 for Assurance 16 services to eligible households.

In an effort to address the issues related to lack of heating, choices of unsafe means of heating, cooking and attending to personal needs, the following procedures are in place to perform the following types of activities under Assurance 16:

- -Mass outreach educational materials, which inform clients about energy conservation and reduction in energy cost, were designed and given to or mailed out to customers, especially
- those in the most vulnerable groups.
- -Mass outreach blanket kits and hat, scarf and glove combination sets.
- -Consumer counseling regarding bill payments, schedules of payments, unsafe means of heating, energy conservation, budget billing, and other such information necessary to alleviate the energy burden.
- -Partnerships were formed and maintained in an effort to strengthen and extend the resources available to low-income households. These resources were provided to consumers who may not have met all of the LIHEAP guidelines and to those whose bill amounts were higher than the allowable LIHEAP benefit.
- $13.2\ How\ do\ you\ ensure\ that\ you\ don't\ use\ more\ than\ 5\%\ of\ your\ LIHEAP\ funds\ for\ these\ activities?$

The State budgets no more than .50% of the grant for Assurance 16 activities. The funds are loaded into the automated system which will not allow expenditures beyond the amount pre allocated.

 ${\bf 13.3 \ Describe \ the \ impact \ of \ such \ activities \ on \ the \ number \ of \ households \ served \ in \ the \ previous \ Federal \ fiscal \ year.}$

These types of activities were not performed in the previous Federal fiscal year. The State will develop a tool to measure the impact of such activities for FY2019.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

The level of benefit provided was assistance in handling energy issues. Fuel providers were contacted to negotiate payment arrangements and re-connection of services. Other assistance provided included consumer counseling regarding bill payments, assistance in obtaining payment plans, counseling in regards to unsafe means of heating, energy conservation, and budget billing, and other such information necessary to alleviate the energy burden.

13.5 How many households applied for these services? 142880

13.6 How many households received these services? 140795

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program? $\hfill C$ Yes $\hfill O$ No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

N/A

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1	Fuel Fund	Home Energy Assistance Team (HEAT)	Funds are used for crisis households		

Section 15 - Training

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
✓ On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
✓ As needed
Other - Describe:

Policie	es communicated through vendor agreements
Policie	es are outlined in a vendor manual
Other	- Describe:
15.2 Does your Yes	training program address fraud reporting and prevention?
-	e above questions require further explanation or clarification that could not be made in the ided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Georgia LIHEAP has revised the benefit matrix to ensure that we are encompassing vulnerable population in the home energy need for our assessment of eligibility. All households with elderly individuals over the age of 60 that meet the 60% of the State median income will automatically receive the maximum benefit of level 1 which is \$350.00. In FFY 2016, all eligible entities were required to have all applicants sign an Acknowledgement for the Release of Information, which grants the State permission to collect energy usage data and 12 month billing data from energy vendors.

Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms					
a. Describe all mechanisms availab	le to the public for reporting cases of	suspected waste, fraud, and abuse. Se	lect all that apply.		
Online Fraud Reporting	Online Fraud Reporting				
Dedicated Fraud Repor	☑ Dedicated Fraud Reporting Hotline				
Report directly to local	Report directly to local agency/district office or Grantee office				
Report to State Inspecto	or General or Attorney General				
Forms and procedures i	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse				
Other - Describe:					
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply					
Printed outreach mater	ials				
Addressed on LIHEAP	application				
Website					
Other - Describe:	Other - Describe:				
17.2. Identification Documentation	Requirements				
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.					
	Collected from Whom?				
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is photocopied and retained	Required	Required	Required		
	Requested	Requested	Requested		
Social Security Number (Without actual Card)	Required	Required	Required		
	Requested	Requested	Requested		
Government-issued identification card	Required	Required	Required		
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested		

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
b. D	b. Describe any exceptions to the above policies.						
17	3 Identification Verification						
Des app	cribe what methods are used to ver	rify the authenticity	of identification of	documents provide	ed by clients or hou	sehold members.	Select all that
	Verify SSNs with Social Securit	tv Administration					
	Match SSNs with death records		ity Administration	ı or state agency			
	_		-				
	Match with state Department o	-	. (8)	, ,			
	Match with state and/or federal	•	1				
	Match with state child support	system					
	Verification using private softw	vare (e.g., The Worl	k Number)				
	In-person certification by staff	(for tribal grantees	only)				
	Match SSN/Tribal ID number	with tribal database	e or enrollment re	cords (for tribal g	rantees only)		
	Other - Describe:						
	4. Citizenship/Legal Residency Veri		ambana ana II C. a	Minona on oliona mi	ho one cuelified to a	I IIIEAD h	omoffte? Coloot
	at are your procedures for ensurin hat apply.	g that household m	embers are U.S. C	itizens or aliens w	no are quanneu to i	eceive LIHEAP 0	enems: Select
-	Clients sign an attestation of c	itizenship or legal r	esidency				
>	Client's submission of Social S	Security cards is acc	epted as proof of	legal residency			
-	Noncitizens must provide docu	umentation of immi	gration status				
	Citizens must provide a copy of	of their birth certifi	cate, naturalizatio	on papers, or pass	port		
-	Noncitizens are verified throu	gh the SAVE syster	n				
	Tribal members are verified to	hrough Tribal enro	llment records/Tr	ibal ID card			
	Other - Describe:						
17.5	5. Income Verification						
_	at methods does your agency utilize	e to verify househol	d income? Select	all that apply.			
•	Trequire documentation of meet	me for all adult hou	sehold members				
	Pay stubs						
	Social Security award le	tters					
	Bank statements						
	Tax statements						
	Zero-income statements						
	Unemployment Insuran	ce letters					
	Other - Describe:						
-	Computer data matches:						
	Income information mat	tched against state o	computer system (e.g., SNAP, TANI	7)		
	Proof of unemployment	benefits verified wi	th state Departme	ent of Labor			
	Social Security income v	verified with SSA					
	Utilize state directory of	new hires					
	Other - Describe:						

17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
✓ Grantee employees
✓ Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Vendors must provide a Federal Employer Identification Number (FEIN)
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Troccures are in place to require prompt retunds from damaes in cases of account closure
Vendor agreements specify requirements selected above, and provide emoreement mechanism
Other - Describe:

17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
▼ Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2 Peachtree Street * Address Line 1		
Suite 21-276 Address Line 2		
Address Line 3		
Atlanta * City	Georgia * State	30303 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		