DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance
Grantee Name: Georgia
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1
Report Period: 10/01/2019 to 09/30/2020
Report Status: Submission Accepted by CO (Revision #1)

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
		* 1.b. Frequency:			* 1.c. Consolidated Application/Pl an/Funding Request? Explanation:				
					2. Date Received:		State Use Only:		
					3. Applicant Ident	tifier:			
					4a. Federal Entity		5. Date Received By S	State:	
					4b. Federal Award	d Identifier:	6. State Application I	dentifier:	
7. APPLICAN	IT INFO	ORMATION							
* a. Legal Na	me: Ge	orgia Division c	of Family and Childrer	n Services, LIHE	AP				
* b. Employe 78	r/Taxpa	yer Identificati	ion Number (EIN/TI	N): 58-11306	* c. Organizationa	al DUNS: 13	35970429		
* d. Address:									
* Street 1:			HTREE STREET, NW	/ SUITE 21-265	Street 2:				
* City:		ATLANTA			County:				
* State:		GA			Province:		20202 2142		
* Country:		United States			* Zip / Postal C de:	Co 30303 -	30303 - 3142		
e. Organizatio		it:							
Department N	Name:				Division Name: Division of Famil	y and Childre	n Services		
	r		person to be contacte	1		li li			
Prefix:	* First Cynth	t Name: nia		Middle Name M	Middle Name: M Bryant				
Suffix:	Title: LIHE	AP Project Adr	ninistrator	Organization	al Affiliation:				
* Telephone Number: (404) 656-5 252	Fax N	umber		* Email: Cynthia.Brya	Email: Cynthia.Bryant@dhs.ga.gov				
* 8a. TYPE O A: State Gover		LICANT:							
b. Addition	al Desci	ription:							
* 9. Name of Federal Agency:									
Catalog of Federal Do Assistance Numb					CEDA LITTLe*				
10. CFDA Numbers and Titles 93568					Income Home	e Energy Assistance	ergy Assistance		
-		of Applicant's I	-						
12. Areas Affe Statewide									

13. CONGRESSIONAL DISTRICT	S OF:					
* a. Applicant 5		b. Program/Project: Statewide				
Attach an additional list of Program	/Project Congressional Districts if n	eeded.				
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:				
a. Start Date: 10/01/2019	b. End Date: 09/30/2020	* a. Federal (\$): b. Match (\$): \$0 \$0				
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER E	XECUTIVE ORDER 12372 PROCESS?				
a. This submission was made ava	ilable to the State under the Executi	ve Order 12372				
Process for Review on :						
b. Program is subject to E.O. 123	72 but has not been selected by Stat	e for review.				
c. Program is not covered by E.O	. 12372.					
© YES © NO Explanation: 18. By signing this application, I cer	tify (1) to the statements contained i	n the list of certifications** and (2) that the statements herein are true, c				
-	alse, fictitious, or fraudulent statem	uired assurances** and agree to comply with any resulting terms if I acc ents or claims may subject me to criminal, civil, or administrative penalti				
** The list of certifications and assu- c instructions.	rances, or an internet site where you	may obtain this list, is contained in the announcement or agency specifi				
18a. Typed or Printed Name and Ti Cynthia Bryant	tle of Authorized Certifying Official	18c. Telephone (area code, number and extension) (404) 656-5252				
		18d. Email Address				
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 09/19/2019 09/19/2019						
Attach supporting doc	uments as specified in	agency instructions.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES							
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201 August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 09/30/2020 THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is req uired in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time fo r reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.							
Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)							
1.1 Check which components you will operate under the LIHEAP program. Dates of Operation (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Dates of Operation							
	Start Date	End Date					
Heating assistance	11/01/2019	03/31/2020					
Cooling assistance	04/01/2020	06/30/2020					
Crisis assistance	11/01/2019	06/30/2020					
Weatherization assistance	10/01/2019	09/30/2020					
Provide further explanation for the dates of operation, if necessary		l.					
The contract to the Community Action Agencies for the LIHEAP program is from October 1, 2019 until September 30, 2020. The Heating and Crisis assistance is seasonal from November 1, 2019 until April 30, 2020. A cooling program is seasonal from April 1, 2020 until June 30, 20 20. The weatherization program is operated from October 1, 2019 until September 30, 2020.							
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16							
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.							
Heating assistance 39.5							
Cooling assistance							
Crisis assistance 23							
Weatherization assistance 7.0							
Carryover to the following federal fiscal year 0 Administrative and planning costs 10							
Administrative and planning costs							
Services to reduce home energy needs including needs assessment (Assurance 16)							
Used to develop and implement leveraging activities		0.00%					
100.00							

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)										
1.3 T	he funds reser	ved for winter crisis assistance	that have no	ot been expe	nded by	March 15 wil	l be r	eprogrammed to	:	
>		Heating assistance				Cooling assista		tance		
		Weatherization assistance						Other (specify	y:)	
Cate	gorical Eligibil	ity, 2605(b)(2)(A) - Assurance 2	2, 2605(c)(1)	(A), 2605(b)	(8A) - A	ssurance 8				
	•	households categorically eligib	le if one hou	isehold men	nber rec	eives one of th	ne foll	owing categories	of be	nefits in the left colu
	elow? 💽 Yes									
If you	1 answered "Y	es" to question 1.4, you must co	mplete the	table below	and ans	wer questions	1.5 a	nd 1.6.		
				eating	~	Cooling		Crisis		Weatherization
TANF	r 		• Yes			es O No		Yes ONo		Yes 💽 No
SSI			• Yes			es O _{No}		Yes O _{No}		Yes 💿 No
SNAP	•		• Yes			es O No		Yes ONo		Yes 💽 No
Mean	s-tested Veteran	s Programs	C Yes	💽 No	ΟYe	es 💽 No	O	Yes 💿 No	0	Yes 💽 No
		Program Name		Heating		Cooling		Crisis		Weatherization
Other	(Specify) 1		0	Yes 💽 No	(🗋 Yes 🖸 No		O Yes 💿 No		O Yes O No
Those that are categorically eligible must submit the same documents as those that are not categorically eligible. The benefit amount is also the same bein g \$350 or \$400. SNAP Nominal Payments I.7a Do you allocate LIHEAP funds toward a nominal payment for SNAP households? Yes No If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d. I.7b Amount of Nominal Assistance: \$0.00 I.7c Frequency of Assistance Once Per Year Once every five years Other - Describe:										
Deter		have the Energy Bill submitted w	ith the appli	cation.						
1.8. I		a household's income eligibility	for LIHEA	.P, do you u	se gross	income or net	t incor	ne ?		
×	Gross Income	2								
Net Income										
1.9. S	lelect all the ap	plicable forms of countable inc	ome used to	determine	a housel	old's income	eligibi	ility for LIHEAF	,	
>	Wages									
>	Self - Employ	ment Income								
>	Contract Inco	ome								
>	Payments from mortgage or Sales Contracts									

>	Unemployment insurance						
>	Strike Pay						
>	Social Security Administration (SSA) benefits						
	Including MediCare deduc Image: Constraint of the second seco						
Y	Supplemental Security Income (SSI)						
>	Retirement / pension benefits						
>	General Assistance benefits						
>	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
>	Rental income						
>	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
>	Alimony						
>	Child support						
>	Interest, dividends, or royalties						
>	Commissions						
	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
>	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.						

Income tax refunds
Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 2 - Heating Assistance									
Eligibility, 260	Eligibility, 2605(b)(2) - Assurance 2								
2.1 Designate t	the income eligibility threshold used for the	heating c	omponent:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%					
2.2 Do you hav EATING ASS	ve additional eligibility requirements for H ITANCE?	C Yes	€ No						
2.3 Check the	appropriate boxes below and describe the p	olicies for	each.						
Do you require	e an Assets test ?	C Yes	• No						
Do you have a	dditional/differing eligibility policies for:								
Renters	?	C Yes	• No						
Renters	Living in subsidized housing ?	C Yes	• No						
Renters	with utilities included in the rent ?	C Yes	• No						
Do you give pr	iority in eligibility to:								
Elderly?			O _{No}						
Disabled?			ONO						
Young children?			• No						
Households with high energy burdens ?		C _{Yes}	• No						
			💽 No						
Explanations of policies for each "ves" checked above:									

policies for each "yes" checked above:

Georgia offers LIHEAP assistance to renters who live in subsidized housing if their utility bill is in their name or the renter can verify an e nergy burden. Renters whose utilities are included in the rent are not eligible for LIHEAP assistance unless the renter can verify an energy burden. We give priority service to the elderly and disabled homebound. They are allowed to apply for services one month prior to the program opening to the general public. We require that all applicants provide an individual bill for the residence applying for assistance. During the general public app lication period, crisis applicants must provide an individual bill and are given priority consideration.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

The first 30 days of the heating program are reserved for serving medically homebound households and elderly households with members t hat are 65 years of age and older.

1) Homebound Household - A household which, in the judgment of the local community action agency, contains no person(s) able to travel to an i ntake center and to apply for Energy Assistance because of a medical condition which currently qualifies the person for home services through Me dicaid or Medicare, and/or currently receives home delivered meals, home - health agency services, or homemaker services or who has disabilities confining the residents to the home.

2) Elderly Household - A household which contains members 65 years of age and older are served in the first 30 days of the program. If there is a ny member in the household age 60 and older the household will receive the maximum benefit of \$400.

2.5 Check the variables you use to determine your benefit levels. (Check all that apply):

✓ Income									
Family (household) size									
Home energy cost or need:		e.							
Fuel type		e.							
Climate/region		-							
✓ Individual bill									
Dwelling type									
Energy burden (% of income spent on home energy)									
Energy need									
Other - Describe:									
Vulnerable Population allocation amount: If a household has the vulnerable population factor of having an elderly person age 60 or over th e household will receive the maximum benefit amount of \$400.00. Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)									
2.6 Describe estimated benefit levels for FY 2020:									
Minimum Benefit \$350 Maximum Benefit \$400									
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? O Yes 💿 No									
If yes, describe.									
		If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 09/30/202								
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
Sec	ction 3 - (Cooling Assistance						
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate The income eligibility threshold used for	or the Cooling	component:						
Add Household size		Eligibility Guideline	Eligibility Threshold					
1 All Household Sizes		State Median Income	60.00%					
3.2 Do you have additional eligibility requirements fo OOLING ASSITANCE?	or C O Yes	• No						
3.3 Check the appropriate boxes below and describe	the policies for	each.						
Do you require an Assets test ?	C Yes	• No						
Do you have additional/differing eligibility policies fo	r:							
Renters?	C Yes	• No						
Renters Living in subsidized housing ?	O Yes	O Yes O No						
Renters with utilities included in the rent ?	C Yes	C Yes O No						
Do you give priority in eligibility to:								
Elderly?	• Yes	⊙ _{Yes} O _{No}						
Disabled?	• Yes	• Yes O No						
Young children?	O Yes	O Yes O No						
Households with high energy burdens ?	O Yes	O Yes ⊙No						
Other?	O Yes	C Yes 💿 No						
Explanations of policies for each "yes" checked above	e:							
Georgia offers LIHEAP Cooling assistant rify an energy burden. We give priority service to aximum benefit.		o live in subsidized housing if their utility bill i giving those eligible households with individua						
3.4 Describe how you prioritize the provision of coolin	ng assistance to	ovulnerable populations,e.g., benefit amounts	s, early application periods, etc.					
Georgia give priority to the vulnerable po mum benefit.	pulation of elig	ible households with individuals that are 60 yea	ars of age and older with the maxi					
Determination of Benefits 2605(b)(5) - Assurance 5, 2	605(c)(1)(B)							
3.5 Check the variables you use to determine your be	nefit levels. (C	heck all that apply):						
Income								
Family (household) size	Family (household) size							
Mome energy cost or need:								
Fuel type								
Climate/region								
Individual bill								

Dwelling type								
Energy burden (% of income spent on home energy)								
Energy need								
Other - Describe:								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for FY	2020:							
Minimum Benefit \$350 Maximum Benefit \$400								
3.7 Do you provide in-kind (e.g., fans, air co	onditioners) and/or other form	ns of benefits? C Yes O No						
If yes, describe.								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020							
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
Section 4: CRIS	IS ASSISTANCE							
Eligibility - 2604(c), 2605(c)(1)(A)								
4.1 Designate the income eligibility threshold used for the crisis component	ent							
Add Household size	Eligibility Guideline	Eligibility Threshold						
	te Median Income	60.00%						
4.2 Provide your LIHEAP program's definition for determining a crisis.		N						
4.3 What constitutes a <u>life-threatening crisis?</u>								
A life-threatening situation is one where by there is a life three y assistance applicant is without energy service. It must be validated practitioner of the healing arts, or a county health director.	-	-						
Crisis Requirement, 2604(c) 4.4 Within how many hours do you provide an intervention that will res	alve the energy arisis for sligible bound	scholde? 49House						
4.5 Within how many hours do you provide an intervention that will rese? 18Hours								
Crisis Eligibility, 2605(c)(1)(A)								
4.6 Do you have additional eligibility requirements for CRISIS ASSIST ANCE?	• Yes C No							
4.7 Check the appropriate boxes below and describe the policies for each	1							
Do you require an Assets test ?	O Yes 💿 No							
Do you give priority in eligibility to :	P.							
Elderly?	⊙Yes CNo							
Disabled?	⊙ Yes C No							
Young Children?								
Households with high energy burdens?								
Other? O Yes O No								
In Order to receive crisis assistance:	<u>n</u>							
Must the household have received a shut-off notice or have a near empty tank?	• Yes ONO							
Must the household have been shut off or have an empty tank?	• Yes O No							
Must the household have exhausted their regular heating benefit? O Yes O No								
Must renters with heating costs included in their rent have receiv								
ed an eviction notice ?	C _{Yes} • No							

Must the household have non-working ent?	g heating or cooling equipm	O Yes O No						
Other?		O Yes O No						
Do you have additional / differing eligibility policies for:								
Renters?		C Yes O No						
Renters living in subsidized housing?		C Yes O No						
Renters with utilities included in the r	rent?	C Yes O No						
Explanations of policies for each "yes" chee	ked above:							
	The program requires that each client submit documentation of shut-off notice or empty tank in order to be eligible for crisis assistance. Po licy requires each client to submit government supplied identification for verification of age to qualify for elderly. Government supplied verificati on for any disability.							
Determination of Benefits								
4.8 How do you handle crisis situations?	li C							
	Separate component							
N	Fast Track							
	Other - Describe:							
4.9 If you have a separate component, how	do you determine crisis assist	ance benefits?						
	Amount to resolve the cris	sis.						
	Other - Describe:							
Crisis Requirements, 2604(c)								
	crisis assistance at sites that a	are geographically accessible to all households in the area to be served?						
🖸 Yes 🔘 No Explain.								
Applications are taken through ns.	local CAAs, senior centers, ch	urches and other designated places determined appropriate to take applicatio						
4.11 Do you provide individuals who are ph	ysically disabled the means t	0:						
Submit applications for crisis benefits with	thout leaving their homes?							
• Yes O No If No, explain.								
Travel to the sites at which applications f	or crisis assistance are accep	ted?						
• Yes O No If No, explain.								
If you answered ''No'' to both options in qu bled?	estion 4.11, please explain alt	ernative means of intake to those who are homebound or physically disa						
Benefit Levels, 2605(c)(1)(B)								
4.12 Indicate the maximum benefit for each type of crisis assistance offered.								
Winter Crisis \$400.00 maximum benefit								
Summer Crisis \$400.00 maximum benefit								
Year-round Crisis \$0.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?								
O Yes O No If yes, Describe								
4.14 Do you provide for equipment repair or replacement using crisis funds?								
O Yes O_{No}								
If you answered "Yes" to question 4.14, you must complete question 4.15.								
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.								
	Winter C Summer	î						
	risis Crisis							

Heating system repair		
Heating system replacement		
Cooling system repair		
Cooling system replacement		
Wood stove purchase		
Pellet stove purchase		
Solar panel(s)		
Utility poles / gas line hook-ups		
Other (Specify):		

4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?

• Yes O No

If you responded "Yes" to question 4.16, you must respond to question 4.17.

4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.

Rules delay disconnection of utilities for 30 days with medical certification. Also, the power or gas company cannot disconnect service unl ess a bill is at least 45 days

overdue and proper notification has been sent. No disconnect during protection dates if customer agrees and adheres to payment plan. Also, if the t emperature is going to be

under 32 degrees or excessive heat, for more than 3 days then disconnection is illegal, so shut offs are limited during both the summer and winter per state laws.

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U.S. DEPARTMENT OF H	EALTH AND HUMAN SERVICE	5	92,02/95,03/96,12/98,11/01		
ADMINISTRATION FOR CHILDREN AND FAMILIES OMB Clearance No.: 0970-0			Clearance No.: 0970-0075 xpiration Date: 09/30/2020		
LOW IN	Expiration Date: 09/30/2020 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)(1)(A), 2605((b)(2) - Assurance 2				
5.1 Designate the income eligib	ility threshold used for the Weatheriz	zation component			
Add	Household Size	Eligibility Guideline	Eligibility Threshold		
1 All Household	1 Sizes	HHS Poverty Guidelines	200.00%		
5.2 Do you enter into an intera No	gency agreement to have another gov	ernment agency administer a WEATHERIZ	ATION component? • Yes		
5.3 If yes, name the agency. Ge	eorgia Environmental Finance Authority	y (GEFA)			
5.4 Is there a separate monitor	ing protocol for weatherization? 💽 Y	Ves O _{No}			
WEATHERIZATION - Types	of Rules				
5.5 Under what rules do you ad	Iminister LIHEAP weatherization? (Check only one.)			
Entirely under LIHEAP	(not DOE) rules				
Entirely under DOE WA	· · ·				
			~		
Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply):					
Income Threshold					
	Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days				
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional c are facilities).					
Other - Describe:					
Mostly under DOE WAR	Prules, with the following LIHEAP r	ıle(s) where LIHEAP and WAP rules differ (Check all that apply.)		
Income Threshold					
Weatherization not	t subject to DOE WAP maximum sta	tewide average cost per dwelling unit.			
	-	gs to Investment Ration (SIR) standards.			
	as a construction of the state	5 to 11 (Standard Marion (SIR) Standards.			
Vother - Describe: Allowable health and safety measures may be installed and are not subject to the DOE health and safety limit.					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?					
5.7 Do you have additional/differing eligibility policies for :					
Renters O yes No					
Renters living in subsidized housing O Yes O No					
5.8 Do you give priority in eligibility to:					
Elderly? • Yes O No					

Disabled?	⊙ Yes C No				
Young Children?	• Yes C No				
House holds with high energy burde ns?	• Yes O No				
Other? Those approved but did not r eceive services previously.	• Yes O No				
If you selected "Yes" for any of the options ow.	in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field bel			
We do not offer assistance to re	enters who live in subsidized ho	busing.			
des installing ceiling insulation, caulki lderly, elderly handicapped, household	According to the Georgia Environmental Finance Authority, who administers weatherization for Georgia LIHEAP, priorty of services, which inclu des installing ceiling insulation, caulking, weather-stripping, and small repairs are given to the elderly and disabled. Priority is given to disabled, e lderly, elderly handicapped, households with children, and households with high heating bills. Additionally, clients that have been eligible fna on t he wait-list for a period of three years of more will receive priority scoring.				
Benefit Levels					
5.9 Do you have a maximum LIHEAP weat	herization benefit/expenditur	e per household? • Yes O No			
5.10 If yes, what is the maximum? \$7,261					
Types of Assistance, 2605(c)(1), (B) & (D)					
5.11 What LIHEAP weatherization measur	es do you provide ? (Check a	ll categories that apply.)			
Weatherization needs assessments/a	udits	Energy related roof repair			
Caulking and insulation		Major appliance Repairs			
Storm windows		Major appliance replacement			
Furnace/heating system modification	ns/ repairs	Windows/sliding glass doors			
V Furnace replacement		Doors			
Cooling system modifications/ repai	rs	☑ Water Heater			
Water conservation measures		Cooling system replacement			
Compact florescent light bulbs		Other - Describe: WAP related incidental repairs; door and window repair			
If any of the above questions require further explanation or clarification that could not be made in					

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LOW INCOME HOME ENERGY ASSIST	TANCE PROGRAM(LIHEAP)
MODEL PLA	
SF - 424 - MAND/	ATORY
Section 6: Outreach, 2605(b)(3) - A	ssurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that vailable:	eligible households are made aware of all LIHEAP assistance a
Place posters/flyers in local and county social service offices, offices of agin	g, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the availa	bility of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP ass e programs.	sistance at application intake for other low-incom
Execute interagency agreements with other low-income program offices to	perform outreach to target groups.
Other (specify):	
If any of the above questions require further explanation the fields provided, attach a document with said explanation is the fields provided.	

	DEPARTMENT OF HEALTH AND HUMAN SERVICES IINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020			
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 7: Coordination, 2605	(b)(4) - Assurance 4			
7.1 Des , WAP	scribe how you will ensure that the LIHEAP program is coordinated with , etc.).	other programs available to low-income households (TANF, SSI			
	Joint application for multiple programs				
>	Intake referrals to/from other programs				
	One - stop intake centers				
	Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN ON FAMILIES Expiration Date: 09/30/2020				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Sect	tion 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)				
8.1 Ho	w would you categorize the primary responsibility of your State agency?				
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
>	Welfare Agency				
	Other - Describe:				
	ate Outreach and Intake, 2605(b)(15) - Assurance 15 selected ''Welfare Agency'' in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.				
8.2 Ho	w do you provide alternate outreach and intake for HEATING ASSISTANCE?				
	Applications for the Regular Energy Assistance Program that provides heating assistance are taken through local Community Action Agen cies under contract to DFCS. The local county offices of the Division of Family and Children Services make referrals. Outreach activities are coor dinated between these agencies for each of the 159 counties. Outreach is also coordinated with other social services agencies (i.e. Salvation Army, United Way, Area Agencies on Aging, Social Security Adm inistration, and other government entities), utility vendors, medical facilities, schools, etc.				
8.3 Ho	w do you provide alternate outreach and intake for COOLING ASSISTANCE?				
	The process is the same for cooling as it is for Regular Energy Assistance.				
8.4 Ho	w do you provide alternate outreach and intake for CRISIS ASSISTANCE?				
	Applications for the Crisis Assistance Program that provides energy assistance are taken through local community action agencies under c ontract to DFCS. The local county offices of the Division of Family and Children Services make referrals. Outreach activities are coordinated bet				

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ween these agencies for each of the 159 counties in addition to other Social Services agencies (i.e. Salvation Army, United Way, Area Agencies o n Aging, Social Security Administration, and other government entities), utility vendors, medical facilities, schools, etc.

8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Who determines client eligibility?	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies	State Energy/Environ ment Agency
8.5b Who processes benefit payments to gas and e lectric vendors?	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies	
8.5c who processes benefit payments to bulk fuel vendors?	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies	
8.5d Who performs installation of weatherization measures?				State Energy/Environ ment Agency

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.6 What is your process for selecting local administering agencies?

When applicable, local administering agencies are selected via the state's procurement process with consideration to the CFR governing th e program.

Georgia contracts with 19 Community Action Agencies (CAA's) through the Division of Family and Children Services to administer LIHEAP. Ea ch agency is required to go through the contracting process annually. Included in the contracting process is the submission of an operational plan t hat has to be approved by the State Office.

The Community Action Agencies are designated agencies with established intake locations in all 159 counties in the state of Georgia. These locati ons must be geographically accessible to all potentially eligible households.

8.7 How many local administering agencies do you use? 19

8.8 Have you changed any local administering agencies in the last year?

O Yes

💽 No

8.9	If	so,	why?
-----	----	-----	------

Agency was in noncompliance with grantee requirements for LIHEAP -			
Agency is under criminal investigation			
Added agency			
Agency closed			
Other - describe			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)						
MODEL P						
SF - 424 - MAN	IDATORY					
Section 9: Energy Suppliers,	2605(b)(7) - Assurance 7					
9.1 Do you make payments directly to home energy suppliers?						
Heating O Yes O No						
Cooling • Yes O No						
Crisis O Yes O No						
Are there exceptions? • Yes O No						
If yes, Describe.						
Households whose home energy suppliers do not have a current Hopay the bill.	ome Energy Supplier Agreement with the program receives the funds to					
9.2 How do you notify the client of the amount of assistance paid?						
Upon approval by the computer system, the local administering ag he applicant household. (This applies to both the Regular and Crisis comp	ency provides the pink copy (indicating approval) of the application to t onents)					
9.3 How do you assure that the home energy supplier will charge the eligible actual cost of the home energy and the amount of the payment?	household, in the normal billing process, the difference between the					
Home Energy Suppliers who participate in the Georgia Energy Assistance Program will satisfy all of the Federal Assurances by signing an d complying with the Home Energy Supplier's Agreement. The Home Energy Supplier Agreement will remain in effect for one year. If any of the information provided on the Agreement changes, the fuel supplier is required to notify the Department in writing. This partnership agreement with the home energy suppliers provides additional benefits to low-income households by providing a documentation of need for consideration for exte nded payment deadlines, delays in cut-off dates, restoration of services based on the state's agreement to home energy suppliers to pay approved E AP applications.						
When needed, the program has the capability to receive validation n.	from the home energy supplier that the bill has been paid as agreed upo					
9.4 How do you assure that no household receiving assistance under this title nce?	will be treated adversely because of their receipt of LIHEAP assista					
Page 6, number 11 of the vendor agreement states - That no person shall, on the basis of race, color, national origin or sex be excluded fro m participation in, be denied the benefits of, or be subjected to discrimination under any program or activity funded in whole or part with funds m ade available under this subpart. Any prohibition against discrimination on the basis of age under the Age Discrimination Act of 1976 or with resp ect of an otherwise qualified handicapped individual as provided in Section 504 of the Rehabilitation Act of 1973 shall also apply to any such Pro gram or activity.						
The Division of Family and Children Services via the Department ch LIHEAP intake location, that can be used to report complaints against	of Human Services provides a toll free number, that is to be posted in ea vendors should a client feel that they have been mistreated.					
9.5. Do you make payments contingent on unregulated vendors taking appro s?	priate measures to alleviate the energy burdens of eligible household					
O Yes O No						
If so, describe the measures unregulated vendors may take.						
If any of the above questions require further explana the fields provided, attach a document with said exp						

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August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 09/30/2020 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Any other state agency receiving funds and any local administration agency will maintain an accounting system and supporting fiscal recor ds adequate to audit and otherwise verify that the assistance payments and administrative cost claims for reimbursement meet Federal requirement s. The DFCS will use its currently established and operational PeopleSoft System to assure the proper fiscal control and fund accounting for Feder al funds paid to the State under this title. In addition, a separate computer system will be used to track agency and county use of benefit fund expe nditures provided under this title. Audit Process 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? • Yes O No 10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring as sessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. No Findings 📃 Finding Туре **Brief Summary Resolved**? Action Taken Monitoring procedures did not requir e program personnel to obtain and re monitoring view documentation supporting the Yes procedure/policy changes monthly administrative costs total re ported by subrecipients. 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply. 4 Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 4 Local agencies/district offices are required to have an annual audit (other than A-133) ~ Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. ~ Grantee conducts fiscal and program monitoring of local agencies/district offices **Compliance Monitoring** 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all th at apply Grantee employees: \checkmark Internal program review ~ Departmental oversight ~ Secondary review of invoices and payments Other program review mechanisms are in place. Describe:

Local Administering Agencies / District Offices:				
On - site evaluation				
Annual program review				
Monitoring through central database				
Desk reviews				
Client File Testing / Sampling				
Other program review mechanisms are in place. Describe:				
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.				

Local reporting and Division/State Office monitoring efforts will be used to assure proper dispersal of, and accounting for, Title XXVI ben efit funds. The CAAs will provide reports of fund allocation utilization and program implementation activities. The Division/State Office shall mo nitor the activities of the CAAs and payment processing schedules. Details for local reporting procedures are included in the EAP Procedures Man ual. The Department of Human Services will monitor the activities of the CAA's at least every three years using on-site reviews and desk audits. I n addition, we conduct desk reviews, technical assistance by phone, and monitoring of the EAP subsystem. DHS can conduct unannounced monit oring visits if the agency is high risk or presented with reasonable evidence of fraud, abuse or neglect of program funds or mismanagement of pro gram. The Division/State office will assure that the appropriate warning statements are included on benefit applications, Home Energy Supplier's Agreements, contracts with CAAs and Letters of Agreement to prevent, detect, and correct waste, fraud and abuse. Should households receive ove r-payment, procedures as outlined in the EAP Procedures Manual will be implemented for recoupment of such overpayment or refer red to the office that handles fraud and abuse.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

All agencies could receive a site visit. If an agency has not received an on-site review within the past 2 FFY years, they are to be reviewed the following FFY. If an agency has received an unusual number of complaints, or there is evidence of possible mismanagement, an on-site monito oring visit is conducted. If there is any information found during a desk review that may raise a red flag, the State will schedule an on-site monitor ing review of that agency.

Desk Reviews:

All agencies receive a desk review. If an agency has not received a desk review within the past 2 FFY years, they are to be reviewed the fo llowing FFY. If an agency has received an unusual number of complaints, or there is evidence of possible mismanagement, an immediate desk rev iew may be conducted depending on the nature of the complaint (i.e. a number of clients complain they received approval but their bill has not bee n paid, spending trends, etc.)

10.8. How often is each local agency monitored ?

At least once every three years. Agencies may be subject to a desk review annually.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN ON FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 11: Timely and Meaningful	Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the developmen Select all that apply.	t of your LIHEAP p	lan?			
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comm	nent				
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
11.2 What changes did you make to your LIHEAP plan as a result of this participation? None Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.2 List the data and leastion(a) that you hold public heaving(a) c	n the proposed use	and distribution of your I HIEAD funds?			
11.3 List the date and location(s) that you held public hearing(s) o	Date	Event Description			
1 06/05/2		Public Comment Hearing 2 Peachtree Street Suite 21-120, Atlanta, GA			
2 06/06/2	2019	Public Comment Hearing 1680 Browdway S treet, Macon, GA			
3 01/24/2	2019	General Assembly Public Hearing			
11.4. How many parties commented on your plan at the hearing(s	\9 1				
 11.5 Summarize the comments you received at the hearing(s). There was a comment on making an additional 5% of LIHEAP funds to be made available for Community Action Programs for the upcom ing year. 					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)? Upon discussion with the Association's President the request was for the state to prursue program support for the LIHEAP program. The St					
ate explained that they were in the process of updating the data system to accommodate program support. This option will go out for public comment. If any of the above questions require further explanation or clarification that could not be made in					

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$

12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

The CAAs will assess each request in-house to determine if the issue can be resolved locally. Should the client request an administrative h earing, the request is sent to the State LIHEAP office. The State will provide an opportunity for a Fair Hearing through the Office of State Admin istrative Hearings, Legal Services Office to individuals whose claims for assistance are denied or are not acted upon with reasonable promptness. Appropriate procedures will be described by the Legal Services Office to assure due process is carried out in all cases.

12.5 When and how are applicants informed of these rights?

Each applicant will be notified of his or her Fair Hearings Rights or Procedures through receipt of an Information Notice at the time of app lication intake. Fair Hearings procedures are prescribed by the Georgia Environmental Facilities Authority for individuals who are denied weather ization assistance or whose application is not acted upon with reasonable promptness.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The State will provide an opportunity for a Fair Hearing through the office of State Administrative Hearings, Legal Services Offic e to individuals whose claims for assistance are denied or are not acted upon with reasonable promptness. Appropriate procedures will be described by the Legal Services Office to assure due process is carried out in all cases.

12.7 When and how are applicants informed of these rights?

Each applicant will be notified of his or her Fair Hearings Rights or Procedures through receipt of an Information Notice at the time of app lication intake. Fair Hearings procedures are prescribed by the Georgia Environmental Facilities Authority for individuals who are denied weather ization assistance or whose application is not acted upon with reasonable promptness.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY
Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?
Georgia LIHEAP will set aside .50% of the regular LIHEAP funds in FFY 2020 for Assurance 16 services to eligible LIHEAP households
In an effort to address the issues related to lack of heating, choices of unsafe means of heating, cooking and attending to personal needs, the following procedures are in place to perform the following types of activities under Assurance 16:
-Mass outreach items given to eligible LIHEAP households. -Consumer counseling regarding bill payments, schedules of payments, unsafe means of heating, energy conservation, budget billing, and other su ch information necessary to alleviate the energy burden to eligible LIHEAP households.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
The State budgets allocates no more than .50% of the LIHEAP grant for Assurance 16 activities. The Senior Budget Manager over LIHEAP funds closely monitors the budget throughout the program year and only allocates .50% of the LIHEAP funds for those approved activities.
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
The number of households served on the previous federal fiscal year ws 55,000 with blanket kits given to those eligible households.
13.4 Describe the level of direct benefits provided to those households in the previous Federal fiscal year.
The level of benefit provided was assistance in handling energy issues. Fuel providers were contacted to negotiate payment arrangements and re-connection of services. Other assistance provided included consumer counseling regarding bill payments, assistance in obtaining payment plans, counseling in regards to unsafe means of heating, energy conservation, and budget billing, and other such information necessary to alleviate he energy burden.
13.5 How many households applied for these services? 142880
13.6 How many households received these services? 140795
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

	ARTMENT OF HEALTH AND HUMAN SERVICES TRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020					
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Se	ction 14:Leveragin	ng Incentive Program, 2607(A)			
14.1 Do you plan to submit an application for the leveraging incentive program?						
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining recor ds.						
	N/A					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:						
Resource	What is the type of res ource or benefit ?	What is the source(s) of the res ource ?	How will the resource be integrated and coordinated with LIHEAP?			
1	Fuel Fund	Home Energy Assistance Te am (HEAT)	Funds are used for crisis households			
	-		explanation or clarification that could not be made in said explanation here.			

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Other - Describe:	
Policies communicated through vendor agreements	
Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention? • Yes • No	

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Georgia LIHEAP has revised the benefit matrix to ensure that we are encompassing vu Inerable population in the home energy need for our assessment of eligibility. All househol ds with elderly individuals over the age of 60 that meet the 60% of the State median incom e will automatically receive the maximum benefit level 1 which is \$400.00. This change aff ected the program by ensuring that the elderly eligible for the program had a significant be nefit amount applied to their energy bill. Most of these individuals have fixed incomes and the assistance will allow the household to free up resources that could be applied to medica tions, food and other household necessities.

Georgia has had several meetings concerning the LIHEAP performance measures with the energy vendors that serve the LIHEAP eligible households across the state. Georgia has provided training and technical assistance to the energy providers to ensure that the data col lected for the required LIHEAP performance measures are collected accurately and submitt ed timely to the state office.

Georgia State Office believe that they will accomplishe the goal of submitting the elec tric data for the performance measures for FY2020. It is also the goal to increase the effecti vetiveness of addressing the high energy burden households in FY2020 by having the fuel t ype determine the benefit amount. The fuel type with the higher energy burden will have a higher benefit amount.

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	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN					
	SF - 424 - N				
	••••••				
	Section 17: Program Integrity, 2605(b)(10)				
17.1 Fraud Reporting Mechanism	15				
a. Describe all mechanisms availal	ble to the public for reporting cases o	f suspected waste, fraud, and abuse. S	select all that apply.		
Online Fraud Reportin	ng				
Dedicated Fraud Repo	orting Hotline				
Report directly to local	l agency/district office or Grantee off	ice			
Report to State Inspect	tor General or Attorney General				
Forms and procedures	s in place for local agencies/district of	fices and vendors to report fraud, was	ste, and abuse		
Other - Describe:					
b. Describe strategies in place for a	advertising the above-referenced res	ources. Select all that apply			
Printed outreach mate					
Addressed on LIHEAP					
Website					
Other - Describe:					
U Other - Describe:					
17.2. Identification Documentation	n Requirements				
a. Indicate which of the following tembers.	forms of identification are required of	r requested to be collected from LIH	EAP applicants or their household m		
Type of Identification Collected		Collected from Whom?			
Type of Identification Conected	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is photocopi	Required	Required	Required		
ed and retained					
	Requested	Requested	Requested		
Social Security Number (Without	Required	Required	Required		
actual Card)					
	Requested	Requested	Requested		
Required Required Required			Required		
Government-issued identification card					
(i.e.: driver's license, state ID, Tri					
bal ID, passport, etc.)	Requested	Requested Requested Rec			

]]	
Other	Applicant Only Required	Applicant Only Requested	All Adults in Hou sehold Required	All Adults in House hold Requested	All Household Me mbers Required	All Household Members Requested
1						
b. Describe any exceptions to the above	e policies.					
17.3 Identification Verification						
Describe what methods are used to ver apply	Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply				Select all that	
Verify SSNs with Social Securi	ty Administration					
Match SSNs with death record	s from Social Secu	rity Administratio	on or state agency			
Match SSNs with state eligibility	ty/case managemer	nt system (e.g., SN	AP, TANF)			
Match with state Department of	of Labor system					
Match with state and/or federa	l corrections syster	n				
Match with state child support	system					
Verification using private softw	vare (e.g., The Wor	k Number)				
In-person certification by staff	(for tribal grantees	s only)				
Match SSN/Tribal ID number	with tribal databas	se or enrollment r	ecords (for tribal g	grantees only)		
Other - Describe:						
17.4. Citizenship/Legal Residency Ver	ification					
What are your procedures for ensurin all that apply.	ng that household n	nembers are U.S. (citizens or aliens w	who are qualified to	receive LIHEAP	benefits? Select
Clients sign an attestation of c	ritizenship or legal	residency				
Client's submission of Social S	Security cards is ac	cepted as proof of	f legal residency			
Noncitizens must provide doc	umentation of imm	igration status				
Citizens must provide a copy	of their birth certif	ïcate, naturalizati	on papers, or pass	sport		
Noncitizens are verified throu	igh the SAVE syste	m				
Tribal members are verified t	hrough Tribal enro	ollment records/T	ribal ID card			
Other - Describe:						
17.5. Income Verification						
What methods does your agency utiliz	e to verify househo	ld income? Select	all that apply.			
Require documentation of inco	me for all adult ho	usehold members				
Pay stubs						
Social Security award le	etters					
Bank statements						
Tax statements						
Zero-income statements						
Unemployment Insurance letters						
Other - Describe:						
Computer data matches:						
Income information ma	tched against state	computer system	(e.g., SNAP, TAN	F)		
Proof of unemployment	benefits verified w	ith state Departm	ent of Labor			

Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
V Other - Describe and note any exceptions to policies above:
Vendors must provide a Federal Employer Identification Number (FEIN)
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only

Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsi bility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matter s--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not n ecessarily result in denial of participation in this covered transaction. The prospecti ve participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. Ho wever, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon whic h reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowin gly rendered an erroneous certification, in addition to other remedies available to th e Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice t o the department or agency to which this proposal is submitted if at any time the pr ospective primary participant learns that its certification was erroneous when subm itted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier co vered transaction, participant, person, primary covered transaction, principal, prop osal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 1 2549. You may contact the department or agency to which this proposal is being su bmitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly ent er into any lower tier covered transaction with a person who is proposed for debar ment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authoriz ed by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this propos al that it will include the clause titled ``Certification Regarding Debarment, Suspens ion, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provide d by the department or agency entering into this covered transaction, without modi fication, in all lower tier covered transactions and in all solicitations for lower tier c overed transactions.

8. A participant in a covered transaction may rely upon a certification of a pros pective participant in a lower tier covered transaction that it is not proposed for deb arment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or volunt arily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determi nes the eligibility of its principals. Each participant may, but is not required to, chec k the List of Parties Excluded from Federal Procurement and Nonprocurement Prog rams.

9. Nothing contained in the foregoing shall be construed to require establishm ent of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to ex ceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered t ransaction with a person who is proposed for debarment under 48 CFR part 9, subp art 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation i n this transaction, in addition to other remedies available to the Federal Governmen t, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matter s--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge an d belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared i neligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a crimi nal offense in connection with obtaining, attempting to obtain, or performing a publ ic (Federal, State or local) transaction or contract under a public transaction; violati on of Federal or State antitrust statutes or commission of embezzlement, theft, forg ery, bribery, falsification or destruction of records, making false statements, or rece iving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offense s enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or def ault.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explan ation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclu sion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participa nt is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon whic h reliance was placed when this transaction was entered into. If it is later determine d that the prospective lower tier participant knowingly rendered an erroneous certif ication, in addition to other remedies available to the Federal Government the depar tment or agency with which this transaction originated may pursue available remed ies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective low er tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier co vered transaction, participant, person, primary covered transaction, principal, prop osal, and voluntarily excluded, as used in this clause, have the meaning set out in t he Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in o btaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal tha t, [[Page 33043]] should the proposed covered transaction be entered into, it shall n ot knowingly enter into any lower tier covered transaction with a person who is pro posed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declar ed ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originat ed.

6. The prospective lower tier participant further agrees by submitting this prop osal that it will include this clause titled ``Certification Regarding Debarment, Susp ension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," with out modification, in all lower tier covered transactions and in all solicitations for lo wer tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a pros pective participant in a lower tier covered transaction that it is not proposed for deb arment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or volunt arily excluded from covered transactions, unless it knows that the certification is er roneous. A participant may decide the method and frequency by which it determine s the eligibility of its principals. Each participant may, but is not required to, check t he List of Parties Excluded from Federal Procurement and Nonprocurement Progra ms.

8. Nothing contained in the foregoing shall be construed to require establishm ent of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to ex ceed that which is normally possessed by a prudent person in the ordinary course of business dealings. 9. Except for transactions authorized under paragraph 5 of these instructions, i f a participant in a covered transaction knowingly enters into a lower tier covered tr ansaction with a person who is proposed for debarment under 48 CFR part 9, subp art 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation i n this transaction, in addition to other remedies available to the Federal Governmen t, the department or agency with which this transaction originated may pursue avail able remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclus ion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this propo sal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this tra nsaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explan ation to this proposal.

By checking this box, the prospective primary participant is providing the ce rtification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Wor kplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receip t point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notific ation of criminal drug convictions. For the Department of Health and Human Serv ices, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Cer tification)

1. By signing and/or submitting this application or grant agreement, the grantee i s providing the certification set out below.

2. The certification set out below is a material representation of fact upon which r eliance is placed when the agency awards the grant. If it is later determined that t he grantee knowingly rendered a false certification, or otherwise violates the req uirements of the Drug-Free Workplace Act, the agency, in addition to any other r emedies available to the Federal Government, may take action authorized under t he Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be ide ntified on the certification. If known, they may be identified in the grant applicatio n. If the grantee does not identify the workplaces at the time of application, or up on award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspe ction. Failure to identify all known workplaces constitutes a violation of the grant ee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or part s of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State hi ghway department while in operation, State employees in each local unemploym ent office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of th e grant, the grantee shall inform the agency of the change(s), if it previously iden

tified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment comm on rule and Drug-Free Workplace common rule apply to this certification. Grante es' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulatio n (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or impo sition of sentence, or both, by any judicial body charged with the responsibility t o determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving t he manufacture, distribution, dispensing, use, or possession of any controlled s ubstance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect c harge employees unless their impact or involvement is insignificant to the perfor mance of the grant; and, (iii) Temporary personnel and consultants who are direc tly engaged in the performance of work under the grant and who are on the grant ee's payroll. This definition does not include workers not on the payroll of the gr antee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subreci pients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distr ibution, dispensing, possession, or use of a controlled substance is prohibited in t he grantee's workplace and specifying the actions that will be taken against employ ees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees abo ut --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance program s; and

(4) The penalties that may be imposed upon employees for drug abuse violations o ccurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of

the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a con dition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a crimina I drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice u nder paragraph (d)(2) from an employee or otherwise receiving actual notice of suc h conviction. Employers of convicted employees must provide notice, including po sition title, to every grant officer or other designee on whose grant activity the conv icted employee was working, unless the Federal agency has designated a central p oint for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice u nder paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termin ation, consistent with the requirements of the Rehabilitation Act of 1973, as amend ed; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local h ealth, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performa nce of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2 Peachtree Street

* Address Line 1

Suite 21-276 Address Line 2

Address Line 3

Atlanta	Georgia	30303
<u>* City</u>	<u>* State</u>	<u>* Zip Code</u>

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage i n the unlawful manufacture, distribution, dispensing, possession, or use of a contr olled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring durin g the conduct of any grant activity, he or she will report the conviction, in writing, w ithin 10 calendar days of the conviction, to every grant officer or other designee, un less the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification numb er(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the ce rtification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge an d belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an of ficer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awar ding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant , loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be p aid to any person for influencing or attempting to influence an officer or employe e of any agency, a Member of Congress, an officer or employee of Congress, or a n employee of a Member of Congress in connection with this Federal contract, gr ant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with i ts instructions

(3) The undersigned shall require that the language of this certification be includ ed in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transac tion was made or entered into. Submission of this certification is a prerequisite f or making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such f ailure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attem pting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or gu arantee a loan, the undersigned shall complete and submit Standard Form-LLL,` `Disclosure Form to Report Lobbying," in accordance with its instructions. Subm ission of this statement is a prerequisite for making or entering into this transact ion imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the ce rtification set out above.

Assurances	
1) use the funds available under this title to	
(A) conduct outreach activities and provide assistance to low income househol ds in meeting their home energy costs, particularly those with the lowest incomes t hat pay a high proportion of household income for home energy, consistent with pa ragraph (5);	
(B) intervene in energy crisis situations;	
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and	
(D)plan, develop, and administer the State's program under this title including I everaging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;	
2) make payments under this title only with respect to	
(A) households in which one or more individuals are receiving	
(i)assistance under the State program funded under part A of title IV of th e Social Security Act;	
(ii) supplemental security income payments under title XVI of the Social Security Act;	
(iii) food stamps under the Food Stamp Act of 1977; or	
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improve ment Act of 1978; or	
(B) households with incomes which do not exceed the greater of -	
(i) an amount equal to 150 percent of the poverty level for such State; or	
(ii) an amount equal to 60 percent of the State median income;	
(except that a State may not exclude a household from eligibility in a fiscal year olely on the basis of household income if such income is less than 110 percent of f the poverty level for such State, but the State may give priority to those househ olds with the highest home energy costs or needs in relation to household inco me.	
3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under the solution of the community services block grant program) or under	

er any other provision of law which carries out programs which were administere d under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(4) coordinate its activities under this title with similar and related programs adm inistered by the Federal Government and such State, particularly low-income ene rgy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under p art A of title IV of the Social Security Act, under title XX of the Social Security Act , under the low-income weatherization assistance program under title IV of the E nergy Conservation and Production Act, or under any other provision of law whi ch carries out programs which were administered under the Economic Opportun ity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnish ed to those households which have the lowest incomes and the highest energy c osts or needs in relation to income, taking into account family size, except that t he State may not differentiate in implementing this section between the househol ds described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in orde r to carry out the purposes of this title, to give special consideration, in the desig nation of such agencies, to any local public or private nonprofit agency which w as receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any othe r provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; a nd

(B) if there is no such agency because of any change in the assistance furnish ed to programs for economically disadvantaged persons, then the State shall give s pecial consideration in the designation of local administrative agencies to any succ essor agency which is operated in substantially the same manner as the predecess or agency which did receive funds for the fiscal year preceding the fiscal year for w hich the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedu res to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home ener gy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agre ement entered into with a home energy supplier under this paragraph will contain p rovisions to assure that no household receiving assistance under this title will be tr eated adversely because of such assistance under applicable provisions of State Ia w or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated ven dors taking appropriate measures to alleviate the energy burdens of eligible house holds, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the ri sks of home energy crisis, and encourage regular payments by individuals receivin g financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this sub section from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assiste d under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under thi s title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of plannin g and administering the program assisted under this title and will not use Federal f unds for such remaining cost (except for the costs of the activities described in par agraph (16));

(10) provide that such fiscal control and fund accounting procedures will be esta blished as may be necessary to assure the proper disbursal of and accounting fo r Federal funds paid to the State under this title, including procedures for monito ring the assistance provided under this title, and provide that the State will comp ly with the provisions of chapter 75 of title 31, United States Code (commonly kn own as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or ar e not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting un der section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach an d intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-b ased organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference i n awarding grants or contracts for intake services shall be provided to those age ncies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual reg ular LIHEAP allotments exceed \$200,000. Neither territories with annual allotmen ts of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assura nce 15.

(16) use up to 5 percent of such funds, at its option, to provide services that enc ourage and enable households to reduce their home energy needs and thereby t he need for energy assistance, including needs assessments, counseling, and a ssistance with energy vendors, and report to the Secretary concerning the impac t of such activities on the number of households served, the level of direct benefi ts provided to those households, and the number of households that remain uns erved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).