# **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance
Grantee Name: ME Aroostook Micmacs
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1
Report Period: 10/01/2019 to 09/30/2020
Report Status: Submission Accepted by CO (Revision #1)

## **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES					August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020				
	L	OW INCO	DME HOME EN		L PLAN		ROGR	AM(LIHEAP)	
		* 1.b. Frequency:	-		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:		<ul> <li>* 1.d. Version:</li> <li>Initial</li> <li>Resubmission</li> <li>Revision</li> <li>Update</li> </ul>		
					2. Date Rece	eived:		State Use Only:	
					3. Applicant	Identifie	r:		
					4a. Federal Entity Identifier:		entifier:	5. Date Received By State:	
					4b. Federal	Award Id	lentifier:	6. State Application Identifier:	
7. APPLICAN	NT INFO	ORMATION			W				
* a. Legal Na	me: Are	oostook Band of	f Micmacs						
* <b>b. Employe</b> 010472707	r/Taxpa	yer Identificat	ion Number (EIN/TIN	J):	* c. Organiz	ational D	<b>UNS:</b> 93	30156138	
* d. Address:		1			10		1		
* Street 1:		7 NORTHER			Street 2:				
* City:		PRESQUE IS	SLE		County: Aroostook		Aroostoo	ok	
* State:		ME			Province:				
* Country		United States			* Zip / Postal 04769 - Code:				
e. Organizatio Department N		it:			Division No.				
Assistance Pr					Division Name:				
f. Name and c	ontact i	nformation of	person to be contacted	d on matters ir	volving this a	pplicatio	1:		
Prefix: Mrs	* First Kand	t <b>Name:</b> i		Middle Nam Knockwood					
Suffix:	<b>Title:</b> Com Coordi	nunity Assistan nator	ce Services	Organizational Affiliation: Employee - Tribal Member					
* Telephone Number: (207) 764- 1972		<b>umber</b> 260-7372		* Email: ksock@micmac-nsn.gov					
* <b>8a. TYPE C</b> I: Indian/Nativ			ernment (Federally Red	cognized)					
b. Addition	al Desc	ription:							
* 9. Name of I	Federal	Agency:							
				og of Federal Do ssistance Numbe				CFDA Title:	
10. CFDA Num	bers and	l Titles	93568			Low-Inc	ome Home	Energy Assistance	
<b>11. Descriptiv</b> Tribal LIHEA		o <b>f Applicant's</b> l ram	Project			ž			
12. Areas Aff	ected by	Funding:							

Aroostook County, Maine					
13. CONGRESSIONAL DISTRICT	S OF:				
* a. Applicant 02		<b>b. Program/Project:</b> 02			
Attach an additional list of Program	n/Project Congressional Districts if n	eeded.			
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
<b>a. Start Date:</b> 10/01/2019	<b>b. End Date:</b> 09/30/2020	* a. Federal (\$): b. Match (\$): \$0 \$0			
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER E	XECUTIVE ORDER 12372 PROCESS?			
a. This submission was made ava	uilable to the State under the Executi	ve Order 12372			
Process for Review on :					
b. Program is subject to E.O. 123	372 but has not been selected by Stat	e for review.			
c. Program is not covered by E.C	). 12372.				
<ul> <li>* 17. Is The Applicant Delinquent O YES</li> <li>NO</li> <li>Explanation:</li> <li>18. By signing this application, I cer</li> </ul>		n the list of certifications** and (2) that the statements herein are true,			
complete and accurate to the best of	f my knowledge. I also provide the re ny false, fictitious, or fraudulent stat	quired assurances** and agree to comply with any resulting terms if I ements or claims may subject me to criminal, civil, or administrative			
** The list of certifications and assu specific instructions.	rances, or an internet site where you	may obtain this list, is contained in the announcement or agency			
<b>18a. Typed or Printed Name and Ti</b> Kandi K. Sock	tle of Authorized Certifying Official	<b>18c. Telephone (area code, number and extension)</b> (207) 764-1972			
		18d. Email Address ksock@micmac-nsn.gov			
18b. Signature of Authorized Certif	ying Official	<b>18e. Date Report Submitted (Month, Day, Year)</b> 10/10/2019			
	cuments as specified in	agency instructions.			

	S. DEPARTMENT OF HEALTH AND HUMAN SERVICES		5,03/96,12/98,11/01 nce No.: 0970-0075			
	DMINISTRATION FOR CHILDREN AND FAMILIES		n Date: 09/30/2020			
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Dep	partment of Health and Human Services					
Adı Off	Administration for Children and Families Office of Community Services Washington, DC 20201					
OM	gust 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 IB Approval No. 0970-0075 viration Date: 09/30/2020					
TH req file tim con	E PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional uired in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in ye an abbreviated plan. Public reporting burden for this collection of information is estimated to a e for reviewing instructions, gathering and maintaining the data needed, and reviewing the colle duct or sponsor, and a person is not required to respond to, a collection of information unless it aber.	ears in which the gran verage 1 hour per resp ction of information. A	tee is not permitted to onse, including the an agency may not			
Duc	Section 1 Program Components					
<u> </u>	gram Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) Check which components you will operate under the LIHEAP program.	Datas o	f Operation			
(No	te: You must provide information for each component designated here as requested elsewhere in plan.)		v porazon			
		Start Date	End Date			
~	Heating assistance	10/01/2019	09/30/2020			
	Cooling assistance					
~	Crisis assistance	11/01/2019	06/30/2020			
	Weatherization assistance					
Pro	vide further explanation for the dates of operation, if necessary	I				
F						
Est	Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16					
	1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) nust add up to 100%.					
-	leating assistance		79.00%			
C	ooling assistance		0.00%			
0	risis assistance		10.00%			
v	Veatherization assistance		0.00%			
	arryover to the following federal fiscal year		0.00%			
	dministrative and planning costs		10.00%			
L S	Services to reduce home energy needs including needs assessment (Assurance 16) 1.00					

Used to develop and implement leveraging activities							0.00%
TOTAL	TOTAL						100.00%
Alternate Use of Crisis Assistance Funds, 2605(c)(1	.)( <b>C</b> )						
1.3 The funds reserved for winter crisis assistance t	that have not been	expended l	oy March 1	5 will be	reprogrammed to:		
Heating assistance				Cooling a	ssistance		
Weatherization assistance				Other (sr	ecify.) Crisis Assi	stance	<u>``</u>
Weatherization assistance     Other (specify:)     Crisis Assistance							
Categorical Eligibility, 2605(b)(2)(A) - Assurance 2	. 2605(c)(1)(A), 260	05(b)(8A) -	Assurance	8			
1.4 Do you consider households categorically eligib					lowing categories	of ber	efits in the left
column below? O Yes O No							
If you answered "Yes" to question 1.4, you must co	mplete the table b	elow and a	nswer quest	tions 1.5 a	und 1.6.		
	Heating		Cooling		Crisis	Î	Weatherization
TANF	C Yes C No	0	Yes ONo	0	Yes ONo	0	Yes ONo
SSI	O Yes O No	0	Yes O <sub>No</sub>	C	Yes O <sub>No</sub>	$\circ$	Yes ONo
SNAP	O Yes O No		Yes ONo		Yes ONo	<u></u>	Yes ONo
Means-tested Veterans Programs	O Yes O No		Yes O <sub>No</sub>		Yes O <sub>No</sub>	-	Yes O <sub>No</sub>
-					ů.		
Program Name Other(Specify) 1	Heat		Cool	-	Crisis		Weatherization
1.5 Do you automatically enroll households without							V Tes V No
SNAP Nominal Payments   1.7a Do you allocate LIHEAP funds toward a nominal payment for SNAP households? O Yes No   If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.   1.7b Amount of Nominal Assistance: \$0.00   1.7c Frequency of Assistance   0nce Per Year   0nce every five years							
Other - Describe:         1.7d How do you confirm that the household receiv	ing a nominal payr	ment has a	n energy cos	st or need	1?		
Determination of Eligibility - Countable Income 1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?							
Gross Income							
	Net Income						
1.9. Select all the applicable forms of countable inco	ome used to detern	nine a hous	ehold's inco	ome eligit	oility for LIHEAP		
Wages							
Self - Employment Income							
Contract Income							

<b>&gt;</b>	Payments from mortgage or Sales Contracts					
>	Unemployment insurance					
<	Strike Pay					
<b>&gt;</b>	Social Security Administration (SSA ) benefits					
	Including MediCare deduction					
~	Supplemental Security Income (SSI )					
>	Retirement / pension benefits					
	General Assistance benefits					
>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
<b>&gt;</b>	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
>	Rental income					
	Income from employment through Workforce Investment Act (WIA)					
	Income from work study programs					
<b>&gt;</b>	Alimony					
	Child support					
<b>&gt;</b>	Interest, dividends, or royalties					
<b>&gt;</b>	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
~	Veterans Administration (VA) benefits					

	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other
	Tribal Council Stipends/Payments
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 09/30/2020 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY Section 2 - Heating Assistance Eligibility, 2605(b)(2) - Assurance 2 2.1 Designate the income eligibility threshold used for the heating component: Household size **Eligibility Guideline** Eligibility Threshold Add All Household Sizes HHS Poverty Guidelines 150.00% 2.2 Do you have additional eligibility requirements for O Yes O No HEATING ASSITANCE? 2.3 Check the appropriate boxes below and describe the policies for each. Do you require an Assets test ? 🔿 Yes 💿 No Do you have additional/differing eligibility policies for: O Yes O No **Renters?** O Yes O No Renters Living in subsidized housing ? 🔿 Yes 💿 No Renters with utilities included in the rent ? Do you give priority in eligibility to: • Yes O No Elderly? Disabled? • Yes ONo • Yes O No Young children? Households with high energy burdens ? • Yes O No Other? O Yes O No Explanations of policies for each "yes" checked above: Elders, disabled and young children are offered the highest priority in processing applications and getting payments to vendors. Outreach is done to ensure that these categories of clients are serviced as fully and quickly as possible. Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Applications are made available through other programs such as the Elder's Program and on outreach visits to satellite locations so that Elders, disabled and young children are able to have access to applications first and foremost. The earlier applications and payments for them are processed first, making them a priority on that level. As the season progresses, Elder, disabled and young children applications are prioritized for daily processing of applications and weekly processing of payments. 2.5 Check the variables you use to determine your benefit levels. (Check all that apply):  $\checkmark$ Income Family (household) size Home energy cost or need: 🗹 Fuel type Climate/region Individual bill

<b>Dwelling type</b>						
Energy burden (% of income spent on home energy)						
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for	FY 2020:					
Minimum Benefit\$540Maximum Benefit\$2,000						
Minimum Benefit	\$540		\$2,000			
Minimum Benefit 2.7 Do you provide in-kind (e.g., blanke			\$2,000			
			Ψ2,000			
2.7 Do you provide in-kind (e.g., blanke If yes, describe.	ts, space heaters) and/or other for a space heaters and/or other for a space heaters and the space heaters and	orms of benefits? • Yes No				

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section	on 3 - C	Cooling As	ssistance		
Eligibility, 2605(	(c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate Th	ne income eligibility threshold used for th	ne Cooling c	omponent:			
Add	Household size		E	igibility Guideline	Eligibility Thresho	
1						0.00%
3.2 Do you have COOLING ASS	additional eligibility requirements for ITANCE?	C Yes	🖸 No			
3.3 Check the ap	propriate boxes below and describe the	policies for	each.			
Do you require a	an Assets test ?	O Yes	O No			
Do you have add	litional/differing eligibility policies for:					
Renters?		C Yes	O No			
Renters Li	iving in subsidized housing ?	C <sub>Yes</sub>	O No			
Renters wi	ith utilities included in the rent ?	C Yes	O No			
Do you give prio	ority in eligibility to:					
Elderly?		O Yes	O No			
Disabled?		O Yes	O No			
Young chi	ldren?	O Yes	O No			
Household	ls with high energy burdens ?	O Yes	O No			
Other?		O Yes	O No			
Explanations of	policies for each "yes" checked above:					
3.4 Describe how	v you prioritize the provision of cooling a	assistance to	vulnerable pop	ulations,e.g., benefit amou	nts, early application perio	ds, etc.
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605	5(c)(1)(B)				
3.5 Check the va	riables you use to determine your benefi	it levels. (Ch	eck all that ap	ply):		
Income						
<b>Family</b> (ho	usehold) size					
	gy cost or need:					
	l type					
	nate/region					
	-					
	ividual bill					
	elling type					
	rgy burden (% of income spent on home	e energy)				
Ene	rgy need					
Other - Describe:						

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for F	Y 2020:					
Minimum Benefit	\$0	Maximum Benefit	\$0			
3.7 Do you provide in-kind (e.g., fans, air o	conditioners) and/or other form	ns of benefits? OYes ONo				
If yes, describe.	If yes, describe.					
If yes, describe. If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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	RTMENT OF HEALTH AND HUMAN SERVIC RATION FOR CHILDREN AND FAMILIES	F8	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Section 4: C	RISIS ASSISTANCE					
Eligibility - 26	04(c), 2605(c)(1)(A)						
4.1 Designate	the income eligibility threshold used for the crisis co	omponent					
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	HHS Poverty Guidelines	150.00%				
4.2 Provide yo	- ur LIHEAP program's definition for determining a	a crisis.					
4.3 What cons	<ul> <li>and , depending on the fuel supply for that heating sou</li> <li>Household has less than 1/8 or less of fuel in a sta</li> <li>Household has less than 1/4 cord of wood.</li> <li>Household has 25% or less on a propane tank.</li> <li>Household has less than 4 bags or 200 pounds of</li> <li>Household has received a disconnection notice of</li> <li>Household has a dysfuntional heating system or t</li> </ul>	andard 275 gallon tank of fuel. pellets. f a utility that is necessary for the operation o he heating system is unsafe and there is no se or a utility that is necessary to the functioning	g of the home heating source is				
Crisis Require							
-	w many hours do you provide an intervention that	will resolve the energy crisis for eligible ho	useholds? 48Hours				
situations? 18		will resolve the energy crisis for eligible ho	useholds in life-threatening				
-	ity, 2605(c)(1)(A)						
4.6 Do you hav ASSISTANCE	ve additional eligibility requirements for CRISIS ??	• Yes O No					
	appropriate boxes below and describe the policies f						
Do you requir	e an Assets test ?	O Yes 💿 No					
Do you give p	riority in eligibility to :						
Elderly?		• Yes O No					
Disabled		• Yes O No					
Young (	Children?	• Yes O No					
Househo	olds with high energy burdens?	• Yes O No					
Other?	Other? O Yes O No						

In Order to receive crisis assistance:					
Must the household have received a shut-of empty tank?	f notice or have a near	• Yes O No			
Must the household have been shut off or h	ave an empty tank?	O Yes O No			
Must the household have exhausted their re	gular heating benefit?	O Yes 💿 No			
Must renters with heating costs included in received an eviction notice ?	their rent have	⊙ <sub>Yes</sub> C <sub>No</sub>			
Must heating/cooling be medically necessar	y?	O Yes 💿 No			
Must the household have non-working heat equipment?	ing or cooling	O Yes O No			
Other?		O Yes O No			
Do you have additional / differing eligibility polic	ies for:	L			
Renters?		O Yes <sup>O</sup> No			
Renters living in subsidized housing?		O Yes 💿 No			
Renters with utilities included in the rent?		O Yes  No			
Explanations of policies for each ''yes'' checked a	bove:				
winter months, any person living in our servi of heat. Determination of Benefits	ce area is at risk of hypot	thermia when the home is not 63	degrees or higher due to having no source		
4.8 How do you handle crisis situations?					
4.8 How do you handle crisis situations: Separate compor	ant				
Fast Track					
Other - Describe	:				
4.9 If you have a separate component, how do you	ı determine crisis assist	ance benefits?			
Amount to resolv	ve the crisis.				
Cri	Crisis assistance benefits are determined at a level of a maximum of \$300 per year per household due to the high volume of requests that we receive.				
Crisis Requirements, 2604(c)					
4.10 Do you accept applications for energy crisis a	assistance at sites that a	re geographically accessible to	all households in the area to be served?		
• Yes O No Explain.					
Clients may get application assistance at a more convenient location through outreach services as well as the main Community Support Services office located in the northern portion of our service area. Outreach, postal service, FAX, email and telephone are all available to assist clients in the application process. Applications are accepted throug all forms of communication at the discretion of the client.					
4.11 Do you provide individuals who are physically disabled the means to:					
Submit applications for crisis benefits without leaving their homes?					
• Yes O No If No, explain.					
	Travel to the sites at which applications for crisis assistance are accepted?				
• Yes O No If No, explain.					
If you answered "No" to both options in question disabled?	4.11, please explain alt	ernative means of intake to the	se who are homebound or physically		
Outreach to homes for those who a email, FAX, and telephone service are all a			application assistance. Postal service,		
Benefit Levels, 2605(c)(1)(B)					

4.12 Indicate the maximum benefit for each type of crisis assistance offered.

Winter Crisis \$300.00 maximum benef	fit							
Summer Crisis \$0.00 maximum benefit	\$0.00 maximum benefit							
Year-round Crisis \$0.00 maximum benefit								
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?								
• Yes O No If yes, Describe	• Yes C No If yes, Describe							
These are contingent on donated or available items. Should these types of items become available through donation or alternative funding, they are prioritized to be given to those who are in need of crisis assistance.								
4.14 Do you provide for equipment repair or repla	acement usir	ıg crisis func	ls?					
⊙ Yes O No								
If you answered "Yes" to question 4.14, you must	complete qu	lestion 4.15.						
4.15 Check appropriate boxes below to indicate ty	pe(s) of assir	stance provi	ded.					
	Winter Crisis	Summer Crisis	Year-round Crisis					
Heating system repair	<b>&gt;</b>							
Heating system replacement								
Cooling system repair								
Cooling system replacement								
Wood stove purchase	<b>&gt;</b>							
Pellet stove purchase	<b>&gt;</b>							
Solar panel(s)								
Utility poles / gas line hook-ups	<b>&gt;</b>							
<b>Other (Specify):</b> Utility repairs are allowable where the utility is vital to the operation of the heating source or is the heating source.								
4.16 Do any of the utility vendors you work with e	nforce a mo	ratorium on	shut offs?					
• Yes O No								
If you responded "Yes" to question 4.16, you must respond to question 4.17. 4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.								
PUblic Utilities Commission approval. 30 dqa	November 15 through April 15 - disconnect not permitted if income eligible cuastomer agrees to a special payment arrangement. Requires PUblic Utilities Commission approval. 30 dqay delay, with renewal of up to 90 days, if a physician certifies that disconnect would adversely affect the health of a household member. Cannot disconnect if an overdue amount is less than \$50, unless the overdue amount is over 90 days old							
If any of the above questions requi			nation or clarification that could not be made in					

the fields provided, attach a document with said explanation here.

	IMENT OF HEALTH AN TION FOR CHILDREN		OME	/92,02/95,03/96,12/98,11/01 3 Clearance No.: 0970-0075 Expiration Date: 09/30/2020		
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)					
		_				
		SF - 424	- MANDATORY			
	Sectio	on 5: WEATHE	RIZATION ASSISTANCE			
Eligibility, 2605(	(c)(1)(A), 2605(b)(2) - Assu	rance 2				
5.1 Designate the	e income eligibility thresho	ld used for the Weatheri	zation component			
Add	Househ	old Size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	0.00%		
<b>5.2 Do you enter</b> No	into an interagency agree	ment to have another gov	ernment agency administer a WEATHERIZ	ATION component? O Yes 💿		
5.3 If yes, name	the agency. State of Maine	CAP Agency				
5.4 Is there a sep	parate monitoring protocol	for weatherization?	Yes 💿 No			
5.5 Under what	TION - Types of Rules rules do you administer LI		Check only one.)			
Entirely u	nder LIHEAP (not DOE) 1	rules				
Entirely under DOE WAP (not LIHEAP) rules						
Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply):						
Income Threshold						
	Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).						
Other - Describe:						
Mostly une	der DOE WAP rules, with	the following LIHEAP r	ule(s) where LIHEAP and WAP rules differ	(Check all that apply.)		
Inco	me Threshold					
Wea	therization not subject to l	DOE WAP maximum sta	tewide average cost per dwelling unit.			
Wea	therization measures are n	ot subject to DOE Saving	gs to Investment Ration (SIR ) standards.			
Othe	Other - Describe:					
Eligibility, 2605(	(b)(5) - Assurance 5					
5.6 Do you requi	ire an assets test?	C Yes O No				
5.7 Do you have	additional/differing eligibi	lity policies for :				
Renters		O Yes O No				
Renters liv housing?	ing in subsidized	O Yes O No				
5.8 Do you give p	priority in eligibility to:					
Elderly?		O Yes 💿 No				
Disabled?		O Yes O No				

Young Children?	C Yes 💿 No				
House holds with high energy Index I and the second					
Other?	Other? O Yes O No				
If you selected ''Yes'' for any of the option below.	ns in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field			
Benefit Levels					
5.9 Do you have a maximum LIHEAP we	atherization benefit/expenditur	e per household? 🔿 Yes 💿 No			
5.10 If yes, what is the maximum? \$0					
Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization meas		ll categories that apply.)			
Weatherization needs assessments	/audits	Energy related roof repair			
Caulking and insulation		Major appliance Repairs			
Storm windows		Major appliance replacement			
Furnace/heating system modificat	ions/ repairs	Windows/sliding glass doors			
<b>Furnace replacement</b>		Doors			
Cooling system modifications/ rep	airs	Water Heater			
Water conservation measures Cooling system replacement					
Compact florescent light bulbs Other - Describe:					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)					
MODEL PLAN					
SF - 424 - MANDATORY					
Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)					
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:					
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.					
Publish articles in local newspapers or broadcast media announcements.					
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.					
Mass mailing(s) to prior-year LIHEAP recipients.					
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.					
Execute interagency agreements with other low-income program offices to perform outreach to target groups.					
✓ Other (specify):					
Use social media (i.e. Facebook) and post information in youth and elder activity areas as well as make Elders Department workers aware of the program. Make visits to satellite offices to educate potentially low income households about all LIHEAP assistance. Coordinate with the local State of Maine CAP Agencies to service households that they are unable to provide services for.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

	EPARTMENT OF HEALTH AND HUMAN SERVICES VISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
	LOW INCOME HOME ENERGY ASSIST MODEL PLA	. ,
		-
	SF - 424 - MANDA	TORY
	Section 7: Coordination, 2605(	b)(4) - Assurance 4
7.1 Descr SSI, WAI	ribe how you will ensure that the LIHEAP program is coordinated with o P, etc.).	ther programs available to low-income households (TANF,
	Joint application for multiple programs	
<b>&gt;</b>	Intake referrals to/from other programs	
	One - stop intake centers	
<b>&gt;</b>	Other - Describe:	
Tr	Clients are advised during all appointments about all assistance availabl upport Services Department as well as when and how these types of assistance ribal Community of upcoming deadlines and applications for all assistance. C sources, especially if the resources aare not adequate from this program to me	e are available. Newsletters are also sent out monthly to apprise the lients are also informed and assisted in applying for other area
-	of the above questions require further explanatio lds provided, attach a document with said explan	

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN ON FAMILIES					
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Sec	tion 8: Agency Designation, the		Assurance 6 (R th of Puerto R	-	ite grantees and	
8.1 Ho	w would you categorize the primary response	sibility of your State a	gency?			
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
Altern	ate Outreach and Intake, 2605(b)(15) - Assu	rance 15				
If you	selected "Welfare Agency" in question 8.1,	you must complete qu	estions 8.2, 8.3, and 8.4	as applicable.		
8.2 Ho	8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
8.3 Ho	8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
8.5 LII	HEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a W	ho determines client eligibility?	Non-Applicable	Non-Applicable	Non-Applicable	Non-Applicable	
	/ho processes benefit payments to gas and c vendors?	Non-Applicable	Non-Applicable	Non-Applicable		
8.5c w	8.5c who processes benefit payments to bulk fuel Non-Applicable Non-Applicable Non-Applicable Non-Applicable					
	/ho performs installation of weatherization				Non-Applicable	

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.
8.6 What is your process for selecting local administering agencies?
3.7 How many local administering agencies do you use?
3.8 Have you changed any local administering agencies in the last year? O Yes • No
3.9 If so, why?
Agency was in noncompliance with grantee requirements for LIHEAP -
Agency is under criminal investigation
Added agency
Agency closed
Other - describe
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

	NT OF HEALTH AND HUMAN SERVICES IN FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020		
Ш с	OW INCOME HOME ENERGY ASS	SISTANCE PROGRAM(LIHEAP)		
	MODEL F	. ,		
	SF - 424 - MA	NDATORY		
	Section 9: Energy Suppliers,	2605(b)(7) - Assurance 7		
9.1 Do you make pay	ments directly to home energy suppliers?			
Heating	• Yes O No			
Cooling	O Yes 💿 No			
Crisis	• Yes O No			
Are there exception	1s? OYes ONo			
If yes, Describe.				
9.2 How do you notif	y the client of the amount of assistance paid?			
		al award. The cllient is also provided a copy of any additional funds sent		
on their behalf	· ·	ar award. The chieft is also provided a copy of any additional funds sent		
	re that the home energy supplier will charge the eligible ne energy and the amount of the payment?	e household, in the normal billing process, the difference between the		
	lients regular bills to keep them updated on their account (	e client accounts. I can email most of them as well. Many of the vendors (i.e. electric companies). These regular bills will show the appropriate		
9.4 How do you assur assistance?	re that no household receiving assistance under this titl	e will be treated adversely because of their receipt of LIHEAP		
We advocate for all of our clients as well as pay their energy bills. In dealing with all of our vendors, we stress the importance of treating our client (their customers) with dignity as well as fairness. Clients are more than willing to let us know when they feel like they are not being treated fairly and this is addressed on a case by case basis.				
9.5. Do you make pay households? O Yes • No	yments contingent on unregulated vendors taking appr	opriate measures to alleviate the energy burdens of eligible		
If so, describe the	measures unregulated vendors may take.			
NA				
If any of the al	have questions require further and	nation or elevification that could not be made in		
	ided, attach a document with said exp	nation or clarification that could not be made in planation here		
me menus prov	incu, attach a ubcument with salu ex			

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	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 26	05(b)(10)		
	The Aroostook Band of	<u>^</u>	<b>f unds?</b> IPS/SAGE software system as well as 1 <sup>c</sup> on an individual basis with its own en			
Audit Process	i					
10.2. Is your I		ited annually under the Single Audit	Act and OMB Circular A - 133?			
	•	8	or reportable condition cited in the A ews of the LIHEAP agency from the	,		
No Findings	~					
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1						
10.4. Audits of	f Local Administering	Agencies				
10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.						
	-	0	dministering agencies/district offices	?		
Select all that	apply.	nents do you have in place for local a	dministering agencies/district offices udit in compliance with Single Audit			
Select all that	apply. al agencies/district offic	nents do you have in place for local a	udit in compliance with Single Audit			
Select all that	apply. al agencies/district offi al agencies/district offic	nents do you have in place for local a ces are required to have an annual a ces are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133		
Select all that	apply. al agencies/district offi al agencies/district offi al agencies/district offi	nents do you have in place for local a ces are required to have an annual a ces are required to have an annual a	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o	Act and OMB Circular A-133		
Select all that	apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an	nents do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent audi	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o	Act and OMB Circular A-133		
Select all that	apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring	nents do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent audi d program monitoring of local agenc	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o	Act and OMB Circular A-133 f compliance process.		
Select all that	apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring the Grantee's strategi	nents do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent audi d program monitoring of local agenc	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring the Grantee's strategi	nents do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent audi d program monitoring of local agenc	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Monitoring the Grantee's strategic oyees:	nents do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent audi d program monitoring of local agenc	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	apply. al agencies/district offi- al agencies/district offi- al agencies/district offi- ntee conducts fiscal an Monitoring e the Grantee's strategi- oyees: rnal program review	nents do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent audi d program monitoring of local agence ies for monitoring compliance with th	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Aonitoring e the Grantee's strategic oyees: rnal program review artmental oversight ondary review of invoio	nents do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent audi d program monitoring of local agence ies for monitoring compliance with th	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices	Act and OMB Circular A-133 f compliance process.		
Select all that	apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Aonitoring the Grantee's strategic oyees: rnal program review artmental oversight ondary review of invoice er program review mentioned arter the strategic other the strategic apply.	nents do you have in place for local a ces are required to have an annual ar ces are required to have an annual ar ces ' A-133 or other independent audi d program monitoring of local agence tes for monitoring compliance with the ces and payments	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices ne Grantee's and Federal LIHEAP po	Act and OMB Circular A-133 f compliance process.		
Select all that	apply. al agencies/district offic al agencies/district offic al agencies/district offic ntee conducts fiscal an Aonitoring the Grantee's strategic oyees: rnal program review artmental oversight ondary review of invoice er program review mentioned arter the strategic other the strategic apply.	nents do you have in place for local a ces are required to have an annual ar ces are required to have an annual ar ces' A-133 or other independent audi d program monitoring of local agence ies for monitoring compliance with the ces and payments chanisms are in place. Describe: acks programs and expenditures to ensi	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o cies/district offices ne Grantee's and Federal LIHEAP po	Act and OMB Circular A-133 f compliance process.		

Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN					
SF - 424 - MANDATORY					
Section 11: Timely and Meaningful Public Participation,	2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
V Other - Describe:					
Social media is utilized to solicit comment.					
11.2 What changes did you make to your LIHEAP plan as a result of this participation?					
We continue to use net income as a qualifier for program eligibility.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distributio	n of your LIHEAP funds?				
Date	Event Description				
1					
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s).					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? None

12.2 How many of those fair hearings resulted in the initial decision being reversed? NA

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

NA

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

Client's who are denied have the right to appeal the decision, first and foremost, to the LIHEAP Coordinator by asking for a review of the application. If this is not satisfactory, the client has the right to lodge a complaint with the LIHEAP Coordinator's immediate supervisor. This complaint must be presented within ten (10) business days of the decision of the LIHEAP Coordinator.

Following is an explanation of the Client Grievance Procedure should the client not be satisfied with the immediate supervisor (of the LIHEAP Coordinator) finding:

Step One:

1) The grievance shall be discussed, (and written documentation) first with the employee's Immediate Supervisor. A grievance must be asserted within five (5) working days of the occurrence of the event or incident giving rise to the grievance, or the right to use of the grievance procedure is deemed waived. If a satisfactory settlement is not reached within five (5) working days after it is asserted, the grievance shall proceed to Step Two.

2) If the individual has a problem with the Immediate Supervisor, then the Personnel Director will act as the liaison.

3) The Personnel Director will also be involved in all the steps of the grievance procedure.

Step Two:

1) The grievance shall be submitted in writing to the Tribal Administrator of the ABM. The Tribal Administrator shall render a decision within five (5) working days. The decision of the Tribal Administrator is final unless the employee appeals in writing to the Program Appeals Board within five (5) working days of receipt of the Tribal Administrator's decision.

Step Three:

1) At its next regular meeting, the Tribal Council shall review the decision of the Tribal Administrator. The Tribal Council may sustain, reverse, or selectively alter the Tribal Administrator's decision. The decision of the Tribal Council shall be final. The complete record of the grievance shall be placed in the employee's personnel record.

Step Four:

1) The complete written record of the grievance shall be placed in the permanent personnel file of the employee initiating the grievance. The administrative authority rendering the final decision, shall determine if the complete written record of the grievance shall be placed in the personnel record of any of the lower level supervisors involved in the grievance process as described in the preceding steps.

### A. Program Appeals Board

1. If the efforts, through the Chain of Command and the Tribal Administrator, have not resolved a programmatic grievance, the client may request a meeting with a Program Appeals Board (PAB) from the Tribal Administrator.

2. The Program Appeals Board (PAB) is a group of employees that has been approved by Tribal Council to hear client and employee <u>programmatic grievances</u> as a final step in the programmatic grievance process. This eliminates the burden for Tribal Council members of researching applicable program regulations and allows programmatic grievances to be resolved quickly and equitably. The PAB is a service to the Community.

- 3. PAB Selection
- a) The people recommended to serve on the PAB are ABM employees and are not obligated to this position.
- b) The Tribal Administrator recommends the employees for selection to the Tribal Council for approval.
- c) All PAB members must have a signed Privacy Act Agreement that is on file at the Administration Office.
- 4. Rotation

a) There are approximately fifteen (15) people selected and approved for the PAB by the Tribal Council. Five (5) people must be chosen that do not have any conflicts of interest or potential conflicts of interest or potential conflicts of interest with the pending grievance, and members can be rotated.

b) The client/employee has the option of eliminating members of the PAB from sitting during his/her hearing that they believe could be a potential conflict of interest for him/her, or for other personal reasons.

### 5. The Hearing Process

a) The Tribal Administrator, after obtaining appropriate release of information when necessary, will present all information, and the nature of the complaint, to the ABM Compliance Officer.

b) The ABM Compliance Officer will review the information and nature of the complaint and schedule a meeting of the PAB to render a decision. The PAB meeting must be scheduled within ten (10) working days after the grievance is received by the ABM Compliance Officer and notification of the time and place will be given to the Program Director and aggrieved client.

c) The client must sign any appropriate authorization for disclosure or release of information forms as necessary. A copy of this form will be made available to all members of the PAB prior to the meeting. The information release authorization is effective for the specific timeframe to answer the purpose for which it is given and no further information will be released without execution of an additional written statement of consent.

d) Once appropriate release of information is obtained, the PAB shall review all information and meet with the aggrieved client/ employee as well as pertinent staff, including the Program Director. The PAB will render a decision within five (5) working days of the date of the meeting.

e) The ABM Compliance Officer will forward the decision of the PAB to the Tribal Administrator. The Tribal Administrator will then notify all parties concerned, of the decision. The decision of the PAB is final.

f) The complete record of the grievance will be maintained with the Tribal Administrator, and copy furnished to the affected Program Director involved.

6. If a lengthy review of the eligibility requirements or program guidelines and regulations is necessary in order to render a decision in a case, a copy of these requirements, guidelines and regulations may be issued to the selected five board members to review prior to the scheduled meeting. This will allow each board member to conduct some research if he/she has any questions or concerns.

7. The meeting times of the two or more concerned parties during a hearing will be scheduled to allow each party to be heard without interruption and to avoid any potential conflicts. Employees involved in the hearing process may have his/her Immediate Supervisor present during the hearing.

- 1. In the event personnel issues enter the hearing process, an appropriate ABM Form will be completed and signed by the client asserting the grievance and the ABM Compliance Officer will forward the form to the Personnel Manager for further investigation. <u>The PAB will review</u> programmatic concerns only and is not responsible for resolving personnel issues.
- 2. There is no responsibility of action or discipline given to PAB members. All personnel issues are forwarded to the Personnel Manager and the Tribal Administrator or other responsible individual will take any other action necessary. However, the PAB may make recommendations (i.e. to revise a policy or research an area of discrepancy.)
- 3. If preferred, final decisions may be made by ballot voting by the PAB at any given hearing. The ABM Compliance Officer will calculate all votes and forward the decision to the applicable parties. The decision of how to vote during a hearing is made by the PAB members sitting during that particular hearing.

### 12.5 When and how are applicants informed of these rights?

Clients are given a copy of the Aroostook Band of Micmacs Grievance procedure at the time of application. For those who apply via mail, there is a notice in the newsletter during the first 3 months of the heating season (October, November and December) and monthly via social media (Facebook). A copy of te grievance procedure is attached to all applications, even those sent in the mail or via email.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Following is an explanation of the Client Grievance Procedure:

Step One:

1) The grievance shall be discussed, (and written documentation) first with the employee's Immediate Supervisor. A grievance must be asserted within five (5) working days of the occurrence of the event or incident giving rise to the grievance, or the right to use of the grievance procedure is deemed waived. If a satisfactory settlement is not reached within five (5) working days after it is asserted, the grievance shall proceed to Step Two.

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### Step Three:

1) At its next regular meeting, the Tribal Council shall review the decision of the Tribal Administrator. The Tribal Council may sustain, reverse, or selectively alter the Tribal Administrator's decision. The decision of the Tribal Council shall be final. The complete record of the grievance shall be placed in the employee's personnel record.

### Step Four:

1) The complete written record of the grievance shall be placed in the permanent personnel file of the employee initiating the grievance. The administrative authority rendering the final decision, shall determine if the complete written record of the grievance shall be placed in the personnel record of any of the lower level supervisors involved in the grievance process as described in the preceding steps.

### A. Program Appeals Board

1. If the efforts, through the Chain of Command and the Tribal Administrator, have not resolved a <u>programmatic grievance</u>, the client may request a meeting with a Program Appeals Board (PAB) from the Tribal Administrator.

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### 5. The Hearing Process

a) The Tribal Administrator, after obtaining appropriate release of information when necessary, will present all information, and the nature of the complaint, to the ABM Compliance Officer.

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c) The client must sign any appropriate authorization for disclosure or release of information forms as necessary. A copy of this form will be made available to all members of the PAB prior to the meeting. The information release authorization is effective for the specific timeframe to answer the purpose for which it is given and no further information will be released without execution of an additional written statement of consent.

d) Once appropriate release of information is obtained, the PAB shall review all information and meet with the aggrieved client/ employee as well as pertinent staff, including the Program Director. The PAB will render a decision within five (5) working days of the date of the meeting.

e) The ABM Compliance Officer will forward the decision of the PAB to the Tribal Administrator. The Tribal Administrator will then notify all parties concerned, of the decision. The decision of the PAB is final.

f) The complete record of the grievance will be maintained with the Tribal Administrator, and copy furnished to the affected Program Director involved.

6. If a lengthy review of the eligibility requirements or program guidelines and regulations is necessary in order to render a decision in a case, a copy of these requirements, guidelines and regulations may be issued to the selected five board members to review prior to the scheduled meeting. This will allow each board member to conduct some research if he/she has any questions or concerns.

7. The meeting times of the two or more concerned parties during a hearing will be scheduled to allow each party to be heard without interruption and to avoid any potential conflicts. Employees involved in the hearing process may have his/her Immediate

Supervisor present during the hearing.

- 1. In the event personnel issues enter the hearing process, an appropriate ABM Form will be completed and signed by the client asserting the grievance and the ABM Compliance Officer will forward the form to the Personnel Manager for further investigation. The PAB will review programmatic concerns only and is not responsible for resolving personnel issues.
- 2. There is no responsibility of action or discipline given to PAB members. All personnel issues are forwarded to the Personnel Manager and the Tribal Administrator or other responsible individual will take any other action necessary. However, the PAB may make recommendations (i.e. to revise a policy or research an area of discrepancy.)
- 3. If preferred, final decisions may be made by ballot voting by the PAB at any given hearing. The ABM Compliance Officer will calculate all votes and forward the decision to the applicable parties. The decision of how to vote during a hearing is made by the PAB members sitting during that particular hearing.

12.7 When and how are applicants informed of these rights?

Clients are given a copy of the Aroostook Band of Micmacs Grievance procedure at the time of application. For those who apply via mail, there is a notice in the newsletter during the first 3 months of the heating season (October, November and December) and monthly via social media (Facebook). A hard copy of the grievance procedure is also mailed with all initial client letters (Approval, Denial, and Request for Information letters).

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020			
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 13: Reduction of home energy no	eeds, 2605(b)(16) - Assurance 16			
13.1 Describe how you use LIHEAP funds to provide services that encourage as thereby the need for energy assistance?	nd enable households to reduce their home energy needs and			
Monthly newsletters containing information on energy saving and low Alternative resources are utlized to assist clients in finding alternative weath Booklets are distributed by the program with low-to-no-cost heat saving solu	erization assistance, including the local CAP agency, and methods.			
13.2 How do you ensure that you don't use more than 5% of your LIHEAP fun	ds for these activities?			
No more than 1% of our budget is used for the outreach services, bud referrals as the burden of these activities is shared by other funded programs budget review, approval process, and fiscal monitoring.				
13.3 Describe the impact of such activities on the number of households served	in the previous Federal fiscal year.			
The above activities have done little to impact the number of househo for those who do receive assistance, enabling them to stretch the ever-shrink their homes.	÷ .			
13.4 Describe the level ofdirect benefitsprovided to those households in the prev	vious Federal fiscal year.			
N/A				
13.5 How many households applied for these services? 0				
13.6 How many households received these services? 180				

	-	TH AND HUMAN SERVIC DREN AND FAMILIES	ES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020		
		ME HOME ENERG		ANCE PROGRAM(LIHEAP)		
				. ,		
		-	4 - MANDA			
		51 - 42-		TORT		
	Section 14:Leveraging Incentive Program, 2607(A)					
14.1 Do you p	an to submit an applic	cation for the leveraging incer	tive program?			
O Yes O N	0	0.0	. 0			
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.						
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:						
Resource	Resource     What is the type of resource or benefit ?     What is the source(s) of the resource ?     How will the resource be integrated and coordinated with LIHEAP?					
1						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

## August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 09/30/2020 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: ~ Formal training on grantee policies and procedures How often? Annually Biannually ~ As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** Formal training conference How often? Annually Biannually As needed Other - Describe: On-site training How often? Annually Biannually As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors Formal training conference How often? Annually Biannually As needed

 Other - Describe:

 Policies communicated through vendor agreements

 Policies are outlined in a vendor manual

 Other - Describe:

 Policies are in line with the state administered LIHEAP Plan and vendors in our area utilize the state policies as a guide for our Tribally run program. Any questions or variance from the state policies are communicated as necessary.

15.2 Does your training program address fraud reporting and prevention?

• Yes

C No

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

U.S. DEPARTMENT OF HEA ADMINISTRATION FOR CHI	ALTH AND HUMAN SERVICES ILDREN AND FAMILIES		August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)								
SF - 424 - MANDATORY								
Section 17: Program Integrity, 2605(b)(10)								
17.1 Fraud Reporting Mechanism	15							
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.								
Online Fraud Reporting								
Dedicated Fraud Repo	orting Hotline							
Report directly to local agency/district office or Grantee office								
Report to State Inspector General or Attorney General								
Forms and procedures	s in place for local agencies/district of	fices and vendors to report fraud, wa	iste, and abuse					
Other - Describe:								
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply								
Printed outreach materials								
Addressed on LIHEAP application								
Website								
Other - Describe:								
Community newsletters and client consultation								
17.2. Identification Documentation	n Requirements							
a. Indicate which of the following members.	forms of identification are required of	r requested to be collected from LIE	IEAP applicants or their household					
Type of Identification Collected	Collected from Whom?							
	Applicant Only	All Adults in Household	All Household Members					
	Required	Required	Required					
Social Security Card is photocopied and retained								
	Requested	Requested	Requested					
Social Security Number (Without actual Card)	Required	Required	Required					
	Requested	Requested	Requested					
Government-issued identification	Required	Required	Required					

card									
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)			Requested			Requested			
			>				3		
		1		All Adults in	All Adults in		All Household	All Household	
Other	Applicant Only Required			All Adults in All Adults in Household Household Required Requested			Members Required	Members Requested	
1									
b. Describe any exceptions to the above policies.									
N/A									
17.3 Identification Verification									
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply									
Verify SSNs with Social Security Administration									
Match SSNs with death records from Social Security Administration or state agency									
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)									
Match with state Department of Labor system									
Match with state and/or federal corrections system									
Match with state child sup	port system								
Verification using private software (e.g., The Work Number)									
In-person certification by staff (for tribal grantees only)									
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)									
Other - Describe:									
17.4. Citizenship/Legal Residency Verification What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select									
all that apply.	suring that household r	nembers are U.	.s. ci	tizens or allens w	vno are quanneo	to r	eceive LIHEAP	benefits? Select	
Clients sign an attestation of citizenship or legal residency									
Client's submission of Social Security cards is accepted as proof of legal residency									
	cial Security cards is a	ccepted as proo	of of l	egui residency					
Noncitizens must provide				egui residency					
Noncitizens must provide           Citizens must provide a c	documentation of imn	nigration status	6		sport				
Citizens must provide a c Noncitizens are verified t	documentation of imn opy of their birth certi	nigration status	6		sport				
Citizens must provide a c	documentation of imm opy of their birth certi hrough the SAVE syste	nigration status ficate, naturaliz em	s zatio	n papers, or pass	sport				
Citizens must provide a c Noncitizens are verified t	documentation of imm opy of their birth certi hrough the SAVE syste	nigration status ficate, naturaliz em	s zatio	n papers, or pass	sport				
Citizens must provide a c Noncitizens are verified t Tribal members are verif	documentation of imm opy of their birth certi hrough the SAVE syste	nigration status ficate, naturaliz em	s zatio	n papers, or pass	sport				
Citizens must provide a c Noncitizens are verified t Tribal members are verif Other - Describe:	e documentation of imn opy of their birth certi hrough the SAVE syste ïed through Tribal enr	nigration status ficate, naturaliz em ollment record	s zatio s/Tri	n papers, or pass ibal ID card	sport				
Citizens must provide a c Noncitizens are verified th Tribal members are verifi Other - Describe: 17.5. Income Verification	documentation of imm opy of their birth certi hrough the SAVE syste ïed through Tribal enr	nigration status ficate, naturaliz em ollment record	s zatio s/Tri	n papers, or pass ibal ID card	sport				
Citizens must provide a c Noncitizens are verified t Tribal members are verif Other - Describe: 17.5. Income Verification What methods does your agency t	documentation of imm opy of their birth certi hrough the SAVE syste ïed through Tribal enr	nigration status ficate, naturaliz em ollment record	s zatio s/Tri	n papers, or pass ibal ID card	sport				
Citizens must provide a c Noncitizens are verified t Tribal members are verif Other - Describe: 17.5. Income Verification What methods does your agency t Require documentation of	documentation of imn opy of their birth certi hrough the SAVE syste ied through Tribal enr utilize to verify househo income for all adult ho	nigration status ficate, naturaliz em ollment record	s zatio s/Tri	n papers, or pass ibal ID card	sport				
Citizens must provide a c Noncitizens are verified t Tribal members are verif Other - Describe: 17.5. Income Verification What methods does your agency t Require documentation of Pay stubs	documentation of imn opy of their birth certi hrough the SAVE syste ied through Tribal enr utilize to verify househo income for all adult ho	nigration status ficate, naturaliz em ollment record	s zatio s/Tri	n papers, or pass ibal ID card	sport				
Citizens must provide a c Noncitizens are verified tt Tribal members are verifi Other - Describe: 17.5. Income Verification What methods does your agency to Require documentation of Pay stubs Social Security awa	documentation of imn opy of their birth certi hrough the SAVE syste ied through Tribal enr utilize to verify househo income for all adult ho	nigration status ficate, naturaliz em ollment record	s zatio s/Tri	n papers, or pass ibal ID card	sport				
Citizens must provide a c Noncitizens are verified t Tribal members are verif Other - Describe: 17.5. Income Verification What methods does your agency t Require documentation of Pay stubs Social Security awa Bank statements	documentation of imm opy of their birth certi hrough the SAVE syste ied through Tribal enr utilize to verify househo income for all adult househo ard letters	nigration status ficate, naturaliz em ollment record	s zatio s/Tri	n papers, or pass ibal ID card	sport				
○       Citizens must provide a c         ○       Noncitizens are verified th         ✓       Tribal members are verified         ○       Other - Describe:         17.5. Income Verification         What methods does your agency the         ✓       Require documentation of         ✓       Pay stubs         ✓       Social Security awa         ✓       Bank statements         □       Tax statements	e documentation of imm opy of their birth certi hrough the SAVE syste ied through Tribal enr utilize to verify househo income for all adult ho rd letters	nigration status ficate, naturaliz em ollment record	s zatio s/Tri	n papers, or pass ibal ID card	sport				
Citizens must provide a c Noncitizens are verified t Tribal members are verif Other - Describe: 17.5. Income Verification What methods does your agency u Require documentation of Pay stubs Social Security awa Bank statements Tax statements Zero-income statem	e documentation of imm opy of their birth certi hrough the SAVE syste ied through Tribal enr utilize to verify househo income for all adult ho rd letters	nigration status ficate, naturaliz em ollment record	s zatio s/Tri	n papers, or pass ibal ID card	sport				

Computer data matches:				
Income information matched against state computer system (e.g., SNAP, TANF)				
Proof of unemployment benefits verified with state Department of Labor				
Social Security income verified with SSA				
Utilize state directory of new hires				
Other - Describe:				
17.6. Protection of Privacy and Confidentiality				
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.           Policy in place prohibiting release of information without written consent				
Grantee LIHEAP database includes privacy/confidentiality safeguards				
Employee training on confidentiality for:				
Grantee employees				
Local agencies/district offices				
Employees must sign confidentiality agreement				
Grantee employees				
Local agencies/district offices				
Physical files are stored in a secure location				
Other - Describe:				
17.7. Verifying the Authenticity				
What policies are in place for verifying vendor authenticity? Select all that apply.				
All vendors must register with the State/Tribe.				
All vendors must supply a valid SSN or TIN/W-9 form				
Vendors are verified through energy bills provided by the household				
Grantee and/or local agencies/district offices perform physical monitoring of vendors				
Vother - Describe and note any exceptions to policies above:				
Verification through state agencies.				
17.8. Benefits Policy - Gas and Electric Utilities				
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.				
Applicants required to submit proof of physical residency				
Applicants must submit current utility bill				
Data exchange with utilities that verifies:				
Account ownership				
Consumption				
✓ Balances				
Payment history				
Account is properly credited with benefit				
Other - Describe:				
Centralized computer system/database tracks payments to all utilities				
Centralized computer system automatically generates benefit level				
Separation of duties between intake and payment approval				
Payments coordinated among other energy assistance programs to avoid duplication of payments				

Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
V Other - Describe:
Continuous contact is maintained with all vendors via email and telephone. FAX is also used when vendors still maintain FAX capabilities.
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
<b>Refer to US DHHS Inspector General (including referral to OIG hotline)</b>
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Requests for reimbursement for unmet, funded services are done in writing to any vendor which has not supplied the requested and paid for service. A fllow-up call is made within ten (10) business days if no action is taken by the vendor or no answer is given to the initial request for a refund.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 2 years floowing the the discovery of the fraud incident.
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

# Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

### Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

*Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals) The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

# Place of Performance (Street address, city, county, state, zip code)

37 Midway Drive <u>* Address Line 1</u>				
Address Line 2				
Address Line 3				
Presque Isle <u>* City</u>	Maine * <u>State</u>	04769 * Zip Code		
Check if there are workplaces on file that are not identified here.				
Alternate II. (Grantees Who Are Individuals)				
., .	re, distribution, dispensi	grant, he or she will not engage ng, possession, or use of a th the grant;		

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances	
) use the funds available under this title to	
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);	
(B) intervene in energy crisis situations;	
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and	
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;	
) make payments under this title only with respect to	
(A) households in which one or more individuals are receiving	
(i)assistance under the State program funded under part A of title IV of the Social Security Act;	
(ii) supplemental security income payments under title XVI of the Social Security Act;	
(iii) food stamps under the Food Stamp Act of 1977; or	
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or	
(B) households with incomes which do not exceed the greater of -	
(i) an amount equal to 150 percent of the poverty level for such State; or	
(ii) an amount equal to 60 percent of the State median income;	
xcept that a State may not exclude a household from eligibility in a fiscal yea plely on the basis of household income if such income is less than 110 percer the poverty level for such State, but the State may give priority to those puseholds with the highest home energy costs or needs in relation to pusehold income.	
) conduct outreach activities designed to assure that eligible households, specially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the ssistance available under this title, and any similar energy-related assistance vailable under subtitle B of title VI (relating to community services block gram	

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

# (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

#### **Plan Attachments**

#### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).