DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: ME Penobscot Report Name: DETAILED MODEL PLAN (LIHEAP) Report Period: 10/01/2021 to 09/30/2022 Report Status: Submission Accepted by CO

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Gra	ant Applic	ation SF-424
----------------------	------------	--------------

	-	TH AND HUMAN S		August 1	987, revised O	I 05/92,02/95,03/96,12/98,11/01 MB Clearance No.: 0970-0075 Expiration Date: 12/31/2023	
	LOW INCO	OME HOME EN	NERGY ASSIS MODEL PL - 424 - MANI	AN	ROGRAI	M(LIHEAP)	
* 1.a. Type of Su	ubmission:	* 1.b. Frequency: Annual	an/Fu Expla	Consolidated A Inding Request? Ination:		* 1.d. Version: Initial Resubmission Revision Update	
				te Received:		State Use Only:	
				plicant Identifie		5 Data Dessived Dy States	
				ederal Entity Ide		5. Date Received By State: 6. State Application Identifier:	
7. APPLICANT	INFORMATION		JI.			•	
* a. Legal Name	e: Penobscot Indian N	Nation					
23	Faxpayer Identificati	ion Number (EIN/TIN	b): 01-03276 * c. C	rganizational D	OUNS: 03771	7592	
* d. Address:				-			
* Street 1:		T INDIAN NATION		reet 2:	12 WABAN	AKI WAY	
* City:	INDIAN ISL	AND		ounty:	Penobscot		
* State:	ME United States			ovince:	04468 -		
* Country: e. Organizationa			de:	Zip / Postal Co	04408 -		
Department Nar Social Services	me:			ion Name: nan Services			
f. Name and con	ntact information of p	person to be contacted	l on matters involving	g this application	n:		
	⁵ First Name: Rhonda		Middle Name:		* Last Lond	t Name: Ion	
	Fitle: Social Services Busir	ness Manager	Organizational Affi Penobscot Nation	liation:			
	F ax Number 207-817-3166	* Email: rhonda.london@penobscotnation.org					
* 8a. TYPE OF I: Indian/Native A		ernment (Federally Rec	cognized)				
b. Additional	Description:						
* 9. Name of Fee	deral Agency:						
			of Federal Domestic tance Number:		(CFDA Title:	
10. CFDA Number	ers and Titles	93.568		Low-Income	Home Energy A	Assistance Program	
11. Descriptive	Title of Applicant's l	Project					
12. Areas Affect	ted by Funding:						
	SIONAL DISTRICT	'S OF:	b. Pro	ogram/Project:			
* a. Applicant		S OF: n/Project Congressiona	Peno	ogram/Project: obscot Nation			

a. Start Date: 10/01/2021	b. End Date: 09/30/2022	* a. Federal (\$): \$0	b. Match (\$): \$0						
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?									
a. This submission was made ava	ailable to the State under the Executiv	ve Order 12372							
Process for Review on :									
b. Program is subject to E.O. 12.	372 but has not been selected by State	e for review.							
c. Program is not covered by E.C	0. 12372.								
* 17. Is The Applicant Delinquent O O YES O NO	On Any Federal Debt?								
Explanation:									
complete and accurate to the best of	rtify (1) to the statements contained ir f my knowledge. I also provide the re- ny false, fictitious, or fraudulent state tion 1001)	quired assurances** and agree to con	nply with any resulting terms if I						
** The list of certifications and assu specific instructions.	irances, or an internet site where you	may obtain this list, is contained in the	he announcement or agency						
	itle of Authorized Certifying Official	18c. Telephone (area co	ode, number and extension)						
Rhonda London		18d. Email Address rhonda.london@penobsc	otnation.org						
18b. Signature of Authorized Certif	fying Official	18e. Date Report Subm 09/09/2021	itted (Month, Day, Year)						
Attach supporting doc	cuments as specified in a	agency instructions.							

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROC MODEL PLAN SF - 424 - MANDATORY	GRAM(LIHEAF	?)				
Department of Health and Human Services						
Administration for Children and Families Office of Community Services Washington, DC 20201						
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 12/31/2023						
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. uired in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years i an abbreviated plan. Public reporting burden for this collection of information is estimated to averag r reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of i sponsor, and a person is not required to respond to, a collection of information unless it displays a cu	n which the grantee is e 1 hour per response, nformation. An agency	not permitted to file including the time fo y may not conduct or				
Section 1 Program Components						
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)						
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of	Operation				
	Start Date	End Date				
✓ Heating assistance	10/01/2021	04/21/2022				
Cooling assistance						
Crisis assistance	10/01/2021	04/21/2022				
Weatherization assistance						
Provide further explanation for the dates of operation, if necessary						
Intake Schedule for FY 2022 attached Applications for heating assistance will be taken until the third Thursday in April, 04/21/202 il 04/21/2022. At this time, crisis assistance funds will be reprogrammed to heating assistance and a lds as a supplemental benefit.						
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16		10				
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.	e total of all percentages	Percentage (%)				
Heating assistance		65.00%				
Cooling assistance		0.00%				
Crisis assistance		15.00%				
Weatherization assistance		0.00%				
Carryover to the following federal fiscal year		10.00%				
Administrative and planning costs		10.00%				
Services to reduce home energy needs including needs assessment (Assurance 16)		0.00%				
Used to develop and implement leveraging activities		0.00%				
TOTAL		100.00%				
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)						
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be r	eprogrammed to:					

Section 1 - Program Components

>		Heating assistance						Cooling assista	nce	
	Weatherization assistance					Other (specify:)			
Cate	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8									
1.4 D	1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left colu mn below? • Yes \bigcirc No									
If yo	u answered "Ye	es" to question 1.4, you must	complet	e the table below a	and a	nswer questions 1	.5 and	l 1.6.		
				Heating		Cooling		Crisis		Weatherization
TANI	<u>?</u>		\odot	Yes O _{No}	Ο	Yes O _{No}	\odot_Y	res O _{No}	\circ	Yes ONo
SSI				Yes 🖸 No		Yes 🖸 No		es 🖸 No		Yes ONo
SNAP)			Yes 🖸 No		Yes 🖸 No		es 🖸 No		Yes ONo
Mean	s-tested Veterans	Programs	\odot	Yes 🖸 No	Ο	Yes 🔘 No	ΟY	es 🔿 No	0	Yes ONo
		Program Name		Heating		Cooling		Crisis		Weatherization
	(Specify) 1			O Yes O No		O Yes O No		O Yes O No		O Yes O No
1.5 D	o you automati	cally enroll households witho	out a dire	ect annual applica	tion?	Yes O Yes				
If Ye	s, explain:									
when All el tamps	determining el ligible household s or certain mean	there is no difference in the igibility and benefit amounts ls with income less than 60% of us-tested veterans programs are am benefits and other eligibilit	? of the me conside	dian guidelines for red automatically e	the S ligibl	tate of Maine are e e. Automatic eligi	eligible bility i	e. Households rec s used only as a r	eivin netho	g TANF, SSI, Food S of of documenting inc
	P Nominal Payn									
		LIHEAP funds toward a nor								
		s" to question 1.7a, you mus	t provid	e a response to qu	estio	ns 1.7b, 1.7c, and	1.7d.			
		ninal Assistance: \$0.00								
1./c	Frequency of As	Once Per Year								
		Once every five years								
		Other - Describe:								
1 7d	How do you con	firm that the household rece	iving a 1	nominal navment	has a	n energy cost or i	need?			
1.7 4	-	nination of Eligibility - Counta	-		iius u	n energy cost of 1	iccu.			
	Dettern	initiation of Englority Country								
Deter	rmination of Eli	gibility - Countable Income								
1.8. I	n determining a	a household's income eligibili	ty for L	IHEAP, do you us	e gro	ss income or net i	ncom	e ?		
N	Gross Income									
	Net Income									
1.9. 5	Select all the app	plicable forms of countable in	ncome us	sed to determine a	hous	sehold's income el	igibili	ty for LIHEAP		
>	Wages									
>	Self - Employn	nent Income								
>	Contract Inco	me								
 Image: A start of the start of	Payments fron	n mortgage or Sales Contrac	ts							
>	Unemploymen	t insurance								
~	Strike Pay									
>	Social Security	y Administration (SSA) bene	fits							

	Including MediCare deduction Image: Second								
>	Supplemental Security Income (SSI)								
N	Retirement / pension benefits								
	General Assistance benefits								
>	Temporary Assistance for Needy Families (TANF) benefits								
	Supplemental Nutrition Assistance Program (SNAP) benefits								
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits								
	Loans that need to be repaid								
	Cash gifts								
	Savings account balance								
V	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.								
	Jury duty compensation								
>	Rental income								
	Income from employment through Workforce Investment Act (WIA)								
	Income from work study programs								
N	Alimony								
\mathbf{Y}	Child support								
>	Interest, dividends, or royalties								
>	Commissions								
	Legal settlements								
	Insurance payments made directly to the insured								
	Insurance payments made specifically for the repayment of a bill, debt, or estimate								
>	Veterans Administration (VA) benefits								
	Earned income of a child under the age of 18								
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.								
	Income tax refunds								
	Stipends from senior companion programs, such as VISTA								
	Funds received by household for the care of a foster child								
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid								
	Reimbursements (for mileage, gas, lodging, meals, etc.)								

Other

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 2 - Heating Assistance

Eligibility, 2605(b)(2) - Assurance 2

2.1 Designate the income eligibility threshold used for the heating component:							
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	4		State Median Income	60.00%			
2.2 Do you have EATING ASSIT	additional eligibility requirements for H ANCE?	C _{Yes}	• No				
2.3 Check the ap	propriate boxes below and describe the p	olicies for	each.				
Do you require a	n Assets test ?	O Yes	• No				
Do you have add	itional/differing eligibility policies for:						
Renters?		O Yes	• No				
Renters Li	ving in subsidized housing ?	O Yes	• No				
Renters wi	th utilities included in the rent ?	O _{Yes}	• No				
Do you give prio	rity in eligibility to:						
Elderly?		• Yes	O _{No}				
Disabled?		• Yes	O _{No}				
Young chil	dren?	• Yes	O _{No}				
Household	s with high energy burdens ?	O Yes	💽 No				
Other?		C Yes	💽 No				

Explanations of policies for each "yes" checked above:

From pd. 16 of the Rules Governing The Plan (Attached). The Penobscot Nation will make provisions for reaching and serving those eligi ble for and in need of LIHEAP assistance with priority attention to outreach activities to identify and serve.

1. Those most vulnerable to the effects of the cold, especially the elderly and households with children age 2 and younger.

2. Those that have special needs:

3. Those for whom access to assistance programs is made difficult by communication issues or general lack of knowledge about commun ity service programs:

4. Lowest income individuals and families, especially those who are most seriously threatened by increased cost of energy for residential purposes.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

We provide walk-in hours for applications for elderly households only during first full week of the program. The second week is for house holds with members who are disabled and households with children age two (2) or younger. The following weeks are for the general populations.

2.5 Check the variables you use to determine your benefit levels. (Check all that apply):
Income
Family (household) size
Home energy cost or need:
Fuel type
Climate/region

Individual bill						
Dwelling type						
Energy burden (% of i	ncome spent on home energy)					
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assura	nce 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit level	s for the fiscal year for which this pla	n applies	nie -			
Minimum Benefit	\$300	Maximum Benefit	\$2,200			
2.7 Do you provide in-kind (e.g., bl	ankets, space heaters) and/or other fo	orms of benefits? O Yes O No				
If yes, describe.						
Benefit levels are determined by a point system. Each point has a dollar value of \$100.00 and the three variables are Income Tier, type of housing and type of primary fuel source. The Benefits Matrix, Income Guildelines, Payment Matrix, Eligibility Review and Determination forms are attached. The Benefits Matrix shows any possible Income/Household type/Fuel Source Household scenario and the benefit that each Household type/Income/Household be awarded. The other forms provide further detail.						
•						

U.S. DEPARTMENT OF HEALTH AND HUMAN S ADMINISTRATION FOR CHILDREN AND FAMILI	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023			
LOW INCOME HOME EN	IERGY ASSIS MODEL PL - 424 - MAND	AN	M(LIHEAP)	
Sectio	on 3 - Cooling	Assistance		
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2				
3.1 Designate The income eligibility threshold used for the	e Cooling component:			
Add Household size		Eligibility Guideline	Eligibility Thresho	
1 3.2 Do you have additional eligibility requirements for C	O _{Yes} O _{No}			0.00%
OOLING ASSITANCE? 3.3 Check the appropriate boxes below and describe the p	olicies for each			
Do you require an Assets test ?	O Yes O No			
Do you have additional/differing eligibility policies for:	103 1010			
Renters?	O Yes O No			
Renters Living in subsidized housing ?	O Yes O No			
Renters with utilities included in the rent ?	O _{Yes} O _{No}			
Do you give priority in eligibility to:				
Elderly?	O _{Yes} O _{No}			
Disabled?	O _{Yes} O _{No}			
Young children?	O _{Yes} O _{No}			
Households with high energy burdens ?	O _{Yes} O _{No}			
Other?	O Yes O No			
Explanations of policies for each "yes" checked above:				
	• • • • • • • • • • • • • • • • • • •	1 / 1	· · · · · · · · · · · · · · · · · · ·	3
3.4 Describe how you prioritize the provision of cooling as	sistance tovuinerable	populations, e.g., benefit amo	unts, early application perio	ds, etc.
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
3.5 Check the variables you use to determine your benefit	levels. (Check all tha	t apply):		
Income				
Family (household) size				
Home energy cost or need:				
Fuel type				
Climate/region				
Individual bill				
Dwelling type				
Energy burden (% of income spent on home	energy)			
Energy need	circi 5, /			
Other - Describe:				
Unier - Describe:				
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				

Section 3 - COOLING ASSISTANCE

3.6 Describe estimated benefit levels for the fiscal year for which this plan applies				
Minimum Benefit	\$0	Maximum Benefit	\$0	
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No				
If yes, describe.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 4 -	CRISIS	ASSISTANCE
-------------	---------------	------------

	RTMENT OF HEALTH AND HUMAN SERVICES RATION FOR CHILDREN AND FAMILIES		05/92,02/95,03/96,12/98,11/01 MB Clearance No.: 0970-0075 Expiration Date: 12/31/2023
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY			
	Section 4: CRIS	SIS ASSISTANCE	
Eligibility - 26	04(c), 2605(c)(1)(A)		
4.1 Designate t	the income eligibility threshold used for the crisis compo	nent	
Add	Household size	Eligibility Guideline	Eligibility Threshold
1	4 S	tate Median Income	60.00%
4.2 Provide yo	ur LIHEAP program's definition for determining a cris	s.	
	A household is considered to be experiencing an energy cris	is if one of the following conditions exis	t
	1. The primary heating source of the household has less that ords of wood remaining.	C	
	2. The household has received a shut-off notice from the el	ectric company.	
	3. The household has received a notice to quit or court orde		
	4. The primary heating system of the homeowner/home buy	-	
	+. The primary learning system of the homeowner/home bu	the manufacture of manufacture manufacture of manufacture of the manuf	
4.3 What cons	titutes a <u>life-threatening crisis?</u>		
	A life threatening crisis is when one of the conditions in 4.2 he age of 2 or under, or if the energy source is medically nec		household who is elderly (55+), disabl
Crisis Require	ement, 2604(c)		
4.4 Within hov	w many hours do you provide an intervention that will re	esolve the energy crisis for eligible hour	seholds? 48Hours
4.5 Within how s? 18Hours	w many hours do you provide an intervention that will re	esolve the energy crisis for eligible hous	seholds in life-threatening situation
Crisis Eligibili	ity, 2605(c)(1)(A)		
	ve additional eligibility requirements for CRISIS ASSIS		
ANCE?			
4.7 Check the	appropriate boxes below and describe the policies for ea	ch	
	e an Assets test ?	O Yes 💿 No	
Do you give pr	riority in eligibility to :		
Elderly?	· · · · ·	• Yes O No	
Disabled	1?	• Yes O No	
Young C	Children?	• Yes O No	
Househo	olds with high energy burdens?	O Yes O No	
Other?		C _{Yes} © _{No}	
In Order to re	ceive crisis assistance:		
	e household have received a shut-off notice or have a nea	r 🖸 Yes C No	
Must the	e household have been shut off or have an empty tank?	O Yes 💿 No	
Must the	e household have exhausted their regular heating benefit	? • Yes ONo	
Must rei ed an eviction	nters with heating costs included in their rent have recein notice ?	V • Yes O _{No}	
Must he	ating/cooling be medically necessary?	O Yes 💿 No	

Must the household have non-working heating or cooling equipm ent?	O Yes 💿 No	
Other?	C Yes C No	
Do you have additional / differing eligibility policies for:		
Renters?	C Yes O No	
Renters living in subsidized housing?	C Yes O No	
Renters with utilities included in the rent?	C Yes O No	
Explanations of policies for each "yes" checked above:		

Eligibility

1. ECIP-A: In order to receive assistance, the household must have been certified as LIHEAP eligible, must have exhausted its heating benefits, must curr ently be living in the service area, must be either paying its energy and/or electricity costs directly to a Supplier or making rental payments. In order to rec eive assistance to avoid utility disconnection or eviction, the household must provide a copy of the disconnection notice or a copy of the notice to quit or court order. If fuel assistance is being requested, the LIHEAP worker completing the ECIP-A application will conduct a home visit to verify the fuel gaug e is below one-quarter (1/4) of a tank.

2. ECIP-B: Only homeowners and homebuyers are eligible for assistance under this component. In order to receive immediate ECIP-B assistance, the homeowner/homebuyer must currently be living in the service area, must have submitted a LIHEAP application and all income and other documentation must be available for application certification. If not all documentation is available, ECIP-B funds may be set aside for the homeowner/homebuyer until the third Thursday of April. After that date, such set-asides will be reprogrammed to heating assistance.

C. Energy Crisis

A household is considered to be experiencing an energy crisis if one of the following conditions exists: 1. The primary heating source of the household has s less than one-quarter (1/4) of the fuel tank capacity remaining or less than one-quarter (1/4) cords of wood remaining;

2. The household has received a shut-off notice from the electric company.

3. The household has received a notice to quit or court order indicating eviction from the residence.

4. The primary heating system of the homeowner/homebuyer is inoperable or malfunctioning.

Determination of Benefits

4.8 How do you hand	
•	e crisis situations?
>	Separate component
	Fast Track
	Other - Describe:
4.9 If you have a sepa	rate component, how do you determine crisis assistance benefits?
	Amount to resolve the crisis.
~	Other - Describe:
	We refer to the income tier the household was in for the LIHEAP application. For fuel, electricity and re households receive a flat amount according to that tier. (Crisis Assistance froms attached)
Crisis Requirements,	2604(c)
4.10 Do you accept ap	plications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?
💽 Yes 🔘 No E	xplain.
s in the area we	501 Y U.
	ndividuals who are physically disabled the means to:
Submit application	s for crisis benefits without leaving their homes?
Submit application	s for crisis benefits without leaving their homes? No, explain.
Submit application • Yes O No If Travel to the sites a	s for crisis benefits without leaving their homes? No, explain. t which applications for crisis assistance are accepted?
Submit application • Yes O No If Travel to the sites a • Yes O No If	s for crisis benefits without leaving their homes? No, explain. t which applications for crisis assistance are accepted? No, explain.
Submit application Yes No If Travel to the sites a Yes No If If you answered "No"	s for crisis benefits without leaving their homes? No, explain. t which applications for crisis assistance are accepted?
Submit application • Yes O No If Travel to the sites a • Yes O No If If you answered "No" bled?	s for crisis benefits without leaving their homes? No, explain. t which applications for crisis assistance are accepted? No, explain. ? to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically dis
Submit application Yes No If Travel to the sites a Yes No If Yes No If If you answered ''No' bled? Benefit Levels, 2605(c	s for crisis benefits without leaving their homes? No, explain. t which applications for crisis assistance are accepted? No, explain. ? to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically dis
Submit application Yes No If Travel to the sites a Yes No If Yes No If If you answered ''No' bled? Benefit Levels, 2605(c	s for crisis benefits without leaving their homes? No, explain. t which applications for crisis assistance are accepted? No, explain. t to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically dis)(1)(B)
Submit application Yes No If Travel to the sites a Yes No If If you answered "No" bled? Benefit Levels, 2605(co 4.12 Indicate the max	s for crisis benefits without leaving their homes? No, explain. t which applications for crisis assistance are accepted? No, explain. t to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically dis)(1)(B) imum benefit for each type of crisis assistance offered.
Submit application Yes No If Travel to the sites a Yes No If Yes No If If you answered ''No' bled? Benefit Levels, 2605(c 4.12 Indicate the max Winter Crisis	s for crisis benefits without leaving their homes? No, explain. t which applications for crisis assistance are accepted? No, explain. t obth options in question 4.11, please explain alternative means of intake to those who are homebound or physically dis)(1)(B) innum benefit for each type of crisis assistance offered. \$5,000.00 maximum benefit
Submit application • Yes No If Travel to the sites a • Yes No If If you answered "No" bled? Benefit Levels, 2605(c 4.12 Indicate the max Winter Crisis Summer Crisis Year-round Crisis	s for crisis benefits without leaving their homes? No, explain. t which applications for crisis assistance are accepted? No, explain. t obth options in question 4.11, please explain alternative means of intake to those who are homebound or physically dis)(1)(B) imum benefit for each type of crisis assistance offered. \$5,000.00 maximum benefit \$0.00 maximum benefit

4.14 Do you provide for equipment repair or replacement using crisis funds?					
• Yes O No					
If you answered "Yes" to question 4.14, you must	If you answered "Yes" to question 4.14, you must complete question 4.15.				
4.15 Check appropriate boxes below to indicate ty	pe(s) of assis	stance provi	ded.		
	Winter C risis	Summer Crisis	Year-round Crisis		
Heating system repair					
Heating system replacement					
Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with e	nforce a mor	ratorium on	shut offs?		
O Yes O No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
If any of the above questions requi the fields provided, attach a docum			nation or clarification that could not be made in planation here.		

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assu	rance 2			
5.1 Designate the income eligibility thresho	old used for the Weatheriz	ation component		
Add Househ	old Size	Eligibility Guideline	Eligibility Threshold	
1			0.00%	
5.2 Do you enter into an interagency agree No	ment to have another gove	ernment agency administer a WEATHE	RIZATION component? O Yes O	
5.3 If yes, name the agency.				
5.4 Is there a separate monitoring protocol	l for weatherization? 🔿 Y	es O _{No}		
WEATHERIZATION - Types of Rules				
5.5 Under what rules do you administer Li	HEAP weatherization? ((Theck only one.)		
Entirely under LIHEAP (not DOE)		Sheek only oner,		
Entirely under DOE WAP (not LIH	,			
Mostly under LIHEAP rules with th	e following DOE WAP rul	le(s) where LIHEAP and WAP rules diff	er (Check all that apply):	
Income Threshold				
Weatherization of entire multi le units or will become eligible within 180 of		is permitted if at least 66% of units (50%	% in 2- & 4-unit buildings) are eligib	
Weatherize shelters temporari are facilities).	ly housing primarily low i	ncome persons (excluding nursing home	s, prisons, and similar institutional c	
Other - Describe:				
We do not provide weatherization assistance. The local community action agency Penquis CAP will contact us if they are providing weat herization assistance to LIHEAP eligible household receiving LIHEAP benefits through the Penobscot Nation LIHEAP program. We send them a copy of the household's application.				
Mostly under DOE WAP rules, with	the following LIHEAP ru	le(s) where LIHEAP and WAP rules dif	fer (Check all that apply.)	
Income Threshold	~		•••	
	DOE WAP maximum stat	ewide average cost per dwelling unit.		
		0 1 0		
	iot subject to DOE Saving	s to Investment Ration (SIR) standards		
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	O Yes O No			
5.7 Do you have additional/differing eligib				
Renters	O Yes O No			
Renters living in subsidized housin g?	O Yes 💿 No			
5.8 Do you give priority in eligibility to:				
Elderly?	O Yes 💿 No			
Disabled?	O Yes O No			
Young Children?	O Yes O No			

Section 5 - WEATHERIZATION ASSISTANCE

House holds with high energy burde ns?	C Yes O No		
Other?	O Yes O No		
If you selected "Yes" for any of the options ow.	; in questions 5.6, 5.7, or 5.8, y	you must provide further explanation of these policies in the text field bel	
Benefit Levels			
5.9 Do you have a maximum LIHEAP weat	therization benefit/expenditur	re per household? O Yes O No	
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measur	res do you provide ? (Check a	Il categories that apply.)	
Weatherization needs assessments/a	udits	Energy related roof repair	
Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modification	ns/ repairs	Windows/sliding glass doors	
Furnace replacement		Doors	
Cooling system modifications/ repai	irs	Water Heater	
Water conservation measures	Water conservation measures Cooling system replacement		
Compact florescent light bulbs		Other - Describe:	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023
LOW INCOME HOME ENERGY ASSI MODEL PL SF - 424 - MAN	LAN
Section 6: Outreach, 2605(b)(3) -	Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure t vailable:	hat eligible households are made aware of all LIHEAP assistance a
Place posters/flyers in local and county social service offices, offices of a	iging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements	s.
Include inserts in energy vendor billings to inform individuals of the av	ailability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP	assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices	s to perform outreach to target groups.
Other (specify):	
We publish a notice in our community flyer informing households of cluding how to arrange for home visits. This notice is included with the Se ribal website (penobscotnation.org). (Flyer Attached)	of the application schedule and other information about the program, in eptember Community Flyer. The same information is published on the t
If any of the above questions require further explana the fields provided, attach a document with said expl	

	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY
	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Descri I, WAP, et	be how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS ic.).
	Joint application for multiple programs
	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:
y ir	The Penobscot Nation has maintained a coordinated, interanl service delivery mechanism for many years. The parameters of our operation e small, our coordination efforts are handled primarily through telephone consultation to promote expedient service delivery. This is especiall nortant during the winter months. Regular external service providers (e.g. weatherization through our local community action agency Penqui AP and the low-income rate program through Versant Power that provides reduced electricity rates to eligible households).
-	of the above questions require further explanation or clarification that could not be made in ds provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

U.S. DEPARTMENT OF HEALTH AND HU ADMINISTRATION FOR CHILDREN AND I		Augus	OMB	2,02/95,03/96,12/98,11/01 Clearance No.: 0970-0075 piration Date: 12/31/2023	
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)					
8.1 How would you categorize the primary respon	sibility of your Stat	te agency?			
Administration Agency					
Commerce Agency					
Community Services Agency					
Energy / Environment Agency					
Housing Agency					
Welfare Agency					
Other - Describe:	Other - Describe:				
*					
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.					
8.2 How do you provide alternate outreach and in	-	- / /	or, as appreader.		
8.3 How do you provide alternate outreach and in	8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?				
8.4 How do you provide alternate outreach and in	take for CRISIS A	SSISTANCE?			
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Who determines client eligibility?					
8.5b Who processes benefit payments to gas and e lectric vendors?					
8.5c who processes benefit payments to bulk fuel vendors?					
8.5d Who performs installation of weatherization measures?					
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.					
8.6 What is your process for selecting local admini	stering agencies?				
n/a - Tribal Program					
8.7 How many local administering agencies do you use? 1					

Page 19 of 47

	8.8 Have you changed any local administering agencies in the last year? Yes • No		
8.9 If so	0, why?		
	Agency was in noncompliance with grantee requirements for LIHEAP -		
	Agency is under criminal investigation		
	Added agency		
	Agency closed		
	Other - describe		
	y of the above questions require further explanation or clarification that could not be made in ields provided, attach a document with said explanation here.		

Section 9 - Energy Sup	phers,, 2005(b)(7) - Assurance 7
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVIC ADMINISTRATION FOR CHILDREN AND FAMILIES	ES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023
LOW INCOME HOME ENERG	Y ASSISTANCE PROGRAM(LIHEAP)
	DEL PLAN
SF - 424	4 - MANDATORY
Section 9: Energy Sup	pliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?	
Heating • Yes C No	
Cooling O Yes O No	
Crisis O Yes O No	
Are there exceptions? • Yes O No	
If yes, Describe.	
	e heating and electricity in the form of rental payments, the household's benefits are obscot Indian Nation. If a landlord refuses to sign the agreement, beneftis are paid d
9.2 How do you notify the client of the amount of assistance paid?	
A letter of notification (attached) is sent to the househo gnated to provide the service(s), and the manner in which the s	old specifying the benefit amount, the energy supplier(s) that the household has desi service(s) will be provided.
9.3 How do you assure that the home energy supplier will charge t actual cost of the home energy and the amount of the payment?	the eligible household, in the normal billing process, the difference between the
Both home energy suppliers and vendors providing fur	nace repair/replacement services are required to sign a vendor agreement (attached).
9.4 How do you assure that no household receiving assistance und nce?	ler this title will be treated adversely because of their receipt of LIHEAP assista
The 4th section of the vendor agreement (attached) stat ces provided, against any eligible household covered by this ag	tes that "The supplier will not discriminate, either the cost of goods supplied or servi greement on whose behalf payments are made".
9.5. Do you make payments contingent on unregulated vendors ta s? O Yes O No	king appropriate measures to alleviate the energy burdens of eligible household
If so, describe the measures unregulated vendors may take.	
If any of the above questions require further the fields provided, attach a document with s	explanation or clarification that could not be made in said explanation here.

		TH AND HUMAN SERVICES DREN AND FAMILIES		05/92,02/95,03/96,12/98,11/01 MB Clearance No.: 0970-0075 Expiration Date: 12/31/2023				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN							
		SF - 424 - M						
	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 26	05(b)(10)				
10.1. How do	you ensure good fiscal	accounting and tracking of LIHEAF	funds?					
rs to ea get repo	ch benefit issued. The orts become available, t	department of Finance tracks the overa	g of all LIHEAP fuel assistance funds. Il LIHEAP budget and releases a budge Business Manager. Audits are comple no findings and no questioned cost.	et report each month. When these bud				
Audit Process								
10.2. Is your I • Yes • N		ited annually under the Single Audit	Act and OMB Circular A - 133?					
			or reportable condition cited in the A rs of the LIHEAP agency from the m					
No Findings								
Finding	Туре	Brief Summary	Resolved?	Action Taken				
1								
10.4. Audits of	f Local Administering	Agencies						
What types of Select all that		5	dministering agencies/district offices	?				
Select all that	apply.	ments do you have in place for local a	dministering agencies/district offices udit in compliance with Single Audit					
Select all that	apply. al agencies/district offi	ments do you have in place for local a	udit in compliance with Single Audit					
Select all that	apply. al agencies/district offi al agencies/district offi	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133				
Select all that	apply. al agencies/district offi al agencies/district offi al agencies/district offi	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o	Act and OMB Circular A-133				
Select all that	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o	Act and OMB Circular A-133				
Select all that	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Aonitoring	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Loca Gran Compliance M 10.5. Describe at apply	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring e the Grantee's strategi	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Loca Compliance M Loc. Select all that Loca Loca Grant Compliance M Loca Grantee emple	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring the Grantee's strategi oyees:	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Loca Loca Grantee emple Grantee emple Inter	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring the Grantee's strategi oyees: rnal program review	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Loca Compliance M 10.5. Describe at apply Grantee empl Inter Depr	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an /onitoring e the Grantee's strategi oyees: rnal program review artmental oversight	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with th	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Loca Compliance M Loca Grantee emple Grantee emple Depa Seco	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring the Grantee's strategi oyees: rnal program review artmental oversight ondary review of invoio	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with the ces and payments	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Loca Compliance M 10.5. Describe at apply Grantee empl Inter Depa Seco V Othe	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Aonitoring the Grantee's strategi oyees: rnal program review artmental oversight ondary review of invoid er program review me	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with th	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Loca Compliance M 10.5. Describe at apply Grantee empl Inter Depa Seco V Othe	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring the Grantee's strategi oyees: rnal program review artmental oversight ondary review of invoio	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with the ces and payments	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Loca Compliance M 10.5. Describe at apply Grantee empl Inter Depa Seco V Othe	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Aonitoring the Grantee's strategi oyees: rnal program review artmental oversight ondary review of invoid er program review me	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with the ces and payments chanisms are in place. Describe:	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Local Adminii	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring the Grantee's strategi oyees: rnal program review artmental oversight ondary review of invoid er program review me n/a - Tribal Program	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with the ces and payments chanisms are in place. Describe:	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Loca Compliance M 10.5. Describe at apply Grantee empl Inter Depa Seco Cothe Local Admini On -	apply. al agencies/district offi al agencies/district offi al agencies/district offi ntee conducts fiscal an Monitoring the Grantee's strategi oyees: rnal program review artmental oversight ondary review of invoid er program review me n/a - Tribal Program stering Agencies / Dist	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local agence ies for monitoring compliance with the ces and payments chanisms are in place. Describe:	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				
Select all that Loca Compliance M Compliance M 10.5. Describe at apply Grantee empl Grantee empl Depa Seco Cothe Local Admini On - Ann	apply. al agencies/district offi al agencies/district offi al agencies/district offi intee conducts fiscal an Aonitoring e the Grantee's strategi oyees: rnal program review artmental oversight ondary review of invoid er program review me n/a - Tribal Program stering Agencies / Dist site evaluation	ments do you have in place for local a ces are required to have an annual a ces are required to have an annual a ces' A-133 or other independent aud d program monitoring of local ageno ies for monitoring compliance with th ces and payments chanisms are in place. Describe:	udit in compliance with Single Audit udit (other than A-133) its are reviewed by Grantee as part o :ies/district offices	Act and OMB Circular A-133 f compliance process.				

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

Desk reviews	
Client File Testing / Sampling	
Other program review mechanisms are in place. Describe:	
0.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.	
n/a - Tribal Program	
0.7. Describe how you select local agencies for monitoring reviews.	
Site Visits:	
Desk Reviews:	
0.8. How often is each local agency monitored ?	
0.9. What is the combined error rate for eligibility determinations? OPTIONAL	
0.10. What is the combined error rate for benefit determinations? OPTIONAL	
0.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?	
0.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?	

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	gust 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023				
LOW INCOME HOME ENERGY ASSISTAN	CE PROGRAM(LIHEAP)				
MODEL PLAN					
SF - 424 - MANDATO	RY				
Section 11: Timely and Meaningful Public Partic	ipation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP pla Select all that apply.	n?				
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
The Penobscot Nation Model Plan and Rules Governing the Plan were and ar ervices building at 2 Down Street, Indian Island, Maine 04468 all year. A notice will c comment will be taken year round to better suit the community all year.					
11.2 What changes did you make to your LIHEAP plan as a result of this participation	?				
NONE					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use an	nd distribution of your LIHEAP funds?				
Date	Event Description				
1					
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s).					
11.6 What changes did you make to your LIHEAP plan as a result of the comments rec	eived at the public hearing(s)?				
NONE					
If any of the above questions require further explanation of the fields provided, attach a document with said explanation					

Construction of the characterization of the character	
Big and the set of the set o	ADMINISTRATION FOR CHILDREN AND FAMILIES OMB Clearance No.: 09/0-00/5
SF - 424 - MANDATORY Section 12: Fair Hearings, 2605(b)(13) - Assurance 13 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings? NA 12.4 Describe your fair hearing procedures for households whose applications are denied. 1. The definition of the fair interim of the initial decision heing reversed? 2. The hearing is bell in shuft request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the latter of molecular interview. 3. The hearing is bell in shuft request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the latter of molecular. 3. The hearing is bell in the initial decision hearing is warmed within five (5) days from the date of the decision to hold the hearing. 3. The hearing is bell in the initia of the latter of molecular to the prescribed form (Appendix I) within five (5) days from the date of the decision to hold the hearing. 3. The hearing is bell to eave only to the Hearing in the fair hearing is the interview of the hearing. 3. The hearing is bell to eave only to the Hearing is the alter out on the date of the claimant is appeal. The hearing shall be contended informal by the information out of the decision shall be filed in the claimant's appeal. The hearing are available to households whose completed applications acted on later than one work day from the date of application. 3. I. Under Exipp J, informal conternes and fair hearing are available to households whose applications are acted on later than one day the or the date of receipt of all documentation verification. 3. Failure of the hearing procedures and fair hearings are available to households whose applications are acted on later than one day the or the date of receipt of all documentation veri	
Section 12: Fair Hearings, 2605(b)(13) - Assurance 13 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings? NA 12.4 Describe your fair hearing procedures for households whose applications are denied. 1. The chainant shall submit his/her request (or a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the latter of motification. 2. The hearing analority shall be conducted for a hearing is warranted within five (5) days from the date he written request was neceived. 3. The chainant shall submit his/her request (or a fair hearing is warranted within five (5) days from the date hearing analority shall be conducted in the main five (5) days from the date in the written request was neceived. 3. The chainant shall submit his/her request (or a fair hearing is warranted within five (5) days from the date in booting. 3. The hearing analority shall be conducted of the date in the written request was neceived. 3. The chainant shall be profited in writing of the date. if the analy fair bearing in the chain and provide the present only while hey present and while hearing. 3. Full hearing profited is a hearing is the algored to the chainant support. The hearing shall be conducted informal by with information used as documentation being made available to the chainant and profited in the chainant or algored and the date of the hearing. 3. The Hearing Panel shall tenden of the decision shall be filed in the chainant site. 3. The Hearing Panel shall hearing and a copy of the decision shall be filed in the chainant site. 3. The Hearing Panel shall hearing and a copy of the decision shall be filed in the chainant site. 3. Applications acted on later than one work day from the date of application intake, inchaining the distribution to applicants of	
 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings? N/A 12.4 Describe your fair hearing procedures for households whose applications are denied. 1. The chainant shall submit his/her request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the latter of notification. 2. The hearing authority shall decide if a hearing is warrated within five (5) gays from the date of the latter of notification. 3. The hearing is held, if shall be convent within to (10) days from the date of the verifier request was reveived. 5. The hearing authority shall be convent within to (10) days from the date of the verifier and the chainmat. Any other per of hearing shall be period to the karage and location of the hearing. 5. The hearing hall be optimal to a period the data be the chainmat. 6. The chainmat shall be point of the fair hearing shall transhi the fair hearing shall the spen data with the fort of the chainmat. 7. The hearing Panel shall render if decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the chainmat. 8. The Hearing Panel shall render if data within the fair hearing are available to households whose applications are acted on later than one work day from the date of application. 10. In the case of applications for crisis assistance under ECIPA, informal conferences and fair hearings are available to households whose application. 12.5 When and how are applications informed of these rights? Applicatus are informed of these rights? Applicatus are informed of these rights? Applicatus are informed	SF - 424 - MANDATORT
 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings? N/A 12.4 Describe your fair hearing procedures for households whose applications are denied. 1. The chainant shall submit his/her request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the latter of notification. 2. The hearing authority shall decide if a hearing is warrated within five (5) gays from the date of the latter of notification. 3. The hearing is held, if shall be convent within to (10) days from the date of the verifier request was reveived. 5. The hearing authority shall be convent within to (10) days from the date of the verifier and the chainmat. Any other per of hearing shall be period to the karage and location of the hearing. 5. The hearing hall be optimal to a period the data be the chainmat. 6. The chainmat shall be point of the fair hearing shall transhi the fair hearing shall the spen data with the fort of the chainmat. 7. The hearing Panel shall render if decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the chainmat. 8. The Hearing Panel shall render if data within the fair hearing are available to households whose applications are acted on later than one work day from the date of application. 10. In the case of applications for crisis assistance under ECIPA, informal conferences and fair hearings are available to households whose application. 12.5 When and how are applications informed of these rights? Applicatus are informed of these rights? Applicatus are informed of these rights? Applicatus are informed	
 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings? N/A 12.4 Describe your fair hearing procedures for households whose applications are denied. 1. The claimant shall submit his/her request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the letter of notification. 2. The hearing authority shall decide if a hearing is warrated within five (5) days from the date of the letter of notification. 3. The hearing is hold; taken the convenced within ten (10) days from the date of the hearing. 3. The hearing is hold; taken the convenced within ten (10) days from the date of the hearing. 4. The claimant shall be notified in writing of the date, time and location of the hearing. 5. The hearing healt be appear at the fair hearing shall result in the denial of the hearing. 6. Failure of the claimant only to the Hearing wallhority. III:Haring shall, the present such information. 6. Failure of the claimant on paper at the fair hearing shall result in the denial of the hearing. 9. Minutes of the hearing and a copy of the decision shall be lifed in the claimant. 8. The hearing panel shall char hearing shall be given the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be lifed in the claimant. 8. The hearing panel shall hear hearing are available to households whose applications are available to households whose ecompleted applications acted on later than one work day from the date of application. 11. Under Ecip-B. Informal onferences and fair hearings are available to households whose applications are cated on later than one day from the date of receipt of all documentation/verification. 12.5 When and how are applicatins informed of these rights? Applicants	Section 12: Fair Hearings, 2605(b)(13) - Assurance 13
 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings? N/A 12.4 Describe your fair hearing procedures for households whose applications are denied. 1. The claimant shall submit his/her request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the letter of notification. 2. The hearing submit his/her request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the letter of notification. 3. If the hearing is held, is able to convende within fer (0) (5) days from the date of the decision to hold the hearing. 4. The claimant shall be porting a durb that in HEAP staff, the person designated to take minutes, and the claimant. Any other per sons who have information relating to the appeal available to the claimant. Song durb to the present only while they present such information. 6. Failure of the claimant to appeal at the fait meaning shall result in the denial of the claimant. 8. The Hearing Panel shall exact due to the mean shall result in the denial of the claimant. 8. The Hearing Panel shall exact due to the mean shall result in the denial of the claimant. 9. Minutes of the hearing and the grant than one work day from the date of application. 11. Under EcisP. Informal conferences and fair hearings are available to households whose applications are acted on later than one work day from the date of application. 12.5 When and how are applicants informed of these rights? Applicants are inform	12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
 I. The claimant shall submit his/her request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the letter of notification. a. The hearing shall be point within the formal of the date, the date the writter request was received. b. The hearing shall be notified in writing of the date, time and location of the hearing. c. The hearing shall be point within the (10) days from the date of the decision to hold the hearing. c. The hearing shall be point only to the Hearing faulthority. LHEAP staff, the person designated to take minutes, and the claimant. Any other persons who have information relating to the appeal will be allowed to be present only while they present such information. c. Faiture appear at the fair hearing shall respond by form the date of the claimant stappeal. 7. The hearing shall be conducted informal by with information used as documentation being made available to the claimant stappeal. The hearing shall be conducted informal by with information used as documentation being made available to the claimant stappeal. d. The hearing Panel shall reader it decision whilin five (5) days from the date of the hearing. d. The hearing Panel shall reader it decision within five (5) days from the date of applications. e completed applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose e completed applications are acted on later than one work day from the date of receipt of all documentation/verification. 1. J. Under Ecip-B. informal conferences and fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.5 When and how are applicants informed of these rights? La Applicants are informed of these rights? Applicants are informed o	12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
 12.4 Describe your fair hearing procedures for households whose applications are denied. 1. The claimant shall submit his/her request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the letter of antification. 2. The hearing shall decide if a hearing is warranted within five (5) days from the date the written request was received. 3. The hearing shall be open only to the Hearing a thority shall reader if the decision to hold the hearing. 4. The claimant shall be normalied in writing of the date, time and location of the hearing. 5. The hearing shall be open only to the Hearing shall reader if decisions the date of the decision to hold the hearing. 6. Failure of the claimant or appear at the fair hearing shall reader if decisions only while they present such information. 7. The hearing shall reader if decision within five (5) days from the date of the hearing. 8. The Hearing Panel shall reader if decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the claimant's appeal. 7. The hearings are available to households whose ecompleted applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose ecompleted applications acted on later than one work day from the date of application. 11. Under Ecip-B, informal conferences and fair hearing are available to households whose applications are acted on later than one day from the date of a fair hearing are not acted on in a timely manner. 12.6 When and how are applicants informed of these rights? 12.6 Describe your fair hearing procedures for households whose application are not acted on in a timely manner. 12.6 Describe your fair hearing procedures for households whose application intake, including the distribution to applicants of the informal conferences fo	12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?
 1. The claimant shall submit his/her request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the date of the letter of notification. 2. The hearing shull be point within g of the date, time and location of the hearing. 3. If the hearing is held it, shall be convended within en (10) days from the date of the decision to hold the hearing. 4. The claimant shall be notified in writing of the date, time and location of the hearing. 5. The hearing shall be point on the Hearing Authority, JHIRAP staff, the person designated to take minutes, and the claimant. Any other persons who have information relating to the appeal will be allowed to be present only while they present such information. 6. Failure of the claimant to appear at the fair hearing authority, JHIRAP staff, the person designated to take minutes, and the claimant. Any other persons who have information used as documentation being made available to the claimant. 9. Minutes of the hearing and a copy of the decision shall be filed in the claimant's appeal. 7. The hearing shall be possible models whose ecompleted applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose ecompleted applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose ecompleted applications are acted on later than one day fr on the date of receipt of all documentation/verification. 11. Under Ecip-B, informal of these rights? 12.5 When and how are applicants informed of these rights? 12.6 Describe your fair hearing procedures for households whose application intake, including the distribution to applicants of the informal conferences ror households whose applications are not acted on in a timely manner. 12.6 Describe your fair hearing procedures for households whose application intake, including the distribution to applicant	N/A
 a. The bearing authority shall decide if a hearing is warranted within five (5) days from the date the written request was received. 3. If the hearing ais held, it shall be convened within ten (10) days from the date of the decision to hold the hearing. 4. The claimant shall be open only to the Hearing Authority, LHEAP staff, the person designated to take minutes, and the claimant. Any other per sons who have information relating to the appeal will be allowed to be present only while they present such information. 6. Failure of the claimant to appear at the fair hearing shall result in the denial of the claimant's appeal. 7. The hearing shall be conducted informal by with information used as documentation being made available to the claimant. 8. The Hearing Panel shall lender it decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the claimant. 8. The Hearing Panel shall lender it decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the claimant. 8. The Hearing Panel shall lender it decision within five (5) days from the date of application. 10. In the case of applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose e completed applications are acted on later than one day from the date of receipt of all documentation/verification. 11. Under Ecip-B, informal conferences and fair hearing at the time of application intake, including the distribution to applicants of the infor mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.5 When and how are applications are denied. 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. 12.6 Describe your fair hearing pro	12.4 Describe your fair hearing procedures for households whose applications are denied.
 a. The bearing authority shall decide if a hearing is warranted within five (5) days from the date the written request was received. 3. If the hearing sis held, it shall be convened within ten (10) days from the date of the decision to hold the hearing. 4. The claimant shall be open only to the Hearing Authority, LHEAP staff, the person designated to take minutes, and the claimant. Any other per sons who have information relating to the appeal will be allowed to be present only while they present such information. 6. Failure of the claimant to appear at the fair hearing shall result in the denial of the claimant's appeal. 7. The hearing shall be conducted informal hy with information used as documentation being made available to the claimant. 8. The Hearing Panel shall lereder it decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the claimant's file. 10. In the case of applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose e completed applications acted on later than one work day from the date of application. 11. Under Ecip-B, informal conferences and fair hearings are available to households whose applications are acted on later than one day fr om the date of receipt of all documentation/verification. 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose application are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applica	
 a. The bearing authority shall decide if a hearing is warranted within five (5) days from the date the written request was received. 3. If the hearing sis held, it shall be convened within ten (10) days from the date of the decision to hold the hearing. 4. The claimant shall be open only to the Hearing Authority, LHEAP staff, the person designated to take minutes, and the claimant. Any other per sons who have information relating to the appeal will be allowed to be present only while they present such information. 6. Failure of the claimant to appear at the fair hearing shall result in the denial of the claimant's appeal. 7. The hearing shall be conducted informal hy with information used as documentation being made available to the claimant. 8. The Hearing Panel shall lereder it decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the claimant's file. 10. In the case of applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose e completed applications acted on later than one work day from the date of application. 11. Under Ecip-B, informal conferences and fair hearings are available to households whose applications are acted on later than one day fr om the date of receipt of all documentation/verification. 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose application are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applica	1. The claimant shall submit his/her request for a fair hearing in writing on the prescribed form (Appendix I) within five (5) days from the
 3. If the hearing is held, it shall be convened within ten (10) days from the date of the decision to hold the hearing. 4. The claimant shall be nortified in writing of the date, time and location of the hearing. 5. The hearing shall he open only to the Hearing shall nessel time and location of the hearing. 6. Failure of the claimant to appear at the fair hearing shall result in the denial of the claimant's appeal. 7. The hearing shall he conducted informal by with information used as documentation being made available to the claimant. 8. The Hearing Panel shall reder it decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision what five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision what five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision what five (5) days from the date of application. 10. In the case of applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose e completed applications acted on later than one work day from the date of application. 11. Under Ecip-B, informal conferences and fair hearings are available to households whose applications are acted on later than one day from the date of receipt of all documentation/verification. 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. Fair hearing procedures for households whose applications are not acteed on in a timely manner follow the same process for hou	date of the letter of notification.
 5. The hearing shall be open only to the Hearing Authority. LHEAP staff, the person disignated to take minutes, and the claimant. Any other persons who have information. 6. Failure of the claimant to appear at the fair hearing shall result in the denial of the claimant's appeal. 7. The hearing shall be conducted informal ly with information used as documentation being made available to the claimant. 8. The Hearing Panel Shall render it decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the claimant's file. 10. In the case of applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose e completed applications acted on later than one work day from the date of application. 11. Under Ecip-B, informal conferences and fair hearings are available to households whose applications are acted on later than one day from the date of receipt of all documentation/verification. 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conferences for households whose applications are decised on the informal conference procedures for households whose applications are not acted on in a timely manner. 12.6 Describe your fair hearing procedures for households whose application are not acted on in a timely manner. 12.7 When and how are applicants informed of these rights? Applications are informed of these rights? Applications are denied. 12.7 When and how are applicants informed of these rights? Applications are denied. 12.7 When and how are applicants informed of these rights? Applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informe	3. If the hearing is held, it shall be convened within ten (10) days from the date of the decision to hold the hearing.
 6. Failure of the claimant to appear at the fair hearing shall result in the denial of the claimant's appeal. 7. The hearing shall be conducted informal ly with information used as documentation being made available to the claimant. 8. The Hearing Panel shall render it decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the claimant's file. 10. In the case of applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose e completed applications acted on later than one work day from the date of application. 11. Under Ecip-B, informal conferences and fair hearings are available to households whose applications are acted on later than one day from the date of receipt of all documentation/verification. 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conferences for households whose applications are not acted on in a timely manner. 12.6 Describe your fair hearing procedures for households whose application are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal outperiod such as the eright of these rights? 12.7 When and how are applicants informed of these rights? Applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, i	5. The hearing shall be open only to the Hearing Authority, LIHEAP staff, the person designated to take minutes, and the claimant. Any other per
 8. The Hearing Panel shall render it decision within five (5) days from the date of the hearing. 9. Minutes of the hearing and a copy of the decision shall be filed in the claimant's file. 10. In the case of applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose e completed applications acted on later than one work day from the date of application. 11. Under Ecip-B, informal conferences and fair hearings are available to households whose applications are acted on later than one day from the date of receipt of all documentation/verification. 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor mal conference procedures for households whose applications are not acted on in a timely manner. 12.6 Describe your fair hearing procedures for households whose application are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are denied. 12.7 When and how are applicants informed of these rights? Applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (at	6. Failure of the claimant to appear at the fair hearing shall result in the denial of the claimant's appeal. 7. The hearing shall be conducted informal
 10. In the case of applications for crisis assistance under ECIP-A, informal conferences and fair hearings are available to households whose e completed applications acted on later than one work day from the date of application. 11. Under Ecip-B, informal conferences and fair hearings are available to households whose applications are acted on later than one day fr om the date of receipt of all documentation/verification. 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures for households whose applications are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.7 When and how are applicants informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair	8. The Hearing Panel shall render it decision within five (5) days from the date of the hearing.
e completed applications acted on later than one work day from the date of application. 11. Under Ecip-B, informal conferences and fair hearings are available to households whose applications are acted on later than one day fr om the date of receipt of all documentation/verification. 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor olds whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 13.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a	
om the date of receipt of all documentation/verification. 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in	
 12.5 When and how are applicants informed of these rights? Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in	
Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in	om the date of receipt of all documentation/verification.
 mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in 	12.5 When and how are applicants informed of these rights?
 mal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner. Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in 	Applicants are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the infor
Fair hearing procedures for households whose application are not acted on in a timely manner follow the same process for households whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the informal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in	
olds whose applications are denied. 12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the inf ormal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in	12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.
12.7 When and how are applicants informed of these rights? Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the inf ormal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in	
Applications are informed of their rights to a fair hearing at the time of application intake, including the distribution to applicants of the inf ormal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in	
ormal conference procedures, the fair hearing procedures and the request for a fair hearing form. (attached) If any of the above questions require further explanation or clarification that could not be made in	12.7 When and how are applicants informed of these rights?
	If any of the above questions require further explanation or clarification that could not be made in
- · · · · ·	the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

13.5 How many households applied for these services?

13.6 How many households received these services?

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

	-	TH AND HUMAN SERVICE DREN AND FAMILIES	ES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023		
	LOW INCO	MO	Y ASSISTANCE PROGRAM(LIHEAP) DEL PLAN - MANDATORY		
	See	ction 14:Leveraging	g Incentive Program, 2607(A)		
14.1 Do you p O Yes O N		cation for the leveraging incent	tive program?		
14.2 Describe ds.	14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining recor ds.				
	14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:				
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1					
•	· · · · · · · · · · · · · · · · · · ·		explanation or clarification that could not be made in aid explanation here.		

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2023 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: ~ Formal training on grantee policies and procedures How often? ~ Annually Biannually As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** ~ Formal training conference How often? ~ Annually Biannually As needed Other - Describe: 4 **On-site training** How often? ~ Annually Biannually As needed Other - Describe: ~ Employees are provided with policy manual Other - Describe c. Vendors Formal training conference How often? Annually Biannually As needed Other - Describe: ~ Policies communicated through vendor agreements Policies are outlined in a vendor manual

Section 15 - Training

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

n/a - Tribal Program

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Image: sequence of the sequence		S. DEPARTMENT OF HEA MINISTRATION FOR CHI					August	•	MB	92,02/95,03/96 Clearance No xpiration Date	.: 0970-0075
Note: Service all mechanisms a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply. Online Fraud Reporting Dedicated Fraud Reporting Holline Report directly to local agency/district office or Grante office Report directly to local agency/district office or Grante office Report to State Inspector General or Attorney General Other - Describe: Deficient and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse Other - Describe: Deficient strategies in place for adverting the above-referenced resources. Select all that apply Printed outreach materials Addressed on LIHEAP application Website Other - Describe: I.2. Identification Documentation Required All Adults in Household All Household Members Social Security Card is photocopi Required Req		MODEL PLAN									
a. Describe al mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply. Online Fraud Reporting Report directly to local agency/district office or Grantee office Report directly to local agency/district office or Grantee office Report directly to local agency/district office or Grantee office Report directly to local agency/district office or Grantee office Report directly to local agency/district office or Grantee office Report dorectly a place for local agency/district offices and vendors to report fraud, waste, and abuse Other - Describe: Describe strategies in place for local agencies/district offices and vendors to report fraud, waste, and abuse Addressed on LIHEAP application Addressed on LIHEAP application Other - Describe: I7.2. Identification Documentation Requirements a. Indicate which of the following forms or identification are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only Applicant Only Applicant Only Required Requir				Section 17: 1	Program	In	tegrity, 26()5(b)(10)			
Online Frand Reporting □ Dedicated Frand Reporting Hotline ✓ Report directly to local agency/district office or Grantee office □ Report to State Inspector General or Attorney General ✓ Forms and procedures in place for local agencis/district offices and vendors to report fraud, waste, and abuse □ Other - Describe:	17.1	Fraud Reporting Mechanisms	3								
Dedicated Frand Reporting Hotline Report directly to local agency/district office or Grantee office Report to State Inspector General or Attorney General Porns and procedures in place for local agencis/district offices and vendors to report fraud, waste, and abuse Other - Describe: Describe strategies in place for advertising the above-referenced resources. Select all that apply Printed outreach materials Medisate Other - Describe: Other - Describe: Other - Describe: Other - Describe: Medisate Other - Describe: I.1.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members Social Security Card is photocopi a Required Required Social Security Number (Without a Required Required Social Security Number (Without	a. D	escribe all mechanisms availab	ole to) the public for repo	orting cases of	f sus	pected waste, frau	ıd, and abuse. S	elec	t all that apply.	
Image: Construction of the construc		Online Fraud Reportin	g								
Report to Kate Inspector General or Attorney General Image: Prome and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse Image: Other - Describe: Image: Printed outreach materials Image: Printed O	[Dedicated Fraud Report	rting	Hotline							
✓ Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse ○ Other - Describe: b. Describe strategies in place for advertising the above-referenced resources. Select all that apply ✓ Printed outreach materials ✓ Addressed on LIHEAP application ○ Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Quired		Report directly to local	age	ncy/district office o	r Grantee offi	ce					
Other - Describe: b. Describe strategies in place for advertising the above-referenced resources. Select all that apply Printed outreach materials Addressed on LIHEAP application Other - Describe: Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Quired All Adults in Household Social Security Card is photocopi ed and retained Required Quired Required Social Security Number (Without actual Card) Required Quired Required Required Quired Required Required Social Security Number (Without actual Card) Required Required Quired Required Required Required	[Report to State Inspect	or G	eneral or Attorney	General						
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply b. Describe strategies in place for advertising the above-referenced resources. Select all that apply b. Describe strategies in place for advertising the above-referenced resources. Select all that apply b. Describe strategies in place for advertising the above-referenced resources. Select all that apply b. Describe strategies in place for advertising the above-referenced resources. Select all that apply b. Describe strategies in place for advertising the above-referenced resources. Select all that apply b. Describe strategies in place for advertising the above-referenced resources. Select all that apply b. Describe strategies in place for advertising the above-referenced resources strategies and relation of the following for advertising the above-referenced resources of identification are required on the required from Whom? Type of Identification Collected b. Definition Coll		Forms and procedures	in p	lace for local agenc	ies/district off	ices	and vendors to re	port fraud, was	te, a	nd abuse	
Image: Printed outreach materials Image: Printed outreach materials Image: Printed outreach materials Image: Printed outreach materials Image: Printed outreach materials Image: Printed outreach materials Image: Printed outreach materials		Other - Describe:									
Index outcast matrices Addressed on LIHEAP application Website Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following former or identification are required or required to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only I Addutts in Household All Household Members Social Security Card is photocopi ed and retained Required Image: Required Required Image: Required Required Image: Required Required Image: Required Image: Required Image: Required <td>b. D</td> <td>escribe strategies in place for a</td> <td>ndve</td> <td>rtising the above-re</td> <td>eferenced reso</td> <td>urce</td> <td>s. Select all that a</td> <td>pply</td> <td></td> <td></td> <td></td>	b. D	escribe strategies in place for a	ndve	rtising the above-re	eferenced reso	urce	s. Select all that a	pply			
Notices of on LINEAR appreciation Website Other - Describe: 17.2. Identification Documentation Requirements a. Indicate which of the following forms of identification are required or required to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopi ed and retained Required Image: Social Security Number (Without actual Card) Required Required Image: Social Security Number (Without actual Card) Required Required Required Image: Social Security Number (Without actual Card) Required Required Required Required Image: Social Security Number (Without actual Card) Required Image: Social Security Number (Without actual Card) Required Image: Social Security Number (Without actual Card)		Printed outreach mater	ials								
Other - Describe: 17.2. Identification Documentation 17.2. Identification Documentation are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Collected from Whom? Type of Identification Collected Outer - Describe: Collected from Whom? Applicant Only All Adults in Household Applicant Only All Adults in Household All Household Members Social Security Card is photocopie Required Required<		Addressed on LIHEAP	app	lication							
17.2. Identification Documentation Requirements a. Indicate which of the following two of identification are required or two selected from LIHEAP applicants or their household nembers. Type of Identification Collected Applicant Only I Applicant Applicant Applicant Applicant App		Website									
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only Collected from Whom? All Adults in Household All Household Members Social Security Card is photocopi and retained Bequired Bequired Bequired Bequired Bequired Bequested Beques		Other - Describe:									
a. Indicate which of the following forms of identification are required or results to be collected from LIHEAP applicants or their household members. Type of Identification Collected Applicant Only Collected from Whom? All Adults in Household All Household Members Social Security Card is photocopi and retained Bequired Collected from Whom? Collected from Whom? Collected from Whom? Collected from Whom? All Adults in Household All Household Members Bequired Collected from Whom? Collected		··· · · · · · · ·	entation Requirements								
embers. I Collected from Whom? Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocopi ed and retained Social Security Number (Without actual Card) Social Security Number (Without actual Card) Mequested M	17.2	Identification Documentation	ification Documentation Requirements								
Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocop ed and retained Required Re											
Type of Identification Collected Applicant Only All Adults in Household All Household Members Social Security Card is photocop ed and retained Image: Cardina Security Card is photocop ed and retained Required Image: Cardina Security Card is photocop ed and retained Required Image: Cardina Security Card is photocop ed and retained Required Image: Cardina Security Card is photocop ed and retained Required Image: Cardina Security Cardina Security Number (Without ed and Card) Required Image: Cardina Security Number (Without ed and Security Card) Image: Cardina Security Number (Without ed and Security Card) Image: Cardina Security Number (Without ed and Security Card) Image: Cardina Security Number (Without ed and Security Card) Image: Cardina Security Number (Without ed and Security Card) Image: Cardina Security Number (Without ed and Security Card) Image: Cardina Security Number (Without ed and Security Card) Image: Cardina Security Number (Without ed and Security Card) Image: Card) Image: Card) Image: Card) Image: Card) Required Required Required Required Required Image: Card) Image: Card) Image: Card) Image: Card) Image: Card) Image: Card) Required Requi		Collected from Whom?									
Social Security Card is photocopi Required Required Required Required Required Mathematical Card) Requested Required Required Required Required Required Social Security Number (Without actual Card) Required Requested Required Required Required Required Required Social Security Number (Without actual Card) Required Required Required Required Required Required Required Image: Required in the security Number (Without actual Card) Required Required Required Required Required Required Image: Required in the security Number (Without actual Card) Required Required Required Required Required Required Image: Required in the security Number (Without actual Card) Required Required Required Required Required Required Image: Required in the security Number (Without actual Card) Required Requi	Type of Identification Collected			Applicant Only					Γ	All Household	Members
ed and retained Image: Constrained methods with the second with the second methods with the second with the second methods with the second withe second with the second with the second with the second with the					iiiy		10	lousenoru		1	includers.
Image: Social Security Number (Without actual Card) Required Image: Social Security Number (Without actual Card) Required Image: Social Security Number (Without actual Card) Image: Social Security N											
Image: Constraint of the second se				Requested			Requested			Requested	
Social Security Number (Without actual Card) Image: Card structure			>			>			>		
actual Card) Image: Card structure				Required			Required			Required	
Required Required Required Required			>			>			>		
				Requested			Requested			Requested	
	Government-issued identification card (i.e.: driver's license, state ID, Tri bal ID, passport, etc.)			Required			Required		Required		
card (i.e.: driver's license, state ID, Tri							L				
				Requested			Requested			Requested	
							-				
Other Applicant Only Required Applicant Only Requised All Adults in Household All Adults in Household All Household All Household Note: Required Required Required Required Required Required		Other					Household	Household		Members	Members
	1										
	1										

b. Describe any exceptions to the above policies.
17.3 Identification Verification
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply
Verify SSNs with Social Security Administration
Match SSNs with death records from Social Security Administration or state agency
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)
Match with state Department of Labor system
Match with state and/or federal corrections system
Match with state child support system
Verification using private software (e.g., The Work Number)
In-person certification by staff (for tribal grantees only)
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)
Other - Describe:
17.4. Citizenship/Legal Residency Verification
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.
Clients sign an attestation of citizenship or legal residency
Client's submission of Social Security cards is accepted as proof of legal residency
Noncitizens must provide documentation of immigration status
Citizens must provide a copy of their birth certificate, naturalization papers, or passport
Noncitizens are verified through the SAVE system
Tribal members are verified through Tribal enrollment records/Tribal ID card
Other - Describe:
17.5. Income Verification
What methods does your agency utilize to verify household income? Select all that apply.
Require documentation of income for all adult household members
V Pay stubs
Social Security award letters
Bank statements
Tax statements
Zero-income statements
Vnemployment Insurance letters
Other - Describe:
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards

Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that
apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery

Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2 Down St. * Address Line 1				
Address Line 2				
Address Line 3				
Indian Island <u>* City</u>	ME <u>* State</u>	⁰⁴⁴⁶⁸ <u>* Zip Code</u>		
Check if there are workplaces on file that are not identified here. Alternate II. (Grantees Who Are Individuals)				
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;				
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.				
[55 FR 21690, 21702, May 2	5, 1990]			
By checking this box, the certification set out above.	he prospective primar	y participant is providing the		

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).