DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: LITTLE RIVER BAND OF OTTAWA INDIANS

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2016 to 09/30/2017 Report Status: Submission Accepted by CO

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

		* 1.b. Frequency: • Annual			* 1.c. Consolidated Application/Plan/Funding Request?		t?	* 1.d. Version: Initial Resubmission
					Explanation:			C Revision C Update
				2. Date Receiv	/ed:			State Use Only:
				3. Applicant Identifier:				
				4a. Federal E	ntity Ident	ifier:		5. Date Received By State:
				4b. Federal A	ward Iden	tifier:		6. State Application Identifier:
7. APPLICANT	7. APPLICANT INFORMATION							
* a. Legal Name	: Little River Band of Ot	tawa Indians						
* b. Employer/T	Taxpayer Identification N	Number (EIN/TIN): 1-3	82617761-A1	* c. Organizat	tional DUN	NS: 19455	59688	
* d. Address:								
* Street 1:	2608 GOVERN	MENT CENTER DR		Street 2:				
* City:	MANTSTEE			County:				
* State:	MI			Province:				
* Country:	United States			* Zip / Pos	tal Code:	49660 - 8	3302	
e. Organization	al Unit:							
Department Na Members Assis	me: tance Department			Division Name:				
f. Name and con	tact information of pers	on to be contacted on ma	tters involving tl	his application:				
Prefix:	* First Name: Jason		Middle Name:	* Last Name: Cross				
Suffix:	Title: Grants Management Ad	ministrator	Organizational	l Affiliation:				
* Telephone Number: (231) 723- 8288	Fax Number (231) 398-9680		* Email: jcross@lrboi-n	nsn.gov				
* 8a. TYPE OF I: Indian/Native		nent (Federally Recognized	1)					
b. Additional	Description:							
* 9. Name of Fe	deral Agency:							
			og of Federal Dom ssistance Number:	g of Federal Domestic sistance Number:		CFDA Title:		
10. CFDA Numbe	ers and Titles	93568			Low-Inco	me Home I	Energy	Assistance
11. Descriptive LRBOI LIHEA	Title of Applicant's Proje	ect						
12. Areas Affect Counties of Ma		Lake, Oceana, Newaygo, N	Auskegon, Ottawa	a, Kent				
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant				b. Program/Project: 2 and 3				
	"							

Attach an additional list of Program/Pro	oject Congressional Districts if needed.					
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:				
a. Start Date: 10/01/2016	b. End Date: 09/30/2017	* a. Federal (\$): \$0	b. Match (\$): \$0			
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?						
a. This submission was made available to the State under the Executive Order 12372						
Process for Review on :						
b. Program is subject to E.O. 12372 but has not been selected by State for review.						
c. Program is not covered by E.O. 12372.						
* 17. Is The Applicant Delinquent On Any Federal Debt? C YES NO						
Explanation:						
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree						
** The list of certifications and assurance	es, or an internet site where you may obt	ain this list, is contained in the announcem	ent or agency specific instructions.			
18a. Typed or Printed Name and Title o	f Authorized Certifying Official	18c. Telephone (area code,	number and extension)			
Jason Cross		18d. Email Address jcross@lrboi-nsn.gov				
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 08/25/2016						
Attach supporting docun	nents as specified in agenc	y instructions.				

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2016 Heating assistance 09/30/2017 V 05/01/2017 Cooling assistance 09/30/2017 10/01/2016 Crisis assistance 09/30/2017 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 .2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) Heating assistance 40.00% Cooling assistance 10.00% Crisis assistance 40.00% Weatherization assistance 0.00% 0.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs 0.00% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

1.3 The funds reserved for winter crisis assistance that have not been expended by March 1. Heating assistance					5 will be reprog		oling assistance			
		Weatherization assistance				-	her (specify:)			
		wedner zanon assistance								
Categ	gorical Eligil	pility, 2605(b)(2)(A) - Assurance 2, 2605(c)	(1)(A), 2605(b)(8A) - Ass	surance	8					
1.4 D Yes	1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below? Yes No									
If you	answered '	Yes" to question 1.4, you must complete t	he table below and answ	er quest	tions 1.5 and 1.0	5.				
			Heating		Cooling	_	Crisis	_	Weatherization	
TANF					es O No		Yes O No		C Yes O No	
SSI SNAP			O Yes O No	-	⊙ Yes ○ No ⊙ Yes ○ No		⊙ Yes ○ No		Yes No Yes No	
		ans Programs	• Yes O No		es C No	_	• Yes • No		Yes • No	
1120111	, testeu , eter	Program Name	Heating	1 ~ IV	Cooling		Crisis	~	Weatherization	
Other	(Specify) 1		C Yes C No	1	O Yes O No		C Yes C No		C Yes C No	
1.5 D	o you autom	atically enroll households without a direct	annual application?	Yes 🧿	No		*		II-	
	s, explain:									
deter	mining eligi	nsure there is no difference in the treatment pility and benefit amounts? It reviewed as if it is a new client. The is a rev								
SNAI	P Nominal Pa	yments								
1.7a l	Oo you alloc	nte LIHEAP funds toward a nominal payn	nent for SNAP househole	ds? 🔘 Y	res 💽 No					
If you	answered '	Yes" to question 1.7a, you must provide a	response to questions 1.	.7b, 1.7c	, and 1.7d.					
		ominal Assistance: \$0.00								
1.7c I	Once Per Y									
	Once every	five years								
	Other - De	scribe:								
1.7d	How do you	confirm that the household receiving a nor	minal payment has an er	nergy co	st or need?					
Deter	mination of I	Eligibility - Countable Income								
1.8. I	n determinir	g a household's income eligibility for LIH	EAP, do you use gross in	ncome o	r net income ?					
>	Gross Inco	me								
	Net Income									
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP										
>	Wages									
~	Self - Emp	loyment Income								
	Contract I	ncome								
	Payments	From mortgage or Sales Contracts								
~	Unemployment insurance									

	Strike Pay						
>	Social Security Administration (SSA) benefits						
	Including MediCare deduction Excluding MediCare deduction						
>	Supplemental Security Income (SSI)						
>	Retirement / pension benefits						
>	General Assistance benefits						
>	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
>	Rental income						
>	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
>	Alimony						
>	Child support						
>	Interest, dividends, or royalties						
>	Commissions						
	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
>	Veterans Administration (VA) benefits						
>	Earned income of a child under the age of 18						
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.						
	Income tax refunds						
	Stipends from senior companion programs, such as VISTA						

Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
°
Per Capita payments generated from gaming revenues which is distributed by Tribes in accorandance with an DOI approved revenue allocation plan. Does not include per capita payment from revenues held in trust by the Secretary of the Interior.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 2 - Heating Assistance							
Eligibility, 2605(b)(
2.1 Designate the in	2.1 Designate the income eligibility threshold used for the heating componenet:						
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	1	State Median Income	60.00%			
2.2 Do you have ad HEATING ASSITA	ditional eligibility requirements for NCE?	No					
	opriate boxes below and describe the policies						
Do you require an Assets test ?							
Do you have additi	onal/differing eligibility policies for:	1					
Renters?		O _{Yes} (No				
Renters Livi	ng in subsidized housing ?	O Yes	No				
Renters with	utilities included in the rent ?	O _{Yes} (No				
Do you give priorit	y in eligibility to:						
Elderly?		⊙ Yes (No				
Disabled? © Yes O No							
Young childr	ren?	⊙ Yes (No				
Households v	vith high energy burdens ?	• Yes	No				
Other?		O Yes	No				
Explanations of po	licies for each "yes" checked above:	<u> </u>					
Priority is given to single parents with young children age six (6) or younger and elders age 55 nd older with medical conditions. Households with high energy burdens are identified by a review of the income resources compared to the houshold expenditures. Households determined to have a high energy burden are referred to LRBOI Family Services for self sufficiency case management, referred to utility programs for payment plans or other low income energy program services.							
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Applications are processed in the order in which they are recieved. Initial review will identify crisis situations and applications requesting general heating assistance are processed in the order they are recieved. General applications are processed within five (5) business days. Priority is given to applications having a heating crisis by way of a shut off notice, shut off or nearly empty of heat utility. Applications are accepted via fax and email to expedite processing for situations for those given priority.							
2.5 Check the varia	ables you use to determine your benefit levels.	(Check all t	hat apply):				
✓ Income							
Family (house	ehold) size						
✓ Home energy	cost or need:						
✓ Fuel ty	уре						
Clima	te/region						
Individual bill							

Dwelling type						
Energy burden (% of income spent on home energy)						
☑ Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	\$200	Maximum Benefit	\$600			
2.7 Do you provide in-kind (e.g., blankets, space heaters) ar	nd/or other forms of l	penefits? O Yes O No	<u> </u>			
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 3 - Cooling Assistance								
-	1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The i	3.1 Designate The income eligibility threshold used for the Cooling componenet:							
Add	Household size	Eligibility Guideline Eligibility Threshold						
1	All Household Sizes		HHS Poverty Guidelines	150.00%				
2	All Household Sizes	11	State Median Income	60.00%				
3.2 Do you have ad COOLING ASSITA	ditional eligibility requirements for NCE?	• Yes	O No					
3.3 Check the appr	opriate boxes below and describe the police							
Do you require an	Assets test ?	O Yes	No					
Do you have additi	onal/differing eligibility policies for:							
Renters?		O Yes	No					
Renters Livir	ng in subsidized housing ?	O Yes	No					
Renters with	utilities included in the rent ?	O Yes	No					
Do you give priorit	y in eligibility to:	"						
Elderly?		⊙ Yes (Yes O No					
Disabled?		⊙ Yes (€ Yes C No					
Young childr	en?	O Yes	O Yes O No					
Households v	vith high energy burdens ?	⊙ Yes (• Yes O _{No}					
Other?		O Yes						
Explanations of pol	licies for each "yes" checked above:	II.						
Cooling assistance v	vill be availabel to elders experiencing an ene	rgy burden fron	n the result of having a medical condition that require	s air conditioning.				
3.4 Describe how yo	ou prioritize the provision of cooling assista	ance tovulnera	ble populations,e.g., benefit amounts, early applica	ntion periods, etc.				
			priencing an energy burden as a result of a medical conce Matrix. Applications are acceptable after May 1st an					
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(E	3)						
3.5 Check the varia	ables you use to determine your benefit leve	els. (Check all t	that apply):					
✓ Income								
Family (house	ehold) size							
✓ Home energy	cost or need:							
✓ Fuel ty								
Climat	te/region							
Individual bill								

Dwelling type							
Energy burden (% of income spent on home energy)							
✓ Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit	\$325	Maximum Benefit	\$600				
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes No							
If yes, describe.							
If any of the above questions require further attach a document with said explanation be	If any of the above questions require further explanation or clarification that could not be made in the fields provided,						

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 4: CRISIS ASSISTANCE					
Eligibility - 2604(c)	, 2605(c)(1)(A)				
4.1 Designate the in	ncome eligibility threshold used for the crisis component				
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	HHS Poverty Guidelines	150.00%		
4.2 Provide your LIHEAP program's definition for determining a crisis.					
	Crisis is a Tribal members household that has received a shut off notice, has energy source shut off or demonstrates immediate need for assistance with heat. Priority for crisis assistance include elders age 55 and older, disabled individuals and households with children under the age of 6 and energy burdens where household is below 150% of the FPIG.				
Crisis assistance req documented in proc	quests are processed immediately within the 48 hour response pedures.	period and when life threatening withn the 18 hour r	esponse period. This requirement is		
4.3 What constitute	es a <u>life-threatening crisis?</u>				
Immediate need ma	y be demonstrated by fuel tank that is nearly empty, wood nea	rly exhausted or presentation of a shut off notice.			
Crisis Requiremen	it, 2604(c)				
4.4 Within how ma	my hours do you provide an intervention that will resolve t	the energy crisis for eligible households? 12Hour	rs		
4.5 Within how ma	any hours do you provide an intervention that will resolve t	the energy crisis for eligible households in life-thr	reatening situations? 12Hours		
Crisis Eligibility, 26	505(c)(1)(A)				
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANCI	E? C Yes O No			
4.7 Check the appr	ropriate boxes below and describe the policies for each				
Do you require an	Assets test ?	C Yes O No			
Do you give priorit	ty in eligibility to :	411			
Elderly?		€ Yes C No			
Disabled?		€ Yes C No			
Young Child	ren?	€ Yes € No			
Households v	with high energy burdens?	€ Yes C No			
Other?		C Yes No			
In Order to receive	e crisis assistance:				
Must the hou tank?	sehold have received a shut-off notice or have a near empt	y Syes C No			
Must the hou	sehold have been shut off or have an empty tank?	C Yes O No			
Must the hou	sehold have exhausted their regular heating benefit?	C Yes O No			
Must renters eviction notice ?	with heating costs included in their rent have received an	C Yes O No			
Must heating	c/cooling be medically necessary?	C Yes O No			
Must the hou	usehold have non-working heating or cooling equipment?	Over 6 No			

Other?				C Yes C No		
Do you have additional / differing eligibility policies for:						
Renters?	ring engionity policies for.			O Yes ⊙ No		
Renters living in subsid	ized housing?			O Yes • No		
Renters with utilities in				O Yes • No		
Explanations of policies for ea				O res O No		
Explanations of policies for ea	acii yes checked above.					
Priority is given to elders age 55 and older, elders age 55 and older with medical conditions that require A/C during hot season, tribal members that are disabled, households with 6 yr olds and younger children and households where their energy burden is greater than what their resources can support. Energy burden specific to the minimum fills on proprane.						
Determination of Benefits						
4.8 How do you handle crisis	situations?					
<u> </u>	Separate component					
	Fast Track					
	Other - Describe:					
4.9 If you have a separate con	nponent, how do vou detern	nine crisis ass	sistance benef	its?		
V	Amount to resolve the cris					
	Other - Describe:					
Crisis Requirements, 2604(c)						
4.10 Do you accept application	ns for energy crisis assistan	ce at sites tha	ıt are geograp	phically accessible to all households in the area to be served?		
• Yes O No Explain.						
The Tribe accepts applications	at its satellite office in Muske	egon MI.				
4.11 Do you provide individua	als who are physically disab	led the mean	s to:			
Submit applications for cri		their homes?				
Yes O No If No, exp	olain.					
Travel to the sites at which		tance are acc	epted?			
Yes O No If No, exp	olain.					
If you answered "No" to both	options in question 4.11, p	lease explain	alternative m	eans of intake to those who are homebound or physically disabled?		
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum b	enefit for each type of crisis	assistance of	fered.			
	0.00 maximum benefit					
	5.00 maximum benefit					
Year-round Crisis \$0.0 4.13 Do you provide in-kind (0 maximum benefit	fons) and/or	other forms	of banafite?		
Yes No If ves, Descri		, rans) and/or	other forms	of benefits:		
V Yes № No II yes, Describe						
4.14 Do you provide for equip	oment repair or replacemen	t using crisis	funds?			
4.14 Do you provide for equipment repair or replacement using crisis funds? O Yes O No						
If you answered "Yes" to question 4.14, you must complete question 4.15.						
4.15 Check appropriate boxes	s below to indicate type(s) o	f assistance p	rovided.			
		Winter	Summer	Year-round Crisis		
Heating system repair		Crisis	Crisis			
Heating system replacement						
Cooling system repair						

Cooling system replace	ement						
Wood stove purchase							
Pellet stove purchase							
Solar panel(s)							
Utility poles / gas line h	100k-ups						
Other (Specify):							
4.16 Do any of the utili	ty vendors you work with enforce	a moratoriun	n on shut offs	?			
⊙ Yes ○ No							
If you responded "Yes"	' to question 4.16, you must respo	nd to question	n 4.17.				
4.17 Describe the terms	s of the moratorium and any speci	al dispensatio	on received by	LIHEAP clients durin	g or after the mora	ntorium period.	
State of Michigan	Disconnect Policy						
Protection Dates	November 1-March 31						
Temperature-based	no						
Seasonal Policy	Winter Protection Plan for elderly 65 years or older, recipients of Medicaid, Food Stamps or Department of Human Services cash assistance, full time personnel or persons needing critical care or having a certified medical emergency. Households with income less than 150% of federal poverty guideling in a payment plan.						
Other	er Disconnection delay of 21 days with medical certificate if health of household member would be adversely affected. Certification may be renewed and date for utility bills extended to 22 days. Limit on deposits.						
	Year-round protection from shut-omonthly budget plan.	off is available	to all resident	ial customers regardless	of income with an ir	nitial down paymer	nt of 10 percent of a custo
	Customers called to full-time active may request extensions of this pro-			me of declared national	or state emergency of	or war, may apply f	for shut-off protection for
Deferred Payments							
	Low income customers must make to avoid shut-off. Eligible senior c						
	Consumers Power and DTE energ	y observe the o	disconnect pol	icy. Propane vendors typ	oically do not. There	are no special disp	pensation recevied by LIF
If any of the abo	ve questions require furt	her explar	nation or c	larification that	could not be n	nade in the fi	elds provided, at

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assura	nce 2				
5.1 Designate the income eligibility threshold	used for the Weatherization co	omponent			
Add Hou	sehold Size	Eligibility Guideline	Eligibility Threshold		
1			0.00%		
5.2 Do you enter into an interagency agreeme	ent to have another government	t agency administer a WEATHERIZATION comp	onent? O Yes O No		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring protocol for	r weatherization? O Yes	No			
WEATHERIZATION - Types of Rules					
5.5 Under what rules do you administer LIH	EAP weatherization? (Check or	nly one.)			
Entirely under LIHEAP (not DOE) rul	es				
Entirely under DOE WAP (not LIHEA	.P) rules				
Mostly under LIHEAP rules with the f	ollowing DOE WAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all that	apply):		
Income Threshold					
Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other - Describe:					
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
Income Threshold					
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.					
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test? C Yes C No					
5.7 Do you have additional/differing eligibility policies for :					
Renters	C Yes C No				
Renters living in subsidized housing?	C Yes C No				
5.8 Do you give priority in eligibility to:	·				
Elderly?	C Yes C No				
Disabled?	C Yes C No				
Young Children?	C Yes C No				
House holds with high energy burdens? C Yes C No					

Other? C Yes C No				
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.				
Benefit Levels				
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hou	sehold? O Yes O No			
5.10 If yes, what is the maximum? \$0				
Types of Assitance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	ies that apply.)			
Weatherization needs assessments/audits	Energy related roof repair			
Caulking and insulation	Major appliance Repairs			
Storm windows	Major appliance replacement			
Furnace/heating system modifications/ repairs	Windows/sliding glass doors			
Furnace replacement	Doors			
Cooling system modifications/ repairs	Water Heater			
Water conservation measures	Cooling system replacement			
Compact florescent light bulbs	Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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attach a document with said explanation here.

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
Place LIHEAP information in the Rapid River News - a weekly emailed media and in the Currents - a quarterly mailed out news paper and monthly available on the Tribes website.
Survey conducted in the 2014-2015 program year. Updating application for individual input from clients.
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4				
7.1 Desc	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).				
	Joint application for multiple programs				
>	Intake referrals to/from other programs				
	One - stop intake centers				
>	Other - Describe:				

The Tribe assists with coordinating with other programs by providing referral to outside agencies such as DHS, Area Five Cap/Community Action Agency, Love Inc., Salvation Army, 211 and other Tribal service departments. The Tribe has partnered with TrueNorth in providing assistance to Tribal member households in need of case management in self sufficiency goal planning. The Tribe has also implemented a self sufficiency model program called Zoongadiziwin (Strong Life) that will assist Tribal member households in attaining self sufficiency and improved wellbeing.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	would you categorize the primary responsibility	of your State agency?			
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
~	Welfare Agency				
>	Other - Describe: Tribal Government Agency				
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
Alternate outreach and intake is coordinated with TrueNorth Community Services. This agency operates a program called Empower which is a self sufficiency program.					
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? Alternate outreach and intake is coordinated with TrueNorth Community Services. This agency operates a program called Empower which is a self sufficiency program.					
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? Alternate outreach and intake is coordinated with TrueNorth Community Services. This agency operates a program called Empower which is a self sufficiency program. This program is usually referred to once the Tribe has assisted with the Crisis, unless funding has been exhausted, in this instance there would be additional assistance and advocacy in seeking assistance for the crisis.					
8.5 LIHI	8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization			Weatherization	
8.5a Who determines client eligibility?		Tribal Government	Tribal Government	Tribal Government	Non-Applicable
8.5b Who processes benefit payments to gas and electric vendors?		Tribal Government	Tribal Government	Tribal Government	
8.5c who vendors	processes benefit payments to bulk fuel	Tribal Government	Tribal Government	Tribal Government	
	8.5d Who performs installation of weatherization neasures? Non-Applicable				Non-Applicable

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

We selec	at is your process for selecting local administering agencies? ct local agencies that participate in the Human Services Collaborative Body - Manistee County. It touches on the area counties the LIHEAP program covers. We also as a referral resource in seeking agencies offering assistance.
8.7 How	v many local administering agencies do you use? 4
8.8 Have Yes No	e you changed any local administering agencies in the last year?
8.9 If so,	, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
>	Other - describe
Again, V	We had to discontinue referrals to TrueNorth do to funding levels and current caseloads. We will be notified in October of funding levels and services.
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating Yes C No
Cooling Yes C No
Crisis • Yes O No
Are there exceptions? C Yes No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid?
The client is notified by phone and mailed a copy of the vendor notification which identifies the amount of assistance provided and the vendor being paid.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
At the beginning of the application process there is a review of the utility bill followed by a call to the vendor for the current utility information. Upon receipt of the current utility bill a pledge is made for the amount eligible for. Current utility invoice must show service address, service address must match client identification submitted with application and information on file with the enrollment department. The amount paid is the amount the client is eligible to receive to prevent shut off of utility. The tribe does not have vendor specific agreements but does communicate with the vendor the assistance being provided on behalf of the client.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
Confirmation from the utility vendor that assistance is acceptable, follow up with proper W9 tax information on file for tribe to process payment and review of the utility bill to make sure there are no other charges added outside of the normal utility expense.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? • Yes O No
If so, describe the measures unregulated vendors may take.
We make sure the deliverable is received before processing payment to vendor. Example: Wood vendor, we make contact with the vendor and pledge the amount the client is eligible to receive. The payment for the wook is not mailed to vendor until household has confirmed delivery of the wood and is satisfied with the product.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)						
The Members A spreadsheet incl checked to prog System does not	10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? The Members Assistance Department monitors expenditures through internal program spreadsheets that keep accurate account of payments to tribal members. The spreadsheet includes vendor and amount paid. Monthly the department recieves the Revenue and Expenditure report and the General Ledger, this information is cross checked to program spreadsheets to ensure the amounts match. R&E reports are reviewed monthly to ensure funds are expended within the allowable contractural period. System does not allow expenditure to account after contractual period. R&E will reflect any refunds from vendors. Components of items are listed by description heating, cooling and crisis. The expenditures are reported monthly by description of item as well.					
Audit Process						
10.2. Is your LI		annually under the Single Audit Act and	OMB Circular A - 133?			
			table condition cited in the A-133 audits, gency from the most recently audited fisca			
No Findings 🗹]					
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1						
		ncies is do you have in place for local adminster	ring agencies/district offices?			
Local	agencies/district offices a	are required to have an annual audit in co	ompliance with Single Audit Act and OMI	B Circular A-133		
Local	agencies/district offices a	are required to have an annual audit (oth	er than A-133)			
Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.						
Grantee conducts fiscal and program monitoring of local agencies/district offices						
Compliance Monitoring						
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply						
Grantee employees:						
✓ Internal program review						
☑ Departmental oversight						
Secondary review of invoices and payments						
Other program review mechanisms are in place. Describe:						
Local Adminsto	Local Adminstering Agencies / District Offices:					
On - s	site evaluation					

Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

$Section \ 11 - Timely \ and \ Meaningful \ Public \ Participation, \ , 2605(b)(12) - Assurance \ 12, 2605(c)(2)$

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.				
Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment				
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No changes were made. Comments were directly related to exhausting funding levels and the need for more funds.				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?				
Date Event Description				
11.4. How many parties commented on your plan at the hearing(s)?				
11.5 Summarize the comments you received at the hearing(s).				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?				
If any of the above questions require further explanation or clarification that could not be made in the fields provided,				

attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No changes have been made

12.4 Describe your fair hearing procedures for households whose applications are denied.

Appeal Process: The appeal review shall consist of the Members Assistance Director, a caseworker that is not involved in the decision making process related to the appeal, and a representative identified by the Tribal Ogema. The panel will request the materials related to the application, interview the Members Assistance personnel and the applicant, which may be conducted by phone, and review the program eligibility and award criteria. The panel will renter a written decision with 14 days after being called to order. The written decision shall contain a summary of the pertinent facts, the applicable ordinance, regulations or program guidelines, and a clear, concise description of the decision of the Appeal Review Panel. The written decision shall be forwarded to the applicant and the Members Assistance department file.

12.5 When and how are applicants informed of these rights?

The applicant is notified of their rights on the program application and immediately upon a denial determination a letter of determination is mailed to the applicant along with the form to appeal the determination of ineligibility.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

There are no applications not acted on in a timely manner. All applications are processed in a timely manner within 5 working days of receipt of complete application and require supporting documentation. Application are processed daily with little to no delay and as mentioned in priority processes, the applications identified in that priority are processed within the required timelines.

12.7 When and how are applicants informed of these rights?

Applicants are informed of these rights on the cover page of the application. The same type of information is provided to individual who call into the department for assistance as well.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

The tribe does not utilize LIHEAP funds for services to promote reduction in energy needs/burden do to limited funding awards. However, the tribe does provide household budget breakdown, guidance in accessing utility programs such as a Budget Plan. The department provides energy conservation tips and information in the monthly Currents - a Tribal newspaper.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

We do not use funds for this catagory.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

We do not use these funds for this catagory.

13.4 Describe the level of direct benefits provided to those households in the previous Federal fiscal year.

We do not use these funds for this catagory

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program? \colone{O} Yes \colone{O} No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

The tribe maintains its records for leveraging resource information.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Low Income Energy Assistance Program	I I rihal revenijes	The resource will be utilized in the area of energy conservation, weatherization and education in budgeting for annual utility needs.

Section 15 - Training

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe: As funding permits employees are alternated in attending the annual LIHEAP conference. Employees participate in the LIHEAP webinars as well. The Comptroller General provides a brief on practices for income determinations and understanding income statements.				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
On-site training				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				

	Other - Describe:
	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
Explair	Other - Describe: ned over phone and verified through vendor notification.
15.2 Do	
	y of the above questions require further explanation or clarification that could not be made in the fields provided, h a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Not required of Tribes

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Section 17: Program Integrity, 2605(b)(10)								
17.1 Fraud Reporting Mechanisms								
a. Describe all mechanisms available to	the p	oublic for reporting cases of suspecte	d wa	ste, fraud, and abuse. Select all that a	apply	•		
Online Fraud Reporting								
Dedicated Fraud Reporting	Dedicated Fraud Reporting Hotline							
Report directly to local agen	Report directly to local agency/district office or Grantee office							
Report to State Inspector General or Attorney General								
Forms and procedures in pla	ace f	or local agencies/district offices and v	endo	rs to report fraud, waste, and abuse				
Other - Describe:								
The tribe has a whistle blower policy in pl	lace.	Fraud, waste and abuse are investigated	l by t	he Tribal prosecutor.				
b. Describe strategies in place for adver	tisin	g the above-referenced resources. Se	lect a	ll that apply				
Printed outreach materials								
Addressed on LIHEAP appl	licati	on						
Website								
Other - Describe:								
17.2. Identification Documentation Req	uirei	nents						
a. Indicate which of the following forms	s of ic	dentification are required or request	ed to	be collected from LIHEAP applicant	ts or 1	their household members.		
Type of Identification Collected Social Security Card is photocopied and retained		Collected from Whom?						
		Applicant Only		All Adults in Household		All Household Members		
		Required		Required		Required		
		-requires	>	-toqui tu	>	-toqui tu		
		Requested		Requested		Requested		
Social Security Number (Without actual Card)		Required	>	Required	>	Required		
			<u> </u>					
		Requested		Requested		Requested		
Government-issued identification card	>	Required	>	Required	>	Required		
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Requested		Requested		Requested		

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1	Enrollment Verification is processed through the tribe. Applicable to all tribal members residing at the physical address on file with enrollment.					▽	
b. D	escribe any exceptions to the above pol	licies.					
17.3	3 Identification Verification						
Des	cribe what methods are used to verify	the authenticity of ide	ntification documer	nts provided by clien	ts or household memb	pers. Select all that a	pply
	Verify SSNs with Social Security A	dministration					
	Match SSNs with death records fro	om Social Security Ada	ministration or state	e agency			
	Match SSNs with state eligibility/ca	ase management system	m (e.g., SNAP, TAN	IF)			
	Match with state Department of La	abor system					
	Match with state and/or federal co	rrections system					
	Match with state child support syst	tem					
	Verification using private software	(e.g., The Work Num	ber)				
	In-person certification by staff (for	tribal grantees only)					
~	Match SSN/Tribal ID number with	ı tribal database or en	rollment records (fo	or tribal grantees on	ly)		
	Other - Describe:						
17.4	4. Citizenship/Legal Residency Verifica	ntion					
Wh	at are your procedures for ensuring th	at household member	s are U.S. citizens o	r aliens who are qua	lified to receive LIHE	AP benefits? Select	all that apply.
	Clients sign an attestation of citize	enship or legal residen	ıcy				
	Client's submission of Social Secu	rity cards is accepted	as proof of legal res	idency			
	Noncitizens must provide docume	entation of immigratio	n status				
	Citizens must provide a copy of th	neir birth certificate, n	aturalization paper	s, or passport			
	Noncitizens are verified through t	the SAVE system					
-	Tribal members are verified throu	ugh Tribal enrollment	records/Tribal ID	card			
	Other - Describe:						
17.5	5. Income Verification						
Wh	at methods does your agency utilize to	verify household inco	me? Select all that a	apply.			
~	Require documentation of income f	for all adult household	l members				
	Pay stubs						
	Social Security award letter	s					
	✓ Bank statements						
	✓ Tax statements						
	Zero-income statements						
	V Unemployment Insurance letters						
	Other - Describe:						
	Computer data matches:						
	Income information matched against state computer system (e.g., SNAP, TANF)						
	Proof of unemployment benefits verified with state Department of Labor						
	Social Security income verif						

Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
17.8. Benefits Policy - Gas and Electric Utilities
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption
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17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ✓ Consumption ✓ Balances ✓ Payment history ✓ Account is properly credited with benefit ✓ Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities
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17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ✓ Consumption ✓ Balances ✓ Payment history ✓ Account is properly credited with benefit ☐ Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities ☐ Centralized computer system automatically generates benefit level ✓ Separation of duties between intake and payment approval ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments ✓ Payments to utilities and invoices from utilities are reviewed for accuracy ✓ Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ✓ Consumption ✓ Balances ✓ Payment history ✓ Account is properly credited with benefit ☐ Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities ☐ Centralized computer system automatically generates benefit level ✓ Separation of duties between intake and payment approval ✓ Payments to utilities and invoices from utilities are reviewed for accuracy ✓ Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities ☐ Direct payment to households are made in limited cases only

17.9. Benefits Policy - Bulk Fuel Vendors						
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.						
✓ Vendors are checked against an approved vendors list						
Centralized computer system/database is used to track payments to all vendors						
Clients are relied on for reports of non-delivery or partial delivery						
Two-party checks are issued naming client and vendor						
Direct payment to households are made in limited cases only						
Vendors are only paid once they provide a delivery receipt signed by the client						
Conduct monitoring of bulk fuel vendors						
Bulk fuel vendors are required to submit reports to the Grantee						
Vendor agreements specify requirements selected above, and provide enforcement mechanism						
Other - Describe:						
17.10. Investigations and Prosecutions						
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.						
Refer to state Inspector General						
Refer to local prosecutor or state Attorney General						
Refer to US DHHS Inspector General (including referral to OIG hotline)						
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public						
Grantee attempts collection of improper payments. If so, describe the recoupment process						
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 Year						
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated						
Vendors found to have committed fraud may no longer participate in LIHEAP						
Other - Describe:						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here						

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2608 Government Center Drive * Address Line 1		
Address Line 2		
Address Line 3		
Mansitee * City	^{MI} <u>* State</u>	49660 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		