### **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance Grantee Name: SAULT STE. MARIE CHIPPEWA Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2016 to 09/30/2017 Report Status: Submission Accepted by CO

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### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

		* 1.b. Frequency: • Annual			lated lan/Fundii	ng Request?	* 1.d. Version:  Initial Resubmission Revision	
							O Update	
				2. Date Receiv	ed:		State Use Only:	
				3. Applicant Io	dentifier:			
				4a. Federal Er	ntity Ident	ifier:	5. Date Received By State:	
				4b. Federal Av	ward Iden	tifier:	6. State Application Identifier:	
7. APPLICANT	INFORMATION			-				
* a. Legal Name	e: Sault Ste. Marie Tribe	of Chippewa Indians						
* b. Employer/T	Γaxpayer Identification N	Number (EIN/TIN): 23	7249643	* c. Organizat	ional DUN	NS: 0861770	86	
* d. Address:				1.				
* Street 1:	ATTN: TRIBA	L CHAIRPERSON		Street 2:		2864 ASHM	IUN STREET	
* City:	SAULT STE. N	MARIE		County:		Chippewa		
* State:	MI			Province:				
* Country:	United States			* Zip / Post	al Code:	49783 -		
e. Organizationa	al Unit:							
Department Na Sault Ste. Marie	<b>me:</b> e Tribe of Chippewa India	ns		Division Name	e:			
f. Name and con	ntact information of pers	on to be contacted on ma	tters involving tl	his application:				
Prefix:	* First Name: Juanita		Middle Name:	Middle Name: * Last Name: Bye				
Suffix:	Title: Division Director			ational Affiliation: abek Community and Family Services				
* Telephone Number: (906) 632-5250	Fax Number 906-632-5266		* Email: jbye@saulttribe.net					
* <b>8a. TYPE OF</b> I: Indian/Native	APPLICANT: American Tribal Governm	nent (Federally Recognized	1)					
b. Additional	Description:							
* 9. Name of Fe	deral Agency:							
			og of Federal Domestic ssistance Number:			CFDA Title:		
10. CFDA Numbers and Titles 93568					Low-Inco	me Home Ene	rgy Assistance	
	11. Descriptive Title of Applicant's Project LIHEAP Program							
	ted by Funding: ce area of the Sault Ste. M	arie Tribe of Chippewa Inc	dians					
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant NA				b. Program/Pi	roject:			

Attach an additional list of Program/Pro	oject Congressional Districts if needed.					
14. FUNDING PERIOD:		15. ESTIMA	15. ESTIMATED FUNDING:			
a. Start Date: 10/01/2016	<b>b. End Date:</b> 09/30/2017		* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0		
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12	2372 PROCESS?			
a. This submission was made available	le to the State under the Executive Order	12372				
Process for Review on :						
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	iew.				
c. Program is not covered by E.O. 123	372.					
* 17. Is The Applicant Delinquent On Ar C YES NO						
Explanation:						
18. By signing this application, I certify (accurate to the best of my knowledge. I any false, fictitious, or fraudulent statem **I Agree ✓	also provide the required assurances** a	nd agree to con	aply with any resulting terms i	if I accept an award. I am aware that		
** The list of certifications and assurance	es, or an internet site where you may obt	tain this list, is	contained in the announcemen	nt or agency specific instructions.		
18a. Typed or Printed Name and Title o Juanita Bye	f Authorized Certifying Official		<b>18c.</b> Telephone (area code, no (906) 632-5250	umber and extension)		
			18d. Email Address jbye@saulttribe.net			
18b. Signature of Authorized Certifying	Official		<b>18e. Date Report Submitted (</b> 08/29/2016	(Month, Day, Year)		
Attach supporting docum	nents as specified in ageno	y instruc	tions.			

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of Operation		
		Start Date	End Date	
>	Heating assistance	11/01/2016	09/30/2017	
>	Cooling assistance	06/30/2017	09/30/2017	
>	Crisis assistance	01/01/2017	09/30/2017	
>	Weatherization assistance	11/02/2016	09/30/2017	

#### Provide further explanation for the dates of operation, if necessary

LIHEAP Heating and Wetherization will not open until an official award letter is received.

#### $Estimated\ Funding\ Allocation,\ 2604(C),\ 2605(k)(1),\ 2605(b)(9),\ 2605(b)(16)\ -\ Assurances\ 9\ and\ 16$

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage ( % )
Heating assistance	72.00%
Cooling assistance	1.00%
Crisis assistance	4.00%
Weatherization assistance	3.00%
Carryover to the following federal fiscal year	10.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%
Used to develop and implement leveraging activities	0.00%
TOTAL	100.00%

Altern	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)									
1.3 Tl	ne funds reserved	for winter crisis assistance that ha	ve not been	expended by M	Iarch	15 will be reprogra	mme	d to:		
	Heating assi	istance		Cooling assis	tance	:				
	Weatherizat	tion assistance	<b>~</b>	Other (specif	y:) C	Crisis is open until fur	ıds are	e exhausted		
Categ	orical Eligibility, 2	2605(b)(2)(A) - Assurance 2, 2605(	c)(1)(A), 26	605(b)(8A) - Ass	uran	ce 8				
1.4 De		seholds categorically eligible if on					atego	ries of benefits in th	e left	column below? 🖸
		to question 1.4, you must complete	the table b	pelow and answ	er qu	estions 1.5 and 1.6.				
		1 /0 1	1	Heating	1	Cooling	1	Crisis		Weatherization
TANF			O Yes		0	Yes 🖸 No	0	Yes 🖸 No	0	Yes 💽 No
SSI			Oyes		_	Yes O No		Yes No		Yes O No
SNAP			O Yes			Yes No		Yes No		Yes No
	tooted Veterone Due		Oyes		_	Yes No		Yes No		Yes No
Means	-tested Veterans Pro		Yes		$\sim$	Ú.	$\cup$		$\cup$	I
		Program Name		Heating		Cooling		Crisis		Weatherization
Other(	Specify) 1		C	Yes O No		O Yes O No		O Yes O No		C Yes C No
1.5 De	you automaticall	ly enroll households without a dire	ct annual a	pplication? 🔘	Yes	<b>⊙</b> No				
If Yes	, explain:									
		there is no difference in the treatment benefit amounts?	ent of cate	gorically eligible	e hou	seholds from those	not re	ceiving other public	assi	stance when
SNAF	Nominal Payment	s								
		HEAP funds toward a nominal pa	vment for S	SNAP household	ls? (	Yes ONO				
		to question 1.7a, you must provide								
		al Assistance: \$0.00	атезропас	to questions 1.	7.0, 1.	7.c, and 1.7d.				
	requency of Assis									
	Once Per Year									
	Once every five y	years								
	Other - Describe	:								
1.7d I	How do you confir	m that the household receiving a n	ominal pay	ment has an en	ergy	cost or need?				
Deteri	nination of Eligibil	lity - Countable Income								
18 1	determining a ho	ousehold's income eligibility for LI	HEAP do	VOII 1150 Gross in	come	or net income ?				
<b>1.6.</b> II	Gross Income	busehold's income engionity for Li	HEAT, do	you use gross in	Conne	of het income :				
	Net Income									
1.9 S	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP									
<b>1.7.</b> 5.	Wages	and the second of the second dis-		A MONDONIO		Same angulary 101		<del>-</del>		
>	Self - Employme	nt Income								
<b>&gt;</b>	Contract Income	·								
>	Payments from n	nortgage or Sales Contracts								
	Unemployment i	nsurance								

<b>~</b>						
>	Strike Pay					
<b>Y</b>	Social Security Administration (SSA ) benefits					
	✓         Including MediCare deduction         ☐         Excluding MediCare deduction					
~	Supplemental Security Income (SSI )					
~	Retirement / pension benefits					
~	General Assistance benefits					
>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
>	Rental income					
>	Income from employment through Workforce Investment Act (WIA)					
>	Income from work study programs					
>	Alimony					
>	Child support					
>	Interest, dividends, or royalties					
>	Commissions					
>	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
>	Veterans Administration (VA) benefits					
	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					
	Income tax refunds					

Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance								
Eligibility, 2605(b)(	2) - Assurance 2								
2.1 Designate the in	ncome eligibility threshold used for the heating	g componen	et:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes	HHS Poverty Guidelines 150.00%							
2.2 Do you have ad HEATING ASSITA	ditional eligibility requirements for NCE?	C Yes	• No						
2.3 Check the appr	opriate boxes below and describe the policies	4							
Do you require an	Assets test ?	O Yes	No						
Do you have additi	onal/differing eligibility policies for:	11 -	_						
Renters?		O <sub>Yes</sub> 6							
Renters Livi	ng in subsidized housing ?	O Yes	No						
Renters with	utilities included in the rent ?	⊙ Yes (	No						
Do you give priorit	y in eligibility to:	4							
Elderly?		O Yes	No						
Disabled?		O Yes	C Yes ⊙ No						
Young childr	ren?	C Yes ⊙ No							
Households v	vith high energy burdens ?	O Yes	No						
Other?		O Yes	No						
Explanations of po	licies for each "yes" checked above:	41:							
Tribal Households n	ot directly responsible for their own fuel consun	nption(heatin	g calculated in their rent)are not eligible for Heating a	assistance.					
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
2.4 Describe how y	ou prioritize the provision of heating assistant	ce tovulnera	ble populations,e.g., benefit amounts, early applica	ation periods, etc.					
Eligibility is based of populations are serv		n calculating	g eligibility the household income and fuel type are fa	ctored in assuring the most vulnerable					
2.5 Check the varia	ables you use to determine your benefit levels.	(Check all 1	that apply):						
<b>☑</b> Income	•		***						
Family (house	ehold) size								
<b>✓</b> Home energy	cost or need:								
✓ Fuel ty	уре								
	te/region								
Indivi	dual bill								
Dwelli	ng type								
Energy burden (% of income spent on home energy)									

Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	\$400	Maximum Benefit	\$800			
2.7 Do you provide in-kind (e.g., blankets, space heaters) as	nd/or other forms of b	enefits? O Yes O No	<u> </u>			
If yes, describe.						
If any of the above questions require further attach a document with said explanation he	•	r clarification that could not be made in the f	ïelds provided,			

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 3 - Cooling Assistance							
Eligibility, 2605(c)	(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The	income eligibility threshold used for the Cooli	ng compone	enet:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	125.00%				
3.2 Do you have ad COOLING ASSITA	dditional eligibility requirements for ANCE?	• Yes	○ No					
3.3 Check the appr	ropriate boxes below and describe the policies	for each.						
Do you require an	Assets test ?	O Yes	⊙ No					
Do you have addit	ional/differing eligibility policies for:	412						
Renters?		O <sub>Yes</sub> (	⊙ No					
Renters Livi	ng in subsidized housing ?	O Yes	<b>⊙</b> No					
Renters with	utilities included in the rent ?	O <sub>Yes</sub> (	⊙ <sub>No</sub>					
Do you give priori	ty in eligibility to:	<u> </u>						
Elderly?		O Yes	<b>⊙</b> No					
Disabled?		O <sub>Yes</sub> 6	⊙ No					
Young childs	ren?	O Yes	<b>⊙</b> No					
Households	with high energy burdens ?	O <sub>Yes</sub> (	C Yes ⊙ No					
Other? med	ically necessary	⊙ Yes (	⊙ Yes ONo					
Explanations of po	olicies for each "yes" checked above:							
termperatures.			d benefit from a cooling system unit to avoid this popug system or assistance with energy burden would impro	•				
3.4 Describe how y	you prioritize the provision of cooling assistance	e tovulnera	ble populations,e.g., benefit amounts, early applicat	tion periods, etc.				
	ty is based on income, family size and medical ne ling system or assistance with energy burden on t		ing unit, without the assistance of this program, this vu	ilnerable population would not be				
Determination of Bo	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.5 Check the vari	ables you use to determine your benefit levels.	(Check all t	that apply):					
<b>✓</b> Income								
Family (hous	sehold) size							
<b>✓</b> Home energy	y cost or need:							
Fuel t	ype							
Clima	nte/region							

Individual bill							
Dwelling type	Dwelling type						
Energy burden (% of income spent on home en	nergy)						
Energy need							
Other - Describe:							
Documentation from a medical providor that service is required	Documentation from a medical providor that service is required to improve or maintain health of household member.						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit	Minimum Benefit \$250 Maximum Benefit \$250						
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? C Yes O No							
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 4: CRISIS ASSISTANCE			
Eligibility - 2604(c)	), 2605(c)(1)(A)		
4.1 Designate the in	ncome eligibility threshold used for the crisis component		
Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	HHS Poverty Guidelines	125.00%
4.2 Provide your L	IHEAP program's definition for determining a crisis.		
	efinition of a crisis is a applicant that falls within the Tribe's tar s can include assistance with either electricity or heating source		off notice and at risk of losing
4.3 What constitut	es a <u>life-threatening crisis?</u>		
Applicant at risk of 2017.	no heating source that falls within the Tribe's target group, is w	vithin 125% of poverty and has a shut off notice or s	shut off service beginning January 1,
Crisis Requiremen	at, 2604(c)		
4.4 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 48Hour	s
4.5 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thr	eatening situations? 18Hours
Crisis Eligibility, 26	505(c)(1)(A)		
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE? O Yes O No			
4.7 Check the appi	ropriate boxes below and describe the policies for each	·	
Do you require an Assets test?			
Do you give priori	ty in eligibility to :	11.	
Elderly?		• Yes • No	
Disabled?		• Yes • No	
Young Child	lren?	• Yes ONo	
Households	with high energy burdens?	C Yes ⊙ No	
Other?			
In Order to receive crisis assistance:			
Must the hou tank?	isehold have received a shut-off notice or have a near empty	y Ses Ono	
Must the hou	usehold have been shut off or have an empty tank?	C Yes ⊙No	
Must the hou	usehold have exhausted their regular heating benefit?	C Yes ⊙ No	
Must renters eviction notice ?	s with heating costs included in their rent have received an	C Yes ⊙ No	
Must heating	g/cooling be medically necessary?	C Yes   No	
Must the hou	usehold have non-working heating or cooling equipment?	C Yes O No	

	Other?			
Do you have additional / differing eligibility policies for:				
	Renters? C Yes O No			
	Renters living in subsidized housing?			
	Renters with utilities included in the rent?			
Exp	lanations of policies for each "yes" checked above:			
Hou	seholds not directly responsible for their own fuel consumption(heating calculated	d in their rent) are not eligible for Crisis Energy Assistance.		
Dete	ermination of Benefits			
4.8 1	How do you handle crisis situations?			
<b>&gt;</b>	Separate component			
	Fast Track			
	Other - Describe:			
4.9	If you have a separate component, how do you determine crisis assistance ber	nefits?		
	Amount to resolve the crisis.			
>	Other - Describe:  If the Crisis benefit does not resolve the crisis we access other resources to include: Heating Component, if not already accessed, other Emergency Assistance programs within our agency and/or Community resources.			
Cris	is Requirements, 2604(c)			
4.10	Do you accept applications for energy crisis assistance at sites that are geogr	aphically accessible to all households in the area to be served?		
	Yes No Explain.			
hous	Tribe's seven county service area is geographically a very rural area covering hun scholds; however, if a member is unable to complete an application at one of these some visits upon request.	adreds of miles. We have serveral satelite offices that are accessible to most sites we can mail the application or it can be obtained on our web site. Staff can also		
4.11	Do you provide individuals who are physically disabled the means to:			
Sı	ubmit applications for crisis benefits without leaving their homes?			
- 6	Yes Ono If No, explain.			
T	ravel to the sites at which applications for crisis assistance are accepted?			
- 6	Yes O No If No, explain.			
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?				
Ben	efit Levels, 2605(c)(1)(B)			
4.12 Indicate the maximum benefit for each type of crisis assistance offered.				
Winter Crisis \$0.00 maximum benefit				
Summer Crisis \$0.00 maximum benefit				
Year-round Crisis \$250.00 maximum benefit				
_	Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other form	is of benefits?		
Ö.	Yes No If yes, Describe			
Cris	is program opens January 1 and remains open until program funds are exhausted.			
4.14 Do you provide for equipment repair or replacement using crisis funds?				
C Yes				
If yo	ou answered "Yes" to question 4.14, you must complete question 4.15.			
4.15	4.15 Check appropriate boxes below to indicate type(s) of assistance provided.			

	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair				
Heating system replacement				
Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with enforce	a moratoriun	n on shut offs	?	
⊙ Yes O No				
If you responded "Yes" to question 4.16, you must respond to question 4.17.				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
The Lead Agency maintains a close working relationship with all approved vendors of the LIHEAP program. In the event a member is scheduled for shut-off, a Direct Assistance Casemanager phones the vendor at the time of a completed application and requested a hold on the shut-off for 24 hours to allow for processing.				
If the household is approved, the Direct Assistance Casemanager will phone the energy company back the following day with a dollar amount and commitment to pay. Some companies will require a hand-cut check, others will allow for normal check processing times.				
The utility vendor may deny the Lead Agencies request to hold the account shut-off due to the member's poor payment history. This is out of the capabilities of the Lead Agency to assist the household further until the LIHEAP program is able to process payment for eligible households to have service restored.				
For eligible households that have been shut-off at the time of their LIHEAP application, the Direct Assistance Casemanager will phone the energy company with a commitment to restore services. A request will be made to waive any re-connect fees.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided,				

attach a document with said explanation here.

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	e 2			
5.1 Designate the income eligibility threshold us	ed for the Weatherization co	mponent		
Add Househ	old Size	Eligibility Guideline	Eligibility Threshold	
1 All Household Sizes		HHS Poverty Guidelines	150.00%	
5.2 Do you enter into an interagency agreement	to have another government	agency administer a WEATHERIZATION c	omponent? C Yes O No	
5.3 If yes, name the agency.	<del>-</del>		-	
5.4 Is there a separate monitoring protocol for v	veatherization? CYes 💽 1	No		
WEATHERIZATION - Types of Rules				
5.5 Under what rules do you administer LIHEA	P weatherization? (Check or	nly one.)		
Entirely under LIHEAP (not DOE) rules				
Entirely under DOE WAP (not LIHEAP)	rules			
Mostly under LIHEAP rules with the follo	owing DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check all	that apply):	
Income Threshold				
Weatherization of entire multi-fami become eligible within 180 days	ly housing structure is perm	itted if at least 66% of units (50% in 2- & 4-un	it buildings) are eligible units or will	
Weatherize shelters temporarily hor	using primarily low income p	persons (excluding nursing homes, prisons, and	l similar institutional care facilities).	
Other - Describe:				
Mostly under DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all	that apply.)	
Income Threshold				
Weatherization not subject to DOE	WAP maximum statewide a	verage cost per dwelling unit.		
Weatherization measures are not su	bject to DOE Savings to Inv	estment Ration (SIR ) standards.		
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?				
5.7 Do you have additional/differing eligibility policies for :				
Renters • Yes O <sub>No</sub>				
Renters living in subsidized housing?				
5.8 Do you give priority in eligibility to:				
Elderly?				
Disabled? C Yes O No				
Young Children? C Yes O No				
House holds with high energy burdens?  Ves  No				

Other?	C Yes O No		
If you selected "Yes" for any of the options i	n questions 5.6, 5.7, or 5.8, you mu	st provide further explanation of these policies in the text field below.	
Renters are not eligible for the Wetherization p	rogram. The applicant must be a hor	neowner or have entered into a land contract.	
Benefit Levels			
5.9 Do you have a maximum LIHEAP weath	erization benefit/expenditure per l	nousehold? C Yes No	
5.10 If yes, what is the maximum? \$0			
Types of Assitance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measure	s do you provide ? (Check all categ	ories that apply.)	
Weatherization needs assessments/au	dits	Energy related roof repair	
Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modification	s/ repairs	Windows/sliding glass doors	
Furnace replacement		Doors	
Cooling system modifications/ repairs	s	<b>✓</b> Water Heater	
Water conservation measures		Cooling system replacement	
Compact florescent light bulbs		Other - Describe:	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here			

### Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
Post notice of program openings on the Tribes website, ACFS Facebook page and the Sault Tribe Intranet page available to all Sault Tribe Team Members.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4			
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).			
>	Joint application for multiple programs			
>	Intake referrals to/from other programs			
	One - stop intake centers			
>	Other - Describe:			
The staff coordinate services with other like agencies to ensure the applicants energy needs are met. If they have exhausted or are not eligible for services through our program the staff will assist with other program applications and referrals.				

#### Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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8.6 What is your process for selecting local administering agencies?

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency Community Services Agency **Energy / Environment Agency** Housing Agency Welfare Agency Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization 8.5a Who determines client eligibility? 8.5b Who processes benefit payments to gas and electric vendors? 8.5c who processes benefit payments to bulk fuel vendors? 8.5d Who performs installation of weatherization measures? If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.7 How many local administering agencies do you use?			
8.8 Have you changed any local administering agencies in the last year?  Yes No			
8.9 If so	o, why?		
	Agency was in noncompliance with grantee requirements for LIHEAP -		
	Agency is under criminal investigation		
	Added agency		
	Agency closed		
	Other - describe		
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.		

### Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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attach a document with said explanation here.

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7			
9.1 Do you make payments directly to home energy suppliers?			
Heating Yes C No			
Cooling • Yes O No			
Crisis © Yes © No			
Are there exceptions? • Yes O No			
If yes, Describe.  In rare instances we may provide funds directly to the client to purchase an air conditioner or fans for the Cooling Component. The client would reconcile with a receipt. Typically, the agency will do a Purchace Order to a local vendor and a staff member will go with the client to make the purchase.			
9.2 How do you notify the client of the amount of assistance paid?  All LIHEAP recipients are provided with a written letter of decision detailing the dollar amount approved, vendor that will receive the payment, along with the vendor account number that the payment shall be applied. The letter of notification shall be kept in the recipient file.			
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?  Assurance is provided through telephone and mail contact with the energy supplier and the LIHEAP recipient as needed.  LIHEAP recipient are informed that they are accountable for assuring the proper credit is applied to their utility bill. Recipients are ask to notify a Direct Assistance Casemanager of any apparent billing discrepencies. A Casemanager will assess and advocate on behalf of the LIHEAP recipient.			
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?  All LIHEAP recipients are asked to sign a written disclaimer notice as part of their LIHEAP application.  The notification indicates that all individuals have a right to be treated with dignity and treated equally regardless of race, economic factors or circumstance and asked to report any concern of being treated unfairly.  Individuals sign that they have reviewed this statement as part of the LIHEAP application. Although it is not written, this also includes treatment from vendors. The Direct Assistance Casemanager, will advocate where needed upon being made aware of any issues.			
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  Yes No			
If so, describe the measures unregulated vendors may take.			

If any of the above questions require further explanation or clarification that could not be made in the fields provided,

### Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?				
Annual Audit:				
An Independent	audit firm conducts a revi	ew of all fiscal accounting practices. Find	lings are provided to the governing Board of	of Directors each year.
Internally:				
		ne application is given to a second staff mapplication that sites all required informa	nember reviews the entire application and a attion to determine eligibility.	ttachments to verify the application is
			nissing information is sited on the application it the applicant to retrieve the missing information.	ion and returning where the application will be formation.
If the application	is complete, it will be give	ren back to the ACFS Secretary to process	s a disbursement voucher.	
A disbursement attached.	voucher made payable to t	he utility vendor that details the client nar	me, account number, address and amount the	he client is approved.and supporting bills are
		ACFS Accountant, will verify all information counting Department for check processing	ation and then put a red check mark on the g.	DV. The DV is then returned to the ACFS
The Sault Tribe	Accounting Department is	the final check point before the check is	sent to the vendor.	
	ACFS Secretary develop on a monthly basis.	and maintains a spreadsheet to track obl	igations and expenditures of each LIHEAP	component. This report is provided to the
Audit Process				
10.2. Is your LI	HEAP program audited	annually under the Single Audit Act an	nd OMB Circular A - 133?	
10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.				
No Findings 🗸				
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
10.4. Audits of I	Local Administering Age	ncies		
What types of a Select all that a	-	s do you have in place for local admins	tering agencies/district offices?	
Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133				
Local agencies/district offices are required to have an annual audit (other than A-133)				
Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.				
Grantee conducts fiscal and program monitoring of local agencies/district offices				
Compliance Mo	nitoring			

10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply
Grantee employees:
✓ Internal program review
<b>☑</b> Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
Local Adminstering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
N/A
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
N/A
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
N/A
Desk Reviews:
N/A
10.8. How often is each local agency monitored ?
N/A
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
NA NA
10.10. What is the combined error rate for benefit determinations? OPTIONAL
N/A
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

### Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the developmer Select all that apply.	nt of your LIHEAP plan?		
✓ Tribal Council meeting(s)			
Public Hearing(s)			
✓ Draft Plan posted to website and available for comment	t		
Hard copy of plan is available for public view and com	nent		
Comments from applicants are recorded			
Request for comments on draft Plan is advertised			
Stakeholder consultation meeting(s)			
Comments are solicited during outreach activities			
Other - Describe:			
The Plan was made available for Public Hearing at an open meeting of the Board of Director's on July 26, 2016. The Plan was distributed at public offices throughout the Tribal Community from August 1, 2016 through August 12, 2016 and another Public Hearing was held on August 16, 2016. The availability of the Plan was advertised on the Sault Ste. Marie Tribe of Chippewa Indians official website <a href="https://www.saulttribe.com">www.saulttribe.com</a> , the lead agencies facebook page <a href="https://www.facebook.com/acfs">www.facebook.com/acfs</a> , and the Sault Tribe Team Members Intranet.  11.2 What changes did you make to your LIHEAP plan as a result of this participation?  Water Heaters will now be covered under the Weatherization Component.			
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only			
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution of your LIH	EAP funds?	
	Date	Event Description	
1	08/16/2016	An open comment session was advertised and held at the Lead Agency from 1:00pm-6:00pm on August 16, 2016.	
An open comment session was held at a Board of Director's meeting with public attendance.			
11.4. How many parties commented on your plan at the hearing(s)? 12			
11.5 Summarize the comments you received at the hearing(s).  Comments were regarding application process, open date of components and general services offered. Basically, clarification on delivery of service. A suggestion was given for water heaters to be included in the Weatherization Component and this change was made.			
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?  Water heaters will now be included in the Weatherization Component.			

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A there were no fair hearings held.

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

All recipients have the right to appeal a decision of determination, unless the reason for denial is due to lack of funds. See attached LIHEAP appeal process.

#### 12.5 When and how are applicants informed of these rights?

Each applicant will receive the appeal process during application as well as written letter of decision mailed through the US Postal service upon processing the LIHEAP application. The letter explains the reason for decision along with the Appeal Process on the reverse side of the letter.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

All matters of complaint relating to not processing a LIHEAP application in a timely manner will be addressed by the ACFS Director. The LIHEAP recipient is asked to put the complaint with as much detail as possible within five business days of receiving the notification.

The Director will verify the complaint and insure that the application is reviewed promptly. See the attached LIHEAP appeal process.

#### 12.7 When and how are applicants informed of these rights?

Each applicant will receive information at initial application as well as a written letter upon determination of decison.

#### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby th	e need for
energy assistance?	

Although there are no monetary fee's associated with this section, assistance is provided through outreach and education by the Direct Assistance Casemanager staff.

Energy efficiency awareness information are distributed to all the ACFS reception areas and outreach is provided through various social media outlets such as the Tribal Newspaper and ACFS Facebook page which can be found at <a href="https://www.facebook.com/acfsfamily">www.facebook.com/acfsfamily</a>.

Tips on conserving energy are provided.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

There are no fee's associated with the activities listed above.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Because this is outreach with no financial support, this activity is not measured.

13.4 Describe the level of direct benefits provided to those households in the previous Federal fiscal year.

NA

13.5 How many households applied for these services? NA

13.6 How many households received these services? NA

#### Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?  $\colonymbol{\bigodot}$  Yes  $\colonymbol{\bigodot}$  No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

NA we do not designate third party or other local agencies for submitting LIHEAP leveraging.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R.  $\hat{A}$  § 96.87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Heating	Tribal Support	The benefit will be distributed using the same guidelines as the LIHEAP Heating component.

### **Section 15 - Training**

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe: All Direct Assistance Casemanagers receive a Direct Assistance binder each fiscal year which includes, new program guidelines, policies, income standards and other community resources.
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe N/A
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed

	Other - Describe:
	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
<b>✓</b> Trainin	Other - Describe:  ng is provided to vendors on an as needed basis.
15.2 Do	
	y of the above questions require further explanation or clarification that could not be made in the fields provided, h a document with said explanation here.

#### Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

		SF - 424 - M	IAN	IDATORY			
		Section 17: Program	Inte	egrity, 2605(b)(10)			
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to	the p	public for reporting cases of suspected	d wa	ste, fraud, and abuse. Select all that a	pply		
Online Fraud Reporting							
Dedicated Fraud Reporting	Hotl	ine					
Report directly to local ager	ıcy/d	istrict office or Grantee office					
Report to State Inspector G	enera	al or Attorney General					
Forms and procedures in plant	ace f	or local agencies/district offices and v	endo	ors to report fraud, waste, and abuse			
Other - Describe:							
b. Describe strategies in place for adver	tisin	g the above-referenced resources. Sel	ect a	ll that apply			
Printed outreach materials							
Addressed on LIHEAP appl	licati	on					
<b>✓</b> Website							
Other - Describe:							
17.2. Identification Documentation Req	uire	nents					
a. Indicate which of the following forms	s of ic	lentification are required or requeste	ed to	be collected from LIHEAP applicant	s or 1	their household members.	
				Collected from Whom?			
Type of Identification Collected		Applicant Only	All Adults in Household			All Household Members	
Social Security Card is photocopied and retained	>	Required		Required		Required	
		Requested	>	Requested	>	Requested	
Social Security Number (Without actual Card)	Y	Required	>	Required		Required	
		Requested		Requested	>	Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required		Required		Required	
		Requested		Requested	>	Requested	
			T	All Adults in All Adults in		All Household All Household	

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1							<b>✓</b>
		#-	#-		В.	-	
b. D	escribe any exceptions to the above pol	icies.					
17.3	Identification Verification						
Des	cribe what methods are used to verify t	the authenticity of ide	ntification documen	ts provided by client	ts or household memb	pers. Select all that a	pply
H	Verify SSNs with Social Security A	dministration					
L	Match SSNs with death records fro	m Social Security Ada	ministration or state	agency			
H	Match SSNs with state eligibility/ca	se management system	m (e.g., SNAP, TAN	F)			
H	Match with state Department of La	-					
L	Match with state and/or federal cor	rections system					
H	Match with state child support syst	em					
H	Verification using private software	(e.g., The Work Num	ber)				
	In-person certification by staff (for	tribal grantees only)					
	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	r tribal grantees onl	<b>y</b> )		
	Other - Describe:						
17.4	. Citizenship/Legal Residency Verifica	tion					
Wh	at are your procedures for ensuring tha	at household member	s are U.S. citizens or	aliens who are qual	lified to receive LIHE	AP benefits? Select	all that apply.
	Clients sign an attestation of citize	enship or legal residen	cy				
~	Client's submission of Social Secur	rity cards is accepted	as proof of legal resi	dency			
	Noncitizens must provide document	ntation of immigration	n status				
	Citizens must provide a copy of th	eir birth certificate, n	aturalization papers	s, or passport			
	Noncitizens are verified through the	he SAVE system					
~	Tribal members are verified throu	igh Tribal enrollment	records/Tribal ID c	ard			
	Other - Describe:						
17.5	. Income Verification						
Wh	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
~	Require documentation of income f	or all adult household	l members				
	Pay stubs						
	Social Security award letters	S					
	<b>✓</b> Bank statements						
	<b>✓</b> Tax statements						
	Zero-income statements						
	<b>✓</b> Unemployment Insurance le	tters					
	Other - Describe:						
	Computer data matches:						
	Income information matched	d against state compu	ter system (e.g., SNA	AP, TANF)			
	Proof of unemployment bene	efits verified with stat	e Department of La	bor			
	Social Security income verifi	ied with SSA					
	Utilize state directory of new	v hires					
	Other - Describe:						
17.6	. Protection of Privacy and Confidenti	ality					

Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
<b>✓</b> Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.

~	Vendors are checked against an approved vendors list
>	Centralized computer system/database is used to track payments to all vendors
>	Clients are relied on for reports of non-delivery or partial delivery
	Two-party checks are issued naming client and vendor
	Direct payment to households are made in limited cases only
	Vendors are only paid once they provide a delivery receipt signed by the client
	Conduct monitoring of bulk fuel vendors
	Bulk fuel vendors are required to submit reports to the Grantee
	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.10.	Investigations and Prosecutions
	ibe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed Select all that apply.
	Refer to state Inspector General
4	Refer to local prosecutor or state Attorney General
	Refer to local prosecutor or state Attorney General  Refer to US DHHS Inspector General (including referral to OIG hotline)
	Refer to US DHHS Inspector General (including referral to OIG hotline)
The LI debt m	Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
The LI debt m	Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  Grantee attempts collection of improper payments. If so, describe the recoupment process  HEAP recipient is sent a notification that the ACFS Agency has identified an over-payment based on the discovery that false information has been provided and the ust be repaid. The recipient is given the opportunity to make payment arrangements or pay the debt until paid in full as soon as possible. If the LIHEAP recipient
The LI debt m doesn't	Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  Grantee attempts collection of improper payments. If so, describe the recoupment process  HEAP recipient is sent a notification that the ACFS Agency has identified an over-payment based on the discovery that false information has been provided and the ust be repaid. The recipient is given the opportunity to make payment arrangements or pay the debt until paid in full as soon as possible. If the LIHEAP recipient make any attempt to pay back the over-payment, the amount shall be deducted from future benefits upon completion of their sanction period.
The LI debt m doesn't	Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  Grantee attempts collection of improper payments. If so, describe the recoupment process  HEAP recipient is sent a notification that the ACFS Agency has identified an over-payment based on the discovery that false information has been provided and the ust be repaid. The recipient is given the opportunity to make payment arrangements or pay the debt until paid in full as soon as possible. If the LIHEAP recipient make any attempt to pay back the over-payment, the amount shall be deducted from future benefits upon completion of their sanction period.  Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
The LI debt m doesn't	Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  Grantee attempts collection of improper payments. If so, describe the recoupment process  HEAP recipient is sent a notification that the ACFS Agency has identified an over-payment based on the discovery that false information has been provided and the just be repaid. The recipient is given the opportunity to make payment arrangements or pay the debt until paid in full as soon as possible. If the LIHEAP recipient is make any attempt to pay back the over-payment, the amount shall be deducted from future benefits upon completion of their sanction period.  Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year  Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated

attach a document with said explanation here.

### Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2218 Shunk Rd.  * Address Line 1		
Address Line 2		
Address Line 3		
Sault Ste. Marie  * City	MI * State	49783  * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### **Section 20: Certification Regarding Lobbying**

### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

Assurances Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or (B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act:(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		