DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Mississippi

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2020 to 09/30/2021

Report Status: Submission Accepted by CO (Revision #1)

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- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of Submission: Plan		* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation: 2. Date Received: 3. Applicant Identifier:			* 1.d. Version: Initial Resubmission Revision Update State Use Only:		
					4a. Federal				5. Date Received By State: 6. State Application Identifier:
7. APPLICAN	T INFO	RMATION							
* a. Legal Nar	ne: Mis	sissippi Depart	ment of Human Service	es					
* b. Employer 646000807	/Taxpay	ver Identificat	ion Number (EIN/TIN	():	* c. Organi	zational D	UNS:	809399	9918
* d. Address:									
* Street 1:		DIVISION C	F COMMUNITY SER	VICES	Street 2:	:	DEPT	OF H	UMAN SERVICES
* City:		JACKSON			County:		Hinds		
* State:		MS			Province	e :			
* Country:		United States			* Zip / F Code:	ostal	39202	39202 -	
e. Organizatio	nal Unit	: :			-07-				
1 *				III	Division Name: Division of Community Services				
f. Name and co	ontact ir	nformation of	person to be contacted	l on matters in	volving this	application	n:		
Prefix:	* First Tina	Name:		Middle Name M.	e: * Last Name: Ruffin				
Suffix:	Title: Office	Director		Organization	al Affiliation	ı :			
* Telephone Number: (601) 359- 4768	Fax Nu (601)3	imber 359-4370		* Email: tina.ruffin@r	mdhs.ms.gov				
* 8a. TYPE O A: State Gover		ICANT:							
b. Addition	al Descr	iption:							
* 9. Name of Federal Agency:									
				f Federal Domes tance Number:	cFDA Title:			FDA Title:	
10. CFDA Num	bers and	Titles	93.568		Low-Income Home Energy Assistance Program			Assistance Program	
11. Descriptive Low-Income		f Applicant's language of the following of the following the following of the following the followin	•						
12. Areas Affected by Funding: Statewide									

13. CONGRESSIONAL DISTRICTS OF:							
* a. Applicant 03	b. Program/Project: Statewide						
Attach an additional list of Program/Project Congressional Districts if n	eeded.						
14. FUNDING PERIOD:	15. ESTIMATED FUNDING:						
a. Start Date: 10/01/2020 b. End Date: 09/30/2021	* a. Federal (\$):						
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EX	KECUTIVE ORDER 12372 PROCESS?						
a. This submission was made available to the State under the Executi	ve Order 12372						
Process for Review on :							
b. Program is subject to E.O. 12372 but has not been selected by State	e for review.						
c. Program is not covered by E.O. 12372.							
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO Explanation:	○ YES • NO						
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)							
**I Agree ** ** The list of certifications and assurances, or an internet site where you specific instructions.	may obtain this list, is contained in the announcement or agency						
18a. Typed or Printed Name and Title of Authorized Certifying Official	18c. Telephone (area code, number and extension)						
Tina Ruffin	18d. Email Address tina.ruffin@mdhs.ms.gov						
18b. Signature of Authorized Certifying Official	18e. Date Report Submitted (Month, Day, Year) 09/18/2020						

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

(No	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)	Dates of Operation		
		Start Date	End Date	
>	Heating assistance	10/01/2020	04/30/2021	
>	Cooling assistance	05/01/2021	09/30/2021	
>	Crisis assistance	10/01/2020	09/30/2021	
>	Weatherization assistance	09/01/2020	08/31/2021	

Provide further explanation for the dates of operation, if necessary

 $Estimated\ Funding\ Allocation,\ 2604(C),\ 2605(k)(1),\ 2605(b)(9),\ 2605(b)(16)\ -\ Assurances\ 9\ and\ 16$

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	39.00%
Cooling assistance	36.00%
Crisis assistance	5.00%
Weatherization assistance	10.00%
Carryover to the following federal fiscal year	0.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%

Us	ed to develop and imp	lement leveraging activities								0.00%
TOTA	A L									100.00%
Alter	rnate Use of Crisis A	assistance Funds, 2605(c)(1	L)(C)							
1.3 T	he funds reserved f	or winter crisis assistance t	that have	not been expe	nded l	y March 15 will	be rep	programmed to:		
		Heating assistance			N	•		Cooling assista	ince	
		Weatherization assistance	æ		1			Other (specify	:)	
		<u>II</u>				_				
Cate	gorical Eligibility, 2	605(b)(2)(A) - Assurance 2	2, 2605(c)((1)(A), 2605(b))(8A) -	Assurance 8				
		seholds categorically eligib	le if one h	nousehold mer	nber r	eceives one of th	e follov	ving categories	of be	nefits in the left
	nn below? O Yes									
If yo	u answered "Yes" t	o question 1.4, you must co	mplete th	ne table below	and a	nswer questions	1.5 and	l 1.6.		
				Heating		Cooling		Crisis		Weatherization
TANI	र			es O No		Yes O No	<u> </u>	es O No		Yes O No
SSI			_	es O No		Yes O No	<u> </u>	es O No	<u> </u>	Yes ONo
SNAF	•		_	es 🖸 No		Yes 🖸 No		es O No	<u> </u>	Yes ONo
Mean	s-tested Veterans Pro	grams	Oye	es 🖰 No	0	Yes O No	Oy	es O No	0	Yes ONo
		Program Name		Heating		Cooling		Crisis		Weatherization
Other	(Specify) 1		(Yes O No		C Yes C No		C Yes C No		O Yes O No
1.5 D	o vou automatically	enroll households without	t a direct	annual applic	ation?	O Yes O No				
1.7a		EAP funds toward a nomio question 1.7a, you must p								
1.7c	Frequency of Assist	ance								
	Once Per Year									
	Once every five ye	ars								
	Other - Describe:									
1.7d	How do you confirn	n that the household receiv	ing a non	ninal payment	t has a	n energy cost or	need?			
Determination of Eligibility - Countable Income										
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?										
Gross Income										
Net Income										
1.9. 8	Select all the applica	ble forms of countable inc	ome used	to determine	a hous	ehold's income e	eligibili	ty for LIHEAP		
>	Wages									
>	Self - Employment	Income								
>	Contract Income									

	Payments from mortgage or Sales Contracts
	· · · · · · · · · · · · · · · · · · ·
\blacksquare	
<	Unemployment insurance
H	
1	Strike Pay
	Costal Cognity Administration (CCA) handita
~	Social Security Administration (SSA) benefits
L	
	V Including MediCare
	deduction
	deduction
<	Supplemental Security Income (SSI)
_	
~	Retirement / pension benefits
1	
	Consuel Assistance honefits
	General Assistance benefits
L	
~	Temporary Assistance for Needy Families (TANF) benefits
*	Temporary reconstance for reconstruction (1711/17) delicities
	Supplemental Nutrition Assistance Program (SNAP) benefits
	11
$ldsymbol{\sqcup}$	
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
1	Loans that need to be repaid
1 [
A	Cash gifts
	Sovings account halance
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	F Same Pay, same and same same and sam
\blacksquare	
	Jury duty compensation
H	
A	Rental income
1	
	Turana from analamant thuasah Wantform Turasta at A (1971)
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
	income from work study programs
~	Alimony
-	·
>	Child support
	Interest, dividends, or royalties
	Commissions
	Legal settlements
	Legai sements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
$ldsymbol{\sqcup}$	
<	Veterans Administration (VA) benefits

Earned income of a child under the age of 18
Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
Income tax refunds
Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

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	Section 2 - Heating Assistance							
Eligibility, 2605	(b)(2) - Assurance 2							
2.1 Designate the	e income eligibility threshold used for the	e heating co	omponent:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	State Median Income 60.00%						
2.2 Do you have HEATING ASS	additional eligibility requirements for ITANCE?	• Yes	C _{No}					
2.3 Check the ap	propriate boxes below and describe the	policies for	each.					
Do you require a	an Assets test ?	C Yes	⊙ No					
Do you have add	ditional/differing eligibility policies for:							
Renters?		C Yes	⊙ No					
Renters Li	iving in subsidized housing ?	C Yes	⊙ _{No}					
Renters w	ith utilities included in the rent ?	C Yes	⊙ No					
Do you give prio	ority in eligibility to:							
Elderly?		• Yes	C _{No}					
Disabled?		• Yes	C _{No}					
Young chi	ldren?	• Yes	⊙ Yes ○ No					
Household	ls with high energy burdens ?	• Yes	⊙ Yes O No					
Other?		C Yes	⊙ No					
Explanations of	policies for each "yes" checked above:							
See Eligibility and Benefit Determination Attachment. The applicant should provide either a copy of their lease; a notarized statement from the landlord detailing the heating/cooling arrangement with the client; or contract with the landlord that verifies the heating/cooling arrangement that the landlord has with the household. Persons/ households residing in public/subsidized housing dwelling unless their rent/mortgage includes utilities and they are not being billed separately for energy cost. These households are ineligible for energy assistance benefits. Roomer/boarder status is given to an individual who is not a household member and is paying the client to reside in their residence.								
	of Benefits 2605(b)(5) - Assurance 5, 2605							
2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. The elderly and disabled population are given half of the benefit amount on the benefit matrix during the first month of the year. See Benfit Matrix and Eligibility and Benefit Determination Attachment for further description.								
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
✓ Income								
Family (ho	ousehold) size							
✓ Home ener								
✓ Fue	el type							
	Climate/region							

-									
✓ Individual bill									
Dwelling type									
Energy burden (% of income s	Energy burden (% of income spent on home energy)								
Energy need	Energy need								
Other - Describe:									
	See the LIHEAP Benefit Matrix Attachment. The benefit matrix has maximum amounts. The amount of the client's bills can be paid up to the maximum amount. We do not place a minimum on the benefit matrix because the amount of the bill is paid.								
Benefit Levels, 2605(b)(5) - Assurance 5, 26	005(c)(1)(B)								
2.6 Describe estimated benefit levels for the	fiscal year for which this p	plan applies							
Minimum Benefit	\$1	Maximum Benefit	\$1,500						
2.7 Do you provide in-kind (e.g., blankets, s	space heaters) and/or other	forms of benefits? • Yes • No							
If yes, describe.									
Blankets, heating systems, furnaces and other heating energy-related materials/services may be provided depending on need.									
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.									

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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	Section 3 - Cooling Assistance							
Eligibility, 2605	(c)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate Th	ne income eligibility threshold used for th	e Cooling	component:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	State Median Income 60.00%						
3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?			C _{No}					
3.3 Check the ap	ppropriate boxes below and describe the	policies for	each.					
Do you require a	an Assets test ?	C Yes	⊙ No					
Do you have add	litional/differing eligibility policies for:							
Renters?		C Yes	⊙ No					
Renters Li	iving in subsidized housing ?	Oyes	⊙ No					
Renters w	ith utilities included in the rent ?	C Yes	⊙ No					
Do you give prio	ority in eligibility to:	•						
Elderly?		⊙ Yes	O _{No}					
Disabled?		• Yes	⊙ Yes C No					
Young chi	ldren?	⊙ Yes	⊙ Yes C No					
Household	ls with high energy burdens ?	⊙ Yes	€ Yes C No					
Other?		C Yes	C Yes ⊙ No					
Explanations of	policies for each "yes" checked above:							
See Eligibility and Benefit Determination Attachment. The applicant should provide either a copy of their lease; a notarized statement from the landlord detailing the heating/cooling arrangement with the client; or contract with the landlord that verifies the heating/cooling arrangement that the landlord has with the household. Persons/ households residing in public/subsidized housing dwelling unless their rent/mortgage includes utilities and they are not being billed separately for energy cost. These households are ineligible for energy assistance benefits. Roomer/boarder status is given to an individual who is not a household member and is paying the client to reside in their residence.								
3.4 Describe hov	v you prioritize the provision of cooling a	ssistance to	ovulnerable populations, e.g., benefit amounts,	early application periods, etc.				
The elderly and disabled populations are given half of the benefit amount on the benefit matrix during the first month of the program year. See Benefit Matrix and Eligibility and Benefit Determination Attachment for further description.								
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.5 Check the va	ariables you use to determine your benefi	t levels. (C	heck all that apply):					
✓ Income								
Family (ho	Family (household) size							
✓ Home ener	✓ Home energy cost or need:							
✓ Fuel type								

Climate/region							
☑ Individual bill							
Dwelling type							
Energy burden (% of income spent on home energy)							
Energy need							
Other - Describe:							
See the LIHEAP Benefit Matrix Attachment. The benefit matrix has maximum amounts. The amount of the client's bills can be paid up to the maximum amount. We do not place a minimum on the benefit matrix because the amount of the bill is paid.							
Benefit Levels, 2605(b)(5) - Assurance 5	, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for	the fiscal year for which this p	plan applies					
Minimum Benefit	\$1	Maximum Benefit	\$1,500				
3.7 Do you provide in-kind (e.g., fans, ai	r conditioners) and/or other fo	orms of benefits? • Yes O No					
If yes, describe.							
Fans, air conditioners, cooling systems and other cooling energy-related services may be provided depending on need.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
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Section 4: CRISIS ASSISTANCE						
Eligibility - 2604	l(c), 2605(c)(1)(A)					
4.1 Designate the	e income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	State Median Income	60.00%			
4.2 Provide your LIHEAP program's definition for determining a crisis.						
Se	e Crisis & Emergency Services Attachement					
4.3 What constit	rutes a <u>life-threatening crisis?</u>					
Fo remove th	the Crisis & Emergecny Services Attachement or declared natural diasters, the State will use LIHEAP fuller household from the emergency situation. Households with the emergency needs to include housing/food/clothing in	will be referred to other programs such as CSE				
Crisis Requirem	nent, 2604(c) many hours do you provide an intervention that will i	receive the energy cricic for eligible househo	olde? 48Hours			
situations? 18He	many hours do you provide an intervention that will a ours	resolve the energy crisis for engine househe	olds in me-unreatening			
Crisis Eligibility	z, 2605(c)(1)(A)					
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	C Yes ⊙ No				
4.7 Check the ap	propriate boxes below and describe the policies for e	ach				
Do you require a	an Assets test ?	C Yes O No				
Do you give prio	ority in eligibility to :					
Elderly?		⊙ Yes ○ No				
Disabled?		⊙Yes ONo				
Young Chi	ildren?	⊙ Yes O No				
Household	s with high energy burdens?	€ Yes C No				
Other?		C Yes O No				
In Order to rece	ive crisis assistance:	,				
Must the hempty tank?	nousehold have received a shut-off notice or have a ne	ar Yes • No				
Must the h	nousehold have been shut off or have an empty tank?	C Yes O No				
Must the h	nousehold have exhausted their regular heating benef	it? O Yes O No				
Must rente received an evict	ers with heating costs included in their rent have tion notice ?	C Yes ⊙ No				
Must heati	ing/cooling be medically necessary?	C Yes O No				

Must the househole equipment?	d have non-working heating or cooling	C Yes O No
Other?		C Yes ⊙ No
Do you have additional /	differing eligibility policies for:	
Renters?		C Yes ⊙ No
Renters living in subsidized housing?		
Renters with utiliti	es included in the rent?	C Yes ⊙ No
Explanations of policies	for each "yes" checked above:	<u> </u>
The applica with the client; or o households residin energy cost. These	contract with the landlord that verifies the heating in public/subsidized housing dwelling unless	notarized statement from the landlord detailing the heating/cooling arrangement ng/cooling arrangement that the landlord has with the household. Persons/ their rent/mortgage includes utilities and they are not being billed separately for benefits. Roomer/boarder status is given to an individual who is not a household
Determination of Benefit	is	
4.8 How do you handle c	risis situations?	
~	Separate component	
	Fast Track	
	Other - Describe:	
4.9 If you have a separat	e component, how do you determine crisis as:	sistance benefits?
>	Amount to resolve the crisis.	
>	•	to a maximum of \$1,500 depending on the Benefits Matrix amount for the num on the benefit matrix because the amount of the bill is paid. See the
Crisis Requirements, 260	.,	at are geographically accessible to all households in the area to be served?
	ain.	
There are o	ffices in every county, therefore services are ac	cessible to all households.
4.11 Do you provide indi	viduals who are physically disabled the mean	is to:
Submit applications for	or crisis benefits without leaving their homes?	
€ Yes C No If No	o, explain.	
	hich applications for crisis assistance are acc	epted?
C Yes O No If No	o, explain.	
If you answered "No" to disabled?	both options in question 4.11, please explain	alternative means of intake to those who are homebound or physically
Benefit Levels, 2605(c)(1)(B)	
4.12 Indicate the maxim	um benefit for each type of crisis assistance o	ffered.
Winter Crisis	\$0.00 maximum benefit	
Summer Crisis	\$0.00 maximum benefit	
Year-round Crisis	\$1,500.00 maximum benefit	
	ind (e.g. blankets, space heaters, fans) and/or	other forms of benefits?
• Yes O No If yes, l	Describe	
	eating systems, furnaces and other heating energing systems, and other cooling-related services in	gy-related materials/services may be provided during the winter. Fans, air nay be provided during the summer.

4.14 Do you provide for equipment repair or repla	4.14 Do you provide for equipment repair or replacement using crisis funds?					
€ Yes C No						
If you answered "Yes" to question 4.14, you must	complete qu	estion 4.15.				
4.15 Check appropriate boxes below to indicate ty	pe(s) of assis	stance provi	ided.			
	Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair						
Heating system replacement			✓			
Cooling system repair			▽			
Cooling system replacement			✓			
Wood stove purchase			▽			
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups			V			
Other (Specify): Meter Bases - Intervention for vulnerable ouseholds can be done until the repair or eplacement of units can be completed. Emergency ousing in cases of extreme heat or cold, or federal/tate declared disaster can be provided for up to five lays until crisis is resolved. Meter bases on homes nay be repaired or replaced.						
4.16 Do any of the utility vendors you work with e	nforce a mo	ratorium on	n shut offs?			
• Yes C No						
If you responded "Yes" to question 4.16, you must respond to question 4.17.						
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
If as of 8:00 a.m. on the day of a scheduled non-payment disconnect, an excessive heat or freeze warning has been issued by the National Weather Service for the county on the scheduled disconnect, such disconnects are suspended. The utility vendors issued a moratorium for 60 days in 2020 due to the Coronavirius Pandemic.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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	Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c))(1)(A), 2605(b)(2) - Ass	surance 2				
5.1 Designate the i	income eligibility thresl	hold used for the Weath	erization component			
Add	Add Household Size Eligibility Guideline Eligibility Threshold					
1	All Household Sizes		HHS Poverty Guidelines	200.00%		
5.2 Do you enter in No	nto an interagency agre	eement to have another	government agency administer a WEATE	IERIZATION component? O Yes		
5.3 If yes, name th	e agency.					
5.4 Is there a sepa	rate monitoring protoc	ol for weatherization? (Yes No			
WEATHERIZAT	ION - Types of Rules					
5.5 Under what ru	ıles do you administer l	LIHEAP weatherization	? (Check only one.)			
Entirely uno	der LIHEAP (not DOE)) rules				
✓ Entirely und	der DOE WAP (not LII	HEAP) rules				
			rule(s) where LIHEAP and WAP rules d	liffer (Check all that apply):		
Incom	e Threshold					
	nerization of entire mul		ure is permitted if at least 66% of units (5	0% in 2- & 4-unit buildings) are		
		•	ow income persons (excluding nursing ho	nes, prisons, and similar institutional		
care facilities).	•	. 31		/ 1		
Other	- Describe:					
Mostly unde	er DOE WAP rules, wit	h the following LIHEA	P rule(s) where LIHEAP and WAP rules	differ (Check all that apply.)		
Incom	e Threshold					
Weath	nerization not subject to	DOE WAP maximum	statewide average cost per dwelling unit.			
Weath	nerization measures are	not subject to DOE Sav	vings to Investment Ration (SIR) standar	ds.		
Other	- Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require	e an assets test?	C Yes O No				
5.7 Do you have a	dditional/differing eligi	bility policies for :				
Renters		⊙ Yes ○ No				
Renters livin	ng in subsidized	C Yes				
5.8 Do you give pr	iority in eligibility to:	JĮ!				
Elderly?		• Yes O No				
Disabled?	Disabled?					

Young Children?	⊙ Yes ◯ No			
House holds with high energy burdens?	€ Yes C No			
Other?	C Yes O No			
below.	. , , , ,	ou must provide further explanation of these policies in the text field bility and Benefit Determination Attachements.		
Benefit Levels				
5.9 Do you have a maximum LIHEAP w	eatherization benefit/expenditur	e per household? © Yes O No		
5.10 If yes, what is the maximum? \$7,66	9			
Types of Assistance, 2605(c)(1), (B) & (D				
5.11 What LIHEAP weatherization measurements	sures do you provide ? (Check a			
Weatherization needs assessment	Weatherization needs assessments/audits Energy related roof repair			
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modification	tions/ repairs	Windows/sliding glass doors		
Furnace replacement	Furnace replacement Doors			
Cooling system modifications/ rep	✓ Cooling system modifications/ repairs ✓ Water Heater			
Water conservation measures	₩ Water conservation measures			
Compact florescent light bulbs Other - Describe: All measures are based on a home energy audit and priority measure list				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify):

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Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

See Coordination of LIHEAP Activities Attachement

The State has one application for three programs- LIHEAP, CSBG, and Weatherization. Therefore an applicant may apply for all programs during the intake process. If the weatherization agency is different from the LIHEAP agency, the LIHEAP agency refers to the weatherization agency to complete the assessment for this program. Local agencies offer all programs administered by that agency, especially to the vulnerable populations of elderly, disabled, and families with children. Local agencies refer applicants to other local offices such as SNAP and TANF if applicant is not currently receiving these services.

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees at the Commonwealth of Puerto Rico)	nd		
8.1 How would you categorize the primary responsibility of your State agency?			
Administration Agency			
Commerce Agency			
Community Services Agency			
Energy / Environment Agency			
Housing Agency			
Welfare Agency ✓			
Other - Describe:			
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.			
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?			
The State Agency also administers the State Welfare Program, however, differnt divisions administer the LIHEAP and Welfare program. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support and other divisions with agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are serviced by qualified case managers/case workers that provide outreach and intake services. The typical hours of operation for eligible entitie Monday through Friday 7:30 a.m 6:00 p.m.	in the		
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?			
The State Agency also administers the State Welfare Program, however, different divisions administer the LIHEAP and Welfare program The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support and other divisions with agency to ensure that low-income elderly, disabled familieshave access to all eligible services. All eighty-two counties across the state are serviced by qualified case managers/case workers that provide outreach and intake services. The typical hours of operation for eligible entitie Monday through Friday 7:30 a.m 6:00 p.m.	in the		
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?			

The State Agency also administers the State Welfare Program, however, differntdivisions administer the LIHEAP and Welfare programs. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support and other divisions within the agency to ensure that low-income elderly, disabled familieshave access to all eligible services. All eighty-two counties across the state are serviced by qualified case managers/case workers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday through Friday 7:30 a.m. - 6:00 p.m. 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization 8.5a Who determines client eligibility? Community Action Community Action Community Action Community Action Agencies Agencies Agencies Agencies 8.5b Who processes benefit payments to gas and Community Action Community Action Community Action electric vendors? Agencies Agencies Agencies Community Action 8.5c who processes benefit payments to bulk fuel Community Action Community Action vendors? Agencies Agencies Agencies 8.5d Who performs installation of weatherization Community Action measures? Agencies If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9. 8.6 What is your process for selecting local administering agencies? We have chosen agencies based on prior experience adminstering similar programs such as CSBG. The State sends the Notice of Financial Availability (NOFA) to local agencies to respond and submit a subgrant proposal for review. The subgrant is reviewed by the Division of Community Services and Division of Budgets and Accounting and AGs Office to ensure all fiscal and programmatic requirements are met. The subgrant is sent to the Executive Director's office for signature after division reviews have been completed and approved. 8.7 How many local administering agencies do you use? 18 8.8 Have you changed any local administering agencies in the last year? O Yes No
 8.9 If so, why? Agency was in noncompliance with grantee requirements for LIHEAP -Agency is under criminal investigation Added agency Agency closed Other - describe

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes ○ No Heating Cooling Tes O No Crisis Are there exceptions? Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? Agencies must provide written notification to client's regarding the status of their application within 72 hours of approval for services. The notification letter must be scanned into Virtual ROMA and a copy in placed into the client's file. In the case of an emergency, this notification should occur within 24 hours of application for services. The person who approves the request in Virtual ROMA should generate the letter. If a client's application is denied, the agency must provide written explanation with the reason for the denial. The Fair Hearing Process must be included in the letter sent to the client. The person who approves the request in Virtual ROMA should generate the letter. It is up to the agency if it wishes to establish an internal policy for additional management oversight. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Vendor agreements the CAA has with the energy supplier provides the assurance. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP Vendor agreements the CAA has with the energy supplier provides the assurance. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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	Section	n 10: Program, Fiscal Mo	onitoring, and Audit	t, 2605(b)(10)
10.1. How do		scal accounting and tracking of LIHEA	P funds?	
Audit Proces	s			
10.2. Is your		audited annually under the Single Audi	t Act and OMB Circular A - 13	3?
				n the A-133 audits, Grantee monitoring om the most recently audited fiscal year.
No Findings				
Finding	Type	Brief Summary	Resolved?	Action Taken
1	monitoring	Strengthen controls over on-site DHS monitoring. Action Taken: Compliance Unit was created, MDHS organizational changes, Training, and Procedures/Policy changes Please See Attachment in 10.3	Yes	procedure/policy changes
2	monitoring	Strengthen controls over DHS subrecipient monitoring. Action Taken: Compliance Unit was created, MDHS organizational changes, Training, and Procedures/Policy changes Please See Attachment in 10.3	Yes	procedure/policy changes
10.4. Audits of	of Local Administer	ring Agencies		
What types o	-	irements do you have in place for local	administering agencies/district	offices?
		offices are required to have an annual a	audit in compliance with Single	Audit Act and OMB Circular A-133
Loc	al agencies/district	offices are required to have an annual a	audit (other than A-133)	
Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.				
✓ Gra	antee conducts fisca	l and program monitoring of local agen	cies/district offices	
Compliance I	Monitoring			
10.5. Describ that apply	e the Grantee's stra	ategies for monitoring compliance with t	the Grantee's and Federal LIH	EAP policies and procedures: Select all
Grantee emp	loyees:			
	ernal program revi	ew		

✓ Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
Local Administering Agencies / District Offices:
☑ On - site evaluation
Annual program review
Monitoring through central database
✓ Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
See MDHS Division of Monitoring and DCS Training and Technical Assistance attachment
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
All are monitored
Desk Reviews:
Monthly financial and program reports are reviewed.
10.8. How often is each local agency monitored ?
Yearly
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? None
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? None
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the deve Select all that apply.	elopment of your LIHEAP plan?				
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for co	omment				
Hard copy of plan is available for public view ar	nd comment				
Comments from applicants are recorded					
Request for comments on draft Plan is advertise	d				
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities	es				
✓ Other - Describe:					
Draft plan was posted on the Secretary of State Compliance Division.	Draft plan was posted on the Secretary of State's website for public review and comments. Also, draft plan is reviewed by DHS Compliance Division.				
11.2 What changes did you make to your LIHEAP plan as	s a result of this participation?				
Public Hearings, 2605(a)(2) - For States and the Common	wealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hear	ring(s) on the proposed use and distri	bution of your LIHEAP funds?			
	Date	Event Description			
1	07/21/2020	Mississippi Department of Human Services, 200 South Lamar St, Jackson, MS 39201 (via ZOOM)			
11.4. How many parties commented on your plan at the h	earing(s)? 1				

11.5 Summarize the comments you received at the hearing(s).

There was a comment regarding wanting to see LIHEAP Benefit Matrix broken down to quarterly limits instead of on a yearly basis. The commenter felt that this could help reduce existing clients from coming back over and over each month, and thus, helping them to focus on appointments for new clients more. He said the existing clients are causing a backlog for appointments.

11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?

There were no changes made to the LIHEAP plan as a result of the comments. However, for the next year, the State will conduct focus

groups with the LIHEAP agencies to get more participation and input for the plan.

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

See Fair Hearing Policy Attachment

12.5 When and how are applicants informed of these rights?

Clients are informed of the Fair Hearing Process during intake process at the CAA. Upon denial of services, a copy of the Fair Hearing Process is given or will be mailed with the denial letter to the applicant. The process for fair hearings is clearly posted in county offices. The Fair Hearing process is posted on Virtual ROMA to ensure applicants have access duruing the pre-application process.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

See Fair Hearing Attachment

12.7 When and how are applicants informed of these rights?

Clients are informed of the Fair Hearing Process during intake process at the CAA. Upon denial of services, a copy of the Fair Hearing Process is given or will be mailed with the denial letter to the applicant. The process for fair hearings is clearly posted in county offices. The Fair Hearing process is posted on Virtual ROMA to ensure applicants have access duruing the pre-application process.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16 13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance? N/A 13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities? N/A 13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year. N/A 13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year. N/A 13.5 How many households applied for these services? 0

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

Yes ○ No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

The State shall participate in the LIHEAP Leveraging Program. The State and Local subgrantees will solicit non-federal dollars in order to qualify to compete for leveraging incentive funds. Based on 2020 leveraging amounts, the State plans to leverage a minimum of 5% or more in FY 2021. Several organizations, indviduals, etc. will be contacted to make cash and in-kind contributions, such as discounts, arrearage forgiveness, fuel funds, credit, volunteer hours, weatherization materials, waivers:disconnection deposits, reconnect fees, etc.

Leveraged resources/benefits that are counted under criterion(iii) in 45 CFR 96.87(d)(2) must be identified and described in the grantees LIHEAP plan and distributed as indicated in the plan. In addition, leveraging resources/benefits that are counted under criterion(iii) must be carried out under one or more components of the grantee's regular LIHEAP program.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Cash and in-kind contributions, such as discounts, arrearage forgiveness, fuel funds, credit, volunteer hours, weatherization materials, waivers in the form of disconnections, deposits, reconnect fees, etc.	Several individual organizations	The State coordinates leveraging with the LIHEAP program to provide consumer education with our clients to encourage them to conserve energy and the disadvantages of getting services interrupted. Leveraging resources also provides additional services to more clients in LIHEAP. Coordination also compliments our budget program in LIHEAP to allow clients to better manage resources.
2	Private sources	Energy Helping Hands	Partnership donated funds to pay energy related bills.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
✓ On-site training				
How often?				
Annually				
✓ Biannually				
✓ As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
✓ As needed				

Other - Describe:	
Policies communicated through vendor agreements	
Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention? • Yes • No	
If any of the above questions require further explanation of the fields provided, attach a document with said explanatio	

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

The State of Mississippi has successfully modified its centralized client tracking system (Virtual ROMA) to capture, analyze and submit information regarding energy burden, targeting, restoration/prevention of loss of home energy service. As of August 2016, we have signed vendor agreements to include performance language, new performance related fields in VR system to allow collection and reporting of energy information required to produce the performance report and identify high energy users. The State successfully submits the LIHEAP Performance Measures Report. We will continue to work with APPRISE to analyze reports and use data to engance the LIHEAP program.

See Attachment

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Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanism	s				
a. Describe all mechanisms availal	ble to the public for reporting cases of	f suspected waste, fraud, and abuse. S	elect all that apply.		
Online Fraud Reportin	ıg				
Dedicated Fraud Repo	rting Hotline				
Report directly to local	l agency/district office or Grantee offi	ce			
Report to State Inspect	tor General or Attorney General				
Forms and procedures	in place for local agencies/district off	ices and vendors to report fraud, was	te, and abuse		
Other - Describe:					
b. Describe strategies in place for	advertising the above-referenced reso	ources. Select all that apply			
Printed outreach mate	rials				
Addressed on LIHEAF	'application				
Website					
Other - Describe:					
17.2. Identification Documentation	n Requirements				
a. Indicate which of the following members.	forms of identification are required or	r requested to be collected from LIHI	EAP applicants or their household		
Two of Liveries Colleges		Collected from Whom?			
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is photocopied and retained	Required	Required	Required		
	Requested	Requested	Requested		
Social Security Number (Without actual Card)	Required	Required	Required		
	Requested	Requested	Requested		
Government-issued identification card (i.e.: driver's license, state ID,					
Tribal ID, passport, etc.)	Requested	Requested	Requested		

Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1						
 b. Describe any exceptions to the above policies. Except for new born children. During the Coronavirius pandemic, social security (SS) card requirements were waived. Head of households must provide SS numbers. 17.3 Identification Verification 						
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that						
apply Note: SSN with Social S						
Verify SSNs with Social Security Administration Match SSNs with death records from Social Security Administration on state account.						
Match SSNs with death records from Social Security Administration or state agency Match SSNs with state alignification and account system (e.g. SNAP, TANE)						
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
Match with state Department of Labor system						
Match with state and/or federal corrections system Match with state child support system						
Verification using private software (e.g., The Work Number) In-person certification by staff (for tribal grantees only)						
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)						
Other - Describe:			corus (ror vrisur)	gramees omj/		
In person verification	1					
Ŷ						
17.4. Citizenship/Legal Residency Verification What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select						
all that apply. Clients sign an attestation of citizenship or legal residency						
Client's submission of So		-	legal residency			
Noncitizens must provide	e documentation of imm	igration status				
Citizens must provide a copy of their birth certificate, naturalization papers, or passport						
Noncitizens are verified through the SAVE system						
Tribal members are verified through Tribal enrollment records/Tribal ID card						
Other - Describe:						
17.5. Income Verification						
What methods does your agency	utilize to verify househo	old income? Select	all that apply.			
Require documentation of	income for all adult ho	usehold members				
Pay stubs						
Social Security awa	ard letters					
Bank statements						
Tax statements						
Zero-income statements						
✓ Unemployment Insurance letters						
Other - Describe:						
Computer data matches:						

Income information matched against state computer system (e.g., SNAP, TANF)				
Proof of unemployment benefits verified with state Department of Labor				
Social Security income verified with SSA				
Utilize state directory of new hires				
Other - Describe:				
17.6. Protection of Privacy and Confidentiality				
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.				
Policy in place prohibiting release of information without written consent				
✓ Grantee LIHEAP database includes privacy/confidentiality safeguards				
Employee training on confidentiality for:				
Grantee employees				
✓ Local agencies/district offices				
Employees must sign confidentiality agreement				
✓ Grantee employees				
✓ Local agencies/district offices				
Physical files are stored in a secure location				
Other - Describe:				
17.7. Verifying the Authenticity				
What policies are in place for verifying vendor authenticity? Select all that apply.				
All vendors must register with the State/Tribe.				
All vendors must supply a valid SSN or TIN/W-9 form				
Vendors are verified through energy bills provided by the household				
Grantee and/or local agencies/district offices perform physical monitoring of vendors				
Other - Describe and note any exceptions to policies above:				
17.8. Benefits Policy - Gas and Electric Utilities				
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.				
Applicants required to submit proof of physical residency				
Applicants must submit current utility bill				
Data exchange with utilities that verifies:				
Account ownership				
Consumption				
✓ Balances				
Payment history				
Account is properly credited with benefit				
Other - Describe:				
Centralized computer system/database tracks payments to all utilities				
Centralized computer system automatically generates benefit level				
Separation of duties between intake and payment approval				
Payments coordinated among other energy assistance programs to avoid duplication of payments				
Payments to utilities and invoices from utilities are reviewed for accuracy				
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities				

Direct payment to households are made in limited cases only			
Procedures are in place to require prompt refunds from utilities in cases of account closure			
Vendor agreements specify requirements selected above, and provide enforcement mechanism			
Other - Describe:			
17.9. Benefits Policy - Bulk Fuel Vendors			
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.			
Vendors are checked against an approved vendors list			
Centralized computer system/database is used to track payments to all vendors			
Clients are relied on for reports of non-delivery or partial delivery			
Two-party checks are issued naming client and vendor			
Direct payment to households are made in limited cases only			
Vendors are only paid once they provide a delivery receipt signed by the client			
Conduct monitoring of bulk fuel vendors			
Bulk fuel vendors are required to submit reports to the Grantee			
Vendor agreements specify requirements selected above, and provide enforcement mechanism			
Other - Describe:			
17.10. Investigations and Prosecutions			
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.			
Refer to state Inspector General			
Refer to local prosecutor or state Attorney General			
Refer to US DHHS Inspector General (including referral to OIG hotline)			
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public			
Grantee attempts collection of improper payments. If so, describe the recoupment process			
See Waste, Fraud and Abuse Policy			
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? See Waste, Fraud and Abuse Policy			
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated			
Vendors found to have committed fraud may no longer participate in LIHEAP			
Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

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Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
 - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance:

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

P.O. BOX352 * Address Line 1		
200 South Lamar St. Address Line 2		
Address Line 3		
Jackson * City	MS * State	39205 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
 - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
 - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
 - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
 Delegation Letter is required if someone other than the Governor or Chairman Certified this Report. 		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		