DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Nevada

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2021 to 09/30/2022

Report Status: Submission Accepted by CO (Revision #1)

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

* 1.a. Type of Submission: Plan 7. APPLICANT INFORMATION * a. Legal Name: Nevada Division of			**		2. Date 3. App 4a. Fee	* 1.c. Consolidated Application/Pl an/Funding Request? Explanation: 2. Date Received: 3. Applicant Identifier: 4a. Federal Entity Identifier: 4b. Federal Award Identifier:		* 1.d. Version: © Initial C Resubmission C Revision Update State Use Only: 5. Date Received By State: 6. State Application Identifier:
* b. Employer 0022-A9	:/Taxpayer	· Identificati	on Number (EII	N/TIN): 1-88-60	0- * c. Oi	ganizational D	OUNS: 19786	4648
* d. Address:								
* Street 1:	ES		F WELFARE &	SUPPORT SERVI	C Str	eet 2:	1470 EAST	COLLEGE PARKWAY
* City:	C	CARSON CI	ТҮ		Cot	ınty:		
* State:	N	١V			Pro	vince:		
* Country:	Uı	nited States			* Z de:	ip / Postal Co	89706 - 7924	4
e. Organizatio	nal Unit:					<u>'</u>	Д	
Department N Nevada Depa		Health and Hu	uman Services			Division Name: Division of Welfare and Supportive Services		
f. Name and co	ontact info	rmation of p	person to be con	tacted on matters	involving	this application	n:	
Prefix:	* First Na betsy	ame:		Middle Na	me:	* Last Name: ransdell		
Suffix:	Title: Social Se	ervices Progr	am Specialist III			al Affiliation: Welfare and Supportive Services		
* Telephone Number: (775) 684-0 552	Fax Num	ber		* Email: bransdell(l: ell@dwss.nv.gov			
* 8a. TYPE O A: State Gover		CANT:						
b. Addition Nevada Divis			portive Services,	1470 College Park	way, Carso	on City, NV 897	706-7924	
* 9. Name of I	Federal Ag	gency:						
			Ca	talog of Federal Doi Assistance Numbe			CFDA Title:	
10. CFDA Num	bers and Ti	tles	93.568			Low-Income	Home Energy A	Assistance Program
11. Descriptiv	e Title of A	Applicant's I	Project					
12. Areas Affe Statewide	12. Areas Affected by Funding: Statewide							
13. CONGRES	13. CONGRESSIONAL DISTRICTS OF:							
* a. Applicant	t					b. Program/Project: Statewide		
Attach an add	litional list	of Program	/Project Congre	essional Districts i	f needed.			

14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
a. Start Date: 10/01/2021	b. End Date: 09/30/2022	* a. Federal (\$): \$0	b. Match (\$): \$0		
* 16. IS SUBMISSION SUB	JECT TO REVIEW BY STATE UNDER E	XECUTIVE ORDER 12372 PROCESS?			
a. This submission was m	nade available to the State under the Execut	ive Order 12372			
Process for Review or	n :				
b. Program is subject to	E.O. 12372 but has not been selected by Stat	e for review.			
c. Program is not covered	d by E.O. 12372.				
* 17. Is The Applicant Delinquent On Any Federal Debt? C YES NO					
Explanation:					
complete and accurate to the	e best of my knowledge. I also provide the re e that any false, fictitious, or fraudulent stat	n the list of certifications** and (2) that the statemen equired assurances** and agree to comply with any r ements or claims may subject me to criminal, civil, o	esulting terms if I		
** The list of certifications a specific instructions.	and assurances, or an internet site where you	n may obtain this list, is contained in the announcement	ent or agency		
18a. Typed or Printed Name betsy ransdell	e and Title of Authorized Certifying Official	18c. Telephone (area code, number and (775) 684-0552	d extension)		
		18d. Email Address bransdell@dwss.nv.gov			
18b. Signature of Authorize	d Certifying Official	18e. Date Report Submitted (Month, D 09/17/2021	Day, Year)		

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is req uired in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time fo r reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or

sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. **Section 1 Program Components** Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date** Start Date Heating assistance 10/01/2021 09/30/2022 Cooling assistance 10/01/2021 09/30/2022 10/01/2021 09/30/2022 Crisis assistance Weatherization assistance 10/01/2021 09/30/2022 Provide further explanation for the dates of operation, if necessary Nevada has a combined year-round heating and cooling program. All of the information will be provided in the Heating Assistance sectio n Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentage Percentage (%) must add up to 100% Heating assistance 78.00% Cooling assistance 0.00% 4.00% Crisis assistance 5.00% Weatherization assistance 6.00% Carryover to the following federal fiscal year Administrative and planning costs 7.00% 0.00% Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% Used to develop and implement leveraging activities TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to: Heating assistance V Cooling assistance

	Weatherization assistance Other (specify:) See attachment for Section 1 for year-round program explanation.									
G 4	. 1771. 0.00	26561(2)(4)	205	()(1)(4) 2(050)	\(\(\alpha\)					
_		ity, 2605(b)(2)(A) - Assurance 2, 2 households categorically eligible					e folk	owing categories (of he	nefits in the left colu
mn b	elow? O Yes	No	11 01	le nousenoid mei	iibei .	receives one or th	e ione	owing categories	or ne	nents in the left colu
If yo	u answered "Ye	es" to question 1.4, you must com	plet	e the table below	and a	answer questions	1.5 aı	nd 1.6.		
				Heating	I	Cooling		Crisis		Weatherization
TANI	F			Yes No	#	Yes O No	_	Yes O No	<u> </u>	Yes O No
SSI			С	Yes No	С	Yes O No	0	Yes O No	С	Yes O No
SNAF	•		С	Yes O No	С	Yes O No	_	Yes O No	_	Yes O No
Mean	s-tested Veterans	s Programs	С	Yes O No	С	Yes O No	0	Yes O No	С	Yes O No
		Program Name		Heating		Cooling		Crisis		Weatherization
Other	(Specify) 1			C Yes C No	1	O Yes O No		C Yes C No		C Yes C No
1.5 D	o you automati	ically enroll households without a	dire	ect annual applic	ation	?○Yes ⊙No				
If Ye	s, explain:									
1.61	· · · · · · · · · · · · · · · · · · ·	41 ! 1'66 ! 41 4	4		- 11 1	2-21-1-11-14-	C	0		41 1.12
		re there is no difference in the tr ligibility and benefit amounts?	eau	ient of categoric	апу е	ngibie nousenoids	s iron	i those not receivi	ing o	ther public assistance
CNIA	P Nominal Payı	ments								
	•	LIHEAP funds toward a nomina	al na	vment for SNAP	hous	eholds? O Yes	⊙ No)		
		es" to question 1.7a, you must pro								
-		ninal Assistance: \$0.00								
1.7c	Frequency of A	ssistance								
		Once Per Year								
		Once every five years								
		Other - Describe:								
1.7d	How do you con	firm that the household receivin	ıg a ı	nominal paymen	t has a	an energy cost or	need	?		
Dete	rmination of El	igibility - Countable Income								
1.8. I	n determining :	a household's income eligibility fo	or L	HEAP, do you u	ise gr	oss income or net	incor	ne ?		
>	Gross Income									
	Net Income									
1.9. 8	Select all the ap	plicable forms of countable incon	ne us	sed to determine	a hou	sehold's income	eligibi	ility for LIHEAP		
~	Wages									
~	Self - Employi	ment Income								
~	Contract Inco	me								
Payments from mortgage or Sales Contracts										
~	✓ Unemployment insurance									
>	Strike Pay									
~	Social Security	y Administration (SSA) benefits								
<u> </u>	Includir	ng MediCare deduc	ıding	g MediCare dedu	ıction					
V	tion	Security Income (SSI)								
_	Suppressed Security Ancoine (SSE)									

V	Retirement / pension benefits
V	General Assistance benefits
	Temporary Assistance for Needy Families (TANF) benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
V	Loans that need to be repaid
V	Cash gifts
	Savings account balance
V	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
V	Jury duty compensation
~	Rental income
~	Income from employment through Workforce Investment Act (WIA)
~	Income from work study programs
V	Alimony
V	Child support
V	Interest, dividends, or royalties
~	Commissions
~	Legal settlements
~	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
V	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
~	Funds received by household for the care of a foster child
~	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
V	Other
	Personal Property Income, Military Income, Property Income, Church/Charitable Support, etc.

Income is any type of payment that is a gain or benefit to a household. When determining eligibility, any income not specifically lis ted as exempt is counted.

If a state of emergency is declared by the Governor, the DWSS Administrator has the authority to exempt income used to determine eligibility and benefit amount.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 2 - Heating Assistance							
Eligibility, 2605(Eligibility, 2605(b)(2) - Assurance 2						
2.1 Designate the	income eligibility threshold used for the	heating co	omponent:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	150.00%			
2.2 Do you have EATING ASSIT	additional eligibility requirements for H ANCE?	⊙ Yes	C _{No}				
2.3 Check the ap	propriate boxes below and describe the p	olicies for	each.				
Do you require a	n Assets test ?	O Yes	⊙ No				
Do you have additional/differing eligibility policies for:							
Renters?		O Yes	⊙ No				
Renters Li	ving in subsidized housing ?	Yes	C _{No}				
Renters wi	th utilities included in the rent ?	• Yes	O _{No}				
Do you give prio	rity in eligibility to:	·					
Elderly?		Yes	C _{No}				
Disabled?		• Yes	C _{No}				
Young children?		• Yes	C _{No}				
Households with high energy burdens?		O Yes	⊙ _{No}				
Other? Fast-Track		• Yes	C _{No}				

Explanations of policies for each "yes" checked above:

See attachment for section 2 or read below:

2.2 Do you have additional eligibility requirements for HEATING ASSISTANCE?

- 1. Identification of the applicant is required. If the utility bills are not in the applicant's name, identification of the individual named on the utility bills will be required.
- 2. Applications must be submitted by the person whose name appears on the utility bill or the applicant must provide written authorizati on, from the individual whose name is printed on the bill, to act on their behalf. The applicant must be the person who is responsible for paying the cost of energy for the household.

(Exceptions to the additional eligibility requirements may be granted by the Chief of Employment and Support Services if a hardship exist s.)

2.3 Do you have additional/differing eligibility policies for:

Renters living in subsidized/public housing where all utilities are included in the rent and they are not billed separately for their energy cos ts are ineligible for an EAP benefit. If the utility account(s) are in the landlord's name and the utilities are included in the rent, and the residence is not master-metered, an eligible household may receive the minimum annual payment of \$240 paid directly to the household if all other eligibility criteria are met.

Eligible households with a solar vendor are eligible for the minimum payment of \$240 for the solar vendor.

Do you give priority in eligibility to:

Prior recipient households consisting of elderly and/or disabled members will be mailed a simplified re-determination application about 30 days preceding the date they may be eligible for a current year benefit. Applications received by households consisting of elderly, disabled, and/or have a child less than 6 years of age should be processed within 30 days (rather than 60 days) of receipt.

The Fast-Track Component provides expedited application processing for eligible households whose energy source is in danger of being in terrupted. Specific eligibility criteria must be met to qualify. In addition to other qualifying criteria, the household must have experienced an une xpected loss or reduction of income during the last 6 months.

Determination of Benefits 2605(b)(5)	- Assurance 5, 2605(c)(1)(B)					
2.4 Describe how you prioritize the p	rovision of heating assistance tovul	nerable populations,e.g., benefit amou	ints, early application periods, etc.			
A flat \$100 increase to the cap benefit will apply to households with an elderly, disabled, and/or have a child less than 6 years of age mem ber and should be processed within 30 days of receipt of the application.						
2.5 Check the variables you use to de	termine your benefit levels. (Check	all that apply):				
✓ Income						
Family (household) size						
✓ Home energy cost or need:						
☑ Fuel type						
Climate/region						
✓ Individual bill						
✓ Dwelling type						
Energy burden (% of inc	come spent on home energy)					
Energy need						
Other - Describe:						
See attachment for section 2 or read below: 1. Eligible households having a Fixed Annual Credit (FAC) benefit of zero to, and including, \$239 will receive a payment of \$240. 2. Eligible households residing in master metered residences will have the following rules applied: • If all utilities are in the landlord's name and included in the rent, and the household does not reside in subsidized housing, and does not receive a separate bill that includes consumption and dollar usage, the household will receive an annual payment of \$240. • If all utilities are in the landlord's name but the household receives a separate bill that includes consumption and dollar usage, the household is eligible for a fixed annual credit or \$240, whichever is greater, payable to the household; • If one of the utilities is in the landlord's name and one is in the household's name, the household will receive a fixed annual credit based on the utility in the household's name payable to the household's utility, unless the household receives a separate bill from the landlord that includes e nergy consumption and dollar usage. • If the household receives both, the household may receive a fixed annual credit based on both utilities payable to the household's utility not to e xceed the annual usage, and the remainder payable to the household. 3. Eligible households with a solar vendor are eligible for the minimum annual payment of \$240 for the solar vendor.						
2.6 Describe estimated benefit levels for the fiscal year for which this plan applies						
Minimum Benefit	\$240	Maximum Benefit	\$3,136			
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? • Yes No						
If yes, describe.						
2.6 Describe estimated	benefit levels for FY 2022:	See attachment	t for Section 2			
2.7 Do you provide in-kind e.g., blankets, space heaters) and/or other forms of benefits?						
Funds may be utilized d period of time.	ed to provide emergency supplies to h	ouseholds experiencing loss of ele	ectricity and/or heating for an extende			

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

	Section 3 - Cooling Assistance					
Eligibility, 2605((c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate Th	3.1 Designate The income eligibility threshold used for the Cooling component:					
Add	Household size	Household size Eligibility Guideline Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.0	.00%	
	3.2 Do you have additional eligibility requirements for C OOLING ASSITANCE?					
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.			
Do you require a	nn Assets test ?	C Yes	⊙ No			
Do you have add	litional/differing eligibility policies for:					
Renters?		C Yes	⊙ _{No}			
Renters Li	ving in subsidized housing ?	Yes	C _{No}			
Renters wi	th utilities included in the rent ?	• Yes	C _{No}			
Do you give prio	rity in eligibility to:					
Elderly?		Yes	C _{No}			
Disabled?		• Yes	C _{No}			
Young chi	Young children?					
Household	Households with high energy burdens?					
Other? Fa	st Track	• Yes	C _{No}			
Explanations of	policies for each "yes" checked above:					
Ne	evada has a year-round program. See Heatin	ng Assistan	ce for details.			
3.4 Describe hov	you prioritize the provision of cooling as	ssistance to	ovulnerable populations,e.g., benefit amounts,	early application periods, et	etc.	
Ne	evada has a year-round program. See Heatin	ng Assistan	ce for details.			
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
3.5 Check the va	riables you use to determine your benefit	levels. (Cl	heck all that apply):			
✓ Income						
Family (ho	usehold) size					
✓ Home ener	gy cost or need:					
✓ Fue	✓ Fuel type					
Climate/region						
✓ Individual bill						
✓ Dwelling type						
✓ Ene	rgy burden (% of income spent on home	energy)				
Ene	rgy need					
☑ Oth	er - Describe:					

Nevada has a year-round program. See Heating Assistance for details.						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels fo	3.6 Describe estimated benefit levels for the fiscal year for which this plan applies					
Minimum Benefit	Minimum Benefit \$0 Maximum Benefit \$0					
3.7 Do you provide in-kind (e.g., fans, a	air conditioners) and/or other form	ns of benefits? • Yes • No				
If yes, describe. Nevada has a year-round program. See Heating Assistance for details.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

	Section 4: CRISIS ASSISTANCE					
Eligibility - 260	4(c), 2605(c)(1)(A)					
4.1 Designate tl	ne income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	HHS Poverty Guidelines	150.00%			
4.2 Provide you	r LIHEAP program's definition for determining a cr	isis.				
S	ee attachment for section 4 or see below:					
or is in d ank, or is lity and l ifying ex d arreara	"Energy emergency" for Division of Welfare and Supportive Services purposes has <i>three meanings</i> . The first means a household has had, or is in danger of having, their heating or electric service disconnected within 48 hours or is in need of heating fuel and has less than 10% in their t ank, or is in need of a deposit or if having a loss of energy causes a life threatening situation, <i>and</i> must have requested a payment plan from the uti lity and been denied. The second means a household is in crisis when annual gross income exceeds the current income limit except allowable qual ifying expenses attributable to the crisis reduces the income to the current income limit or less. The third means a household that has an establishe d arrearage on their account with their heating and/or cooling vendor and such arrearage may result in utility shut-off. "Energy emergency" for Housing Division purposes means the household's primary heating system is unsafe or inoperable duing the winte					
r months In ember or	, or the household's primary cooling system is unsafe or in the event of an unexpected 'emergency' or an emergency members the DWSS Administrator has the discretion to elated needs.	noperable during the summer months. y declared by the Governor that threatens the h	nealth and safety of a household m			
	itutes a <u>life-threatening crisis?</u>					
	f the loss of energy causes a life-threatening situation; for nedical equipment or life support or which would otherw					
Crisis Requirer	ment, 2604(c)					
4.4 Within how	many hours do you provide an intervention that will	resolve the energy crisis for eligible househo	olds? 48Hours			
4.5 Within how s? 18Hours	many hours do you provide an intervention that will	resolve the energy crisis for eligible househo	olds in life-threatening situation			
Crisis Eligibilit	y, 2605(c)(1)(A)					
4.6 Do you have ANCE?	e additional eligibility requirements for CRISIS ASSI	ST Yes O No				
4.7 Check the a	ppropriate boxes below and describe the policies for o	each				
Do you require	an Assets test ?	C Yes O No				
Do you give pri	ority in eligibility to :					
Elderly?		⊙ Yes ○ No				
Disabled?	?	⊙ Yes O No				
Young Cl	hildren?	• Yes • No				
Househol	Households with high energy burdens?					
Other? F	Other? Fast-Track					
In Order to rec	eive crisis assistance:	<u> </u>				
Must the empty tank?	household have received a shut-off notice or have a ne	ear O _{Yes} O _{No}				
	household have been shut off or have an empty tank?	Oyes ONo				

Must the household have exhausted their regular heating benefit?	C Yes O No
Must renters with heating costs included in their rent have received an eviction notice ?	C Yes ⊙ No
Must heating/cooling be medically necessary?	C Yes ⊙ No
Must the household have non-working heating or cooling equipm ent?	C Yes ⊙ No
Other? Nevada has the following crisis components available for F Y15: 1) Fast Track, 2) Crisis Intervention, 3) Arrearage Payment (When fun ding permits at the discretion of the Administrator).	⊙ Yes ○ No
Do you have additional / differing eligibility policies for:	
Renters?	C Yes
Renters living in subsidized housing?	⊙ Yes O No
Renters with utilities included in the rent?	⊙ Yes O No
Explanations of policies for each "ves" checked above:	

See attachment for section 4 or see below:

4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?

Additional Eligibility Requirements:

- 1. Identification of the applicant is required. If the utility bills are not in the applicant's name, identification of the individual named on the utility bills will be required.
- 2. Applications must be submitted by the person whose name appears on the utility bill or the applicant must provide written authorization, from t he individual whose name is printed on the bill, to act on their behalf. The applicant must be the person who is responsible for paying the cost o f energy for the household. (Exceptions to the additional eligibility requirements may be granted by the Chief of Employment and Support Services if a hardship exists.)
 - 4.7 Check the appropriate boxes below and describe the policies for each.

Do you give priority in eligibility to:

Prior recipient households consisting of elderly and/or disabled members will be mailed a simplified re-determination application about 30 days preceding the date they may be eligible for a current year benefit. Applications received by households consisting of elderly, disabled, and/o r have a child under 6 years of age should be processed within 30 days (rather than 60 days) of receipt.

The Fast-Track Component provides expedited application processing for eligible households whose energy source is in danger of being in terrupted. Specific eligibility criteria must be met to qualify. In addition to other qualifying criteria, the household must have experienced an une xpected loss or reduction of income during the last 6 months.

Must the household have received a shut-off notice or have a near empty tank?

Fast Track:

The household must 1) have received a 48-hour disconnect notice from their heating or electric service, or 2) have been disconnected, or 3) be in need of heating fuel and have less than 10% in their tank, or 4) need a deposit to establish service, or 5) have a life-threatening situation if th ey lose energy; and, 6) have paid at least \$25 on their utility bill(s) during the sixty (60) days prior to the emergency; and 7) have requested a pay ment plan and been denied or already have a payment plan established but are unable to meet the payment requirements.

Other:

Nevada has the following crisis components available: 1) Fast Track, 2) Crisis Intervention, and 3) Arrearage Payment (When funding per mits at the discretion of the Administrator).

Do you have additional / differing eligibility policies for:

Renters living in subsidized/public housing where all utilities are included in the rent and they are not billed separately for their energy cos ts are ineligible for an EAP benefit.

If the utility account(s) are in the landlord's name and the utilities are included in the rent, and the residence is not master-metered, and elig ible household may receive the annual minimum payment of \$240 paid directly to the household if all other eligibility criteria are met.

Eligible households with a solar vendor are eligible for the minimum payment of \$240 for the solar vendor.

Determination of Benefits 4.8 How do you hand trisis situations? Separate component Fast Track Other - Describe: See attachment for section 4 or see below: Fast Track: The Fast-Track Component is the expedited processing of an energy assistance application to respond in emergent situations.

Application Processing Times:

- a) When an eligible household, if having a loss of energy causes a life-threatening situation, applies for energy cri sis benefits their case will be processed within 18 hours of receipt of their application and proof of eligibility.
- b) If an eligible household has received a 48-hour disconnect notice their case will be processed within 48 hours o f receipt of their application and proof of eligibility.

Other:

The Crisis Intervention Component assists households experiencing a special circumstance or crisis and whose gro ss annual income exceeds the current income limits to be set by the Administrator, not to exceed 150% of poverty except f or allowable qualifying expenses that reduce the annual income to the current income limits of poverty or less.

Qualifying expenses may include: 1) Unreimbursed medical expenses for medical emergencies or long-term, chron ic medical conditions; 2) Unreimbursed compulsory and necessary home repairs; 3) Automobile repairs only if transportat ion is needed for ongoing medical care, the repairs are critical to the operation of the vehicle, and, it is the only registered vehicle in the household. Regular maintenance is excluded, including tire purchases. The qualifying expense must be supported by valid and verifiable documentation, and must create a financial hardship for a period of no less than three (3) months.

A household that meets the criteria for Fast Track or Crisis Intervention receives the amount to which they are entitled based on the FAC benefit not to exceed the benefit cap for the household's size and income.

And/or Arrearage Payment Component:

This component enables targeted low-income households to achieve energy self-sufficiency through a combined o ne-time arrearage payment and an ongoing FAC benefit. The DWSS Administrator has the flexibility to restrict the Arrea rage Payment Component to special households (child under 6, elderly, or disabled), suspend the program entirely when p rogram funding is limited following a 30 day public notice period or to reduce or eliminate the energy burden to optimize the assistance provided to eligible households based on projected caseload, available program funding, and/or circumstances that warrant an adjustment (e.g. moratoriums on utility payments, etc.).

The arrearage payment is an amount eliminating the applicant's debt owed to their heating and/or cooling vendor(s). The following criterion applies:

- 1. The household's gross annual income must not exceed the current gross annual income limits of the federally designate d level signifying poverty, as determined by the Division of Welfare and Supportive Services.
- 2. An eligible household may receive an arrearage payment once every five years based on the program year the prior arre arage payment was received. The only exceptions are households with chronic, long-term medical conditions that create a financial hardship and/or increase energy consumption. The payment may be for both energy vendors. However, a su bsequent request for an arrearage payment may not be paid at a later date in the event the previous arrearage payment did not cover one of the household's energy vendors.

An eligible household that meets the criteria for the Arrearage Payment Component, receives both an arrearage payment, the amount necessary to satisfy the past due debt incurred with their energy vendor(s) and their regular FAC (not to exceed the cap) benefit.

	o exceed the cap) benefit.
4.9 If you have a sepa	rate component, how do you determine crisis assistance benefits?
	Amount to resolve the crisis.
	Other - Describe:
Crisis Requirements,	2604(c)
4.10 Do you accept ap	oplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?
	xplain.
The Div the State of Ne ncluding basic rovisions for cl or fax complete ograms, human programs, varie d legal aid ager	
	ndividuals who are physically disabled the means to:
	s for crisis benefits without leaving their homes?
● Yes ○ No II	No, explain.
Travel to the sites a	at which applications for crisis assistance are accepted?
O Yes 💿 No 🏻 Ii	No, explain.
bled?	to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disa
Applica	ations can be mailed/faxed/emailed to any Welfare office.

Benefit Levels, 2605(c)(1)(B)							
4.12 Indicate the maxim	um benefit for each type o	f crisis assis	tance offere	d.			
Winter Crisis	\$0.00 maximum benefit						
Summer Crisis	\$0.00 maximum benefit						
Year-round Crisis	\$3,136.00 maximum ben						
	kind (e.g. blankets, space h	eaters, fans	and/or oth	er forms of ben	efits?		
Tes O No If yes,	Describe						
	.8 for complete benefit explass may be utilized to provide					and/or heating for an extended per	
4.14 Do you provide for	equipment repair or repla	cement usin	g crisis fund	ls?			
O Yes O No			8				
	to question 4.14, you must	complete au	estion 4.15.				
	boxes below to indicate typ			J. J			
4.15 Check appropriate	boxes below to indicate ty						
		Winter C risis	Summer Crisis	Year-round C	risis		
Heating system repair							
Heating system replacer	nent						
Cooling system repair							
Cooling system replacen	nent						
Wood stove purchase							
Pellet stove purchase							
Solar panel(s)							
Utility poles / gas line ho	ook-ups						
Other (Specify):							
4.16 Do any of the utility	y vendors you work with e	nforce a mo	ratorium on	shut offs?			
• Yes O No							
If you responded "Yes"	to question 4.16, you must	respond to	question 4.1	7.			
4.17 Describe the terms	of the moratorium and any	y special dis	pensation re	ceived by LIHI	EAP clients during or a	fter the moratorium period.	
See attachment for section 4 or see below:							
The moratorium period for all customers is temperature-based, above 105 degrees or below 15 degrees unless the household has an elderly or disabled person the temperature-base is above 95 degrees or below 20 degrees.							
Special dispensation received by all customers:							
· ·							
Disconnection is delayed for 30 days, with one renewal, if medical emergency. Customer must pay bill in installments within the next 90 days.							
			•				
•	d handicapped must have 48						
	etion is delayed if customers				•		
Consumer	Bill of Rights: http://puc.n	v.gov/Consu	mers/Be_In	iormed/Consur	ner_BIII_0f_Rights/		

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

	Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assu	rance 2				
5.1 Designate the	e income eligibility thresho	ld used for the Weatheri	zation component			
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
5.2 Do you enter No	into an interagency agreer	ment to have another gov	vernment agency administer a WEAT	THERIZATION component? • Yes		
5.3 If yes, name t	the agency. Department of	Business and Industry Ho	using Division			
5.4 Is there a sep	arate monitoring protocol	for weatherization? 💽	Yes O No			
WEATHERIZA	TION - Types of Rules					
5.5 Under what i	rules do you administer LI	HEAP weatherization? (Check only one.)			
Entirely un	nder LIHEAP (not DOE) r	rules				
Entirely ur	nder DOE WAP (not LIHI	EAP) rules				
Mostly und	der LIHEAP rules with the	e following DOE WAP ru	ıle(s) where LIHEAP and WAP rules	s differ (Check all that apply):		
	me Threshold		· ·	11.07		
		family housing structure	e is permitted if at least 66% of units	(50% in 2- & 4-unit buildings) are eligib		
	ecome eligible within 180 d		a is permitted if at reast 00 /0 or units	(ev) m 2 ev r amv sanamgs) are engis		
Weat are facilities).	therize shelters temporaril	y housing primarily low	income persons (excluding nursing h	nomes, prisons, and similar institutional c		
Othe	er - Describe:					
Mostly und	der DOE WAP rules, with	the following LIHEAP r	ule(s) where LIHEAP and WAP rule	s differ (Check all that apply.)		
✓ Inco	me Threshold					
✓ Weat	therization not subject to I	OOE WAP maximum sta	tewide average cost per dwelling uni	t.		
✓ Weat	therization measures are n	ot subject to DOE Savin	gs to Investment Ration (SIR) stands	ards.		
✓ Othe	er - Describe:	-	-			
	eatherization activities/mate n conjunction with DOE fun			ces offered. Also, when LIHEAP funds are		
ouseholds		y. The DOE average cost	1 2	EAP customers client eligibility for those h projects require additional weatherization		
Th	e FEAC eligibility list is use	ed instead of and SIR for v	weatherization measures.			
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you requi	re an assets test?	C Yes O No				
5.7 Do you have	additional/differing eligibi					
Renters		O Yes O No				
Renters liv	ing in subsidized housin	€ Yes C No				
5.8 Do you give p	priority in eligibility to:					

Elderly? © Yes © No						
Disabled?	⊙ Yes C No					
Young Children?	⊙ Yes C No					
House holds with high energy burde ns?						
Other? Weatherization related health and safety hazard.	• Yes O No					
If you selected "Yes" for any of the options ow.	If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field bel ow.					
See attachment for section 5	or see below:					
		properties where both utilities are in the landlord's name and the tenant does the household is not eligible to receive weatherization services.				
		erization related health and safety hazards or inoperative primary heating or c y, disabled, contain children under the age of six, or have a high energy burd				
Funds may be utilized to provious ctricity and/or heating for an extended		portable space heaters, coolers or fans to households experiencing loss of ele				
Benefit Levels						
5.9 Do you have a maximum LIHEAP weat	herization benefit/expenditur	re per household? © Yes O No				
5.10 If yes, what is the maximum? \$10,000						
Types of Assistance, 2605(c)(1), (B) & (D)						
5.11 What LIHEAP weatherization measur	es do you provide ? (Check a	ll categories that apply.)				
 ✓ Weatherization needs assessments/audits ✓ Energy related roof repair 						
Caulking and insulation	Caulking and insulation Major appliance Repairs					
Storm windows		Major appliance replacement				
Furnace/heating system modification	Furnace/heating system modifications/ repairs Windows/sliding glass doors					
Furnace replacement	ncement Doors					
Cooling system modifications/ repair	✓ Cooling system modifications/ repairs ✓ Water Heater					
Water conservation measures	✓ Water conservation measures ✓ Cooling system replacement					
Compact florescent light bulbs Solar screens, storm doors, mobile home roof coating, LEDs, air infiltration in sealing, carbon monoxide and smoke alarms.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)					
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assurable:	ssistance a				
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.					
Publish articles in local newspapers or broadcast media announcements.					
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.					
Mass mailing(s) to prior-year LIHEAP recipients.					
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.					
Execute interagency agreements with other low-income program offices to perform outreach to target groups.					
Other (specify):					
Outreach to Welfare recipients.					
Identified staff to go out into the community for outreach					

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 7: Coordination, 2605(b)(4) - Assurance 4

7.1 Describe I, WAP, etc	e how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS .).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
~	Other - Describe:

See attachment for section 7 or see below:

- 1. Public Assistance Clients Recipients of other Division of Welfare and Supportive Services (DWSS) services such as TANF, SNAP and Medicaid are maintained in the NOMADS database. Through a fully automated process, recipient households in NOMADS meeting LIHEA P/Energy Assistance Program (EAP) income guidelines, and who have not applied for energy assistance in the previous or current year, may be pe riodically mailed a special EAP application preprinted with data from NOMADS. A cover letter accompanies each application explaining the hou sehold may qualify for energy assistance by reviewing the application, completing missing information and correcting any errors in the preprinted data, signing and dating the application and submitting to the EAP.
- 2. Weatherization Assistance Program (WAP) Monthly, a list of all eligible EAP households is automatically provided to the Housing Division's WAP via an electronic transfer. These transfers are made to apprise the WAP of high-energy usage households.
- 3. Independent Fuel Funds The DWSS coordinates the eligibility criteria and applicant information with energy providers and organiz ations that administer fuel fund programs.
- 4. Other Programs The DWSS provides program brochures, posters and/or applications that includes the Weatherization Assistance P rogram website for dissemination to their clients.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

	MODEL PLAN SF - 424 - MANDATORY
Sect	ion 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)
8.1 Hov	w would you categorize the primary responsibility of your State agency?
	Administration Agency
	Commerce Agency
	Community Services Agency
	Energy / Environment Agency
	Housing Agency
>	Welfare Agency
	Other - Describe:
If you s	selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. w do you provide alternate outreach and intake for HEATING ASSISTANCE?
]]	The Division of Welfare and Supportive Services has 30 service provider contracts with approximately 40 intake site locations throughout the State of Nevada to provide outreach and intake services to applicants. Intake sites provide information about the Energy Assistance Program i neluding basic eligibility rules, assisting clients in completing the application, copying all required verifications and documentation, and making p rovisions for clients who are homebound to receive the same services utilizing home visits and/or telephone calls. Intake Sites are required to mail or fax completed applications and related documentation to the nearest LIHEAP/EAP office. The Intake Sites include senior centers and senior pr ograms, human/social service agencies, family resource centers, not-for-profit neighbor programs, churches, housing authorities and development programs, various agencies serving the disabled, community coalitions, Native American tribal assistance agencies, Hispanic services agencies, and legal aid agencies.
8.3 Hov	w do you provide alternate outreach and intake for COOLING ASSISTANCE?
]]	The Division of Welfare and Supportive Services has 30 service provider contracts with approximately 40 intake site locations throughout the State of Nevada to provide outreach and intake services to applicants. Intake sites provide information about the Energy Assistance Program i necluding basic eligibility rules, assisting clients in completing the application, copying all required verifications and documentation, and making provisions for clients who are homebound to receive the same services utilizing home visits and/or telephone calls. Intake Sites are required to mail or fax completed applications and related documentation to the nearest LIHEAP/EAP office. The Intake Sites include senior centers and senior programs, human/social service agencies, family resource centers, not-for-profit neighbor programs, churches, housing authorities and development programs, various agencies serving the disabled, community coalitions, Native American tribal assistance agencies, Hispanic services agencies, and legal aid agencies.
8.4 Hov	w do you provide alternate outreach and intake for CRISIS ASSISTANCE?
]]	The Division of Welfare and Supportive Services has 30 service provider contracts with approximately 40 intake site locations throughout the State of Nevada to provide outreach and intake services to applicants. Intake sites provide information about the Energy Assistance Program i including basic eligibility rules, assisting clients in completing the application, copying all required verifications and documentation, and making p rovisions for clients who are homebound to receive the same services utilizing home visits and/or telephone calls. Intake Sites are required to mail or fax completed applications and related documentation to the nearest LIHEAP/EAP office. The Intake Sites include senior centers and senior programs, human/social service agencies, family resource centers, not-for-profit neighbor programs, churches, housing authorities and development programs, various agencies serving the disabled, community coalitions, Native American tribal assistance agencies, Hispanic services agencies, and legal aid agencies.

Cooling

Heating

8.5 LIHEAP Component Administration.

Crisis

Weatherization

8.5a Who determines client eligibility?	State Welfare Agency	State Welfare Agency	State Welfare Agency	Non-profits		
8.5b Who processes benefit payments to gas and e lectric vendors?	State Welfare Agency	State Welfare Agency	State Welfare Agency			
8.5c who processes benefit payments to bulk fuel vendors?	State Welfare Agency	State Welfare Agency	State Welfare Agency			
8.5d Who performs installation of weatherization measures?				Non-profits		
If any of your LIHEAP component mplete questions 8.6, 8.7, 8.8, and,		•	l by a state agen	cy, you must co		
8.6 What is your process for selecting local administration we weatherization has an annual application						
8.7 How many local administering agencies do you						
8.8 Have you changed any local administering age Yes No	ncies in the last year?					
8.9 If so, why?						
Agency was in noncompliance with grantee requirements for LIHEAP -						
Agency is under criminal investigation						
Added agency						
Agency closed						
Other - describe						
If any of the above questions requi the fields provided, attach a docun			cation that could	l not be made ir		

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes O No Heating Tes O No Cooling Yes ○ No Crisis Are there exceptions? Yes No If ves, Describe. If a client's utility vendor has not entered into an agreement with the Division of Welfare and Supportive Services or if the client does not have an account with a utility vendor (i.e., the utilities are in the landlord's name), the benefit may be paid directly to the client. 9.2 How do you notify the client of the amount of assistance paid? Each recipient is mailed a formal notice that explains their eligibility status, benefit amount and method of payment, or denial reason if det ermined ineligible. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? In addition to formalized vendor agreements, an audit is conducted each year that requires vendors to verify and certify that the benefits pa id to them were, indeed, credited to the eligible household's account. At the same time, a random sample of eligible households are sent a letter d escribing the benefits paid and requesting verification the benefits were accurately credited to their accounts. All discrepancies are fully investigat ed and resolved 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assista nce? Formalized Vendor Agreements -- See attachment 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household C Yes O No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

See attachment for Section 10 or see below.

The Division of Welfare and Supportive Services uses a system of checks and balances to ensure accurate fiscal accounting and tracking. The LIHEAP/EAP Program Manager develops and maintains spreadsheets to track obligations and expenditures against the federal fiscal year, wh ich are regularly reconciled with the Accounting Unit's fiscal records utilizing the State fiscal year. Funds are disbursed by the State Controller, w ith proper disbursal of and accounting for funds monitored through the Integrated Financial System (IFS). This system records and reports all aspects of financial activity within the program.

See attachment for Section 10: Nevada's Weatherization Assistance Program (WAP) Monitoring Process for the Department of Energy (D OE) Compliance.

Audit Process
10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? • Yes • No

10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring as sessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.

No Findings

Finding	Type	Brief Summary	Resolved?	Action Taken
1	reporting	Federal Single Audit Report. As a re cipient of federal LIHEAP funds, the Energy Assistance Program is subjec t to the Single Audit requirement. W ith the audit conducted in FY15, ther e was one finding with Nevada's FF ATA reporting. The person who was new to the position has been trained and the problem has been corrected. Annual Program Evaluation - Nevada a State Statute requires the Division to contract with an independent audit or for a comprehensive annual evaluation of the Energy Assistance Program to include: statutory compliance, performance measurements, information technology support, business operations, effectiveness, efficiency, and the identification of any benefit and program deficiencies with recommendations to improve them.		training changes

10.4. Audits of Local Administering Agencies

What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.

- Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133
- Local agencies/district offices are required to have an annual audit (other than A-133)
- Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.
- Grantee conducts fiscal and program monitoring of local agencies/district offices

Compliance Monitoring

10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply
Grantee employees:
Internal program review
Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
A fully automated computer system determines eligibility and benefits. The Program Manager receives computer generated activity repo s by caseworkers, including each case received and the date, each case processed and the date, status of each case, and any amount of benefits is ued (delineated by source of revenue; i.e., LIHEAP, Rate-Payer Funded Universal Energy Charge [UEC], or any other available revenue). Hard opy files are selected for review to ensure compliance with all applicable regulations and procedures and to ensure accurate and expedient proces ng. The computer generates a pay record to the State's Integrated Financial System (IFS) where checks are disbursed. Pay records are verified b the Accounting Unit as well as the LIHEAP/EAP Program Manager and Program Officer, prior to disbursement, which further ensures accuracy nd reduces potential fraud and abuse. Housing Division inspects a minimum of 10% for which weatherization assistance is provided. All Sub-grantees receiving Weatherization
Assistance Program funding are monitored annually.
See attached Section 10: Nevada's Weatherization Assistance Program (WAP) Monitoring Process for the Department of Energy (DOE) ompliance.
Local Administering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
 Annual Program Evaluation - Nevada Revised Statute requires the Division to contract with an independent auditor for a comprehensive annual evaluation of the Energy Assistance Program to include: statutory compliance, performance measurements, information technology support, by siness operations, effectiveness, efficiency, and the identification of any benefit and program deficiencies with recommendations to improve the m. Annual evaluations are provided to the governor, the legislative commission, and members of the legislative interim finance committee. Annual Management Evaluations - Case reviews are conducted by central office program staff to ensure district offices are complying with established program policy and to evaluate the accuracy of benefit calculation/distribution. The review data is entered, compiled, and stored in a stem application, which produces summary reports. Any review element which falls below a 95% compliance rate is subject to a corrective action plan involving the Deputy of Field Services, the Program Manager, Chief of Employment and Support Services and Program Staff. A substitute quent targeted review is conducted to determine if the corrective action was sufficient to bring the office into compliance or if additional corrective action is required. Staff Performance Case Reviews - Supervisors are required to complete a set number of case reviews per worker per month to monitor staff performance. Trainees and staff with performance issues are subject to 100% review prior to the posting of benefits. The Program Manager review as subset of the review completed by the supervisors to ensure they are adequately identifying and addressing performance issues. Staff who fail to meet performance standards are subject to progressive disciplinary procedures.
Single Audit – As a recipient of federal funds, the Division is subject to Single Audits. These audits are conducted annually by an independent vendor contracted through the State's Controller's Office. Not all programs are reviewed each year. The LIHEAP Program was audited in FY 2015.
All Weatherization Sub-grantees are selected for monitoring every year and ten percent (10%) of individual weatherization projects are radomly selected for monitoring by the Nevada Housing Division inspector.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Nevada Housing Division staff conducts on-site file and office reviews once a year. Ten percent (10%) of files are examined to verify cli nt eligibility. Sub-grantees and contractors' insurance, licenses and other certifications are reviewed at this time.
Desk Reviews:
All Sub-grantees must submit monthly fiscal and building weatherization reports for desk review of completed projects.

Each Sub-grantee is monitored at least once a year. If issues are discovered, additional monitoring may be necessary.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SE - 424 - MANDATORY

SF - 424 - MANDATORY					
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
Tribal Council meeting(s)					
Public Hearing(s)					
✓ Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
The Division of Welfare and Supportive Services and Housing Division conduct joint Policy Advisory Council meetings. This provided a n avenue for public participation in the development of the plan by soliciting input from consumer advocates, other agencies, and energy vendors; by mailing copies to interested parties; and by holding public workshops and/or hearings. Divisions receive input from the Policy Advisory Council which is comprised of consumer advocates, utility vendors and other interested parties.					
11.2 What changes did you make to your LIHEAP plan as a result of this participation?					
See attachment for Section 11 or read below.					
During the Policy Advisory Council Meeting on 4/22/2021 discussion, and the Public Hearing on 6/30/2021 the following changes were a dopted:					
Under Section 2.3 and 4.7-"Do you give priority in eligibility to": changed from '2 to 5 months' to '6 months' and removed 'that equals at le ast 15 percent of the gross household income". The proposed verbiage is as follows:					
Fast-Track Component provide expedited application processing for eligible households whose energy source is in danger of being interru pted. Specific eligibility criteria must be met to qualify. In addition to other qualifying criteria, the household must have experienced an unexpect ed loss or reduction of income during the last 6 months.					
In Section 5.5 it states, "What rules do you administer LIHEAP Weatherization?" There is a subsection with check boxes and this year we check the following boxes:					
i. Weatherization not subject to DOE (Department of Energy) WAP (Weatherization Assistance Program) maximum statewide average cost per dwelling unit. (This was done because the DOE limit is too low to be practical any more due to the high cost of construction).					
ii. Weatherization measures are not subject to DOE Saving to Investment Ratio (SIR) standard. (This was changed because we are usin g the State standard for the Fund for Energy for Assistance and Conservation (FEAC), which is more flexible).					
iii. Under Other description section we added the following language in support of these changes:					
a. The DOE average cost per unit is not applicable because most projects require additional weatherization measures exceeding this lim it. A figure of \$8,000 will be used.					
b. The FEAC eligibility list is used instea of an SIR for weatherization measures.					
c. In Section 5.11, it states, "What LIHEAP weatherization measures do you provide?" under Other Description, we added new this ye ar Storm Doors as an additional energy saving measure.					

D. . . 00 . (50

Event Description

Date

11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?

Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only

1	06/30/2021	Located in Carson City Video-conference d in Las Vegas				
11.4. How many parties commented on your plan at the hearing(s)? 0						
11.5 Summarize the comments you received at the hearing(s). There were no comments from the 6/30/2021 public hearing.						
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?						
N/A						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 2

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

There were no changes.

12.4 Describe your fair hearing procedures for households whose applications are denied.

See attachment for Section 12 or read below.

The Division of Welfare and Supportive Services provides an opportunity for an administrative hearing to individuals whose claims for ass istance are denied or who claim their application was not acted upon with reasonable promptness. The procedure for requesting a hearing is as fol lows:

- Applicant/Recipient submits a written request for a hearing and/or case review within 90 days of the date of notice.
- A pre-hearing conference may be held. The pre-hearing conference is an informal proceeding between the applicant/recipient and the LIHEAP/ EAP Program Manager and/or Program Officer or other designated representative. The applicant/recipient may authorize a representative to as sist in the pre-hearing conference.
- If the issues are not resolved, a Hearing Officer, who shall be designated by the Division of Welfare and Supportive Services Administrator, conducts a formal hearing within 90 days of the receipt of the hearing request. The hearing decision may be appealed to the district court.

12.5 When and how are applicants informed of these rights?

See attachment for Section 12 or read below.

Applicants are advised of their right to an administrative hearing through the "Rights and Obligations" and "Notice of Decision" forms. The "Rights and Obligations" form is provided to every person who requests an application. If an applicant is denied benefits, he/she is sent formal notification specifying the reason for the denial. This notice outlines the applicant's rights, including the right to request an administrative hearing if they disagree with the decision made on their case.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

See attachment for Section 12 or read below:

The Division of Welfare and Supportive Services provides an opportunity for an administrative hearing to individuals whose claim s for assistance are denied or who claim their application was not acted upon with reasonable promptness. The procedure for requesting a hearing is as follows:

- Applicant/Recipient submits a written request for a hearing and/or case review within 90 days of the date of notice.
- A pre-hearing conference may be held. The pre-hearing conference is an informal proceeding between the applicant/recipient and the LIHEAP/EAP Program Manager and/or Program Officer or other designated representative. The applicant/recipient may authorize a representative to assist in the pre-hearing conference.
- If the issues are not resolved, a Hearing Officer, who shall be designated by the Division of Welfare and Supportive Services Administr
 ator, conducts a formal hearing within 90 days of the receipt of the hearing request. The hearing decision may be appealed to the distri
 ct court.

12.7 When and how are applicants informed of these rights?

See attachment for Section 12 or read below.

Applicants are advised of their right to an administrative hearing through the "Rights and Obligations" and "Notice of Decision" forms. The "Rights and Obligations" form is provided to every person who requests an application. If an applicant is denied benefits, he/she is sent formal notification specifying the reason for the denial. This notice outlines the applicant's rights, including the right to request an administrative hearing if they disagree with the decision made on their case.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home ene	rgy needs and ther
eby the need for energy assistance?	

LIHEAP/EAP staff assists households by mediating with the utility companies and other energy vendors, coordinating sources of assistanc e, counseling, and making referrals to other agencies and programs.

 $13.2\ How\ do\ you\ ensure\ that\ you\ don't\ use\ more\ than\ 5\%\ of\ your\ LIHEAP\ funds\ for\ these\ activities?$

This is a non-financial benefit and managed through the agency cost allocation methodology.

 $13.3\ Describe \ the \ impact \ of \ such \ activities \ on \ the \ number \ of \ households \ served \ in \ the \ previous \ Federal \ fiscal \ year.$

N/A

 $13.4\ Describe the level of direct benefits provided to those households in the previous\ Federal\ fiscal\ year.$

N/A

13.5 How many households applied for these services? N/A

13.6 How many households received these services? $\,\mathrm{N/A}$

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program? \cite{O} Yes \cite{O} No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

Information is requested for the prior fiscal year on how many households were served, what resource benefit was provided, and the total v alue of the assistance that was provided.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Discounted rates Hou seholds served: 221 Amount of assistanc e: \$110,209.42	City of Boulder Citys Discou nt Program	To provide low-income households year-round access to energy assistance and ens ure the greatest number of those eligible receive assistance, Boulder Citys discount program is closely coordinated with LIHEAP. To maximize the impact and effective eness of both programs, applicants were screened to determine if any benefits had a lready been awarded to the applicant by LIHEAP. This coordination of efforts toward the common goal of assisting low-income households with their energy needs has been instrumental in the development and implementation of this resource/benefit.
2	Weatherization/Cons ervation measure Ho useholds served: 5 A mount of assistance: \$5,677.47	Lincoln County Power Distri ct	To provide low-income households year-round access to energy assistance and ens ure the greatest number of those eligible receive assistance, the Lincoln County Po wer District Customer Assistance Fund is closely coordinated with LIHEAP. This c coordination enabled both programs to expand services to families which otherwise would not have received assistance due to insufficient funds. To maximize the imp act and effectiveness of both programs, applicants were screened to determine if an y benefits had already been awarded to the applicant by LIHEAP. This coordination of efforts toward the common goal of assisting low-income households with their energy needs has been instrumental in the development and implementation of this resource/benefit.
3		Mt. Wheeler Power Compan y Cooperative Assistance for Residential Energy (CARE)	To provide low-income households year-round access to energy assistance and ens ure the greatest number of those eligible receive assistance, Mt. Wheeler Power Co mpany's CARE Program is closely coordinated with LIHEAP. This coordination en abled both programs to expand services to families which otherwise would not have received assistance due to insufficient funds. To maximize the impact and effecti veness of both programs, applicants were screened to determine if any benefits had already been awarded to the applicant by LIHEAP. This coordination of efforts tow ard the common goal of assisting low-income households with their energy needs h as been instrumental in the development and implementation of this resources/bene fit.
4	Cash Households ser ved: 538 Amount of assistance: \$297,286. 90	Nevada Housing Division 1 5% Set Aside Program	In order to maximize the impact and effectiveness of both Nevadas LIHEAP and the Housing Division's 15% Set Aside program, families eligible for housing assistance who were not able to pay utility deposits and/or initial utility bills were screened to determine if any benefits had already been awarded to the applicant by either program. This coordination of efforts toward the common goal of assisting low-income households with their energy needs has been instrumental in the implementation of this resource/benefit.
5	Cash Households ser ved: 255 Amount of assistance: \$2,276,07 3.92	Universal Energy Charge Fu nd for Weatherization Admin istered by the Nevada Housi ng Division	The Nevada LIHEAP provides a monthly database download report to the Housing Division's Weatherization Assistance Program identifying eligible households who se energy assistance benefit was \$600 or greater. The UEC statute (Nevada Revised Statute 702) requires the energy assistance program to establish a mechanism to communicate high energy users to the weatherization program for prioritization for energy conservation measures. The weatherization program tracks and reports the effects the measures had on reducing the energy burden of the household. This interagency partnership enables low-income Nevadans' to pay the high cost of energy while maintaining a safe and healthy home.
6	Cash Households ser	NV Energy-Sierra Pacific Po	To provide year-round access to energy assistance and ensure the greatest number

	ved: 1512 Amount of assistance: \$311,325.	wer-Special Assistance Fund for Energy" (SAFE)	of those eligible receive assistance, the SAFE program is closely coordinated with LIHEAP. This coordination enabled both programs to expand services to families which otherwise would not have received assistance due to insufficient funds. In or der to maximize the impact and effectiveness of both programs, SAFE applicants w ere screened to determine if any benefits had already been awarded to the applicant by either program. This coordination of efforts toward the common goal of assistin g households with their energy needs has been instrumental in the development of t his resource/benefit.
7	Cash Households ser ved: 2055 Amount of assistance: \$285,372. 89	NV Power Company Project Reach.	Designed to help vulnerable adults 62 years and older, medically fragile people, se niors who are isolated, as well as deployed Reserve and National Guard members in need of emergency energy, cooling and utility bill assistance. The program is currently available during the summer months until finds are exhausted. The Project Reach program is closely coordinated with LIHEAP. This coordination enabled both programs to expand services to those who otherwise would not have received assistance due to insufficient federal funds. In order to maximize the impact and effectiveness of both programs, Project Reach applicants were screened to determine if any benefits had already been awarded by either program to determine how much additional assistance was needed. This coordination of efforts has been instrumental in the development and implementation of this resource/benefit.
8	Cash Households ser ved: 605 Amount of assistance: \$172,285. 43	Southwest Gas Corporation Energy Share Program	To provide low income households year-round access to energy assistance and ensure the greatest number of those eligible receive assistance, the Energy Share program coordinated with LIHEAP. This coordination enabled both programs to expand services to families which otherwise would not have received assistance due insufficient funds or the constraints of LIHEAP eligibility. This coordination of efforts to ward the common goal of assisting low-income households with their energy needs has been instrumental in the development and implementation of this resource/bene fit.
9	Weatherization/Cons ervation measure Ho useholds served: 108 Amount of assistanc e: \$431,363.53	Governor's Office of Energy Weatherization Assistance	Governor's Office of Energy set income guidelines at 200% of the federal poverty guidelines to provide services to those households above the states income guidelin es for LIHEAP. Households approved for Home Energy Retrofit Opportunities for Seniors (H.E.R.O.S.) must be seniors over 60 years old and a NV Energy customer. Computerized lists of LIHEAP clients are provided to the weatherization program f or outreach and eligibility purposes.
10	Cash Households ser ved: 93 Amount of as sistance: \$13,892.90	Valley Electric Association Customer Assistance Fund	To provide low-income households year-round access to energy assistance and ensure the greatest number of those eligible receive assistance, Valley Electric Associations Customer Assistance Fund is closely coordinated with LIHEAP. This coordination enabled both programs to expand services to families which otherwise would not have received assistance due to insufficient federal funds. To maximize the impact and effectiveness of both programs, applicants were screened to determine if any benefits had already been awarded to the applicant by LIHEAP. This coordination of efforts toward the common goal of assisting low-income households with their energy needs has been instrumental in the development and implementation of this resources/benefit.
11	Cash Households ser ved: 13565 Amount of assistance: \$4,520, 061.61	Universal Energy Charge (U EC) Fund for Energy Assista nce	The Energy Assistance Program uses its UEC revenue in conjunction with LIHEA P funding to serve additional low-income households at or below 150% of the pove rty level. The funds may only be paid to households who are customers of the seve n regulated utilities and who are required to pay the UEC. Financial Assistance is p aid directly to energy vendors on behalf of LIHEA eligible households.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

Section 15: Training						
15.1 Describe the training you provide for each of the following groups:						
a. Grantee Staff:						
Formal training on grantee policies and procedures						
How often?						
Annually						
Biannually						
As needed						
Other - Describe: Investigations and Recovery training is provided annually. All other training is provided as needed.						
Employees are provided with policy manual						
Other-Describe:						
b. Local Agencies:						
Formal training conference						
How often?						
Annually						
Biannually						
As needed						
Other - Describe:						
On-site training						
How often?						
Annually						
Biannually						
As needed						
Other - Describe:						
Employees are provided with policy manual						
Other - Describe						
c. Vendors						
Formal training conference						
How often?						
Annually						
Biannually						
As needed						
Other - Describe:						
Policies communicated through vendor agreements						

Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention? Yes No	
If any of the above questions require further explanation or clarification t	hat could not be made in

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Nevada's EAP computer system has been updated to capture and report the required information. Nevada is compliant with the reporting r equirements.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

L										
Section 17: Program Integrity, 2605(b)(10)										
17.1	Fraud Reporting Mechanisms	s								
a. D	escribe all mechanisms availab	ole to	the public for rep	orting cases of	sus]	pected waste, frau	ıd, and abuse. S	elect	t all that apply.	
	Online Fraud Reportin	Online Fraud Reporting								
	Dedicated Fraud Report	Dedicated Fraud Reporting Hotline								
	Report directly to local	Report directly to local agency/district office or Grantee office								
	Report to State Inspect	Report to State Inspector General or Attorney General								
	Forms and procedures	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse								
	Other - Describe:									
b. D	escribe strategies in place for a	adve	rtising the above-re	eferenced reso	urce	s. Select all that a	npply			
	Printed outreach mater	rials								
	Addressed on LIHEAP	app	lication							
	✓ Website									
	Other - Describe:									
17.2	. Identification Documentation	n Rec	quirements							
a. Iı emb	ndicate which of the following f ers.	form	s of identification a	are required o	r req	uested to be colle	ected from LIHI	EAP	applicants or the	eir household m
T.						Collected from	whom?			
Тур	e of Identification Collected		Applicant Only		All Adults in Household			All Household Members		
	Social Security Card is photocopi ed and retained		Required			Required		/	Required	
			Requested			Requested			Requested	
Social Security Number (Without actual Card)			Required			Required		>	Required	
			Requested			Requested			Requested	
Government-issued identification [card (i.e.: driver's license, state ID, Tri bal ID, passport, etc.)		>	Required			Required			Required	
			Requested			Requested			Requested	
	Other		Applicant Only Required	Applicant On Requested		All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested
1										

b. Describe any exceptions to the above policies.						
· · · ·						
17.3 Identification Verification						
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply						
Verify SSNs with Social Security Administration						
Match SSNs with death records from Social Security Administration or state agency						
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
Match with state Department of Labor system						
Match with state and/or federal corrections system						
Match with state child support system						
✓ Verification using private software (e.g., The Work Number)						
In-person certification by staff (for tribal grantees only)						
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)						
Other - Describe:						
17.4. Citizenship/Legal Residency Verification						
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.						
Clients sign an attestation of citizenship or legal residency						
Client's submission of Social Security cards is accepted as proof of legal residency						
Noncitizens must provide documentation of immigration status						
Citizens must provide a copy of their birth certificate, naturalization papers, or passport						
Noncitizens are verified through the SAVE system						
Tribal members are verified through Tribal enrollment records/Tribal ID card						
Other - Describe:						
17.5. Income Verification						
What methods does your agency utilize to verify household income? Select all that apply.						
Require documentation of income for all adult household members						
Pay stubs						
Social Security award letters						
✓ Bank statements						
Tax statements						
Zero-income statements						
Unemployment Insurance letters						
Other - Describe:						
 written/signed statement from employer self-employment records 						
statement from 3rd parties contributing funds to the household						
Computer data matches:						
Income information matched against state computer system (e.g., SNAP, TANF)						
✓ Proof of unemployment benefits verified with state Department of Labor						
Social Security income verified with SSA						
✓ Utilize state directory of new hires						
Other - Describe:						
17.6. Protection of Privacy and Confidentiality						
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.						

Policy in place prohibiting release of information without written consent							
Grantee LIHEAP database includes privacy/confidentiality safeguards							
Employee training on confidentiality for:							
Grantee employees							
✓ Local agencies/district offices							
Employees must sign confidentiality agreement							
Grantee employees							
Local agencies/district offices							
Physical files are stored in a secure location							
Other - Describe:							
17.7. Verifying the Authenticity							
What policies are in place for verifying vendor authenticity? Select all that apply.							
All vendors must register with the State/Tribe.							
All vendors must supply a valid SSN or TIN/W-9 form							
Vendors are verified through energy bills provided by the household							
Grantee and/or local agencies/district offices perform physical monitoring of vendors							
Other - Describe and note any exceptions to policies above:							
17.8. Benefits Policy - Gas and Electric Utilities							
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.							
Applicants required to submit proof of physical residency							
Applicants must submit current utility bill							
Data exchange with utilities that verifies:							
Account ownership							
Consumption							
V Balances							
✓ Payment history							
Account is properly credited with benefit							
✓ Other - Describe:							
An annual audit is undertaken whereby a random sample of unregulated energy customers is contacted to determine if their energy vendor's monthly customer statement reflected an accurate crediting of their energy assistance payment. In situations where a potential discrepancy exist s, the energy vendor's record for the customer is audited to resolve the issue.							
Centralized computer system/database tracks payments to all utilities							
Centralized computer system automatically generates benefit level							
Separation of duties between intake and payment approval							
Payments coordinated among other energy assistance programs to avoid duplication of payments							
Payments to utilities and invoices from utilities are reviewed for accuracy							
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities							
Direct payment to households are made in limited cases only							
Procedures are in place to require prompt refunds from utilities in cases of account closure							
Vendor agreements specify requirements selected above, and provide enforcement mechanism							
Other - Describe:							
17.9. Benefits Policy - Bulk Fuel Vendors							
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.							

>	Vendors are checked against an approved vendors list						
>	Centralized computer system/database is used to track payments to all vendors						
>	Clients are relied on for reports of non-delivery or partial delivery						
	Two-party checks are issued naming client and vendor						
>	Direct payment to households are made in limited cases only						
	Vendors are only paid once they provide a delivery receipt signed by the client						
>	Conduct monitoring of bulk fuel vendors						
	Bulk fuel vendors are required to submit reports to the Grantee						
	Vendor agreements specify requirements selected above, and provide enforcement mechanism						
	Other - Describe:						
17.10.	Investigations and Prosecutions						
	ibe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to ommitted fraud. Select all that apply.						
	Refer to state Inspector General						
>	Refer to local prosecutor or state Attorney General						
	Refer to US DHHS Inspector General (including referral to OIG hotline)						
>	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public						
>	Grantee attempts collection of improper payments. If so, describe the recoupment process						
	If the claim is collectible by recouping monies credited to the household's utility vendor(s) immediate action shall be taken by the EAP wo rker to notify the utility vendor(s) to return any unused monies to DWSS. These monies will be deducted from the claim balance owed by the hou sehold. If a claim balance remains, the case shall be referred to the I&R unit for recovery.						
	If a claim balance remains and the household applies for benefits in the subsequent program year, the claim balance may be deducted from the subsequent year's benefit to satisfy the claim if the household is eligible and agrees to amend any previous repayment agreement negotiated with the Division. This can be accomplished without regard to whether the household receives a vendor payment or direct payment. Once these ben efits are withheld, the I&R unit shall be notified so their debtor file can record the 'collection'.						
Violation e).	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? See Attached or First on One program year (State Fiscal Year). Second Violation Two program years (State Fiscal Year). Third Violation Permanently Ineligible (lifetim						
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated						
	Vendors found to have committed fraud may no longer participate in LIHEAP						
	Other - Describe:						
Te	y of the above questions require further explanation or clarification that could not be made in						

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2527 N Carson St Ste 260, Carson City, NV, 89706 * Address Line 1						
3330 E Flamingo Rd Ste 55, Las Vegas, NV, Address Line 2	. 89121					
See Attachment for complete addresses Address Line 3						
Carson City * City	NV * State		89706 * Zip Code			

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
 - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS					
The following documents must be attached to this application					
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.					
Heating component benefit matrix, if applicable					
Cooling component benefit matrix, if applicable					
Minutes, notes, or transcripts of public hearing(s).					