#### **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance Grantee Name: Cheyenne-Arapaho Report Name: DETAILED MODEL PLAN (LIHEAP) Report Period: 10/01/2021 to 09/30/2022 Report Status: Submission Accepted by CO

#### **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

<b>Mandatory Grant</b> A	pplication	SF-424
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES						August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023					
	L	OW INCC	ME I		IERGY AS MODEL - 424 - M	. PLA	N	ROGRAM	/(LIHEAP)		
* 1.a. Type of Plan	Submis	sion:	* 1.b. ] To An	F <b>requency:</b> nual			onsolidated A ding Request? ation:		* 1.d. Version: Initial Resubmission Revision Update		
					2. Date Received: 3. Applicant Identifier: 4a. Federal Entity Identifier:		entifier:	State Use Only: 5. Date Received By State:			
						4b. Fed	eral Award Id	lentifier:	6. State Application Identifier:		
7. APPLICAN	IT INFO	ORMATION									
		eyenne and Ara	·			ir					
* <b>b. Employer</b> 10	/Taxpa	yer Identificat	ion Nun	nber (EIN/TIN	): 73-07109	* c. Or	ganizational D	UNS: 145309	9993		
* d. Address:											
* Street 1:		P.O. BOX 38	;			Stre	et 2:				
* City:		Concho				Cou	nty:				
* State:		OK				Pro	vince:				
* Country:		United States				* Zi de:	p / Postal Co	Postal Co 73022			
e. Organizatio	nal Uni	t:				<u>p</u>		1			
Department N Cheyenne and		no Tribes				Divisio	n Name:				
f. Name and co	ontact i	nformation of	person	to be contacted	on matters in	volving t	his application	n:			
Prefix:	* First Andre	Name: ea			Middle Name	ne: * Last Name: Patterson					
Suffix:	Title: Coord	linator				nal Affiliation: Ind Arapaho Tribes					
* Telephone Number: 4054227923	Fax Ni	umber			* Email: apatterson@c	€cheyenneandarapaho-nsn.gov					
* <b>8a. TYPE O</b> I: Indian/Nativ			ernment	(Federally Rec	ognized)						
b. Addition	al Desci	ription:									
* 9. Name of I	Federal	Agency:									
					f Federal Domes ance Number:	stic CFDA Title:			FDA Title:		
10. CFDA Num	bers and	Titles		93.568		Low-Income Home Energy Assistance Program					
<b>11. Descriptiv</b> LIHEAP	e Title o	of Applicant's 1	Project								
12. Areas Affe Eleven counti		<b>Funding:</b> n our tribal juri	sdiction	area.							
		AL DISTRICT									
* a. Applicant	;					<b>b. Program/Project:</b> Tribal jurisdiction					
	litional	list of Progran	ı/Projec	t Congression	d Districts if n		-				
14. FUNDING	F PERIO	DD:				15. EST	TIMATED FU	NDING:			

<b>a. Start Date:</b> 10/01/2021	<b>b. End Date:</b> 09/30/2022	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0				
* 16. IS SUBMISSION SUBJECT T	* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?						
a. This submission was made ava	ailable to the State under the Executiv	ve Order 12372					
Process for Review on :							
b. Program is subject to E.O. 12.	372 but has not been selected by State	e for review.					
c. Program is not covered by E.C	). 12372.						
* 17. Is The Applicant Delinquent O O YES O NO							
Explanation:							
complete and accurate to the best of	tify (1) to the statements contained in f my knowledge. I also provide the re- ny false, fictitious, or fraudulent state tion 1001)	quired assurances** and agree to con	nply with any resulting terms if I				
** The list of certifications and assu specific instructions.	irances, or an internet site where you	may obtain this list, is contained in the	ne announcement or agency				
	itle of Authorized Certifying Official	18c. Telephone (area co	de, number and extension)				
Andrea Patterson  18d. Email Address apatterson@c-a-tribes.org							
18b. Signature of Authorized Certifying Official       18e. Date Report Submitted (Month, Day, Year)         09/01/2021							
Attach supporting doc	Attach supporting documents as specified in agency instructions.						

-	S. DEPARTMENT OF HEALTH AND HUMAN SERVICES DMINISTRATION FOR CHILDREN AND FAMILIES	August 1		,03/96,12/98,11/01 ce No.: 0970-0075 n Date: 12/31/2023
		ASSISTANCE F L PLAN MANDATORY	PROGRAM(LIHEAF	2)
Adn Offi	artment of Health and Human Services ninistration for Children and Families ce of Community Services hington, DC 20201			
ОМ	ust 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 B Approval No. 0970-0075 iration Date: 12/31/2023			
uire an a r rev	E PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use d in order to receive a Low Income Home Energy Assistance Progra bbreviated plan. Public reporting burden for this collection of infor viewing instructions, gathering and maintaining the data needed, an asor, and a person is not required to respond to, a collection of infor	am (LIHEAP) grant in rmation is estimated to ad reviewing the collect	years in which the grantee is average 1 hour per response ion of information. An agenc	not permitted to file , including the time fo y may not conduct or
	Section 1 Progr	cam Componer	nts	
Prog	gram Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)			
(Not	Check which components you will operate under the LIHEAP progr e: You must provide information for each component designated he plan.)			Operation
			Start Date	End Date
	Heating assistance		10/01/2021	03/31/2022
<b>~</b>			10/01/2021	05/51/2022
~	Cooling assistance		04/01/2022	09/30/2022
~	Crisis assistance		10/01/2021	09/30/2022
~	Weatherization assistance		10/01/2021	09/30/2022
Prov	vide further explanation for the dates of operation, if necessary			<u>  </u>
110	the function contract of the dates of operation, it necessary			
Estin	mated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)	(16) - Assurances 9 and	16	
	stimate what amount of available LIHEAP funds will be used for each com add up to 100%.	ponent that you will oper	rate: The total of all percentages	Percentage (%)
H	eating assistance			40.00%
C	ooling assistance			40.00%
C	risis assistance			10.00%
W	eatherization assistance			10.00%
C	arryover to the following federal fiscal year			0.00%
A	dministrative and planning costs			0.00%
Se	ervices to reduce home energy needs including needs assessment (Assurance	e 16)		0.00%
Us	Used to develop and implement leveraging activities			0.00%
тот	AL			100.00%
Alte	rnate Use of Crisis Assistance Funds, 2605(c)(1)(C)			
1.3	The funds reserved for winter crisis assistance that have not been ex	xpended by March 15 v	vill be reprogrammed to:	
	i i i i i i i i i i i i i i i i i i i	<b>V</b>	Cooling assistance	

>		Weatherization assistance			/	0	Other (specify:) Supplemental			
C. t.		- 2(054)(2)(4)	(05)	->(1)(A) 2(050	) <b>(0 4</b> )	A				
	0	y, 2605(b)(2)(A) - Assurance 2, 2 households categorically eligible :					e foll	owing categories (	of he	nefits in the left colu
mn b	elow?  Yes	No		e nousenoiu nie					01 00	
If yo	u answered ''Ye	s" to question 1.4, you must com	plete	e the table below	and a	nswer questions	1.5 a	nd 1.6.		
				Heating		Cooling		Crisis		Weatherization
TANI	F		$\odot$	Yes O <sub>No</sub>	$\odot$	Yes O <sub>No</sub>	$\odot$	Yes O <sub>No</sub>		Yes ONo
SSI			0	Yes 💿 No	0	Yes 💿 No	С	Yes 💿 No	С	Yes 💿 No
SNAF	<b>)</b>		$\odot$	Yes 🔿 No	$\odot$	Yes 🔘 No	$\odot$	Yes ONo	$\odot$	Yes ONo
Mean	s-tested Veterans	Programs	0	Yes 💽 No	0	Yes 💿 No	С	Yes 💿 No	С	Yes 💿 No
		Program Name		Heating		Cooling		Crisis		Weatherization
Other	(Specify) 1			O Yes O No	)	O Yes O No		C Yes C No		O Yes O No
1.5 D	o you automatic	cally enroll households without a	dire	ect annual applic	ation	Yes 💽 No				
If Ye	s, explain:									
		re there is no difference in the tr igibility and benefit amounts?	eatn	ent of categoric	ally el	igible household	s fron	1 those not receivi	ing o	ther public assistance
		ategorically eligible will still need termine eligibility.	to pr	ovide proof of an	award	l letter to be eligit	ole. Ot	ther households wi	ll nee	ed to provide proof of i
neon		ie englemity.								
SNA	P Nominal Payn	nents								
1.7a	Do you allocate	LIHEAP funds toward a nomina	l pa	yment for SNAF	P hous	eholds? 🔿 Yes	⊙ No	)		
If yo	u answered ''Ye	s'' to question 1.7a, you must pro	ovide	e a response to q	uestio	ns 1.7b, 1.7c, and	l 1.7d	•		
1.7b	Amount of Nom	inal Assistance: \$0.00								
1.7c	Frequency of As	sistance								
		Once Per Year								
		Once every five years								
		Other - Describe:								
1.7d	How do you con	firm that the household receiving	g a r	ominal paymen	t has a	n energy cost or	need	?		
Dete	rmination of Eli	gibility - Countable Income								
1.8. J	n determining a	household's income eligibility fo	r Ll	HEAP, do you u	ise gro	oss income or net	incor	ne ?		
>	Gross Income									
	Net Income									
_		licable forms of countable incom	ne us	ed to determine	a hou	sehold's income	eligib	ility for LIHEAP		
>	Wages									
	Self - Employn	nent Income								
>	Contract Income									
	Payments from mortgage or Sales Contracts									
	Unemploymen	и пізигансе								
	Strike Pay		_		_		_		_	
>	Social Security	Administration (SSA ) benefits								
	Includin tion	g MediCare deduc 🔽 Exclu	ding	MediCare dedu	iction					
<u> </u>		Security Income (SSI )								

	Retirement / pension benefits
<b>&gt;</b>	General Assistance benefits
<ul> <li></li> </ul>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
	Alimony
	Child support
	Interest, dividends, or royalties
	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
		727				
	Sectio	on 2 - 1	Heating Assistance			
	(b)(2) - Assurance 2	heating a				
2.1 Designate the	e income eligibility threshold used for the Household size	neating c	Eligibility Guideline	Eligibility Threshold		
Auu 1	All Household Sizes		HHS Poverty Guidelines	150.00%		
2.2 Do you have EATING ASSIT	additional eligibility requirements for H	O Yes	ž			
2.3 Check the ap	ppropriate boxes below and describe the p	olicies for	r each.			
Do you require a	an Assets test ?	C Yes	© No			
Do you have add	ditional/differing eligibility policies for:					
Renters?		O Yes	€ No			
Renters Living in subsidized housing ?						
Renters wi	ith utilities included in the rent ?	O Yes	€ No			
Do you give prio	ority in eligibility to:					
Elderly?		Oyes	💽 No			
Disabled?		O Yes	€ No			
Young chi	ldren?	O <sub>Yes</sub>	© No			
Household	ls with high energy burdens ?	Oyes	© No			
Other?		C Yes	© No			
Explanations of	policies for each "yes" checked above:					
Determination o	of Benefits 2605(b)(5) - Assurance 5, 2605(	c)(1)(B)				
2.4 Describe how	w you prioritize the provision of heating as	ssistance	tovulnerable populations,e.g., benefit amou	nts, early application periods, etc.		
	he Cheyenne and Arapaho Tribes LIHEAP p n evaluating applications.	rogram pr	ioritizes our applicants by their immediate neo	ed and identifies any type of safety is		
2.5 Check the va	ariables you use to determine your benefit	levels. (C	Theck all that apply):			
Income			** V/~			
	ousehold) size					
	rgy cost or need:					
	l type					
	mate/region					
🗹 Indi	ividual bill					
Dwo	elling type					
Ene	ergy burden (% of income spent on home	energy)				
Ene	ergy need					
Oth	er - Describe:					
Tł	The benefit level will depend on the families' income, how many individuals that reside in the household, and the amount of the utility bill					

## Section 2 - HEATING ASSISTANCE

	The maximum amount of assistar ill be provided once per season if t	ce for the season will be \$400.00 excludi funds are available.	ng crisis if needed.
Benefit Levels, 2605(b)(5) - Assurance 5	5, 2605(c)(1)(B)		
2.6 Describe estimated benefit levels for	the fiscal year for which this pl	an applies	
Minimum Benefit	\$1	Maximum Benefit	\$400
2.7 Do you provide in-kind (e.g., blanke	ets, space heaters) and/or other f	orms of benefits? • Yes ONo	
If yes, describe.			
If funds are available the p	rogram will provide blankets, and	room heaters to clients that meet the crite	ria for the program.
If any of the above question the fields provided, attach	· · · ·		at could not be made in

LOW INCOME HOME ENERGY ASSISTA	NCE PROGRAM(LIHEAP)					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 3 - Cooling As	sistance					
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The income eligibility threshold used for the Cooling component:						
Add Household size Eli	gibility Guideline Eligibility Threshold					
1 All Household Sizes HHS Poverty G	uidelines 150.00%					
3.2 Do you have additional eligibility requirements for C O Yes O No OOLING ASSITANCE?						
3.3 Check the appropriate boxes below and describe the policies for each.						
Do you require an Assets test ?						
Do you have additional/differing eligibility policies for:						
Renters? O Yes O No						
Renters Living in subsidized housing ? $O_{Yes} O_{No}$						
Renters with utilities included in the rent ?						
Do you give priority in eligibility to:						
Elderly? O Yes O No						
Disabled? O Yes O No						
Young children?						
Households with high energy burdens ? $O_{Yes} O_{No}$						
Other? Other?						
Explanations of policies for each "yes" checked above:						
3.4 Describe how you prioritize the provision of cooling assistance tovulnerable popu	ulations.e.g., benefit amounts, early application periods, etc.					
The Cheyenne and Arapaho Tribes LIHEAP program prioritizes our applic sues when evaluating applications.	cants by their immediate need and identifies any type of safety is					
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.5 Check the variables you use to determine your benefit levels. (Check all that app	bly):					
Income						
Family (household) size						
W Home energy cost or need:						
Fuel type						
Climate/region						
✓ Individual bill						
Individual bill     Dwelling type						
Energy burden (% of income spent on home energy)						
Energy need						
Other - Describe:						

## Section 3 - COOLING ASSISTANCE

The benefit level will depend on the families' income, how many individuals that reside in the hous ehold, and the amount of the utility bill when submitting their application. The maximum amount of assi stance for the season will be \$400.00 excluding crisis if needed.
Supplemental assistance will be provided once per season if funds are available.
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

3.6 Describe estimated benefit levels for the fiscal year for which this plan applies						
Minimum Benefit	\$1	Maximum Benefit	\$400			
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? 💽 Yes 🔘 No						
If yes, describe.						
If funds are available the program will provide fans, and window ac units to clients that meet the criteria.						

Section 4 -	CRISIS	ASSISTAN	CE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES			2,02/95,03/96,12/98,11/01 Clearance No.: 0970-0075 piration Date: 12/31/2023		
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 4: CRIS	SIS ASSISTANCE			
Eligibility - 2604	(c), 2605(c)(1)(A)				
	e income eligibility threshold used for the crisis compo	nent			
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes H	IHS Poverty Guidelines	150.00%		
4.2 Provide your	LIHEAP program's definition for determining a cris	is.			
n the home	ith the Cheyenne and Arapaho Tribes' LIHEAP Program, e especially with households with elders, disabled and yo fuel/oil, kerosene, etc.				
4.3 What constitut	utes a <u>life-threatening crisis?</u>				
	life-threatening crisis would be a medical situation that h cludes but not limited to electric, heat/air, gas, propane, v		d/or extreme weather condition		
Crisis Requirem	ent. 2604(c)				
	many hours do you provide an intervention that will r	esolve the energy crisis for eligible household	ls? 24Hours		
4.5 Within how r s? 18Hours	many hours do you provide an intervention that will r	esolve the energy crisis for eligible household	ls in life-threatening situation		
Crisis Eligibility					
4.6 Do you have ANCE?	4.6 Do you have additional eligibility requirements for CRISIS ASSIST O Yes O No ANCE?				
4.7 Check the ap	propriate boxes below and describe the policies for ea	ıch			
Do you require a	an Assets test ?	C Yes 💿 No			
Do you give priority in eligibility to :					
Elderly?		C Yes 💿 No			
Disabled?		O Yes <sup>O</sup> No			
Young Chi	ildren?	O Yes O No			
Household	s with high energy burdens?	$O_{\text{Yes}} \odot_{\text{No}}$			
Other?		$O_{\text{Yes}} \odot_{\text{No}}$			
	ive cricis assistance.	NO 105 NO 110			
	In Order to receive crisis assistance: Must the household have received a shut-off notice or have a near Orgen Vestor No empty tank?				
Must the h	ousehold have been shut off or have an empty tank?	• Yes ONo			
Must the h	ousehold have exhausted their regular heating benefit	t? • Yes ONo			
Must rente ed an eviction no	ers with heating costs included in their rent have recei otice ?				
Must heati	ing/cooling be medically necessary?	O Yes 💿 No			
Must the h ent?	ousehold have non-working heating or cooling equipm	n O Yes 💿 No			
Other?		O Yes 💿 No			
Do you have additional / differing eligibility policies for:					
Renters?		O Yes 💿 No			

Renters living in subsidized housing?			⊖Yes ⊙No		
Renters with utilities included in the rent?			C Yes ⊙ No		
Explanations of policies for each "yes" checked al	bove:				
The Cheyenne and Arapaho Tribes program considers safety issues when evaluating applications before approval and/or denial.					
Determination of Benefits					
4.8 How do you handle crisis situations?					
Sep	parate compo	onent			
Fas	st Track				
Ott	ner - Describ	e:			
4.9 If you have a separate component, how do you	ı determine c	risis assista	nce benefits?		
Am	ount to reso	lve the crisis			
✓ Oth	ner - Describ	e:			
	T	he maximum	amount allowed to assist is \$500.00		
Crisis Requirements, 2604(c)					
	ssistance at a	sites that are	geographically accessible to all households in the area to be served?		
• Yes O No Explain.					
The program accepts applications thro	ough our outre	each events,	ax, mail, online application and at all community hall locations.		
4.11 Do you provide individuals who are physicall	v disabled th	e means to:			
Submit applications for crisis benefits without l	-				
• Yes O No If No, explain.					
Travel to the sites at which applications for cris	is assistance	are accepte	1?		
• Yes O No If No, explain.					
· -	4.11, please	explain alter	native means of intake to those who are homebound or physically disa		
-					
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit for each type of	of crisis assis	tance offere	1.		
Winter Crisis \$500.00 maximum bene					
Summer Crisis \$500.00 maximum benef	fit				
Year-round Crisis \$500.00 maximum bene	fit				
4.13 Do you provide in-kind (e.g. blankets, space l	heaters, fans)	) and/or othe	er forms of benefits?		
• Yes O No If yes, Describe					
In the heating season, the program will provide blankets and space heaters. In the cooling season, the program will provide window ac unit s and fans. All of the services will be determined on the funding availability for the program.					
4.14 Do you provide for equipment repair or replacement using crisis funds?					
• Yes O <sub>No</sub>					
If you answered "Yes" to question 4.14, you must complete question 4.15.					
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.					
	Winter C	Summer	Year-round Crisis		
	risis	Crisis			
Heating system repair	~				
Heating system replacement					
Cooling system repair		<b>&gt;</b>			
Cooling system replacement		<b>&gt;</b>			

Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify):						
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?						
C Yes 💿 No	O Yes O No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.						
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Sectio	on 5: WEATHE	RIZATION ASSISTANCE				
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assur	rance 2					
5.1 Designate the income eligibility thresho	ld used for the Weatheriz	zation component				
Add Househo	ld Size	Eligibility Guideline	Eligibility Threshold			
1 All Household Sizes		HHS Poverty Guidelines	150.00%			
<b>5.2 Do you enter into an interagency agreer</b> No	nent to have another gov	ernment agency administer a WEATHERIZ	ATION component? O Yes 💿			
5.3 If yes, name the agency.						
5.4 Is there a separate monitoring protocol	for weatherization? 🔿 Y	res 🖸 No				
WEATHERIZATION - Types of Rules						
5.5 Under what rules do you administer LI	HEAP weatherization? (0	Check only one.)				
Entirely under LIHEAP (not DOE) r						
Entirely under DOE WAP (not LIHE						
		le(s) where I HIFAD and WAD miles differ ((	Theels all thet apply ).			
	Tollowing DOE WAP ru	le(s) where LIHEAP and WAP rules differ (C	neck all that apply):			
Income Threshold						
Weatherization of entire multi- le units or will become eligible within 180 d		is permitted if at least 66% of units (50% in 2	2- & 4-unit buildings) are eligib			
Weatherize shelters temporaril are facilities).	y housing primarily low i	income persons (excluding nursing homes, pri	isons, and similar institutional c			
Other - Describe:						
Mostly under DOE WAP rules, with	Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
Income Threshold						
Weatherization not subject to I	OOE WAP maximum stat	tewide average cost per dwelling unit.				
Weatherization measures are n	ot subject to DOE Saving	s to Investment Ration (SIR ) standards.				
Other - Describe:						
Eligibility, 2605(b)(5) - Assurance 5						
5.6 Do you require an assets test?	O Yes O No					
5.7 Do you have additional/differing eligibil	5.7 Do you have additional/differing eligibility policies for :					
Renters	O Yes O No					
Renters living in subsidized housin g?	O Yes O No					
5.8 Do you give priority in eligibility to:						
Elderly?	O Yes O No					
Disabled?	C Yes 💿 No					
Young Children?	O Yes O No					
House holds with high energy burde O Yes O No						
Other?	O Yes O No					

## Section 5 - WEATHERIZATION ASSISTANCE

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field bel ow.					
Benefit Levels					
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditur	re per household? • Yes O No				
5.10 If yes, what is the maximum? \$3,500					
Types of Assistance, 2605(c)(1), (B) & (D)					
5.11 What LIHEAP weatherization measures do you provide ? (Check a	ll categories that apply.)				
Weatherization needs assessments/audits	Energy related roof repair				
Caulking and insulation	Major appliance Repairs				
Storm windows	Major appliance replacement				
Furnace/heating system modifications/ repairs	Windows/sliding glass doors				
Furnace replacement	Doors				
Cooling system modifications/ repairs	Water Heater				
Water conservation measures	Water conservation measures Cooling system replacement				
Compact florescent light bulbs Other - Describe:					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 6: Outreach, 2605(b)(3) - As	ssurance 3, 2605(c)(3)(A)			
6.1 Select all outreach activities that you conduct that are designed to assure that vailable:	eligible households are made aware of all LIHEAP assistance a			
Place posters/flyers in local and county social service offices, offices of aging	z, Social Security offices, VA, etc.			
Publish articles in local newspapers or broadcast media announcements.				
Include inserts in energy vendor billings to inform individuals of the availab	bility of all types of LIHEAP assistance.			
Mass mailing(s) to prior-year LIHEAP recipients.				
Inform low income applicants of the availability of all types of LIHEAP ass	istance at application intake for other low-income programs.			
Execute interagency agreements with other low-income program offices to p	perform outreach to target groups.			
Other (specify):				
Cheyenne and Arapaho tribes LIHEAP program provides outreach ever m of one time per season in each of the communities. The outreach events are p ommunities. The LIHEAP program attends at least 2 events per month to disser	posted on social media, given to our legislatures and posted in the c			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

	DEPARTMENT OF HEALTH AND HUMAN SERVICES INISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023				
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	Section 7: Coordination, 2605	(b)(4) - Assurance 4				
7.1 Des I, WAP	cribe how you will ensure that the LIHEAP program is coordinated with P, etc.).	other programs available to low-income households (TANF, SS				
	Joint application for multiple programs					
<b>&gt;</b>	Intake referrals to/from other programs					
	One - stop intake centers					
	Other - Describe:					
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)						
8.1 How would you categorize the primary respo	nsibility of your Sta	ate agency?				
Administration Agency						
Commerce Agency						
Community Services Agency						
Energy / Environment Agency						
Housing Agency						
Welfare Agency						
Other - Describe:						
Alternate Outreach and Intake, 2605(b)(15) - Ass If you selected "Welfare Agency" in question 8.1 8.2 How do you provide alternate outreach and i	, you must complet		8.4, as applicable.			
8.3 How do you provide alternate outreach and i	ntake for COOLIN	G ASSISTANCE?				
8.4 How do you provide alternate outreach and i	ntake for CRISIS A	ASSISTANCE?				
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
8.5a Who determines client eligibility?	İ					
8.5b Who processes benefit payments to gas and lectric vendors?	e					
8.5c who processes benefit payments to bulk fuel vendors?						
8.5d Who performs installation of weatherization measures?	8.5d Who performs installation of weatherization measures?					
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.						
8.6 What is your process for selecting local administering agencies?						
8.7 How many local administering agencies do yo	ou use?					
8.8 Have you changed any local administering agencies in the last year? O Yes						

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O No	C No				
8.9 If s	8.9 If so, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)
MODEL PLAN
SF - 424 - MANDATORY
Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating O Yes O No
Cooling • Yes • No
Crisis • Yes • No
Are there exceptions? O Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid? The Program contacts the client by telephone and mail notifying them of the approval with amount that the program will submit for payme nt. If they are denied there will be a reason for denial listed.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
The Cheyenne and Arapaho Tribes will fax or email the vendor and follow-up with phone contact to verify the vendor received the pledge of payment. The program sends annual letter to all vendors to insure all eligible households are being charged in the normal billing process.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assista nce?
The Social Services Program Coordinator and staff will send out a letter and meet with all vendors to insure households are being treated f airly.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household s? Ves No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10					
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
	LOW INCO	ME HOME ENERGY AS	SSISTANCE PROGRAM	I(LIHEAP)	
		MODEL	. PLAN	. ,	
		SF - 424 - M	ANDATORY		
	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 26	05(b)(10)	
10.1. How do	you ensure good fiscal	accounting and tracking of LIHEAF	funds?		
ury acc			o track funds and receives a expenditure line items and are then sent to the acco		
Audit Process	5				
10.2. Is your 1		ited annually under the Single Audit	Act and OMB Circular A - 133?		
			or reportable condition cited in the A rs of the LIHEAP agency from the m		
No Findings	<b>~</b>				
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
10.4. Audits o	f Local Administering	Agencies			
What types of Select all that		ments do you have in place for local a	administering agencies/district offices	?	
🗹 Loc	al agencies/district offi	ces are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133	
Loc	al agencies/district offi	ces are required to have an annual a	udit (other than A-133)		
Loc	al agencies/district offi	ces' A-133 or other independent aud	its are reviewed by Grantee as part of	f compliance process.	
Gra	ntee conducts fiscal an	d program monitoring of local agenc	eies/district offices		
Compliance I	Aonitoring				
		ies for monitoring compliance with tl	he Grantee's and Federal LIHEAP po	blicies and procedures: Select all th	
Grantee emp	oyees:				
🗹 Inte	Internal program review				
Departmental oversight					
Secondary review of invoices and payments					
Other program review mechanisms are in place. Describe:					
Local Administering Agencies / District Offices:					
On - site evaluation					
Annual program review					
Mo	Monitoring through central database				
Des	Desk reviews				
Clie	Client File Testing / Sampling				

Other program review mechanisms are in place. Describe:

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

Desk Reviews:

10.8. How often is each local agency monitored ?

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

	ed 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 11: Timely and Meaningful Public Participation, 2605	5(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
Comments and suggestions are take in the office when clients turn in applications. The program presents the plan at the public hearing in August 2021 where the public can review, ask questions and make suggestions.					
11.2 What changes did you make to your LIHEAP plan as a result of this participation?					
The plan will be the same as the previous year.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?					
Date	Event Description				
1					
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s).					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 12 - Fair Hearings,2605(b)(13) - Assurance 13
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY
Section 12: Fair Hearings, 2605(b)(13) - Assurance 13
2.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
2.2 How many of those fair hearings resulted in the initial decision being reversed? 0
2.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?
n/a
2.4 Describe your fair hearing procedures for households whose applications are denied.
The Cheyenne and Arapaho Tribes fair hearing procedures include the client submitting a formal letter within ten business days. The hearing will consist of the applicant, Coordinator, and the Executive Director of the department. During the hearing, the applicant is required to provide documentation needed to determine eligibility of the program, along with any concerns of why they didn't qualify for services. After the hearing, a decision will be made within 2 business days and the applicant will be notified via telephone and certified mail.
2.5 When and how are applicants informed of these rights?
During the application process the applicants are notified of their rights. Their rights are listed in the application also.
2.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.
The Cheyenne and Arapaho Tribes fair hearing procedures include the client submitting a formal letter within ten business days. T he hearing will consist of the applicant, Coordinator, and the Executive Director of the department. During the hearing, the applicant is r equired to provide documentation needed to determine eligibility of the program, along with any concerns of why they didn't qualify for s ervices. After the hearing, a decision will be made within 2 business days and the applicant will be notified via telephone and certified mai l.
2.7 When and how are applicants informed of these rights?
During the application process the applicants are notified of their rights. Their rights are listed in the application also.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY
Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?
n/a
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
n/a
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
n/a
13.4 Describe the level of direct benefits provided to those households in the previous Federal fiscal year.
n/a
13.5 How many households applied for these services? n/a
13.6 How many households received these services? n/a
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

	S. DEPARTMENT OF HEALTH AND HUMAN SERVICES DMINISTRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92,02/95,03/96,12/98, OMB Clearance No.: 0970- Expiration Date: 12/31/					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 14:Leveraging Incentive Program, 2607(A)					
_ * _ 1	<b>14.1 Do you plan to submit an application for the leveraging incentive program?</b> <b>O</b> Yes <b>O</b> No					
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining recor ds.						
	n/a					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:						
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the	he resource be integrated and coordinated with LIHEAP?		
1						
-	-	ions require further h a document with s	-	or clarification that could not be made in ion here.		

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2023 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: 1 Formal training on grantee policies and procedures How often? Annually ~ Biannually ~ As needed Other - Describe: Employees are provided with policy manual ~ **Other-Describe:** The employees are provided with the model plan and given training on the procedures of how to process a pplications. b. Local Agencies: Formal training conference How often? Annually Biannually As needed Other - Describe: On-site training How often? Annually Biannually As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors ~ Formal training conference How often? Annually Biannually 4 As needed Other - Describe: Policies communicated through vendor agreements

#### **Section 15 - Training**

Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention? • Yes • No	
If any of the above questions require further explanation or clarificat the fields provided, attach a document with said explanation here.	ion that could not be made in

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

n/a

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	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
	Section 17: Program Integrity, 2605(b)(10)									
17.1	Fraud Reporting Mechanisms	5								
a. D	escribe all mechanisms availab	ole to	the public for repo	orting cases of	sus	pected waste, frau	ıd, and abuse. S	elect	t all that apply.	
[	Online Fraud Reportin	g								
	Dedicated Fraud Report	rting	Hotline							
	Report directly to local	age	ncy/district office o	r Grantee offi	ce					
[	Report to State Inspect	or G	eneral or Attorney	General						
[	Forms and procedures	in pl	ace for local agenci	ies/district off	ices	and vendors to re	port fraud, was	te, a	nd abuse	
	Other - Describe:									
b. D	escribe strategies in place for a	ndve	rtising the above-re	eferenced reso	urce	s. Select all that a	pply			
	Printed outreach mater	rials								
	Addressed on LIHEAP	app	lication							
	Website									
	Other - Describe:									
17 1	The design Degumentation	<b>n</b>	•							
17.2	. Identification Documentation	i Keu	quirements							
a. Iı emt	ndicate which of the following for the following	orm	s of identification a	re required o	r req	uested to be colle	cted from LIHE	EAP	applicants or the	eir household m
						Collected from	Whom?			
Type of Identification Collected			Applicant Only			All Adults in Household			All Household	Momhore
			Applicant Only Required		Required			All Household Members Required		
	al Security Card is photocopi nd retained		-			-			-	
			Requested			Requested			Requested	
		>	-		~			>		
			Required			Required			Required	
	al Security Number (Without aal Card)	>								
			Requested			Requested			Requested	
					>	∠		>	J	
Gov	ernment-issued identification	>	Required			Required		Required		
(i.e.: driver's license, state ID, Tri bal ID, passport, etc.)			Requested							
					>	Requested		Requested		
	Other		Applicant Only Required	Applicant On Requested		All Adults in Household	All Adults in Household		All Household Members	All Household Members
1						Required	Requested		Required	Requested

b. Describe any exceptions to the above policies.
At this time there are no exceptions in place for this policy.
17.3 Identification Verification
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply
Verify SSNs with Social Security Administration
Match SSNs with death records from Social Security Administration or state agency
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)
Match with state Department of Labor system
Match with state and/or federal corrections system
Match with state child support system
Verification using private software (e.g., The Work Number)
In-person certification by staff (for tribal grantees only)
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)
Other - Describe:
17.4. Citizenship/Legal Residency Verification
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.
Clients sign an attestation of citizenship or legal residency
Client's submission of Social Security cards is accepted as proof of legal residency
Noncitizens must provide documentation of immigration status
Citizens must provide a copy of their birth certificate, naturalization papers, or passport
Noncitizens are verified through the SAVE system
Tribal members are verified through Tribal enrollment records/Tribal ID card
Other - Describe:
17.5. Income Verification
What methods does your agency utilize to verify household income? Select all that apply.
Require documentation of income for all adult household members
Pay stubs
Social Security award letters
Bank statements
Tax statements
Zero-income statements
Unemployment Insurance letters
Other - Describe:
Computer data matches:
✓ Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
✓ Other - Describe:
The program contacts the Department of Human Services and the vendor to verify if the families receive any type of state LIHEAP assista nce.
17.6. Protection of Privacy and Confidentiality

Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list

Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

#### Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

#### Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

300 E. Elm * Address Line 1					
Address Line 2	Address Line 2				
Address Line 3					
El Reno * City	ok <u>* State</u>	<sup>73036</sup> * Zip Code			
Check if there are wo	rkplaces on file that are	not identified here.			
Alternate II. (Grantees Who Are Individuals)					
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;					
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.					
[55 FR 21690, 21702	, May 25, 1990]				
By checking this box, the prospective primary participant is providing the certification set out above.					

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

#### (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

#### **Plan Attachments**

#### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).