#### **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance

Grantee Name: Fort Sill Apache Tribe

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2018 to 09/30/2019

Report Status: Saved -- Validated (Revision #1)

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#### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

|   |  | * 1.b. Frequency:  Annual         |   |   | ier:<br>dentifier: | * 1.d. Version:  Initial Resubmission Revision Update  State Use Only:  5. Date Received By State: |
|---|--|-----------------------------------|---|---|--------------------|--|
|   |  |                                   |   | 4b. Federal Award                                     | Identifier:        | 6. State Application Identifier:   |
| 7. APPLICAN   | T INFORMATIO   | 1                                 |   |   |                    |  |
|   | ne: Fort Sill Apach  |                                   |   |   |                    |  |
| * <b>b. Employer</b><br>1-730990776   | :/Taxpayer Identifi<br>-A1   | cation Number (EIN/T              | IN):  | * c. Organizational                                   | DUNS: 01928        | 3670   |
| * d. Address:   |  |                                   |   |   |                    |  |
| * Street 1:   | Route 2 E  | ox 121                            |   | Street 2:   |                    |  |
| * City:   | Apache   |                                   |   | County:   | Caddo              |  |
| * State:  | OK   |                                   |   | Province:   |                    |  |
| * Country:  | United Star  | es                                |   | * Zip / Postal<br>Code:                               | 73006 -            |  |
| e. Organizatio  | nal Unit:  |                                   |   |   |                    |  |
| Department Name:  |  |                                   |   | Division Name:  |                    |  |
|   |  |                                   |   |   |                    |  |
| f. Name and c   | ontact information   | of person to be contact           | ted on matters in                               | volving this applicatio                               | n:                 |  |
| f. Name and co  | * First Name:<br>Vanessa   | of person to be contact           | Middle Nam                                      |   | * Las              | t <b>Name:</b><br>ahsah  |
|   | * First Name:  |                                   | Middle Nam<br>L                                 |   | * Las              |  |
| Prefix:   | * First Name:<br>Vanessa<br>Title:   |                                   | Middle Nam L Organization * Email:              | e:  | * Las<br>Tom       |  |
| Prefix:  * Telephone Number: (580) 588-2298 Ext. 00123  * 8a. TYPE O  | * First Name:<br>Vanessa  Title:<br>LIHEAP Coordin  Fax Number 580-588-2038  F APPLICANT:  |                                   | Middle Nam L Organization  * Email: v.tomahsah  | e:<br>nal Affiliation:                                | * Las<br>Tom       |  |
| Prefix:  Suffix:  * Telephone Number: (580) 588-2298 Ext. 00123  * 8a. TYPE O I: Indian/Nativ   | * First Name:<br>Vanessa  Title:<br>LIHEAP Coordin  Fax Number 580-588-2038  F APPLICANT:  | ator                              | Middle Nam L Organization  * Email: v.tomahsah  | e:<br>nal Affiliation:                                | * Las<br>Tom       |  |
| Prefix:  Suffix:  * Telephone Number: (580) 588-2298 Ext. 00123  * 8a. TYPE O I: Indian/Nativ b. Addition   | * First Name:<br>Vanessa  Title:<br>LIHEAP Coordin  Fax Number 580-588-2038  F APPLICANT: e American Tribal C  | ator                              | Middle Nam L Organization  * Email: v.tomahsah  | e:<br>nal Affiliation:                                | * Las<br>Tom       |  |
| Prefix:  Suffix:  * Telephone Number: (580) 588-2298 Ext. 00123  * 8a. TYPE O I: Indian/Nativ b. Addition   | * First Name: Vanessa  Title: LIHEAP Coordin  Fax Number 580-588-2038  F APPLICANT: e American Tribal Cal Description:   | overnment (Federally R            | Middle Nam L Organization  * Email: v.tomahsah  | e: nal Affiliation:  @fortsillapache-nsn.gov          | * Las<br>Tom       |  |
| Prefix:  Suffix:  * Telephone Number: (580) 588-2298 Ext. 00123  * 8a. TYPE O I: Indian/Nativ b. Addition   | * First Name: Vanessa  Title: LIHEAP Coordin  Fax Number 580-588-2038  F APPLICANT: e American Tribal Cal Description:  Federal Agency:                                    | overnment (Federally R            | Middle Nam L Organization  * Email: v.tomahsah( | e:  nal Affiliation:  @fortsillapache-nsn.gov  mestic | * Las<br>Tom       | CFDA Title:  |
| Prefix:  Suffix:  * Telephone Number: (580) 588-2298 Ext. 00123  * 8a. TYPE O I: Indian/Nativ b. Addition  * 9. Name of I                                       | * First Name: Vanessa  Title: LIHEAP Coordin  Fax Number 580-588-2038  F APPLICANT: e American Tribal Cal Description:  Federal Agency:                                    | covernment (Federally R           | Middle Nam L Organization  * Email: v.tomahsah( | e:  nal Affiliation:  @fortsillapache-nsn.gov  mestic | * Las Tom          | CFDA Title:  |
| Prefix:  Suffix:  * Telephone Number: (580) 588-2298 Ext. 00123  * 8a. TYPE O I: Indian/Nativ b. Addition  * 9. Name of I                                       | * First Name: Vanessa  Title: LIHEAP Coordin  Fax Number 580-588-2038  F APPLICANT: e American Tribal Cal Description: Federal Agency:                                     | covernment (Federally R           | Middle Nam L Organization  * Email: v.tomahsah( | e:  nal Affiliation:  @fortsillapache-nsn.gov  mestic | * Las Tom          | CFDA Title:  |
| Prefix:  * Telephone Number: (580) (588-2298 Ext. 00123  * 8a. TYPE O I: Indian/Nativ b. Addition  * 9. Name of I  10. CFDA Num  11. Descriptiv  12. Areas Affo | * First Name: Vanessa  Title: LIHEAP Coordin  Fax Number 580-588-2038  F APPLICANT: e American Tribal Cal Description: Federal Agency: bers and Titles e Title of Applican | covernment (Federally R Cat 93568 | Middle Nam L Organization  * Email: v.tomahsah( | e:  nal Affiliation:  @fortsillapache-nsn.gov  mestic | * Las Tom          | CFDA Title:  |

| * a. Applicant 3                                       |   | b. Program/Project: |                               |                                  |
|--|---|---------------------|-------------------------------|----------------------------------|
| Attach an additional list of Program                   | /Project Congressional Districts if no  | eeded.              |                               |                                  |
| 14. FUNDING PERIOD:                                    |   | 15. ESTIM           | ATED FUNDING:                 |                                  |
| <b>a. Start Date:</b> 10/01/2018                       | <b>b. End Date:</b> 09/30/2019  |                     | * a. Federal (\$):<br>\$0     | <b>b. Match (\$):</b><br>\$0     |
| * 16. IS SUBMISSION SUBJECT T                          | O REVIEW BY STATE UNDER EX  | ECUTIVE O           | ORDER 12372 PROCESS           | ?                                |
| a. This submission was made ava                        | ilable to the State under the Executiv  | e Order 123         | 72                            |                                  |
| Process for Review on :                                |   |                     |                               |                                  |
| b. Program is subject to E.O. 123                      | 72 but has not been selected by State   | for review.         |                               |                                  |
| c. Program is not covered by E.O                       | . 12372.  |                     |                               |                                  |
| * 17. Is The Applicant Delinquent O    YES    NO       | n Any Federal Debt?   |                     |                               |                                  |
| Explanation:   |   |                     |                               |                                  |
| complete and accurate to the best of                   | tify (1) to the statements contained in<br>my knowledge. I also provide the rec<br>ny false, fictitious, or fraudulent state<br>ion 1001) | quired assura       | nces** and agree to comp      | ly with any resulting terms if I |
| ** The list of certifications and assume instructions. | rances, or an internet site where you   | may obtain t        | his list, is contained in the | announcement or agency specific  |
| 18a. Typed or Printed Name and Ti                      | tle of Authorized Certifying Official   |                     | 18c. Telephone (area cod      | le, number and extension)        |
|  |   |                     | 18d. Email Address            |                                  |
| 18b. Signature of Authorized Certif                    | ying Official   |                     | 18e. Date Report Submit       | tted (Month, Day, Year)          |
| Attach supporting doc                                  | uments as specified in a  | agency i            | nstructions.                  |                                  |

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

| Section 1 Program Components   |                                       |                |  |  |  |
|--|---------------------------------------|----------------|--|--|--|
| Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)   |                                       |                |  |  |  |
| 1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested el this plan.) | f Operation                           |                |  |  |  |
|  | Start Date                            | End Date       |  |  |  |
| Heating assistance   | 10/01/2018                            | 05/31/2019     |  |  |  |
| Cooling assistance   | 06/01/2019                            | 09/30/2019     |  |  |  |
| Crisis assistance  | 10/01/2018                            | 09/30/2019     |  |  |  |
| Weatherization assistance  |                                       |                |  |  |  |
| Provide further explanation for the dates of operation, if necessary   |                                       |                |  |  |  |
|  |                                       |                |  |  |  |
| Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9  | ) and 16                              |                |  |  |  |
| 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will must add up to $100\%$ .  | operate: The total of all percentages | Percentage (%) |  |  |  |
| Heating assistance   |                                       | 40.00%         |  |  |  |
| Cooling assistance   |                                       | 40.00%         |  |  |  |
| Crisis assistance  |                                       | 10.00%         |  |  |  |
| Weatherization assistance  |                                       | 0.00%          |  |  |  |
| Carryover to the following federal fiscal year   |                                       | 0.00%          |  |  |  |
| Administrative and planning costs  |                                       | 10.00%         |  |  |  |
| Services to reduce home energy needs including needs assessment (Assurance 16)   |                                       | 0.00%          |  |  |  |
| Used to develop and implement leveraging activities  |                                       | 0.00%          |  |  |  |
| TOTAL 100.00%  |                                       |                |  |  |  |

| 1.3 Th                   |  |  |           |                    |            |                   |                |                    |        |                   |
|--------------------------|--|--|-----------|--------------------|------------|-------------------|----------------|--------------------|--------|-------------------|
|                          |  | d for winter crisis assistance t   | ded by    |                    | T i        |                   |                |                    |        |                   |
| _                        |  | Heating assistance   |           |                    |            | _                 | <del> </del> — | oling assistance   |        |                   |
|                          | Weat   | Weatherization assistance  |           |                    |            |                   | Oth            | ner (specify:)     |        |                   |
| Catego                   | orical Eligibility   | y, 2605(b)(2)(A) - Assurance 2,  | , 2605(   | e)(1)(A), 2605(b)( | 8A) - A    | ssurance 8        |                |                    |        |                   |
| 1.4 Do                   | you consider h<br>n below? • Ye  | ouseholds categorically eligibl<br>s O No  | le if one | household mem      | ber rec    | eives one of the  | follov         | ving categories of | f bene | efits in the left |
|                          |  | " to question 1.4, you must co   | mplete    | the table below a  | nd ans     | wer questions 1   | .5 and         | l 1.6.             |        |                   |
|                          |  |  |           | Heating            |            | Cooling           |                | Crisis             |        | Weatherization    |
| TANF                     |  |  |           | Yes O No           | _          | es O No           | _              | Yes O No           | -      | Yes 🖲 No          |
| SSI                      |  |  | _         | Yes O No           | _          | es ONo            | _              | Yes O No           | -      | Yes 💽 No          |
| SNAP                     |  |  | ⊙         | Yes O No           | ΘY         | es ONo            | ⊙              | Yes O No           | 0      | Yes 💽 No          |
| Means-                   | tested Veterans l  | Programs   | ⊙         | Yes 🔘 No           | <b>⊙</b> Y | es O No           | ⊙              | Yes O No           | 0      | Yes 💽 No          |
|                          |  | Program Name   |           | Heating            |            | Cooling           |                | Crisis             |        | Weatherization    |
| Other(S                  | Specify) 1   |  |           | C Yes C No         |            | C Yes C No        |                | C Yes C No         |        | C Yes C No        |
| .5 Do                    | VOII automatic   | ally enroll households without   | a dire    | rt annual annlice  | tion?      | Yes O No          |                |                    |        | <del></del>       |
|                          | , explain:   | any em on nousenoius without   | aunce     | t annuar applica   | uon        | 103 - 100         |                |                    |        |                   |
| unds :                   | are based on the   | Assistance Payment Matrix.   |           |                    |            |                   |                |                    |        |                   |
|                          | Nominal Payme  |  |           |                    |            |                   |                |                    |        |                   |
|                          |  | LIHEAP funds toward a nomin  |           |                    |            |                   |                |                    |        |                   |
|                          |  | " to question 1.7a, you must p   | rovide    | a response to que  | estions    | 1.7b, 1.7c, and 1 | .7d.           |                    |        |                   |
|                          |  | nal Assistance: \$0.00   |           |                    |            |                   |                |                    |        |                   |
|                          | Frequency of Assistance Once Per Year  |  |           |                    |            |                   |                |                    |        |                   |
|                          | Once Per Year  |  |           |                    |            |                   |                |                    |        |                   |
|                          | Once Per Year Once every five  |  |           |                    |            |                   |                |                    |        |                   |
|                          |  | years  |           |                    |            |                   |                |                    |        |                   |
|                          | Once every five<br>Other - Describ   | years  | ing a ne  | ominal payment l   | has an     | energy cost or n  | eed?           |                    |        |                   |
| 1.7d H                   | Once every five<br>Other - Describ<br>low do you conf  | years<br>e:  | ing a no  | ominal payment l   | has an o   | energy cost or n  | eed?           |                    |        |                   |
| 1.7d H                   | Once every five Other - Describ Iow do you confinination of Eligi  | years<br>e:<br>irm that the household receivi  |           |                    |            |                   |                | e ?                |        |                   |
| 1.7d H Determ            | Once every five Other - Describ Iow do you confinination of Eligi  | years  irm that the household receive bility - Countable Income  |           |                    |            |                   |                | e ?                |        |                   |
| 1.7d H Determ            | Once every five Other - Describ Iow do you confinination of Eligi determining a  | years  irm that the household receive bility - Countable Income  |           |                    |            |                   |                | e ?                |        |                   |
| 1.7d H Determ            | Once every five Other - Describ Iow do you confinination of Eligi determining a Gross Income Net Income  | years  irm that the household receive bility - Countable Income  | for LII   | HEAP, do you use   | e gross    | income or net in  | ncom           |                    |        |                   |
| 1.7d H Determ 1.8. In    | Once every five Other - Describ Iow do you confinination of Eligi determining a Gross Income Net Income  | years  irm that the household receive  bility - Countable Income  household's income eligibility   | for LII   | HEAP, do you use   | e gross    | income or net in  | ncom           |                    |        |                   |
| Determ  1.8. In  1.9. Se | Once every five Other - Describ Iow do you confinination of Eligi determining a Gross Income Net Income  | years  irm that the household receive  bility - Countable Income  household's income eligibility   | for LII   | HEAP, do you use   | e gross    | income or net in  | ncom           |                    |        |                   |
| 1.7d H                   | Once every five Other - Describ Iow do you confinination of Eligi determining a Gross Income Net Income  | years  ie:  irm that the household receive  bility - Countable Income  household's income eligibility  licable forms of countable income | for LII   | HEAP, do you use   | e gross    | income or net in  | ncom           |                    |        |                   |
| Determ  1.8. In  1.9. Se | Once every five Other - Describ Iow do you confinination of Eligi determining a Gross Income Net Income elect all the appi Wages Self - Employm Contract Incom | years  ie:  irm that the household receive  bility - Countable Income  household's income eligibility  licable forms of countable income | for LII   | HEAP, do you use   | e gross    | income or net in  | ncom           |                    |        |                   |

| Strike Pay   |
|--|
| Social Security Administration (SSA ) benefits   |
| Including MediCare deduction Excluding MediCare deduction  |
| Supplemental Security Income (SSI )  |
| Retirement / pension benefits  |
| General Assistance benefits  |
| Temporary Assistance for Needy Families (TANF) benefits  |
| Supplemental Nutrition Assistance Program (SNAP) benefits  |
| Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits                             |
| Loans that need to be repaid   |
| Cash gifts   |
| Savings account balance  |
| One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.    |
| Jury duty compensation   |
| Rental income  |
| Income from employment through Workforce Investment Act (WIA)  |
| Income from work study programs  |
| Alimony  |
| Child support  |
| Interest, dividends, or royalties  |
| Commissions  |
| Legal settlements  |
| Insurance payments made directly to the insured  |
| Insurance payments made specifically for the repayment of a bill, debt, or estimate                    |
| Veterans Administration (VA) benefits  |
| Earned income of a child under the age of 18   |
| Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty. |
| Income tax refunds   |
| Stipends from senior companion programs, such as VISTA   |

| Funds received by household for the care of a foster child  |
|---|
| Ameri-Corp Program payments for living allowances, earnings, and in-kind aid  |
| Reimbursements (for mileage, gas, lodging, meals, etc.)   |
| Other   |
| ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here. |

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

| Section 2 - Heating Assistance  |  |              |  |                       |  |  |  |
|---------------------------------|--|--------------|--|-----------------------|--|--|--|
| Eligibility, 2605(l             | Eligibility, 2605(b)(2) - Assurance 2  |              |  |                       |  |  |  |
| 2.1 Designate the               | 2.1 Designate the income eligibility threshold used for the heating component: |              |  |                       |  |  |  |
| Add                             | Household size   |              | Eligibility Guideline  | Eligibility Threshold |  |  |  |
| 1                               | All Household Sizes  |              | State Median Income  | 40.00%                |  |  |  |
| 2.2 Do you have<br>HEATING ASSI | additional eligibility requirements for<br>FANCE?                              | C Yes        | <b>⊙</b> No  |                       |  |  |  |
| 2.3 Check the ap                | propriate boxes below and describe the po                                      |              |  |                       |  |  |  |
| Do you require a                | n Assets test ?  | C Yes        | <b>⊙</b> No  |                       |  |  |  |
| Do you have add                 | litional/differing eligibility policies for:                                   |              |  |                       |  |  |  |
| Renters?                        |  | C Yes        | <b>⊙</b> No  |                       |  |  |  |
| Renters Li                      | ving in subsidized housing ?   | C Yes        | <b>⊙</b> No  |                       |  |  |  |
| Renters wi                      | th utilities included in the rent ?  | <b>⊙</b> Yes | C <sub>No</sub>  |                       |  |  |  |
| Do you give prio                | rity in eligibility to:  |              |  |                       |  |  |  |
| Elderly?                        |  | Yes          | O No   |                       |  |  |  |
| Disabled?                       |  | Yes          | C <sub>No</sub>  |                       |  |  |  |
| Young chil                      | dren?  | Yes          | C <sub>No</sub>  |                       |  |  |  |
| Household                       | s with high energy burdens ?   | C Yes        | <b>⊙</b> No  |                       |  |  |  |
| Other?                          |  | C Yes        | C No   |                       |  |  |  |
| The renters with u              |  |              | tement from the landlord stating that utilities are disabled. We want to ensure these families hav |                       |  |  |  |
| Determination of                | Benefits 2605(b)(5) - Assurance 5, 2605(c)(                                    | 1)(B)        |  |                       |  |  |  |
|                                 |  |              | ovulnerable populations, e.g., benefit amounts   |                       |  |  |  |
| 2.5 Check the va                | riables you use to determine your benefit                                      | levels. (Ch  | neck all that apply):  |                       |  |  |  |
| <b>✓</b> Income                 |  |              |  |                       |  |  |  |
| Family (hor                     | usehold) size  |              |  |                       |  |  |  |
| ✓ Home ener                     | gy cost or need:   |              |  |                       |  |  |  |
| <b>✓</b> Fuel                   | l type   |              |  |                       |  |  |  |
|                                 | nate/region  |              |  |                       |  |  |  |
|                                 | vidual bill  |              |  |                       |  |  |  |
|                                 | elling type  |              |  |                       |  |  |  |
|                                 | rgy burden (% of income spent on home e  | energy)      |  |                       |  |  |  |

| Energy need   |   |  |            |  |  |  |  |
|---|---|--|------------|--|--|--|--|
| Other - Describe:   |   |  |            |  |  |  |  |
|   |   |  |            |  |  |  |  |
| Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)                           | Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B) |  |            |  |  |  |  |
| 2.6 Describe estimated benefit levels for FY 2018:                                |   |  |            |  |  |  |  |
| Minimum Benefit   | \$100   | Maximum Benefit                            | \$200      |  |  |  |  |
| 2.7 Do you provide in-kind (e.g., blankets, space heat                            | ers) and/or other fo                                    | rms of benefits? O Yes O No                |            |  |  |  |  |
| If yes, describe.   |   |  |            |  |  |  |  |
|   |   |  |            |  |  |  |  |
| If any of the above questions require for fields provided, attach a document with | •   | tion or clarification that could not be ma | ide in the |  |  |  |  |

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

| L  |   |              |   |                                   |  |  |
|--|---|--------------|---|-----------------------------------|--|--|
| Section 3 - Cooling Assistance   |   |              |   |                                   |  |  |
| Eligibility, 2605(c  | Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2 |              |   |                                   |  |  |
| 3.1 Designate The income eligibility threshold used for the Cooling component: |   |              |   |                                   |  |  |
| Add  | Household size  |              | Eligibility Guideline   | Eligibility Threshold             |  |  |
| 1  | All Household Sizes                                   |              | State Median Income   | 40.00%                            |  |  |
| 3.2 Do you have a  | additional eligibility requirements for<br>FANCE?     | C Yes        | € No  |                                   |  |  |
| 3.3 Check the ap   | propriate boxes below and describe the p              | olicies for  | each.   |                                   |  |  |
| Do you require a   | n Assets test ?                                       | C Yes        | <b>⊙</b> No   |                                   |  |  |
| Do you have add  | itional/differing eligibility policies for:           |              |   |                                   |  |  |
| Renters?   |   | C Yes        | <b>⊙</b> No   |                                   |  |  |
| Renters Liv  | ving in subsidized housing ?                          | C Yes        | <b>⊙</b> No   |                                   |  |  |
| Renters wi   | th utilities included in the rent ?                   | <b>⊙</b> Yes | O <sub>No</sub>   |                                   |  |  |
| Do you give prior  | rity in eligibility to:                               |              |   |                                   |  |  |
| Elderly?   |   | <b>⊙</b> Yes | O <sub>No</sub>   |                                   |  |  |
| Disabled?  |   | <b>⊙</b> Yes | O <sub>No</sub>   |                                   |  |  |
| Young chil   | dren?   | Yes          | O <sub>No</sub>   |                                   |  |  |
| Households   | s with high energy burdens ?                          | Oyes         | ⊙ No  |                                   |  |  |
| Other?   |   | Oyes         | ⊙ No  |                                   |  |  |
| Explanations of p  | policies for each "yes" checked above:                |              |   |                                   |  |  |
|  | of the utility bill is. We give priority to elder     |              | tement from the landlord stating that their utilitie<br>and the disabled. We want to ensure these famil |                                   |  |  |
| 3.4 Describe how   | you prioritize the provision of cooling as            | sistance to  | vulnerable populations,e.g., benefit amounts,   | , early application periods, etc. |  |  |
| Applications will  | be reviewed and applicants that have and ele          | lerly perso  | n, disabled person or any children under 6 will l   | have first priority.              |  |  |
| Determination of   | Benefits 2605(b)(5) - Assurance 5, 2605(c)(           | 1)(B)        |   |                                   |  |  |
| 3.5 Check the var  | riables you use to determine your benefit             | levels. (Ch  | neck all that apply):   |                                   |  |  |
| <b>✓</b> Income  |   |              |   |                                   |  |  |
| ✓ Family (hou  | usehold) size   |              |   |                                   |  |  |
|  | gy cost or need:                                      |              |   |                                   |  |  |
| <b>✓</b> Fuel  | type  |              |   |                                   |  |  |
|  | nate/region   |              |   |                                   |  |  |
|  | vidual bill   |              |   |                                   |  |  |
|  | lling type  |              |   |                                   |  |  |

| Energy burden (% of income spent on home energy)   |   |                          |  |  |  |  |  |
|--|---|--------------------------|--|--|--|--|--|
| Energy need  |   |                          |  |  |  |  |  |
| Other - Describe:  |   |                          |  |  |  |  |  |
|  |   |                          |  |  |  |  |  |
| Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)  | Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B) |                          |  |  |  |  |  |
| 3.6 Describe estimated benefit levels for FY 2018:   |   |                          |  |  |  |  |  |
| Minimum Benefit  | Minimum Benefit \$100 Maximum Benefit \$200             |                          |  |  |  |  |  |
| 3.7 Do you provide in-kind (e.g., fans, air conditioner  | s) and/or other form                                    | ns of benefits? CYes ONo |  |  |  |  |  |
| If yes, describe.  |   |                          |  |  |  |  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here |   |                          |  |  |  |  |  |

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

| Section 4: CRISIS ASSISTANCE    |   |  |                                     |  |  |  |
|---------------------------------|---|--|-------------------------------------|--|--|--|
| Eligibility - 2604              | (c), 2605(c)(1)(A)  |  |                                     |  |  |  |
| 4.1 Designate the               | e income eligibility threshold used for the crisis compo        | nent   |                                     |  |  |  |
| Add                             | Household size  | Eligibility Guideline                            | Eligibility Threshold               |  |  |  |
| 1                               | All Household Sizes   | State Median Income                              | 10.00%                              |  |  |  |
| 4.2 Provide your                | LIHEAP program's definition for determining a cris              | is.  |                                     |  |  |  |
| Crisis Assistance equipment.    | is described as a household that has exhausted their regul      | ar benefits and are in need of repairs or replac | cement of heating or cooling        |  |  |  |
| 4.3 What constit                | utes a <u>life-threatening crisis?</u>                          |  |                                     |  |  |  |
| A life-threatening              | crisis would be an elderly person, child(ren) under 6 or a      | a disabled person that is in danger or a health  | risk(s).                            |  |  |  |
| Crisis Requirem                 |   |  |                                     |  |  |  |
|                                 | nany hours do you provide an intervention that will r           |  |                                     |  |  |  |
| 4.5 Within how i                | nany hours do you provide an intervention that will r           | esolve the energy crisis for eligible househo    | lds in life-threatening situations? |  |  |  |
|                                 |   |  |                                     |  |  |  |
| Crisis Eligibility,             | 2605(c)(1)(A)   |  |                                     |  |  |  |
| 4.6 Do you have ASSISTANCE?     | additional eligibility requirements for CRISIS                  | C Yes O No                                       |                                     |  |  |  |
| 4.7 Check the ap                | propriate boxes below and describe the policies for ea          | ch   |                                     |  |  |  |
| Do you require a                | nn Assets test ?  | C Yes O No                                       |                                     |  |  |  |
| Do you give prio                | rity in eligibility to :  |  |                                     |  |  |  |
| Elderly?                        |   | ● Yes C No                                       |                                     |  |  |  |
| Disabled?                       |   | ⊙ Yes C No                                       |                                     |  |  |  |
| Young Chi                       | ildren?   | ⊙ Yes ◯ No                                       |                                     |  |  |  |
| Household                       | s with high energy burdens?                                     | C Yes O No                                       |                                     |  |  |  |
| Other?                          |   | C Yes O No                                       |                                     |  |  |  |
| In Order to rece                | ive crisis assistance:  | •  |                                     |  |  |  |
| Must the h empty tank?          | ousehold have received a shut-off notice or have a nea          | r C Yes © No                                     |                                     |  |  |  |
| Must the h                      | ousehold have been shut off or have an empty tank?              | C Yes O No                                       |                                     |  |  |  |
| Must the h                      | ousehold have exhausted their regular heating benefit           | ? • Yes O No                                     |                                     |  |  |  |
| Must rente<br>received an evict | ers with heating costs included in their rent have ion notice ? | C Yes © No                                       |                                     |  |  |  |
| Must heati                      | ng/cooling be medically necessary?                              | ⊙ Yes ONo  |                                     |  |  |  |
| Must the h equipment?           | ousehold have non-working heating or cooling                    | € Yes C No                                       |                                     |  |  |  |
|                                 |   |  |                                     |  |  |  |

| Other? Oyes O No   |   |  | ○ Yes  |   |  |
|--|---|--|--|---|--|
| Do you have additional / differing eligibility policies for:   |   |  |  |   |  |
| Renters?   |   |  | C Yes O No   |   |  |
| Renters living in sub  |   |  | C Yes ⊙ No   |   |  |
| Renters with utilities   | included in the rent?   |  |  | C Yes ⊙ No  |  |
| Explanations of policies for   | r each "yes" checked abo  | ove:   | <u> </u>   |   |  |
| Any household with elderly, disabled or young children under the age of 6 that have exhausted their regular heating or cooling benefits or have a non working heating or cooling equipment or have needs that are medically necessary will receive crisis assistance.  |   |  |  |   |  |
| Determination of Benefits  |   |  |  |   |  |
| 4.8 How do you handle cris   | sis situations?   |  |  |   |  |
| ✓  | Separate component  |  |  |   |  |
|  | Fast Track  |  |  |   |  |
|  |   |  |  |   |  |
|  | Other - Describe:   |  |  |   |  |
| 4.9 If you have a separate   |   |  | risis assistan   | ce benefits?  |  |
| <u> </u>   | Amount to resolve the c   | risis.   |  |   |  |
|  | Other - Describe:   |  |  |   |  |
| Crisis Provinces 2604(s  | A   |  |  |   |  |
| Crisis Requirements, 2604(c  |   | cictance at c  | ites that are  | geographically accessible to all households in the area to be served?   |  |
| • Yes O No Explai  |   | sistance at s  | nes mai are  | geographically accessible to all households in the area to be served.   |  |
| 18 10 10 Explai  |   |  |  |   |  |
| The application acceptance   | site is geographically acces  | ssible to all l  | nouseholds.  |   |  |
| 4.11 Do you provide individuals who are physically disabled the means to:  |   |  |  |   |  |
| Submit applications for crisis benefits without leaving their homes?   |   |  |  |   |  |
|  |   | aving their l  | nomes?   |   |  |
| • Yes O No If No,  | explain.  |  |  |   |  |
| Yes O No If No,  | explain.<br>ich applications for crisis   |  |  | ?   |  |
| Yes No If No, Travel to the sites at white Yes No If No,   | explain.<br>ich applications for crisis<br>explain.   | assistance   | are accepted   |   |  |
| Yes No If No, Travel to the sites at white Yes No If No,   | explain.<br>ich applications for crisis<br>explain.   | assistance   | are accepted   | native means of intake to those who are homebound or physically   |  |
| Yes No If No, of Travel to the sites at white Yes No If No, of If You answered "No" to b   | explain.<br>ich applications for crisis<br>explain.<br>oth options in question 4  | assistance   | are accepted   |   |  |
| Yes No If No,  Travel to the sites at whi Yes No If No,  If you answered "No" to b disabled?  Benefit Levels, 2605(c)(1)(1)(1)(1)  | explain. ich applications for crisis explain. oth options in question 4   | s assistance :   | are accepted   | native means of intake to those who are homebound or physically   |  |
| Yes No If No,  Travel to the sites at whi Yes No If No,  If you answered "No" to b disabled?  Benefit Levels, 2605(c)(1)(1)  4.12 Indicate the maximum Winter Crisis \$  | explain. ich applications for crisis explain. oth options in question 4  B) a benefit for each type of  | s assistance :   | are accepted   | native means of intake to those who are homebound or physically   |  |
| Yes No If No, or Travel to the sites at white Yes No If No, or If No, or Yes No If No, or If you answered "No" to be disabled?  Benefit Levels, 2605(c)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)   | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit   | assistance :   | are accepted   | native means of intake to those who are homebound or physically   |  |
| Yes No If No,  Travel to the sites at whi Yes No If No,  If you answered "No" to b disabled?  Benefit Levels, 2605(c)(1)(1)  4.12 Indicate the maximum Winter Crisis \$  Summer Crisis \$  Year-round Crisis \$  | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 400.00 maximum benefit  | s assistance : .11, please e   | are accepted explain alter   | native means of intake to those who are homebound or physically   |  |
| Yes No If No,  Travel to the sites at whi Yes No If No,  If you answered "No" to b disabled?  Benefit Levels, 2605(c)(1)(1)  4.12 Indicate the maximum Winter Crisis \$  Summer Crisis \$  Year-round Crisis \$  4.13 Do you provide in-kin  | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 0.00 maximum benefit 400.00 maximum benefit d (e.g. blankets, space he  | s assistance : .11, please e   | are accepted explain alter   | native means of intake to those who are homebound or physically   |  |
| Yes No If No,  Travel to the sites at whi Yes No If No,  If you answered "No" to b disabled?  Benefit Levels, 2605(c)(1)(1)  4.12 Indicate the maximum Winter Crisis \$  Summer Crisis \$  Year-round Crisis \$  | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 0.00 maximum benefit 400.00 maximum benefit d (e.g. blankets, space he  | s assistance : .11, please e   | are accepted explain alter   | native means of intake to those who are homebound or physically   |  |
| Yes No If No, or Travel to the sites at white Yes No If No, or If No, or If Yes No If Yes, Do If Yes, Do If Yes, Do If Yes, Do   | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 0.00 maximum benefit 400.00 maximum benefit d (e.g. blankets, space he  | s assistance : .11, please e crisis assist t eaters, fans)             | are accepted explain alter ance offered and/or othe                            | native means of intake to those who are homebound or physically  L.  r forms of benefits?                                     |  |
| Yes No If No, or Travel to the sites at white Yes No If No, or If No, or If Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the Yes No If Yes N | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 0.00 maximum benefit 400.00 maximum benefit d (e.g. blankets, space he  | s assistance : .11, please e crisis assist t eaters, fans)             | are accepted explain alter ance offered and/or othe                            | native means of intake to those who are homebound or physically  L.  r forms of benefits?                                     |  |
| Yes No If No, or Travel to the sites at white Yes No If No, or If No, or If You answered "No" to be disabled?  Benefit Levels, 2605(c)(1)(0) 4.12 Indicate the maximum Winter Crisis \$ Summer Crisis \$ Year-round Crisis \$ 4.13 Do you provide in-kin Yes No If yes, Definition Yes No If yes, Definition Yes No If yes, Definition Yes No  | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 400.00 maximum benefit d (e.g. blankets, space he escribe   | assistance : .11, please e crisis assist t eaters, fans)               | are accepted explain alter ance offered and/or othe                            | native means of intake to those who are homebound or physically  L.  r forms of benefits?                                     |  |
| Yes No If No, or Travel to the sites at white Yes No If No, or If No, or If Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites of Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the sites at white Yes No If Yes, De A.14 Do you provide for equal to the Yes No If Yes N | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 400.00 maximum benefit d (e.g. blankets, space he escribe uipment repair or replace   | s assistance : .11, please e crisis assist t teaters, fans)            | are accepted explain alter ance offered and/or othe g crisis fund estion 4.15. | native means of intake to those who are homebound or physically  l.  r forms of benefits?                                     |  |
| Travel to the sites at whi Yes No If No, or Travel to the sites at whi Yes No If No, or If you answered "No" to be disabled?  Benefit Levels, 2605(c)(1)(0) 4.12 Indicate the maximum Winter Crisis \$ Summer Crisis \$ Year-round Crisis \$ 4.13 Do you provide in-kin Yes No If yes, Do  4.14 Do you provide for eq Yes No If you answered "Yes" to or   | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 400.00 maximum benefit d (e.g. blankets, space he escribe uipment repair or replace   | t crisis assist t caters, fans) cement using omplete que e(s) of assis | ance offered and/or othe g crisis fund estion 4.15. tance provid               | native means of intake to those who are homebound or physically  l.  r forms of benefits?                                     |  |
| Travel to the sites at white Yes No If No, or If No, or If No, or If Yes No If Yes, Do If Yes No If Yes, Do If Yes No If Yes Yes No If Yes Yes No If Yes No  | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 400.00 maximum benefit d (e.g. blankets, space he escribe uipment repair or replace   | t crisis assist  | are accepted explain alter ance offered and/or othe g crisis fund estion 4.15. | native means of intake to those who are homebound or physically  i.  r forms of benefits?                                     |  |
| Travel to the sites at whi Yes No If No,  Travel to the sites at whi Yes No If No,  If you answered "No" to b disabled?  Benefit Levels, 2605(c)(1)(0 4.12 Indicate the maximum Winter Crisis \$ Summer Crisis \$ Year-round Crisis \$ 4.13 Do you provide in-kin Yes No If yes, Do  4.14 Do you provide for eq Yes No If you answered "Yes" to o 4.15 Check appropriate bo  | explain. ich applications for crisis explain. oth options in question 4  B) n benefit for each type of 0.00 maximum benefit 400.00 maximum benefit d (e.g. blankets, space he escribe uipment repair or replace question 4.14, you must coxes below to indicate typ | t crisis assist t caters, fans) cement using omplete que e(s) of assis | ance offered and/or othe g crisis fund estion 4.15. tance provid               | native means of intake to those who are homebound or physically  I.  I.  Ir forms of benefits?  Is?  Ided.  Year-round Crisis |  |

| Cooling system repair   |              |               | ~              |   |  |
|---|--------------|---------------|----------------|---|--|
| Cooling system replacement  |              |               |                |   |  |
| Wood stove purchase   |              |               |                |   |  |
| Pellet stove purchase   |              |               |                |   |  |
| Solar panel(s)  |              |               |                |   |  |
| Utility poles / gas line hook-ups   |              |               |                |   |  |
| Other (Specify):  |              |               |                |   |  |
| 4.16 Do any of the utility vendors you work with en   | force a mor  | atorium on s  | shut offs?     |   |  |
| C Yes O No  |              |               |                |   |  |
| If you responded "Yes" to question 4.16, you must   | respond to   | question 4.17 | 7.             |   |  |
| 4.17 Describe the terms of the moratorium and any   | special disp | ensation rec  | ceived by LIHE | AP clients during or after the moratorium period. |  |
|   |              |               |                |   |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |              |               |                |   |  |

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

| <u> </u>  |                               |   |                                     |
|---|-------------------------------|---|-------------------------------------|
| Se  | ection 5: WEATHE              | ERIZATION ASSISTANCE                          |                                     |
| Eligibility, 2605(c)(1)(A), 2605(b)(2) - A                          | ssurance 2                    |   |                                     |
| 5.1 Designate the income eligibility thre                           | shold used for the Weatheriz  | cation component                              |                                     |
| Add Hou   | sehold Size                   | Eligibility Guideline                         | Eligibility Threshold               |
| 1   |                               |   | 0.00%                               |
| 5.2 Do you enter into an interagency ag<br>No                       | reement to have another gov   | ernment agency administer a WEATHERIZ         | ATION component? O Yes              |
| 5.3 If yes, name the agency.  |                               |   |                                     |
| 5.4 Is there a separate monitoring proto                            | col for weatherization? 🔘 Y   | es 💽 No                                       |                                     |
| WEATHERIZATION - Types of Rules                                     |                               |   |                                     |
| 5.5 Under what rules do you administer                              | LIHEAP weatherization? (C     | Check only one.)                              |                                     |
| Entirely under LIHEAP (not DO)                                      | E) rules                      |   |                                     |
| Entirely under DOE WAP (not L                                       | IHEAP) rules                  |   |                                     |
| Mostly under LIHEAP rules with                                      | the following DOE WAP ru      | le(s) where LIHEAP and WAP rules differ (0    | Check all that apply):              |
| Income Threshold  |                               |   |                                     |
| Weatherization of entire muunits or will become eligible within 180 |                               | is permitted if at least 66% of units (50% in | 2- & 4-unit buildings) are eligible |
| Weatherize shelters tempor care facilities).                        | arily housing primarily low i | income persons (excluding nursing homes, pr   | isons, and similar institutional    |
| Other - Describe:   |                               |   |                                     |
| Mostly under DOE WAP rules, w                                       | ith the following LIHEAP ru   | ale(s) where LIHEAP and WAP rules differ (    | Check all that apply.)              |
| Income Threshold  |                               |   |                                     |
| Weatherization not subject  | to DOE WAP maximum stat       | ewide average cost per dwelling unit.         |                                     |
| Weatherization measures an  | re not subject to DOE Saving  | s to Investment Ration (SIR ) standards.      |                                     |
| Other - Describe:   |                               |   |                                     |
| Eligibility, 2605(b)(5) - Assurance 5                               |                               |   |                                     |
| 5.6 Do you require an assets test?                                  | C Yes O No                    |   |                                     |
| 5.7 Do you have additional/differing elig                           | gibility policies for :       |   |                                     |
| Renters   | O Yes O No                    |   |                                     |
| Renters living in subsidized housing?                               | C Yes • No                    |   |                                     |
| 5.8 Do you give priority in eligibility to:                         |                               |   |                                     |
| Elderly?  | C Yes O No                    |   |                                     |
| Disabled?   | C Yes O No                    |   |                                     |
| l .   |                               |   |                                     |

| Young Children?   | C Yes O No                             |  |  |
|---|--|--|--|
| House holds with high energy burdens?   | C Yes O No                             |  |  |
| Other?  | C Yes O No                             |  |  |
| If you selected "Yes" for any of the option below.  | ons in questions 5.6, 5.7, or 5.8, you | u must provide further explanation of these policies in the text field |  |
| Benefit Levels  |  |  |  |
| 5.9 Do you have a maximum LIHEAP w  | eatherization benefit/expenditure      | per household? C Yes O No  |  |
| 5.10 If yes, what is the maximum? \$0   |  |  |  |
| Types of Assistance, 2605(c)(1), (B) & (D   | ))                                     |  |  |
| 5.11 What LIHEAP weatherization measurements  | sures do you provide ? (Check all      | categories that apply.)  |  |
| Weatherization needs assessment   | s/audits                               | Energy related roof repair   |  |
| Caulking and insulation   |  | Major appliance Repairs  |  |
| Storm windows   |  | Major appliance replacement  |  |
| Furnace/heating system modifications/ repairs   |  | Windows/sliding glass doors  |  |
| Furnace replacement   |  | Doors  |  |
| Cooling system modifications/ rep   | pairs                                  | Water Heater   |  |
| Water conservation measures   |  | Cooling system replacement   |  |
| Compact florescent light bulbs  |  | Other - Describe:  |  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |  |  |  |

#### Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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fields provided, attach a document with said explanation here.

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| Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)  |
|---|
| 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: |
| Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.  |
| Publish articles in local newspapers or broadcast media announcements.  |
| Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.                                      |
| Mass mailing(s) to prior-year LIHEAP recipients.  |
| Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.                     |
| Execute interagency agreements with other low-income program offices to perform outreach to target groups.  |
| Other (specify):  |
| If any of the above questions require further explanation or clarification that could not be made in the  |

#### Section 7 - Coordination, 2605(b)(4) - Assurance 4

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

|                     | Section 7: Coordination, 2605(b)(4) - Assurance 4   |
|---------------------|---|
| 7.1 Desc<br>WAP, et | ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, c.). |
|                     | Joint application for multiple programs   |
| >                   | Intake referrals to/from other programs   |
|                     | One - stop intake centers   |
|                     | Other - Describe:   |
|                     |   |

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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#### MODEL PLAN SF - 424 - MANDATORY

| Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)  |   |                          |                   |                   |                |
|--|---|--------------------------|-------------------|-------------------|----------------|
| 8.1 How  | would you categorize the primary respons  | ibility of your State ag | ency?             |                   |                |
|  | Administration Agency   |                          |                   |                   |                |
|  | Commerce Agency   |                          |                   |                   |                |
|  | Community Services Agency   |                          |                   |                   |                |
|  | Energy / Environment Agency   |                          |                   |                   |                |
|  | Housing Agency  |                          |                   |                   |                |
|  | Welfare Agency  |                          |                   |                   |                |
| <b>&gt;</b>  | Other - Describe: Tribal Agency   |                          |                   |                   |                |
| If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?  8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?  8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? |   |                          |                   |                   |                |
| 8.5 LIH  | EAP Component Administration.   | Heating                  | Cooling           | Crisis            | Weatherization |
|  | o determines client eligibility?  | Tribal Government        | Tribal Government | Tribal Government | Non-Applicable |
| 8.5b Wh  | 3.5b Who processes benefit payments to gas and electric vendors?  Tribal Government  Tribal Government  Tribal Government  Tribal Government  Tribal Government |                          |                   |                   |                |
|  | 2.5c who processes benefit payments to bulk fuel rendors?  Tribal Government Tribal Government Tribal Government  |                          |                   |                   |                |
|  | 8.5d Who performs installation of weatherization measures?  Non-Applicable  |                          |                   |                   |                |
| If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.   |   |                          |                   |                   |                |
| 8.6 What is your process for selecting local administering agencies?   |   |                          |                   |                   |                |

| N/A - Tı              | ribal Government  |
|-----------------------|---|
| 8.7 How               | many local administering agencies do you use? 1   |
| 8.8 Have<br>Yes<br>No | e you changed any local administering agencies in the last year?  |
| 8.9 If so             | , why?  |
|                       | Agency was in noncompliance with grantee requirements for LIHEAP -  |
|                       | Agency is under criminal investigation  |
|                       | Added agency  |
|                       | Agency closed   |
|                       | Other - describe  |
|                       |   |
|                       | of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here. |

#### Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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| Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7  |
|--|
| 9.1 Do you make payments directly to home energy suppliers?  |
| Heating © Yes C No   |
| Cooling • Yes • No   |
| Crisis © Yes C No  |
| Are there exceptions? O Yes O No   |
| If yes, Describe.  |
| 9.2 How do you notify the client of the amount of assistance paid?  The client is notified by mail on the amount of assistance that will be paid. If there is a balance, the client is notified of the balance they are responsible for.   |
| 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?  Check the meter readings. |
| 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?  We have a working relationship with the companies.                                 |
| 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  O Yes No  |
| If so, describe the measures unregulated vendors may take.   |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.  |

#### Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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| Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)   |   |   |  |                            |  |
|--|---|---|--|----------------------------|--|
| -  | _   | accounting and tracking of LIHEAP along with accounting software.           | funds?                                 |                            |  |
|  |   |   |  |                            |  |
| Audit Process  |   | _   |  | _                          |  |
| 10.2. Is your LI • Yes • No  | HEAP program aud  | ited annually under the Single Audit A                                      | Act and OMB Circular A - 133?          |                            |  |
|  |   | ing to the level of material weakness ows, or other government agency revie |  |                            |  |
| No Findings 🗹  | ]   |   |  |                            |  |
| Finding  | Type  | Brief Summary   | Resolved?                              | Action Taken               |  |
| 1  |   |   |  |                            |  |
| 10.4. Audits of  | Local Administering                                     | Agencies  |  |                            |  |
| What types of a Select all that a  | -   | ments do you have in place for local ac                                     | dministering agencies/district offices | !                          |  |
| Local  | agencies/district offi                                  | ces are required to have an annual au                                       | dit in compliance with Single Audit    | Act and OMB Circular A-133 |  |
| Local  | agencies/district offi                                  | ces are required to have an annual au                                       | dit (other than A-133)                 |                            |  |
| Local  | agencies/district offi                                  | ces' A-133 or other independent audit                                       | ts are reviewed by Grantee as part of  | compliance process.        |  |
| Grant  | tee conducts fiscal an                                  | nd program monitoring of local agenci                                       | ies/district offices                   |                            |  |
| Compliance Mo  | Compliance Monitoring                                   |   |  |                            |  |
| 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply |   |   |  |                            |  |
| Grantee employ   | yees:   |   |  |                            |  |
| <b>✓</b> Intern  | ✓ Internal program review                               |   |  |                            |  |
| ✓ Departmental oversight   |   |   |  |                            |  |
| Secondary review of invoices and payments  |   |   |  |                            |  |
| Other  | Other program review mechanisms are in place. Describe: |   |  |                            |  |
|  |   |   |  |                            |  |
| Local Administ   | ering Agencies / Dist                                   | rict Offices:   |  |                            |  |
| On - s   | ite evaluation  |   |  |                            |  |
| Annua  | Annual program review                                   |   |  |                            |  |
| Monit  | Monitoring through central database                     |   |  |                            |  |

| Desk reviews  |
|---|
| Client File Testing / Sampling  |
| Other program review mechanisms are in place. Describe:   |
|   |
| 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.   |
|   |
| 10.7. Describe how you select local agencies for monitoring reviews.  |
| Site Visits:  |
| Desk Reviews:   |
| 10.8. How often is each local agency monitored ?  |
| 10.9. What is the combined error rate for eligibility determinations? OPTIONAL  |
| 10.10. What is the combined error rate for benefit determinations? OPTIONAL   |
| 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?  |
| 10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?  |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |

#### Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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fields provided, attach a document with said explanation here.

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

### **MODEL PLAN**

| SF - 424 - MANDATORY   |
|--|
| Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)  |
| 1.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.                  |
| ▼ Tribal Council meeting(s)  |
| Public Hearing(s)  |
| Draft Plan posted to website and available for comment   |
| Hard copy of plan is available for public view and comment   |
| Comments from applicants are recorded  |
| Request for comments on draft Plan is advertised   |
| Stakeholder consultation meeting(s)  |
| Comments are solicited during outreach activities  |
| Other - Describe:  |
| 1.2 What changes did you make to your LIHEAP plan as a result of this participation?  No changes this year.                  |
| Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only  |
| 1.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds? |
| Date Event Description   |
|  |
| 1.4. How many parties commented on your plan at the hearing(s)?  |
| 1.5 Summarize the comments you received at the hearing(s).   |
| 1.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?             |
| f any of the above questions require further explanation or clarification that could not be made in the                      |

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$ 

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

The fair hearing procedures are on the LIHEAP applications.

12.5 When and how are applicants informed of these rights?

The fair hearing procedures are on the LIHEAP applications.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Clients have the right to go before the Executive Director.

12.7 When and how are applicants informed of these rights?

Applicants are informed of their rights when a denial letter is sent out to the clients. Decisions are usually within 5 working days of the submitted application.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

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| Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16  |
|---|
| 13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance? |
| N/A   |
| 13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?   |
| N/A   |
| 13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.   |
| N/A   |
| 13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.  |
| N/A   |
| 13.5 How many households applied for these services? N/A  |
| 13.6 How many households received these services? N/A   |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.       |

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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| Section | 14:Lev | eraging | Incentive | Program, | 2607(A) |
|---------|--------|---------|-----------|----------|---------|
|---------|--------|---------|-----------|----------|---------|

14.1 Do you plan to submit an application for the leveraging incentive program?  $\hfill \bigcirc$  Yes  $\hfill \odot$  No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

N/A

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R.  $\hat{A}$  § 96.87(d)(2)(iii), describe the following:

| Resource | What is the type of resource or benefit ? | What is the source(s) of the resource ? | How will the resource be integrated and coordinated with LIHEAP? |
|----------|---|---|--|
| 1        |   |   |  |

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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| Section 15: Training   |
|--|
| 15.1 Describe the training you provide for each of the following groups: |
| a. Grantee Staff:  |
| Formal training on grantee policies and procedures                       |
| How often?   |
| Annually   |
| Biannually   |
| As needed  |
| Other - Describe:  |
| Employees are provided with policy manual                                |
| Other-Describe:  |
| b. Local Agencies:   |
| Formal training conference   |
| How often?   |
| Annually   |
| Biannually   |
| As needed  |
| Other - Describe:  |
| ✓ On-site training   |
| How often?   |
| Annually   |
| Biannually   |
| As needed  |
| Other - Describe:  |
| Employees are provided with policy manual                                |
| Other - Describe   |
| c. Vendors   |
| Formal training conference   |
| How often?   |
| Annually   |
| Biannually   |
| As needed  |
| Othor Decoribes  |

| Policie               | es communicated through vendor agreements  |
|-----------------------|--|
| Policie               | es are outlined in a vendor manual   |
| Other                 | - Describe:  |
| 15.2 Does your<br>Yes | training program address fraud reporting and prevention?   |
| -                     | e above questions require further explanation or clarification that could not be made in the ided, attach a document with said explanation here. |

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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| OI 424 IMARDATORT  |   |                                       |                       |  |  |
|--|---|---------------------------------------|-----------------------|--|--|
| Section 17: Program Integrity, 2605(b)(10)                       |   |                                       |                       |  |  |
| 17.1 Fraud Reporting Mechanisms                                  |   |                                       |                       |  |  |
|  | le to the public for reporting cases of   | suspected waste, fraud, and abuse. Se | lect all that apply.  |  |  |
| Online Fraud Reporting   | g<br>5  |                                       |                       |  |  |
| Dedicated Fraud Repor  | ting Hotline  |                                       |                       |  |  |
| Report directly to local   | agency/district office or Grantee offic   | e                                     |                       |  |  |
| Report to State Inspecto   | or General or Attorney General  |                                       |                       |  |  |
| Forms and procedures i   | in place for local agencies/district offic  | ces and vendors to report fraud, wast | e, and abuse          |  |  |
| Other - Describe:  |   |                                       |                       |  |  |
| b. Describe strategies in place for a                            | dvertising the above-referenced resou   | rces. Select all that apply           |                       |  |  |
| Printed outreach mater   | ials  |                                       |                       |  |  |
| Addressed on LIHEAP  | application   |                                       |                       |  |  |
| Website  |   |                                       |                       |  |  |
| Other - Describe:  |   |                                       |                       |  |  |
| 17.2. Identification Documentation                               | Requirements  |                                       |                       |  |  |
| a. Indicate which of the following for members.                  | a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. |                                       |                       |  |  |
|  | Collected from Whom?  |                                       |                       |  |  |
| Type of Identification Collected                                 | Applicant Only  | All Adults in Household               | All Household Members |  |  |
| Social Security Card is photocopied and retained                 | Required  | Required                              | Required              |  |  |
|  | Requested   | Requested                             | Requested             |  |  |
| Social Security Number (Without actual Card)                     | Required  | Required                              | Required              |  |  |
|  | Requested   | Requested                             | Requested             |  |  |
| Government-issued identification card                            | Required  | Required                              | Required              |  |  |
| (i.e.: driver's license, state ID,<br>Tribal ID, passport, etc.) | Requested   | Requested                             | Requested             |  |  |

|            | Other  | Applicant Only<br>Required | Applicant Only<br>Requested | All Adults in<br>Household<br>Required | All Adults in<br>Household<br>Requested | All Household<br>Members<br>Required | All Household<br>Members<br>Requested |
|------------|--|----------------------------|-----------------------------|--|---|--------------------------------------|---------------------------------------|
| 1          |  |                            |                             |  |   |                                      |                                       |
| b. D       | b. Describe any exceptions to the above policies.  |                            |                             |  |   |                                      |                                       |
| 17.3       | Identification Verification  |                            |                             |  |   |                                      |                                       |
| Des<br>app | cribe what methods are used to ver   | rify the authenticity      | of identification of        | documents provide                      | ed by clients or hou                    | sehold members.                      | Select all that                       |
|            | Verify SSNs with Social Securit  | ty Administration          |                             |  |   |                                      |                                       |
|            | Match SSNs with death records  | s from Social Secur        | ity Administration          | n or state agency                      |   |                                      |                                       |
|            | Match SSNs with state eligibilit   | y/case managemen           | t system (e.g., SNA         | AP, TANF)                              |   |                                      |                                       |
|            | Match with state Department o  | f Labor system             |                             |  |   |                                      |                                       |
|            | Match with state and/or federal  | l corrections system       | 1                           |  |   |                                      |                                       |
|            | Match with state child support   | system                     |                             |  |   |                                      |                                       |
|            | Verification using private softw   | vare (e.g., The Worl       | k Number)                   |  |   |                                      |                                       |
| >          | In-person certification by staff   | (for tribal grantees       | only)                       |  |   |                                      |                                       |
| -          | Match SSN/Tribal ID number v   | with tribal database       | e or enrollment re          | cords (for tribal g                    | rantees only)                           |                                      |                                       |
|            | Other - Describe:  |                            |                             |  |   |                                      |                                       |
| 17.        | L Citizanshin/Lagal Pasidanay Vani   | Figotion                   |                             |  |   |                                      |                                       |
|            | <ul> <li>Citizenship/Legal Residency Veri<br/>at are your procedures for ensuring</li> </ul> |                            | embers are U.S. c           | itizens or aliens w                    | ho are qualified to 1                   | receive LIHEAP b                     | enefits? Select                       |
|            | hat apply.   |                            |                             |  | •                                       |                                      |                                       |
| L          | Clients sign an attestation of c   | itizenship or legal r      | residency                   |  |   |                                      |                                       |
| <u> </u>   | Client's submission of Social S  | Security cards is acc      | epted as proof of           | legal residency                        |   |                                      |                                       |
|            | Noncitizens must provide docu  | umentation of immi         | gration status              |  |   |                                      |                                       |
| L          | Citizens must provide a copy of  | of their birth certifi     | cate, naturalizatio         | on papers, or passi                    | port                                    |                                      |                                       |
| Ц          | Noncitizens are verified through   | gh the SAVE syster         | n                           |  |   |                                      |                                       |
| •          | Tribal members are verified the  | hrough Tribal enro         | llment records/Tr           | ibal ID card                           |   |                                      |                                       |
| L          | Other - Describe:  |                            |                             |  |   |                                      |                                       |
| 17.5       | 5. Income Verification   |                            |                             |  |   |                                      |                                       |
| Wh         | at methods does your agency utilize  | e to verify househol       | d income? Select            | all that apply.                        |   |                                      |                                       |
| •          | Require documentation of incomme   | me for all adult hou       | sehold members              |  |   |                                      |                                       |
|            | Pay stubs  |                            |                             |  |   |                                      |                                       |
|            | Social Security award le   | tters                      |                             |  |   |                                      |                                       |
|            | Bank statements  |                            |                             |  |   |                                      |                                       |
|            | Tax statements   |                            |                             |  |   |                                      |                                       |
|            | Zero-income statements   |                            |                             |  |   |                                      |                                       |
|            | Unemployment Insuran   | ce letters                 |                             |  |   |                                      |                                       |
|            | Other - Describe:  |                            |                             |  |   |                                      |                                       |
| Per-       | Per-Capita statements from tribal members.   |                            |                             |  |   |                                      |                                       |
|            | Computer data matches:   |                            |                             |  |   |                                      |                                       |
|            | Income information mat   | tched against state of     | computer system (           | e.g., SNAP, TANI                       | ······································  |                                      |                                       |
|            | Proof of unemployment  |                            |                             | , ,                                    | ·                                       |                                      |                                       |
|            | Social Security income v   |                            |                             |  |   |                                      |                                       |
|            | Litilize state directory of  |                            |                             |  |   |                                      |                                       |

| Other - Describe:  |
|--|
| 17.6. Protection of Privacy and Confidentiality  |
| Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.  |
| Policy in place prohibiting release of information without written consent   |
| Grantee LIHEAP database includes privacy/confidentiality safeguards  |
| Employee training on confidentiality for:  |
| ☑ Grantee employees  |
| Local agencies/district offices  |
| Employees must sign confidentiality agreement  |
| <b>✓</b> Grantee employees   |
| Local agencies/district offices  |
| Physical files are stored in a secure location   |
| Other - Describe:  |
|  |
| 17.7. Verifying the Authenticity   |
| What policies are in place for verifying vendor authenticity? Select all that apply.   |
| All vendors must register with the State/Tribe.  |
| All vendors must supply a valid SSN or TIN/W-9 form  |
| Vendors are verified through energy bills provided by the household  |
| Grantee and/or local agencies/district offices perform physical monitoring of vendors  |
| Other - Describe and note any exceptions to policies above:  |
| 17.8. Benefits Policy - Gas and Electric Utilities   |
| What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  |
| Applicants required to submit proof of physical residency  |
| Applicants must submit current utility bill  |
| Data exchange with utilities that verifies:  |
| Account ownership  |
| Consumption  |
| Balances   |
| Payment history  |
| Account is properly credited with benefit  |
| Other - Describe:  |
| Centralized computer system/database tracks payments to all utilities  |
| Centralized computer system automatically generates benefit level  |
| Separation of duties between intake and payment approval   |
| Payments coordinated among other energy assistance programs to avoid duplication of payments   |
| Tayments coordinated among other theregy assistance programs to avoid duplication or payments  |
| Payments to utilities and invoices from utilities are reviewed for accuracy  |
|  |
| Payments to utilities and invoices from utilities are reviewed for accuracy  |
| Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  |
| Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only |

| 17.9. Benefits Policy - Bulk Fuel Vendors  |
|--|
| What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply. |
| Vendors are checked against an approved vendors list   |
| Centralized computer system/database is used to track payments to all vendors  |
| Clients are relied on for reports of non-delivery or partial delivery  |
| Two-party checks are issued naming client and vendor   |
| Direct payment to households are made in limited cases only  |
| Vendors are only paid once they provide a delivery receipt signed by the client  |
| Conduct monitoring of bulk fuel vendors  |
| Bulk fuel vendors are required to submit reports to the Grantee  |
| Vendor agreements specify requirements selected above, and provide enforcement mechanism   |
| Other - Describe:  |
| 17.10. Investigations and Prosecutions   |
| Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.  |
| Refer to state Inspector General   |
| Refer to local prosecutor or state Attorney General  |
| Refer to US DHHS Inspector General (including referral to OIG hotline)   |
| Local agencies/district offices or Grantee conduct investigation of fraud complaints from public   |
| Grantee attempts collection of improper payments. If so, describe the recoupment process   |
| Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 yr then reviewed after 1 yr.  |
| Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated   |
| Vendors found to have committed fraud may no longer participate in LIHEAP  |
| Other - Describe:  |
| If any of the above questions require further explanation or clarification that could not be made in the   |

fields provided, attach a document with said explanation here.

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

| 43187 US Highway 281  * Address Line 1 |                   |  |  |
|--|-------------------|--|--|
| Address Line 2                         |                   |  |  |
| Address Line 3                         |                   |  |  |
| Apache  * City                         | Oklahoma  * State | 73006-8038<br><b><u>*</u> Zip Code</b> |  |

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

| PLAN ATTACHMENTS  |  |  |
|---|--|--|
| The following documents must be attached to this application  |  |  |
| • Delegation Letter is required if someone other than the Governor or Chairman Certified this Report. |  |  |
| Heating component benefit matrix, if applicable   |  |  |
| Cooling component benefit matrix, if applicable   |  |  |
| • Minutes, notes, or transcripts of public hearing(s).  |  |  |