DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: MUSCOGEE (CREEK) Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1 Report Period: 10/01/2021 to 09/30/2022 Report Status: Submitted (Revision #1)

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Gra	ant Applic	ation SF-424
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES					August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
* 1.a. Type of Submission:		* 1.b. Frequency: Annual		* 1.c. Consolidated Application/Pl an/Funding Request? Explanation:			* 1.d. Version: Initial Resubmission Revision Update		
							Received:		State Use Only:
							icant Identifie		
							eral Entity Ide		5. Date Received By State: 6. State Application Identifier:
						10.100	ciul liwulu lu		of Suite Application facturity
7. APPLICAN									
		scogee (Creek)			1 800000	- <u> </u>	• .• •=	IDIO 4 - 10 -	2122
* b. Employer 018	r/Taxpa	yer Identificat	ion Nun	nber (EIN/TIN): 1-730932	* c. Or	ganizational D	UNS: 16199	2123
* d. Address:						JIL			
* Street 1:		P.O. BOX 58	30			Stre	et 2:		
* City:		OKMULGE	Ξ			Cou	nty:		
* State:		OK				Province:			
* Country:		United States				* Zij de:	p / Postal Co	74447 -	
e. Organizatio		t:				Distato	. NT		
Department M Human Servi							n Name: Services		
			person	to be contacted	i 		his applicatio		
Prefix:	Erin	Name:			Middle Name L	Saltsman			
Suffix:	Title: Progra	am Manager			Organization	al Affilia	tion:		
* Telephone Number: 918-549-28 80	Fax Nu 918-5	imber 49-2494			* Email: ESaltsman@	men-nsn	gov		
* 8a. TYPE O I: Indian/Nativ			ernment	t (Federally Rec	ognized)				
b. Addition Muscogee (C									
* 9. Name of I	Federal	Agency:							
					f Federal Domes tance Number:	stic CFDA Title:			CFDA Title:
10. CFDA Num	bers and	Titles		93.568			Low-Income l	Home Energy A	Assistance Program
11. Descriptiv	e Title o	of Applicant's l	Project						
12. Areas Affe	ected by	Funding:							
13. CONGRESSIONAL DISTRICTS OF:									
* a. Applicant 02							ram/Project:		
Attach an add	litional	list of Progran	n/Projec	et Congressiona	al Districts if n	eeded.			
14. FUNDING	G PERIO)D:				15. EST	TIMATED FU	NDING:	

a. Start Date: 10/01/2021	b. End Date: 09/30/2022	* a. Federal (\$): \$0	b. Match (\$): \$0				
* 16. IS SUBMISSION SUBJECT T	TO REVIEW BY STATE UNDER EX	XECUTIVE ORDER 12372 PROCES	S?				
a. This submission was made ava	ailable to the State under the Executiv	ve Order 12372					
Process for Review on :							
b. Program is subject to E.O. 12.	372 but has not been selected by State	e for review.					
c. Program is not covered by E.C). 12372.						
* 17. Is The Applicant Delinquent O O YES O NO	On Any Federal Debt?						
Explanation:							
complete and accurate to the best of accept an award. I am aware that a	18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)						
** The list of certifications and assu specific instructions.	irances, or an internet site where you	may obtain this list, is contained in the	ne announcement or agency				
	itle of Authorized Certifying Official	18c. Telephone (area co	de, number and extension)				
Erin Saltsman 18d. Email Address ESaltsman@mcn-nsn.gov							
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 10/01/2021							
Attach supporting doc	cuments as specified in a	agency instructions.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES August 1987, re ADMINISTRATION FOR CHILDREN AND FAMILIES		03/96,12/98,11/01 ce No.: 0970-0075 Date: 12/31/2023						
LOW INCOME HOME ENERGY ASSISTANCE PROC MODEL PLAN SF - 424 - MANDATORY	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN							
Department of Health and Human Services								
Administration for Children and Families Office of Community Services Washington, DC 20201								
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 12/31/2023								
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. uired in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years i an abbreviated plan. Public reporting burden for this collection of information is estimated to average r reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of i sponsor, and a person is not required to respond to, a collection of information unless it displays a cu	n which the grantee is e 1 hour per response, nformation. An agenc	not permitted to file including the time fo y may not conduct or						
Section 1 Program Components								
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)								
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of	Operation						
	Start Date	End Date						
Heating assistance	11/01/2021	03/31/2022						
Cooling assistance	05/02/2022	09/30/2022						
Crisis assistance	10/01/2021	09/30/2022						
Weatherization assistance								
Provide further explanation for the dates of operation, if necessary								
Cooling (Heating) Crisis = $10/1/21 - 10/31/21$								
Heating (Winter) Crisis dates of operation = $11/1/21 - 4/30/22$								
Cooling (Summer) Crisis dates of operation = $5/1/22 - 9/30/22$								
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16								
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.	e total of all percentages	Percentage (%)						
Heating assistance		35.00%						
Cooling assistance		35.00%						
Crisis assistance								
Weatherization assistance 0.00%								
Carryover to the following federal fiscal year 10.000								
Administrative and planning costs 10.00								
Services to reduce home energy needs including needs assessment (Assurance 16) 0.00								
Used to develop and implement leveraging activities 0.00								
TOTAL		100.00%						
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)								
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:								

	ň –									
	Weather	rization assistance	>	Other (spec	cify:) S	Summer Crisis Pr	rogra	am or Educational	Mater	rials
Categorical	Eligibilif	y, 2605(b)(2)(A) - Assurance 2	2. 2605(c)(1))(A), 2605(b)((8A) - A	Assurance 8				
1.4 Do you	consider l	nouseholds categorically eligib					foll	owing categories	of ber	nefits in the left colu
	mn below? O Yes O No									
If you answ	If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.									
TANF			C Yes	leating		Cooling Tes ONO	0	Crisis Yes ONo	0	Weatherization Yes O _{No}
SSI			O Yes			es 💿 No		Yes • No		Yes ONO
SNAP			O Yes			es 💿 No		Yes O No		Yes ONo
Means-tested	Veterans	Programs	O Yes			es 💿 No		Yes • No		Yes ONo
		Program Name	~ 105	Heating		Cooling		Crisis	~	Weatherization
Other(Specif	y) 1		0	Yes ONo		O Yes O No		O Yes O No		O Yes O No
1.5 Do vou	automatio	ally enroll households withou	t a direct ai	nnual applica	tion? (O Yes 💿 No				11
If Yes, expl										
		re there is no difference in the igibility and benefit amounts?	treatment	of categorical	lly elig	ible households	fron	n those not receivi	ng of	ther public assistance
	5									
SNAP Nom	inal Pavn	nents								
	-	LIHEAP funds toward a nom	inal payme	nt for SNAP l	househ	olds? O Yes	N)		
		s'' to question 1.7a, you must								
1.7b Amou	nt of Nom	inal Assistance: \$0.00								
1.7c Freque	ency of As	sistance								
		Once Per Year								
		Once every five years								
		Other - Describe:								
1.7d How d	o you con	firm that the household receiv	ing a nomi	nal payment	has an	energy cost or n	need	?		
	N/A									
Determinat	ion of Eli	gibility - Countable Income								
18 In deter	rminina a	household's income eligibility	for LIHE	P do vou us	a gross	income or net i	inco	ma ?		
	s Income	nousenoid's income engiointy		11, uo you us	e gi usa	s income of net i	nco	ine .		
Net I	ncome									
1.9. Select a	ll the app	licable forms of countable inc	ome used to	o determine a	house	hold's income el	ligib	ility for LIHEAP		
Vage	28									
	These 1									
Self -	r.mployn	nent Income								
Contr	Contract Income									
Paym	ents fron	n mortgage or Sales Contracts								
Unem	ıploymen	t insurance								
Strike	Strike Pay									
Social	Social Security Administration (SSA) benefits									
	Including MediCare deduc Excluding MediCare deduction tion									

	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
>	Rental income
~	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
~	Interest, dividends, or royalties
 	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 2 - Heating Assistance

Eligibility, 2605(b)(2) - Assurance 2						
2.1 Designate th	e income eligibility threshold used for the	heating c	omponent:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		State Median Income	60.00%		
2.2 Do you have EATING ASSIT	additional eligibility requirements for H FANCE?	O Yes	• No			
2.3 Check the aj	ppropriate boxes below and describe the p	olicies for	reach.			
Do you require	an Assets test ?	C Yes	• No			
Do you have add	ditional/differing eligibility policies for:					
Renters?		O Yes	€ No			
Renters Living in subsidized housing ?		O Yes	€ No			
Renters with utilities included in the rent ?		C _{Yes}	€ No			
Do you give pric	ority in eligibility to:					
Elderly?		• Yes	O _{No}			
Disabled?		• Yes	O _{No}			
Young children?		• Yes	O _{No}			
Households with high energy burdens ?			€ No			
Other? C	hildren Eighteen (18) and Younger	• Yes	ONo			
Fundamentions of nations for each "vise" shocked shows						

Explanations of policies for each "yes" checked above:

* Household members eighteen (18) years of age and still attending high school will be counted as a minor child and proof of school enroll ment will be required.

* Households with a minor child/children eighteen (18) years or younger that is/are a member of a Federally Recognized Indian Tribe may qualify the household for eligibility, however, other household eligibility requirements must be met before an approval and payment will be issue d. Proof of custody/residence verification of qualifying minor child may be required.

* Our benefit matrix awards households with vulnerable populations the maximum benefit amount of \$500.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

Households with vulnerable populations are awarded the maximum benefit amount of \$500.

2.5 Check the variables you use to determine your benefit levels. (Check all that apply):

Income

Family (household) size

×.	Family (household) size
~	Home energy cost or need:
	Fuel type
	Climate/region
	Individual bill
	Dwelling type
	Energy burden (% of income spent on home energy)

Energy need							
Other - Describe:							
Vulnerable population need: Households with vulnerable populations are awarded the maximum benefit amount of \$500.							
efit Levels, 2605(b)(5) - Assurance 5, 2							
Describe estimated benefit levels for th	e fiscal year for which this plan	applies					
Minimum Benefit	\$350	Maximum Benefit	\$500				
To you provide in-kind (e.g., blankets,	space heaters) and/or other for	ms of benefits? • Yes O No					
es, describe.							
* Space Heaters will be purchased with LIHEAP Heating funds and provided to approved heating applicants as an other form of a benefit if funds are available.							
* At the conclusion of Heating Season, a second payment for the same amount as the original payment will be issued to each household, if funds are available.							

Section 3 -	COOLING	ASSISTANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 3 - Cooling Assistance							
U U	c)(1)(A), 2605 (b)(2) - Assurance 2	<i>a</i> "					
	e income eligibility threshold used for the	e Cooling	*				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
3.2 Do you have : DOLING ASSIT	additional eligibility requirements for C 'ANCE?	O Yes	• No				
3.3 Check the ap	propriate boxes below and describe the p	olicies for	r each.				
Do you require an Assets test ?			O Yes O No				
Do you have add	itional/differing eligibility policies for:						
Renters ?		O Yes	⊙ No				
Renters Liv	ving in subsidized housing ?	C Yes	• No				
Renters with utilities included in the rent ?			• No				
Do you give prio	rity in eligibility to:						
Elderly?		💽 Yes	O _{No}				
Disabled?			O _{No}				
Young children?			O _{No}				
Households with high energy burdens ?			⊙ No				
Other? Ch	ildren Eighteen (18) Years and Younger	🖸 Yes	C No				
· · · · · · · · · · · · · · · · · · ·							

Explanations of policies for each "yes" checked above:

* Household members eighteen (18) years of age and still attending high school will be counted as a minor child and proof of school enroll ment will be required.

* Households with a minor child/children eighteen (18) years or younger that is/are a member of a Federally Recognized Indian Tribe may qualify the household for eligibility, however, other household eligibility requirements must be met before an approval and payment will be issue d. Proof of custody/residence verification of qualifying minor child may be required.

* Our benefit matrix awards households with vulnerable populations the maximum benefit amount of \$500.

3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

Households with vulnerable populations are awarded the maximum benefit amount of \$500.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

3.5 Check the variables you use to determine your benefit levels. (Check all that apply):

1	Income
<	Family (household) size
>	Home energy cost or need:
	Fuel type
	Climate/region
	Individual bill

Dwelling type						
Energy burden (% of in	Energy burden (% of income spent on home energy)					
Energy need						
Other - Describe:						
Vulnerable population	Vulnerable population need: Households with vulnerable populations are awarded the maximum benefit amount of \$500.					
Benefit Levels, 2605(b)(5) - Assuran	ce 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels	for the fiscal year for which this pla	n applies				
Minimum Benefit	\$350	Maximum Benefit	\$5	00		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No						
If yes, describe.						
* Fans will be purchase able.	ed with LIHEAP Cooling funds and pro	ovided to approved applicants as an othe	er form of a benefit,	if funds are avail		
* Approved applicants with no air conditioning or inadequate air conditioning will be provided with a window AC unit as an other form of a benefit. Units will be purchased with LIHEAP Cooling funds. An "Inadequate/No Air Conditioning Statement" will be required. Housholds m ay not receive an air conditioning unit two consecutive years in a row.						
* A second payment in the amount of the original payment will be awarded to each household, if funds are available.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 4: CRIS	IS ASSISTANCE			
Eligibility - 2604(c), 2605(c)(1)(A)				
4.1 Designate the income eligibility threshold used for the crisis component	ent			
Add Household size	Eligibility Guideline Eligibility Threshold			
1 All Household Sizes Sta	ate Median Income 60.00			
4.2 Provide your LIHEAP program's definition for determining a crisis.				
Crisis is defined as having one or more of the following:				
- An active cut-off notice (within 72 hours)				
- Option to restore service (within 5 business days of cut off)				
- Prepay account crisis will be determined once a household r	reaches \$20 or less credit			
- Refusal notice to deliver additional propane and/or signed L				
- Refusal notice to deliver additional wood and/or signed LIHEAP Crisis Wood Statement				
May be used in conjunction with regular payment.				
4.3 What constitutes a <u>life-threatening crisis?</u>				
Cut-off or barrier to restoration of services to those with a life	e-threatening illness.			
Crisis Requirement, 2604(c)				
4.4 Within how many hours do you provide an intervention that will res	solve the energy crisis for eligible households? 48Hours			
4.5 Within how many hours do you provide an intervention that will reserve a second s	solve the energy crisis for eligible households in life-threatening situation			
Crisis Eligibility, 2605(c)(1)(A)				
4.6 Do you have additional eligibility requirements for CRISIS ASSIST ANCE?	C Yes 💿 No			
4.7 Check the appropriate boxes below and describe the policies for each	h			
Do you require an Assets test ?	O Yes O No			
Do you give priority in eligibility to :				
Elderly?	O Yes O No			
Disabled?	O Yes O No			
Young Children?	O Yes 💿 No			
Households with high energy burdens?	O Yes O No			
Other? Children Eighteen (18) Years or Younger	⊙ _{Yes} O _{No}			
In Order to receive crisis assistance:	<u>R</u>			
Must the household have received a shut-off notice or have a near empty tank?	• Yes O No			
Must the household have been shut off or have an empty tank?	⊙ _{Yes} C _{No}			
Must the household have exhausted their regular heating benefit?	O Yes O No			
Must renters with heating costs included in their rent have receiv $\mathbf{O}_{\text{Yes}} \mathbf{O}_{\text{No}}$ d an eviction notice ?				

Section 4 - CRISIS ASSISTANCE

Must heating/cooling be medically necessary?	O Yes 💿 No
Must the household have non-working heating or cooling equipm ent?	O Yes O No
Other?	C Yes • No
Do you have additional / differing eligibility policies for:	
Renters?	C Yes • No
Renters living in subsidized housing?	C Yes • No
Renters with utilities included in the rent?	C Yes O No
Explanations of policies for each "yes" checked above:	

* Household members eighteen (18) years of age and still attending school will be counted as a minor child and proof of school enrollment will be required.

* Households with a minor child/children eighteen (18) years or younger that is/are a member of a Federally Recognized Indian Tribe may qualify the household for eligibility, however, all other household eligibility requirements must be met before an approval and payment will be iss ued. Proof of custody/residence verification for the qualifying child/children may be required.

* An active cut-off notice (within 72 hours)

* Option to restore service (within 5 business days of cut off)

* Refusal notice to deliver additional propane or wood and/or LIHEAP Crisis Propane Statement or LIHEAP Crisis Wood Statement

* Crisis based on eviction for renters with utilities included in rent: verification that the eviction is due to non-payment of heating/cooling utility will be obtained from the landlord.

Determination of Benefits

Deter initiation of Delients	Determination of Determs					
4.8 How do you handle crisis situations?						
	Separate component					
>	Fast Track					
	Other - Describe:					
4.9 If you have a separate	component, how do you determine crisis assistance benefits?					
	Amount to resolve the crisis.					
>	Other - Describe:					
	* Electric or gas Crisis assistance will be based on the amount needed to prevent a cut off or restore services, up to \$500.					
	* Prepay Crisis applicants will be assisted with one month's assistance based on billing average. All pre pay assistance will be mailed directly to vendor.					
	* Propane Crisis assistance will be the minumum fill required by the propane company.					
	* Wood Crisis assistance will provide one rick of wood.					
Crisis Requirements, 260						
	ations for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?					
• Yes O No Expla	in.					
Staff go to M	Auscogee (Creek) Nation Indian Community Centers and have 2 satellite offices located in the northern and southern regions.					
4.11 Do you provide indiv	iduals who are physically disabled the means to:					
Submit applications for crisis benefits without leaving their homes?						
• Yes O No If No,	explain.					
Travel to the sites at wh	nich applications for crisis assistance are accepted?					
O Yes 🖸 No If No, explain.						
If you answered "No" to bled?	both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disa					
We will send an Energy Intake Specialist to the client if the client is physically unable to make it to the site/office.						
Benefit Levels, 2605(c)(1)	(B)					

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4.12 Indicate the maximum benefit for each type of crisis assistance offered.

Winter Crisis	\$500.00 maximum benef	fit				
Summer Crisis	\$500.00 maximum benefi	it				
Year-round Crisis	\$0.00 maximum benefit					
4.13 Do you provide in-	-kind (e.g. blankets, space h	eaters, fans)) and/or othe	er forms of benefits?		
• Yes O No If yes,	, Describe					
* Space h	leaters may be provided to Wi	inter Crisis r	ecipients, if t	the recipient has not already a	received the iter	n under LIHEAP Heating.
-	hay be provided to Summer C		-			-
1 41.5		Tisis recipie	15, 11 uie ree.	plott has not around receive	u the nem anac	TEITEZA Coonig.
	r equipment repair or repla	cement usin	g crisis fund	ts?		
O Yes 💿 No						
If you answered "Yes"	to question 4.14, you must	complete qu	estion 4.15.			
4.15 Check appropriate	e boxes below to indicate typ	pe(s) of assis	stance provi	ded.		
		Winter C risis	Summer Crisis	Year-round Crisis		
Heating system repair						
Heating system replace	ment					
Cooling system repair						
Cooling system replace	ment					
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line h	ook-ups					
Other (Specify):						
	ty vendors you work with er	nforce a mor	ratorium on	shut offs?		
🔿 Yes 💿 No						
If you responded "Yes" to question 4.16, you must respond to question 4.17.						
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
If any of the above questions require further explanation or clarification that could not be made in						

If any of the above questions require further explanation or clarification that could not be made the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Sectio	on 5: WEATHER	ZATION ASSISTAN	CE	
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assur	cance 2			
5.1 Designate the income eligibility threshol		on component		
Add Househo	ld Size	Eligibility Guideline	Eligibility Threshold	
1			0.00%	
5.2 Do you enter into an interagency agreen No	nent to have another govern	ment agency administer a WEATH	ERIZATION component? O Yes O	
5.3 If yes, name the agency.	÷			
5.4 Is there a separate monitoring protocol	for weatherization? C Yes	U _{N0}		
WEATHERIZATION - Types of Rules				
5.5 Under what rules do you administer LI	HEAP weatherization? (Che	eck only one.)		
Entirely under LIHEAP (not DOE) r	nles	• /		
Entirely under DOE WAP (not LIHE				
Mostly under LIHEAP rules with the	following DOE WAP rule(s	b) where LIHEAP and WAP rules di	ffer (Check all that apply):	
Income Threshold				
Weatherization of entire multi- le units or will become eligible within 180 d		permitted if at least 66% of units (50	9% in 2- & 4-unit buildings) are eligib	
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional c are facilities).				
Other - Describe:				
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)				
Income Threshold				
Weatherization not subject to I	OOE WAP maximum statew	ide average cost per dwelling unit.		
Weatherization measures are n	ot subject to DOE Savings t	o Investment Ration (SIR) standard	ls.	
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	CYes CNo			
5.7 Do you have additional/differing eligibility policies for :				
Renters	O Yes O No			
Renters living in subsidized housin g?	O Yes O No			
5.8 Do you give priority in eligibility to:	<u> </u>			
Elderly?	C Yes C No			
Disabled?	O Yes O No			
Young Children?	O Yes O No			
House holds with high energy burde ns?	O Yes O No			
Other?	C _{Yes} C _{No}			

Section 5 - WEATHERIZATION ASSISTANCE

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field bel ow.				
Benefit Levels				
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditur	re per household? O Yes O No			
5.10 If yes, what is the maximum? \$0				
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide ? (Check a	ll categories that apply.)			
Weatherization needs assessments/audits	Energy related roof repair			
Caulking and insulation	Major appliance Repairs			
Storm windows	Major appliance replacement			
Furnace/heating system modifications/ repairs	Windows/sliding glass doors			
Furnace replacement	Doors			
Cooling system modifications/ repairs	Water Heater			
Water conservation measures	Cooling system replacement			
Compact florescent light bulbs	Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 6: Outreach, 2605(b)(3) - 4	Assurance 3, 2605(c)(3)(A)			
6.1 Select all outreach activities that you conduct that are designed to assure th vailable:	at eligible households are made aware of all LIHEAP assistance a			
Place posters/flyers in local and county social service offices, offices of ag	ing, Social Security offices, VA, etc.			
Publish articles in local newspapers or broadcast media announcements.				
Include inserts in energy vendor billings to inform individuals of the ava	ilability of all types of LIHEAP assistance.			
Mass mailing(s) to prior-year LIHEAP recipients.				
Inform low income applicants of the availability of all types of LIHEAP are programs.	assistance at application intake for other low-incom			
Execute interagency agreements with other low-income program offices	to perform outreach to target groups.			
Other (specify):				
Attend Tribal and community resource fairs.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 7: Coordination, 2605(b)(4) - Assurance 4				
	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS I, WAP, etc.).				
	Joint application for multiple programs				
>	Intake referrals to/from other programs				
	One - stop intake centers				
	Other - Describe:				
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)					
8.1 How would you categorize the primary respo	nsibility of your Sta	ate agency?			
Administration Agency					
Commerce Agency					
Community Services Agency					
Energy / Environment Agency					
Housing Agency					
Welfare Agency					
Other - Describe:	Other - Describe:				
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
8.3 How do you provide alternate outreach and i	ntake for COOLIN	G ASSISTANCE?			
8.4 How do you provide alternate outreach and i	ntake for CRISIS A	ASSISTANCE?			
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Who determines client eligibility?	1				
8.5b Who processes benefit payments to gas and lectric vendors?	e				
8.5c who processes benefit payments to bulk fuel vendors?					
8.5d Who performs installation of weatherization measures?	8.5d Who performs installation of weatherization measures?				
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.					
8.6 What is your process for selecting local administering agencies?					
8.7 How many local administering agencies do you use?					
8.8 Have you changed any local administering agencies in the last year?					

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O No	C No				
8.9 If s	8.9 If so, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)
MODEL PLAN
SF - 424 - MANDATORY
Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating O Yes O No
Cooling 🖸 Yes 🖸 No
Crisis O Yes O No
Are there exceptions? O Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid? We mail an approval letter to the client when payment is authorized. The letter explains the amount of assistance and the name of the vend or.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
When the approval letter is sent to the client, the client can verify the payment has been posted to their account. If there are any problems, the client contacts Social Services and we work directly with the vendor on any issues.
Our office will send an annual letter to all utilized vendors stating that acceptance of payment from Muscogee (Creek) Nation constitutes a n agreement for Assurances 7b and 7c.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assista nce?
Funding Source of the assistance is not divulged to vendor.
Our office will send an annual letter to all utilized vendors stating that acceptance of payment from Muscogee (Creek) Nation constitutes a n agreement for Assurances 7b and 7c.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household s? O Yes O No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 260	05(b)(10)			
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Payments are processed in a database tracking all payments. Payments are reviewed and approved by Supervisor and Program Manager. F inance processes payments and monitors budget amounts. Social Services Office Manager and Program Manager also monitor budget amounts. Staff reconcile budget with Finance. The Muscogee (Creek) Nation is subject to annual audits performed by an independent auditing firm.							
Audit Process							
		ited annually under the Single Audit	Act and OMB Circular A - 133?				
		ing to the level of material weakness s, or other government agency review					
No Findings	2						
Finding	Туре	Brief Summary	Resolved?	Action Taken			
1							
What types of Select all that	apply.	Agencies nents do you have in place for local a ces are required to have an annual au					
Loca	l agencies/district offi	ces are required to have an annual a	udit (other than A-133)				
Loca	l agencies/district offi	ces' A-133 or other independent audi	ts are reviewed by Grantee as part of	f compliance process.			
Grai	ntee conducts fiscal an	d program monitoring of local agenc	ies/district offices				
Compliance M	Ionitoring						
10.5. Describe at apply	10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all th						
Grantee emple	Grantee employees:						
🗹 Inter	Internal program review						
🗹 Depa	artmental oversight						
Seco	Secondary review of invoices and payments						
Other program review mechanisms are in place. Describe:							
The program is monitored at various levels before payments are processed. The first level is verification of non-duplication and reviewing the eligibility criteria, benefit amount and non-duplication. Coordination with DHS and the three tribal towns occur at this level. Once application is complete and all non-duplication is verified, the supervisors review the application (complete application, required documentation, income, and utility bill) for overall accuracy. The application is then authorized for payment. The Manager submits the document to the Finance Department for r payment. The data is then recorded as paid.							
	ent. The data is then rea	**					

On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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LOW INCOME HOME ENERGY ASSISTANCE PROG MODEL PLAN SF - 424 - MANDATORY	RAM(LIHEAP)						
Section 11: Timely and Meaningful Public Participation, 20	605(b)(12), 2605(C)(2)						
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.							
Tribal Council meeting(s)							
Public Hearing(s)							
Draft Plan posted to website and available for comment							
Hard copy of plan is available for public view and comment							
Comments from applicants are recorded							
Request for comments on draft Plan is advertised							
Stakeholder consultation meeting(s)							
Comments are solicited during outreach activities							
Other - Describe:							
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No comments/suggestions received. Will consider future comments if received.							
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only							
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of	of your LIHEAP funds?						
Date	Event Description						
11.4. How many parties commented on your plan at the hearing(s)?							
11.5 Summarize the comments you received at the hearing(s).							
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?							
If any of the above questions require further explanation or clarification that could not be made in							

If any of the above questions require further explanation or clarification that could not be made if the fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings,2605(b)(13) - Assurance 13
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN
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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?
No changes.
12.4 Describe your fair hearing procedures for households whose applications are denied.
All required documentation must be received in order for eligibility to be determined. In the event of denial, if the applicant feels the decisi on of the Social Services staff is in error, he/she may file a written appeal within 10 days from the date on the letter of denial. The Human Service s Director will review and forward the appeal letter to an Appeals Team for review and a decision will be made within 10 days from receiving the appeal letter. All decisions will be based according to Tribal and Federal Law, our approved Model Plan, and the program policy and procedures.
12.5 When and how are applicants informed of these rights?
At the time of application, the right to appeal a decision is provided in writing on the LIHEAP application. Additionally, all applicants are informed of these rights on all denial letters. This is done within approximately 45 days.
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.
If a client feels the application was not acted on in a timely manner, he or she may appeal this action following the same guidelines previously stated for the denials.
12.7 When and how are applicants informed of these rights?
At the time of application the right to appeal a decision is provided in writing on the LIHEAP application. In addition when the client spea ks with a Social Worker, Supervisor or Manager they are informed of their right to a fair hearing.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

13.5 How many households applied for these services?

13.6 How many households received these services?

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

	-	TH AND HUMAN SERVIC DREN AND FAMILIES	ES /	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
	Section 14:Leveraging Incentive Program, 2607(A)							
	14.1 Do you plan to submit an application for the leveraging incentive program?							
14.2 Describe ds.	14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining recor ds.							
	NA							
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:								
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will t	he resource be integrated and coordinated with LIHEAP?				
1								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2023 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: ~ Formal training on grantee policies and procedures How often? Annually Biannually ~ As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** Formal training conference How often? Annually Biannually As needed Other - Describe: **On-site training** How often? Annually Biannually As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors ~ Formal training conference How often? Annually Biannually 4 As needed Other - Describe: Policies communicated through vendor agreements Policies are outlined in a vendor manual

Section 15 - Training

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES									
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
	Section 17: Program Integrity, 2605(b)(10)									
17.1	Fraud Reporting Mechanisms	5								
a. D	escribe all mechanisms availab	ole to	o the public for repo	orting cases of	f susp	pected waste, frau	id, and abuse. S	elect	all that apply.	
	Online Fraud Reportin	g								
	Dedicated Fraud Report	rting	gHotline							
	Report directly to local	age	ncy/district office o	r Grantee offi	ce					
	Report to State Inspect	or G	eneral or Attorney	General						
	Forms and procedures	in p	lace for local agenc	ies/district off	ices a	and vendors to re	port fraud, was	te, a	nd abuse	
	Other - Describe:									
b. D	escribe strategies in place for a	adve	rtising the above-re	eferenced reso	ource	s. Select all that a	pply			
	Printed outreach mater	rials								
	Addressed on LIHEAP	app	lication							
	✓ Website									
	Other - Describe:									
17.2	. Identification Documentatior	Rec	mirements							
			•							
a. Iı emt	ndicate which of the following f pers.	form	s of identification a	re required o	r req	uested to be colle	cted from LIHI	EAP	applicants or the	eir household m
						Collected from	W/hom9			
Тур	e of Identification Collected	_]			Collected from Whom?				
		<u> </u>	Applicant Only		All Adults in Household			All Household Members		
	al Security Card is photocopi		Required		Required Required		Required			
ed a	nd retained									
			Requested		Requested			Requested		
	al Security Number (Without al Card)		Required			Required			Required	
			Requested			Requested			Requested	
Government-issued identification			Required		>	Required		>	Required	
(i.e.: driver's license, state ID, Tri bal ID, passport, etc.)			Requested		Requested			Requested		
						All Adults in	All Adults in	ļ	All Household	All Household
	Other		Applicant Only Required	Applicant Or Requested		Household Required	Household Requested		Members Required	Members Requested
1										

b.	Describe	anv	exce	ptions	to	the	above	policies.

* Social Security Cards may be waived for minor children twelve (12) months and younger.

* Due to the COVID 19 Pandemic, Social Security cards may be waived for LIHEAP Crisis cases on a one-time basis. Social Security cards will be required for regular LIHEAP cases.

* Household members who don't have a government-issued identification card may submit a birth certificate in lieu. Hospital birth certific ates will be accepted for children twelve (12) months and younger.

17.3 Identification Verification						
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that						
apply						
Verify SSNs with Social Security Administration						
Match SSNs with death records from Social Security Administration or state agency						
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
Match with state Department of Labor system						
Match with state and/or federal corrections system						
Match with state child support system						
Verification using private software (e.g., The Work Number)						
In-person certification by staff (for tribal grantees only)						
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)						
Other - Describe:						
17.4. Citizenship/Legal Residency Verification						
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.						
Clients sign an attestation of citizenship or legal residency						
Client's submission of Social Security cards is accepted as proof of legal residency						
Noncitizens must provide documentation of immigration status						
Citizens must provide a copy of their birth certificate, naturalization papers, or passport						
Noncitizens are verified through the SAVE system						
Tribal members are verified through Tribal enrollment records/Tribal ID card						
Other - Describe:						
17.5. Income Verification						
What methods does your agency utilize to verify household income? Select all that apply.						
Require documentation of income for all adult household members						
Pay stubs						
Social Security award letters						
Bank statements						
Tax statements						
Zero-income statements						
Unemployment Insurance letters						
✓ Other - Describe:						
* For self-employed individuals we require an income ledger.						
* SND Screens/Income verified by the Department of Human Services will be accepted for income verification						
* Eighteen (18) year old household members still attending high school will be counted as minors and income will not be required for thes e members. Proof of current school enrollment/attendance will be required.						
Computer data matches:						
Income information matched against state computer system (e.g., SNAP, TANF)						
Proof of unemployment benefits verified with state Department of Labor						

Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency
 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
17.8. Benefits Policy - Gas and Electric Utilities 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Image: Comparison of the submit proof of physical residency Image: Comparison of the submit current utility bill
 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ✓ Consumption
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Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 Year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

Muscogee (Creek) Nation Social Services * Address Line 1							
2971 N. Wood Dr. Address Line 2							
Address Line 3							
Okmulgee OK 74447 * City * State Zip Code							
Check if there are workplaces on file that are not identified here. Alternate II. (Grantees Who Are Individuals)							
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;							
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.							
[55 FR 21690, 21702, May 25, 1990]							
By checking this box, the prospective primary participant is providing the certification set out above.							

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).