DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: QUAPAW

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 3

Report Period: 10/01/2016 to 09/30/2017

Report Status: Submission Accepted by CO (Revision #3)

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

* 1.a. Type of S	ubmission:	* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation: 2. Date Received: 3. Applicant Identifier: 4a. Federal Entity Identifier:				* 1.d. Version: Initial Resubmission Revision Update State Use Only: 5. Date Received By State: 6. State Application Identifier:
		,		4b. Federal A	waru iuen	uner:		o. State Application Identifier:
7. APPLICANT	INFORMATION							
* a. Legal Name: Quapaw Tribe of Oklahoma								
* b. Employer/T	Taxpayer Identification N	Number (EIN/TIN): 73-	-0946495	* c. Organiza	tional DUN	NS: 145310	0041	
* d. Address:								
* Street 1:	Quapaw Tribe	of Oklahoma		Street 2:		Post Offic	e Box	765
* City:	Quapaw			County:				
* State:	ОК			Province:				
* Country:	United States			* Zip / Pos	tal Code:	74363 -		
e. Organization	al Unit:			·		I-		
Department Name:				Division Nam	e:			
f. Name and con	tact information of person	on to be contacted on ma	atters involving th	his application:				
Prefix:	* First Name: Patti		Middle Name:	Middle Name: * Last Name: Rice			vame:	
Suffix:	Title: LIHEAP Coordinator		Organizational Affiliation:					
* Telephone Number: 918-542-1853	Fax Number		* Email: price@quapawtribe.com					
* 8a. TYPE OF I: Indian/Native	APPLICANT: American Tribal Governm	ent (Federally Recognized	d)					
b. Additional	Description:							
* 9. Name of Federal Agency:								
			og of Federal Dom Assistance Number:			CFDA Title:		
10. CFDA Numbers and Titles 93568					Low-Inco	me Home Er	nergy	Assistance
11. Descriptive Title of Applicant's Project								
12. Areas Affect	12. Areas Affected by Funding:							
13. CONGRESS	SIONAL DISTRICTS OF	? :						
* a. Applicant				b. Program/P	roject:			
Attach an additional list of Program/Project Congressional Districts if needed.								

14. FUNDING PERIOD:		15. ESTIMATED I	FUNDING:				
a. Start Date: 10/01/2016	b. End Date: 09/30/2017		* a. Federal (\$): \$0	b. Match (\$): \$0			
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?							
a. This submission was made availab	le to the State under the Executive Order	12372					
Process for Review on :							
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	ew.					
c. Program is not covered by E.O. 12	372.						
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO							
Explanation:							
accurate to the best of my knowledge. I	(1) to the statements contained in the list also provide the required assurances** an nents or claims may subject me to crimina	nd agree to comply w	ith any resulting terms if I acc	cept an award. I am aware that			
** The list of certifications and assurance	ces, or an internet site where you may obt	ain this list, is contai	ned in the announcement or a	gency specific instructions.			
18a. Typed or Printed Name and Title o	f Authorized Certifying Official	18c. 7	Геlephone (area code, number	and extension)			
Patti Rice		18d. Email Address price@quapawtribe.com					
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 12/07/2016							
Attach supporting docun	nents as specified in agenc	y instruction	S.				

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) **Dates of Operation** 1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2016 03/31/2017 Heating assistance V 04/01/2017 Cooling assistance 09/30/2017 Crisis assistance 10/01/2016 09/30/2017 V Weatherization assistance Provide further explanation for the dates of operation, if necessary N/A Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) 35.00% Heating assistance Cooling assistance 35.00% 20.00% Crisis assistance Weatherization assistance 0.00% 0.00% Carryover to the following federal fiscal year Administrative and planning costs 10.00% Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% 0.00% Used to develop and implement leveraging activities TOTAL 100.00%

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)										
1.3 Th	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:									
V	Heating assistance				✓	Co	oling assistance			
	Weatherization assistance				Other (specify:)					
Cata		2605(1)(2)(1)	05(-)(1)(A	2605(1)(04)		9	1			
		2605(b)(2)(A) - Assurance 2, 260 useholds categorically eligible if o					catego	ories of benefits in t	he left	column below?
Yes	C No									
If you	answered "Yes"	to question 1.4, you must comple	ete the tal	ole below and ans	wer qu	estions 1.5 and 1.6.	_			
			_	Heating	_	Cooling	_	Crisis		Weatherization
TANF				Yes O No		Yes O No		Yes O No		Yes No
SSI			_	Yes O No		Yes O No		Yes O No	-	Yes O No
SNAP				Yes O No		Yes O No		Yes O No		Yes O No
Means	tested Veterans Pre-	ograms	0	Yes 💽 No	0	Yes 💽 No	0	Yes 💽 No	0	Yes 💽 No
		Program Name		Heating		Cooling		Crisis		Weatherization
Other(Specify) 1			O Yes O No		C Yes C No		O Yes O No		O Yes O No
1.5 Do	you automatical	ly enroll households without a di	rect annu	al application?	Yes	⊙ No				
If Yes N/A	, explain:									
deterr All ap the hig	mining eligibility a plications are revie ghest level of assist	there is no difference in the treat and benefit amounts? ewed in an identical manner. Assist tant to furnish those households that exclude households as described in	tance is gi at have the	ven on a "first-con e lowest incomes a	ne, first nd the l	-serve" basis. The paighest energy costs	rogran	n will be administere	d in a	timely manner to provide
SNAP	Nominal Payment	ts								
1.7a D	o you allocate LI	HEAP funds toward a nominal p	payment f	or SNAP househo	olds?	Yes O No				
_	-	to question 1.7a, you must provide	_							
1.7b A	amount of Nomina	al Assistance: \$0.00								
1.7c F	requency of Assis	stance								
	Once Per Year									
	Once every five y	years								
	Other - Describe	- ::								
1.7d F	low do you confir	rm that the household receiving a	nominal	payment has an e	energy	cost or need?				
N/A										
Determination of Eligibility - Countable Income										
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?										
Gross Income										
Net Income										
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP										
>	Wages					<u> </u>				
V	Self - Employme	ent Income								
V	Contract Income									

~	Payments from mortgage or Sales Contracts					
>	Unemployment insurance					
>	Strike Pay					
>	Social Security Administration (SSA) benefits					
	Including MediCare deduction Excluding MediCare deduction					
>	Supplemental Security Income (SSI)					
>	Retirement / pension benefits					
	General Assistance benefits					
	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
>	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
>	Jury duty compensation					
>	Rental income					
>	Income from employment through Workforce Investment Act (WIA)					
>	Income from work study programs					
>	Alimony					
>	Child support					
>	Interest, dividends, or royalties					
>	Commissions					
>	Legal settlements					
>	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
>	Veterans Administration (VA) benefits					
>	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					

	Income tax refunds
>	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	N/A
	ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance								
Eligibility, 2605(b)	(2) - Assurance 2								
2.1 Designate the i	ncome eligibility threshold used for the heat	ing compone	net:						
Add Household size			Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%					
2.2 Do you have ad HEATING ASSITA	lditional eligibility requirements for ANCE?	C Yes	⊙ No						
2.3 Check the appr	ropriate boxes below and describe the polici	es for each.							
Do you require an	Assets test ?	C Yes	⊙ No						
Do you have addit	ional/differing eligibility policies for:	·							
Renters?		C Yes	⊙ No						
Renters Livi	ng in subsidized housing ?	C Yes	⊙ No						
Renters with	utilities included in the rent ?	C Yes	€ No						
Do you give priori	ty in eligibility to:	41							
Elderly?		⊙ Yes	O No						
Disabled?		⊙ Yes	⊙ Yes CNo						
Young childs	ren?	⊙ Yes	€ Yes C No						
Households	with high energy burdens ?	C Yes	C Yes ⊙No						
Other?		C Yes	○Yes No						
Explanations of policies for each "yes" checked above: Benefit amount is based on score received from the Tribe's benefit Matrix. Households with elderly, disabled, and young children receive additional points, and therefore are given priority in eligibility.									
Determination of Bo	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B	3)							
2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Applications are all received during the regular open application period, and if it appears as if LIHEAP benefits will be fully utilized, then households with a vulnerable member are given priority over those with non-vulnerable members.									
2.5 Check the vari	ables you use to determine your benefit leve	ls. (Check all	that apply):						
✓ Income									
Family (hous	ehold) size								
✓ Home energy	cost or need:								
Fuel type									
Clima	te/region								
✓ Indivi	dual bill								
Dwelli	ing type								
Energy burden (% of income spent on home energy)									

✓ Energy need							
✓ Other - Describe:							
Households with elderly, disabled persons, or small children are given higher amount of benefits.							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit	\$150	Maximum Benefit	\$750				
2.7 Do you provide in-kind (e.g., blankets, space heaters) an	nd/or other forms of b	enefits? • Yes O No					
If yes, describe.							
The Tribe provide blankets and/or space heaters to households meeting LIHEAP eligibility requirements if funding allows.							
If any of the above questions require further	•	r clarification that could not be made in the f	ields provided,				

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 3 - Cooling Assistance							
Eligibility, 2605(c)((1)(A), 2605 (b)(2) - Assurance 2							
	income eligibility threshold used for the Coolin	ng compone	enet:					
Add Household size			Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
3.2 Do you have ad COOLING ASSITA	lditional eligibility requirements for ANCE?	O Yes	⊙ No					
3.3 Check the appr	ropriate boxes below and describe the policies	for each.						
Do you require an	Assets test ?	C Yes	⊙ No					
Do you have additi	ional/differing eligibility policies for:							
Renters?		O Yes	⊙ No					
Renters Livi	ng in subsidized housing ?	C Yes	● No					
Renters with	utilities included in the rent ?	C Yes	● No					
Do you give priorit	ty in eligibility to:							
Elderly?			◯ No					
Disabled?		€ Yes O No						
Young childs	cen?	€ Yes C No						
Households v	with high energy burdens ?	C Yes € No						
Other?		○Yes ⊙No						
Explanations of po	olicies for each "yes" checked above:							
Benefit amount is base are given priority in		Iatrix. Hous	seholds with elderly, disabled, and young children rec	eive additional points, and therefore				
3.4 Describe how y	ou prioritize the provision of cooling assistanc	e tovulnera	able populations,e.g., benefit amounts, early applica	ation periods, etc.				
	received during the regular open application peri priority over those with non-vulnerable members.	od, and if it	appears as if LIHEAP benefits will be fully utilized,	then households with a vulnerable				
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.5 Check the varia	ables you use to determine your benefit levels.	(Check all	that apply):					
✓ Income								
Family (house	ehold) size							
✓ Home energy	cost or need:							
	Fuel type							
	Climate/region							
	dual bill							
Dwelli	ing type							
Energy burden (% of income spent on home energy)								

✓ Energy need						
Other - Describe:						
Households with elderly, disabled persons, or small children are given higher amount of benefits.						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	\$150	Maximum Benefit	\$750			
3.7 Do you provide in-kind (e.g., fans, air conditioners) and	or other forms of bea	nefits? • Yes O No				
If yes, describe. The Tribe provides fans and/or air conidtioners to households meeting LIHEAP eligibility requirements if funding allows.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here						

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 4: CRISIS ASSISTANCE						
Eligibility - 2604(c)), 2605(c)(1)(A)						
4.1 Designate the in	ncome eligibility threshold used for the crisis component						
Add	Add Household size Eligibility Guideline Eligibility Threshold						
1	All Household Sizes	State Median Income	60.00%				
4.2 Provide your L	1.2 Provide your LIHEAP program's definition for determining a crisis.						
	f valid precipitating factor, a household must have received a 'dditional fuel when current supply will be depleted within 72-l						
4.3 What constitute	es a <u>life-threatening crisis?</u>						
	risis is when a LIHEAP applicant or recipient household conta received a turn-off notice, have received a notice of refusal to nection.						
Crisis Requiremen	nt, 2604(c)						
4.4 Within how ma	any hours do you provide an intervention that will resolve t	the energy crisis for eligible households? 48Hour	s				
4.5 Within how ma	any hours do you provide an intervention that will resolve t	the energy crisis for eligible households in life-thr	eatening situations? 18Hours				
Crisis Eligibility, 26	505(c)(1)(A)						
	Iditional eligibility requirements for CRISIS ASSISTANCE	E? C Yes O No					
4.7 Check the appr	ropriate boxes below and describe the policies for each						
Do you require an		C Yes O No					
Do you give priorit		210					
Elderly?	, tg, t t	• Yes O No					
Disabled?		© Yes C No					
Young Child	ren?	© Yes © No					
	with high energy burdens?	O Yes O No					
Other?	with high energy burtens.	C Yes O No					
In Order to receive	e crisis assistance	e res e no					
	isehold have received a shut-off notice or have a near empt	y Yes O No					
	sehold have been shut off or have an empty tank?	C Yes O No					
Must the hou	usehold have exhausted their regular heating benefit?	• Yes • O No					
	s with heating costs included in their rent have received an	C Yes © No					
Must heating	g/cooling be medically necessary?	C Yes O No					
Must the hou	sehold have non-working heating or cooling equipment?	C Yes • No					
Other?		C Yes O No					

Do you have additional / differing eligibility policies for:							
Renters?				C Yes ⊙ No			
Renters living in subsid	ized housing?			C Yes ⊙ No			
Renters with utilities in	cluded in the rent?			C Yes ⊙No			
Explanations of policies for ea	ach "yes" checked above:		II.				
Benefit amount is based on score received from the Tribe's benefit Matrix. Households with elderly, disabled, and young children receive additional points, and therefore are given priority in eligibility. In order to be eligible for crisis assistance a household must have received a shut off notice or notice of near empty tank and have exhausted regular heating/cooling benefits							
Determination of Bourfits							
Determination of Benefits 4.8 How do you handle crisis	cituations?						
4.8 How do you handle crisis	Separate component						
	Fast Track						
	Other - Describe:						
4.9 If you have a separate con	nponent, how do you detern	nine crisis ass	istance benef	its?			
>	Amount to resolve the cris	sis.					
	Other - Describe:						
Crisis Requirements, 2604(c)							
	ns for energy crisis assistan	ce at sites tha	t are geograp	phically accessible to all households in the area to be served?			
● Yes O No Explain.							
The Tribe is centrally located at	nd all tribal members live wit	thin our servic	e area.				
4.11 Do you provide individua	als who are physically disab	led the mean	s to:				
Submit applications for cris		their homes?					
Yes O No If No, exp	lain.						
Travel to the sites at which	applications for crisis assis	tance are acc	epted?				
O Yes O No If No, exp	lain.						
If you answered "No" to both The Tribe does not provide tran				teans of intake to those who are homebound or physically disabled? tions are accepted by mail.			
Benefit Levels, 2605(c)(1)(B)							
4.12 Indicate the maximum be	enefit for each type of crisis	assistance of	fered.				
	0.00 maximum benefit	ussistance of	101001				
	0.00 maximum benefit						
Year-round Crisis \$1,5	00.00 maximum benefit						
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?							
⊙ Yes C No If yes, Describe							
The Tribe provide blankets, space heaters, fans, and/or air coniditoning units to households meeting LIHEAP eligibility requirements if funding allows.							
4.14 Do you provide for equipment repair or replacement using crisis funds?							
C Yes O No							
If you answered "Yes" to question 4.14, you must complete question 4.15.							
4.15 Check appropriate boxes	s below to indicate type(s) of	f assistance p	rovided.				
_		Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair							
Heating system replacement							

Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs		
C Yes No				
If you responded "Yes" to question 4.16, you must respond to question 4.17.				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
If any of the above questions require furt attach a document with said explanation	•	nation or c	larification that could not	be made in the fields provided,

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assura	nce 2			
5.1 Designate the income eligibility threshold	used for the Weatherization co	omponent		
Add Hou	sehold Size	Eligibility Guideline	Eligibility Threshold	
1			0.00%	
5.2 Do you enter into an interagency agreeme	ent to have another government	t agency administer a WEATHERIZATION comp	onent? O Yes O No	
5.3 If yes, name the agency.				
5.4 Is there a separate monitoring protocol for	r weatherization? O Yes	No		
WEATHERIZATION - Types of Rules				
5.5 Under what rules do you administer LIH	EAP weatherization? (Check or	nly one.)		
Entirely under LIHEAP (not DOE) rul	es			
Entirely under DOE WAP (not LIHEA	.P) rules			
Mostly under LIHEAP rules with the f	ollowing DOE WAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all that	apply):	
Income Threshold				
Weatherization of entire multi-fa	mily housing structure is perm	itted if at least 66% of units (50% in 2- & 4-unit be	uildings) are eligible units or will	
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).				
Other - Describe:	31 , , , ,			
Mostly under DOE WAP rules, with the	e following LIHEAP rule(s) wh	nere LIHEAP and WAP rules differ (Check all tha	t apply.)	
Income Threshold				
Weatherization not subject to DO	DE WAP maximum statewide a	verage cost per dwelling unit.		
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.				
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	C Yes C No			
5.7 Do you have additional/differing eligibilit	y policies for :			
Renters	C Yes C No			
Renters living in subsidized housing?	C Yes C No			
5.8 Do you give priority in eligibility to:	·			
Elderly?	C Yes C No			
Disabled?	C Yes C No			
Young Children?	C Yes C No			
House holds with high energy burdens	? Cyes CNo			

Other? C Yes C No		
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.		
Benefit Levels		
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hou	sehold? O Yes O No	
5.10 If yes, what is the maximum? \$0		
Types of Assitance, 2605(c)(1), (B) & (D)		
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	ies that apply.)	
Weatherization needs assessments/audits	Energy related roof repair	
Caulking and insulation	Major appliance Repairs	
Storm windows	Major appliance replacement	
Furnace/heating system modifications/ repairs	Windows/sliding glass doors	
Furnace replacement	Doors	
Cooling system modifications/ repairs	Water Heater	
Water conservation measures	Cooling system replacement	
Compact florescent light bulbs	Other - Describe:	
If any of the above questions require further explanation or attach a document with said explanation here.	clarification that could not be made in the fields provided,	

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
✓ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
✓ Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4				
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).				
	Joint application for multiple programs				
>	Intake referrals to/from other programs				
	One - stop intake centers				
	Other - Describe:				

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	would you categorize the primary responsibility	of your State agency?				
>	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
If you se	e Outreach and Intake, 2605(b)(15) - Assurance lected "Welfare Agency" in question 8.1, you mu do you provide alternate outreach and intake for	st complete questions 8	· · · · · · · · · · · · · · · · · · ·	le.		
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
8.5 LIHI	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Wh	o determines client eligibility?	Tribal Government	Tribal Government	Tribal Government		
8.5b Wh	o processes benefit payments to gas and electric	Tribal Government	Tribal Government	Tribal Government		
8.5c who	8.5c who processes benefit payments to bulk fuel rendors? Tribal Government Tribal Government Tribal Government Tribal Government					
8.5d Wh measure	o performs installation of weatherization s?					
•	of your LIHEAP components arons 8.6, 8.7, 8.8, and, if applicable	•	dministered by a s	tate agency, you n	nust complete	
8.6 Wha	t is your process for selecting local administering	agencies?				

N/A - Ti	ne Quapaw Tribe administers all components of LIHEAP.
8.7 How	wany local administering agencies do you use? N/A - The Quapaw Tribe administers all components of LIHEAP.
8.8 Have O Yes O No	e you changed any local administering agencies in the last year?
8.9 If so	, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes C No
Cooling • Yes C No
Crisis • Yes O No
Are there exceptions? C Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid? The client is mailed notice of approval/disapproval. If the application is approved, the amount is included in the notice. A copy of this notice is available for review in Appendix C of the attached Quapaw LIHEAP Manual.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? All home energy suppliers are required to sign a vendor agreement prior to any pledge or payment being issued (see Appendix F of the attached Quapaw LIHEAP Manual for a sample agreement). The agreement meets the requirements of this statute and applies to all LIHEAP programs administered by the Tribe (heating, cooling, and crisis). Energy suppliers are randomly "audited" by the Tribe annually. The suppliers must show actual usage for LIHEAP recipients. This information is used to determine the supplier's compliance with the terms of their contract.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? Vendor agreements state that vendors may not treat recipients of household adversely because of their receipt of LIHEAP assistance, and outside the tribal Social Services department, the vendor is the only other entity/person privy to the identity of LIHEAP recipients.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

The Tribe's f personal prop	inancial managemen	program funds. The Tribe shall a	ontrol over and accountability for a dequately safeguard all such prope	
The Tribe will provide good internal control over the program funds by segregating duties and operational budgeting. Duties are segregated by providing clear lines of authority and responsibility within the organization. The duties of control over the program funds or assets shall be separate from the duties of accounting control. A budget will be drawn up at the beginning of the contract or grant and monitored on a regular basis determining the un-obligated portion for each line item. If a budget line item needs modifying, a modification request will be sent to the appropriate funding agent for approval. A copy of the request along with the approval or disapproval will be kept in the records of the Tribe.				
Audit Process				
10.2. Is your LI	HEAP program audited	annually under the Single Audit Act and	OMB Circular A - 133?	
			rtable condition cited in the A-133 audits, gency from the most recently audited fisca	
No Findings 🔽				
Finding	Type	Brief Summary	Resolved?	Action Taken
1				
10.4 Audits of l	acal Administering Age	neies	•	
What types of a		ncies s do you have in place for local adminste	ering agencies/district offices?	
What types of a Select all that a	nnual audit requirement pply.	s do you have in place for local adminste		B Circular A-133
What types of a Select all that a	nnual audit requirement pply. agencies/district offices a	s do you have in place for local adminste	ompliance with Single Audit Act and OMI	B Circular A-133
What types of a Select all that ap	nnual audit requirement pply. agencies/district offices a agencies/district offices a	s do you have in place for local adminste are required to have an annual audit in c are required to have an annual audit (oth	ompliance with Single Audit Act and OMI ner than A-133)	
What types of a Select all that a Local Local	nnual audit requirement pply. agencies/district offices a agencies/district offices'	s do you have in place for local adminster are required to have an annual audit in concercion required to have an annual audit (oth A-133 or other independent audits are re	ompliance with Single Audit Act and OMI ner than A-133) eviewed by Grantee as part of compliance	
What types of a Select all that a Local Local Grant	nnual audit requirement pply. agencies/district offices a agencies/district offices' agencies/district offices' ee conducts fiscal and pr	s do you have in place for local adminste are required to have an annual audit in c are required to have an annual audit (oth	ompliance with Single Audit Act and OMI ner than A-133) eviewed by Grantee as part of compliance	
What types of a Select all that a Value Local Local Grant Compliance Mo	nnual audit requirement pply. agencies/district offices a agencies/district offices' agencies/district offices' ee conducts fiscal and pronitoring	s do you have in place for local adminster are required to have an annual audit in control required to have an annual audit (oth A-133 or other independent audits are re- ogram monitoring of local agencies/distr	ompliance with Single Audit Act and OMI ner than A-133) eviewed by Grantee as part of compliance	process.
What types of a Select all that a Select all that a Local Local Grant Compliance Mo	nnual audit requirement pply. agencies/district offices a agencies/district offices' agencies/district offices' ee conducts fiscal and pr onitoring he Grantee's strategies for	s do you have in place for local adminster are required to have an annual audit in control required to have an annual audit (oth A-133 or other independent audits are re- ogram monitoring of local agencies/distr	ompliance with Single Audit Act and OMI ner than A-133) eviewed by Grantee as part of compliance rict offices	process.
What types of a Select all that a Select all that a Local Local Grant Compliance Mo	nnual audit requirement pply. agencies/district offices a agencies/district offices' agencies/district offices' ae conducts fiscal and pr onitoring he Grantee's strategies for	s do you have in place for local adminster are required to have an annual audit in control required to have an annual audit (oth A-133 or other independent audits are re- ogram monitoring of local agencies/distr	ompliance with Single Audit Act and OMI ner than A-133) eviewed by Grantee as part of compliance rict offices	process.
What types of a Select all that a Value of the Local Local Grant Compliance Model of the Local Grantee employ Intern	nnual audit requirement pply. agencies/district offices a agencies/district offices' agencies/district offices' ee conducts fiscal and pr onitoring he Grantee's strategies for ees:	s do you have in place for local adminster are required to have an annual audit in control required to have an annual audit (oth A-133 or other independent audits are re- ogram monitoring of local agencies/distr	ompliance with Single Audit Act and OMI ner than A-133) eviewed by Grantee as part of compliance rict offices	process.
What types of a Select all that a Select all that a Local Local Grant Compliance Mo 10.5. Describe to Grantee employ Interno	nnual audit requirement pply. agencies/district offices a agencies/district offices a agencies/district offices' agencies/district offices	s do you have in place for local adminster required to have an annual audit in care required to have an annual audit (oth A-133 or other independent audits are recogram monitoring of local agencies/distribr monitoring compliance with the Grant	ompliance with Single Audit Act and OMI ner than A-133) eviewed by Grantee as part of compliance rict offices	process.
What types of a Select all that ap Variable Local Local Local Grant Compliance Mo 10.5. Describe to Grantee employ Variable Local Depar Second	nnual audit requirement pply. agencies/district offices a agencies/district offices a agencies/district offices' agencies/district offices' ae conducts fiscal and pronitoring the Grantee's strategies for a general program review timental oversight dary review of invoices agencies/district offices' agencies/district offices' agencies/district offices' agencies/district offices agencies/district offices/district offi	s do you have in place for local adminster required to have an annual audit in care required to have an annual audit (oth A-133 or other independent audits are recogram monitoring of local agencies/distribr monitoring compliance with the Grant	ompliance with Single Audit Act and OMI ner than A-133) eviewed by Grantee as part of compliance rict offices	process.

Local Adminstering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
LIHEAP will be managed as all other tribal programs. The day-to-day activities of the LIHEAP Coordinator are under the supervision of the Tribal Administrator, who is under the supervision of the Tribal Business Committee, who is elected by tribal members. The Business Committee requires monthly financial and narrative reports for all programs.
Once per year, the Grants Director monitors the LIHEAP files for the purpose of reviewing eligibility and benefit determinations made by the LIHEAP Coordinator.
During these monitorings, participant files are chosen at random for detailed review to verify that the eligibility determination was correct and that all established policies and procedures were followed in the decision-making process. Any findings are reported to the Tribal Administrator and Business Committee.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits: N/A - Administered by the Tribe, there are no local agencies to review
Desk Reviews:
N/A - Administered by the Tribe, there are no local agencies to review
10.8. How often is each local agency monitored ?
N/A - Administered by the Tribe, there are no local agencies to review
10.9. What is the combined error rate for eligibility determinations? OPTIONAL $\rm N\!/\!A$
10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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SF - 424 - MANDATORY				
Section 11: Timely and Mean	ingful Public Participation, 2605	(b)(12), 2605(C)(2)		
11.1 How did you obtain input from the public in the development Select all that apply.	nt of your LIHEAP plan?			
▼ Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for commen	t			
Hard copy of plan is available for public view and com	ment			
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
11.2 What changes did you make to your LIHEAP plan as a resu No comments were received, so no changes were made.	lt of this participation?			
Public Hearings, 2605(a)(2) - For States and the Commonwealth	of Puerto Rico Only			
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution of your LIH	EAP funds?		
	Date	Event Description		
1				
11.4. How many parties commented on your plan at the hearing(s)?			
11.5 Summarize the comments you received at the hearing(s).				
N/A - No public hearing required for Tribes				
11.6 What changes did you make to your LIHEAP plan as a resu	lt of the comments received at the public hearing	(s)?		
N/A - No public hearing required for Tribes				
If any of the above questions require further ex attach a document with said explanation here.	planation or clarification that could	not be made in the fields provided,		

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

All applicants will be given a brochure at the time of application outlining the fair hearing procedures and appeal process.

12.4 Describe your fair hearing procedures for households whose applications are denied.

In the event an applicant feels he/she has been denied services unfairly, or in the event an affected recipient desires to appeal the Tribe's final determination concerning services or benefits hereunder for any other reason, such person may file an appeal in writing to the Quapaw Tribal Business Committee. Any appeals hereunder shall be submitted in writing to the Secretary-Treasurer of the Business Committee within thirty (30) days after the written decision of the Tribe is received by the applicant or recipient of benefits or services. The Secretary-Treasurer shall set the appeal for decision by the Business Committee at a regular meeting of the Business Committee not later than the second (2nd) regularly monthly meeting of the Committee from the date of appeal receipt. Such appeal shall set forth, in writing, all of the reasons for the appeal, and shall contain any and all documents the appellant desires the Business Committee to consider with respect to the appeal. The Business Committee may, in its discretion, request that the appellant and a representative or representatives of the Committee appear in person to address the issues in the appeal. No arguments or issues will be considered by the Business Committee unless they are fully set forth and described in the appeal papers. The Committee's final decision shall be served on the applicant or recipient.

The Business Committee may proceed to a decision without a hearing, at its sole discretion. The Business Committee shall make a final determination of the appeal, in writing. Any final decision of the Business Committee hereunder may be appealed to the Tribal Court, if such appeal shall be filed within thirty (30) days after the date the appellant receives the decision of the Business Committee. Any appeals to the Tribe Court received after such period shall be barred as untimely. In hearing an appeal of a final decision of the Business Committee hereunder, the Tribal Court shall review the factual determinations of the Business Committee for clear error. Under no circumstances shall the Tribe, Business Committee, or Court be required to commit or obligate and expend the funds of the Tribe for services and benefits hereunder if such funds have not been appropriated for such purpose by the Tribal Business Committee.

12.5 When and how are applicants informed of these rights?

All LIHEAP applicants are entitled to request a hearing regarding the decision made on their case. Both Energy Assistance (EA) applicants and Energy Crisis Intervention Program (ECAP) will be notified of their hearing rights in their award/denial notification (sample is included in Appendix C of the attach LIHEAP Manual). The right to a hearing is also posted in a public area in the LIHEAP office, where all applicants are required to visit for services. All applicants are also provided a brochure at the time of application stating the fair hearing procedures and appeal process.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

At the time of application, applicants are notified at the time of application of their right to a fair hearing if a decision is not made in a timely manner. Notices are posted in a public area in the LIHEAP office, where all applicants are required to visit for services. All applicants are also provided a brochure at the time of application stating the fair hearing procedures and appeal process.

12.7 When and how are applicants informed of these rights?

All LIHEAP applicants are entitled to request a hearing if a decision is not made in a timely manner. Both Energy Assistance (EA) applicants and Energy Crisis Intervention Program (ECAP) are notified of the fair hearing process by a notice posted in a public area in the LIHEAP office, where all applicants are required to visit for services. All applicants are also provided a brochure at the time of application stating the air hearing procedurers and appeal process.

will be notified of their hearing rights in their award/denial notification (sample is included in Appendix C of the attach LIHEAP Manual).

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

N/A - No LIHEAP funds will be used to provide services that encourage and enable households to reduce their home energy needs.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

N/A - No LIHEAP funds will be used to provide services that encourage and enable households to reduce their home energy needs.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

N/A - No LIHEAP funds will be used to provide services that encourage and enable households to reduce their home energy needs.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A - No LIHEAP funds will be used to provide services that encourage and enable households to reduce their home energy needs.

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

Yes No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

N/A

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	N/A	N/A	N/A

Section 15 - Training

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Section 15: Training			
15.1 Describe the training you provide for each of the following groups:			
a. Grantee Staff:			
Formal training on grantee policies and procedures			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
Employees are provided with policy manual			
Other-Describe:			
b. Local Agencies:			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
On-site training			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
Employees are provided with policy manual			
Other - Describe			
c. Vendors			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			

	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
	Other - Describe:
15.2 D • Ye	Ooes your training program address fraud reporting and prevention?
	by of the above questions require further explanation or clarification that could not be made in the fields provided,

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

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SF - 424 - MANDATORY							
Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms	17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms available to	the p	oublic for reporting cases of suspected	d wa	ste, fraud, and abuse. Select all that a	apply	•	
Online Fraud Reporting							
Dedicated Fraud Reporting	Hotl	ine					
Report directly to local ager	cy/d	istrict office or Grantee office					
Report to State Inspector G	Report to State Inspector General or Attorney General						
Forms and procedures in pl	ace f	or local agencies/district offices and v	endo	ors to report fraud, waste, and abuse			
Other - Describe:	Other - Describe:						
b. Describe strategies in place for adver	tisin	g the above-referenced resources. Sel	ect a	ll that apply			
Printed outreach materials							
Addressed on LIHEAP appl	icati	on					
Website							
Other - Describe:	Other - Describe:						
17.2. Identification Documentation Req	uirei	nents					
a. Indicate which of the following forms	s of ic	dentification are required or requeste	d to	be collected from LIHEAP applican	ts or	their household members.	
	Collected from Whom?						
Type of Identification Collected		Applicant Only	All Adults in Household			All Household Members	
Social Security Card is photocopied and retained		Required		Required		Required	
		Requested		Requested	>	Requested	
Social Security Number (Without actual Card)		Required		Required		Required	
		Requested		Requested		Requested	
Government-issued identification card	>	Required		Required		Required	
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Requested		Requested		Requested	
			百	All Adults in All Adults in	T	All Household	

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1							
L D	osonibo omu organdiona 4a 4ba abaya mali	lata.	·			•	
	b. Describe any exceptions to the above policies. Social security cards not required on household members under the age of one.						
17.3	Identification Verification						
_	cribe what methods are used to verify t	he authenticity of ide	ntification documen	ts provided by client	s or household memb	ers. Select all that a	pply
	Verify SSNs with Social Security Ac	•					11.0
	Match SSNs with death records from Social Security Administration or state agency						
	Match SSNs with state eligibility/ca	se management syster	n (e.g., SNAP, TAN	F)			
	Match with state Department of La	bor system					
	Match with state and/or federal cor	rections system					
	Match with state child support system						
	Verification using private software	(e.g., The Work Num	ber)				
	In-person certification by staff (for	tribal grantees only)					
~	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	r tribal grantees onl	y)		
	Other - Describe:						
17.4	. Citizenship/Legal Residency Verificat	tion					
Wha	at are your procedures for ensuring tha	at household members	s are U.S. citizens or	aliens who are qual	ified to receive LIHE	AP benefits? Select	all that apply.
	Clients sign an attestation of citize	nship or legal residen	ey				
	Client's submission of Social Secur	rity cards is accepted	as proof of legal resi	dency			
	Noncitizens must provide documen	ntation of immigration	n status				
	Citizens must provide a copy of the	eir birth certificate, n	aturalization papers	s, or passport			
	Noncitizens are verified through the	ne SAVE system					
>	▼ Tribal members are verified through Tribal enrollment records/Tribal ID card						
	Other - Describe:						
17.5	. Income Verification						
Wha	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
>	Require documentation of income for	or all adult household	members				
	Pay stubs						
	Social Security award letters	3					
	Bank statements						
	Tax statements						
	Zero-income statements						
	✓ Unemployment Insurance letters						
	Other - Describe:						
	Computer data matches:						
	Income information matched against state computer system (e.g., SNAP, TANF)						
	Proof of unemployment benefits verified with state Department of Labor						
	Social Security income verified with SSA						
	Utilize state directory of new hires						
	Other - Describe:						

17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel

vendo	vendors? Select all that apply.					
>	Vendors are checked against an approved vendors list					
	Centralized computer system/database is used to track payments to all vendors					
	Clients are relied on for reports of non-delivery or partial delivery					
	Two-party checks are issued naming client and vendor					
	Direct payment to households are made in limited cases only					
	Vendors are only paid once they provide a delivery receipt signed by the client					
	Conduct monitoring of bulk fuel vendors					
	Bulk fuel vendors are required to submit reports to the Grantee					
	Vendor agreements specify requirements selected above, and provide enforcement mechanism					
	Other - Describe:					
17.10.	Investigations and Prosecutions					
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.						
	Refer to state Inspector General					
	Refer to local prosecutor or state Attorney General					
	Refer to US DHHS Inspector General (including referral to OIG hotline)					
>	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public					
	Grantee attempts collection of improper payments. If so, describe the recoupment process					
>	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 years					
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated					
	Vendors found to have committed fraud may no longer participate in LIHEAP					
	Other - Describe:					
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

5681 South 630 Road * Address Line 1		
Address Line 2		
Address Line 3		
Quapaw <u>*</u> City	ок <u>*</u> State	74363 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or (B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act:(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		