DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: THLOPTHLOCCO TRIBAL TOWN

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 2

Report Period: 10/01/2018 to 09/30/2019 Report Status: Certified (Revision #2)

Report Sections>

1.	Mandatory Grant Application SF-424	2
2.	Section 1 - Program Components	4
3.	Section 2 - HEATING ASSISTANCE	8
4.	Section 3 - COOLING ASSISTANCE	10
5.	Section 4 - CRISIS ASSISTANCE	12
6.	Section 5 - WEATHERIZATION ASSISTANCE	15
7.	Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)	17
8.	<i>Section 7 - Coordination, 2605(b)(4) - Assurance 4</i>	18
9.	Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6	19
10.	Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7	21
	Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10	
	Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)	
	24	
13.	Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13	25
	Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16	
15.	Section 14 - Leveraging Incentive Program ,2607A	27
16.	Section 15 - Training	28
<i>17</i> .	Section 16 - Performance Goals and Measures, 2605(b)	30
	Section 17 - Program Integrity, 2605(b)(10)	31
19.	Section 17 - Program Integrity, 2605(b)(10)	
	Section 17 - Program Integrity, 2605(b)(10)	35
20.	Section 17 - Program Integrity, 2605(b)(10)	35 39
20. 21.	Section 17 - Program Integrity, 2605(b)(10)	35 39 43

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY

*1.a. Type of Submission: Plan		• Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:			* 1.d. Version: C Initial C Resubmission C Revision O Update		
					2. Date Rece	eived:		State Use Only:	
					3. Applicant Identifier:				
					4a. Federal Entity Identifier:			5. Date Received By State:	
					4b. Federal	Award Id	lentifier:	6. State Application Identifier:	
7. APPLICAN	T INFORMATION								
* a. Legal Nai	ne: Thlopthlocco Trib	al Town							
* b. Employe 73-1023436	:/Taxpayer Identifica	tion Numb	oer (EIN/TIN)):	* c. Organiz	ational D	OUNS: 80780	8241	
* d. Address:	,				4		4		
* Street 1:	P.O. BOX 1	88			Street 2:				
* City:	OKEMAH				County:		Okfuskee		
* State:	OK				Province		7.10.50		
* Country:	United States				* Zip / Po Code:	ostal	74859 -		
e. Organizatio					1				
Department N	lame:				Division Na	me:			
f. Name and c	ontact information of	person to	be contacted	on matters inv	olving this ap	plication	:		
Prefix:	* First Name: Yvonda			Middle Name	iddle Name: * Last Name: Fixico				
Suffix:	Title: Social Service Mana	iger		Organization	Organizational Affiliation:				
* Telephone Number: (918) 560-6198	Fax Number 918-623-3023			* Email: yfixico@tttown.org					
	F APPLICANT: e American Tribal Go	vernment (Federally Reco	ognized)					
b. Addition	al Description:								
* 9. Name of l	Federal Agency:								
				g of Federal Dor sistance Number				CFDA Title:	
10. CFDA Num	bers and Titles	ļ	93568			Low-Inc	ome Home En	ergy Assistance	
11. Descriptiv Energy Assis	e Title of Applicant's tance	Project							
	ected by Funding: cmulgee and Hughes C	ounty in O	klahoma						
13. CONGRE	SSIONAL DISTRIC	TS OF:							

* a. Applicant 2		b. Program Statewide	b. Program/Project: Statewide			
Attach an additional lis	st of Program/Project Congressional Distric	ts if needed.				
14. FUNDING PERIO	D:	15. ESTIM	ATED FUNDING:			
a. Start Date: 10/01/2018	b. End Date: 09/30/2019		* a. Federal (\$): \$0	b. Match (\$) :		
* 16. IS SUBMISSION	SUBJECT TO REVIEW BY STATE UNDI	ER EXECUTIVE (ORDER 12372 PROCESS?			
a. This submission v	vas made available to the State under the Ex	xecutive Order 123	72			
Process for Revi	ew on :					
b. Program is subject	et to E.O. 12372 but has not been selected by	y State for review.				
c. Program is not co	vered by E.O. 12372.					
* 17. Is The Applicant O YES NO	Delinquent On Any Federal Debt?					
Explanation:						
complete and accurate	ication, I certify (1) to the statements contain to the best of my knowledge. I also provide aware that any false, fictitious, or fraudulen Title 218, Section 1001)	the required assura	ances** and agree to comply with an	y resulting terms if I		
** The list of certificati instructions.	ons and assurances, or an internet site when	re you may obtain t	this list, is contained in the announce	ment or agency specific		
	Name and Title of Authorized Certifying Of	fficial	18c. Telephone (area code, number	e (area code, number and extension)		
Yvonda Fixico	Yvonda Fixico		18d. Email Address yfixico@tttown.org			
18b. Signature of Auth	orized Certifying Official		18e. Date Report Submitted (Mont 10/12/2018	h, Day, Year)		
Attach suppor	ting documents as specified	l in agency i	nstructions.			

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components					
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)					
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Operation				
	Start Date	End Date			
Heating assistance	11/01/2018	03/31/2019			
Cooling assistance	05/01/2019	09/30/2019			
Crisis assistance	10/01/2018	09/30/2019			
Weatherization assistance					
Provide further explanation for the dates of operation, if necessary	-1	*			
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16					
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.	e total of all percentages	Percentage (%)			
Heating assistance		40.00%			
Cooling assistance		40.00%			
Crisis assistance	20.00%				
Weatherization assistance	0.00%				
Carryover to the following federal fiscal year	0.00%				
Administrative and planning costs		0.00%			
Services to reduce home energy needs including needs assessment (Assurance 16)		0.00%			
Used to develop and implement leveraging activities		0.00%			
TOTAL 100.00%					

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)										
1.3 T	he funds reserve	ed for winter crisis assistance tha	t hav	e not been expen	ded b	y March 15 will l	oe rej	programmed to:		
	Heat	Heating assistance					Co	oling assistance		
	Wear	Weatherization assistance					Otl	ner (specify:)		
		y, 2605(b)(2)(A) - Assurance 2, 20								
1.4 D colur	o you consider h nn below? 💽 Ye	nouseholds categorically eligible i es O No	f one	household mem	ber re	ceives one of the	follo	wing categories of	ben	efits in the left
If you	u answered "Yes	s'' to question 1.4, you must comp	plete	the table below a	nd an	swer questions 1	.5 an	d 1.6.		
				Heating		Cooling		Crisis		Weatherization
TANI	?		\odot	Yes O No	\odot	Yes ONo	⊙	Yes O No	О	Yes O No
SSI			\odot	Yes O No	\odot	Yes ONo	\odot	Yes O No	0	Yes O No
SNAF	•		\odot	Yes O No	•	Yes O No	•	Yes O No	О	Yes O No
Mean	s-tested Veterans	Programs	0	Yes 🖲 No	0	Yes 🖲 No		Yes 🖲 No	О	Yes O No
		Program Name		Heating		Cooling	4	Crisis	"	Weatherization
Other	(Specify) 1			C Yes C No		C Yes C No		O Yes O No		C Yes C No
1.5 D	o vou automatic	ally enroll households without a	direc	t annual annlicat	tion?	O yes 💿 No				II.
	s, explain:	any chron nouscholds without a	unce	t annuar applicat		103 110				
	, F									
when	determining eli	re there is no difference in the tro gibility and benefit amounts? ed on the same worksheet that dete		_					_	_
	P Nominal Payme			4.6. CNADI		uaCv. G	l sv			
		LIHEAP funds toward a nomina s" to question 1.7a, you must pro								
<u> </u>		inal Assistance: \$0.00	viuc	a response to que	Stion	5 1.70, 1.7C, and 1	., u.			
	Frequency of Ass	· · · · · · · · · · · · · · · · · · ·								
	Once Per Year									
	Once every five	e years								
	Other - Describ	pe:								
1.7d	How do vou con	firm that the household receiving	a no	ominal payment l	nas an	energy cost or n	eed?			
	•									
Detei	mination of Eligi	bility - Countable Income								
1.8. I	n determining a	household's income eligibility fo	r LII	HEAP, do you use	e gros	s income or net in	ncom	e ?		
~	Gross Income									
Net Income										
1.9. 8	Select all the app	licable forms of countable incom	e use	d to determine a	house	ehold's income el	igibili	ity for LIHEAP		
Y	Wages									
~	Self - Employm	nent Income								
~	Contract Incon	ne								
	Payments from	n mortgage or Sales Contracts								
~	✓ Unemployment insurance									

>	Strike Pay
>	Social Security Administration (SSA) benefits
	Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
>	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
>	Interest, dividends, or royalties
	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA

>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 2 - Heating Assistance						
Eligibility, 2605(b	b)(2) - Assurance 2						
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
2.2 Do you have : HEATING ASSIT	additional eligibility requirements for TANCE?	O Yes	⊙ No				
2.3 Check the ap	2.3 Check the appropriate boxes below and describe the policies for each.						
Do you require a	n Assets test ?	C Yes	⊙ No				
Do you have add	litional/differing eligibility policies for:						
Renters?		C Yes	⊙ No				
Renters Li	ving in subsidized housing ?	C Yes	⊙ No				
Renters wi	ith utilities included in the rent ?	C Yes	⊙ No				
Do you give prior	rity in eligibility to:	<u></u>					
Elderly?		⊙ Yes	O No				
Disabled?		• Yes	O _{No}				
Young chil	dren?	• Yes	O No				
Household	s with high energy burdens ?	€ Yes C No					
Other?		C Yes	O _{No}				
All applicants elig lower income fam determine benefit then they will sco	nilies and individuals to help with the cost of amount. If an applicant falls under any of the	high energ e more vul	n. The point system criteria includes household gy burden. The number of household members is Inerable categories, which is Elderly, Disabled, a er than the less vulnerable population. Please see	s also a criteria which is used to and Families with children under 6,			
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
	2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Benefit amounts are based on a point system which allow the more vulnerable population to score higher which allows a larger benefit to them.						
2.5 Check the va	riables you use to determine your benefit	levels. (Ch	neck all that apply):				
✓ Income							
Family (hou	usehold) size						
✓ Home energ	gy cost or need:						
✓ Fuel	l type						
Clin	nate/region						
Indi	ividual bill						
Dwe	Dwelling type						

Energy burden (% of income spent on home energy)									
Energy need	Energy need								
Other - Describe:									
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
2.6 Describe estimated benefit levels for FY 2018:									
Minimum Benefit	\$74	Maximum Benefit	\$350						
2.7 Do you provide in-kind (e.g., blankets, space heate	rs) and/or other i	forms of benefits? C Yes O No	1						
If yes, describe.									
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.									

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 3 - Cooling Assistance						
Eligibility, 2605(c	c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate Th	e income eligibility threshold used for the	Cooling c	omponent:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
3.2 Do you have a	additional eligibility requirements for FANCE?	C Yes	€ No				
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.				
Do you require a	n Assets test ?	C Yes	⊙ No				
Do you have add	itional/differing eligibility policies for:						
Renters?		C Yes	⊙ No				
Renters Liv	ving in subsidized housing ?	C Yes	⊙ No				
Renters wi	th utilities included in the rent ?	C Yes	⊙ No				
Do you give prior	rity in eligibility to:						
Elderly?		• Yes	O _{No}				
Disabled?		• Yes	O _{No}				
Young chil	dren?	⊙ Yes C No					
Households	s with high energy burdens ?	€ Yes C No					
Other?		CYes ONo					
Explanations of p	policies for each "yes" checked above:						
	scored based on a point system with the hig clease see attached Worksheet for Determina		amounts going to the elderly, disabled, young c HEAP Benefits.	children and households with high			
3.4 Describe how	you prioritize the provision of cooling as	sistance to	vulnerable populations,e.g., benefit amounts,	, early application periods, etc.			
All applicants are LIHEAP Benefits		rity to the 1	nore vulnerable populations. Please see attached	1 Worksheet for Detemination of			
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.5 Check the var	riables you use to determine your benefit	levels. (Ch	neck all that apply):				
✓ Income							
Family (hou	usehold) size						
	gy cost or need:						
✓ Fuel	type						
	nate/region						
	vidual bill						
	lling type						

Energy burden (% of income spent on home energy)								
Energy need	Energy need							
Other - Describe:								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2018:								
Minimum Benefit	\$74	Maximum Benefit	\$350					
3.7 Do you provide in-kind (e.g., fans, air conditioners	and/or other for	rms of benefits? C Yes O No						
If yes, describe.								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 4: CRISIS ASSISTANCE						
Eligibility - 2604	(c), 2605(c)(1)(A)						
4.1 Designate the	e income eligibility threshold used for the crisis compo	nent					
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	State Median Income	60.00%				
4.2 Provide your	· LIHEAP program's definition for determining a cris	is.					
	en a household is without heating/cooling service, at risk of additional fuel when current supply will be depleted with		hours of application, has a notice of				
4.3 What constit	utes a <u>life-threatening crisis?</u>						
	hreat to the health or safety of an eligible household. The oped, children under 6) would constitute a life threatening		h a medical need for heat/cooling				
Crisis Requirem	ent, 2604(c)						
4.4 Within how i	many hours do you provide an intervention that will r	esolve the energy crisis for eligible househo	olds? 48Hours				
4.5 Within how 1 18Hours	many hours do you provide an intervention that will re	esolve the energy crisis for eligible househo	olds in life-threatening situations?				
Crisis Eligibility,	2605(c)(1)(A)						
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	C Yes					
4.7 Check the ap	propriate boxes below and describe the policies for ea	ch					
Do you require a	nn Assets test ?	C Yes O No					
Do you give prio	rity in eligibility to :	V					
Elderly?		⊙ Yes C No					
Disabled?		⊙ Yes ONo					
Young Chi	ildren?	⊙ Yes C No					
Household	s with high energy burdens?	€ Yes € No					
Other?		C Yes C No					
In Order to rece	ive crisis assistance:	*					
Must the h empty tank?	ousehold have received a shut-off notice or have a nea	r C Yes C No					
Must the h	ousehold have been shut off or have an empty tank?	€ Yes € No					
Must the h	ousehold have exhausted their regular heating benefit	? C Yes O No					
Must rente received an evict	ers with heating costs included in their rent have tion notice ?	C Yes O No					
Must heati	ing/cooling be medically necessary?	€ Yes C No					
Must the h	ousehold have non-working heating or cooling	C Yes O No					

Other? C Yes C No			
Do you have additional / differing eligibility policies for:			
Renters? © Yes No			
Renters living in subsidized housing?	C Yes O No		
Renters with utilities included in the rent?			
Explanations of policies for each "yes" checked above:			
	higher on the worksheet which allows a higher benefit amount to these households with cants who have a shut-off notice or have been shut-off and when heating/cooling is		
Determination of Benefits			
4.8 How do you handle crisis situations?			
Separate component			
Fast Track			
Other - Describe:			
4.9 If you have a separate component, how do you determine cri	isis assistance benefits?		
Amount to resolve the crisis.			
applicant receives. Crisis Requirements, 2604(c) 4.10 Do you accept applications for energy crisis assistance at sit	tes that are geographically accessible to all households in the area to be served?		
⊙ Yes ○ No Explain.			
Applications are accepted over the phone for applicants that are not applicants home if needed.	able to come to the office or outreach sites. Department staff will also travel to an		
4.11 Do you provide individuals who are physically disabled the	means to:		
Submit applications for crisis benefits without leaving their he	omes?		
⊙ Yes ○ No If No, explain.			
Travel to the sites at which applications for crisis assistance a	re accepted?		
• Yes O No If No, explain.			
If you answered "No" to both options in question 4.11, please ex disabled?	xplain alternative means of intake to those who are homebound or physically		
Benefit Levels, 2605(c)(1)(B)			
4.12 Indicate the maximum benefit for each type of crisis assista	nnce offered.		
Winter Crisis \$0.00 maximum benefit			
Summer Crisis \$0.00 maximum benefit			
Year-round Crisis \$350.00 maximum benefit			
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) a	and/or other forms of benefits?		
Yes No If yes, Describe			
4.14 Do you provide for equipment repair or replacement using	crisis funds?		
C Yes O No			
If you answered "Yes" to question 4.14, you must complete ques	stion 4.15.		

4.15 Check appropriate boxes below to indicate type(s) of assistance provided.				
	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair				
Heating system replacement				
Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?				
⊙ Yes C No				
If you responded "Yes" to question 4.16, you must respond to question 4.17.				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
Once a Promissory Note or Pledge is sent to the utility vendor, this allows the tribe up to 30 days to make a payment for the applicant. During this time the utilities will not be shut off.				
If any of the above questions require further explanation or clarification that could not be made in the				

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assa	urance 2				
5.1 Designate the income eligibility thresh	old used for the Weatheriz	ation component			
Add Household Size Eligibility Guideline Eligibility Threshold					
1			0.00%		
5.2 Do you enter into an interagency agree No	ement to have another gove	ernment agency administer a WEATHERIZ	ATION component? O Yes		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring protoco	ol for weatherization? CY	es O No			
WEATHERIZATION - Types of Rules					
5.5 Under what rules do you administer L	IHEAP weatherization? (C	Check only one.)			
Entirely under LIHEAP (not DOE)	rules				
Entirely under DOE WAP (not LIH	EAP) rules				
Mostly under LIHEAP rules with the	ne following DOE WAP rul	le(s) where LIHEAP and WAP rules differ (Check all that apply):		
Income Threshold					
Weatherization of entire mult units or will become eligible within 180 da		is permitted if at least 66% of units (50% in	2- & 4-unit buildings) are eligible		
Weatherize shelters temporar care facilities).	ily housing primarily low i	ncome persons (excluding nursing homes, pr	isons, and similar institutional		
Other - Describe:					
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)			Check all that apply.)		
Income Threshold					
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.					
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?	C Yes C No				
5.7 Do you have additional/differing eligib	pility policies for :				
Renters	C Yes C No				
Renters living in subsidized housing?	O Yes O No				
5.8 Do you give priority in eligibility to:					
Elderly?	C Yes C No				
Disabled?	C Yes C No				

Young Children?	C Yes C No		
House holds with high energy burdens?	C Yes C No		
Other?	C Yes C No		
If you selected "Yes" for any of the option below.	as in questions 5.6, 5.7, or 5.8, you	u must provide further explanation of these policies in the text field	
Benefit Levels			
5.9 Do you have a maximum LIHEAP we	atherization benefit/expenditure	per household? C Yes C No	
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measu	ares do you provide ? (Check all	categories that apply.)	
Weatherization needs assessments/audits Energy related roof repair			
Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modifications/ repairs		Windows/sliding glass doors	
Furnace replacement		Doors	
Cooling system modifications/ repairs		Water Heater	
Water conservation measures Cooling system replacement		Cooling system replacement	
Compact florescent light bulbs		Other - Describe:	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Descr WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, ec.).
>	Joint application for multiple programs
\	Intake referrals to/from other programs
>	One - stop intake centers
	Other - Describe:

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	8.1 How would you categorize the primary responsibility of your State agency?				
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
	do you provide alternate outreach and int				
	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5b Wh	o determines client eligibility? o processes benefit payments to gas and vendors?				
	processes benefit payments to bulk fuel				
8.5d Wh measure	o performs installation of weatherization s?				
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.					
8.6 What is your process for selecting local administering agencies?					

8.7 How	8.7 How many local administering agencies do you use?				
	8.8 Have you changed any local administering agencies in the last year? O Yes No				
8.9 If so	, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.				

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating Yes C No
Cooling • Yes • No
Crisis • Yes O No
Are there exceptions? O Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid?
A letter of approval is sent to the client notifying them of the amount paid and vendor name.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? A current utility bill is attached to the application at the time of receipt showing the amount due. An approval letter is sent to the applicant providing the amount of payment made on their behalf. This assures that the energy vendor is charging the actual amount and any overpayment is shown as a credit balance.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? The tribe has a working relationship with all fuel suppliers. The tribe will send a letter of assurance to each vendor. This will assure that all households receiving LIHEAP assistance will not be treated adversely.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? • Yes No
If so, describe the measures unregulated vendors may take.
Unregulated vendors are subject to the same program operation policies as regulated vendors.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
The tribes fin has a designa designated pe	10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? The tribes financial management system provides for effective control and accountability for all program funds. Each staff member within the department has a designated role in the process of approval and request for payments. The computer software used within the department will only allow the designated person the rights to that duty. Each staff member has a unique password to enter into the system which tracks their activity. This is the same for the accounting staff as well, who provides oversight of program funds along with the program director.				
Audit Proces	s				
10.2. Is your Yes O		ited annually under the Single Audit	Act and OMB Circular A - 133?		
		ing to the level of material weakness ows, or other government agency reviews.			
No Findings	V				
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
10.4. Audits	of Local Administering	Agencies			
What types of Select all that		nents do you have in place for local a	dministering agencies/district offices?		
Loc	cal agencies/district offi	ces are required to have an annual au	dit in compliance with Single Audit	Act and OMB Circular A-133	
Loc	cal agencies/district offi	ces are required to have an annual au	ndit (other than A-133)		
Loc	Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.				
Grantee conducts fiscal and program monitoring of local agencies/district offices					
Compliance	Monitoring				
10.5. Describ	e the Grantee's strateg	ies for monitoring compliance with th	e Grantee's and Federal LIHEAP po	licies and procedures: Select all that	
Grantee emp	oloyees:				
✓ Int	✓ Internal program review				
De ₁	Departmental oversight				
✓ Sec	ondary review of invoi	ces and payments			
Otl	ner program review me	chanisms are in place. Describe:			
Local Administering Agencies / District Offices:					
On	- site evaluation				

Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY			
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.			
Tribal Council meeting(s)			
Public Hearing(s)			
Draft Plan posted to website and available for comment			
Hard copy of plan is available for public view and comment			
Comments from applicants are recorded			
Request for comments on draft Plan is advertised			
Stakeholder consultation meeting(s)			
Comments are solicited during outreach activities			
Other - Describe:			
A meeting was posted on Facebook and held on 10/9/2018 for those that had a concern or questions regarding the upcoming Liheap fund. 11.2 What changes did you make to your LIHEAP plan as a result of this participation? None			
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only			
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?			
Date Event Description			
1			
11.4. How many parties commented on your plan at the hearing(s)?			
11.5 Summarize the comments you received at the hearing(s).			
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?			
If any of the above questions require further explanation or clarification that could not be made in the			

fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? NA
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

Once the Social Services office is in receipt of the application, it is considered pending until all documentation required is received or up to 10 days. After 10 days the application will be denied. All documentation required must be received in order for eligibility to be determined. If the applicant considers the decision of the intake staff in error, then a written appeal must be filed within 20 days after receiving a denial, to the Program Manager. The Program Manager will review and make a decision regarding the appeal within 10 days of receipt. If the Program Manager upholds the initial decision, the applicant has 10 days after receiving the written decision to file a written appeal to the Tribal Administrator who will forward to the Business Committee for final decision.

12.5 When and how are applicants informed of these rights?

The Fair Hearing Statement is attached to the application, along with the Privacy Act Statement, Fraud Statement and Certification of Agreement to all the statements. Each applicant signs this form as part of their application process. If the applicant is unable to read then the form will be read to them with their signature verifying that they understand what was read to them. If the applicant does not understand the statements then an explanation is given to them with their signature verifying their understanding of the statements.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The Fair Hearing Statements is attached to the application, along with the Privacy Act Statement, Fraud Statement and Certification of Agreement to all the statements. Each applicant signs this form as part o their application process. If the applicant is unable to read then the form will be read to them with their signature verifyin that they understand what was read to them. If he applicant does not understand the statements then an explination is given to them with their signature verifying their understanding of the statements.

12.7 When and how are applicants informed of these rights?

At the time of application.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
NA NA
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
NA
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
NA
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
NA NA
13.5 How many households applied for these services? NA
13.6 How many households received these services? NA
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section	14:I	everaging	Incentive	Program.	26070	(\mathbf{A})
Dection		o voi usilis		I I U SI WIII	2007	,

14.1 Do you plan to submit an application for the leveraging incentive program? $\hfill C$ Yes $\hfill \hfill \hfill$ No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1					

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY

Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
✓ Annually
Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:

	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
Vendors	Other - Describe: s in this area are familiar with LIHEAP. Most work with State, Tribal and other agencies whom are trained by these other agencies.
15.2 Do • Yes • No	es your training program address fraud reporting and prevention?

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms					
a. Describe all mechanisms availab	le to the public for reporting cases of	suspected waste, fraud, and abuse. Se	lect all that apply.		
Online Fraud Reporting	g 5				
Dedicated Fraud Repor	ting Hotline				
Report directly to local	agency/district office or Grantee offic	e			
Report to State Inspecto	or General or Attorney General				
Forms and procedures i	in place for local agencies/district offic	ces and vendors to report fraud, wast	e, and abuse		
Other - Describe:					
b. Describe strategies in place for a	dvertising the above-referenced resou	rces. Select all that apply			
Printed outreach mater	ials				
Addressed on LIHEAP	application				
Website					
Other - Describe:					
17.2. Identification Documentation	Requirements				
a. Indicate which of the following for members.	orms of identification are required or	requested to be collected from LIHE	AP applicants or their household		
Collected from Whom?					
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members		
	Required	Required	Required		
Social Security Card is photocopied and retained					
	Requested	Requested	Requested		
G : 1G : 'A N I AWA	Required	Required	Required		
Social Security Number (Without actual Card)					
	Requested	Requested	Requested		
Government-issued identification	Required	Required	Required		
card					
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested		

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
ь. Г	b. Describe any exceptions to the above policies.						
17.	3 Identification Verification						
Des	scribe what methods are used to ver lv	rify the authenticity	of identification	documents provid	ed by clients or hou	sehold members.	Select all that
	Verify SSNs with Social Securit	ty Administration					
	Match SSNs with death records	s from Social Secur	ity Administration	n or state agency			
ŀ	Match SSNs with state eligibilit		-				
Ī	Match with state Department o	f Labor system					
	Match with state and/or federal	l corrections systen	1				
	Match with state child support	system					
	Verification using private softw	vare (e.g., The Wor	k Number)				
·	In-person certification by staff	(for tribal grantees	only)				
•	Match SSN/Tribal ID number	with tribal databas	e or enrollment re	cords (for tribal g	rantees only)		
	Other - Describe:						
_	4. Citizenship/Legal Residency Veri		II G	···	1	I HIEAD!	
	nat are your procedures for ensuring hat apply.	g that nousehold m	embers are U.S. c	itizens or anens w	no are quanned to i	eceive LIHEAP II	enents? Select
	Clients sign an attestation of c	itizenship or legal ı	esidency				
•	Client's submission of Social S	Security cards is acc	cepted as proof of	legal residency			
	Noncitizens must provide docu	umentation of imm	igration status				
	Citizens must provide a copy of	of their birth certifi	cate, naturalizatio	on papers, or pass	port		
	Noncitizens are verified throu	gh the SAVE system	n				
•	Tribal members are verified the	hrough Tribal enro	llment records/Tr	ibal ID card			
	Other - Describe:						
17.	5. Income Verification						
_	nat methods does your agency utilize	e to verify househol	ld income? Select	all that apply.			
Ŀ	Trequire documentation of meet	me for all adult hou	isehold members				
	Pay stubs						
_	Social Security award le	tters					
<u> </u>	Bank statements						
_	✓ Tax statements						
	Zero-income statements						
	Unemployment Insuran	ce letters					
	Other - Describe:						
	Computer data matches:						
	Income information mat	tched against state	computer system ((e.g., SNAP, TANI	F)		
	Proof of unemployment	benefits verified wi	ith state Departme	ent of Labor			
	Social Security income verified with SSA						
	Utilize state directory of	new hires					
	Other - Describe:						

17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
✓ Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
· · ·
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies.
The account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Uther - Describe:

17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.				
Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				
Clients are relied on for reports of non-delivery or partial delivery				
Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
V endors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the Grantee				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.10. Investigations and Prosecutions				
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
✓ Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
Grantee attempts collection of improper payments. If so, describe the recoupment process				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
Vendors found to have committed fraud may no longer participate in LIHEAP				
Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the				

fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

Interstate 40, Exit 227 * Address Line 1		
Clearview Road Address Line 2		
Okfuskee County Address Line 3		
Okemah <u>*</u> City	ok <u>*</u> State	74859 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		