# **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance
Grantee Name: UNITED KEETOOWAH BAND OF CHEROKEE
Report Name: DETAILED MODEL PLAN (LIHEAP)
Report Period: 10/01/2021 to 09/30/2022
Report Status: Submission Accepted by CO

**Report Sections** 

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
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- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

<b>Mandatory Gra</b>	ant Applic	ation SF-424
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES					August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023					
	L	OW INCO	MEI		IERGY AS MODEL - 424 - M	. PLA	N	ROGRAM	M(LIHEAP)	
			* 1.b. Frequency: Annual		an/Fun	<sup>4</sup> 1.c. Consolidated Application/Pl m/Funding Request? Explanation:		* 1.d. Version: Initial Resubmission Revision Update		
							Received:		State Use Only:	
							icant Identifie			
							eral Entity Ide		5. Date Received By State:	
						4b. Fec	eral Award Id	entifier:	6. State Application Identifier:	
7. APPLICAN	T INFO	ORMATION				P				
* a. Legal Nar	ne: Un	ited Keetoowah	Band o	f Cherokee Indi	ans					
* <b>b. Employer</b> 070-A1	/Taxpa	yer Identificati	on Nun	ıber (EIN/TIN	): 1-731237	* c. Or	ganizational D	UNS: 80604	9185	
* d. Address:						Wr				
* Street 1:		18263 W. Ke	etoował	n Circle			et 2:	P.O. Box 975	5	
* City:		Tahlequah				Cou		OK		
* State:		OK					vince:			
* Country:		United States				* Zi de:	p / Postal Co	74464		
e. Organizatio		t:								
Department N Health and H		ervices				Divisio	n Name:			
f. Name and c	ontact i	nformation of <b>j</b>	person	to be contacted	on matters in	volving	his application	1:		
Prefix:	* First Jenni	: <b>Name:</b> fer			Middle Name	:			t <b>Name:</b> -Robinson	
Suffix:	Title: Direc	tor Health and H	Human S	Services	Organization United Keeto		<b>ition:</b> ind of Cherokee	e Indians		
* Telephone Number: 9188712853		umber 14-4053			* Email: jcole-robinso	son@ukb-nsn.gov				
* <b>8a. TYPE O</b> I: Indian/Nativ		LICANT: ican Tribal Gove	ernment	(Federally Rec	ognized)					
b. Addition	al Desci	ription:								
* 9. Name of I	Federal	Agency:								
					f Federal Domes ance Number:				CFDA Title:	
10. CFDA Num	10. CFDA Numbers and Titles   93.568					Low-Income Home Energy Assistance Program				
11. Descriptiv	e Title o	of Applicant's I	Project				9			
12. Areas Affe	ected by	Funding:								
13. CONGRE	SSION	AL DISTRICT	S OF:							
* a. Applicant 02	;					b. Prog	ram/Project:			
Attach an add	litional	list of Program	/Projec	t Congressiona	al Districts if n	eeded.				
14. FUNDING	4. FUNDING PERIOD: 15. ESTIMATED FUNDING:						FIMATED FU	NDING:		

<b>a. Start Date:</b> 10/01/2021	<b>b. End Date:</b> 09/30/2022	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0				
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCES	S?				
a. This submission was made ava	ilable to the State under the Executiv	ve Order 12372					
Process for Review on :							
b. Program is subject to E.O. 123	372 but has not been selected by State	e for review.					
c. Program is not covered by E.C	). 12372.						
* 17. Is The Applicant Delinquent O YES NO							
Explanation:							
complete and accurate to the best of	tify (1) to the statements contained in <sup>2</sup> my knowledge. I also provide the re- ny false, fictitious, or fraudulent state tion 1001)	quired assurances** and agree to cor	mply with any resulting terms if I				
** The list of certifications and assu specific instructions.	rances, or an internet site where you	may obtain this list, is contained in t	he announcement or agency				
	tle of Authorized Certifying Official	18c. Telephone (area co	ode, number and extension)				
Jennifer Cole-Robinson	Jennifer Cole-Robinson 18d. Email Address						
18b. Signature of Authorized Certifying Official       18e. Date Report Submitted (Month, Day, Year)         09/01/2021							
Attach supporting documents as specified in agency instructions.							

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW	INCOME HOME ENERGY AS MODEL SF - 424 - M/	. PLAN	3RAM(LIHEAF	?)			
Department of Health and H Administration for Children Office of Community Servic Washington, DC 20201	n and Families ces						
August 1987, revised 05/92, ( OMB Approval No. 0970-00 Expiration Date: 12/31/2023	075						
uired in order to receive a L an abbreviated plan. Public r reviewing instructions, gat	UCTION ACT OF 1995 (Pub. L. 104-13)Use o Low Income Home Energy Assistance Program reporting burden for this collection of inform thering and maintaining the data needed, and t required to respond to, a collection of inform	m (LIHEAP) grant in years i nation is estimated to averag l reviewing the collection of i	in which the grantee is te 1 hour per response, information. An agency	not permitted to file including the time fo y may not conduct or			
	Section 1 Progra	am Components					
Program Components, 2605	5(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)						
	ts you will operate under the LIHEAP progra formation for each component designated her		Dates of (	Operation			
			Start Date	End Date			
Heating assistance			10/01/2021	03/31/2022			
			10/01/2021	03/31/2022			
Cooling assistance			04/01/2021	09/30/2022			
Crisis assistance			10/01/2021	09/30/2022			
Weatherization assistan	nce		10/01/2021	09/30/2022			
Provide further explanation	1 for the dates of operation, if necessary						
Frovinc interest capana	for the traces of operation, a necessary						
Estimated Funding Allocation	ion, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(1	6) - Assurances 9 and 16					
	vailable LIHEAP funds will be used for each comp		e total of all percentages	Percentage (%)			
Heating assistance				30.00%			
Cooling assistance				30.00%			
Crisis assistance				10.00%			
Weatherization assistance				5.00%			
Carryover to the following fe	Carryover to the following federal fiscal year 10.00						
Administrative and planning	g costs			10.00%			
Services to reduce home ener	Services to reduce home energy needs including needs assessment (Assurance 16) 5.00						
Used to develop and impleme	Used to develop and implement leveraging activities 0.						
TOTAL							
Alternate Use of Crisis Assis	stance Funds, 2605(c)(1)(C)						
1.3 The funds reserved for w	winter crisis assistance that have not been exp	pended by March 15 will be r	eprogrammed to:				
í í	Ieating assistance		Cooling assistance				

<b>×</b>		Weatherization assistance				Other (specify:)				
	-	ty, 2605(b)(2)(A) - Assurance								
1.4 Do mn be	low? O Yes	households categorically elig No	ible if or	e household me	ember rec	eives one of th	e follo	owing categories	of be	nefits in the left colu
If you	answered "Ye	s" to question 1.4, you must	complet	e the table below	w and ans	wer questions	1.5 aı	nd 1.6.		
				Heating	1	Cooling	1	Crisis	Î	Weatherization
TANF			C	Yes O <sub>No</sub>	Oy	es O <sub>No</sub>	0	Yes O <sub>No</sub>	С	Yes ONo
SSI			C	Yes O <sub>No</sub>	Οy	es O <sub>No</sub>	О	Yes O <sub>No</sub>	С	Yes ONo
SNAP			С	Yes 🔘 No	Οy	es 🔘 No	0	Yes 🔘 No	С	Yes ONo
Means-	tested Veterans	Programs	C	Yes ONo	Οy	es 🔘 No	Ο	Yes 🔘 No	С	Yes ONo
		Program Name		Heating		Cooling		Crisis		Weatherization
Other(S	Specify) 1			O Yes O N	ío (	🛛 Yes 🔘 No		O Yes O No		O Yes O No
1.5 Do	vou automati	" cally enroll households witho	out a dire	ect annual appli	ication? (	Yes 💿 No				
	explain:									
	-									
		re there is no difference in the igibility and benefit amounts		nent of categori	cally eligi	ble households	s from	those not receiv	ving o	ther public assistance
when	ueter minnig ei	ignority and benefit amounts	••							
an -										
	Nominal Payr					~	~			
		LIHEAP funds toward a nor								
		es" to question 1.7a, you mus	t provid	e a response to	questions	1.7b, 1.7c, and	l 1.7d.			
		ninal Assistance: \$0.00								
1./c F	requency of As	Once Per Year								
		Once every five years								
		Other - Describe:								
1.7d H	low do you cor	nfirm that the household rece	eiving a 1	nominal paymer	nt has an	energy cost or	need	?		
Deterr	nination of Eli	gibility - Countable Income								
101										
	Gross Income	a household's income eligibili	ity for L	IHEAP, do you	use gross	income or net	incon	ne ?		
	Gross meome									
	Net Income									
1.9. Se	lect all the app	plicable forms of countable in	ncome us	ed to determin	e a housel	hold's income	eligibi	lity for LIHEAF	>	
<b>&gt;</b>	Wages									
	Solf Employed	nont Income								
	Self - Employr	nent income								
	Contract Inco	me								
	Payments from	n mortgage or Sales Contrac	ts							
Unemployment insurance										
Strike Pay										
<b>~</b>	Social Security	y Administration (SSA ) bene	efits							
	Includin tion	g MediCare deduc	xcluding	g MediCare ded	luction					
	Sunnlementel	Security Income (SSI )								
Ľ	- sppremental									

>	Retirement / pension benefits
Y	General Assistance benefits
Y	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
<	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
>	Rental income
>	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
	Alimony
	Child support
	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 2 - HEATING A	ASSISTANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### **Section 2 - Heating Assistance**

Eligibility, 2605	Eligibility, 2605(b)(2) - Assurance 2					
2.1 Designate th	ne income eligibility threshold used for the	heating c	omponent:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		State Median Income	60.00%		
2.2 Do you have EATING ASSI	e additional eligibility requirements for H TANCE?	C Yes	• No			
2.3 Check the a	ppropriate boxes below and describe the p	olicies for	each.			
Do you require	an Assets test ?	C Yes	💽 No			
Do you have ad	ditional/differing eligibility policies for:					
Renters?		C Yes	⊙ No			
Renters Living in subsidized housing ?		O Yes	⊙ No			
Renters with utilities included in the rent ?		O <sub>Yes</sub>	⊙ No			
Do you give pri	ority in eligibility to:					
Elderly?		• Yes	O <sub>No</sub>			
Disabled?		• Yes	O <sub>No</sub>			
Young ch	ildren?	• Yes	O <sub>No</sub>			
Households with high energy burdens ?		C <sub>Yes</sub>	• No			
Other?		C Yes	⊙ No			

Explanations of policies for each "yes" checked above:

The United Keetoowah Band gives priority in eligibility to applicants who meet the following criteria following: elderly (55 yrs and older), disabled, and familes with young children in the home (age 10 years and younger)

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

The United Keetoowah Band Health and Human Services has designated the first three days of the month to receive applications for the el derly. The United Keetoowah Band also works with the UKB district respresentatives to assist our vulnerable members with the application proce ss. The UKB District Representatives has hard copies of the application and will assist with completing the application with our vulnerable popul ations. The UKB District Representative will deliver (fax, email, or in-person) the application and all required documents to UKB Health and Hu man Services for processing. The UKB District Representatives and Human Services advocate will also visit the home to ensure our vulnerable populations receiv e the assistance they need. Majority of the UKB District Representatives and the Health/Human Services Advocates are fluent in the Keetoowah Language and able to assit our members in their first language to ensure their needs are met.

2.5 Check the variables you use to determine your benefit levels. (Check all that apply):	
Income	
Family (household) size	
Home energy cost or need:	
<b>Fuel type</b>	
Climate/region	
Individual bill	
Dwelling type	
Energy burden (% of income spent on home energy)	

Energy need								
Other - Describe:								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
2.6 Describe estimated benefit levels	for the fiscal year for which this pla	n applies						
Minimum Benefit\$450Maximum Benefit\$550								
2.7 Do you provide in-kind (e.g., bla	nkets, space heaters) and/or other fo	rms of benefits? 💽 Yes C No						
If yes, describe.								
UKB Health and Human Services will provide to eligible households propane/natural gas wall heaters, wood stoves (if they own their hom e), electric blankets, and electric heaters. These will be provided to eligible households and as funding allows. Priority will be given to the elderly, disabled, families with young children, and household who have not received the above mentioned items in the last 3 years.								
· · ·	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income				
3.2 Do you have a OOLING ASSIT	additional eligibility requirements for C ANCE?	C Yes	• No				
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.				
Do you require a	n Assets test ?	O Yes	• No				
Do you have add	itional/differing eligibility policies for:						
Renters?		Oyes	• No				
Renters Liv	ving in subsidized housing ?	O <sub>Yes</sub>	• No				
Renters with	th utilities included in the rent ?	O <sub>Yes</sub>	• No				
Do you give prior	rity in eligibility to:						
Elderly?		• Yes	C <sub>No</sub>				
Disabled?		• Yes	O No				
Young chil	dren?	• Yes	O No				
Households with high energy burdens ?							
Other? Other							
Explanations of <b>p</b>	policies for each "yes" checked above:						
derly. The process. T opulations and Huma e populatic in the Keet	e United Keetoowah Band HHS also works "he UKB District Representatives has hard of . The UKB District Representatives will de in Services Department for processing. The ons receive the assistance they need. Major toowah Language to assist our members in	with the U copies of the eliver (fax, UKB Heal ity of the U their first la	s has designated the first three days of the month KB District Representatives to assist our vulneral e application and will assist with compleing the email or in-person) the application and all require th and Human Services advocates will also visit IKB District Representatives and the Health/Hun unguage to ensure their needs are met.	ble members with the appli application with our vulner ed documents to the UKB I the home to ensure our vul			
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(	c)(1)(B)					
	riables you use to determine your benefit	levels. (Cl	neck all that apply):				
Income							
🗹 Family (hou	isehold) size						
Home energy	gy cost or need:						
🗹 Fuel	type						
Clim	nate/region						
	lling type						
		Pag	e 10 of 47				

#### Section 3 - COOLING ASSISTANCE

**U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES** ADMINISTRATION FOR CHILDREN AND FAMILIES

3.1 Designate The income eligibility threshold used for the Cooling component:

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

60.00%

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

#### Section 3 - Cooling Assistance

Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2

Enougy hunder (9/ of income grant on home enougy)						
Energy burden (% of income spent on home energy)						
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels	3.6 Describe estimated benefit levels for the fiscal year for which this plan applies					
Minimum Benefit     \$450     Maximum Benefit     \$500						
3.7 Do you provide in-kind (e.g., fan	s, air conditioners) and/or other forr	ns of benefits? 💿 Yes 🔘 No				
If yes, describe.						
The UKB Health and Human Services Department will privde window units and fans to eligible families. Priority will be given to the elde rly, disabled, and families with young children. An additional requirement for a window unit is the household must have received a window unit i n the previous 2 years.						
If any of the above quest the fields provided, attac		anation or clarification th explanation here.	at could not be made in			

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 4: CRI	SIS ASSISTANCE			
Eligibility - 2604	4(c), 2605(c)(1)(A)				
4.1 Designate th	e income eligibility threshold used for the crisis comp	onent			
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	∥∎	State Median Income	60.00%		
4.2 Provide your	r LIHEAP program's definition for determining a cris	sis.			
as a clien d, househ be provid	the United Keetoowah Band Health and Human Services of t/applicant must have exhausted all regular benefits and r old with a young child (under the age of 10) or a househ ed for electric/natural gas. For propane assistance, the ho winter only)	neeton one of the following family dynamics: e old with high energy burden with excessive low	elderly (age 55 or older), disable v income. A shut off notice must		
4.3 What constit	tutes a <u>life-threatening crisis?</u>				
For electr uninterruj eather cor	life-threatening crisis is defined as an applicant having a ic/natural gas assistance, a shut off notice must be provid pted electric/natural gas services. For propane assistance nditions, life threatening crisis also includes forcasted exit I weather conditions at freezing or below for multiple day	led with applciaton and documentation of medi e, the propane tank level has to be at 15% or les reme weather conditions. For the heating perio	cal condition stating the need for ss. Due to Oklahoma's extreme w od, life threatening crisis includes		
Crisis Requirem	, .,				
4.5 Within how	many hours do you provide an intervention that will n many hours do you provide an intervention that will n				
s? 8Hours					
Crisis Eligibility					
4.6 Do you have ANCE?	additional eligibility requirements for CRISIS ASSIS	T O Yes O No			
4.7 Check the ap	opropriate boxes below and describe the policies for e	ach			
Do you require	an Assets test ?	C Yes 💿 No			
Do you give pric	ority in eligibility to :				
Elderly?		• Yes O No			
Disabled?		• Yes O No			
Young Ch	ildren?	• Yes O No			
Household	ls with high energy burdens?	• Yes O No			
Other?	Other? O Yes O No				
In Order to receive crisis assistance:					
Must the l empty tank?	Must the household have received a shut-off notice or have a near empty tank?				
Must the l	nousehold have been shut off or have an empty tank?	• Yes O No			
Must the l	nousehold have exhausted their regular heating benefi	it? • Yes O <sub>No</sub>			
	Must renters with heating costs included in their rent have receiv O Yes O No ed an eviction notice ?				
Must heat	ing/cooling be medically necessary?	• Yes O No			
Must the l ent?	Must the household have non-working heating or cooling equipm O Yes O No				

# Section 4 - CRISIS ASSISTANCE

Other?	Other?			
Do you have additional / differing eligibility policies for:				
Renters?	cs 101.		OYes ⊙No	
Renters living in subsidized housing?				
Renters with utilities included in the rent? Explanations of policies for each "yes" checked ab			VYes • No	
The UKB Health and Human Services of the following family dynamics: elderly (55	policy defin yrs or older) A shut off not	, disabled, or	tions as an applicant who has exhausted all regular benefits and meet one a family with young children in the home. The family must also have a hi provided for electric/natural gas assistance. For propane assistance, the ho	
Determination of Benefits				
4.8 How do you handle crisis situations?				
Sep.	arate compo	onent		
Fast	t Track			
Oth	er - Describ	e:		
4.9 If you have a separate component, how do you	determine c	risis assista	nce benefits?	
Am	ount to reso	lve the crisis		
Oth	er - Describ	e:		
Crisis Requirements, 2604(c)				
4 10 Do you accept applications for energy crisis a	ssistance at	sites that ar	geographically accessible to all households in the area to be served?	
• Yes O No Explain.			0.0.1	
<ul> <li>4.11 Do you provide individuals who are physically Submit applications for crisis benefits without le Yes O No If No, explain.</li> </ul>	eaving their	homes?		
Travel to the sites at which applications for crisi	is assistance	are accepte	1?	
💽 Yes 🔘 No 🛛 If No, explain.				
If you answered "No" to both options in question obled?	4.11, please	explain alter	native means of intake to those who are homebound or physically disa	
Benefit Levels, 2605(c)(1)(B)				
4.12 Indicate the maximum benefit for each type o		tance offere	i.	
Winter Crisis   \$450.00 maximum benef				
Summer Crisis \$450.00 maximum benef				
Year-round Crisis \$450.00 maximum benef		and/ar -4	ar forma of honofito?	
4.13 Do you provide in-kind (e.g. blankets, space h	leaters, lans	and/or othe	r forms of benefits?	
• Yes O No If yes, Describe				
			des additions forms of heating/cooling methods for eligible households. T ditional benefit (space heater, window unit) in the previous 2 years.	
4.14 Do you provide for equipment repair or replacement using crisis funds?				
• Yes C No				
If you answered "Yes" to question 4.14, you must	complete qu	estion 4.15.		
4.15 Check appropriate boxes below to indicate ty	pe(s) of assis	stance provi	led.	
	Winter C	Summer	Year-round Crisis	
risis Crisis				
Heating system repair	<b>&gt;</b>			

Heating system replacement						
reading system replacement						
Cooling system repair		K				
Cooling system replacement						
Wood stove purchase	<b>V</b>					
Pellet stove purchase	<b>~</b>					
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify): The United Keetoowah Band has selected to provide year round crisis assistance to eligible households. T o assist applicants, utility deposits (electric/gas) will be provided through out the year as funding allows. In Oklahoma, financial deposits are required to start services with average deposits for electric being \$40 0.00 and natural gas \$200.00.						
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?						
• Yes O No						
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	7.			
4.17 Describe the terms of the moratorium and any	special disj	pensation re	ceived by LIHEAP clients during or after the moratorium period.			
Oklahoma's moratorium policy is as fo	llows:					
Temperature based						
Temperature 32F or below (daytime), 2	20F or below	(night) or h	eat index 101F or higher. NO DISCONNECTION			
30 day delay or 30 day extension possi e weather or if dangerous health of the custom		f life threater	ning condition. Commission may order a ban on all disconnections if sever			
Disconnection may be delayed for 30 days with medical doctor or osteopath certification of a life-threatening condition or for life support equipment, certificate may be renewed once. Customer is required to negotiate a payment plan. Disconnection may be delayed for 20 days if the c ustomer has applied for financial assistance including SSI.						
Deferred payment: No disconnection if the customer has entered into a deferred payment plan.						
UKB Health and Human Services process LIHEAP applications immediately upon receipt to ensure the applicant's utility bills do not beco me excessive and exceed the approved Benefit Matrix assistance amounts. If applicant's are not eligible for assistance (already utilized LIHEAP as sistance during respective period/utilized Crisis assistance), UKB HHS will work with the applicant, utilty company and area resources to implem ent a payment plan which will suffice the utility company's need for payment and ensures applicant does not inquire an additional hardship due to limited income/resources.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Sectio	n 5: WEATHE	RIZATION ASSISTAN	CE	
Eligibility, 2605	(c)(1)(A), 2605(b)(2) - Assur	cance 2			
5.1 Designate th	e income eligibility threshol	ld used for the Weatheri	zation component		
Add	Househo	ld Size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		State Median Income	60.00%	
5.2 Do you enter No	r into an interagency agreer	nent to have another gov	vernment agency administer a WEATH	IERIZATION component? O Yes ©	
5.3 If yes, name	the agency.				
5.4 Is there a sep	parate monitoring protocol	for weatherization? 💽	Yes ONO		
	TION - Types of Rules				
	rules do you administer LI		Cneck only one.)		
Entirely u	nder LIHEAP (not DOE) r	ules			
Entirely u	nder DOE WAP (not LIHE	CAP) rules			
Mostly un	der LIHEAP rules with the	following DOE WAP ru	ule(s) where LIHEAP and WAP rules d	iffer (Check all that apply):	
Inco	ome Threshold				
	atherization of entire multi- become eligible within 180 d		e is permitted if at least 66% of units (5	0% in 2- & 4-unit buildings) are eligib	
Wea are facilities).	therize shelters temporaril	y housing primarily low	income persons (excluding nursing hor	nes, prisons, and similar institutional c	
Oth	er - Describe:				
Mostly un	der DOE WAP rules, with	the following LIHEAP r	ule(s) where LIHEAP and WAP rules of	differ (Check all that apply.)	
Inco	ome Threshold				
Wea	atherization not subject to I	OOE WAP maximum sta	tewide average cost per dwelling unit.		
Wea	therization measures are n	ot subject to DOE Savin	gs to Investment Ration (SIR ) standar	ds.	
Oth	er - Describe:				
Eligibility, 2605	Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?					
5.7 Do you have	5.7 Do you have additional/differing eligibility policies for :				
Renters		O Yes O No			
Renters living in subsidized housin g?					
5.8 Do you give priority in eligibility to:					
Elderly?		💽 Yes 🔘 No			
Disabled?		• Yes O No			
Young Children?					
House holds with high energy burde Organization of the second sec					
Other?					

# Section 5 - WEATHERIZATION ASSISTANCE

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field bel ow.				
The United Keetoowah Band policy gives priority to eligible applicants who meet the following criteria: elderly (55 yrs or older), disable, and families with young children in the home (age 10 yrs or younger).				
Benefit Levels				
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditu	re per household? 🔿 Yes 💿 No			
5.10 If yes, what is the maximum? \$0				
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide ? (Check a	ll categories that apply.)			
Weatherization needs assessments/audits	Energy related roof repair			
Caulking and insulation	Major appliance Repairs			
Storm windows	Major appliance replacement			
Furnace/heating system modifications/ repairs	Windows/sliding glass doors			
Furnace replacement	Doors			
Cooling system modifications/ repairs Water Heater				
Water conservation measures	Cooling system replacement			
Compact florescent light bulbs Other - Describe:				

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)					
6.1 Select all outreach activities that you conduct that are designed to assure tha vailable:	t eligible households are made aware of all LIHEAP assistance a				
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.					
Publish articles in local newspapers or broadcast media announcements.					
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.					
Mass mailing(s) to prior-year LIHEAP recipients.					
Inform low income applicants of the availability of all types of LIHEAP as me programs.	sistance at application intake for other low-inco				
Execute interagency agreements with other low-income program offices to	perform outreach to target groups.				
Other (specify):					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

- 1

	B. DEPARTMENT OF HEALTH AND HUMAN SERVICES MINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 7: Coordination, 2605(I	o)(4) - Assurance 4				
	escribe how you will ensure that the LIHEAP program is coordinated with ot AP, etc.).	her programs available to low-income households (TANF, SS				
>	Joint application for multiple programs					
>	Intake referrals to/from other programs					
	One - stop intake centers					
	Other - Describe:					
	ny of the above questions require further explanation fields provided, attach a document with said explana					

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)						
8.1 How would you categorize the primary respo	nsibility of your Sta	ate agency?				
Administration Agency						
Commerce Agency						
Community Services Agency						
Energy / Environment Agency						
Housing Agency						
Welfare Agency						
Other - Describe:						
If you selected "Welfare Agency" in question 8.1	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
8.3 How do you provide alternate outreach and i	ntake for COOLIN	G ASSISTANCE?				
8.4 How do you provide alternate outreach and i	ntake for CRISIS A	ASSISTANCE?				
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
8.5a Who determines client eligibility?	1					
8.5b Who processes benefit payments to gas and lectric vendors?	e					
8.5c who processes benefit payments to bulk fuel vendors?						
8.5d Who performs installation of weatherization measures?	1					
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.						
8.6 What is your process for selecting local administering agencies?						
8.7 How many local administering agencies do you use?						
8.8 Have you changed any local administering agencies in the last year?						

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O No	C No					
8.9 If s	8.9 If so, why?					
	Agency was in noncompliance with grantee requirements for LIHEAP -					
	Agency is under criminal investigation					
	Added agency					
	Agency closed					
	Other - describe					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES		2,02/95,03/96,12/98,11/01 Clearance No.: 0970-0075 piration Date: 12/31/2023			
LOW INCOME HOME ENERGY ASSIST MODEL PLA	•				
SF - 424 - MANDA					
Section 9: Energy Suppliers, 260	95(b)(7) - Assurance 7	7			
9.1 Do you make payments directly to home energy suppliers?					
Heating • Yes C No					
Cooling • Yes C No					
Crisis O Yes O No					
Are there exceptions? O Yes O No					
If yes, Describe.		1			
9.2 How do you notify the client of the amount of assistance paid?					
The client's eligibility is determined once a completed application is submitted. If a client does not have all documentation necessa ry to complete the application, a list is provided detailing what documents are needed to complete the application and they are informed a determination of eligibility is made when the necessary documents are provided. Once a completed application is submitted and househo ld is approved, a copy of the promise to pay showing the approved assistance amount will provided to the applicant. If the application is submitted by the District Representative, the promise to pay will be provided to the District Representative and a phone call to the applicant nt will be made. A copy of the promise to pay will be mailed to applicant for their records. If the application is denied, a letter stating wh y will be provided utilizing the same method for approval. Included in with the denial letter is the process for appeal.					
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?					
UKB Health and Human Services works closely with all our utility vendors. The UKB Director meets with vendors regularly to di scuss any concerns. All approved applications are provided with the promise to pay for their records and the utility vendor is faxed/email led a copy of the approval document. If there is a balance owed by the household (bill exceeds the maximum award amount), both the ho usehold and vendor are made aware of the balance and is informed the household is responsible for the balance. Payment to vendors are based on a current utility bill submitted by the household at time of application. Should their be any concerns regarding payment histor y or inconsistencies, UKB Health and Human Services will contact the vendor for a detailed payment history.					
9.4 How do you assure that no household receiving assistance under this title will nce?	be treated adversely because of t	heir receipt of LIHEAP assista			
UKB Health and Human Services staff has a strong, positive working relationship with all utility vendors. The UKB HHS staff als o has a strong, positive, open working relationship with the applicants seeking services. Should a member report being treated adversely, the Director of Health and Human services will schedule and meet with the appropriate vendor to address any concerns.					
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household s? Yes oNo					
If so, describe the measures unregulated vendors may take.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 26	05(b)(10)		
	The Director maintains	accounting and tracking of LIHEAP a seperate spreadsheet of all submitted ior to submission and receives a bi-wee	check requests for payment to the Trib			
Audit Process						
10.2. Is your I		ited annually under the Single Audit	Act and OMB Circular A - 133?			
		ing to the level of material weakness s, or other government agency review				
No Findings						
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1	reporting	Reporting is a continuing complianc e requirement that requires certain re ports to be filed throughout the year to maintain program compliance. In t his instance, the LIHEAP program is required to file an annual SF-425 Fe deral Financial Report	In Progress	procedure/policy changes		
2	other	No internal controls to monitor and e nsure weatherization remains below 15%	In Progress	procedure/policy changes		
10.4. Audits of	f Local Administering	Agencies				
What types of Select all that		ments do you have in place for local a	dministering agencies/district offices	?		
		ces are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133		
	-	ces are required to have an annual a				
Loca	l agencies/district offi	ces' A-133 or other independent audi	its are reviewed by Grantee as part o	f compliance process.		
Gra	ntee conducts fiscal an	d program monitoring of local agenc	ies/district offices			
Compliance N	Ionitoring					
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all th at apply						
Grantee employees:						
Internal program review						
🗹 Depa						
Seco						
Other program review mechanisms are in place. Describe:						
The UKB Health and Human Services Director will conduct spot checks on a monthly basis to ensure compliance with the policy a nd procedure. In the last year, the UKB HHS Director has removed herself from receiving and processing applications as best as possibl e. This step will allow the Director to spot check for compliance the advocates work on the LIHEAP grant. The Accounting process has r						

eturned in-house which allows for greater immediate oversight.

Local Administering Agencies / District Offices:

**On** - site evaluation

Annual program review

Monitoring through central database

Desk reviews

Client File Testing / Sampling

Other program review mechanisms are in place. Describe:

The UKB Health and Human Services Director will conduct spot checks on a monthly basis t o ensure compliance with the policy and procedure. Director will pull a minimum of 10 files proce ssed during the previous month to check for the following: complete application with signatures, p ayment guidelines are followed, appropriate seasonal assistance, check request and supporting do cumentation was submitted.

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

**Desk Reviews:** 

10.8. How often is each local agency monitored ?

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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LOW INCOME HOME ENERGY ASSISTANCE PROGE MODEL PLAN SF - 424 - MANDATORY	RAM(LIHEAP)
Section 11: Timely and Meaningful Public Participation, 26	05(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.	
Tribal Council meeting(s)	
Public Hearing(s)	
Draft Plan posted to website and available for comment	
Hard copy of plan is available for public view and comment	
Comments from applicants are recorded	
Request for comments on draft Plan is advertised	
Stakeholder consultation meeting(s)	
Comments are solicited during outreach activities	
Other - Describe:	
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No comments have been provided. Any and all changes have been at Director's observation of	needs of community.
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only	
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of	f your LIHEAP funds?
Date	Event Description
1	
11.4. How many parties commented on your plan at the hearing(s)?	
11.5 Summarize the comments you received at the hearing(s).	
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the publ	ic hearing(s)?
If any of the above questions require further explanation or clarification	on that could not be made in

the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSIS MODEL PL/ SF - 424 - MAND	AN
Section 12: Fair Hearings, 2605	5(b)(13) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year	ar? 2
12.2 How many of those fair hearings resulted in the initial decision being rever	sed? 2
12.3 Describe any policy and/or procedural changes made in the last Federal fis	cal year as a result of fair hearings?
No policy or procedural changes were made. The hearings were base was determined no fraud was committed by applicants.	ed on possible fraud by applicants. After appeal and investigation, it
12.4 Describe your fair hearing procedures for households whose applications a	re denied.
N/A	
12.5 When and how are applicants informed of these rights?	
N/A	
12.6 Describe your fair hearing procedures for households whose applications a	re not acted on in a timely manner.
N/A	
12.7 When and how are applicants informed of these rights?	
N/A	
If any of the above questions require further explanation the fields provided, attach a document with said explain the fields provided.	

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN
SF - 424 - MANDATORY
Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?
Energy efficiency handouts are provided in English as well in Keetoowah language. The UKB provides there handout/brochures a t the yearly tribal celebration in October. This celebration reaches hundreds of our LIHEAP households. The UKB HHS program also works with the Housing Department and our Environmental department to provide education to our member regarding reducing energy costs. LIHEAP funding has been utilized to purchase chalking and foam supplies to fill any gaps, plastic to cover windows, and energy efficient door gap fillers. UKB HHS works closely with our Housing Department to assess and address any issues which may arise regardin g our members homes and energy inefficiency.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
UKB Human Services is working with the UKB Enviromental program as well as UKB Media program to ensure members are aw are of the LIHEAP and energy efficient information. Utilizing internal partnerships is free and will not require any additional funding.
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
n/a
13.4 Describe the level of direct benefitsprovided to those households in the previous Federal fiscal year.
n/a
13.5 How many households applied for these services? 0
13.6 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

	-	TH AND HUMAN SERVICE DREN AND FAMILIES	ES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023			
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 14:Leveraging Incentive Program, 2607(A)					
	<b>14.1 Do you plan to submit an application for the leveraging incentive program?</b> <b>O</b> Yes <b>O</b> No					
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining recor ds.						
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:						
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?			
1						
•	· · · · · · · · · · · · · · · · · · ·		explanation or clarification that could not be made in aid explanation here.			

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2023 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: Formal training on grantee policies and procedures How often? ~ Annually Biannually As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b. Local Agencies:** Formal training conference How often? Annually Biannually As needed Other - Describe: **On-site training** How often? Annually Biannually As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors Formal training conference How often? Annually Biannually As needed Other - Describe: ~ Policies communicated through vendor agreements Policies are outlined in a vendor manual

#### **Section 15 - Training**

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
		Section 17: ]	Program	In	tegrity, 26(	<b>)5(b)(10)</b>			
17.1 Fraud Reporting Mechanis	ns								
a. Describe all mechanisms avail	able t	o the public for rep	orting cases of	f sus	pected waste, frau	ıd, and abuse. S	elec	t all that apply.	
Online Fraud Report	ing								
Dedicated Fraud Rep	ortin	g Hotline							
Report directly to loc	al age	ency/district office o	or Grantee offi	ce					
Report to State Inspe	ctor (	General or Attorney	General						
Forms and procedure	s in p	lace for local agenc	ies/district off	ices	and vendors to re	port fraud, was	te, a	nd abuse	
Other - Describe:									
b. Describe strategies in place fo	adve	ertising the above-re	eferenced reso	urce	s. Select all that a	pply			
Printed outreach ma	erials								
Addressed on LIHEA	P app	plication							
Website									
Other - Describe:									
17.2. Identification Documentati	n Po	auiromonte							
a. Indicate which of the following embers.	g forn	ns of identification a	are required o	r req	uested to be colle	cted from LIHE	EAP	applicants or the	eir household m
	Collected from Whom?								
Type of Identification Collected									
	┢	Applicant O Required	only		All Adults in H Required	ousehold		All Household Required	Members
Social Security Card is photocop ed and retained	i	Kequireu			Kequireu		>	Kequireu	
	-	Requested			Requested			Requested	
		Requested			nequesteu			Requesteu	
	┢	Required			Required			Required	
Social Security Number (Withou actual Card)	t	l						in qui cu	
	┢	Requested			Requested			Requested	
	┢	Required			Required			Required	
Government-issued identificatio card							>		
(i.e.: driver's license, state ID, Tri bal ID, passport, etc.)		Requested			Requested			Requested	
Other		Applicant Only	Applicant Or		All Adults in Household	All Adults in Household	"	All Household Members	All Household Members
		Required	Requested		Required	Requested		Required	Requested
1									

b. Describe any exceptions to the above policies.
17.3 Identification Verification
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply
Verify SSNs with Social Security Administration
Match SSNs with death records from Social Security Administration or state agency
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)
Match with state Department of Labor system
Match with state and/or federal corrections system
Match with state child support system
Verification using private software (e.g., The Work Number)
In-person certification by staff (for tribal grantees only)
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)
Other - Describe:
17.4. Citizenship/Legal Residency Verification
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.
Clients sign an attestation of citizenship or legal residency
Client's submission of Social Security cards is accepted as proof of legal residency
Noncitizens must provide documentation of immigration status
Citizens must provide a copy of their birth certificate, naturalization papers, or passport
Noncitizens are verified through the SAVE system
Tribal members are verified through Tribal enrollment records/Tribal ID card
Other - Describe:
17.5. Income Verification
What methods does your agency utilize to verify household income? Select all that apply.
Require documentation of income for all adult household members
Pay stubs
Social Security award letters
Bank statements
Tax statements
Zero-income statements
Unemployment Insurance letters
Other - Describe:
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.           Policy in place prohibiting release of information without written consent

Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that
apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery

Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? minimum 1 year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

### **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

# Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

18263 W. Keetoowah Circle  * Address Line 1					
P.O. Box 975 Address Line 2					
Address Line 3					
Tahlequah <u>* City</u>	ок <u>* State</u>	<sup>74465</sup> <u>* Zip Code</u>			
Check if there are workp	places on file that are no	ot identified here.			
Alternate II. (Grantees Who Are Individuals)					
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;					
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.					
[55 FR 21690, 21702, Ma	ay 25, 1990]				
By checking this box, the prospective primary participant is providing the certification set out above.					

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

# (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

#### **Plan Attachments**

#### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).