DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: CONF./COOS, LOWER UMPQUA & SINSLAW

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2019 to 09/30/2020 **Report Status:** Submission Accepted by CO

Report Sections

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

| * 1.a. Type of Submission: Plan | | * 1.b. Frequency: • Annual | | * 1.c. Consolidated Application/ Plan/Funding Request? Explanation: 2. Date Received: 3. Applicant Identifier: 4a. Federal Entity Identifier: 4b. Federal Award Identifier: | | | * 1.d. Version: Initial Resubmission Revision Update State Use Only: 5. Date Received By State: 6. State Application Identifier: | | |
|--|-----------------|-----------------------------|------------------------|---|------------------------------|------------|--|--------|----------------|
| | | | | | | | | | |
| 7. APPLICAN | | | es of Coos, Lower Ump | ana & Sinalan | Indiana | | | | |
| | | | ion Number (EIN/TIN | | * c. Organiz | ational D | UNS: | 161160 |)445 |
| * d. Address: | | | | | JI | | | | |
| * Street 1: | | 1245 FULTO | ON AVENUE | | Street 2: | | | | |
| * City: | | COOS BAY | | | County: | | | | |
| * State: | | OR | | | Province: | : | | | |
| * Country: | | United States | | | * Zip / Po Code: | stal | al 97420 - | | |
| e. Organizatio | nal Uni | t: | | | | | | | |
| Department N Family Suppo | | Behavioral Heal | th Services | | Division Nar | ne: | | | |
| f. Name and c | ontact i | nformation of | person to be contacted | on matters in | volving this a | pplication | n: | | |
| Prefix: | * First Meag | Name: an | | Middle Name | * Last Name: Davenport | | | | |
| Suffix: | Title: LIHE | AP Coordinato | r | Organization LIHEAP Cod | al Affiliation: ordinator | | | | |
| * Telephone Number: 541-888- 1311 | Fax Ni 541-8 | umber 888-1837 | | * Email: mdavenport@ | ort@ctclusi.org | | | | |
| * 8a. TYPE O I: Indian/Nativ | | | ernment (Federally Rec | ognized) | | | | | |
| b. Addition | al Desci | ription: | | | | | | | |
| * 9. Name of I | ederal | Agency: | | | | | | | |
| | | | | g of Federal Dor sistance Number | | | | | CFDA Title: |
| 10. CFDA Num | bers and | l Titles | 93568 | | | Low-Inc | ome Ho | ne Ene | rgy Assistance |
| 11. Descriptiv | e Title (| of Applicant's | Project | | | | | | |
| 12. Areas Affe | | | Lane Counties of Orego | n | | | | | |

| 13. CONGRESSIONAL DISTRICT | 12 CONCEDESSIONAL DISTRICTS OF | | | | | | |
|--|---|--|--|--|--|--|--|
| * a. Applicant | SOF: | b. Program/Project: | | | | | |
| 04 | | | | | | | |
| Attach an additional list of Program 05 | n/Project Congressional Districts if no | eeded. | | | | | |
| 14. FUNDING PERIOD: | | 15. ESTIMATED FUNDING: | | | | | |
| a. Start Date: 10/01/2019 | b. End Date: 09/30/2020 | * a. Federal (\$): b. Match (\$): \$0 \$0 | | | | | |
| * 16. IS SUBMISSION SUBJECT T | O REVIEW BY STATE UNDER EX | XECUTIVE ORDER 12372 PROCESS? | | | | | |
| a. This submission was made ava | ailable to the State under the Executiv | ve Order 12372 | | | | | |
| Process for Review on : | | | | | | | |
| b. Program is subject to E.O. 123 | 372 but has not been selected by State | for review. | | | | | |
| c. Program is not covered by E.O |). 12372. | | | | | | |
| * 17. Is The Applicant Delinquent O | On Any Federal Debt? | | | | | | |
| O YES | | | | | | | |
| ® NO | | | | | | | |
| Explanation: | | | | | | | |
| 18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree | | | | | | | |
| ** The list of certifications and assu specific instructions. | rances, or an internet site where you | may obtain this list, is contained in the announcement or agency | | | | | |
| | itle of Authorized Certifying Official | 18c. Telephone (area code, number and extension) | | | | | |
| Meagan Davenport | | 18d. Email Address mdavenport@ctclusi.org | | | | | |
| 18b. Signature of Authorized Certif | ying Official | 18e. Date Report Submitted (Month, Day, Year) 09/03/2019 | | | | | |

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

| (No | Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.) | | Operation |
|-----|--|------------|------------|
| | | Start Date | End Date |
| > | Heating assistance | 10/01/2019 | 09/30/2020 |
| > | Cooling assistance | 10/01/2019 | 09/30/2020 |
| > | Crisis assistance | 10/01/2019 | 09/30/2020 |
| > | Weatherization assistance | 10/01/2019 | 09/30/2020 |

Provide further explanation for the dates of operation, if necessary

 $Estimated\ Funding\ Allocation,\ 2604(C),\ 2605(k)(1),\ 2605(b)(9),\ 2605(b)(16)\ -\ Assurances\ 9\ and\ 16006(16),\ 26006(1$

| 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%. | Percentage (%) |
|---|----------------|
| Heating assistance | 55.00% |
| Cooling assistance | 10.00% |
| Crisis assistance | 10.00% |
| Weatherization assistance | 5.00% |
| Carryover to the following federal fiscal year | 10.00% |
| Administrative and planning costs | 10.00% |
| Services to reduce home energy needs including needs assessment (Assurance 16) | 0.00% |

| Used to develop and implement leveraging | Used to develop and implement leveraging activities 0.00% | | | | | | |
|---|---|--------------------|-----------------------|--------------|--------------------|--------|--------------------|
| TOTAL | | | | | | | 100.00% |
| Alternate Use of Crisis Assistance Fund | s, 2605(c)(1)(C) | | | | | | |
| 1.3 The funds reserved for winter crisis | assistance that h | ave not been exp | ended by March 15 v | vill be r | eprogrammed to | : | |
| V Heating assistance Cooling assistance | | | | | | | |
| Weatherization assist | ance | <u> </u> | | | emain in Crisis As | sistan | ce |
| | | | (1 | | | | |
| Categorical Eligibility, 2605(b)(2)(A) - A | Assurance 2, 2605 | 5(c)(1)(A), 2605(b |)(8A) - Assurance 8 | | | | |
| 1.4 Do you consider households categori | cally eligible if o | ne household me | mber receives one of | the foll | lowing categories | of be | nefits in the left |
| column below? • Yes O No | | | | | | | |
| If you answered "Yes" to question 1.4, y | ou must comple | te the table below | and answer questio | ns 1.5 a | nd 1.6. | | |
| | | Heating | Cooling | | Crisis | | Weatherization |
| TANF | | Yes 💽 No | C Yes 🖸 No | C | Yes 💽 No | 0 | Yes 💽 No |
| SSI | 9 | Yes O No | ⊙ Yes O No | 0 | Yes O No | • | Yes O No |
| SNAP | (| Yes 💽 No | O Yes ⊙ No | C | Yes 🖸 No | 0 | Yes 💽 No |
| Means-tested Veterans Programs | C | Yes O No | C Yes ⊙ No | C | Yes 💽 No | 0 | Yes O No |
| Progran | n Name | Heating | Coolin | g | Crisis | | Weatherization |
| Other(Specify) 1 | | C Yes C No | O Yes O | Vo | C Yes C No | | C Yes C No |
| 1.5 Do you automatically enroll househo | lds without a dir | ect annual annli | ration? O Yes O N | Io. | | | AL. |
| when determining eligibility and benefit The application process is the same for all SNAP Nominal Payments 1.7a Do you allocate LIHEAP funds tow If you answered "Yes" to question 1.7a, 1.7b Amount of Nominal Assistance: \$0 | Tribal members. ard a nominal p | ayment for SNAI | households? O Yes | ; | 0 | and er | nergy need. |
| 1.7c Frequency of Assistance | | | | | | | |
| Once Per Year | | | | | | | |
| Once every five years | | | | | | | |
| Other - Describe: | | | | | | | |
| 1.7d How do you confirm that the house | hold receiving a | nominal paymen | t has an energy cost | or need | ? | | |
| Determination of Eligibility - Countable | Income | | | | | | |
| 1.8. In determining a household's incom | e eligibility for L | IHEAP, do you ı | ise gross income or i | net inco | me ? | | |
| Gross Income | | | | | | | |
| Net Income | | | | | | | |
| 1.9. Select all the applicable forms of co | untable income u | sed to determine | a household's incom | e eligib | oility for LIHEAP | , | |
| Wages | | | | <i>5</i> ··· | <u> </u> | | |
| Self - Employment Income | | | | | | | |
| Contract Income | | | | | | | |

| | Demonstration months are as Solve Contracts |
|-------------|---|
| | Payments from mortgage or Sales Contracts |
| < | Unemployment insurance |
| | Strike Pay |
| > | Social Security Administration (SSA) benefits |
| | ☐ Including MediCare deduction Excluding MediCare deduction |
| > | Supplemental Security Income (SSI) |
| > | Retirement / pension benefits |
| | General Assistance benefits |
| | Temporary Assistance for Needy Families (TANF) benefits |
| | Supplemental Nutrition Assistance Program (SNAP) benefits |
| | Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits |
| | Loans that need to be repaid |
| | Cash gifts |
| | Savings account balance |
| | One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc. |
| | Jury duty compensation |
| | Rental income |
| | Income from employment through Workforce Investment Act (WIA) |
| | Income from work study programs |
| > | Alimony |
| > | Child support |
| | Interest, dividends, or royalties |
| | Commissions |
| | Legal settlements |
| | Insurance payments made directly to the insured |
| | Insurance payments made specifically for the repayment of a bill, debt, or estimate |
| | Veterans Administration (VA) benefits |

| | Earned income of a child under the age of 18 |
|---|--|
| | Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty. |
| | Income tax refunds |
| | Stipends from senior companion programs, such as VISTA |
| > | Funds received by household for the care of a foster child |
| | Ameri-Corp Program payments for living allowances, earnings, and in-kind aid |
| | Reimbursements (for mileage, gas, lodging, meals, etc.) |
| | Other |
| | ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here |

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

| | Section 2 - Heating Assistance | | | | | | |
|--|---|--------------|--|----------------------------|-----------|--|--|
| Eligibility, 2605 | (b)(2) - Assurance 2 | | | | | | |
| 2.1 Designate th | e income eligibility threshold used for the | heating c | omponent: | | | | |
| Add | Household size | | Eligibility Guideline | Eligibility Thresho | old | | |
| 1 | All Household Sizes | | State Median Income | | 60.00% | | |
| 2.2 Do you have HEATING ASS | e additional eligibility requirements for ITANCE? | C Yes | ⊙ No | | | | |
| 2.3 Check the ap | ppropriate boxes below and describe the | policies for | each. | | | | |
| Do you require | an Assets test ? | O Yes | ⊙ No | | | | |
| Do you have add | ditional/differing eligibility policies for: | | | | | | |
| Renters? | | O Yes | ⊙ No | | | | |
| Renters L | iving in subsidized housing ? | Oyes | ⊙ _{No} | | | | |
| Renters w | rith utilities included in the rent ? | O Yes | ⊙ No | | | | |
| Do you give pric | ority in eligibility to: | | | | | | |
| Elderly? | | • Yes | C _{No} | | | | |
| Disabled? | | • Yes | C _{No} | | | | |
| Young chi | ildren? | • Yes | C No | | | | |
| Household | ds with high energy burdens ? | Oyes | ⊙ No | | | | |
| Other? | | O Yes | ⊙ No | | | | |
| Explanations of | policies for each "yes" checked above: | | | | | | |
| county se | | | Department provides outreach to the elderly and of directly to them to assist them with an energy as | | | | |
| Determination of | of Benefits 2605(b)(5) - Assurance 5, 2605 | (c)(1)(B) | | | | | |
| 2.4 Describe hov | w you prioritize the provision of heating a | ssistance t | ovulnerable populations, e.g., benefit amounts | s, early application perio | ods, etc. | | |
| Tribal Family Support Services and Behavioral Health Department provides intake services through home visits to our vulnerable population within our five county service area of Coos, Curry, Douglas, Lincoln, and Lane counties of Oregon. | | | | | | | |
| 2.5 Check the variables you use to determine your benefit levels. (Check all that apply): | | | | | | | |
| ✓ Income | | | | | | | |
| Family (household) size | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | mate/region | | | | | | |
| | | | | | | | |
| | lividual bill | | | | | | |
| Dw | Dwelling type | | | | | | |

| Energy burden (% of income spent on home energy) | | | | | | | | |
|---|-------------------------------|----------------------------|-------------------|------|--|--|--|--|
| Energy need | | | | | | | | |
| Other - Describe: | | | | | | | | |
| | | | | | | | | |
| Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B) | | | | | | | | |
| 2.6 Describe estimated benefit levels for FY | 2020: | | | | | | | |
| Minimum Benefit | \$330 | Maximum Benefit | \$850 | | | | | |
| 2.7 Do you provide in-kind (e.g., blankets, s | pace heaters) and/or other fo | orms of benefits? • Yes No | | | | | | |
| If yes, describe. | | | | | | | | |
| Tribal Family Support Services and Behavioral Health Department can provide space heaters and blankets if needed. | | | | | | | | |
| If any of the above questions the fields provided, attach a d | - | | could not be made | e in | | | | |

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

| <u> </u> | | | | | | | |
|---|--|--------------|---|-------------------------|----------|--|--|
| | Section 3 - Cooling Assistance | | | | | | |
| Eligibility, 2605(| c)(1)(A), 2605 (b)(2) - Assurance 2 | | | | | | |
| 3.1 Designate Th | e income eligibility threshold used for th | e Cooling | component: | | | | |
| Add | Household size | | Eligibility Guideline | Eligibility Thresho | old | | |
| 1 | All Household Sizes | | State Median Income | | 60.00% | | |
| 3.2 Do you have COOLING ASS | additional eligibility requirements for ITANCE? | C Yes | € No | | | | |
| 3.3 Check the ap | propriate boxes below and describe the p | oolicies for | each. | | | | |
| Do you require a | nn Assets test ? | O Yes | ⊙ No | | | | |
| Do you have add | litional/differing eligibility policies for: | | | | | | |
| Renters? | | C Yes | ⊙ No | | | | |
| Renters Li | Renters Living in subsidized housing? | | | | | | |
| Renters wi | th utilities included in the rent ? | C Yes | € No | | | | |
| Do you give prio | rity in eligibility to: | | | | | | |
| Elderly? | | • Yes | C No | | | | |
| Disabled? | | • Yes | C _{No} | | | | |
| Young chil | ldren? | • Yes | O No | | | | |
| Household | s with high energy burdens ? | C Yes | € No | | | | |
| Other? | | C Yes | OYes ⊙ No | | | | |
| Explanations of | policies for each "yes" checked above: | * | | | | | |
| children w | * ** | | epartment provides outreach to the elderly, disab ker will travel directly to them to asses their need | • | - | | |
| 3.4 Describe how | y you prioritize the provision of cooling a | ssistance to | ovulnerable populations,e.g., benefit amounts, | early application perio | ds, etc. | | |
| | Tribal Family Support Services and Behavioral Health Department provides intake services through home visits to our vulnerable population within our five county service delivery area of Coos, Curry, Douglas, Lincolm and Lane counties of Oregon. | | | | | | |
| Determination of | f Benefits 2605(b)(5) - Assurance 5, 2605 | (c)(1)(B) | | | | | |
| 3.5 Check the variables you use to determine your benefit levels. (Check all that apply): | | | | | | | |
| ✓ Income | | | | | | | |
| Family (ho | usehold) size | | | | | | |
| ✓ Home ener | | | | | | | |
| Fuel | l type | | | | | | |
| Clin | nate/region | | | | | | |
| | ✓ Individual bill | | | | | | |

| Dwelling type | | | | | | | | |
|--|---|----------------------------|-------|--|--|--|--|--|
| Energy burden (% of income spent on home energy) | | | | | | | | |
| Energy need | | | | | | | | |
| Other - Describe: | | | | | | | | |
| | | | | | | | | |
| Benefit Levels, 2605(b)(5) - Assurance 5, 2 | Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B) | | | | | | | |
| 3.6 Describe estimated benefit levels for F | Y 2020: | | | | | | | |
| Minimum Benefit | \$330 | Maximum Benefit | \$850 | | | | | |
| 3.7 Do you provide in-kind (e.g., fans, air | conditioners) and/or other form | ms of benefits? • Yes O No | | | | | | |
| If yes, describe. Tribal Family Support Services and Behavioral Health Department can provide fans/and or AC units as needed for qualifying households. | | | | | | | | |
| | If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. | | | | | | | |

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

| | Section 4: CRISIS ASSISTANCE | | | | | |
|---------------------------------------|---|---|---|--|--|--|
| Eligibility - 260 | 04(c), 2605(c)(1)(A) | | | | | |
| | he income eligibility threshold used for the crisis compo | onent | | | | |
| Add | Household size | Eligibility Guideline | Eligibility Threshold | | | |
| 1 | All Household Sizes | State Median Income | 60.00% | | | |
| 4.2 Provide you | or LIHEAP program's definition for determining a cris | sis. | | | | |
| health and a shut off quake, to | A crisis exists when a Tribal household faces an energy but ad/or safety threat to the well being of the Tribal household finotice, are almost out of fuel, or an emergency such as a prinado, hurricane, or ice storm. This includes equipment the | d; for example medical machines that are depe natural disaster or weather event (relating to c | endant on energy. This can include cold or hot weather), flood, earth | | | |
| 4.3 What consti | itutes a <u>life-threatening crisis?</u> | | | | | |
| | Anyone who depends on energy assistance or heating whic n. This includes a household that is without heat or a utility | | · · | | | |
| Crisis Requiren | nent, 2604(c) | | | | | |
| 4.4 Within how | many hours do you provide an intervention that will r | esolve the energy crisis for eligible househo | lds? 48Hours | | | |
| 4.5 Within how situations? 18H | many hours do you provide an intervention that will r Hours | esolve the energy crisis for eligible househo | lds in life-threatening | | | |
| Crisis Eligibility | y, 2605(c)(1)(A) | | | | | |
| 4.6 Do you have ASSISTANCE? | e additional eligibility requirements for CRISIS ? | C Yes O No | | | | |
| | appropriate boxes below and describe the policies for ea | ar. | | | | |
| Do you require | an Assets test ? | C Yes O No | | | | |
| | iority in eligibility to : | W = :== : | | | | |
| Elderly? | | • Yes O No | | | | |
| Disabled? | | • Yes O No | | | | |
| Young Ch | | • Yes O No | | | | |
| | lds with high energy burdens? | C Yes O No | | | | |
| Other? | Other? C Yes C No | | | | | |
| | eive crisis assistance: | T | | | | |
| empty tank? | household have received a shut-off notice or have a ne | | | | | |
| | household have been shut off or have an empty tank? | C Yes O No | | | | |
| Must the | household have exhausted their regular heating benefi | 2 100 2 110 | | | | |
| Must rent received an evic | ters with heating costs included in their rent have ction notice ? | C Yes ⊙ No | | | | |
| Must heat | ting/cooling be medically necessary? | ○ Yes No | | | | |

| · | | | |
|---|---|---|--|
| Must the household have non-working equipment? | heating or cooling | C Yes O No | |
| Other? | | C Yes ⊙ No | |
| Do you have additional / differing eligibility policies for: | | | |
| Renters? | | C Yes ⊙ No | |
| Renters living in subsidized housing? | | C Yes ⊙ No | |
| Renters with utilities included in the re | nt? | ⊙ Yes C No | |
| Explanations of policies for each "yes" check | ed above: | | |
| caseworker and given priority. For a household to receive crisis The Family Support Services and program if it is included in the applicants | assistance they must receive I Behavioral Health Departm s rent. n have their energy (electrici | in our Tribal population. Upon notice their applications are assigned to a a shut off notice or be near an empty tank. In the will not provide funding for energy assistance out of the LIHEAP sity, gas or oil) cost included in the rent, we request a written breakdown of amount owed. | |
| | | | |
| 4.9 If you have a separate component, how do | W | | |
| <u>></u> | Amount to resolve the crisis. | | |
| | Ü | | |
| | Other - Describe: | | |
| ⊙ Yes ○ No Explain . | isis assistance at sites that a | are geographically accessible to all households in the area to be served? The serves members at three offices that are accessible to members who live Douglas, and Lane counties. | |
| 4.10 Do you accept applications for energy cr Yes No Explain. The Family Support Services and within our five county service delivery a | isis assistance at sites that a | nent serves members at three offices that are accessible to members who live Douglas, and Lane counties. | |
| 4.10 Do you accept applications for energy cr Yes No Explain. The Family Support Services and within our five county service delivery a 4.11 Do you provide individuals who are physical energy cr | isis assistance at sites that an | nent serves members at three offices that are accessible to members who live Douglas, and Lane counties. | |
| 4.10 Do you accept applications for energy cr Yes No Explain. The Family Support Services and within our five county service delivery a 4.11 Do you provide individuals who are phys Submit applications for crisis benefits with | isis assistance at sites that an | nent serves members at three offices that are accessible to members who live Douglas, and Lane counties. | |
| 4.10 Do you accept applications for energy cr Yes No Explain. The Family Support Services and within our five county service delivery a 4.11 Do you provide individuals who are phys Submit applications for crisis benefits with Yes No If No, explain. | isis assistance at sites that an | nent serves members at three offices that are accessible to members who live Douglas, and Lane counties. | |
| 4.10 Do you accept applications for energy cr Yes No Explain. The Family Support Services and within our five county service delivery a 4.11 Do you provide individuals who are phys Submit applications for crisis benefits with Yes No If No, explain. Travel to the sites at which applications for | isis assistance at sites that an | nent serves members at three offices that are accessible to members who live Douglas, and Lane counties. | |
| 4.10 Do you accept applications for energy cr Yes No Explain. The Family Support Services and within our five county service delivery a 4.11 Do you provide individuals who are phys Submit applications for crisis benefits with Yes No If No, explain. Travel to the sites at which applications for | isis assistance at sites that an | nent serves members at three offices that are accessible to members who live Douglas, and Lane counties. | |
| 4.10 Do you accept applications for energy cr Yes No Explain. The Family Support Services and within our five county service delivery a 4.11 Do you provide individuals who are phys Submit applications for crisis benefits with Yes No If No, explain. Travel to the sites at which applications for Yes No If No, explain. If you answered "No" to both options in questions for questions or the sites at which applications for Yes No If No, explain. | isis assistance at sites that an interest of Coos, Curry, Lincoln, sically disabled the means to out leaving their homes? The crisis assistance are acceptation 4.11, please explain all the significance of the crisis assistance of the benefit benefit | ted? ternative means of intake to those who are homebound or physically | |
| 4.10 Do you accept applications for energy cr Yes No Explain. The Family Support Services and within our five county service delivery a 4.11 Do you provide individuals who are phys Submit applications for crisis benefits with Yes No If No, explain. Travel to the sites at which applications for Yes No If No, explain. If you answered "No" to both options in quest disabled? Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each to Winter Crisis \$500.00 maximum in Summer Crisis \$500.00 maximum in Summ | isis assistance at sites that and Behavioral Health Department of Coos, Curry, Lincoln, sically disabled the means to out leaving their homes? The crisis assistance are acceptation 4.11, please explain all outputs of crisis assistance offer benefit benefit | ted? ternative means of intake to those who are homebound or physically red. | |
| 4.10 Do you accept applications for energy cr Yes No Explain. The Family Support Services and within our five county service delivery a 4.11 Do you provide individuals who are phys Submit applications for crisis benefits with Yes No If No, explain. Travel to the sites at which applications for Yes No If No, explain. If you answered "No" to both options in quesdisabled? Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each the Winter Crisis \$500.00 maximum Summer Crisis \$500.00 maximum | isis assistance at sites that and Behavioral Health Department of Coos, Curry, Lincoln, sically disabled the means to out leaving their homes? The crisis assistance are acceptation 4.11, please explain all outputs of crisis assistance offer benefit benefit | ted? ternative means of intake to those who are homebound or physically red. | |

| 4.14 Do you provide for equipment repair or repla | acement usir | ıg crisis func | ds? | | |
|--|--|------------------|--|--|--|
| ⊙ Yes C No | | | | | |
| If you answered "Yes" to question 4.14, you must | complete qu | iestion 4.15. | | | |
| 4.15 Check appropriate boxes below to indicate ty | 4.15 Check appropriate boxes below to indicate type(s) of assistance provided. | | | | |
| | Winter Crisis | Summer Crisis | Year-round Crisis | | |
| Heating system repair | | | ✓ | | |
| Heating system replacement | | | ✓ | | |
| Cooling system repair | | ~ | | | |
| Cooling system replacement | | ~ | | | |
| Wood stove purchase | | | | | |
| Pellet stove purchase | | | | | |
| Solar panel(s) | | | | | |
| Utility poles / gas line hook-ups | | | | | |
| Other (Specify): | | | | | |
| 4.16 Do any of the utility vendors you work with e | nforce a mo | ratorium on | shut offs? | | |
| C Yes O No | | | | | |
| If you responded "Yes" to question 4.16, you must | t respond to | question 4.1 | 17. | | |
| 4.17 Describe the terms of the moratorium and an | y special dis | pensation re | eceived by LIHEAP clients during or after the moratorium period. | | |
| | | | | | |
| If any of the above questions requi | | _ | nation or clarification that could not be made in | | |

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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| Section 5: WEATHERIZATION ASSISTANCE | | | | |
|---|----------------------------|---------------------------|---|---|
| Eligibility, 2605(c |)(1)(A), 2605(b)(2) - Ass | surance 2 | | |
| 5.1 Designate the | income eligibility thres | hold used for the Weath | erization component | |
| Add | House | ehold Size | Eligibility Guideline | Eligibility Threshold |
| 1 | All Household Sizes | | State Median Income | 60.00% |
| 5.2 Do you enter i No | nto an interagency agre | eement to have another g | government agency administer a WEATI | HERIZATION component? C Yes 6 |
| 5.3 If yes, name th | ne agency. | | | |
| 5.4 Is there a sepa | rate monitoring protoc | ol for weatherization? (| Yes ONo | |
| WEATHERIZAT | TON - Types of Rules | | | |
| 5.5 Under what ru | ıles do you administer l | LIHEAP weatherization | ? (Check only one.) | |
| Entirely und | der LIHEAP (not DOE |) rules | | |
| Entirely und | der DOE WAP (not LII | HEAP) rules | | |
| Mostly und | er LIHEAP rules with t | he following DOE WAP | rule(s) where LIHEAP and WAP rules | differ (Check all that apply): |
| Incom | ne Threshold | | | |
| | nerization of entire mul | | ure is permitted if at least 66% of units (| 50% in 2- & 4-unit buildings) are |
| | | • | | |
| care facilities). | herize shelters tempora | rily housing primarily lo | ow income persons (excluding nursing ho | mes, prisons, and similar institutional |
| Other | - Describe: | | | |
| Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.) | | | | |
| Income Threshold | | | | |
| Weatl | herization not subject to | DOE WAP maximum | statewide average cost per dwelling unit. | |
| Weatl | nerization measures are | e not subject to DOE Sav | rings to Investment Ration (SIR) standar | rds. |
| Other - Describe: | | | | |
| Eligibility, 2605(b |)(5) - Assurance 5 | | | |
| 5.6 Do you require an assets test? | | | | |
| 5.7 Do you have a | dditional/differing eligi | bility policies for : | | |
| Renters | | C Yes No | | |
| Renters living housing? | ng in subsidized | C Yes O No | | |
| 5.8 Do you give pr | riority in eligibility to: | Jļi | | |
| Elderly? | | ⊙ Yes C No | | |
| Disabled? | Disabled? | | | |

| Young Children? | € Yes C No | | |
|--|--|--|--|
| House holds with high energy burdens? | € Yes C No | | |
| Other? | C Yes C No | | |
| below. | reatest need. Factors include monic | ou must provide further explanation of these policies in the text field es available, severity of the situation (e.g. Poor energy audits), financial | |
| Benefit Levels | | | |
| 5.9 Do you have a maximum LIHEAP w | eatherization benefit/expenditur | e per household? C Yes . O No | |
| 5.10 If yes, what is the maximum? \$0 | | | |
| Types of Assistance, 2605(c)(1), (B) & (E |)) | | |
| 5.11 What LIHEAP weatherization mea | sures do you provide ? (Check a | ll categories that apply.) | |
| Weatherization needs assessments/audits Energy related roof repair | | | |
| ✓ Caulking and insulation | | Major appliance Repairs | |
| Storm windows | | Major appliance replacement | |
| Furnace/heating system modifications/ repairs Windows/sliding glass doors | | Windows/sliding glass doors | |
| Furnace replacement Doors | | ✓ Doors | |
| Cooling system modifications/ repairs Water Heater | | Water Heater | |
| Water conservation measures | Water conservation measures Cooling system replacement | | |
| Compact florescent light bulbs | | Other - Describe: | |
| If any of the above question the fields provided, attach a | | anation or clarification that could not be made in explanation here. | |

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: | Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. | Publish articles in local newspapers or broadcast media announcements. | Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. | Mass mailing(s) to prior-year LIHEAP recipients. | Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. | Execute interagency agreements with other low-income program offices to perform outreach to target groups. | Other (specify):

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Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe: External-We communicate with our Federal, State Partners and also other Tribes to ensure the best delivery of LIHEAP. We also know where to refer people to other programs when they don't qualify for ours. We have sufficient staff trained in taking LIHEAP applications and who provide appointments at all three of our three offices (Coos Bay, Florence and Eugene) or for those who are unable to meet in the office, we schedule home visits.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Our LIHEAP Application is also online, and can be accessed by Tribal Members via our website: www.ctclusi.org

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

| 8.1 How would you categorize the primary responsibility of your State agency? | | | | | |
|--|---|-------------------|-------------------|-------------------|-------------------|
| | Administration Agency | | | | |
| | Commerce Agency | | | | |
| | Community Services Agency | | | | |
| | Energy / Environment Agency | | | | |
| | Housing Agency | | | | |
| | Welfare Agency | | | | |
| | Other - Describe: | | | | |
| | | | | | |
| Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. | | | | | |
| 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? | | | | | |
| 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? | | | | | |
| 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? | | | | | |
| 8.5 LII | HEAP Component Administration. | Heating | Cooling | Crisis | Weatherization |
| 8.5a W | ho determines client eligibility? | Tribal Government | Tribal Government | Tribal Government | Tribal Government |
| | The processes benefit payments to gas and evendors? | Tribal Government | Tribal Government | Tribal Government | |
| 8.5c wl vendor | no processes benefit payments to bulk fuel s? | Tribal Government | Tribal Government | Tribal Government | |
| 8.5d W measur | The performs installation of weatherization res? | | | | |
| | | | | | |

| If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9. | | | | |
|--|--|--|--|--|
| 8.6 What is your process for selecting local administering agencies? N/A | | | | |
| 8.7 How many local administering agencies do you use? N/A | | | | |
| 8.8 Have you changed any local administering agencies in the last year? ${f C}_{Yes}$ | | | | |
| 8.9 If so, why? | | | | |
| Agency was in noncompliance with grantee requirements for LIHEAP - | | | | |
| Agency is under criminal investigation | | | | |
| Added agency | | | | |
| Agency closed | | | | |
| Other - describe | | | | |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here | | | | |

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| Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 | | | | |
|---|--|--------------------------------|--|--|
| 9.1 Do you make payme | nts directly to home energy suppliers? | | | |
| Heating | ⊙ Yes C No | | | |
| Cooling | € Yes C No | | | |
| Crisis | ⊙ Yes C No | | | |
| Are there exceptions? | C Yes ⊙ No | | | |
| If yes, Describe. | | | | |
| | ne client of the amount of assistance paid? bility is determined, the qualifying Tribal applicant (head of household) is verbally informed of the stheir energy bill. | he assistance amount that will | | |
| actual cost of the home of | that the home energy supplier will charge the eligible household, in the normal billing proceedings and the amount of the payment? Outfied all vendors in our deliverly area of this assurance by letter. | ss, the difference between the | | |
| assistance? We treat al | hat no household receiving assistance under this title will be treated adversely because of the lambda power to be specified as a | • | | |
| 9.5. Do you make payme households? | ents contingent on unregulated vendors taking appropriate measures to alleviate the energy | burdens of eligible | | |
| If so, describe the mea | sures unregulated vendors may take. | | | |
| | | | | |

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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| Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) | | | | |
|--|--|--|--|--|
| 0.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? | | | | |
| All funds are managed by our Grants Coordinator and reviewed through the Tribal Accounting Department and in our annual auditing process. Like our other grants, LIHEAP grant funds are assigned a program number in our accounting system. LIHEAP program funds are not combined with any other program and each expendature is coded to our LIHEAP program by our Grants Administrator to ensure our that expendatures are within the budget assigned. | | | | |
| udit Process | | | | |
| 0.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? Yes ONO | | | | |
| 0.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring ssessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. | | | | |
| o Findings 🗹 | | | | |
| Finding Type Brief Summary Resolved? Action Taken | | | | |
| | | | | |
| 0.4. Audits of Local Administering Agencies | | | | |
| What types of annual audit requirements do you have in place for local administering agencies/district offices? elect all that apply. | | | | |
| Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 | | | | |
| Local agencies/district offices are required to have an annual audit (other than A-133) | | | | |
| Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. | | | | |
| Grantee conducts fiscal and program monitoring of local agencies/district offices | | | | |
| Compliance Monitoring | | | | |
| 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply | | | | |
| Grantee employees: | | | | |
| ☑ Internal program review | | | | |
| Departmental oversight | | | | |
| Secondary review of invoices and payments | | | | |
| Other program review mechanisms are in place. Describe: | | | | |
| | | | | |
| Local Administering Agencies / District Offices: | | | | |
| On - site evaluation | | | | |

| Annual program review |
|---|
| Monitoring through central database |
| Desk reviews |
| Client File Testing / Sampling |
| Other program review mechanisms are in place. Describe: |
| Not applicable. We do not have local administrating agencies or district offices. |
| 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol. |
| Not Applicable. We do not monitor any outside agencies or other administrating agencies. |
| 10.7. Describe how you select local agencies for monitoring reviews. |
| Site Visits: |
| N/A |
| Desk Reviews: |
| N/A |
| 10.8. How often is each local agency monitored ? |
| N/A |
| 10.9. What is the combined error rate for eligibility determinations? OPTIONAL |
| N/A |
| 10.10. What is the combined error rate for benefit determinations? OPTIONAL |
| N/A |
| 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0 |
| 10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0 |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |

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| Section 11: Timely and Me | aningful Public Participa | tion, 2605(b)(12), 2605(C)(2) |
|---|---|---|
| 11.1 How did you obtain input from the public in the Select all that apply. | ne development of your LIHEAP plan? | |
| Tribal Council meeting(s) | | |
| Public Hearing(s) | | |
| ✓ Draft Plan posted to website and available | e for comment | |
| Hard copy of plan is available for public v | view and comment | |
| Comments from applicants are recorded | | |
| Request for comments on draft Plan is ad | vertised | |
| Stakeholder consultation meeting(s) | | |
| Comments are solicited during outreach a | nctivities | |
| Other - Describe: | | |
| and those with young children. Public Hearings, 2605(a)(2) - For States and the Co | | n, especially for low income households, Tribal elders, |
| 11.3 List the date and location(s) that you held publ | • | I |
| 1 | 05/21/2019 | Event Description Tribal Family Gathering-Lane County |
| 11.4. How many parties commented on your plan a | · | |
| 11.5 Summarize the comments you received at the l | hearing(s). | |
| Inquiries regarding eligibility. | | |
| 11.6 What changes did you make to your LIHEAP | plan as a result of the comments received | d at the public hearing(s)? |
| N/A | | |
| If any of the above questions require the fields provided, attach a docum | - | arification that could not be made in ere. |

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

There have been no changes needed at this time.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Application denials will be reviewed by the assigned LIHEAP Coordinator and then to the Family Support and Behavioral Services Director to ensure that denial of assistance is fair and accurate. This procedure shall take no longer than five business days and if an applicant still disagreees with an application denial a final review procedure for appeal to the Tribal Administrator shall be allowed.

12.5 When and how are applicants informed of these rights?

At the time of the application process and it is written within the client application forms.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

They may contact a supervisor to determine where the application is at in its process. From that point, a supervisor will check with assigned caseworker to ensure the application is acted on in a timely manner and promptly processed within 15 days from the date of contact with a Tribal member.

12.7 When and how are applicants informed of these rights?

At the time of the application processs.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16 13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

N/A

N/A

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

N/A

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? $\,0\,$

13.6 How many households received these services? 0

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

| 14.1 Do you plan to submit an application for the leveraging incentive program? O Yes No |
|---|
| 14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records. |
| N/A |
| 14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following: |

| Resource | What is the type of resource or benefit ? | What is the source(s) of the resource ? | How will the resource be integrated and coordinated with LIHEAP? |
|----------|---|---|--|
| 1 | N/A | N/A | N/A |

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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| Section 15: Training | | | |
|--|--|--|--|
| 15.1 Describe the training you provide for each of the following groups: | | | |
| a. Grantee Staff: | | | |
| Formal training on grantee policies and procedures | | | |
| How often? | | | |
| Annually | | | |
| Biannually | | | |
| As needed | | | |
| Other - Describe: | | | |
| Employees are provided with policy manual | | | |
| Other-Describe: | | | |
| b. Local Agencies: | | | |
| Formal training conference | | | |
| How often? | | | |
| Annually | | | |
| Biannually | | | |
| As needed | | | |
| Other - Describe: | | | |
| On-site training | | | |
| How often? | | | |
| Annually | | | |
| Biannually | | | |
| As needed | | | |
| Other - Describe: | | | |
| Employees are provided with policy manual | | | |
| Other - Describe | | | |
| c. Vendors | | | |
| Formal training conference | | | |
| How often? | | | |
| Annually | | | |
| Biannually | | | |
| As needed | | | |

| Other - Describe: | |
|---|---|
| Policies communicated through vendor agreements | |
| Policies are outlined in a vendor manual | |
| Other - Describe: | |
| | |
| 15.2 Does your training program address fraud reporting and prevention? | |
| ⊙ Yes | |
| ○ No | |
| | |
| If any of the above questions require further explanation o | r clarification that could not be made in |
| the fields provided, attach a document with said explanation | on here. |

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

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| Section 17: Program Integrity, 2605(b)(10) | | | | |
|---|--|--|------------------------|--|
| 17.1 Fraud Reporting Mechanisms | s | | | |
| a. Describe all mechanisms availab | ole to the public for reporting cases of | f suspected waste, fraud, and abuse. S | Select all that apply. | |
| Online Fraud Reportin | ıg | | | |
| Dedicated Fraud Repor | rting Hotline | | | |
| Report directly to local | agency/district office or Grantee offi | ice | | |
| Report to State Inspect | tor General or Attorney General | | | |
| Forms and procedures | in place for local agencies/district off | ices and vendors to report fraud, was | ste, and abuse | |
| Other - Describe: Referred to Tribal Fa | Other - Describe: Referred to Tribal Family Support and Behavioral Services Director or the Tribal Administrator. | | | |
| h. Donath a decide to the class form | - 1 | | | |
| Printed outreach mater | advertising the above-referenced reso | urces. Select all that apply | | |
| | | | | |
| Addressed on LIHEAP Website | аррисацоп | | | |
| | | | | |
| Other - Describe: | | | | |
| 17.2. Identification Documentation | n Requirements | | | |
| a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members. | | | | |
| Type of Identification Collected | Collected from Whom? | | | |
| Type of Identification concercu | Applicant Only | All Adults in Household | All Household Members | |
| Social Security Card is photocopied and retained | Required | Required | Required | |
| | Requested | Requested | Requested | |
| Social Security Number (Without actual Card) | Required | Required | Required | |
| | Requested | Requested | Requested | |
| Government-issued identification card | Required | Required | Required | |

| | driver's license, state ID, aal ID, passport, etc.) | Requested | | Requested | | Requested | |
|-------------|--|----------------------------|-----------------------------|--|---|--------------------------------------|---------------------------------------|
| | Other | Applicant Only Required | Applicant Only Requested | All Adults in Household Required | All Adults in Household Requested | All Household Members Required | All Household Members Requested |
| 1 | | | | | | | |
| | b. Describe any exceptions to the above policies. Other government forms showing an applicants SSI number can be used in place of a SSI card when needed (e.g. Government Child Support Documents, TANF, TANF, SNAP) or Tribal ID showing SSI number. | | | | | | |
| | 3 Identification Verification | ** 4 4 *** | 0.1 (.0) | | | | G 1 4 11 4 |
| Des appl | cribe what methods are used to y | verify the authenticity | y of identification | documents provid | led by clients or ho | usehold members. | . Select all that |
| | Verify SSNs with Social Sec | urity Administration | | | | | |
| | Match SSNs with death reco | ords from Social Secu | rity Administratio | on or state agency | | | |
| | Match SSNs with state eligib | bility/case managemer | nt system (e.g., SN | AP, TANF) | | | |
| | Match with state Departmen | nt of Labor system | | | | | |
| | Match with state and/or fed | eral corrections syster | n | | | | |
| | Match with state child supp | ort system | | | | | |
| | Verification using private so | oftware (e.g., The Wor | k Number) | | | | |
| > | In-person certification by st | aff (for tribal grantees | s only) | | | | |
| > | Match SSN/Tribal ID numb | er with tribal databas | se or enrollment r | ecords (for tribal g | grantees only) | | |
| | Other - Describe: | | | | | | |
| 17.4 | 4. Citizenship/Legal Residency V | Verification | | | | | |
| | at are your procedures for ensu hat apply. | ring that household n | nembers are U.S. (| citizens or aliens w | vho are qualified to | receive LIHEAP | benefits? Select |
| | Clients sign an attestation | of citizenship or legal | residency | | | | |
| > | Client's submission of Soci | al Security cards is ac | cepted as proof of | f legal residency | | | |
| | Noncitizens must provide d | documentation of imm | igration status | | | | |
| | Citizens must provide a co | py of their birth certif | icate, naturalizati | on papers, or pass | sport | | |
| | Noncitizens are verified the | rough the SAVE syste | m | | | | |
| > | Tribal members are verifie | ed through Tribal enro | ollment records/T | ribal ID card | | | |
| | Other - Describe: | | | | | | |
| _ | 5. Income Verification | | | | | | |
| _ | at methods does your agency ut | | | | | | |
| • | | ncome for all adult ho | usehold members | | | | |
| _ | Pay stubs | | | | | | |
| | Social Security award | d letters | | | | | |
| | Bank statements | | | | | | |
| | Tax statements | | | | | | |
| | Zero-income stateme | | | | | | |
| _ | ✓ Unemployment Insurance letters | | | | | | |
| | Other - Describe: | | | | | | |
| | Computer data matches: | | | | | | |

| Income information matched against state computer system (e.g., SNAP, TANF) |
|---|
| Proof of unemployment benefits verified with state Department of Labor |
| Social Security income verified with SSA |
| Utilize state directory of new hires |
| Other - Describe: |
| 17.6. Protection of Privacy and Confidentiality |
| Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply. |
| Policy in place prohibiting release of information without written consent |
| Grantee LIHEAP database includes privacy/confidentiality safeguards |
| Employee training on confidentiality for: |
| Grantee employees |
| Local agencies/district offices |
| Employees must sign confidentiality agreement |
| Grantee employees |
| Local agencies/district offices |
| Physical files are stored in a secure location |
| Other - Describe: |
| 17.7. Verifying the Authenticity |
| What policies are in place for verifying vendor authenticity? Select all that apply. |
| All vendors must register with the State/Tribe. |
| All vendors must supply a valid SSN or TIN/W-9 form |
| Vendors are verified through energy bills provided by the household |
| Grantee and/or local agencies/district offices perform physical monitoring of vendors |
| Other - Describe and note any exceptions to policies above: |
| 17.8. Benefits Policy - Gas and Electric Utilities |
| What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. |
| Applicants required to submit proof of physical residency |
| Applicants must submit current utility bill |
| Data exchange with utilities that verifies: |
| ✓ Account ownership |
| Consumption |
| ✓ Balances |
| Payment history |
| Account is properly credited with benefit |
| Other - Describe: |
| Centralized computer system/database tracks payments to all utilities |
| Centralized computer system automatically generates benefit level |
| Separation of duties between intake and payment approval |
| Payments coordinated among other energy assistance programs to avoid duplication of payments |
| Payments to utilities and invoices from utilities are reviewed for accuracy |
| Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities |

| Direct payment to households are made in limited cases only |
|--|
| Procedures are in place to require prompt refunds from utilities in cases of account closure |
| Vendor agreements specify requirements selected above, and provide enforcement mechanism |
| Other - Describe: |
| 17.9. Benefits Policy - Bulk Fuel Vendors |
| What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply. |
| Vendors are checked against an approved vendors list |
| Centralized computer system/database is used to track payments to all vendors |
| Clients are relied on for reports of non-delivery or partial delivery |
| Two-party checks are issued naming client and vendor |
| Direct payment to households are made in limited cases only |
| Vendors are only paid once they provide a delivery receipt signed by the client |
| Conduct monitoring of bulk fuel vendors |
| Bulk fuel vendors are required to submit reports to the Grantee |
| Vendor agreements specify requirements selected above, and provide enforcement mechanism |
| Other - Describe: |
| Bulk fuel (propane, firewood, wood pellets) is rarely provided; however, Tribal caseworkers follow up with Tribal members as to the delivery of their fuel. |
| 17.10. Investigations and Prosecutions |
| Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply. |
| Refer to state Inspector General |
| Refer to local prosecutor or state Attorney General |
| Refer to US DHHS Inspector General (including referral to OIG hotline) |
| Local agencies/district offices or Grantee conduct investigation of fraud complaints from public |
| Grantee attempts collection of improper payments. If so, describe the recoupment process |
| Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? |
| Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated |
| Vendors found to have committed fraud may no longer participate in LIHEAP |
| Other - Describe: |
| If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here. |

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Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
 - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

| 1245 Fulton Ave * Address Line 1 | | |
|-----------------------------------|----------------------|-------------------|
| Address Line 2 | | |
| Address Line 3 | | |
| Coos Bay * City | or <u>* State</u> | 97420 * Zip Code |

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
 - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
 - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
 - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title:

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

| PLAN ATTACHMENTS | | |
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| The following documents must be attached to this application | | |
| • Delegation Letter is required if someone other than the Governor or Chairman Certified this Report. | | |
| Heating component benefit matrix, if applicable | | |
| Cooling component benefit matrix, if applicable | | |
| Minutes, notes, or transcripts of public hearing(s). | | |