DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: CONFEDERATED TRIBES OF THE GRANDE RONDE Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 2 Report Period: 10/01/2016 to 09/30/2017 Report Status: Submission Accepted by CO (Revision #2)

Table of Contents

1.	Mandatory Grant Application SF-424
2.	Section 1 - Program Components
3.	Section 2 - HEATING ASSISTANCE
4.	Section 3 - COOLING ASSISTANCE
5.	Section 4 - CRISIS ASSISTANCE
6.	Section 5 - WEATHERIZATION ASSISTANCE
7.	Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 17
	Section 7 - Coordination, 2605(b)(4) - Assurance 4
9.	Section 8 - Agency Designation, 2605(b)(6) - Assurance 6 19
10.	Section 9 - Energy Suppliers, 2605(b)(7) - Assurance 7
11.	Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10 22
12.	Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)
	24
13.	Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13
14.	Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16
15.	Section 14 - Leveraging Incentive Program ,2607A 27
	Section 15 - Training
17.	Section 16 - Performance Goals and Measures, 2605(b)
	Section 17 - Program Integrity, 2605(b)(10)
19.	Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters 36
20.	Section 19: Certification Regarding Drug-Free Workplace Requirements
21.	Section 20: Certification Regarding Lobbying
22.	Assurances
23	Plan Attachments

Mandatory Gra	int Applicati	on SF-424
----------------------	---------------	-----------

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES										
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY											
		* 1.b. Fr • Annu	Frequency: nnual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:			* 1.d. Version: Initial Resubmission Revision Update			
						2. Date Receiv	ved:			State Use Only:	
						3. Applicant I					
						4a. Federal E	-			5. Date Received By Stat	
						4b. Federal A	ward Iden	itifier:		6. State Application Iden	tifier:
7. APPLICAN	INFOR	MATION	<u> </u>			•					
* a. Legal Nam	e: Confe	derated Tribes of	the Grand	l Ronde Commu	nity of Oregon						
* b. Employer/	Taxpaye	r Identification N	Number (l	EIN/TIN): 93-	0899337	* c. Organiza	tional DUI	NS: 161	155346		
* d. Address:		0				1		1t			
* Street 1:		9615 Grand Ro	onde Road			Street 2:		<u> </u>			
* City:		Grand Ronde				County:					
* State:		OR				Province:					
* Country:		United States				* Zip / Pos	tal Code:	97347 -	-		
e. Organization						Distation Norm					
Department Na Social Services		nent				Division Nam Tribal Gover					
f. Name and co	ntact info	ormation of pers	on to be c	ontacted on ma	tters involving tl	his application:	:				
Prefix:	* First Kim	Name:			Middle Name:				* Last N Rodger		
Suffix:	Title: LIHE/	AP Coordinator			Organizational	Affiliation:					
* Telephone Number: (503) 879-2250	Fax Nu (503)	i mber 879-2263			* Email: kim.rogers@gi	randronde.org					
* 8a. TYPE OF I: Indian/Native		C ANT: n Tribal Governm	nent (Fede	rally Recognized	ł)						
b. Additiona Social Services											
* 9. Name of Fo	* 9. Name of Federal Agency:										
					og of Federal Dom ssistance Number:					CFDA Title:	
10. CFDA Numb	ers and T	itles		93568			Low-Inco	ome Home	e Energy	Assistance	
11. Descriptive LIHEAP	Title of A	Applicant's Proj	ect								
12. Areas Affec Polk, Yamhill,			ington, M	ultnomah & Clao	ckamas Counties	of Oregon					
13. CONGRES	SIONAL	DISTRICTS O	F:								
* a. Applicant											

Attach an additional list of Program/Pro	ject Congressional Districts if needed.					
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:				
a. Start Date: 10/01/2016	b. End Date: 09/30/2017		* a. Federal (\$): \$0	b. Match (\$): \$0		
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?						
a. This submission was made availabl	e to the State under the Executive Order	r 12372				
Process for Review on :						
b. Program is subject to E.O. 12372 b	out has not been selected by State for rev	iew.				
c. Program is not covered by E.O. 12.	372.					
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES O NO						
Explanation:						
accurate to the best of my knowledge. I a	also provide the required assurances** a	ind agree to con	us** and (2) that the statements herein are (mply with any resulting terms if I accept an ninistrative penalties. (U.S. Code, Title 218)	award. I am aware that		
** The list of certifications and assuranc	es, or an internet site where you may ob	tain this list, is	contained in the announcement or agency s	specific instructions.		
18a. Typed or Printed Name and Title of Kim Rodgers	f Authorized Certifying Official		18c. Telephone (area code, number and ex (503) 879-2250	xtension)		
		18d. Email Address kim.rogers@grandronde.org				
18b. Signature of Authorized Certifying	Official		18e. Date Report Submitted (Month, Day 10/20/2016	, Year)		
Attach supporting docum	ents as specified in agend	cy instruc	tions.			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES							
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447 August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005 THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to							
receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is no reporting burden for this collection of information is estimated to average 1 hour per response, including the maintaining the data needed, and reviewing the collection of information. An agency may not conduct or spec collection of information unless it displays a currently valid OMB control number.	time for reviewing instru	ctions, gathering and					
Section 1 Program Components							
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)							
1.1 Check which components you will operate under the LIHEAP program.		s of Operation					
(Note: You must provide information for each component designated here as requested elsewhere in this pla	n.) Start Date	End Date					
Heating assistance	10/01/2016	06/30/2017					
Cooling assistance							
Crisis assistance	10/01/2016	09/30/2017					
Weatherization assistance	10/01/2016	09/30/2017					
Provide further explanation for the dates of operation, if necessary	Ŗ	Į					
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16							
	f all nercentages must add u	to					
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.							
Heating assistance 50.00							
Cooling assistance		0.00%					
Crisis assistance Weatherization assistance		10.00%					
Carryover to the following federal fiscal year		10.00%					
Administrative and planning costs		10.00%					
Services to reduce home energy needs including needs assessment (Assurance 16)		5.00%					
Used to develop and implement leveraging activities		0.00%					
TOTAL		100.00%					

Section 1 - Program Components

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

 	Heating assistance	eating assistance Cooling assistance							
	Weatherization assistance			Other (specify:) remain in Crisis Assistance.					
	cal Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(
.4 Do yo Yes O	ou consider households categorically eligible if on No	e housel	hold member	receives o	ne of the following c	atego	ries of benefits in t	he left	column below? 💽
	swered "Yes" to question 1.4, you must complete	e the tab	le below and a	answer qu	estions 1.5 and 1.6.				
			Heating		Cooling		Crisis		Weatherization
ANF		Οı	les ONo	0	Yes 🖸 No	\odot	Yes 🔘 No	\odot	Yes 🖸 No
SI			es ONo	- C	Yes O _{No}	<u></u>	Yes ONo		Yes 🖸 No
NAP			les ONo		Yes C No	4	Yes ONO		Yes O _{No}
leans-tes	sted Veterans Programs	ΟY	les 🖸 No	0	Yes C No	\odot	Yes 🔘 No	\odot	Yes ONo
	Program Name		Heatir	<u> </u>	Cooling		Crisis		Weatherization
other(Spe	ecify) 1		O _{Yes} O _N	lo	O Yes O No		O Yes O No		O Yes O No
.5 Do yo	ou automatically enroll households without a dire	ect annu	al application	? 🔿 Yes	💽 No				
f Yes, ey	xplain:								
	J		- 4 1 - 11 - 1						
	do you ensure there is no difference in the treatm ning eligibility and benefit amounts?	ient of C	angor ically el	againe not	ascholus il oni those l	10110	corring other publi	ic assis	sume witch
	Ing enginity and benefit amounts? Id Ronde Tribes will use their existing payment mati	rix which	takes into cor	sideration	household income b	nneah	old size and energy	I coet	They also need to be
	e service area. Highest benefits will go to the house								
	ividuals receive TANF, Food Stamps / SNAP, SSI, o								
	d size matrix but if their household is over income (a								
	d size. Our existing LIHEAP service area includes P								
					s, Mutulolliali, washi	ngton	and Thanlook cour	incs of	i Olegoli.
					s, munionian, wasin	ligion	and Thiamook cour	iiies of	i Olegoli.
	ominal Payments				· · ·	ligioli	and Thiamook cour		l Oregon.
.7a Do y	you allocate LIHEAP funds toward a nominal pa			eholds? (Yes 🖲 No	Ington			
.7a Do y f you an	you allocate LIHEAP funds toward a nominal pay swered "Yes" to question 1.7a, you must provide			eholds? (Yes 🖲 No	Ington			
.7a Do y f you an .7b Ame	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00			eholds? (Yes 🖲 No				
l.7a Do y f you an l.7b Am l.7c Free	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance			eholds? (Yes 🖲 No				
.7a Do y f you an .7b Am .7c Frec	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00			eholds? (Yes 🖲 No				
I.7a Do y f you an I.7b Am I.7c Free	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance			eholds? (Yes 🖲 No				
.7a Do y f you an .7b Amo .7c Free 0	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years			eholds? (Yes 🖲 No				
7a Do y f you an 7b Amo 7c Free 0 0	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year			eholds? (Yes 🖲 No				
7a Do y f you an 7b Ama 7c Free 0 0 0 0	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years	e a respo	nse to questio	eholds? (ns 1.7b, 1	Yes () No .7c, and 1.7d.				
.7a Do y f you an .7b Amo .7c Free 0 0 0 0 0 0 0 0 .7d Hov	you allocate LIHEAP funds toward a nominal pay aswered ''Yes'' to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years ther - Describe:	e a respo	nse to questio	eholds? (ns 1.7b, 1	Yes () No .7c, and 1.7d.				
.7a Do y f you an .7b Am .7c Free 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years ther - Describe: v do you confirm that the household receiving a m ation of Eligibility - Countable Income	e a respo	nse to questio	eholds? (ns 1.7b, 1	Yes • No .7c, and 1.7d.				
.7a Do y f you an .7b Am .7c Free 0 0 0 0 .7d Hov	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years ther - Describe: v do you confirm that the household receiving a n ation of Eligibility - Countable Income etermining a household's income eligibility for LI	e a respo	nse to questio	eholds? (ns 1.7b, 1	Yes • No .7c, and 1.7d.				
.7a Do y f you an .7b Am .7c Free 0 0 0 0 .7d How Determin .8. In do	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years ther - Describe: v do you confirm that the household receiving a m ation of Eligibility - Countable Income	e a respo	nse to questio	eholds? (ns 1.7b, 1	Yes • No .7c, and 1.7d.				
.7a Do y f you an .7b Amo .7c Free 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years ther - Describe: v do you confirm that the household receiving a n ation of Eligibility - Countable Income etermining a household's income eligibility for LI	e a respo	nse to questio	eholds? (ns 1.7b, 1	Yes • No .7c, and 1.7d.				
.7a Do y f you an .7b Ama .7c Free 0	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years ther - Describe: v do you confirm that the household receiving a n ation of Eligibility - Countable Income etermining a household's income eligibility for LI ross Income	e a respo	nse to questio	eholds? (ns 1.7b, 1 an energy	Yes No .7c, and 1.7d. cost or need?				
.7a Do y f you an .7b Am .7c Free 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years ther - Describe: v do you confirm that the household receiving a n ation of Eligibility - Countable Income etermining a household's income eligibility for LI ross Income et Income	e a respo	nse to questio	eholds? (ns 1.7b, 1 an energy	Yes No .7c, and 1.7d. cost or need?				
I.7a Do y f you an I.7b Am I.7c Free O O O O O O O O O O O O O O O O O O	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years ther - Describe: v do you confirm that the household receiving a n ation of Eligibility - Countable Income etermining a household's income eligibility for LI ross Income et Income	e a respo	nse to questio	eholds? (ns 1.7b, 1 an energy	Yes No .7c, and 1.7d. cost or need?				
I.7a Do y f you an I.7b Am I.7c Free O I.7c Free O I.7c How O I.7d How O I.8. In do I.9. Select I.9. Select I.9. Select I.9. Select	you allocate LIHEAP funds toward a nominal pay aswered "Yes" to question 1.7a, you must provide ount of Nominal Assistance: \$0.00 quency of Assistance nce Per Year nce every five years ther - Describe: v do you confirm that the household receiving a m ation of Eligibility - Countable Income etermining a household's income eligibility for LI ross Income et Income et all the applicable forms of countable income us 'ages	e a respo	nse to questio	eholds? (ns 1.7b, 1 an energy	Yes No .7c, and 1.7d. cost or need?				

>	Unemployment insurance
	Strike Pay
	Social Security Administration (SSA) benefits
	Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
	Interest, dividends, or royalties
	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.

✓	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	by of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

	IENT OF HEALTH AND HUMAN SERVIO ION FOR CHILDREN AND FAMILIES	August 1987, revise	ed 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017	
		MO	BY ASSISTANCE PROGRAM(LIH DEL PLAN - MANDATORY	HEAP)
	Sec	tion 2 -	Heating Assistance	
Eligibility, 2605(b)((2) - Assurance 2			
2.1 Designate the in	ncome eligibility threshold used for the heatir	ig compone	net:	
Add	Household size		Eligibility Guideline	Eligibility Threshold
1	All Household Sizes		State Median Income	60.00%
2.2 Do you have ad HEATING ASSITA	lditional eligibility requirements for NNCE?	Oyes	• No	
2.3 Check the appr	opriate boxes below and describe the policies	for each.		
Do you require an	Assets test ?	C Yes	• No	
Do you have additi	ional/differing eligibility policies for:			
Renters?		O Yes	⊙ _{No}	
Renters Livi	ng in subsidized housing ?	C Yes	• No	
Renters with	utilities included in the rent ?	O Yes	€ No	
Do you give priorit	ty in eligibility to:			
Elderly?		C Yes	🖸 No	
Disabled?		O Yes	⊙ _{No}	
Young childr	ren?	O Yes	• No	
Households v	with high energy burdens ?	Oyes	• No	
Other?		Oyes	• No	
Explanations of po	licies for each "yes" checked above:	<u>.</u>		
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
		ce tovulner	able populations,e.g., benefit amounts, early appli	cation periods, etc.
additional funds. For	or a 4 resident household it is \$530 for heating v	s. \$425 for t	nousehold size is at 43% of the threshold for the eligib hose with higher (but still eligible) incomes. We do not not not and when funds are low compared to de	give priority/preference in heating
2.5 Check the varia	ables you use to determine your benefit levels	. (Check all	that apply):	
Income				
Family (house	ehold) size			
Home energy				
Fuel ty				
	te/region			
	dual bill			
	ing type			
	y burden (% of income spent on home energy	9		
Energ	y need			

August 1987, revised 05/92,02/95,03/96,12/98,11/01

Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit	Minimum Benefit \$340 Maximum Benefit \$575						
2.7 Do you provide in-kind (e.g., blankets, space heaters) as	nd/or other forms of b	enefits? 🖸 Yes 💿 No					
If yes, describe.							
If any of the above questions require further attach a document with said explanation here.		c clarification that could not be made in the f	ields provided,				

Section 3 - COOLING A	SSISTANCE
-----------------------	-----------

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 3 - Cooling Assistance						
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The income eligibility threshold used for the Coolin	ng compone	enet:				
Add Household size		Eligibility Guideline	Eligibility Threshold			
1 1		State Median Income	0.00%			
3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?	O Yes	O No				
3.3 Check the appropriate boxes below and describe the policies	for each.					
Do you require an Assets test ?	O Yes	No				
Do you have additional/differing eligibility policies for:						
Renters?	O Yes	No				
Renters Living in subsidized housing ?	O Yes	No				
Renters with utilities included in the rent ?	O Yes	No				
Do you give priority in eligibility to:	-1:					
Elderly?	O Yes	No				
Disabled?	O Yes	No				
Young children?	O Yes	No				
Households with high energy burdens ?	O Yes	O No				
Other?	O Yes	No				
Explanations of policies for each "yes" checked above:						
3.4 Describe how you prioritize the provision of cooling assistance	e tovulnera	ble populations,e.g., benefit amounts, early a	pplication periods, etc.			
>>>>>> [NOTE: THE TRIBE DOES NOT PROVIDE COOLING ASSISTANCE. IT CAN BE PROVIDED UNDER THE CRISIS CATEGORY BUT NOT FOR REGULAR SUMMER HEAT. WITH CLIMATE CHANGE THIS POLICY MAY BE REVIEWED IN THE FUTURE.] >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>						
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):						
Family (household) size						
Home energy cost or need:						
Fuel type						
Climate/region						
Individual bill						

Dwelling type			
Energy burden (% of income spent on home energy))		
Energy need			
Other - Describe:			
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
3.6 Describe estimated benefit levels for FY 2017:			
Minimum Benefit	\$0	Maximum Benefit	\$0
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No			
If yes, describe.			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 4 -	CRISIS	ASSISTA	NCE
-------------	--------	---------	-----

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES		0	05/92,02/95,03/96,12/98,11/01 DMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017	
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 4: CR	ISIS ASSISTANCE		
Eligibility - 2604(c)	, 2605(c)(1)(A)			
4.1 Designate the ir	ncome eligibility threshold used for the crisis component			
Add	Household size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes	State Median Income	60.00%	
4.2 Provide your L	IHEAP program's definition for determining a crisis.			
safety threat to the v	sts when a household faces an energy burden which depletes vell-being of the household. The term crisis (or emergency) in the need to reduce or eliminate the crisis.			
4.3 What constitute	es a <u>life-threatening crisis?</u>			
energy services. Generally, this would require an active medical certificate but may be deemed a life-threatening crisis if LIHEAP program staff determine extreme circumstances are present (e.g. extreme cold or heat, fuel supply shortage). In addition, the household must either be disconnected or at imminent risk of disconnection (within 5 days of application) to be considered as having a life-threatening crisis situation. Households with deliverable fuels must either be out of fuel or at imminent risk of being out of fuel. Life-threatening crisis situations must be addressed within either 18 hours (if already disconnected) or 48 hours (if at risk of disconnection) of application. These timeframes must be documented to ensure compliance with the federal requirement and must include comments outlining how the situation was addressed.				
Crisis Requiremen	t, 2604(c)			
4.4 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households? 48Hours				
4.5 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households in life-threatening situations? 18Hours				
Crisis Eligibility, 26				
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANC	E? CYes ONo		
4.7 Check the appr	opriate boxes below and describe the policies for each			
Do you require an	Do you require an Assets test ?			
Do you give priority in eligibility to :				
Elderly?		C Yes 💿 No		
Disabled?	Disabled?			
Young Child	ren?	C Yes 💿 No		
Households v	Households with high energy burdens?			
Other?		O Yes O No		
In Order to receive	e crisis assistance:	"		
Must the hou tank?	sehold have received a shut-off notice or have a near emp	ty OYes ONo		
	sehold have been shut off or have an empty tank?	C Yes 🖸 No		
Must the hou	Must the household have exhausted their regular heating benefit?			

Must renters with heating costs included in their rent have received an eviction notice ?	C Yes 💿 No
Must heating/cooling be medically necessary?	C Yes 💿 No
Must the household have non-working heating or cooling equipment?	C Yes • No
Other?	C Yes 💿 No
Do you have additional / differing eligibility policies for:	
Renters?	O Yes O No
Renters living in subsidized housing?	C Yes O No
Renters with utilities included in the rent?	C Yes O No
Explanations of policies for each "yes" checked above:	
Yes households must have received a shut off notice or have a near empty tank, as d assistance. Yes households must have exhausted their regular heating benefit before they can re	
Determination of Benefits	
4.8 How do you handle crisis situations?	
Separate component	
Fast Track	
Vother - Describe:	
For "Fast Track" above, this expedited service and the degree expedited is ti	ed to the severity of the crisis and regular crisis assistance is capped at \$800.
4.9 If you have a separate component, how do you determine crisis assistance be	enefits?
Amount to resolve the crisis.	
Other - Describe:	
Crisis Requirements, 2604(c)	
4.10 Do you accept applications for energy crisis assistance at sites that are geogram of Yes ONO Explain.	graphically accessible to all households in the area to be served?
	by three bus lines. The Portland Office is also handicapped accessible and served by bus
4.11 Do you provide individuals who are physically disabled the means to:	
Submit applications for crisis benefits without leaving their homes?	
• Yes O No If No, explain.	
Travel to the sites at which applications for crisis assistance are accepted?	
• Yes O No If No, explain.	
If you answered "No" to both options in question 4.11, please explain alternativ	re means of intake to those who are homebound or physically disabled?
Benefit Levels, 2605(c)(1)(B)	
4.12 Indicate the maximum benefit for each type of crisis assistance offered.	
Winter Crisis \$0.00 maximum benefit	
Summer Crisis \$0.00 maximum benefit	
Year-round Crisis \$800.00 maximum benefit	
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other for	ms of benefits?
C Yes 💿 No If yes, Describe	
NOTE: In regard to crisis assistance the Tribe will provide up to \$1,800 for heat sys	stem repair under crisis assistance.
4.14 Do you provide for equipment repair or replacement using crisis funds?	
• Yes ONO	

If you answered "Yes" to question 4.14, you must complete question 4.15.

4.15 Check appropriate boxes below to indicate type(s) of assistance provided.

	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair				
Heating system replacement				
Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with enfor	ce a moratoriu	n on shut offs	?	
C Yes 💿 No				
If you responded "Yes" to question 4.16, you must respond to question 4.17.				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				

U.S. DEPARTMENT OF HEALTH AND HI ADMINISTRATION FOR CHILDREN AND		August 1987, revise	d 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017		
LOW INCOM	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Se	ection 5: WEATHI	ERIZATION ASSISTANCE			
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	e 2				
5.1 Designate the income eligibility threshold us	ed for the Weatherization c	omponent			
Add Househ	old Size	Eligibility Guideline	Eligibility Threshold		
1 All Household Sizes		State Median Income	60.00%		
5.2 Do you enter into an interagency agreement	to have another governmen	t agency administer a WEATHERIZATION com	oonent? O Yes O No		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring protocol for v	veatherization? 🔿 Yes 💿	No			
WEATHERIZATION - Types of Rules		•			
5.5 Under what rules do you administer LIHEA	P weatherization? (Check o	niy one.)			
Entirely under LIHEAP (not DOE) rules					
Entirely under DOE WAP (not LIHEAP)					
Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply):					
Income Threshold					
Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other - Describe:					
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
Income Threshold					
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not su	bject to DOE Savings to Inv	vestment Ration (SIR) standards.			
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?	O Yes O No				
5.7 Do you have additional/differing eligibility p	<u></u>				
Renters	• Yes O No				
Renters living in subsidized housing?	O Yes O No				
5.8 Do you give priority in eligibility to:	<u>n</u>				
Elderly?	C Yes 💿 No				
Disabled?	O Yes O No				
Young Children?	O Yes O No				
House holds with high energy burdens?	O Yes O No				

Section 5 - WEATHERIZATION ASSISTANCE

Other?	
--------	--

O Yes O No

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.

Renters and rental property can be assisted if at least half the units of a structure are occupied by enrolled Tribal members before a multi-unit structure will be considered for assistance. (Per standing agreement with the State that we serve our own members, except on the Reservation where we serve all Native Americans.)

No

- 0 De -	ou have a maximum LIH	EAD	han afit/ann an dite		C Var	\sim
5.9 DO Y	ou nave a maximum LIH	EAP weatherization	benefit/expenditi	ire per nousenoia :	💌 res	N/

5.10 If yes, what is the maximum? \$3,500

Types of Assitance, 2605(c)(1), (B) & (D)		
5.11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)		
✓ Weatherization needs assessments/audits		
Caulking and insulation	Major appliance Repairs	
Storm windows	Major appliance replacement	
Furnace/heating system modifications/ repairs	Windows/sliding glass doors	
Furnace replacement	Doors	
Cooling system modifications/ repairs	Water Heater	
Water conservation measures	Cooling system replacement	
Compact florescent light bulbs	Other - Describe:	

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017
LOW INCOME HOME ENERGY ASSISTANCE MODEL PLAN SF - 424 - MANDATORY	· · · · ·
Section 6: Outreach, 2605(b)(3) - Assurance	e 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households	are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security of	fices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the availability of all types of	LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP assistance at application	on intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to	o target groups.
• Other (specify):	
We provide intake service through home visits or by telephone for the physically infirm (elder and or disab	led).

	DEPARTMENT OF HEALTH AND HUMAN SERVICES NISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017		
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 7: Coordination, 2605(b)(4) -	Assurance 4		
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs ava	ilable to low-income households (TANF, SSI, WAP, etc.).		
	Joint application for multiple programs			
>	Intake referrals to/from other programs			
	One - stop intake centers			
	Other - Describe:			
The Grand Ronde Tribe's LIHEAP program coordinates its activities with existing energy assistance programs occurring within Tribal departments. The Tribe coordinates its activities with existing fuel suppliers, local and regional governmental and social services agencies. In addition, the Tribe intends to create additional services to LIHEAP eligible households. The State of Oregon, Oregon Housing and Community Services Department, Oregon State Housing Department Technical Assistance training and programs, and LIHEAP application process/equipment will be used by the Grand Ronde Tribe in developing, implementing, reporting, and administering their program.				
If any	If any of the above questions require further explanation or clarification that could not be made in the fields provided,			

attach a document with said explanation here.

Page 18

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)				
8.1 How	would you categorize the primary responsibility	of your State agency?			
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
>	Other - Describe: Tribal Office				
	te Outreach and Intake, 2605(b)(15) - Assurance i elected ''Welfare Agency'' in question 8.1, you mu		83 and 84 as annli	ahla	
	do you provide alternate outreach and intake for	<u> </u>		ane.	
8.3 How	do you provide alternate outreach and intake for	c COOLING ASSISTANC	E?		
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?					
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
	o determines client eligibility?	Tribal Government	Non-Applicable	Tribal Government	Tribal Government
8.5b Wh vendors:	o processes benefit payments to gas and electric ?	Tribal Government	Non-Applicable	Tribal Government	
8.5c who vendors	o processes benefit payments to bulk fuel ?	Tribal Government	Non-Applicable	Tribal Government	
8.5d Wh measure	o performs installation of weatherization s?				Tribal Government
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.					

8.6 What is your process for selecting local administering agencies?

Ours are	Ours are centrally-administered by a Tribal agency. So we interpret this to mean we need not answer these.				
8.7 How	many local administering agencies do you use? 1				
8.8 Have you changed any local administering agencies in the last year? Ves No					
8.9 If so, why?					
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 04/30/2014			
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN				
Section 9: Energy Suppliers, 2605(b)((7) - Assurance 7			
9.1 Do you make payments directly to home energy suppliers?				
Heating O Yes O No				
Cooling O Yes O No				
Crisis O Yes O No				
Are there exceptions? O Yes O No				
If yes, Describe.				
9.2 How do you notify the client of the amount of assistance paid?				
Eligible households will receive a copy of the authorization form at the time of intake as per instruction of intake to monitor monthly billing to ensure LIHEAP benefits are received. The authorization form w number for crediting purposes. Statement of procedure to follow through with energy suppliers in the entities of intake.	ill have the household name, current address, and current account			
9.3 How do you assure that the home energy supplier will charge the eligible household, in the non- home energy and the amount of the payment?	rmal billing process, the difference between the actual cost of the			
All area energy suppliers will have agreements with the Grand Ronde Tribes. All energy suppliers will between actual cost of home energy and the amount of LIHEAP payment.	charge households in the normal billing process the difference			
Eligible households will receive a copy of the authorization form at the time of intake as per instructions in the operation policy. Eligible applicants are instructed at the time of intake to monitor monthly billing to ensure LIHEAP benefits are received. The authorization form will have the household name, current address, and current account number for crediting purposes. Statement of procedure to follow through with energy suppliers in the event of non-credit will be included in the information packet at the time of intake.				
9.4 How do you assure that no household receiving assistance under this title will be treated adver	rsely because of their receipt of LIHEAP assistance?			
Again, all area energy suppliers will have agreements with the Grand Ronde Tribes. All energy supplier between actual cost of home energy and the amount of LIHEAP payment.	rs will charge households in the normal billing process the difference			
Eligible households will receive a copy of the authorization form at the time of intake as per instruction of intake to monitor monthly billing to ensure LIHEAP benefits are received. The authorization form w number for crediting purposes. Statement of procedure to follow through with energy suppliers in the extime of intake.	ill have the household name, current address, and current account			
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to al	lleviate the energy burdens of eligible households?			
If so, describe the measures unregulated vendors may take.				
If any of the above questions require further explanation or clarificatio attach a document with said explanation here.	n that could not be made in the fields provided,			

Section	10 -	Program.	Fiscal	Monito	ring, ai	nd Audit.	2605(b)	(10) -	Assurance 10
			+ + + + + + + + + + + + + + + + +					()	

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND F						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Secti	on 10: Program, Fiscal Mo	nitoring, and Audit, 2605(b)(10)			
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? The Grand Ronde Tribal offices use Great Plains software system including: general ledger module, accounts payable module, and financial status and budgetary reporting module. A separate division and separate budget is set up for this program each year.							
Audit Process 10.2. Is your LI Yes ONO	HEAP program audited	annually under the Single Audit Act and	OMB Circular A - 133?				
inspector gener		o the level of material weakness or report rnment agency reviews of the LIHEAP ag					
No Findings							
Finding	Type	Brief Summary See attached. The Tribe just received the	Resolved?	Action Taken			
1	1 financial financial See attached. The Thoe Just received the In Progress procedure/policy changes						
10.4. Audits of Local Administering Agencies							
10.4. Audits of	Local Administering Age	ncies					
What types of a	nnual audit requirement	ncies s do you have in place for local adminster	ing agencies/district offices?				
What types of a Select all that a	nnual audit requirement pply.	s do you have in place for local adminster		3 Circular A-133			
What types of a Select all that a	agencies/district offices a		mpliance with Single Audit Act and OMI	3 Circular A-133			
What types of a Select all that a Local	annual audit requirement pply. agencies/district offices a agencies/district offices a	s do you have in place for local adminster re required to have an annual audit in co	mpliance with Single Audit Act and OM er than A-133)				
What types of a Select all that a Local Local Local	agencies/district offices a agencies/district offices a	s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe	mpliance with Single Audit Act and OM er than A-133) viewed by Grantee as part of compliance				
What types of a Select all that a Local Local Local Grant	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices ' agencies/district offices '	s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re	mpliance with Single Audit Act and OM er than A-133) viewed by Grantee as part of compliance				
What types of a Select all that a Local Local Local Grant Compliance Me	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices' agencies/district offices' agencies/district offices' agencies/district offices'	s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re	er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of a Select all that a Local Local Local Grant Compliance Me	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices ' agencies/district offices' agencies/district	s do you have in place for local adminster are required to have an annual audit in co are required to have an annual audit (otho A-133 or other independent audits are re ogram monitoring of local agencies/distri	er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of a Select all that a Local Local Compliance Me 10.5. Describe t	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices ' agencies/district offices' agencies/district	s do you have in place for local adminster are required to have an annual audit in co are required to have an annual audit (otho A-133 or other independent audits are re ogram monitoring of local agencies/distri	er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of a Select all that a Local Local Compliance Me 10.5. Describe t Grantee employ Interr	agencies/district offices a agencies/district offices a agencies/district offices ' agencies/district offices ' agencies/district offices' agencies/district offices' agencies/district offices' agencies/district offices' agencies/district offices' agencies/district offices' agencies/district offices' agencies/district offices a agencies/district offices a agencies/	s do you have in place for local adminster are required to have an annual audit in co are required to have an annual audit (otho A-133 or other independent audits are re ogram monitoring of local agencies/distri	er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of a Select all that a Local Local Compliance Me 10.5. Describe t Grantee employ Interr Depar	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices' tee conducts fiscal and pr onitoring he Grantee's strategies for yees: hal program review	s do you have in place for local adminster are required to have an annual audit in co are required to have an annual audit (otho A-133 or other independent audits are re ogram monitoring of local agencies/distri or monitoring compliance with the Granto	er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of a Select all that a Local Local Grant Compliance Mo 10.5. Describe t Grantee employ M Interr Depar	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices'. tee conducts fiscal and pr onitoring he Grantee's strategies for yees: hal program review etmental oversight dary review of invoices a	s do you have in place for local adminster are required to have an annual audit in co are required to have an annual audit (otho A-133 or other independent audits are re ogram monitoring of local agencies/distri or monitoring compliance with the Granto	er than A-133) viewed by Grantee as part of compliance ct offices	process.			
What types of a Select all that a Local Local Local Grant Compliance Me 10.5. Describe t Grantee employ M Interr Depar Secon M Other The Tribal Socia	agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices a agencies/district offices' tee conducts fiscal and pr onitoring he Grantee's strategies for yees: hal program review tunental oversight dary review of invoices a program review mechan al Services Department is r epartment will monitor gra	s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re ogram monitoring of local agencies/distri or monitoring compliance with the Grante nd payments	mpliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ct offices ee's and Federal LIHEAP policies and pro- ee's and Federal LIHEAP policies and pro- pro- ee's and Federal LIHEAP policies and pro- pro- pro- pro- pro- pro- pro- pro-	process. ocedures: Select all that apply			

Site Visits: N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	On - site evaluation
Desk reviews Client File Testing / Sampling Other program review mechanisms are in place. Describe: 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol. N/A 10.7. Describe how you select local agencies for monitoring reviews. Site Visits: N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	Annual program review
Citent File Testing / Sampling Other program review mechanisms are in place. Describe: 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol. N/A 10.7. Describe how you select local agencies for monitoring reviews. Site Visits: N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	Monitoring through central database
Contract Texture Textury of Sumpring Conterprogram review mechanisms are in place. Describe: Conterprogram review mechanisms are in plans for eligibility and/or benefit determination issues? N/A	Desk reviews
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol. N/A 10.7. Describe how you select local agencies for monitoring reviews. Site Visits: N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A	Client File Testing / Sampling
N/A 10.7. Describe how you select local agencies for monitoring reviews. Site Visits: N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	Other program review mechanisms are in place. Describe:
N/A 10.7. Describe how you select local agencies for monitoring reviews. Site Visits: N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	
10.7. Describe how you select local agencies for monitoring reviews. Site Visits: N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A	10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews. Site Visits: N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A	
Site Visits: N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	N/A
N/A Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	10.7. Describe how you select local agencies for monitoring reviews.
Desk Reviews: N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	Site Visits:
N/A 10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	N/A
10.8. How often is each local agency monitored ? N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	Desk Reviews:
N/A 10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	N/A
10.9. What is the combined error rate for eligibility determinations? OPTIONAL N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	10.8. How often is each local agency monitored ?
N/A 10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	N/A
10.10. What is the combined error rate for benefit determinations? OPTIONAL N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	10.9. What is the combined error rate for eligibility determinations? OPTIONAL
N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	N/A
N/A 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A	10.10. What is the combined error rate for benefit determinations? OPTIONAL
	10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A
	10.12. How many local agencies are currently on corrective action plans for Englowing and/or bench determination issues. 10/12 10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? N/A
If any of the above questions require further explanation or clarification that could not be made in the fields provided	

attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 11: Timely and Mean	ingful Public Participation, 2605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the developme Select all that apply.	nt of your LIHEAP plan?				
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for commen	t				
Hard copy of plan is available for public view and com	ment				
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
Booth at the Pow Wow. Notice placed in Tribal newspaper that draf [Note: While not a public hearing the Tribes' Legislative Action Correcorded and televised.]		JHEAP is dicussed are posted/advertised and			
11.2 What changes did you make to your LIHEAP plan as a resu	It of this participation?				
[NONE SO FAR >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	*****				
	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?					
	Date	Event Description			
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s).					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

	, 1999 - 1 999 - 1 99 - 1 99 - 1 99 - 1 99 - 1 999 - 1 999 - 1 999 - 1 999
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017
LOW INCOME HOME ENERGY ASSISTANC MODEL PLAN SF - 424 - MANDATOR	
Section 12: Fair Hearings, 2605(b)(13)	- Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0	
12.2 How many of those fair hearings resulted in the initial decision being reversed? 0	
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result	of fair hearings?
None.	
12.4 Describe your fair hearing procedures for households whose applications are denied.	
There will be an oral description of the grievance procedure during intake. The intake specialist will attact to it that the head of household initials a copy of the grievance process.	ch a copy of the process to the eligible household's file and will see
The intake specialist will be an employee of the Tribal Social Services Department or will be under sub- Tribal Social Services Department to monitor the actions of the intake specialists. In the event of any new is committed to immediate self-determined adjustment of training programs in order to effectively and eff	ed for further technical assistance for the intake specialist, the Tribe
Fair administrative hearings will be provided for persons who are denied assistance ior whose application Services Department. Within 15 days of a written request for a hearing, the Director will attempt to resol individual may request in writing to have a hearing with the General Manager of the Tribe, or his/her app	lve the situation informally. If this attempt is unsuccessful, the
12.5 When and how are applicants informed of these rights?	
The Tribe will inform all households that they are allowed a fair administrative hearing if they are denied manner. Notices shall be posted at all intake offices regarding hearing procedures.	assistance or if their application is not acted upon in a timely
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a tim	nely manner.
See 12.4 above.	
12.7 When and how are applicants informed of these rights?	
At the time of intake. See 12.4 above.	
If any of the above questions require further explanation or clarification attach a document with said explanation here.	that could not be made in the fields provided,

Page 25

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 13: Reduction of home energy needs,	2605(b)(16) - Assurance 16				
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?					
At intake a brochure will be provided and explained to eligible households describing basic conservat web site addresses, and will indicate that power companies can be contacted to trouble shoot a basic e					
The Tribe sets aside up to 5% for home energy needs reduction efforts including home energy needs assessments identifying energy corrections or improvements. This can include merely servicing of a furnance or fireplace (clean and tune a furnace or clean a chimney) if it is the main heating source or providing programable thermostats. If weatherization is needed (based on the needs assessment) then more substantial improvements may be needed and approved as well (weatherization is capped at 15% and has a separate cost code).					
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activ	rities?				
The 5% sum is budgeted with its own account code so that it will not exceed 5% and if the funds are r assistance.	The 5% sum is budgeted with its own account code so that it will not exceed 5% and if the funds are not used up on needs assessment they are re-programmed to heating assistance.				
13.3 Describe the impact of such activities on the number of households served in the previous F	ederal fiscal year.				
This past year five (5) households received needs assessments. All of them became weatherization projects which then improved energy use conservation and energy savings. During the provision of these services the Tribe also advises the recipient of the comparative benefit of the weatherization measures and the energy savings they provide.					
13.4 Describe the level of direct benefitsprovided to those households in the previous Federal fisc	cal year.				
The direct benefits from the needs assessment is qualifying the residence for weatherization. That benefit level (as a step) is basically the same for all five (5) households served. The benefits from each measure varied per household served depending on the condition of the residence prior to this service but those benefits are part of the weatherization funding not the reduction of energy needs funding category/assurance.					
13.5 How many households applied for these services? 5					
13.6 How many households received these services? 5					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 14:Leveraging Incentive Program, 2607(A)				
14.1 Do you plan	n to submit an application	n for the leveraging incentive pro	gram?		
14.2 Describe in	14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.				
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:					
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 14 - Leveraging Incentive Program ,2607A

Section	15 -	Training
Dection	10	

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 15: Train	ing				
15.1 Describe the training you provide for each of the following groups:					
a. Grantee Staff:					
Formal training on grantee policies and procedures					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Employees are provided with policy manual					
Other-Describe: When ACF sends out notices of changes or sends out webinar notices those are provided to the app	plicable staff (e.g. general intake and weatherization staff).				
b. Local Agencies:					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
On-site training					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Employees are provided with policy manual	Employees are provided with policy manual				
Other - Describe					
c. Vendors					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					

>	Policies communicated through vendor agreements		
	Policies are outlined in a vendor manual		
	Other - Describe:		
15.2 Does your training program address fraud reporting and prevention? • Yes • No			

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

[Not required for Tribal programs.]

August 1987, revised 05/92,02/95,03/96,12/98,11/01									
	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 06/30								
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY									
Section 17: Program Integrity, 2605(b)(10)									
17.1 Fraud Reporting Mechanisms									
a. Describe all mechanisms available to	the public for reporting cases of suspecte	d waste, fraud, and abuse. Select all that	t apply.						
Online Fraud Reporting									
Dedicated Fraud Reporting	Hotline								
Report directly to local ager	ncy/district office or Grantee office								
Report to State Inspector G	eneral or Attorney General								
Forms and procedures in pl	ace for local agencies/district offices and v	vendors to report fraud, waste, and abus	e						
Other - Describe:									
There is a public review, comment and participation process for the annual plan and application and notices in the Tribal newspaper on the plan and during the year on program availability. There is an appeals process for those denied service or the level of service they wanted. There is no hotline to call here regarding fraud, waste, or abuse. Members have no difficulty knowing who to call at the Tribe to complain. They call Tribal Administration or Tribal Council if they are not satisfied with programs or if they want to report suspected fraud, waste or abuse.									
b. Describe strategies in place for adver	b. Describe strategies in place for advertising the above-referenced resources. Select all that apply								
Printed outreach materials									
Addressed on LIHEAP app	lication								
Website									
Other - Describe:									
17.2. Identification Documentation Req	luirements								
a. Indicate which of the following forms	s of identification are required or request	ed to be collected from LIHEAP applica	nts or their household members.						
Type of Identification Collected	Collected from Whom?								
Type of Identification Conceled	Applicant Only	All Adults in Household	All Household Members						
Social Security Card is photocopied and retained	Required	Required	Required						
	Requested	Requested	Requested						
Social Security Number (Without actual Card)	Required	Required	Required						
	Requested	Requested	Requested						
Government-issued identification card	Required	Required	Required						

(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested		Requested		Requested		
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested	
1							
 b. Describe any exceptions to the above policies. We require SSN card for all household members, however if person doesn't have it we request a SNAP report. SNAP reports list all persons in the home and all SSN's. Tribal ID of applicant required unless the applicant is not tribal (has tribal member child in the home), then we request the child's Tribal ID from applicant or we request a CIB from the Tribe's Member Services Office. If documentation is already on file from the previous year we do not make them submit it again (except if needed, such as for a name change). 							
17.3 Identification Verification							
Describe what methods are used to v	verify the authenticity of ide	entification documen	ts provided by clien	ts or household memb	pers. Select all that a	apply	
Verify SSNs with Social Secu	rity Administration						
Match SSNs with death record		ministration or state	agoney				
	·		0 0				
		m (e.g., SNAF, TAN	r)				
Match with state Department							
Match with state and/or fede	ral corrections system						
Match with state child suppo	rt system						
Verification using private sof	tware (e.g., The Work Nun	iber)					
In-person certification by sta	ff (for tribal grantees only)						
Match SSN/Tribal ID numbe	r with tribal database or er	nrollment records (fo	r tribal grantees on	ly)			
Other - Describe: The client brings documents to the intake interview and we use that for systems information including Social Security award letters/notices, SNAP print-out (program requests from SNAP), and child support letters/printouts.							
17.4. Citizenship/Legal Residency V	erification						
What are your procedures for ensur	ing that household member	rs are U.S. citizens or	aliens who are qua	lified to receive LIHF	AP benefits? Select	all that apply.	
Clients sign an attestation of	f citizenship or legal resider	ncy					
Client's submission of Socia	l Security cards is accepted	as proof of legal res	idency				
Noncitizens must provide do	ocumentation of immigratio	on status					
Citizens must provide a cop	y of their birth certificate, 1	naturalization papers	s, or passport				
Noncitizens are verified three							
Tribal members are verified	0	t records/Tribal ID o	ard				
Other - Describe:							
Eligible residency of US Citizens also a	applies, the residence needs t	o be within the seven	county service area (we use billing statemer	nt from energy compa	any).	
17.5. Income Verification							
What methods does your agency util	ize to verify household inco	ome? Select all that a	pply.				
Require documentation of income for all adult household members							
Pay stubs							
Social Security award	Social Security award letters						
Bank statements							
Tax statements							

Zero-income statements					
Unemployment Insurance letters					
Other - Describe:					
The Tribe doesn't currently use State employment directories but we do have contracted hours (not through LIHEAP) here by a State TANF worker and that provides us some access to other records and we access SNAP/Food stamp records. We also access Tribal employee rosters.					
Computer data matches:					
Income information matched against state computer system (e.g., SNAP, TANF)					
Proof of unemployment benefits verified with state Department of Labor					
Social Security income verified with SSA					
Utilize state directory of new hires					
Other - Describe:					
State computer information - as a print-out that we request. State DOL proof of unemployment benefits as a print-out the client submits. Social Security income as a copy of current award letter the client provides.					
17.6. Protection of Privacy and Confidentiality					
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.					
Policy in place prohibiting release of information without written consent					
Grantee LIHEAP database includes privacy/confidentiality safeguards					
Employee training on confidentiality for:					
Grantee employees					
Local agencies/district offices					
Employees must sign confidentiality agreement					
Grantee employees					
Local agencies/district offices					
Physical files are stored in a secure location					
Other - Describe:					
17.7. Verifying the Authenticity					
What policies are in place for verifying vendor authenticity? Select all that apply.					
All vendors must register with the State/Tribe.					
All vendors must supply a valid SSN or TIN/W-9 form					
Vendors are verified through energy bills provided by the household					
Grantee and/or local agencies/district offices perform physical monitoring of vendors					
Vother - Describe and note any exceptions to policies above:					
Most all the electric and natural gas companies are those we regularly work with already. For new companies (perhaps propane) we do require a new W-9 form from them and a tax ID number.					
17.8. Benefits Policy - Gas and Electric Utilities					
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.					
Applicants required to submit proof of physical residency					
Applicants must submit current utility bill					
Data exchange with utilities that verifies:					
Account ownership					
Consumption					
Balances					
Payment history					

Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
V Other - Describe:
We do verify that households have not received LIHEAP from another Agency for the current budget year.
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel
vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Vother - Describe:
This would be a LIHEAP Wood Delivery Contract showing the amount of cords of wood and the client signs off that they received it and the vendor then brings it in for
payment.
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction; (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

9615 Grand Ronde Road * Address Line 1			
Address Line 2			
Address Line 3			
Grand Ronde <u>* City</u>	Oregon <u> * State</u>	97347-9712 <u>* Zip Code</u>	
Check if there are workplaces on file that are not identified here.			
Alternate II. (Grantees Who Are Individuals)			
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;			
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.			
[55 FR 21690, 21702, May 25, 1990]			
By checking this box, the prospective primary participant is providing the certification set out above.			

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy-related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act:(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act"); (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.

• Heating component benefit matrix, if applicable

• Cooling component benefit matrix, if applicable

• Minutes, notes, or transcripts of public hearing(s).