DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Oregon

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2018 to 09/30/2019

Report Status: Submission Accepted by CO (Revision #1)

Report Sections>

1.	Mandatory Grant Application SF-424	2
2.	Section 1 - Program Components	4
	Section 2 - HEATING ASSISTANCE	
4.	Section 3 - COOLING ASSISTANCE	10
5.	Section 4 - CRISIS ASSISTANCE	12
6.	Section 5 - WEATHERIZATION ASSISTANCE	15
7.	Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)	17
8.	Section 7 - Coordination, 2605(b)(4) - Assurance 4	18
9.	Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6	19
	Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7	
11.	Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10	22
12.	Section 11 - Timely and Meaningful Public Participation, , $2605(b)(12)$ - Assurance 12, $2605(c)(b)$	(2)
	24	
13.	2,	25
	24 Section 12 - Fair Hearings,2605(b)(13) - Assurance 13 Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16	
14.	Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13	26
14. 15.	Section 12 - Fair Hearings,2605(b)(13) - Assurance 13	26 27
14. 15. 16.	Section 12 - Fair Hearings,2605(b)(13) - Assurance 13 Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16 Section 14 - Leveraging Incentive Program ,2607A Section 15 - Training	26 27 28
14. 15. 16. 17.	Section 12 - Fair Hearings,2605(b)(13) - Assurance 13 Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16 Section 14 - Leveraging Incentive Program ,2607A	26 27 28
14. 15. 16. 17. 18.	Section 12 - Fair Hearings,2605(b)(13) - Assurance 13	26 27 28 30
14. 15. 16. 17. 18.	Section 12 - Fair Hearings,2605(b)(13) - Assurance 13	26 27 38 31 35
14. 15. 16. 17. 18. 19.	Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13 Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16 Section 14 - Leveraging Incentive Program, 2607A Section 15 - Training Section 16 - Performance Goals and Measures, 2605(b) Section 17 - Program Integrity, 2605(b)(10) Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters.	26 27 38 31 35
14. 15. 16. 17. 18. 19. 20.	Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13	26 27 36 31 35 39

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

*1.a. Type of Submission: Plan		* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		* 1.d. Version:			
					2. Date Rece	eived:			State Use Only:
					3. Applicant	Identifier	:		
					4a. Federal	Entity Ide	ntifier:		5. Date Received By State:
					4b. Federal	Award Ide	entifier	:	6. State Application Identifier:
7. APPLICAN	T INF	ORMATION							
* a. Legal Nar	ne: Ore	egon Housing an	d Community Service	es	_				
* b. Employer 930952117	:/Taxpa	yer Identificati	on Number (EIN/TI	N):	* c. Organiz	ational DU	UNS:	809580	293
* d. Address:									
* Street 1:		HOUSING A DEPT.	ND COMMUNITY S	ERVICES	Street 2:		725 S	ummer	Street NE, Suite B
* City:		SALEM			County:		Mario	n	
* State:		OR			Province	:			
* Country:		United States			* Zip / Po Code:	ostal	97301	l - 0161	
e. Organizatio	nal Uni	it:				•			
Department N	Name:				Division Na	me:			
f. Name and co	ontact i	nformation of p	person to be contacte	d on matters in	volving this ap	plication:			
Prefix:	* First David	t Name: d		Middle Name	* Last Name: Kaufman				
Suffix:	Title: LIHE	EAP Coordinator		Organization	nal Affiliation:				
* Telephone Number: (503) 986-2134	Fax N	umber		* Email: david.kaufm	an@oregon.go	v			
* 8a. TYPE O A: State Gover		LICANT:							
b. Addition	al Desc	ription:							
* 9. Name of I	Federal	Agency:							
				log of Federal Do Assistance Numbe					CFDA Title:
10. CFDA Num	bers and	l Titles	93568			Low-Inco	me Ho	me Ene	rgy Assistance
		of Applicant's F Energy Assistanc							
12. Areas Affe Statewide	ected by	Funding:							
13. CONGRE	SSION	AL DISTRICTS	S OF:						

* a. Applicant 5		b. Program Statewide	/Project:	
Attach an additional list of	Program/Project Congressional Districts if n	eeded.		
14. FUNDING PERIOD:		15. ESTIM	ATED FUNDING:	
a. Start Date: 10/01/2018	b. End Date: 09/30/2019		* a. Federal (\$): \$0	b. Match (\$)
* 16. IS SUBMISSION SUI	BJECT TO REVIEW BY STATE UNDER EX	XECUTIVE (ORDER 12372 PROCESS?	
a. This submission was	nade available to the State under the Executi	ve Order 123'	72	
Process for Review of	on:			
b. Program is subject to	E.O. 12372 but has not been selected by State	e for review.		
c. Program is not covere	ed by E.O. 12372.			
* 17. Is The Applicant Deli C YES NO	nquent On Any Federal Debt?			
Explanation:				
complete and accurate to the	ion, I certify (1) to the statements contained in ne best of my knowledge. I also provide the re re that any false, fictitious, or fraudulent state 218, Section 1001)	quired assura	ances** and agree to comply with any	resulting terms if I
** The list of certifications instructions.	and assurances, or an internet site where you	may obtain t	his list, is contained in the announcer	ment or agency specific
18a. Typed or Printed Nan David Kaufman	ne and Title of Authorized Certifying Official		18c. Telephone (area code, number (503) 986-2134	and extension)
			18d. Email Address david.kaufman@oregon.gov	
18b. Signature of Authoriz	ed Certifying Official		18e. Date Report Submitted (Month 10/05/2018	n, Day, Year)
Attach supportin	g documents as specified in	agency i	nstructions.	

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

(No	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)	Dates of Operation		
		Start Date	End Date	
>	Heating assistance	10/01/2018	09/30/2019	
>	Cooling assistance	10/01/2018	09/30/2019	
>	Crisis assistance	10/01/2018	09/30/2019	
>	Weatherization assistance	10/01/2018	09/30/2019	

Provide further explanation for the dates of operation, if necessary

 $Estimated\ Funding\ Allocation,\ 2604(C),\ 2605(k)(1),\ 2605(b)(9),\ 2605(b)(16)\ -\ Assurances\ 9\ and\ 16$

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.			
Heating assistance	60.00%		
Cooling assistance	5.00%		
Crisis assistance	5.00%		
Weatherization assistance	15.00%		
Carryover to the following federal fiscal year	0.00%		
Administrative and planning costs	10.00%		
Services to reduce home energy needs including needs assessment (Assurance 16)	5.00%		
Used to develop and implement leveraging activities	0.00%		
TOTAL	100.00%		

	ne tunus reserve	d for whiter crisis assistance	that have	e not been expen	iaea by	March 15 will b	e rep	rogran	nmed to:		
V	Heating ass	sistance	~	Cooling assistance							
	Weatheriza	ation assistance	~	Other (specify:) Continue year-round crisis assistance							
Cate	gorical Fligibility	y, 2605(b)(2)(A) - Assurance 2	2 2605(c)	(1)(A) 2605(b)(8A) - A	Accuranca 8					
1.4 I	o you consider h	ouseholds categorically eligib					follov	ving ca	tegories o	f ben	efits in the left
	nn below? © Ye		1-4- 4	h - 4-11-1-1		1	5 3	117			
II yo	u answered "Yes	" to question 1.4, you must co	ompiete t	Heating	ing ans	Cooling	.5 and	1 1.6. Cri:	zis	1	Weatherization
ΓΑΝ	······································		01	res No	Os	es No	0	Yes (0	Yes No
SSI			0.5	res 🖸 No	On	res 💽 No	0	Yes 🢽	No	0	Yes 💽 No
SNAI)		⊙ \	res O No	Θy	res O No	0	Yes 🤨	No	0	Yes O No
Mear	s-tested Veterans I	Programs	0.5	res 💽 No	01	res 💽 No	0	Yes 🤨	No	0	Yes O No
		Program Name		Heating		Cooling	<u>"</u>		Crisis		Weatherization
Othe	(Specify) 1		İ	C Yes C No		C Yes C No	T	O Ye	s 🖸 No		C Yes C No
=== 1.5 T	o vou automatic	ally enroll households withou	ıt a direct	annual applica	tion? (Yes O No					,
	s, explain:	any chi on nouscholds without	it ii direct	unnuur uppneu		105 - 110					
CATA	D.N'I.D.										
	P Nominal Payme		inal payr	ment for SNAP h	nouseh	olds? • Yes	No				
1.7a	Do you allocate I	nts									
1.7a If yo	Do you allocate I u answered ''Yes	IHEAP funds toward a nom									
1.7a If yo 1.7b	Do you allocate I u answered ''Yes	THEAP funds toward a nom " to question 1.7a, you must plant Assistance: \$21.00									
1.7a If yo 1.7b	Do you allocate I u answered ''Yes Amount of Nomi	THEAP funds toward a nom " to question 1.7a, you must plant Assistance: \$21.00									
1.7a If yo 1.7b 1.7c	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass	IHEAP funds toward a nom " to question 1.7a, you must plant Assistance: \$21.00 istance									
1.7a If yo 1.7b 1.7c	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year	JHEAP funds toward a nom "to question 1.7a, you must p nal Assistance: \$21.00 istance years									
1.7a If you 1.7b 1.7c	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ	JHEAP funds toward a nom "to question 1.7a, you must p nal Assistance: \$21.00 istance years	provide a	n response to que	estions	1.7b, 1.7c, and 1	1.7d.				
1.7a If yo 1.7b 1.7c 1.7c 1.7d 1.7d	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ How do you conf	IHEAP funds toward a nom " to question 1.7a, you must p nal Assistance: \$21.00 istance years e:	provide a	n response to que	estions	1.7b, 1.7c, and 1	eed?	nd in th	e subsequ	ent in	nterview with the
1.7a If yo 1.7b 1.7c 1.7d 1.7d 1.7d	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ How do you conf is specifically add P eligibility staff.	IHEAP funds toward a nom "to question 1.7a, you must p nal Assistance: \$21.00 iistance years e: irm that the household receiveressed in the contractual agreen	provide a	n response to que	estions	1.7b, 1.7c, and 1	eed?	nd in th	e subsequ	ent in	terview with the
1.7a If yo 1.7b 1.7c In this synA	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ How do you conf is specifically add P eligibility staff.	IHEAP funds toward a nom "to question 1.7a, you must p nal Assistance: \$21.00 iistance years e: irm that the household receiv ressed in the contractual agreen	ving a non	minal payment I	has an	energy cost or n	eed?		e subsequ	ent in	terview with the
1.7a If you 1.7b 1.7c 1.7c 1.7d 1.7d 1.7d 1.8.1	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ How do you conf is specifically add P eligibility staff. Trainination of Eligit in determining a	IHEAP funds toward a nom "to question 1.7a, you must p nal Assistance: \$21.00 iistance years e: irm that the household receiveressed in the contractual agreen	ving a non	minal payment I	has an	energy cost or n	eed?		e subsequ	ent in	terview with the
1.7a If you 1.7b 1.7c In the second of the s	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ How do you conf is specifically add P eligibility staff.	IHEAP funds toward a nom "to question 1.7a, you must p nal Assistance: \$21.00 iistance years e: irm that the household receiv ressed in the contractual agreen	ving a non	minal payment I	has an	energy cost or n	eed?		e subsequ	ent in	terview with the
1.7a If yo 1.7b 1.7c 1.7c 1.7d This SNA	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ How do you conf is specifically add P eligibility staff. Trainination of Eligit in determining a	IHEAP funds toward a nom "to question 1.7a, you must p nal Assistance: \$21.00 iistance years e: irm that the household receiv ressed in the contractual agreen	ving a non	minal payment I	has an	energy cost or n	eed?		e subsequ	ent in	terview with the
1.7a If yo 1.7b 1.7c 1.7d This SNA Dete	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ How do you conf is specifically add P eligibility staff. Traination of Eligil in determining a Gross Income Net Income	IHEAP funds toward a nom "to question 1.7a, you must p nal Assistance: \$21.00 iistance years e: irm that the household receiv ressed in the contractual agreen	ving a nonment with	minal payment I the SNAP agence	has an ey, in the	energy cost or n ne SNAP applicat	eed?	e ?		ent in	terview with the
1.7a If yo 1.7b 1.7c 1.7d This SNA Dete	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ How do you conf is specifically add P eligibility staff. Traination of Eligil in determining a Gross Income Net Income	"to question 1.7a, you must paral Assistance: \$21.00 istance years e: irm that the household receiveressed in the contractual agreementation of the contractual agreementation	ving a nonment with	minal payment I the SNAP agence	has an ey, in the	energy cost or n ne SNAP applicat	eed?	e ?		ent in	terview with the
1.7a If you 1.7b 1.7c 1.7d 1.7d 1.7d 1.7d 1.7d 1.7d 1.7d 1.9.5	Do you allocate I u answered "Yes Amount of Nomi Frequency of Ass Once Per Year Once every five Other - Describ How do you conf is specifically add P eligibility staff. Traination of Eligib in determining a Gross Income Net Income	"to question 1.7a, you must pall Assistance: \$21.00 istance years e: irm that the household receiveressed in the contractual agreed billity - Countable Income household's income eligibility	ving a nonment with	minal payment I the SNAP agence	has an ey, in the	energy cost or n ne SNAP applicat	eed?	e ?		ent in	terview with the

>	Payments from mortgage or Sales Contracts
>	Unemployment insurance
>	Strike Pay
>	Social Security Administration (SSA) benefits
	✓ Including MediCare deduction deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
>	Jury duty compensation
>	Rental income
	Income from employment through Workforce Investment Act (WIA)
>	Income from work study programs
>	Alimony
>	Child support
>	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
>	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.

	Income tax refunds
	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

		_					
Section 2 - Heating Assistance							
Eligibility, 2605(1	b)(2) - Assurance 2						
2.1 Designate the	e income eligibility threshold used for the h	heating co	mponent:				
Add Household size Eligibility Guideline Eligibility Threshold							
1 All Household Sizes State Median Income 60.00							
	2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?						
2.3 Check the ap	ppropriate boxes below and describe the po	olicies for	each.				
Do you require a	in Assets test ?	C Yes	⊙ No				
Do you have add	ditional/differing eligibility policies for:						
Renters?		C Yes	€ No				
Renters Li	iving in subsidized housing ?	C Yes	⊙ No				
Renters wi	ith utilities included in the rent ?	CYes	⊙ No				
Do you give prio	ority in eligibility to:						
Elderly?		C Yes	C No				
Disabled?		CYes	O _{No}				
Young chile	idren?	C Yes	O _{No}				
Household	ls with high energy burdens ?	CYes	C _{No}				
Other? Se	ee comments below:	⊙ Yes	C _{No}				
Explanations of	policies for each "yes" checked above:						
Sub-grantee children for Sub-grantee any portion outreach pro	Explanations of policies for each "yes" checked above: Sub-grantees may choose to target elderly, people with disabilities, or households with young children for a brief time at the start of the heating season. Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population. At a minimum this includes a complete description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.						
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(1	1)(B)					
2.4 Describe how	you prioritize the provision of heating as	sistance to	ovulnerable populations, e.g., benefit amounts,	, early application periods, etc.			
dedicated to the ta	Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population and the time period dedicated to the targeted group. This includes a description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.						
2.5 Check the va	ariables you use to determine your benefit l	levels. (Ch	neck all that apply):				
✓ Income							
Family (hou	ousehold) size						
	rgy cost or need:						
		$\overline{}$					

✓ Fuel type							
✓ Climate/region							
☑ Individual bill							
Dwelling type							
Energy burden (% of income spent on home energy)							
☑ Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(1	3)						
2.6 Describe estimated benefit levels for FY 2018:							
Minimum Benefit	\$250	Maximum Benefit	\$1,050				
2.7 Do you provide in-kind (e.g., blankets, space her	aters) and/or other	forms of benefits? • Yes O No	t-				
If yes, describe.							
Households in crisis may be eligible for other services, depending on specific situations and needs, including in-kind items such as blankets, space heaters, and other emergency supplies.							
If any of the above questions require fields provided, attach a document with		nation or clarification that could not be nation here.	made in the				

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 3 - Cooling Assistance						
Eligibility, 2605(c	c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate Th	ne income eligibility threshold used for the	e Cooling c	component:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		State Median Income	60.00%		
3.2 Do you have a	additional eligibility requirements for TANCE?	CYes	⊙ No			
3.3 Check the ap	propriate boxes below and describe the p					
Do you require a	ın Assets test ?	C Yes	⊙ No			
Do you have add	litional/differing eligibility policies for:					
Renters?		C Yes	⊙ No			
Renters Liv	iving in subsidized housing ?	C Yes	⊙ No			
Renters wi	ith utilities included in the rent ?	C Yes	€ No			
Do you give prior	ority in eligibility to:					
Elderly?		C Yes	€ No			
Disabled?		C Yes	€ No			
Young chil	ldren?	C Yes	⊙ No			
Household	ls with high energy burdens ?	C Yes	⊙ No			
Other? Sec	ee comments below:	⊙ Yes	C _{No}			
Explanations of J	policies for each "yes" checked above:	·				
children for Sub-granted any portion outreach pro	Sub-grantees may choose to target elderly, people with disabilities, or households with young children for a brief time at the start of the heating season. Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population. At a minimum this includes a complete description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.					
3.4 Describe how	y you prioritize the provision of cooling as	sistance to	ovulnerable populations,e.g., benefit amounts,	, early application periods, etc.		
Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population and the time period dedicated to the targeted group. This includes a description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.						
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)((1)(B)				
3.5 Check the var	ariables you use to determine your benefit	levels. (Cl	neck all that apply):			
✓ Income						
Family (hou	usehold) size					
✓ Home ener	gy cost or need:					

Ti-							
✓ Fuel type							
✓ Climate/region							
☑ Individual bill							
Dwelling type							
Energy burden (% of income spent on home energy)							
Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(1)	В)						
3.6 Describe estimated benefit levels for FY 2018:			4				
Minimum Benefit	\$250	Maximum Benefit	\$1,050				
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? • Yes • No							
If yes, describe.							
Households in crisis may be eligible for other services, depending on specific situations and needs, including in-kind items such as blankets, air conditioners, and other emergency supplies.							
If any of the above questions require fields provided, attach a document w		nation or clarification that could not be	made in the				

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 4: CRISIS ASSISTANCE				
Eligibility - 2604((c), 2605(c)(1)(A)			
4.1 Designate the	income eligibility threshold used for the crisis compo	nent		
Add	Household size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes S	tate Median Income	60.00%	
4.2 Provide your	LIHEAP program's definition for determining a crisi	s.		
	en a household faces an energy burden which depletes or e well-being of the household.	threatens to deplete financial resources, or wh	nich poses a potential health and/or	
4.3 What constitu	utes a <u>life-threatening crisis?</u>			
heating/cooling/et provider if extrem In addition to the having a life-threa Life-threatening of	crisis exists when a household member's health and/or watergy services. Generally, this would require an active meater circumstances are present (e.g. extreme cold or heat, further above, the household must either be disconnected or at intening crisis situation. Households with deliverable fuels trisis situations must be addressed within 18 hours of applint and must include comments outlining how the situation	edical certificate but may be deemed a life-threl supply shortages, etc.). Indicate the disconnection (within 5 days of a must either be out of fuel or at imminent risk ication. This timeframe must be documented	of application) to be considered as a of being out of fuel.	
Crisis Requirem	ent, 2604(c) nany hours do you provide an intervention that will re	solve the energy crisis for eligible househo	lds? 48Hours	
	nany hours do you provide an intervention that will re			
Crisis Eligibility,	2605(c)(1)(A)			
4.6 Do you have ASSISTANCE?	4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE? O Yes No			
4.7 Check the ap	propriate boxes below and describe the policies for each	ch		
Do you require a	n Assets test ?	C Yes • No		
Do you give prio	rity in eligibility to :			
Elderly?		C Yes O No		
Disabled?		C Yes O No		
Young Chi	ldren?	C Yes O No		
Household	s with high energy burdens?	C Yes ⊙ No		
Other?		C Yes O No		
In Order to rece	ive crisis assistance:			
Must the h empty tank?	ousehold have received a shut-off notice or have a nea	r C Yes O No		
Must the h	ousehold have been shut off or have an empty tank?	C Yes O No		
Must the h	ousehold have exhausted their regular heating benefit	? O Yes O No		

Must renters with heating costs included in their rent have received an eviction notice ?		C Yes ⊙ No	
Must heating/cooling be medically necessary?		C Yes ⊙ No	
Must the household have non-working heating or cooling equipment?		C Yes ⊙ No	
Other?		C Yes €No	
Do you have additional / d	iffering eligibility policies for:	<u>. </u>	
Renters?		C Yes € No	
Renters living in sub	sidized housing?	C Yes O No	
Renters with utilities	s included in the rent?	C Yes ⊙ No	
Explanations of policies fo	r each "yes" checked above:	_	
A household must have rece	ived a regular benefit before receiving a crisi	s benefit.	
Determination of Benefits			
4.8 How do you handle cri	sis situations?		
>	Separate component		
	Fast Track		
	Other - Describe:		
4.9 If you have a separate	component, how do you determine crisis as	ssistance benefits?	
V	Amount to resolve the crisis.		
	Other - Describe:		
Crisis Requirements, 2604(constraints) 4.10 Do you accept application Yes No Explaints	tions for energy crisis assistance at sites th	nat are geographically accessible to all households in the area to be served?	
	ance are accepted at sites that are geographic	ally accessible.	
4.11 Do you provide indivi	duals who are physically disabled the mea	ns to:	
Submit applications for	crisis benefits without leaving their homes	?	
€ Yes O No If No,	explain.		
Travel to the sites at wh	ich applications for crisis assistance are ac	cepted?	
• Yes O No If No,	explain.		
If you answered "No" to be disabled?	oth options in question 4.11, please explain	n alternative means of intake to those who are homebound or physically	
Benefit Levels, 2605(c)(1)(B)		
	n benefit for each type of crisis assistance o	offered.	
Winter Crisis \$	0.00 maximum benefit		
Summer Crisis \$	0.00 maximum benefit		
Year-round Crisis \$	500.00 maximum benefit		
4.13 Do you provide in-kin	d (e.g. blankets, space heaters, fans) and/o	r other forms of benefits?	
Yes O No If yes, Do	escribe		
Households in crisis may be conditioners, and other eme		r situation and need including in-kind items such as blankets, space heaters, air	
4.14 Do you provide for equipment repair or replacement using crisis funds?			
⊙ Yes C No			
If you answered "Yes" to	question 4.14, you must complete question	4.15.	
4.15 Check appropriate bo	exes below to indicate type(s) of assistance	provided.	

	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair			>
Heating system replacement			✓
Cooling system repair			✓
Cooling system replacement			✓
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			
Other (Specify):			
4.16 Do any of the utility vendors you work with er	nforce a mor	atorium on	shut offs?
C Yes No			
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	7.
4.17 Describe the terms of the moratorium and any	special disp	ensation re	ceived by LIHEAP clients during or after the moratorium period.
If any of the above questions require fields provided, attach a document w			on or clarification that could not be made in the on here.

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

<u> </u>				
	Section 5: WE	EATHERIZ	ZATION ASSISTA	ANCE
Eligibility, 2605((c)(1)(A), 2605(b)(2) - Assurance 2			
5.1 Designate the	e income eligibility threshold used for the V	Weatherization	component	
Add	Household Size		Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	ння	S Poverty Guidelines	200.00%
5.2 Do you enter No	into an interagency agreement to have and	nother governme	ent agency administer a WE	ATHERIZATION component? O Yes •
5.3 If yes, name	the agency.			
5.4 Is there a sep	parate monitoring protocol for weatherizat	ntion? © Yes	No	
WEATHERIZA	TION - Types of Rules			
5.5 Under what	rules do you administer LIHEAP weatheri	rization? (Check	only one.)	
Entirely ur	nder LIHEAP (not DOE) rules			
Entirely ur	nder DOE WAP (not LIHEAP) rules			
Mostly une	der LIHEAP rules with the following DOE	E WAP rule(s) w	where LIHEAP and WAP ru	ıles differ (Check all that apply):
Inco	me Threshold			
	otherization of entire multi-family housing one eligible within 180 days	g structure is per	mitted if at least 66% of un	its (50% in 2- & 4-unit buildings) are eligible
Wea care facilities).	therize shelters temporarily housing prima	narily low incom	e persons (excluding nursing	g homes, prisons, and similar institutional
Othe	er - Describe:			
Mostly une	der DOE WAP rules, with the following Ll	LIHEAP rule(s)	where LIHEAP and WAP r	ules differ (Check all that apply.)
Inco	me Threshold			
✓ Wea	therization not subject to DOE WAP maxi	ximum statewide	e average cost per dwelling t	unit.
✓ Wea	therization measures are not subject to DC	OE Savings to I	nvestment Ration (SIR) sta	ndards.
✓ Othe	er - Describe:			
Additional criteria for all applicants.		ority. The prioriti	ies a sub-grantee is using mus	st be approved by OHCS and used consistently
Re-weatherization	n is allowable.			
LIHEAP income	definitions.			
Social Security N	lumbers are strongly encouraged but not requ	uired.		
No limit on health	h & safety measures.			
When providing of	only energy education and/or baseload service	ces, ASHRAE 62	2 ventilation standards are o	ptional.
A LIHEAP weath	nerization project may be inspected by a certification	tified quality cont	rol inspector.	
Procurement of v	rehicles and equipment.			

Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?	C Yes ⊙ No				
5.7 Do you have additional/differing eligibi	lity policies for :				
Renters	C Yes O No				
Renters living in subsidized housing?	C Yes O No				
5.8 Do you give priority in eligibility to:					
Elderly?	⊙ Yes O No				
Disabled?	⊙ Yes O No				
Young Children?	€ Yes € No				
House holds with high energy burdens?	⊙ Yes C No				
Other?	C Yes O No				
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below. Eligibility is prioritized as per DOE guidelines.					
Benefit Levels					
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per household? Yes No 5.10 If yes, what is the maximum? \$0					
3.10 it yes, what is the maximum: 40					
Types of Assistance, 2605(c)(1), (B) & (D)					
5.11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)		categories that apply.)			
Weatherization needs assessments/a	nudits	Energy related roof repair			
Caulking and insulation		Major appliance Repairs			
Storm windows		Major appliance replacement			
Furnace/heating system modificatio	ons/ repairs	Windows/sliding glass doors			
✓ Furnace replacement		✓ Doors			
Turince replacement		✓ Water Heater			
Cooling system modifications/ repairs Water conservation measures		Cooling system replacement			
Compact florescent light bulbs		Other - Describe: Other weatherization measures including but not limited to air filtration and cooling system replacement and repair may be provided under health & safety with proper documentation in project file and with approval from OHCS.			
If any of the above questions refields provided, attach a docum		on or clarification that could not be made in the			

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, c.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
	Other - Describe:

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

8.1 How would you categorize the primary responsibility of your State agency?					
	Administration Agency				
	Commerce Agency				
>	Community Services Agency				
	Energy / Environment Agency				
×	Housing Agency				
	Welfare Agency				
	Other - Describe:				
If you se	e Outreach and Intake, 2605(b)(15) - Assur lected "Welfare Agency" in question 8.1, y	ou must complete quest		applicable.	
8.2 How	do you provide alternate outreach and inta	ake for HEATING ASSI	STANCE?		
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
8.4 How	do you provide alternate outreach and inta	ake for CRISIS ASSISTA	ANCE?		
8.5 LIHEAP Component Administration.		Heating	Cooling	Crisis	Weatherization
8.5a Wh	o determines client eligibility?	Local County Government Community Action Agencies	Local County Government Community Action Agencies	Local County Government Community Action Agencies	Local County Government Community Action Agencies
8.5b Who processes benefit payments to gas and electric vendors?		Local County Government Community Action Agencies	Local County Government Community Action Agencies	Local County Government Community Action Agencies	
8.5c who processes benefit payments to bulk fuel vendors?		Local County Government Community Action Agencies	Local County Government Community Action Agencies	Local County Government Community Action Agencies	
8.5d Who performs installation of weatherization measures?					Local County Government Community Action Agencies
If any	of your LIHEAP component	s are not central	lly-administered	by a state agency	y, you must

comp	lete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.
8.6 Wha	nt is your process for selecting local administering agencies?
private n Economi	dance with Assurance 6 the State of Oregon gives special consideration, in the designation of local administrative agencies, to any local public or ion-profit agency which was receiving federal funds under any low-income energy assistance program or weatherization program under the ic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act. Each local administering agency set all program and fiscal requirements established by the state.
8.7 How	many local administering agencies do you use? 18
8.8 Have O Yes O No	e you changed any local administering agencies in the last year?
8.9 If so,	, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating C Yes O No
Cooling C Yes O No
Crisis C Yes O No
Are there exceptions? O Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid? Sub-grantees provide the client with documentation at the time of intake or by mail.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? This provision is included in the vendor contract.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? This provision is included in the vendor contract.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
10.1. How do	you ensure good fiscal	accounting and tracking of LIHEAP	funds?		
Audit Proces	s				
10.2. Is your		ited annually under the Single Audit	Act and OMB Circular A - 133?		
		ing to the level of material weakness ws, or other government agency revi			
No Findings					
Finding	Type	Brief Summary	Resolved?	Action Taken	
1	other	See attached audit and response letters.	In Progress	procedure/policy changes	
10.4. Audits (of Local Administering	Agencies			
What types o Select all that		ments do you have in place for local a	dministering agencies/district offices	?	
✓ Loc	al agencies/district offi	ces are required to have an annual at	udit in compliance with Single Audit	Act and OMB Circular A-133	
Loc	al agencies/district offi	ces are required to have an annual at	udit (other than A-133)		
✓ Loc	al agencies/district offi	ces' A-133 or other independent audi	its are reviewed by Grantee as part o	f compliance process.	
✓ Gra	intee conducts fiscal an	d program monitoring of local agenc	ies/district offices		
Compliance I	Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply					
Grantee emp	loyees:				
Internal program review					
Departmental oversight					
Secondary review of invoices and payments					
Oth	er program review me	chanisms are in place. Describe:			
	istering Agencies / Dist	trict Offices:			
On - site evaluation					
Annual program review					

Monitoring through central database
✓ Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
See attached.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
OHCS will review (including copying) annually, or as it deems necessary any and all sub-grantee and sub-recipient(s) files, records, and other information of every type arising from or related to performance under the agreement. Within 60 days after a reveiw, OHCS will endeavor to communicate in writing to the sub-grantee. OHCS may advise the sub-grantee of any corrective action that it deems appropriate based upon it's monitoring activities or otherwise. Sub-grantee shall timely satisfy such corrective actions as reasonably required by OHCS.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Each agency is reviewed annually or as OHCS deems necessary.
Desk Reviews:
Each agency is reviewed annually or as OHCS deems necessary.
10.8. How often is each local agency monitored ?
Annually or as OHCS deems necessary.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 7
If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

5F	· - 424 - MANDATORY	
Section 11: Timely and Meanin	ngful Public Participation, 2	2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the deve Select all that apply.	lopment of your LIHEAP plan?	
Tribal Council meeting(s)		
✓ Public Hearing(s)		
✓ Draft Plan posted to website and available for co	omment	
Hard copy of plan is available for public view an	ad comment	
Comments from applicants are recorded		
Request for comments on draft Plan is advertised	d	
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activities	es	
Other - Describe:		
11.2 What changes did you make to your LIHEAP plan as Because the review process takes place at multiple meetings to specific changes. Energy Services staff participate in at least five formal meeting weatherization. In addition to those, staff participate in variou partners, utilities, and other stakeholders. Oregon's review procommunities more effectively. Public Hearings, 2605(a)(2) - For States and the Common	throughout the year with sub-grantees, partners, so with our sub-grantees throughout the year so other meetings throughout the year that in occass never really ends; we're always looking	ur that are specific to energy assistance and volve larger and smaller groups of sub-grantees,
	<u> </u>	
11.3 List the date and location(s) that you held public hear	1	
1	07/18/2018	Public Hearing, Salem Oregon
11.4. How many parties commented on your plan at the he	earing(s)? 0	
11.5 Summarize the comments you received at the hearing	g(s).	
None.		
11.6 What changes did you make to your LIHEAP plan as	s a result of the comments received at the	public hearing(s)?
None.		
If any of the above questions require furth	er explanation or clarification	that could not be made in the

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Applicants have the ability to request a fair hearing from the sub-grantee. The sub-grantee will inform the applicant of their decision within ten days of the final determiniation. The applicant may appeal the sub-grantee's decision and submit a request for review to the Energy Assistance Coordinator at OHCS.

Review by OHCS, and the manner thereof, is at the sole discretion of OHCS. The department may accept or deny a request for it's review in whole or in part, at it's sole discretion. Any department review will be in the manner determined appropriate by the department and may include, but will not necessarily be limited to, review of provided information.

12.5 When and how are applicants informed of these rights?

At the time of application. Information about fair hearing rights are contained within the application.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If an applicant feels their application was not processed in a timely manner they may request a hearing from the sub-grantee within 30 days of the date of denial or the date of application. The applicant may appeal the sub-grantee's decision and submit a request for review to the Energy Assistance Coordinator at OHCS.

Review by OHCS, and the manner thereof, is at the sole discretion of OHCS. The department may accept or deny a request for it's review in whole or in part, at it's sole discretion. Any department review will be in the manner determined appropriate by the department and may include, but will not necessarily be limited to, reveiw of provided information.

12.7 When and how are applicants informed of these rights?

Each sub-grantee is required to inform applicants at the time of application. Information about fair hearing rights are contained within the application.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Assurance 16 funds are used to integrate existing energy programs and enhance services for households with complex needs. Outcomes include reduced energy burden, improved payment patterns, energy conservation, and improved self-sufficiency.

Sub-grantees consider community need and local program design when determining how to utilize Assurance 16 funding. Allowable uses include, but are not limited to, needs assessments, budget planning, arrearage management, energy education, energy saving incentives, and supplemental bill payment.

All sub-grantees are required to include a description of how they will use Assurance 16 funding within their workplan application. At a minimum this includes eligibility criteria, benefit determination, description of services, and how these funds will be integrated within the overall LIHEAP program.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

These funds are allocated as a unique line item and sub-grantee budgets are monitored carefully for activities that could be captured under this assurance.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Oregon's database does not currently capture information on the impact of these activities.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

n/a

13.5 How many households applied for these services? n/a

13.6 How many households received these services? 0

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program? \bullet Yes \bullet No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

All local service providers receive a copy of the leveraging report template along with instructions for completion.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	State-managed rate-payer funds	Utility rate-payers	Provides additional bill-payment assistance to supplement LIHEAP.
2	Utility-managed funds	Utility rate-payers	Provides bill-payment assistance to supplement LIHEAP.
3	Cash assistance, rebates, donations, and discounts on weatherization and energy saving products and services.	Various private companies and non-profits.	Provides additional resources & benefits for weatherized homes to reduce energy burden.
4	Donation of heating fuel, blankets, clothing, etc.	Energy/fuel suppliers and private donors.	Provides additional heating and crisis benefits.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

SF - 424 - MANDATORY

Section 15: Training			
5.1 Describe the training you provide for each of the following groups:			
a. Grantee Staff:			
Formal training on grantee policies and procedures			
How often?			
Annually			
Biannually			
✓ As needed			
Other - Describe:			
Employees are provided with policy manual			
Other-Describe:			
b. Local Agencies:			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
✓ On-site training			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
Employees are provided with policy manual			
Other - Describe			
c. Vendors			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			

	· · · · · · · · · · · · · · · · · · ·
~	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
V Policies	Other - Describe: are also described in an Operations Manual.
15.2 Doo Yes	es your training program address fraud reporting and prevention?

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Oregon plans to collect data from at least fifteen electric utilities, all three natural gas utilities, two oil suppliers, and two propane vendors. All required data elements will be reported by the annual deadline. Performance measures data will be helpful in evaluating the effectiveness of Oregon's benefit matirx.

Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

SF - 424 - MANDATORY						
Section 17: Program Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms	17.1 Fraud Reporting Mechanisms					
a. Describe all mechanisms availab	le to the public for reporting cases of	suspected waste, fraud, and abuse. Se	elect all that apply.			
✓ Online Fraud Reporting						
Dedicated Fraud Repor	ting Hotline					
Report directly to local	agency/district office or Grantee offic	e				
Report to State Inspecto	or General or Attorney General					
Forms and procedures i	n place for local agencies/district offic	ces and vendors to report fraud, wast	e, and abuse			
Other - Describe:						
Report directly to Secretary of State.						
b. Describe strategies in place for a	dvertising the above-referenced resou	rces. Select all that apply				
Printed outreach mater	ials					
Addressed on LIHEAP	application					
Website						
Other - Describe:						
17.2. Identification Documentation	Requirements					
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.						
	Collected from Whom?					
Type of Identification Collected	Applicant Only	All Adults in Household	d All Household Members			
Social Security Card is photocopied and retained	al Security Card is		Required			
	Requested	Requested	Requested			
Social Security Number (Without actual Card)	Required	Required	Required			
	Requested	Requested	Requested			
Government-issued identification card	card		Required			
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested			

		V				
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1						
b. Describe any exceptions to the above SSN exceptions include: unavailable to documentation from SSA. 17.3 Identification Verification	_	rent, domestic viole	ence, child under th	ne age of 1, or adult a	applying for SSN w	ith
Describe what methods are used to ve	erify the authenticity	y of identification	documents provid	ed by clients or hou	sehold members.	Select all that
Verify SSNs with Social Secur	ity Administration					
Match SSNs with death record	ds from Social Secur	rity Administration	n or state agency			
Match SSNs with state eligibil	ity/case managemen	t system (e.g., SN	AP, TANF)			
Match with state Department	of Labor system					
Match with state and/or feder	al corrections system	n				
Match with state child suppor	t system					
Verification using private soft	ware (e.g., The Wor	k Number)				
In-person certification by staf	f (for tribal grantees	s only)				
Match SSN/Tribal ID number	with tribal databas	e or enrollment re	cords (for tribal g	grantees only)		
Other - Describe:						
In-person certification by staff.						
17.4. Citizenship/Legal Residency Ve	rification					
What are your procedures for ensuri all that apply.	ng that household m	nembers are U.S. c	itizens or aliens w	ho are qualified to	receive LIHEAP b	enefits? Select
Clients sign an attestation of	citizenship or legal	residency				
Client's submission of Social	Security cards is ac	cepted as proof of	legal residency			
Noncitizens must provide do	cumentation of imm	igration status				
Citizens must provide a copy	of their birth certif	icate, naturalizatio	on papers, or pass	port		
Noncitizens are verified thro	ugh the SAVE syste	m				
Tribal members are verified	through Tribal enro	ollment records/Ti	ribal ID card			
Other - Describe:						
17.5. Income Verification						
What methods does your agency utili	ze to verify househo	ld income? Select	all that apply.			
Require documentation of inc	ome for all adult ho	usehold members				
Pay stubs						
Social Security award	letters					
Bank statements						
Tax statements						
Zero-income statement	es					
Unemployment Insura	nce letters					
Other - Describe:						
Depending on the source of income, diff	ferent documentation	may be required.				

Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Oranico 2002 a consiste menado pri negi contratamento sucegana de
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
 ✓ All vendors must supply a valid SSN or TIN/W-9 form ✓ Vendors are verified through energy bills provided by the household
The value of the state of the s
✓ Vendors are verified through energy bills provided by the household
 ✓ Vendors are verified through energy bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors
✓ Vendors are verified through energy bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above:
✓ Vendors are verified through energy bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees.
✓ Vendors are verified through energy bills provided by the household ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that
Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
✓ Vendors are verified through energy bills provided by the household ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency
✓ Vendors are verified through energy bills provided by the household ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill
✓ Vendors are verified through energy bills provided by the household ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies:
✓ Vendors are verified through energy bills provided by the household ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
✓ Vendors are verified through energy bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption
✓ Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances
✓ Vendors are verified through energy bills provided by the household ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history
✓ Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Balances Payment history Account is properly credited with benefit Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities
✓ Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Balances Payment history Account is properly credited with benefit Other - Describe:
✓ Vendors are verified through energy bills provided by the household Grantee and/or local agencies/district offices perform physical monitoring of vendors ✓ Other - Describe and note any exceptions to policies above: In order to receive any LHEAP payments all vendors must sign a vendor agreement with sub-grantees. 17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Balances Payment history Account is properly credited with benefit Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities

Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
✓ Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood,
and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Page 34

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

725 Summer Street NE Suite B * Address Line 1		
Address Line 2		
Address Line 3		
Salem * City	OR * State	97301 <u>*</u> Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		