DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Oregon

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2019 to 09/30/2020

Report Status: Submission Accepted by CO (Revision #1)

Report Sections

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- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of	Submis	sion:	* 1.b. Frequency:		* 1.c. Consolida		pplication/	* 1.d. Version:	
Plan			• Annual			Plan/Funding Request?		Initial	
				F1			C Resubmission		
					Explanation			C Revision	
								O Update	
					2. Date Rece	ived:		State Use Only:	
					3. Applicant	Identifie	r:		
					4a. Federal l	Entity Ide	entifier:	5. Date Received By State:	
					4b. Federal	Award Id	entifier:	6. State Application Identifier:	
7. APPLICAN	T INFO	ORMATION							
* a. Legal Nar	ne: Ore	gon Housing a	nd Community Services	S					
* b. Employer 930952117	/Taxpa	yer Identificat	ion Number (EIN/TIN	I):	* c. Organiz	ational D	UNS: 809580)293	
* d. Address:									
* Street 1:		HOUSING A DEPT.	ND COMMUNITY SE	ERVICES	Street 2:		725 Summer	Street NE, Suite B	
* City:		SALEM			County:	İ	Marion		
* State:		OR			Province:	:			
* Country:		United States			* Zip / Po Code:	stal	97301 - 0161		
e. Organizatio	nal Uni	t:			11-	.!!			
Department N	lame:				Division Name:				
f. Name and co	ontact i	nformation of	person to be contacted	l on matters in	volving this a	pplication	1;		
Prefix:	* First	Name:	-	Middle Name	e: * Last Name:			Name:	
	David				Kaufi		ll l		
Suffix:	Title: LIHE	AP Coordinato	r	Organization	al Affiliation:		· ·		
* Telephone	Fax Nu	ımber		* Email:					
Number: (503) 986- 2134				david.kaufma	an@oregon.gov				
* 8a. TYPE O A: State Gover		LICANT:		JR.					
b. Additions	al Desci	ription:							
* 9. Name of Federal Agency:									
Catalog of Federal Don Assistance Number					CFDA Title:		CFDA Title:		
10. CFDA Num	bers and	Titles	93568		Low-Income Home Ene		ome Home Ene	ergy Assistance	
11. Descriptive		of Applicant's I	-		•				
12. Areas Affe	2. Areas Affected by Funding:								

Statewide	
13. CONGRESSIONAL DISTRICTS OF:	
* a. Applicant 5	b. Program/Project: Statewide
Attach an additional list of Program/Project Congressional Districts if r	eeded.
14. FUNDING PERIOD:	15. ESTIMATED FUNDING:
a. Start Date:	* a. Federal (\$): b. Match (\$): \$0 \$0
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER E	XECUTIVE ORDER 12372 PROCESS?
a. This submission was made available to the State under the Executi	ve Order 12372
Process for Review on :	
b. Program is subject to E.O. 12372 but has not been selected by Stat	e for review.
c. Program is not covered by E.O. 12372.	
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO	
Explanation:	
18. By signing this application, I certify (1) to the statements contained i complete and accurate to the best of my knowledge. I also provide the reaccept an award. I am aware that any false, fictitious, or fraudulent stat penalties. (U.S. Code, Title 218, Section 1001) **I Agree	equired assurances** and agree to comply with any resulting terms if I ements or claims may subject me to criminal, civil, or administrative
** The list of certifications and assurances, or an internet site where you specific instructions.	may obtain this list, is contained in the announcement or agency
18a. Typed or Printed Name and Title of Authorized Certifying Official David Kaufman	18c. Telephone (area code, number and extension) (503) 986-2134
	18d. Email Address david.kaufman@oregon.gov
18b. Signature of Authorized Certifying Official	18e. Date Report Submitted (Month, Day, Year) 09/24/2019

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

(No	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)		Operation
		Start Date	End Date
>	Heating assistance	10/01/2019	09/30/2020
>	Cooling assistance	10/01/2019	09/30/2020
>	Crisis assistance	10/01/2019	09/30/2020
>	Weatherization assistance	10/01/2019	09/30/2020

Provide further explanation for the dates of operation, if necessary

 $Estimated\ Funding\ Allocation,\ 2604(C),\ 2605(k)(1),\ 2605(b)(9),\ 2605(b)(16)\ -\ Assurances\ 9\ and\ 16006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(16),\ 26006(1$

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	60.00%
Cooling assistance	5.00%
Crisis assistance	5.00%
Weatherization assistance	15.00%
Carryover to the following federal fiscal year	0.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	5.00%

Used	Used to develop and implement leveraging activities 0.00%								
TOTAL	L								100.00%
Altern	nate Use of	Crisis Assistance Funds, 2605(c)(1	1)(C)						
1.3 Th	e funds re	served for winter crisis assistance	that have not be	en expende	d by March 15 wil	l be re	eprogrammed to:		
>		Heating assistance	~	Co	oling assistance				
		Weatherization assistance	~	Otl	ner (specify:) Conti	inue y	ear-round crisis as	sistan	nce
Categ	orical Elig	ibility, 2605(b)(2)(A) - Assurance 2	2, 2605(c)(1)(A),	2605(b)(8A) - Assurance 8				
		der households categorically eligib	le if one househ	old membe	r receives one of th	e follo	owing categories o	f bei	nefits in the left
		●Yes ONo							
If you	answered	"Yes" to question 1.4, you must co	omplete the tabl	e below and	l answer questions	1.5 aı	nd 1.6.		
			Heatir		Cooling		Crisis	_	Weatherization
TANF			O Yes ①		Yes O No		Yes O No		Yes No
SSI			O Yes •		Yes No		Yes No		Yes No
SNAP			⊙ Yes ○		• Yes O No		Yes 💽 No		Yes No
Means-	-tested Vete	rans Programs	○ Yes ⊙	No	Yes 💽 No	0	Yes 💽 No	О	Yes 💿 No
		Program Name		leating	Cooling		Crisis		Weatherization
	Specify) 1			O No	C Yes C No		O Yes O No		C Yes C No
1.5 Do	you autoi	natically enroll households withou	t a direct annua	l applicatio	n? CYes ⊙No				
when of Categora \$21.0 duplica SNAP 1.7a D If you 1.7b A 1.7c F	determining or control of the contro		efit provided by the for a full stand inal payment for provide a responsiving a nominal provide a nomi	he Oregon S ard and/or c r SNAP hor nse to quest	Supplemental Nutrit risis payment from a susceptible seek of the supplemental Nutrit risis payment from a susceptible seek of the supplemental Nutrit risis payment from a supplemental Nutrit risis paym	No No need:	ssistance Program grantee. Oregon do	(SNA	AP). Clients receiving of consider that to be a
Determination of Eligibility - Countable Income 1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income? Gross Income Net Income 1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP Wages									
	Self - Employment Income								

Y	Contract Income						
>	Payments from mortgage or Sales Contracts						
>	Unemployment insurance						
>	Strike Pay						
>	Social Security Administration (SSA) benefits						
	✓ Including MediCare deduction deduction Excluding MediCare deduction						
>	Supplemental Security Income (SSI)						
>	Retirement / pension benefits						
>	General Assistance benefits						
>	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
>	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
>	Jury duty compensation						
>	Rental income						
	Income from employment through Workforce Investment Act (WIA)						
>	Income from work study programs						
>	Alimony						
>	Child support						
>	Interest, dividends, or royalties						
>	Commissions						
>	Legal settlements						
>	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
~	Veterans Administration (VA) benefits						

	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section	on 2 - H	Heating Assistance			
Eligibility, 2605	(b)(2) - Assurance 2					
2.1 Designate th	e income eligibility threshold used for the	heating co	omponent:			
Add	Household size		Eligibility Guideline	Eligibility Threshol	ld	
1	All Household Sizes		State Median Income		60.00%	
_	2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?					
2.3 Check the ap	ppropriate boxes below and describe the p	policies for	each.			
Do you require	an Assets test ?	O Yes	⊙ No			
Do you have add	ditional/differing eligibility policies for:					
Renters?		C Yes	⊙ No			
Renters L	iving in subsidized housing ?	Oyes	⊙ No			
Renters w	rith utilities included in the rent ?	O Yes	⊙ No			
Do you give pric	ority in eligibility to:	*				
Elderly?		Oyes	O _{No}			
Disabled?		Oyes	O _{No}			
Young chi	ildren?	C Yes	O No			
Household	ds with high energy burdens ?	C Yes	O _{No}			
Other? So	ee comments below:	• Yes	C No			
Explanations of	policies for each "yes" checked above:					
Sub-grantees may choose to target elderly, people with disabilities, or households with young children for a brief time at the start of the heating season. Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population. At a minimum this includes a complete description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.						
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population and the time period dedicated to the targeted group. This includes a description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.						
2.5 Check the va	ariables you use to determine your benefi	t levels. (Cl	heck all that apply):			
✓ Income						
Family (ho	ousehold) size					
Home energy cost or need:						

✓ Fuel type						
Climate/region						
☑ Individual bill						
Dwelling type						
Energy burden (% of incom	ne spent on home energy)					
✓ Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2.6 Describe estimated benefit levels for	.,,,,,					
Minimum Benefit	\$250	Maximum Benefit	\$1,050			
2.7 Do you provide in-kind (e.g., blanket	s, space heaters) and/or other f	orms of benefits? • Yes O No				
If yes, describe.						
Households may be eligible for other services, depending on specific situations and needs, including in-kind items such as blankets, space heaters, and other emergency supplies.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 3 - Cooling Assistance						
Eligibility, 2605	5(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate T	he income eligibility threshold used for th	e Cooling	component:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.009			
3.2 Do you have COOLING ASS	e additional eligibility requirements for SITANCE?	C Yes	⊙ No				
3.3 Check the a	ppropriate boxes below and describe the p	policies for	each.				
Do you require	an Assets test ?	C Yes	⊙ No				
Do you have ad	ditional/differing eligibility policies for:						
Renters?		C Yes	⊙ No				
Renters L	iving in subsidized housing ?	C Yes	⊙ No				
Renters w	vith utilities included in the rent ?	C Yes	⊙ No				
Do you give pri	ority in eligibility to:						
Elderly?		C Yes	⊙ _{No}				
Disabled?		C Yes	⊙ No				
Young ch	ildren?	C Yes	⊙ No				
Househole	ds with high energy burdens ?	C Yes	⊙ No				
Other? S	ee comments below:	• Yes	Ō No				
Explanations of	f policies for each "yes" checked above:						
Sub-grantees may choose to target elderly, people with disabilities, or households with young children for a brief time at the start of the heating season. Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population. At a minimum this includes a complete description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.							
3.4 Describe ho	w you prioritize the provision of cooling a	ssistance t	ovulnerable populations,e.g., benefit amounts,	early application periods, etc.			
Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population and the time period dedicated to the targeted group. This includes a description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.							
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.5 Check the v	ariables you use to determine your benefi	t levels. (C	heck all that apply):				
✓ Income							
Family (he	Family (household) size						

✓ Home energy cost or need:						
✓ Fuel type						
Climate/region						
✓ Individual bill						
Dwelling type						
Energy burden (% of income s	spent on home energy)					
✓ Energy need						
Other - Describe:						
			•			
Benefit Levels, 2605(b)(5) - Assurance 5, 26	605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY	2020:					
Minimum Benefit	\$250	Maximum Benefit	\$1,050			
3.7 Do you provide in-kind (e.g., fans, air co	onditioners) and/or other form	ns of benefits? • Yes O No				
If yes, describe.						
Households in crisis may be eligible for other services, depending on specific situations and needs, including in-kind items such as blankets, air conditioners, and other emergency supplies.						
If any of the above questions			could not be made			

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 4: CRISIS ASSISTANCE							
Eligibility - 2604	Eligibility - 2604(c), 2605(c)(1)(A)							
4.1 Designate th	4.1 Designate the income eligibility threshold used for the crisis component							
Add	Household size	Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes S	tate Median Income	60.00%					
4.2 Provide your	r LIHEAP program's definition for determining a cris	is.						
	crisis exists when a household faces an energy burden wh health and/or safety threat to the well-being of the househ	•	resources, or which poses a					
4.3 What constit	tutes a <u>life-threatening crisis?</u>							
provided threatenir In be consid being out Li	A life-threatening crisis exists when a household member's health and/or well-being would likely be endangered if assistance is not provided to continue heating/cooling/energy services. Generally, this would require an active medical certificate but may be deemed a life-threatening crisis by the local service provider if extreme circumstances are present (e.g. extreme cold or heat, fuel supply shortages, etc.). In addition to the above, the household must either be disconnected or at imminent risk of disconnection (within 5 days of application) to be considered as having a life-threatening crisis situation. Households with deliverable fuels must either be out of fuel or at imminent risk of being out of fuel. Life-threatening crisis situations must be addressed within 18 hours of application. This timeframe must be documented to ensure compliance with the federal requirement and must include comments outlining how the situation was addressed.							
	many hours do you provide an intervention that will r							
Crisis Eligibility	7, 2605(c)(1)(A)							
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	C Yes O No						
4.7 Check the ap	ppropriate boxes below and describe the policies for ea	ıch						
Do you require	an Assets test ?	C Yes O No						
Do you give pric	ority in eligibility to :	ů.						
Elderly?		C Yes O No						
Disabled?	Disabled? C Yes © No							
Young Ch	ildren?	C Yes ⊙ No						
Household	Households with high energy burdens? C Yes O No							
Other? C Yes O No								
In Order to rece	eive crisis assistance:							
Must the lempty tank?	nousehold have received a shut-off notice or have a nea	r C Yes • No						
Must the l	nousehold have been shut off or have an empty tank?	C Yes O No						

Must the household have exhausted their regular heating benefit?		⊙ Yes ○ No		
Must renters with heating costs included in their rent have received an eviction notice ?		C Yes • No		
Must heating/cooling be medically necessary?		C Yes ⊙ No		
Must the household have non-working equipment?	heating or cooling	C Yes ⊙ No		
Other?		C Yes O No		
Do you have additional / differing eligibility p	oolicies for:			
Renters?		C Yes O No		
Renters living in subsidized housing?		C Yes O No		
Renters with utilities included in the re	nt?	C Yes O No		
Explanations of policies for each "yes" check	ed above:			
A household must have received	a regular benefit before recei	iving a crisis benefit.		
Determination of Benefits				
4.8 How do you handle crisis situations?	Nr.			
✓	Separate component			
	Fast Track			
	Other - Describe:			
4.9 If you have a separate component, how do	you determine crisis assist	tance benefits?		
	Amount to resolve the cris	sis.		
▽	✓ Other - Describe:			
	Amount to re	esolve the crisis, up to \$500.00.		
Crisis Requirements, 2604(c)				
4.10 Do you accept applications for energy cr	isis assistance at sites that a	are geographically accessible to al	Il households in the area to be served?	
• Yes • No Explain.				
Applications for crisis assistance	are accepted at sites that are	geographically accessible.		
4.11 Do you provide individuals who are phys	sically disabled the means t	0:		
Submit applications for crisis benefits without leaving their homes?				
• Yes O No If No, explain.				
Travel to the sites at which applications for	r crisis assistance are accep	ted?		
• Yes • No If No, explain.				
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?				
Benefit Levels, 2605(c)(1)(B)				
4.12 Indicate the maximum benefit for each type of crisis assistance offered.				
Winter Crisis \$0.00 maximum benefit				
Summer Crisis \$0.00 maximum benefit				
Year-round Crisis \$500.00 maximum benefit				
4.13 Do you provide in-kind (e.g. blankets, sp	ace heaters, fans) and/or ot	ther forms of benefits?		
⊙ Yes ○ No If yes, Describe				
Households in crisis may be eligi space heaters, air conditioners, and other	•	ling on their situation and need incl	uding in-kind items such as blankets,	
4.14 Do you provide for equipment repair or replacement using crisis funds?				

€ Yes C No					
If you answered "Yes" to question 4.14, you	must complete qu	estion 4.15.			
4.15 Check appropriate boxes below to indic	cate type(s) of assis	stance provi	ded.		
	Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair			✓		
Heating system replacement			✓		
Cooling system repair			✓		
Cooling system replacement			✓		
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work	with enforce a mo	ratorium or	shut offs?		
C Yes O No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
70 0 A 1					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 5: WEATHERIZATION ASSISTANCE Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2 5.1 Designate the income eligibility threshold used for the Weatherization component Add Household Size **Eligibility Guideline** Eligibility Threshold All Household Sizes HHS Poverty Guidelines 200.00% 5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? 🔘 Yes 🕟 5.3 If yes, name the agency. 5.4 Is there a separate monitoring protocol for weatherization? Yes ONO WEATHERIZATION - Types of Rules 5.5 Under what rules do you administer LIHEAP weatherization? (Check only one.) Entirely under LIHEAP (not DOE) rules Entirely under DOE WAP (not LIHEAP) rules Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply): Income Threshold Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities). Other - Describe: Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.) Income Threshold ~ Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit. Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards. ~ Other - Describe: Additional criteria are allowed when determining waitlist priority. The priorities a sub-grantee is using must be approved by OHCS and used consistently for all applicants. Re-weatherization is allowable. LIHEAP income definitions Social Security Numbers are strongly encouraged but not required. No limit on health & safety measures. When providing only energy education and/or baseload services, ASHRAE 62.2 ventilation standards are optional. A LIHEAP weatherization project may be inspected by a certified quality control inspector. Procurement of vehicles and equipment.

Eligibility, 2605(b)(5) - Assurance 5			
5.6 Do you require an assets test?	C Yes €No		
5.7 Do you have additional/differing elig	ibility policies for :		
Renters	C Yes ⊙ No		
Renters living in subsidized housing?	C Yes O No		
5.8 Do you give priority in eligibility to:			
Elderly?	⊙ Yes O No		
Disabled?	⊙ Yes O No		
Young Children?	⊙ Yes ◯ No		
House holds with high energy burdens?	⊙ Yes O No		
Other?	○ Yes		
Eligibility is prioritized as p	er DOE guidelines.		
Benefit Levels			
5.9 Do you have a maximum LIHEAP w	eatherization benefit/expenditur	re per household? C Yes O No	
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (D	0)		
5.11 What LIHEAP weatherization measures do you provide? (Check all		ll categories that apply.)	
Weatherization needs assessments/audits		Energy related roof repair	
Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modifica	tions/ repairs	Windows/sliding glass doors	
✓ Furnace replacement		✓ Doors	
Cooling system modifications/ repairs		☑ Water Heater	
✓ Water conservation measures		Cooling system replacement	
Compact florescent light bulbs		Other - Describe: Other weatherization measures including but not limited to air filtration and cooling system replacement and repair may be provided under health & safety with proper documentation in project file and with approval from OHCS.	
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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)					
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:					
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.					
Publish articles in local newspapers or broadcast media announcements.					
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.					
Mass mailing(s) to prior-year LIHEAP recipients.					
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.					
Execute interagency agreements with other low-income program offices to perform outreach to target groups.					
✓ Other (specify):					
Equity and Racial Justice					
OHCS has committed to advance equity and racial justice by identifying and addressing institutional and systematic barriers that have created and perpetuated patterns of disparity in housing and economic prosperity. Towards that goal, OHCS will be evaluating equity and racial justice of populations served by the Oregon LIHEAP.					
Implementation Strategies					

Implementation Strategies

- Create and maintain a system to analyze the LIHEAP program delivery for equity and racial justice.
- · Evaluate the Oregon LIHEAP to identify barriers to access the program to ensure equitable outcomes.
- Establish intentional outreach and educational strategies to engage culturally specific and culturally responsive organizations to ensure
 communities of color are aware of and have the ability to access LIHEAP services.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

8.1 Ho	8.1 How would you categorize the primary responsibility of your State agency?				
	Administration Agency				
	Commerce Agency				
>	Community Services Agency				
	Energy / Environment Agency				
>	Housing Agency				
	Welfare Agency				
	Other - Describe:				
	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.				
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
8.3 Ho	8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?				
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?					
8.5 LII	HEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a W	Tho determines client eligibility?	Local County Government Community Action Agencies	Local County Government Community Action Agencies	Local County Government Community Action Agencies	Local County Government Community Action Agencies
I	Tho processes benefit payments to gas and evendors?	Local County Government Community Action Agencies	Local County Government Community Action Agencies	Local County Government Community Action Agencies	

ı		*	ur .	iii	T	
8.5c w	ho processes benefit payments to bulk fuel	Local County	Local County	Local County		
vendor	rs?	Government	Government	Government		
		Community Action	Community Action	Community Action		
		Agencies	Agencies	Agencies		
0 5 1 11	The mental matellation of mostly animation	-			Lead County	
measu	ho performs installation of weatherization				Local County Government	
measu	res:					
					Community Action	
					Agencies	
	y of your LIHEAP component plete questions 8.6, 8.7, 8.8, an		•	by a state agend	cy, you must	
	In accordance with Assurance 6 the Sta local public or private non-profit agency which program under the Economic Opportunity Act local administering agency must meet all prog	ate of Oregon gives speci h was receiving federal fu of 1964 or any other pro	unds under any low-inconvision of law on the day b	ne energy assistance prog perfore the date of the enaction	ram or weatherization	
8.7 Ho	w many local administering agencies do you	use? 18				
8.8 Ha C Ye O No		ncies in the last year?				
8.9 If s	o, why?					
	Agency was in noncompliance with grantee	requirements for LIHE	EAP -		<u>'</u>	
	1	•				
	Agency is under criminal investigation					
	Agency is under Crimmai investigation					
	A 3 3 - 3					
	Added agency					
	A gangy glosad					
	Agency closed					
A						
	Other - describe					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						
	in the news provided, attach a document with said explanation nere.					

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes ○ No Heating ⊙ Yes O No Cooling Tes O No Crisis Are there exceptions? • Yes • No If yes, Describe. Payments may be made directly to a client. 9.2 How do you notify the client of the amount of assistance paid? Sub-grantees provide the client with documentation at the time of intake or by mail. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? This provision is included in the vendor contract. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? This provision is included in the vendor contract. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No If so, describe the measures unregulated vendors may take. If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? See attached.				
Audit Process				
10.2. Is your LIHE	AP program audite	ed annually under the Single Audit Ad	ct and OMB Circular A - 133?	
-	-	g to the level of material weakness or s, or other government agency review	-	-
No Findings 🗹				
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
10.4. Audits of Loca		gencies ents do you have in place for local adr	ninistering agencies/district offic	es?
Select all that apply	-			
✓ Local age	ncies/district office	s are required to have an annual aud	it in compliance with Single Aud	it Act and OMB Circular A-133
Local age	ncies/district office	s are required to have an annual aud	it (other than A-133)	
✓ Local age	ncies/district office	s' A-133 or other independent audits	are reviewed by Grantee as part	of compliance process.
Grantee conducts fiscal and program monitoring of local agencies/district offices				
Compliance Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				
Grantee employees:				
Internal program review				
Departmental oversight				
Secondary review of invoices and payments				
Other program review mechanisms are in place. Describe:				
Local Administering Agencies / District Offices:				
✓ On - site evaluation				
✓ Annual pr	✓ Annual program review			

Monitoring through central database
✓ Desk reviews
Client File Testing / Sampling
✓ Other program review mechanisms are in place. Describe:
See attached.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
OHCS will review (including copying) annually, or as it deems necessary any and all sub-grantee and sub-recipient(s) files, records, and other information of every type arising from or related to performance under the agreement. Within 60 days after a reveiw, OHCS will endeavor to communicate in writing to the sub-grantee. OHCS may advise the sub-grantee of any corrective action that it deems appropriate based upon it's monitoring activities or otherwise. Sub-grantee shall timely satisfy such corrective actions as reasonably required by OHCS.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Each agency is reviewed annually or as OHCS deems necessary.
Desk Reviews:
Each agency is reviewed annually or as OHCS deems necessary.
10.8. How often is each local agency monitored ?
Annually or as OHCS deems necessary.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 7
If any of the above questions require further explanation or election that could not be made in

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the devo Select all that apply.	elopment of your LIHEAP plan?			
Tribal Council meeting(s)				
Public Hearing(s)				
☑ Draft Plan posted to website and available for c	omment			
Hard copy of plan is available for public view a	nd comment			
Comments from applicants are recorded				
Request for comments on draft Plan is advertise	ed			
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activiti	ies			
Other - Describe:				
possible to determine specific changes. Energy Services staff participate in at least fiv assistance and weatherization. In addition to those, sta	tiple meetings throughout the year reformal meetings with our sub-graff participate in various other mee takeholders. Oregon's review proceectively.	with sub-grantees, partners, and stakeholders it's not untees throughout the year that are specific to energy tings throughout the year that involve larger and smaller ss never really ends; we're always looking at how to do		
11.3 List the date and location(s) that you held public hea	ring(s) on the proposed use and o	listribution of your LIHEAP funds?		
	Date	Event Description		
1	08/19/2019	Public Hearing, Salem Oregon		
11.4. How many parties commented on your plan at the h	nearing(s)? 0			
11.5 Summarize the comments you received at the hearin None.	g(s).			
11.6 What changes did you make to your LIHEAP plan a	s a result of the comments receive	ed at the public hearing(s)?		
None.				
If any of the above questions require fu	ırther explanation or c	larification that could not be made in		

the fields provided, attach a document with said explanation here.

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Applicants have the ability to request a fair hearing from the sub-grantee. The sub-grantee will inform the applicant of their decision within ten days of the final determiniation. The applicant may appeal the sub-grantee's decision and submit a request for review to the Energy Assistance Coordinator at OHCS.

Review by OHCS, and the manner thereof, is at the sole discretion of OHCS. The department may accept or deny a request for it's review in whole or in part, at it's sole discretion. Any department review will be in the manner determined appropriate by the department and may include, but will not necessarily be limited to, review of provided information.

12.5 When and how are applicants informed of these rights?

At the time of application. Information about fair hearing rights are contained within the application.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If an applicant feels their application was not processed in a timely manner they may request a hearing from the sub-grantee within 30 days of the date of denial or the date of application. The applicant may appeal the sub-grantee's decision and submit a request for review to the Energy Assistance Coordinator at OHCS.

Review by OHCS, and the manner thereof, is at the sole discretion of OHCS. The department may accept or deny a request for it's review in whole or in part, at it's sole discretion. Any department review will be in the manner determined appropriate by the department and may include, but will not necessarily be limited to, reveiw of provided information.

12.7 When and how are applicants informed of these rights?

Each sub-grantee is required to inform applicants at the time of application. Information about fair hearing rights are contained within the application.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Assurance 16 funds are used to integrate existing energy programs and enhance services for households with complex needs. Outcomes include reduced energy burden, improved payment patterns, energy conservation, and improved self-sufficiency.

Sub-grantees consider community need and local program design when determining how to utilize Assurance 16 funding. Allowable uses include, but are not limited to, needs assessments, budget planning, arrearage management, energy education, energy saving incentives, and supplemental bill payment.

All sub-grantees are required to include a description of how they will use Assurance 16 funding within their workplan application. At a minimum this includes eligibility criteria, benefit determination, description of services, and how these funds will be integrated within the overall LIHEAP program.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

These funds are allocated as a unique line item and sub-grantee budgets are monitored carefully for activities that could be captured under this assurance.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Oregon's database does not currently capture information on the impact of these activities. However, APPRISE is conducting an evaluation of our energy assistance programs and we anticipate having a starting point for tracking these activities in FFY 2021.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

n/a

13.5 How many households applied for these services? $\ensuremath{\mathrm{n/a}}$

13.6 How many households received these services? $\,0\,$

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?	
---------------------------------------------------------------------------------	--

Yes ○ No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

All local service providers receive a copy of the leveraging report template along with instructions for completion.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	State-managed rate- payer funds	Utility rate-payers	Provides additional bill-payment assistance to supplement LIHEAP.
2	Utility-managed funds	Utility rate-payers	Provides bill-payment assistance to supplement LIHEAP.
3	Cash assistance, rebates, donations, and discounts on weatherization and energy saving products and services.	Various private companies and non-profits.	Provides additional resources & benefits for weatherized homes to reduce energy burden.
4	Donation of heating fuel, blankets, clothing, etc.	Energy/fuel suppliers and private donors.	Provides additional heating and crisis benefits.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:	-			
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
✓ On-site training				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				

Other - Describe:	
Policies communicated through vendor agreements	
Policies are outlined in a vendor manual	
Other - Describe: Policies are also described in an Operations Manual.	
15.2 Does your training program address fraud reporting and prevention?	
⊙ Yes	
O No	
If any of the above questions require further explanation of	r clarification that could not be made in

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Oregon plans to collect data from at least twenty electric utilities, all three natural gas utilities, two oil suppliers, and two propane vendors. All required data elements will be reported by the annual deadline. Performance measures data has been helpful in evaluating the effectiveness of Oregon's benefit matirx.

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Section 17: Program Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms availab	ble to the public for reporting cases of	f suspected waste, fraud, and abuse. S	Select all that apply.			
Online Fraud Reportin	ıg					
Dedicated Fraud Report	rting Hotline					
Report directly to local	l agency/district office or Grantee offi	ice				
Report to State Inspect	tor General or Attorney General					
Forms and procedures	in place for local agencies/district off	ices and vendors to report fraud, was	ste, and abuse			
Other - Describe:						
Report directly to Sec	cretary of State.					
b. Describe strategies in place for a	advertising the above-referenced reso	ources. Select all that apply				
Printed outreach mater	rials					
Addressed on LIHEAP	application					
✓ Website						
Other - Describe:						
17.2. Identification Documentation	1 Requirements					
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.						
	Collected from Whom?					
Type of Identification Collected	Collected Applicant Only All Adults in Household		All Household Members			
Social Security Card is photocopied and retained	Required	Required	Required			
	Requested	Requested	Requested			
	Required	Required	Required			
Social Security Number (Without actual Card)			Kequirea			
	Requested	Requested	Requested			
Government-issued identification card	Required	Required	Required			

(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	~	Requested		Requested	
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1						
b. Describe any exceptions to the above policies. SSN exceptions include: unavailable to custodial guardian/parent, domestic violence, child under the age of 1, or adult applying for SSN with documentation from SSA. 17.3 Identification Verification						
Describe what methods are used to ve apply	rify the authenticity	y of identification	documents provid	led by clients or ho	usehold members	. Select all that
Verify SSNs with Social Securi	ity Administration					
Match SSNs with death record	s from Social Secu	rity Administratio	n or state agency			
Match SSNs with state eligibili	ty/case managemen	at system (e.g., SN	AP, TANF)			
Match with state Department of	of Labor system					
Match with state and/or federa	al corrections system	n				
Match with state child support	system					
Verification using private softv	ware (e.g., The Wor	k Number)				
In-person certification by staff	In-person certification by staff (for tribal grantees only)					
Match SSN/Tribal ID number	with tribal databas	e or enrollment re	cords (for tribal g	grantees only)		
✓ Other - Describe:						
In-person certification by	staff.					
17.4. Citizenship/Legal Residency Ver	rification					
What are your procedures for ensuring all that apply.	ng that household m	embers are U.S. c	itizens or aliens w	vho are qualified to	receive LIHEAP	benefits? Select
Clients sign an attestation of o	citizenship or legal	residency				
Client's submission of Social	Security cards is ac	cepted as proof of	legal residency			
Noncitizens must provide doc	umentation of imm	igration status				
Citizens must provide a copy	of their birth certif	icate, naturalizati	on papers, or pass	sport		
Noncitizens are verified through the SAVE system						
Tribal members are verified t	through Tribal enro	ollment records/Ti	ribal ID card			
Other - Describe:						
17.5. Income Verification						
What methods does your agency utiliz	-		all that apply.			
Require documentation of income for all adult household members						
Pay stubs						
Social Security award letters Pank statements						
Dam satements						
Tax statements						
Zero medice statements						
Unemployment Insurance letters Other - Describe:						
Depending on the source	of income, different	documentation may	be required.			

Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
Unier - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments

Payments to utilities and invoices from utilities are reviewed for accuracy			
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities			
Direct payment to households are made in limited cases only			
✓ Procedures are in place to require prompt refunds from utilities in cases of account closure			
Vendor agreements specify requirements selected above, and provide enforcement mechanism			
Other - Describe:			
17.9. Benefits Policy - Bulk Fuel Vendors			
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.			
Vendors are checked against an approved vendors list			
Centralized computer system/database is used to track payments to all vendors			
Clients are relied on for reports of non-delivery or partial delivery			
Two-party checks are issued naming client and vendor			
Direct payment to households are made in limited cases only			
Vendors are only paid once they provide a delivery receipt signed by the client			
Conduct monitoring of bulk fuel vendors			
Bulk fuel vendors are required to submit reports to the Grantee			
V endor agreements specify requirements selected above, and provide enforcement mechanism			
Other - Describe:			
17.10. Investigations and Prosecutions			
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.			
Refer to state Inspector General			
Refer to local prosecutor or state Attorney General			
Refer to US DHHS Inspector General (including referral to OIG hotline)			
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public			
Grantee attempts collection of improper payments. If so, describe the recoupment process			
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?			
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated			
Vendors found to have committed fraud may no longer participate in LIHEAP			
Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
 - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

725 Summer Street NE Suite B * Address Line 1			
TIGHT COST ESTICATION			
Address Line 2			
Address Line 3			
Salem * City	OR * State	97301 * Zip Code	

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
 - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
 - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
 - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title:

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		