DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Oregon

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2021 to 09/30/2022 **Report Status:** Submission Accepted by CO

Report Sections

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- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

* 1.a. Type of Submission: Plan		⊙ Annual		* 1.c. Consolidated Application/Pl an/Funding Request? Explanation: 2. Date Received: 3. Applicant Identifier: 4a. Federal Entity Identifier: 4b. Federal Award Identifier:		r: entifier:	* 1.d. Version: Initial Resubmission Revision Update State Use Only: 5. Date Received By State: 6. State Application Identifier:
7. APPLICAN	T INFORMATION						
		nd Community Services					
* b. Employer	/Taxpayer Identificat	ion Number (EIN/TIN): 93095211	* c. Or	ganizational D	UNS: 80958	0293
* d. Address:				Tr.			
* Street 1:	HOUSING A	ND COMMUNITY SE	RVICES DEP	Stre	et 2:	725 Summer	Street NE, Suite B
* City:	SALEM			Cou	nty:	Marion	
* State:	OR			Prov	vince:		
* Country:	United States			* Zi de:	p / Postal Co	97301 - 016	1
e. Organizatio	nal Unit:					•	
Department N	Vame:			Division Name:			
f. Name and co	ontact information of	person to be contacted	on matters in	volving t	his application	1:	
Prefix:	* First Name: David		Middle Name	* Last Name: Kaufman			
Suffix:	Title: LIHEAP Coordinator	r	Organization	nal Affiliation:			
* Telephone Number: 5034283810	Fax Number		* Email: david.kaufma	man@oregon.gov			
* 8a. TYPE O A: State Gover	F APPLICANT:						
b. Additiona	al Description:						
* 9. Name of F	Federal Agency:						
			f Federal Domes ance Number:	tic CFDA Title:			CFDA Title:
10. CFDA Num	bers and Titles	93.568			Low-Income I	Home Energy A	Assistance Program
	e Title of Applicant's l Home Energy Assistant						
12. Areas Affe Statewide	ected by Funding:						
13. CONGRES	SSIONAL DISTRICT	S OF:					
* a. Applicant	;			b. Program/Project: Statewide			
Attach an add	litional list of Program	/Project Congressiona	al Districts if n	eeded.			
14. FUNDING	F PERIOD:			15. ESTIMATED FUNDING:			

Page 1							
a. Start Date: b. End Date: * a. Federal (\$): b. Match (\$): 10/01/2021 09/30/2022 \$0 \$0							
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?							
a. This submission was made available to the State under the Executive Order 12372							
Process for Review on :							
b. Program is subject to E.O. 12372 but has not been selected by State for review.							
c. Program is not cove	ered by E.O. 12372.						
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO							
Explanation:							
complete and accurate to	ation, I certify (1) to the statements contained in the the best of my knowledge. I also provide the requirware that any false, fictitious, or fraudulent statemente 218, Section 1001)	ed assurances** and agree to comply with any	resulting terms if I				
** The list of certification specific instructions.	ns and assurances, or an internet site where you may	y obtain this list, is contained in the announcen	nent or agency				
	ame and Title of Authorized Certifying Official	18c. Telephone (area code, number a	nd extension)				
Andrea Bell		18d. Email Address Andrea.Bell@oregon.gov					
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 08/30/2021							
Attach supporting documents as specified in agency instructions.							

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

10.00%

5.00%

0.00%

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2021 09/30/2022 10/01/2021 09/30/2022 Cooling assistance 10/01/2021 09/30/2022 Crisis assistance 10/01/2021 09/30/2022 Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100% 60.00% Heating assistance Cooling assistance 5.00% 5 00% Crisis assistance 15.00% Weatherization assistance Carryover to the following federal fiscal year 0.00%

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

Used to develop and implement leveraging activities

Administrative and planning costs

TOTAL

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

>	Heating assistance	~	Cooling assistance
-------------	--------------------	----------	--------------------

Services to reduce home energy needs including needs assessment (Assurance 16)

		Weatherization assistance		~	Othe	er (specify:) Conti	nue y	/ear-round crisis a	ssista	nnce
G-40	*1 1716	2005/EN/AN/AN Aggregation	2 2605	2.747.47.26050	\(\(\rac{1}{2}\)	· >0 0				
_		gibility, 2605(b)(2)(A) - Assurance ider households categorically eligib		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			a fall	owing categories	of he	enofits in the left colu
	oelow? 💽 Y		DIC II O.	le nouschord me			t 1011.	Owing categories	01 55	ellents in the fert con
If you	u answered	"Yes" to question 1.4, you must c	complet	e the table belov	v and	answer questions	1.5 a	nd 1.6.		
				Heating	I	Cooling		Crisis		Weatherization
TANF	F		С	Yes 💿 No	C	Yes 💽 No	0	Yes 💽 No	C	Yes ONo
SSI			С	Yes 💽 No	С	Yes O No	\circ	Yes 💽 No	C	Yes O No
SNAP	,		•	Yes O No	•	Yes O No	C	Yes 🖸 No	C	Yes 💽 No
Mean	s-tested Vete	erans Programs	С	Yes 💽 No	С	Yes 💽 No	О	Yes 💽 No	C	Yes ONo
		Program Name		Heating		Cooling	_	Crisis		Weatherization
Other	r(Specify) 1			C Yes C No	0	C Yes C No		C Yes C No		O Yes O No
1.5 D	o vou auto	matically enroll households withou	ut a dir	ect annual appli	cation	2 O yes O No				_!!
	es, explain:	indican's circum account of the circum accou		et umam		100 - 1				
	, v									
		ensure there is no difference in the		nent of categoric	cally e	ligible households	fron	n those not receiv	ing o	other public assistance
		ng eligibility and benefit amounts? bility is only used for the \$21.00 ben		wided by the Ore	gon St	innlemental Nutrit	ion A	ssistance Program	(SN	AP). Clients receiving
a \$21.	l.00 nominal	l payment from SNAP are still eligib								
dupne	icate paymen	ıt.			_		_			
SNA!	P Nominal 1	Payments								
_		ocate LIHEAP funds toward a nom	ninal pa	ovment for SNA	P hous	seholds? © Yes	Onc	0		
		"Yes" to question 1.7a, you must								
		Nominal Assistance: \$21.00				·				
1.7c J	Frequency	of Assistance								
>	C	Once Per Year								
	(Once every five years								
H		Other - Describe:			—		—			
							_			
1.7a ı	-	u confirm that the household recei	_							
		his is specifically addressed in the co e SNAP eligibility staff.	ontractu	al agreement with	h the S	NAP agency, in th	e SN	AP application, an	ıd in	the subsequent intervie
		obital engineery seems								
Data		e Tu. u. u. Countable Income								
Deter	mination o	of Eligibility - Countable Income								
1.8. I	n determin	ing a household's income eligibilit	y for L	IHEAP, do you	use gr	oss income or net	incor	me ?		
V	Gross Inco	ome								
	<u> </u>									
	Net Incom	ie								
105	Salast all th	nlicable forms of countable in	20700 11	and to determine	- a hou		-ligib	.:!!tor for I THEAF		
1.9. S	Wages	e applicable forms of countable in	Come us	3ea to ucter mine) a nou	senoia s meome e	algro	IIIIy 10r LIIILAI		
	Wages									
V	Self - Emj	ployment Income					_			
>	Contract I	Income								
ليا										
>	Payments	from mortgage or Sales Contracts	s							
	Unompley	yment insurance	—		—		—			
~	Unemploy	ment insurance								
V	Strike Pay	v			_		_			
V	Social Sec	curity Administration (SSA) benef	fits							
	✓ Including MediCare deduc Excluding MediCare deduction									

	tion
>	Supplemental Security Income (SSI)
<u> </u>	
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
>	Jury duty compensation
>	Rental income
	Income from employment through Workforce Investment Act (WIA)
>	Income from work study programs
>	Alimony
>	Child support
>	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
>	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)



Other

Every attempt will be made to obtain the required income documentation; however, not all applicants have the ability to scan or take photos of documents, make copies, text, use e-mail or have access to the internet. If an applicant possesses the required documentation but is unable to provide it, the information will be accepted verbally.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

Section 2 - Heating Assistance					
Eligibility, 2605(b)(2) - Assurance 2				
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:		
Add	Add Household size Eligibility Guideline Eligibility Threshold			old	
1	All Household Sizes		State Median Income		60.00%
2.2 Do you have EATING ASSIT	additional eligibility requirements for H ANCE?	C Yes	€ _{No}		
2.3 Check the ap	propriate boxes below and describe the p	olicies for	each.		
Do you require a	nn Assets test ?	C Yes	⊙ No		
Do you have add	itional/differing eligibility policies for:				
Renters?		C Yes			
Renters Li	ving in subsidized housing ?	C Yes	⊙ No		
Renters wi	th utilities included in the rent ?	Oyes	⊙ No		
Do you give prio	rity in eligibility to:				
Elderly?		C Yes	C No		
Disabled?	Disabled? C Yes C No				
Young chil	Young children? C Yes C No				
Household	s with high energy burdens ?	C Yes	O _{No}		
Other? Se	e comments below:	⊙ Yes	C _{No}		
Explanations of	policies for each "yes" checked above:				
ren for	a brief time at the start of the he	eating so			
ny port	ion of the population. At a min	imum tl	work plan application whether or no his includes a complete description nat processes are applied consisten	of eligibility and	outre
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
2.4 Describe how	you prioritize the provision of heating as	ssistance to	ovulnerable populations,e.g., benefit amounts	, early application perio	ods, etc.
Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population and the tim e period dedicated to the targeted group. This includes a description of eligibility and outreach practices as well as safeguards to ensure that proce sees are applied consistently and fairly to all applicants.					
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):					
✓ Income					
Family (hor	usehold) size				
✓ Home ener	gy cost or need:				
✓ Fuel	l type				
✓ Clin	nate/region				
✓ Indi	vidual bill				

Dwelling type								
Energy burden (% of income spent on home energy)								
✓ Energy need								
Other - Describe:								
Benefit Levels, 2605(b)(5) - Assurance	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels	for the fiscal year for which this pla	an applies						
Minimum Benefit \$200 Maximum Benefit \$1,350								
2.7 Do you provide in-kind (e.g., blan	kets, space heaters) and/or other fo	orms of benefits? • Yes No	<u> </u>					
2.7 Do you provide in-kind (e.g., blan If yes, describe.	kets, space heaters) and/or other fo	orms of benefits? • Yes O No						
If yes, describe.	ible for other services, depending on	orms of benefits? • Yes • No	in-kind items such as blanket	s, space				

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

Section 3 - Cooling Assistance						
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate Th	e income eligibility threshold used for the	Cooling o	component:			
Add	Add Household size Eligibility Guideline Eligibility Threshold				old	
1	All Household Sizes		State Median Income		60.00%	
3.2 Do you have additional eligibility requirements for C OOLING ASSITANCE?						
3.3 Check the ap	propriate boxes below and describe the p	1				
Do you require a	nn Assets test ?	O Yes	⊙ No			
Do you have add	itional/differing eligibility policies for:					
Renters?		O Yes				
Renters Li	ving in subsidized housing ?	O Yes				
Renters wi	th utilities included in the rent ?	O Yes	⊙ No			
	rity in eligibility to:	_				
Elderly?		O Yes				
Disabled?		O Yes				
Young chil	dren?	O Yes	⊙ No			
Household	s with high energy burdens ?	O Yes				
Other? Se	e comments below:	Yes	○ No			
Explanations of	policies for each "yes" checked above:					
ren for Si ny port	a brief time at the start of the houb-grantees must indicate within ion of the population. At a min	eating so n their v imum tl	y, people with disabilities, or hous eason. work plan application whether or n his includes a complete description hat processes are applied consisten	ot they intend to to	arget a	
3.4 Describe how	you prioritize the provision of cooling as	sistance to	ovulnerable populations,e.g., benefit amounts	, early application perio	ds, etc.	
Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population and the time period d edicated to the targeted group. This includes a description of eligibility and outreach practices as well as safeguards to ensure that processes are applied cons istently and fairly to all applicants.						
Determination of	Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):						
☑ Income						
Family (hor	usehold) size					
✓ Home energ	gy cost or need:					
✓ Fuel	l type					

Dwelling type	Dwelling type						
Energy burden (% of income spent on home energy)							
✓ Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for	r the fiscal year for which this pla	an applies					
Minimum Benefit	\$200	Maximum Benefit	\$1,350				
3.7 Do you provide in-kind (e.g., fans, a	air conditioners) and/or other for	ms of benefits? • Yes O No					
If yes, describe.							
Households in crisis may be eligible for other services, depending on specific situations and needs, including in-kind items such as blankets, air cond itioners, and other emergency supplies.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

	Section 4: CRISIS ASSISTANCE					
Eligibility - 2604	e(c), 2605(c)(1)(A)					
4.1 Designate the	e income eligibility threshold used for the crisis comp	onent				
Add	Household size Eligibility Guideline Eligibility Threshold					
1	All Household Sizes	State Median Income	60.00%			
4.2 Provide your	· LIHEAP program's definition for determining a cri	sis.				
	A crisis exists when a household faces an energy burden which depletes or threatens to deplete financial resources, or which poses a potent ial health and/or safety threat to the well-being of the household.					
4.3 What constit	utes a <u>life-threatening crisis?</u>					
A life-threatening crisis exists when a household member's health and/or well-being would likely be endangered if assistance is not provid ed to continue heating/cooling/energy services. Generally, this would require an active medical certificate but may be deemed a life-threatening cr isis by the local service provider if extreme circumstances are present (e.g. extreme cold or heat, fuel supply shortages, etc.). In addition to the above, the household must either be disconnected or at imminent risk of disconnection (within 5 days of application) to be considered as having a life-threatening crisis situation. Households with deliverable fuels must either be out of fuel or at imminent risk of being out of fuel. Life-threatening crisis situations must be addressed within 18 hours of application. This timeframe must be documented to ensure compliance with the federal requirement and must include comments outlining how the situation was addressed.						
Crisis Requirement, 2604(c) 4.4 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households? 48Hours 4.5 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households in life-threatening situation s? 18Hours						
Crisis Eligibility						
4.6 Do you have ANCE?	additional eligibility requirements for CRISIS ASSIS	ST C Yes O No				
4.7 Check the ap	propriate boxes below and describe the policies for e	each				
Do you require a	an Assets test ?	C Yes ⊙ No				
Do you give prio	ority in eligibility to :	<u>'</u>				
Elderly?		C Yes O No				
Disabled?		C Yes ⊙ No				
Young Chi	ildren?	C Yes O No				
Household	s with high energy burdens?	C Yes No				
Other?						
In Order to receive crisis assistance:						
Must the h empty tank?	ousehold have received a shut-off notice or have a ne	ear C Yes O No				
Must the h	ousehold have been shut off or have an empty tank?	○Yes ⓒNo				
Must the h	ousehold have exhausted their regular heating benef	it? O Yes O No				
Must rente ed an eviction no	ers with heating costs included in their rent have recordice?	iv C Yes O No				
Must heati	ing/cooling be medically necessary?	C Yes O No				

Must the household have non-working heating ent?	or cooling	g equipm	○ Yes		
Other?	○ Yes				
Do you have additional / differing eligibility policies f	for		163 - 110		
Renters?			O Yes O No		
Renters living in subsidized housing?			○ Yes ⑤ No		
Renters with utilities included in the rent?			C Yes No		
Explanations of policies for each "yes" checked abov	/e:				
A household must have received a regula	ur benefit b	efore receivi	ng a crisis benefit.		
Determination of Benefits					
4.8 How do you handle crisis situations?					
Separa	ate compo	nent			
Fast T	'rack				
Other	- Describ	e:			
4.9 If you have a separate component, how do you de	termine c	risis assistaı	nce benefits?		
——————————————————————————————————————		ve the crisis			
Other	- Describe	e:			
			olve the crisis, up to \$750.00.		
Crisis Requirements, 2604(c)					
4.10 Do you accept applications for energy crisis assis	stance at	sites that are	e geographically accessible to all households in the area to be served?		
⊙ Yes ○ No Explain.					
Applications for crisis assistance are acce	epted at sit	es that are ge	eographically accessible.		
4.11 Do you provide individuals who are physically d	lisabled th	e means to:			
Submit applications for crisis benefits without leav	ving their	homes?			
• Yes O No If No, explain.					
Travel to the sites at which applications for crisis a	assistance	are accepte	d?		
⊙ Yes ○ No If No, explain.					
	1, please	explain alter	rnative means of intake to those who are homebound or physically disa		
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit for each type of c	risis assis	tance offere	d.		
Winter Crisis \$0.00 maximum benefit					
Summer Crisis \$0.00 maximum benefit					
Year-round Crisis \$750.00 maximum benefit					
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?					
© Yes ○ No If yes, Describe					
Households in crisis may be eligible for other services depending on their situation and need including in-kind items such as blankets, space heaters, air conditioners, and other emergency supplies.					
4.14 Do you provide for equipment repair or replacement using crisis funds?					
• Yes C No	⊙ Yes C No				
If you answered "Yes" to question 4.14, you must complete question 4.15.					
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.					
v	Winter C	Summer Crisis	Year-round Crisis		
Heating system repair			✓		

Heating system replacement			>		
Cooling system repair			>		
Cooling system replacement			>		
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with e	nforce a moi	ratorium on	shut offs?		
C Yes O No					
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	7.		
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

SF - 424 - MANDATORY

Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2 5.1 Designate the income eligibility threshold used for the Weatherization component Add Household Size Eligibility Guideline Eligibility Threshold 1 All Household Sizes HHS Poverty Guidelines 200.00% 5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? Yes \ \begin{align*}
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Treated measures are not subject to 202 out may to investment various (SAV) substant to
Other - Describe:
Additional criteria are allowed when determining waitlist priority. The priorities a sub-grantee is using must be approved by OHCS and us ed consistently for all applicants.
Re-weatherization is allowable.
LIHEAP income definitions.
Social Security Numbers are strongly encouraged but not required.
No limit on health & safety measures.
When providing only energy education and/or baseload services, ASHRAE 62.2 ventilation standards are optional.
A LIHEAP weatherization project may be inspected by a certified quality control inspector.
Procurement of vehicles and equipment.
Eligibility, 2605(b)(5) - Assurance 5
5.6 Do you require an assets test?

5.7 Do you have additional/differing eligibil	lity policies for :	
Renters	C Yes O No	
Renters living in subsidized housin g?	C Yes O No	
5.8 Do you give priority in eligibility to:		
Elderly?	● Yes ○ No	
Disabled?	⊙ Yes O No	
Young Children?	⊙ Yes O No	
House holds with high energy burde ns?	• Yes O No	
Other?	C Yes O No	
If you selected "Yes" for any of the options ow. Eligibility is prioritized as per	-	you must provide further explanation of these policies in the text field bel
Benefit Levels		
5.9 Do you have a maximum LIHEAP weat	herization benefit/expenditur	re per household? O Yes O No
5.10 If yes, what is the maximum? \$0		
Types of Assistance, 2605(c)(1), (B) & (D)		
5.11 What LIHEAP weatherization measur	es do you provide ? (Check al	ll categories that apply.)
Weatherization needs assessments/a	udits	Energy related roof repair
Caulking and insulation		Major appliance Repairs
Storm windows		Major appliance replacement
Furnace/heating system modification	ns/ repairs	Windows/sliding glass doors
✓ Furnace replacement		V Doors
Cooling system modifications/ repair	rs	☑ Water Heater
Water conservation measures		Cooling system replacement
Compact florescent light bulbs		Other - Describe: Other weatherization measures including but not limited to air filtration an d cooling system replacement and repair may be provided under health & sa fety with proper documentation in project file and with approval from OHC S.
If any of the above questions	require further expl	anation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance a vailable:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
Equity and Racial Justice
OHCS has committed to advance equity and racial justice by identifying and addressing institutional and systematic barriers that have crea

Implementation Strategies

e of populations served by the Oregon LIHEAP.

- Create and maintain a system to analyze the LIHEAP program delivery for equity and racial justice.
- Evaluate the Oregon LIHEAP to identify barriers to access the program to ensure equitable outcomes.
- Establish intentional outreach and educational strategies to engage culturally specific and culturally responsive organizations to ensure commun ities of color are aware of and have the ability to access LIHEAP services.

ted and perpetuated patterns of disparity in housing and economic prosperity. Towards that goal, OHCS will be evaluating equity and racial justic

Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS I, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)

	ne (Commonwealth	i of Puerto Rico)) 	
8.1 Hov	v would you categorize the primary respons	sibility of your State age	ncy?		
	Administration Agency				
	Commerce Agency				
<	Community Services Agency				
	Energy / Environment Agency				
>	Housing Agency				
	Welfare Agency				
	Other - Describe:				
8.2 Hov	elected "Welfare Agency" in question 8.1, y w do you provide alternate outreach and into w do you provide alternate outreach and into w do you provide alternate outreach and into	cake for HEATING ASSI	SISTANCE?	applicable.	
95110	EFAD Common and Administration	TV - offin o	Calina	Cutata	Wasthanination
	IEAP Component Administration. ho determines client eligibility?	Heating Local County Government Community Action Agencies	Local County Government Community Action Agencies	Crisis Local County Government Community Action Agencies	Weatherization Local County Government Community Action Agencies
	ho processes benefit payments to gas and e vendors?	Local County Govern ment Community Action Ag encies	Local County Govern ment Community Action Ag encies	Local County Govern ment Community Action Ag encies	
8.5c wh	to processes benefit payments to bulk fuels?	Local County Govern ment Community Action Ag encies	Local County Govern ment Community Action Ag encies	Local County Govern ment Community Action Ag encies	
8.5d W measur	ho performs installation of weatherization es?				Local County Govern ment Community Action Ag encies
	y of your LIHEAP component te questions 8.6, 8.7, 8.8, and,			by a state agenc	cy, you must co

8.6 What is your process for selecting local administering agencies?
In accordance with Assurance 6 the State of Oregon gives special consideration, in the designation of local administrative agencies, to any local public or private non-profit agency which was receiving federal funds under any low-income energy assistance program or weatherization pr ogram under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act. Each lo cal administering agency must meet all program and fiscal requirements established by the state.
8.7 How many local administering agencies do you use? 18
8.8 Have you changed any local administering agencies in the last year? Yes No
8.9 If so, why?
Agency was in noncompliance with grantee requirements for LIHEAP -
Agency is under criminal investigation
Added agency
Agency closed
Other - describe
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes O No Heating **⊙** Yes **○** No Cooling Yes ○ No Crisis If yes, Describe. Payments may be made directly to a client. 9.2 How do you notify the client of the amount of assistance paid? Sub-grantees provide the client with documentation at the time of intake or by mail. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? This provision is included in the vendor contract. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assista This provision is included in the vendor contract. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household O Yes O No If so, describe the measures unregulated vendors may take. If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 26	05(b)(10)
10.1. How do	you ensure good fiscal See attached.	accounting and tracking of LIHEAP	funds?	
Audit Process				
10.2. Is your I		lited annually under the Single Audit	Act and OMB Circular A - 133?	
		sing to the level of material weakness s, or other government agency review		
No Findings				
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
	f Local Administering			
What types of Select all that		ments do you have in place for local a	dministering agencies/district offices	?
✓ Loca	al agencies/district off	ices are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133
Loca	al agencies/district off	ices are required to have an annual a	udit (other than A-133)	
✓ Loca	al agencies/district off	ices' A-133 or other independent audi	its are reviewed by Grantee as part o	f compliance process.
✓ Gra	ntee conducts fiscal ar	nd program monitoring of local agenc	ries/district offices	
Compliance N	Ionitoring			
10.5. Describe at apply	the Grantee's strateg	ies for monitoring compliance with the	ne Grantee's and Federal LIHEAP po	olicies and procedures: Select all th
Grantee empl	oyees:			
Inte	rnal program review			
Dep	artmental oversight			
✓ Seco	ndary review of invoi	ces and payments		
Oth	er program review me	echanisms are in place. Describe:		
Local Admini	stering Agencies / Dist	trict Offices:		
☑ On -	site evaluation			
✓ Ann	ual program review			
✓ Mon	itoring through centr	al database		
✓ Desl	reviews			
✓ Clie	nt File Testing / Samp	ling		
Othe	er program review me	chanisms are in place. Describe:		

See attached.

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

OHCS will review (including copying) annually, or as it deems necessary any and all sub-grantee and sub-recipient(s) files, records, and ot her information of every type arising from or related to performance under the agreement. Within 60 days after a reveiw, OHCS will endeavor to communicate in writing to the sub-grantee. OHCS may advise the sub-grantee of any corrective action that it deems appropriate based upon it's monitoring activities or otherwise. Sub-grantee shall timely satisfy such corrective actions as reasonably required by OHCS.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

Each agency is reviewed annually or as OHCS deems necessary.

Desk Reviews:

Each agency is reviewed annually or as OHCS deems necessary.

10.8. How often is each local agency monitored?

Annually or as OHCS deems necessary.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

SF - 424 - MANDATORY
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.
Tribal Council meeting(s)
Public Hearing(s)
✓ Draft Plan posted to website and available for comment
Hard copy of plan is available for public view and comment
Comments from applicants are recorded
Request for comments on draft Plan is advertised
Stakeholder consultation meeting(s)
Comments are solicited during outreach activities
Other - Describe:
11.2 What changes did you make to your LIHEAP plan as a result of this participation? Because the review process takes place at multiple meetings throughout the year with sub-grantees, partners, and stakeholders it's not poss ible to determine specific changes. Energy Services staff participate in at least five formal meetings with our sub-grantees throughout the year that are specific to energy assist ance and weatherization. In addition to those, staff participate in various other meetings throughout the year that involve larger and smaller groups of sub-grantees, partners, utilities, and other stakeholders. Oregon's review process never really ends; we're always looking at how to do better, ho w to serve our communities more effectively.
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?
Date Event Description
1 08/06/2021 Public Hearing, Salem Oregon
11.4. How many parties commented on your plan at the hearing(s)? 0
11.5 Summarize the comments you received at the hearing(s). None.
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)? None.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Applicants have the ability to request a fair hearing from the sub-grantee. The sub-grantee will inform the applicant of their decision within ten days of the final determiniation. The applicant may appeal the sub-grantee's decision and submit a request for review to the Energy Assistance Coordinator at OHCS.

Review by OHCS, and the manner thereof, is at the sole discretion of OHCS. The department may accept or deny a request for it's review in whole or in part, at it's sole discretion. Any department review will be in the manner determined appropriate by the department and may includ e, but will not necessarily be limited to, review of provided information.

12.5 When and how are applicants informed of these rights?

At the time of application. Information about fair hearing rights are contained within the application.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If an applicant feels their application was not processed in a timely manner they may request a hearing from the sub-grantee within 30 days of the date of denial or the date of application. The applicant may appeal the sub-grantee's decision and submit a request for review to the Energy Assistance Coordinator at OHCS.

Review by OHCS, and the manner thereof, is at the sole discretion of OHCS. The department may accept or deny a request for it's review in whole or in part, at it's sole discretion. Any department review will be in the manner determined appropriate by the department and may include, but will not necessarily be limited to, reveiw of provided information.

12.7 When and how are applicants informed of these rights?

Each sub-grantee is required to inform applicants at the time of application. Information about fair hearing rights are contained within the application.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?

Assurance 16 funds are used to integrate existing energy programs and enhance services for households with complex needs. Outcomes in clude reduced energy burden, improved payment patterns, energy conservation, and improved self-sufficiency.

Sub-grantees consider community need and local program design when determining how to utilize Assurance 16 funding. Allowable uses include, but are not limited to, needs assessments, budget planning, arrearage management, energy education, energy saving incentives, and suppl emental bill payment.

All sub-grantees are required to include a description of how they will use Assurance 16 funding within their workplan application. At a minimum this includes eligibility criteria, benefit determination, description of services, and how these funds will be integrated within the overall LIHEAP program.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

These funds are allocated as a unique line item and sub-grantee budgets are monitored carefully for activities that could be captured under this assurance.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Oregon's database does not currently capture information on the impact of these activities. However, APPRISE is conducting an evaluatio n of our energy assistance programs and we anticipate having a starting point for tracking these activities in FFY 2021.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

n/a

13.5 How many households applied for these services? $\ensuremath{\mathrm{n/a}}$

13.6 How many households received these services? 0

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

All local service providers receive a copy of the leveraging report template along with instructions for completion.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	State-managed rate-p ayer funds	Utility rate-payers	Provides additional bill-payment assistance to supplement LIHEAP.
2	Utility-managed fund s	Utility rate-payers	Provides bill-payment assistance to supplement LIHEAP.
3	Cash assistance, reba tes, donations, and di scounts on weatheriz ation and energy savi ng products and servi ces.	Various private companies a nd non-profits.	Provides additional resources & benefits for weatherized homes to reduce energy b urden.
4	Donation of heating f uel, blankets, clothin g, etc.	Energy/fuel suppliers and pri vate donors.	Provides additional heating and crisis benefits.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

<u> </u>	
Section 15: Traini	ng
15.1 Describe the training you provide for each of the following groups:	
a. Grantee Staff:	
Formal training on grantee policies and procedures	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
Employees are provided with policy manual	
Other-Describe:	
b. Local Agencies:	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
On-site training	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
Employees are provided with policy manual	
Other - Describe	
c. Vendors	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
Policies communicated through vendor agreements	
Policies are outlined in a vendor manual	

Other - Describe:
Policies are also described in an Operations Manual.

15.2 Does your training program address fraud reporting and prevention?

Yes
No

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Oregon plans to collect data from at least twenty electric utilities, all three natural gas utilities, two oil suppliers, and two propane vendors. All required data elements will be reported by the annual deadline. Performance measures data has been helpful in evaluating the effectiveness of Oregon's benefit matirx.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

		,	Section 17: 1	Program	In	tegrity, 26(05(b)(10)			
17.1 l	Fraud Reporting Mechanisms	S								
a. De	scribe all mechanisms availab	ole to	the public for rep	orting cases of	susp	ected waste, frau	ıd, and abuse. S	elect	all that apply.	
>	Online Fraud Reportin	g								
>	Dedicated Fraud Repor	rting	Hotline							
>	Report directly to local	ageı	ncy/district office o	r Grantee offi	ce					
	Report to State Inspect	or G	eneral or Attorney	General						
>	Forms and procedures	in pl	ace for local agenc	ies/district off	ices a	and vendors to re	port fraud, was	te, a	nd abuse	
>	Other - Describe:									
	Report directly to Sec	retar	y of State.							
b. De	scribe strategies in place for a	adve	rtising the above-re	eferenced reso	urce	s. Select all that a	pply			
	Printed outreach mater	rials	-							
	Addressed on LIHEAP	арр	lication							
~	Website									
	Other - Describe:									
17.2.	Identification Documentation	Rec	quirements							
a. Ind	licate which of the following f rs.	orm	s of identification a	re required o	r req	uested to be colle	cted from LIHI	EAP	applicants or the	eir household m
						Collected from	Whom?			
Туре	of Identification Collected		Applicant O	nlv		All Adults in H			All Household	Members
			Required	,		Required			Required	
	l Security Card is photocopi d retained				4					
			Requested			Requested			Requested	
					>					
			Required			Required			Required	
	l Security Number (Without l Card)				>					
			Requested			Requested			Requested	
					4					
~]	Required			Required			Required	
card	rnment-issued identification	4			4					
	driver's license, state ID, Tri D, passport, etc.)		Requested			Requested			Requested	
					>					
	Other		Applicant Only Required	Applicant On Requested		All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested

1	
h D	
b. Desc	ribe any exceptions to the above policies.
	SSN exceptions include: unavailable to custodial guardian/parent, domestic violence, child under the age of 1, or adult applying for SSN w ith documentation from SSA.
17.3 Io	entification Verification
Descri apply	be what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that
1	Verify SSNs with Social Security Administration
	Match SSNs with death records from Social Security Administration or state agency
	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)
	Match with state Department of Labor system
	Match with state and/or federal corrections system
	Match with state child support system
	Verification using private software (e.g., The Work Number)
	In-person certification by staff (for tribal grantees only)
	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)
~	Other - Describe:
	In-person certification by staff when possible but for the duration of the health emergency we are allowing remote (contact-less) intakes.
17.4. (citizenship/Legal Residency Verification
What all that	are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select apply.
	Clients sign an attestation of citizenship or legal residency
~	Client's submission of Social Security cards is accepted as proof of legal residency
	Noncitizens must provide documentation of immigration status
	Citizens must provide a copy of their birth certificate, naturalization papers, or passport
	Noncitizens are verified through the SAVE system
	Tribal members are verified through Tribal enrollment records/Tribal ID card
	Other - Describe:
17.5. I	ncome Verification
What	methods does your agency utilize to verify household income? Select all that apply.
>	Require documentation of income for all adult household members
	Pay stubs
	Social Security award letters
	☑ Bank statements
	✓ Tax statements
	Zero-income statements
	Unemployment Insurance letters
	Other - Describe:
	Depending on the source of income, different documentation may be required. For the duration of the health emergency we are allowing r emote intakes and self-declarations for income.
	Computer data matches:
	Income information matched against state computer system (e.g., SNAP, TANF)
	Proof of unemployment benefits verified with state Department of Labor
	Social Security income verified with SSA
	Utilize state directory of new hires

Other - Describe:
17.6. Protection of Privacy and Confidentiality Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Tokey in place promoting recease of information without written consent
Grance Entrest database includes privacy/confidentiality suregulards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
apply.
apply. Applicants required to submit proof of physical residency
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe:
apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit ✓ Other - Describe: If applicants don't have a current bill, the utility/fuel vendor is contacted to verify account information.
apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit ✓ Other - Describe: If applicants don't have a current bill, the utility/fuel vendor is contacted to verify account information.
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: If applicants don't have a current bill, the utility/fuel vendor is contacted to verify account information. Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level
apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit ✓ Other - Describe: If applicants don't have a current bill, the utility/fuel vendor is contacted to verify account information. ✓ Centralized computer system/database tracks payments to all utilities ✓ Centralized computer system automatically generates benefit level ✓ Separation of duties between intake and payment approval
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: If applicants don't have a current bill, the utility/fuel vendor is contacted to verify account information. Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: If applicants don't have a current bill, the utility/fuel vendor is contacted to verify account information. Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments to utilities and invoices from utilities are reviewed for accuracy
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: If applicants don't have a current bill, the utility/fuel vendor is contacted to verify account information. Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only
apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ☐ Data exchange with utilities that verifies: ☐ Account ownership ☐ Consumption ☐ Balances ☐ Payment history ☐ Account is properly credited with benefit ✓ Other - Describe: If applicants don't have a current bill, the utility/fuel vendor is contacted to verify account information. ✓ Centralized computer system/database tracks payments to all utilities ✓ Centralized computer system automatically generates benefit level ✓ Separation of duties between intake and payment approval ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments ✓ Payments to utilities and invoices from utilities are reviewed for accuracy ✓ Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities ✓ Direct payment to households are made in limited cases only

17.9. Benefits Policy - Bulk Fuel Vendors		
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.		
Vendors are checked against an approved vendors list		
Centralized computer system/database is used to track payments to all vendors		
Clients are relied on for reports of non-delivery or partial delivery		
Two-party checks are issued naming client and vendor		
Direct payment to households are made in limited cases only		
Vendors are only paid once they provide a delivery receipt signed by the client		
Conduct monitoring of bulk fuel vendors		
Bulk fuel vendors are required to submit reports to the Grantee		
Vendor agreements specify requirements selected above, and provide enforcement mechanism		
Other - Describe:		
17.10. Investigations and Prosecutions		
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.		
Refer to state Inspector General		
Refer to local prosecutor or state Attorney General		
Refer to US DHHS Inspector General (including referral to OIG hotline)		
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public		
Grantee attempts collection of improper payments. If so, describe the recoupment process		
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?		
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated		
Vendors found to have committed fraud may no longer participate in LIHEAP		
Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.		

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

725 Summer Street NE Suite B * Address Line 1			
Address Line 2			
Address Line 3			
Salem <u>* City</u>	OR * State	97301 * Zip Code	

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf;
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
 - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS			
The following documents must be attached to this application			
Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.			
Heating component benefit matrix, if applicable			
Cooling component benefit matrix, if applicable			
Minutes, notes, or transcripts of public hearing(s).			