# **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance Grantee Name: SOUTH CAROLINA Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1 Report Period: 10/01/2017 to 09/30/2018 Report Status: Submitted (Revision #1)

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	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES				August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020				0075		
	l		OME			L PLAN		ROG	GRAM	(LIHEAP)	
		* 1.b. ]	Frequency: nnual		<ul> <li>* 1.c. Consolidated Application/Plan/Funding Request?</li> <li>Explanation:</li> <li>2. Date Received:</li> <li>3. Applicant Identifier:</li> <li>4a. Federal Entity Identifier:</li> <li>4b. Federal Award Identifier:</li> </ul>			<ul> <li>* 1.d. Version:         <ul> <li>Initial</li> <li>Resubmission</li> <li>Revision</li> <li>Update</li> </ul> </li> <li>State Use Only:         <ul> <li>5. Date Received By State:</li> <li>6. State Application Identifier:</li> </ul> </li> </ul>			
7. APPLICAN	IT INFO	ORMATION	<u> </u>			<u> </u>			<u> </u>		
* a. Legal Nai											
_		yer Identificati	on Nun	ıber (EIN/TIN	):	* c. Organiz	ational D	UNS:	7865430	)20	
* d. Address:						4					
* Street 1:		1205 PENDL	ETON	STREET, SUIT	Е 357	Street 2:					
* City:		COLUMBIA				County:					
* State:		SC				Province	•				
* Country:	:	United States				* Zip / Po Code:	ostal	29201 -			
e. Organizatio		t:				1					
Department N Office of Exe	Name: cutive P	Policy and Progr	ams			Division Nat Economic (		ty			
	7	nformation of <b>j</b>	person (	to be contacted	1		oplication	:	·		
Prefix:	Kelly	Name:			Middle Name Sumpter	Sumpter					
Suffix:	Title: Senio	or Manager of C	SBG/LI	HEAP	Organization	al Affiliation:					
* Telephone Fax Number * Email:			* Email: ksumpter@o	oepp.sc.gov							
* 8a. TYPE O A: State Gover		LICANT:									
b. Addition	al Desci	ription:									
* 9. Name of I	Federal	Agency:									
					g of Federal Do sistance Numbe				CFDA Title:		
10. CFDA Num	bers and	l Titles		93568			Low-Inc	ome Ho	ome Energ	gy Assistance	
11. Descriptiv	e Title o	of Applicant's I	Project								
12. Areas Affe	ected by	Funding:									
13. CONGRE	SSIONA	AL DISTRICT	S OF:								
						1					

* a. Applicant 06		b. Program/Project: Statewide				
Attach an additional list of Progran	n/Project Congressional Districts if ne	eded.				
14. FUNDING PERIOD:		15. ESTIMA	TED FUNDING:			
<b>a. Start Date:</b> 10/01/2017	<b>b. End Date:</b> 09/30/2018		* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0		
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE O	RDER 12372 PROCESS?			
a. This submission was made ava	ilable to the State under the Executiv	e Order 12372	2			
Process for Review on :						
b. Program is subject to E.O. 123	372 but has not been selected by State	for review.				
c. Program is not covered by E.C	). 12372.					
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES O NO						
Explanation:						
complete and accurate to the best of	tify (1) to the statements contained in 7 my knowledge. I also provide the rec ny false, fictitious, or fraudulent state (ion 1001)	uired assurar	nces** and agree to comply v	with any resulting terms if I		
** The list of certifications and assu instructions.	rances, or an internet site where you	may obtain th	is list, is contained in the an	nouncement or agency specific		
18a. Typed or Printed Name and Ti Kelly Sumpter	<b>18a. Typed or Printed Name and Title of Authorized Certifying Official18c. Telephone (area code, number and extension)</b> (803) 734-0579					
			18d. Email Address ksumpter@oepp.sc.gov			
18b. Signature of Authorized Certifying Official       18e. Date Report Submitted (Month, Date 11/29/2017         11/29/2017       11/29/2017				(Month, Day, Year)		
Attach supporting doc	uments as specified in a	agency in	structions.			

August 198	7 revised 05/92 02	2/95,03/96,12/98,11/01
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	OMB Clea	arance No.: 0970-0075 ation Date: 09/30/2020
LOW INCOME HOME ENERGY ASSISTANCE PRO MODEL PLAN SF - 424 - MANDATORY	)GRAM(LIHE	AP)
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201		
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 09/30/2020		
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in year file an abbreviated plan. Public reporting burden for this collection of information is estimated to any for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection sponsor, and a person is not required to respond to, a collection of information unless it displays a construction.	ars in which the gra erage 1 hour per res of information. An a	ntee is not permitted to sponse, including the time gency may not conduct or
Section 1 Program Components		
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)	_	
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)		s of Operation
	Start Date	End Date
Heating assistance	10/01/2017	04/30/2018
Cooling assistance	05/01/2018	09/30/2018
Crisis assistance	10/01/2017	09/30/2018
Weatherization assistance	04/01/2018	03/31/2019
		<b>I</b>
Provide further explanation for the dates of operation, if necessary		
Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16		
	he total of all percenta	ges Percentage (%)
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: T	he total of all percenta	ges Percentage (%) 20.00%
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: T must add up to 100%.	he total of all percenta	Percentage (%)
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: T must add up to 100%. Heating assistance	he total of all percenta	20.00%
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: T must add up to 100%. Heating assistance Cooling assistance	he total of all percenta	20.00%
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: T must add up to 100%. Heating assistance Cooling assistance Crisis assistance	he total of all percenta	20.00% 20.00% 25.00%
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: T must add up to 100%. Heating assistance Cooling assistance Crisis assistance Weatherization assistance	he total of all percenta	20.00% 20.00% 25.00% 15.00%
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: T must add up to 100%. Heating assistance Cooling assistance Crisis assistance Weatherization assistance Carryover to the following federal fiscal year	he total of all percenta	20.00% 20.00% 25.00% 15.00%
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: T must add up to 100%. Heating assistance Cooling assistance Crisis assistance Weatherization assistance Carryover to the following federal fiscal year Administrative and planning costs	he total of all percenta	Percentage (%)           20.00%           20.00%           25.00%           15.00%           10.00%

# Section 1 - Program Components

Alternate Use of	Crisis Assistance Funds, 2605(c)(1)(	C)							
1.3 The funds re	served for winter crisis assistance t	hat ha	ve not been expend	ded by	March 15 will b	oe re	programmed to:		
	Heating assistance		Co	oling assistance					
	Weatherization assistance			Ot	her (specify:)				
Categorical Elig	ibility, 2605(b)(2)(A) - Assurance 2	. 2605(	c)(1)(A), 2605(b)(8	BA) - A	ssurance 8				
1.4 Do you consi	der households categorically eligibl					follo	wing categories of	f ben	efits in the left
column below?									
If you answered	"Yes" to question 1.4, you must co	mplete	the table below a	nd ans	wer questions 1.	.5 an	d 1.6.	4	
			Heating	~	Cooling		Crisis		Weatherization
TANF			Yes O <sub>No</sub>		res O <sub>No</sub>	<u> </u>	Yes ONo	O Yes O No	
SI			Yes O No		es ONo		Yes O No		Yes O No
SNAP			Yes O <sub>No</sub>		res O <sub>No</sub>		Yes O No		Yes O <sub>No</sub>
Means-tested Vete			Yes ONo		es ONo	O	Yes ONo		Yes ONo
04h(C 16 \ 1	Program Name		Heating				Crisis		Weatherization
Other(Specify) 1			O Yes O No		O Yes O No		C Yes C No		O Yes O No
1.5 Do you autor	natically enroll households without	a dire	ct annual applicat	ion? 🤇	Yes 💽 No				
lf Yes, explain:									
f you answered .7b Amount of .7c Frequency of Once Per Once ever Other - De	Year y five years	rovide	a response to que	stions	1.7b, 1.7c, and 1	.7d.			
	Eligibility - Countable Income ng a household's income eligibility me	for LI	HEAP, do you use	gross	income or net in	ncom	ne ?		
Net Incom	e								
1.9. Select all the	applicable forms of countable inco	me us	ed to determine a	housel	old's income eli	ojhil	ity for LIHEAP		
Wages	appacable forms of countable inco	ine us		irousei	ioiu 5 metoine ell	51011	N, IVI LIIILAI		
Image: Self - Employment Income									
Contract I	ncome								
Payments	from mortgage or Sales Contracts								
Unemploy	ment insurance								

	Strike Pay
>	Social Security Administration (SSA ) benefits
	Including MediCare deduction     Excluding MediCare deduction
>	Supplemental Security Income (SSI )
>	Retirement / pension benefits
	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
N	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
>	Rental income
>	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
	Interest, dividends, or royalties
N	Commissions
N	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA

	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
~	Other
~	Other Utility assistance funds provided directly to the customer.

Section 2 - I	HEATING	ASSISTA	NCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Secti	on 2 - I	Heating Assistance					
Eligibility, 2605(l	b)(2) - Assurance 2							
2.1 Designate the	e income eligibility threshold used for the	heating co	mponenet:					
Add	Household size	Household size Eligibility Guideline Eligibility Threshold						
1	All Household Sizes		HHS Poverty Guidelines	150.00%				
2.2 Do you have HEATING ASSI	additional eligibility requirements for TANCE?	• Yes	O <sub>No</sub>					
2.3 Check the ap	ppropriate boxes below and describe the p	olicies for	each.					
Do you require a	an Assets test ?	OYes	💽 No					
Do you have add	litional/differing eligibility policies for:							
Renters?		OYes	• No					
Renters Li	iving in subsidized housing ?	C Yes	💽 No					
Renters wi	ith utilities included in the rent ?	O Yes	⊙ <sub>No</sub>					
Do you give prio	rity in eligibility to:							
Elderly?		⊙Yes ONo						
Disabled?		⊙ <sub>Yes</sub> O <sub>No</sub>						
Young chil	ldren?	⊙ Yes O No						
Household	ls with high energy burdens ?	⊙ <sub>Yes</sub> O <sub>No</sub>						
<b>Other?</b> Persons not previously served, high energy users with lowest incomes, veterans, and fuel customers.			C No					
Explanations of	policies for each ''yes'' checked above:							
disabled househol		nds allow, a	r), and persons not previously served are given p n additional direct assistance service. High ene ace benefit.					
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(	(1)(B)						
2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.								
under). Benefit ar designated day/pe	mounts increase when the household include eriod of time to serve vulnerable households	s at least or , only. Elig	ember that is elderly (age 60 or older), disabled, ne member of the vulnerable population. In mar jble entities provide the State a plan to ensure v innual submission of the agency's Community A	ny cases, agencies set aside a vulnerable households are given				
2.5 Check the va	riables you use to determine your benefit	levels. (Ch	eck all that apply):					

2.5 check the variables you use to determine your benefit revers. (check an that appry).					
Income					
Family (household) size					
Home energy cost or need:					
<b>Fuel type</b>					
Climate/region					
Individual bill					

Dwelling type						
Energy burden (% of income spent on h	ome energy)					
Energy need						
Other - Describe:						
The minimum non-emergency benefit provided during the heating season is \$300. Additional benefits are awarded if: elderly (\$75); disabled (\$50); household income 100% or less (\$75); child age 5 or under (\$50); household energy burden demonstrated ((20% or more of income used for utilities) \$75); fuel type (\$75); veteran (\$50). The maximum non-emergency benefit during the heating season is \$750.						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2018:						
Minimum Benefit	\$300	Maximum Benefit	\$750			
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? O Yes ONO						
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - C	COOLING A	SSISTANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

<u> </u>							
	Sectio	on 3 - (	Cooling Assistance				
Eligibility, 2605(c	c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The	e income eligibility threshold used for the	Cooling c	componenet:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	150.00%			
<b>3.2 Do you have a</b> COOLING ASSIT	additional eligibility requirements for TANCE?	• Yes	C No				
3.3 Check the ap	propriate boxes below and describe the po						
Do you require a	n Assets test ?	C Yes	⊙ No				
Do you have add	itional/differing eligibility policies for:						
Renters?		Oyes	⊙ No				
Renters Liv	ving in subsidized housing ?	C Yes	⊙ No				
Renters wit	th utilities included in the rent ?	C <sub>Yes</sub>	⊙ No				
Do you give prior	rity in eligibility to:						
Elderly?		• Yes	O No				
Disabled?		• Yes	• Yes C No				
Young chile	dren?	• Yes	O No				
Households	s with high energy burdens ?	• Yes	O <sub>No</sub>				
	rsons not previously served, high energy incomes and veterans.	• Yes	C No				
Explanations of p	policies for each ''yes'' checked above:						
disabled househol	Elderly (60+), disabled (proof required), young children (age 5 and under), and persons not previously served are given priority for services. Elderly and disabled households are given an additional benefit, and if funds allow, an additional direct assistance service. High energy users with lowest incomes and veterans will also receive an additional direct assistance benefit.						
3.4 Describe how	you prioritize the provision of cooling as	sistance to	ovulnerable populations,e.g., benefit amounts,	early application periods, etc.			
under). Benefit an designated day/pe	South Carolina considers vulnerable households as having at least one member that is elderly (age 60 or older), disabled, or a young child (age 5 and under). Benefit amounts increase when the household includes at least one member of the vulnerable population. In many cases, agencies set aside a designated day/period of time to serve vulnerable households, only. Eligible entities provide the State a plan to ensure vulnerable households are given priority. The state verifies prioritzation during monitoring and with the annual submission of the agency's Community Action Plan.						
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(	(1)(B)					
3.5 Check the var	riables you use to determine your benefit	levels. (Ch	eck all that apply):				
Income							
Family (hou	usehold) size						
Mome energ	gy cost or need:						
	l type						
Climate/region							

-

Individual bill				
Dwelling type				
Energy burden (% of income spent on h	ome energy)			
Energy need				
Other - Describe:				
The minimum non-emergency benefit provided during the cooling season is \$300. Additional benefits are awarded if: elderly (\$75); disabled (\$50); household income 100% or less (\$75); child age 5 or under (\$50); household energy burden demonstrated ((20% or more of income used for utilities) \$75); veteran (\$50). The maximum non-emergency benefit during the cooling season is \$675.				
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
3.6 Describe estimated benefit levels for FY 2018:				
Minimum Benefit	\$300	Maximum Benefit	\$675	
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No				
If yes, describe.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 4 -	CRISIS	ASSISTA	NCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Section 4: CRISIS ASSISTANCE				
Eligibility - 2604(c), 2605(c)(1)(A)				
4.1 Designate the income eligibility threshold used for the crisis component	nt			
Add Household size	Eligibility Guideline	Eligibility Threshold		
1 All Household Sizes HH	S Poverty Guidelines	150.00%		
4.2 Provide your LIHEAP program's definition for determining a crisis.				
Energy crisis is defined as weather-related and/or supply shortage emergencie	es and other household energy-related emerg	encies.		
4.3 What constitutes a life-threatening crisis?				
A life-threatening crisis is a situation that currently poses an immediate risk to life, health and safety if utility services are terminated/ disrupted. A life-threatening crisis is 1. A natural disaster; 2. A significant home energy supply shortage or disruption; 3. Home energy disconnections; or 4. An emergency where there is imminent danger, requiring immediate action to prevent or alleviate the loss or impairment of life, health or property. Crisis Requirement, 2604(c) 4. Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households? 48Hours				
4.5 Within how many hours do you provide an intervention that will resol 18Hours Crisis Eligibility, 2605(c)(1)(A)		s in me-un catching situations.		
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?				
4.7 Check the appropriate boxes below and describe the policies for each				
Do you require an Assets test ?	C Yes 💿 No			
Do you give priority in eligibility to :				
Elderly?	• Yes O No			
Disabled?	• Yes O No			
Young Children?	• Yes O No			
Households with high energy burdens?	• Yes ONo			
Other?	O Yes  • No			
In Order to receive crisis assistance:				
Must the household have received a shut-off notice or have a near empty tank?	⊙ Yes O No			
Must the household have been shut off or have an empty tank?	• Yes O No			
Must the household have exhausted their regular heating benefit?	• Yes O No			
Must renters with heating costs included in their rent have received an eviction notice ?	O Yes 💿 No			
Must heating/cooling be medically necessary?	O Yes 💿 No			
Must the household have non-working heating or cooling equipment?	O Yes 💿 No			

Other?				O Yes 💿 No
Do you have additional / di	ffering eligibility policie	s for:	I_	
Renters?	itering engionity poneie	.5 1011		O Yes 💿 No
Renters living in subsidized housing?   O Yes   O No				
Renters with utilities	-			• Yes ONo
				ies io No
Explanations of policies for	each yes checked ab	ove:		
At least one condition listed cost, to be satisfied.	above must exist. Renters	s with utilitie	s included in	the rent are referred to CSBG for the rental amount, including the utility
Determination of Benefits				
4.8 How do you handle cris	is situations?			
	Separate component			
	Fast Track			
	Other - Describe:			
			••	1 6. 0
4.9 If you have a separate c			risis assistan	ce benefits?
	Amount to resolve the c	erisis.		
	Other - Describe:			
	<b></b>			
Crisis Requirements, 2604(c		• .	•	
		sistance at s	ites that are	geographically accessible to all households in the area to be served?
• Yes O No Explain	n.			
Counties are designated to ea	ach agency based on geog	graphic locati	on.	
4.11 Do you provide individ				
Submit applications for o		aving their l	homes?	
• Yes O No If No, e	explain.			
Travel to the sites at whi		s assistance	are accepted	?
• Yes O No If No, explain.				
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?				
Benefit Levels, 2605(c)(1)(I	3)			
4.12 Indicate the maximum	benefit for each type of	f crisis assist	ance offered	L
	0.00 maximum benefit			
	0.00 maximum benefit			
	1,000.00 maximum bene			
4.13 Do you provide in-kind		eaters, fans)	and/or othe	r forms of benefits?
• Yes O No If yes, De	scribe			
Window air conditioner units	s, dual heating/cooling un	iits, HVACs,	blankets and	coats.
4.14 Do you provide for equ	uipment repair or replac	cement using	g crisis fund	s?
• Yes O No				
If you answered "Yes" to q				
4.15 Check appropriate bo	xes below to indicate typ	pe(s) of assis	tance provid	led.
		Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair				
structure of stern repair				

Heating system replacement	✓			
Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify): Chimney sweep service(s) as a health and safety measure for households that heat using wood stoves.	>			
4.16 Do any of the utility vendors you work with en	force a mor	atorium on	ı shut offs?	
C Yes • No				
If you responded "Yes" to question 4.16, you must respond to question 4.17. 4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)				
			DEL PLAN		
		-	- MANDATORY		
	Sect	ion 5: WEATHE	ERIZATION ASSISTANCE		
Eligibility, 2605	(c)(1)(A), 2605(b)(2) - Assur	rance 2			
5.1 Designate th	e income eligibility threshol	d used for the Weatheriz	zation component		
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		HHS Poverty Guidelines	200.00%	
5.2 Do you enter No	r into an interagency agreen	nent to have another gov	ernment agency administer a WEATHERIZ	ATION component? O Yes 💿	
5.3 If yes, name	the agency.				
5.4 Is there a se	parate monitoring protocol	for weatherization? 💽 Y	Yes ONO		
	ATION - Types of Rules				
5.5 Under what	rules do you administer LII	HEAP weatherization? (	Check only one.)		
Entirely u	inder LIHEAP (not DOE) r	ules			
Entirely u	under DOE WAP (not LIHE	AP) rules			
Mostly un	Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply):				
Income Threshold					
	atherization of entire multi- come eligible within 180 day		is permitted if at least 66% of units (50% in	2- & 4-unit buildings) are eligible	
Wea care facilities).	atherize shelters temporaril	y housing primarily low i	income persons (excluding nursing homes, pr	isons, and similar institutional	
Oth	er - Describe:				
Mostly un	nder DOE WAP rules, with t	the following LIHEAP ru	ıle(s) where LIHEAP and WAP rules differ (	Check all that apply.)	
	ome Threshold				
		OF WAP maximum stat	tewide average cost per dwelling unit.		
	, , , , , , , , , , , , , , , , , , ,				
	er - Describe:	ot subject to DOE Saving	gs to Investment Ration (SIR ) standards.		
	(b)(5) - Assurance 5				
5.6 Do you requ	ire an assets test?	O Yes O No			
5.7 Do you have	additional/differing eligibil				
Renters		• Yes O No			
Renters li housing?	ving in subsidized	• Yes O No			
5.8 Do you give	priority in eligibility to:				
Elderly?		• Yes O No			
Disabled?		• Yes O No			

# Section 5 - WEATHERIZATION ASSISTANCE

Young Children?	• Yes O No			
House holds with high energy burdens?	• Yes O No			
Other? Persons not previously served.				
If you selected "Yes" for any of the option below.	s in questions 5.6, 5.7, or 5.8, you	u must provide further explanation of these policies in the text field		
Renters must have permission of owner and n if weatherization affects health/safety.	Renters must have permission of owner and rent must not increase once weatherization services are completed. Priority is given to vulnerable populations if weatherization affects health/safety.			
Benefit Levels				
5.9 Do you have a maximum LIHEAP wea	therization benefit/expenditure	per household? • Yes O No		
5.10 If yes, what is the maximum? \$10,000	)			
Types of Assitance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)				
Weatherization needs assessments/audits Energy related roof repair				
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modification	ons/ repairs	Windows/sliding glass doors		
Furnace replacement		Doors		
Cooling system modifications/ repa	irs	Water Heater		
Water conservation measures		Cooling system replacement		
Compact florescent light bulbs Other - Describe: LED Bulbs, HVAC Assessments		Guier - Describe.		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSI	STANCE PROGRAM(LIHEAP)
MODEL PL	
SF - 424 - MANI	DATORY
Section 6: Outreach, 2605(b)(3) - 4	Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure th available:	at eligible households are made aware of all LIHEAP assistance
Place posters/flyers in local and county social service offices, offices of ag	ing, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the avai	ilability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP a	assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices t	to perform outreach to target groups.
Other (specify):	
If any of the above questions require further explanation fields provided, attach a document with said explanation	

	DEPARTMENT OF HEALTH AND HUMAN SERVICES NISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020		
	LOW INCOME HOME ENERGY ASSIS <sup></sup> MODEL PLA SF - 424 - MANDA	N		
	Section 7: Coordination, 2605(	b)(4) - Assurance 4		
7.1 Dese WAP, e	cribe how you will ensure that the LIHEAP program is coordinated with o tc.).	ther programs available to low-income households (TANF, SSI,		
	Joint application for multiple programs			
~	Intake referrals to/from other programs			
~	One - stop intake centers			
N	Other - Describe:			
to outlin	Eligible entities will also coordinate with DSS, SSA, Mental Health, Vocational Rehab, HUD and local Housing Authorities. Eligible entities are required to outline coordination of efforts in the submission of their annual Community Action Plan. OEO will verify coordination efforts with other low-income programs during monitoring.			
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN ON FAMILIES ADMINISTRATION FOR CHILDREN OF FAMILIES				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Sec	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)				
8.1 How	would you categorize the primary response	sibility of your State ag	ency?		
>	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
Alternat	te Outreach and Intake, 2605(b)(15) - Assu	rance 15			
If you se	elected "Welfare Agency" in question 8.1, y	you must complete ques	stions 8.2, 8.3, and 8.4, as	s applicable.	
8.2 How	do you provide alternate outreach and int	ake for HEATING ASS	ISTANCE?		
8.3 How	do you provide alternate outreach and int	ake for COOLING ASS	ISTANCE?		
8.4 How	do you provide alternate outreach and int	ake for CRISIS ASSIST	TANCE?		
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
	o determines client eligibility?	Community Action Agencies	Community Action Agencies	Community Action Agencies	Community Action Agencies
	o processes benefit payments to gas and vendors?	Community Action Agencies	Community Action Agencies	Community Action Agencies	
8.5c who vendors	o processes benefit payments to bulk fuel ?	Community Action Agencies	Community Action Agencies	Community Action Agencies	
8.5d Wh measure	o performs installation of weatherization s?				Community Action Agencies
	If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.				

8.6 What is your process for selecting local administering agencies?

	South Carolina's State law requires OEO to use local Community Action Agencies to administer LIHEAP.			
8.8 Have you changed any local administering agencies in the last year? Ves No				
8.9 If so,	, why?			
	Agency was in noncompliance with grantee requirements for LIHEAP -			
	Agency is under criminal investigation			
	Added agency			
	Agency closed			
	Other - describe			
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSIST	TANCE PROGRAM(LIHEAP)
MODEL PLA	· · · · · ·
SF - 424 - MANDA	
Section 9: Energy Suppliers, 260.	5(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?	
Heating O Yes O No	
Cooling O Yes O No	
Crisis O Yes 💿 No	
Are there exceptions? O Yes O No	
If yes, Describe.	
<b>9.2 How do you notify the client of the amount of assistance paid?</b> During the intake process, eligible entities inform the client of their assistance amount a database.	and provide them a copy of the voucher created from the statewide
9.3 How do you assure that the home energy supplier will charge the eligible house actual cost of the home energy and the amount of the payment? The current bill is required during intake and must bear the household member's name, by a current government issued picture ID. Large vendors allow the agencies to make th vendors bear the client/account holder's name and account number. OEO verifies all charge the client/account holder's name and account number.	service address and account number. This information is confirmed he pledge on their web page using a customer portal. Payments to
<b>9.4 How do you assure that no household receiving assistance under this title will h</b> <b>assistance?</b> No differentiation is made based on the source(s) of household income. All sources of h services or in the SCROMA database and then processed, reviewed and approved by an difference in treatment to households because of their receipt of LIHEAP assistance. Th Agreement.	household income are documented on the application for program a agency representative. Additionally, the State prohibits any
9.5. Do you make payments contingent on unregulated vendors taking appropriate households? O Yes O No	e measures to alleviate the energy burdens of eligible
If so, describe the measures unregulated vendors may take.	
If any of the above questions require further explanation or fields provided, attach a document with said explanation here.	

# Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

# Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

	J.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES			
		DME HOME ENERGY A Model SF - 424 - M	. PLAN	Л(LIHEAP)
	Section	10: Program, Fiscal Mor	nitoring, and Audit, 2605	5(b)(10)
10.1. How do yo	u ensure good fiscal	accounting and tracking of LIHEAP	funds?	
account for reviews and and monthl	10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? The State maintains the internal controls and financial management system necessary to accurately account for LIHEAP expenditures; both fiscally and programmatically. OEO's fiscal team initially reviews and approves budget applications, then closely monitors comprehensive expenditure reports and monthly financial status reports prepared/submitted by Subgrantees. Technical assistance and fiscal training are ongoing for agency fiscal officers and staff.			
Audit Process				
10.2. Is your LIE	IEAP program audi	ted annually under the Single Audit A	Act and OMB Circular A - 133?	
		ng to the level of material weakness o ws, or other government agency revie		
No Findings 🗹				
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
10.4. Audits of Local Administering Agencies				
10.4. Audits of L	ocal Administering	Agencies		
	nual audit requiren	Agencies nents do you have in place for local ac	Iminstering agencies/district offices?	
What types of an Select all that ap	nnual audit requiren ply.	0		
What types of an Select all that ap Local a	nual audit requiren ply. gencies/district offic	nents do you have in place for local ac	dit in compliance with Single Audit	
What types of an Select all that ap Local a Local a Local a	nnual audit requiren ply. ngencies/district offic ngencies/district offic	nents do you have in place for local ac	dit in compliance with Single Audit a dit (other than A-133)	Act and OMB Circular A-133
What types of an Select all that ap Local a Local a Local a	nnual audit requiren ply. agencies/district offic agencies/district offic	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au	dit in compliance with Single Audit a dit (other than A-133) s are reviewed by Grantee as part of	Act and OMB Circular A-133
What types of an Select all that ap Local a Local a Local a	nnual audit requiren ply. agencies/district offic agencies/district offic agencies/district offic ee conducts fiscal and	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit	dit in compliance with Single Audit a dit (other than A-133) s are reviewed by Grantee as part of	Act and OMB Circular A-133
What types of an Select all that ap Local a Local a Grante Compliance Mon	nnual audit requiren ply. agencies/district offic agencies/district agencies/district offic agencies/district agencies/district agencies/district agencies/district agencies/district agencies/district agencies/district agencies/district agencies/district agencies/d	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit	dit in compliance with Single Audit <i>i</i> dit (other than A-133) s are reviewed by Grantee as part of es/district offices	Act and OMB Circular A-133
What types of an Select all that ap Local a Local a Local a Compliance Mon 10.5. Describe th	anual audit requiren ply. agencies/district offic agencies/district agencies/district agencies/district agencies/district agencies/district agencies/d	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci	dit in compliance with Single Audit <i>i</i> dit (other than A-133) s are reviewed by Grantee as part of es/district offices	Act and OMB Circular A-133
What types of an Select all that ap Select all that ap Local a Local a Local a Compliance Mon 10.5. Describe th apply	anual audit requiren ply. agencies/district offic agencies/district agencies/district agencies/district agencies/district agencies/district agencies/d	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci	dit in compliance with Single Audit <i>i</i> dit (other than A-133) s are reviewed by Grantee as part of es/district offices	Act and OMB Circular A-133
What types of an Select all that ap Local # Local # Local # Compliance Mon 10.5. Describe th apply Grantee employ Interna	nual audit requiren ply. agencies/district offic agencies/district offic agenc	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci	dit in compliance with Single Audit <i>i</i> dit (other than A-133) s are reviewed by Grantee as part of es/district offices	Act and OMB Circular A-133
What types of an Select all that ap Select all that ap Local a Select all that ap Local a Compliance Mon 10.5. Describe the apply Grantee employ Internation Depart	anual audit requiren ply. agencies/district offic agencies/district offic agencies/agencies/district offic agencies/district o	nents do you have in place for local ac ees are required to have an annual au ees are required to have an annual au ees' A-133 or other independent audit d program monitoring of local agenci es for monitoring compliance with the	dit in compliance with Single Audit <i>i</i> dit (other than A-133) s are reviewed by Grantee as part of es/district offices	Act and OMB Circular A-133
What types of an Select all that ap Select all that ap Local a Local a Local a Local a Compliance Mon 10.5. Describe th apply Grantee employ Grantee semploy Second	nnual audit requiren ply. agencies/district offic agencies/district offic agen	nents do you have in place for local ac ees are required to have an annual au ees are required to have an annual au ees' A-133 or other independent audit d program monitoring of local agenci es for monitoring compliance with the	dit in compliance with Single Audit <i>i</i> dit (other than A-133) s are reviewed by Grantee as part of es/district offices	Act and OMB Circular A-133
What types of an Select all that ap Select all that ap Local a Select all that ap Local a Compliance Mon Io.5. Describe th apply Grantee employ Second Depart Second Other	nnual audit requiren ply. agencies/district offic agencies/district offic agen	nents do you have in place for local ac ess are required to have an annual au ess are required to have an annual au ess' A-133 or other independent audit d program monitoring of local agenci es for monitoring compliance with the es and payments chanisms are in place. Describe:	dit in compliance with Single Audit <i>i</i> dit (other than A-133) s are reviewed by Grantee as part of es/district offices	Act and OMB Circular A-133

On - site evaluation

<b>&gt;</b>	Annual program review
>	Monitoring through central database
×	Desk reviews
<b>&gt;</b>	Client File Testing / Sampling
<	Other program review mechanisms are in place. Describe:

Monthly financial and household reports; quarterly program status reports and vendor interaction reports; annual cumulative financial and household reports.

#### 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

To assure the accomplishment of program outcomes and grant compliance, the OEO will monitor each Subgrantee a minimum of one time per three program years. Monitoring visits will be scheduled and confirmation letters will be forwarded at least one month prior to the scheduled visit with the Subgrantee and conducted by OEO program staff.

The OEO may conduct monitoring through a team visit. The teams or individuals visiting Subgrantees will prepare a summary of the field visit and Monitoring Report (MR) upon return to the OEO. Subsequently, a letter and a copy of the MR will be forwarded to the Subgrantee, with a copy to the Chairman of the Board of Directors, and will address any deficiencies identified during the field visit. (Copies of the MR will be forwarded to the entire Board of Directors when there are major issues to be addressed.) Each Subgrantee will have a specific period of time to correct the deficiencies identified, if applicable. Major findings will be tracked by OEO to final resolution. Uncorrected deficiencies may result in contract suspension or possible termination in accordance with established policies.

#### Monitoring Report Timeline:

Following the exit conference, the CAA has five (5) business days to provide pending information requested by OEO to resolve outstanding monitoring concerns.

Following the exit conference, OEO has twenty-five (25) business days to issue a draft report to the CAA.

From the date of receipt, the CAA has ten (10) business days to respond to OEO's report.

Finally, OEO has twenty (20) business days to issue a final report, including the CAA's rebuttals.

(Monitoring schedule attached)

### 10.7. Describe how you select local agencies for monitoring reviews.

#### Site Visits:

OEO provides program and fiscal monitoring for each agency, at least once every three program years. Additional monitoring will be imposed by the state if severe deficiencies are identified. As a best practice, OEO makes the effort to monitor annually.

#### **Desk Reviews:**

Fiscal monitoring staff provides annual A-133 desk reviews.

#### 10.8. How often is each local agency monitored ?

At least once every three (3) program years. As a best practice, OEO makes the effort to monitor annually.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 1

## Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)

11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.

Tribal Council meeting(s)

Public Hearing(s)

**D**raft Plan posted to website and available for comment

Hard copy of plan is available for public view and comment

Comments from applicants are recorded

Request for comments on draft Plan is advertised

Stakeholder consultation meeting(s)

Comments are solicited during outreach activities

Other - Describe:

11.2 What changes did you make to your LIHEAP plan as a result of this participation?

In partnership with the CAA's and State association, OEO hosted a three-day training June 7-9, 2017 that included the development, edits and revisions to be made in the 2018 LIHEAP State Plan. A revision of the LIHEAP State Plan including all edits was resubmitted to each CAA and State Association for additional comments preceding the Public Hearing.

Additional direct assistance benefits were added during both heating and cooling seasons to better accommodate the underserved population of veterans in South Carolina. Fuel customers will also receive a greater benefit due to the higher cost of deliverable fuels used to heat the home. Additional vulnerable household categories received adjustments. The minimum and maximum benefits increased.

Considering South Carolina's history of expenditures and customer base, it was recommended to explore determining customer eligibility for LIHEAP (Heating, Cooling and Crisis) programs using the State Median Income (SMI) instead of the Federal Poverty Guidelines (FPG). It was determined that South Carolina's SMI had an adverse effect, disqualifying customers with households that exceed 6 members. After further consideration, it was decided to continue using the FPG, so as not to penalize household's that are currently eligible for LIHEAP assistance.

Agency information and the addition of requested verbiage was also updated. Public participation and comments are reflected in the attached Public Hearing Transcript.

Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?					
	Date	Event Description			

11.4. How many parties commented on your plan at the hearing(s)?  $\,0\,$ 

**11.5** Summarize the comments you received at the hearing(s).

No comments received at hearing.

11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?

None as no comments to the LIHEAP plan were made.

### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 1

12.2 How many of those fair hearings resulted in the initial decision being reversed? 1

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No policy and/or procedural changes were made in the last FFY.

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

An OEO-approved Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. OEO verifies this during the monitoring process and with the submission of the agency's Community Action Plan for LIHEAP. Denials: Applicants who assert being unfairly treated, denied assistance and/or services must be informed at the time of application of the reason for denial. Such notification must clearly cite the reason for denial. The applicant has the right to appeal/request an official hearing within 30 days of the date of denial. A Notice of Denial can be issued when: applicant is refused access to services and financial assistance; applicant does not fulfill his/her obligations to program participatory requirements or exceeds the income eligibility requirement; applicant does not provide sufficient information to complete his/her application or has knowingly provided false and/or misleading information; applicant has maxed out his/her eligibility for program assistance during the program year; funds are exhausted; applicant has not met the time restraints on program availability (e.g. between LIHEAP heating and cooling periods). If the appeal is denied at the Community Action Agency, an escalated plea can be submitted to the Office of Economic Opportunity. Finally, if the appeal is further denied by the Office of Economic Opportunity, a concluding petition can be made to an appellate court in the State of South Carolina.

12.5 When and how are applicants informed of these rights?

An OEO-approved Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. The State verifies the posting during monitoring. In addition to the notice posted at each intake site, the fair hearing notice was added to the statewide application and OEO's website.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Eligible entities are required to make determinations and provide notification of eligibility decisions on applications for nonemergency LIHEAP benefits within 30 business days after the filing of application with all required documents. For emergency LIHEAP assistance, the agency is required to determine eligibility within 18 to 48 hours upon the receipt of all required documents necessary for application. Individuals whose applications for LIHEAP benefits that are not acted upon within the established timeframes are afforded an opportunity for a fair hearing at the agency or state level. OEO will inform the constituent of their right to appeal and notify the agency's program manager and Executive Director of the complaint for resolution at the agency level. OEO will also provide training and technical assistance to agencies whose applications fail to be processed in a timely manner. OEO verifies that applications are processed in a timely manner during monitoring.

### 12.7 When and how are applicants informed of these rights?

An Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. The notice outlines the escalation process for appeals, beginning with the serving agency. Applicants are also informed of their right to appeal on the statewide application and OEO's website.

If any of the above questions require further explanation or clarification that could not be made in the

### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

The OEO will use Assurance 16 funds to support innovative programs and activities conducted by Community Action Agencies to reduce home energy needs in their local service areas/communities.

Subgrantee's will submit a proposal for funds that clearly describe the services and/or activities; expected impact; direct benefits and services provided to participants/households.

Agencies must be able to report how many households applied for service using Assurance 16 funds; how many households received service; measure the impact after services were received; and when applicable, compare services/benefits provided to participants in previous Program Years.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

The OEO will not allocate more than 5% of LIHEAP monies to fund Assurance 16 projects and will monitor each budget submission and financial report to ensure compliance.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

With input from the eligible entities, South Carolina opted not to operate Assurance 16, statewide, during the previous Federal fiscal year.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

With input from the eligible entities, South Carolina opted not to operate Assurance 16, statewide, during the previous Federal fiscal year.

13.5 How many households applied for these services? N/A

13.6 How many households received these services? N/A

		TH AND HUMAN SERVICE DREN AND FAMILIES	S August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020					
	LOW INCO	MO	GY ASSISTANCE PROGRAM(LIHEAP) DEL PLAN - MANDATORY					
	S	ection 14:Leveragin	g Incentive Program, 2607(A)					
4.1 Do you p O Yes 💿 N	l <b>an to submit an applic</b> Jo	cation for the leveraging incent	ive program?					
4.2 Describe ecords.	instructions to any thi	rd parties and/or local agencies	s for submitting LIHEAP leveraging resource information and retaining					
nree (3) utility rogress, Sout	y companies in South Ca h Carolina Electric and b	rolina through Project Share; a p	are) in order to extend the scope of LIHEAP funds. OEO distributes funding from orogram consisting of subscriber and corporate contributions from Duke Energy tural Gas (Share the Warmth program). If a household's utility vendor participates in nergy-related service.					
roject Share roject Share naintained in	operates on a state fiscal	year beginning July 1 <sup>st</sup> and endi SPRO) and reported monthly on a	ing June 30 <sup>th</sup> of the following year. All Project Share client assistance data is to be a separate Household or PSR Form for each fund source.					
	funds may <u>not</u> be used to		pump a/c unit, air conditioner, fan, heater or for repairs/replacement of HVAC Fans may be purchased with Duke Power Project Share funds without prior					
4.3 For each lescribe the f		r benefit to be leveraged in the	upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),					
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?					
		oject Share 3 largest utility companies serving SC Project Share funds supplement the Low-Income Home Energy Assistance Program vendor.						

# Section 14 - Leveraging Incentive Program ,2607A

Page 29

### Project S

### Project S

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1	Project Share	3 largest utility companies serving SC	Project Share funds supplement the Low-Income Home Energy Assistance Program and follows LIHEAP eligibility and assistance rules, with exceptions according to vendor.		

Section	15 -	Training
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSI MODEL PI SF - 424 - MAN	LAN
Section 15: Tr	raining
15.1 Describe the training you provide for each of the following groups:	
a. Grantee Staff:	
Formal training on grantee policies and procedures	
How often?	
Annually	
Biannually	
As needed	
Other - Describe: new employees as hired	
Employees are provided with policy manual	
• Other-Describe: employees are involved in processes and help provide training to agencies	
b. Local Agencies:	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe: upon request	
On-site training	
How often?	
Annually	
Biannually	
As needed	
Other - Describe: upon request and as mandated by the State	
Employees are provided with policy manual	
Other - Describe	
c. Vendors	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
<b>Other - Describe:</b> As requested	

🗹 Р	olicies communicated through vendor agreements
Р	olicies are outlined in a vendor manual
<b>0</b>	ther - Describe:
15.2 Does y O Yes O No	your training program address fraud reporting and prevention?
•	f the above questions require further explanation or clarification that could not be made in the rovided, attach a document with said explanation here.

# August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 09/30/2020 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY Section 16: Performance Goals and Measures, 2605(b) - Required for States Only 16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year. Goal 1: Subgrantees Performance Target Outcomes will project increase in outreach to unserved households during the Program Year (Jan 1 - Dec. 31, 2018). Measure: Subgrantee Community Action Plan initial projection(s) will document increase in service to previously unserved households. Client files will substantiate. Goal 2: Target energy assistance to low-income households with the highest home energy needs and lowest incomes, taking into account both the energy burdens and the vulnerable household members Measure: Direct Assistance to provide additional financial benefits for vulnerable households; households with children age 5 and younger, elderly, disabled and income 100% FPL. Measure: Ratio of percent of vulnerable households served to the percent of all. Goal 3: Increase efficiency of energy usage by applicant households. Measure: Number of LIHEAP recipient households weatherized. Measure: Reduction in the number of repeat LIHEAP households requesting regular assistance in consecutive years. Measure: Number of referrals to other programs and services. Goal 4: Identify resources to broaden the reach of LIHEAP funds. Measure: Project Share fund balances will reflect agency use of those funds when possible. Measure: Applicant files will reflect use of local resources when possible. Measure: Applicant files reflect vendor negotiations which permit clients to pay energy bills. Measure: Applicant files will reflect the use of other funds to pay client utility bills when possible. Goal 5: Address inefficient home heating/cooling systems through repair and or replacement. Recommend Subgrantees work through the Weatherization program to ensure efficiency in output. Measure: Reduction in the number of households requesting assistance with high home energy costs in consecutive years. Measure: Improved coordination and program service delivery through whole house weatherization concept resulting in energy efficiency output. The measures should be met during the program year. In addition to the aforementioned goals, South Carolina has also revamped its statewide database to

## Section 16 - Performance Goals and Measures, 2605(b)

capture more quantitative and qualitative customer data for the purpose of improving measurement and reporting goals.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES							
LOW INC	:ON	IE HOME ENERGY A	ASS	SISTANCE PROGRAM	M(L	IHEAP)	
		MODE				, ,	
		SF - 424 - N	IAN	IDATORY			
	Section 17: Program Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms availab	le to	the public for reporting cases of	suspe	ected waste, fraud, and abuse. Se	elect a	ill that apply.	
Online Fraud Reporting	g						
Dedicated Fraud Repor	ting	Hotline					
Report directly to local	agen	cy/district office or Grantee offic	e				
Report to State Inspecto	or Ge	eneral or Attorney General					
Forms and procedures	in pla	ce for local agencies/district offi	ces ai	nd vendors to report fraud, wast	e, an	l abuse	
Other - Describe:							
Each agency provides an annual Prog	gram 1	Integrity Plan					
b. Describe strategies in place for a	dver	tising the above-referenced resou	irces	Select all that apply			
Printed outreach mater	ials						
Addressed on LIHEAP							
Website							
Other - Describe:							
17.2. Identification Documentation	Req	uirements					
a. Indicate which of the following f members.	orms	of identification are required or	requ	ested to be collected from LIHE	AP a	pplicants or their household	
<u>+</u>							
Type of Identification Collected	<u> </u>			Collected from Whom?	1		
		Applicant Only		All Adults in Household		All Household Members	
Coold Committee Court in		Required		Required		Required	
Social Security Card is photocopied and retained					~		
	F	Requested		Requested		Requested	
	⊢	Required	⊢	Required		Required	
Social Security Number (Without		<b>1⊈</b> *** = **					
actual Card)		Requested		Requested		Requested	
Government-issued identification		Required		Required		Required	
card (i.e.: driver's license, state ID,							
Tribal ID, passport, etc.)		Requested		Requested		Requested	

				נ		C	
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1	Official proof for disabled persons to be considered vulnerable and receive additional benefits						
2	Official proof for veterans to be considered to receive additional benefits						
b. Describe any exceptions to the above policies. Green cards/proof of right to work in the state allowed for illegal alien. Elderly and/or homebound applicants may qualify for a waiver if documents cannot be provided (no exception for proof of disabled status). If a Social Security card is not available, The State will accept a Social Security number printed on a government issued document.							
De	3 Identification Verification scribe what methods are used to ver	rify the authenticity	v of identification of	locuments provid	ed by clients or hou	sehold members.	Select all that
app •	Verify SSNs with Social Securit	ty Administration					
Match SSNs with death records from Social Security Administration or state agency							
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)							
	Match with state Department o	f Labor system					
	Match with state and/or federa	l corrections system	n				
	Match with state child support	system					
	Verification using private softw	vare (e.g., The Wor	k Number)				
	In-person certification by staff	(for tribal grantees	only)				
	Match SSN/Tribal ID number	with tribal databas	e or enrollment re	cords (for tribal g	rantees only)		
L	Other - Describe:						
17.	4. Citizenship/Legal Residency Ver	ification					
	at are your procedures for ensurin hat apply.	g that household m	embers are U.S. ci	itizens or aliens w	ho are qualified to 1	receive LIHEAP b	enefits? Select
_	Clients sign an attestation of c	itizenship or legal 1	residency				
•	Client's submission of Social S	Security cards is ac	cepted as proof of	legal residency			
•	Noncitizens must provide doc	umentation of imm	igration status				
•	Citizens must provide a copy of	of their birth certifi	icate, naturalizatio	on papers, or pass	port		
	Noncitizens are verified throu	gh the SAVE system	m				
	Tribal members are verified t	hrough Tribal enro	llment records/Tr	ibal ID card			

Other - Describe:

Unter - Describe:
17.5. Income Verification
What methods does your agency utilize to verify household income? Select all that apply.
Require documentation of income for all adult household members
Pay stubs
Social Security award letters
Bank statements
Tax statements
Zero-income statements

Unemployment Insurance letters
Other - Describe:
DSS statements, Utility check copies
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
V Other - Describe:
Policy and procedures manuals and contract outline requirements
Policy and procedures manuals and contract outline requirements
Policy and procedures manuals and contract outline requirements 17.7. Verifying the Authenticity
17.7. Verifying the Authenticity
17.7. Verifying the Authenticity What policies are in place for verifying vendor authenticity? Select all that apply.
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.
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17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         □       All vendors must register with the State/Tribe.         ☑       All vendors must supply a valid SSN or TIN/W-9 form         ☑       Vendors are verified through energy bills provided by the household
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.         All vendors must supply a valid SSN or TIN/W-9 form         Vendors are verified through energy bills provided by the household         Grantee and/or local agencies/district offices perform physical monitoring of vendors
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         □       All vendors must register with the State/Tribe.         ✓       All vendors must supply a valid SSN or TIN/W-9 form         ✓       Vendors are verified through energy bills provided by the household         ✓       Grantee and/or local agencies/district offices perform physical monitoring of vendors         Other - Describe and note any exceptions to policies above:
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.         ✓         All vendors must supply a valid SSN or TIN/W-9 form         ✓         ✓         Vendors are verified through energy bills provided by the household         ✓         Grantee and/or local agencies/district offices perform physical monitoring of vendors         Other - Describe and note any exceptions to policies above:         17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that
<ul> <li>17.7. Verifying the Authenticity</li> <li>What policies are in place for verifying vendor authenticity? Select all that apply.</li> <li>All vendors must register with the State/Tribe.</li> <li>All vendors must supply a valid SSN or TIN/W-9 form</li> <li>Vendors are verified through energy bills provided by the household</li> <li>Grantee and/or local agencies/district offices perform physical monitoring of vendors</li> <li>Other - Describe and note any exceptions to policies above:</li> <li>17.8. Benefits Policy - Gas and Electric Utilities</li> <li>What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.</li> </ul>
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17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.         ✓         All vendors must supply a valid SSN or TIN/W-9 form         ✓         ✓         Vendors are verified through energy bills provided by the household         ✓         ✓         Grantee and/or local agencies/district offices perform physical monitoring of vendors         Other - Describe and note any exceptions to policies above:         17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓       Applicants required to submit proof of physical residency         ✓       Applicants must submit current utility bill
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.         ✓ All vendors must supply a valid SSN or TIN/W-9 form         ✓ Vendors are verified through energy bills provided by the household         ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors         Other - Describe and note any exceptions to policies above:         17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓ Applicants required to submit proof of physical residency         ✓ Applicants must submit current utility bill         ✓ Data exchange with utilities that verifies:
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.         ✓       All vendors must supply a valid SSN or TIN/W-9 form         ✓       All vendors are verified through energy bills provided by the household         ✓       Grantee and/or local agencies/district offices perform physical monitoring of vendors         Other - Describe and note any exceptions to policies above:         17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓       Applicants required to submit proof of physical residency         ✓       Applicants must submit current utility bill         ✓       Data exchange with utilities that verifies:         ✓       Account ownership         ✓       Consumption
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.         ✓ All vendors must supply a valid SSN or TIN/W-9 form         ✓ Vendors are verified through energy bills provided by the household         ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors         Other - Describe and note any exceptions to policies above:         17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓       Applicants required to submit proof of physical residency         ✓       Applicants must submit current utility bill         ✓       Data exchange with utilities that verifies:         ✓       Account ownership         ✓       Consumption         ✓       Balances
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.         ✓ All vendors must supply a valid SSN or TIN/W-9 form         ✓ Vendors are verified through energy bills provided by the household         ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors         Other - Describe and note any exceptions to policies above:         17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓ Applicants required to submit proof of physical residency         ✓ Applicants must submit current utility bill         ✓ Data exchange with utilities that verifies:         ✓ Account ownership         ✓ Consumption         ✓ Balances         ✓ Payment history
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.         ✓ All vendors must supply a valid SSN or TIN/W-9 form         ✓ Vendors are verified through energy bills provided by the household         ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors         Other - Describe and note any exceptions to policies above:         17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓ Applicants required to submit proof of physical residency         ✓ Applicants must submit current utility bill         ✓ Data exchange with utilities that verifies:         ✓ Account ownership         ✓ Consumption         ✓ Balances         ✓ Payment history         ✓ Account is properly credited with benefit
17.7. Verifying the Authenticity         What policies are in place for verifying vendor authenticity? Select all that apply.         All vendors must register with the State/Tribe.         ✓ All vendors must supply a valid SSN or TIN/W-9 form         ✓ Vendors are verified through energy bills provided by the household         ✓ Grantee and/or local agencies/district offices perform physical monitoring of vendors         Other - Describe and note any exceptions to policies above:         17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓ Applicants required to submit proof of physical residency         ✓ Applicants must submit current utility bill         ✓ Data exchange with utilities that verifies:         ✓ Account ownership         ✓ Consumption         ✓ Balances         ✓ Payment history

Centralized computer system automatically generates benefit level				
Separation of duties between intake and payment approval				
Payments coordinated among other energy assistance programs to avoid duplication of payments				
Payments to utilities and invoices from utilities are reviewed for accuracy				
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities				
Direct payment to households are made in limited cases only				
Procedures are in place to require prompt refunds from utilities in cases of account closure				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.				
Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				
Clients are relied on for reports of non-delivery or partial delivery				
▼ Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
Vendors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the Grantee				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.10. Investigations and Prosecutions				
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
Grantee attempts collection of improper payments. If so, describe the recoupment process				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year to permanent debarment depending upon severity of fraudulent activity.				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
Vendors found to have committed fraud may no longer participate in LIHEAP				
Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

### Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property; (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

# By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

*Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals) The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about -- (1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a
condition of employment under the grant, the employee will

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice,

including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

1205 Pendleton Street					
* Address Line 1					
Address Line 2					
Address Line 3					
Columbia	SC	29201			
<u>*</u> City	<u>*</u> State	<u>*</u> Zip Code			

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

### Assurances

Assurances

(1) use the funds available under this title to--

(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);

(B) intervene in energy crisis situations;

(C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and

(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;

(2) make payments under this title only with respect to--

(A) households in which one or more individuals are receiving--

(i)assistance under the State program funded under part A of title IV of the Social Security Act;

(ii) supplemental security income payments under title XVI of the Social Security Act;

(iii) food stamps under the Food Stamp Act of 1977; or

(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

#### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).