## **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance

Grantee Name: South Carolina

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2018 to 09/30/2019

Report Status: Submission Accepted by CO (Revision #1)

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## **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

## MODEL PLAN SF - 424 - MANDATORY

* 1.a. Type of Submission:  Plan		€ Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		ading	*1.d. Version:  Initial Resubmission Revision Update
				2. Date Rece			State Use Only:
				3. Applicant			1
				4a. Federal			5. Date Received By State:
				4b. Federal	Award Id	lentifier:	6. State Application Identifier:
7. APPLICAN	IT INFORMATION						
* a. Legal Nai	ne: South Carolina			_			
* <b>b. Employer</b> 576000286	:/Taxpayer Identificat	ion Number (EIN/TIN	i):	* c. Organiz	ational D	UNS: 07973	3487
* d. Address:							
* Street 1: 1205 PENDLETON STREET,			ΓE 357	Street 2:			
* City:	COLUMBIA			County:			
* State:	SC			Province	:		
* Country:	United States			* Zip / Po Code:	ostal	29201 -	
e. Organizatio	nal Unit:						
Department N Office of Exe	Name: cutive Policy and Progr	rams		Division Nat Economic C		ty	
f. Name and c	ontact information of	person to be contacted	l on matters inv	volving this ap	plication	:	
Prefix:	* First Name: Kimberly		Middle Name M	<b>:</b>		* Las Cosa	t Name: re
Suffix:	<b>Title:</b> Senior Manager of C	SBG/LIHEAP	Organization	al Affiliation:			
* Telephone Number: (803) 734-0579	Fax Number (803) 734-0356		* Email: kimberly.cos	are@admin.sc	.gov		
* <b>8a. TYPE O</b> A: State Gover	F APPLICANT:						
b. Addition	al Description:						
* 9. Name of I	Federal Agency:						
			og of Federal Dor ssistance Numbe				CFDA Title:
10. CFDA Num	bers and Titles	93568			Low-Inc	ome Home Ene	ergy Assistance
11. Descriptiv	e Title of Applicant's	Project					
12. Areas Affe	ected by Funding:						
13. CONGRE	SSIONAL DISTRICT	S OF:					

* a. Applicant 06			<b>b. Program</b> Statewide	n/Project:	
Attach an additional li	st of Progran	/Project Congressional Districts if n	eeded.		
14. FUNDING PERIO	D:		15. ESTIM	ATED FUNDING:	
<b>a. Start Date:</b> 10/01/2018		<b>b. End Date:</b> 09/30/2019		* a. Federal (\$): \$0	<b>b. Match (\$)</b> :
* 16. IS SUBMISSION	SUBJECT T	O REVIEW BY STATE UNDER EX	XECUTIVE (	ORDER 12372 PROCESS?	
a. This submission	was made ava	ilable to the State under the Executi	ve Order 123'	72	
Process for Revi	iew on :				
b. Program is subje	ct to E.O. 123	372 but has not been selected by State	e for review.		
c. Program is not co	overed by E.C	0. 12372.			
complete and accurate	to the best of aware that a	tify (1) to the statements contained in my knowledge. I also provide the re ny false, fictitious, or fraudulent state ion 1001)	quired assura	ances** and agree to comply with a	ny resulting terms if I
** The list of certificat instructions.	ions and assu	rances, or an internet site where you	may obtain t	this list, is contained in the announce	ement or agency specific
18a. Typed or Printed Kelly Sumpter	Name and Ti	tle of Authorized Certifying Official		<b>18c. Telephone (area code, numbe</b> (803) 734-0579	er and extension)
				18d. Email Address ksumpter@oepp.sc.gov	
18b. Signature of Auth	orized Certif	ying Official		<b>18e. Date Report Submitted (Mor</b> 09/25/2018	nth, Day, Year)
Attach suppor	ting doc	uments as specified in	agency i	nstructions.	

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

(No	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)	Dates of	Operation
		Start Date	End Date
>	Heating assistance	10/01/2018	04/30/2019
<b>Y</b>	Cooling assistance	05/01/2019	09/30/2019
V	Crisis assistance	10/01/2018	09/30/2019
<b>Y</b>	Weatherization assistance	04/01/2019	03/31/2020

#### Provide further explanation for the dates of operation, if necessary

South Carolina will operate the LIHEAP program based on the calendar year, January 1 - December 31, 2019. Therefore, heating assistance will also be provided 10/01/2019 - 12/31/2019.

#### Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage ( % )
Heating assistance	20.00%
Cooling assistance	15.00%
Crisis assistance	25.00%
Weatherization assistance	15.00%
Carryover to the following federal fiscal year	10.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	5.00%
Used to develop and implement leveraging activities	0.00%

TOTA	AL										100.00%
Alter	nate Use of (	Crisis Assistance Funds, 2605(c)(1)(C)									
1.3 T	he funds res	served for winter crisis assistance tha	t hav	ve not	been expen	ded by	March 15 will b	e rej	programmed to:		
~	1	Heating assistance					~	Co	oling assistance		
Weatherization assistance								Otl	her (specify:)		
Cate	gorical Eligi	bility, 2605(b)(2)(A) - Assurance 2, 2	605(c	c)(1)(A	A), 2605(b)(8	3 <b>A</b> ) - A	Assurance 8				
		ler households categorically eligible i Yes • No	if one	e hous	sehold memb	er rec	ceives one of the	follo	wing categories of	bene	efits in the left
		"Yes" to question 1.4, you must com	plete	the ta	able below a	nd ans	swer questions 1.	5 and	d 1.6.		
				He	eating		Cooling		Crisis		Weatherization
TANI	र		0	Yes	C No	Oz	es ONo	0	Yes O No	0	Yes O No
SSI			0	Yes	C No	O	res O No	0	Yes O No	0	Yes O No
SNAF	•		0	Yes	C No	O	es ONo	0	Yes O No	0	Yes O No
Mean	s-tested Veter	rans Programs	0	Yes	C No	O2	es ONo	0	Yes O No	0	Yes O No
		Program Name			Heating		Cooling		Crisis		Weatherization
Other	(Specify) 1			$O_{\Sigma}$	Yes O No		C Yes C No		O Yes O No		O Yes O No
1.5 D	o you auton	natically enroll households without a	dire	ct ann	ual applicat	ion? (	Yes 🖸 No				
If Ye	s, explain:										
		ensure there is no difference in the tro g eligibility and benefit amounts?	eatm	ent of	categoricall	y eligi	ible households f	rom	those not receiving	g oth	ner public assistance
SNA	P Nominal P	ayments									
1.7a	Do you alloc	ate LIHEAP funds toward a nomina	l pay	ment	for SNAP h	ouseh	olds? O Yes 🖸	No			
		"Yes" to question 1.7a, you must pro									
1.7b	Amount of 1	Nominal Assistance: \$0.00									
1.7c	Frequency o	f Assistance									
	Once Per	Year									
	Once every	five years									
	Other - De	scribe:									
1.7d	How do you	confirm that the household receiving	g a no	omina	al payment h	as an	energy cost or ne	ed?			
Б.											
		Eligibility - Countable Income									
		ng a household's income eligibility fo	r LII	HEAF	, do you use	gross	income or net in	com	e ?		
~	Gross Inco	me									
	Net Incom	e									
1.9. 8	Select all the	applicable forms of countable incom	ie use	ed to d	determine a	house	hold's income eli	gibili	ity for LIHEAP		
<b>~</b>	Wages										
~	Self - Emp	loyment Income									
~	Contract I	ncome									
	Payments	from mortgage or Sales Contracts									

~	Unemployment insurance
	Strike Pay
<b>&gt;</b>	Social Security Administration (SSA ) benefits
	✓     Including MediCare deduction       deduction     Excluding MediCare deduction
>	Supplemental Security Income (SSI )
>	Retirement / pension benefits
	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
>	Rental income
>	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds

	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other
	Utility assistance funds provided directly to the customer.
	ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here.

### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section	on 2 - 1	Heating Assistance					
Eligibility, 2605(l	b)(2) - Assurance 2							
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.00%				
2.2 Do you have a	additional eligibility requirements for FANCE?	<b>⊙</b> Yes	C No					
2.3 Check the ap	propriate boxes below and describe the po	olicies for	each.					
Do you require a	n Assets test ?	C Yes	⊙ No					
Do you have add	litional/differing eligibility policies for:							
Renters?		Oyes	⊙ No					
Renters Li	ving in subsidized housing ?	O Yes	€ No					
Renters wi	th utilities included in the rent ?	Oyes	⊙ No					
Do you give prior	rity in eligibility to:							
Elderly?		• Yes	C No					
Disabled?		• Yes	C <sub>No</sub>					
Young chil	dren?	• Yes	C No					
Household	s with high energy burdens ?	• Yes	⊙ Yes C No					
	rsons not previously served, high energy incomes, veterans, and fuel customers.	<b>⊙</b> Yes	C <sub>No</sub>					
	policies for each "yes" checked above:							
disabled househol		nds allow, a	er), and persons not previously served are given p an additional direct assistance service. High ener nce non-emergency benefit.					
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(	1)(B)						
2.4 Describe how	you prioritize the provision of heating as	sistance to	ovulnerable populations,e.g., benefit amounts,	, early application periods, etc.				
under). Benefit an designated day/pe	2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.  South Carolina considers vulnerable households as having at least one member that is elderly (age 60 or older), disabled, or a young child (age 5 and under). Benefit amounts increase when the household includes at least one member of the vulnerable population. In many cases, agencies set aside a designated day/period to serve vulnerable households, only. Eligible entities provide the State a plan to ensure vulnerable households are given priority. The state verifies prioritization during monitoring and with the annual submission of the agency's Community Action Plan.							
2.5 Check the va	riables you use to determine your benefit	levels. (Cl	neck all that apply):					
<b>✓</b> Income								
Family (hou	usehold) size							
✓ Home energ	gy cost or need:							
	l type							
	nate/region							
	vidual bill							

Dwelling type			
Energy burden (% of income spent on h	nome energy)		
<b>✓</b> Energy need			
Other - Describe:			
	age 5 or under (\$50):	\$300. Additional benefits are awarded if: elderly (\$75); dis; household energy burden is demonstrated ((20% or more benefit during the heating season is \$750.	
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B	)		
2.6 Describe estimated benefit levels for FY 2018:			
Minimum Benefit	\$300	Maximum Benefit	\$750
2.7 Do you provide in-kind (e.g., blankets, space hea	ters) and/or other fo	rms of benefits? O Yes O No	
If yes, describe.			
If any of the above questions require fields provided attach a document wi		tion or clarification that could not be ma	de in the

### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section	on 3 - (	Cooling Assistance				
Eligibility, 2605(	(c)(1)(A), 2605 (b)(2) - Assurance 2						
	he income eligibility threshold used for the	Cooling	component:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	150.00%			
3.2 Do you have COOLING ASSI	e additional eligibility requirements for ITANCE?	<b>⊙</b> Yes	C <sub>No</sub>				
3.3 Check the ar	ppropriate boxes below and describe the po	4					
Do you require a	an Assets test ?	C Yes	€ No				
Do you have add	ditional/differing eligibility policies for:						
Renters?		C Yes	<b>⊙</b> No				
Renters Li	iving in subsidized housing ?	C Yes	€ No				
Renters wi	vith utilities included in the rent ?	C Yes	⊙ <sub>No</sub>				
Do you give prio	ority in eligibility to:						
Elderly?		<b>⊙</b> Yes	C No				
Disabled?		<b>⊙</b> Yes	C No				
Young chil	ildren?	<b>⊙</b> Yes	C No				
Household	ds with high energy burdens ?	⊙ Yes C No					
	dersons not previously served, high energy st incomes and veterans.	<b>⊙</b> Yes	C <sub>No</sub>				
Explanations of	f policies for each "yes" checked above:						
disabled househo		nds allow, a	ler), and persons not previously served are given p an additional direct assistance service. High ener				
3.4 Describe hov	w you prioritize the provision of cooling as	sistance to	ovulnerable populations, e.g., benefit amounts,	, early application periods, etc.			
under). Benefit ar designated day/pe	amounts increase when the household includes beriod to serve vulnerable households, only. I	es at least of Eligible ent	member that is elderly (age 60 or older), disabled, one member of the vulnerable population. In manutities provide the State a plan to ensure vulnerable submission of the agency's Community Action Pl	ny cases, agencies set aside a ble households are given priority.			
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(c)(	(1)(B)					
3.5 Check the va	ariables you use to determine your benefit	levels. (C	heck all that apply):				
<b>✓</b> Income							
<b>✓</b> Family (ho	ousehold) size						
	rgy cost or need:						
	el type						
Clir	mate/region						

✓ Individual bill			
Dwelling type			
Energy burden (% of income spent on he	ome energy)		
<b>☑</b> Energy need			
Other - Describe:			
	age 5 or under (\$50)	\$300. Additional benefits are awarded if: elderly (\$75); dis; household energy burden is demonstrated ((20% or more the cooling season is \$675.	
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	1		
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)  3.6 Describe estimated benefit levels for FY 2018:			
, , , , , , , , , , , , , , , , , , , ,	\$300	Maximum Benefit	\$675
3.6 Describe estimated benefit levels for FY 2018:	\$300		\$675
3.6 Describe estimated benefit levels for FY 2018:  Minimum Benefit	\$300		\$675

### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 4: CRISIS ASSISTANCE			
Eligibility - 2604	4(c), 2605(c)(1)(A)		
4.1 Designate th	ne income eligibility threshold used for the crisis component	ent	
Add			
1	All Household Sizes HI	HS Poverty Guidelines	150.00%
4.2 Provide you	r LIHEAP program's definition for determining a crisis.	•	
Energy crisis is	defined as weather-related and/or supply shortage emergence	ies and other household energy-related eme	rgencies.
4.3 What consti	itutes a <u>life-threatening crisis?</u>		
life-threatening	ng crisis is a situation that currently poses an immediate risk crisis is 1. A natural disaster; 2. A significant home energy s re there is imminent danger, requiring immediate action to provide the control of the co	upply shortage or disruption; 3. Home energ	gy disconnections; or 4. An
Crisis Requiren	nent, 2604(c)		
4.4 Within how	many hours do you provide an intervention that will res	olve the energy crisis for eligible househo	olds? 48Hours
4.5 Within how 18Hours	many hours do you provide an intervention that will res	olve the energy crisis for eligible househo	olds in life-threatening situations?
Crisis Eligibility	r, 2605(c)(1)(A)		
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?  O Yes O No			
4.7 Check the a	ppropriate boxes below and describe the policies for each	h	
Do you require	an Assets test ?	C Yes O No	
Do you give pri	ority in eligibility to :	*	
Elderly?		⊙ Yes O No	
Disabled?		⊙ Yes ○ No	
Young Children?		• Yes ONo	
Households with high energy burdens?		⊙ Yes ONo	
Other?		C Yes <b>⊙</b> No	
In Order to rec	eive crisis assistance:		
Must the empty tank?	Must the household have received a shut-off notice or have a near empty tank?		
Must the	household have been shut off or have an empty tank?	⊙ Yes C No	
Must the	household have exhausted their regular heating benefit?	⊙ Yes ○ No	
Must rent received an evic	ters with heating costs included in their rent have ction notice ?	C Yes O No	
Must hear	ting/cooling be medically necessary?	C Yes O No	
Must the equipment?	household have non-working heating or cooling	€ Yes C No	

Other?			O Yes 🖸 No		
Do you have additional / differing eligibility policies for:					
Renters?				O Yes O No	
Renters living in subsidized housing?				O Yes 🖸 No	
Renters with utilitie	s included in the rent?			• Yes O No	
Explanations of policies for	or each "yes" checked ab	ove:	*		
At least one condition listed cost, to be satisfied.	l above must exist. Renters	s with utilitie	s included in	the rent are referred to CSBG for the rental amount, including the utility	
Determination of Benefits					
4.8 How do you handle cri	isis situations?				
~	Separate component				
	Fast Track				
	Other - Describe:				
4.9 If you have a separate	component, how do you	determine c	risis assistan	ce benefits?	
V	Amount to resolve the o				
	Other - Describe:				
Crisis Requirements, 2604(	c)				
4.10 Do you accept applica	ations for energy crisis as	sistance at s	ites that are	geographically accessible to all households in the area to be served?	
	in.				
Counties are designated to each agency based on geographic location.					
4.11 Do you provide individuals who are physically disabled the means to:					
Submit applications for	Submit applications for crisis benefits without leaving their homes?				
€ Yes ○ No If No,	explain.				
Travel to the sites at wh	ich applications for crisi	s assistance	are accepted	?	
€ Yes C No If No,	explain.				
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?					
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum	m benefit for each type of	f crisis assist	ance offered		
Winter Crisis S	80.00 maximum benefit				
Summer Crisis \$0.00 maximum benefit					
Year-round Crisis \$1,000.00 maximum benefit					
	·				
4.13 Do you provide in-kii	nd (e.g. blankets, space h		and/or othe	r forms of benefits?	
	nd (e.g. blankets, space h		and/or othe	r forms of benefits?	
4.13 Do you provide in-kin	nd (e.g. blankets, space he	eaters, fans)		r forms of benefits?  ace heaters, blankets and coats.	
4.13 Do you provide in-kin	nd (e.g. blankets, space he escribe ts, dual heating/cooling un	eaters, fans)	approved spa	nce heaters, blankets and coats.	
4.13 Do you provide in-kin Yes O No If yes, D Window air conditioner uni	nd (e.g. blankets, space he escribe ts, dual heating/cooling un	eaters, fans)	approved spa	nce heaters, blankets and coats.	
4.13 Do you provide in-kin Yes O No If yes, D Window air conditioner uni 4.14 Do you provide for ea Yes O No If you answered "Yes" to	nd (e.g. blankets, space he escribe ts, dual heating/cooling un quipment repair or replace question 4.14, you must of	eaters, fans)  iits, HVACs,  cement using	approved spage crisis fundates	ace heaters, blankets and coats.	
4.13 Do you provide in-kin Yes O No If yes, D Window air conditioner uni 4.14 Do you provide for eco	nd (e.g. blankets, space he escribe ts, dual heating/cooling un quipment repair or replace question 4.14, you must of	eaters, fans)  hits, HVACs,  cement using  complete que  be(s) of assis  Winter	approved spage crisis fundates to 4.15.  tance provides Summer	ace heaters, blankets and coats.	
4.13 Do you provide in-kin Yes O No If yes, D Window air conditioner uni 4.14 Do you provide for ea Yes O No If you answered "Yes" to	nd (e.g. blankets, space he escribe ts, dual heating/cooling un quipment repair or replace question 4.14, you must of	eaters, fans)  iits, HVACs,  cement using  complete que  be(s) of assis	approved spage of the spage of	ed.	

Heating system replacement	~			
Cooling system repair		>		
Cooling system replacement		>		
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)			>	
Utility poles / gas line hook-ups			>	
Other (Specify): Chimney sweep service(s) as a health and safety measure for households that heat using wood stoves.	>			
4.16 Do any of the utility vendors you work with er	ıforce a mor	atorium on	shut offs?	
C Yes 6 No				
If you responded "Yes" to question 4.16, you must respond to question 4.17.				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 5: WEATHERIZATION ASSISTANCE						
Eligibility, 2605(	Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2					
5.1 Designate the	income eligibility threshol	d used for the Weatheriz	ation component			
Add	Household Size Eligibility Guideline Eligibility Threshold					
1	All Household Sizes		HHS Poverty Guidelines	200.00%		
5.2 Do you enter No	into an interagency agreen	nent to have another gove	ernment agency administer a WEATHERIZ	ATION component? O Yes		
5.3 If yes, name t	he agency.					
5.4 Is there a sep	arate monitoring protocol	or weatherization? 💽 Y	es O No			
WEATHERIZA	TION - Types of Rules					
5.5 Under what r	rules do you administer LII	HEAP weatherization? (C	Check only one.)			
Entirely ur	nder LIHEAP (not DOE) ru	iles				
Entirely ur	nder DOE WAP (not LIHE	AP) rules				
Mostly und	ler LIHEAP rules with the	following DOE WAP rul	le(s) where LIHEAP and WAP rules differ (	Check all that apply):		
Incor	ne Threshold					
Weat	therization of entire multi-	amily housing structure	is permitted if at least 66% of units (50% in	2- & 4-unit buildings) are eligible		
	ome eligible within 180 days		is permitted if the reason of or almost (co / o in	2 to 1 time surraings, are engine		
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).						
Other - Describe:						
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)						
<b>✓</b> Incor						
<b>✓</b> Weat	therization not subject to D	OE WAP maximum stat	ewide average cost per dwelling unit.			
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR ) standards.						
Other - Describe:						
South Carolina permits subgrantees to assist shelters. The cost per unit is based on shelter regulations detailing that a weatherization provider may count each 800 square feet of the shelter as a dwelling unit or each floor level as one unit, as noted in 10 CFR 440.22(f).						
Eligibility, 2605(b)(5) - Assurance 5						
5.6 Do you requi	re an assets test?	C Yes O No				
5.7 Do you have additional/differing eligibility policies for :						
Renters	Renters © Yes C No					
Renters liv	ing in subsidized	⊙ Yes ○ No				

housing?	I				
5.8 Do you give priority in eligibility to:					
Elderly?	Elderly? © Yes O No				
Disabled?	• Yes O No				
Young Children?	⊙ Yes ○ No				
House holds with high energy burdens?	€ Yes C No				
Other? Persons not previously served.					
If you selected "Yes" for any of the options below.	in questions 5.6, 5.7, or 5.8, you	u must provide further explanation of these policies in the text field			
Renters must have permission of owner and re if weatherization affects health/safety.	ent must not increase once weather	erization services are completed. Priority is given to vulnerable populations			
Children defined - Households with children under age 18. High Energy Burden households defined - At least 20 percent of the household income is utilized to pay for energy usage. High Energy User defined - LIHEAP eligible household.					
Benefit Levels					
5.9 Do you have a maximum LIHEAP weat		per household? © Yes O No			
		per household? • Yes O No			
5.9 Do you have a maximum LIHEAP weat		per household? © Yes O No			
5.9 Do you have a maximum LIHEAP weat 5.10 If yes, what is the maximum? \$10,000					
5.9 Do you have a maximum LIHEAP weat 5.10 If yes, what is the maximum? \$10,000  Types of Assistance, 2605(c)(1), (B) & (D)	res do you provide ? (Check all				
5.9 Do you have a maximum LIHEAP weat 5.10 If yes, what is the maximum? \$10,000  Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measur	res do you provide ? (Check all	categories that apply.)			
5.9 Do you have a maximum LIHEAP weat 5.10 If yes, what is the maximum? \$10,000  Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measur  Weatherization needs assessments/a	res do you provide ? (Check all	categories that apply.)  Energy related roof repair			
5.9 Do you have a maximum LIHEAP weat 5.10 If yes, what is the maximum? \$10,000  Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measur  Weatherization needs assessments/a  Caulking and insulation	res do you provide ? (Check all nudits	categories that apply.)  Energy related roof repair  Major appliance Repairs			
5.9 Do you have a maximum LIHEAP weat 5.10 If yes, what is the maximum? \$10,000  Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measur  Weatherization needs assessments/a  Caulking and insulation  Storm windows	res do you provide ? (Check all nudits	categories that apply.)  ✓ Energy related roof repair  ✓ Major appliance Repairs  ✓ Major appliance replacement			
5.9 Do you have a maximum LIHEAP weat 5.10 If yes, what is the maximum? \$10,000  Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measur  Weatherization needs assessments/a  Caulking and insulation  Storm windows  Furnace/heating system modification	res do you provide ? (Check all nudits ns/ repairs	categories that apply.)  Energy related roof repair  Major appliance Repairs  Major appliance replacement  Windows/sliding glass doors			
5.9 Do you have a maximum LIHEAP weat 5.10 If yes, what is the maximum? \$10,000  Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measur  Weatherization needs assessments/a  Caulking and insulation  Storm windows  Furnace/heating system modification  Furnace replacement	res do you provide ? (Check all nudits ns/ repairs	categories that apply.)  V Energy related roof repair  W Major appliance Repairs  Major appliance replacement  Windows/sliding glass doors  Doors			
5.9 Do you have a maximum LIHEAP weat 5.10 If yes, what is the maximum? \$10,000  Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measur  Weatherization needs assessments/a  Caulking and insulation  Storm windows  Furnace/heating system modificatio  Furnace replacement  Cooling system modifications/ repai	res do you provide ? (Check all nudits ns/ repairs	categories that apply.)  Energy related roof repair  Major appliance Repairs  Major appliance replacement  Windows/sliding glass doors  Doors  Water Heater			

fields provided, attach a document with said explanation here.

## Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

	SF - 424 - MANDATORY				
	Section 7: Coordination, 2605(b)(4) - Assurance 4				
	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).				
	Joint application for multiple programs				
<b>\</b>	Intake referrals to/from other programs				
<b>&gt;</b>	One - stop intake centers				
<b>\</b>	Other - Describe:				
entities a	entities will also coordinate with DSS, SSA, Mental Health, Council on Aging, Vocational Rehab, HUD and local Housing Authorities. Eligible are required to outline coordination of efforts in the submission of their annual Community Action Plan. OEO will verify coordination efforts with v-income programs during monitoring.				

## Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)						
8.1 How	would you categorize the primary respons	ibility of your State ago	ency?			
>	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
If you se 8.2 How 8.3 How	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15  If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?  8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?  8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?					
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Wh	3.5a Who determines client eligibility?  Community Action Agencies					
	8.5b Who processes benefit payments to gas and electric vendors?  Community Action Agencies  Community Action Agencies  Community Action Agencies					
	8.5c who processes benefit payments to bulk fuel community Action Agencies Community Action Agencies Community Action Agencies					
8.5d Who performs installation of weatherization measures?  Community Action Agencies						
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.						
8.6 What is your process for selecting local administering agencies?						

South Ca	South Carolina's State law requires OEO to use local Community Action Agencies to administer LIHEAP.					
8.7 How	8.7 How many local administering agencies do you use? 13					
8.8 Have O Yes O No	e you changed any local administering agencies in the last year?					
8.9 If so	, why?					
	Agency was in noncompliance with grantee requirements for LIHEAP -					
	Agency is under criminal investigation					
	Added agency					
	Agency closed					
	Other - describe					
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.					

#### Section 9 - Energy Suppliers, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? O Yes O No Heating O Yes O No Cooling C Yes O No Crisis Are there exceptions? O Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? During the intake process, eligible entities inform the client of their assistance amount and provide them a copy of the voucher created from the statewide 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? The current bill is required during intake and must bear the household member's name, service address and account number. This information is confirmed by a current government issued picture ID. Large vendors allow the agencies to pledge payments on their web page using a customer portal. Payments to vendors bear the client/account holder's name and account number. OEO verifies all charges and payments to the energy supplier during monitoring. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP The State prohibits any difference in treatment to households because of their receipt of LIHEAP assistance. This prohibition is reflected on the customer application and the statewide Vendor Agreement. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No. If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

#### Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

The State maintains the internal controls and financial management system necessary to accurately account for LIHEAP expenditures; both fiscally and programmatically. OEO's fiscal team initially reviews and approves budget applications, then closely monitors comprehensive expenditure reports and monthly financial status reports prepared/submitted by Subgrantees. Technical assistance and

reviews and approves budget applications, then closely monitors comprehensive expenditure reports fiscal training are ongoing for agency fiscal officers and staff. **Audit Process** 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? 10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. No Findings 🗹 Finding Type **Brief Summary** Resolved? **Action Taken** 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply. Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 4 Local agencies/district offices are required to have an annual audit (other than A-133) V Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. V Grantee conducts fiscal and program monitoring of local agencies/district offices **Compliance Monitoring** 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that Grantee employees: Internal program review V Departmental oversight ¥ Secondary review of invoices and payments Other program review mechanisms are in place. Describe: Local Administering Agencies / District Offices:

On - site evaluation
On - site evaluation  Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
Monthly financial and household reports; quarterly vendor interaction reports; annual cumulative financial and household reports.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
To assure the accomplishment of program outcomes and grant compliance, the OEO will monitor each Subgrantee a minimum of one time per three program years. Monitoring visits will be scheduled and confirmation letters will be forwarded to the Subgrantee at least one month prior to the scheduled visit.  The OEO may conduct monitoring through a team visit. The team or individuals visiting Subgrantees will prepare a summary of the field visit and Monitoring Report (MR) upon return to the OEO. Subsequently, the MR will be forwarded to the Subgrantee, with a copy to the Chairman of the Board of
Directors, and will address any deficiencies identified during the field visit. (Copies of the MR will be forwarded to the entire Board of Directors when there are major issues to be addressed.) Each Subgrantee will have a specific period of time to correct the deficiencies identified, if applicable. Major findings will be tracked by OEO to final resolution. Uncorrected deficiencies may result in contract suspension or possible termination in accordance with established policies.
Monitoring Report Timeline:
Following the exit conference, the CAA has five (5) business days to provide pending information requested by OEO to resolve outstanding monitoring concerns.
Following the exit conference, OEO has twenty-five (25) calendar days to issue a draft report to the CAA.
From the date of receipt, the CAA has ten (10) calendar days to respond to OEO's report.
Finally, OEO has twenty (20) calendar days to issue a final report, including the CAA's rebuttals.
Note: If the deadline falls on a holiday or weekend, the deadline will be extended to the next business day.
(Monitoring schedule attached)
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
OEO provides program and fiscal monitoring for each agency, at least once every three program years. Additional monitoring will be imposed by the state if severe deficiencies are identified. As a best practice, OEO makes the effort to monitor annually.
Desk Reviews:
Fiscal monitoring staff provides single audit desk reviews, as required by OMB Uniformed Guidance.
10.8. How often is each local agency monitored ?
Each agency is monitored at least once every three (3) program years. As a best practice, OEO makes the effort to monitor annually.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

## Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

#### MODEL PLAN SF - 424 - MANDATORY

Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the deve Select all that apply.	lopment of your LIHEAP plan?			
Tribal Council meeting(s)				
Public Hearing(s)				
✓ Draft Plan posted to website and available for co	mment			
Hard copy of plan is available for public view an	d comment			
Comments from applicants are recorded				
Request for comments on draft Plan is advertised	d			
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities	s			
Other - Describe:				
11.2 What changes did you make to your LIHEAP plan as a result of this participation?  State plans were issued to the Community Action network on May 8, 2018 to provide ample time for review and edits/comments. In partnership with the CAA's and State association, OEO hosted a two-day training June 7-8, 2018 that allowed for additional edits and revisions to be made in the 2019 LIHEAP State Plan. Following the training, additional time was permitted for further comments preceding and during the Public Hearing.  Agency information and the addition of requested verbiage was included. Public participation and comments are reflected in the attached Public Hearing Transcript.  At its option, the State will allow interested eligible entities to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance through LIHEAP Assurance 16 funds. Additionally, a quorum of Community Action Agency Executive Directors voted to make subgrantee's final monitoring reports available to the network's Executive Directors by way of the SC Association of Community Action Partnership.  Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?  Date Event Description				
Public Hearing at 1205 Pendleton Street, Edgar Brown Building, Room 364, Columbia, SC				
11.4. How many parties commented on your plan at the hearing(s)? 0				
11.5 Summarize the comments you received at the hearing(s).  All comments were submitted prior to OEO's public hearing and are reflected in the attached transcript.				
11.6 What changes did you make to your LIHEAP plan as	11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?			

At its option, the State will continue to allow interested eligible entities to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance through

LIHEAP Assurance 16 funds. Additionally, a quorum of Community Action Agency Executive Directors voted to make subgrantee's final monitoring reports available to the network's Executive Directors by way of the State Association.

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year?

12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$ 

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No policy and/or procedural changes were made in the last FFY.

12.4 Describe your fair hearing procedures for households whose applications are denied.

An OEO-approved Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. OEO verifies this during site visits and with the submission of the agency's Community Action Plan for LIHEAP.

Denials: Applicants who assert being unfairly treated, denied assistance and/or services must be informed at the time of application of the reason for denial. Such notification must clearly cite the reason for denial. The applicant has the right to appeal/request an official hearing within 30 days of the date of denial. A Notice of Denial can be issued when: applicant is refused access to services and financial assistance; applicant does not fulfill his/her obligations to program participatory requirements or exceeds the income eligibility requirement; applicant does not provide sufficient information to complete his/her application or has knowingly provided false and/or misleading information; applicant has maxed out his/her eligibility for program assistance during the program year; funds are exhausted; applicant has not met the time restraints on program availability (e.g. between LIHEAP heating and cooling periods).

- Customer's should appeal first to the Community Action Agency in which he/she applied for service(s), requesting a formal hearing.
- If the appeal is denied at the Community Action Agency, a written appeal can be submitted to the Office of Economic Opportunity:

1205 Pendleton Street, Suite 366

Columbia, SC 29201

(803) 734-0662

• If the appeal is further denied by the Office of Economic Opportunity, a petition can be made to an appellate court in the State of South Carolina.

12.5 When and how are applicants informed of these rights?

An OEO-approved Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. The State verifies the posting during site visits. In addition to the notice posted at each intake site, the fair hearing notice appears on the statewide application and OEO's website.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Eligible entities are required to make determinations and provide notification of eligibility decisions on applications for nonemergency LIHEAP benefits within 30 business days after the filing of application with all required documents. For emergency LIHEAP assistance, the agency is required to determine eligibility within 18 to 48 hours upon the receipt of all required documents necessary for application. Individuals whose applications are not acted upon within the established timeframes may appeal at the agency and state level.

- Customer's should appeal first to the Community Action Agency in which he/she applied for service(s), requesting a formal hearing.
- If the appeal is denied at the Community Action Agency, a written appeal can be submitted to the attention of the Office of Economic Opportunity's Legal Counsel:

1205 Pendleton Street, Suite 366

Columbia, SC 29201

• If the appeal is further denied by the Office of Economic Opportunity, a petition can be made to an appellate court in the State of South Carolina.

OEO will also provide training and technical assistance to agencies whose applications fail to be processed in a timely manner. OEO verifies applications are processed in a timely manner during monitoring.

#### 12.7 When and how are applicants informed of these rights?

An Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. The notice outlines the escalation process for appeals, beginning with the serving agency. Applicants are also informed of their right to appeal on the statewide application and OEO's website.

#### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

The OEO will use Assurance 16 funds to provide service-incentives that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance.

Subgrantee's will submit a proposal for funds that clearly describe the services, incentives and/or activities; expected impact; direct benefits, incentives and services provided to participants/households. OEO will then report to the Secretary concerning the impact of such activities on the number of households served, and the level of incentives provided to Assurance 16 participants.

As a condition of funding, eligible entities must be able to report how many households participated in the Assurance 16 program; how many households received Assurance 16 incentives; measure the impact after households received Assurance 16 services; and when applicable, compare LIHEAP services/benefits provided to participants in the previous Program Year.

#### 13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

The OEO will not allocate more than 5% of LIHEAP monies to fund Assurance 16 activities and incentives, and will monitor each budget submission and financial report to ensure compliance.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

The overall impact of Assurance 16 efforts cannot be determined at this time, as South Carolina operates on a calendar year (Jan 1 - Dec 31). FY 2018 results from Jan 1 - July 31, yielded participation of 173 households, with 32% displaying positive energy behaviors (reduction of energy usage and/or costs) when compared to the previous year's/prior month's energy usage/expenditures.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

A total of \$23,640 Assurance 16 direct incentive benefits were provided from Jan 1 - July 31, 2018. Targeted efforts to recruit participants included LIHEAP recipients who are repetitive customers; households in need of consistent energy crisis intervention; and high energy users. Energy education workshops were provided by local utility vendors and incentives were provided to participants who attended. Some hosueholds received low measure weatherization kits. Additional incentives were provided to customers who displayed positive energy behaviors from month to month, following the agency's intervention. Energy debt forgiveness incentives were provided upon completion of workshops to help customers establish/reestablish home energy service(s) in their names to secure housing or avoid the loss of property.

13.5 How many households applied for these services? 179

13.6 How many households received these services? 173

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

Yes No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

The State leverages resources from private agency funding (Project Share) in order to extend the scope of LIHEAP funds. OEO distributes funding from three (3) utility companies in South Carolina through Project Share; a program consisting of subscriber and corporate contributions from Duke Energy Progress, South Carolina Electric and Gas (SCE&G) and Piedmont Natural Gas (Share the Warmth program). If a household's utility vendor participates in Project Share, those funds may be expended to provide an additional energy-related service.

#### **Project Share Reporting**

Project Share operates on a state fiscal year beginning July 1<sup>st</sup> and ending June 30<sup>th</sup> of the following year. All Project Share client assistance data is to be maintained in the SC ROMA database (DBA FACSPRO) and reported monthly on a separate Household or PSR Form for each fund source.

#### Project Share Exclusions

Project Share funds may not be used to purchase/install a window heat pump a/c unit, air conditioner, fan, heater or for repairs/replacement of HVAC systems. Project Share funds may not be used for administrative costs. Fans may be purchased with Duke Power Project Share funds without prior approval.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R.  $\hat{A}$  96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Project Share		Project Share funds supplement the Low-Income Home Energy Assistance Program and follows LIHEAP eligibility and assistance rules, with exceptions according to vendor.

## **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 15: Training					
15.1 Describe the training you provide for each of the following groups:					
a. Grantee Staff:					
Formal training on grantee policies and procedures					
How often?					
✓ Annually					
Biannually					
✓ As needed					
Other - Describe: new employees as hired					
Employees are provided with policy manual					
Other-Describe: Additional Federal training is requested per the needs of the State.					
b. Local Agencies:					
Formal training conference					
How often?					
Annually					
✓ Biannually					
✓ As needed					
Other - Describe: upon request					
✓ On-site training					
How often?					
Annually					
Biannually					
✓ As needed					
Other - Describe: upon request and as mandated by the State					
Employees are provided with policy manual					
Other - Describe					
c. Vendors					
Formal training conference					
How often?					
Annually					
<b>☑</b> Biannually					
✓ As needed					
Other - Describe: As requested					

✓ Pol	icies communicated through vendor agreements				
Pol	icies are outlined in a vendor manual				
Otl	ner - Describe:				
15.2 Does your training program address fraud reporting and prevention?  Yes No					
	the above questions require further explanation or clarification that could not be made in the				

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Goal 1: Subgrantees Performance Target Outcomes will project an increase in outreach to unserved households during the Program Year (Jan 1 - Dec. 31, 2019).

Measure: Subgrantee Community Action Plan initial projection(s) will document increase in service to previously unserved households. Client files will substantiate.

Goal 2: Target energy assistance to low-income households with the highest home energy needs, fuel customers, and households with the lowest incomes, considering both the energy burden and vulnerable household members.

Measure: Direct Assistance to provide additional financial benefits for vulnerable households; households with children age 5 and younger, elderly, disabled, fuel customers and households with income at or below 100% of the FPL.

Measure: Ratio of percent of vulnerable households served to the percent of all.

Goal 3: Increase efficiency of energy usage by applicant households.

Measure: Number of LIHEAP recipient households weatherized.

Measure: Reduction in the number of repeat LIHEAP households requesting regular assistance in consecutive years.

Measure: Number of positive outcomes based on Assurance 16 measures.

Measure: Number of referrals to other programs and services.

Goal 4: Identify resources to broaden the reach of LIHEAP funds.

Measure: Project Share fund balances will reflect agency use of private funds when possible.

Measure: Applicant files will reflect use of local resources when possible.

Measure: Applicant files reflect vendor negotiations that permit clients to pay energy bills.

Measure: Applicant files will reflect the use of other funds to pay client utility bills when possible.

Goal 5: Address inefficient home heating/cooling systems through repair and or replacement. Recommend Subgrantees work through the Weatherization program to ensure efficiency in output.

Measure: Reduction in the number of households requesting assistance with high home energy costs in consecutive years.

Measure: Improved coordination and program service delivery utilizing weatherization.

All measures should be met during the LIHEAP program year (Jan. 1 - Dec. 31). In addition to the

established goals, South Carolina has also revamped its statewide database to capture more quantitative and qualitative customer data to improve measurement and reporting goals.

## Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

SF - 424 - MANDATORT										
Section 17: Program Integrity, 2605(b)(10)										
17.1 Fraud Reporting Mechanisms	17.1 Fraud Reporting Mechanisms									
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.										
Online Fraud Reporting	Online Fraud Reporting									
Dedicated Fraud Repor	Dedicated Fraud Reporting Hotline									
Report directly to local	Report directly to local agency/district office or Grantee office									
Report to State Inspect	Report to State Inspector General or Attorney General									
Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse										
Other - Describe:	Other - Describe:									
Each agency provides an annual LIHEAP Integrity Plan to address fraud, waste and abuse.										
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply										
Printed outreach mater	Printed outreach materials									
Addressed on LIHEAP	Addressed on LIHEAP application									
Website										
Other - Describe:	Other - Describe:									
17.2. Identification Documentation	17.2. Identification Documentation Requirements									
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.										
Collected from Whom?										
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members							
Social Security Card is photocopied and retained	Required	Required	Required							
	Requested	Requested	Requested							
Social Security Number (Without actual Card)	Required	Required	Required							
	Requested	Requested	Requested							
Government-issued identification card	Required	Required	Required							
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested							

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested			
1	Official proof for disabled persons to be considered vulnerable and receive additional benefits						<b>&gt;</b>			
2	Official proof for veterans to be considered to receive additional non-emergency benefits						>			
	b. Describe any exceptions to the above policies.									
Green cards/proof of right to work in the state is allowed for foreign naturals. Elderly and/or homebound applicants may qualify for a waiver if documents cannot be provided (no exception for proof of disabled status). If a Social Security card is not available, the state will accept a Social Security number printed on a government issued document.										
17.3 Identification Verification										
De:	scribe what methods are used to ver ly	ify the authenticity	of identification of	documents provid	ed by clients or hou	sehold members.	Select all that			
	Verify SSNs with Social Securit	ty Administration								
	Match SSNs with death records	from Social Secur	ity Administration	or state agency						
	Match SSNs with state eligibilit	y/case managemen	t system (e.g., SNA	AP, TANF)						
Ц	Match with state Department o	f Labor system								
L	Match with state and/or federal	l corrections system	1							
H	Match with state child support	system								
H	Verification using private softw	vare (e.g., The Worl	k Number)							
In-person certification by staff (for tribal grantees only)										
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)										
_	Other - Describe:									
17.	4. Citizenship/Legal Residency Veri	fication								
all t	nat are your procedures for ensurin hat apply.	g that household m	embers are U.S. c	itizens or aliens w	ho are qualified to 1	receive LIHEAP b	enefits? Select			
	Clients sign an attestation of citizenship or legal residency									
_	Cheft s submission of Social S	security cards is acc	cepted as proof of	legal residency						
	Troncitizens must provide doct	umentation of imm	igration status				1			
	Citizens must provide a copy of their birth certificate, naturalization papers, or passport									
Noncitizens are verified through the SAVE system										
片	Tribal members are verified through Tribal enrollment records/Tribal ID card									
Other - Describe:										
17.	5. Income Verification									
What methods does your agency utilize to verify household income? Select all that apply.										
<u> </u>	Require documentation of income for all adult household members									
	✓ Pay stubs									
Social Security award letters										
Bank statements										
_	✓ Tax statements									
✓ Zero-income statements										

✓ Unemployment Insurance letters
✓ Other - Describe:
DSS statements, Utility check copies
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
✓ Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
✓ Other - Describe:
Policy and procedures manuals and contract outline requirements
Policy and procedures manuals and contract outline requirements
Policy and procedures manuals and contract outline requirements  17.7. Verifying the Authenticity
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Policy and procedures manuals and contract outline requirements  17.7. Verifying the Authenticity  What policies are in place for verifying vendor authenticity? Select all that apply.  All vendors must register with the State/Tribe.  All vendors must supply a valid SSN or TIN/W-9 form
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Policy and procedures manuals and contract outline requirements  17.7. Verifying the Authenticity  What policies are in place for verifying vendor authenticity? Select all that apply.  All vendors must register with the State/Tribe.  All vendors must supply a valid SSN or TIN/W-9 form  Vendors are verified through energy bills provided by the household  Grantee and/or local agencies/district offices perform physical monitoring of vendors  Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
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Policy and procedures manuals and contract outline requirements  17.7. Verifying the Authenticity  What policies are in place for verifying vendor authenticity? Select all that apply.  All vendors must register with the State/Tribe.  All vendors must supply a valid SSN or TIN/W-9 form  Vendors are verified through energy bills provided by the household  Grantee and/or local agencies/district offices perform physical monitoring of vendors  Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership
Policy and procedures manuals and contract outline requirements  17.7. Verifying the Authenticity  What policies are in place for verifying vendor authenticity? Select all that apply.  All vendors must register with the State/Tribe.  Vendors are verified through energy bills provided by the household  Grantee and/or local agencies/district offices perform physical monitoring of vendors  Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption
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Policy and procedures manuals and contract outline requirements  17.7. Verifying the Authenticity  What policies are in place for verifying vendor authenticity? Select all that apply.  All vendors must register with the State/Tribe.  All vendors must supply a valid SSN or TIN/W-9 form  Vendors are verified through energy bills provided by the household  Grantee and/or local agencies/district offices perform physical monitoring of vendors  Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history

Centralized computer system automatically generates benefit level			
Separation of duties between intake and payment approval			
Payments coordinated among other energy assistance programs to avoid duplication of payments			
Payments to utilities and invoices from utilities are reviewed for accuracy			
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities			
Direct payment to households are made in limited cases only			
Procedures are in place to require prompt refunds from utilities in cases of account closure			
<b>Vendor agreements specify requirements selected above, and provide enforcement mechanism</b>			
Other - Describe:			
17.9. Benefits Policy - Bulk Fuel Vendors			
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.			
Vendors are checked against an approved vendors list			
Centralized computer system/database is used to track payments to all vendors			
Clients are relied on for reports of non-delivery or partial delivery			
Two-party checks are issued naming client and vendor			
Direct payment to households are made in limited cases only			
Vendors are only paid once they provide a delivery receipt signed by the client			
Conduct monitoring of bulk fuel vendors			
Bulk fuel vendors are required to submit reports to the Grantee			
Vendor agreements specify requirements selected above, and provide enforcement mechanism			
Other - Describe:			
17.10. Investigations and Prosecutions			
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.			
Refer to state Inspector General			
Refer to local prosecutor or state Attorney General			
Refer to US DHHS Inspector General (including referral to OIG hotline)			
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public			
Grantee attempts collection of improper payments. If so, describe the recoupment process			
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year to permanent debarment depending upon severity of fraudulent activity.			
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated			
▼ Vendors found to have committed fraud may no longer participate in LIHEAP			
Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance:

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

1205 Pendleton Street  * Address Line 1				
Address Line 2				
Address Line 3				
Columbia  * City	sc * State	29201  * Zip Code		

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act:(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

### **Plan Attachments**

PLAN ATTACHMENTS
The following documents must be attached to this application
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
Heating component benefit matrix, if applicable
Cooling component benefit matrix, if applicable
Minutes, notes, or transcripts of public hearing(s).